

Alcatel-Lucent OmniTouch™ 8082 My IC Phone

OpenTouch™ Business Edition 1.2 OpenTouch™ Multimedia Services Edition 1.2

User manual



User Manual

Introduction

Thank you for choosing an Alcatel-Lucent phone.

This model offers enhanced ergonomical features for more effective communication.

Its innovative and high-quality design will improve your corporate communications and allow access to a variety of services.

How to use this guide

Actions



Lift the receiver



Hang up

Keypad



Numeric keypad.



Alphabetic keypad

Your phone has a touch screen. You can interact with your phone by touching the screen. The following symbols describe the possible actions on the touch screen.



Press the touch screen



Move your finger while keeping it in contact with the screen



Audio keys



Handsfree/Loudspeaker



Mute key



Phone key to increase ring, handset or speaker volume



Phone key to decrease ring, handset or speaker volume

Other phone keys



User information, routing and overflow management



Phone events



Keypad



Alarms



Homepage

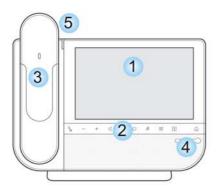
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1.1 Phone description







1 A sensitive LCD wide screen

Quick access to the phone's main features

2

MI Pr

Mute key

Press the Mute key during a conversation to prevent your contacts from hearing you.

+

To adjust the loudspeaker or handset volume up or down



Hands-free/Loudspeaker Key:

to make or answer a call without lifting the receiver.



Press this key to access the routing, overflow and the User information management



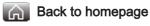
Press this key to access the call application. This key flashes if there are call events that have not been picked up, such as missed calls and new voice messages.



Display the keyboard on the screen



This key lights blue when there is a wake-up alarm



- A Bluetooth® handset for optimized communication
- 4 A wideband speaker for optimized sound
- 5 LED
 Arrival of a new call (Flashing)
- 6 An adjustable and stable foot



Various connections to allow phone extensions

8



- Add-on module connector (SATA type). (1)
- 2 USB connectors for video or USB storage device
- 1 mini-USB connector for a keyboard (1)
- Two 10/100/1000 Mbps Ethernet connectors to enterprise network (LAN) and a PC
- One DC power jack for an external power adaptor
- 1 RJ9 connector for a corded handset

(1) for future use

1.2 Navigation

■ Homepage

The phone set homepage can be viewed in standard or advanced mode.

Scroll your finger up or down to get the page or menus scrolling vertically (in advanced mode), or scroll right or left to get the page scrolling horizontally. (in standard mode only).



Homepage in standard mode

Homepage in advanced mode



Make your selection by pressing on the screen



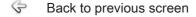
Access the Advanced Homepage mode



First press: back the previous homepage page Second press: back to the first homepage page



Go to next screen



In standard mode only, you can have up to 6 pages. In standard mode, homepages are for applications and progmmable keys. Two types of icons are displayed at the bottom of the page :

- O Symbolizes extra pages (empty circle)
- When this icon is full, it means that you are currently viewing the page. This helps you to know which page you are on when navigating through the different pages.

Application

The homepage in standard mode and the applications bar on the homepage in advanced mode allow you to access the phone applications.





Scroll through the application area pages (standard mode) or the application bar (advanced mode) to find the application you want.



Press the application button to access to the application

1.3 About the homepage



Homepage in advanced mode

Homepage in standard mode



Personal area

This area displays information about the user's phone and its configuration, including last name, first name, number, avatar, and routing.

Route my calls to

Access programming and configuration of routing profiles

Overflow

Access programming and configuration of overflows (busy or no reply, ...)

User Information Information about the user



Select this area to access the user parameters and status of the phone



Notifications area

In idle state:

This area displays information on the latest phone events, such as missed calls and voice messages.

During a call:

Call status (ongoing, on hold, incoming call) is shown in this area. Pressing this area during a call takes you back to the call screen.

■ Call status

Incoming call
 Ongoing call
 Call on hold
 N-party conference (more than three)
 Video call

3

Date, time and connectivity area

This area displays time, date, connectivity and customization information (wake-up on, intercom mode on).



Security mode



Storage device connected to USB port



Bluetooth device pairing in progress



Bluetooth device connected (Other than your Bluetooth handset)



Headset plugged in



Wake-up feature activated



Silent ring activated;



Interphony (See chapter: Receiving intercom calls)



Video available on your phone



Upgrade download



Active area

This area is reserved for running applications and for previews of applications selected by the user.

When you start an application, it is displayed in the active zone. If no application has been launched, the active zone displays the application previews that you have preset on the homepage. One application preview allows you to view this application information and easily access it.

Applications that can be previewed are: : History , Favorites , managerassistant.

■ Add or delete an application in the active area



Select the application





Application



Select the application that you want to add to the homepage or delete from the homepage

Activate or deactivate preview of the application (yes or no)

Back to homepage



Applications bar (Homepage in advanced mode)

This area allows access to all set applications and to different features of the running application.



Applications area (Homepage in standard mode)

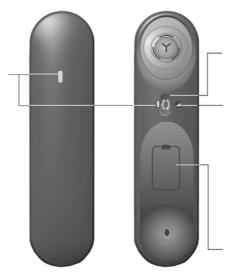
You can access your phone applications from this area. Press the application button to access the application. Programmable keys are available in this mode.

Once you run an application, the display is the same as the preview mode display.

1.4 My IC Phone Bluetooth® Wireless handset

LED

Off: operating normally. Blinking green: in communication. Green steady: handset charging. Orange flashing: battery charge low or handset outside coverage zone. Orange steady: malfunction.



Off-hook/On-hook and Volume/Mute keys

Off-hook/On-hook: press this key to take or terminate a call

Volume/Mute:

- short successive presses to change the handset volume level (3 levels)
- long press to activate or deactivate mute mode

Location of the battery



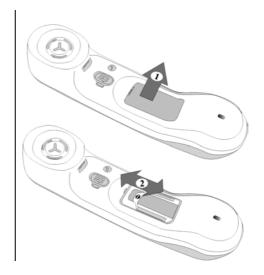
To switch Off/On the My IC Phone Bluetooth® Wireless Handset, you must press (long press) on the On/Off hook key until you hear two distinct tones.

The My IC Phone Bluetooth® Wireless handset is paired by default to the phone. For maintenance purpose you might have to pair the handset again.



To install the My IC Phone Bluetooth® Wireless handset, refer to chapter: Install the Alcatel-Lucent My IC Phone Bluetooth® Wireless handset. Your Bluetooth® device needs to be prepared for pairing. Take the handset off the hook and switch it off, then press and hold both handset buttons at the same time. You will hear a 3-note tone and the LED will flash green and orange. The default PIN code is 0000.

- Installing or replacing the Bluetooth handset battery
 - 1 Lift up the battery cover
 - Slide out the battery holding part





The battery recharges when the Bluetooth handset is on its base.



There is a danger of explosion if the battery is replaced incorrectly - use only the battery with the reference 3GV28041AB (1.2V 1500 mAh).

1.5 Install a comfort wired handset

You can install a wired handset in place of the My IC Phone Bluetooth® Wireless Handset.

