



Qì



harmony



Qì Harmony User Manual Radiant Heater with Heat Accumulator

Qi Harmony User Manual

Radiant Heater with Heat Accumulator

Index

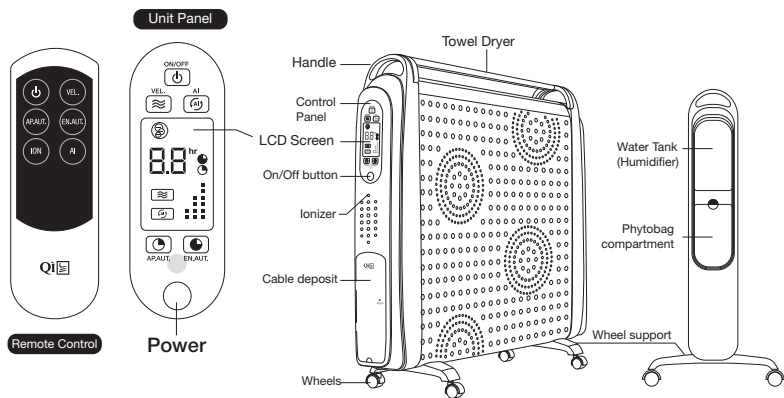
| | |
|--|----|
| General specifications of the heater | 4 |
| Parts or components of the heater | 5 |
| Installing the support base (with wheels) | 6 |
| Operating precautions | 6 |
| Instructions for use of the foldout hanger | 7 |
| Instructions for use of humidifier | 8 |
| Operation of the heater | 9 |
| Description of the functions of the digital control panel and control remote unit | 9 |
| Operation diagram | 11 |
| Safety precautions | 14 |
| Maintenance and storage | 16 |
| Specifications | 17 |
| Precautions | 17 |
| Warranty policy | 18 |

General specifications of the heater

1. This heater can generate heat quickly after turning it on and can satisfy your needs immediately. It also has an integrated ceramic heat accumulator that allows the thermostat to generate switching cycles for lower energy consumption while the heater is operating. When you turn the heater off, this ceramic body is capable of irradiating heat during a long period of time so you can go on heating your surroundings without consuming more energy.
2. It has safety protections: If the heater falls, it automatically turns off. It has a thermal sensor to avoid overheating and a thermostat for temperature control. It also has a control remote unit for remote handling.
3. This heater has a double fold out hanger to dry clothes and/or damp (not wet) towels.
4. It has a humidifier incorporated to reduce the effects of dry air and an ionizer that purifies and refreshes your surroundings.
5. It has a Phytotherapy thermal pillow for phytotherapeutic applications and Moxa heat therapy
6. It has a support base with wheel for a convenient and comfortable movement.

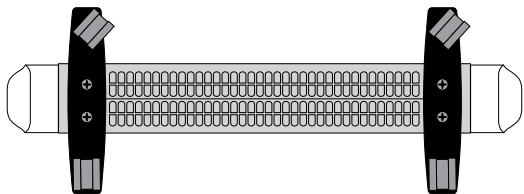
Parts or components of the heater

Diagram



Installing the support bases

1. Open the box, take out the unit and remove the protections. Make sure that the unit is in perfect condition.
2. Turn the heater over leaving the base face up.
3. Fix the supports to the base with the corresponding fixation screws. Once you have done this, stand the heater up on its base and ensure that the support has been correctly installed.



Precautions before using

1. Always place the unit in a stable position, and then insert the plug securely into the electrical outlet.
2. Please do not connect the plug into the electrical outlet until you have installed the support base and ensured it is properly installed.
3. Please always maintain the humidifier water compartment with the minimum amount of water required.

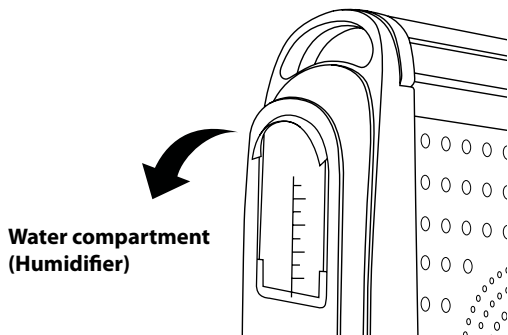
Instructions for use of the foldout hanger

1. Please fold out the clothes hanger before turning the heater on, if you are going to use it to dry clothes.
2. If you have not folded out the clothes hanger before turning the heater on, please do not take them from the middle as you could burn yourself.
3. Please do not hang heavy objects from the clothes hanger as you may damage them or deform them.
4. Please make sure that the clothes are not dripping wet before hanging them on the clothes hangers.
5. Please do not hang big objects (carpets, rugs, quilts, etc.) on the clothes hangers as this will damage them and could cause accidents if the heater falls over.

