

BROADBAND

meteor^{*}™

info

Pay As You Go

get the most from
your broadband to go
hotspot



what's inside?

Introduction	3
Get started	4
How do I set up my Broadband To Go hotspot	5
Topping up	8
Top Up Direct	8
Top up by text	9
How to buy a 30 day pass	10
How to check your balance	11
Finishing your Broadband To Go session	11
Frequently asked questions	12

introduction

Our Broadband To Go hotspot is a wireless internet gadget that allows you to share your connection with friends, or use up to 5 WiFi-enabled devices simultaneously. So, you could browse the net on your laptop while downloading an album to your media player. And you don't have to be at home either – the device gives you WiFi access when you're out and about.

How does it work?

Our Broadband To Go hotspot uses a 3G connection to create your own WiFi hotspot. So, no matter if you're at home or out and about, your mini WiFi network will be right there with you.

Key features

It's easy to use. You're only ever a single click away from connecting to multiple WiFi enabled devices.

It's portable. It's pocket sized and powered by a rechargeable battery, meaning that you can have the internet with you when you're on the move.

It gives you great coverage. Because it's portable, you can find the spot that gives you the best coverage.

It has built-in storage. There is a microSD card slot in the device, so you can store all your files when you're out and about.



get started

In your Broadband To Go hotspot start up pack, you'll find these handy bits of information:

- 01.** A quick start guide, which gives an overview of your Broadband To Go hotspot.
- 02.** A SIM card holder, which includes;
 - A) SIM card – this holds all of your personal account information.
 - B) Broadband To Go number – you'll need this number to manage your account online, or to use as a reference if you call us.
 - C) PIN number – using your PIN lets you make sure that no one else can use your Broadband To Go hotspot without your permission. It can even be set so you're asked for it every time you go online.
 - D) PUK (personal unblocking key) number – for extra security, the SIM card in your Broadband To Go hotspot will be locked if the wrong PIN is entered three times in a row. If this happens, you can use your PUK code to unlock it.

how do I set up my broadband to go hotspot?

A quick start guide is included with the device, and gives you all the info you need to start using the Broadband To Go hotspot.

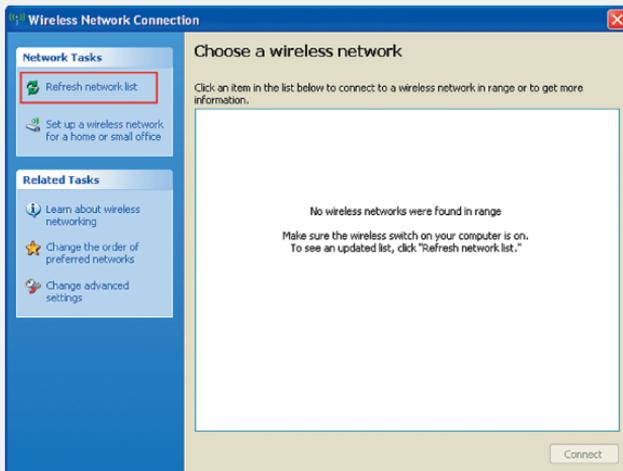
step 01.

The first step is to turn on your Broadband To Go hotspot by pressing the power button on the side – your quick start guide tells you how to do this. Next, you'll need to activate WiFi on your laptop or other internet device. If you're not sure how to do this there should be instructions in the device's user manual.

step 02.

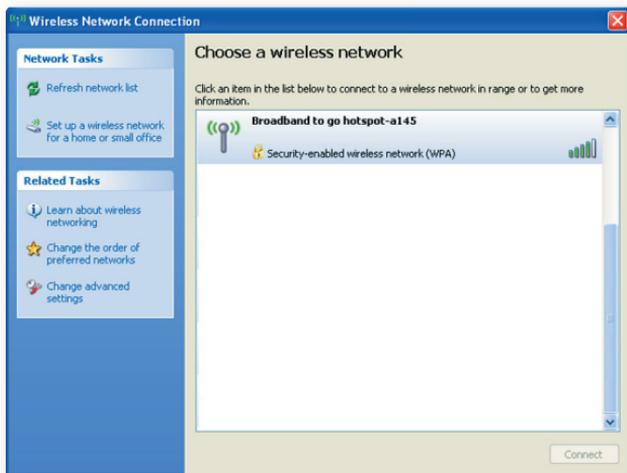
Open the wireless networks screen on your WiFi-enabled device. Below is an example of how this will look if you use Windows. You may need to consult the user manual for other WiFi enabled devices.

