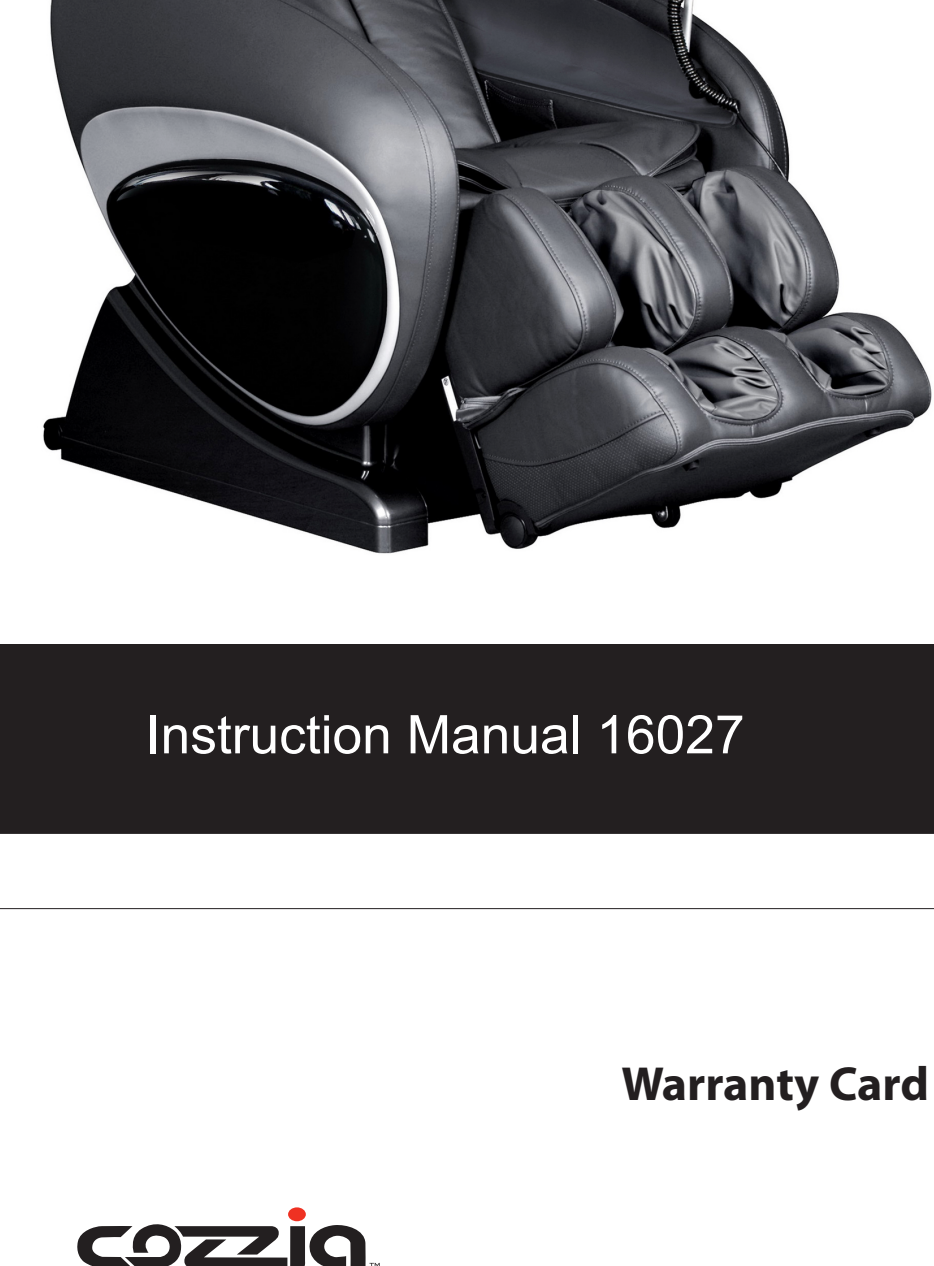




Instruction Manual 16027

Warranty Card

COZZIA WARRANTY REGISTRATION FORM

Product Serial No. (located on product): _____
 Purchase Price: _____ Model No: _____
 Date Purchased: _____
 First Name: _____ Last Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Phone: _____
 Email: _____

