Dear users, the configuration for this camera is professional, so please read the user manual carefully before using the camera.

IP Camera (M series)

User manual

2013-06 V4.0

Statement

If the user manual can not help you to solve the problem, please call our technology center for solutions. We will update the content for the new functions without notice.

Notice

1 . Installation Environment

- Keep away from the places for high-temperature, heat source and direct sunlight;
- Keep away from water and when it gets wet, cut off the power immediately.
- Avoid using at damp environment; the reference range for operation humidity is below 85%RH.
- Avoid using in overheating and too cold environment, the reference range for operation temperature is -10°C~ +50°C
- Please install it horizontally or wall mounting, avoid strenuous vibration place and not put other equipments onto the item

2 Transport and Handling

The package is well-designed to ensure the security during the delivery, so please do not change the package at random.

1 🗆

Do not move the ip cameras from overheated to supercooled condition frequently, otherwise it will frost and shorten the service life.

2 □

Do not move the item when it is on, otherwise the main board might be damaged.



Notice:

- Please check the power supply before it is working.
- 2. Be careful not to bang the camera or subject it to strong impacts or shocks.
- Do not directly touch the optical components for the image sensor, if necessary, please
 place a clean and moistened cloth with alcohol and wipe the dirt gently; When not in
 use, please place the dust cover on to the item to protect the image sensor.
- 4. Do not aim the camera directly into the sun or at other intense light sources that could affect the image quality (it is not the problem for the ip camera), also shorten the service life for the image sensor.
- 5. Keep away from laser when it is working, otherwise the image sensor can be damaged.
- 6. If the equipment is not working properly, please contact the store or the service center, do not disassemble or modify the equipment in any way. (Problems caused by unauthorized modification or repair should be at your own risk.)

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1. Product introduction

1.1.

Product summary

Thank you for choosing our company's M series IP camera, which has several models, including indoor HD PTZ camera, indoor HD cube camera, outdoor HD waterproof camera etc. It is very suitable for family, shops, office building and so on.

Main features for M series:

Ш	Support 5 killus of 11.204 video stream and 1 way MUFEG video stream
	simultaneously, suitable for Local, Internet and Cross-platform view;
	Support resolution for 1280*720/640*360/320*180;
	Support 4 ways view in a video stream;
	Support two-way intercom function, and G.711 and G.726 audio encoding;
	Support 802.11b/g/n protocol, build-in WiFi module to perform wireless
	monitoring;
	Support max. 32G SD/TF card for storing the alarm video and pictures, timing
	snapshot and recording;
	Built-in web server, use one port to send all the data, users can facilitates
	network setting;
	Support ONVIF and RTSP protocol, easy to integrate it to NVR or large client
	software;
	Support WPS/QSS function;
	Support POE function for some cameras, user optional;
	Support multi-languages web interface, support 1/4/9 split screen to perform
	several view at same time;
	Manufacturer puts a label of DDNS at the bottom of each IP Camera. When IP
	Camera is connected to the internet, this URL can be used to visit the device;
	Provide free client software, support Multi-view, Long time recording, video
	replay etc;
	Provide free software viewed by mobile phone.

1.2.

Package for typical production

Accessory	Power	С	Networ	Brack	Bracket	Stand	Antenna
Туре	adapt	D	k	et	L	of	
	or		Cable	Α		plasti	

	5V	√	√	√			√
HD PTZ camera M-620W	3 V	V	V	V	-	V	V
	12V	√	√	√	-	√	√
HD waterproof camera M-621W							
	12V	1	√	√	-	V	√
WDR waterproof camera							
	5V	V	V	√	-	V	-
HD Cube camera							
	5V	√	√	√	V	√	√
HD PTZ camera M-624W							
	5V	√	V	√		√	√
HD PTZ camera							
M-625W							

	12V	√	V	-	-	V	٧
HD Waterproof PTZ							
camera							
HD hemisphere camera M-627	12V	V	V	-	-	V	-

Notice:

- ☐ If you choose IP camera with wireless function, so it includes wifi module inside the camera and antenna in package.
- □ Please check carefully if all listed items are included in the package, if anything missing, please contact vendor in time.