Attention: Because this heater has roll-over protection it will only operate if it is standing on flat and levelled floors. The heater also has a thermal protection system that will be activated in case of overheating, turning the heater off. The heater can only be turned back on again once it has cooled.

Instructions for using the humidifier

1. Remove the water compartment from the humidifier.
2. Fill the water compartment of the humidifier (make sure that the level of water is less than the maximum indicated to avoid spilling water).



3. Put the water compartment back into the humidifier taking care not to damage it.
4. Use only distilled or demineralised water.

Operation of the heater

To turn the heater on, press the power button. The unit will stay on hold. To turn off, press the power button again.

Description of the functions of the digital control panel and control remote unit

When the heater is turned on with the electronic control switch marked On/Off, you can choose this function by gently pressing this button (Hold/Operating).

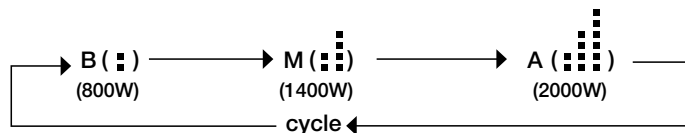
ON / OFF

When the unit is on hold it will start to operate emitting warm air when you press the "On/Off" button, and the corresponding light indicator will turn on.

When the unit is operating, it will go on hold when you press the "On/Off" button, shutting down all operations and the corresponding light indicator will turn off.

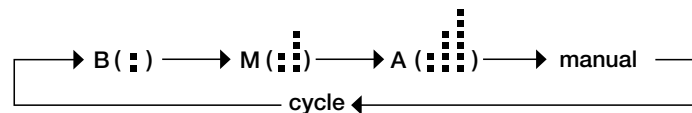
≈ Speed

When operating manually you can choose the intensity of the heat pressing repeatedly the VEL. button. This will allow you to quickly increase the temperature and have direct control over the energy consumption of the heater. The corresponding manual operating light indicator and status bar will turn on. The sequence of intensities is as follows:



(AI) Automatic temperature control mode (AI System)

When the heater is manually operated you can also choose the automatic temperature control mode (electronic thermostat) by pressing the button (AI). The corresponding manual operating light indicator and status bar will turn on. The sequence of temperature is as follows:



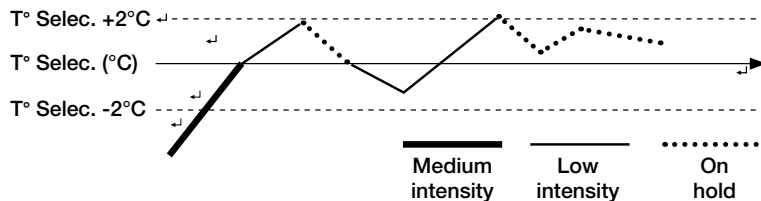
➤ The temperatures that can be selected are:

| Baja (B) | Media (M) | Alta (A) |
|-------------|-------------|-------------|
| 17°C ~ 19°C | 20°C ~ 22°C | 23°C ~ 26°C |

Please note: These are referential temperatures and can vary according to the original temperature, dimensions, insulating conditions, air flows and orientation of each room.

The heater will operate according to the room temperature obtained by generating repetitive cycles of "on hold" and "operating" (Automatic temperature control mode), to maintain an even temperature.

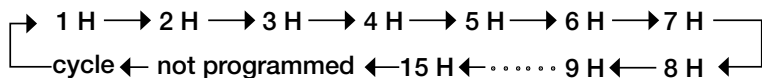
Operating diagram



Off-timer setting

By pressing this button (Ap.Aut.) you can program when the heater will turn off. This can only be done when the heater is operating.

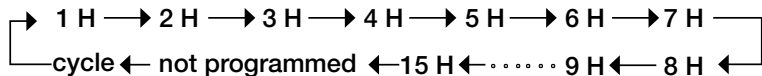
The maximum period of time that the timer can be set at is 15 hours. The sequence is as follows:



On-timer setting

By pressing this button (En. Aut.) you can program when the heater will turn on. This can only be done when the heater is on hold.

