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SafeGuard® LAN Crypt 3.61 Administration user manual

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1 Overview

1.1 What is SafeGuard® LAN Crypt?

SafeGuard LAN Crypt provides transparent file encryption. It was developed to enable users within large organizations to exchange data confidentially. In this situation, encrypted files can be stored locally on the user's hard disk or on a removable medium or even on network drives.

The encryption process is completely transparent for users. It takes place automatically when the files are created or saved. These files are also decrypted transparently when their data is read. This process is performed by a filter driver that is integrated in the file system on a Windows computer. The SafeGuard LAN Crypt filter driver works in a similar fashion to a virus scanner: it identifies which files are to be accessed and performs the appropriate encryption or decryption operation on them.

Whenever a user moves a file into a trusted directory, the file is encrypted on that user's computer, and each time another trusted user, who is a member of the same group, reads the file from this directory, it is transferred to this user in encrypted form. The file is not decrypted until it reaches the target computer, where the user can change it. Then it is encrypted again before being returned to the encrypted directory.

Encrypted files are not "assigned" to individual users. Any user who has the right key can access the encrypted file. This allows administrators to create logical user groups whose members can share encrypted files. This process can be compared with a bunch of keys, just like you use in daily life: SafeGuard LAN Crypt provides users and user groups with a bunch of keys, and the individual keys can be used to open different doors or safes.

Unauthorized users may be able to physically access these encrypted files (but only from workstations without SafeGuard LAN Crypt). However, without SafeGuard LAN Crypt authorization they will not be able to read them.

As a result, a file is always protected, even if no access protection is defined for the file system itself, if the network is attacked, or the employees do not comply with the organization's security policy.

If you need to protect your intellectual property, which is stored in files, from unauthorized access over the LAN, on file servers, on local hard disks or even on removable media, SafeGuard LAN Crypt is your product of choice.

The Security Officer (SO) can specify which files and folders are to be protected by SafeGuard LAN Crypt, centrally, by defining one or more encryption rules. For example, to ensure that all Word documents are protected, the SO would define the rule *.doc. As soon as this rule was rolled out across a client system as part of a policy file, all Word documents would be encrypted, no matter where they are stored.

If required, more than one encryption rule can be combined to form an encryption profile.

Rule	Key	Description
*.doc	Key1	This encrypts all Word documents with key1, no matter where they are stored.
D:\Data*.*	Key2	This encrypts all the files in the specified folder with key2.
\\Server1\Share1\Personal*. xls	Key3	This encrypts all the Excel files in the specified server folder with key3.

In this example, three different rules have been brought together in one encryption profile.

With SafeGuard LAN Crypt the SO can define very complex rules to ensure that only the actual data they require is encrypted in very specific locations. These rules are rolled out in policy files that can be stored on a file server or in the Netlogon folder on a Windows Domain Controller. The Security Officer can create a tailored policy for each individual user at the click of a button. This policy contains all the keys and rules that apply to that user.

The SO uses the SafeGuard LAN Crypt Administration graphical user interface to generate and administer these policy files. In turn, this uses the Microsoft Management Console (MMC) as its interface. The Snap-Ins provide the Security Officer with a range of tools to make their tasks easier.

The policy files are encrypted separately, by means of certificates, for every single user. This process involves the Public Key Infrastructure (PKI) already present in the organization. Alternatively, the SO can also create the certificates themselves by using SafeGuard LAN Crypt.

The SafeGuard LAN Crypt administration data is then stored in an SQL database. Of course, all important data records and especially the key data are encrypted in the SQL database. Because the database used here is not dependent on the system administration functionality, the security and system administration functions can be kept strictly separate. SafeGuard LAN Crypt can also be used to configure different SO roles whose permissions can be restricted to suit specific tasks in specific areas.

The Master Security Officer (MSO) is the only person who always has every permission. In addition, an SO is also able to delegate the permissions required to administer SafeGuard LAN Crypt and therefore build up an administrative hierarchy to suit the organizational structure of their own company.

1.2 Data protection using SafeGuard LAN Crypt

SafeGuard LAN Crypt guarantees that sensitive files can be stored securely on file servers and workstations. The data is transmitted securely over LAN or WAN networks, as encryption and

decryption are performed in RAM on the client workstation. There is no need to install special security software on the file server itself.

The policy files include all the rules, access rights and keys required for transparent encryption. Before a user can encrypt/decrypt data using the SafeGuard LAN Crypt software installed on the client workstation, they need to be able to access the policy file. The policy file is secured via a certificate. For accessing the policy file, a user has to own the private key of the appropriate certificate.

All encryption/decryption tasks run transparently on the client workstation with minimal user interaction.

SafeGuard LAN Crypt allows trusted users to be organized into different trusted groups by defining different rights for directories and files. These rights are grouped into encryption profiles for the users. The user can access the policy file containing the encryption profile by owning the private key assigned to the certificate.

All SafeGuard LAN Crypt users whose policy file contains the same encryption profile are members of a trusted group. They do not need to worry about encryption or key exchange. They only have to be able to access the policy files to have their data encrypted or decrypted transparently, as soon as they open or close it.

As the encryption profiles are distributed via policy files, all organizational forms can be mapped from a centralized LAN model, in which users are administered centrally, to a remote model in which users work on notebooks.

SafeGuard LAN Crypt Administration and Windows Administration

A separate administration computer is used to configure SafeGuard LAN Crypt and administer encryption profiles. To draw a clear distinction between Windows administration and SafeGuard LAN Crypt administration, the role of a security officer must be established. The security officer defines encryption profiles in policy files to specify which encrypted data is to be stored in particular directories, and who is allowed to access this data. After creating the policy files on the administration station, the security officer deploys them.

A standard Windows tool, the Microsoft Management Console (MMC), is used to administer SafeGuard LAN Crypt. The SafeGuard LAN Crypt Administration user interface consists of snapins for the MMC. SafeGuard LAN Crypt Administration stores most of the objects to be administered (user data, keys, encryption paths, etc.) in their own databases.

There are two major benefits to using this database approach instead of just Windows tools such as Active Directory:

■ System administration and security administration can be kept strictly separate. This is because SafeGuard LAN Crypt uses a dedicated database, and is totally independent of system administration. The SafeGuard LAN Crypt database is encrypted and therefore protected against unauthorized access. In addition, this database prevents the SafeGuard LAN Crypt

system from being changed unintentionally (e.g. if the system administrator deletes a required security object).

■ On the other hand, it is often not a good idea to allow people who are not system administrators to change the system configuration. It is obvious that assigning permission to write data for system administration is a real problem. This is another good reason for storing SafeGuard LAN Crypt-specific data in a separate database.

To provide the best possible protection, SafeGuard LAN Crypt's functions are divided into two parts:

■ SafeGuard LAN Crypt User functions

SafeGuard LAN Crypt user functions include the encryption and decryption information for data.

This information is required for everyday tasks using SafeGuard LAN Crypt. As soon as a user is permitted to access the encryption information, the files are encrypted and decrypted transparently. No further user interaction is required.

In addition, SafeGuard LAN Crypt has a range of display functions that allow the user to view "their" encryption profile.

■ Safe Guard LAN Crypt Security Officer functions

SafeGuard LAN Crypt Administration has functions that are reserved for security officers. A Security Officer certificate is a prerequisite for creating encryption profiles, and administering existing encryption profiles.

The SafeGuard LAN Crypt Administration component can be installed separately from the user application, since only a security officer should be able to access it.

When you install SafeGuard LAN Crypt you can select the components you require (only Administration, only the User application, or both).

1.3 Transparent encryption

For the user, transparent encryption means that all data stored in an encrypted form (in encrypted directories or drives) is automatically decrypted in RAM when opened by an application. When the file is saved, it is automatically encrypted again.

- Every file for which there is an encryption rule is encrypted automatically.
- If files are copied or moved to an encrypted directory, they are encrypted in accordance with the encryption rule that applies to that directory. You can, of course, also define different encryption rules for different file extensions or names in the same directory. Encryption is not specific to directories.
 - It depends entirely on encryption rules!
- When encrypted files are renamed, they remain encrypted (provided there is not a different encryption rule, or no encryption rule, for the new file name/file extension).

- If you copy or move encrypted files to a location where the current encryption rule is no longer valid, they remain encrypted, as persistent encryption is enabled by default.
- If you copy or move encrypted files to a location where the current encryption rule is no longer valid, but a different encryption rule is valid, these files are first decrypted and then encrypted again according to the new encryption rule.
- Transparent encryption is applied to all file operations. The user remains completely unaware of these processes while working with encrypted data, because they all run in the background.
- Persistent encryption can prevent a user decrypting files by mistake when they copy or move them to a different folder for which no encryption rule has been defined, with Explorer. However, this mechanism does not come into play if the file is copied or moved with another function instead of Explorer.

1.3.1 Accessing encrypted data

If the user does not own the appropriate key, they are not permitted to access the encrypted data in a directory. The user cannot read, copy, move, rename, or in any other way interact with the encrypted files in this directory.

However, the user can access such files if they own the key used to encrypt them, even if their user's encryption profile does not contain an encryption rule for these files.

Note: When files that have only been opened with the available key are stored (no encryption rules for these files), they may be saved as unencrypted data. This happens with applications that create a temporary file, delete the source file and then rename the temporary file, when they save it. As there is no encryption rule for the new file, it is saved as unencrypted data.

1.3.2 Renaming or moving directories

For performance reasons, SafeGuard LAN Crypt does not change the encryption status when complete directories are moved using Windows Explorer. This means that no encryption, decryption or re-encryption is carried out when a directory is moved.

If files were encrypted, they remain encrypted in the new directory or in the new storage location. If the user owns the appropriate key, they can work with these files as usual.

Moving files and directories securely

SafeGuard LAN Crypt can also move files and directories securely. In this case, the files and directories are encrypted, decrypted or re-encrypted as required, in accordance with the current encryption rules. The source files are securely deleted ("wiped") after they have been moved.

You access this function via the **Secure Moving** command in the Windows Explorer context menu. In a dialog, you select the location to which the files are to be moved.

1.3.3 Explicit file decryption

To decrypt a file, simply copy or move it to a directory without encryption rules. The file is decrypted automatically.

However, this is only the case if

- an appropriate encryption profile has been loaded
- the user has the right key
- no encryption rule for the new location exists in the active encryption profile.
- persistent encryption is switched off.

1.3.4 Deleting encrypted files - Windows Recycle Bin

If your encryption profile is loaded, you can delete any encrypted file for which you own the key.

Note: When you delete a file you actually move it to the Windows Recycle Bin. To provide the highest level of security, files encrypted by SafeGuard LAN Crypt remain encrypted in the Recycle Bin. Before you can delete files permanently, the key used to encrypt them must be present in the active profile. If the key is not available, an error message appears and you will be unable to remove these files from your system.

In some situations, encryption rules may have been modified after a file was moved to the Recycle Bin. If this is the case, the old key must be present in the active profile before you can permanently delete that file.

1.3.5 Excluding files/directories from encryption

The following files and directories are automatically excluded from encryption (even if an encryption rule has been defined for these files):

- Files in the SafeGuard LAN Crypt installation directory
- Files in the Windows installation directory
- Local cache

1.4 Architecture

SafeGuard LAN Crypt consists of two components: SafeGuard LAN Crypt Administration and SafeGuard LAN Crypt Client. These two components are usually installed on a regular workstation computer with an operating system such as Windows XP, Windows Vista or Windows 7. Security Officers use SafeGuard LAN Crypt Administration to define and distribute

leading the policy upon start/user

SGLC Client

Certificates
Users
Groups
Rules

Certificate
import

Certificates

Storage of
policy files and certificates

(*,p12)
So key files (*,p12)
Log file for autom. generated passwords

Storage of encrypted files

Saving encrypted
files

encryption profiles. This figure shows how individual components interact with each other and how SafeGuard LAN Crypt is integrated in a corporate network.

1.4.1 SafeGuard LAN Crypt Administration

NTDS

Active Directory eDirectory LDAP Directory Groups

The administration components contain the tools required for the central administration of SafeGuard LAN Crypt and are used by one or more Security Officers. They are usually installed on one or more workstation computers running Windows XP, Windows Vista or Windows 7 as their operating system. They can also be installed on a Windows 2003 server system if you want to perform central administration tasks with Windows Terminal Services or Citrix MetaFrame. This is particularly useful in larger environments and especially where sites are distributed to different geographical locations. In such situations, SGLC Administration is accessed via the Remote Desktop (RDP) or Independent Computing Architecture (ICA) protocol.

As the maximum level of security and confidentiality of the data you want to protect can only be guaranteed if SGLC Administration and the system administration operate independently of each other, SGLC has separate user and group administration functionality. To make everyday tasks easier, the users and groups managed by SafeGuard LAN Crypt can be imported from existing

Windows NT, Active Directory, or Novell eDirectory directory services, or from another LDAP-based Directory.

SafeGuard LAN Crypt Administration requires an SQL database so that it can store configuration data and manage SGLC users and groups. This database can be installed locally on the administration system if the Microsoft Desktop Engine (MSDE) is being used. In larger installations that have a number of Security Officers we recommend that you use a central database system with a structure similar to a Microsoft SQL or Oracle Server.

Security Officers are responsible for defining the security policy used in their organization. They specify the policies and ensure that they are implemented, modified and adhered to correctly. Smaller companies will usually manage with just one Security Officer. Larger organizations often have several Security Officers who usually work at departmental or site level and are organized into a hierarchy. SafeGuard LAN Crypt can also represent and reflect the various hierarchy levels involved in this situation. At the top of the hierarchy stands one or more Master Security Officers: they must be present when the SafeGuard LAN Crypt database is generated. These officers define the first policies and decide whether the two person rule (two people necessary for authentication) is to be used for actions that impact security issues. Each Security Officer is assigned particular administrative permissions which define their fundamental rights. Their area of responsibility can also be limited to a few user groups by Access Control Lists (ACLs).

SafeGuard LAN Crypt uses Key Encryption Keys (KEKs) to administer access rights for users. These are encrypted and stored in the SQL database and, like all database contents, are protected from being changed with MAC and hash values. Administration tasks are arranged in such a way that a Security Officer can only ever know the name of a key and not its actual value. This means they can work with key objects and create encryption rules. The flexibility of permission control procedures mean that a wide range of scenarios can be covered. For example, a Section Head can define keys and assign folders. In the next work step, a central Security Officer can generate the encryption profile. As a result, the keys remain under central control.

SafeGuard LAN Crypt recognizes two automatically-generated key types: user keys and group keys. User keys are generated for individual users and can be used for generic encryption rules, such as the encryption of home directories or local or temporary folders. Each user has precisely one user key. If data protected by a user key has to be recovered in an emergency, the Security Officer must assign this specific key to another user. This type of recovery requires a special administrative permission and can be linked with a "two person rule" (approval by a second person) to ensure that it is not misused. A similar concept is also available for user groups: this is the group key.

The policy files include all the rules, access rights and keys required for transparent encryption. Before a user is able to encrypt/decrypt data using the SafeGuard LAN Crypt software installed on the client workstation, they first need to access the encryption information stored in a policy file. In this situation the policy files are stored either on a file server or in a domain controller's Netlogon share.

Note: You do not need to install SafeGuard LAN Crypt components on file servers or domain controllers.

The policy file is protected against unauthorized access by a certificate. Only the owner of the certificate has access to the private key belonging to the certificate, and can therefore use this certificate to access the relevant encryption information. If self-signed certificates are being used these are also stored on a fileserver and the user will require read access rights, to enable them to use the certificates. SafeGuard LAN Crypt also supports the use of certificates stored on smartcards, USB tokens or suitable hardware boards.

Note: You can use SafeGuard LAN Crypt without having to use smartcards or tokens to store certificates.

The paths to the policy files (from the user's viewpoint) and other SGLC settings are identified by mechanisms in the operating system (for example, Active Directory or the central configuration file, ntconfig.pol).

A SafeGuard LAN Crypt trusted group consists of a number of users with the same encryption profile. Policy files for every single user are generated in Administration. All SafeGuard LAN Crypt users who have the same profile stored in their policy file are members of an authorization group. They do not need to worry about encryption or key exchange. They only have to be able to access the policy file to have their data encrypted or decrypted transparently, as soon as they close or open it.

1.4.2 SafeGuard LAN Crypt Client

The SafeGuard LAN Crypt Client is installed on the Windows systems (PCs, workstations, notebooks, terminal servers) on which you want encryption to be performed. In addition to the filter driver required for encryption and decryption, the client component has a range of other optional components:

- Explorer extensions for initial and explicit encryption
- A user application for loading and deleting encryption rules as well as activating and deactivating encryption
- A user application for displaying all the settings and rules that are active on the client.
- A user application for initial encryption
- Token support so that token-based certificates can be used to access stored encryption information

The client component first loads the profile created by the Security Officer. It then decrypts this profile and derives from it the encryption rules that apply to the user who is currently logged on. These are then applied by the installed filter driver. Before a user can access their encryption profile, the certificate assigned to them must either already be present on their computer or be

loadable from a file server or a Netlogon share. These certificates must first be provided by a Security Officer, and then imported by the user who requires them. SafeGuard LAN Crypt also has an option that imports certificates automatically the first time a user profile is loaded.

In this situation, the user is prompted to enter a PIN before this certificate is imported. They must first be given this PIN by the Security Administrator. The certificate is checked every time the encryption profile is loaded. If the certificate is valid, the user can log on to SafeGuard LAN Crypt. If no valid certificate is present, the user cannot access the encrypted data. If the certificate is stored on an SGLC Client-supported hardware-based token, the user does not need to take any further actions once the token is unblocked: encryption and decryption are performed automatically.

1.5 System requirements

1.5.1 Platforms

SafeGuard LAN Crypt is available for the following operating systems:

- Windows XP Professional SP3
- Windows Vista SP2
- Windows 7
- Windows Server 2003 SP2

1.5.2 Cryptographic Service Providers

SafeGuard LAN Crypt needs strong CSPs such as the Microsoft Strong Cryptographic Service Provider. These CSPs allow the use of keys that are up to 16384 bits long and provide strong encryption algorithms (such as 3DES).

1.5.3 Unicode

SafeGuard LAN Crypt supports Unicode characters in file names, path names, user IDs etc. In particular Japanese characters can be displayed.

2 Getting started

2.1 Certificates

SafeGuard LAN Crypt uses certificates and public/private key pairs to secure encryption information stored in the Windows registry. Only the owner of a certificate can access the private key that belongs to that certificate and is therefore able to use it to access the encryption information.

Which certificates can be used and where do they come from:

- A company either has its own Public Key Infrastructure (PKI) or uses a Trust Center to create certificates for the users. In this case, existing certificates can be used.
- Alternatively, the SafeGuard LAN Crypt Administration component can generate self-signed certificates. These certificates can only be used by SafeGuard LAN Crypt! The certificates also have a Critical Extension to show applications that they must not be used. These are simple certificates (comparable to Class-1 certificates) which comply with the X.509 standard.

Note: In certain situations other applications will ignore these Critical Extensions on SafeGuard LAN Crypt certificates. This will then cause problems with these self-signed certificates. In such cases you must explicitly deactivate all the areas of use for SafeGuard LAN Crypt certificates with the Microsoft Management Console's certificate snap-in to prevent these certificates from being used in other applications.

The certificates are assigned to the users within the SafeGuard Administration component.

Important information about how to use certificates:

- SafeGuard LAN Crypt only uses the Microsoft Crypto API for certificate functionality.
- SafeGuard LAN Crypt supports all Cryptographic Service Providers (CSPs) that comply with certain standards (e.g. RSA key length at least 1024 bits). They include, among others, the Microsoft Enhanced CSP.

Note: The Microsoft Standard CSP (Microsoft Base CSP) cannot be used.

If you have any questions about the compatibility of other CSPs, please contact the support team.

2.1.1 Security levels

As SafeGuard LAN Crypt aims to provide the highest possible security, it is necessary to use strong CSPs such as the Microsoft Strong Cryptographic Service Provider. These CSPs allow the use of keys that are up to 16384 bits long and provide strong encryption algorithms (such as 3DES).

You will also need to activate the following option when importing a certificate using the *certificate import wizard*:

Enable strong private key protection

You will be prompted to enter the password every time the private key is used by an application. After you click Finish in the *certificate import wizard*, the *Importing a new private exchange key* dialog is displayed. Click on **Set Security Level**, to set the security level again:

■ High:

If you select *High*, you will need to enter a password to confirm that you are using a private key. In the next dialog box, enter a new password.

■ Medium

If you select *Medium*, the system displays a prompt in which you are asked to confirm the use of a private key by clicking **OK**.

Highest Security Level with Automatically-Imported Private Exchange Keys (.p12, .pfx)

SafeGuard LAN Crypt allows you to import certificates automatically. To use the medium or high security level with the private keys belonging to these certificates, you must configure a specific setting in the SafeGuard LAN Crypt Administration component.

Note: This setting is only available when group policies are used.

Group policies

After you have added the Group policy snap-in to the Management Console, you will see the setting:

Private Key Option

under:

Computer Configuration\
Windows Settings\
SafeGuard
\Universal Token Interface\

Select this option if you want to use medium or high security for the private key belonging to the certificates.

If this option is not activated, the security level "low" is automatically used for the imported certificates.

In this way, you can ensure that certificates with a high security level are compulsory and can be implemented within a company-wide security policy:

Note: If the highest security level is being used, SafeGuard LAN Crypt users must enter the password for the private key once, at the Windows logon prompt, and again manually, each time an encryption rule is loaded.

Smartcard:

If certificates stored on smartcards are used, the password only has to be entered once. As long as the smartcard remains in the card reader there is no need to enter the password again.

Notice: We recommend that you set this option to "high" before starting SafeGuard LAN Crypt Administration for the first time. If not, the initial Master Security Officer's certificate is used without security level "high", when it is created by SafeGuard LAN Crypt, and not, for example, imported from a smartcard.

Notice: Windows XP Service Pack 2 Microsoft caches PINs for 24 hours by default. Using software certificates may cause security problems when you log on to SafeGuard LAN Crypt Administration and when additional authorization is provided. We strongly recommend that you deactivate this feature.

To do so, set these values:

```
"PrivKeyCacheMaxItems"=dword:00000000

"PrivKeyCachePurgeIntervalSeconds"=dword:00000000

under the key

HKEY_LOCAL_MACHINE\

SOFTWARE\

Policies\
Microsoft\

Cryptography
```

If you do this the PINs will not be cached.

Preconditions for using certificates with SafeGuard LAN Crypt

- The certificate must include a public key.
- The private key for the assigned certificate must be available before a user can access the encryption profile.
- Only certificates stored in *User Configuration* in the Personal Certificates, Other People and Active Directory User Object certificate stores, and in *Local Computers* in the Personal Certificates certificate store, are listed by SafeGuard LAN Crypt. SafeGuard LAN Crypt ignores certificates that are stored in other locations!
 You can use the Certificate Management Console store in to import and accepting certificates.
 - You can use the Certificate Management Console snap-in to import and organize certificates.
- Only the public key is used to "associate" a certificate with SafeGuard LAN Crypt's encryption information. You do not need to know the private key. The private key remains the property of the certificate's owner, who is the only person who can access the encryption information.

We recommend that you have the certificates available and ready to use before you start installing SafeGuard LAN Crypt. The certificates then appear in the *Certificates* dialog immediately after SafeGuard LAN Crypt has been installed, and can be used right away.

Note: SafeGuard LAN Crypt does not administer certificates. However, you can do so using your company's own PKI infrastructure or by using trust centers.

2.1.2 Certificate verification

SafeGuard LAN Crypt carries out extended certificate verification. This means that certificates are not accepted until their entire certificate chain (evaluation of a C ertificate R evocation L ist) has been checked.

Extended certificate verification is carried out for these certificates:

- For certificates which are provided when a Master Security Officer is created. Only certificates which pass the entire check are displayed.
- For certificates which are created after a recovery key has been used to assign a new certificate to a Security Officer. Only certificates which pass the entire check are displayed.
- For certificates which are used by Security Officers to log on to the SafeGuard LAN Crypt database. If the certificates cannot be checked, access is denied.
- For certificates which are used for additional authorizations.

These are the preconditions for extended certificate verification:

- The certificate being used must include a CRL. Some PKIs allow you to define a CRL in the certificate itself. If a CRL has been defined, the list is evaluated. You may need to download a CRL from the issuer via the network for this purpose. If the certificate cannot be verified, the encryption profile is not loaded.
- A CRL has been loaded into the local certificate store.

Note: You may need a network connection before you can evaluate a CRL. If this connection cannot be established, access will be denied, even though the certificate itself may be valid.

2.1.3 Smartcard readers

As the use of certificates is handled by using Cryptographic Service Providers (CSPs), smartcards are supported automatically when a smartcard CSP is used. You can therefore handle access to encryption information by using certificates on smartcards.

If you want to use certificates on smartcards, ensure that the smartcard reader and an appropriate Cryptographic Service Provider are installed correctly!

2.2 Installation

Note: You can only install SafeGuard LAN Crypt if you have Windows Administrator privileges.

- 1. Installation starts automatically when you insert the CD into the CD-ROM drive. If it does not, go to the Install directory on your installation CD, and double-click on the .msi file there. An installation wizard guides you as you install SafeGuard LAN Crypt, which is a very simple process. Click Next.
- The License Agreement dialog is displayed.
 Select I accept the license agreement in the License Agreement dialog. If you do not do this, you will not be able to install SafeGuard LAN Crypt! Click Next.
- The Destination Folder dialog appears.
 Select where you want to install SafeGuard LAN Crypt.
 Click Next.
- 4. The *Select Installation Type* dialog is displayed.

 In this dialog, you can select which SafeGuard LAN Crypt components are to be installed. Select Custom and then click Next.

The following components can be installed:

■ MMC Snap-in for SGUTI

Installs the MMC snap-in to configure the token support.