- Plug-in the wired handset to the appropriate connector (refer to phone description).
- Switch off the My IC Phone Bluetooth® Wireless Handset (long press on the On/Off hook key until you hear two distinct tones)

Using your telephone

2.1 Make a call



Take the handset off the hook





Press the phone keyboard key

OR



Handsfree key

OR



Dialer

OR



Off-hook key on the Bluetooth handset



Dial the number to call



Call



To make an external call, dial the outside line access code before dialing your contact number The default outside-line access code is usually 0. However, please check this code with your installer.

· End the call



Hang up the handset

OR



End call

OR



On-hook key on the Bluetooth handset

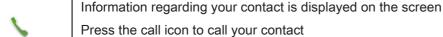
2.2 Make a call using the personal phone book (Contacts)



Select the application **Contacts**



select the contact to call





If there are several numbers for the same contact, select the desired number

2.3 Using call by name



Search



Enter the first letters of your contact name



k

The names of contacts matching your search criteria are automatically displayed on the screen



Call your contact by choosing him/her in the list



If you wish you can also display your contact complete file



When searching by name, results are displayed showing all matching names followed by first names.



You can also search by initials. Type the initials of first name and surname, separated by a space. All first names/surnames matching these initials will be displayed in the search.

2.4 Call from call log (History)

All incoming, outgoing, missed or unanswered calls are displayed in the call log. You can call back from your phone call log.



Select the application

History

The history application shows two tabs, listing new phone events such as missed calls, and older phone events.



New

All new missed incoming call events



History





Select the appropriate tab.



select the contact to call



Callback



If there are several numbers for the same contact, select the desired number.



You can also access the feature by selecting the application preview History

2.5 Call back one of the last numbers dialed

2

Select the application **History**

From the call log, select one of the last numbers dialed

7

Answered outgoing call



Unanswered outgoing call



Call



> You can also access the feature by selecting the application preview History

2.6 Call a contact from the favorites application (Favorites)

Favorites: This application contains favorite contacts that you have selected in your personal directory. When selecting the favorites application, the contacts application is also displayed.



Select the application

Favorites

All contacts defined as a favorite are displayed



Select the contact to call



Call



If there are several numbers for the same contact, select the desired number.



You can also access the feature by selecting the application preview Favorites



Refer to chapter: "Define a contact as a favorite "

2.7 Answer the call



Answer call



Take the handset off the hook



Handsfree key



OR

OR



Off-hook key on the Bluetooth handset

· End the call



Hang up the handset



OR



End call





Off-hook key on the Bluetooth handset

2.8 Ignore call

A call is received:



Ignore

Your phone no longer rings but your caller still hears the ringing tone



You can still answer the call after you have ignored it

2.9 Forward an incoming call

A call is received: your telephone rings.

■ Forward to voicemail

)മ്മ

Deflect to VM

The call is directly forwarded to your voice mail

■ Forward to another number

8-8

Deflect

call the recipient of the transfer :



Search





To dialer



OR

Select the recipient from the call log

The call is immediately forwarded

■ Forward to the personal assistant



Deflect DVA

Forward to the personal assistant

2.10 Using the telephone in "Hands free" mode

You are in communication

Handsfree key

Select the desired audio mode:

J))

Handsfree



Speaker (Group Listening)

· To take the call back with the handset



Take the handset off the hook

OR

8

Handset

OR



Off-hook key on the Bluetooth handset

· To go back to "handsfree" mode;



Press the "handsfree" key again You can hang-up the handset

2.11 Receiving intercom calls (Interphony)

You can answer a call without lifting the receiver. When you receive a call, you are automatically connected in handsfree mode. The identity of the caller is displayed on the screen.

• To answer in intercom mode:



Select the application

Settings



Application



Telephony



Interphony Yes / No

2.12 Mask my identity

You can hide your identity before sending your call.



Select the application **Settings**



Application



Telephony



Hide identity Yes / No



Back to homepage

2.13 Contact call log

You can display your contact call details (received calls, missed calls, callback requests, etc.).

9)

Select the application

History

The history application shows two tabs, listing new phone events such as missed calls, and older phone events.



New

All new missed incoming call events



History All events



Select the appropriate tab.



Select the recipient from the call log



Your contact's details are displayed on the screen along with the history of all his/her calls (missed calls, received calls, voicemail, etc.)



You can also access the feature by selecting the application preview History

2.14 Delete one call log event



Select the application **History**



Select tab:





Press the desired event



Delete



You can also access the feature by selecting the application preview History

2.15 Delete events from the call log



Select the application History



Delete all



Select the type of events to be deleted
• All : all calls

- Call back : Callback requests 5



Confirm deletion of all call log events :

Delete



If your call log contains unread events, a warning message is displayed on the screen



If a filter is activated, you will only be able to delete events sorted by the filter



You can also access the feature by selecting the application preview History

During a conversation

3.1 Putting a caller on hold

You are in communication

On hold

Your call is placed on hold

Your caller hears on-hold music or a tone until you pick the call up again.

Recover the correspondent on hold



Select the caller on hold from the call log or the notification area

OR



Retrieve

You are back on the call with your caller

3.2 Calling a second person during a conversation

You are in communication.



New call

Call the second person

From the dialpad you can call the second party by directly dialing the number or through the call log (history), the contacts, the search by name or the favorites features :



Dial the number to call



Search



History



Contacts



Favorites



Call

The first call is on hold

3.3 Switching between calls (Broker call)

You are in communication with a first correspondent

A second correspondent is on hold



Switch from one caller to another by selecting the caller on hold in the call log

You are in communication with the second contact: first call is automatically placed on hold

3.4 Transferring a call

During a conversation, to transfer the call to another number:

■ You are in communication with a first correspondent



Call the recipient of the transfer :



Dialer



Dial the number to call

OR

From the dialpad you can call the second party by directly dialing the number or through the call log (history), the contacts, the search by name or the favorites features :



Search



History



Contacts



Favorites



Transfer

The two correspondents are connected

■ You are in communication with a first correspondent. A second correspondent is on hold.

You want to connect the first caller with the second.

200

Transfer

The two correspondents are connected;

3.5 Three-party conference

You are in communication with a first correspondent. A second correspondent is on hold.



Conference

You are in conference mode

During the conversation, you can:



Leave conf

The other participants can continue the conference without you



End conf

hang up on all correspondents



Hang up the handset

The other participants can continue the conference without you

3.6 N-party conference (more than three)



If allowed by the system, you can establish an N-party conference (more than three callers including you).

You are in communication with a first correspondent.



Add participant



Dialer



Dial the number to call



From the dialpad you can call the second party by directly dialing the number or through the call log (history), the contacts, the search by name or the favorites features:



Search



History



Contacts



Favorites



Call

You are in conference mode



You can add new participants to the conference by following the same procedure.

During the conversation, you can:



End conf

hang up on all correspondents



Leave conf

The other participants can continue the conference without you



Hang up the handset
The other participants

The other participants can continue the conference without you



Remove participant

You can remove a participant from the conference

You must first select the participant you want to remove from the conference

3.7 Mute, so that your correspondent cannot hear you

During the call, you do not wish your correspondent to hear you.



