

Get ***Started***

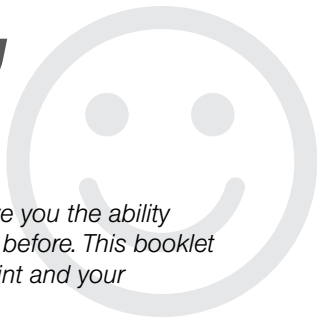
All you need to know to get going.



 KYOCERA Milano

Sprint 

Welcome!



Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your KYOCERA Milano.

Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your phone.

Using This Guide

This Get Started guide is designed to help you set up and use your new KYOCERA Milano. It's divided into four sections to help you find the information you need quickly and easily.

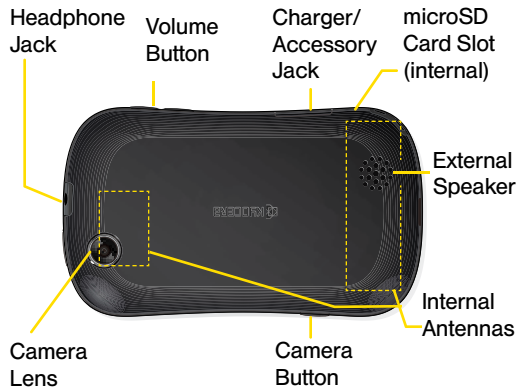
■ **Get Ready** — page 1 — *Find out what you need to do before you use your device the first time, including inserting a battery and activating Sprint service on your device.*

■ **Android™ Basics** — page 4 — *Learn some basics about how to move around on your device, use the Home screen, and enter text. If you're familiar with Android devices, you can probably skip these pages (although a refresher course never hurt anyone).*

■ **Use Your Device** — page 10 — *Take advantage of your device's features and Sprint services, from the basics (Making Calls) to the more advanced (using Email, YouTube, GPS Navigation, and more).*

■ **Tools & Resources** — page 31 — *Find useful tips for your device and discover resources and other helpful Sprint information. For additional information including the full User Guide, videos, tutorials, and community forums, visit sprint.com/support.*

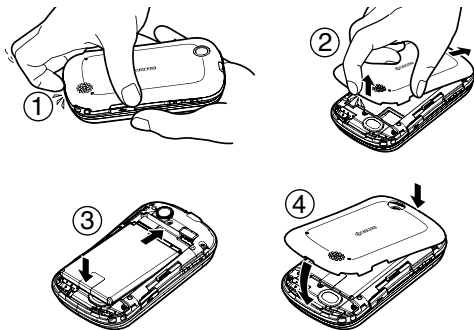
Your KYOCERA Milano



Get Your Device Ready

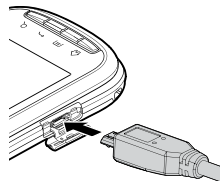
Install the Battery

1. Hook your fingernail into the slot at the bottom of the battery compartment cover (1), and lift the cover off gently (2).
2. Insert the battery, contacts end first, and gently press into place (3).
3. Replace the cover, making sure all tabs have seated and there are no gaps (4).



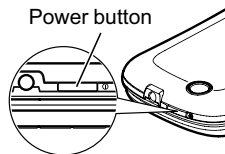
Charge the Battery

1. Plug the smaller end of the micro-USB cable into the charger/ accessory jack on the left side of your device.
2. Plug the other end of the USB cable into the charger.



Turn the Device On

- Press and hold the **Power** button to turn your device on.



Activate Your Device

Activate Your Device

- If you purchased your device at a Sprint Store, it is probably activated and ready to use.
- If you received your device in the mail, and it is a new Sprint account or a new phone number, your device is designed to activate automatically when you first turn it on. You will see a **Hands Free Activation** screen at startup. When it's finished, follow the onscreen instructions to continue.
- If you received your device in the mail and it is going to be activated on an existing number (you're swapping devices), you can activate on your computer online or directly on your device.

Activate on your computer:

- Go to sprint.com/activate and follow the instructions.

