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Darwin Manual Animal Facility Supervisor Office Users

McGill University

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Introduction

This manual was developed for users with the role of Animal Facility Supervisor (ASUPER)

Within this application, The ASUPER can perform the following functions:

- Approve animal orders
- Process the received animal shipments
- Generate receipt reports
- Perform Room and Cage searches and generate reports
- Perform protocol searches and generate reports
- Apply Service and Supply charges

Login to Darwin Web

To login to Darwin web-based application:

- 1. Open your web browser (i.e. Internet Explorer, Firefox or Safari) and type the following URL: https://darwin.research.mcgill.ca.
- 2. The Darwin login screen opens. Enter your *McGill Short Username and McGill Password in the corresponding fields.
- 3. Click the login to Darwin button



*McGill Short Username and McGill Password: for more information, go to http://kb.mcgill.ca/kb/?ArticleId=1025

For non-McGill Staff: they will be issued a McGill Short Username.

Can't login? Contact Darwin Support by completing the Web Form at http://www.mcgill.ca/research/researchers/compliance/animal/software/webform

Darwin Web Application Home Page

Upon successful login, the Darwin Home Page opens.

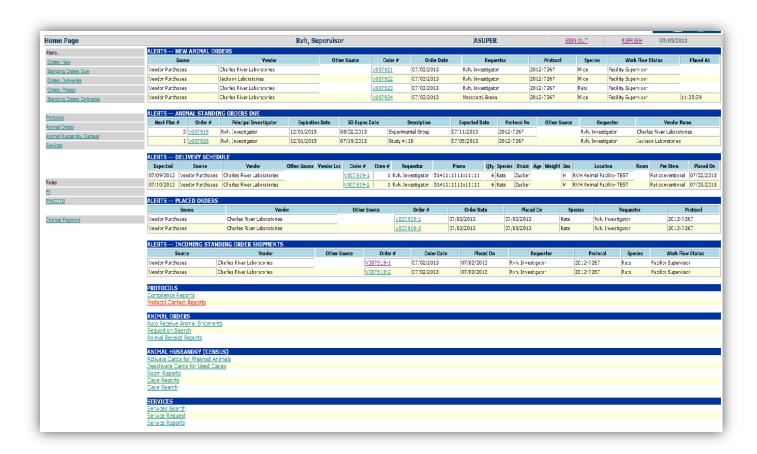
When you login to the Darwin Web Application, the Darwin Web Application Home Page opens.

In the following example, the **ASUPER** (**Animal Facility Supervisor**) user's home page is displayed. If you are assigned to another security role, the home page may differ depending on options that are assigned to your security role.



Tip

If you have more than one security role, and are on more than one site, please ensure that you are in the ASUPER (Animal facility Supervisor) role on the site in which you are working.



Home Page Sections

The Darwin Web Application Home Page consists of the following sections;

- Grey stripe across the top of the window;
- Table of contents, at the left of the home page
- Applications and Options area.

Grey Information Bar

Your current location, your name, your security role, the SIGN OUT and the REFRESH link buttons, and the current date.



In the example given, the current location is **Home Page**, the office user's name is **Supervisor**, **Rvh**, the security role is **ASUPER**, and the current date is **July 5**, **2013**.

Table of Contents (TOC)

Clicking an item in the **TOC** takes you to the corresponding portion of your home page.

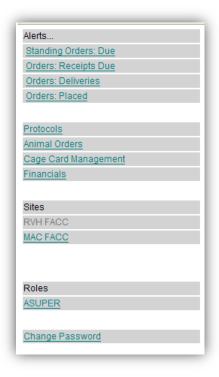


Table of contents (TOC) is located on the left hand side of the home page.

When you click on an item in the TOC, you will proceed to the corresponding section of your home page. The TOC consists of 4 main sections:

Alerts:

In the example given above, on Supervisor Rvh's home page, the following alerts are displayed:

- Alerts NEW ANIMAL ORDERS
- Alerts ANIMAL STANDING ORDERS DUE
- Alerts DELIVERY SCHEDULE
- Alerts PLACED ORDERS
- Alerts INCOMING STANDING ORDERS SHIPMENTS

Options:

- Protocols
- Animal Orders
- Animal Husbandry (CENSUS)
- Financials

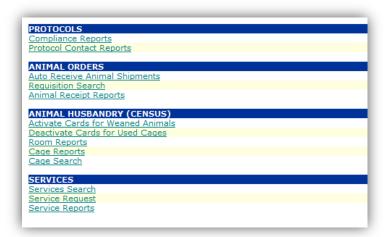
Sites: section appears if you belong to more than one site.

Roles: section appears if you have permissions to more than one role. It displays all roles assigned to you. If you are assigned only one role, you will not see the Roles in the TOC. In the given example, Supervisor Rvh is assigned three roles: the Animal Facility Supervisor (ASUPER, his current role) Principal Investigator (PI) and PI Accounting (PIACCTG) roles.

Change Password: This is an inactive function. For more information about the McGill short username and McGill Password, go to http://kb.mcgill.ca/kb/?ArticleId=1025

Applications and Options Area

The image below illustrates what the Applications and Options area looks like.



The blue stripes – Protocols, Animal Orders, Animal Husbandry (CENSUS), and Services are the various applications, under which a user can have some or all of the related options assigned by the Darwin Web Application administrator in the Darwin Web Expert application.

Introduction to Shared Housing

Shared housing occurs when a PI belongs to a Home FACC (Site) and wants to house animal in a Host(s) facilities. The shared housing process involves many people in this order;



Note

Defining "Home" and "Host" role in this document:

- **Home** is where the protocol originates.
- Host refers to the shared housing.



- Sets up the order preference (only for ACO)
- Sets up the Host facilities (add facility, room and contacts)

Home PI

- Choose the Host facility in Home protocol
- Creates an order from the approved protocol in Home FACC to the Host facility

Host facility Supervisor

- · Adds room number
- Approves the order request made by the Home PI
- Submits the approved order to the Host Animal Buyer

Host Anima Buyer Places and receives the order made by the Home PI

Host Census Coordinator

- Creates quick card for the animals in the Host facility
- Manages census in the Host facility

Host Business Officer

- Generates services for the Home PI in the Host facility
- Invoices the Home PI in the Host facility

Shared Housing is a customized function. Certain applications may differ from the usual Darwin process. Customized instructions are specified in the applicable sections.

Animal Orders

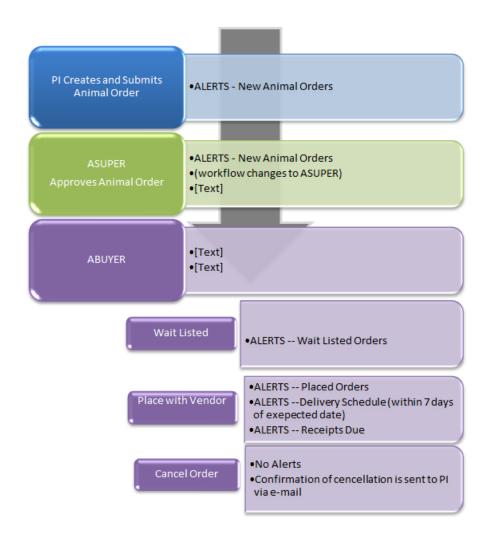
The animal order can be created either by the PI, the PI group's member or the Animal Buyer. The workflow will be slightly different depending on who initiates the order.

Animal order requests can be submitted to the Animal Facility only for an approved protocol and if the animal usage has not exceeded the authorized amount.

This feature only applies to orders deriving from an approved vendor source:

- Non-Commercial Sources: customary processes are maintained for animal acquisition requests from non-commercial or non-approved vendor sources.
- Wildlife: Does not apply to Darwin Animal Orders. The use of field animals will be reported at the renewal phase of the protocol.

Workflow Process for Animal Order



After the PI or ABUYER creates and submits an order request, the system will assign an order number. The **Alerts -- New Animal Orders** section of the Darwin home page notifies the PI, Animal Facility Supervisor, and Animal Buyer of the new order and keeps them informed as to the order workflow status. The workflow status is created and displayed ONLY when a PI starts an order. It will not display if the order is placed by the Animal Buyer.

In the example given below, the order has been created by the PI, but not yet approved by the Animal Facility Supervisor (the workflow status says Animal Facility Supervisor).



When the order is approved by the Animal Facility Supervisor, its workflow status is changed to Animal Buyer.



When the Animal Buyer places the order with the vendor, the order moves to **Alerts – Placed Animal Orders**. It will also appear in the **Alert--Delivery Schedule** if within 7 days of the delivery date. On the delivery date, they automatically move to the **Alerts -- Animal Receipts Due** section. When the order is received, it no longer appears in the alerts.



Animal Order Request for Shared Housing

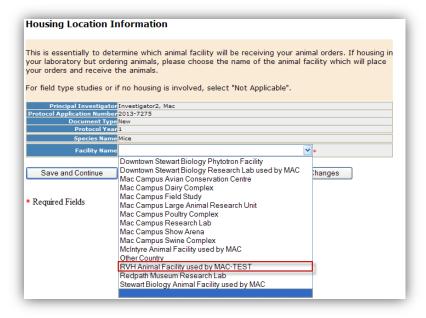
Here is the summary of the animal order workflow for Shared Housing:



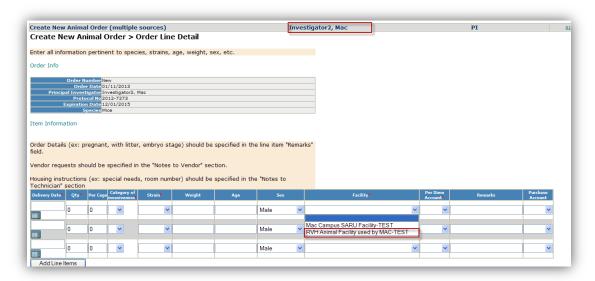
Scenario:

- The MAC FACC is the Home Site and the RVH Animal Facility Test is the Host Facility.
- Mac Investigator2 is the Home Principal Investigator at the MAC. On a protocol, he will see
 Housing Locations created by the Host facility (RVH) ABUYER at MAC called "RVH Animal Facility
 used by MAC"

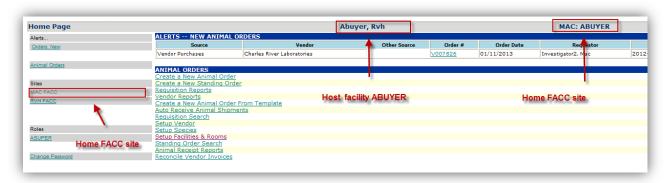
The Home Principal Investigator (*Mac Investigator2*) must choose the shared housing facility he wants to house the animal in (*RVH Animal Facility used by MAC*).



When the protocol is approved, the Housing Location named herein will be available for orders. For this protocol, the MAC PI will be able to order animals to be housed in MAC or RVH facilities used for Outside Housing by MAC.



After the PI creates and submits an order request, the system will assign an order number. An e-mail notification will be issued to the ABUYER and ASUPER and the Alerts -- **New Animal Orders** on the Darwin home page for the <u>HOME</u> FACC site.



(I)

Note

The Host Animal Buyer and Animal Facility Supervisor will only be able to view the alerts pertaining to the shared housing host facility in the protocol's <u>Home</u> FACC site home page.

To view the alerts for the shared housing, the Host Animal Facility Supervisor must switch to the <u>Home</u> site from the Table of Contents (TOC) of Darwin home Page.

Approval of Order Request

The Animal Facility Supervisor role is to assign a building and room number where housing is requested. The order request is displayed in the **Alerts -- New Animal Orders** section.



The Abuyer can override the ASUPER workflow. However, the very first order of a protocol must respect the PI ASUPER ABUYER workflow.

1. Click the order number to select and view the order.



The Create New Animal Order > Order Line Detail page opens.

