

ACTIVATE YOUR DEVICE TODAY

Step 1: Install SIM

Keeping Your Existing SIM Card:

Move your existing SIM card from your old phone into your new phone and turn it on.



New SIM card:

Slide your new SIM card into your phone.



Note: Refer to your device's user manual to properly remove or install your SIM card."

Step 2: Call to Complete the Activation Process

Dial 1-800-SaskTel
(1-800-727-5835), then press 4



To Return a Device:

- Make sure to remove your SIM card, SD card (if applicable) and back up any personal data. Refer to your device's user manual to back up data.
- Please place the damaged device in the provided return envelope, attach the included prepaid label, and drop the sealed envelope into any Canada Post mailbox.
- Make sure you return your defective unit with the battery and back cover to avoid incurring additional fees. Visit <http://esecuritel.com/sasktel> for more details.
- If the damaged device is not returned within 15 days, you may be subject to equipment and processing fees.

Important Note: eSecuritel will appear as the payee on your credit card statement by which you paid your deductible.

About Your Replacement:

- Your replacement device comes with a 90 day warranty. If your replacement malfunctions during this time period, please call Customer Care at (877) 412-5186 to report the defective unit. Upon approval, you will be shipped a replacement via overnight delivery.
- Please keep the replacement receipt, original box, manual and all packaging materials in a safe place. In the event that you experience problems with your replacement device, you must have these items for future exchanges.

SaskTel 

QUESTIONS ABOUT YOUR CLAIM?

Call Customer Care (877) 412-5186