Activate on your device:

- Turn on your new device. (Make sure the old one is turned off.) Your device will automatically attempt Hands-Free Activation.
- Touch **Activate** to override auto-activation and start the manual activation wizard.


- Follow the onscreen prompts to complete the activation process.

When you have finished, make a phone call to confirm your activation. If your device is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Turn the Screen On and Off

- To quickly turn the display screen off, press the **Power** button on top of the device.
- To turn the screen on and display the unlock screen, press the **Power** button.

Unlock the Screen

- ▶ Touch () and drag it in any direction to unlock the screen.

Turn the Device Off

- Press and hold the **Power** button on top of the device and then touch **Power off** to turn the device off.

Setup Application

The setup application helps you set up various options and applications, including setting up your Google™ account.*

Complete the Setup Application

1. When the device is first turned on, you will see the **Hands Free Activation** screen. Touch **OK** after each of these steps. (Your device may reboot after activation or updates.)
2. After restart, touch the android icon to begin.
 - **View a tutorial:** Touch **Begin** to see a brief tutorial on getting started.
 - **Set up your Google Account** – Create or sign in to your Google account.
 - **Use Google location** – Touch the checkmarks to select your Google location options.
 - **Backup and restore** – Choose whether or not to back up data with your Google account.

3. Touch **Finish setup** when you have finished. You will see a **Setup accounts** page.
4. Touch any of the services listed and follow the prompts to set up accounts such as **Email**, **Picasa**, or **YouTube**.
 - You'll need your sign in information and passwords for each account you set up.
 - When you're finished adding accounts, touch **Done adding accounts**.

**You do not need to sign up for a Google account to use your device; however, to download applications from the Android Market, you must link your device to a Google account.*

Move Around Your Device's Menus and Screens Using Gestures

Your device's touchscreen lets you control everything through various types of touches, or gestures.

Touch: When you want to press onscreen buttons, select items such as application and settings icons, or type, simply touch the screen with your finger. A light touch works best.

Touch and hold: To open the available options for an item (for example, options for a contact), simply touch and hold the item.


Drag: To scroll through a list or move slowly, drag across the touchscreen horizontally or vertically. For example, touch **Contacts** and then drag the list up or down.

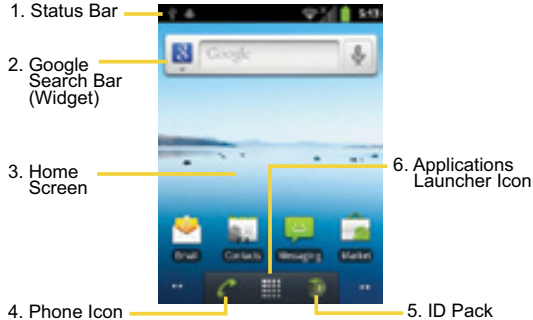
Flick: To scroll quickly through a list, flick across the touchscreen (drag quickly and release). When you're flicking through a long list, touch the screen to stop scrolling.

Tip: When you drag or flick a list, a scroll bar may appear. Drag the scroll bar to move quickly to a specific letter (A-Z).

Zoom: "Pinch" the screen using your thumb and forefinger to zoom out or zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.) You can also double-touch the screen to zoom in and then double-touch again to zoom out.

Home Screen

Press  to display your Home screen.



Notifications Panel


When you see a notification icon on the left side of the status bar, drag the status bar down to display the notifications panel. Touch a notification to open the related application, such as messaging, call list, or event.

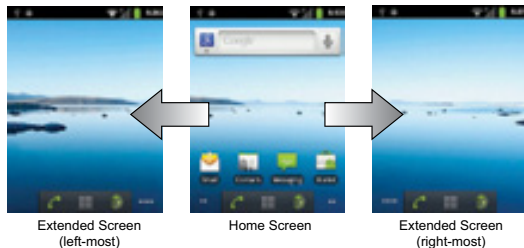
To close the panel, drag the bottom bar up.

Your Home Screen

Viewing Extended Screens

Your device's Home screen extends horizontally to four additional screens. This gives you room to customize your device and put the things you need front and center, just a swipe away.