Press your phone Mute key

Mute mode is activated (The key is blue)



Your caller can no longer hear you

Press the key again to go back to normal mode





Long press on the Mute key of the My IC Phone Bluetooth® Wireless handset Press the key again to go back to normal mode

3.8 Voice frequency

During a conversation you sometimes have to send DTMF signals, such as with a voice server, an automated attendant or a remotely consulted answering machine.

■ If DTMF is activated by default on your system



Keyboard



OR



Enter the requested codes

■ If DTMF is not activated by default on your system



DTMF



Enter the requested codes



The function is automatically cancelled when you hang up.



Depending on the system configuration, the DTMF can be activated by default. For more information, contact your installer or administrator.

3.9 Recording the current conversation

When you are on a call with one or more correspondents, you can record the conversation.



To record the conversation during communication: ;

Record

Recording in progress...



Stop



The user must have the appropriate rights to use this feature



Recorded conversations will then appear as voicemails



You cannot record a video call.

4.1 Video call

To use this feature, both your phone and the caller's phone must have the feature enabled. This feature must be declared and authorized by your administrator.

During a video call, the screen comprises two areas. The main screen shows your caller's video and the "picture in the picture" screen in the bottom right of the main screen shows your video.



- 1 Main screen showing your caller's video
- 2 The "picture in picture" screen displaying the video sent by your phone to your caller.
- This icon displayed in the connectivity area of the screen indicates that your phone is able to handle video calls.

4.2 Start a video call

A video call can be started only once you are in audio conversation with your caller.



Call

Call your correspondent

Your correspondent answers, you are in audio communication.



Press the video icon displayed on your correspondent details to start the video call. The call status in the notification area is changed once you start the video call.



If no video icon is displayed on your caller's details, their phone is not able to handle video calls.



Once you start the video call, your correspondent sees the video sent by your phone. He is invited to press the "picture in the picture" screen to start the video call.



This icon (green) displayed in the connectivity area notifies that broadcast is ongoing



This icon displayed on your contacts details notifies that video can't be started. To restart video communication, you will have to start a new audio call.

4.3 Mute/unmute the video call

During a video call, either person can freeze video transmission. Audio transmission is not frozen.



Press anywhere on the "picture in the picture" on the screen to mute your video. Your caller will no longer see your video.



Press anywhere on the "picture in the picture" on the screen to unfreeze the video. Your caller can now see your video.

4.4 Display video in fullscreen mode



Press anywhere on the main video screen to display the video in fullscreen mode.



Press anywhere on the main video screen to display the video in normal mode.

4.5 Receiving a second call



You can only have one video communication at a time. This means that you cannot handle a second video call.

Answering a second call during a conversation

If you answer the incoming call, the ongoing video and audio call are put on hold. Retrieve the video call on hold the same way as an audio call.

Due to the "one video at a time" limitation:

- when you are on a video call, the video is stopped when you transfer the call
- when you start recording the call, the video is stopped (only audio communication is recorded)
- video conferencing cannot be handled.
- Ignoring a second call:

when you ignore a second call the video communication is normally continued.

Contacts management

5.1 Define a contact

A

Select the application

Contacts



Add new contact



Fill in the contact file.

You must provide at least a last name.



Back

Your contact is added to the directory



For an external number, enter the number directly without the outside line access code. Please use the following (canonical) format: +33 390670000.

- You can associate a picture to the contact.
- Copy the picture from an usb storage device on the phone local memory.
- Enter the following path in the picture field : /data/FileManager/ followed by the name of the picture and its extension

This picture will then appear on your phone each time you will be in conversation with your contact.



An external server (LDAP) may be available in your company for the contacts management. When pictures are associated to these contacts, those pictures will only be displayed when doing a dial by

5.2 Add a contact from the call log



Select the application





Select the correspondent



Add



Fill in the contact file



Back

5.3 Add a contact while on a call

You are on a call and wish to add the caller to your contacts list.

You are in communication



Add Contact



Fill in the contact file



Save Contact



If you don't have enough time to fill in the contact file, you can do it later by modifying the contact.

5.4 Make a call using the personal phone book (Contacts)



Select the application

Contacts



Select the contact to call





Press the call icon to call your contact





(==) If there are several numbers for the same contact, select the desired number

5.5 Modify a contact



Select the application **Contacts**

Select the contact to modify



Edit



Change the contact file



Back



(==) You can modify a contact while you are on a call

5.6 Delete a contact



Select the application

Contacts

Select the contact to delete



Delete



Yes

5.7 Define a contact as a favorite (Favorites)

Most frequently called contacts can be defined as a favorite.



The telephony presence is activated for all your contacts defined in the favorites. This allows you to see the status of any contact defined in the favorites before calling them. Contacts must be connected to the same local system to be able to see the telephony presence.

Favorite contacts are displayed in the application Favorites.



Select the application

Contacts



Select the contact to add to favorites



Favorites

The contact has been added to Favorites

The associated key light is on



The green light indicates that the contact has been assigned to Favorites

■ To remove a contact from Favorites



Select the application

Contacts



Select the contact you wish to remove from your favorites

Favorites



The contact is removed from your favorites

The associated key light is off

5.8 Programing a direct shortcut for a contact.

In standard mode, you can program a direct call shortcut on your homepage.

■ Access programming and configuration of shortcut keys on the homepage



Select the application

Settings



Homepage

Features keys are displayed on the bottom of the homepage. These keys are meant to manage shortcut key programming, key modification, deletion, moving and reseting of the homepage display.

■ Add a shortcut key



Add

Select the contact to associate with the shortcut via your list of contacts.

Once you have found the contact, the caller or entered the number :



Add shortcut

The key you just added appears greyed-out



Back: to end the programming

The key you just added is displayed on the homepage



If keys are programmed via the list of contacts:;

) - a short press will start the call

- a long press will open the contact file

6.1 Telephony presence

You can let your contacts know whether you are reachable (status).

The status is displayed on your contact's phone when they try to reach you.



You can only see the telephony presence of the contacts registered in your Favorites.



Contacts must be connected to the same local system to be able to see the telephony presence.



Free



In communication

6.2 Immediate forward to a number

The number can be your home, mobile or car phone, voice mailbox or an internal extension (operator, etc.).



Press the forward key

OR



Press your information area in the top left corner of the screen



Route my calls to



User



No. of diversion telephone

You can also enter a number via the search by name feature, the list of contacts, the history, the favorites or the latest dialed number for routing.



Confirm



Forward is activated (The forward key lights blue if configured so in: Settings - Device - Phone configuration - Routing Led)

The activated feature is indicated in your personal information area in the top left corner of the screen



The forward key is not lit when no forward is activated.



When you create a forward, it will be added to the list of available forwards so that you can reuse it.

Immediate forward to voice mailbox 6.3



Press the forward key

OR



Press your information area in the top left corner of the screen



Route my calls to

)മ്മ

Voicemail



Forward is activated (The forward key lights blue if configured so in: Settings - Phone configuration - Routing Led)

The activated feature is indicated in your personal information area in the top left corner of the



The forward key is not lit when no forward is activated.



