

Sage Water Dispenser Instruction Manual



SAGE WATER COOLERS

Please read this manual carefully before using!

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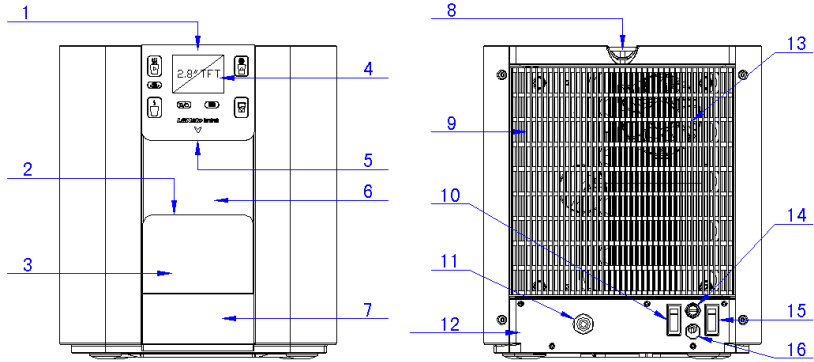
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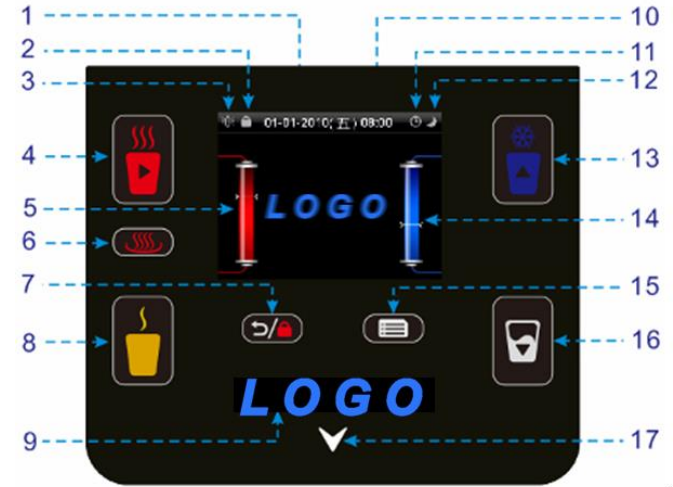
1. Brief Introduction of the Machine

(1) Brief Introduction of the Appearance












- | | |
|---------------------------|-----------------------|
| 1. Touch Panel | 9. Condenser |
| 2. Cover of the Drip Tray | 10. Heating Switch |
| 3. Drip tray | 11. Water Inlet Whole |
| 4. 2.8" TFT LCD screen | 12. Switch Panel |
| 5. Faucet | 13. Fan |
| 6. Panel | 14. Fuse |
| 7. Drain tray | 15. Power Switch |
| 8. Decorative Panel | 16. Power Cord |

(2). Touch Panel Introduction



- | | | |
|----|----------------|--|
| 1. | 01-01-2010 (五) | Day - Month - Year |
| 2. | | Child Lock status icon |
| 3. | | UV light status icon |
| 4. | | Hot key and select key |
| 5. | | Heating and hot water temperature icon |
| 6. | | Extra-hot Key |

7.  Return key and child lock button
8.  Mixed water keys
9. Logo
10.  08:00 Clock
11.  Automatic Switcher icon
12.  Power-saving mode icon
13.  Cold water key and Select key
14. Cooling and cold water temp icon
15.  Set key and Enter key
16.  One cup of water key and select key
17.  Water outlet indicator light

Item	Specification	Parameter
1	<u>Electricity features</u> Rated Voltage/Frequency Rated Power* Rated Current*	110 VAC/60 Hz 620 W 6A
2	<u>Heating system</u> Rated Heating Power Heating Capability Hot Water Temperature	500 W 5L/H 194-205° F (Adjustable)
3	<u>Cooling system</u> Rated Cooling Power Rated Cooling Current Cooling Capability Cold Water Temperature	110 W 1.4 A 3 L/H 41-51° F (Adjustable)
4	<u>Purifying system</u> Filtering Rate of Carbon filter Power of UV sterilizer lamp	0.5 micron 11W
5	<u>Inlet Water Pressure</u> Minimum-Maximum	0.1MPa—0.6MPa
6	<u>Dimension of the Unit</u> Width*Depth*Height*	11.8 x 13.56 x 13.4
7	<u>Weight (Net weight)</u>	34.17 lbs

