

uebo™



M100 MEDIA PLAYER

USER MANUAL

www.uebo.net

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1. Introduction

1.1 Product Overview

Congratulations on your purchase of UEBO M100 Media Player. We hope you will enjoy using it as much as we did designing it. With this player you can enjoy HD movies, music, and photos of all your memorable moments.

Multimedia Playback

Supports major audio, video and image file formats (1080p HD video decoding).

- Supported Video formats:
AVI/MKV/TS/TP/TRP/M2TS/MPG/MP4/M4V/MOV/VOB/ISO/IFO/DAT/WMV/RMVB/FLV.
- Supported music format: MP3/OGG/WMA/WAV/AAC/FLAC.
- Supported picture format: HD JPEG/JPG/BMP/GIF/TIF/PNG.
- Photo slide show with background music.

A/V Output

- HDMI V1.3 for high-definition video and digital audio.
- Composite video and stereo audio to aux out for analog audio-visual connection.
- Adjustable video output resolution (NTSC, PAL, 480p, 576p, 720p, 1080i and 1080p)

USB 3.0 Support

- USB DEVICE port (For computer connection. Compatible with USB 2.0/1.1)

Navigation Options Include

- Search: Search by keywords.
- File Manager: Lets you view all your media files in one menu regardless of its location in folders or drives.

One Touch Copy

- Quick One Touch backup of all your data resided on your USB devices.

File Copy

- Supports copying & moving files among internal HDD, USB Drive, SD Card, & External HDD.

Note: All the information contained in this manual was correct at the time of publication.

However, as our engineers are always updating and improving the product, your device's software may have a slightly different appearance or modified functionality than what is shown in this manual.

1.2 Installing an HDD

1.2.1 Installation

The Player can hold a 2.5" SATA hard disk drive (HDD) up to 2TB (please note that some 2.5" hard disk drive have a thicker profile and might not fit into the Player). In order to install the HDD you will have to follow these steps:

1. Unscrew all 4 screws on the front and back panel.
2. Slide the black plastic piece of the back panel out (the one with the HDMI connector) and then remove the top metal casing (the side with the UEBO logo on it).
3. Inside you will see a SATA connector that fits a 2.5" SATA HDD. Plug your HDD right into the appropriate slot.
4. After you connect the hard disk drive. Put the black plastic piece and the metal case back together and screw all 4 screws back in.

1.2.2 Formatting of HDD

The first time you boot up the Player after you installed your HDD, the Player will recognize the new HDD and ask you to format it. This is needed before the HDD can be used by the Player. Please follow the On-Screen prompts to format the HDD.

IMPORTANT: The formatting of your HDD will cause all data to be lost. Backup your data accordingly before proceeding.

1.3 Package Contents

Part	Quantity
M100 Media Player	1
A/V cable	1
USB 3.0 cable	1
Remote Control	1
AC/DC adaptor	1
User Manual	1

Note:

The actual contents in the package might be different from the packing list in this manual.

1.4 Radio Interference

This Player complies with Part 15 of the FCC Rules. Operation of this Player is subject to the following two conditions: 1), this Player must not cause harmful interference and 2), must accept any interference received, including interference that may cause undesired operation.

1.5 Repair

If you experience problems in operating the Player, or need the Player repaired, please call **UEBO** Technical Support. Contact information for Technical Support can be found in the Service section of our website, <http://www.uebo.net> or in Section 1.8 below.

1.6 Disposing off the Player

UEBO strongly encourages recycling of this Player if and when you decide to dispose of it. Since each city has different regulations with respect to recycling, please consult your local recycling information center for advice on proper methods of disposal.

1.7 Cautions

You should not modify this Player in **any** way, as this will void your product warranty.

1. Make sure the power cable is not subjected to weight pressure or sharp objects that might damage the outer shell of the cable and expose the inside wire.
2. To avoid the risk of electric shock, please be sure to unplug the power adapter before cleaning the Player.
3. Do not replace the power adapter, power cable or power connector with a 3rd party product; instead, call **UEBO** Customer Service to obtain the replacement part.
4. Do not disassemble the Player; doing so will void your Player Hardware Warranty.
5. Do not operate the Player near water or in a wet or highly humid environment, so as to avoid electrical shock.
6. Do not use the Player during a thunderstorm as there may be a remote risk of electric shock from lightning.
7. Do not hit the Player with a hard object.
8. Do not shake the Player, as this could cause damage to the hard disk.
9. Do not place the Player close to an electromagnetic or magnetic field, as this could cause damage to the hard disk.
10. Keep the Player and its cables away from children, so as to protect them from electrical shock or suffocation hazard.