2. Enter the assigned/confirmed Room number in the Room No. field



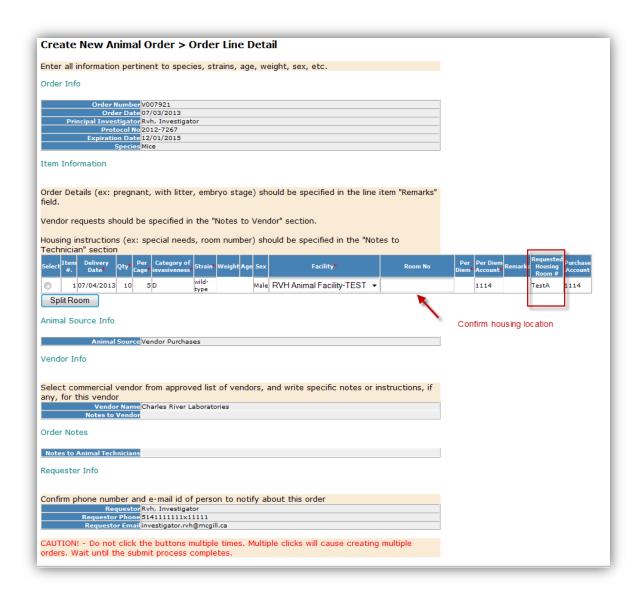
Room number must exactly match the Room set up in the Master List (Facilities and room Setup). This field is Case-sensitive. Use of the alternate letter case will have implications later in the process and you will be unable to create cage cards.



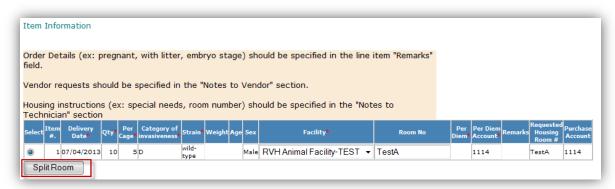
If the Order Requisition submitted by the PI derived from an Order Template, the room number from the original requisition will display in the Room field by default. In this case, confirm or revise the room number.



The PI has the option of requesting the preferred housing location in the Requested Housing Room # field.



- 3. Additional housing rooms can be assigned by clicking **Split Room** (for further actions, follow the on-page instructions) and then approve it by clicking Submit to Animal Buyer.
 - a. Select the item from the Item Information section and click Split Room.

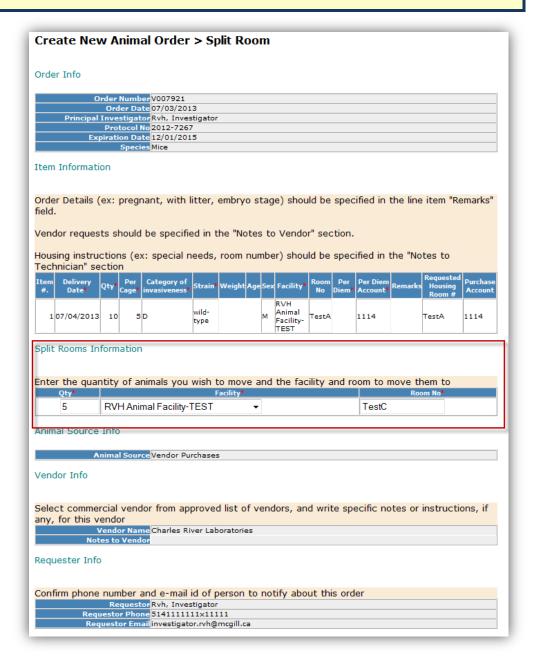


The Create New Animal Order>Split Room page opens.

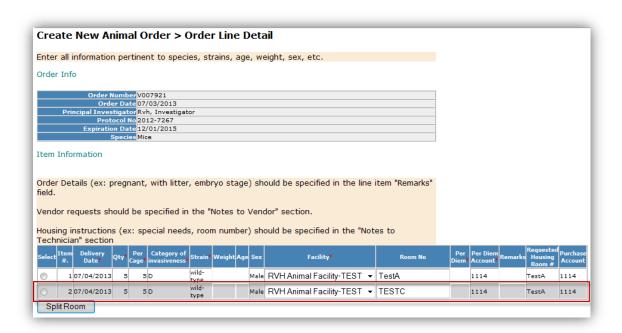
b. In the **Split Rooms Information** section, complete the field for the animals in the alternate location.



Room number must exactly match the Room set up in the Master List (Facilities and room Setup). This field is Case-sensitive. Use of the alternate letter case will have implications later in the process and you will be unable to create cage cards.



c. Click save **Split Room and Continue**. A new item is created in the **Item Information** section of the **Create New Animal Order>Order Line Detail** page.



4. Once the room assignment is complete, click **Submit to Animal Buyer.** The workflow status on the home page **Alerts -- New Animal Order** Alerts is changed to Animal Buyer.



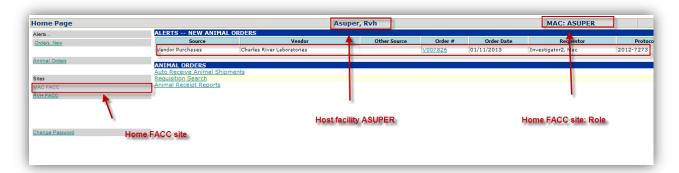


If the supervisor takes no action on the order request, its workflow status will say Animal Facility Supervisor. However, the Animal Buyer may still place the order. Therefore, the supervisor should notify the PI and the Animal Buyer of any decision to cancel or hold the order

Approval of Order Request for Shared Housing

To view the alerts for the shared housing, the Host Animal Facility Supervisor must switch to the Protocol's Home FACC site from the Table of Contents (TOC) of Darwin Home Page.

1. As the **Host Facility ASUPER** (*Rvh Asuper*), select the Home FACC site (*MAC*) from the Table of Contents.



The example above shows that the Host facility ASUPER (*Rvh Asuper*) from the RVH changed his role to MAC:ASUPER and the order request is displayed in the ALERTS – NEW ANIMAL ORDERS

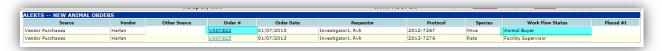
- 2. Follow instructions as described in Approval of Order Request.
- 3. Indicate "TBD" in the Room Number Field on the Create New Animal Order>Order Line Detail page, then click on Submit to Animal Buyer.

Split Rooms does not apply for Shared Housing order requests



Noting "TBD" as a room number is a virtual process performed in the protocol Home site. The information will be adjusted further on in the animal order process.

When the supervisor approves the order, it remains in the **Alerts – New Animal Orders** section on their home page with the workflow changed to the Animal Buyer status.



The Animal Buyer will process the order by assigning the perdiems and choosing one of the following options:

- Save Order Info Save order info to wait for the vendor's confirmation or if you process involves entering the animal purchase information since the requisition is editable at this stage. The order remains in the Alerts -- New Animal Orders section.
- Place with Vendor Place the order with the vendor. The order move to Alerts Placed Orders and, if expected within the next 7 days it will also appear in the Alerts-- Delivery Schedule. The PI will receive also receive an alerts on his Home page as well as an e-mail notification.
- ➤ Wait Listed Wait-list the order. The order is displayed on Alert—Wait Listed Orders. The process can be continued at a later time.

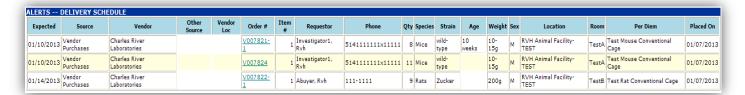
- Cancel Order Cancels the order when requested by the PI (the order is no longer displayed in any alert, and the PI is notified of the order cancellation via email). This is the final step to the cancellation process and must be completed by the ABUYER in for register adjustment to occur.
- ➤ Cancel & Return to Home Page Cancel all the changes you have just made to the order and return to your home page. This will not change the status of the order Requisition.



The Abuyer can override the ASUPER workflow. However, the very first order of a protocol must respect the PI ASUPER ABUYER workflow.

Order is on Delivery Schedule

Animal orders are displayed in the **Alerts -- Delivery Schedule** section when they are placed with the vendor. (The **Alerts -- Delivery Schedule** section is assigned to the Animal Buyer, Animal Facility Supervisor, and Receiving Technician).



On the scheduled delivery date, the orders displayed in the **Alerts -- Delivery Schedule** section will automatically move to the **Alerts -- Animal Receipts Due**. Once an order is received, it no longer appears in any alert. To see more definition of the animal orders alerts, go to <u>Appendix A: Animal Order Alerts</u>

Order is on Delivery Schedule for Shared Housing

As per regular animal order process, alerts will display in the Protocol Home FACC Home Page.

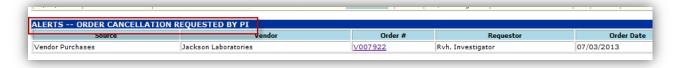
Orders Cancelled by the PI

Before the shipment arrives, the PI can submit a request to cancel the order by clicking on the **Request** to Cancel Order button on the order requisition. If the request is placed in time, the cancellation process must be confirmed by the Animal Buyer.



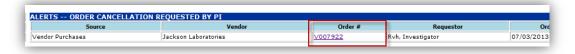
This application will cancel the entire order requisition. For cancellation of an individual shipment on a multi-item requisition, see <u>Cancel Shipment</u>. PI cancellation requests for an individual line item on multi-item requisition must be communicated to the ASUPER or ABUYER via processes outside of Darwin.

The ASUPER and ABUYER receive the **CANCELLED BY PI-ALERT** on the home page as well as an e-mail notification.

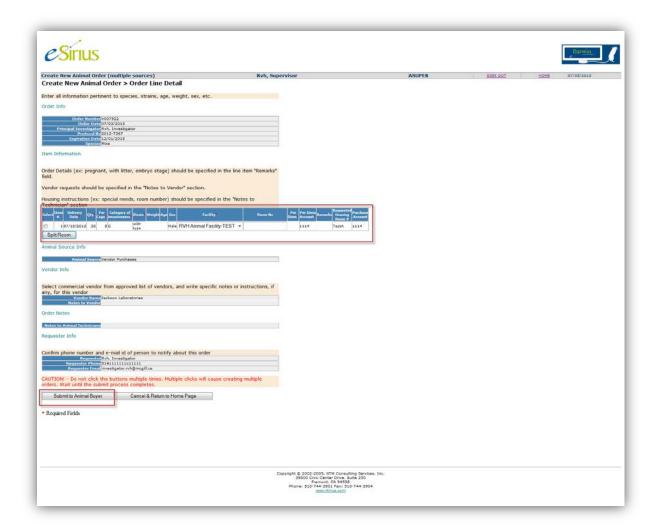


OPTIONAL: The ASUPER can submit the request for cancellation to the ABUYER:

a. Select the order from the Alerts -Order Cancellation Requested by PI on the home page.



b. The **Create New Animal Order>Order Line Detail** page opens. Validate the information and click **Submit to Animal Buyer**



Orders Cancelled by the PI for Shared Housing

As per regular animal order process, alerts will display in the Protocol Home FACC Home Page.

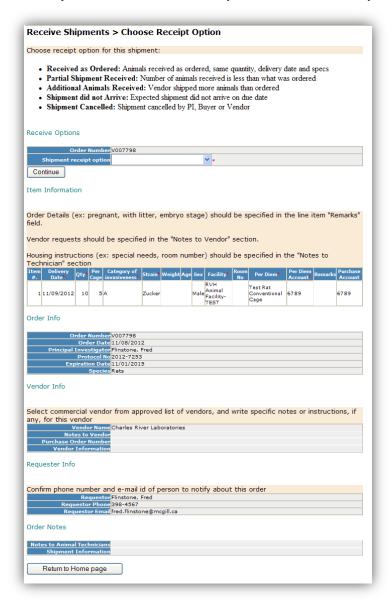
Process Received Shipment

Prior to receiving the animals in Darwin, the Animal Buyer will print the cage cards. The receiving process activates those cards so we will tear-off and discard the activation strip.

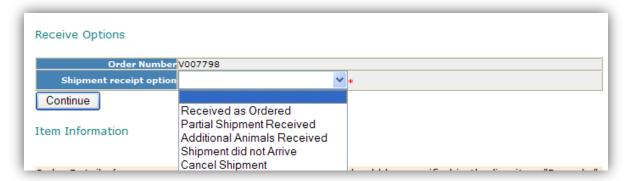
Every animal facility will have their individual process on how the shipment is received and how the shipment information will get to the ASUPER/ABUYER. Once the ASUPER/ABUYER gets information about the shipments for the day, he/ she can enter the information in the Darwin web application.

Process Received Shipment

From the Darwin home page, select an order from the Alerts -- Animal Receipts Due or Alerts -Delivery Schedule . The Receive Shipments > Choose Receipt Option page appears.