2. Installation guide

2.1.

Wired connection to LAN

♣ Power on the IP camera (please check carefully the voltage of power adaptor, don't insert incorrect power, otherwise it will be damaged) , connect IP camera to router by network cable and connect computer to the same router, example of figure 1.

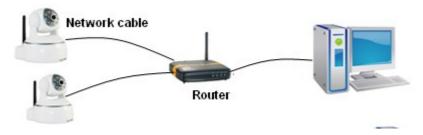


Figure 1

Insert attached CD to computer driver, double click "H&MSearch_en.exe" in the CD, will pop up the interface as figure 2, please operate as the following steps:

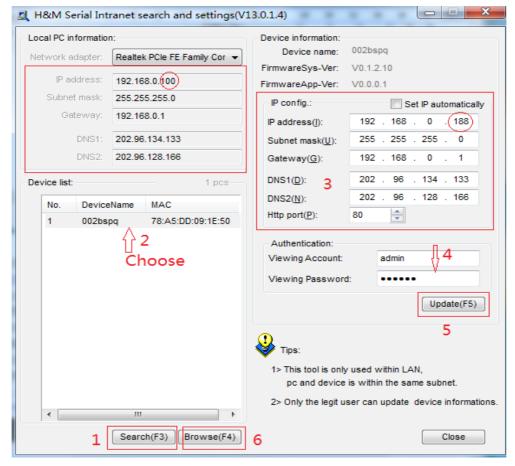


Figure 2

- 1) Click "Search" (Please make sure your firewall will not block up the item to be searched)
- 2) Choose a camera:
- 3) Change the ip address of the ip camera according to the information in the red frame on the left. The numbers in the red circle should not be the same. The Http port should be a number between 80~65535;
- 4) Enter user name and password for the device, the default is "admin" and "123456";
- 5) Click "update";
- 6) After updating successfully, click "Search (F3)", choose the device again and click "Browse (F4)". Then you can run the web browser, enter user name and password and login IP camera to view the video, example of figure 3. (please use IE browser at first time)



Figure 3

Notice: Need to download ActiveX when first use, click "download ActiveX(when first use)" in figure 3, will display prompt as figure 4, click 'run' will download and install the ActiveX automatically.

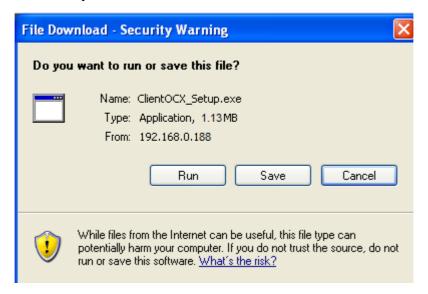


Figure 4

Tips: You can hold on reset button on the camera for 10 seconds to restore factory default if you forget user name and password, or not sure the device parameters.

2.2.

WiFi connection to LAN

After finishing the wired connection as chapter 2.1, you can connect the camera by WiFi.

Login camera in wired connection and enter wifi setting, and then operate as the following step, example of figure 5.

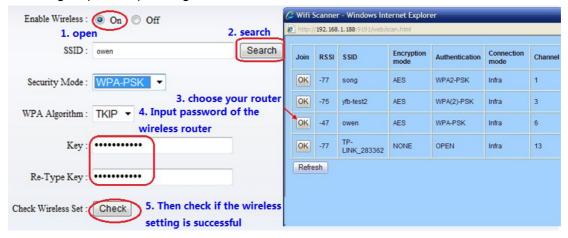


Figure 5

Select 'On' and click 'Search', and then select wireless router in pop up menu, click 'OK' and enter its password, click 'apply' to save the wireless settings. And you can click

'check' to check if the wireless setting is successful. After setting successfully, please pull out network cable and reboot the camera to use the wireless function.

Because the camera supports WPS/QSS, so you can set wireless by simple way as below.

