

# Orion-O User Manual



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### 1. Overview

Optimized to be used with SURF's Orion-VX1000/VX2000 infrastructure video conferencing solution, Orion-O provides mobile connectivity solutions to the onsite video conferencing solution provided by the Orion-VX1000/VX2000.

Orion-O provides the following benefits:

- Simple to use connectivity for voice or video communication solution from any network for a true collaborative experience
- Open standard based (SIP, H.264) protocols allow connectivity to most enterprise gateways and systems through the Orion-VX1000/VX2000 video conferencing solution
- Simple and easy to use application
- Optimized for Apple iPhone, iPAD, Android and Windows

This manual provides detailed guidance on the use of the Orion-O, SURF's video conferencing softclient, on Windows machines. It includes a description of the product, its functionality, features, settings, and operation.

#### Feedback:

The SURF Technical Support Center is at your service. You may access Warranty Service through our Web Request Form by using the following link: <a href="https://www.orionmcu.com/support">www.orionmcu.com/support</a>

We are committed to constant and perpetual improvement. Your input will greatly help us in our endeavor.

# 2. System requirements

- ♦ Windows XP
- Windows 7
- Windows 8

# 3. Installation

- → Orion-O client application can be downloaded from our Web site (http://www.orionmcu.com/partner-area/ (located in the Orion-O tab)
- → In order to use Orion-O, the license (activation key) needs to be registered.

#### Notes:

Key registration is performed only once.

Each key is unique, designed for use with a specific operating system, and can be used only once on a single PC.

→ For successful key registration, make sure to have Internet connectivity while running Orion-O for the first time.



Figure 1: License screen

## 4. Login Screen

Run the Orion-O video conferencing soft-client from your Windows. Login screen is opened Figure



Figure 2: Login

#### → To Login:

- Enter your user name and password in the "Identity" and "Password" fields, respectively. Identity needs to be input in one of the following formats:
  - <username>@<domain>:<port>
  - <username>@<IP address>:<port>

username can be a number or a string default port is 5060

- When the "Remember?" checkbox is checked, the application remembers your password for the future entries.
- When the "Auto Login?" box is checked, the application will not display the login screen and the user is logged-in automatically. If the "Auto Login" box is checked, the "Remember" box should be checked as well.
- Click on the "Login" button to enter the dialing screen.
   If the Identity or Password values have incorrect syntax, the following message will appear:

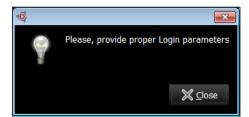


Figure 3: Incorrect login syntax

In order to change the Login parameters, the SIP user screen can be used as well (see section 7.2).

### → To skip the registration: Press Skip Login

In this case the Orion-O does not register to a registrar. The **Current Status** button at the top-left of the screen will appear grayed out.

See Table 6-3 for the dialing options of an unregistered SIP user.

## 5. Joining a Conference

Following the login operation, the Orion-O dialing screen appears. Note that the **Current Status** is green denoting a successful login. If Current Status is red, logout, check the **Identity** and **Password** and login again. Figure 4 shows the dialing screen:

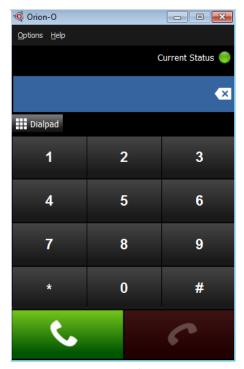


Figure 4: Dialing Screen

#### To join a conference:

- Edit or enter the pre-registered conference name or number. For dialing options see section 6.
- Press the green dialing button.

#### To share a content with the other participants:

- Check that your webcam is on.
- Check that the device recognizes your camera by checking the Video input device drop-down list (by selecting Options-> Preferences-> Multimedia).
- Press the **Start Screen Sharing** button, as shown in the figure below:
  - Note: Screen sharing is available in the Windows version only and is not supported in the Android and iOS Orion-O versions.

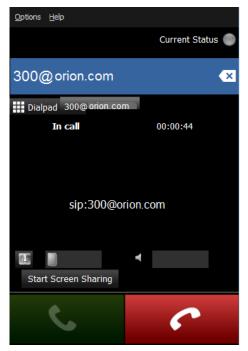


Figure 5: Screen Sharing

- → To stop the screen sharing:
- Press Stop Screen Sharing button.
- To terminate the call:
- Press the red dialing button

# 6. Dialing Options

In order to join a conference, the user can use the access number or the conference number. The following tables show various dialing options per each choice, using the example below:

- ♦ Access Number 500
- ♦ Conference Number 100
- ♦ Participant PIN Code 1
- Orion-VX1000/VX2000 Domain Orion.com (Domain name or IP address)

#### Participant is registered on PBX:

Dialing Option	PIN Code	Operations and Prompts
Access Number	٧	Dial 500 – Prompt: "Please enter your conference number followed by the # key"  Dial 100 – Prompt: "Please enter the conference PIN number followed by the # key"  Dial 1 – Connected to conference
Conference Number	٧	Dial 100 – Prompt "Please enter the conference PIN number followed by the # key" Dial 1 – Connected to conference
Access Number		Dial 500 – Prompt "Please enter your conference number followed by the # key" Dial 100 – Connected to conference
Conference Number		Dial 100 – Connected to conference