2. Choose one of the **Shipment receipt options**:



Detailed information for the individual process is described in the succeeding sections.

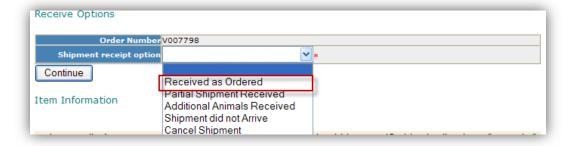
Process Received Shipment for Shared Housing

- The requisition data is stored on the Home FACC site. Therefore, ASUPER must switch to the
 protocol's Home site from the Table of Contents (TOC) of Darwin Home Page to process
 received Shipments.
- Since the facility is NOT barcoded, the Animal Buyer can receive the animals without printing the cage cards.
- Cage cards are generated by the ACCOORD role using the Darwin Desktop Quick Card function.
 Refer to <u>Darwin for the Animal Census Coordinator Office User</u> manual)
- Shipment Receipt is done as per regular process

Received as Ordered

A shipment received as ordered means that the animals received as ordered: same quantity, and delivery date. To proceed with this shipment option:

 From Receive Shipments > Choose Receipt Option page, select Received as Ordered and click the Continue button.



2. From the Receive Shipments > Update Receipt Information page, complete the required fields.



- 3. Click the **Continue** button to open the **Receive Shipments > Finish Item Receipt** page.
- 4. Click the **Finish this Item** button to complete the order receipt. Otherwise, click **Clear Form** or **Cancel & Return to Home Page**.

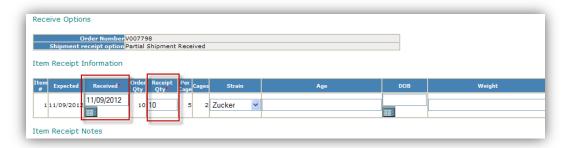
Partial Shipment Received

Partial shipment received means that the number of animals received is less than what was ordered. To proceed with this shipment option:

1. From the Receive Shipments > Choose Receipt Option page, select Partial Shipment Received and click Continue.

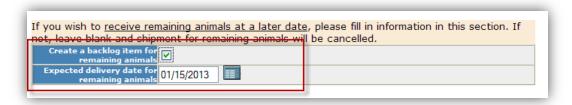


2. From the **Receive Shipments > Update Receipt Information** page, review and edit the required fields *(i.e. Received Date and Receipt Quantity).



3. For Item Receipt Notes section, enter notes related to the receipt of this shipment.

- 4. Click the Continue button to open the Receive Shipments > Finish Item Receipt page.
- If you know the vendor will be shipping the rest of the animals, put a check on Create backlog
 item for remaining animals and change the new expected delivery date for the remaining
 animals.



6. If needed, check cage card records that you wish to discard.



7. Click the Finish this Item button. Otherwise, click Clear Form or Cancel & Return to Home Page.

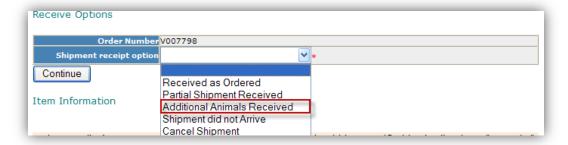


If you have entered a new shipping date and discarded some of the cage cards, you will see this order # in the home page under **Alerts -- Placed Orders** and **Alerts -- Delivery schedule** (the order will appear in this alert if it is 7 days before the delivery date). Now, you will have to prepare the cage cards for this order and once the shipment has arrived, you will do the "Process Received Shipment" procedure.

Additional Shipment Received

Additional Animals Received means vendor shipped more animals than ordered. To proceed with this shipment option:

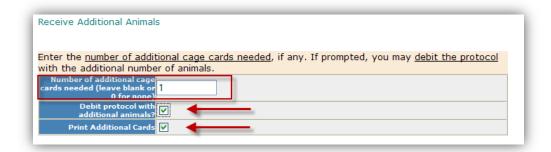
1. From the Receive Shipments > Choose Receipt Option page, select Additional Shipment Received and click Continue.



2. From the **Receive Shipments > Update Receipt Information** page, review and edit the required fields * (i.e. Received Date and Receipt Quantity).



- 3. Then click the Continue button to open Receive Shipments > Finish Item Receipt page .
- 4. For the Receive Additional Animals section;
 - a. Indicate if additional cards are needed. If yes, check the **Print Additional Cards**
 - b. Indicate if the additional animals are to be debited from the protocol



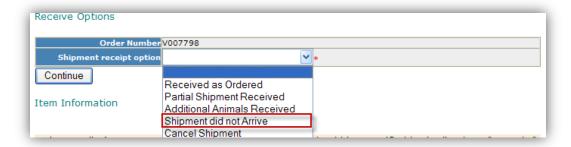
If the **Print Additional Cards** box is checked, you will need to go to Darwin Desktop to print additional cards. Use **Print Cage Cards > Choose Option** for **Print cards for selected Order Number and/or line item** and put a check on **Exclude cards that have been printed?**.

5. Click the Finish this Item button. Otherwise, click Clear Form or Cancel & Return to Home Page.

Shipment did not Arrive

Shipment did not Arrive means that the expected shipment did not arrive on due date. To proceed with this shipment option:

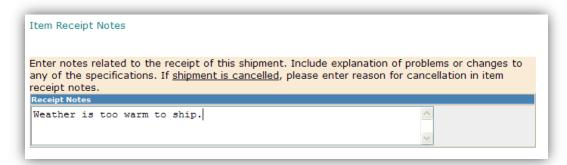
1. From the Receive Shipments > Choose Receipt Option page, select Shipment did not Arrive and click Continue to open Receive Shipments > Update Receipt Information page.



2. For **Item Receipt Information** section, enter the new expected date.



3. For Item Receipt Notes section, enter notes related to the receipt of this shipment.



- 4. Click the Continue button to open the Receive Shipments > Finish Item Receipt page.
- 5. Click the **Finish this Item** button to update the information on the requisition. Otherwise, click **Clear Form** or **Cancel & Return to Home Page**.

Cancel Shipment

This option is recommended for the cancellation of select shipments from a multiple line item requisition. Each of these shipments will have the same Order # but different line Item #.

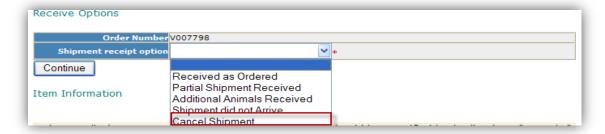


PI cancellation requests for an individual line item on multi-item requisition must be communicated to the ASUPER or ABUYER via processes outside of Darwin.

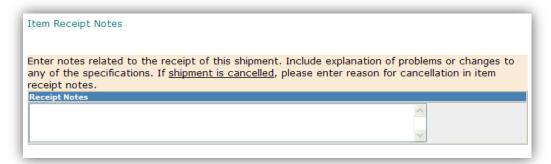
For Requisitions with Multiple Line Items:

The Animal Buyer will take the following steps to cancel the shipment:

- 1. From Animal Buyer Darwin home page, select an order from the Alerts -- Animal Receipts Due or Alerts -- Delivery Schedule.
- 2. From the Receive Shipments > Choose Receipt Option page, select Cancel Shipment and click Continue.



3. From the **Receive Shipments > Update Receipt Information** page, you need to enter the reason for the order cancellation under the **Item Receipt Notes** section.



- 4. Then click the **Continue** button to open the **Receive Shipments > Finish Item Receipt** page.
- 5. Click the **Finish this Item** button to update the information. Otherwise, click **Clear Form** or **Cancel & Return to Home Page**.

The line item will be cancelled and non-editable.

A credit to the protocol register will apply for the number of animals for the cancelled item shipment

For Requisitions with Single Line Item:

Use of the **Cancel Order** option is recommended for single line item requisitions. In addition to cancelling the shipment, the Cancel Order option will also change the order requisition status to "**Cancelled**". Refer to Orders Cancelled by the PI

If the order is only associated with one requisition line (Item #) and the shipment is cancelled from the **Receive Shipments > Choose Receipt Option** page, the status of the order is "**Placed**". The order can be updated to "**Cancelled**" by performing a <u>Requisition Search</u>. Before you perform this type of search make sure you know the order # and after you have found the order do the following:

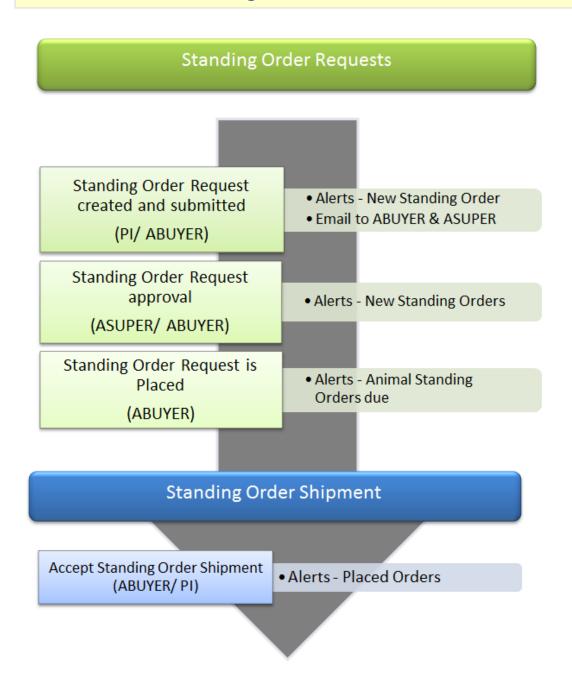
- 1. From the **Requisition Search Results** page, you will notice the Status is "Placed". Click the **Edit Requisition** button.
- The Create New Animal Order> Order Line Detail page will appear. Click the Cancel Order button. This will change the status of the order from "Placed" to "Cancelled".

Standing Orders

With the standing order process, you can create an order with regularly recurring identical shipments.

The workflow for the standing order process is the same as creating regular **Animal Orders**

Workflow Process for Standing Orders



Animal Facility Supervisor Approves Standing Order Request

As with a regular order request, standing order requests appear on the Animal Facility Supervisor's home page in the **Alerts -- New Standing Orders** section with a workflow status of Animal Facility Supervisor when they are created and submitted by the PI.

After the PI initiates the creation of the standing order the Animal Facility Supervisor can select it from the **Alerts -- New Standing Orders** section for editing as necessary based on housing location and delivery date or to accept and approve it as is.

Select the order from the **Alerts -- New Standing Orders** section of your home page, make changes if necessary and click **Submit to Animal Buyer**.



After submission, the order remains in the **Alerts -- New Standing Orders** section, with the ABUYER now showing in the workflow status.



The ABUYER will continue the O\order process and place the order with the Vendor.

After the order is Placed with vendor, the order will moved to Alerts - Animal Standing Orders Due

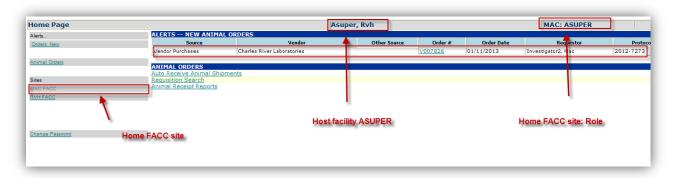


The Animal Buyer can skip the Animal Facility Supervisor step by simply choosing the standing order request from the Alert when the workflow status is Animal Facility Supervisor. The Animal Buyer may edit the standing order requisition.

Animal Facility Supervisor Approves Standing Order Request for Shared Housing

To view the alerts for the shared housing, the Host Animal Facility Supervisor must switch to the Protocol's Home FACC site from the Table of Contents (TOC) of Darwin Home Page.

1. As the **Host Facility ASUPER** (*Rvh Asuper*), select the Home FACC site (*MAC*) from the Table of Contents.



The example above shows that the Host facility ASUPER (*Rvh Asuper*) form the RVH changed his role to MAC:ASUPER and the order request is displayed in the ALERTS – NEW ANIMAL ORDERS

- 2. Follow instructions as described in <u>Approval of Order Request</u>.
- 3. Indicate "TBD" in the Room Number Field on the Create New Animal Order>Order Line Detail page, then click on Submit to Animal Buyer
 - **Split Rooms** does not apply for Shared Housing order requests



Note

Noting "TBD" as a room number is a virtual process performed in the Home site. The information will be adjusted further on in the animal order process.