Please mail to:
 Cozzia USA LLC
 14327 E Don Julian Rd
 City Of Industry CA 91746
 Tel: 1-877-977-0656
 Fax: 1-800-521-4712

Thank you for purchasing the COZZIA's Massage Chair. Before using your massage chair, please read the contents of this instruction manual and refer to it when needed.	
Table of Contents	
Luxury Features	2
Safety Precautions	3-4
Chair Components	5-6
Chair Installation & Moving	7-11
Grounding Instructions	12
Chair Specifications	13
Operation Guide	14-20
Troubleshooting	21
Warnings	22
Consumer warranty	23-25
Warranty Card (Attachment)	

- Softening of foams and filling composites in pillows, pads, and memory foam occurs naturally and does not constitute a defect under this warranty.
- Fading, wear and piling of fabrics occurs naturally and does not constitute a defect under this warranty.
- Natural markings, grain and dye variations in leather do not constitute a defect under this warranty.
- Warranties do not cover any loss or damage resulting from improper installation, unauthorized repairs or modifications, improper use of electrical power supply, loss of power, dropped product, a malfunction or damage of an operating part from failure to provide manufacturer's recommended maintenance, transportation damage, theft, abuse, misuse, neglect, vandalism or environmental conditions (fire, floods, rust, corrosion, sand, dirt, windstorm, hail, earthquake or exposure to weather conditions), loss of use during the period the product is at a repair facility, or otherwise awaiting parts or repair.
- Damage due to shipping and handling does not constitute a defect under this warranty.
- Under no circumstance shall COZZIA or its representatives be liable for indirect, consequential, or incidental damages (including damages for lost profits, business interruption, bodily injury, medical and the like), even if any party has been advised of the possibility of such damages.
- Warranties are non-transferable and shall be in lieu of any other warranty, express or implied, including but not limited to any implied warranty or merchantability or fitness for particular use.
- COZZIA's sole liability and the purchaser's exclusive remedy shall be for the repair, or at COZZIA's option, for the replacement of the defective part. Notwithstanding the above, if replacements parts for defective materials are not available, COZZIA reserves the right to make substitutions in lieu of repair or replacement.

- **All warranties begin on the DATE OF PURCHASE; no allowance or extension is offered for delivery and/or installation.**
- Warranties do not apply to retail, business, commercial, institutional or other non-residential users.

25

01 Luxury Features

The operation of massage chair is controlled by a microcomputer that performs various intelligent massage methods and combinations, like Kneading, Tapping, Clapping, Shiatsu, Rolling, Vibration and Air Massage. All these methods massage acupressure points accurately to effectively alleviate fatigue, promote metabolism and improve blood circulation.

The chair is equipped with five sets of full body automatic programs and three sets of localized automatic programs to thoroughly fulfill your various needs. Various types of massage functions can be combined for customized massaging programs, in addition to the precise point massage.

The combination of air pressure for the seat pad and leg as well as the calf and vibration functions can be set automatically for more effective massage.

- Spring-styled massage that is specially structured for the back is designed according to curve of the human body to provide a more effective massage.
- The message rollers use an interlocking gear to provide in-depth massage to the acupressure points on the back.
- Designed with double automatic adjustment, the chair's backrest can be adjusted from 115 to 160, while the footrest from 0 to 90 to suit you.
- The timer function can be adjusted according to your desired duration of the massage program.
- Liquid crystal display and glow-in-the-dark display for a user friendly operation even in the dark.
- Designed with power surge and pressure detector as well as automatic temperature sensor and auto shutdown mechanism for safety.
- The operation is controlled by intelligent microprocessor for excellent performance and consistent quality.

2

02 Safety Precautions

When using the massage chair, basic precautions should always be followed to reduce the risk of electric shock, burns, fire or injury to persons. Please read the following precautions before using the massage chair.