You'll need to scan for WiFi networks by clicking on 'Refresh network list'.



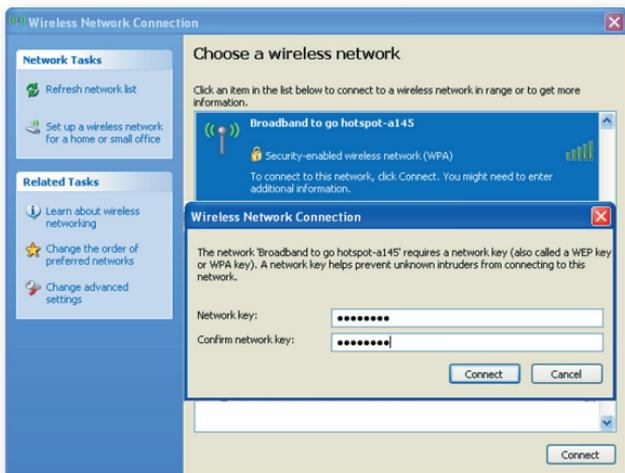
step 03.

Select 'Broadband To Go hotspot' from the list of available wireless networks.

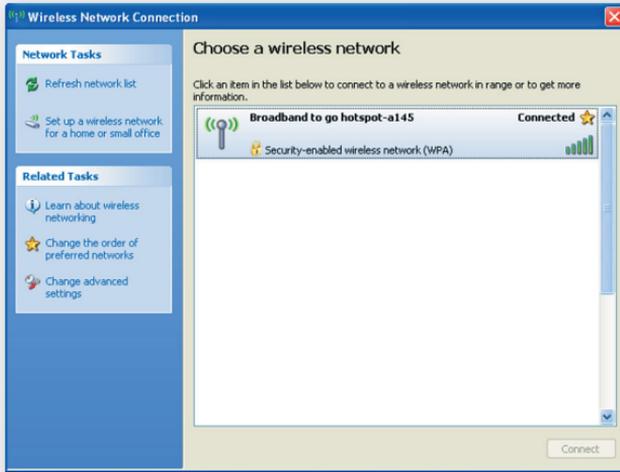


step 04.

At this stage you'll be asked for your encryption key. You can find this on the sticker on the back of your Broadband To Go hotspot.



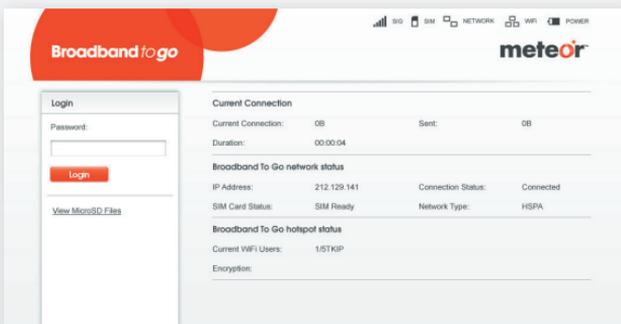
Your connection status will then be displayed.



step 05.

Click on the Broadband To Go hotspot icon on your desktop. This will launch the homepage, where you can manage your account, check and top up your balance, as well as being able to view your usage history.

You'll be asked to log into this page. **The default password is 'admin'**, though we recommend that you change this on your first login. When you click 'Connect', you'll start your web session.



Your device will then connect automatically every time your Broadband To Go hotspot is turned on. All you have to do is press the 'connect' button on the side of the Broadband To Go hotspot.

To help you get started, we've included credit for a free Day Pass. After that, you'll need to top up and choose a pass that suits you.

topping up

After you use up your initial credit, you'll need to top up to continue using Broadband To Go. You can top in two different ways outlined below.