- 1) Please confirm if the router connected to camera supports WPS/QSS (you can check user manual of the router or get the support from router factory);
- 2) Press WPS/QSS button on the router, it will launch the function.
- 3) Press and hold on reset button for 2~5 seconds after it ran normally (not need connect cable), it will launch the WPS/QSS function, then match the setting with the router, the status LED always on when it was matching, and it will flash after matching successfully.
- 4) Unplug power adaptor and reboot the camera, then you can use the wireless connect function.

Note: The camera will automatically stop the function when the matching is unsuccessful after continuing 50 seconds. Due to different kinds of the router, we don't sure our camera can be connected to all routers successfully.

2.3.

Connection to WAN

You should connect it to LAN network and do the port forwarding at first, and then connect the LAN network to WAN, connect as figure 6.

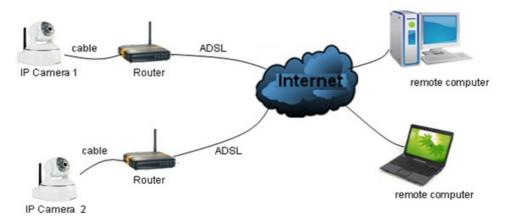


Figure 6

For example: operation step of port forwarding as figure 7.

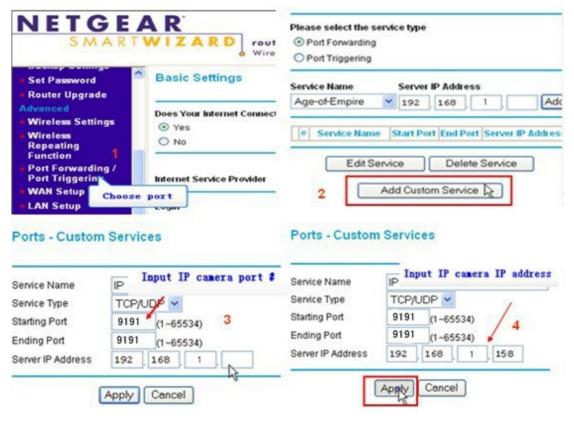


Figure 7

- 1) Please go to the setting interface of Router, and choose "Port Forwarding";
- 2) Choose "Add custom Service";
- 3) Input IP camera http port;
- 4) Input LAN IP Address of the camera, click "Apply" (port number and IP address as you set in figure 2)

After finishing the port forwarding, you can use WAN IP address of router and http port of camera to visit the camera by remote computer as figure 6.

Notice: because the routers are different, so the interface and setting method of router are also different, how to do the port forwarding for various routers, please refer to the user manual of your router or consult with router manufacturer.

3. Operation of using IE browser

3.1.

View video



Figure 8

1) Status bar



Figure 9

- 1 Display connection status;
- 2 Display record status: if click "Record", it will show "REC" which stands for recording; click record button again, it will stop;
- 3 Zoom out, zoom in and restore digital zoom;
- 4 Set saving file path: set the location for recording and capturing file storage;
- Talk button: Click this button to hear what the person at the side of computer talks. Click it again, it will stop playing;
- 6 Audio monitor button: Click this button to hear what people talking about at the side of IP Cameras,

2) Choose video stream

You can choose primary stream or second stream, third stream to view the video. Recommend to view by primary stream in LAN, by second stream in WAN and by third stream in mobile phone.

You can view the video by four, nine pictures in same screen, but need to set the camera in 3.6.6 multiple setting.

3) PTZ control

If the camera supports PTZ function, you can click up, down, left, right arrow to control the camera moving, click button to center and stop the camera.

When you set camera to a preset position, and then click 'set , after the camera is changed to other direction, click can move the camera to the position you have set.

4) Snap /record / SD card/playback

- ☐ Click "Snap" button, to save the picture to the specified file.
- ☐ Click "Record" button to start record. Click again to stop record.
- ☐ Click "Check TF/SD card" can browse the files in the SD card (If the SD card already inside the camera), you can select file to download it;
- Click "Playback" button, it will show a player which can play the record video. For these buttons means: play; stop; open video file; slow play; quick play.