Note: If you use the SGUTI component you must also set the security level to "high" for the private key. We recommend that you set this option to "high" before starting SafeGuard LAN Crypt Administration for the first time. If you do not do this the initial Master Security Officer's certificate is used without security level "high", when it is created by SafeGuard LAN Crypt and not, for example, imported from a smartcard.

■ User Settings

■ Computer Settings

Installs the SafeGuard LAN Crypt Administration component

The SafeGuard LAN Crypt Administration component includes the User Settings that should be defined by a security officer, and Computer Settings, which should be defined by the Windows system administrator.

These two administration components should be installed on different computers, and therefore can be selected independently.

Auditing

Event Logging

SafeGuard Auditing logs events triggered by SafeGuard products that have been installed, for example whether a user has logged on using a smartcard, a PIN has been changed, or a

certificate has expired.

■ Database Logging

Logs product-specific events. This is administered as part of SafeGuard LAN Crypt Administration.

■ Scripting API

Installs the SafeGuard LAN Crypt Scripting API required for using scripts to administer the product.

- 5. Select which components are to be installed and click Next.
- 6. After having checked your settings, click **Next** in the Ready to Install the Application dialog. The installation process starts.
- 7. If the installation is successful, a dialog box appears. In it, click **Finish** to complete the installation.

Hint: To accept all the settings, reboot the computer! This loads the drivers.

2.3 Unattended installation

Unattended installation means you can install SafeGuard LAN Crypt automatically on a large number of computers.

The Install directory on your installation CD contains the sglcadm.msi file required for an unattended installation.

2.3.1 Components to install

The following list shows which components must be installed and the way in which you specify them for an unattended installation.

The keywords (Courier, bold) represent the way the components have to be specified under ADDLOCAL= when you run an unattended installation. Component names are case-sensitive.

ADDLOCAL=ALL installs all available components.

SafeGuard LAN Crypt Administration

MMC Snap-In for SGUTI - sguti_mmcsnapin

User Settings - UserSnapins

Computer Settings - ConfigSnapin

Event Logging - SGLC_Auditing

```
Database Logging - Logsnapin
```

Scripting API - ScriptingAPI

2.3.2 Command Line Syntax

To perform an unattended installation you must run msiexec with specific parameters.

Mandatory parameters:

/ I

Specifies which installation package is to be installed.

/QN

Installation without user interaction (unattended setup)

Name of the .msi file: sglcadm.msi

Syntax:

```
msiexec /i <path>\sglcadm.msi /qn
```

Optional parameter:

```
/Lx*v path< + filename>
```

Logs all warnings and all error messages in the location specified at <path + filename>.

Example:

```
msiexec /i C:\Install\sglcadm.msi /qn
```

This carries out a complete installation of SafeGuard LAN Crypt. The program is installed in the default installation directory (<System drive>:\Program Files\Sophos). The .msi file is located in the Install directory on the C drive.

2.4 Upgrading to version 3.61

To upgrade an older version to this version of SafeGuard LAN Crypt Administration, do the following:

2.4.1 Upgrading the existing SafeGuard LAN Crypt database structure

Using the command line tool Tool CreateTables.exe you can adjust the structure of the tables in your SafeGuard LAN Crypt database. The tool is available in the \Install directory of your installation CD.

Command line syntax:

```
CretaeTables <ODBCName[.creatorname]> <SQL dialect > <action>
```

CreateTables.exe offers the following parameters for creating tables in other configurations:

ODBCname:

The name used for the ODBC data source.

Creatorname

For the database to be adressed correctly, the database creator has to be specified for Oracle databases. The creator has to be specified in CAPITALS.

SQL dialect:

```
m ... Microsoft SQL Server
08... Oracle 8
09... Oracle 9 or higher

Actions:
u ... Update of the database structure

Example 1:
CreateTables SGLCSQLServer m u

Example 2:
CreateTables SGLCSQLServer.SGLC 09 u
```

2.4.2 Server logon credentials

For importing the groups and users from a server, SafeGuard LAN Crypt needs the logon credentials for this server. Server logon has been enhanced for this version.

After the upgrade, the logon credentials have to be entered again under *Central settings* on the *Server* page. If you use a **Microsoft directory service**, do as follows:

- Enter the domain name under Domain or Server Name.
- Enter the *User Name* as user name@domain name.

2.5 Uninstallation

Note: You can only uninstall SafeGuard LAN Crypt if you have Windows Administrator privileges.

- 1. Select Start, Control Panel, Add or Remove Programs.
- 2. Select SafeGuard LAN Crypt Administration 3.61 from the list of installed programs.
- 3. Click Remove to uninstall the SafeGuard LAN Crypt Administration.

- 4. If you really want to uninstall the SafeGuard LAN Crypt Administration, confirm the warning message displayed by clicking **OK**.
- 5. Restart the system to complete the uninstallation process.

Note: When uninstalling SafeGuard LAN Crypt the contents of the SafeGuard LAN Crypt Database is preserved. If required, the database has to be deleted separately by using operating system tools or the database administration tool.

3 Administration

SafeGuard LAN Crypt Administration integrates seamlessly in Microsoft's Management Console (MMC) and offers a Security Officer a trustworthy user interface with typical MMC functionality. The Administration Console was developed to enable users to benefit from existing Windows replication tools. This not only helps to achieve high levels of efficiency but also reduces the total costs of ownership (TCO), since customers who have a large number of workstations usually only want to implement one system for administering them.

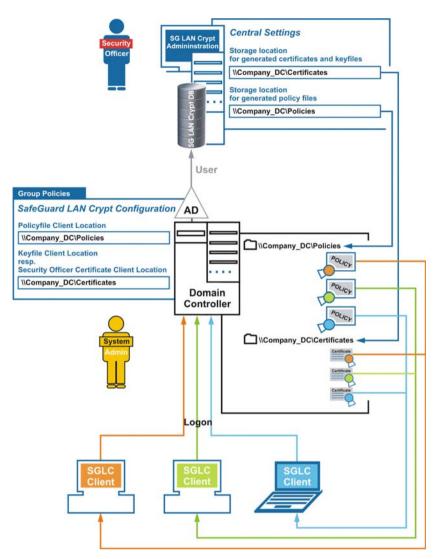
The SafeGuard LAN Crypt Administration Console is usually installed on a separate machine, from where the required directory services and the SafeGuard LAN Crypt database can be accessed.

SafeGuard LAN Crypt uses the concept of Security Officers. Initially there is one Master Security Officer who installs the Administration Console. During installation the Master Security Officer must specify where the certificates and key files (the public part of the Security Officer's certificate and .p12 files containing the user certificates which have to be imported on the client machines) generated for users are to be saved. After installation you must specify where the policy files generated for the users are to be saved. Policy files containing the encryption rules are generated for each user.

Certificates, .p12 files and policy files are automatically imported by the clients from the specified storage location at a later point in time.

The clients must therefore be able to access these directories. The **Master Security Officer** and the **System Administrator** must work together to define these directories (usually shared network folders).

Clients can use group policies when they log on to a domain controller to find out how to access these files. The System Administrator specifies the storage locations in the SafeGuard LAN Crypt Configuration Console. SafeGuard LAN Crypt is configured in the group policy object that is valid for the users.



SafeGuard LAN Crypt clients do not need to connect to the SafeGuard LAN Crypt database. The information required for finding certificates, .p12 files and policy files can be found at logon in group policies. These files are then automatically transferred to the clients.

To import a certificate, a user must have a password. In the case of certificates generated by SafeGuard LAN Crypt, the p12pwlog.csv file contains the passwords and can be used, for example, to create a PIN letter.

3.1 Required steps

- Preparations:
 - Optional: install the supplied database system
 - Add data source (ODBC)
 - Create database tables (CreateTables.exe)
- System Administrator: Define settings in the SafeGuard LAN Crypt Configuration console.
- Create initial Master Security Officer
 Define storage locations
 - for certificates and key files generated by SafeGuard LAN Crypt

Notice: The user certificates (.p12 files) and the public part of the Security Officer's certificate are imported from this directory by the Clients. A directory that has been defined together with the System Administrator should therefore already be available (network share).

- for SO certificates generated by SafeGuard LAN Crypt
- for the password log file, which contains the passwords that were automatically generated for the key files
- Define central (core) settings

Here you define where the policy files generated for users are to be stored. Work together with the **System Administrator** to do this.

Note: If you are using an Oracle database and access the database from Administration Consoles on different machines, you should now also specify the code page settings (see *The Database tab* on page 52).

- Create additional Master Security Officers
- Define rights for Security Officers
- Import objects (Organizational Units, groups, users) from the directory service (e.g. Active Directory)
- Assign Security Officers to the organizational units and define their rights
- Create keys
- Create encryption rules
- Generate or assign certificates
- Generate policy files

3.2 Preparations for administering SafeGuard LAN Crypt

After installation, you must work through the following steps before you can start administering SafeGuard LAN Crypt:

■ Optional: install database management system

This is only necessary if your database system does not include a database you want to use for administering SafeGuard LAN Crypt.

To cover this eventuality, SafeGuard LAN Crypt has its own freely usable database system that you can use for administration. This is the Microsoft SQL Server 2005 Express Edition. In addition, SafeGuard LAN Crypt supports the following database systems:

- Microsoft SQL Server 2005
- Microsoft SQL Server 2005 Express
- Microsoft SQL Server 2008
- Oracle9i
- Oracle10g
- Oracle11

Note: If you are using an Oracle database, you must install the Oracle client before you can use SafeGuard LAN Crypt Administration. If you select the "runtime" variant of the Oracle client you must also install the Oracle OBDC driver.

SafeGuard LAN Crypt does not support Microsoft ODBC for Oracle.

Make sure that you do not use any of the manufacturer's reserved key words when you generate database objects.

- Specifying a data source (OBDC)
 - If you want to use your own database system, you must know the access data for the database you want to use so that you can specify the data source.
- Creating database tables

After specifying the data source you have to create the SafeGuard LAN Crypt tables in the database using the tool provided with your software (CreateTables.exe).

3.2.1 Installing the supplied database system

The following description refers to the Microsoft SQL Server 2005 Express Edition. For this example description, the defaults of this version have been used as far as possible.

To install the database system, do as follows:

1. In the \INSTALL directory of your installation CD, double-click the file SQLEXPR.EXE.

- 2. Accept the license agreement and click Next.
- 3. The installation files are extracted and the installation wizard starts.
- 4. Follow the installation wizard instructions and accept all defaults.

Defaults: The following descriptions of preparatory steps refer to these defaults. If you make any changes (authentication method, database instance), you have to take them into account when specifying the data source and creating the database tables.

Database authentication: By default, the Express Edition uses Windows authentication. A prerequisite for using Windows authentication is that the user who logs on to the database has Windows administrator rights.

Master database: By default, the existing master database is used when specifying the data source. You can create a separate database for SafeGuard LAN Crypt and specify it when adding the data source.

In the next step, a data source has to be specified so that SafeGuard LAN Crypt can use the database system.

3.2.2 Adding a data source (ODBC)

Specify a data source so that SafeGuard LAN Crypt can use the database via the data management system. To do so, use the OBDC data source administrator.

OBDC (Open Database Connectivity) allows data to be accessed on a wide variety of database management systems. For example, if you have a program for accessing data in an SQL database, OBDC lets you use the same program to access data in another, different database. To do this, you must add "drivers" to the system. OBDC supports you when you are adding and configuring these drivers.

To add a data source,

- 1. Select Start\Settings\Control Panel\Administrative Tools\Data Sources (OBDC). The OBDC Data Source Administrator opens.
- 2. Select the System DSN tab and click Add...
 - A list now appears to which you can add data sources, each with its own System DSN (system data source name). These data sources are saved locally on a computer but are not assigned to any particular user: any user who has the appropriate rights can use a System DSN.
- 3. Select SQL Server as the driver for which you want to create the data source and click Finish.
- 4. A dialog now appears in which you enter the SGLCSQLServer name to reference the data source.

You configure the data source reference name in SafeGuard LAN Crypt configuration. The default setting is **SGLCSQLServer**. If you want to use a different name, enter it in the configuration.

Note: The name of the OBDC source is case-sensitive! Here you must enter names in exactly the same way as they were specified in SafeGuard LAN Crypt configuration.

You must enter the names in the configuration before running the SafeGuard LAN Crypt Administration Console for the first time.

- 5. In the Server field, select the server you want to use to establish the connection and click Next.
- 6. Accept the default settings in the next dialog. If you accept the option With Windows NT authentication using the network login ID you specify that Windows user data is to be used to log on to the database system. You do not need to enter a password. Click Next.
- Accept the default settings in the next dialog.
 As a result, the existing master database is used.
 However, if you have generated your own database, select it here.
- 8. In the next dialog, accept the default settings and click Finish.

3.2.3 Creating tables in the SafeGuard database

Using the command line tool CreateTables.exe you create the required tables in your SafeGuard LAN Crypt database. The tool is available in the \Install directory on your installation CD.

To create the table in your database, do as follows:

1.) Enter the following on the command line: CreateTables SGLCSQLServer m c.

If you have used the defaults during installation, configuration of the database system is now complete. You can now start SafeGuard LAN Crypt Administration.

3.2.3.1 CreateTables command line syntac

CreateTables <ODBCName[.Creator]> <SQL dialect > <Action>

CreateTables.exe offers the following parameters for creating the tables in different configurations:

ODBCName:

The name used for the ODBC data source.

Creatorname

For the database to be adressed correctly, the database creator has to be specified for Oracle databases. The creator has to be specified in CAPITALS.

SQL Dialect:

```
m ... Microsoft SQL Server
08... Oracle 8
09... Oracle 9 or higher

Actions:
c ... Create all tables

Example 1:
CreateTables SGLCSQLServer m c

Example 2:
CreateTables SGLCSOLServer.SGLC 09 c
```

3.3 Master Security Officers

SafeGuard LAN Crypt uses the concept of Security Officers. Initially there is one Master Security Officer, who can delegate tasks later on by creating additional Security Officers and assigning them specific rights for the administration of SafeGuard LAN Crypt. The first Master Security Officer may even create additional Master Security Officers.

ACLs are used to define the rights assigned to the Security Officers created by a Master Security Officer. Individual Security Officers can then be assigned to different organizational units in central Administration. Their rights then apply exclusively to the organizational unit to which they have been assigned. These rights are inherited downwards in the organizational hierarchy until other rights are assigned.

After you have set up the database system and the data source, the next step, when SafeGuard LAN Crypt Administration Console runs for the first time, is to create an initial **Master Security** Officer.

A Master Security Officer always has all existing rights.

Notice: When creating the initial Master Security Officer, you must also define the storage location for the certificates and key files generated by SafeGuard LAN Crypt. The public part of the Security Officer's certificate, which is needed by the clients, is also stored there. User certificates (.p12 files) are also imported from this directory later on. The directory you defined with the System Administrator should already be available (network share).

All settings made when creating the initial Master Security officer can be changed at a later point in time under *Central Settings* in the SafeGuard LAN Crypt Administration Console.

3.3.1 Initial Master Security Officer

After the Administration function runs for the first time (Start, Programs, Sophos, SafeGuard, LAN Crypt/SGLC Administration), and you log on to the database, you see the wizard for creating the initial Master Security officer in four steps:



Enter the data for the initial Master Security Officer. The name you enter here is used as a Common Name in the certificate if you use certificates generated by SafeGuard LAN Crypt. E-Mail Address and Comments are optional. Click **Next**.

Note: The e-mail address is added to the password log file for certificates generated by SafeGuard LAN Crypt. It can, for example, be used to create a PIN letter via e-mail.

In the Wizard's second dialog, specify the storage locations for

- generated certificates and key files (.p12)
- generated Security Officer certificates and
- the log file for the automatically-generated passwords of generated key files

Storage location for generated certificates and key files

If necessary, SafeGuard LAN Crypt can also generate self-signed certificates. These certificates (.p12 files) are generated when the certificates are assigned to users. Specify the location at which these files are to be saved here.

The public part of the Security Officer's certificate (.cer), which is used to secure the administration database, is also saved here.

The key files (.p12) and the public part of the Security Officer's certificate must be made available to the users.

To do this in SafeGuard LAN Crypt Configuration, specify the folder in which SafeGuard LAN Crypt is to search for a .p12 file for the user, if the private key for the policy file is not present. The same applies to the public part of the Security Officer's certificate.

If SafeGuard LAN Crypt finds an appropriate .cer file that contains the public part of the Security Officer's certificate, it automatically imports it.

Note: Before you can use this functionality you must set the appropriate paths in the SafeGuard LAN Crypt Configuration.

Alternatively you can distribute the key files for the users and the public part of the Administrator certificate manually. If you do this, make sure that the clients import both of them.

Note: The clients have to import the public part of the particular Security Officer who generated the policy files.

If you change the path on which the .cer files of the Security Officers and the .p12 files of the users are stored, after you have created Security Officers, you must copy their .cer files to the new location. Otherwise the public parts of the Security Officers certificates will not be found. The .p12 files for users must also be generated under the new path.

Storage location for generated Security Officer certificates

SafeGuard LAN Crypt stores Security Officer certificates in .p12 files, for example, as backups. Here you can specify the folder to which they are saved.

Note: Because they involve sensitive data it is vital that you protect them against unauthorized access!

File for password log

Here you specify the storage location and name of the log file for generated PKCS#12 files. This file contains the passwords for the generated PKCS#12 files and can be used, for example, to create a PIN letter.

Note: You should protect this file and under no circumstances save it in the same folder as the POL files.

Note: If the user who is assigning certificates has no file system right to change the password log file, SafeGuard LAN Crypt will not be able to generate certificates.

Click Next.



Certificate validity

In the Wizard's third dialog, specify the period of validity for the certificates generated by SafeGuard LAN Crypt and assign an existing certificate, or one generated by SafeGuard LAN Crypt, to the Security Officer.

If you use a certificate generated by SafeGuard LAN Crypt, it is valid for the specified period. All certificates generated after this one also have this period of validity.

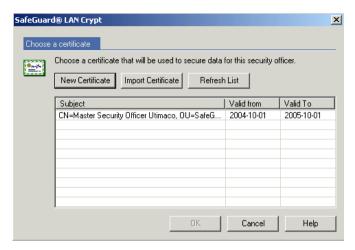
The initial Security Officer's certificate

You must select an encryption certificate that will be used to secure the Security Officer's data. Alternatively, you can also select a signature certificate that the Security Officer can use to authenticate themselves to SafeGuard LAN Crypt Administration. If you do not specify a signature certificate, the encryption certificate will also be used as a means of authentication.

Click the **Browse...** button to select an existing certificate or to have SafeGuard LAN Crypt generate a new one.

Note: If you want to use an existing certificate, this certificate must be available. If you are using a software certificate, it must be loaded into the certificate store. If the certificate is saved on a token, the token must be attached to the system. To import a certificate, click **Import Certificate**.

In the next dialog, click New Certificate. Select the new certificate from the list and click OK.



Click Next.

In the wizard's fourth dialog you can enter a region with the appropriate prefix. When SafeGuard LAN Crypt generates the key, it attaches this prefix at the beginning of the key name. It always uses the prefix of the region assigned to the Security Officer who generated the key. This prefix makes it clear which administrative unit the key is to be used for. In the central options for the Administration Console, you can create additional regions and then assign them to the different Security Officers. This procedure is particularly useful in distributed environments.

You must specify a location. In distributed databases the location is used to clearly assign logged events within SafeGuard LAN Crypt database logging.

You must specify the location even if you are not using a distributed database. This ensures that the entries can be clearly assigned when the database is distributed at a later point in time.

When you click Finish SafeGuard LAN Crypt creates the initial Master Security Officer and displays the logon dialog for SafeGuard LAN Crypt Administration.

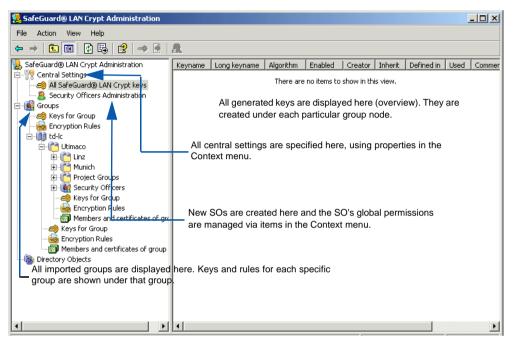
Later, all Security Officers that have the right to log on to the SafeGuard LAN Crypt administration database will be displayed in this dialog.

In this dialog, select the newly-created Master Security Officer and click **OK**. SafeGuard LAN Crypt Administration opens.

Note: After you log on, a dialog appears to tell you that a recovery Key has not yet been generated. If you do not have a recovery key, there is the risk that all your administrative data and all encrypted data will be lost in case of an emergency (for example if you lose a certificate). This dialog appears every time a Master Security Officer logs on until a recovery key has been generated. If you activate the **Don't warn me again** option you can prevent this dialog from appearing even if no recovery key has been generated.

3.4 Administration: overview

When SafeGuard LAN Crypt is installed, the **SGLCAdmin.msc** file is saved to the SafeGuard LAN Crypt installation folder. Click this entry, via the Windows Start menu (Start/Programs/...) to open a window in the Management Console that displays only those snap-ins required for the SafeGuard LAN Crypt Administration Console.



You can also add the snap-in for the SafeGuard LAN Crypt Administration Console to the Management Console's normal view (File\Add/Remove Snap-In - SafeGuard LAN Crypt Administration). Even when you add the snap-in you still need the password for the SafeGuard LAN Crypt administration database.

Who is logged on:

The status bar shows which Security Officer is currently logged on. You can also see whether they are a Master Security Officer or a Security Officer.

Administration Console tool bar

Many of SafeGuard LAN Crypt's functions appear as icons in the Administration Console Tool bar. The function and number of icons in the tool bar depend on which tab is selected at any particular time.



Opens the dialog for creating new keys.



Opens a dialog for searching for existing keys. Keys can be searched by key GUID or key name.



Toggles a selected key between active and inactive.



Opens the dialog for importing keys from SafeGuard LAN Crypt 2.x key file



Starts the creation of policy files for one or more selected users via the *Certificates* snap-in.



Clears (deletes) the profiles for one or more selected users via the *Certificates* snapin. Clearing a profile means generating an empty profile which has to be loaded from the client. Once this empty profile has been loaded, the client can no longer access encrypted data.



Starts the creation of policy files for all users in this group and below via the *Encryption Rules* snap-in.



Starts the creation of policy files for the current user/users or the current group via the *Encryption Rules* snap-in.



Starts the Certificate Assignment Wizard.



Generates a SafeGuard LAN Crypt certificate for all users who have no certificate assigned to them.



Opens the dialog for creating a new encryption rule.



Opens the dialog for creating new Security Officers.



Opens the Global Permissions tab which displays the global rights of all Security Officers. The global rights of a particular Security Officer can also be edited here.



Cancels all additional authorizations in the current session. An additional authorization for an action usually applies for the entire duration of one SafeGuard LAN Crypt Administration session. Click this button in the Administration tool bar to delete the relevant information, so that an additional authorization is required the next time the action is performed in the same session.



Opens the dialog for manually adding a group.



Discards the cached user lists for all groups. In addition, running background processes will be aborted.

You can also select all the functions that appear as these icons from the relevant context menu.

Right-click the **SafeGuard LAN Crypt Administration** tab to display the node's properties and modify them if required. You will find a description of these properties in the following sections.

3.4.1 Confirmations

In the SafeGuard LAN Crypt Administration Console you can specify actions that are required to be confirmed prior to execution. To do this, click **Properties** in the context menu for the SafeGuard LAN Crypt Administration root node. A dialog displays these options.

If you select an action, you must confirm that you want to perform it before it is carried out. The action is not carried out until you have confirmed it.



■ Confirm add groups

Adding a group reference to a different group has to be confirmed. Select group > right-hand mouse button > Copy > select different group > right-hand mouse button > Paste > Confirmation.

Note: All Copy, Cut and Paste operations can either be done by using the context menu or by using the Drag&Drop or Drag&Drop + CTRL functionality.

■ Confirm move group to other group

Moving of a group to a different group has to be confirmed.

■ Confirm delete group from database

Deleting of a group has to be confirmed.

■ Confirm remove shortcut from group

Deleting of a group referenz has to be confirmed.

■ Confirm remove all shortcuts from group

If there is a referenz to a group in a different group, e.g. in group1 and group2 there is a link to group3, deleting this referenz has to be confirmed. (select group3 > right-hand mouse button > select Remove Links).

■ Confirm remove keys from group

Deleting of keys, which was used in an encryption rule and have been deactivated afterwards, has to be confirmed. Used keys are marked in the Administration and reside in the database also if they have been removed from a group. Keys which have not been used yet, will also be deleted from the database if they are removed from a group.

■ Confirm attaching key to group

Keys which was used in an encryption rule and have been removed from all groups reside in the database and are displayed under *Central Settings > All SafeGuard LAN Crypt Keys*. From there they can be re-assigned to a group via Drag&Drop. This action has to be confirmed.

■ Confirm creating key reference in group

Inserting a link to a key in a group (e.g. by dragging and dropping it from one group to a different group) has to be confirmed. Keys are always copied or a link to them is inserted. Cutting keys is not possible.

■ Confirm remove key reference from group

Removing a link to a key from a group has to be confirmed.

Which Security Officer is logged on

This dialog also shows which Security Officer is currently logged on. The Security Officer's name is displayed at the bottom of the dialog.

The status bar of the SafeGuard LAN Crypt Administration also shows which Security Officer is currently logged on.

3.4.2 User settings

The User Settings tab is where you can influence how information is displayed in SafeGuard LAN Crypt Administration.



Activate

• Add domain name to each group name, to display the relationship between SafeGuard LAN Crypt groups and domains in SafeGuard LAN Crypt Administration. This option is especially useful if SafeGuard LAN Crypt is to be used for several different domains.