When you create a forward, it will be added to the list of available forwards so that you can reuse it.

6.4 Your visual voice mail

Visual voicemail displays and manages voicemail messages left by your correspondents.



You are notified of a new voicemail message (notification zone);

Press the voicemail messages notification button in the top middle area of the screen

Voicemail

Select the contact who has left a voice message

On the homepage, press the voice mail key

The visual voicemail application shows two tabs, listing new voice messages and consulted messages.

 $\underline{\Psi}$

90

New

All new messages

The number of new message is displayed on the tab

Messages Old messages



Select the appropriate tab.

Select a message

Play VM

Information regarding your contact is displayed on the screen

Listen to message

Pause VM

Pause while listening to message

Stop VM Stop listening When you have played the message you can:

Callback

Call back sender of message

Delete the current message

Delete all

Delete all messages

Call VM

Consulting your voice mailbox

Password

Enter your password

Follow the voice guide instructions



When a correspondent leaves a voice message, he/she can choose to define the message as urgent. If so, the voice mail icon will appear red.

6.5 Overflow to a number

Your phone allows you to use default types of overflow.

No overflow

When selecting this option, overflow will not be activated.

If no reply

If you are absent your call will be diverted to a number that you have pre-defined

· If busy/no reply

If you are absent or busy, any callers are diverted to a different phone number that you have defined

If busy or no reply to voicemail

If you are absent or busy, any callers are diverted to voicemail

· If no reply to voicemail

If you are absent your call will be diverted to voicemail

· Overflow to a number

O

Press the forward key

OR

Press your information area in the top left corner of the screen

Overflow

If busy/no reply

You can define the overflow number via the keypad, the favorites, the list of contacts, the search by name, the history or the latest dialed number

■ Overflow to voicemail

Press the forward key

Overflow

Press your information area in the top left corner of the screen

If busy or no reply to voicemail -)ഘ

Calls will be diverted to your voicemail when you are busy or absent

6.6 Multi devices routing

You can choose to have your business calls diverted to any other devices that are able to receive calls.

· Select the default office devices profile



Press the forward key

OR



Press your information area in the top left corner of the screen



User Information

OR



Route my calls to



Deskphone

Once you have selected the office devices option, you will see the list of paired devices. You cannot change this profile directly on the phone set but via the OmniTouch 8660 My Teamwork application set. When the default Office devices profile is selected, the routing option appears in the user information area.

Customize the multi devices routing

You can choose to modify where to route the incoming calls on the default devices.



User Information

OR



Route my calls to



Customized



Select which devices you want to divert your business calls to



Your chosen devices will ring when you receive a business call. The routing option appears in the user information area.



The default routing profiles are: user, Voicemail, Deskphone, Customized.

Some other profiles may appear, this depends on the configuration set by the administrator, and will be displayed chronologically after the default routing profiles.

7.1 Change the keyboard type

While editing text, you can change the keyboard type to match the language you are writing: AZERTY, QWERTY, QWERTZ



The keyboard is displayed on the screen



Select the keypad type (AZERTY, QWERTY, QWERTZ,...)



Validate your choice

7.2 Delete a character

When editing a text you might have to correct it.



Place the cursor after the text to delete by touching the screen



Press the delete key of your keyboard

▼ When you edit a text, you can delete several characters at once



Place the cursor before the first character to delete and, keeping your finger in contact with the screen, move to the last character to delete



Press the delete key of your keyboard

7.3 Write in uppercase

By default, the written characters are in lowercase.



Press this key once



The next character will be written in uppercase and then you will automatically switch to lowercase



Press this key twice. The associated key light is on.



Uppercase mode is used for all written characters



To go back to lowercase mode, press the key again The associated key light is off



This green key light is on. Upper case mode is activated.

7.4 Write a number

123

Press this key once The associated key light is on

Write numbers

To go back to alphabetic mode, press the key again 123

The associated key light is off



12 34

This green key light is on. The numerical keyboard is activated.

7.5 Write special characters

Alt Press this key once

The associated key light is on

Select a character

The special characters associated to the selected character are displayed

Select the desired character

The keyboard is back to its initial mode

Programming your telephone

8.1 Define the phone language



Select the application **Settings**



Device



Phone configuration



Select the language of your choice

Ok

Back to homepage

8.2 Favorites

This application contains favorite contacts that you have selected in your personal directory (Address book). Most frequently called contacts can be defined as a favorite.



Select the application

Contacts

Favorites



Select the contact to add to favorites



The contact has been added to Favorites The associated key light is on



The green light indicates that the contact has been assigned to Favorites

You can call your contact directly without selecting them from the personal directory.



From the homepage : **Favorites** Select the correspondent





Select the application

Favorites



Select the correspondent

■ To remove a contact from Favorites



Favorites

The feature associated led goes off

8.3 Lock / unlock your telephone

Once the phone is locked, you can only call special numbers such as emergency, security or standard (3 max configured by the administrator).

· Locking your terminal



Press the User services key

OR



Press your information area in the top left corner of the screen



User Information



Lock



Confirm:

Lock

Telephone locked.



If the phone is ringing, a basic popup appears prompting you to answer or ignore the call. If you are on a call, you can only end the call.

From the homepage



Lock



Confirm:

Lock

Telephone locked

To lock your phone from the homepage, you must set the feature:



Select the application

Settings



Application



Lock



Lock button

Enable the feature

Unlock your terminal





Enter your password to unlock the phone



[==] If necessary, refer to your administrator to find out your password.

8.4 Automatic lock

When your phone's backlight goes off, the phone is locked at the same time.

Activate the automatic lock



Select the application Settings



Application



Lock

Lock on backlight off Enable the feature

• Set the time-out duration for the phone backlight and lock



Select the application **Settings**



Application





Backlight time-outSet the time-out duration for the phone backlight

Unlock your terminal





Enter your password to unlock the phone

8.5 Adjusting the audio functions



Select the application **Settings**



Device



Audio

Your handset allows you to set different ring tones depending on the type of incoming call.

On-site ringing Off-site ringing Special ringing **Event ringing**

Select the ring to associate with each type of call

Ok Validate your choice

8.6 Activate/deactivate silent mode



Select the application **Settings**

Device

Audio

Silent ringing Enable or disable the feature

8.7 Ring tones

You can choose to have 1, 2 or 3 beeps before the ring



Select the application

Settings

Device

Audio

Beeps before ringing

Beeps before ringing

One beep

• one beep : One beep before ringing • two beep: Two beeps before ringing three beep: Three beeps before ringing

no beep: Ring without beep

Ok Validate your choice

8.8 Progressive ringing



Select the application **Settings**

Device

Audio

Ascending ringingEnable or disable the feature

8.9 Adjusting the ringer volume



Select the application **Settings**



Device



Audio



Ringing volume

Adjusting the ringer volume (0 to 9)

8.10 Adjust ringer volume while a call arrives



The telephone rings when a call is received

Decrease volume



Increase volume

8.11 Adjust the loudspeaker and the handset volume



During a call, to adjust the volume level of the loudspeaker or receiver:

Decrease volume



Increase volume

8.12 Activate/deactivate tactile feedback

When you press one of your phone keys, a vibration confirms that the action has been taken into account by the system.

