HomePlug USB Adapter/ HomePlug Ethernet Bridge (PE901-UI/PE902-EB)

**User Manual** 

# 4.0 Troubleshooting

### Problem:

After I connected two HomePlug Adapters and set-up everything correctly, I still can[]t connect!

### Possible Cause :

Not under the same IP Network. Signals interrupted by UPS device. **Solution :** 

Make sure you are under the same IP Network, then try to Ping the other end. Make sure you are not connecting your unit to an extension cord.

### Problem :

After I plugged the USB side of the adapter into the USB socket, no installation was prompted.

### Possible Cause :

Running XP. Setting error on Auto-detect hardware.

### Solution :

No solution as of this time. Please check equipment and cable.

For a more updated troubleshooting guide, please visit http://www.gigafast.com

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# 0.0 Introduction to HomePlug Networking

### 0.1 Understanding HomePlug Networking Concept

HomePlug networking, not to be confused with Power over Ethernet, has a whole different usage and features. Power over Ethernet is a device that serves the purpose of a Hub or Switch, drawing its power from nearby unsuspecting computers connected to it by a Cat. 5. On the other hand, HomePlug Networking uses your current existing or featured power line to transfer network data. One might ask, isn[]t there something called X10 or HPNA already? Yes, however, HomePlug can reach up to the speed of 14Mbps! Also, 24Mbps is already being tested.

The way HomePlug works is that a device is connected at one end of the house to your computer and wall plug, where it draws power. Then, at the second section of the house or building, a second computer is connected with the same steps. It[s that simple! Now you have a network connecting two computers. In addition, you can replace the computers with switches so that you are connecting networks instead of computers. The process is done within minutes with no additional cables running all over the place and no painful cable pulling in the walls or behind closets.

The technology behind the real working mechanism remains classified. Hopefully in the future, everyone will have a better understanding.

### 0.2 Understanding Encryption and Security

Encryption is a method of security used to prevent intruders or unwanted access from within or outside of your network. It is basically a string of letters and/or numbers used as keys to encrypt your data. Any person will need to know the encryption key in order to access the data. Even though the data may be exposed to all environments, the encryption will still protect your security from threats. This is the end of configuration and ends setup for this HomePlug device only. This program must be run on all computers that have connected HomePlug devices. This program cannot be run remotely. Each computer must have its own program installed.

GigaFast Powerline Netwo	ork Configuration Utility
	Completing the GigaFast Powerline Network Configuration Utility.
	You have successfully completed the GigaFast Powerline Network Configuration Utility.
	Remember to run this utility for each powerline device on your network.
Sandari Erizbari 2 (1) mananana 💽 🕼	To close this utility, click Finish.
	< Back Fin S Cancel

Upon completion of the installation, this program does not need to be run again unless the encryption is to be changed. The HomePlug adapter will not lose its encryption key by unplugging the power, so the unit can be setup and moved to the correct location.

This will provide basic protection against unwanted access. However, any person that has physical access to the unit just configured can still take over a network. If you think such a scenario is possible, please read the advanced encryption section.

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GigaFast Powerline Network Configuration Utility	×
GigaFast Powerline Security Setup. Ready to Configure Your Device	
The GigaFast Powerline Network Configuration Utility will now configure your device. To continue, click Next.	_
lz.	
<back next=""> Cance</back>	

After the encryption is successfully applied, the program will search for other HomePlug devices with the same encryption.

GigaFast Powerline Network Configuration Utility	
GigaFast Powerline Security Setup. Configuration Report	
The powerline device attached to this computer has been configured with your Network Password. Other devices that have the same Network Password are displayed below.  Powerline Network Devices  MAC Address  00.30.47:00.1c:1d	
< Back Next >	Cancel

#### HomePlug Encryption and Protection Schemes

The HomePlug device uses encryption to block outside access. The key is set by using the configuration software that can be loaded from the CD. By default, the protection is enabled. However, it is recommended that you change the default encryption key. All your HomePlug devices must use the same encryption key in order for the network to work. Make sure that all devices are loaded with the same key.