- To display the Home screen, press  from any screen.
- To view extended screens, flick the screen left or right. There are two additional screens on each side of the Home screen.

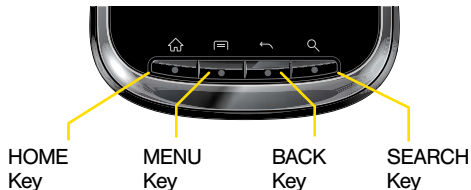


Add Items to Your Screens

1. Touch and hold an empty spot on either the Home screen or an extended screen.
2. From the Add to Home screen menu, touch the item you wish to add (such as **Shortcuts**, **Widgets**, **Folders**, or **Wallpapers**)

Function Keys

Just below the touchscreen, you'll find a row of four keys that let you perform specific functions.



- **Home Key** (🏠) – Press to return to the Home screen.
- **Menu Key** (☰) – Press to open context-specific menus.
- **Back Key** (↶) – Press to return to the previous screen view.
- **Search Key** (🔍) – Press to launch a search within the current screen or application.

Open Applications

- If an application is on one of your screens, just touch it to open it.
- If an application is not available from your Home screen, press 🏠 (if you're not already on the Home screen), touch ☰ to display the applications list, and then touch the application from the alphabetical list. You may have to scroll down to find the application you're looking for.





Touchscreen Keyboards

Your device lets you choose between two onscreen keyboards: Android and Swype.

Language and Keyboard Settings

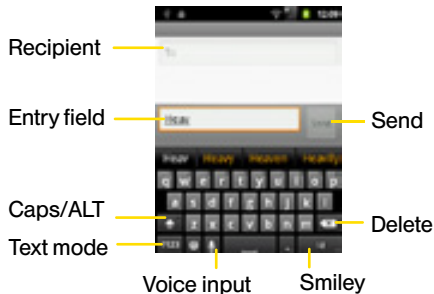
You can change your text entry options through the Language & keyboard settings menu. These may include selecting touchscreen keyboard options (Android keyboard or Swype), word prediction, user dictionary, and locale (language and region).

- ▶ Press  >  > **Settings** > **Language & keyboard** and then touch an option.
 - To change the language and the style for your keyboard, touch **Select language**.
 - To select a keyboard type, select **Android keyboard**, **Swype**, or both.
 - To edit your word suggestion dictionary for the multi-touch keyboard, touch **User dictionary**.

- To change Swype settings, touch **Swype**.
- To change your Android keyboard settings, touch **Android keyboard**.

Android Keyboard

Use the Android keyboard to enter text one letter at a time.

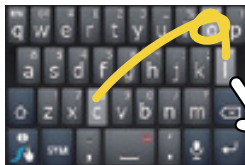


Typing: Swype Keyboard

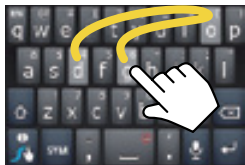
Swype Keyboard

Swype™ lets you enter a word with one continuous motion. To enter a word, just drag your finger over the letters.

- To enter the small number or symbol at the top of a key, touch and hold the key.
- To enter several symbols, touch **SYM**.
- To enter apostrophes in common words (like “I’ll”), drag through the apostrophe key.
- To correct a word, touch anywhere in the word and then touch the Swype key (the key in the bottom left corner). Swype shows a small menu of other word options. Swype might also show a menu if it can’t guess your word.
- If Swype doesn’t know a word, touch individual letters to enter it. Swype remembers, so next time you can just drag over the letters.



Example: cool
For double letters, circle the letter.



Example: dog
Place your finger on the key with the first letter of the word and glide to the following letters. Lift your finger after the last letter.






Example: You
To capitalize the letter, slide up over the keyboard.

Use Your Device: Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Press  >  to display the phone dialpad, and then touch and hold .
2. Follow the voice prompts to create your password and record your name and greeting.

Sprint strongly recommends setting a voicemail password. Without a password, anyone who has access to your phone can access your messages.

Retrieve Your Voicemail





- Press  >  and then touch and hold .

