# **MateCat**

# Post-editing and outsourcing made easy





User manual and installation guide

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# Introducing MateCat

MateCat is an open source, enterprise-level, web-based translation software which closely integrates machine translation and human translation. Using MateCat, you obtain between 10% and 20% more matches for your translations thanks to the largest public translation memory in the world and the best machine translation currently in use.

### How MateCat Calculates Payable Words

MateCat counts words by using a **combination** of advanced **TM technology** (MyMemory) and application of a reduction in weighting **for machine translation suggestions**. This allows MateCat to give you **more matches** than any other translation tool.

According to industry standards, words or phrases with a 100% Translation Memory match are given a weighting of 30% and words or phrases with a partial TM match are given a weighting of 60%.

Here is an example to calculate weighted words<sup>1</sup>:

No TM match = 100%

Lower fuzzy ranges = 50 and 70%

Higher fuzzy ranges = 40%

100% match = 30%

Repetition (same segment repeated in the document) = 30%

Context match (more than 100% match, because of same 0%

context information in the TM) =

MateCat counts matches according to these standards.

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<sup>&</sup>lt;sup>1</sup> This is an example. Each CAT tool counts words differently and each LSP calculates weighted words differently.

For Machine Translation, MateCat decides which reduction in weighting to apply on the basis of the extent to which the **MT** has been useful for the past 1 million words for each language combination. MateCat assumes that the less the machine translation suggestion is edited by translators, the more useful it is.

We decided to **split the benefits of this technology** between the language service provider and the translator. So, if a translator saves 20% of his/her time, the word count is reduced by 10% only.

How MateCat counts **payable words** in a project is indicated in the volume analysis report generated during creation of the project itself.

### Volume Analysis Page

The volume analysis page which opens during the creation of a project in MateCat shows you a global **report** of the volume to be translated:

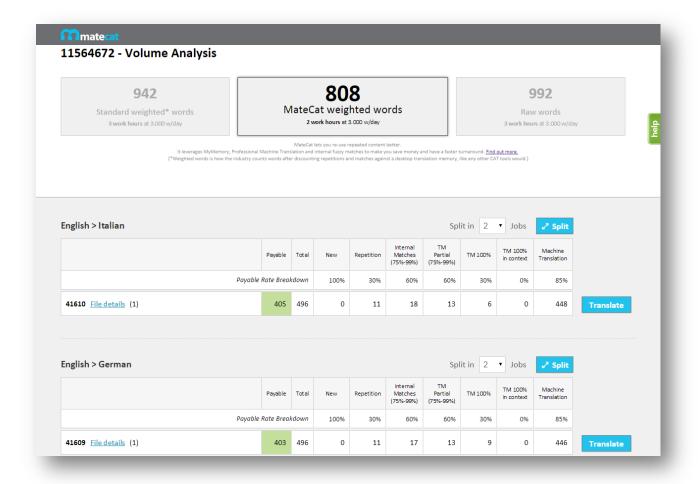
**Standard weighted words**: The volume as calculated by <u>industry standard CAT tools</u>. Calculation of the weighted word count takes into consideration repetitions and TM matches.

**MateCat weighted words**: The <u>MateCat word count</u> which not only counts repetitions and TM matches, but also generates reductions in weightings for internal matches and MT suggestions.

**Raw words**: The word count without any reduction in weighting for repetitions or matches.

For each language pair, you will find the details of the analysis

In case of multiple language pairs, this global report shows you the total project volume.



# Supported browser, languages and formats

All you need to use to start working with MateCat is an up-to-date version of a supported web browser:

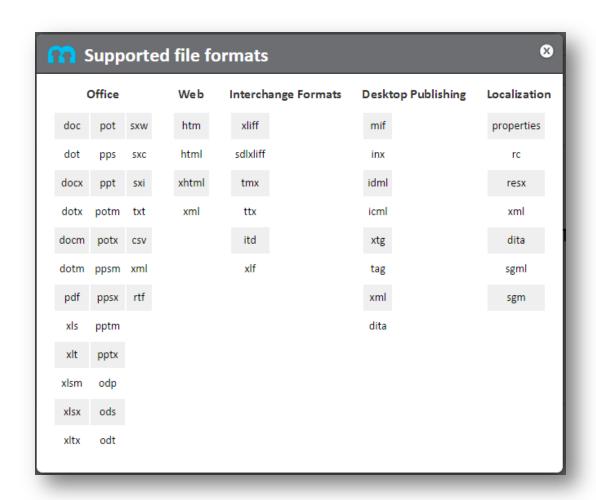
- Google Chrome 30, or higher (on Windows, Linux and Mac OS X)
- Safari 5.1.7, or higher (on Mac OS X)

MateCat supports **79 languages,** works with many language combinations, and supports **56 file formats**.

# Here is the list of supported languages and file formats:

☐ Afrikaans	Danish	Hungarian	□ Nepali	Slovenian
Albanian	Dutch	☐ Icelandic	Norwegian Bokmål	Spanish
☐ Arabic	☐ English	Indonesian	☐ Norwegian Nynorsk	Spanish Latin America
☐ Armenian	☐ English US	☐ Irish Gaelic	Pakistani	Swahili
☐ Basque	Estonian	☐ Italian	Pashto	Swedish
☐ Bengali	☐ Faroese	Japanese	Persian	Swiss German
☐ Bielarus	Finnish	☐ Kazakh	Polish	☐ Tagalog
Bosnian	☐ Flemish	☐ Khmer	Portuguese	☐ Tamil
☐ Breton	☐ French	☐ Korean	Portuguese Brazil	☐ Telugu
☐ Bulgarian	☐ Galician	Latvian	Quebecois	☐ Thai
☐ Catalan	Georgian	Lithuanian	Quechua	☐ Turkish
☐ Cebuano	German	Macedonian	Romanian	☐ Turkmen
Chinese Simplified	Greek	☐ Malay	Russian	Ukrainian
☐ Chinese Traditional	☐ Gujarati	Maltese	Serbian Latin	☐ Vietnamese
☐ Croatian	☐ Hebrew	☐ Maori	Serbian Cyrillic	Welsh
☐ Czech	Hindi	Mongolian	Slovak	

Supported languages



Supported file formats

### **Translation Process**

The translation process is divided into the following phases:

- 1. **Creating a project**: from the MateCat home page (<a href="http://www.matecat.com">http://www.matecat.com</a>) you can select the **source and target language(s)** and add the file(s) to translate. Then you can choose one of the following options:
  - o use a <u>machine translation server</u> of your choice. This option allows you to receive <u>machine translation suggestions</u> for each segment from the server you choose. You can disable this option by selecting **NONE** from the dropdown menu.
- o associate an existing or new <u>private TM</u>. By associating a private TM, you will be able to store all the translated segments in this private translation memory and <u>add new glossary items</u> if necessary. In this way, you will be able use this private TM for future projects and take advantage of already translated segments.
- o do without any private TM. In this way, you will receive suggestions and store your translation in a <u>public TM exclusively for MateCat users</u>. You can also disable this option by checking the *Disable TM, Concordance and Glossary* checkbox. In this way, the translation will not be saved in any TM and you will receive no matches or suggestions during your translation.

If you choose to receive suggestions from both the MT and the TM, you can receive from 10 to 20% more matches for all your translations. This can increase your productivity and enable you to work more quickly.

1. Translating: the <u>Translation Editor</u> window shows the translation interface. It has 2 columns: source text in the left column and translated text in the right column. When you open a segment during your translation, MateCat searches for matches from translation memories<sup>2</sup> and from machine translations, if enabled. During the translation, MateCat also automatically performs some

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<sup>&</sup>lt;sup>2</sup> Both your private TM, if any, and the public shared translation memory.

**<u>quality checks</u>** on Tag mismatches, Tag order mismatches, Whitespace mismatches and translation conflicts.

2. **Finalising a project**: A <u>progress bar</u> at the bottom of the Translation Editor window shows the progress of your translation. The translation is finished when the progress bar is at **100% complete**, when there are no *To-do* words left and when **no errors are reported in the QA module**. When the translation is complete and all issues have been fixed, you can click on the **Download translation** button to download the translated file in the original format.