Accepting Standing Order Shipments

In order to become ACTIVE, the Order shipment or "Plan" must be accepted by the PI or Animal Buyer;

If accepted, the order moved to Alerts -Placed Orders

If declined or skipped, the shipment is removed from the alerts.

Order Delivery Schedule

When either the PI or the Animal Buyer accepts an incoming standing order shipment, it creates the first shipment on the plan and places it in the **Alerts – Placed Orders** section

At this point, it is treated like a regular order. The order number is the same as a regular vendor purchase number, but has a -1, -2, -3 etc. after the number, indicating the shipment number.

Once order is on the **Alerts -- Delivery Schedule**, the Animal Buyer or Animal Census Coordinator must prepare the cage cards.



Note

For the next reoccurring standing order shipment, it is indicated by an increasing number (e.g. V000652-1, V000652-2) and it will appear in the **Alerts -- Standing Orders Due**. At this point, the order is a plan and needs to be accepted before it goes to the **Alerts -- Delivery Schedule**. To see more definitions on the standing order alerts, go to <u>Appendix B: Standing Order Alerts</u>.

Order is on Delivery Schedule for Shared Housing

To view the alerts for shared housing, the Host ASUPER must switch to the Protocol's Home FACC site from the Table of Contents (TOC) of Darwin Home Page.

As per regular animal order process, alerts will display in the Protocol Home FACC Home Page.



Since the facility is <u>NOT</u> barcoded, the Animal Buyer can receive the animals without printing the cage cards. The printing of cage cards will be done via quick cards.

Process Received Shipment

Prior to receiving the animals in Darwin, the Animal Buyer will print the cage cards. The receiving process activates those cards so we will tear-off the activation strip and throw it away. The process for receiving standing orders shipment is the same as the regular orders.

On the delivery date, the standing orders automatically move to the **Alerts -- Animal Receipts Due** section on the ASUPER's home page.

Select an order from the **Alerts -- Animal Receipts Due** section, select the appropriate receipt option and click **Continue**.

Each option available offers different choices for receipt.

- Received as Ordered With this option, you cannot change the number of animals received, but you can edit most of the other items in the Item Receipt Information section of the Receive Shipments > Update Receipt Information page.
- Partial Shipment Received With this option, you can create an additional line item for delivering the remaining animals at a later date. If not, you may credit the protocol.
- Additional Animals Received With this option, you can debit the protocol for the additional animals.
- Shipment did not Arrive With this option, you can ask for a new delivery date.
- Cancel Shipment With this option, you can cancel the shipment and credit the protocol.

Process Received Shipment for Shared Housing

To view the alerts for shared housing, the Host ASUPER must switch to the Protocol's Home FACC site from the Table of Contents (TOC) of Darwin Home Page.

As per regular animal order process, alerts will display in the Protocol Home FACC Home Page.



Since the facility is <u>NOT</u> barcoded, the Animal Facility Supervisor can receive the animals without printing the cage cards. The printing of cage cards will be done via quick cards.

Auto Receive Shipments

With the Auto-Receive Animal Shipments option, the Animal Facility Supervisor can receive multiple orders.

Auto Receive applies only to

- Shipments received as ordered. Additional, partial and late shipments must be reconciled before using the Auto Receive option.
- Shipments that have been placed with vendor and are listed in the Alerts Animal Receipts
 Due section.



Note

This application only applies to

- Shipments "Received as Ordered". Shipments with additional or fewer animals ordered must be received individually. Refer to <u>Process Received Shipment</u>
- Orders in the Alerts Animal Receipts Due section, and neither overdue nor future deliveries. These will need to be managed individually.

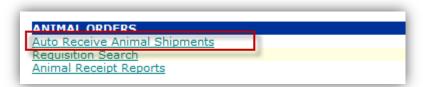


Note

Cage Cards must be printed prior to receiving orders in Darwin

Auto Receive Shipments

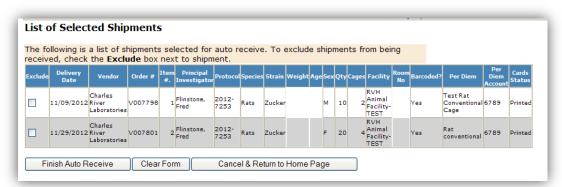
1. Select **Auto-Receive Animal Shipments** from the **Animal Orders** section on your Darwin home page.



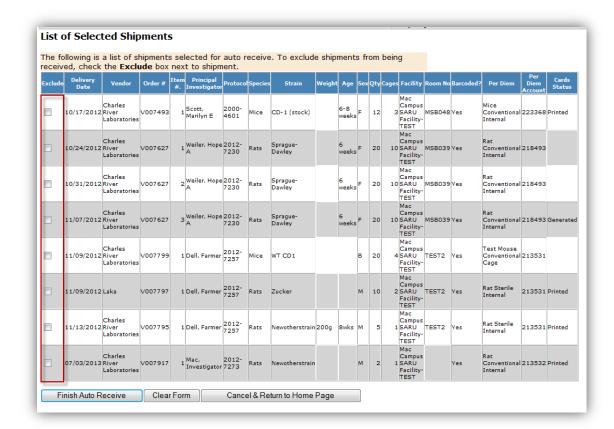
- 2. In the Auto Receive Option page, specify the filters for your search. (Fields marked with an asterisk * are required fields).
 - Select Vendor Source in the Animal Source field.

according to the filters ye	will receive all shipments and activate cage cards for bar-coded facilities ou specify below. Auto receive selects ship Donated Animals
with vendor.	Non-Commercial Sources
Animal Source	Vendor i dichases
Facility Name	→ Wildlife Capture
Vendor Name	▼
Other Source	
Expected From Date	07/05/2013
Expected To Date	07/05/2013
	nuing with auto receive, make sure you have reconciled any shipments with as partial and late shipments. Return to Home Page

3. The **List of Selected Shipments** page opens.



On the **List of Selected Shipments** page, the list of orders meeting your search criteria is displayed. You may choose to EXCLUDE a shipment from the auto receive process by selecting it and clicking **Finish Auto Receive**. To auto-receive ALL displayed shipments do not check 'Exclude' - just click **Finish Auto Receive**.



Alerts for the received shipments are removed from the home page.

Auto Receive Shipments for Shared Housing

This option is not applicable for Shared Housing orders

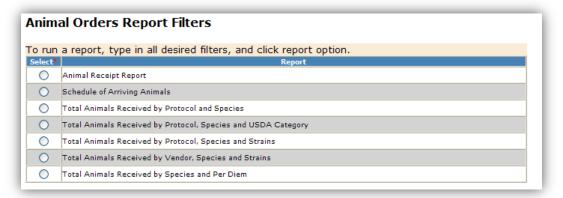
Requisition Options

Animal Receipt Reports

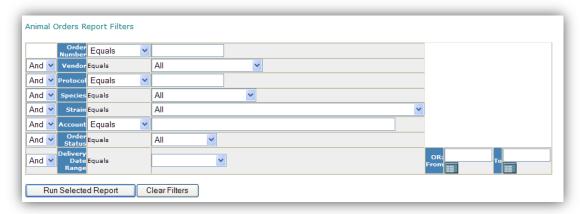
 From your home page, select the Animal Receipt Reports option from the Animal Orders section.



2. From the Animal Orders Report Filters page, select a report to view.



3. Apply filters to narrow your search, if needed. (See <u>Appendix C: Search Filters</u> for the definitions.)



4. Click the Run Selected Report button.

In the example given, the animal receipts report is shown.



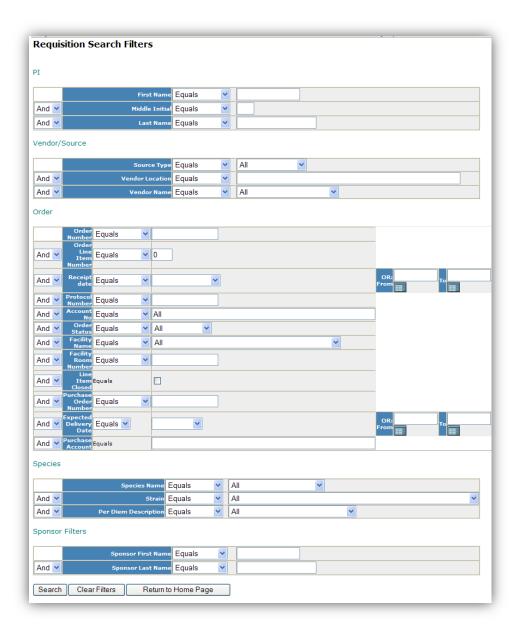
Requisition Search

With the **Requisition Search** option, you can search for all your orders.

1. On your home page, select the **Requisition Search** option from the **Animal Orders** section.



2. The **Requisition Search Filters** page opens. Enter all the necessary filters. If needed, you can narrow your search by Vendor/ Source section. (See <u>Appendix C: Search Filters</u> for the definitions.)



- 3. Once you have applied all the necessary filters, click **Search**.
- 4. The **Requisition Search Results** page opens. Enter all the necessary filters. If needed, you can narrow your search by Vendor/ Source section. (See <u>Appendix C: Search Filters</u> for the definitions.)

In the example, the search results were obtained by the Animal Buyer. With the **View Requisition and Edit Requisition** buttons, the Animal Buyer can view and edit orders that have not been received.

The PI or PI staff does not have the select radio button and cannot edit orders.

st o	of Requisit	tion Sear	ch																			
lect	Order No	Item Protoc	ol Source	Order Date #	O Status	Placed On	Other Source	Date Expected	Requestor	USDA Category	Strain	Weight	Age	Sex	Account No	Per Diem Desc	Vendor	Species Group	Species	Facility Name	PI Full Name	Spons
)	V007820	1 2012- 7267	Vendor Purchases	01/04/2013	Placed	01/04/2013			Morocutti, Bruna	С	Zucker			м	9993		Charles	Rodents		RVH	Investigator1, Rvh	
)	V007821- 1	1 2012- 7267	Vendor Purchases	01/07/2013	Placed	01/07/2013		01/10/2013	Investigator1, Rvh		wild- type	10- 15g	10 weeks	м	1114	Test Mouse Conventional Cage		Rodents	Mice	RVH Animal Facility- TEST	Investigator1, Rvh	
Э	V007822- 1	1 2013- 7276	Vendor Purchases	01/07/2013	Placed	01/07/2013		01/14/2013	Abuyer, Rvh	А	Zucker	200g		м	1114	Test Rat Conventional Cage	Charles River Laboratories	Rodents		RVH Animal Facility- TEST	Investigator1, Rvh	
О	V007823	1 2012- 7267	Vendor Purchases	01/07/2013	Cancelled	01/07/2013		01/09/2013	Investigator1, Rvh	С	wild- type		6 weeks	м	1114	Test Mouse Conventional Cage	Harlan	Rodents	Mice	RVH Animal Facility- TEST	Investigator1, Rvh	
О	V007824	1 2013- 7276	Vendor Purchases	01/07/2013	Placed	01/07/2013		01/10/2013	Investigator1, Rvh			10- 15g		м	1114	Test Mouse Conventional Cage		Rodents		RVH Animal Facility- TEST	Investigator1, Rvh	
О	V007825	1 2013- 7276	Vendor Purchases	01/07/2013	Cancelled	//		01/15/2013	Investigator1, Rvh	D	Zucker	250- 300g		М	1114		Harlan	Rodents	Rats	RVH Animal Facility- TEST	Investigator1, Rvh	

Animal Husbandry (Census)

The Animal Husbandry section, the ASUPER can;

- Activate / deactivate cage cards
- Generate cage and Room reports
- Run searches for cage by location, PI, per diems, and various other filters.

This section does not apply to Shared Housing. Cage cards are created and managed only in the animal housing site.

Activate cards for Weaned Animals

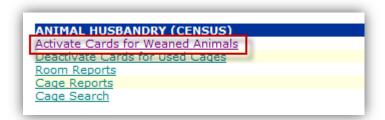
You can activate cards for weaned animals by:

- A. Card number (Typing or scanning);
- B. Breeding requisition number.



