Franchisee System
User's Manual

Last Updated: MON, DEC 13, 2004

Publication	Description	Audience
User Manual	Franchisee System	Dealers/sales person

Revision History:

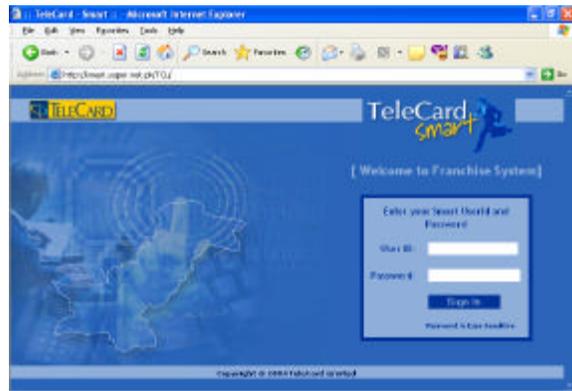| Rev.	Date	Description
0	13/12/2004	Draft

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How to logon to the System

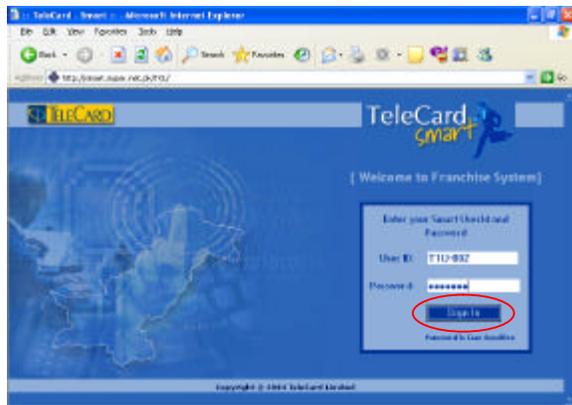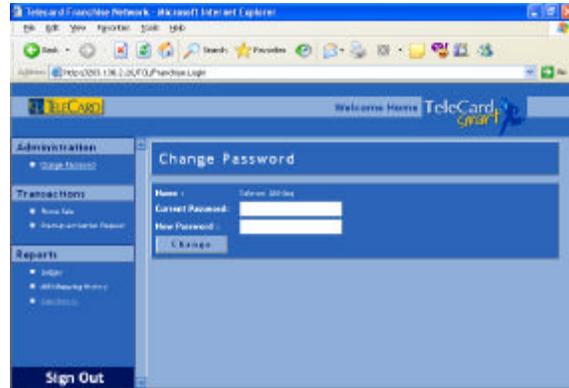| Action/Explanation	Screen Display
Simply open the browser and enter System URL in the respective address field. http://smart.super.net.pk/TCL/ After enter the URL the given screen displayed	
Enter User ID: Enter User Id in this respective field. **Enter Password:** Enter your password in this respective field. **Click on => Sign in** Click the sign in button to enter in the system.	
After Click on Sign in Button the given system screen displayed. Click on required option you wish to use.	

Administration (Change Password)

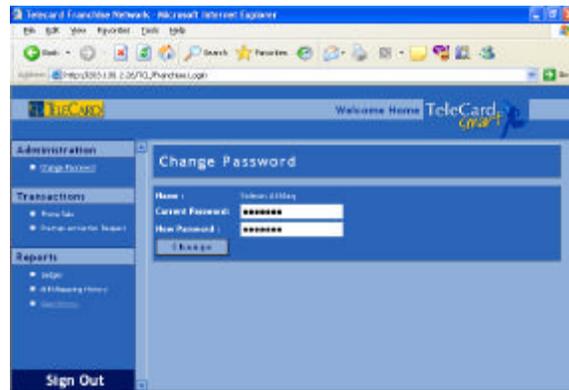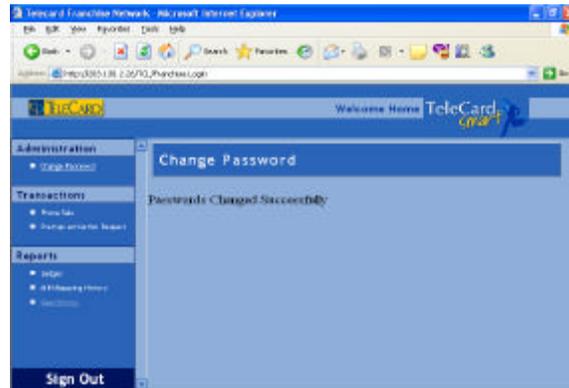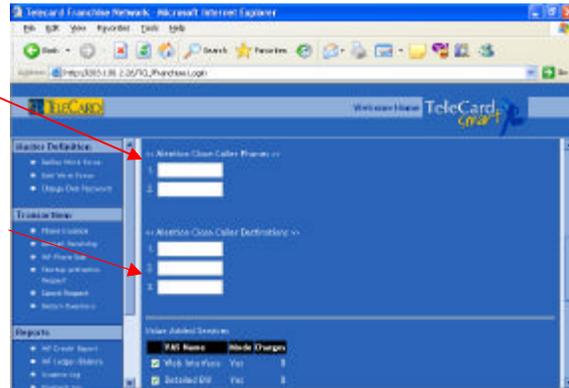| Action/Explanation	Screen Display
This option is use to change dealer password. Click on => Change Own Password When you click on the change password option the given screen is displayed.	
Name: Dealer Name is displayed Enter => Current Password: enter current password in this respective field. Enter => New Password: enter new password in this respective field. Click on => Change click on change button.	
When you click on the change button, the given screen is displayed. " Passwords Changed Successfully "	

