

ENQUETE DE PRIX-i - VIA « I-SOURCING »

<u>Price Enquiry No. 15-160226-E –ORT Requirements Definition</u> <u>Study</u>

Background and need for the study

The Ops Roster Tool (ORT) is in operational use and is understood to work reliably and with a high degree of user satisfaction. However, having been developed using a "bottom up" approach, the result is that the documentation trail is inadequate given the importance of the application.

The documentation that exists comprises:

- 1. A terse and acknowledged incomplete statement of requirements, dating from 2008.
- 2. A Software User Manual.
- 3. Release Notes for each ORT Release listing all changes made.

Although the User Manual is understood to be accurate enough for daily use, nevertheless, it has not been updated since 21/1/2008 and has to be assumed to be incomplete and possibly inaccurate in places. Other than the source code, software design documentation is understood to be limited - to non-existent.

This study is intended to produce an agreed set of requirements for the ORT including:

- Functional Requirements
- Environmental Requirements
- Security Requirements
- Performance Requirements.
- Detailed requirements

There are not expected to be any Safety Requirements placed directly on the ORT. However, it may be necessary to both ensure and document any procedural mitigation applied if a Published Roster fails to provide adequate staffing for safe operation of the airspace.

The study must also identify the objectives for the ORT, describe its purpose and the context in which it is used.

European Organisation for the Safety of Air Navigation

Organisation européenne pour la sécurité de la navigation aérienne

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Who should tender:

IT consulting companies with relevant experience in Software Engineering, specifically in professional document production, that are able to propose a senior key staff member.

Closing date: 16/04/2015, 15:00 Brussels time

Point of Contact:

If you wish to receive the price enquiry please see the "important notice" below and if you have any other related questions, please contact:

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