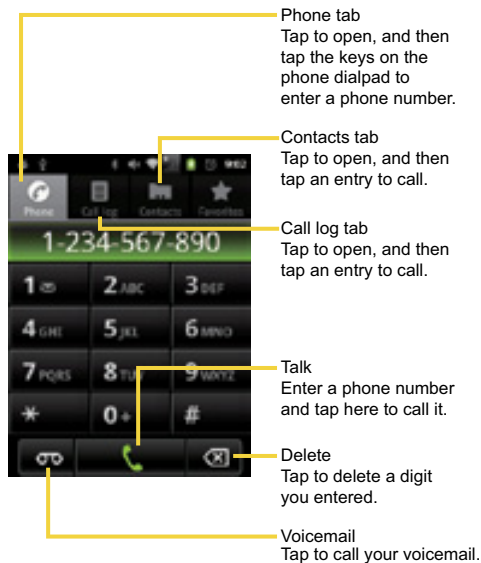
From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press **★**.

Make Phone Calls


Make a Phone Call

1. Press  >  to display the phone dialpad.
2. Touch the digits of the number you want to call on the dialpad. Touch  to delete one or more digits.
3. As you enter digits, any matches with numbers already in Contacts will appear. Touch an entry to call the matching number or continue entering the rest of the phone number.
4. Touch  to place the call.



Answer Calls

Answer an Incoming Call

- On the incoming call screen, flick .

Note: While on a call and holding the device near your face to speak, the touchscreen automatically deactivates to avoid accidental screen presses. When you move the device away from your face, the touchscreen automatically reactivates.

In-Call Options



Call Timer

End Call
Touch to hang up

Dialpad
Touch to enter numbers during a call


Speaker
Touch to turn the speaker on or off

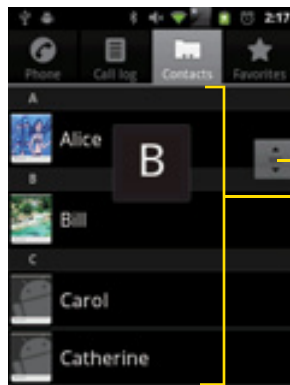
Mute
Touch to mute or unmute a call

Contacts

Your device's Contacts application lets you access and manage contacts from a variety of sources, including Gmail, Exchange, Facebook, Twitter, contacts synced from your computer, and old-fashioned contacts entered by hand.

View Contacts

1. Press  >  > **Contacts**.
2. Scroll through the list to view your contacts.






Slider

Contacts List
Touch to view
contact information.
Touch and hold to
edit, delete, and
more.




Contacts


Add a New Contact

1. Press  >  > **Contacts**.
2. Press  > **New contact**.
3. Add as much or as little information as you want.
 - To add information in a field, touch the field to display the touchscreen keyboard.
 - To assign a number or address type (such as Home, Mobile, Work, etc.), touch the label next to the number or address field.
 - To assign a picture, touch the icon above the name, select a location, and touch a picture.
4. Touch **Done** when you're finished.

Note: If you have contacts associated with your Gmail account, they are automatically synced with your device.

Edit Contacts

1. Press  >  > **Contacts**.
2. Touch a contact to open it, and then press  > **Edit contact**.
 - Touch a field to add or edit information.
3. Touch **Done** when you're finished.




*Note: To delete a contact, press  > **Delete contact** > **OK**.*

Sync Contacts

When you change one of your contacts on your device, your device automatically updates your other social networking accounts. Also, your device updates your Contacts and social networking accounts whenever you change a friend in your social networking accounts.



Messaging

Send a Message



1. Press  >  > **Messaging** > **New message**.
2. Enter a phone number or email address in the “To” field.
3. Touch the “Type to compose” window and type your message.
 - To insert pictures, other files, or smileys, press  > **Attach** or **Insert Smiley**, and then select a file or a smiley.
4. When you are finished, touch **Send**.

***Note:** For information on taking pictures and recording videos with your device, see “Camera & Camcorder” on page 24.*

Access Messages

- Press  >  > **Messaging**. Tap a message to open and read it.
- or–
- If you have a new message notification, drag the status bar down to open the Notifications panel. Tap a message to open and read it.