3.2.

Video setting

3.2.1. Video parameters

Power Line Frequency :	50Hz • If pictures have ripple, can adjust it to
First stream	eliminnate ripple here
Resolution:	1280x720 *
Bit Rate:	The bigger the bit rate , the video is more
Frame Rate:	25 🔻 fps fluent , take up more bandwidth.
Second stream	
Resolution:	640x360 ¥
Bit Rate:	1024 🔻 kbps
Frame Rate:	25 The bigger the frame rate the more smooth
Third stream	The higger the frame rate, the more smooth
Resolution:	320x180 + image.
Bit Rate:	256 ▼ kbps
Frame Rate :	25 v fps
JPEG Stream	
Resolution:	320x180 ▼
Overlay Options	
Time Stamp:	● On ○ Off
Camera Name :	● on ○ off image when selected 'on'
Name:	IP Camera (Don't input special characters like: ~!@#\$%^&*()_+ =?/:')
	Apply Cancel

Figure 10

JPEG stream is for some views by non windows platform, for example, click 'mobile view' in first page, it will transmit JPEG stream actually.

3.2.2. Audio parameters

Audio Options		
Input Volume :	65	(1-100)
Output Volume :	45	(1-100)
First stream		
Audio Capture :	On	Off
Audio Type :	G.711 ▼	G.711 sound quality is good but takes up
Second stream		more bandwidth.
Audio Capture :	On 	Off
Audio Type :	G.726 ▼	G.726 sound quality is worse but takes up
Third stream		less bandwidth.
Audio Capture :	On	Off
Audio Type :	G.726 -	
	App	Cancel

Figure 11

The camera supports G.711 and G.726 audio encoding format. The sound of the G.711 is better, but it occupies more bandwidth. If you click "On" of the audio capture, so it will transmit audio in corresponding video stream. Please open the audio here, should you hear the sound when clicking audio play button in figure 9.

3.2.3. Image parameters



Figure 12

You can select "close" to disable IR LED when you don't need it. At night mode, it will cut frame rate automatically to enhance night vision at night when you select "on".

3.3.

Web setting

3.3.1. Basic web setting

LAN Settings			
IP Configuration Type :	Fixed IP Address	•	
IP Address :	192.168.0.158		
Subnet Mask:	255.255.255.0		
Gateway:	192.168.0.1		
DNS Configuration Type :	Manual DNS	•	
Primary DNS :	202.96.134.133		
Secondary DNS :	202.96.128.166		
Port Settings			
HTTP Port:	80		
RTSP Port :	554		
RTSP Authority Verification :	On Off (N	ote: modify setti	ngs,please restart your device)
		Apply	Cancel

Figure 13

The cameras support RTSP protocol, if select "on" of "RTSP authority verification", you need to enter user name and password when invoke video by RTSP protocol.

3.3.2. WIFI setting

Please refer to chapter 2.2.

3.3.3. WAN access setting

In chapter 2.3, you have known how to do port forwarding. After the success of the port forwarding, you can also visit camera by DDNS. The manufacturer has established a DDNS system, and allotted a DDNS to every device, the user can view it from remote PC, example of figure 14.

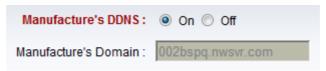


Figure 14

User can also use third party DDNS, such as www.dyndns.com. User applies a free domain name from this website and fills the info into below blanks (Figure 15) and saves the settings. Then the domain name can be used.

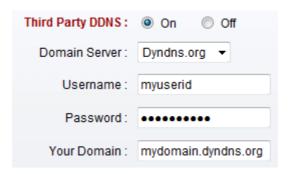


Figure 15

Notice: Using the third party DDNS, if the http port is not 80, the port number should be adding to the domain name with colon.

Example:

http://mydomain.dyndns.org:81.

3.3.4. ONVIF setting

ONVIF :	On ○ Off8080
Authority Verification :	○ On ② Off
	Apply

Figure 16

The camera supports ONVIF protocol, so it can be interconnected with other factory camera with ONVIF.