Maximum working temperature: 38 degrees

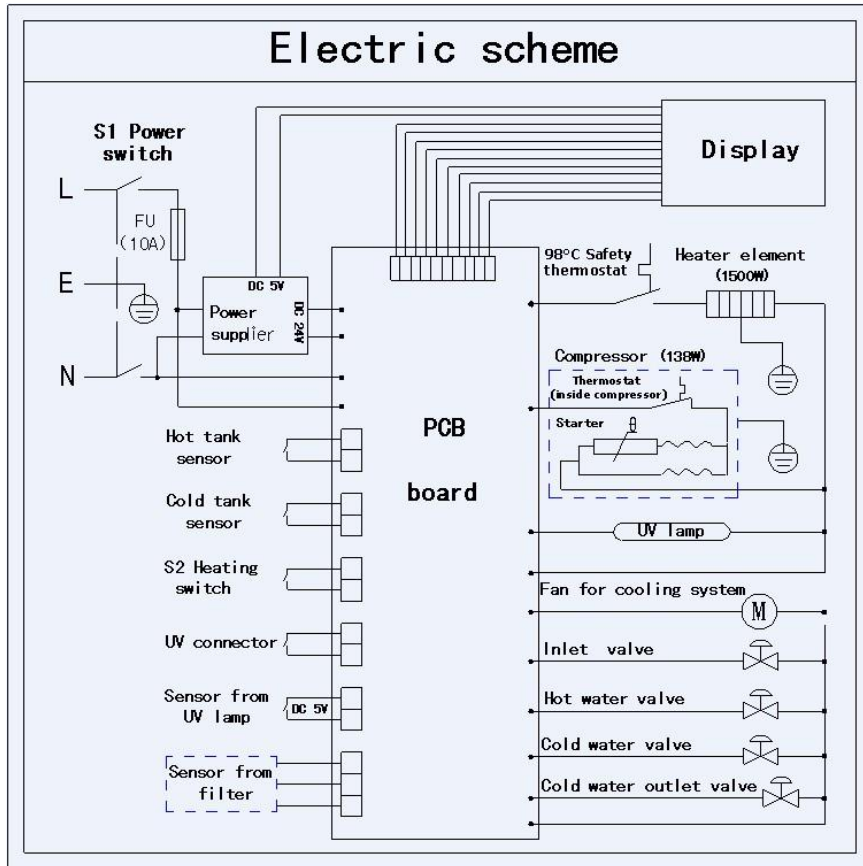
The capacity is calculated under ambient temperature of 25 degrees and the water inlet temperature of 25 degrees.

Note: Sage Water reserves the right to change any product specifications and parameters without notice and without incurring any obligations or liabilities for such changes.

2. Technical parameter

(1). Machine parameter

(2).Theoretical sketch:



3.Installation

(1). Overview

Please install the machine in a place of cool, ventilation and soundness, but away from hot objects. Keep the unit 10cm(4") away from the wall and leave enough space for both sides of the unit. In order to insure the water quality, please use our company original settings.

(2).Water Supply Connection:

Please keep the machine in a place nearby the water supply (not more than 3 Meters, water pressure should be configured with between 0.1 MPa. and 0.6MPa.