### 0.3 Basic Requirements

- At least 2 Units of HomePlug
- Available Ethernet port or USB port for each computer
- Available empty power slot
- Standard home power line wiring
- CD-ROM drive

# 0.4 Limitations of Current HomePlug technology and whats ahead.

The current technology and firmware of HomePlug have the following limitations as of Spring, 2002. The range of a HomePlug device reaches up to 900 feet under the same power grid or power transformer. The connection cannot pass through any UPS (Uninterruptible Power Supply). There is also a limitation to number of HomePlug Ethernet Bridges. Because of how IP Packets and buffer zones were designed, there can only be 2 HomePlug Ethernet Bridges on the same HomePlug network at all times. However, there can be an unlimited number of nodes present on the network, technically speaking.

## 0.5 Nodes and Bridges

What is the difference between a Node and a Bridge? A node is any device that resides or is connected directly onto an existing network. A computer with a Network card connected to a switch is a node. A Mac connected to a hub is also a node. A bridge is used when connecting one type or group of networks with another type or group of networks. Because connecting every computer from one network together with the other network would result in cables everywhere. Instead, a bridge is brought in to have 1 connection between the networks instead of 20. The bridge in HomePlug terms functions like a concentration device that connects multiple computers onto the HomePlug network using 1 HomePlug device.

How do I know if I require a Node or a Bridge? How do I tell which one I currently have. The Bridge function only works with Ethernet HomePlug models because USB devices can't be shared yet. The default connection type for Ethernet adapters is Bridge. The only way to turn it off is to install the utility that comes with the unit. That will turn the Bridge into a node.

It is possible to have both Nodes and Bridges on a network as long as there is only a maximum of 2 Bridge. It is also okay to have USB Nodes on the same network as Ethernet Nodes. At this point, your computer will searching for any connected HomePlug adapters. If you are searching for HomePlug Ethernet Bridge, it will find the closest one to the system.

GigaFast Powerline Security Setup. Ready to Search for Your Device	
The GigaFast Powerline Network Configuration Utility powerline device. If your powerline device is not airr To continue, click Next.	y is ready to search for your eady plugged in, please do so now.
	Ŀş

This indicates that the closest HomePlug devices has been located and the encryption is ready to be applied. Insert the correct encryption here and click Next.

GigaFast Powerline Network Configuration	on Utility 🛛 🔀
GigaFast Powerline Security Setup. Network Password	
Enter your own private password in the Netw Password box below. Your Network Password can be any combin numbers or text between 4 and 24 character Passwords are case sensitive. Upper and case letters must be used consistently. Note that you will need to run this utility for each device on your powerline network and enter the same Network Password.	ork stion of long. ver Network Password HomePhug
1	< Back Next > Cancel

3. After you have entered your desired encryption key, the software will then proceed to search your immediate network for HomePlug adapters that have the same encryption key and will make a list of them.

If you don't see any devices listed, please make sure you have applied the right encryption on them. You will not be able to see the HomePlug device that is directly connected to your current computer.

4. After you have more than one HomePlug units on and with the same encryption, exit the program. The encryption is now applied and will not reset unless manually changed. Powering off the unit will not change the encryption setting.

Now, the installation program will start up. All your HomePlug devices should be connected and ready to be configured.



# 1.0 Installation

### 1.1 HomePlug USB Adapter (PE901-UI)

Make sure that your HomePlug USB Adapter is not plugged before continuing. Insert the installation CD. If CD does not automatically load, run (CD Drive Letter):\usb\setup.exe Click on Next to start installation.



### Accept terms and Continue with by clicking next.



Enter a username and organization and continue installation. (Username and Organization have no importance in device operation. Window might look slightly different on other platforms).

🙀 PowerPacket USB Utilities - InstallShield Wizard	×
Customer Information	
Please enter your information.	
User Name:	
l l	
Organization:	
Install this application for:	
<ul> <li>Anyone who uses this computer (all users)</li> </ul>	
Only for me ( )	
InstallShield	
< Back Nexk>	Cancel

#### Click install.

Ready to Install the Program	
The wizard is ready to begin installation.	
If you want to review or change any of your installation settings,	click Back. Click Cancel to
Current Settings:	
Setup Type:	
Destination Folder:	
C:\Program Files\PowerPacket\	
User Information:	
Name: aaa	
Company: bbb	
allShield	

# 2.0 Basic Encryption

### 2.1 Installing Encryption Software

- 1. Install the encryption software (Rev(Revision) 6) that is found on the CD provided with the HomePlug package.
- 2. Run the **Setup** for the encryption.
- 3. After you complete the setup, a **Powerline Network Configuration Utility** icon will be placed on your desktop.