Once you have topped up, you can choose to remain on a Day Pass, and browse until midnight that same day, or you can purchase a 30 Day Pass (there's details on how to purchase on page 10).

If you are browsing on a Day Pass and you purchase a 30 day Pass, you'll need to end your current internet session and start a new one to activate the 30 Day Pass.

top up direct

Top Up Direct is a really easy way to top up using your credit or laser card. You can register for Top Up Direct by calling us on 1740. Then, visit www.mymeteor.ie, select 'Top Up Direct' and follow the simple steps. You'll be asked to enter your Broadband To Go number, and you'll find this on the SIM card holder that's included in your start up pack.

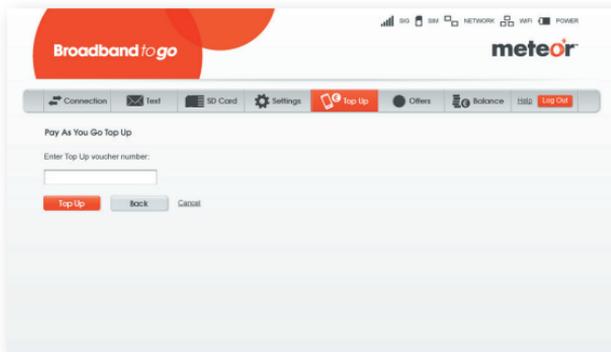
top up by text

To top up your account via text, just pick up a Meteor top up voucher at any one of over 7,000 locations nationwide. You can use the vouchers to top up your broadband or mobile phone account.

Just follow these steps to top up Broadband To Go:

- 01.** On the Broadband To Go homepage, choose 'Top Up'. Don't click the 'Connect' button.
- 02.** Enter the 12 digit top up code from your voucher, double-check that there are no typos, then click 'OK'.
- 03.** You'll get a message confirming your account has been topped up by your chosen amount.

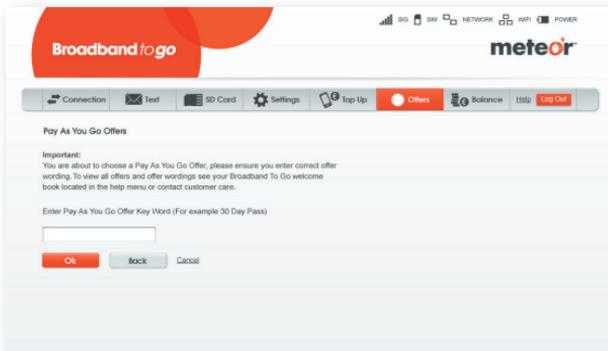
You'll then be able to start browsing the internet. Once you start your session, a Day Pass will be deducted from your balance.



how to buy a 30 day pass

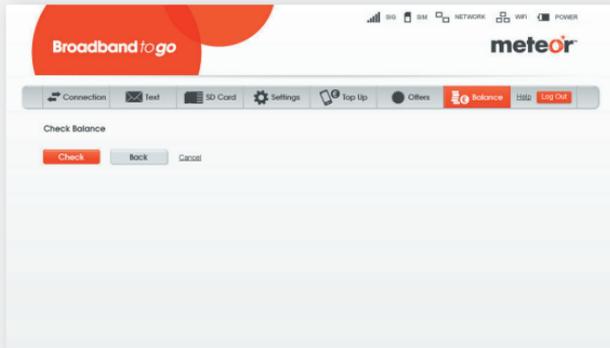
Once you've topped up, you can either remain on a Day Pass or opt for a great value 30 Day Pass. To buy a 30 Day Pass, just follow these steps.