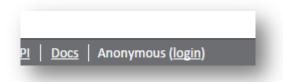
# Start working with MateCat

### MateCat Home Page and Login

There are currently two versions of the MateCat translation tool:

- http://demo.matecat.com Open source version to translate XLIFF files. The
  user can also install and administer the open source version on his/her own
  server. For further instructions and details, refer to the installation guide at the
  following link: http://docs.matecat.com/installation-guide
- http://www.matecat.com Proprietary version which includes filters for <u>56</u>
   <u>file formats</u>. This is the version we use as a reference for this user manual.
   This version of MateCat is free for both personal and business translation jobs.

In order to store and recover your projects in MateCat, you should **log in** by clicking on the **login** button at the bottom of the MateCat home page. You will be asked to sign in using your **Google account**.



### **Creating Projects**

In MateCat, translation jobs are organised into **projects**. A project is made up of one or more translation **jobs** and each one is associated with a unique **job URL**. Each project can be created with one source language and **one or more target languages**.

To create a new project in MateCat, visit <a href="http://www.matecat.com">http://www.matecat.com</a>

All you need to do is select the language combination and upload the file(s) to translate. This is necessary to create your project.

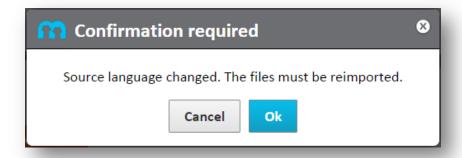
By clicking on **More Options**, you can add options or change preferential options.

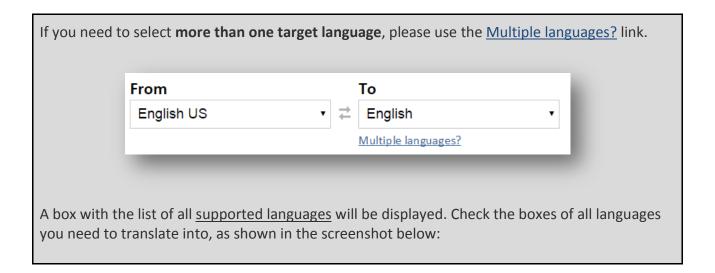
If you need to store your project and recover it later, you should firstly <u>log in</u> using the **Login** button at the bottom of the page. This allows you to add all your projects to your Management Panel, recover all information about projects, such as the <u>volume analysis</u> or job URL, and check the progress of translations.

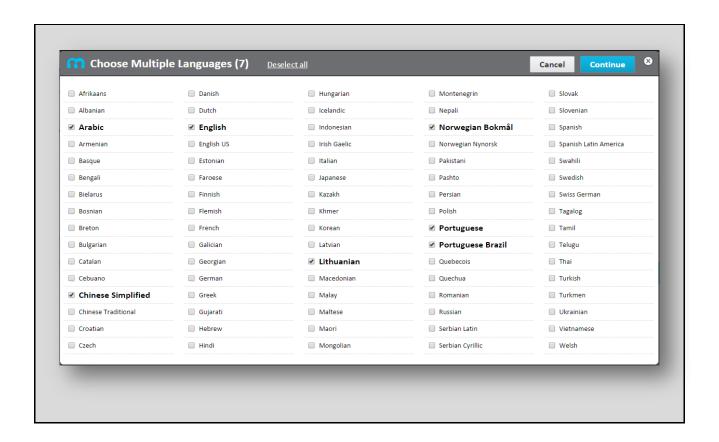
Note: it is not possible to work on MateCat offline. You can only save your translation and receive suggestions from the MT(s) and TM(s) if you work online.

### How To Upload File(s) for Translation

Always remember to choose the **language combination(s)** of your project before uploading the file(s) to translate, otherwise you will be asked to upload the file(s) again and the following message will be displayed:



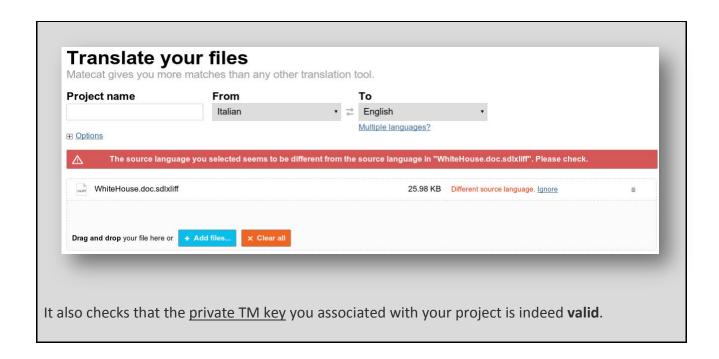




In order to upload the file(s) for translation you can:

- directly drag and drop them or
- browse for them by clicking on the + Add files... button.

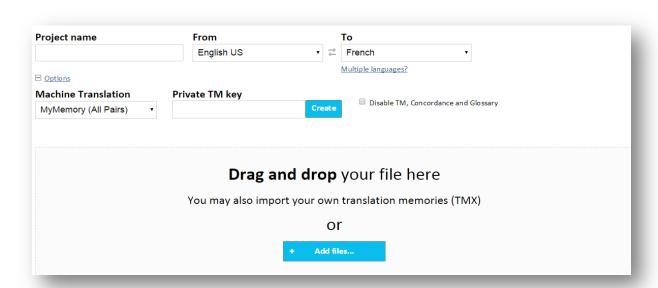
MateCat automatically checks the source language of your documents to make sure that it matches the one you selected. Otherwise, a warning message is displayed as in the screenshot below



You can use the **dustbin** icon to delete a file from the list of files to translate or click on the **Clear all** button to delete all uploaded files from the list.

# Translation Memory and Machine Translation

Clicking on the **Options** button on the MateCat home page opens a window, as in the screenshot below:



Here you can add and/or select **additional options** to be added to the project you are creating. For example, choose the <u>Machine Translation server</u>, <u>add or create a private TM</u> for your project or disable any suggestions from the TM, MT and glossary.

For further details, refer to the Translation Toolbox section.

### **Machine Translation Servers**

With MateCat you can select a number of machine translation servers.

In MateCat, the best option is to select **MyMemory** which uses a combination of Google Translate and Microsoft Translator to provide machine translation suggestions. You can also disable machine translation, by selecting **NONE** from the dropdown menu.

### **Analysis Report**

During creation of the project, when all files have been uploaded and all information has been correctly set on the MateCat home page, the <u>Analyze</u> button will be displayed. Click on the **Analyze** button to start the analysis.

The analysis page will open.

A progress bar shows you the progress on analyses of the files you uploaded for translation. Once the analysis is completed, the volume analysis page displays the **Analysis report.** It contains information about the number of words (**Payable, Total, New, Repeated**) for the entire project and for each file/job.

**Payable words** are marked in green and calculated by multiplying the words for each match type by the **payable percentage**:

$$(1,903*0.3) + (112*0.6) + (144*0.3) + (9,493*0.85) = 8,750$$

Assume you obtain the following analysis result:

	Payable	Total	New	Repetition	Internal Matches (75%-99%)	TM Partial (75%-99%)	TM 100%	TM 100% in context	Machine Translation
Payal	ble Rate Bi	reakdown	100%	30%	60%	60%	30%	0%	85%
<b>12970</b> File details (1)	8,750	12,077	0	1,903	0	112	144	0	9,493

In detail, we have the indication of:

#### **Payable words**

Payable word count is the sum of the **weighted word count** for each match type multiplied by its **payable rate percentage**.

#### **Total words**

The **total word count** without leveraging any content from translation memory matches, repetitions or machine translation. This is similar to what Microsoft Word would give as a word count in a .doc or .docx file.

#### **New words**

All words found in segments that:

- do not match any fuzzy or complete match in the private TM Key and/or in the public TM;
- are **not repeated** in the project;
- **do not have a suggestion** from a machine translation.

#### Repetitions

Number of words of **identical** segments that occurs more than once throughout the project.

For example, imagine that we find the following segments in our translation:

- 1. My house is blue
- 2. My house is blue
- 3. My house is red

Segments 1 and 2 are **identical segments**, so they are counted as 4 repetitions.

Segment 3 is counted as an **internal match**.