A. Connect the inlet (Picture 1), to be sure there is no leakage.



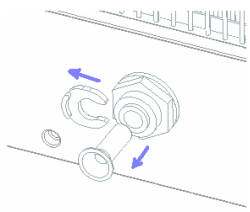
(Picture 1)



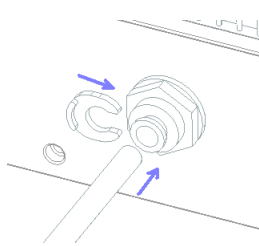
(Picture 2)

B. Twist the valve to ensure air tightness when connecting.

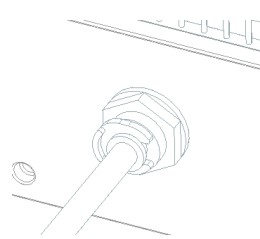
C. Please remove the cover of the inlet water connector and block head (firstly remove the Claw) (Picture 3), then insert the water pipe to inlet (insert water pipe and install the claw. See (Picture 4) (Picture 5)



(Picture 3)



(Picture 4)

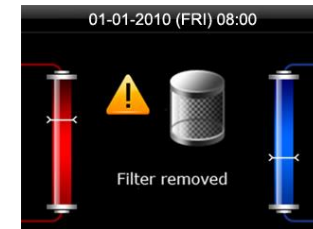
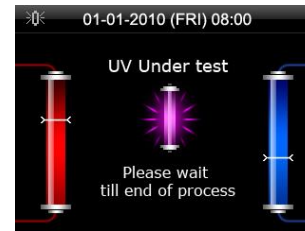
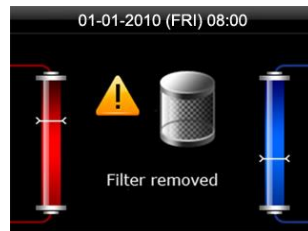
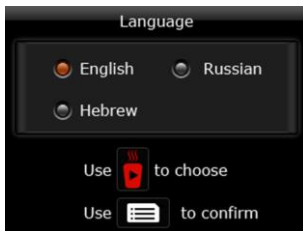


(Picture 5)

4. Operation

(1) Initially Connect with Electric Supply

Once connected to power, the screen display will appear, means it is testing the unit. Interface should appear as shown below. After entering into initial adding water interface, follow the instructions to add water to both hot tank and cold tank. (You need to check if the water reservoir was filled by touching the cold and hot button and that there is water flowing out of hot and cold water outlet).





(2). Attentions Before Using

First time using the unit, please check all water pipe fittings and valve connections making sure they are well connected. After tuning on the unit, please release 10-15L of water out of both the hot and cold reservoirs.



Safety Warning: For first time to use, please ensure that there is water flowing out from the faucet in hot and cold water outlet. Only after this should you start to use the heating function! The heating system will not work if there is not enough water in hot tank and you can void your warranty by not following the instructions clearly.

(3) Water Operation:


A. Hot Water

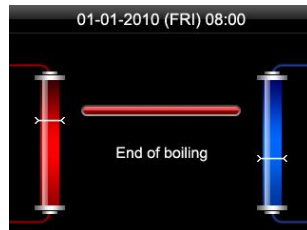
① When setting with the child lock, first touch , then touch . You can get hot water after 3 seconds. Touch any button to stop the water flow.




② When setting the child lock prevention, first touch , then touch  for hot water flow. Touch any Key to stop the water.

③ At this time, turn the heating switch at back of the machine to the "ON" position, the heating system will begin to work, then hot water icon will be dynamically displayed in the screen accordingly

④ Touch  for 0.5second and it will enter into the re-boiling condition




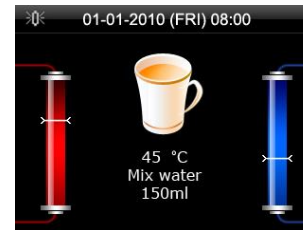
B. Cold water

① Touch  will produce cold water, touch any key to stop the water flow.



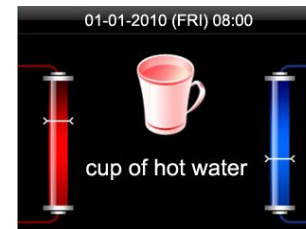
C. Warm Water:

Touch  for mixed hot/cold water, touch any key to stop the water flow.