To activate or deactivate key vibration:



Select the application **Settings**



Device



Phone configuration

Haptic feedback

Enable or disable the feature

8.13 Activating headset mode

The side of the telephone features a 3.5 mm jack connector for headphone / external microphone. Contact your retailer for information on the various headphone models available.

By default, the audio jack of your telephone can be used to connect a headset, hands-free kit or loudspeaker.



Activating headset mode Select the application Settings



Device



Audio



Accessory type

Jack

Ok

After selecting the accessory type, you must specify the jack accessory:



Jack accessory

- headset
- handsfree
- loudspeaker



Ok

8.14 Install a Bluetooth device (pairing)

You can use Bluetooth devices such as handsets or headsets with your phone.

To use your Bluetooth device, it must be paired to the set. To manage the pairing, the Bluetooth device must be in detectable mode. Refer to your Bluetooth device documentation to find out how to activate detectable mode.

Your Bluetooth device is ready to be paired



Select the application

Settings



Device



Bluetooth



Add



Scan



The set scans for available Bluetooth devices

Select the Bluetooth device to be paired



Add the device to the device list



Enter the device PIN code



Ok

Bluetooth device connected

After pairing the Bluetooth accessory, you must define the accessory type in the audio settings.



Select the application

Settings







Device

Audio

Accessory type

BT

Ok

Select the type of accessory that you have just added:



Bluetooth accessory

- headset
- handsfree
- loudspeaker



Ok



All devices other than the Alcatel-Lucent My IC Phone Bluetooth® Wireless Handset will be treated as headset device.

8.15 Install the Alcatel-Lucent My IC Phone Bluetooth® Wireless handset



Select the application

Settings



Device



Bluetooth



Add



Scan



The set scans for available Bluetooth devices...

Your Bluetooth® device needs to be prepared for pairing. Take the handset off the hook and switch it off, then press and hold both handset buttons at the same time. You will hear a 3-note tone and the LED will flash green and orange.

Searching for Bluetooth® equipment. Wait for the detected equipment type and address to be displayed



Select the relevant equipment



Enter the device PIN code (The default PIN code is 0000)



Ok

Add

The 3-note tone indicates that the handset has been installed correctly (the LED flashes green or orange depending on the battery charge level)

After pairing the Bluetooth accessory, you must define the accessory type in the audio settings.



Select the application

Settings

Device

Audio

Accessory type

BT

Ok

Bluetooth accessory

Headset

Ok

Error messages

The handset displays an error message indicating that the pairing is unsuccessful

Check the status of your Bluetooth® handset or the PIN code.

8.16 Uninstall a Bluetooth® device (unpairing)



Select the application

Settings



Device

Bluetooth

Select the Bluetooth® device to unpair

Delete

The Bluetooth® device is uninstalled (unpaired)

8.17 Hearing aid kit

If you are using your phone with a hearing device, you must install and activate the hearing aid device (HAC) to avoid hearing discomfort.



Install the hearing aid kit using the instruction guide supplied

Select the application

Settings

Device

Audio

Hearing aid

Enable the feature: YES The hearing aid kit is activated

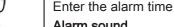
8.18 Set an alarm



Alarm



Time



Alarm sound Select the melody of your choice



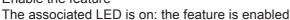
Volume

Adjust the alarm volume



Alarm status

Enable the feature







When the alarm bell rings, you can choose to repeat the alarm or turn it off.

8.19 File Manager

This application allows you to manage audio files and images.



Select the application





Select the file type you want:

- Audio
- Picture



Select where to read the files from: files stored on the phone or on the connected USB device, or both.



Back

All available files of the selected type are displayed.



The display time may take longer if the USB storage device contains too many files.



When using an external USB storage device, the files must be stored in a directory that has the same name as the directory name defined in Settings/Application/My files. By default, the defined name of the directory is "My IC Phone". If you want to change it, make sure you change it in the phone settings as well as on the USB storage device.



The repository containing audio and/or picture files on the USB external storage device must not contain more than 200 files (the files can be of any type).

8.20 Delete a file

Select the application

My files

Select the file type you want:

- Audio
- Picture

Enter delete mode

Delete



Select the file to delete

Confirm deletion

Exit delete mode



(=) You cannot delete a file stored on an external device.

8.21 Rename a file

Select the application

My files

Select the file type you want:

- Audio
- Picture



Select the file to rename



Rename



Enter the new file name



Ok Apply

OR



Cancel the operation

Cancel



(==) You cannot rename a file stored on an external device.

8.22 Copy a file from the external storage device to the phone internal memory

M

Select the application



Select the file type you want:

- Audio
- Picture

Filters

Select the storage device

2 kg

Select the file to copy

N

Copy

8.23 Listen to an audio file

Select the application My files

Audio

Filters

Display the files for the selected storage device (the phone internal memory or external storage device)

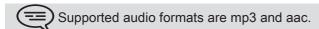
Select the audio file

The audio file plays automatically

Pause:

Start listening again: Play

Stop listening: Stop



When released from the manufacturing plant, the audio files hosted on My IC Phone are Alcatel-Lucent property and can be used as is. When a installer or End-User downloads MP3 files via a USB link, they are responsible for the Intellectual Property Right requirements related to such downloads.

8.24 Play all audio files

Select the application My files

Audio

Display the files for the selected storage device (the phone internal memory or external storage device)

Play all

Listening of all audio files has started

Stop listening: Stop all

Start listening again:

Play
Switch to next track:

Next

Listen to tracks in random order: Random

Supported audio formats are mp3 and aac.

When released from the manufacturing plant, the audio files hosted on My IC Phone are Alcatel-Lucent property and can be used as is. When a installer or End-User downloads MP3 files via a USB link, they are responsible for the Intellectual Property Right requirements related to such downloads.

8.25 Phone wallpaper

You can change the wallpaper on your phone. The image must be stored in the set or on a USB storage device. If the image is on the USB storage device, you must connect it to the phone:

Insert your USB device at the back of the phone

Ÿ

The icon is displayed (connectivity information zone)

Change the wallpaper:



Select the application





Picture

The list of images on the USB device is also displayed



Display the files for the selected storage device



Select the image



Wallpaper

The selected image is set as wallpaper



Supported image formats are: bmp, jpeg, png.



For optimal display, the image dimensions must be 800 x 480.

8.26 Phone screensaver

You can change your phone screensaver to a default or a personal screensaver. The default screensaver uses predefined images. The personal screensaver uses images you have stored in your phone memory and set up in a screensaver pool.



Select the application





Application





Screensaver: yes /no
Enable or disable the feature
Select the screensaver type



- Default screensaver
- · Personal screensaver



You can set the screensaver timeout, the backlight timeout, the brightness when the backlight is on or off and the refresh images interval

Add an image for your personal screensaver



The images have to be stored in the phone memory



Supported image formats are: bmp, jpeg, png.



For optimal display, the image dimensions must be 800 x 480.