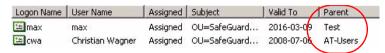


■ Show "Selected users and certificates", to display all users (and their certificates) that have been imported into SafeGuard LAN Crypt under the Central Settings node. You should be aware that it will take several minutes to display all the users and certificates in larger installations. You must then restart SafeGuard LAN Crypt Administration so that the changes you made in the Show "Selected users and certificates" option become effective.



■ Show parents of users, to display a particular user's parent group under the node Members and certificates for group. This enables you to see at a glance whether the SafeGuard LAN Crypt database contains any users that are not assigned to any group. You must then restart

SafeGuard LAN Crypt Administration so that the changes you made in the *Display user parent* option become effective.



■ *Disable caching of user lists*

To improve performance, SafeGuard LAN Crypt usually creates user lists in the background and also continues creating them when a user toggles to a different node in Administration. The results of these lists are buffered so that no database access is required when the list is called again. This saves a lot of time if large lists are involved.

However, in environments with several parallel SafeGuard LAN Crypt administrators (terminal servers), this may sometimes lead to increased memory requirements. To prevent this, simply activate this option. As a result, the lists are not buffered and the list will not continue being created when the user leaves the node or changes to a different one.

We recommend you only use this option if you are actually experiencing problems with memory capacity.

Changes to the database made in the same session are not automatically transferred to a list. You can update the changes at any time by pressing F5.

Note: Any changes to settings mentioned above are not stored in the database. They are personal settings which are saved for every user in the Microsoft Management Console snap-in.

3.5 Central settings

In the *Central settings* tab you can define different properties for SafeGuard LAN Crypt Administration, centrally.

To do so, click **Properties** in the context menu for the *Central settings* node. Alternatively, select this and click the "Properties" icon in the SGLC Administration Tool bar. You can then view these properties in a number of tabs and modify them if necessary.

Note: The Additional Authorization tab, the Recovery Key tab and the Regions tab can only be displayed by Master Security Officers.

The Server tab and the Configuration tab can only be displayed by Security Officers who do have the global right Change Configuration. The global right Change Configuration is also required for changing the paths on the Directories tab.

Only Master Security Officers can make changes in the Algorithm tab and the Certificates tab.

3.5.1 The Algorithms tab

SafeGuard LAN Crypt has these encryption algorithms:

- AES
- AES256
- 3DES
- DES (not recommended)
- IDEA
- XOR (not recommended)

Select the algorithms you want to use. The algorithms you select here can be used later on when you generate different keys.

Note: If these settings are changed later (for example, if DES is removed from the list of available algorithms), none of the keys that have already been generated or the data encrypted with them is affected.

If an algorithm is affected it is simply not available when you generate a new key later on.

3.5.1.1 Default algorithm

Here you select which default algorithm is to be used to automatically generate user and group keys.

3.5.2 The Key tab

Problems with duplicated internal key names may occur when several SafeGuard LAN Crypt installations are combined into one, for example due to a company or departmental merger. For this reason every key is identified by its own Global Unique ID (GUID). The GUID is usually generated randomly by SafeGuard LAN Crypt and cannot be changed afterwards.

However, if files that have been encrypted with SafeGuard LAN Crypt are to be exchanged between two companies, you will need a method that allows you to generate a common key. This is the only way of ensuring that a file encrypted with, for example, the CRYPTOKEY key from company A can be decrypted by company B. Before this can happen, company B must also generate a key called CRYPTOKEY which has the same settings as the key from company A. This also contains the key's GUID.

To handle this situation, SafeGuard LAN Crypt has an option which allows you to enter the GUID manually when you generate a new key. To enable this, simply activate the Allow Security Officers to define the GUID for newly created keys (default is a random GUID) option.

3.5.2.1 Key value

If you activate the Do not allow the creation of keys by security officers that do not have the right to create profiles (no keys without a value) you can ensure that only Security Officers who have the *Create key* and *Generate profile* rights are able to generate keys (name and value).

SafeGuard LAN Crypt allows you to generate keys that do not have a value. These keys can be used without any restrictions in the Administration console. Their values are generated when you generate the policy files for users. However, this may cause problems if you use a distributed database system. For example: If policy files, which contain keys without a value (generated manually without a value, <GROUPKEY>) are generated in a replication-time-window in different sites. If policy files are generated in each site a different value would be generated for the key. As a result you would have one key with two different values.

If the Do not allow the creation of keys by security officers that do not have the right to create profiles (no keys without a value) option is activated (keys without a value are not permitted), only Security Officers who have the Generate key and Generate profile right can generate keys. They can no longer generate keys that do not have a value. If the Security Officer does not assign a value to a key when it is created, this value is generated automatically when the key is saved.

For group keys, whose values are generated when policy files are generated, the values are also generated immediately when they are used to create an encryption rule.

If this option is active, Security Officers who do not have the *Create Profiles* right cannot generate keys.

They are also unable to use group keys (<GROUPKEY>) in encryption rules.

Note: Only Security Officers with the "Generate profile" right can generate keys option (keys without a value *are not* permitted) does not influence how user-specific keys (<USERKEY>) are used in encryption rules!

3.5.3 The Certificates tab

Here you can specify key length (1024, 2048, 4096 Bit) and validity for new certificates generated by SafeGuard LAN Crypt.

You can also specify a warning period, in days, within which the system displays a warning (if the rules are canceled, or by marking certificates yellow in the list).

3.5.4 Resolving rules

Skip users that have no valid certificate when resolving

(In this section "cancellation" means "ignoring" when referring to rules). Select this option if you want the system to ignore users to whom no certificate has been assigned, when generating policy files. As a result, no policy files are generated for these users.

Note: If a user is created, and this option is selected, and no certificate has yet been assigned to the user, the system does not display a warning if it is unable to create policy files for this user when resolving (applying) the encryption rules.

Use existing encryption format until this date

This setting is important when the new version of SafeGuard LAN Crypt is rolled out. If this option is selected, this ensures that older clients can also still access files that have been encrypted with this version of SafeGuard LAN Crypt (e.g. on shared network drives).

You must specify the date until which the old format is used to encrypt files. After this date, or if the option is deselected, the files are written using the new encryption format. Any changes to this option are only effective on the clients after new profiles have been generated and distributed.

After all clients have been updated we recommend that you perform initial encryption with the initial encryption tool, to ensure that only the new SafeGuard LAN Crypt encryption format is used.

This change becomes effective next time the encryption rules are resolved.

3.5.5 The Server tab

To import groups and users from a server, SafeGuard LAN Crypt requires the logon information for that server. You must enter this information in the Server tab. Click **Add** to open another dialog, which has three tabs: *Details*, *Preferences* and *Certificates*

Server details: Password logon

1. Enter the *Domain or Server Name*, *User Name* and the appropriate *Password*. To prevent duplicate entries, please also enter an alternative name as an *Alias* for the server in case several names can be used to access the same server.

Note: If you use a Microsoft directory service, do as follows:

- Enter the domain name under Domain or Server Name.
- Enter the user name as user name@domain.

Note: The user name must be entered in LDAP syntax (canonical name) to import objects from a non-Microsoft directory service, e.g. Novell eDirectory.

Example: cn=admin, O=techops

- 2. You can either use LDAP only or LDAP with SSL for accessing the server.
 - a) To use LDAP only:

 Select Password (LDAP) and select the API you intend to use (<Microsoft> or <other>)
 from the dropdown list under LDAP.

The placeholder **<other>** stands for all non-Microsoft APIs.

b) To use LDAP with SSL:

Select Password (LDAP with SSL) and select the API you intend to use (<Microsoft> or <other>) from the dropdown list under LDAP with SSL.

3. Click OK.

The server is shown in the table on the Server tab.

Error message upon logon failure

If SafeGuard LAN Crypt cannot perform the logon to the server successfully, an error message will be displayed in the SafeGuard LAN Crypt Administration.

Server details: Anonymous logon

- 1. Enter the *Server Name*. To prevent duplicate entries, please also enter an alternative name as an *Alias* for the server in case several names can be used to access the same server.
- 2. You can either use LDAP only or LDAP with SSL for accessing the server.
 - a) To use LDAP only:
 Select Anonymous (LDAP) and select the API you intend to use (<Microsoft> or <other>) from the dropdown list under LDAP.

The placeholder **<other>** stands for all non-Microsoft APIs

b) To use LDAP with SSL:

Select Anonymous (LDAP with SSL) and select the API you intend to use (<Microsoft> or <other>) from the dropdown list under LDAP with SSL.

3. Click OK.

The server is shown in the table on the Server tab.

Error message upon logon failure

If SafeGuard LAN Crypt cannot perform the logon to the server successfully, an error message will be displayed in the SafeGuard LAN Crypt Administration.

Preferences

Identification of an Object

SafeGuard LAN Crypt uses a precise, unchanging GUID (Global Unique ID) to identify imported objects in the Active Directory. This GUID is also used to synchronize the database and directory service, because, for example, the names of individual single objects can change, to ensure that updates in the Active Directory are mirrored in the database, and that no new object is generated in the database because of a new name in the Active Directory.

However, the Novell directory service does not use this type of ID. In this case SafeGuard LAN Crypt provides another way of unambiguously identifying objects. SafeGuard LAN Crypt can be configured so that certain LDAP attributes are used to uniquely identify the objects. You configure these attributes in SafeGuard LAN Crypt administration.

The settings <standard> and <other> are always available. Usually the <standard> setting will be sufficient for the server, to which the setting refers. The attributes evaluated by the <standard> setting always appear below <standard>. In this way you can show which attributes are evaluated in the default setting. You can also assign a specific attribute if all these attributes are already present in the directory service concerned. Use <other> to specify an attribute other than those that are already displayed.

Notice: If you enter an attribute here, make sure that it contains data that will unambiguously identify the object.

■ Object GUID

Here you specify which attribute is used for identification.

If you leave the setting at <standard>, both attributes, GUID and objectGUID are evaluated. If you want to use another LDAP attribute to identify the objects, select <other> under Object GUID and enter the name of the LDAP attribute in the entry field beside it. This attribute must contain data that will unambiguously identify the object.

■ GUID attribute has a binary value

This option only affects how the GUID appears in the object *Properties* dialogs. To display these correctly, activate this option if the GUID you use has a binary value. If you are not sure what to do, activate this option.

Attributes for Users

■ Username Attribute

This setting only affects how users are displayed in the SafeGuard LAN Crypt Administration

Console. The users are displayed in a group's *Properties* dialog and in the *User and Certificates* snap-in.

You can select one of the existing attributes or enter an LDAP attribute by selecting <other>. <standard> evaluates (CN and SN).

■ Logonname attribute

Special meaning that is attached to the attribute for the logon name. SafeGuard LAN Crypt names the policy files after the user logon name. A user can only logon if their logon name and policy file name are identical.

Here you can specify, which LDAP attribute is used to define the user's logon name. <Standard> evaluates SAMAccountName, userPrincipalName and UID. If two or three of these attributes are already present in the directory service, you can select the one which defines the user's logon name.

Select <other> to specify another directory service attribute that contains the logon name.

Notice: If the name in the attribute contains the @character, SafeGuard LAN Crypt cuts off the name at this point. This may cause problems, for example, if e-mail addresses are used.

■ Attribute for E-Mail Address

This attribute is added to self-generated certificates.

■ Attribute for comment

Like the e-mail address, this attribute can be used to identify user objects. This is especially useful if the user name and the logon name cannot be used by the wizard to identify objects when certificates are being assigned. At this point you can enter the name of the attribute that the wizard is to use to identify the correct user when certificates are being assigned.

Note: If empty attributes are imported during synchronisation (for example due to the fact that an attribute was deleted in the AD), SafeGuard LAN Crypt comments are not affected. Existing entries are maintained. New attribute contents overwrite exisiting comments. If you select <Standard>, comments are not imported.

Certificates

On the *Certificates* tab, specify whether the certificates that were assigned to the user in the LDAP directory, are to be transferred when the user is imported into the SafeGuard LAN Crypt database. You then no longer need to assign certificates for these users in the SafeGuard LAN Crypt Administration Console. Here you can also specify an attribute which contains the user's certificate.

Note: Certificates assigned this way are not checked (expiration time, on a CRL, etc.)!

Activate the

■ Automatically passing certificates when importing users

option, if certificates from the LDAP directory are to be automatically imported and assigned to the user when they are imported to the SafeGuard LAN Crypt database.

<Standard> evaluates userCertificate and userCertificate; binary.
Click <other> to specify another attribute that contains the certificate.

When you click **OK** SafeGuard LAN Crypt transfers the logon information to the servers list. You can also edit or delete these details in this list.

3.5.6 The Directories tab

Note: The settings you make here are always saved in the current configuration record for the SO. If no configuration records have yet been created, the system uses the <STANDARD KONFIGURATION> (default configuration) configuration record.

3.5.6.1 Storage locations

Storage location for generated policy files

You must specify where the policy files generated for the users are to be saved.

Enter the storage location (usually a network drive that has been shared with the user) in the input field. The folder you enter here must already be present!

Note: Check that the user can access this folder, as the generated POL (policy) files are loaded or copied from it when the user logs on.

Notice: You must also specify the storage location for the policy files from the client's point of view. You will find this setting under SafeGuard LAN Crypt Configuration.

Notice: You must also specify the storage location for the policy files from the client's point of view. You will find this setting under SafeGuard LAN Crypt Configuration.

Storage location for generated certificates and key files (*.p12)

If required, SafeGuard LAN Crypt can generate self-signed certificates. These certificates (.p12 files) are generated when the certificates are assigned to users.

The location to which these files are to be saved has to be specified in the Directories tab.

The public part of the Security Officer's certificate (.cer), which is used to secure the administration database, is also saved here.

The key files (.p12) and the public part of the Security Officer's certificate must be made available to the users.

To do this in SafeGuard LAN Crypt Configuration, specify the folder in which SafeGuard LAN Crypt is to search for a .p12 file for the user, if the private key for the policy file is not present. The same applies to the public part of the Security Officer's certificate.

So that SafeGuard LAN Crypt automatically recognizes the user key files, the file names must match the user's logon name ("Logonname.pl2").

When SafeGuard LAN Crypt finds the correct file, it displays a PIN dialog. You must send a PIN letter to tell the user this PIN (which is in the password log file). The certificate and associated key are automatically imported after the user enters the PIN.

If SafeGuard LAN Crypt finds a .cer file that contains the public part of the Security Officer's certificate, it automatically imports it.

Note: You must set the appropriate paths in SafeGuard LAN Crypt Configuration before you can use this functionality.

Alternatively you can distribute the key files for the users and the public part of the Administrator certificate manually. If you do this, make sure that the clients import both of them.

Note: The clients have to import the public part of the certificate of the particular Security Officer who generated the policy files.

If you change the path on which the .cer files of the Security Officers and the .p12 files of the users are stored, after you have created Security Officers, you must copy their .cer files to the new location. Otherwise the public parts of the Security Officers certificates will not be found.

Default password for user key files

In SafeGuard LAN Crypt you can define a uniform password for all user key files.

To do this, copy a file that contains the password you want (up to 32 characters) to the same directory that contains the password log file (see *File for password log* on page 46).

The file containing the password has to have the same name as the corresponding password log file (default name: p12pwlog.csv) but has to have the file extension .pwd (similar to the default name of the password log file: p12pwlog.pwd). If the system finds this type of file, all generated user key files will have this password.

In this file, if you enter *logonname * as the keyword, instead of the default password, the current logon name will be used as the password.

Note: .p12 files for Security Officers are ALWAYS given a random password because they have higher security.

Storage location for generated Security Officer certificates

SafeGuard LAN Crypt stores Security Officer certificates in .p12 files, for example, as backups. Here you can specify the folder to which they are saved.

Note: Because they involve sensitive data it is vital that you protect them against unauthorized access!

3.5.6.2 File for password log

Here you can specify the storage location and name for the log file for the generated PKCS#12 files (default name: p12pwlog.csv). This file contains the passwords for the generated PKCS#12 files and can be used, for example, to create a PIN letter.

The .csv file contains the following information (the keywords in brackets represent the column headers in the .csv file):

- Date of generation (CreateDate)
- Time of generation (CreateTime)
- Expiration Date (ExpirationDate)
- Exact time when validity ends (ExpirationTime)
- User name (Name)
- Logon name (Logonname)
- E-mail address (EMail)
- Generation mode (Mode). Possible values are:

 <GUI> certificate was generated in the user's *Properties* dialog.

 <SO> certificate of an SO. Was generated when the SO was created.

 <WIZARD> certificate was generated using the Certificate Assignment Wizard.
- File name (FileName)
- Password (Password)

Note: You should protect this file and under no circumstances save it in the same folder as the POL files.

Note: If the user who is assigning certificates has no file system right to change the password log file, SafeGuard LAN Crypt will not be able to generate certificates.

3.5.7 The Regions tab

In SafeGuard LAN Crypt you can set up regions to make key administration easier and less complex. Each region is assigned to a specific Security Officer who is then responsible for it. When this Security Officer generates keys, the system automatically adds the prefix for this region at the beginning of the key names. As a result you can always see the administrative unit for which each key was generated. This approach is particularly useful in distributed environments.

Enter the name and prefix for the regions in the appropriate input fields. Click **Add** to add a new region to the list of existing regions. You can select the regions displayed here when you create a Security Officer.

To change or delete an existing region, select it and then click Edit or Delete.

Note: You can only delete a region if it is not assigned to a Security Officer.

3.5.8 The Configurations tab

On this tab you can generate particular configuration records for the individual regions, and then assign them to a Security Officer.

The configuration records contain all the details that can be entered on the Directories tab:

- the storage location for generated policy files
- the storage location for generated certificates and key files
- the storage location for generated Security Officer certificates
- the storage location and name of the password log file

The configuration records are always assigned to an existing region. Usually, an SO assigned to a region can only ever use the configuration records that have been generated for this region. The exception is the <STANDARD KONFIGURATION> configuration record, which can be used in every region.

By using one particular configuration for one organizational unit (region) you easily ensure that the correct paths can be set for one or more Security Officers, and that all SOs always use the same paths to save the generated files.

Changes on the *Directories* tab are always saved in the currently-assigned configuration record.

Note: The global right Change Configuration specifies whether an SO is permitted to change their own configuration settings. If an SO does not have this right, they can only use the selected paths. If an SO changes an existing configuration record, they also change the configuration for all the SOs who are also assigned to this configuration.

3.5.8.1 Generating a configuration record

To generate a configuration record, proceed as follows.

- 1. Select an existing region, for which you want to create the configuration record, or select <no region> to create a configuration record to which SOs who are not in a region can be assigned.
- 2. In New Name enter a name for the new configuration record.

- 3. Select an existing configuration record in the list.

 The system copies this configuration record and saves it with the new name. Click Copy.
- 4. If you want to edit the configuration record, select it and click Edit.
- 5. You see a dialog which is the same as the *Directories* dialog in *Properties*. Here, enter the appropriate paths and click **OK**.
- 6. The system now displays the new configuration record in the list, in the appropriate region, and you can use it to create more SOs. To change the configuration (and the region) of an existing configuration record, select the *Properties* tab for the particular SO.
- 7. You can create as many additional configuration records as you require.

3.5.9 The Additional Authorization tab

In SafeGuard LAN Crypt you can define that particular actions require additional authorization by least one more Security Officer. Additional authorization can be required for the following actions:

Actions	Necessary permissions
Change Additional Authorization Settings	Can only be performed by a Master Security Officer.
Change Recovery Key	Can only be performed by a Master Security Officer.
The following actions can only be performed by SOs who have the global right to authorize operations and have the right to perform the action. IMPORTANT: Please note that having only the global right to provide an additional authorization may not be enough in some situations. The Security Officer providing the additional authorization must have the corresponding right for this specific object.	
Changing Global Settings	Requires the global right Change Configuration. The system prompts for authorization when you make changes on the Algorithms, Certificate, Regions, Directories, Keys, Antivirus software, Resolving rules, Server and Configuration tabs. Only Master Security Officers can authorize changes to the Algorithms, Certificates, Keys, Resolving rules and Regions tabs!
Create Security Officer	Requires the global right Create SOs
Change Access Control Lists	Requires the global right Change global rights and the corresponding group or SO-specific rights.

Actions	Necessary permissions
Change Permissions	Requires the global right Change ACLs.
Assign Certificate	Requires the global right Assign Certificate and the corresponding group-specific rights.
Use user- or group-specific keys	Requires the global right Use specific keys.
Administer Groups	Requires the global right Change Groups and the corresponding group-specific rights.
Administer Users	Requires the global right Change Users and the corresponding group-specific rights.
Manage Logging	Requires the global right Read Logging Entries and Manage Logging
Generating rules	This requires the global Generate rule right along with the corresponding group-specific right.
Generating keys	Requires the global Create key right along with the corresponding group-specific right.
Generating profiles	Requires the global Generate profiles right as well as the corresponding group-specific right.

If an additional authorization is necessary for one of these actions, you must specify how many Security Officers are required for that action.

To do this, select that action. When you double-click the selected action, a dialog opens in which you can specify how many Security Officers are required. When you click **OK** SafeGuard LAN Crypt updates the list on the Additional Authorization tab.

A message is displayed if the system recognizes that the required number of Security Officers is not available.

Note: The system cannot precisely find out how many Security Officers are actually available. The number you require may not actually be available even though the message does not appear. For example, a Security Officer's rights may have been changed afterwards or a Security Officer may have been deleted.

Notice: If you are informed that the required Security Officers are not available and you specify that at least one additional Security Officer is required when defining the number of required Security Officers and you confirm your setting with **OK** and close the dialog, the setting will nevertheless be adopted due to technical reasons.

This will lead to a situation where actions requiring additional authorization can no longer be carried out as the necessary Security Officers are not available. If this setting is specified for the Change additional authorization settings option, the settings in this dialog can no longer be

modified.

The setting can only be changed by generating a recovery key (see *Cancelling additional authorization*)

A similar situation can be caused by deleting Security Officers as the system does not check whether the required number of Security Officers for additional authorization is still available after deleting a Security Officer. SafeGuard LAN Crypt only ensures that a Master Security Officer exists in the system.

Providing additional authorization

If additional authorization has been specified for an action, the additional authorization wizard runs when that action is selected. This wizard prompts for authorization by at least one more Master Security Officer. You can select the relevant Master Security Officer in a dialog. If SafeGuard LAN Crypt uses this Security Officer's certificate to authenticate them successfully, the required action can be performed.

If several Security Officers have the same certificate, this certificate can only be used once in one authorization run. Any other SO to whom this certificate is assigned is removed from the list of SOs.

Note: The dialog in which you select a Security Officer has an option that allows you to restrict the display to SOs in one particular region. Security Officers who are not assigned to any region are always displayed in the list.

Cancelling additional authorization

An additional authorization for an action usually applies for the entire duration of one SafeGuard LAN Crypt Administration session. Click the **Cancel authorization** button in the Administration tool bar, to delete the relevant information, so that an additional authorization is required the next time the action is performed in the same session.

Waiving additional authorization

If the configuration causes a situation, where too few Security Officers are present to provide additional authorization for an action, you can use the recovery key to reset the number of Security Officers required to change the additional authorization settings to 0.

To do this, click **Assign Certificate** in the logon dialog. This runs a wizard that allows you to reset the number of additional Security Officers required to 0. For details see below.

3.5.10The Recovery Keys tab

In SafeGuard LAN Crypt you can generate a recovery key. You can use this key to assign a new certificate to a Security Officer when they log on to the SafeGuard LAN Crypt Database (click the "Assign certificate" button), if their certificate is, for example, damaged and can no longer be used.

Using the recovery key, you can also reset the number of additional Security Officers required for changing the settings for additional authorisation to 0.

A recovery key can be split into several parts and you can specify how many parts are necessary to assign a new certificate. The individual parts of the recovery key can be distributed to different Security Officers. The owners of the individual parts must be present when the recovery key is used, and use a wizard to present the parts of the key. The (parts of the) recovery key can be entered manually or loaded from a file.

To generate a recovery key, click the **Generate recovery** key button on the *Recovery Keys* tab. This runs the wizard used to generate the recovery key.

Using the drop-down menus, select how many parts the key is to contain and how many of them are necessary for using the recovery key. In our example the key is to have three parts, of which at least two are needed to assign a new Security Officer certificate during logon. Click Next.



For each part of the key the Wizard displays a dialog in which you can specify whether the partial key is saved in a file or displayed on screen so you can write it down. Once all parts have been processed, the Wizard closes.

On the Recovery Key page, next to Default Recovery Key, you can see how many parts the key contains (in our example, 3) and how many of these parts are necessary, when they are used (in our example, 2).

Note: When you generate and distribute the parts of the recovery key, remember that they involve extremely sensitive data. It is essential that you protect the Recovery Key against unauthorized access.

Notice: You can only ever use the most recently-generated recovery key.

Previously-generated recovery keys are no longer valid and cannot be used to assign a certificate.

Using the recovery key

If it is no longer possible to log on to the database (e.g. because a certificate has expired), click **Assign certificate**, in the logon dialog, to start the *Recovery Key Wizard*.

If a dialog informs you that the certificate cannot be used, after you have selected a Security Officer, you can start the wizard from there.

Follow the instructions on the screen.

This wizard contains a dialog in which you can reset to 0 the number of Security Officers needed to change the settings for additional authorization.

This ensures that no situation can arise in which additional authorization is no longer possible because there are no Security Officers who can perform it.



If you activate this option, a single Security Officer can change the settings for additional authorization afterwards.

3.5.11The Database tab

Note: This setting is only necessary if you use an Oracle database, which is accessed over Administration Consoles on different machines. The setting can only be made by a Master Security Officer!

Oracle's National Language Support (NLS) converts text for the user so that it is always displayed in the same way, no matter which character set is used, even if the characters' numeric encoding is different because of the different character sets (example: WE8MSWIN1252: ü=FC00, AL16UTF16: ü=7C00).