Table 6-1: Dialing Information - Registered on PBX

#### Participant is registered on Orion-VX1000/VX2000 SIP Build-in Registrar:

Dialing Option	PIN Code	Operations and Prompts
Access Number	<b>✓</b>	Dial 500 – Prompt "Please enter your conference number followed by the # key"  Dial 100 – Prompt "Please enter the conference PIN number followed by the # key"  Dial 1 – Connected to conference  Alternative option (Connecting without prompts):  Dial 500*100*1 – Connected to conference
Conference Number	٧	Dial 100 – Prompt "Please enter the conference PIN number followed by the # key"  Dial 1 – Connected to conference
Access Number		Dial 500 – Prompt "Please enter your conference number followed by the # key"  Dial 100 – Connected to conference
Conference Number		Dial 100 – Connected to conference

Table 6-2: Dialing Information - Registered on Orion-VX1000/VX2000

### Participant is not registered:

Dialing Option	PIN Code	Operations and Prompts
Access Number	٧	Dial 500@Orion.com – Prompt "Please enter your conference number followed by the # key"
		Dial 100 – Prompt "Please enter the conference PIN number followed by the # key" Dial 1 – Connected to conference
		Alternative option (Connecting without prompts):
		Dial 500*100*1@Orion.com – Connected to conference
Conference Number	٧	Dial 100@Orion.com – Prompt "Please enter the conference PIN number followed by the # key"
		Dial 1 – Connected to conference
Access Number		Dial 500@Orion.com – Prompt "Please enter your conference number followed by the # key"
		Dial 100 – Connected to conference
Conference Number		Dial 100@Orion.com – Connected to conference

Table 6-3: Dialing Information - Not Registered

# 7. Application Settings

- To set the application's parameters: Press on Options. The Orion-O setting options appear, as shown below:
- Preferences. Sets the network, multimedia and bandwidth control parameters (see section 7.1).
- SIP User. Sets the user's identity and password, and the login characteristics (see section 2).
- **Logout.** Logs out from the system, enabling the user to login again. To login, enter the **SIP User** (see section 7.2).
- Always start video. When this check box is not checked, the conference starts without video and as a voice conference only.
- **Enable self-view.** When the enable self-view box is checked, an additional window opens, showing the image of the user. During active calls self-view will appear in the bottom righthand corner of the video screen.
- Quit. Quits the application



Figure 6: Options

### 7.1 Preferences

#### 7.1.1 Network

#### > For Network settings:

- Use the **SIP** drop-down menu to choose between:
  - SIP (UDP)
  - SIP (TCP)
  - SIP (TLS)
- Enter the SIP listening port
- ♦ Enter the Audio RTP/UDP port
- Enter the Video RTP/UDP port
- If you are not behind NAT/Firewall, check the **Direct connection to the Internet** box.
- If you are behind NAT/Firewall, check the **Behind NAT / Firewall** box.
- Enter your Public IP address.
- Press Done to save the changes and to exist the Network settings.



Figure 7: Network Settings

#### 7.1.2 Multimedia

#### > For the Multimedia settings:

The device options below depend on your device's available hardware.

#### **Audio**

- Choose your Playback device by using the drop-down menu
- Choose your Ring device by using the drop-down menu
- Choose your Capture device by using the drop-down menu

#### Video

- Use **Video input device** drop-down menu to choose between:
  - Directshow capture: CyberLink Web Camera Filter
  - Directshow capture; LG Webcam
  - StaticImage: Static picture
- Use Preferred video resolution drop-down menu to choose between:
  - HD720P (1280X720)
  - VGA (640x480)
  - CIF (352x288)
- Press Done to save the changes and to exist the Multimedia settings.

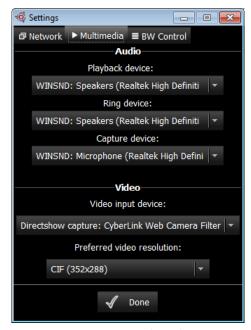


Figure 8: Multimedia

#### 7.1.3 Bandwidth Control

#### > To set the Bandwidth Control:

- Insert the Download speed limit in Kbit/sec.
   Download speed limit is the maximum bit-rate from the network to your device.
- Insert the Upload speed limit in Kbit/sec
   Upload speed limit is the maximum bit-rate from your device to the network.
   Note that when the parameters above are set to zero, no limit has been set for the bit rate.
- To enable an adaptive rate control, check the box.
   Adaptive rate control manages the bit rate and does not allow the stream to exceed the entered values.
- Press Done to save the changes and to exist the Bandwidth Control settings.

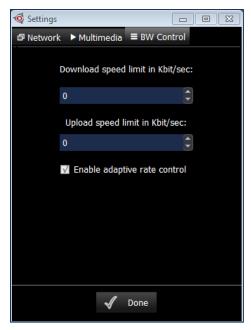


Figure 9: Bandwidth Control

### 7.2 SIP User

#### → To edit the SIP User's login parameters, choose SIP User:

- Press Logout, to make the fields editable:
- Edit the login parameters, as described in the opening screen (see section 2).
- Enter the Outbound SIP proxy domain or IP address (optional). The following shows the syntax:
  - <domain>:<port>
  - <IP address>:<port>

Note: Configure the Outbound SIP proxy with the same IP address of the Registrar, or leave this field blank (preferred).

Press Login



Figure 10: SIP User