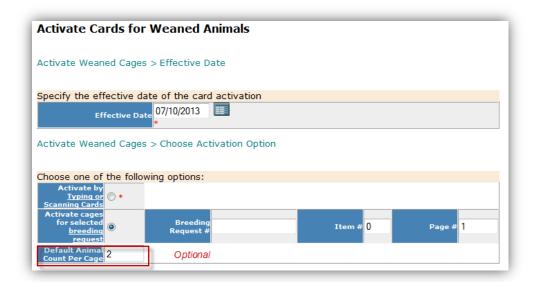
Ensure that your scanner is configured to use the automatic carriage return option by scanning the ACTIVATE CAGE CARDS programming bar code on the scanner programming sheet refer to Appendix D1: Wireless Scanner Bar Code Programming

1. From your home page, select the **Activate Cards for Weaned Animals** option from the **Animal Husbandry (Census)** section.



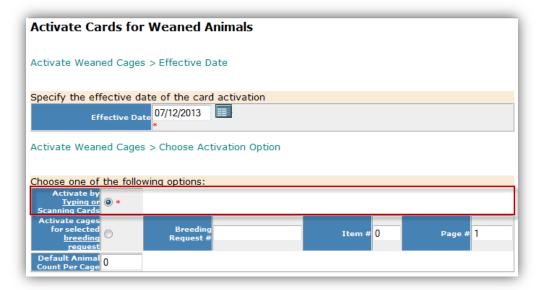
The Activate Cards for Weaned Animal page opens.

- 2. Select the activation date in the **Effective date** field
- Select the option in which you wish to deactivate the cards (typing/scanning or breeding request)
- 4. OPTIONAL: You may wish to enter a default number of animals for each cage in the **Default Animal Count Per Cage** field. Each card will be automatically set for the number entered.



A. Activate cards for Weaned Animals by Typing or Scanning Cards:

1. Select the radio button for **Activate by Typing or Scanning Cards** and click **Continue**.



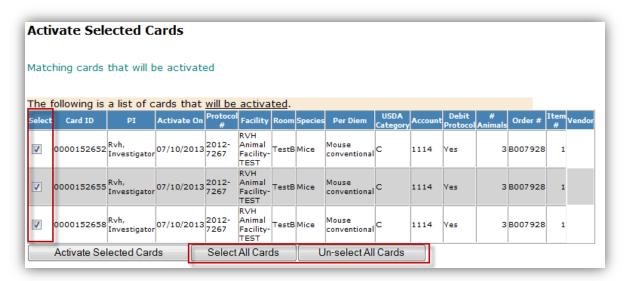
2. The **Scan Cards to Activate** page opens where you can scan or type cage card numbers of cages to activate in the **Card ID** column.



When typing cage card numbers manually, you do not need to add the preceding zeros of the card ID.



- 3. Unselect the checkbox in the **Debit Protocol** column for the appropriate cards if animal numbers should not be debited from the protocol.
- 4. Adjust animal numbers if required
- 5. After entering all cards to activate, click **Continue**.
- 4. The **Activate Selected Cards** page opens with the list of matching cards for activation.



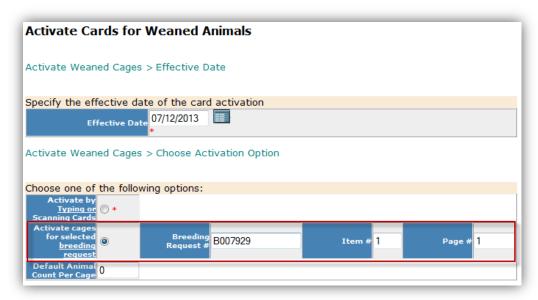
5. On this page, you can confirm the cards to be activated. All cards are selected for activation by default.

To remove an individual card for activation, unselect it by clicking on the corresponding checkbox in the **Select** column. You also have the option to Select All or Unselect ALL by clicking the corresponding buttons at the bottom of the dialog.

6. To activate cards, click **Activate Selected Cards.** You will be directed back to the **Activate Cards for Weaned Animals** page. To return to the home page, click on **Return to Home Page** button.

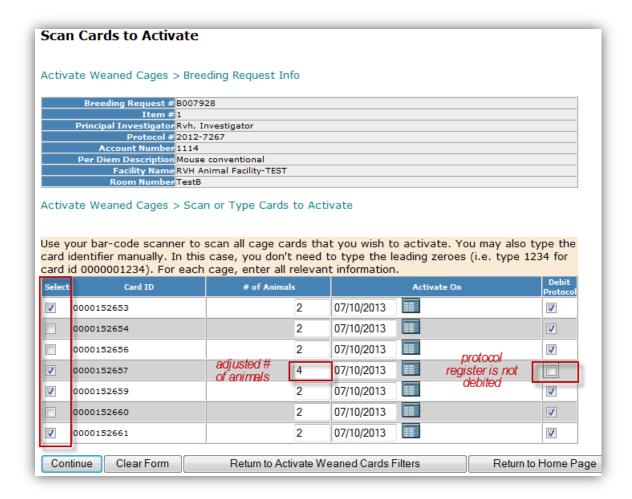
B. Activate Cards For Weaned Animals By Breeding Requisition Number:

1. Select the radio button for **Activate Cages for selected breeding request** and click **Continue**.



The **Scan Cards to Activate** page appears where you can see all the cards on the breeding requisition that have not yet been activated.

2. You can edit the cards by changing the number of animals, change the date, and decide whether or not to debit the protocol.



- 3. Select cards to activate and click **Continue** to proceed to the **Activate Selected Cards** confirmation page.
- 4. On the **Active Selected Cards** page, you can confirm the cards to be activated. By default, all cards are selected.

To remove an individual card for activation, unselect it by clicking on the corresponding checkbox in the **Select** column. You also have the option to Select All or Unselect ALL by clicking the corresponding buttons at the bottom of the page.

To activate cards, click **Activate Cards**. You will be directed back to the **Activate Cards for Weaned Animals** page. To return to the home page, click on **Return to Home Page** button.

Deactivate Cards for Used cages

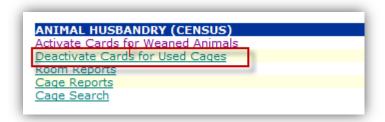
You can deactivate cards for used animals by:

- A. Cage cards
- B. Order Number
- C. Protocol
- D. Room
- E. Based on Query (feature is not available)

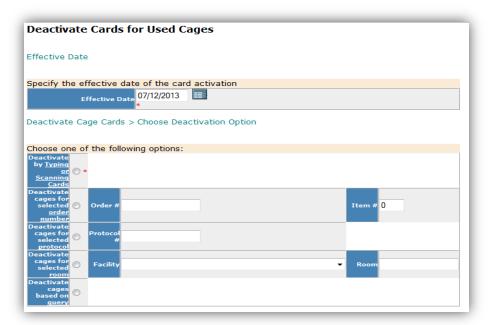


Ensure that your scanner is configured to use the automatic tab option by scanning the **DEACTIVATE CAGE CARDS** programming bar code on the scanner programming sheet. Refer to Appendix D1: Wireless Scanner Bar Code Programming

1. From your home page, select the **Deactivate Cards for Used Cages** option from the **Animal Husbandry (Census)** section.



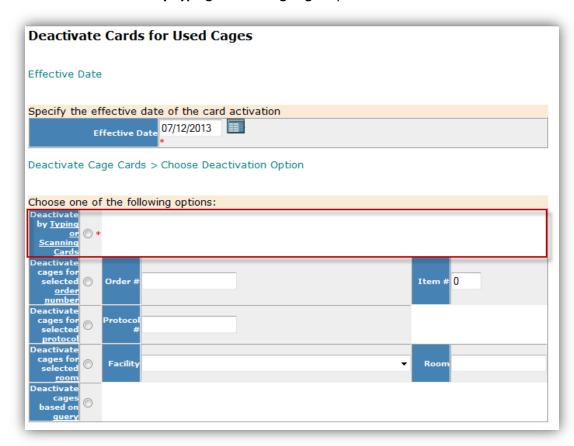
The **Deactivate Cards for Used Cages** page opens.



- 2. Select the deactivation date in the **Effective Date** field.
- 3. Select any of an option in the **Deactivate Cage Cards>Choose Deactivation Option** section.

A. Deactivate Cages by Typing or Scanning Cards

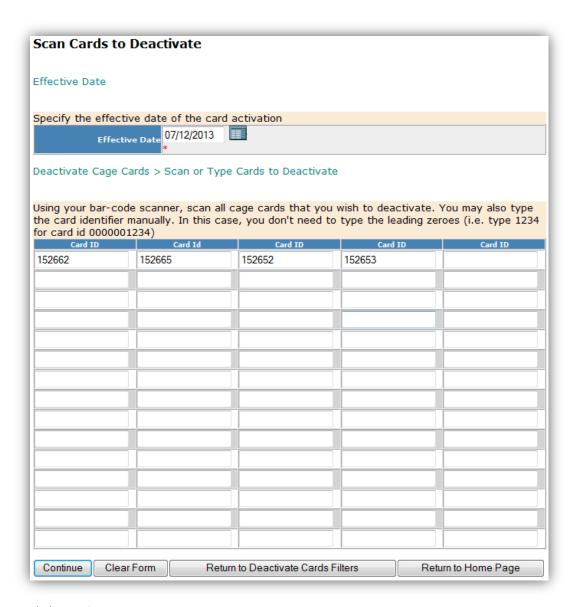
1. Select the **Deactivate by Typing or Scanning Cages** option and click **Continue**



2. The **Scan Cards to Deactivate** page opens where you can scan or type cage card numbers to deactivate in the **Card ID** column.



When typing cage card numbers manually, you do not need to add the preceding zeros of the card ID.



- 3. Click Continue.
- 4. The **Deactivate Selected Cards** page opens with the list of matching cards for deactivation. Any discrepancies, such as Cards Never Activated or Cards Already Deactivated will appear in the corresponding sections on this page.

In the example given, card ID # 152653 for Order # B007928 has never been activated.

Deactivate Selected Cards	
Effective Date	
Specify the effective date of the card activation Effective Date * 07/12/2013	
Matching cards that will be deactivated	
The following is a list of cards that will be deactivated on the effective date you specified.	
Select Card ID Activated Time PI Protocol Facility Room Species Strain Per Diem Account Or	der# Item
Rvh 2012- Animal Mouse	07928 1
0000152662 07/12/2013 15:26:53 Rvh, 2012- Animal Facility- TEST RvB Mice Mouse conventional 1114 B00	07929 1
0000152665 07/12/2013 15:26:53 Rvh, 2012- Rvh Animal Facility- TEST TestB Mice Conventional 1114 B00	07929 1
Deactivate Selected Cards Select All Cards Un-select All Cards	
Cards never activated	
The following is a list of cards that are <u>not active</u> . Card ID Expected On Order # Item Vendor Other Source PI Protocol # Facility Room Species Strain Per Dier	n Account
0000152653 07/10/2013 B007928 1 Rvh, 2012- Animal Facility- TEST RVH A	nal 1114
Return to Deactivate Cards Filters	

5. In the **Matching cards That Will be Deactivated** section, confirm the cards to be deactivated. All cards are selected by default.

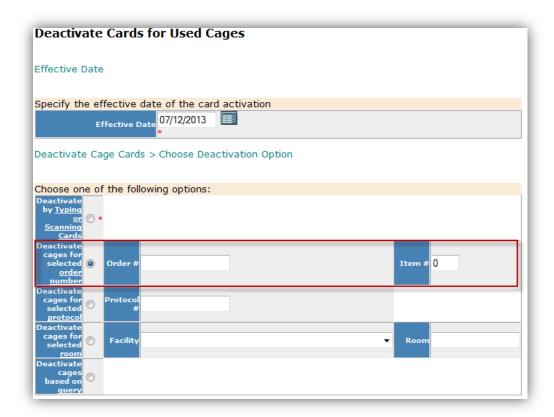
To remove an individual card, unselect it by clicking on the corresponding checkbox in the Select column. You also have the option to Select All or Unselect ALL by clicking the corresponding buttons at the bottom of the table.

6. Click **Deactivate Selected Cards**. You will be directed back to the **Activate Cards for Weaned Animals** page. To return to the home page, click on **Return to Home Page** button.