Read and Reply to Messages

- ▶ Press  >  > Messaging.
 - To open a message, touch it. Touching a text message or a social networking message opens the message and all its replies.
 - To reply to a text or social networking message, open it and enter your reply in the text box at the bottom.
 - To forward a text message, touch and hold the message to bring up an options menu, touch **Forward**, and select or enter a recipient.

Be a hero. Don't drive distracted.



Focus on driving



sprint.com/focusondriving

Email Setup

You can link multiple email accounts to your KYOCERA Milano, including Exchange server accounts. You can set up email accounts through the setup application or directly through the settings menu or email application.

Set Up a Gmail™ Account

You likely signed into your Gmail account when you first turned your device on. If not, you can add it or another account at any time.



1. Press  >  > **Settings** > **Accounts & sync**.
2. Touch **Add account** > **Google**
3. Follow the instructions to set up or sign in to a Gmail account.

***Note:** Although you need a Gmail account to use certain features such as Android Market™, you do not have to use Gmail as the default account for your device.*

***Note:** When setting up a new Google account, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your device.*





Set Up an Email Account

1. Press  >  > **Email**.
2. Follow the instructions to sign in to your email account.
 - If you're adding an account from a common email provider, such as Windows Live Hotmail or Yahoo Mail, enter your email address and password and touch **Next**. Your email should be set up automatically.
 - If you're adding an account from a less common provider, or if you have additional settings to configure, enter your email address and password and touch **Manual setup**. Follow the instructions to provide the required information.

***Note:** If you're not sure about your account, touch **Next** after entering your email address and password. If your device can't autoconfigure your account, you'll then be asked to configure it manually.*



Set Up a Microsoft® Exchange® Account

Use the **Corporate** option to set up Exchange server work email accounts. Contact your IT administrator for account sign-in requirements.

1. Press  >  > **Settings** > **Accounts & sync**.
2. Touch **Add account** > **Corporate**.
3. Enter the Exchange server account details and then touch **Next**.
 - Contact your Exchange Server administrator for required sign-in information.
4. Select the type of information you want to synchronize and touch **Done**.

Using Email

Access Email Messages

1. Press  >  > Email or Gmail.
 - If necessary, touch the email account you want to use.
2. From the inbox, touch the message you want to view.






Send an Email Message

1. Press  >  > Email or Gmail.
 - If necessary, touch the email account you want to use.
2. Press  > **Compose**.
3. Enter an email address or contact name.
4. Enter a subject and a message.
 - To add attachments, press  > **Add attachment** or **Attach**, and select an attachment.
5. Touch **Send** or .

Connect to a Wi-Fi Network

When you're in range of an available Wi-Fi network, you can use your device's Wi-Fi feature to access the Internet and other data services.

1. Press  >  > **Settings** > **Wireless & networks**.
2. Touch **Wi-Fi** to turn Wi-Fi on.
3. Touch **Wi-Fi settings** to display a list of available networks.
4. Touch a Wi-Fi network to connect. If necessary, enter the security key and touch **Connect**.
 - When you're connected to a Wi-Fi network, you'll see the Wi-Fi icon () in the status bar.

***Note:** When you're not using Wi-Fi, clear the Wi-Fi check box on the **Wireless & networks** settings page to extend battery life.*



***Tip:** To toggle Wi-Fi on and off easily, you can place a widget on one of your screens. Touch and hold a vacant spot on a screen, and then touch **Widgets** > **Power Control**.*



Find sports scores, news, and weather. Shop online. Tabbed browsing lets you browse the Web just the way you want to.

Go Online


► Press  >  > **Browser**.

- To go to a specific website, touch the address bar and enter the Web address.
- To access and manage bookmarks, press  and touch **Bookmarks** in the browser options menu or  next to the address bar.



Web Address






To go to a URL, touch the address bar and enter a Web address.

Press  to open a menu where you can open a new window, access your bookmarks, refresh a page, and more.

Android Market™




Android Market gives you access to thousands of applications to boost your productivity and increase your fun.