- Make sure the power plug is securely inserted into a proper electrical outlet to reduce the risk of short circuit and fire.
- Always unplug the massage chair from the electrical outlet immediately after using and before cleaning.
- **DO NOT** use the massage chair in areas where the humidity is high such as a sauna or steam room.
- **DO NOT** use the massage chair outdoors and avoid areas with direct sunlight.
- If the electricity is off, turn the power switch to the OFF position and unplug the massage chair from the electrical outlet to prevent any damages to the chair when the electricity comes back on.
- Never plug/unplug the power cord plug socket with wet hands.
- Close and continuous supervision is necessary when the massage chair is used by on or near children or disabled persons.
- No more than one person should use the massage chair at a time.
- The massage chair is intended for use as described in the instruction Manual. Do not use any attachments other than those recommended by Berklint.
- **DO NOT** attempt to stand or sit on the backrest, armrest or footrest in order to prevent accident, injury or damage to the chair.
- Avoid falling asleep while using the massage chair.
- Always keep the massage chair clean, and never insert any objects into or around the gaps of the massage chair.
- **DO NOT** move the massage chair by pulling on the power supply cord.
- Make sure there are no children, pets or other obstacles behind or underneath the massage chair.
- If you find any rips or tears in the fabric of the massage chair contact the Berklint service department and stop using the chair immediately.

- **DO NOT** use the massage chair for more than 30 minutes at a time.
- **DO NOT** use the massage chair where aerosol (spray) products are being used or where oxygen is being administered.
- This massage chair is a non-professional product designed to provide a comfortable massage and should not be substituted for appropriate medical treatment.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

- **Floor Models and Demonstration Units** have a prorated warranty period that begins the day the model is placed on the floor and connected to an electrical outlet by the retail partner. Proof of purchase is required for all warranty repairs. The warranty time period is measured by continuous calendar dates based on a seven-day week.
- **Field Service** - COZZIA customer service department will diagnose and schedule an authorized service provider to repair the chair in the consumer's residence.
- **Parts** - All parts deemed necessary for repairs will be shipped to the consumer at no charge to the COZZIA service department.

PRODUCT REPAIRS

Many COZZIA product repairs may be performed by the consumer in their own home with parts and instructions supplied by COZZIA such as remote controller replacements that don't require a technician.

Canadian consumers may contact COZZIA's customer service department at 1-877-977-0656 between 9:00 am and 5:00 pm PST, Monday through Friday for warranty or service issues.

- **Warranty Coverage Period** - Warranty coverage starts at the time that the consumer purchases their chair. Proof of purchase is required for all warranty repairs. The warranty time period is measured by continuous calendar dates based on a seven-day week.
- **Field Service** - COZZIA customer service department will diagnose and schedule an authorized service provider to repair the chair in the consumer's residence.
- **Parts** - All parts deemed necessary for repairs will be shipped to the consumer at no charge to the COZZIA service department.

CONSUMER WARRANTY LIMITATIONS AND EXCLUSIONS

- Warranties are only valid in the 48 contiguous United States and Canada and are contingent upon the consumer operating the chair according to the corresponding instruction manual.
- The warranty only applies to COZZIA products and does not include any accessories or enhancements.
- Field service requires pre-approval and must be performed by COZZIA's authorized field service personnel. Field service is only available in the United States and in major metropolitan areas in Canada.

24

11 COZZIA Consumer Warranty

COZZIA products have the following warranty: COZZIA's massage chairs, motion upholstery and home theater massage seating provide a one year in-home service warranty and a two-year parts warranty. COZZIA customer service will not issue Return Material Authorizations (RMAs) for products. COZZIA products will be either repaired by the consumer or by an in-home technician. COZZIA will not issue Return Material Authorizations (RMAs) for buyer's remorse.

SERVICE AND TECHNICAL SUPPORT

Consumers may contact COZZIA's customer service department at 1-877-977-0656 between 9:00 am and 5:00 pm PST, Monday through Friday or email us at Service@cozzia-usa.com or visit our web at www.cozzia-usa.com for warranty or service issues.