#### **Internal Matches**

Internal matches are **similar segments** found in the document you are translating. For example, imagine that we find the following segments in our translation:

- 1. My house is blue
- 2. My house is red

MateCat recognises that segment 2 is similar to segment 1 (3 words out of 4 are identical) so the following would occur during translation:

- 1. You translate segment 1
- 2. The translation memory is **updated** with this translation
- 3. You open segment 2 for translation
- 4. A search is performed in the TM for segment 2 and a **75% fuzzy match** is found.

MateCat therefore counts four new words for segment 1 but, because a 75% fuzzy match has been found in the TM, the four words in segment 2 are counted as **Internal Matches** (in terms of weighted words, these are counted as 2.4, or 60% of 4).

#### **Partial TM**

In this case, similarity between the document to be translated and any correspondences found in the translation memory (fuzzy matches) are calculated.

For example, imagine that we have following segments in an EN>FR translation:

- 1. My house is blue
- 2. My house is red

and that the TM contains this:

Source	Target
My house is blue	Ma maison est bleue

For segment 1 (My house is blue), there will be a **100% match** in the translation memory. For segment 2 (My house is red), there will be a **75% fuzzy match** (segment 2 and the segment found in the translation memory only differ in terms of the colour of the house: blue/red –bleue/rouge, so 1 word out of 4).

#### 100% TM

This is a 100% match between a segment in the source language found in the document to translate and an **identical sentence** found in the source language in the translation memory.

#### 100% TM in context

This is more than a 100% match.

If you have a 100% context match (the corresponding label is "100% CM"), this means that both of the following 2 conditions exist:

the segment in the document has a 100% match in the translation memory

• the segment in the document and the segment in the translation memory must both be **preceded by the same segment** 

For example, if you have to translate the following segments in the same order:

- 1. My house is blue
- 2. My house is red

and you have a **100% match** in the translation memory for segment 2, you will actually receive a **100% CM** if segment 2 is also preceded by segment 1 in the translation memory.

This means that you can be certain that the 100% match is correct according to the **context** of the document you are translating.

Actually this does not mean that, in the list of segments in the translation memory, the segment in the translation memory is indeed preceded by the same segment as the one in the document. What it means is that **context information is stored in the translation memory as metadata**, so each segment stored in the translation memory contains the following information (not visible in the translation memory contents by the users):

- the source segment
- the corresponding translation
- the segment preceding the segment itself.

Click on the **Translate** button for each language pair to open the <u>Translation Editor</u> window and start translating. If you need to <u>outsource</u> it for translation to someone else, you should just send the **job URL** to your external resource. The URL is all you need to start translating.

# Public Translation Memory and Translation Memory Key

When translating, your translations are saved as bilingual sentences in a so-called **translation memory (TM),** a sort of database containing bilingual segments (sentences, sets of words or single words already translated in one or more language

pairs) which can be used during the translation of the same project or future projects.

So, when translating, if you find a segment that is identical or similar to another one that has already been translated, the translation memory suggests the wording of the already translated segment so that you can use it, partially or entirely, for translation of the new segment.

In MateCat, you can save and store your translations:

- in a generic public translation memory which can be accessed via API by all MateCat users.
- in a new or already existing **private TM assigned to one or more projects** or to a specific client that enables you to save your translation in a private translation memory that **cannot be accessed by external users.**

In MateCat, each private TM is identified by a unique alphanumeric value called **private TM Key.** It is the only value you need in order to associate your TM(s) with your project. It is like a password to access your private TM in the MateCat Translation Memory server.

If you save your translations in the private TM, they will be stored in your private translation memory only and you alone have **exclusive** use of and access to your contributions to that private TM.

If you save your translations in the public TM, they can be viewed as suggestions by all MateCat users. It would represent a **human contribution to a public TM** and would help **other MateCat users** during their translation jobs in MateCat.

### How to Add or Create a Private Translation Memory

If you need to associate a private TM with your project, you can add an **existing private TM** or **create a new one**. You can add or create a private TM either during the creation of the project or directly in the <u>Translation Editor</u> window.

This way, your translations will be stored in a **private TM identified by a key** and cannot be accessed by external users, although you will continue to receive suggestions from the public TM and MT.

### o Adding or Creating a Private TM for a New Project

To add or create a private TM **during the creation of the project**, you can choose one of the following options:

- Click on the + Create a new Private TM button. In this way, MateCat generates
  a new private TM Key for this project that can be also used for future projects.
  This new TM will contain 0 segments and can be populated:
  - o with the segments that you translate in the project you are creating
  - with the segments that you translate in other projects, provided that the private TM key is associated
  - with the segments of an existing TM in TMX format
- Copy or type an **existing private TM key** in the box. In this case, the TM may:
  - already be populated with segments from previous translations that will be given to you as suggestions during the translation. The key will also be updated with the segments that you translate in the new project with which the key is associated
  - o be empty, and can be populated as if it were new.
- Upload your translation memory in **TMX format**<sup>3</sup> together with the file(s) to translate. In this case:

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<sup>&</sup>lt;sup>3</sup> TMX is one of the most common translation memory formats. It is the main translation exchange format.

- o if you have already added a private TM key to the project, it will be **populated** with the segments of the TMX that you uploaded
- o if no private TM key has been added to the project, MateCat automatically generates a new one and the following message will be displayed:

A Private TM Key has been generated for the TMX you uploaded. You can replace the generated Key with a different one. If you do not use a Private TM Key, the content of your TMX will be saved in a public TM

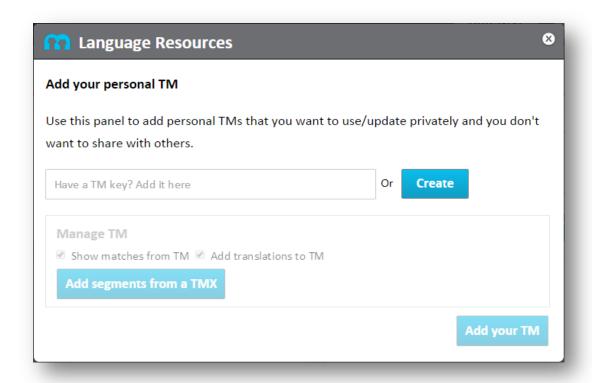
Once the TMX has been uploaded, you can leave the key automatically generated by Matecat, replace it with a different one or leave the private TM Key box empty. If no private TM key is indicated, the segments in your TMX are saved in the generic public translation memory and can be accessed by **all MateCat users**.

### o Adding or Creating a Private TM for an Existing Project

If you would like to add your **own translation memory** or create a private TM in an already created project you are working on (because you are working on it in outsourcing or because you forgot to add it during the creation of the project), you can add your personal TM directly in your Translation Editor window by clicking on the **Add your personal TM** button.

In this way, you use it and update it **privately** without sharing with other users.

A window will be displayed as in the screenshot below:



You have the following options for adding your **personal TM(s)**:

- Add an already existing TM key
- Click on the **Create** button to create a new TM key

Once you have added the TM key in the box, the **Manage TM section** in the window below will be activated. Here you can:

- Check/Uncheck the **Show matches from TM** checkbox to receive or not receive suggestions from the TM you are adding, respectively
- Check/Uncheck the Add translations to TM checkbox to save or not save your translations in the TM you are adding, respectively
- Click on Add segments from a TMX to upload your own TMs in TMX format into the private TM key that you are adding

Just reading or also updating your TM depends on whether you have checked or not the **Show matches from TM** and the **Add translations to TM** checkboxes.

Show matches from TM corresponds to a **read mode**, thus to receiving suggestions from the TM.

Add translations to TM corresponds to a **write mode**, thus to saving your translations in the TM.

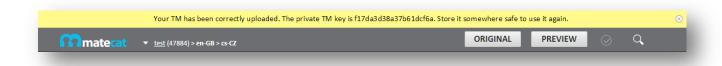
### We have 4 cases:

Show matches from TM 🗹 Add translations to TM	Both checkboxes are checked. Your TM key has both read and write mode.  You will both receive suggestions from the TM and save your translations in the TM.
Show matches from TM Add translations to TM	Only the Show matches from TM checkbox is checked. Your TM key is read mode only. You will receive suggestions from the TM but you will not save your translations in the TM.
☐ Show matches from TM   Add translations to TM	Only the Add translations to TM checkbox is checked. Your TM key is write mode only. You will not receive suggestions from the TM but you will save your translations in the TM.
Show matches from TM Add translations to TM	Both checkboxes are unchecked. The following error message will be displayed  A Either "Show matches from TM" or "Add translations to TM" must be checked  You must check at least one of them.