If text is added to the database and extracted using a different character set, this could lead to errors when calculating the checksum (MAC), as, for example if characters were converted to binary, the binary data would cause problems for the MAC.

To avoid these errors, make sure that the same code page/character set is used on all machines that access the database over the Oracle client.

In the *Database* tab you can specify a character set, which has to be used on all the machines, from which the database is accessed. When starting the Administration Console SafeGuard LAN Crypt checks whether or not the settings of the Oracle client match the settings in the database. If not, a warning is displayed and the Administration Console will not start up.

In the edit field, enter the character set to be used on the Oracle clients to allow a logon to the database. On an Oracle client this setting is in the registry under the value NLS_Lang (Language.Territory.CharacterSet, example: GERMAN_GERMANY.WE8MSWIN1252).

The character set of the current machine is displayed under *INFO*: in the *Database* tab. Usually this character set must also to be used by all other clients which access the database.

Note: We recommend that you use only one character set! If you use more than one character set, errors may occur when calculating the checksum (MAC).

However, in general, it is possible to use more than one character set. Despite this, you should only use more than one if the character sets are largely identical and differ only by a few characters. You should identify these characters and not use them for database entries.

Deactivating this check

SafeGuard LAN Crypt allows you to deactivate the character sets check. If the edit field is left blank, no check is performed and it is always possible to log on to the Administration Console. Please be aware, that this may lead to errors, when the checksum (MAC) is calculated.

To prevent errors occurring when a character set is specified (for example typing errors), which may lead to the situation in which the Master Security Officer, who made the setting, can no longer log on to the Administration Console, SafeGuard LAN Crypt checks the data that was entered when you press Apply or OK. If the specified character set does not match the one currently used on this machine, a message is appears and the character set that is currently valid is added to the edit field. The *Database* tab remains on the screen, to check the data that was entered. If necessary change the settings and press Apply or OK again.

3.5.12The Anti-virus software tab

For virus scanners to be able to scan files encrypted with SafeGuard LAN Crypt, you have to specify the scanners here. The antivirus software will be granted access to all SafeGuard LAN Crypt keys and will therefore be able to recognize virus signatures in encrypted files. This is not possible without the SafeGuard LAN Crypt keys.

To add a virus scanner, click Add. Enter the following data in the dialog displayed:

■ A name for the antivirus software (this name is displayed on the *Anti-virus-Software* tab under *Product*)

■ The name of the executable of the software performing the scan

Enable the Use Authenticode Verification option.

Note: We recommend using an Authenticode signed virus scanner by all means to specify the scanner here and to enable Authenticode verification. Only this verification ensures that the executable is truly the required executable of the virus scanner and that thus only trustworthy applications have access to the SafeGuard LAN Crypt keys.

After clicking OK the antivirus software is displayed in the list. You can add further virus scanners.

3.6 Displaying all SafeGuard LAN Crypt keys

By selecting the In All SafeGuard LAN Crypt keys node you can display an overview of all the keys that are currently being managed by SafeGuard LAN Crypt. You can view the following information here:

- Long key name
- The algorithm used for the key
- Tells you if the key is active
- The person who generated the key (generator)
- Tells you if the key should be inherited
- Tells you for which group the key was generated
- Tells you if the key is in use
- Comment field

Click a column header to sort the table contents in ascending or descending sequence, to find the information you require.

3.6.1 Finding keys

In addition to sorting key information you can also search for a particular key. To do this, right-click **Display all SafeGuard LAN Crypt keys** tab and then select **Find key** from the context menu.

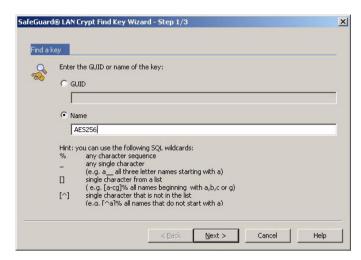
Note: The Find key function is also available for the group key tab in every group.

To add a key to a group, you also need the right *Copy key* for the group the key is in as well as the right *Create key* for the group the key is to be added to.

This starts a wizard which will help you find the key you want. In step 1 you can specify whether you want to search for the key using its GUID or its name.

Example:

{[56]% returns all the keys whose GUIDs start with 5 or 6.



Then click **Next** to search the database for the key you require. If the key is found, step 2 shows you the key's name, its GUID and the group in which it was generated.

If you called the *Find key* function from a group key-node in a group, activate the **Assign keys in the current group** option to create a link to the key you found. You can then use a key that was generated in another group in the group that you have currently selected. If you activate this option, click **Next** and then click **Close** in step 3, you will see a special key icon in the node group key of the appropriate current group. You can now use this key in encryption rules.



Note: If you select the Assign keys from the current group option it is only effective if you called the Find key function from the Group key tab in a group, and not from the Display all SafeGuard LAN Crypt keys tab.

3.7 Showing selected users and certificates

The Selected users and certificates node is only available, if the Show "Selected users and certificates" option is active in the SafeGuard LAN Crypt Administration user settings (see *User settings* on page 35).

Upon clicking node *Show selected users and certificates* a dialog will be displayed for selecting the users to be shown. As displaying all users can be very time-consuming, SafeGuard LAN Crypt allows you to define search criteria to filter the search process.

Note: If the system is set to cache user lists, you have to update the display either via the icon shown in the toolbar or by pressing F5 first, to be able to enter new search criteria.

Select option *Display matching users* to activate the input fields for defining your search criteria:



The following user information will be retrieved from the SafeGuard LAN Crypt database

- Logon name
- User name
- Assignment between user and certificate
- Requestor of the certificate
- Serial number of the certificate
- Date from which the certificate is valid
- Date up to which the certificate is valid
- Name of the parent group

You can define search criteria based on these attributes. SafeGuard LAN Crypt searches for defined character strings in the user attributes retrieved.

In the first drop-down list, you can select the attribute(s) on which the search process is to be applied.

In addition you can define whether the selected attribute should correspond to the character string entered (*should be*) or if only users are to be displayed, for whom the selected attribute does not correspond to the character string entered (*must not be*).

In the drop-down list on the right-hand side, you can enter the character string SafeGuard LAN Crypt searches for in the defined attribute.

You can use the following SQL wildcards for entering the character string:

%	any character sequence
-	single character (e.g., a means search for all names containing three characters and starting with a)
[]	single character from a list (e.g., [a-cg]% means search for all names starting with a, b, c or g)
[^]	single character not contained in a list (e.g., [^a]% search for all names not starting with a)

Note: You can cancel the running search process by clicking the icon in the toolbar. This can be helpful, if the conditions defined would yield a large volume of results and need to be defined more exactly to narrow down the search process. If you cancel the process, you can press F5 to enter new criteria without any delay. You do not have to wait for the previous search process to complete.

You can specify up to three conditions for the search process.

If you enter more than one condition, you can define how these conditions are to be combined (AND/OR).

Right-click *Show selected users and certificates* to use all functions of the certificate snap-in that are available for each individual group (see *Assigning certificates* on page 103).

At this point, the certificate assignment wizard is only available to Master Security Officers. If a Security Officer has the appropriate permissions they can use the *Properties* menu to assign a certificate to one specific user.

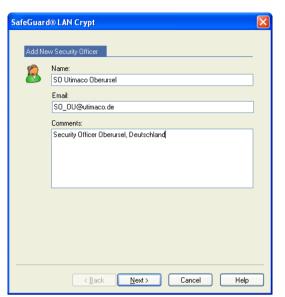
However, if the Security Officer does not have any permissions for this user, the corresponding icon is displayed.

3.8 Creating a Security Officer

Master Security Officers and entitled Security Officers can create additional Security Officers. These Security Officers can then be assigned to individual organizational units. Initially they are granted global rights that define precisely which tasks they can perform. Once Security Officers have been assigned to an organizational unit (an object in SafeGuard LAN Crypt Administration), ACLs can be used to restrict their rights again to suit this particular object.

Note: If a Security Officer's global rights do not permit them to perform a particular action, an ACL cannot be used to grant them the right for this action.

1. To create a new Security Officer (SO), select the *Central settings/Security Officers Administration* tab. To open the initial dialog for creating an SO, click **Add new SO...** in the



context menu for this node, or click Add new SO... in the Action menu.

2. In this dialog enter a **Name**, and if necessary an e-mail address and a comment. Then click **Next**.

Note: The e-mail address is added to the password log file for certificates generated by SafeGuard LAN Crypt. It can, for example, be used to create a PIN letter via e-mail.

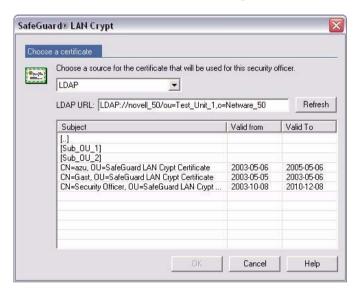


Now, in the dialog, specify whether the new Security Officer is to be granted the rights for a
Master Security Officer. A Master Security Officer always has all existing global rights. Click
the Browse... button to select an existing certificate or have one generated by SafeGuard LAN
Crypt.

Assigning Certificates using an LDAP source

SafeGuard LAN Crypt allows certificates to be assigned from an Novell eDirectory LDAP source.

To do so, select LDAP from the drop-down list in the *Choose a certificate* dialog.



An edit field is displayed in which you can enter the URL of the LDAP source. After you click **Refresh** the content of the LDAP source is displayed.

Texts in square brackets (e.g. Sub_OU_1]) represent the OUs in the LDAP source. To display the certificates of an OU, double-click it.

Double-click [.] to go up one level up in the hierarchy.

Select a certificate and click OK. The certificate is now assigned to the Security Officer.

Note: If the LDAP server does not allow an anonymous logon, you must enter the server's logon credentials in the **Server** tab in the **Central settings**.

Note: If you use SafeGuard LAN Crypt to generate an encryption certificate, this Security Officer must import the private key to their workstation from the generated .p12 file.

If the encryption certificate was assigned from an LDAP directory, the relevant private key must be present on the Security Officer's workstation. The encryption certificate is used for cryptographic access to the symmetrical database key.

4. Alternatively, you can click the second **Search** button to select an existing signature certificate or have SafeGuard LAN Crypt generate a new one for you.

Note: If you use SafeGuard LAN Crypt to generate a signature certificate, this Security Officer must import the private key to their workstation from the generated .p12 file.

If the signature certificate was assigned from an LDAP directory, the relevant private key must already be present on the Security Officer's workstation. The signature certificate is used for signature in the generated profiles and for authentication during extended API logon.

- 5. If you have defined regions for your Security Officers you can now select a region.
- 6. If you have created individual configuration records for the regions, you can now select one.

Note: The system only displays configurations that have been generated for the selected region.

7. Click Next.



8. In the Wizard's last dialog you can specify which actions the Security Officer is to be able to carry out.

All the global rights required for the selected actions will be set automatically. These rights are displayed in the SO's properties (double-click an SO to display them) on the *Global Permissions* tab. The global rights can be edited on this page.

In this dialog, if you allow an SO to perform a specific action, they will be automatically granted all the necessary rights for this action.

9. Click Finish.

The new Security Officer is displayed in SafeGuard LAN Crypt Administration.

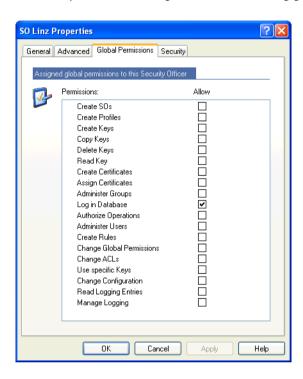
3.8.1 Granting/editing global rights

The Security Officer must be granted global rights. If the Security Officer Administration node is selected, all existing Security Officers are displayed in the right-hand console pane. Double-click a Security Officer to open the tabs containing the properties assigned to them.

On the *Global Permissions* tab you grant the Security Officer the "basic rights" needed to administer SafeGuard LAN Crypt. If, when they were created, the SO was already granted the right to perform some actions these necessary rights are already active.

Note: A Master Security Officer always has all existing global permissions.

A Security Officer can be granted the following global permissions:



Note: Click **Allow** to select all global permissions at once. Click again to deselect all global permissions.

Permissions	Description
Create SOs	The SO has permission to create more SOs.
Create Profiles	The SO has permission to run the Profile Resolver and generate policy files for individual users. Owning this permission is a prerequisite for assigning values to keys. A user with the permission <i>Create Keys</i> on its own can only generate keys without values!

Permissions	Description
Create Keys	The SO can generate keys in the individual groups. A user with the permission <i>Create Keys</i> on its own can only generate keys without values! Within the Administration Console, keys without a value can be assigned to encryption rules. The value itself is generated when policy files are generated. To generate keys with values manually, the SO must have the <i>Create Profiles</i> permission.
Copy Keys	The SO is allowed to copy keys.
Delete Keys	The SO can delete keys from individual groups.
Read Keys	The SO can see the data for the individual keys for a group.
Create Certificates	The SO can generate certificates for users.
Assign Certificates	The SO is allowed to assign certificates to the users. The SO is allowed run the wizard used to assign certificates.
Administer Groups	The SO can make changes in the groups. Adding sub-groups, moving groups, synchronizing groups, deleting groups.
Log in Database	The SO can log on to the SafeGuard LAN Crypt database. The default setting is for this permission is active. With this permission an SO can easily make changes to the database without too much effort (for example, if staff leave the company). This right is not granted to people who are only permitted to act if someone else authorizes their actions. This ensures that these people can only authorize actions that require confirmation, and have no way to make changes in SafeGuard LAN Crypt.
Authorize Operations	The SO can participate in actions that require confirmation.
Administer Users	The SO can add users to a group, remove them from a group, and synchronize groups.
Create Rules	The SO is allowed to generate encryption rules for the users.
Change Global Permissions	The SO can change the global rights granted to another SO.
Change ACLs	The SO can change the ACL for a group.
User-specific Keys	The SO can change user keys or group keys.
Change Configuration	The SO can change the configuration (paths). This permission is required to display the Configuration tab in the Central settings, and for the SO to be able to make changes in the Directories tab if they are logged on to the database.

Permissions	Description
Read Logging Entries	The SO can view the settings used for logging and the logged events.
Manage Logging	The SO can change the logging settings. They are permitted to archive, delete and check entries.
Import Directory Objects	The SO can import OUs, groups and users from a directory service and add them to the SafeGuard LAN Crypt database. Before they can import Directory Objects, the SO also needs the <i>Administer Groups</i> permission and the <i>Administer Users</i> permission. These are set automatically when the <i>Importing Directory Objects</i> permission is selected. If an SO does not have this permission, the <i>Directory Objects</i> node (used to import OUs, groups and users) is not displayed in the Administration Console.

When granting global permissions, please note the following points:

- A Security Officer does not have a global permission unless they have been specifically granted it!
- A Security Officer can only change those permissions that they personally possess.
- A Security Officer cannot change an ACL that describes their own permissions.
- Some rights can only be granted if you have another right. When you select this type of permission, the other permission is set automatically.

Select the global permissions you want to grant to the Security Officer and click Apply.

3.8.2 Permissions for changing the settings for a Security Officer

The rights for changing the settings for a Security Officer can be transferred to other Security Officers.

A Master Security Officer can always change these settings. This right must be specifically granted to a Security Officer.

The global permissions a particular Security Officer has determine which permissions they can change for other Security Officers.

On the Security tab you can define which rights other SOs have for this object (= Security Officer). In the top part of the dialog you can see the SOs that have the right to change the settings for this SO.

1. Click **Add** to run a wizard for adding a Security Officer. On the first page of the wizard, select the SO you require from the list of existing SOs.

2. Click Next to display the page on which you specify the current SO's right to change this object (the SO whose settings are currently being processed).

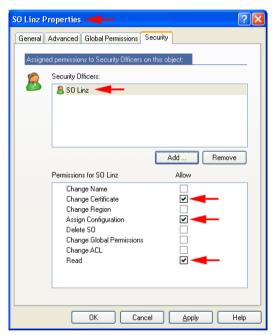


Note: Click **Allow** to select all permissions at once. Click again to deselect all global permissions. The global permission settings specify that disabled rights cannot be granted to the Security Officer

Permissions	Description
Change Name	Allows changes to the name of the SO to whom the permission's owner is assigned.
Change Certificate	Allows changes to the certificate of the SO to whom the owner of the right is assigned.
Change Region	Allows changes to the region prefix of the SO to whom the owner of the right is assigned.
Assign Configuration	Allows changes to the configuration of the SO to whom the owner of the right is assigned.
Delete SO	Allows the SO, to whom the owner of the permission is assigned, to be deleted.
Change Global Permissions	Allows changes to the global permissions of the SO to whom the owner of the permission is assigned.
Change ACL	Allows changes to the global rights of the ACL to whom the owner of the right is assigned.

Permissions	Description
Read	Displays the SO to whom the owner of the permission is assigned in <i>Central settings\Security Officer Administration</i> . This is the prerequisite for all rights that allow this SO to be processed. This is set automatically when a right of that type is selected.

You can also grant the Permissions Change Certificate, Assign Configuration and Read to the SO whose properties are defined here. Before this can happen, that SO must be present in the list of SOs that have rights for this object (in this case, that particular SO).



Read

Displays the SO specified in *Central Settings\Security Officer Administration*. The SO can see the permissions that have been given to them.

Change Certificate

The prerequisite for this right is "Read" authorization. Allows the SO to change their own certificate.

Assign Configuration

Allows the SO to assign a different configuration to themselves.

Note: Permissions whose checkbox is grayed out cannot be granted because the selected SO does not have the global permissions necessary to do so.

3. Grant the Security Officer the appropriate rights by clicking the checkboxes and then click

Finish.

The system now displays the Security Officer in the top pane of the Security page. In the bottom pane of the page an ACL shows the rights of the selected SO.

3.8.3 Changing or renewing MSO or SO certificates

The different ways in which you can change or renew an (M)SO certificate are described below:

Variant 1: Via Security Officer Administration

- 1. Start SafeGuard LAN Crypt Administration and log on as the MSO. You can also log on as an SO if this SO has the right to change the certificate for the SOs concerned. This can also include the SO themselves if they have the appropriate rights and their certificate is still valid.
- 2. Switch to the Central settings tab and from there go to the Security Officer Administration node.
- 3. Right-click the SO concerned and select the *Properties* entry from the context menu.
- 4. Go to the Extended tab.
- 5. In *Encryption certificate* click the *Search* button to select a new encryption certificate for the SO.
- 6. You can also go to *Signature certificate (optional)* and click *Search* to select new signature certificate for the SO.

Note: You can only change SO signature certificates in variant 1 and not in variant 2.

Variant 2: Using the restoration key

- 1. Start SafeGuard LAN Crypt Administration.
- 2. In the SO dialog window, select the (M)SO you require.
- 3. Click the *Change certificate* button and follow the instructions in the *Restoration key wizard*.

Usually you should use variant 1. Variant 2 is primarily intended to be an alternative method and should be used if no SO with the appropriate rights is able to log on to SafeGuard LAN Crypt Administration.

Note: A prerequisite for variant 2 is that a restoration key exists.

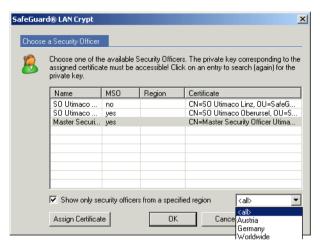
No matter which method you use, you must ensure that the profile generated by the SO is regenerated before the old certificate reaches its expiration date. If not, the clients will no longer be able to load the profile.

However, you can allow certificates to be assigned with only additional authorization. You must remember that this type of assignment will have an effect when SO certificates are changed.

3.9 Logging on to Administration

For logging on to the SafeGuard LAN Crypt Administration Console a Security Officer must have the right to log on. Master Security Officers always have this right since they are automatically granted all available rights.

When you run Administration (Start/Programs/Sophos/SafeGuard LAN Crypt/Administration) you see the logon dialog.



All the authorized Security Officers are displayed in the list. If you select the **Show only security officers from a specified region** option, and select that region, only those Security Officers in that region are displayed.

To enable logon, the system must access the private key that belongs to the certificate (software key or a key on a token).

After you select the required Security Officer, click **OK** to open the SafeGuard LAN Crypt Administration Console.

Recovery Key

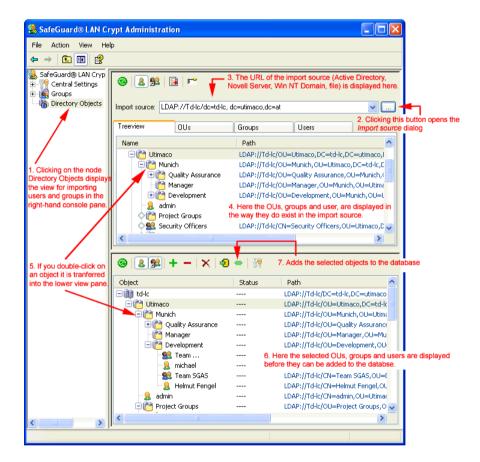
If the key belonging to a Security Officer's certificate has expired, or has been damaged or lost, enter a recovery key to renew the certificate.

Notice: If a new certificate is generated during the recovery process, that certificate (and its associated password) are saved to the default path (C:\Documents and Settings\All Users\Documents\Sophos\Admin\) instead of the configured path because at this point no SO-specific configuration is effective.

3.10 Importing groups and users

With SafeGuard LAN Crypt you can import groups and users from directory services that can be accessed via LDAP (such as Active Directory, Novell), from domains, or import them from a manually-created file that contains the groups and users with the particular dependencies.

Click *Directory Objects* to display the dialogs for importing and assembling groups for import into the database, in the right-hand console pane.



Note: If an SO who is logged on cannot display the Directory Objects node it means that they do not have the global permission "Import Directory Objects". This node only appears in the Administration Console if this SO has this right.

3.10.1 Importing groups and users from a file

Users and groups can be imported from a manually-created file that contains the groups and users with specific dependencies. The imported groups and user are created in the *Groups* node in the SafeGuard LAN Crypt Administration console.

To import users and groups from a file, click **Search file** in the *Import source* dialog. Click the **Search** button and SafeGuard LAN Crypt displays a dialog in which you select the file, from which the users and groups are to be imported (see *Selecting import source* on page 72).

The import file is a simple text file with no specific file extension (we suggest you use .lcg as the default extension). The contents of this file have to meet certain requirements.

Import file format

An import file consists of several sections. The sections are separated by an arbitrary number of blank lines.

Each section represents a user or a group.

Each section consists of a header and a fixed number of lines, each starting with a keyword. Lines must end with a new line character. There may be no other new lines between the lines in a section.

The header is the section name in square brackets. The section name is used to define the membership of users and groups.

The keywords define the users and groups data as it appears in their *Properties* dialog.

Keywords	Description
type=	USER GROUP Defines whether the imported object represents a user (USER) or a group (GROUP).
name=	Defines a user's logon name. This is displayed under <i>Logonname</i> in the SafeGuard LAN Crypt Administration console.
display= optional	Allows you to define a user name that is not identical to the logon name. This appears as the <i>Username</i> in the SafeGuard LAN Crypt Administration console. If no name is specified here, the logon name entered under name = is displayed under <i>Username</i> in the SafeGuard LAN Crypt Administration console.
mail= optional	Allows you to enter the user's e-mail address. This is displayed on the Details tab in the user's properties. HINT: The e-mail address is added to the password log file for certificates generated by SafeGuard LAN Crypt. For example, it can be used to create a PIN letter via e-mail.

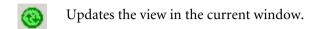
members=	When groups are used, this defines which users and other groups are members of a particular group. To add a member, enter the section name which identifies the user or the group (e.g. U_BKA,G_Sophos). Enter commas to separate each group member's name from the next.
If you type // at the import file.	e beginning of a line you can type a comment on that line, anywhere in

Note: Entries in the import file are NOT case sensitive (do not distinguish between capitals and lower case letters)!

Example:

```
[U_JB1]
type=USER
name=JB1
Display=Jesse Black
Mail=jbl@company.com
// my comment .....
[U_PW1]
type=USER
name=PW1
Mail=pw1@company.com
[U_JG1]
type=USER
name=JG1
[U_JFU]
type=USER
name=JFU
[G_COMPANY]
type=GROUP
name=Company
{\tt members=G\_QA,G\_Scranton,G\_PDM,G\_Empty,U\_JFU}
// my comment .....
[G_QA]
type=GROUP
name=QA
members=U_JB1,U_PW1
[G_PDM]
type=GROUP
name=JG1
members=U_NGR
```

3.10.21cons in the Administration system



Shows the users in particular groups.

Also displays the memberships of groups and users in particular groups.

Memberships whose object is not directly contained in the group are grayed out.

Moves the selected object into the bottom pane. Has the same effect as double-clicking on the selected object.

Use as new path.
You can use this setting to restrict how the structure is displayed. If a node is selected, and you then click this button, the system only displays the structure below the selected node. In addition, the path is added to the drop-down list so that you can quickly toggle to this display again.

Displays the tree structure.

Closes the tree structure.

Deletes a selected object from the view.

Adds the objects displayed in the bottom right-hand pane to the SafeGuard LAN Crypt Database.

Synchronizes the objects displayed in the bottom right-hand pane with the ones already present in the SafeGuard LAN Crypt Database.

Opens the dialog in which you specify the transfer options.
You must specify the transfer options before the objects are transferred from the import source.

3.10.3 Selecting import source

You can enter the URL of the server from which the data is to be imported directly in the *Import source* input field (for example, LDAP://usw-scranton/dc=usw-scranton,dc=company,dc=us for the Active Directory directory service on the Domain controller usw-scranton).

Click the **Search** button and SafeGuard LAN Crypt displays a dialog in which you select the import source.



LDAP://

■ Domain

If the computer is a member of an Active Directory domain, click this button to display the entire structure of the domain, as stored on the domain controller.