Consumers are required to provide the unit serial number and dated proof of purchase (sales receipt) when they contact the COZZIA customer service department regarding a repair.

A COZZIA customer service representative will attend to most consumer inquiries, but in some cases a technical service specialist will provide advanced support.

Non-warranty repair is provided on a "per incident" basis. COZZIA customer service will verify that the unit has failed and provide instructions for repairing a unit. All applicable repairs, parts, shipping, handling, local tax and a "per incident" fee will be charged for non-warranty repairs and support calls.

Proof of purchase (original receipt) is required for all warranty repairs or service.

EXTENDED WARRANTIES:
 Cozzia offers extended warranty programs to enhance ownership of Cozzia product. Extended warranty provides: 3-year limited repair or replacement massage chair warranty with on-site service.
 Please visit www.cozzia-usa.com for the latest terms and pricing for extended warranties.

23

- This message chair is designed for household use and should not be used in non-residential settings.
- Please consult your doctor if you are in doubt as to whether or not you should use this massage chair.
- Please consult a doctor before using the massage chair if you are pregnant, undergoing any medical treatment, using a medical electronic device such as a pacemaker, or are experiencing any of the following: Malignant tumor, heart disease, back pain, abnormal curved back bone, osteoporosis or acute illness.
- If you experience pain while using the massage chair, stop using the chair immediately and consult your doctor.
- Never use a massage function on swollen or inflamed parts of the body.
- **DO NOT** use the massage chair for more than 30 minutes at a time.
- **DO NOT** use the massage chair where aerosol (spray) products are being used or where oxygen is being administered.
- This massage chair is a non-professional product designed to provide a comfortable massage and should not be substituted for appropriate medical treatment.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

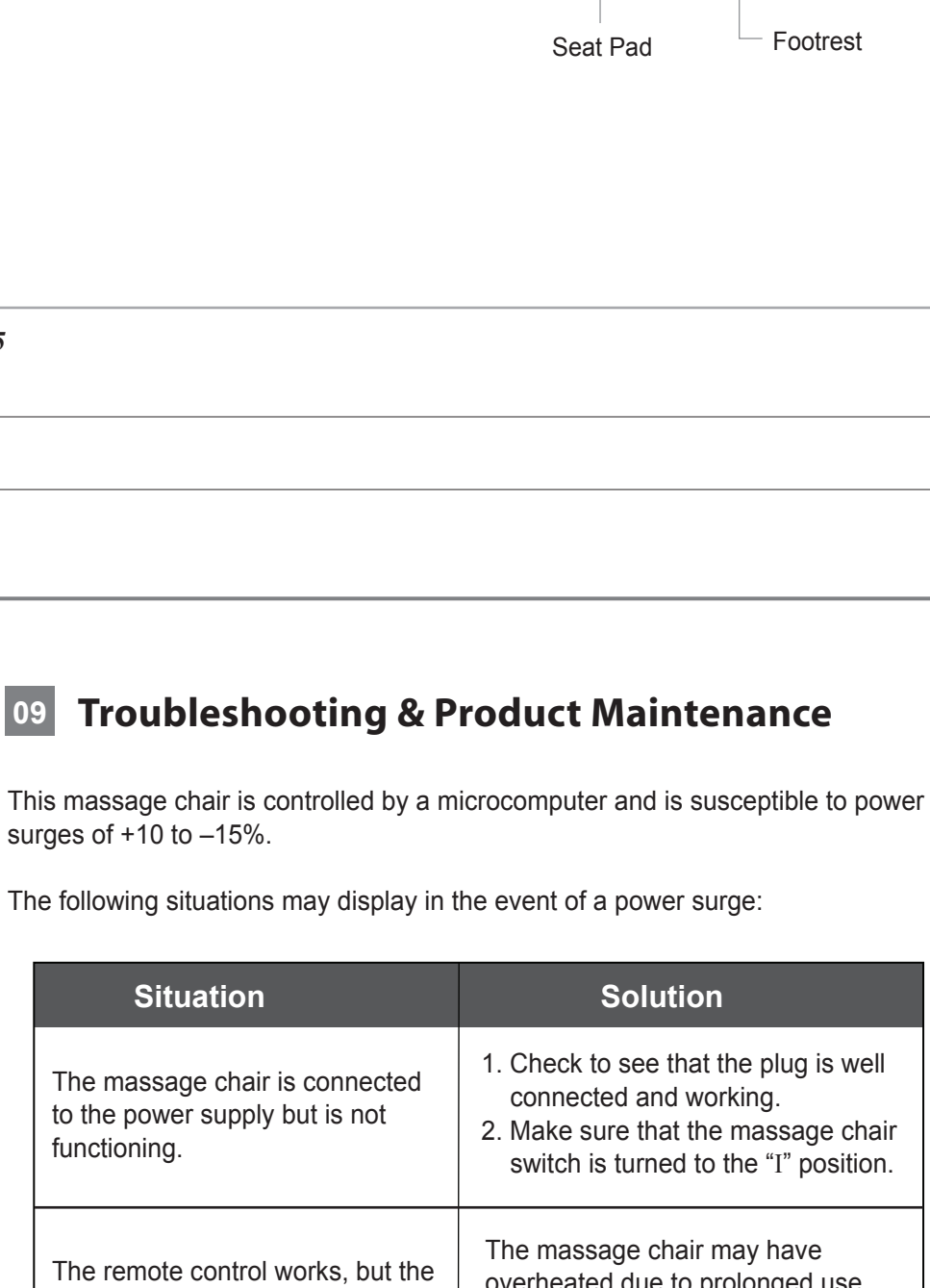
- **Floor Models and Demonstration Units** have a prorated warranty period that begins the day the model is placed on the floor and connected to an electrical outlet by the retail partner. Proof of purchase is required for all warranty repairs. The warranty time period is measured by continuous calendar dates based on a seven-day week.
- **Field Service** - COZZIA customer service department will diagnose and schedule an authorized service provider to repair the chair in the consumer's residence.
- **Parts** - All parts deemed necessary for repairs will be shipped to the consumer at no charge to the COZZIA service department.