Transactions (Phone Sale)

Action/Explanation	Screen Display
This option use to sale phone. Click on => Phone Sale When you click on the phone sale option the given screen is displayed. In this screen system displayed login dealer phone inventory (package type -wise) **Select => package type you wish to sale.** <u>Postpaid</u> **Click on => NEXT button.**	
When you click on NEXT button, the given selected packages MIN's list is displayed. **Select => MIN** select your required MIN. **Click on => NEXT**	
When you click on the next button, the given form against the MIN is displayed Fill the customer details in the respective form	
Installment Required: Tick the check box if Installment required. (only in Postpaid case) Preferred Billing Address:	

Transactions (Phone Sale)

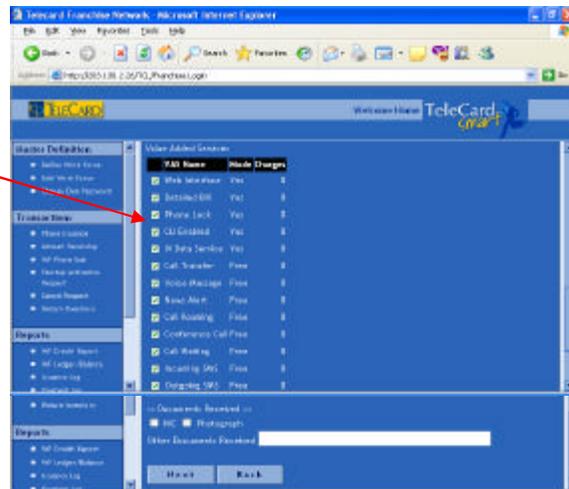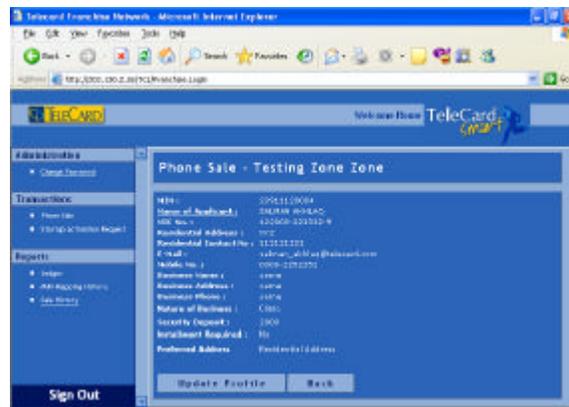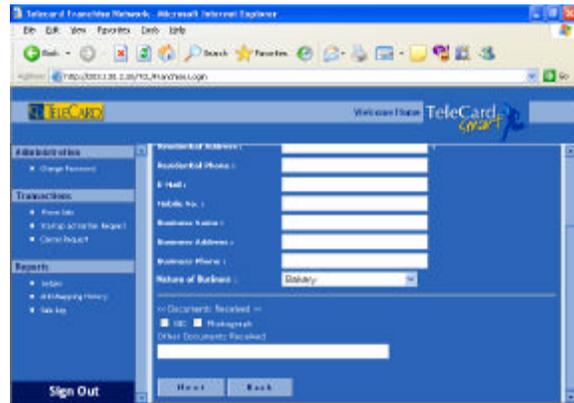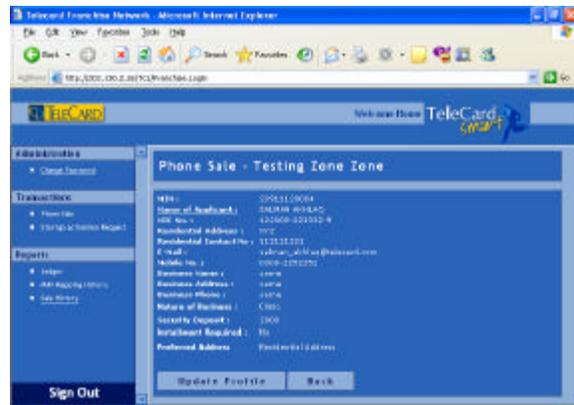| Action/Explanation	Screen Display
Enter customer's close caller phones number in the given respective field (should be TCL #)	
Enter close caller destinations in the given respective fields. (International #)	
Value Added Services	
The given VAS is availiable in the postpaid package	
Tick the Check Boxes you wish to add.	
<<Documents Received>> Tick the required document.	
Enter other documents in the given respective field	
Click on the NEXT button.	
When you click on the Next button, the given screen is displayed.	
Review your entered information *if its Correct, then* Click on UPDATE PROFILE button.	
IF Incorrect, click on back button to go back.	