Download Applications and Games

1. Press  >  >  **Market**.
2. The first time you visit Android Market, touch **Accept** to accept the Terms of Service.
3. To find what you want quickly:
 - Browse through featured apps and games. Scroll through the options or browse by categories within **Apps**, **Games**, or **Sprint**.
 - Search for an app or game. Touch  on the Android Market home screen, enter the name or keyword, and then touch  to the right of the search box.
4. Touch an app or game to read a description and user reviews.
5. Touch **Install** (for free applications) or **Buy** (for paid applications).

Note: You must have a Google (Gmail™) account set up on your device to purchase and download applications from Android Market.



Opening Installed Applications and Games

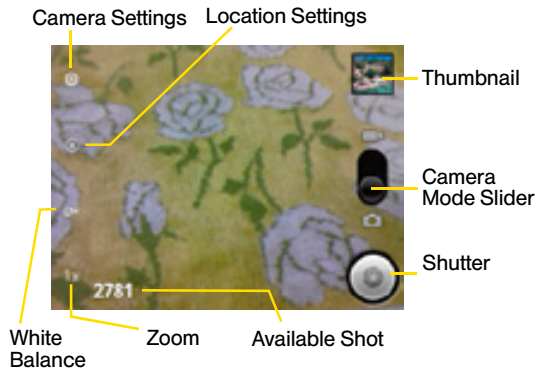
- Press  > . Locate the downloaded item and touch it to launch. You can also launch from the **Market** >  > **My apps** screen.







Camera & Camcorder

Take a Picture

1. Press and hold the camera button () on the right side of the device.
2. Touch and release  or press the camera button to take the picture.





Record a Video






1. Press and hold the camera button () on the right side of the device.
2. Move the camera mode slider to the camcorder position .
3. Select **Video Mail** (for shorter videos to attach to email or messages) or **Long Video** (for longer videos up to 30 minutes).
4. Rotate the device counter-clockwise (videos are captured in widescreen mode) and frame your subject in the screen.
5. Touch  to begin recording. Touch  again to stop.

Camera & Camcorder






Camera & Camcorder Settings

- From the camera or camcorder screen, touch  to open the capture settings menu. These settings include **Focus mode**, **Scene mode**, **Picture size**, **Picture quality**, **Color effect**, **Auto exposure**, and **Camera settings**.
- While in camera or camcorder mode, press  > **Settings** for additional settings menus.

View Pictures and Videos



1. Press  >  >  **Gallery**.
2. Select a folder to display pictures or videos.
 - Touch a picture or video to display it full size.
 - For video playback, touch the play  and pause  icons.

Share Pictures and Videos by Email, Gmail, or Messaging





1. Press  >  >  **Gallery**.
2. Touch an album to display the thumbnails.
3. Touch and hold a thumbnail and then touch **Share**.
 - or –
 - Touch the thumbnail to open it and then touch  > **Share**.
4. Choose **Email**, **Gmail**, or **Messaging** as a share method.
5. Compose your message and then touch **Send** or .



Pair and Connect With a Bluetooth® Device



1. Press  >  > **Settings** > **Wireless & networks** > **Bluetooth settings**.
 - If Bluetooth is not turned on, touch the **Bluetooth** check box to turn it on.
2. Select an available device and follow the prompts to pair the devices. You may be required to enter a passcode (often 0000) to complete pairing.
3. Once you're paired, your connection should launch.








Share Contacts, Files, or Pictures Using Bluetooth

1. Open the application containing the file you want to share. (For example, press  >  >  **Gallery**.)
2. Locate the file you want to share.
 - You can send pictures and videos directly from the camera or from Gallery, Calendar events, or Contacts. Not all devices will be able to receive all file types.
3. Touch  > **Bluetooth**.
4. Touch the name of the device to which you're sending the file. (If prompted, touch **Yes** to turn Bluetooth on.)