- 01.** Go to the Broadband To Go homepage, then click the 'Offers' button.
- 02.** The keyword for a 30 day pass is '30 day'. Type this into the body of the message and click 'OK'.
- 03.** You'll then get a message confirming that you have purchased a 30 Day Pass. To activate your 30 Day Pass, you'll need to end your current internet session and start a new one.



how to check your balance

Whether you're using a Day Pass or a 30 Day Pass, you can check your remaining allowance at any time by clicking on 'Balance'. You'll then get a message showing your approximate balance.



finishing your broadband to go session

It's important to disconnect your Broadband To Go session when you're ready to stop browsing. To do this, just click the 'Disconnect' button on your Broadband To Go hotspot or homepage.

frequently asked questions

Q. What happens if I go over the allowance provided by my pass?

- A. If you go over the allowance provide by a 30 Day Pass you will automatically revert to a Day Pass. If you go over the allowance provided by a Day Pass you will be charged 2c for every extra MB you use. To avoid this happening you should check your balance occasionally as described previously.

Q. If I don't use all of the allowance provided by the 30 Day Pass, can I carry it over?

- A. Unfortunately, it's not possible to carry over any unused allowance.

Q. Can I send text messages from my computer using Broadband To Go?

- A. Yes, you can. Just open the Broadband To Go homepage and select the 'Text' icon at the top.

Registered MyMeteor users will also get an additional bonus of 300 free web texts every month. Just log in to www.mymeteor.ie and click on the 'Free Web Text' button.

For full details of text message and other pricing, visit www.meteor.ie/broadbandtogo

Q. Can I use Broadband To Go when I'm abroad?

- A. Yes, you can use Broadband To Go in a number of countries. Call our Customer Care team before you travel to find out if we have a Broadband Roaming Agreement with the country you're going to and, if so, to set up roaming on your account. Pricing for Broadband To Go when roaming is 1c per kB and is not included in your Day Pass or 30 Day Pass. 1c per kB is the equivalent of €10.24 per MB.

You can find out more details about using Broadband To Go when roaming by visiting www.meteor.ie/broadbandtogo

Q. How much does it cost to use Broadband To Go in Northern Ireland and the UK?

- A. If you're travelling to Northern Ireland or the UK you can roam on the T-Mobile network with our great value Roaming Day Pass. Just make sure your account is topped up by at least €15. This will mean you can use your broadband device to use up to 50 MB in any one day.

There is no need to purchase a Roaming Day Pass as it will automatically be activated as soon as you go online on the T-Mobile network and will last until midnight of the same day.

Our Roaming Day Pass costs €15. Charges can be broken down as follows: €5 for the first MB, €5 for the second MB and €5 for the third MB. The following 47 MB are free. Standard roaming rates of 1c per kB apply for anything above 50 MB. Please note that the Roaming Day Pass will not affect your allowance on the 30 Day Pass.

BROADBAND TO GO	PRICE	ALLOWANCE	OUT OF BUNDLE COSTS
Roaming Day Pass	€15.00	50 MB	1c per kB

Remember to call our Customer Care team before you travel for the first time so we can set up roaming on your account.

Q. Can I use Broadband To Go on my work laptop?

- A. Yes, but you may need to ask your IT department about administration rights or the proxy settings on your laptop.

Q. What if I have problems getting Broadband To Go to work?

- A. The quick start guide should give you all the information you need to get Broadband To Go fully up and running on your computer. If you need any further help, however, you can call our Customer Care team.

For more information on Broadband To Go, visit meteor.ie/broadbandtogo

Don't forget to register at www.mymeteor.ie to find out more about your Broadband To Go account and to receive news on our latest broadband products and promotions.



Contact our Customer Care team

By phone:

From your Meteor Pay As You Go phone: **1747** (15c per call)

From any other phone: **1890 808 585** (operator charges apply)

By email:

info@meteor.ie

By post:

1 Heuston South Quarter, St. John's Road, Dublin 8.

© 2009 Meteor Mobile Communications Limited t/a Meteor. All rights reserved and no part may be reproduced without the prior written permission of Meteor. All prices include VAT. Details of information provided, prices and promotions are correct at time of going to press and are subject to change. Further details relating to terms, charges and services can be found at www.meteor.ie. No responsibility can be accepted for any errors or omissions with regard to information in this publication. The provision of any products and services are subject to Meteor's customer terms and conditions.

www.meteor.ie