Note: You cannot import built-in groups from the Active Directory. We therefore recommend that you organize users into OUs (organizational units) or groups and import them instead.

■ Search container:

If the computer is a member of an Active Directory domain, and you select "Search container:", the system displays the **Browse...** button, that you can click to display another dialog. In this dialog you can then select a particular node in the Active Directory structure.

■ Find Novell Server:

Lists the Novell servers present. You can select a Novell server from this list so that data can be imported from it.

The prerequisites for this are that a Novell client is installed on the Administrator PC and that the logon data for the Novell server is stored in "Central settings".

Note: If groups and users are imported from a Novell directory service, you must be logged on to the Novell server with a user name and password to obtain the necessary information. You can only select the Novell Server by clicking the Search button if you log on using the Novell Client, and your credentials are entered on the Servers page, in the Central Settings.

WinNT:

■ Computer

Displays the local groups and users of the computer you are currently logged onto. Usually these groups and users are only used for test purposes.

■ Domain

If the computer is a member of a Windows NT domain, click this button to display the entire structure of the domain, as stored on the domain controller.

Note: When using the WinNT protocol the system cannot distinguish between renamed and new users during synchronisation as the WinNT protocol does not assign unique GUIDs to user objects.

FILE://

■ Search file

To import users and groups from a file, click **Search file** in the *Import source* dialog. Click the **Search** button to select the file from which the users and groups are to be imported. The import file must be of a specific format to enable you to import the users and groups. For information on how to create the import file, see *Importing groups and users from a file* on page 68.

Once you have selected an import source, click the **Transfer** button to display the URL to the source, under *Path*.

When you click **OK** SafeGuard LAN Crypt displays the selected data in the top right-hand pane of the console. In this view you can display the selected data in a tree structure, arranged in OUs, groups and users.

Only for LDAP Server

If the administration computer is not a member of a domain, use this procedure to import the groups and users from a server:

- 1. On the *Server* page, in the Central Settings, enter the server's name, and the user name and password.
- 2. For LDAP or SSL, specify whether the <Microsoft> or <Novell> implementation is in use.
- 3. In the *Import Source* input field enter the address of the server from which the data is to be

imported.

3.10.4Preparing for transfer into the SafeGuard LAN Crypt Database

In the top right-hand console pane you can see the OUs, groups and users, as stored in the import source.

Here you can select which of these displayed OUs, groups or users are to be imported into the SafeGuard LAN Crypt Database. First, move the selected objects into the bottom view pane, where you can then process them again.

Note: If you add an object (node) to the bottom view pane, this does not mean you have added it to the database. You can only group objects in this pane. To transfer them to the database, click Add to database or Synchronize.

3.10.4.1 Defining data transfer settings

To optimize performance, you can define transfer settings. These transfer settings only affect transfers in the bottom view pane, to let you prepare for transferring the data to the database. Click the transfer settings icon to open a dialog that has three options:



■ Calculate status of objects in the database

Only applies if entries are already present in the database, i.e. when the database is being synchronized. If this option is selected, you can see the following in the lower view for each object:

- whether it is already present in the database (in the Status column).
- whether the logged-on SO has the right to modify a group (in the Add group column). A red cross shows that the SO does not have the right to add the group. A green tick means that the SO has the right to add the group.
- whether the logged-on SO has the right to add users (in the Add users column). A red cross shows that the SO does not have the right to add users. A green tick means that the SO has the right to add users.

■ Calculate memberships

If this option is selected, the system also displays the group memberships (groups and users who are not direct members of the individual groups). To distinguish them from direct members they appear as grayed icons.

Note: The system can only calculate the memberships until they are transferred to the database.

■ Sort objects

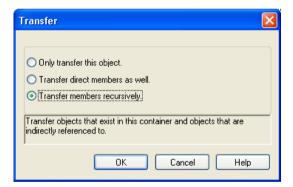
Sorting the entries alphabetically in large groups can be very time-consuming, so the entries are usually not sorted. If you want to sort the objects alphabetically, select this option.

Updating the view

If no options were set for transfer, you can perform these actions after the transfer by clicking the **Update** button. Click "Update" to open a dialog with the same options. The update only affects the data in the bottom view pane.

3.10.4.2 Transferring objects into bottom pane

If you double-click a node or select the node and click the **Transfer** button, you transfer the objects in the import source structure into the lower view pane. Before the objects are transferred a dialog appears in which you can specify how the individual containers and objects are to be transferred.



■ Only transfer this object:

Adds the selected object without its contents.

■ Transfer direct members as well:

Adds all objects present in the selected container.

■ Transfer members recursively:

Adds all objects that are present in this container and also all objects that are members and are present in another container. The members are transferred with their entire hierarchy.

Select the option you require and click **OK** to transfer the objects to the bottom view pane so they are ready to add to the SafeGuard LAN Crypt Database.

Before transferring them to the database, you can add more groups to this view (for example, from other sources) and then add everything to the database in one step.

3.10.4.3 Adding data to the database or synchronizing data

Objects are not added to the SafeGuard LAN Crypt Database until they have been grouped in the lower view pane and you click the **Add to database** or **Synchronize** button there.

Note: If you add objects to an existing structure, you must always start by adding them to the database. To do this, click the **Add to database** button.

Synchronization is only used if the only change is in the relationships between the objects.

When you click **Add to database**, the system adds the objects and then starts the synchronization process. This begins with a dialog that has three options.

■ Synchronize complete database

If you select this option the system synchronizes all the entries present in the SafeGuard LAN Crypt Database with the ones in the import source. Changes are displayed in another screen that is shown next.

Select this option, if objects were deleted from the AD and they should also be deleted from the database.

Note: If a complex structure is involved complete synchronization may take a long time.

■ Synchronize only visible entries

Refers to the selection in the bottom right-hand pane in the Administration Console.

■ Recalculate all relationships

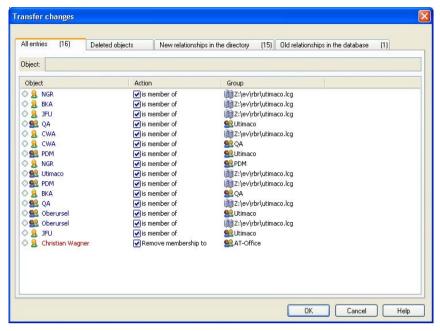
If you select this option the system recalculates all memberships according to their import source and adds them to the database again. Memberships are even added if they have been switched off in the display in the bottom right-hand console pane (the Calculate memberships option in the transfer settings has been switched off).

Use visible relationships

If you select this option, only the relations displayed in the bottom right-hand console pane are added to the database. "Hidden memberships" are not added to the database (Calculate memberships is deactivated in the transfer settings).

Note: If this option is used during synchronization, and memberships for objects present in the database are not displayed in the bottom right-hand console pane, any memberships present in the database are deleted.

When you select an option and click **OK** the system displays a dialog that documents synchronization. You must confirm the changes in this dialog.



■ All entries

Displays all changes in a list. Corresponds to the total number of entries on the other pages.

■ Deleted objects

Displays objects that have been deleted in the import source (server) since the last synchronization, but are still present in the SafeGuard LAN Crypt Database.

■ New relationships in the directory

Displays the objects and memberships that have been added to the SafeGuard LAN Crypt Database, or new ones that have been created in the import source (server) since the last synchronization, and have not yet been transferred into the database.

Old relationships in the database

Displays objects and memberships that are still present in the database but are no longer in the import source. For example, groups may have been deleted, or memberships changed on the server.

Note: The synchronization run only evaluates those objects that have been imported at least once from an import source to the database.

If objects are deleted in an import source, these changes are only implemented in the database if the Synchronize complete database option is selected.

Groups and users added manually in the Administration Console are not evaluated during synchronization and therefore do not appear on these pages.

You can cancel the action for each object listed in this view by clicking on that action (remove the tick). Only the selected actions (the ones with a tick) are performed. Click **OK** to complete the data synchronization run.

Once the OUs (organizational units), groups and users have been imported, the Security Officers responsible for them can be assigned to each OU.

3.10.4.4 Adding groups manually

To add a new group manually, select the node/group to which you want to add the new group, and click **New Group** in the context menu.

Enter a name for the new group in the *Group Name* field and click **OK**. The system now displays the group in the SafeGuard LAN Crypt Administration console.

In the group's *Properties* dialog you can add existing users to the group or create new users.

Unlike imported groups, you can use drag and drop to move manually created groups within the groups hierarchy.

3.10.4.5 Relationships between groups

To create relationships between groups, you can copy a group and insert it in a different group. A group inserted this way is displayed as a shortcut in the parent group. As a result, the members of the inserted group inherit all keys and encryption rules of the parent group. The prerequisite for inheriting keys is that these keys are defined as inheritable in the parent group. Rights for editing the group are NOT inherited.

Since this group is only inserted in the new place as a shortcut, encryption rules, members, certificates and keys are not shown there. These values are only visible in the "real" group in the hierarchy. The inherited keys can also be used there to create encryption rules.

To add a group to another group via a shortcut

- 1. Select the relevant group, open its context menu, and select Copy.
- 2. Select the target group, into which you want to insert the group, and click **Insert** in the target group's context menu. You can also create the shortcut by pressing CTRL and dragging and dropping the group onto the target group.
- 3. The system will prompt you to confirm that you want to add the group. Click **OK** to confirm this.
- 4. The group is now displayed as a shortcut under the other group.

In this way you can easily grant all members of one group all the rights of a different group.

For example: if you want to grant the members of Team 1 the same rights as the members of Team 2, for a limited amount of time, (for example so that Team 1 can support Team 2 in a project), you simply add a shortcut to Team 1's group in Team 2's group. Then generate new policy files. Next time the members of Team 1 log on, they have access to Team 2's data. When Team 1 no longer requires the extra rights, you can remove the shortcut from Team 2's group, and generate new policy files again.

The members of Team 1 then no longer have access to Team 2's data.

3.10.5 Deleting groups

You can delete individual groups/OUs and shortcuts to groups/OUs in the SafeGuard LAN Crypt Administration console.

To delete a group, select Delete in that group's context menu. All sub-group and user memberships will be deleted. The users themselves will only be deleted if an OU is deleted in the SafeGuard LAN Crypt Administration console. In this case any memberships of users that might exist in other OUs are also deleted. Keys are NEVER deleted. They remain in the SafeGuard LAN Crypt database.

Before the group is deleted, a dialog is displayed in which you must confirm that you want to delete the group.

To **delete a shortcut** to a group, click **Delete** in the shortcut's context menu. Only the shortcut is deleted. The group itself is not affected.

Before you delete a shortcut, a dialog appears that asks you to confirm that you want to do so.

The context menu of the parent group contains the entry **Remove links** that you use to delete a shortcut. Click **Remove links** to delete the all shortcuts to this group. The group itself is not affected.

3.10.6 Group icons

The OUs and groups are represented by different icons in the SafeGuard LAN Crypt Administration console, depending on their import source:



The server icon shows the source from which the OUs and groups have been imported.



Icons for the shortcut to the server (a link created by copying it)



Icon for an OU imported from a server.



Shortcut to an imported OU.



Icon for a group imported from a server.



Shortcut to the imported group.



Icon for a file, from which users and groups have been imported.



Shortcut to the imported file.



Icon for a group imported from a file.



Shortcut to the imported group.



Group that was added manually.



Shortcut to a group that was added manually.

3.11 Assigning SOs to organizational units

After OUs, groups and users have been imported into SafeGuard LAN Crypt Administration, Master Security Officers can assign individual SOs to the various organizational units.

The SO can then use the rights they have been given to process the organizational units to which they have been assigned.

To ensure that a Security Officer can only edit the organizational unit for which they are responsible, the Master Security Officer can "hide" the other nodes from this Security Officer. This means that the node is visible but cannot be edited.

If the Security Officer logs on to SafeGuard LAN Crypt Administration, they can only see the part of the organizational structure for which they are responsible.

3.11.1 Allowing a Security Officer to see and edit groups

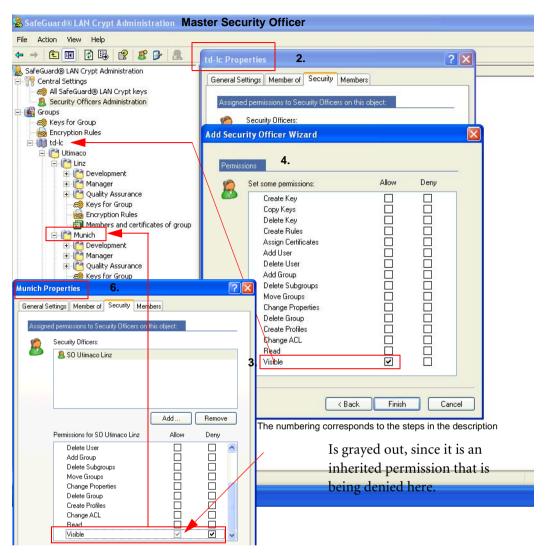
- 1. To permit a Security Officer to see a node in Administration, you must first set the **Visible** right in the base node in the organization structure.
- 2. To do this, select the base node in the structure and click **Properties** in the context menu to open the *Properties* dialog for this node.
- 3. Toggle to the *Security* tab and click **Add**. Here you can select the Security Officer you want to assign to process the groups.

Note: Several Security Officers can be assigned to the same group.

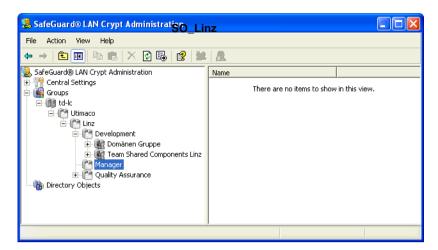
- 4. Click Next to display the *Permissions* dialog for this SO. Here, select the *Visible* permission and then click Finish. This permission is inherited downwards through the group hierarchy, which means the SO can now view all groups.
 - If the SO logs on to the database with these settings, they can see the entire Administration structure but cannot edit it.
- 5. In the next step you can now hide (suppress) the groups in the Administration Console you do not want the SO to see because they have no rights to access them.
- 6. To do this, select these groups, open their *Properties* dialogs and select the *Security* tab.
- 7. Here, set Visible to Deny for the groups that are to be hidden for the SO.

Note: If an SO has been explicitly refused a right to a hierarchically superior group this right cannot be assigned to a subordinate group. We therefore recommend that you only assign an SO Read and View permissions to a hierarchically superior group so that they can assign rights to subordinate groups without causing any problems.

Example:



When a SO logs on with these settings in place, they see:



Only the groups for which the SO has the **Visible** permission are displayed. These groups are grayed out because, as yet, the SO has no rights to process them.

If both the **Visible** permission and the **Read** permission have been assigned to the SO at the same time, the system would also display the snap-ins for *Encryption rules*, *Members and certificates for group* and *Group keys* under the groups. The SO can see the contents of the snap-ins, but cannot change them.

You can use the **Read** permission to give an SO information about other groups without allowing them to edit these groups: the system simply includes that information in the SO's view.

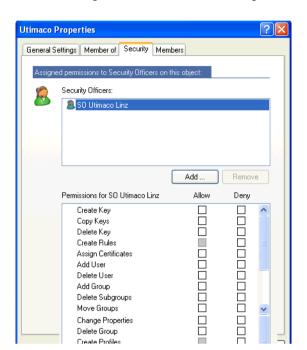
Note: If the SO has also been granted the **Read** permission, you must specifically deny it again to hide the groups again. It is not enough to simply deny the **Visible** permission.

3.11.2Granting the SO permissions to process the groups

Once you have set up the SO so that they see the groups they are to edit, you can assign them the appropriate permissions.

These permissions are inherited downwards in the organizational hierarchy, and you can deny them in another place, lower down the hierarchy.

- 1. Select the group for which you want grant rights to the SO, open the *Properties* dialog, and select the *Security tab*.
- 2. Under Security Officers you see all the SOs who are assigned to this group. When you select an SO, the system displays their valid authorizations in the lower part of the dialog. Permissions inherited from another group are shown by a gray tick. Permissions that cannot be granted, due to the settings in the global rights, have a checkbox that is completely grayed out.



Note: The global permissions settings define which permissions can be assigned to a particular SO. Global rights are set when the SO is generated.

Note: Click **Allow/Deny** to allow or deny all the permissions. Click this again to deselect all global permissions. If all rights are selected you can select/deselect them later on as required. The global permission settings define that disabled rights cannot be granted to the Security Officer.

You can assign the following permissions:

Permissions	Description
Create Key	The SO is allowed to generate keys in the group.
Copy Keys	The SO is allowed to copy keys.
Delete Key	The SO is allowed to delete keys.
Create Rules	The SO is allowed to generate encryption rules for the users.
Assign Certificates	The SO is allowed to assign certificates to the users. The SO is allowed run the wizard used to assign certificates.
Add User	The SO is allowed to add users to the group manually. This permission is a prerequisite for importing/ synchronizing groups and users.

Permissions	Description
Delete User	SOs is allowed to use the <i>Members and certificates for group</i> snap-in to delete users. This permission is a prerequisite for importing/ synchronizing groups and users.
Add Group	The SO is allowed to use a group's context menu to add new groups. This permission is a prerequisite for importing/ synchronizing groups and users.
Delete Subgroups	The SO is allowed to delete the sub-groups for this group. This permission is a prerequisite for importing/synchronizing groups and users.
Move Groups	The SO is allowed to move manually-created groups in Administration (with drag and drop). Imported groups cannot be moved. This permission is a prerequisite for importing/synchronizing groups and users.
Change Properties	The SO is allowed to change a group's properties.
Delete Group	The SO is allowed to delete groups. This assumes that the SO has removed the "Delete Subgroups" permission in the group above. This permission is a prerequisite for importing/ synchronizing groups and users.
Create Profiles	The SO has permission to run the Profile Resolver and generate policy files for individual users.
Change ACL	The SO is allowed to change the ACL for the group (for example, by adding another SO).
Read	The SO has read rights for this group and can see the contents for the snap-ins. Is set automatically if edit permissions are granted.
Visible	The SO can see the group. Is set in the base node and inherited downwards. If it is refused for the SO, the group is hidden ("Read" must also be denied).

- 3. Select the permissions you want to assign to the SO. Click **Transfer** to store the settings in the database.
- 4. If you have assigned other SOs to this group, you can now also set up their permissions. To display the permissions set for the SOs, select them under *Security Officers*.

3.12 Properties of groups

The *Properties* dialog for a group (<Group>/Context menu/Properties) consists of four tabs in which you can edit the properties for a group.

3.12.1The Properties tab

The Properties tab displays the

- Name
- DNS Name
- GUID
- Comment

for the group.

3.12.2The Member of tab

In the *Member of* tab you see the groups that include the current group as a member.

3.12.3 Adding/deleting members

In the *Members* tab you can add members to the current group. This list displays all existing users and groups that are members of this group. You can only change the users in this list, not the groups!

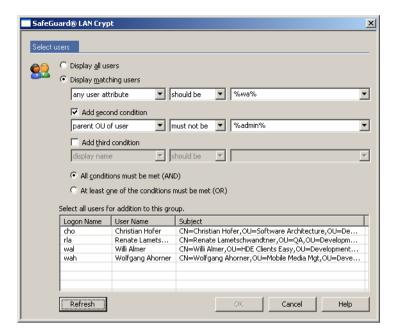
Add:

Opens a dialog in which you can select users and then add them to the group.

Displays either all users or you can select specific user groups or individual users, with the help of SQL placeholders.

As displaying all users can be very time-consuming, SafeGuard LAN Crypt allows you to define search criteria to filter the search process.

Select option Display matching users to activate the input fields for defining your search criteria:



The following user information will be retrieved from the SafeGuard LAN Crypt database:

- Logon name
- User name
- Assignment between user and certificate
- Requestor of the certificate
- Serial number of the certificate
- Date from which the certificate is valid
- Date up to which the certificate is valid
- Name of the parent group

You can define search criteria based on these attributes. SafeGuard LAN Crypt searches for defined character string in the user attributes retrieved.

In the first drop-down list, you can select the attribute(s) on which the search process is to be applied.

In addition you can define whether the selected attribute should correspond to the character string entered (*should be*) or if only users are to be displayed, for whom the selected attribute does not correspond to the character string entered (*must not be*).

In the drop-down list on the right-hand side, you can enter the character string SafeGuard LAN Crypt searches for in the defined attribute.

You can use the	following SOI	L wildcards fo	or entering t	he character string:

%	any character sequence
_	single character (e.g., a_ means search for all names containing three characters and starting with a)
[]	single character from a list (e.g., [a-cg]% means search for all names starting with a, b, c or g)
[^]	single character not contained in a list (e.g., [^a]% search for all names not starting with a)

Note: You can cancel the running search process by clicking the icon in the toolbar. This can be helpful, if the conditions defined would yield a large volume of results and need to be defined more exactly to narrow the search process down. If you cancel the process, you can press F5 to enter new criteria without any delay. You do not have to wait for the previous search process to complete.

You can specify up to three conditions for the search process

If you enter more than one condition, you can define how these conditions are to be combined (AND/OR).

If you click OK, all users whose names are selected in the list are transferred to the current group.

New:

Opens a dialog in which you can create a new user.

Delete:

Deletes the selected user/their membership from the current group. A user is only deleted from the SafeGuard LAN Crypt database if they are not a member of any other group. If a user is deleted from their parent group in this way they, are deleted completely (including all group memberships) from the system. This process is the same as Active Directory and Novell.

Properties:

Displays the properties of the selected user.

Note: A user can only exist once in a particular container. If you try to create/add a user to a container in which they are already present, a message is displayed informing you that this is not possible.

However, more than one user with the same name can be present in the system, as long as they are not in the same container.

3.12.4Adding SOs

On the *Security* tab, an SO can also add SOs to the current group and assign them rights to the group. The prerequisite for this action is that the SO who wants to add another SO has the **Change** ACL permission.

Note: If the SO adds SOs to the group, the SO can assign their own permissions (and only those permissions) to those SOs.

A SO cannot add themselves to an ACL or edit their rights in an ACL.

3.13 Properties of users

The *Properties* dialog for a user (<user>/Context menu/Properties) consists of four tabs in which you can edit the properties for a user.

The Certificates tab

The *Certificates* tab displays all the certificates that are assigned to a user. In this tab you can also create a new SafeGuard LAN Crypt certificate for the user, add a certificate from the certificate store and import a certificate from a file (see *Assigning a certificate to a user* on page 104).

The Groups tab

The *Groups* tab displays the groups in which the current user is a member.

The Rules tab

The *Rules* tab displays all the encryption rules for the user. This is a convenient overview of all the encryption rules that are currently valid for a particular user, even if they originate from different groups.

Columns S, X, I show, which kind of rule it is:

- S (sub-directories): sub-directories are included in encryption.
- X (exclude path): the path is excluded from encryption.
- I (ignore path): the folder is ignored by SafeGuard LAN Crypt. For further information, see *Generating encryption rules* on page 100.

Under Inherited from you see the group from which a particular rule has been inherited.

The Details tab

User data is displayed and can be edited in the *Details* tab.

The e-mail address is added to the password log file for certificates generated by SafeGuard LAN Crypt. It can, for example, be used to create a PIN letter via e-mail.

Note: Please be careful when you edit user data. Your changes may have undesirable side effects. For example, if you change the logon name in this tab, the user may no longer be able to access their policy file, because the client uses a different - the old - logon name to search for a policy file.

3.14 Security environment design

SafeGuard LAN Crypt's high degree of flexibility means it can easily be adapted to meet any company's security requirements.

Even so, it is very important that a company-wide security strategy has been defined before you create the SafeGuard LAN Crypt environment.

We usually recommend that you start out with a fairly restrictive security policy because it is easier to liberalize this policy than to make a policy stricter later on in the SafeGuard LAN Crypt system. Making a liberal policy more restrictive could cause security problems that are not easy to solve. To avoid this, it is crucial that a company-wide security policy has been defined before you generate and distribute encryption profiles.

3.15 Generating keys

New keys are generated under the group node for the group in which they are to be used. For each key you can specify whether it is to be inherited downwards in the group hierarchy.

Note: All existing keys are displayed in General settings \SafeGuard LAN Crypt keys. However, they cannot be processed there. This view is an overview of the keys used in SafeGuard LAN Crypt.

Note: An SO who only has Create keys permission and not Create profile permissions cannot add a value when generating keys. The value is generated automatically when a key is transmitted to a profile.

A SafeGuard LAN Crypt key consists of the following components:

■ a name

For the sake of clarity we recommend that the name of the user group is part of the key name. The names you define are especially important because SafeGuard LAN Crypt can also sort keys.

SafeGuard LAN Crypt uses specific key names to generate a 16-character key name for internal use. It attaches the prefix for the appropriate region to the beginning of this key name.

■ a key value

The length of the key depends on which algorithm is used. The key value can be specified either in ANSI characters or in hexadecimal notation (permitted numbers and characters: 0123456789abcdef). The other associated value is updated automatically. You do not need to enter a key value. In this case the value is generated randomly the first time

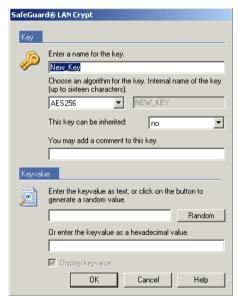
the key is used in a user profile.

- an encryption algorithm AES, AES256, DES, 3DES, IDEA, XOR
- a comment (optional)
- Key GUID (optional)

This allows you to enter a key GUID manually so that encrypted files can be exchanged between two different SafeGuard LAN Crypt installations (see *The Key tab* on page 38). If this field is empty, the GUID is created automatically

To generate a new key

- 1. Select Group keys under the group for which you want to generate a key.
- 2. Click the yellow key icon in the tool bar or right-click in the right-hand console pane, to display the context menu, and then click **New key** in this menu.