CONSUMER WARRANTY LIMITATIONS AND EXCLUSIONS

- Warranties are only valid in the 48 contiguous United States and Canada and are contingent upon the consumer operating the chair according to the corresponding instruction manual.
- The warranty only applies to COZZIA products and does not include any accessories or enhancements.
- Field service requires pre-approval and must be performed by COZZIA's authorized field service personnel. Field service is only available in the United States and in major metropolitan areas in Canada.

2

03 Chair components



5

10 Warnings

- Do not use water and other cleaning detergents on the massage chair.
- Do not stack, stab, tilt or harshly pull on the surface of the massage chair.
- Gently press the buttons during operation and avoid hitting the buttons with hard objects.
- Pull out the power supply plug after each use.
- Do not use the massage chair for more than 30 minutes at a time.
- **DO NOT** position any body part in between the gaps of the leg rest when the automatic leg extension feature is in operation as demonstrated PIC 1, in order to prevent pinch to you. If you are unable to position any body part in between the gaps of leg rest, please press PAUSE button to stop and then get your body part out rapidly as demonstrated PIC 2.
- If you have to rise from the chair to stop accident, injury or damage to others by you or you want to get your feet and calves out when the automatic leg extension feature is in operation, please press PAUSE button to stop as demonstrated PIC 2. The footrest will gradually deflate in some seconds and then quickly get your foot and calves out and rise.

Note: This way as above mentioned just using in emergencies. Please bear in mind that always return the footrest to its original length and restore it to its original position, then rise from the chair in order to prevent accident, injury or damage to yourself and chair.



PIC 1



PIC 2

22

09 Troubleshooting & Product Maintenance

This massage chair is controlled by a microcomputer and is susceptible to power surges of +10 to -15%.