Click on the **Add your TM** button to start the upload. The message below is displayed:



Once the upload is complete, MateCat advises you that your TM has been correctly uploaded, reminding you of the **private TM key** associated with it so that you can store it and use it again if needed.



You can finally use and/or update your private TM key with the translation of the project you are working on.

Note: You can upload your own translation memory in any language combination. This means that you can reuse the same private TM key for more projects in more than one language pair at once. A private TM key can hold data in any language pair. During translation, MateCat recognises the language pair of the current project and looks up in the corresponding language combination.

# TM backup and updates

Adding a private TM Key to your project means that the TM is **automatically updated during translation**, if previously set.

MateCat stores your TMs for you so that you do not need to **upload and download** the translated segments each time you translate. In this way, you have a **constant backup** of your translation memory and you can use it again in the future by just

storing the private TM key and associating it with a new project, typing it in again if needed.<sup>4</sup>

# How to add a Glossary

A glossary is a bilingual or multilingual database containing the translation of **terms**<sup>5</sup> in a special subject, field or area of usage. It is usually in Excel or CSV format and can help translators with the translations of **specific terms** that can be translated in several ways depending on the subject matter.

For example, imagine that we have to translate a file containing the following phrase from English to French:

### My house is red.

In order to translate the file containing this phrase, we created a project for translating from English to French and associated a **private TM key** and an **EN>FR glossary**. In the glossary, we have the following term and its translation:

Source	Target
House	Maison

Opening the phrase for translation, we have no suggestions from our translation memory but we have the translation of "house" in our glossary. In this case, MateCat suggests how to translate the term "house".

 $^4$  It is not possible to download the translated segment for a specific project yet. We plan to develop such functionality in one of our next releases.

<sup>&</sup>lt;sup>5</sup> Terms are words or set of words of a particular kind of language or branch of study.

In MateCat, **the glossary is included in the <u>private TM key</u>** associated with the project. If no private TM key is associated yet, a new one will be created once you insert the first glossary term.

Note: please refer to the section <u>How to Use Glossary Terms in Your Translated Segment</u> to know how to add a glossary term while translating.

**CSV** is the only supported glossary format. You just have to upload it to your private TM key.<sup>6</sup>

Why add a glossary for your project? If you upload a glossary, MateCat also looks up single terms. In the translation memory, this function is performed at **segment level**, whereas in the glossary it is performed at **term level**.

## Outsourcing with MateCat

Once the project has been created, you can decide translate it internally or to outsource the project. If you need to outsource it, all you have to do is **save the job URL** and send it to the translator(s). With this link, the translator can access the MateCat job in his/her browser and start translating.

If you need to split the project and send it to more than one translator, you can refer to the Splitting Jobs\_section.

<sup>6</sup>The user cannot upload the glossary by him/herself yet. We plan to develop such functionality in one of our next releases.

### Translation Editor User Interface

Documents are translated in the **Translation Editor** window. This is the translator's main interface. You can access this page:

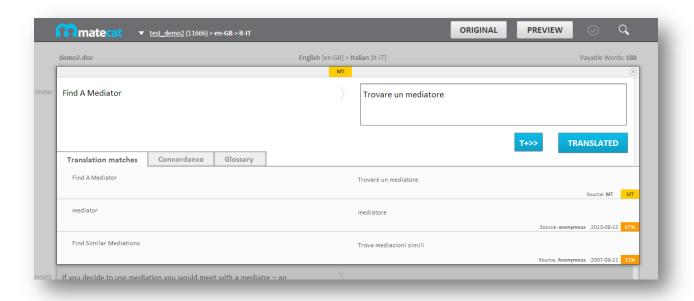
- By clicking on the Translate button on the <u>Analysis page</u>
- directly from the corresponding previously generated/provided job URL

The job URL contains information about the **job** you are translating. Below, you will find an explanation of the different elements of the URL.

www.matecat.com/translate/Test/en-US-it-IT/43505-0d5d8d53c774#21694626

- www.matecat.com **Base URL** for the MateCat proprietary version.
- /translate This indicates that you are in the **translation editor page**.
- /Test The **name** of the project you are translating.
- /en-US-it-IT The language pair of your translation.
- /43505-0d5d8d53c774 The **job ID** (43505) followed by the unique **job** "password" (in this case, 0d5d8d53c774).
- #21694626 The **unique identifier of the segment** you are translating. This number changes every time you open a new segment.

The **Translation Editor User Interface** contains only one environment with all the information necessary for the translator to work on the job.



Translation editor

The interface contains the following bars and information:

### o Top bar



ORIGINAL

Click to download the original file(s).

PREVIEW

Click to **download a preview of the translated file(s)**. The preview contains your translation and machine translation for the remaining untranslated segments.

**DOWNLOAD TRANSLATION** 

The **Preview** button is replaced by the **Download translation** button once the translation is **complete** (100% on the **progress bar**).



**QA** module – No errors reported.



<u>QA module</u> – **1 error message** reported. Click on the icon to go to the segment with the error and fix it.



**Search tool** – Perform a search in the **source or target text**. If necessary, you can replace the term you searched for with another one.

### o Editor window





Click to **close the segment** in draft status, without saving it in your TM



**Copy source to target** button. Click or use the shortcut ALT+CTRL+i to copy the source text to the target box



Translated and go to next untranslated button. Click or use the shortcut CTRL+SHIFT+Enter to confirm your translation of the current segment and to move to the next untranslated segment.



**Translated** button. Click or use the shortcut CTRL+Enter to **confirm your translation and** save it in the translation memory

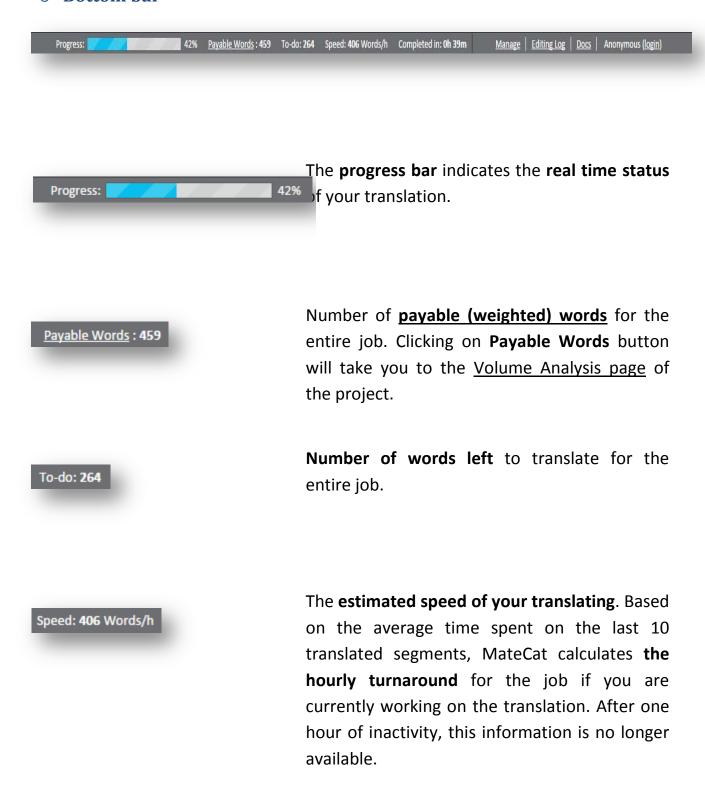
**Translation matches** tab. This tab shows the user the **TM matches and/or MT suggestions** for the current segment.

**Concordance** tab. Open this tab or use the shortcut ALT+CTRL+c to **search the translation memory,** both public and private, if any, for a particular word, word sequence or phrase

Glossary tab. Open this tab to check suggestions from a previous glossary included in the private TM key which is associated with the project or to add new terms to the glossary.

Click to **add your personal TM** to the ongoing translation.