D. Get One Cup of Water

First touch , then touch  or  for a cup of hot or cold water.






(4). Parameter Settings

A. Enter the Setting Interface

① Press  to enter the setting interface and follow to the interface prompts.

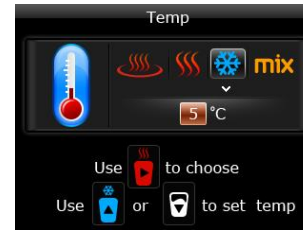
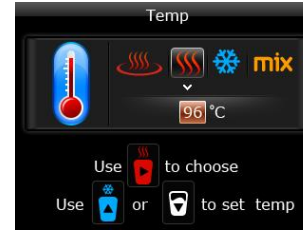
Setting interface includes temperature settings, water settings, time and date settings, energy saving mode, child lock settings, filters and UV change settings, language settings, ring settings and restore factory settings.

② Press  to toggle and press  to enter the selected interface.

Press  to go back to last interface, press  and  select specific parameters.

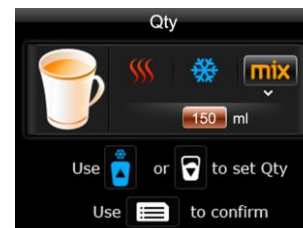
B. Temperature Settings

Select the temperature setting item, enter into temperature control interface, then follow the prompts to set parameters, as follows:



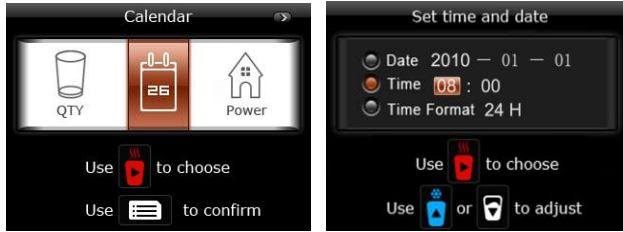
C. Water Quantity Settings


Select water quantity setting, enter into the water regulation interface, and follow the prompts to set parameters, as follows:



D. Time Settings (year - month - day)

Select Calendar settings, enter into the time adjustment interface and follow the prompts to set the parameters, as follows:



Then press  to save parameters

E. Energy Saving Mode

Select energy-saving mode, enter into power saving mode adjustment interface and follow the prompts to set parameters as follows:

① Sleep Mode



When the machine goes into sleep mode, it appears as:



② Automatic On/Off Switch



Standby mode, will appear similar to screen below:

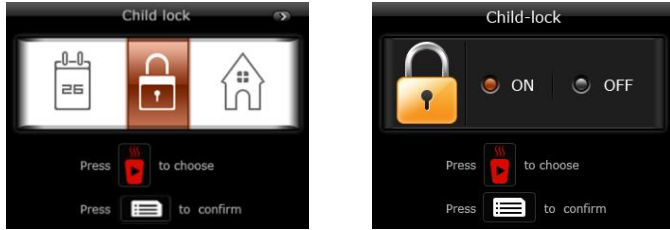


Press any key



F. Child Lock Settings

Select the Child Lock setting and enter into the child lock adjustment Interface. Follow the prompts to set parameters, as follows:



G. Filter / UV Maintenance Settings

Select Filter / UV maintenance setting item, enter into the filter / UV maintenance adjustment interface, and follow the prompts to set parameters, as follows:

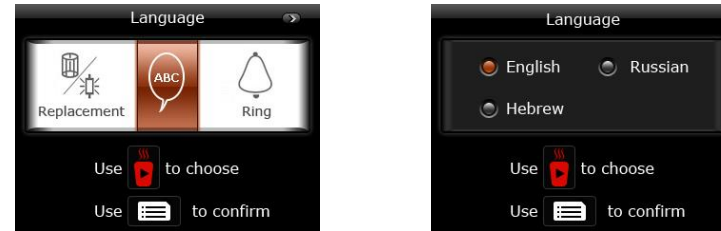
① Maintain the Filter Mode



② Maintain the UV Mode



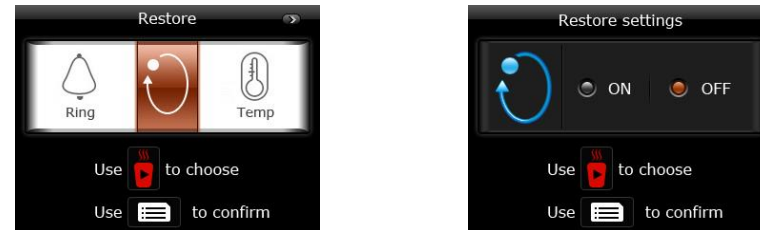
H. Language Settings



I. Ring Settings



J. Restore Factory Settings

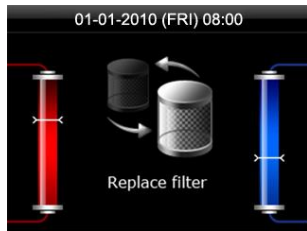


5. Maintenance And Replacement of Machine Parts

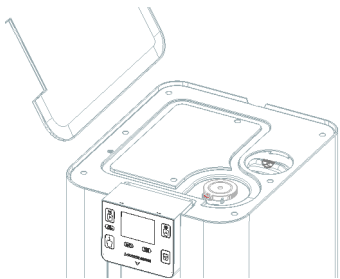
(1). Replacement

A. Filter maintenance

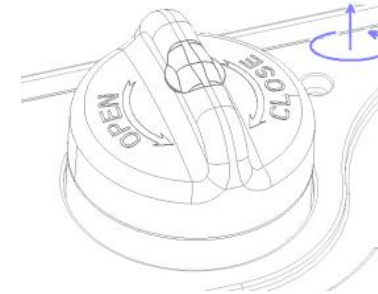
Filter should be replaced approximately every 6 months (about 2,000 liters of water), when the filter reaches its lifetime, the unit will remind you to replace the filter.



Remove the decoration tray



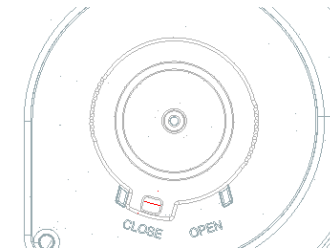
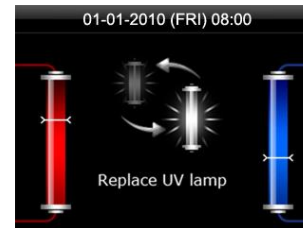
OPEN-rotation to replace the filter (anticlockwise change)
CLOSE-install the filter (clockwise installation)



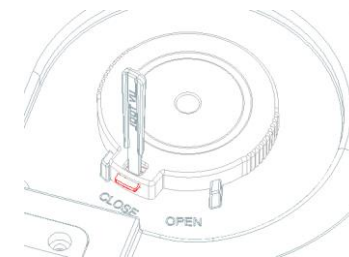
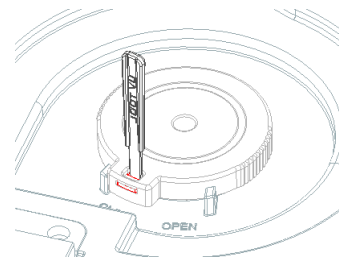
Enter into the setting mode after replacing the filter - filter / UV maintenance - filters - filter replacement and press Confirm

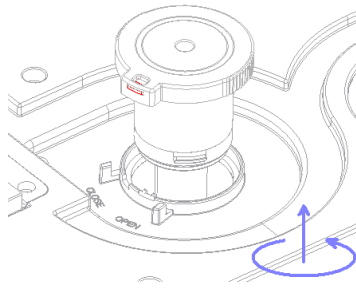
B. UV Maintenance

UV should be replaced once a year. When the UV lamp reaches its lifetime, the unit will remind you to replace the UV lamp



Check the accessory of the unit, you will find a UV replacement instrument, put it into the UV hole, latch release and rotation UV counter clockwise and remove the UV light





When finished replacing the UV lamp, please enter into setting mode – Filter / UV-UV-replace maintenance of UV-recognized.