The following situations may display in the event of a power surge:

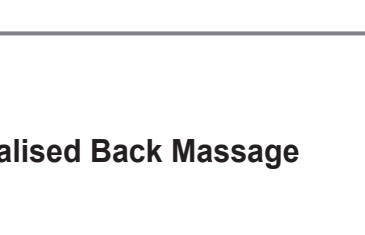
Situation	Solution
The massage chair is connected to the power supply but is not functioning.	1. Check to see that the plug is well connected and working. 2. Make sure that the massage chair switch is turned to the "I" position.
The remote control works, but the massage chair is not functioning.	The massage chair may have overheated due to prolonged use. Turn off the power and allow the chair to cool for 30-50 minutes.
Both the remote control and the massage chair are not functioning.	1. Make sure the chair is plugged into a working outlet. 2. Turn the power OFF and then ON again.

21

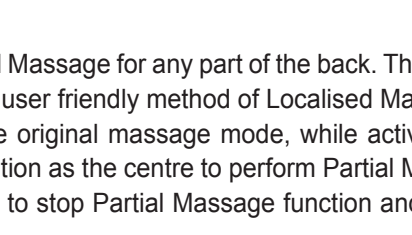
04 Chair Installations

- When positioning the chair, please leave 80cm of space behind the backrest to allow free reclining of the backrest.
- Unplug from outlet when installing the Chair parts.

Step 1: Install one side panel, tighten it with two socket head screws



Step 2: Insert and connect the backrest to the bottom seat, and fasten the backrest into the allocated slot.



7

Setting Spot or Localised Back Massage

30. Spot
 The Spot or Localised Back massage
 This button allows user to select Spot massage for any part on the back. The position for Partial Massage can be adjusted for a user friendly method of Localised Massage. Press this button once to continue the original massage mode, while activating Partial Massage, which takes the original position as the centre to perform Partial Massage with the width of approx. 8cm. Press again to stop Partial Massage function and resume full back massage function.

31. Partial
 The Partial Back Massage
 This button allows user to select Partial Massage for any part of the back. The position for Partial Massage can be adjusted for a user friendly method of Localised Massage. Press this button once to continue the original massage mode, while activating Partial Massage, which takes the original position as the centre to perform Partial Massage with the width of approx. 8cm. Press again to stop Partial Massage function and resume full back massage function.

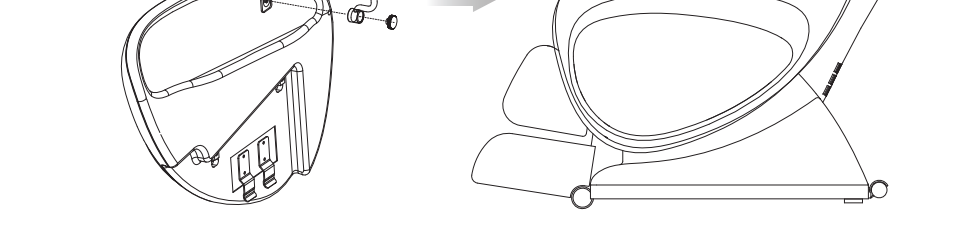
Setting Seat/Leg Vibration
32. Seat V
 Seat Vibration function Start/Stop Control Button
 Press the Vibration button once to activate the Vibration. Press this button again and it will stop the Vibration function.

33. Back & Seat
 Back and Seat Air-pressure Start/Stop Control Button- 5 levels of intensity to be adjusted. Press once to activate Seat Air-pressure massage mode. Press again to stop the function.

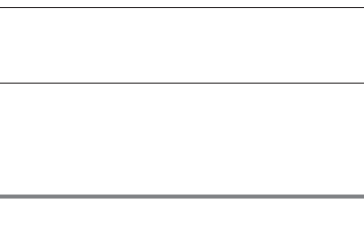
34. Calves
 Calves Air-pressure Control Button- 5 levels of intensity to be adjusted. Press once to activate Calves Air-pressure Massage Mode to enjoy rhythmic air-pressure massage at the calves. Press again to stop the function.

19

Step 5: Unfold the backrest until you hear it click into place.



Step 6: Tighten the remote control holder with four screws. Tighten the placer of remote control holder in the top of supporter with screws.