Select the application **My files**



Picture



Select the image



Screensaver

The image is added to your personal screensaver pool

■ Remove an image from your personal screensaver pool



Select the application

My files



Picture



Select the image



Remove from SsPool

The image is removed from your personal screensaver pool

8.27 Customize the user picture

You can change the picture displayed in your personal information area in the top left corner of the screen. The image must be stored in the set or on a USB storage device.

If the image is on the USB storage device, you must connect it to the phone:



Insert your USB device at the back of the phone

The icon is displayed (connectivity information zone)

Change the avatar:



Select the application





Picture

The list of available pictures is displayed



Filters

Display the files for the selected storage device



Select the image



My picture

The picture is updated



Supported image formats are: bmp, jpeg, png.



The recommended size for the avatar is 100x100 pixels

8.28 Programming shortcut keys on the homepage

You can add shortcut keys to your homepage. These keys are dedicated to call/open a contact card or is dedicated to call a specific number.

■ Access programming and configuration of shortcut keys on the homepage



Select the application **Settings**





Homepage

Features keys are displayed on the bottom of the homepage. These keys are meant to manage shortcut key programming, key modification, deletion, moving and reseting of the homepage display.

Add a shortcut key



Add

You can select a contact to associate to the key via your list of contacts, the search by name feature or via the keypad



For an external number, enter the number directly without the outside line access code. Please use the following (canonical) format: +33 390670000.

Once you have found the contact, the caller or entered the number :



Add shortcut

The key you just added appears greyed-out



Back

to end the programming

The key you just added is displayed on the homepage



If keys are programmed via the list of contacts:

- a short press will start the call
- a long press will open the contact file
- Modifying shortcut keys

You can modify shortcut keys by changing the name or the number.



Modify



Select the shortcut key to modify



Select the way to modify the number; via the list of contacts, the search by name feature or the keypad

Once you have completed the modification:



Confirm the new modification



Enter a new shortcut name



Ok

To confirm

■ Moving a shortcut key on the homepage

You can place the shortcut key wherever you want on the homepage.



Move



Press the moving icon associated to the key you want to move



When this icon is displayed you can move the programmed key by pressing on the area you wish to move the key



Default feature keys can also be moved to other places in the same way shortcut keys are moved.



If you move a shortcut key to an area that is already occupied, the keys will be swapped.

■ Deleting shortcut keys



Delete



Select the shortcut key to delete



Ok

Confirm the deletion

The key is deleted

■ Reseting homepage display

When you move shortcut keys and default feature keys on the homepage, you can reset the display and go back to the default display.



Reset



Ok

Confirm the reset

8.29 Change the theme (skin) of your phone (Skin)



Select the application

Settings



Device



Phone configuration

Select the current theme in the configuration page The available theme list is displayed on the screen

Select the desired new theme from the list



...

Confirm the selection



(=) Changing the theme may take a few seconds

Manager/Assistant

9.1 Manager/Assistant

This application can associate an assistant set to one, two or three managers.

On each manager/assistant phone, a dedicated application window shows the name of the manager or assistant, the telephony presence of the manager or the assistant, the direct call feature access button and the filtering mode access button. The assistant/manager application window can only be displayed when homepage is in advanced mode.

Assistant station



Cal

Call your manager

If you are already on a call, the first caller is placed on hold



Filter

Enable ManagerAssistant filtering and call monitoring

■ Manager Station



Call

Call your assistant

If you are already on a call, the first caller is placed on hold



Enable ManagerAssistant filtering and call monitoring

On both sets, the header of the dedicated assistant/manager application shows the telephony presence of the assistant or manager and the current activated filtering mode



The assistant or the manager is on a call



The assistant or the manager is not on a call

9.2 Select and activate the filtering mode between the manager and assistant phones

The filtering mode allows the assistant and the manager to choose how to route and monitor incoming calls to the manager.







Select the filtering mode to activate



Filtering is activated on the Manager and the associated Assistant phones

There are four filtering modes.



Manager doesn't receive the calls and Assistant receives them

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Manager monitors the calls & Assistant receives them

→음음

Manager receives the calls & Assistant monitors them



Off

Manager doesn't receive the calls and Assistant receives them

When a caller is calling the Manager phone, the call is directly forwarded to the Assistant phone if the caller is not a priority caller (not registered on the "White list").

In this filtering mode, the manager is not notified of incoming calls routed to the assistant. The manager cannot pick up the incoming call. The manager can see the name of the caller in the history preview pane and the assistant's presence status changes to "busy".

Manager monitors the calls & Assistant receives them

When a caller is in conversation with the Managers phone, the Assistants phone is informed of the call if the contact is not a prioritary contact (not defined in the "White List").

In this filtering mode, the manager is not notified of incoming calls routed to the assistant. If necessary, the manager can pick up the incoming call before the assistant answers the call. The assistant can see the name of the caller in the history preview pane and the manager's presence status changes to "busy".

The manager picks up the incoming call:



Monitored call



Control



Answer displayed call

Manager receives the calls & Assistant monitors them

In this filtering mode, the assistant is notified of the incoming call on the manager phone. If necessary, the assistant can pick up the incoming call before the manager answers the call.

The assistant picks up the incoming call:



Monitored call



Answer displayed call



The manager/assistant feature is deactivated. There is no routing and monitoring between the two phones.

9.3 Consult the manager or the assistant while in a call

When the manager or the assistant is in a call, they can call the manager or the assistant for a consultation call.



The manager is in a call Manager



To call the manager



Assistant To call the assistant

9.4 Transfer a call to the assistant phone

During a call, the manager can directly transfer the call to the assistant.

The manager is in a call



To assistant

The call is forwarded to the assistant

9.5 Transfer a call to the manager phone

When on a call, the assistant can directly transfer the call to the manager.

→음음

The assistant is on a call

To manager

The call is forwarded to the manager

9.6 Define a priority number ("White List")

A registered number in the "White List" is a priority number. A priority number will always directly reach the Manager phone even if a call filtering mode is activated.



Only the manager set can add a priority number

■ You are on a call. You wish to add your contact to the list.

If the "White List" button is green, it means that your contact is already registered and you do not need to add the contact to your "White List".



White List

The contact is added to the list The "White List" green light is on.

■ You are not on a call. You wish to add a contact to the list.



Any contact you wish to add to the White List must be previously added to your contacts.



Select the application





Select the contact to add to the White List.



White List

The contact is added to the list

9.7 Delete a priority number ("White List")

You wish to remove your contact from the White list.

■ You are on a call.

The "White List" green light is on.



White List

The contact is removed from the list

If the "White List" button is not green, it means that your contact is not registered so you do not need to remove it from your "White List".

■ You are not on a call.



Select the application



Select the contact you wish to remove from the White List The "White List" green light is on.



White List

Contacts

The contact is removed from the list

Supervision and call pick up

10.1 Supervision and call pick up

Depending on the configuration of the system made by your administrator, you might be part of a supervision group. Your set can be supervised, supervisor or both.

Thus, incoming calls to your phone can be picked up by a supervisor phone (when you are absent or busy for instance) and your phone can pick up incoming calls to supervised phones if your phone is supervisor.



The supervision icon is displayed in the connectivity area when your phone is supervised or supervisor

■ Supervised phone

If your phone is supervised, any incoming call on your phone can be picked up by a supervisor phone. There is no specific supervision application preview on the screen of your phone. The supervision icon is displayed in the connectivity area.