#### o Bottom bar



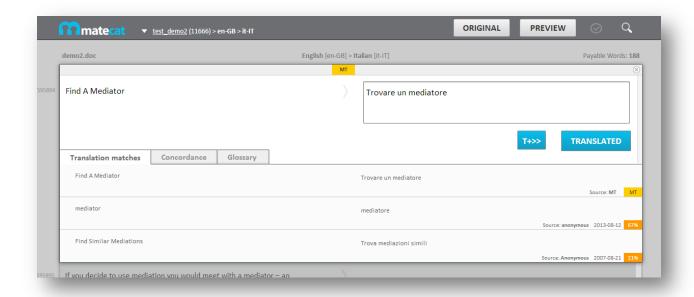
Completed in: 0h 39m translation. Based on the time spent on the last 10 translated segments, MateCat calculates how much time is needed to complete the translation if you are currently working on the translation. After one hour of inactivity, this information is no longer available. Link to access your own **Management Panel** Manage Link to access the **Editing Log page**, a **statistical Editing Log** about the current project. page percentage of MT matches, percentage of TM matches, average post-editing efforts, etc.) Link to access the Manual Docs Information about the account you are logged Anonymous (login)

The estimated time left to complete the

in with. Click on login to sign in using Google.

Source text and target text are displayed **side by side**.

Click on any segment in the target column to open it for translation.



What if I need to stop translating and switch off my computer? In MateCat your translation is automatically saved in the document when you edit the segment, and in the translation memory, if any, when you click on the Translated or T+>> buttons. If you need to stop translating and switch off your computer, all you need to do is open the job URL again in your browser. MateCat automatically opens the last segment you edited. If you created the project yourself, by logging in with your Google account, you can recover the job URL from your Management Panel. If you were not logged in during the creation of the project or if you did not create the project by yourself, remember to store the job URL in a safe place in order to recover it again easily.

# **Translation Toolbox**

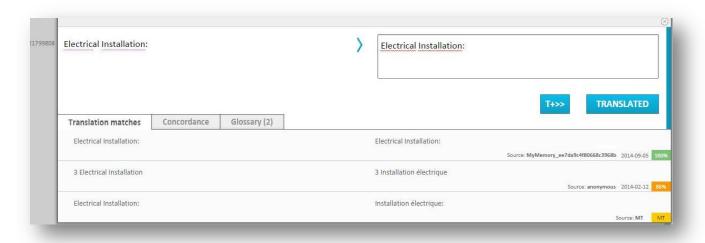
## Using TM matches, MT suggestions and Glossary terms

When you open a segment for translation it will automatically populate with the first TM/MT match available for that segment.

You will receive **TM suggestions** if you add a <u>private TM key</u> to the project or in the case of fuzzy matches found in the <u>public translation memory</u>. They will be displayed as first suggestions just below the segment, under the **Translation matches** tab.

If you have a personal translation memory, you can **add it to the project**. Please refer to the <u>Adding or Creating a Private TM for an Existing Project</u> section.

On the right, the tool gives information about the **source of the match**, the **creation date** and the **match percentage**, as shown in the screenshot below:



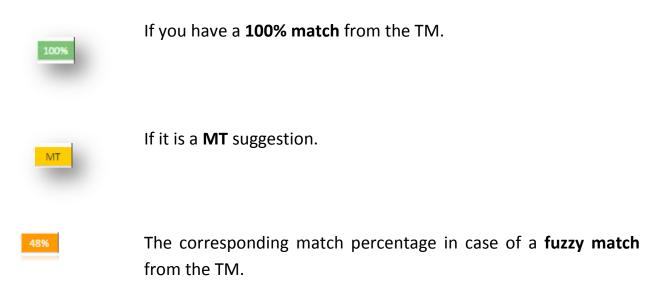
In this example, we have:

• a **100% match** in the <u>private TM key</u> that we added to the project (the private TM key is shown as the **source** of the suggestion) for the first suggestion; the segment is therefore automatically populated with this suggestion.

When you add a private TM to your project, MateCat automatically associates a **name** with the private TM key in order to recognise the source of the suggestion while translating. It has the MyMemory\_XXXX format, where XXXX is a **unique alphanumeric value** for each private TM key.

- an 86% match from the public TM (in this case the source is "anonymous") for the second suggestion
- the **Machine Translation suggestion** (the label of the source of the suggestion is **MT**) for the third suggestion.

Depending on the source of the match and on the match percentage, the following labels will be displayed:



If you are taking part in a <u>collaborative project</u>, you can also receive **real time suggestions** from the other translators working on the same project. This means that if more than one translator is working on the same project because it has been split among **several translators**, these translators share a private TM key and each of them receives suggestions for segments already translated within the same project.

In this case, the source of the suggestion will have the name of the **shared** private TM key<sup>7</sup>.

You will see the suggestions ranked from the highest percentage of matching to the lowest. The MT suggestions correspond to an **85% match by default**. If there are no higher percentages of matching, you will see the MT as the first suggestion.

To **select and enter one of the suggestions** into the translation input field you can:

- Use the **shortcut** ALT+CTRL+[n] for Windows or ALT+CMD+[n] for Mac OS X where [n] could be 1, 2 or 3, depending on whether you would like to add respectively the first, second or third suggestion.
- double-click on the match you would like to select

If you hover over a TM match, a **dustbin icon** appears on the right. Click on it to **remove the TM match from the translation memory**.

Note: click on the dustbin icon only if you would like to **delete the match from the translation memory** because the target text is not the correct translation of the source text. Do not delete it if you think it is not the correct suggestion for the segment you are translating.

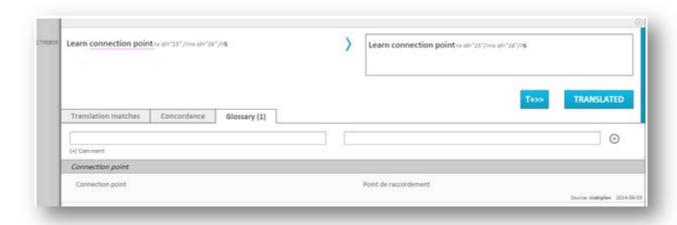
If you would like to **copy the source segment to the target input area**, click on the arrow between the source and target segment **)** or press ALT+CTRL+I

# How to Use Glossary Terms in Your Translated Segment

The <u>Glossary</u> tab provides suggestions from the glossary previously included in the <u>private TM key</u> which is associated with the project.

Every time you encounter this term in the text, it is displayed by the glossary and the **term in the segments underlined**, as shown in the screenshot below:

<sup>&</sup>lt;sup>7</sup> For further information about collaborative projects, please refer to the Splitting Jobs\_section.



The translations of these terms are listed under the **Glossary tab** which indicates in brackets the number of terms in the segment found in the glossary.

Each glossary suggestion also gives information about the **source of the translation** and the **creation date**.

If you hover over a suggested term, a **dustbin icon** appears on the right. Click on it to **remove the term from the glossary**.

You can also **add new terms** to the glossary:

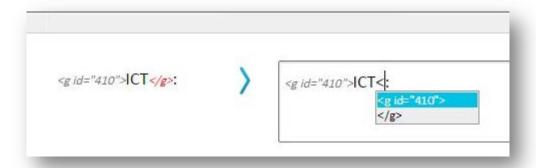
- Add source and target terms in the corresponding windows
- Add comments, if needed, by clicking on the (+) Comment button
- Click on the <sup>(+)</sup> button to add the term to the glossary

Note: If no glossary is added to the project, you **create your own new glossary** by creating a new term, and, if no <u>private TM key</u> had been previously associated with the project, a **new private TM key will be generated automatically** and added to the project.

# Working with Text and Tags

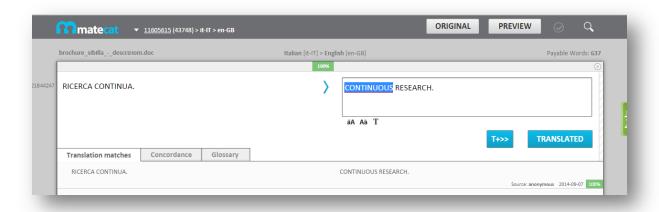
### o Tag autocompletion

When you need to input a tag into your translation, enter the symbol < and a list of the tags in the source text is displayed. Select the one you need and click Enter to add it to your translation.



### o Formatting features

MateCat uses a simple functionality to **change the case of words** in the editing area. Just select one or more words and **three buttons** will appear to allow you to select the formatting you want and switch the case (**upper case**, **lower case** and **capitalise first letter**).