B. Deactivate Cages for Selected Order

This option will deactivate ALL cards with the assigned order number

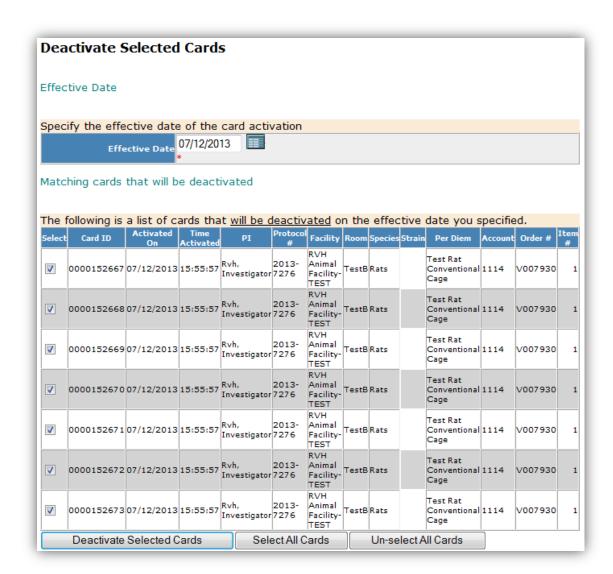
- 1. Select the **Deactivate cages for selected order number** option.
- 2. Enter the Order Number and the Item Number



3. Click Continue

4. On the **Deactivate Selected Cards** page, a list of the cards that will be deactivated on the effective date you specified will display. All cards are selected for deactivation by default.

To remove an individual card for activation, unselect it by clicking on the corresponding checkbox in the Select column. You also have the option to **Select All** or **Unselect ALL** by clicking the corresponding buttons at the bottom of the table.

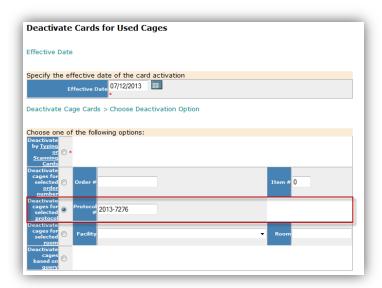


To deactivate selected cards, click Deactivate Selected Cards. You will be directed back to the
 Activate Cards for Weaned Animals page. To return to the home page, click on Return to Home
 Page button.

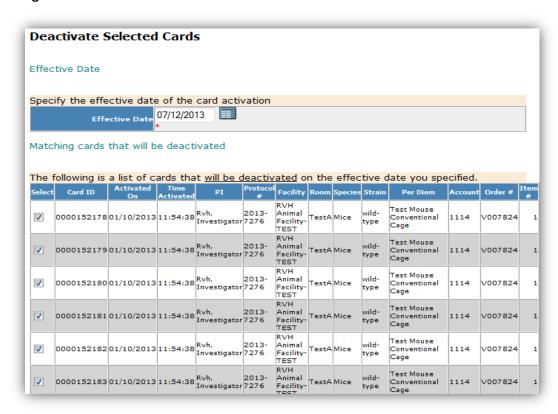
C. Deactivate Cages for Selected Protocol

This option will deactivate ALL cards assigned to the selected protocol

- 1. Select the **Deactivate Cages for Selected Order Number** option on the **Deactivate Cards for Used Cages** page.
- 2. Enter the 8-digit Protocol Number and click **Continue**.



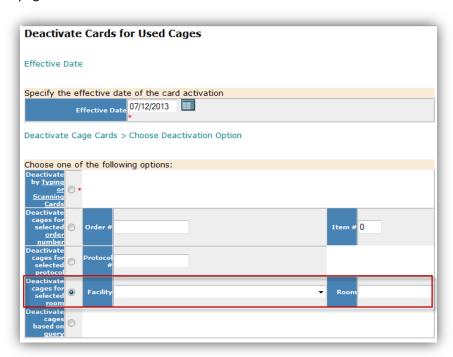
- 3. On the **Deactivate Selected Cards** page, a list of the cards that will be deactivated on the effective date you specified will display. All cards are selected for deactivation by default.
 - To remove an individual card for activation, unselect it by clicking on the corresponding checkbox in the Select column. You also have the option to **Select All** or **Unselect ALL** by clicking the corresponding buttons at the bottom of the table.
- To deactivate selected cards, click Deactivate Selected Cards. You will be directed back to the
 Activate Cards for Weaned Animals page. To return to the home page, click on Return to Home
 Page button.



D. Deactivate Cages for Selected Room

This option will deactivate ALL cage cards for the selected room

 Select the Deactivate Cages for Selected Room option on the Deactivate Cards for Used Cages page.



2. Select the Animal **Facility** from the drop-down list and enter the **Room** number.



Room number must exactly match the Room set up in the Master List (Facilities and room Setup). This field is Case-sensitive. Use of the alternate letter case will have implications later in the process and you will be unable to create cage cards.

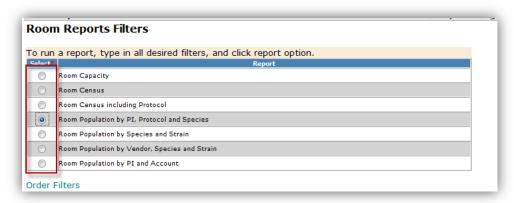
- 3. Click Continue.
- 4. On the **Deactivate Selected Cards** page, a list of the cards that will be deactivated on the effective date you specified will display. All cards are selected for deactivation by default.
 - To remove an individual card for activation, unselect it by clicking on the corresponding checkbox in the Select column. You also have the option to **Select All** or **Unselect ALL** by clicking the corresponding buttons at the bottom of the table.
- To deactivate selected cards, click Deactivate Selected Cards. You will be directed back to the
 Activate Cards for Weaned Animals page. To return to the home page, click on Return to Home
 Page button.

Room Reports

1. From your home page, select the **Room Reports** option from the **Animal Husbandry (Census)** section.

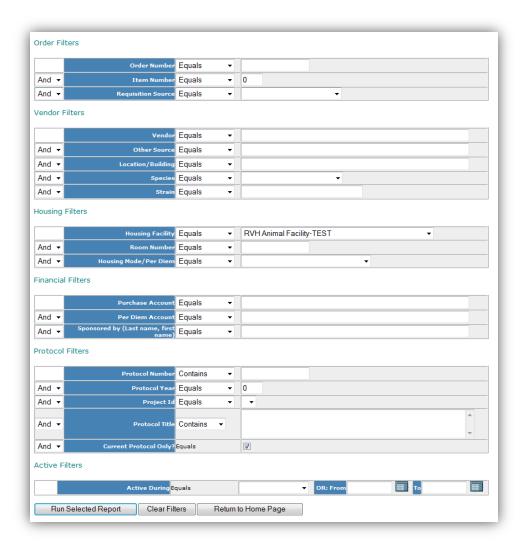


2. The **Room Reports Filters** page opens. Select a requisition report you need to run.

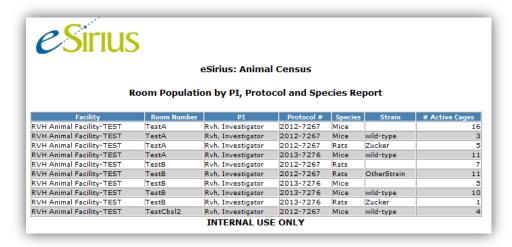


3. From the **Room Reports Filters** page, apply appropriate filters. (See <u>Appendix C: Search Filters</u> for the definitions.)

In the example given, a report listing the Room population, PI, Protocol and Species will be generated for the RVH Animal Facility-TEST.



4. Click the **Run Selected Report** button. The appropriate report will be displayed.

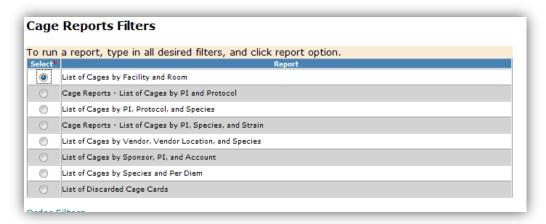


Cage Reports

1. From your home page, select the **Cage Reports** option from the **Animal Husbandry (Census)** section.

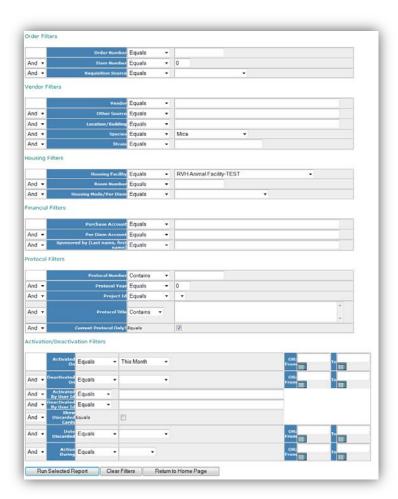


2. The Cage Reports Filters page opens. Select a requisition report you need to run.

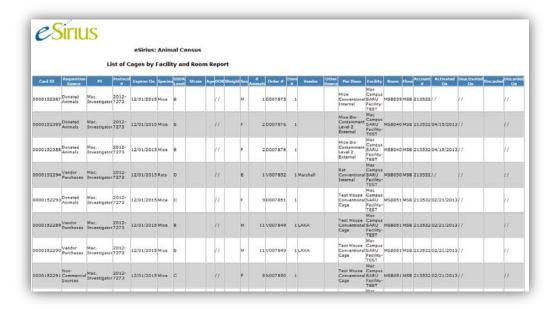


3. From the **Requisition Reports Filters page**, apply appropriate filters. (See <u>Appendix C: Search Filters</u> for the definitions.)

In the example given, a report with a list of <u>active cages</u> within the last <u>month</u> will be generated for the <u>mice</u> housed in the <u>RVH Animal Facility-TEST</u>



4. Click the **Run Selected Report** button. The appropriate report will be displayed.



Protocols



Note

This feature is not available for Shared Housing protocols. A request to obtain Protocol information must be submitted to the protocol's Home FACC administrator.

Protocol Contact Reports

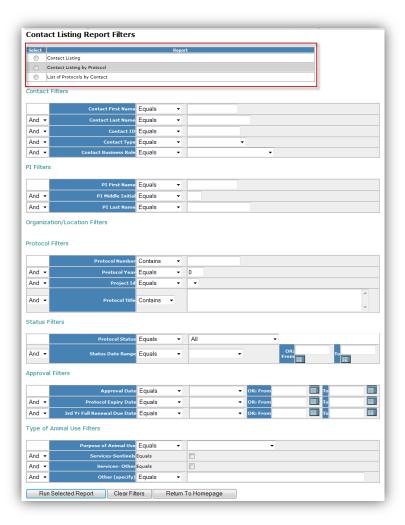
The Protocol Contact Report function generates various reports with personnel contact information.

1. Select the **Protocol Reports** option in the **Protocols** section on your Darwin home page.

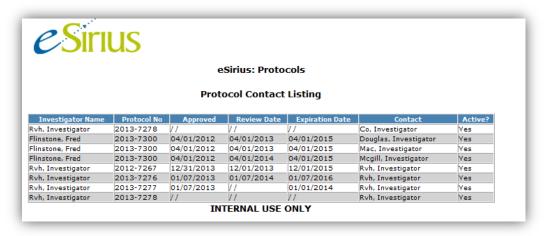


The Contact Listing Report Filters page opens

2. Select the type of report you want to generate and select the appropriate filters for your search. Click on the **Run Selected Report** button

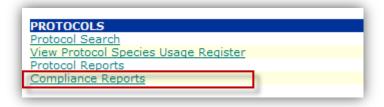


The report in accordance to the search filters is displayed.