- 3. Enter a name for the new key in the top input field. Backslashes (\), slash (/), inverted commas and the & character are not allowed in key names.
 - SafeGuard LAN Crypt generates a unique, 16-character key name from this name that is used for internal purposes. It also puts the region prefix (if it was specified in the Security Officer properties) at the start of this unique name. The internal name is displayed on the right, next to the drop-down list from which you select the algorithm.
 - You can change the key name at a later point in time, but not the internal name that was generated from it.
- 4. Select an encryption algorithm from the drop-down list (AES, AES256, DES, 3DES, IDEA,

XOR).

Here you can only see the algorithms that you have made available in the *Central settings*.

- 5. Specify whether the key can be inherited in the group or not:
 - No

 The key is not inherited and is therefore only available in the current group.
 - Once
 The key is inherited in the group(s) in the next hierarchy level below the current group.
 - Yes
 The key is inherited in all groups in the hierarchy levels below the current group, and is available there for generating encryption rules.
- 6. Enter a comment for this key in the next input field.
- 8. Enter a hexadecimal value (letters A-F, numbers 0-9) or a character string in the ANSI input field for the key value. The other associated value is updated automatically. Alternatively, click **Random** (recommended) to have SafeGuard LAN Crypt calculate a value.
- 9. Click OK.

The new key is displayed in the Administration Console.

3.15.1Specific keys

In addition to generating keys manually, user- and group-specific keys can also be used in SafeGuard LAN Crypt.

When keys are assigned to encryption paths, in the list of keys, one <USERKEY> key is also always displayed. This is a placeholder for a user-specific key which the system generates automatically for each individual user when it resolves the encryption rules.

<GROUPKEY>

You can use <GROUPKEY>, in a similar way to the <USERKEY>, to generate a common key for all members of a group. The system generates the group key automatically when it resolves the encryption rules.

Example: An example of how <USERKEY> could be used is if all users use one network drive, U:, which contains one directory per user, and only the appropriate user can access that directory.

The encryption rule used to specify this would look like this:

```
U:\*.* <USERKEY>
```

Another example would be to use <USERKEY> to encrypt local temporary directories.

User- and group-specific keys do not appear in the default view under Central Settings/All SafeGuard LAN Crypt keys, since they usually are not needed. However, if necessary a Master Security Officer can display these keys, so that the data for them becomes visible.

If required, the values of these specific keys can also be displayed in the *Properties* dialog (*context menu*/**Properties**) of the respective keys.

To display these specific keys, click **Show Specific Keys** in the context menu of the key list. Now only these specific keys are displayed. To return to the default view, click **Show Specific Keys** again.

Note: Specific keys are not removed from the database when the user/group they belong to is deleted. They remain in the database and can be displayed under Central Settings/All SafeGuard LAN Crypt Keys/Show Specific Keys.

Re-assigning specific keys

In certain situations you may need to re-assign a user-, or group-specific key to a user or a group.

Example: A user is imported from Active Directory into the SafeGuard LAN Crypt Administration Console.

A user-specific key is generated for this user. If you delete the group, of which the user is a member, in the SafeGuard LAN Crypt Administration Console and re-import it, SafeGuard LAN Crypt automatically generates a new user-specific key when it generates the user's policy files. The user can then no longer access data that was encrypted with the "old" user-specific key.

To overcome situations like this, you can configure SafeGuard LAN Crypt so that specific keys from deleted users/groups can be reassigned.

To do this, add the DWORD-Value "ShowUserKeyPage" to the Windows registry with the Data Value "1" under the key:

```
HKEY_LOCAL_MACHINE\
SOFTWARE\
Policies\
Sophos\
SGLANCrypt
```

You can also make this entry in the Windows registry for a specific user under HKEY_CURRENT_USER\....

If this value is found in the Windows registry the tab *Specific key* is added to the *Properties* dialogs (<user/group>/Context menu/Properties) for users and groups.

In this tab you can assign specific keys, which are present the database and are not assigned to a user or group, to specific users and groups.

If a specific key is assigned to a user or a group it is displayed in the *Specific key* tab. If no specific key is displayed you can replace the current key with a different specific key or assign a new key. You can use any keys that are present in the database and have not yet been assigned to a user or a group.

Note: To make changes, a SO must have the **Use specific Keys** permission. If they do not, they have only read access.

Click the Browse... button to display a list of all available keys. Select a key and click OK.

In the Specific key tab, click OK.

If the current specific key was replaced by a different one, it remains in the database as a non-assigned key.

3.15.2 Importing Keys

You can still use the keys produced in versions 2.x in this version of SafeGuard LAN Crypt. To do this, simply import the keys produced in versions 2.x from version 2.x key files.

You can only import keys that are marked as **exportable** in the key files, if you know the Master ID and the Master Password for the key file and have the corresponding rights to do so. The file may not be write-protected.

To import a key, select the *Group keys* node under the relevant group and click **Import keys from** key file in the context menu.



Select the key file and enter the key file's Master ID in the *Username* field and its Master Password in the *Password* field.

Click **OK**. The keys are displayed in the right-hand console pane.

3.15.3 Making Keys Active/inactive

In SafeGuard LAN Crypt you can toggle an existing key to make it inactive. If you do this, this key is no longer available when you define encryption rules.

However, you can still use this key in encryption rules that are already in use. It remains saved in the Administration Database and you can also activate it again if required.

To toggle a key from inactive to active (and vice versa), select it and click **Passive/Active** in the context menu.

You can recognize a passive key because it has a red key icon at the start of the line.

3.15.4Relations between keys

In addition to generating keys for the group in which they are to be used, keys can also be made available for the users in a group by creating a relationship (shortcut) to a key in a different group.

Example: For example: If you want to grant the members of a team the same rights as the members of a different team for a limited amount of time, simply add a shortcut to one group's key to the other group. The shortcut to the key can then be used to create encryption rules. If you could not use a shortcut to a key, you would have to create a new group, add the users of both groups to the new one and create new keys and encryption rules, to make this simple data exchange possible. A shortcut to a key provides a fast and easy way of exchanging data.

To add a key to another group via a shortcut, drag it from the *Keys for Group* node of one group into the node of the relevant group. You also can copy the key in the source group and paste it into the target group.

A key imported this way is displayed as a shortcut 🚁.

A Security Officer must have these global permissions before they can insert shortcuts to keys:

- Create Keys
- Copy Keys

In the source group they must also have the group-specific right

■ Copy Keys

and

■ Create Keys

in the target group.

To delete a shortcut the Security Officer must have the global and group-specific **Delete Keys** right.

Keys inserted as shortcuts have the following properties:

- They will NOT be inherited, and are therefore only available in the group in which they have been created. NOT in sub-groups.
- If the "original" key is deleted, all shortcuts are also removed.

Note: In the same way as for "normal" group keys, if you remove a reference it does not mean that the rule, in which they have been used, is no longer valid. To remove access to data you must delete the corresponding encryption rule and generate a new policy file. The client must load the new policy file for the first time, to prevent a user from accessing this data.

3.15.5Removing keys from a group

You can only delete a key from the group in which it was generated. You must deactivate the key before deleting it.

If you delete keys that are in use, they are removed from the group, but remain in the database as unassigned keys and are displayed in *Central settings/All SafeGuard LAN Crypt keys*.

Adding keys again

If you need this key again later (for example, to access an encrypted backup of old data), you can simply drag it from the list of all SafeGuard LAN Crypt keys into the relevant group, where you can use it again. A Security Officer can add a key to any group for which they have the Create Keys right. The key is actually added to group; it is not a shortcut.

Note: If you delete a key which has been never used in an encryption rule, it is actually deleted from the database. The key is no longer displayed under All SafeGuard LAN Crypt keys.

3.15.6 Deleting keys from the database

Under the following conditions keys can be actually deleted (under the node *All SafeGuard LAN Crypt keys*) from the database:

- You must be logged on as a Master Security Officer.
- The keys must not be used in any encryption rule.
- The key must not be present in any group.
- The key must not be a user-specific key or a group-specific key.
- The key must be deactivated.

3.15.7 Editing keys

After you have generated a key, you can change its name, the type of inheritance specified for it, and the comment.

You can see whether a key is already in use in the *used* column in the console.

To change a key, go to the group in which the key was generated and double-click the relevant key name. You see a dialog in which you can change the key.

3.15.7.1 The Properties dialog

The *Properties* dialog displays information about the selected key. In this dialog you can change the long key name and the settings that define whether or not the key can be inherited. You cannot change the 16-character unique key name for internal use that was generated by SafeGuard LAN Crypt.

Note: To edit a key, the Security Officer must have the group-specific **Create Keys** right for the groups in which the key was generated.

Keys that do not belong to a particular group cannot be changed.

Double-click a key to display its properties.

The *Properties* dialog consists of three tabs:

- The *Key* tab displays a key's data. In this tab you can change the long key name and the settings that define whether or not the key can be inherited. Click **Display keyvalue** to display the key's value.
- The *Groups* tab displays all the groups in which the key is available and can be used to create encryption rules.
- The *Rules* tab displays all the encryption rules in which the key is used.

The *Groups* and *Rules* tabs are for information only. No changes can be made here.

3.16 Encryption rules

The SafeGuard LAN Crypt encryption rules define precisely which data can be encrypted with each key. An encryption rule consists of an encryption path and a key.

The encryption rules defined for a group make up one SafeGuard LAN Crypt encryption profile.

The encryption profile for a group can contain different encryption rules, each one used to encrypt a specific type of data.

You can encrypt entire directories (including sub-directories), particular file types (identified by their file extension) and individual files (identified by their file name or parts of a file name).

When you generate the individual encryption rules the system displays all the keys that are present in the group. The SafeGuard LAN Crypt Security Officer can now assign the appropriate keys to define what data a user should be able to access.

Encryption rules are always generated per group. They consist of a path and a key, and are created in the Encryption Rules node. It is easy to generate an encryption rule because you enter the path details, choose a key and select different options in the same dialog.

Encryption rules are always inherited by subordinate groups.

Note: Do not define an encryption rule for the folder "Temporary Internet Files".

3.16.1 Encryption paths

The encryption paths define which data is to be encrypted. You define them in the Encryption Rules node *under the relevant group node*. They then apply to all users who are present in that group.

Note: Paths to .zip files or compressed folders cannot be used as encryption paths.

Relative paths:

SafeGuard LAN Crypt supports relative path definitions. A relative path definition specifies a path to a directory or a file that does not identify the disk drive involved, or the next highest directory in the hierarchy. If you select a relative path definition, the system encrypts each directory that matches that path definition.

You can use relative paths in two ways:

■ Entry: \my_data*.*
encrypts every my_data directory in the ROOT directories.

EXAMPLE

```
C:\my_data\*.*
D:\my_data\*.*
Z:\my_data\*.*
```

■ Entry: my_data*.*
encrypts EVERY my_data directory.

EXAMPLE

```
C:\company\my_data\*.*
Z:\Departments\development\Team1\my_data\*.*
```

In both cases all files in the my_data directory are encrypted.

If a directory path begins with a backslash, the relative path definition only applies to root directories.

%USERNAME%

SafeGuard LAN Crypt supports the use of the local environment variable %USERNAME% in path definitions.

The local environment variable %USERNAME% in path definition is resolved automatically by SafeGuard LAN Crypt. If you also want other environment variables to be resolved, you must define this in SafeGuard LAN Crypt Configuration (see chapter Resolve all environment variables).

Default directory

To facilitate the encryption of user specific folders, SafeGuard LAN Crypt supports the default directories predefined by Windows (for example My Documents, Common Files etc.). The security officer therefore does not have to consider system-specific variations in client configuration. SafeGuard LAN Crypt determines the correct user-specific path in the correct language from the relevant default directory and encrypts the files that are stored in that directory.

To specify further directories in LAN Crypt, enter the relevant ID.

Example:

 $<0x002f>\^*.$

This is the directory that contains the administration tools for all users of the computer(CSIDL_COMMON_ADMINTOOLS).

For a list of all possible IDs, refer to:

http://msdn2.microsoft.com/en-us/library/ms649274.aspx

3.16.2Keys

You create the keys used to encrypt data before you generate the encryption rules. All available keys for the relevant group are displayed in the dialog in which you create an encryption rule, and you can select them from a list there.

3.16.3The sequence of encryption rules

When you load the policy files into the client, SafeGuard LAN Crypt sorts the encryption rules in accordance with a particular set of rules:

■ The data is sorted according to how precisely you enter the path i.e. the more precisely you define the rule, the higher it will be in the hierarchy. For example, rules that exclude data from encryption are always placed at the beginning, as they usually require more precise path information. To specify the path most precisely, absolute paths have to be used.

■ The remaining encryption rules follow. They are sorted in descending sequence depending on how precisely their paths are specified (absolute paths, relative paths).

It processes the encryption rules in this sequence. If overlapping encryption rules have been defined, the system always uses the rule that is closest to the beginning of this hierarchy.

You should take special note of the sequence of encryption rules if, for example, a user's encryption profile consists of rules from different trusted groups.

Example

Assuming you have defined these rules:

- 1. Encrypt files in the path crypt*.*, include subdirectories.
- 2. Exclude files in the path crypt\exclude*.* from the encryption process.
- 3. Encrypt files in the path C:\sglctest*.*
- 4. Encrypt files in the path \\server\\work\\everybody*.*

In this case the sequence in which data is evaluated on the client is as follows:

Sequence	Path	Note
1	\\server\work\everybody*. *	Encrypts all files in \\server\work\everybody*.*
2	C:\sglctest*.*	Encrypts all files in C:\sglctest*.*
3	crypt\exclude*.*	The encryption rule for crypt*.* is ignored for files in the "exclude" subfolder. However, the encryption rule applies again for folders below crypt\exclude\ (e.g. crypt\exclude\include).
4	crypt*.*	Encrypts all files in crypt*.*

3.16.4Generating encryption rules

1. Right-click *Encryption Rules* under the relevant group node and click **New rule** in the context menu.

You can also access the **New rule** command in a context menu which you display by right-clicking in the right-hand console pane. In the right-hand console pane you can see all the encryption rules that have been generated.

2. Enter a relative or absolute path in the input field under *Encryption path*. You can use jokers (*) and wildcards (?) in file names (but not in the rest of the path) (for

example, *.doc). Click the **Browse** button ("...") to select a path.

Relative paths and programs supporting file or path specifications in 8.3 notation only

If you use programs which only support file or path specifications in 8.3 notation and you want to access encrypted files with file names longer than 8 characters or files in directories with names longer than 8 characters, you must use 8.3 notation to specify the encryption paths. You have to define these encryption rules additionally. If you do not, 32 bit programs will no longer work.

Use the dir /x command to display the correct 8.3 name of long file names.

- 3. Three options appear under *Encryption path*:
- Include subdirectories
- Exclude path
- Ignore path

Include subdirectories

Subdirectories are not included in encryption unless specified. To include all subdirectories in encryption, select the **Include subdirectories** option.

Example

```
Entry: my_data\*.*
Include subdirectories
```

This encryption rule encrypts all the files in:

```
C:\company\my_data
C:\company\my_data\project NT
C:\company\my_data\project 2000\demo
```

Exclude path

Here you must define an encryption rule that excludes this data from encryption. To do this, select the Exclude path option in the *File encryption* dialog. As a result, the files specified in the encryption rule are not encrypted. By default this option is not selected.

Example

All files with the file extension . TXT are to be excluded from encryption.

First line:

Entry C:\MYDIR*.TXT, Exclude path, no key: excludes all files with the file extension .TXT in the MYDIR directory from encryption.

Second line:

Entry C:\MYDIR*.*, Exclude path not selected, encrypts all files in the MYDIR (except .TXT file) with the specified key.

Ignore path

SafeGuard LAN Crypt includes the **Ignore path** option. SafeGuard LAN Crypt simply ignores files affected by this type of encryption rule.

In contrast to the Exclude path option, this also means there is no access control for these files. You can open them (the encrypted contents are displayed), move and delete them, etc. Despite this, the system checks files in directories that are excluded from encryption to see whether or not they are actually encrypted. In this way SafeGuard LAN Crypt can discover whether files in directories of this kind are encrypted or not. You cannot access encrypted data. SafeGuard LAN Crypt simply ignores files in directories for which the Ignore path option has been selected! SafeGuard LAN Crypt does not check them, and users can access encrypted files.

This option is primarily used for files that are accessed very frequently, and that there is no particular reason to encrypt. This improves system performance.

4. Select a key from the list.

Note: In the default view, only the placeholders for <USERKEY> and <GROUPKEY> and the keys created by an SO are displayed. Using option Display specific keys you can display the specific keys. Using option Display keys you can display the keys you created yourself.

Encryption path and key form a SafeGuard LAN Crypt encryption rule. The encryption rules you define for the user/group in total form the user's/group's encryption profile.

<USERKEY>

One <USERKEY> key is also always included in the key list. This is a placeholder for a user-specific key which the system generates automatically for each individual user when it resolves the encryption rules.

<GROUPKEY>

In the same way as for <USERKEY>, you can use <GROUPKEY> to generate a common key for all members of the group.

Note: When you use <USERKEY>, ensure that only the user to whom this key has been assigned accesses the data. Other users cannot decrypt this data!

Example: An example of how <USERKEY> could be used: all users work on the same network drive, U:, which contains one directory per user. Only the appropriate user should be able to access that directory.

An encryption rule to specify this could look like this:

```
U:\*.* <USERKEY>
```

Another example would be to use <USERKEY> to encrypt local temporary directories.

User- and group-specific keys are not displayed in the default view under Central Settings/All SafeGuard LAN Crypt keys, since they usually are not needed. If necessary, a Security Officer with the corresponding rights can display these keys.

To display these specific keys, activate the **Show Specific Keys** option. Now the specific keys are also displayed.

The same applies to created keys. To display those keys enable option **Show Keys**. In addition to the placeholders, the keys created are displayed.

Assign a key without path

The list of defined encryption paths also includes a placeholder called *Assign a key without a path*. This is used to give users a key that they can use to encrypted data for which there is no encryption path. This may happen, for example, if encrypted files are copied to a location for which no encryption rules have been defined (with encryption deactivated). They can then use this key to access these files with the appropriate key.

If a key is created without a path, the system automatically creates a new placeholder to allow other keys without a path to be generated.

- 5. Select the relevant options.
- 6. Under *Comment* you can enter a description or information for the encryption rule created.
- 7. Click OK.

The new encryption rule is displayed in the SafeGuard LAN Crypt Administration.

To edit existing encryption keys, select them and click **Properties** in the *context menu*. You can also double-click the relevant entry.

3.17 Assigning certificates

Each profile is protected by its owner's public key. This public key must be assigned to the user in SafeGuard LAN Crypt Administration, via their certificate.

Note: You do not have to perform this step in the sequence described below. You can also do this at an earlier point in time.

We recommend you check that the certificates are already available for use in the certificate store or a directory (for example, LDAP), before you begin assigning them. You can use standard Windows tools to import the certificates into the relevant certificate store.

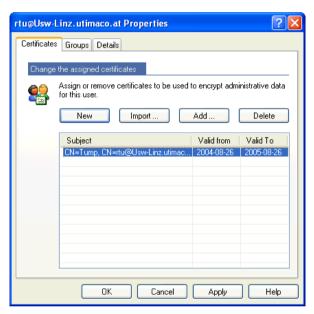
SafeGuard LAN Crypt has a Certificate Assignment Wizard that assigns certificates automatically.

Note: If a Windows user who assigns a certificate has no right to change the password log file in the file system, no SafeGuard LAN Crypt certificates can be generated.

3.17.1 Assigning a certificate to a user

To assign a certificate, proceed as follows:

- 1. Select **Members and certificates for group** in the relevant group node. In the right-hand console pane you see a list of all users.
- 2. Double-click a user, or right-click the user, and then on **Properties** in the context menu. You see the *Properties* dialog.



3. In this dialog you select one of the following options to assign one or more certificates to the user.

■ New

Click New if you want SafeGuard LAN Crypt to generate a new certificate for the user. If no certificates are available, the SafeGuard LAN Crypt Administration Console can even generate certificates itself. However, only SafeGuard LAN Crypt should use these certificates! The certificate it generates is saved as a PKCS#12 file in the default directory.

Note: Any certificate generated in this way must then be distributed to the appropriate user. Otherwise the user will not be able to access their encryption profiles.

■ Import ...

If the certificate you require is not yet present in the certificate store, it does not appear in the list of available certificates.

In this case click **Import** ... The system opens a dialog in which you can select the required certificate. Then click **OK**, and the system assigns the certificate to the user.

The import certificate is automatically imported into the certificate store called *Other people*.

Note: Only certificate files whose format is .cer, .crt or .der can be imported. .p12 or .pfx files cannot be imported.

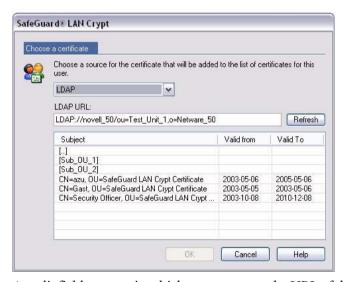
■ Add ...

Opens a dialog in which you can assign an existing certificate to a user. In this dialog you see a list of all the certificates present in the certificate store.

Assigning Certificates using an LDAP source

SafeGuard LAN Crypt allows you to assign certificates from an LDAP source.

To do this, select LDAP from the drop-down list in the *Choose a certificate* dialog.



An edit field appears in which you can enter the URL of the LDAP source. After you click **Refresh** the content of the LDAP source is displayed.

Terms in square brackets (e.g. Sub_OU_1]) represent the OUs in the LDAP source. To display an OU's certificates, simply double-click it.

Double-click [..] to go up one level up in the hierarchy.

Select a certificate and click OK. The certificate is now assigned to the Security Officer.

Note: If the LDAP server does not allow anonymous logon, the logon credentials for the server must be entered as the distinguished name (example: CN= John Doe,O=Marketing) on the Server tab in the Central settings.

Note: If you have a certificate that was assigned from an LDAP directory, the private key belonging to this certificate must be available on the user's workstation.

4. Use one of the options described to select a certificate and click **OK**.

The system displays the certificate in the console pane on the right-hand side next to the user. In the console pane the system displays information about the certificate used (period of validity, serial number, issuer).

Note: The Certificate snap-in is available under each user/group node. Here the system only displays the users that are members of the relevant group.

You can also use the Certificate snap-in to provide the policy files.

3.17.2Generating and assigning SafeGuard LAN Crypt certificates

You use this wizard to generate certificates for all users to whom no certificate has yet been assigned, and then automatically assign these certificates to the users.

To open this wizard, click **Generate certificates** in the context menu for each *Members and certificates for group* node or on the appropriate icon in the tool bar.

In the next dialog you specify whether you generate and assign the certificates in this group only or in this group and all subgroups or for selected users only.

For selected users only

This option is only displayed if one or more users are selected. When you click *Members and certificates of group* under the desired group node in the left-hand console pane, the members of the group are displayed in the right-hand console pane. Selecting the users works the same way as in Windows Explorer (select the users with the left-hand mouse button while pressing the SHIFT or CTRL key).

The system generates and assigns the certificates automatically. Click Finish to close the wizard.

Note: The key files (.p12) generated here and the public part of the Security Officer's certificate are saved in the directory specified in the central settings, and must be made available to the users. To set this up, in SafeGuard LAN Crypt Configuration you specify the folder in which SafeGuard LAN Crypt is to search for a .p12 file for the user, if the private key for the policy file is not present. The same applies to the public part of the Security Officer's certificate.

The file names must match the user's logon name ("Logon*.p12") so that SafeGuard LAN Crypt can automatically recognize the user key files.

When SafeGuard LAN Crypt finds the correct file, it displays a PIN dialog. You must send a PIN letter to tell the user this PIN (which is in the password log file). The certificate and associated key are automatically imported after the user enters the PIN.

If SafeGuard LAN Crypt finds a .cer file that contains the public part of the Security Officer's certificate, it automatically imports it.

Alternatively you can distribute the key files for the users and the public part of the Administrator certificate manually. If you do this, make sure that the clients import both of them.

3.17.3 Certificate Assignment Wizard

SafeGuard LAN Crypt has a wizard that performs most of the tasks involved in assigning certificates to users. To run the wizard, select Certificate Assignment Wizard in the context menu for *Members and certificates for group*.

In the wizard's first dialog, specify whether you assign the certificates to members in this group only or in this group and all subgroups or for selected users only.

For selected users only

This option is only displayed if one or more users are selected. When you click *Members and certificates of group* under the desired group node in the left-hand console pane, the members of the group are displayed in the right-hand console pane. Selecting the users works the same way as in Windows Explorer (select the users with the left-hand mouse button while pressing the SHIFT or Ctrl key).

The wizard supports the assignment of certificates from the following sources:

- Assign certificates from the Active Directory
- Assign certificates from an LDAP directory
- Assign certificates from a file system directory
- Assign certificates from certificate stores

3.17.3.1 Assigning certificates from the Active Directory

To select the Assign Certificates option from the **Active Directory**, enter the DNS address of the Active Directory Server in step 2. Usually this is the domain controller.

If you click **Use Defaults** the system applies the address of the Domain Controller to which you are currently logged on.

To start the wizard, click **Next**. The system imports and assigns the certificates automatically. It displays a message to confirm that it has successfully assigned the certificates. Click **Finish** to close the wizard.

3.17.3.2 Assigning certificates from an LDAP directory

If you select the **Assign Certificates from an LDAP directory** option, you must enter the address of the LDAP directory, from which you want to import the certificates, in step 2.

In *Address*, enter the complete computer name of the LDAP server (for example: Server.MyDomain.com) and specify the relevant port. The standard port for the LDAP server is set by default.

In DN (Distinguished Name), enter the node in the LDAP structure from which the system is to search through the directory. Enter the node in the LDAP directory, using its Distinguished Name (DN). You must not enter the computer name (dc=computername...) here again.