9

16. Circulation

The Backrest and Footrest will resume original position when this Auto Programme is about to end.

B. Localised Auto Programme

This programme gives precise massage at the exact part of the body for better localized-massage effect.

17. Neck/Shoulder
 Neck/Shoulder Auto Programme Start/Stop Control Button.

18. Back/Lumbar
 Back/Lumbar Auto Programme Start/Stop Control Button.

19. Lower Body
 Lower Body Start/Stop Control Button.

20. Demo
 Press this button for a brief demonstration of the features of the massage chair.

21. Tapping
 Tapping function Start/Stop Control Button- 3 sizes of width, 5 levels of speed to be adjusted. Press this button once to activate the tapping function for a full back massage at medium speed. Press the button again to stop the tapping massage function.

22. Clapping
 Clapping function Start/Stop Control Button- 3 sizes of width, 5 levels of speed to be adjusted. Press this button once to activate the clapping function for a full back massage at medium speed. Press the button again to stop the clapping massage function.

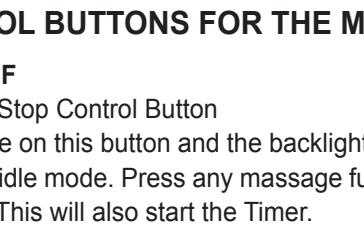
Shiatsu
 Shiatsu Start/Stop Control Button- 3 sizes of width, 5 levels of speed to be adjusted.

17

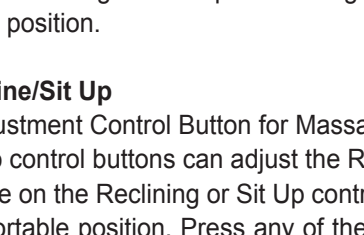
Moving the Chair

- Lift up the Calves Rest.
- Then recline the chair to approximately to 45 degrees, so that you can easily move the chair around the house with a slight pull push.

Caution:
 1) Before you move the chair, please put the footrest back into the original position first. Otherwise, injuries might occur in the process of moving.
 2) Avoid moving the massage chair when there is someone seated on it.
 3) Placing a mat underneath the massage chair is advisable, as the moving process might leave scratches on the floor surface.



Step 1



Step 2

11

06 Operation Guide

Connect to the power supply, and turn the switch to "I" position. The chair is now in idle mode. During idle mode, there are only seven functions: ON/OFF, Foot Extend, Pause, Recline, Sit Up, Lift Leg or Recline Leg that can be operated.

CONTROL BUTTONS FOR THE MASSAGE CHAIR

1. ON/OFF
 The Start/Stop Control Button
 Press once on this button and the backlight of the Remote Control will start blinking: the chair is in idle mode. Press again the massage function button to begin/massage functions on the chair. This will also start the Timer.
 Press this button again to stop all massage functions, the massage rollers will return to its original position.

2/3. Recline/Sit Up
 Angle Adjustment Control Button for Massage Chair
 These two control buttons can adjust the Reclining and Sit Up angle respectively. Press once on the Reclining or Sit Up control button to adjust the Backrest and Footrest to a comfortable position. Press any of the control button again to adjust for Reclining, Sit Up, Lift Leg or Recline Leg, to confirm the position.

4/5. Lift Leg/Recline Leg
 Angle Adjustment Control Button for Calves
 These two control buttons can adjust the Reclining angle on the Legrest. Press once on the Lift Leg or Recline Leg control button, and the Legrest will adjust itself to a comfortable position. Press any of the control buttons again for Reclining, Sit Up, Lift Leg or Recline Leg to confirm the position.
 Note: The adjustment angle functions will be activated by sustained pressing of the button for 2 seconds.

6/7. Length Adjustment Control Button for Legrest
 These two control buttons can adjust the length on the legrest. Press the button once to adjust the legrest to a comfortable length. Press the button again to confirm the length.

15

05 Grounding Instructions

Fully insert the plug into an appropriate G-outlet.

An improper equipment-grounding conductor may result in electric shock. Contact a qualified electrician if you are not sure that the product is properly grounded. Do not modify the plug that is included with the massage chair. If the plug does not fit the outlet, contact a qualified electrician to install an outlet to fit the massage chair plug.