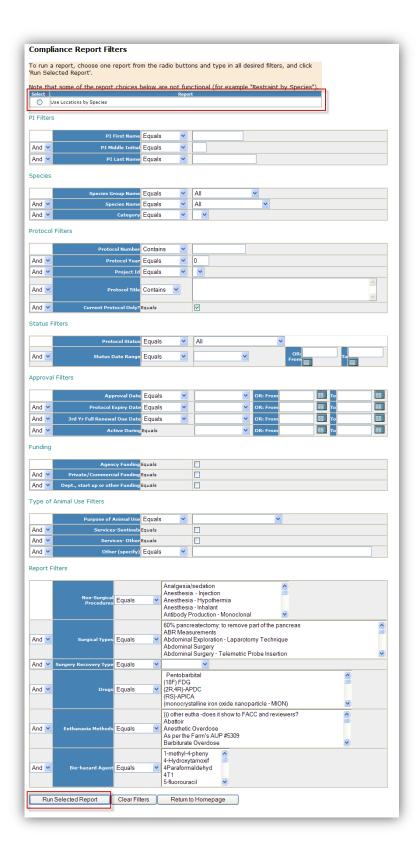
Compliance Reports

1. Select the **Protocol Reports** option in the **Protocols section** on your Darwin home page.



The Compliance Report Filters page opens

2. Select the report **Use Locations by Species** and select the appropriate filters for your search. Click on the Run Selected Report button



The report in accordance to the search filters is displayed.



eSirius: AAALAC Compliance

Use Locations by Species

Principal Investigator	Protocol No	Protocol Yr	Species	Facility Name	Room No	Type of Research
Investigator1, Rvh	2012- 7267	1	Mice	RVH Animal Facility-TEST	H363Aprocedure	2 Medical relating to diseases
Investigator1, Rvh	2012- 7267	1	Mice	RVH Research Lab	Frade Lab	2 Medical relating to diseases
Investigator1, Rvh	2012- 7267	1	Rats	RVH Animal Facility-TEST		2 Medical relating to diseases
Investigator1, Rvh	2012- 7267	1	Rats	RVH Research Lab	otherPIlab	2 Medical relating to diseases
Investigator1, Rvh	2013- 7276	1	Mice	RVH Animal Facility-TEST	H363Aprocedure	2 Medical relating to diseases
Investigator1, Rvh	2013- 7276	1	Mice	RVH Research Lab	Freds Lab	2 Medical relating to diseases
Investigator1, Rvh	2013- 7276	1	Rats	RVH Animal Facility-TEST		2 Medical relating to diseases
Investigator1, Rvh	2013- 7276	1	Rats	RVH Research Lab	otherPIlab	2 Medical relating to diseases
Investigator1, Rvh	2013- 7277	1	Mice	RVH Animal Facility-TEST	H363Aprocedure	2 Medical relating to diseases
Investigator1, Rvh	2013- 7277	1	Mice	RVH Research Lab	Freds Lab	2 Medical relating to diseases
Investigator1, Rvh	2013- 7277	1	Rats	RVH Animal Facility-TEST	H363Bprocedure	2 Medical relating to diseases
Investigator1, Rvh	2013- 7277	1	Rats	RVH Research Lab		2 Medical relating to diseases
Investigator1, Rvh	2013- 7278	1	Rabbits	MGH Large Animal Facility used by RVH	A9	3 Regulatory testing
Investigator1, Rvh	2013- 7278	1	Rabbits	RVH Animal Facility-TEST	н369	3 Regulatory testing

Services

The aim of this document is to provide information on setting up the common items, request groups and service request using the Darwin web.

The Darwin Services application is a web-based application. The ASUPER uses this program to do the following:

- Service Request
- Services Search
- Service Reports

The Darwin Services application must be properly configured before starting to use the program. The set ups are managed by the Institutional Business Officer

The role of the ASUPER:

• The Animal Facility Supervisor (ASUPER) is the primary user for the Darwin Services web-based application.

There are preset **Request Types** and **Item Types** (Global settings reserved for Animal Compliance Office Only) at the top level. For example;

- Create a Service Request Group attached to the appropriate Service Request Type
 - **Experimental**: allows you to link the service request to a specific protocol (e.g. technical procedures for a protocol)
 - **Veterinary Care:** allows you to link the Service Request for Veterinary Care related items to the PI account. (e.g. treatments/ Tech time)
 - Husbandry: allows you to link the Service Request for Husbandry related items to the PI account. (e.g. split cages)
 - Administrative: links the Service Request for business related items to the PI account.
 (e.g. journal corrections)
- 2. Create a Service Common Item (s) attached to the appropriate Service Item Type
 - **Supplies:** Common items linked to the Supplies Item Type, can be added to a service request without linking the common item to the request group.
 - Other: For all other Item Types. These common items must be linked to a request group during the services setup.
- 3. Pool the Service Common Items under the appropriate Request Group(s)

Service Request Type

Service Request Group



Service Item Type

Service Common Item

Service Request

Allows assigned office users to create and submit service requests.

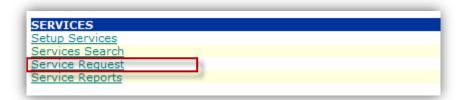
To submit service requests, you must specify the Principal Investigator and account number under which the request will be registered in the system.

The Service Request function may be used to assign Services to other Office User roles (e.g. AHEALTH for technical service) and/or to record a billable charge. The instructions described in this section will refer only to the Billing function.

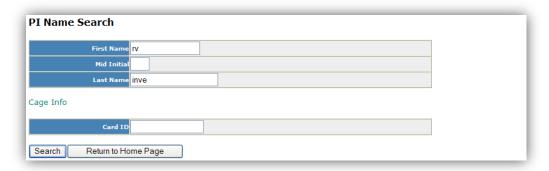
The financial and the request sections of the Service Request work independently. For example, cancelling a Service Request is not sufficient to prevent billing. The **Service Request Detail** section must also be edited to cancel the billing process.

To get to Service Request:

1. Click the **Service Request** link under the **Services** section of your Darwin home page.



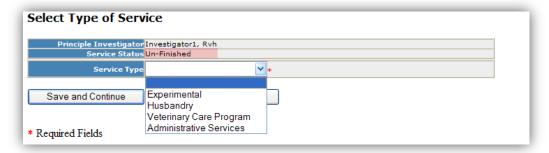
2. The PI Name Search page opens, where you should enter full or partial PI. Click Search.



3. If your search results in a selection list, select the Principal Investigator you want by clicking on the appropriate radio button on the PI Name Search Results and then click the Select button.



4. The **Select Type of Service** page opens, where you should select the **Service Request Type** of your request. By default Service Request Type is initialized with the **Un-Finished** status.



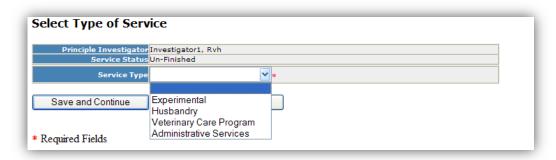
In the example given, "Husbandry" has been selected as the Service Request Type

5. Click Save and Continue.

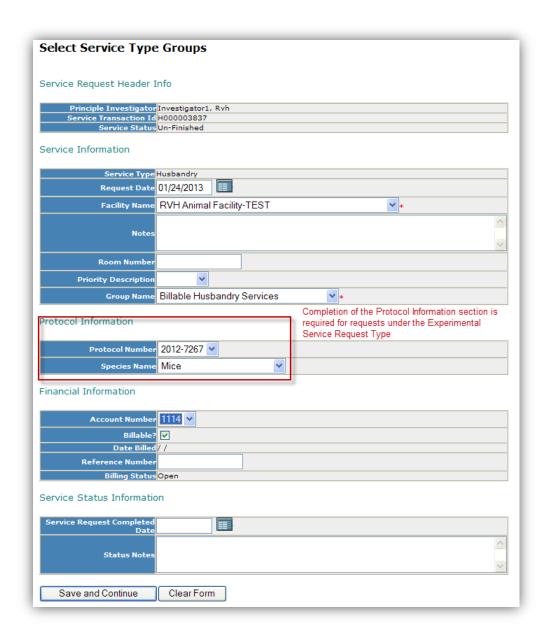
Submitting a Service Request

Case Scenario: We will create a Service Request the "Cage Splits by facility Staff" service, charged to Rvh Investigator1.

 From the Service Type Groups select the Service Request Type (Experimental, Husbandry, Veterinary care Program or Administrative Services) of your request and click Save and Continue.



- 2. Complete the required (*) and any optional information in the input fields of the **Select Service Type Groups** page. On this page, the complete the following information:
 - Group Name: select the appropriate Service Request Group
 - Protocol Number: Required only for requests under the Experimental Service
 Request Type
 - Species Name: Required only for requests under the Experimental Service Request
 Type
 - Account Number: choose one from the drop-down list
 - Service Request Completed Date: Can be indicated here or on the next page.



In the example given, the request is for the Service Request Group "Billable Husbandry Services, charged to Rvh Investigator, account #114, for protocol #2012-7267.

Note (C)

The sections of the **Select Service Type Groups** are also available on the **Service Request Info** page that follows. However, the mandatory fields on the **Select Type of Service** Page must be completed to continue the process.

- Service Request Header Info: In this section, you can see information about
 - ✓ Principal Investigator
 - ✓ Status of the request (during request submission it acquires the Unfinished status by default)
 - ✓ Service transaction ID that is generated automatically with the prefix that indicates the type of request by the first letter of type name.
 - (E.g. H000003837 indicates that this under the "Husbandry" Service Request Type
- Service Information (This section is also available on the next page)
 In this section, you can see
 - ✓ Information about the service request type.
 - ✓ Input fields for service request date, facility name and room number, notes on the requested service, priority for the request, and Service Request Group name corresponding to the selected Service Request Type.



In the Facility Name drop-down list, only the facilities assigned for the user who creates the request are available for selection

Protocol Information (This section is also available on the next page): Input fields for Protocol Number and Species involved in the request. Only the species that are on a balance of the approved protocol can be selected in the request.



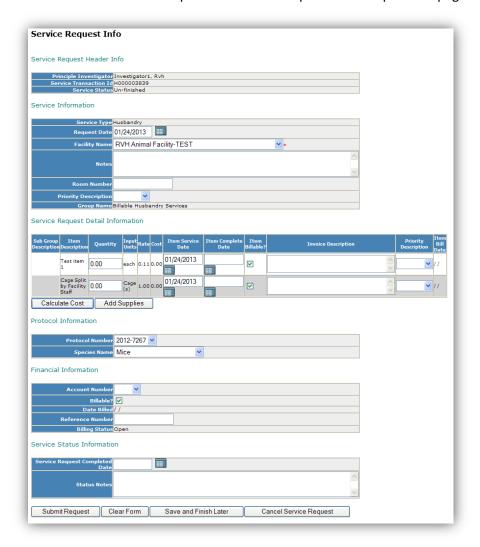
Protocol Number and Species Name information is required for requests under the Experimental Service Request Type.



Only the species that are on a balance of the approved protocol can be selected in the request.

Note (

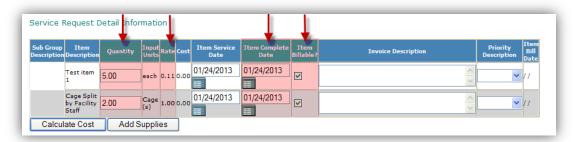
- Financials Information: (This section is also available on the next page)
 - The account number: must be selected
 - Billable check box: If checked, the request will be billed.
 - Date Billed: is not editable at this stage
 - Reference Number: Optional field for reference information.
 - **Billing Status**: is not editable and it is set as "Open" at this stage.
- Service Status Information: You have the option to enter the Service Request Completion Date and Status Notes. (This section is also available on the next page)
- 3. Click Save and Continue.
- 4. The **Service Request Info** page appears where you can view or edit the existing information of the selected service request that were completed on the previous page.



5. Complete the **Service Request Detail Information** section;

This is the financial element independent of the service request status.

- a. Only records that are fully completed in this section will appear on invoices. The criteria for billing are the following;
 - Quantity (if zero, item will not be billed)
 - Rate (if zero, item will not be billed)
 - Item Complete Date: No association with the Service Request Completed Date field in the Service Status Information section. The item will not be billed unless the Item Complete Date for that item is specified.
 - Item Billable: Must be selected in order for the item to be billed.





Note

The item will not be billed unless the 4 criteria are met for that item.

In the example given, Item "Test Item 1" will not be billed because the Quantity was left at "Zero"



Invoice Description and Priority Description are optional (If you want different text from the Item Description to show only on the invoice).

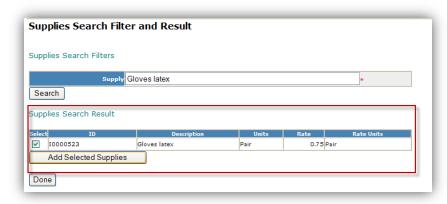
b. **Add Supplies** button allows you to add additional supply common item(s). Darwin will search for all Service Common Items with the Service Item Type "Supply".