The maximum period of time that the timer can be set at is 15 hours. The sequence is as follows:



Ionizer

The Ionizer function (ION) is activated automatically when the heater is turned on and can only be deactivated using the heater remote control unit.

The Ionizer emits a permanent flow of anions (negative ions) that reduce the volume of positive ions (which are harmful to health) directly improving the quality of the air and destroying the molecular composition of microorganisms such as spores, bacteria and virus.

Phytotherapy + Moxa Heat Therapy

This equipment has a Phytobag, a small pillow filled with small quartz stones impregnated in a solution of essential herbal medicines (absinth).

When in its recipient this pillow liberates a light herbal aroma with phytotherapeutic properties. The pillow can also be taken out and used for Moxa Heat Therapy. When the hot quartz stones come into contact with neuralgic centers of the body they act as a natural analgesic.

Security precautions

- Make sure that the voltage in your house coincides with that indicated on the heater name plate. Turn the heater off before disconnecting the plug. Do not unplug with wet hands, this can produce an electric shock or fire.
- Before using, make sure that the heater's power cord and plug are not damaged. Do not pull or fold or change the power cord.
- If the power cord or plug should suffer damage, they should only be replaced by the manufacturer, authorized technical service centers or qualified technical personnel to avoid dangerous situations.
- This heater was not intended for use by children or persons with reduced physical, sensory or mental capabilities or persons that do not have the necessary experience or knowledge, unless they are under supervision or are being taught how to use the heater by a person who is responsible for their security
- Children should be supervised when near the heater and should not play with the heater.
- The connect plug should only be plugged into a plug socket of the same technical characteristics.
- Please do not use the plug if the heater has problems with overheating or of another kind.
- Please do not place the heater close to an electric plug as this can cause an accident.

Security precautions

- Please do not move the heater or turn it around or upside down if there are problems with overheating or of another kind.
- Please do not put your fingers or any other element into the holes of the heater. This can cause accidents. Take special care with children, older people and people with illnesses.
- Please do not pull or move the heater using the power cable. It is strictly prohibited to change the power cable as this can cause a serious accident.
- Please do not use volatile sprays on the heater, its packaging or any of its protections. This can produce discoloration.
- Never cover the heater or its air intake grilles as this causes the temperature to rise, impedes its functioning and affects its performance.
- Please do not use the heater when in movement or in unstable positions as this can cause damage or breakage of parts and accessories, etc.
- Please do not use the heater in places where there are inflammable elements or objects, explosives or in damp places (toilets, etc.), this can cause fire or electric shock that can harm people.
- Please maintain the heater at a 20 cm distance from walls, furniture or other objects and do not cover the top of the heater or put underneath furniture or low ceilings less than 1 meter higher than the heater, to allow air to flow freely. Do not put objects on top of the heater as they can cause damage when they fall.
- Does not use or store the heater in a dirty or damp place as this can cause an electric shock.

Security precautions

- Do not use or store in places where the heater could fall. Remember that any operating problems, poor appearance or damage to its parts and/or accessories due to this, is not covered in the manufacturer's Warranty.
- Do not use the heater near elements or items that produce fire (cookers, heaters, ovens, etc.) or inflammable agents as this can cause fire or other accidents.

Maintenance and storage

1. To clean and maintain this heater first turn the heater off, unplug and wait until it is cold.
2. Please clean the heater frequently so as to avoid discoloration and a poor appearance.
3. Please store the heater in its original packaging, storing parts and accessories in their original places.
4. Please always store the heater in a dry place as damages to parts and accessories due to dampness are not covered by the manufacturer's Warranty.
5. Please maintain the general appearance of the heater; it is important that it always looks as if new.
6. Please clean the heater with a clean, damp and soft cloth.
7. Please never clean the heater directly with water or other liquids.

8. Please do not clean the heater with solvents, toluene, acid detergents, kerosene, alcohol or chemicals as this discolours and deteriorates the heater.

Specifications

| Model | Nominal Voltage | Nominal Frequency | Power input |
|------------|-----------------|-------------------|----------------|
| Qi Harmony | 220V ~ | 50Hz | 800/1400/2000W |

Precautions

1. Smoke or strange odour can come from the heater when it is switched on for the first time. This is normal.
2. Please do not use, under any circumstance the heater in the bathroom or near a shower or swimming pool.
3. In case of over heating never cover the heater, case of over heating never cover the heater; cut off the electricity or unplug the heater.