Transactions (Phone Sale)

Action/Explanation	Screen Display
When you Click on update profile button, the given confirmation screen is displayed. " Customer Information Entered Successfully"	
Prepaid When you click on the phone sale option the given screen is displayed. **Select => package type you wish to sale.** **Click on => NEXT button.**	
When you click on NEXT button, the given selected packages MIN's list is displayed. **Select => MIN** select your required MIN. **Click on => NEXT**	

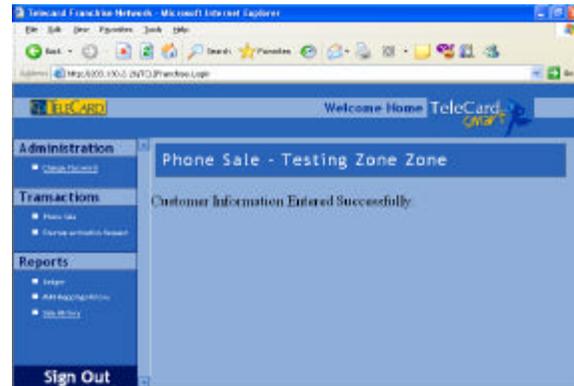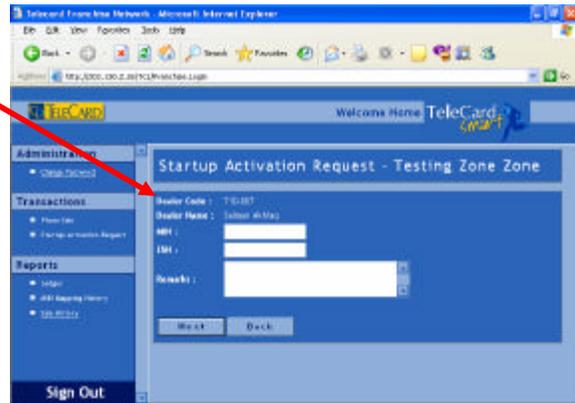| Action/Explanation	Screen Display
When you click on the next button, the given form against the MIN is displayed Fill the customer details in the respective form	
When you click on the Next button, the given screen is displayed. Review your entered information *if its Correct, then* Click on UPDATE PROFILE button. IF Incorrect, click on back button to go back.	
When you Click on update profile button, the given confirmation screen is displayed. " Customer Information Entered Successfully"	

Startup Activation Request

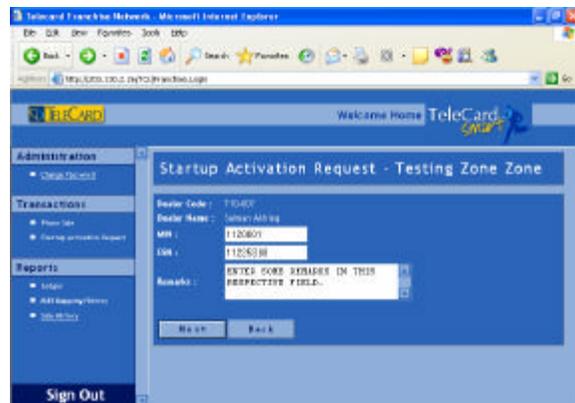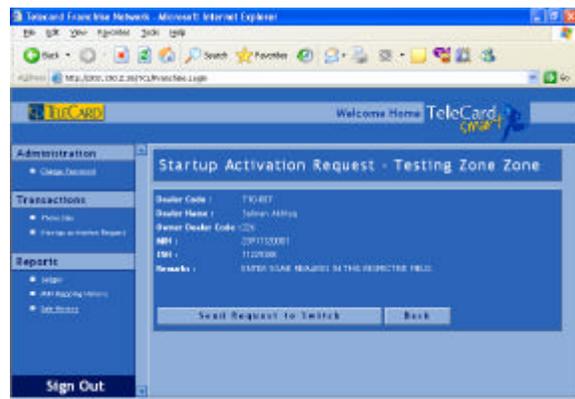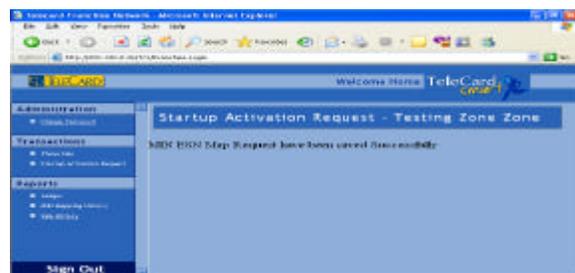| Action/Explanation	Screen Display
This option is use to send startup activation request. System is displayed login Dealer Code and name.	
Enter => MIN Enter MIN in this respective field you wish to activate. **Enter => ESN** Enter ESN is respective field . Enter remarks in this respective field. Click on NEXT button.	
When you click on NEXT button, the given screen is displayed Review your entered information if its Correct Click on Send Request to switch button. If Incorrect, click on back button to go back.	
When you Click on send request button, the given confirmation message screen is displayed. MIN ESN Map Request have been saved successfully. NOTE: When you finish please Sign Out	