Google Mobile™ Services

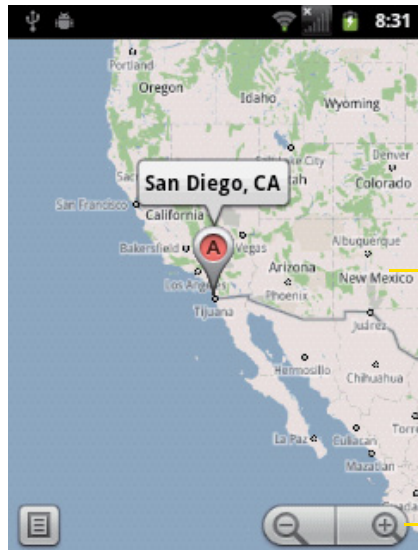
Your KYOCERA Milano provides easy access to a variety of Google services including Gmail™, Google Talk™, Google Maps™, Google Navigation, and YouTube™.

- **Gmail** – The Google mail service. Your Gmail account lets you access many Google-related services as well as the Android Market. (See “Set Up a Gmail™ Account” on page 17.)
- **Google Talk** – Google’s instant messaging service. Press  >  >  **Talk** to begin using the service. (If you’re signed in to Gmail, you are already signed in to Google Talk.)

- **Google Maps** and **Google Navigation** – The Google location programs let you track your current location, view real-time traffic situations, and receive detailed directions to your destination. They also provide search tools where you can locate places of interest or an address on a vector or aerial map, or view locations in street level. Press  >  >  **Maps** or  **Navigation** to begin using the services.
- **YouTube** – View and share videos on one of the Web’s most popular video sites. Press  >  >  **YouTube** to browse through and view available videos. Sign in with your Gmail account to upload your own videos.

GPS Navigation

Get turn-by-turn directions to a known address, and find nearby restaurants, stores, and other points of interest.



Google Maps™

► Press  >  >  Maps.

Drag or click the map to move in any direction.



Tap to zoom in or out

Sprint Hotspot

Connect up to five Wi-Fi-capable devices to the Internet using your KYOCERA Milano as a mobile hotspot.

Set Up and Activate Your Mobile Hotspot

Note: Risks can be associated with connecting to the public Internet. Your device allows you to create a mobile hotspot. It is recommended that you use a password or other possible steps to protect against unauthorized access.




1. Press  >  > **Settings** > **Wireless & networks** > **Tethering & portable hotspot** and touch the check box next to **Portable Wi-Fi hotspot** to turn on this feature.
2. Touch **Portable Wi-Fi hotspot settings** and enter your settings.
 - **Network SSID** – Enter a unique name for your hotspot.
 - **Security** – Select the type of security you want. Other users can access your mobile hotspot only if they enter the correct password.

- **Password** – Add a password depending on your Security settings.
- **Maximum Wi-Fi clients** – Specify the number of users who can access your hotspot at any given time.
- **Auto off** – Set the interval of inactivity before your hotspot will automatically shut down.

Connect a Device to the Mobile Hotspot

1. Enable Wi-Fi on your device (for example, a laptop computer).
2. Select the Network SSID for your mobile hotspot and enter the password if prompted.
3. When “Connected” appears on your device, launch your Web browser to confirm you have an Internet connection.

Open Your Music Player

- ▶ Press  >  > **Music**. The Music library screen appears.
 - Music is stored by artists, albums, songs, and playlists. Touch a category, and then touch the song or playlist you want to play. Press  > **Shuffle all** to randomly play all songs.

**You will need to load music onto your microSD card before you can listen to music. See "Getting Music."*



Getting Music



Before you can listen to your music, you need to load songs into your device's microSD card. Here's one way to do it:

1. Use the supplied USB cable to connect your device to an available USB port on your computer.
2. Drag down the notifications bar, touch the USB connection notification, and then touch **Mass Storage > Done**.
3. On your computer, locate the new removable disk, open it, and open or create a Music folder.
4. Copy music files from your computer to the music folder, follow the procedures to safely remove the drive, and then disconnect the device from the USB cable.

Sprint Applications

Access additional exclusive Sprint features right from your device.




Download Sprint Applications

1. Press  >  > **Sprint Zone**.
2. Scroll down to Suggested Apps and touch **Sprint Applications** > **Install**.

Sprint TV & Movies

Note: The Sprint TV & Movies application does not come preinstalled on your device. You will need to download it from the Sprint Zone as described above.