Warranty Policy

Dear Customer,

You have chosen a great quality product, with the appropriate support for its correct functioning. This is why we are focused on addressing any technical assistance requirements in the most comfortable, quick and efficient way. Your product's warranty policy indicates the way the heater should be operated and the conditions that must be met to request technical assistance, made payable to the after sales warranty given by Climo Chile S.A.

1 General Rules

Climo Chile S.A. ("Climo") warranties repair of products that have been sold directly or through distributors in Chilean territory and that present defects in functioning during its normal and household use.

This warranty covers exclusively manufacturing faults in the product and under no circumstances faults due to incorrect use, incorrect installation or maintenance.

The warranty of each product is for a period of 1 year (12 months) on purchasing the product; Repair of the product is free of labour charges and expenses for replacements or components needed to repair the product.

To request technical assistance covered by the warranty, the client must, on all occasions, present the following:

1. The receipt or invoice, which must clearly state the date of sale and the serial number or model of the product.
2. The product warranty policy.

2 Terms of Warranty

1. All requirements for technical assistance under warranty must be made by calling at our telephone number: 600-368-4433 or through our website <http://www.qi-electric.com> or visiting any Climo Authorized Technical Support Center in Chile.
2. In both cases (requests for information) you will receive indications on how to proceed according to the type of product that requires technical assistance. For heaters you should take the product to Climo Authorized Technical Support Center.
3. For the warranty to apply and a technical solution for the product to be provided, the product must be previously revised and diagnosed by a Climo Authorized Technical Support Center which should also issue a technical report. Otherwise, the terms of warranty will not apply.
4. This warranty only covers the repair of the product and will not, under any circumstances, replace the product or return the amount paid for the product, with the exception of cases established by the Consumer Law N°. 19496.
5. This warranty is valid and effective only for new products and does not apply for second quality products, second hand or restored products, etc.
6. The need for technical assistance in your home will be determined and carried out exclusively by Climo Technical Service or its network of Authorized Technical Service Centers. The solution provided will be according to the problem that the product presents.

7. The product may be repaired with replacements, components or accessories that are identical to or have similar characteristics to the original, with previous authorization by Climo.
8. The repair service is totally free of charge if the product has manufacturing defects. If the product does not have a defect or has a defect due reasons other than manufacturing defects, the Technical Service Center can charge the client the amount associated to the cost of the service, according to service tariffs in force on the date of service given.

This warranty is only valid in Chile and only covers products with model name and serial number that have been imported and commercialized by Climo.

This warranty does not apply if the information on the documents given on purchase has been altered, is illegible or if it is not presented when the technical assistance covered by the warranty is required.

Climo does not accept responsibility beyond that established in this warranty, and excludes any responsibility due to incidental or consequential damages, unavailability of products or loss of data and/or software.

3 Warranty exclusions

This warranty does not include:

1. Instalment, maintenance, cleaning, revision and/or periodic controls of the product.
2. Inputs, decorations, supplies, plastic or metallic accessories, light bulbs and batteries used by the product.
3. Repair of product damaged by impacts or inappropriate storage, handling or transfer, insufficient packaging or intervention of the product by third persons without authorization by Climo.
4. Repair of products whose original components or accessories have been replaced or altered without authorization by Climo or whose instalment, configuration or operation is faulty and has not followed procedures specified in the User's Manual for the product.
5. Repair of products due to faults produced by fortuitous events or force majeure, such as fires, lightning, weather phenomena, explosions, floods, spillage of liquids or other components in solid or gaseous form that can damage them.
6. Repair of products in which foreign objects have been introduced and which have caused the damage or malfunctioning of the product, or if the serial number has been altered or removed, or if they have been disassembled, altered or intervened in any way by third parties without the authorization of Climo.
7. Repair of products that have been reconditioned, are second-hand or second selection.
8. Repair of products or any kind of compensation of products that have suffered damages due to faulty electric installations or lack of a protective grounding conductor, insufficient or irregular power supply, short circuits, over current or overvoltage in the power supply.
9. Compensation for incidental or consequential damages arising from the or incorrect use, such as food in bad state, damage to clothes, damage due to loss of information, etc.
10. Repairs arising from fortuitous events or incident of force majeure.

Remember to read the User's Manual before installing and using your product.



Imported and distributed by Climo Chile S.A.

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