Tips: The device supports ONVIF 2.0.1 at present.

3.4.

Alarm setting

3.4.1. External Alarm Input

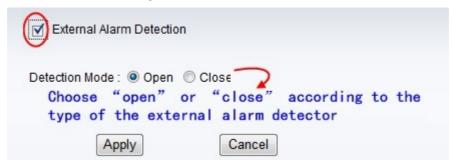


Figure 17

The camera should have external alarm input port for enable this functions. Connect external alarm detector to the input port, the detector will output switching signal when it detects any abnormal, input port of the camera will detect the level change, so it will detect the alarm, therefore the detector should be switching sensor (same as switch)

3.4.2. Motion Detection Setting

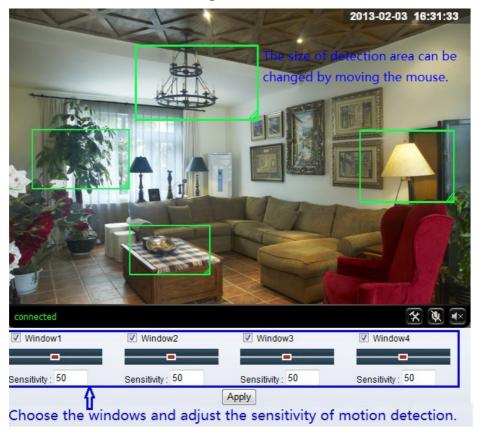


Figure 18

Please click "apply" after the settings are done, and motion detection takes effect. The higher value, the higher sensitivity. The camera will trigger corresponding alarm when any change occurs in the detection area.

3.4.3. Alarm mode setting

After camera detects any change, it will alarm as several mode, example of figure 18.



Figure 19

3.4.4. Alarm time setting

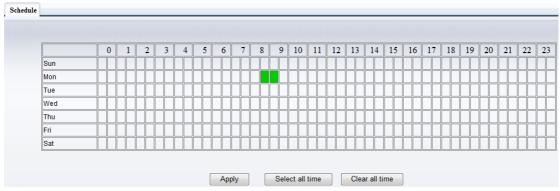


Figure 20

The device will trigger the alarm only during the scheduled time period, you can select the scheduled time according to your request. Example of figure 20, set armed time from Mon 8:30 to 9:00, you only need to click the corresponding time block to set them, the time block will become green when you selected.

Note: Please make sure your system time is correct before you set the alarm time period. Please refer to chapter 3.6.2 to set system time.

3.5.

Advance setting

3.5.1. User management



Figure 21

There are 3 levels of user authorization in it.

- Administrator: "admin" has the highest authority. It can do any settings. The factory default password: 123456.
- User: user can only operate the device but can't do any settings. The default password is user.
- ☐ Guest: User can view the video, but can't operate the device. The default password is guest.

Note: Please change these 3 level passwords when your first use to ensure your safety.

3.5.2. Auto Capture Setting

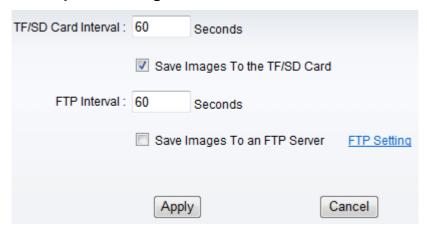


Figure 22

Tick "Save Images to the TF/SD card", the snap pictures will be stored into SD card during the setting time.

3.5.3. Timer recording

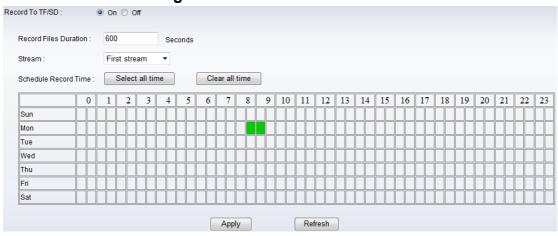


Figure 23

Example of figure 23, set recording time from Mon 8:30 to 9:00.