When an immediate forward is set on your phone, incoming calls cannot be picked up

■ Supervisor phone

If your phone is a supervisor, your phone can pick up calls from supervised phones if the user is absent or already on a call (homepage in advanced mode).

There is a dedicated supervision application preview on your phone's screen. This application shows the name of the supervision group in the top bar and displays the name of the supervised phones together with their phone status. There are five different statuses:





When the supervision application preview is displayed on the phone screen it replaces the favorites and the history applications preview.

■ Call pick up

Any incoming call is notified on a supervisor phone by a beep.



In the dedicated supervision application preview, press on the name of the supervised phone being called

Once you are in communication, you can handle the call the same way as any other communication.

When you pick up a call, a specific call entry is displayed in the call log, containing the name of the caller and the name of the supervisor together with a special arrow indicating the supervisor.

When an immediate forward is set on a supervised phone, you cannot pick up incoming calls on the supervised phone.

■ Join/leave a supervision group on a supervised phone

When a supervised user leaves the supervision group, incoming calls can no longer be picked up by any supervisor. The status of the supervised user appears grayed in the dedicated application preview displayed on the supervisor phone.



Press the User services key

OR



Press your information area in the top left corner of the screen



User Information



Supervision

Associated green light is lit: your phone is in the supervision group Associated green light is off: your phone is out of the supervision group

■ Log in/out of a supervision group on a supervisor phone

When a supervisor phone leaves the supervision group, the dedicated application preview is no longer displayed on the phone screen.



Press the User services key

OR



Press your information area in the top left corner of the screen



User Information



Supervision

Associated green light is lit: your phone is in the supervision group Associated green light is off: your phone is out of the supervision group

■ Call a supervised phone from a supervisor phone

You can directly call a supervised phone by pressing on the name of the supervised user in the dedicated application preview.



Press on the supervised user in the application preview

Display a supervised user contact card

You can display the contact card of a supervised phone (where available) by pressing (long press) on the name of the supervised user in the dedicated application preview.



Press on the supervised user in the application preview (long press)

My IC Phone Synchronizer

11.1 Introduction

This application is for synchronizing your address book between your phone and the Outlook® application. It supports synchronization of the Outlook® data placed locally, for example in a local Outlook® archive file. The default maximum number of contacts you can synchronize between your phone and your PC is 500. However, your administrator can increase this to up to 1,000. Please ask your administrator for the maximum number of contacts.

11.2 Prerequisites

- The supported operating systems are:
- Microsoft® Windows® XP Service Pack 2 and higher (32 bits)
- Microsoft® Windows® VISTA (32 bits and 64 bits)
- Microsoft® Windows® 7 (32 bits and 64 bits)
- The Outlook® supported versions are: Microsoft® Outlook® 2000, Microsoft® Outlook® 2002, Microsoft® Outlook® 2003, Microsoft® Outlook® 2007, Microsoft® Outlook® 2010 (32 bits and 64 bits)
- The minimal system requirements are:
- Processor: P4 Class or higherRAM memory: at least 256 Mo
- Minimum available disk space: 100 Mo
- Screen: 800x600 True ColorNetwork card is required

11.3 Installing the application on your PC

The application comes as an executable installation file (.exe).

- 1) Run the application executable file
- 2) Select the language: this defines the installation and the application language



3) Read and agree the license Agreement;



4) Select the application destination folder on your PC (make sure you have the necessary administration rights to install the application in the selected folder)



5) Follow the installation steps.

11.4 Uninstalling the application

There are two different ways for uninstalling the application:

- Access the feature "Add/remove programs" (Windows® XP) or "Programs and features" (Windows® Vista or Windows® 7).
- Run the installation executable file and select the "Remove" option.



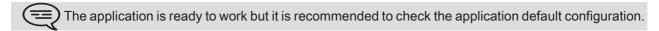
11.5 Repairing the application

If the application becomes corrupted, you can repair it.

- 1) Run the application installation executable file.
- 2) Select the "Repair" option.
- 3) Follow information displayed on the screen

11.6 Configuration

■ Configuring the application on the PC.



1) Open the application configuration : in the task bar of your PC, select the "Settings" menu of the synchronization menu.



2) You can define:



■ The profile and the Outlook® folder to use for synchronizing contacts. The default profile and Outlook® folder will be used for synchronizing unless you specify a folder and profile.

You can change the profile and folder used. You can define a profile for synchronizing the contacts. You are advised to create an Outlook® subfolder dedicated to your phone contacts and to work from this folder. This will help protect your general Outlook® contacts on your PC.

- The conflict policy (determines how the application should behave when different changes have been made on the phone and the PC)
- · the most recent modification replaces the oldest,

In some circumstances, if you are synchronizing with a profile connected to an Exchange server you may face a situation when a conflict is resolved incorrectly with the "last modified"? policy. Make sure that any profile modifications made have been submitted to the Exchange server before synchronizing

- the phone datas always replace the ones on the PC,
- the PC datas always replace the ones on the Phone,
- the modified datas on the phone are copied on the PC and modified datas on the PC are copied on the phone (the datas are duplicated),
- no synchronisation is done.
- The silent sync : you can choose to display or not the synchronization progress bar and the synchronization summary.
- The port used by PC for synchronization : if default port cannot be used on the PC you can change it.

If you modify the port used by the application, you have to do the same modification on the phone side.

Secured connection: while communicating between My IC Phone Synchronizer and the device, both unsecured HTTP or secured HTTPS protocols can be used. If you checked the "Use secured connection"? checkbox, HTTPS protocol is enabled. However, to manage this checkbox you should make sure the same secured protocol is set up in the device. Please contact your system administrator to find out which protocol is used in your device.

- URL for downloading the application updates.
- Startup: if enabled, the application will be run when Windows® starts



Besides Settings item, there are a few item that allow you to display the last synchronization summary, to create or delete a pairing between your phone and your PC, to open the application online help, to display information on the application version or to exit the application.

Configuring the phone



Settings



Application



Synchronization

PC address

Enter the IP address or the complete network name on which the synchronization application is installed.

PC port

This data defines the port used on the PC for synchronization. The port must be the same as the one filled in the PC application.

Warning when exceed

Choose if you wish to be informed when a maximum number of items for synchronization is reached (the default setting is 500 items but this may have been changed by the administrator ask your administrator for the maximum number of contacts).

If you see this warning during synchronization you may lose some of your items because they have not been synchronized.

Sync. button

Choose to display the synchronization button in the applications bar of your My IC Phone.



Back to homepage



If you try to start the synchronization before configuring it, you will access the Synchronization settings

Synchronize your phone and your PC

Before starting synchronization please make sure both the phone and PC software are properly configured.

Start synchronization



Synchronization (if enabled in the synchronization settings)

OR



Settings



Application



Synchronization



Synchronization: start

If not deactivated in the application configuration (Silent Sync) you can see the synchronization summary on the screen.



During the synchronization, you can at anytime:

- see synchronization progress and phases, display details of synchronized items,
- cancel the synchronisation.



