# ART Gallery Report 0405 Self Sufficiency Outcomes Matrix Client Achievement Case Management / Outcome Report

## **EXECUTIVE SUMMARY:**

This report compares the initial and the final Self Sufficiency Outcome rating for each of the clients in a selected project. Initial/Final comparisons with calculated gains/losses are reported for each domain where at least one value has been recorded, as well as an average score for all domains. A second report tab compares the project averages by domain and by overall average. Both the client report and the project report display the results graphically and in table format. To be included in this report the client must have an initial SSOM assessment and a final SSOM assessment by the specified provider and their final assessment must be within the specified date range of the report.

#### AUDIENCE:

The report is intended for use by Case Managers and Project Managers.

#### FREQUENCY:

Report should be run as needed or as proscribed/planned.

#### **PURPOSE:**

This is a dual purpose report. It is useful to both case managers for tracking the achievements of their individual clients and also to project managers for monitoring the impact of their project in terms of client gains in self sufficiency.

NOTE: The Self-Sufficiency Outcomes Matrix is designed as a long-term measurement instrument to measure a client's transition to self-sufficiency over time. For this report to function accurately there should only be one matrix record per person per reporting period for the project selected.

## **INSTRUCTIONS:**

The easiest way to start using this report is to navigate to the automapper. This is a folder that has the reports automatically mapped to your site, so that you don't have to map them yourself. You can navigate to the automapper as shown in Figure 2.1 below:

Last Viewed Favorites	Favorites Advanced Reporting Tool					
ClientPoint	New Report ART Browser					
ResourcePoint						
ShelterPoint						
SkanPoint	🕨 퉪 Inbox					
	Favorites					
Reports	ART Documentation					
Audit Access Report	ART Report Templates					
udit Report						
Jser Information	Sr 1 Public Folder					
Jser Login	ART Report Templates	€*				
HAR	ART 3.x Gallery Templates	<b>O</b> *				
Call Record Report	ART 3.x Gallery Released	<u> </u>				
Client Served Report	ART 3.x Gallery BETA	ă.				
Daily Unit Report						
Ouplicate Client Report	💌 🦺 ART 3.x Gallery	9				
ntry/Exit Report	Q 0114 - System Growth by Clients - v11.05.31 - Released	2011-12-31 11:30				
leeds Report	Q 0115 - System Growth by Services - v11.05.31 - Released	2011-12-31 11:34				
Dutstanding Referrals	Q 0116 - System Growth by Provider - v11.05.31 - Released	2012-01-07 09:04				
ATH	Q 0117 - System Growth by Program Entries - v11.05.31 - Released	2012-01-01 04:32				
ervice Transaction						
RT	0119 - System Growth by Program Exits - v11.05.31 - Released	2012-01-01 04:32				
eportWriter	0120 - Period End Enrollment - v11.05.31 - Released	2012-01-01 04:32				
Admin	where the second s	V				



Requests for additional information concerning the report function/design should be directed to Bowman Systems' Customer Support Specialist (CSS) staff.

**Before running the report:** Prior to running the report the User must determine the provider to be included in the report and a date range on which to base the results. The report includes two date prompts and takes into account the SSOM exit records that occurred during the date range and the initial matrix created for each exit matrix record found.

#### How to run:

Upon opening the report, the User will be prompted (see Diagram 1) to specify parameters which control the data returned by the report. Once the User has provided these parameters by responding to the user prompts, a green check-mark will appear next to each field to indicate that a selection has been made. The User should then single-click the "Run Query" button to generate the report.

Prompts	×
Reply to prompts before running the query.         Select Matrix Record Provider: : 1 Care House (7095)         Enter Start Date:         Enter End Date PLUS ONE DAY:	Run Query
Refresh Values S         Select Matrix Record Provider:         1 Care House (7095)       1 Care House (7095)         1 EFC Ash Street Safe Haven (3663)       1 Care House (7095)         1 FCA - Bass Street Program (7008)       1 Care House (7095)         1 Old Towne Shelter (1431)       Image: Street Program (7008)         1 Old Towne Shelter (1431)       Image: Street Program (7008)         1 Ots - Emergency Shelter (5134)       Image: Street Forgency Shelter (5134)         1 The Greater Green Bay Social Services Prog       Image: Street Forgency Shelter (5838)         AAD Ujivawh Oyffpo (7420)       Adc Sasnomvuv Txde hw Vxdhvxd- Wjgwvcqx Jy         Image: Street Forgency Shelter (5838)       Image: Street Forgency Shelter (5838)	
More Information     Care House (7095)	