### o Adding line breaks and hidden text

If you need to add **line breaks** in the target segment:

- place your cursor where you want the text to break to a new line,
- press **Shift+Enter** and the segment will divide into two separate lines.

The same number of lines will also be retained in the target document.

MateCat uses symbols for hidden characters such as tabs, non-breaking spaces and

**line breaks**, which are respectively —, and —. If one of them is present in the source text, you must reproduce it in the target segment using the corresponding key or <u>shortcut</u> (the Tab key on your keyboard to add a tab, the Shift+Enter shortcut to add a line break and Ctrl+Shift+Space shortcut to add a non-breaking space). Do not copy and paste them from the source text.

#### Placeables and untranslatable text

Currently, we cannot manage placeables and untranslatable parts. We plan to develop such functionality in one of our next releases.

### Confirming a Segment

Once your translation has been entered or the pre-translated segment edited, click on the **Translated** button to **confirm your translation and move to the next segment**. Alternatively, you can use the <u>keyboard shortcut</u> **Ctrl+Enter**.

If you want to confirm the translation of the current segment and go to the next untranslated segment, click on the T+>> button or use the keyboard shortcut CTRL+SHIFT+Enter.

The segment status bar colour will change from white to blue. In this way you save the segment and update the translation memory. If you do not click on the Translated button, and move manually on to the next (or press CTRL+Down) or to the previous (or press CTRL+Up) segment, your translation will be saved in the file but the translation memory will not be updated.

The bar to the right of each segment indicates its **status** using colours. Click on it to display the following options and to set/change the **status of a segment**:

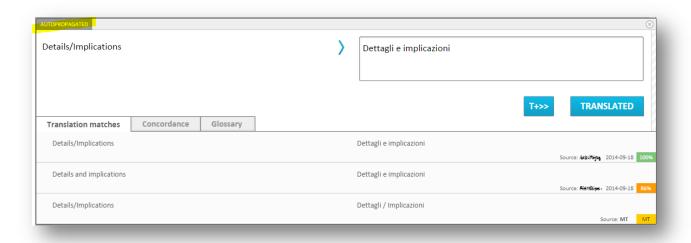


Status dialogue

# Autopropagation

When you approve a segment during translation, MateCat **automatically populates** your translation with **all segments having the same source** within the same project.

They will be labelled as AUTOPROPAGATED as shown in the screenshot below



Your translation will appear in all segments having the same source but the status of the segments will remain "untranslated". You must approve them manually by clicking on the Translated button (or use the CTRL+Enter shortcut).

### **Concordance Search**

Concordance searching allows you to search the translation memory, both public and private, if any, for a particular word, word sequence or phrase.

The search will find and display all previously translated segments in the <u>private TM</u> <u>Key</u> associated with the project and in the public TM containing that word, those words or that phrase.

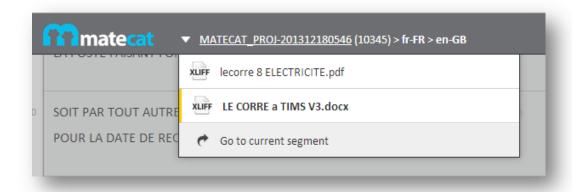
You can perform a concordance search by entering or pasting the text to check in the Concordance tab on the <u>Translation Editor</u> page. Alternatively, you can select the words you would like to check and use the following <u>shortcuts</u> which will automatically open up the Concordance tab:

on Mac OS X: ALT+CMD+Con Windows: ALT+CTRL+C

# Navigating through Files

If you have uploaded more than one file for translation in the same project, you can click on the job name at the top of the page to display a list of the files. Clicking on the file name, you will be redirected to the beginning of that file.

Click on **Go to current segment** to display the segment you are working on.



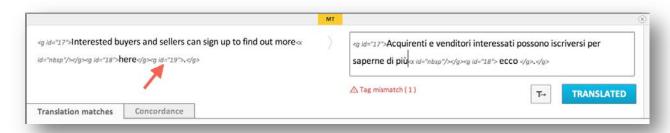
# **QA Messages**

At the top right of the MateCat window, you will see an icon which warns of any potential **QA errors** in the translation. The warning sign contains a red circle indicating how many errors have been found in the project. The following example indicates that the project contains one QA error:



Click on the icon to open the segment with the error. A message indicates the nature of the error:

### o Tag Mismatch



The tag <g id="19"> in the source segment, indicated by the red arrow, was not added to the target segment. This generated a tag mismatch. In order to fix the error, you can:

- copy and paste the tag from the source segment to the target and place it in the same position as in the source
- click on the tag in the source segment and drag and drop it to the target segment
- > enter the symbol < to display the list of the tags in the source text. Select the one you need and click **Enter** to add it to your translation.

MateCat shows the missing or extra tag(s) marked in red.

### o Tag Order Mismatch



MateCat also displays a **warning** when tags are not in the **same position** as in the original segment. Tags in the wrong order will be coloured in pink.

In the example above, tag <g id="24"> in the target segment is not in the same position as in the original. In order to fix the error, you can:

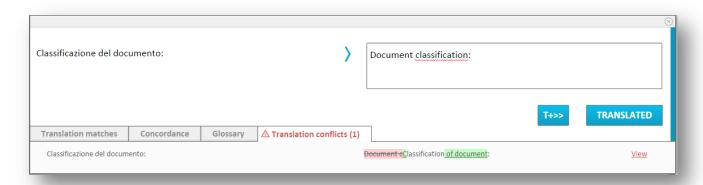
- click on the tag coloured in pink in the target segment and drag and drop it to the correct position in the phrase
- ranslation. Then delete the tag in the wrong position.
- > copy and paste the tag from the source segment to the target and place it in the correct position. Then delete the tag in the wrong position.

### Whitespaces mismatch



MateCat warns the user when **more or fewer spaces** are found in the target segment next to tags. In the image above, there are two extra whitespaces indicated by the red arrows. To fix the error, delete the extra spaces between the tags and the word.

#### Translation conflicts



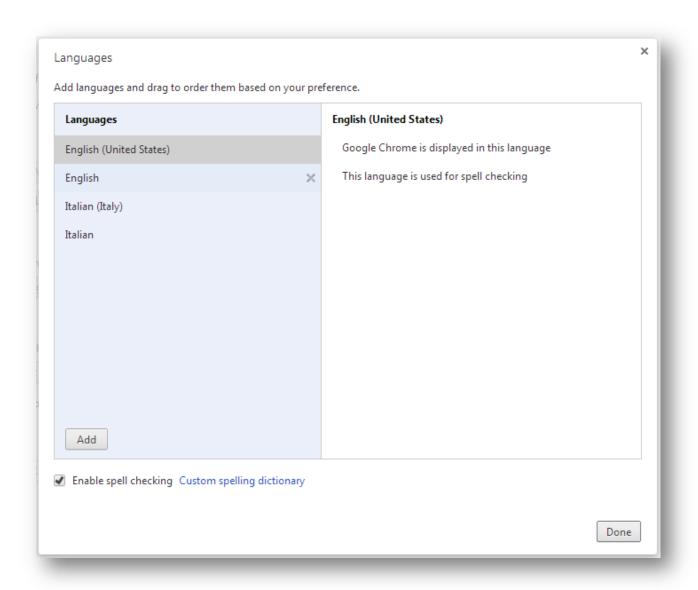
MateCat warns the user when **two or more different translations are inserted for the same source segment in the same project**. MateCat uses **track changes** to highlight the differences. To fix this error, choose one of the suggested matches or click on the **View** button to check and correct the translations.

# Spell-checking

MateCat uses your browser's spell-checker.

To enable the **Google Chrome spell-checker** for your target language, follow these steps:

- Enter the following string in the Google Chrome address bar: chrome://settings/languages
- 2. Click on Add and add your target language;
- 3. Select **Enable spell checking** in the dialogue window that opens.