The synchronization summary lists all the synchronized items.



From the application menu on the PC (Task bar), you can see at anytime the summary from the last synchronization.

- Pairing your phone and your PC
 - When you run the synchronization for the first time, you must pair your phone and your PC.
- 1) Accept the certificate required by the phone (ensure that the certificate comes from the target PC),
- 2) A pairing PIN code (PIN) is displayed on the phone screen.
- 3) The phone is detected by the PC and you are prompted to enter this PIN code and a name for the pairing. You have 30 seconds to enter the PIN code. If you don't do so you will have to start the procedure again.
- **4)** The synchronization is automatically started when the pairing is established.



This pairing has to be done only for the first synchronization.



From the PC application menu, you can delete this pairing.

■ Synchronization

During the synchronization, you can monitor progress and view the summary once the process is completed. Make sure this option ("Silent Sync") is configured correctly in the Synchronization settings on the PC side. You can also see which items are modified and where by clicking on the detailed view button.



Synchronization takes about 15 seconds for 500 contacts. You can receive and make calls during synchronization but this can make the synchronization process longer.



The synchronization function is most commonly used to synchronize your PC Outlook® contacts with your phone contacts list. Once you have run the initial synchronization, if you delete a contact from the phone contacts list, the contact will be deleted from Outlook® during the next synchronization (and vice versa). You are advised to create an Outlook® subfolder dedicated to your phone contacts and to work from this folder. This will help protect your general Outlook® contacts on your PC.

11.8 Troubleshooting

Below is a troubleshooting guide that can help you resolve any problems that might occur.

Installation says you do not have write permissions in this folder	You are probably not permitted to change the folder in which you are trying to install PC Sync. Try installing it in another location.
Phone displays "HTTP error, HTTP request failed"	Please make sure PC Sync is started in the PC. Please check if the same port is set on the phone and on the PC Please check you correctly entered PC address. Please check your firewall settings. The port may be closed by the firewall. Try to change the port.
PC Sync displays "Unable to listen to the port"	Please make sure no other applications are using this port. Please make sure the firewall allows listening to this port. Try to change the port.
PC Sync displays "Selected folder has been deleted" or "Cannot open Outlook profile"	The profile or the folder that My IC Phone Synchronizer is configured to synchronize with has been deleted. Select another profile or folder in settings.
PC Sync displays "Outlook is not installed"	My IC Phone Synchronizer could not find a supported version of Outlook on the PC. Install Outlook.
PC Sync displays "Error communicating with Outlook"	My IC Phone Synchronizer could not communicate with Outlook. This might be because Outlook has been installed but not yet set up properly or is malfunctioning. Starting Outlook itself may provide information on what is wrong.
My IC Phone Synchronizer displays "Synchronization has failed. An error during data exchange with computer has occured"	Please make sure PC Sync is started in the PC. Please restart My IC Phone Synchronizer. Please check if My IC Phone Synchronizer has run when Windowst® has started (enable the startup option in configuration of the application).
Nothing happens when I press the Synchronization button on the phone (no Synchronization dialog appears in My IC Phone Synchronizer). An error message appears stating "Synchronization has failed".	Most likely there is a mismatch in protocols: the phone uses HTTPS and My IC Phone Synchronizer uses HTTP or vice versa. Try to check or uncheck the "Use secured connection"? checkbox and restart synchronization. Ask your system administrator which protocol your phone uses.

Guarantee and clauses

Safety Instructions

Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

■ Intellectual Property Rights

When released from the manufacturing plant, the audio files hosted on My IC Phone are Alcatel-Lucent property and can be used as is. When a installer or End-User downloads MP3 files via a USB link, they are responsible for the Intellectual Property Right requirements related to such downloads.

- To limit the risk of interference, people with pacemakers must keep the wireless telephone away from their equipment (minimum distance of 15 cm/6 inches).
- It is recommended to follow the standard acceptance procedures before using this equipment in human safety critical areas (hospitals...).
- The handset includes magnetic elements that may attract sharp metallic objects. To prevent injury, before each use ensure sharp metallic objects are not stuck to the earpiece.
- There is a danger of explosion if the battery is replaced incorrectly use only the battery with the reference 3GV28041AB (1.2V 1500 mAh) 3GV28041AB (1.2V 1500 mAh) (Bluetooth Handset only).
- Battery charge (Bluetooth Handset only): Charge the battery for about 16 hours before initial use.
- Avoid using phones (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning
- Do not use the device in environments where there is a danger of explosion
- Do not plug this phone into an Integrated Services Digital Network (ISDN) connection or into a regular Public Switched Telephone Network (PSTN) connection. This can result in severe damage to the phone
- Never allow your telephone to come into contact with water
- To clean your telephone, use a soft damp cloth. Never use solvents (trichlorethylene, acetone, etc.) which may damage the plastic parts of your telephone. Do not use aerosol cleaners.
- This product is intended to be connected to the PABX via the LAN (10/100/1000 BT); it is supplied, either via the Ethernet (LAN) port (Minimum Class 3 according to IEEE802.3af), or via DC-in by a Certified Direct Plug-In or Cord-connected Power Unit approved as "LPS" (Limited Power Source) against CSA/UL/IEC 60950-1 and rated 48V dc, minimum 0.27A. Allowed power supply is: Asian Power Devices model WA-13B48R
- If you are connected to a POE connection do not use AC power supply

Regulatory Statements

Marking (€

This equipment is in compliance with the essential requirements of R&TTE Directive 1999/5/EC and with Directive 2011/65/UE (ROHS).

The Declaration of Conformity may be obtained from: Alcatel-Lucent 3 avenue Octave Gréard 75007 Paris, France Contact: ebg_global_supportcenter@Alcatel-Lucent.com.

USA and Canada

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Guarantee and clauses

Exposure to Radio Frequency Signals.

This device has been designed and manufactured not to exceed the SAR (Specific Absorption Rate) radio frequency power transmission limits established by the different countries concerned. This equipment complies with the internationally recognized radiation exposure (SAR) limits of 1.6 W/kg.

My IC Phone Handset Bluetooth®: SAR < 0.026 W/kg

OmniTouch 8082 My IC Phone: Body SAR < 0,0003 W/kg.

User Instructions

Only use the handset in temperatures between -5° C to +45° C (23° F to 113° F).

This apparatus is Hearing Aid Compatible (HAC).

Acoustic shock protection

Maximum sound pressure level for handset is compliant with European, US and Australian standards

Directive 2003/10/EC specifying the risks inherent in noise at work

The ring contributes towards overall daily noise; at its maximum setting, the level is 105 dBA at 60 cm from terminal. To reduce the level, the following is recommended:

- reduce the setting (9 levels of 5 dB)
- program a progressive ring.

Privacy

Privacy of communications may not be ensured when using the Bluetooth handset or any additionnal Bluetooth device

Disposal



The equipment must be returned to a collection point for electronic equipment waste disposal. Defective batteries must be returned to a collection point for chemical waste disposal.

Related Documentation

Other languages for this Safety and Regulatory Instructions and User Documentation are available at the following Web site: http://enterprise.alcatel-lucent.com?product=All& page=Directory.

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