Live TV and video on demand. Complete episodes and clips of your favorite primetime shows and movies. Over 50 channels of news, entertainment, weather, sports, and streaming music.

1. Press  >  >  **Sprint TV & Movies**.
2. In the top bar, touch **Home**, **Live TV**, **On Demand**, **Movies**, or **Shop** to find what you want to watch.
 - For quick access, touch a featured item in the center of the screen or select a live option in the bottom bar.

Visit sprint.com/tvguide for more information on channels and pricing.

Sprint ID

Sprint ID lets you instantly personalize your phone with mobile ID packs featuring apps, ringtones, wallpapers, widgets, and more, customized to suit your lifestyle.

1. Press  > .
2. From the Choose your ID screen, touch an ID pack to apply it, or touch **Get New** to search for new ID packs.
 - To download a new ID pack, browse through the selection and touch an ID pack to see its details. Touch **Install** and follow the prompts to download the pack.
 - Once it has been downloaded, drag the Notifications bar down and touch **Install**.

Tools & Resources: Settings

Explore ways to customize your device, set permissions, update your device, and more in the **Settings** menu.

Accessing Settings

1. Press  >  > **Settings**.

– or –

Press  >  > **Settings**.

2. Select the settings category you want to change. To select or clear check boxes (a common setting method), touch the check box.

Categories include:



- Wireless & networks
- Call settings
- Sound
- Display
- Location & security
- PC connection
- Applications
- Accounts & sync

- Privacy
- Storage
- Language & keyboard
- Voice input & output
- Accessibility
- Date & time
- About phone
- System update

For detailed information about settings, please see the **User Guide** at sprint.com/support.

Battery-Saving Tips



Manage the Display Brightness and Screen Timeout

- ▶ Press  >  > **Settings** > **Display** > **Brightness, Screen timeout, or Keyboard timeout** to modify your settings.



Manage Your Device's Wireless Functions

Disable the Sprint Hotspot, Wi-Fi, Bluetooth, and GPS functions of the device when you're not using them.

- ▶ Press  >  > **Settings** > **Wireless & networks** or **Location & security** and disable any of these functions that are not in use.
— or —
- ▶ Add a Power Control widget to your Home screen. (See “Add Items to Your Screens” on page 6 for more information about adding widgets.)













For more useful tips about battery care and safety, see the *User Guide* at www.sprint.com/support.

Manage Your Account

Online: www.sprint.com

- Make a payment, see your bills, enroll in online billing.
- Check minute usage and account balance.
- See or modify the details of your Sprint service plan.
- Get detailed instructions and download content.

From Your Sprint Phone

- Press  >  +   to check minute usage and account balance.
- Press  >  +   to make a payment.
- Press  >  +   to access the Sprint Zone, where you can check your account, update your device, watch video tutorials, or contact Sprint Customer Service.

From Any Other Phone

- Sprint Customer Service:
Dial **1-888-211-4727**
- Business Customer Service:
Dial **1-888-788-4727**

Total Equipment Protection

The protection you need so you can be worry free.

Should anything happen to your device, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:**

Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, failure from normal wear and tear.

- **For more information:**

See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call **1-800-584-3666**.



Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and details.

Resources

Resources For Your Phone

- This *Get Started Guide* to get you up and running.
- **Web** – Visit sprint.com/support for the complete User Guide, along with videos, tutorials, and community forums for your KYOCERA Milano.
- **Sprint Zone** – Press  >  > **Sprint Zone** to access account services, Sprint news, phone information, suggested applications, and more.

Survey

Please tell us what you think about your new device.

We are interested in your initial impressions of this new Sprint device. Within two weeks of your device purchase, please go to the website <http://labs.sprint.com/sprintphonesurvey> to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.

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The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all devices. Sprint coverage is not available in all markets. See www.sprint.com/coverage for more details.

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Important Privacy Message. This device is capable of determining its/your geographical location. To set controls for access and use of your location information by others, press  >  > **Settings > Location & security**. Select **Use wireless networks** and/or **Use GPS satellites** for location sources. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a device must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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