# 3.0 Advanced Encryption

### Adding/Changing Encryption Key

Make sure that the software is run from a computer that is directly connected to the HomePlug USB Adapter/Ethernet Bridge.

- 1. Double click the Powerline Network Configuration Utility Icon and run the program. At this point all your HomePlug devices need to be reset before proceeding. Unplug all HomePlug devices and plug them back in after 5 seconds.
- 2. Follow the instructions on-screen. The setup program will prompt you for a Password/Encryption Key. Choose a phrase without symbols or punctuation to be used as the Encryption key. For example 'HomePlug2'.

(If an error came before this menu, then most likely the computer which the encryption software is currently running does not have a HomePlug device connected to it. Please double check before restarting the software. The software must be run from a computer that is directly connected to a HomePlug device.)

#### Installation is now complete.



Restart the computer for changes to take effect.

🕞 PowerF	Packet USB Utilities Installer Information	×
<u>.</u>	You must restart your system for the configuration changes made to PowerPacket USB Utilities to take effect. Click Yes to restart now or No if you plan to restart later.	
	Yes No	

After installation is successful, a window will pop up prompting for the installation of the HomePlug USB Adapter. Plug in the HomePlug USB Adapter to the wall outlet, and then plug in the USB cable.



Found New Hardware wizard will come up prompting for the installation of Rd5130. Use the search for best driver automatically option. Continue with hardware installation.



Windows might ask if you wish to continue. Continue anyway when prompted.



Installation will continue until the completion is displayed. Click Finish.



Plug the Ethernet cable into either your switch or directly into your computer[]s Ethernet port, and plug in the device. The power and link light will light up. If the light on the Cat. 5 port does not light up, press the Normal/Uplink button. The green light should light up. Click OK.



Now look at your network setting and see if your current HomePlug Ethernet Bridge is operating in Node or Bridge mode. Please refer to Chapter 0.5 on Nodes and Bridges to find out. If you have a Node situation, then click Yes. Otherwise click No.



Enter a username and organization and continue installation. (Username and Organization have no importance in device operation. Window might look slightly different on other platforms).

😽 PowerPacket Utilities - InstallShield Wizard	×
Customer Information	
Please enter your information.	
User Name:	
<u>aaa</u>	
Organization:	
bbb	
Install this application for:	
<ul> <li>Anyone who uses this computer (all users)</li> </ul>	
C Only for me (aaa)	
InstallShield	
< Back Next >	Cancel

#### Click Install.

eady to Install the Program		
The wizard is ready to begin inst	allation.	
If you want to review or change exit the wizard.	any of your installation setting:	i, click Back. Click Cancel t
Current Settings:		
Setup Type:		
Destination Folder:		
C:\Program Files\PowerPack	et\	
User Information:		
Name: aaa		
Company: bbb		
allShield		

You will be brought back to this window after hardware installation. Click OK to continue.



### Click Finish again.



You have reached the end of installation. Restart the computer for changes to take effect.

🖟 PowerF	acket USB Utilities Ins	staller Information	×
<u>.</u>	You must restart your system for the configuration changes made to PowerPacket USB Utilities to take effect. Click Yes to restart now or No if you plan to restart later.		
	Yes	No	

### 1.2 HomePlug Ethernet Bridge (PE902-EB)

Do not plug in the device onto the network yet. Insert CD. (Replace CD with your actual CD drive. If CD does not automatically load, run (CD Drive Letter):\usb\setup.exe Click on Next to start installation.

🖟 PowerPacket Utilities - Ins	stallShield Wizard	×
	Welcome to the InstallShield Wizard for PowerPacket Utilities	
1.	The InstallShield(R) Wizard will install PowerPacket Utilities on your computer. To continue, click Next.	
	WARNIING: This program is protected by copyright law and international treaties.	
	<u></u>	
	<back next=""> Cancel</back>	

Please accept forms and continue by clicking next.

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