Note:

Novell eDirectory:

If this input field is empty, the entire LDAP structure is searched for a suitable certificate. To restrict the scope of this search you can enter a path in which the structure will be searched for. Example: OU=marketing

Microsoft AD:

The input field must not remain blank. Here you must enter at least the domain and the country. Example 1: DC=mydomain,DC=De

Example 2: OU=marketing,DC=mydomain,DC=DE

If you click **Use Defaults**, the system applies the address of the Domain Controller to which you are currently logged on.

To assign the certificates, the system matches the properties of the LDAP user with the SafeGuard LAN Crypt user.

The following LDAP user properties can be used:

- E-mail address
- Common Name
- Full name
- NT 4.0 account name
- User Principal Name
- user-defined attribute

You can specify that these properties match the following SafeGuard LAN Crypt user properties:

- E-mail address
- User name

- Logon name
- Comment

Select the LDAP user property you want each SafeGuard LAN Crypt user property to correspond to.

If these properties match, the system imports the LDAP user's certificate and automatically assigns it to the appropriate SafeGuard LAN Crypt user.

Note: To prevent inconsistencies we recommend that you use the e-mail address as an assignment criterion, as it is always unique.

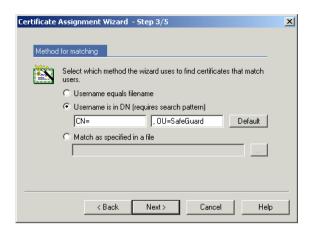
To start the wizard, click **Next**. The system imports and assigns the certificates automatically. It displays a message to confirm that it has successfully assigned the certificates. Click **Finish** to close the wizard.

3.17.3.3 Assigning certificates from a directory

If you select the **Assign certificates from a directory** option, you must enter the address of the directory from which you want to import the certificates, in step 2.



After you specify the directory you see a dialog in which you define the method that SafeGuard LAN Crypt is to use to assign certificates to the users.



■ Username equals filename

Select this option, if the file names of the certificate files are identical to the user name. All users that correspond to a file name are assigned to the appropriate certificate.

■ User name is in DN

If the user name is contained in the certificate's Distinguished Name, SafeGuard LAN Crypt can find it and assign the certificate to the appropriate user. SafeGuard LAN Crypt uses a search pattern to identify the user name in the DN.

You can specify this search pattern in the input field under the **User name is in DN** option. The system searches for the user name that appears between the two specified character strings in the DN.

Example:

In the certificate, the user name is always present under CN=.

(e.g. CN=JSmith,OU=SafeGuard LAN Crypt)

If you enter CN= in the first input field, and ,OU=SafeGuard in the second input field, SafeGuard LAN Crypt will find the user name that is located between these two character strings (in our example, JSmith). The certificate is automatically assigned to the user.

■ Match as specified in a file

You can also take the required assignment from a file.

For example, the public part of the certificate generated with the SafeGuard Smartcard Administration Console is saved in a file in a pre-defined directory. SafeGuard Smartcard Administration uses these files to generate a file that records which certificate is assigned to each user.

Other PKIs can also generate lists of this kind. This list can, of course, even generate itself.

It must use the following format:

User name; file name

Example:

Guest; Guestcer.cer

HansMeier; Meier.cer

....

The system assigns the certificates in accordance with the assignment in this file.

Click Next and then specify how SafeGuard LAN Crypt is to handle existing assignments.

Disable the

■ Do not overwrite existing assignments

option if the system is to ignore an existing assignment.

■ Click Next to start the wizard and automatically assign the certificates.

3.17.3.4 Assigning certificates from certificate stores

If you have selected the Assign certificates from certificate stores option, the second step of the wizard prompts you to specify whether it is to generate a list of all available certificates and import them, or whether an existing list is to be imported. SafeGuard LAN Crypt uses this list to assign the certificates.

You can, for example, use the "Import a previously created list" option if assignment has already been started once, but the process was interrupted after the list was generated. The system can then reuse the file that was created here.

If you select the **Create and import a list of all available certificates** option, the system displays this dialog.



Select a name for the list output file.

SafeGuard LAN Crypt creates a list of all certificates available in the certificate stores. This list contains placeholders for the user names to which the certificate is to be assigned.

Example:

```
*****; My; OU=SafeGuard LAN Crypt Certificate, CN=LAN Crypt Admin; 0010-ae671e47...
******; Root; CN=Microsoft Root Certificate Authority, DC=microsoft, DC=com; 0010-4cad...
```

The placeholders (*****) can be replaced by the user names.

If the certificate contains the user name, you can use the following option:

■ Try to insert names

SafeGuard LAN Crypt can try to recognize a user: if the certificate's Distinguished Name contains the user name, SafeGuard LAN Crypt can find it and assign the certificate to the appropriate user. SafeGuard LAN Crypt uses a search pattern to identify the user name in the DN.

You specify the search pattern in the input field under the "User name is in DN" option. The system searches for the user name that is found between the two specified character strings in the DN.

Example:

In the certificate, the user name is always present under "CN=" (e.g. CN=JSmith,OU=SafeGuard LAN Crypt)

If you enter CN= in the first input field, and enter , OU=SafeGuard in the second input field, SafeGuard LAN Crypt will find the user name that is located between these two character strings (in our example, JSmith). The system replaces the placeholder with the user name and automatically assigns the certificate to the user.

■ Open output file for editing with Notepad when finished

If this option is selected the system opens the list of certificates after it has been generated. You can now edit this list. You can replace the placeholder with the user name in the relevant certificates. When you save the list, the system uses the edited version to assign certificates.

Click Next and then specify how SafeGuard LAN Crypt is to handle existing assignments.

Disable the

■ Do not overwrite existing assignments

option if the system is to ignore an existing assignment.

Click Next to start the wizard and automatically assign the certificates.

3.18 Providing encryption rules - generating policy files

SafeGuard LAN Crypt saves every profile that has been generated (or changed) in its Administration Database. Here they do not yet have any effect on individual users.

To resolve individual profiles and generate the policy files, a SafeGuard LAN Crypt Security Officer must run the SafeGuard LAN Crypt Profile Resolver. This generates policy files for each user in accordance with the settings made in the Administration Console. You can use standard Windows tools to assign policy files to customers. The next time a user logs on, the system loads the new encryption profile.

Note: Please note: you must always generate new policy files after you change settings in the SafeGuard LAN Crypt Administration console (added new keys, added new rules, ...). The changes become effective for users, after they load the new policy files onto their machines.

3.18.1 Providing (resolving) policy files for an entire group

You can also provide (resolve) policy files for an entire group. When you do so, SafeGuard LAN Crypt generates policies for all members of the selected group(s).

You can generate the policy files for the members of an individual group or for the members of a group with all its sub-groups.

- To resolve the encryption rules for an individual group, select *Encryption rules* under the appropriate group and click **Build Profiles** in the context menu.
- To resolve the encryption rules for a group, and all its sub-groups, select *Encryption rules* under the appropriate group and click **Build Profiles recursively** in the context menu.

Accelerating the generation of policy files

SafeGuard LAN Crypt offers to restrict the generation of policy files to the users for whom new policy files are required due to modifications made. Thereby the generation of policy files can be accelerated in large organizations.

When you initialize the provision of encryption profiles, a dialog asking you whether you want to generate new policy files only for users whose profile has changed since the last provision will be displayed.

- If you click Yes, new policy files will only be generated for users with a changed profile.
- If you click No, new policy files will be generated for all users, whether profile changes require a new policy file or not.

Note: This dialog will be displayed every time you initialize the generation of policy files. If you click **Yes** and SafeGuard LAN Crypt does not detect any changes requiring new profiles, the system will not generate any new policy files. A corresponding message will be displayed.

If you make any changes on the **Antivirus** tab or if you change the **Use existing encryption format until this date** in *Central Settings*, this will always result in a change in the policy files of all users.

After a change of this type, new policy files for all users will be created.

Users without certificates

When the system generates policy files and finds users to whom no certificate has been assigned, or whose certificate will soon expire, or has already expired, it displays a dialog to inform you about these users. It lists the certificates involved in this dialog and displays their status as a color next to the user name:

■ red means:

the certificate has expired.

yellow means:

the certificate is running within the configured expiration warning period.

■ green means:

everything is OK.

■ no icon means:

either no certificate was assigned to the user, or that user was missed out when the system assigned certificates.

You can use two options to specify what SafeGuard LAN Crypt does next:

■ Do not warn me again for the users shown in the list

If you select this option, the system does not display a warning for this user next time it resolves the policy file. However, if it displays a warning for another user, it still displays the user that has already been ignored, for your information.

Always skip users that have no valid certificate assigned

If you select this option, the system always ignores users without a certificate. This is a global option that applies not only to the users displayed in the list.

To reset this option, select Always skip users that have no valid certificate assigned in the Certificates tab in Central settings.

When you click **OK**, SafeGuard LAN Crypt groups the individual encryption profiles and saves the policy files in the path specified in *Central settings*.

3.18.2 Selected provision via the Certificate snap-in

You can also use the Certificate snap-in to provide policy files. You can access it under the *Members and* certificates *for groups* node and under each group node.

If you use the Certificate snap-in to generate policy files, you can also use these additional functions:

- Select users to whom a certificate is to be assigned. You do not have to generate new policy files for all users.
 - Like in Windows Explorer, you can select several users at the same time (mouse-click + SHIFT or Ctrl).
- The Security Officer immediately sees which users are present in the group.
- The system displays certificate icons next to the user name to show the certificates' status:
 - red means: the certificate has expired.
 - yellow means:
 the certificate is running within the configured expiration warning period.
 - green means: everything is OK.
 - no icon means:
 either no certificate was assigned to the user, or that user was missed out when the system
 assigned certificates.

To provide the policy files, select the required users and then click the blue gear icon in the tool bar or on **Build Profile** in the selected user's context menu.

3.18.3 Clearing profiles

You can use the Certificate snap-in to clear the profiles of one or more users. Clearing a profile means generating an empty profile. The user has to log on once to an empty policy file, to overwrite the settings of the current policy file cached on their machine. After that they can no longer access encrypted data.

To clear a profile, select the user in the Certificate snap-in and click the

To clear a profile select the user in the Certificate snap-in and click the Clear profile for selected user icon or click Clear profile in the context menu.

You can select several users (select the users with the left mouse button while holding down the SHIFT key) and clear their profiles by clicking the icon.

Note: The settings in the SafeGuard LAN Crypt Configuration define how profiles are cleared. The process for deleting profiles is similar to the one for creating profiles. If the Novell name is used (two policy files are created), both profiles will then be deleted if this setting is not changed. If this setting is changed at runtime, situations may arise in which two policy files have been created, but only the one with the Windows user name is deleted, since the setting here has been changed to Use Novell Name: no, and therefore only the policy file with the Windows user name is deleted. The Novell policy file remains in the defined storage location and theoretically can be used for logging on. The system behaves in a similar way if Compress policy files is activated. In this case up to four policy files are generated for each user.

Please keep this in mind and, if necessary, coordinate with the system administrator.

3.19 Database logging

SafeGuard LAN Crypt logs events that are triggered by the SafeGuard LAN Crypt Administration Console in the SafeGuard LAN Crypt database. With SafeGuard LAN Crypt's logging functions you can specify which events are to be logged, archive events and check log entries.

The global permissions **Read Logging Entries** and **Manage Logging** control how Security Officers access the logging module. These rights can be granted to Security Officers by the Master Security Officer.

Read Logging Entries	The SO can see the settings for logging and the logged events.
Manage Logging	The SO can change the settings for logging. They are allowed to archive, delete and check entries.

Basic settings for logging can be made in the SafeGuard *LAN Crypt Administration Console* under the *Logging* node in the *Central Settings*. This node can only be viewed by Security Officers, who have at least the **Read Logging Entries** right.

The basic settings can only be made by a Master Security Officer. They can be given additional security by adding a second level of authorization (scenario Manage Logging; requires the global permissions Read Logging Entries and Manage Logging).

The basic settings also specify which events are to be logged. Only a Master Security Officer can specify this.

Note: Events, which occur before a SO logs on, cannot be logged directly to the database. They are cached, and written to the database after the next successful logon.

3.19.1Settings

Click *Properties* in the context menu of the *Logging* node to display a dialog in which you make the basic settings.

Settings tab

On this page you specify the period of time after which log entries can be deleted.

When using distributed databases this setting guarantees that entries can be copied to headquarters, before they are deleted at individual sites.

State tab

The *State* tab displays information about the current state of the logging module.

3.19.2Logged events

If the *Logging* node is selected, all events, which can be logged are displayed in the right-hand console pane. Here you can select which event is to be logged.

Note: Only Master Security Officers can select which events are to be logged.

Click the *Severity* column header to sort the events according to the categories (Emergency, Alert, Error, Warning, Notice, Info).

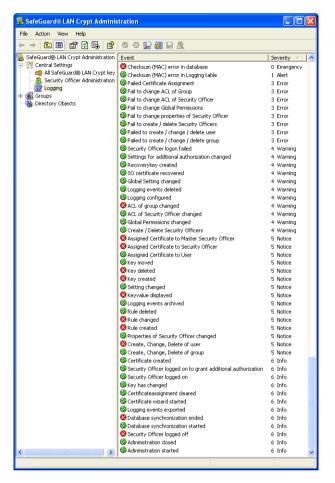
To select an event to be logged, double-click it, or select it and click the appropriate symbol in the tool bar



Enables the selected event(s) for logging.



Disables the selected event(s) for logging.



You can select several events at the same time (mouse-click + SHIFT or Ctrl).

After you have selected the events, click the diskette icon in the tool bar to save the settings. However, in each case you will be asked whether you want to save the settings or not, when you leave this view without saving.

3.19.3 Viewing and exporting entries

Note: To view and export entries, a Security Officer must have the global permission **Read Logging Entries**.

A Security Officer who has the Read Logging Entries global permission can display entries and export them to a file.

To display the entries, click **View and export entries** in the *Logging* node's context menu or click the icon in the tool bar.



This opens the dialog where you can view and export the logged entries.

This dialog displays all the events that have been selected for logging.

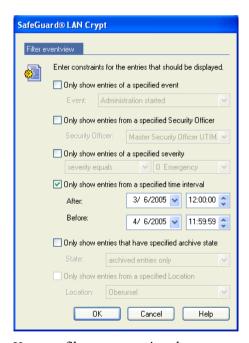
Click the column headers to sort the entries.

Double-click an entry to display details for that entry.

SafeGuard LAN Crypt also has a filter in which you can specify conditions for the displayed entries.

3.19.4Filtering events

Click the Filter button in this dialog to open a second dialog where you can specify a filter for the displayed events.



You can filter events using these constraints:

■ Only show entries of a specified event

If you select this option, only the entries for the event you selected from the drop-down list are displayed. The list contains all events that can be logged.

Only show entries of a specified Security Officer

If you select this option, you can select a Security Officer from the drop-down list. Then only

these events, which were logged when the specified Security Officer was logged on, are displayed.

■ Only show entries of a specified severity

If you select this option, you can select a particular level of severity or a range of severity, for which entries should be displayed.

Is less or equal and is greater or equal refers to the number before the severity level.

Only show entries from a specified time interval

If you select this option, you can define a period of time, in which the entries were logged.

Only show entries that have specified archive state

If you select this option, you can specify whether archived entries only or not yet archived entries only are displayed (entries that have already been archived remain in the database until they are deleted). If this option is not selected, both type of entries are displayed.

Only show entries from a specified location

Select this option to specify a location from which entries are to be displayed. If you are using a distributed database there may be several locations involved. The way in which the database is replicated determines which locations can be displayed.

3.19.5Archiving, deleting, checking entries

Note: A Security Officer needs the global permission **Manage Logging** before they can archive, delete and check entries.

A Security Officer who has the global permission *Manage Logging* can archive, delete and check logged entries.

Click **Archive**, **delete and check entries** in the *Logging* node's context menu or click the symbol in the task bar to launch a wizard for carrying out these tasks.



Launches the wizard to archive, delete and check logged entries.



Archiving entries

To archive entries, select Archive entries and click Next.

In the next dialog, enter:

- Date and time of the last entry that is to be archived. All entries from that time to the present will be archived.
- The location (if available) to which entries should be archived.
- The name of the file the entries should be written to.

Click **Next**. In the next dialog you can see how many entries have been selected. Click **Next**. When all the entries have been archived, the wizard's last dialog is displayed. Click **Finish** to close the wizard.

Entries that have already been archived remain in the database and can be deleted. Their state is set to *Archived*.

Deleting archived entries

To delete archived entries, select Delete archived entries and click Next.

In the next dialog, specify:

Date and time of the last entry that is to be deleted.
 All entries from that time to the present will be deleted.

Note: The last possible time depends on the minimum age for logged entries, which was specified in the basic settings.

■ The location (if available) from which entries are to be deleted.

Click Next. In the next dialog you can see how many entries have been selected. Click Next. When all entries have been deleted, the wizard's last dialog is displayed. Click Finish to close the wizard.

Checking archive integrity

To check the integrity of logged events select *Check archive integrity* and click **Next**.

In the next dialog, select which data you want to check. You can select the entries in the database or archived entries to be checked.

To check entries in a distributed database, select which location's entries are to be checked.

If you want to check an archive, select a file by clicking the Browse ... button

Click Next. In the next dialog you can see how many entries have been selected. Click Next. When all entries have been checked, the wizard's last dialog is displayed. The result of the integrity check is displayed. If the data has been manipulated, an appropriate warning is displayed.

Click Finish to close the wizard.

4 SafeGuard LAN Crypt Configuration

The following settings are machine-specific or user-specific settings. To edit these settings, you need administrator rights in the domains or in Active Directory. These settings should only be made by a system administrator.

You select configuration settings in the *LAN Crypt Configuration* node. This node is displayed when you work with system policies in every computer user node in the Management Console.

In the Active Directory environment, the LAN Crypt Configuration node appears in the GPO Computer Configuration or User Configuration/Windows settings/SafeGuard.

Usually the configuration settings are intended for machines. However, you can make user-specific settings to assign specific rights to selected users. If a user-specific setting is made, it overrules a machine-specific setting.

If you want to undo a user-specific setting so that a machine-specific setting applies, you must set the status of that setting to *Not Configured*. To do so, select a setting and press the DEL key. In the Management Console, **No** is then displayed in the *Configured* column.

4.1 Client settings

If the *Client Settings* node is selected, the configurable settings are displayed in the right-hand console pane. Double-click an entry to open a dialog in which you can make the settings you require for it.

4.1.1 Allow Encrypt/Decrypt

Any user of SafeGuard LAN Crypt can encrypt or decrypt files by selecting a menu item in the context menu for those files. This means that users can even encrypt files for which no rule has been defined.

If you want to prevent this, you can specify here that this option is not displayed in the context menu for those files.

Allow Encrypt/Decrypt: no

Prevents files, for which no encryption rule has been defined, from being encrypted or decrypted via their context menu.

4.1.2 Ignore during Certificate Verification

In SafeGuard LAN Crypt you can specify whether any errors found when checking user certificates are to be ignored.

This procedure is useful if the validity period of a certificate has expired and no new certificate is yet available. To ensure that a user can continue to access their encryption profile, the period of validity check can be ignored until a new certificate is issued. As a result, the same certificate, which has actually expired, can still be used. Once a new certificate is available, you can cancel **Ignore time invalidity** again.

Note: Ignoring errors that occur during certificate checks always means a reduction in security.

■ Ignore certificate revoked

If a certificate is on a Certificate Revocations List, which is evaluated during logon, it may not actually be used for logging on. Nevertheless, a user can continue to access their encryption profile even if this option is selected.

■ Ignore time invalidity

Even if the validity period of a certificate has expired, the user can continue to access their encryption profile, if this option is selected.

■ Ignore bad certificate chain

The user can continue to access their encryption profile even if the public part of the issuer's certificate is not available on the client machine or is kept in the wrong certificate store.

■ Ignore unknown revocation

When PKIs from some vendors write reasons for the revocation of a certificate to a CRL, they do not comply with common standards. You cannot usually use a certificate if the reason for revocation is not known. However, if this option is selected, the user can continue to access their encryption profile.

Note: Please note that ignoring errors found when checking user certificates usually means compromising the company's security policy.

These settings can also be made under *Server Settings*. In this case they do not affect the client machines, but certificate verification is carried out both when a Security Officer logs on to the SafeGuard LAN Crypt Administration Console and when an additional authorization is performed.

4.1.3 Use Novell Name

Here you specify whether or not the system uses the Novell logon name to find policy files. If you specify that policy files are to be generated with Novell names, in the *Server Settings*, SafeGuard LAN Crypt generates two policy files for each user. One file has the Novell logon name and the other has the Windows user name. The contents of these files are identical.

If you log on to a Novell server you must always use the Novell logon name.

If the system settings specify that the Windows user name must be used as the logon name, set Use Novell Logon Name to no.

Note: If a client cannot log on to a Novell server (for example, because the link to the server fails), and the user logs themselves on locally with their Windows user name, the encryption profile is still loaded correctly from the policy file because SafeGuard LAN Crypt can also use the Windows user name to identify the appropriate policy file. In this situation, the file is read from the cache. The cache is as up-to-date as the last Novell network logon.

4.1.4 Resolve all environment variables

SafeGuard LAN Crypt resolves the environment variable %USERNAME% for paths.

Here you can specify whether other environment variables are to be resolved in paths.

However, using other environment variables in paths may create problems if users are able to change them. This may result in the path data no longer functioning correctly in the encryption profile.

4.1.5 Enabled Menu Entries

Here you can specify which menu options are visible in the SafeGuard LAN Crypt user menu on a client computer. By default, all menu options are displayed. If you suppress a menu option here, it is not displayed on the client computer. This means that this functionality is also not available on this client. This enables you, for example, to prevent decryption from being switched off (deactivated) on a client computer.

4.1.6 Default Ignore Rules

As the SafeGuard LAN Crypt driver is always loaded when you boot a workstation, all the files have already been checked to see if they are encrypted, and therefore also that they have the appropriate access rights, even if no user-specific encryption profile has yet been loaded. This may slow down performance in this phase.

However, if you make a machine-specific setting in SafeGuard LAN Crypt's configuration you can configure the SafeGuard LAN Crypt driver to ignore specific directories until the user's encryption profile has been loaded.

Double-click **Default Ignore Rules** in the Client Settings to open a dialog in which you can specify the directories (for example, "c:*.*;d:*.*") that SafeGuard LAN Crypt's driver is to ignore.

If you enter more than one path, separate each path by a hyphen.

However, if you use this rule you must take into account that SafeGuard LAN Crypt's specific access check will not be carried out until the user's encryption profile is loaded.

Example:

If you enter $"c: *.*; d: *.*"$ as the Default Ignore Rules, the driver will ignore all directories on the C and D drives until the user's encryption profile is loaded.

Even if you use SafeGuard LAN Crypt on a terminal server, you can speed up performance by using the Default Ignore Rules setting. If, for example, several users are working on the same terminal server, but only one of them uses SafeGuard LAN Crypt, you can tell the driver to ignore all the other users' sessions. Because no encryption profile has been loaded for them, only the Default Ignore Rules apply to them.

4.1.7 Security Officer Certificate Client Location

To specify the storage location, select *Client Settings* and, in the right-hand console pane, double-click **Security Officer Certificate Client Location**.

After you specify a path, SafeGuard LAN Crypt automatically attempts to import the Security Officer certificate from this directory if the certificate for the relevant user policy file is not present. As a result it imports all (!) .cer files from the directory you have specified.

4.1.8 Keyfile Client Location

To specify the storage location, select *Client Settings* and, in the right-hand console pane, double-click **Keyfile Client Location**.

After you specify a path, SafeGuard LAN Crypt automatically attempts to import a .p12 key file for the user if the private key for the policy file is not present. This file must be called "user_logon name*.p12" so that the system can recognize that it belongs to that particular user.

The two paths described above are not default settings, i.e. the public part of Security Administrator certificates or user certificates are not loaded automatically until the Security Officer has specified the paths.

SafeGuard LAN Crypt Administration stores both the .p12 files for users and the public part of Security Officer certificates in the same directory. However, from the client view, these paths can be configured separately so that either of these functions can be deactivated if necessary. Despite this, these paths are usually the same. If you want the Security Officer certificate and user certificates to be loaded automatically from different directories, you must copy them manually into the relevant directories.

4.1.9 Policyfile Client Location

To specify the storage location, select *Client Settings* and, in the right-hand console pane, double-click **Policyfile Client Location**.

Enter the path for the location of the user-specific policy files in the master policy file (usually NTconfig.pol). Whenever clients log on to the server, they download the contents of this file. Information about the location of user-specific policy files is downloaded from this file and entered in the client's registration. To ensure that clients can access their policy files (for example, on a shared network drive), the path must be entered from the clients' point of view.

This is usually the directory in which they were generated by SafeGuard LAN Crypt. You must follow the UNC (Universal Naming Convention) capitalization rules because no disk drives are associated with these files at this point!

In this setting, you can use the %LOGONSERVER% environment variable (for load balancing etc.).

4.1.10Policyfile Cache Directory

To specify the cache storage location, select *Client Settings* and, in the right-hand console pane, double-click **Policyfile Cache Directory**.

A local copy of the policy file is saved in this directory. This copy is usually loaded from a network directory. The user must have authorization to write data in this local directory. This guarantees that a user's encryption profile is available even if there is no connection to a network.

You can either use one of the storage locations shown in the list or select <other> and enter a different one in the input field.

Note: The storage locations shown in the list are default Windows directories that depend on which operating system you are using. <Local Application Data> always refers to a directory on the local machine, whereas any other directories (for example, Roaming Users) may also be present on network drives.

If you enter a storage location manually, you must make sure that this directory actually exists on the client computer.