(2) Cleaning Panels

Clean unit with a soft cloth dipped in warm water or soap water and other neutral detergents. Touch panel, tray can be cleaned using a dry soft cloth. Do not use harsh detergents, concentrated washing liquid, solvent or anything that may scratch the machine's materials (such as steel brushes, etc.)

6. Attention

Ⓢ This machine is for indoor use, Please avoid it from direct sunlight. Placing it next to flammable materials is prohibited, please stay away from expensive high-end appliances (in case splashing water), do not wash the unit or immerse the unit into water.

Ⓢ The unit uses 110 voltage, it should be used with a 10A fuse

in the socket. use and maintenance during the operation and use the safety of electrical equipment.

Ⓢ When using the unit for the first time (or cleaned), please ensure there is water flowing out, and then open the heating function to avoid equipment damage!

Ⓢ The system provides safe and reliable drinking water. Since the tank is not pressurized and hot tank with outlet of hot water is directly connected (no valves), it is normal if a drop of water results after water flow.

Ⓢ Because the unit can produce high temperature hot water, please refrain from child use and use child safety feature in the event of unattended use of the machine.

Ⓢ The unit is not designed for people with disabilities or children.

Ⓢ The machine should be serviced by professionals, the company and dealers are not liable for any improper use or neglect as a result of direct or indirect responsibility for the loss.

Ⓢ It is advised to turn unit off if the machine will not be in use for an extended period to avoid any issues. Once powered on, please ensure water quantity of 10-15L

Notes on the operation and detailed explanation, please contact your local dealer! Warning: The unit must be used with a good grounding in the three-pin socket, and leakage protection switch!

Please note: If the unit is connected with electricity, do not get the back of the machine wet.

7. Troubleshooting

Problems can be quickly determined by the fault type, and can help you or service personnel to resolve problems and minimize the workload of service.

If the machine is not working not properly, please follow the methods listed in the table

Failures	Possible Reason	Solution
No water flow	<ul style="list-style-type: none"> ·Machine power is not connected ·Socket Failure ·inlet valve close ·water tap blockage or low water pressure 	<ul style="list-style-type: none"> ·Be sure that the machine has been unplugged ·Check the socket ·Check the water inlet valve is open ·Check the water supply system
No hot water	<ul style="list-style-type: none"> ·Heating system is not open ·excessive water use ·The machine is in power saving mode 	<ul style="list-style-type: none"> ·Turn the heating switch ·Test again after 10 minutes ·Follow the prompts to open the system restore function within 3 minutes
No cold water	<ul style="list-style-type: none"> ·Chilled water temperature set too high ·Excessive cold water use 	<ul style="list-style-type: none"> ·Check the water temperature settings ·Test again after 30 minutes ·Turn off the power, wait 2 hours before

	<ul style="list-style-type: none"> ·Long-term of not using, cold water tank frozen 	<ul style="list-style-type: none"> turning on power use
Machine leaking	<ul style="list-style-type: none"> ·Drip tray is full ·Leakage inside of the machine 	<ul style="list-style-type: none"> ·Empty water drip tray ·Turn off the power and water, please contact the company
Odor in water	<ul style="list-style-type: none"> ·New machine ·Unit not used for a long time ·Lack of Replacing of filters 	<ul style="list-style-type: none"> ·10-15L Drainage 10-15L ·10-15L Drainage 10-15L ·Replace the filter, please contact the company and our maintenance department
electric leakage and body with the induction	<ul style="list-style-type: none"> Poor ground water dispenser Power cord or mouse bites bad break 	<ul style="list-style-type: none"> ·Must use a reliable three-hole grounded outlet ·Leakage protection installed .
No Screen Display	<ul style="list-style-type: none"> ·Hardware damage ·System crashes 	<ul style="list-style-type: none"> · Turn power off, unplug wait 1-2 minutes, then reboot.