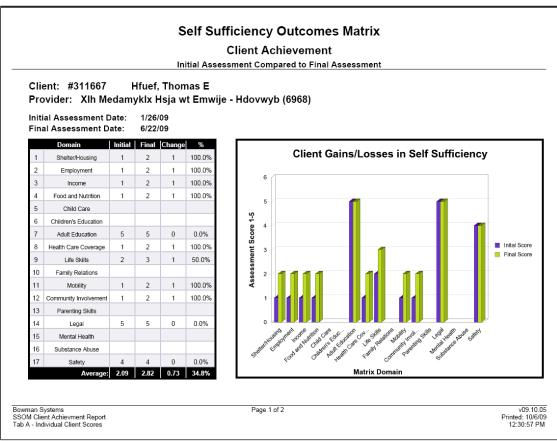


The three user prompts contained in this report are:

- 1. **Select Matrix Record Provider:** Click the "refresh list" icon and wait for the left window to refresh. Now select a single provider (project) to include by highlighting it in the left window and moving it into the right window using the right selection arrow.
- 2. Enter Start Date: The user should enter (or select from the calendar) the first day of the date range for the desired reporting period. To be included in the report the clients final SSOM assessments must fall within the specified date range.
- **3.** Enter End Date PLUS 1 Day: The user should enter (or select from the calendar) the day following the last date for the desired reporting period. (Example. If the desired reporting period is for the month of March, the end date should be April 1<sup>st</sup>.)

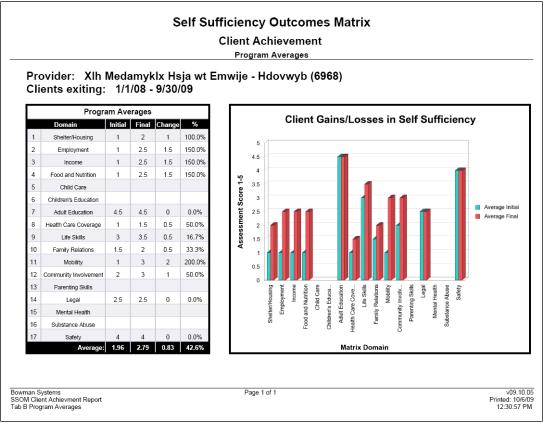
How to read: This report contains three report Tabs. Each Tab is a separate sub-report containing three sections:

- **Report Header:** The header contains the title of the report. When running the report in "modify" • view, the report header is only visible in print/page layout mode.
- **Report Footer:** The report footer contains the title of the report, the name of the sub-report, the • page number, the version number, and the date/time the report was run /printed. Like the header, the footer is only visible in print mode when the report is run in modify view.
- **Report Body:** The Report Body is the main section of the report located between the header and the footer where the reports data is displayed in a variety of different chart and graph formats. The data contained in each of the Tabs in this report is displayed and described below:



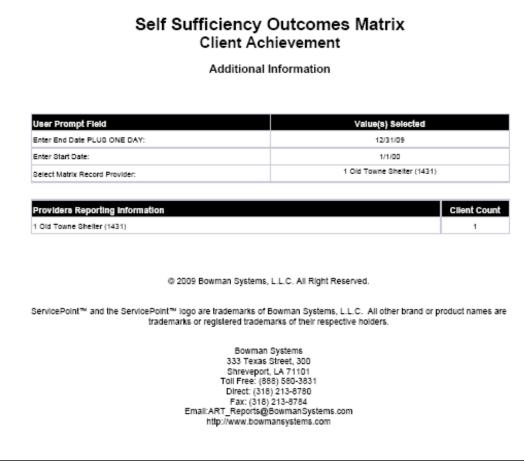


Tab A – Client Achievement (Diagram 2): This report tab produces a separate page for each client for whom both an initial and a final SSOM assessment have been recorded. The report pages print in the order of client number and each page includes the client number, client name, and project name along with a table and a bar graph that compare the client's initial and final rating. This comparison also includes the client's average rating (over all domains where both scores have been recorded).





**Tab B – Project Report (Diagram 3):** This tab contains a single page report that aggregates the data for all clients included in Tab A. The layout of this report is similar to Tab A, in that it displays the data both as a bar graph and as a table, and reports the data both by domain and as an average. However rather than reporting on each client individually, this Tab report aggregates the individual client data and reports the average for the entire project. Only clients who have both an initial and a final set of answers are included in the domain's average gain/loss score, and in the project's overall average gain/loss score.





**Tab C – Additional Information (Diagram 4)**: This tab is the standard appendix that is included in all ART Gallery reports, and is provided as a reference to the user running the report. This Tab lists the parameters specified in the user prompts, as well as the total count of the clients included in the report.