Spell-checking enabled for US English

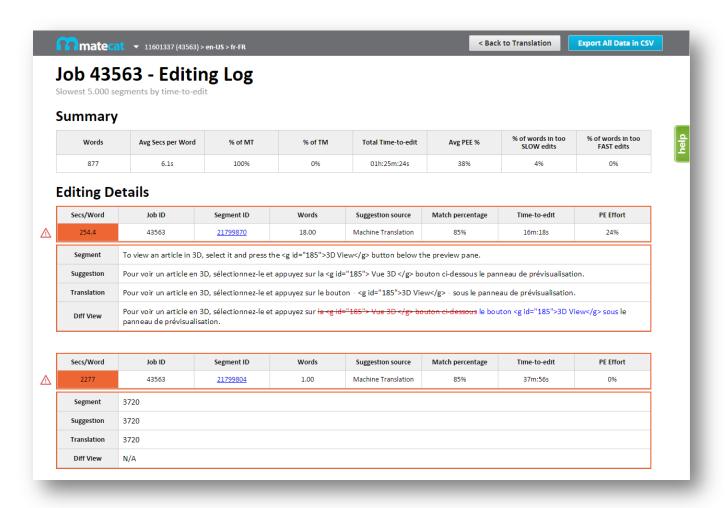
To enable **Safari spell-checker** for your target language, follow these steps:

- Go to Safari>Edit>Spelling and Grammar
- Show spelling and Grammar
- Choose your language in the dropdown menu
- Click on change

# **Editing Log**

You can access the Editing Log from the corresponding button at the bottom of the <u>Translation Editor</u> page.

The Editing Log contains statistical information about the translation.



### In particular:

• under the Summary section you can find statistical information about the entire project:

Words	Avg Secs per Word	% of MT	% of TM	Total Time-to-edit	Avg PEE %	% of words In too SLOW edits	% of words In too FAST edits
877	6.1s	100%	0%	01h:25m:24s	38%	4%	0%

Words	Number of translated words		
Avg Secs per Word	<b>Average number of seconds</b> you needed to translate each word		
% of MT	Percentage of Machine Translation suggestions		
% of TM	Percentage of translation memory suggestions		
Total Time-to-edit	<b>Total time</b> necessary to complete the translation so far		
Avg PEE %	Average post-editing effort as a percentage. This indicates your efforts in updating machine translation suggestions		
% of words in too SLOW edits	Percentage of words on which you spent too much time editing		
% of words in too FAST edits	Percentage of words on which you spent too little time editing		

Under the Editing details sections you can see all details per segment:

Secs/Word	Job ID	Segment ID	Words	Suggestion source	Match percentage	Time-to-edit	PE Effort
254.4	43563	21799870	18.00	Machine Translation	85%	16m:18s	24%

Secs/Word	Seconds spent per word in that segment	
Job ID	MateCat <b>job ID</b>	
Segment ID	<b>ID of the segment</b> . You can click on it to open the segment in the Translation Editor page.	
Words	Number of words in the segment	
Suggestion source	Source of the first suggestion	
Match percentage	<b>Match percentage</b> of the first suggestion. It is always 85% by default for Machine Translation suggestions	
Time-to-edit	Time necessary to edit the segment	
PE Effort	Post-editing effort to edit the segment	
Segment	Original <b>source</b> segment	
Suggestion	First MateCat suggestion	

Translation	<b>Final translation</b> approved by the translator
Diff View	<b>Differences</b> between first suggestion and final approved translation highlighted with track changes

The warning icon and orange borders indicate that you spent too much or too little time to edit the segment.

# Finalising a Project

Once the translation is complete (100% on the progress bar), the **Preview** button at the top of the page is replaced by the **Download translation** button.

By clicking on the **Download Translation** button, you can download the translated text in the same format as the original file. If the project contains more than one file, all will be downloaded as compressed in a zip folder.

The text can be downloaded at any time during translation by clicking on the **Preview** button. The portions of text not yet translated will be replaced by a machine translation.

# Managing Projects with MateCat

# **Management Panel**

When you create a project, you have the option of adding the project to your **Management Panel** by <u>logging in</u> with your **Google account** before creating it.

This panel shows you the list of **all projects created using your Google account** and allows you to check the progress and status of your projects or recover them if needed.

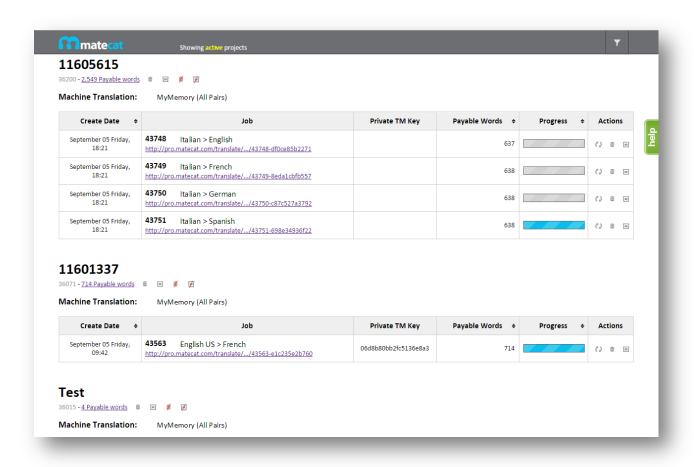
To log in with your Google account, click on the **Login** button at the bottom of the MateCat home page and sign in using your Google account.

**Note**: remember to always log in before <u>creating a project</u> if you want to add it to your Management Panel. If you create a project without logging in with your Google account, the job URL of the project will not be saved automatically so please remember to save it manually in a safe place in order to be able to recover it easily if needed.

#### To access the **Management panel** you can:

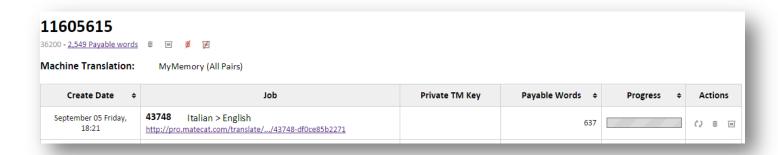
- Go to http://www.matecat.com/manage/1, or
- Click on Manage at the bottom of the MateCat home page

All relevant information is available for each project, as shown in the screenshot below:



Management panel

### For each project you have:



- Project name (11605615)
- MateCat Project ID (36200)
- Total number of words in the project and link to the <u>Volume Analysis Page</u> (2,549 payable words)
- Machine Translation Server (MyMemory (All Pairs))
- Creation date (September 05 Friday, 18:21)
- Link to the translation jobs divided per language combination and MateCat job ID (under "Job" column) you can access the <u>Translation Editor</u> window of each job by clicking on the corresponding job URL
- Private TM Key (if any; blank column if not present)
- Payable words per job (under Payable Words column)
- Progress bar of each translation job (under "Progress" column)
- Series of buttons that enable you to perform a number of tasks:
- Change job password This modifies the password of the job.
- **Cancel job/project** This deletes the job/project and disables the URL.
- Archive Job/project This prevents any changes from being applied to the job/project. However, the URL will still work and is accessible in read-only mode.
- **Resume** project
- Unarchive project

By default, the management panel will show your active projects only, in chronological order.

You can filter and see the cancelled and archived projects by clicking on the **Filter** button or on "Showing active projects" at the top of the page.

The following **search window** will be displayed:



You can filter your search by:

- Project name
- Source or target language (or both)
- Status (Active, Archived or Cancelled)

Click on the **FILTER** button to apply your criteria to the search.

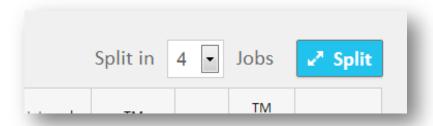
For reasons of privacy, your projects are automatically archived after 30 days of inactivity. You will still be able to reactivate them in your Management panel or in the Management panel of the person who created the project.

# **Splitting Jobs**

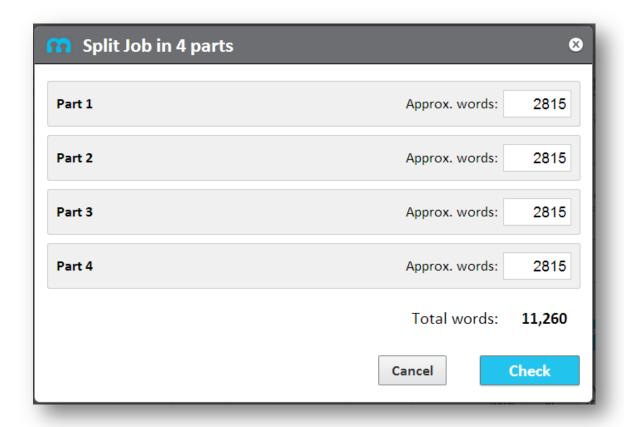
MateCat provides an easy-to-use split functionality to divide large jobs into smaller parts and assign them to multiple translators. This is useful for large collaborative projects.