To add supplies;

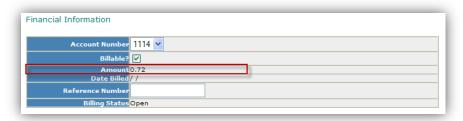
- i. Click the **Add Supplies** field button. The Supplies Search Filter and Result page opens.
- ii. Enter the full or partial description of the supply and click **Search.**



The **Supplies Search Result** will appear under the **Supplies Search Filters** section.



- iii. Select the supplies you want to add and click **Add Selected Supplies**. The page resets to include only the **Supplies Search Filters** which allows you to continue searching for additional supplies.
- iv. Click **Done** when you finished selecting the supplies. This brings you back to the **Service Request Info** page. Complete the fields meeting the billing criteria in the **Service Request Detail Information** section for this item (Quantity, Rate, Item Complete Date, check Item Billable)
- 6. Click **Calculate Cost.** The Click Calculate Cost field button must be clicked to populate the cost to the invoice. The total cost will display in the Amount field of the **Financial Information** section

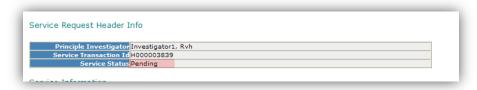




Note

An item will not be billed unless the 4 criteria are met for that item and the Calculate Cost button has been clicked.

- 7. **Protocol Information** section: If you are submitting a request under the Experimental Service Request Type, ensure the **Protocol Number** and the **Species Name** is indicated in this section.
- 8. **Financial Information** section: Ensure the **Account Number** is indicated and the **Billable** checkbox is selected. The **Billing Status** of the Service Request is set at "Open" by default.
- 9. Complete the **Service Request Completed Date** in the Service Status Information section: if you did not enter it in the previous page, you need to enter it before you click on the **Submit Request** button.
- 10. To complete and submit your request, click the **Submit Request** button.
 - The transactions are ready to be billed
 - The Service Status will change from "Un-finished" to "Pending". It will remain at the pending status unless the request is later cancelled.



■ The Service Request will no longer appear on the Home Page Alert.

Other actions can be taken by clicking the following buttons;

- Clear Form to reset the form and restart
- Save and Finish Later. The changes will be saved but the request will remain in the un-finished status. request is placed into the Alerts – Un-Finished Service Requests section of your home page
- Cancel Service Request: Will cancel ONLY the Service Request. To cancel the billing transaction, the Service Request Detail Information section must also be edited by unchecking the Item Billable? checkbox.



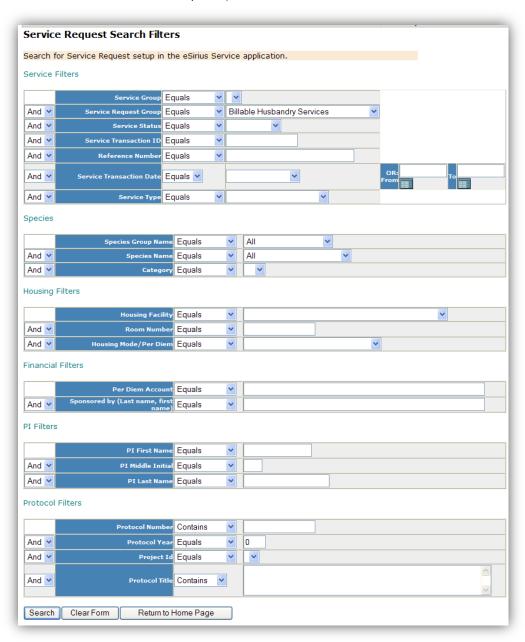
Note

The action buttons (Save and Continue, Clear Form, Save and Finish Later and Cancel Service Request) are associated directly to the request and do not affect the billing process. If all the criteria for billing are met in the Service Request Detail Information section, the transaction will be billed, regardless of the Service Request status.

Service Search

Allows the authorized Office Users to review and edit service requests. A service request can only be editable if the status has been set to Billed.

- 1. Click on **Service Search** from the Services section on the Darwin Home page.
- 2. The Service Request Search Filters page opens. Enter one or a combination of search filters (or no filters to see all service requests). Click **Search**



In the example given, the Service Request Group filter was used to search for all service requests under the Billable Husbandry Services Request Group.

3. The Service Request Search Filters page opens displaying the results of your search.



View a Service Request

1. On the Service Request Search Results page, select the appropriate Service Request by clicking on the hyperlink of the Service Transaction ID.



- 2. The Service Request Info page opens where you can view the details.
- Although the Cancel Request button is available, the Cancel Service Request action must not be done on this page. The Edit Service Request application is used for this purpose (refer to <u>Cancel Service Request</u>)



Cancelling the Service Request will change the Service Status to "Cancelled" This action does not impact the invoicing process. If all the criteria for billing are met in the Service Request Detail Information section, the transaction will be billed, regardless of the Service Request status.

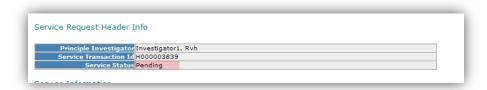


Editing a Service Request

1. From the **Service Request Search Results** page, the radio button for appropriate Service Request and click **Edit Selected Service Request**.



- 2. The **Service Request Info** page opens. Make the required adjustments.
- 3. To complete and submit your request, click the **Submit Request** button.
 - The transactions are ready to be billed
 - The Service Status will change from "Un-finished" to "Pending". It will remain at the pending status unless the request is later cancelled.
 - The Service Request will no longer appear on the Home Page Alert.



Other actions can be taken by clicking the following buttons;

- Clear Form to reset the form and restart
- Save and Finish Later. The changes will be saved but the request will remain in the un-finished status. request is placed into the Alerts – Un-Finished Service Requests section of your home page
- Cancel Service Request: Will cancel ONLY the Service Request. To cancel the billing transaction, the Service Request Detail Information section must also be edited by unchecking the Item Billable? checkbox.

Service Reports

The Services Reporting option provides a summary of Service Requests according to your search criteria. Reports may be run for the current billing period or for any historical period.

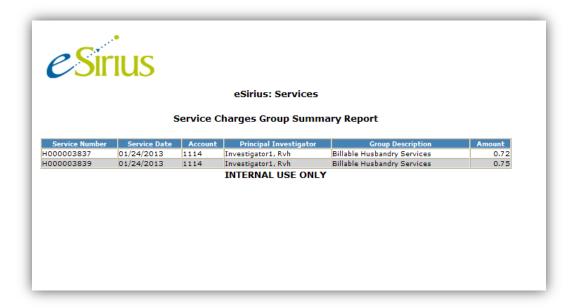
1. Select **Service Reports** from the **Service** section of the Darwin Home page



The Service Reports Filters page opens

2. Select the Report type and enter one or a combination of search filters (or no filters to see all service requests). Click **Run Selected Report.**

The Search Results display in the Service Charges Group Summary Report.



Appendix A: Animal Order Alerts

The following table defines the animal order alerts, who would see the alerts, and who can take action on the order:

Alert	Why a requisition is displayed here:	Who sees it A = 'Always' W = 'Workflow status dependent'	Workflow statuses - indicate who can open the order and take action
		ucpenue	
New Animal Orders	When the PI or staff member submits a new order to the Animal Office.	PI and PI Staff (A) Animal Facility Supervisor (W) Animal Buyer (A)	Animal Facility Supervisor Animal Buyer
Placed Orders	When the order has been confirmed by the vendor.	PI and PI Staff (A) Animal Buyer (A) Animal Facility Supervisor (A)	Animal Buyer
Wait Listed Orders	When the order has been wait- listed by the vendor.	PI and PI Staff (A) Animal Facility Supervisor (A) Animal Buyer (A)	Animal Buyer
Orders Cancelled by PI	When the PI requests cancellation of a new or placed order.	Animal Buyer (A) Animal Facility Supervisor (A)	Animal Buyer
Delivery Schedule	When the order has been placed, the order will appear in this alert 7 days before the delivery date.	Animal Buyer (A) Animal Facility Supervisor (A) Receiving Technician (A)	Animal Buyer, Animal Facility Supervisor, Receiving Technician
Animal Receipts Due	Order moves from delivery schedule to here on the scheduled delivery date. It stays here until received in the system.	Animal Buyer (A) Animal Facility Supervisor (A) Receiving technician(A)	Animal Buyer, Animal Facility Supervisor, Receiving Technician
Animal Receipt	When an order has been received in Darwin. This alert remains on the PI's home page for a predetermined # of days.	PI and PI Staff (A)	Pl and Pl Staff
Protocol usage	When animal usage on a protocol reaches 80% (percentage is predetermined in preferences).	PI and PI Staff (A)	PI and PI Staff

Appendix B: Standing Order Alerts

The following table defines the standing order (STO) alerts and who would see the alerts, and who can take action on the order:

Alert	Why a requisition is displayed here:	Who sees it A = 'Always' W = 'Workflow status	Workflow statuses - indicate who can open the order
		dependent'	and take action
New Standing Orders	When a STO is created – it displays here until approved by Animal Buyer.	PI and PI Staff(A) Animal Facility Supervisor (W) Animal Buyer (A)	Animal Facility Supervisor Animal Buyer
Animal Standing Orders Due	Each upcoming shipment of a standing order appears here 7 days prior to expected delivery date. When accepted by either the PI or Animal Buyer, it moves to Alerts Placed Orders for PI and Alerts Delivery Schedule for Animal Buyer. If skipped by PI or Animal Buyer, it no longer appears here (Animal Buyer gets email if PI skips).	PI and PI Staff (A) Animal Buyer (A) Animal Facility Supervisor (A)	PI and PI Staff Animal Buyer
Lapsed Standing Orders	If an upcoming shipment is neither accepted nor skipped, it moves to this alert on the expected delivery date.	PI and PI Staff (A) Animal Buyer (A) Animal Facility Supervisor (A)	Animal Buyer

Appendix C: Search Filters

Any of the following search filters/operators may be used to generate desired search results:

Equals	Search results contain all groups from the first browser window with exactly the same value of the field set on the filters page.
Not Equal To	Search results do not contain groups from the first browser window with exactly the same value of the field set on the filters page
Like	Search results contain all groups from the first browser window, which contain value that was set on the filters page, in the field (it is part of the field value).
Contains	Search results contain only groups from the first browser window which contain value that was set on the filters page, in the field (it is part of the field value).
Starts With	Search results contain all groups from the first browser window with field value that starts exactly with the same value that was set on the filters page.
Sounds Like	Search results contain all groups from the first browser window with the value of field that is nearly to the value set on the filters page (only some symbols in the field could be mistaken).
Blank	Search results contain all groups from the first browser window with empty value of set field.
And/Or	Enables you to refine or expand the scope of your search
And	Show results containing all of the chosen parameters.
Or	Show results containing one of the chosen parameters.

Appendix D1: Wireless Scanner Bar Code Programming

ACTIVATE CAGE CARDS



DEACTIVATE CAGE CARDS

Carriage Return Suffix

Programs the scanner to add an Enter key function after each scan.



CLEAR SCANNER



Appendix D2: Wireless Scanner Bar Code Programming





www.handheld.com

Fax: +1 315-685-0049

Corporate Headquarters Hand Held Products. Inc. 700 Visions Drive PO Box 208 Skaneateles Falls, NY 13153-0208 USA

IMAGETEAM™ 3800, 3900, 4600, 4800, 3800r, 3800i Hand Held Linear Imager USB Programming Bar codes - USB, Laptop, Suffix, Trigger Modes, Factory Default

Factory Defaults

Resets your scanner to default settings.



CARRIAGE RETURN SUFFIX: If you want a carriage return after the barcode

TAB SUFFIX: To add a tab after the barcOde, scan the bar code

REMOVE SUFFIX: To remove the suffixes.

TAB Suffix

Programs the scanner to add a TAB key function after each scan



Carriage Return Suffix

Programs the scanner to add an Enter key function after each scan.



Clear all Suffixes
Removes all suffixes



MANUAL TRIGGER: Need to press the trigger to read.

AUTOMATIC TRIGGER: The beam is always on

PRESENTATION MODE: The reader is activated

Auto Trigger

Hands free, Scans continuously at full power.

Note: NOT available in 4600 or 4800



Presentation Mode

Hands free, LED's are off until a bar code is presented.



Reread Delay = Medium

Sets a delay before the scanner can read the same barcode again.

Note: for the 3800 and 3900 Only



Note: For 4600g, 4800i, 3800r, 3800i Only



Manual Trigger

Must press the trigger to activate the scanner