# **TECHNICAL NOTES:**

- 1. As stated above, only clients who have both an initial and a final set of answers are included in the domain's average gain/loss score, and only domains that have both an initial and a final value are included in the project's overall average gain/loss score.
- 2. In Tabs A and B, the values in the "Change" column are calculated by subtracting the "Initial" score from the "Final" score. The "%" column represents the percentage of change between the initial and final assessment scores and is calculated by dividing the "change" amount by the "initial" score.
- 3. It should be noted that the numbers produced by this report are not necessarily meaningful in and of themselves since there may be a great number of uncontrolled variables that impact the project's outcomes. In assessing a project's effectiveness, acceptable research methods must be used before conclusions can be drawn. The function of this report is simply a tool for collecting, averaging and reporting the assessment values which the project has recorded.

ALERTER

Self Sufficiency Outcomes Matrix Client Achievement						
Initial Assessment Compared to Final Assessment Client: #52224 Qyturw, Lori T						
Provider: UCEJ				rejka(8673)		
Initial Assessment Date: #MULTIV Final Assessment Date: 12/31/11						
Domblin 1 Shelter/Housing	Initial 2	Final Change	% 150.0%	Client Gains/Losses in Self Sufficiency		
2 Employment	2	2 0	n/a			
Multiple initial matrices records exist for this client / provider / time period. Please reference the document for more information.						
7 Adult Education	5	7 2	40.0%			
Diagram 5						

In cases where a client has more than one initial matrix record for the client/provider/time period selected the user will receive an alerter (see Diagram 5) that indicates there is a matrix record that must be addressed. User should run the 0508 SSOM Domains at Population Entry report to see the client deal and address the data quality issue.

## **REPORT MODIFICATION**

Users with ad-hoc ART licenses may wish to modify/customize this report to better suit their needs and purposes. When modifying an ART Gallery report such as this one, the user will need to make a copy of the original report into a different folder. This copy can be created either by using the "save as" feature or by clicking on the "organize" icon in folder view.

NOTE: The original un-modified version of this report is a template and is retained in ART Gallery Templates folder structure. These template folders are read-only and any reports must be copied to a location in the user's site (Favorites or Public Folders) then mapped to the site's data.

# MODIFICATION OPTONS

Variations of this report can be created by adding drill filters, or by incorporating other variables into the report. These types of modifications should only be attempted by experienced report designers since improper modification can cause the report to become dysfunctional or produce erroneous results.

# UNIVERSE: template matrix u

This report is mapped to the matrix universe. (template\_matrix\_u) and should be copied to your Public or Favorite folder then mapped to the equivalent matrix universe for your site (ex. yoursite matrix u). Mapping can be done from the first query (data).

QUERY NAME	FIELD NAME	LOCATION/TYPE/USE
		Location: Clients
	Client Id	Type: System Field
		Use: Results Object/Sub Query
		Location: Clients
	Client First Name	Type: System Field
		Use: Results Object
		Location: Clients
	Client Middle Name	Type: System Field
		Use: Results Object
		Location: Clients
	Client Last Name	Type: System Field
		Use: Results Object
		Location: Matrix Measures
	Matrix Answer Score	Type: System Measure
		Use: Results Object
		Location: Matrix Measures
	Matrix Question Name	Type: System Field
BISdata		Use: Results Object
DiSuata	Matrix Question Id	Location: Matrix Measures
		Type: System Field
-		Use: Results Object
		Location: Matrix Records
	Matrix Record Id	Type: System Field
-		Use: Results Object /Sub Query
		Location: Matrix Records
	Matrix Record Type	Type: System Field
		Use: Results Object / Sub Query Filter (X2)
		Location: Matrix Records
	Matrix Record Provider	Type: System Field
-		Use: Results Object / Sub Query Filter (X2)
		Location: Matrix Records
	Matrix Record Date	Type: System Field
		Use: Results Object / Sub Query Filter
		Location: Matrix Records
	Matrix Record Group Id	Type: System Field
		Use: Results Object

# **REVISION HISTORY:**

Version	Description of Changes
V11.04.13	Original version –BETA
V2	Revision: Added note that each client should have only one Matrix Record per provider per reporting period selected for accurate calculation. Updated Mapping information. Added alerter to refer user to documentation to resolve issues with multiple initial matrices for client. Added Revision History.
V3	Revision: Updated language from "program" to "project" to meet 2014 Data Dictionary updates; added filter for Matrix name for Matrix Universe changes.