You can split a job from the Volume Analysis page.

After completion of the volume analysis, you can select **how many jobs** you would like to create and click on the **Split** button. In the following example, we are going to create 4 jobs:

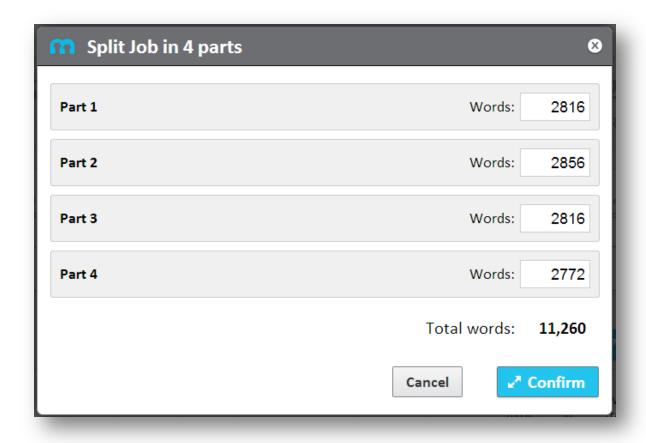


You will then be presented with a dialogue window where you can enter the approximate number of words for each job.



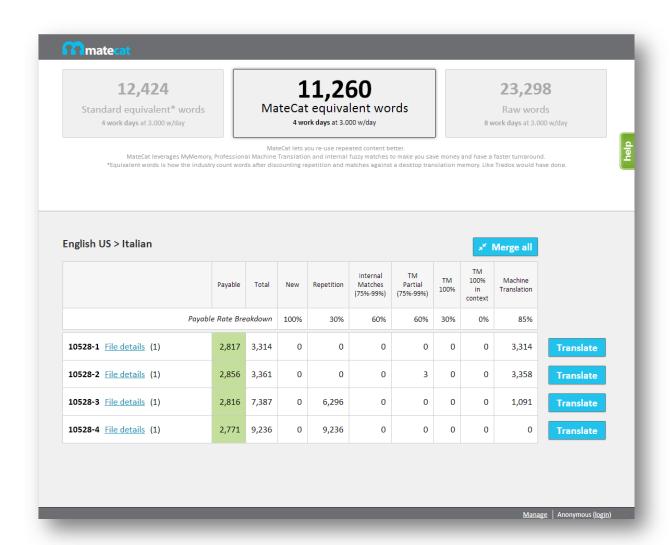
Splitting a job in 4 parts. The word count is approximate until you click on the Check button.

When you click on the **Check** button, MateCat checks each part and divides segments into an indicative number of words, avoiding any overlap between segments.



Splitting a job in 4 parts after checking the word count. Note that the word count for each part has changed.

When you click on **Confirm**, you will be presented with a **detailed analysis of the split jobs** and a **Translate** button for each part.



A job split in four parts

In the event that you make a mistake and would like to undo the splitting, just click on the **Merge all** button and the different parts will be merged back into the original job.

You just need to send each translator the **Job URL** for the part they will be working on.

When clicking on their link, translators will only see the part of the document assigned to them as editable. They can also see the rest of the file, but they will not be able to edit it. They will see the rest of the document being translated in real time and can refer to the other parts for comparison.

They will also **share a <u>private TM key</u>**, if previously associated, where all translations will be stored, so **each translator will also receive suggestions for segments already translated by the other translators** within the same project.

Each translation is complete once **all segments** of that job have been translated and marked as translated. The progress bar at the bottom of the screen should be blue and the To-do count should be zero.

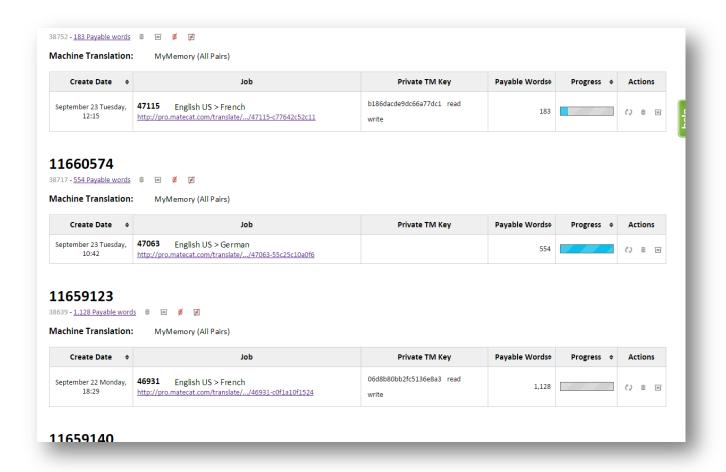
The <u>progress bar</u>, the <u>To-do count</u> and the <u>payable words</u> count only refer to the current job. You can check the status and progress of each job from your own <u>Management Panel</u>. Once all jobs are 100% complete, you can click on any of the links and click on the **Download translation** button. In this way you will download the **whole translated file**.

### Resources for LSPs

MateCat can help LSPs (Language Service Providers) to manage projects easily and perform all checks not only after delivery by the translator but also **during the translation job** itself.

The main tools and functions available for Project Managers are the <u>Management</u> Panel, the Editing log and the QA messages in the Translation Editor window.

Through the Management Panel, the Project Manager can easily check **the status** of all translation jobs in **real time**. Here, he/she has a list of all active projects in chronological order and the progress bar for each job.



By clicking on the job URL of a specific project, it is possible to **check errors during the translation** and promptly advise the translator working on the project. Through the QA module, it is possible to check if there are **tag errors or translation conflicts** during the translation, without waiting for delivery by the translator and thus save time.

From the Translation Editor window, it is possible to access the Editing Log page by clicking on the **Editing Log** button at the bottom of the page.

In the Editing Log, the Project Manager can check the **time** spent by the translator for editing each segment, the total time spent by the translator to translate the entire file and check the **edits** made to suggestions. The changes are highlighted with track changes. This can help the Project Manager identify the Post-Editing efforts of the translator to edit the segments.

# **Appendix**

# **Keyboard Shortcuts**

MateCat relies heavily on **keyboard shortcuts** for standard and advanced functionalities. Getting to know the shortcuts below will help you be more productive when translating in MateCat.

Functionality	Windows	Mac
Confirm translation (click on Translated)	CTRL+Enter	CTRL+Enter CMD+Enter
Confirm translation and go to next untranslated segment (click on [T+>>])	CTRL+SHIFT+Enter	CTRL+SHIFT+Enter CMD+SHIFT+Enter
Go to next segment	CTRL+Down	CTRL+Down
Return to previous segment	CTRL+Up	CTRL+Up
Go to current segment	CTRL+Home	CMD+SHIFT+up
Copy source to target	ALT+CTRL+i	ALT+CTRL+i
Undo in segment (available in active segment)	CTRL+z	CTRL+z CMD+z

Redo in segment (available in active segment)	CTRL+y	CMD+SHIFT+z
Go to beginning of the line	Home	CMD+left
Go to end of the line	End	CMD+right
Move the cursor word by word to the right	CTRL+right	ALT+right
Move the cursor word by word to the left	CTRL+left	ALT+left
Open search (if not yet opened)	CTRL+f	CTRL+f
		CMD+f
Perform Concordance search on	ALT+CTRL+c	ALT+CTRL+c
word(s) selected in the source or target segment		ALT+CMD+c
Use Translation suggestions (first/second/third suggestion)	CTRL+1/2/3	CTRL+1/2/3
Add a new line in the target segment	SHIFT+Enter	SHIFT+Enter
Add a non-breaking space	CTRL+Shift+Space	CTRL+Shift+Space

# Installing an open source version of MateCat

We provide a guide meant for users who want to install and administer the open source version on their own machines.

It is available at <a href="https://www.matecat.com/installation-guide">www.matecat.com/installation-guide</a>.