8. Length Auto Adjustment Control Button
 It's equipped with an Auto Function that length of footrest can be adjusted according to the user's leg length for a more effective massage. Every time the button is pressed, the auto function will detect the best massage length.

9. Timer
 The Timer's Time Interval
 After the massage process is activated, the chair will be automatically set on a 15-minute timer. Subsequently, every time the "TIMER" button is pressed, the Timer's interval will be changed in the sequence of 20-25-30-35-40-45-50-55-60-65-70-75-80-85-90-95-100-105-110-115-120-125-130-135-140-145-150-155-160-165-170-175-180-185-190-195-200-205-210-215-220-225-230-235-240-245-250-255-260-265-270-275-280-285-290-295-300-305-310-315-320-325-330-335-340-345-350-355-360-365-370-375-380-385-390-395-400-405-410-415-420-425-430-435-440-445-450-455-460-465-470-475-480-485-490-495-500-505-510-515-520-525-530-535-540-545-550-555-560-565-570-575-580-585-590-595-600-605-610-615-620-625-630-635-640-645-650-655-660-665-670-675-680-685-690-695-700-705-710-715-720-725-730-735-740-745-750-755-760-765-770-775-780-785-790-795-800-805-810-815-820-825-830-835-840-845-850-855-860-865-870-875-880-885-890-895-900-905-910-915-920-925-930-935-940-945-950-955-960-965-970-975-980-985-990-995-1000-1005-1010-1015-1020-1025-1030-1035-1040-1045-1050-1055-1060-1065-1070-1075-1080-1085-1090-1095-1100-1105-1110-1115-1120-1125-1130-1135-1140-1145-1150-1155-1160-1165-1170-1175-1180-1185-1190-1195-1200-1205-1210-1215-1220-1225-1230-1235-1240-1245-1250-1255-1260-1265-1270-1275-1280-1285-1290-1295-1300-1305-1310-1315-1320-1325-1330-1335-1340-1345-1350-1355-1360-1365-1370-1375-1380-1385-1390-1395-1400-1405-1410-1415-1420-1425-1430-1435-1440-1445-1450-1455-1460-1465-1470-1475-1480-1485-1490-1495-1500-1505-1510-1515-1520-1525-1530-1535-1540-1545-1550-1555-1560-1565-1570-1575-1580-1585-1590-1595-1600-1605-1610-1615-1620-1625-1630-1635-1640-1645-1650-1655-1660-1665-1670-1675-1680-1685-1690-1695-1700-1705-1710-1715-1720-1725-1730-1735-1740-1745-1750-1755-1760-1765-1770-1775-1780-1785-1790-1795-1800-1805-1810-1815-1820-1825-1830-1835-1840-1845-1850-1855-1860-1865-1870-1875-1880-1885-1890-1895-1900-1905-1910-1915-1920-1925-1930-1935-1940-1945-1950-1955-1960-1965-1970-1975-1980-1985-1990-1995-2000-2005-2010-2015-2020-2025-2030-2035-2040-2045-2050-2055-2060-2065-2070-2075-2080-2085-2090-2095-2100-2105-2110-2115-2120-2125-2130-2135-2140-2145-2150-2155-2160-2165-2170-2175-2180-2185-2190-2195-2200-2205-2210-2215-2220-2225-2230-2235-2240-2245-2250-2255-2260-2265-2270-2275-2280-2285-2290-2295-2300-2305-2310-2315-2320-2325-2330-2335-2340-2345-2350-2355-2360-2365-2370-2375-2380-2385-2390-2395-2400-2405-2410-2415-2420-2425-2430-2435-2440-2445-2450-2455-2460-2465-2470-2475-2480-2485-2490-2495-2500-2505-2510-2515-2520-2525-2530-2535-2540-2545-2550-2555-2560-2565-2570-2575-2580-2585-2590-2595-2600-2605-2610-2615-2620-2625-2630-2635-2640-2645-2650-2655-