Tips:

Please insert TF/SD card when the device power off, to avoid damage the TF/SD card or not to read it from the device.

3.5.4. E-mail Setting

SMTP Server Name :	smtp.sohu.com	Server Port 25	SSL 🔲
Authentication :	⊚ On		
User Name :	sender@soho.com		
Password:	•••••		
Send To:	receive@163.com	(e-Mail Address 1)	
		(e-Mail Address 2)	
		(e-Mail Address 3)	
Sender:	sender@sohu.com	(Return e-Mail address)	
Subject:	alarm		
Message:			
	(The maximum length of 255 C	haracters)	
Test Email settings :	Test Please set parameter	s at first,and then test it.	

Figure 24

The SMTP server name: It is mailbox server, for example of SOHU mailbox, it is "smtp.sohu.com". Please fill all blanks which we filled above in figure 24 as example. Otherwise, the settings will fail.

Please click "Test" to test if the E-mail setting is successful.

3.5.5. FTP setting



Figure 25

Before to use FTP function, please get the following ready.

- 1) FTP user name and password
- 2) FTP storage space and the authority
- 3) Create sub-category to store the video or pictures.

Notice: The password should not be special character; otherwise the camera can't identify it.

3.5.6. Multiple settings

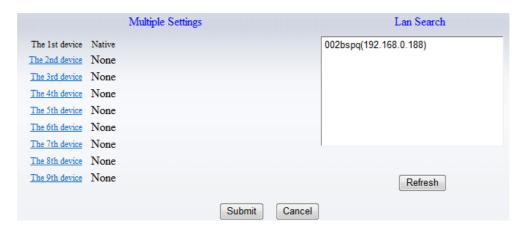


Figure 26

Please set multiple devices here first to view 4 or 9 split screen at chapter 3.1 browse interface.

3.6.

System setting

3.6.1. Device information

Device ID :	002bspq			
Current Client :	0			
Network Connection :	Wired Connection			
Software Version :	V0.1.2.10			
Web Version:	V0.0.0.1			
Mac Address :	78:A5:DD:09:1E:50			
IP Address :	192.168.0.188			
Subnet Mask:	255.255.255.0			
Default Gateway:	192.168.0.1			
Preferred DNS Server :	202.96.134.133			
Secondary DNS:	202.96.128.166			
Running Time :	2013-02-03 11:45:27			
TF/SD Status :	Have Card[The Total Capacity	of:	7759028KB The Rem	
	View the Contents of the TF/SD Ca	<u>rd</u>	Format the TF/SD Card	Stop the TF/SD Card

Figure 27

SD status shows the free capacity if SD card is installed.

Notice: the device supports max 32G SD card. Please format the SD card to FAT32 before use the card on camera. Please check if the SD Card matches the camera or not before purchasing the SD Card.

3.6.2. Date and time setting



Figure 28

Example of figure 28, please select the time zone at first and then select a NTP server and obtain time from network time server.

3.6.3. Initialize setting



Figure 29

If you click "Confirm" of Backup setting data, the camera will create a file, you can store it to your computer, and you can directly call this file to restore the settings. The function helps to manage the cameras and no need to do all the settings again.

The firmware upgrade is for updating system firmware and web UI.

3.6.4. System Log

```
[2013_01_17 20:36:23] ipc_server start.
[2013_01_18 10:52:00] user(admin) login for live stream.
[2013_01_18 11:02:43] user(admin) logout from live stream.
[2013_01_18 11:03:09] user(admin) login for live stream.
[2013_01_18 11:04:17] user(admin) logout from live stream.
[2013_01_18 11:06:42] user(admin) login for live stream.
[2013_01_18 11:08:12] user(admin) logout from live stream.
[2013_01_18 12:38:21] user(admin) logout from live stream.
[2013_01_18 12:38:21] user(admin) login for live stream.
[2013_01_18 12:38:21] user(admin) logout from live stream.
```

4. Visiting device by other software

4.1.