Note: If you want to remove a user from your SafeGuard LAN Crypt environment, please remember that the local copy will still be present on the computer. This user can then use the permissions in this local copy to access data for as long as this copy remains on the computer. To prevent this, you should create an empty policy file for this user. To do this, delete all the keys from this user's encryption rules in SafeGuard LAN Crypt Administration. Remove the user from all groups of which they are a member. Then create a new policy file for this user. The next time this user logs on, the file stored on their local computer will be overwritten by the new, empty policy file. The user can now no longer access encrypted data.

4.1.11 Delay when loading profiles

Here, you can specify a period of time (in seconds) that will pass before the user profile is loaded. This delay is for example important, if a certificate on a token is use. The delay in loading the profile ensures that the token can be accessed when the certificate is required. Typical value: 20 seconds.

4.1.12 File types for the Initial Encryption Wizard

If you define specific file types here, only the files of the specified type will be processed by the Initial Encryption Wizard. The user cannot change this setting in the initial encryption wizard!

This setting only affects files for which an encryption rule exists.

If a directory contains also other files of a file type specified here, they will not be included in initial encryption. They will only be encrypted when the user opens and saves them again.

If you intend to let the user define this setting themselves in the Initial Encryption Wizard, leave the setting at not configured.

If you specified file types here and you intend to let the user make a selection later, set the setting back to not configured again.

Note: This setting only applies to the Initial Encryption Wizard. If initial encryption is started via the Explorer extension, the setting does not have any effect.

Specify the file types in a list separated by semicolons.

Example: doc;xls;txt

4.1.13Cached Policyfile lifetime

SafeGuard LAN Crypt standard behavior

When a user logs on to Windows, their cached profile will be loaded first. SafeGuard LAN Crypt then checks whether a new policy file is available for the user by establishing a connection to the specified location of the policy file (network drive). If a new policy file is found there, the cached user profile will be updated.

This approach has the advantage that the user can start working with encrypted files while SafeGuard LAN Crypt checks whether a new version of the policy file exists.

If the network drive is not accessible, the user works with the cached user profile until it can be updated.

If this option is set to *not configured*, the behavior of SafeGuard LAN Crypt is as described.

Using this setting you can change the standard behavior

Note: You can set an option to not configured by selecting it and click Delete in its context menu (right-click). In the *Configured* column, **no** will be displayed besides the relevant option.

Here you can specify for how long the cached policy will be valid on the client computers.

Within the time period defined here the policy file is valid on the client and the user can access encrypted data, even if there is no connection to the file location on the policy share.

The time period during which policy files are cached and are therefore valid can be defined in days or weeks.

When the specified time period expires SafeGuard LAN Crypt tries to load the policy file from the network drive to update it again. If this is not possible, the policy file will be unloaded. The user can no longer access encrypted data. The policy file will only be updated and loaded again, when a valid policy file is available (for example at the next logon with a connection to the client location for policy files). The user can access encrypted data again. The counter for the duration of cache storage is reset.

By specifying the duration of cache storage you can on the one hand ensure that the client computers are provided with up-to-date policy files in regular intervals and that users use up-to-date policies at all times. On the other hand you can prevent users from working with the same policy files for an unlimited time period since a user can continue working with a cached version of the policy file for an unlimited time period, if this option is set to *not configured*.

The counter for the permitted duration of cache storage will be reset in the following situations:

- The storage location of the policy files is accessible and a valid policy file was transferred to the client (e.g. at user logon or triggered by a specified update interval), however, the policy file is not new compared to the existing one.
- A new policy file is available and has been loaded successfully.

The counter for the permitted duration of cache storage will NOT be reset in the following situations:

- The client computer tries to receive a new policy file. However, the storage location of the policy files is not accessible.
- A new policy file was transferred. However, it could not be loaded due to an error.
- A new policy file is available. However, it requires a new certificate. The user does not have this certificate or is not able to load it.

If updating the policy file fails, the expiry time of the cached policy file will be displayed in a balloon tooltip on the client computer. The user can then initiate a manual update via the SafeGuard LAN Crypt Tray Icon. An automatic update will also be carried out according to the update *interval settings for the user profile*.

Policy files are not cached

If this option is set to 0, the policy file will not be cached. This means that users receive their user profiles when logging on, if the file location of policy file is accessible. If it is not accessible or an error occurs when loading the profile, the user cannot access encrypted files.

Clients from version 3.12

This functionality is not available for older client versions. However, clients from version 3.12 can be operated with this Administration version. Clients of this type show the following behavior when loading policy files:

The client will always try to load the policy file from the specified file location. If this location is not accessible, a cached version of the policy file will be loaded. This cached policy file does not have an expiry date and will not be updated until a newer version has been loaded successfully. Furthermore, it is not possible to define an update interval for the policies (see *Profile Update Interval* on page 131). Cached policy files remain valid until the file location specified for policy files is accessible and the cached policy file is replaced by a policy file from this location.

4.1.14NTFS Decompress Files

This setting enables the Initial Encryption Wizard to process NTFS compressed files. If you set the NTFS Decompress Files option to yes, the wizard decompresses NTFS compressed files and encrypts them, if an encryption rules applies.

If you set the NTFS Decompress Files option to **no**, the Initial Encryption Wizard will ignore NTFS compressed files. They will not be encrypted, even if an encryption rule has been specified for them.

After configuring this option, users cannot change it in the Initial Encryption Wizard! Users can only configure this option themselves in the Initial Encryption Wizard, if it has been set to *not configured* here.

Note: You can set an option to *not configured* by selecting it and click **Delete** in its context menu (right-click). In the *Configured* column, **no** will be displayed besides the relevant option.

4.1.15EFS Decrypt Files

This setting enables the Initial Encryption Wizard to process EFS encrypted files. If you set the EFS Decrypt Files option to yes, the wizard decrypts EFS encrypted files and encrypts them again if a SafeGuard LAN Crypt encryption rule applies.

If you set the EFS Decrypt Files option to no, the Initial Encryption Wizard will ignore EFS encrypted files. They will not be re-encrypted by SafeGuard LAN Crypt, even if an encryption rule has been specified for them.

After configuring this option, users cannot change it in the Initial Encryption Wizard! Users can only configure this option themselves in the Initial Encryption Wizard, if it has been set to *not configured* here.

Note: You can set an option to *not configured* by selecting it and click **Delete** in its context menu (right-click). In the *Configured* column, **no** will be displayed besides the relevant option.

4.1.16Profile Update Interval

This setting defines how often SafeGuard LAN Crypt checks for new policy files and updates them if necessary.

For updating policy files SafeGuard LAN Crypt needs access to the network drive on which the policy files are stored. SafeGuard LAN Crypt checks whether a new version of the policy file exists on the network drive and updates the policy file on the client computer if required.

SafeGuard LAN Crypt automatically carries out all steps required for successfully loading the user profile (if necessary, searching for new certificates, verifying new certificates, etc.). The old profile will only be replaced by the new profile and the new profile will only be loaded, if no errors occur during the process. Afterwards, the counter for the duration of cache storage will be reset. If the policy files are identical, the counter will also be reset.

If this option is set to *not configured*, SafeGuard LAN Crypt shows the standard behavior described for *Cached Policyfile lifetime*.

The update interval can be specified in minutes, hours, days and weeks.

Note: SafeGuard LAN Crypt does not allow any update intervals shorter than 15 minutes. If the option is set to 0, the update interval will be disabled.

4.1.17 Silent mode if user profile is missing

If the default setting applies, SafeGuard LAN Crypt shows an error message, if the system does not find a user profile.

Here you can specify that this error message is to be suppressed, if no user profile is found.

If you set Hide error message to yes, the error message will not be displayed.

4.1.18Persistent Encryption

Files usually only remain encrypted for as long as they are subject to an encryption rule. For example, if a user copies an encrypted file into a folder for which no encryption rule has been

defined, the file will be decrypted in the target folder. By activating persistent encryption the Security Officer can ensure that files remain encrypted even when they are moved or copied.

To deactivate this function, double-click **Persistent encryption** and select **No** in the list field of **Activate Persist.** Encryption.

Note: Persistent encryption only works, if the user copies or moves files with Explorer. If they use different tools (for example, xopy) the file will be decrypted if no encryption rule has been defined for the target folder. If persistent encryption is deactivated, the rules defined in the user's profile will be applied.

4.2 Server Settings

Note: You must make these settings for the server. They have no effect on client computers. However, it is vital that you make these server settings before you start the Administration function for the first time.

4.2.1 SQL Dialect

Here you specify the SQL dialect that is to be used for communication with the OBDC data source.

Select:

- MS SQL Server
- Oracle v9 / v10
- Standard SQL

This will then be used in your system configuration.

Note: If different versions of Oracle ODBC driver and Oracle database server are used, specify the version of the Oracle ODBC driver here.

4.2.2 Database Owner

Here you enter the Database Owner to ensure that the database you are using can be addressed correctly.

For the MS SQL server, the default value "dbo" for the generator must not be changed. This only needs to be changed if you are using an Oracle database.

Notice: If you are using an Oracle database, you must enter the Database Owner here in CAPITAL LETTERS.

4.2.3 OBDC Data Source

Here you enter the name that is to be used to access the OBDC data source.

SafeGuard LAN Crypt uses SGLCSQLServer as the default name for the OBDC data source. If you want to use a different name, enter it here before you run SafeGuard LAN Crypt Administration for the first time.

Note: The name for the ODBC data source is case sensitive! The name you enter here must be identical to the name that was entered when the ODBC data source was created.

Note: The name for the ODBC data source is case sensitive! The name you enter here must be identical to the name that was entered when the ODBC data source was created.

4.2.4 Use Novell Name

If you want to generate policy files with Novell names, SafeGuard LAN Crypt generates two policy files for each user. One file has the Novell logon name and the other has the Windows user name. The contents of these files are identical.

The Novell name must be specified in *Client Settings* before you can use it to log on.

Note: This setting affects the way in which profiles are deleted in the SafeGuard LAN Crypt Administration Console. The process for deleting profiles is similar to the one for creating profiles. If the Novell name is to be used here (two policy files are created), both profiles are deleted if this setting is not changed (deleting means to generate empty policy files). If this setting is changed at runtime, the situation may arise that, although two policy files have been created, only the one with the Windows user name is deleted, because the setting here has been changed to Use Novell Name: no, and therefore only the policy file with the Windows user name is deleted. The Novell policy file remains in the defined storage location and theoretically can be used for logging on. The system acts in a similar way if Compress policy files is activated. In this case up to four policy files are generated for each user.

Please keep this in mind and, if necessary, coordinate with the system administrator.

4.2.5 Compress policy files

Note: This feature can only be used if SafeGuard LAN Crypt version 3.12.1 or higher is installed on the client machines.

SafeGuard LAN Crypt is able to generate compressed policy files. A non-compressed policy file is 256 kB in size.

The generated compressed policy files are automatically extracted on the client machines.

The .bz2 format is used to compress the file. This has the benefit that compressed files can be extracted using any standard tool.

You can select one of the following options:

■ normal only

System creates only non-compressed policy files.

compressed only

System creates only compressed policy files.

■ both formats

System generates one compressed and one non-compressed policy file.

Note: If you have specified that the system is to use the Novell name for logging on, SafeGuard LAN Crypt always generates two policy files for each user. If compression is activated, both files are compressed. If you select **both formats**, the system creates four policy files.

4.2.6 Check certificate extensions

By default, when SafeGuard LAN Crypt assigns certificates from the certificate store, it only uses certificates that have the values *Key Encipherment* and/or *Data Encipherment* set for the "keyusage" property.

However, in Check certificate extensions you can specify that this check is not carried out, which enables SafeGuard LAN Crypt to use certificates with other properties.

Check extensions: **no**

permits the use of certificates with other properties.

Note: However, whether or not these types of certificates can be used with SafeGuard LAN Crypt depends on which CSP you are using.

If you decide to switch off this check, ensure that the type of certificate you want to use can actually be used with SafeGuard LAN Crypt.

4.3 Unhandled Drives Unhandled Application Unhandled Devices

In SafeGuard LAN Crypt you can specify that drives, applications and devices (network file systems) are to be "unhandled" (ignored) by SafeGuard LAN Crypt's filter driver and therefore excluded from transparent encryption/decryption.

A backup program is an example of an application that might not be handled (known as "unhandled"). If you want backup data to remain encrypted, you can exclude this application from the encryption/decryption process. The data then remains encrypted when it is backed up.

You can significantly improve performance by excluding entire disk drives. If, for example, no encryption is to be performed on the E drive, it can simply be defined as an "ignored drive". Alternatively you could define a rule for this disk drive using the "Ignore encryption rule" option.

When you mark a drive as "unhandled", the filter driver does not process the profile so file operations are performed more quickly.

You will find these settings in the LAN Crypt configuration node.

Note: As these are machine-specific settings, they do not come into effect until you restart the client computer.

4.3.1 Adding ignored disk drives

Select *Unhandled Drives* and click **Add unhandled drive**(s) in the context menu.

Select the disk drives you want SafeGuard LAN Crypt to ignore and click OK.

4.3.2 Adding ignored applications

Select *Unhandled applications* and click **Add unhandled application** in the context menu.

Typical use:

- Backup programs can be defined as "unhandled" to ensure that they always read and save encrypted data.
- Applications that may cause errors when used simultaneously with SafeGuard LAN Crypt, but which do not require encryption, can usually be excluded from the encryption process.

Windows NT 4.0

To specify which applications are unhandled you must use their 15-byte process name as displayed in the Windows Task Manager.

Windows 2000 and Windows XP

To specify an unhandled application you must enter the entire name of its executable file (including path information if necessary).

Enter the application's name and path (if required) and click OK.

4.3.3 Adding ignored devices

Select *Unhandled Devices* and click **Add unhandled device** in the context menu.

The *Unhandled Devices* dialog displays network file systems that you can exclude from the SafeGuard LAN Crypt encryption process. For technical reasons you cannot exclude single network drives here. You can only exclude entire network file systems. The pre-defined devices listed here are:

- Citrix Client Drive Mapping
- Client for Microsoft networks
- Microsoft Client for NetWare
- Multiple UNC Provider
- Novell Client for NetWare

Note: Security officers can exclude individual (network) disk drives from the encryption process by creating an encryption rule for this purpose.

In addition to these standard network file systems, you can also exclude specific devices by entering their device names. This may be useful if file systems from third-party suppliers are being used and you want to exclude them from the encryption process.

Administrators can use tools such as OSR's Device Tree to display the names of file systems currently being used on the system.

Windows Vista

For Windows Vista only option Multiple UNC Provider (only Vista) is available.

Under Windows Vista the individual redirectors were replaced by the Multiple UNC Provider. This results in the fact that it is no longer possible to exclude individual network file systems from encryption. Under Windows Vista, either all network file systems can be excluded from encryption or encryption can be enabled for all network file systems.

If option Multiple UNC Provider (only Vista) is used, network drives will not be encrypted.

All remaining settings will be ignored under Windows Vista.

4.4 Programs with specific behavior when saving files

Some programs (e.g. Microsoft Office 2007) use a special approach when saving files. In this case, problems may occur when opening an unencrypted file to which an encryption rule applies (for example due to the fact that no initial encryption has been performed) and saving the file again. Due to the encryption rule applying to the file it would have to be encrypted when it is

saved. However, due to the specific behavior of the program when saving the file (creating temporary file - renaming the file --> changing the encryption status) SafeGuard LAN Crypt cannot encrypt the file.

To solve this problem, you can specify these programs here. Using the information specified here SafeGuard LAN Crypt can also encrypt files of this type correctly.

To add a program of this type:

- 1. Select *Programs with specific behavior when saving files* and click **Add program with specific behavior when saving files** in the context menu.
- 2. Enter the name of the executable of the program. Example: WINWORD.EXE
- 3. Click OK.
- 4. Repeat these steps for each program you want to add.

The programs requiring special handling by SafeGuard LAN Crypt due to their special behavior when saving files are displayed in the view on the right-hand side.

Note: This problem only occurs when saving a file which was unencrypted when it was opened and has to be encrypted due to an encryption rule applying to it (change of the encryption status).

If you are using Microsoft Office 2007, we strongly recommend specifying the executables of this software here.

5 Event logging

Event logging is performed by SafeGuard Auditing. SafeGuard Auditing logs events that are triggered by installed SafeGuard products. Examples: whether a user has logged on using a smartcard, a PIN has been changed, or a certificate has expired. Additionally it has a product-specific section which logs events that occur within SafeGuard LAN Crypt.

You configure SafeGuard Auditing in the Auditing section in the SafeGuard LAN Crypt Configuration Console.

For detailed information please refer to your SafeGuard Auditing manual. You will find it in your installation CD (SGLOG_eng.pdf).

6 APPENDIX

6.1 Logging

Database Logging and *Event Logging* (SafeGuard Auditing) logs rights as numeric values. To interpret these values you can use the following tables.

An event in the log file may look like this:

```
W-CWA-1;17:49;01.10.2004;cwa;Information;1178; Admin messages;SGLANCrypt;ACL on SO changed (Rights for 'SO_Sophos-Linz' added. Allowed: 0x86000000 - Denied: 0x0). Action in: 'Chris'. Executed by: 'Master Security Officer'.
```

The bold lines describe the permissions/rights which have been changed for SO_Sophos-Linz. The numbers after Allowed: and Denied: show which rights have actually been modified.

Allowed: 0x86000000

ACL for SO: Read	0x80000000
ACL for SO: Change Certificate	0x02000000
ACL for SO: Change Region	0x04000000
Allowed:	0x86000000

Global rights of a Security Officer

Rights	Values
Create SOs	0x000001
Generating profiles	0x000002
Generating keys	0x000004
Copy Keys	0x000008
Delete Keys	0x000010
Reading keys	0x000020
Generating certificates	0x000040
Assign Certificates	0x000080
Change Groups	0x000200
Logon to Database	0x000400
Authorize Operations	0x000800
Change Users	0x001000
Generating rules	0x002000
Change global rights	0x004000
Change ACLs	0x008000
Use specific Keys	0x010000
Change Configuration	0x020000
Read Logging Entries	0x040000
Manage Logging	0x080000
Import Directory Objects	0x100000

ACL for a group

Permissions	Values
Create Key	0x00000001
Copy Keys	0x00000002
Delete Key	0x00000004
Create Rules	0x00000008
Assign Certificates	0x00000010
Add User	0x00000020
Delete User	0x00000040
Add Group	0x00000080
Delete Subgroups	0x00000100
Move Groups	0x00000200
Change Properties	0x00000400
Delete Group	0x00000800
Create Profiles	0x00001000
Change ACL	0x00002000
Read	0x00004000
Visible	0x00008000

ACL for a SO

Permissions	Values
Change Name	0x01000000
Change Certificate	0x02000000
Change Region	0x04000000
Assign Configuration	0x08000000
Delete SO	0x10000000
Change Global Permissions	0x20000000
Change ACL	0x40000000
Read	0x80000000

6.2 Logged events

ID	Event
1001	"Administration started"
1002	"Administration closed"
1100	"Certificate created"
1101	"Certificate assigned to User"
1102	"Certificate assigned to Security Officer"
1103	"Certificate assigned to Master Security Officer"
1104	"Certificate wizard started"
1105	"Certificate assignment cleared"
1106	"Certificate assignment failed "
1107	"SO certificate recovered"
1108	"Recovery key created"
1109	"Settings for additional authorization changed"
1111	"Key created"
1112	"Key changed"
1113	"Key deleted"
1114	"Key moved"
1115	"Security Officer logged on"
1116	"Security Officer logon failed"
1117	"Security Officer logged on to grant additional authorization"
1118	"Profile generation started for group"
1119	"Profile generated for user"
1120	"Rule created"
1121	"Rule changed"
1122	"Rule deleted"
1123	"Security Officer logged off"
1124	"Logging configured"
1125	"Logging events archived"
1126	"Logging events deleted"

ID	Event
1127	"Logging events exported"
1128	"Checksum (MAC) error in Logging table"
1129	"Database synchronization started"
1130	"Database synchronization ended"
1131	"Key value displayed"
1132	"Global Setting changed"
1133	"Setting changed"
1134	"Checksum (MAC) recalculated"
1135	"Checksum recalculation failed"
1168	"Create, Change, Delete group"
1169	"Failed to create/change/delete group"
1170	"Create, Change, Delete user"
1171	"Failed to create/change/delete user"
1172	"Create/Delete Security Officers"
1173	"Failed to create/delete Security Officers"
1174	"Properties of Security Officer changed"
1175	"Failed to change properties of Security Officer"
1176	"Global Permissions changed"
1177	"Failed to change Global Permissions"
1178	"ACL of Security Officer changed"
1179	"Failed to change ACL of Security Officer"
1180	"ACL of group changed"
1181	"Failed to change ACL of group"
1182	"Checksum (MAC) error in database"

6.3 Permissions

6.3.1 Global permissions

Permissions	Description
Create SOs	The SO has permission to create more SOs.
Generate Profiles	The SO has permission to run the Profile Resolver and generate policy files for the individual users. Owning this permission is a prerequisite for assigning values to keys. A user with the permission <i>Generate Keys</i> on its own can only generate keys without values.
Generate Keys	The SO can generate keys in the individual groups. A user with the permission <i>Generate Keys</i> on its own can only generate keys without values! Within the Administration Console, keys without a value can be assigned to encryption rules. The value itself is generated when policy files are generated. The SO needs the <i>Generate Profiles</i> permission, to be able to generate keys with values manually.
Copy Keys	The SO can copy keys.
Delete Keys	The SO can delete keys from the individual groups.
Read Keys	The SO can see the data for the individual keys for a group.
Create Certificates	The SO can generate certificates for the users.
Assign Certificates	The SO can assign certificates to the users. The SO can run the wizard for assigning certificates.
Administer Groups	The SO can make changes in the groups. Adding subgroups, moving groups, synchronizing groups, deleting groups.

Permissions	Description
Log in Database	The SO can logon to the SafeGuard LAN Crypt Database. By default this permission is always activated. This permission is an easy way for an SO to make changes to the database without a lot of effort (for example, if staff leave the company). This right is not granted to people who are exclusively permitted to act when someone else authorizes their actions. This ensures that these people can only authorize actions that require confirmation, and have
Authorize Operations	no way to make changes in SafeGuard LAN Crypt. The SO can participate in actions that require confirmation.
Administer Users	The SO can add users to a group, or remove them, and synchronize groups.
Create Rules	The SO can generate encryption rules for the users.
Change Global Permissions	The SO can change the global rights granted to another SO.
Change ACLs	The SO can change the ACL for a group.
Use specific Keys	The SO can change user keys or group keys.
Change Configuration	The SO can change the configuration (paths). This permission is the prerequisite for the Configuration tab page to be displayed in the Central settings, and for the SO to be able to make changes in the Directories tab page if they are logged on to the database.
Read Logging Entries	The SO can see the settings for logging and the logged events.
Manage Logging	The SO can change the settings for logging, and is allowed to archive, delete and check entries.

Permissions	Description
Import Directory Objects	The SO can import OUs, groups and users from a directory service and can add them to the SafeGuard LAN Crypt database. To be able to import Directory Objects, the SO also needs to have the Administer Groups permission and the Administer Users permission. They are set automatically when the Importing Directory Objects permission is selected. If an SO does not have this permission, the Directory Objects node, which is used to import OUs, groups and users, is not visible in the Administration Console.

6.3.2 Permissions for changing the settings for a Security Officer

Permissions	Description
Change Name	Allows changes to the name of the SO to whom the owner of the permission is assigned.
Change Certificate	Allows changes to the certificate of the SO to whom the owner of the right is assigned.
Change Region	Allows changes to the region prefix of the SO to whom the owner of the right is assigned.
Assign Configuration	Allows changes to the configuration of the SO to whom the owner of the right is assigned.
Delete SO	Allows the SO, to whom the owner of the permission is assigned, to be deleted.
Change Global Permissions	Allows changes to the global permissions of the SO to whom the owner of the permission is assigned.
Change ACL	Allows changes to the global rights of the ACL to whom the owner of the right is assigned.
Read	Displays the SO to whom the owner of the permission is assigned in <i>Central settings\Security Officer Administration</i> . This is the prerequisite for all rights that allow the processing of this SO. Is set automatically if a right of that type is selected.

6.3.3 SO permissions for processing the groups

Permissions	Description
Create Key	The SO can generate keys in the group.
Copy Keys	The SO can copy keys.
Delete Key	The SO can delete keys.
Create Rules	The SO can generate encryption rules for the users.
Assign Certificates	The SO can assign certificates to the users. The SO can run the wizard for assigning certificates.
Add User	The SO can manually add users to the group. This permission is a prerequisite for importing/ synchronizing groups and users.
Delete User	SOs can use the <i>Members and certificates for group</i> snap-in to delete users. This permission is a prerequisite for importing/ synchronizing groups and users.
Add Group	The SO can use the context menu for a group to add new groups. This permission is a prerequisite for importing/ synchronizing groups and users.
Delete Subgroups	The SO can delete the sub-groups for this group. This permission is a prerequisite for importing/ synchronizing groups and users.
Move Groups	The SO can move manually-created groups in Administration (with drag and drop). Imported groups cannot be moved. This permission is a prerequisite for importing/ synchronizing groups and users.
Change Properties	The SO can change the properties for the group.
Delete Group	The SO can delete groups. This assumes that the SO has removed the "Delete Subgroups" permission in the group above. This permission is a prerequisite for importing/synchronizing groups and users.
Create Profiles	The SO has permission to run the Profile Resolver and generate policy files for individual users.
Change ACL	The SO can change the ACL for the group (for example, by adding another SO).

Permissions	Description
Read	The SO has read rights for this group and can see the contents for the snap-ins. Is set automatically if edit permissions are granted.
Visible	The SO can see the group. Is set in the base node and inherited downwards. If this has been refused for a particular SO, the group is hidden ("Read" must also be denied).

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