Other web browser

In the Windows OS, for using browser with IE kernel, user must download the ActiveX. While for Safari and Firefox browsers, please Download "QuickTime" plug-in and install it to access the IP camera. After installation, please run the QuickTime program to access the QuickTime Preferences dialog box from Edit Menu, example as figure 31. Click "Advanced", select "custom." in the Transport Setup. It pops up the Streaming Transport dialog box. Please select "HTTP" for transport protocol and "80" as port ID, click "ok", and then return to Transport Setup to change "Custom.." to "Auto". Finally, click "ok" at the bottom. After finishing these settings, run the Firefox or Safari browser to view the video.

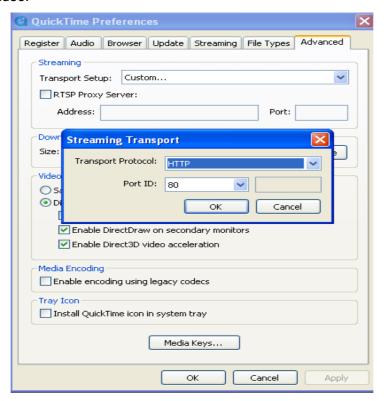


Figure 31

In Mac computer, the Quicktime is installed by default, so the user simply accesses setting tool folder at application folder and run the command program, enter command by command line mode:

qtdefaults write TransportSettings HTTP 80

And then run the Safari browser to view the video.

Note: Please select the G.711 audio code format for hearing sound in Quicktime plug-in.

4.2.

Mobile phone software

For more information, please see the user manual for mobile phone in attached CD, or download the latest software and user manual in our website.

4.3.

PC Client software

IPCMonitor is a free software offered by factory, several devices on LAN and WAN can be browsed at the same time. The software also support real time recording, schedule recording, alarm, snap, and so on. The interface is as Figure 32.

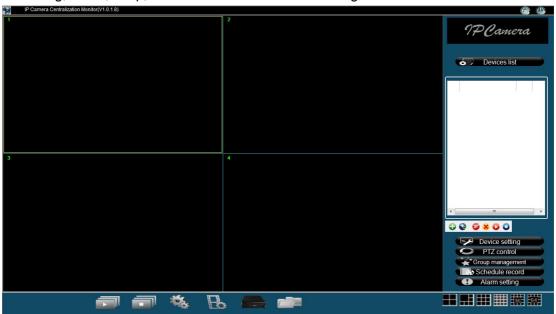


Figure 32

For more information, pls. refer the <<IPCMonitor User Manual>> in CD.

4.4.

Other common software

As the device supports RTSP protocol, you can use VLC player to play IP Camera video. It is compatible with VLC 1.1.12 version or above. Please use below URL to visit:

```
rtsp://ip:port/11 ( View the video by first stream ) rtsp://ip:port/12 (View video by second stream ) rtsp://ip:port/13 (View video by third stream )
```

The port is RTSP port; please refer to the settings of Figure 13.

5. Product family for M series

5.1.

HD PTZ Camera M-620W



Figure 33

- Max. resolution is 720P, support two way intercom, build in MIC;
- ➤ Build in WIFI module, support 802.11b/g/n, easy for connecting wireless router;
- Support rotate 290° horizontally and 120° vertically;
- ➤ IR_CUT, 3.6mm lens;
- > 11 pcs IR LED, up to 8 meter night vision;
- Micro SD card socket for recording storage
- Work status LED indicate:
 - Flash normally (1 time per second) means the device runs normally, it means the camera was connected to wired network
 - Always on, it means the camera is searching WPS
 - Flash very fast (3 times per second) it means the camera was connected to wireless network

5.2.

HD waterproof camera M-621W



Figure 34

The camera features:

- Max. resolution is 720P;
- ➤ Build in WIFI module, support 802.11b/g/n, easy for connecting wireless router;
- ➤ IR_CUT, 8mm lens;
- > 36pcs IR LED, up to 25 meter night vision;
- Micro SD card socket for recording storage
- Support waterproof level IP66 for outdoor use.

5.3.

HD WDR Waterproof Camera M-621KW



Figure 35

The camera features:

Adopt WDR (Wide Dynamic Range) image sensor;

- Max resolution 720P:
- ➤ Build in WIFI module, support 802.11b/g/n, easy for connecting wireless router;
- Use IR-cut filter, can change IR and color filter, 8mm Lens;
- Build in 3pcs array IR LED, up to 50 meters night vision;
- > Build in TF card slot, can insert TF card to it and record video to TF card when detecting alarm;
- > Support waterproof level IP66 for outdoor use;
- Support alarm in/out;
- Support audio in/out.

5.4.

HD Cube Camera M-623W



Figure 36

- Max. resolution is 720P, support two way intercom, build in MIC;
- ➤ Build in WIFI module, support 802.11b/g/n, easy for connecting wireless router;
- ➤ IR_CUT, 3.6mm lens;
- 12pcs IR LED, up to 8 meter night vision;
- Built-in Micro SD card socket
- Work status LED indicate:
 - Flash normally (1 time per second) means the device runs normally, it means the camera was connected to wired network
 - Always on, it means the camera is searching WPS
 - Flash very fast (3 times per second) it means the camera was connected to wireless network

5.5.

HD PTZ Camera M-624W

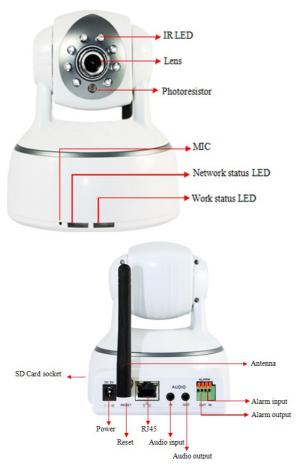


Figure 37

- Max. resolution is 720P, support two way intercom, build in MIC;
- ➤ Build in WIFI module, support 802.11b/g/n, easy for connecting wireless router;
- Support rotate 350° horizontally and 100° vertically;
- ➤ IR_CUT, 4mm lens;
- 8 pcs IR LED, up to 5 meter night vision;
- Alarm in/out for external alarm system connection;
- SD card socket for recording storage;
- Work status LED indicate:
 - Flash normally (1 time per second) means the device runs normally, it means the camera was connected to wired network
 - Always on, it means the camera is searching WPS
 - Flash very fast (3 times per second) it means the camera was connected to wireless network

5.6.

HD PTZ Camera M-625W



Figure 38

- Max. resolution is 720P, support two way intercom, build in MIC;
- ➤ Build in WIFI module, support 802.11b/g/n, easy for connecting wireless router;
- Support rotate 340° horizontally and 90° vertically;
- > IR_CUT, 3.6mm lens;
- > 10 pcs IR LED, up to 6 meter night vision;
- Alarm in/out for external alarm system connection;
- SD card socket for recording storage;
- Work status LED indicate:
 - Flash normally (1 time per second) means the device runs normally, it means the camera was connected to wired network
 - Always on, it means the camera is searching WPS
 - Flash very fast (3 times per second) it means the camera was connected to wireless network

5.7.

Outdoor HD Waterproof PTZ camera M-626W



Figure 39

- ➤ Max. resolution is 720P;
- ➤ Build in WIFI module, support 802.11b/g/n, easy for connecting wireless router;
- > Support rotate 350° horizontally and 90° vertically;
- ➤ Use IR-cut filter, can change IR and color filter, 4mm Lens;
- 22pcs IR LED, up to 20 meters night vision;
- > Build in TF card slot, can insert TF card to it and record video to TF card when detecting alarm;
- > Support waterproof level IP53 for outdoor use;

5.8.

HD hemisphere Camera M-627



Figure 40

The camera features:

- Max. resolution is 720P;
- Ceiling installation;
- ➤ Use IR-cut filter, can change IR and color filter, 4mm Lens;
- > Build in 30pcs IR LED, up to 25 meters night vision;
- Not support to power off IR LED manually.

Statement:

- 1. This manual may be different with your using camera, if you have any questions of the manual, please contact our technical support.
- 2. This manual will be updated periodically; the company reserved the right without prior notice.