1.7.1 A WARNING Regarding the Hard Disk

The Player uses an internal hard disk for media data storage. If you need to format the hard drive after the initial format, you should first read the **<Frequently Asked Questions>** section with care, as well as check our website for the most-up-to-date information.

- 1 Physical impact may create a bad sector in the hard disk. If this is the case, the best way

to fix the problem is to connect the hard disk to the Windows PC and run a CHKDSK command.

- 2 All data stored in the Player may be lost due to physical impact, electrical shock, power failure, HDD format and other causes, please backup your data regularly.

It is recommended that in order to maintain consistent hard disk performance, you should routinely perform defragmentation (by connecting it to your PC and run Disk Defragmentation utility) of the hard disk after long periods of usage.

1.8 Technical Support

For all troubleshooting and technical issues you can contact **UEBO Technical Support** by doing the following:

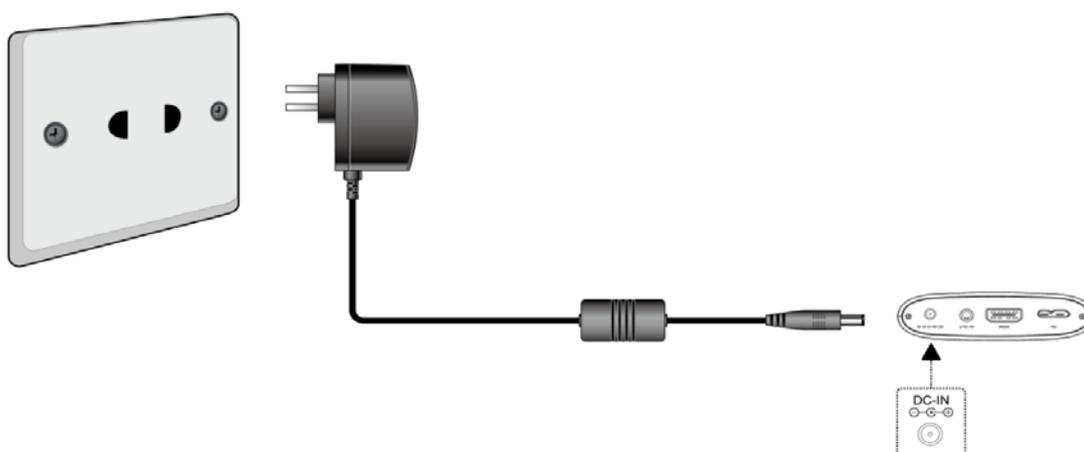
- Email us at service@uebo.net.
- Go on www.uebo.net and activate live chat.
- Call us Toll Free at 1-877-986-8588
- Send us a Fax at 1-408-986-8585

Our representatives are ready to assist you Monday through Friday from 9am – 6pm (PST). You can also find Frequently Asked Questions, as well a Knowledge Base with many articles on known issues, of our products at www.uebo.net/help.asp.

1.9 Connection

1.9.1 Connecting the Power Supply

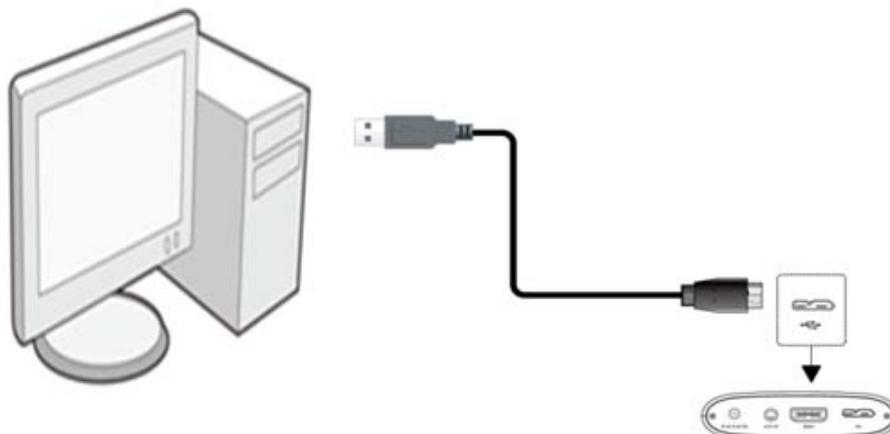
1. Follow the instructions below and connect the AC adaptor to the Player's DC IN jack.
2. Follow the instructions below and plug the AC adaptor into the power outlet.



1.9.2 Connect to Computer

In order to access the contents of the internal hard disk (purchased separately):

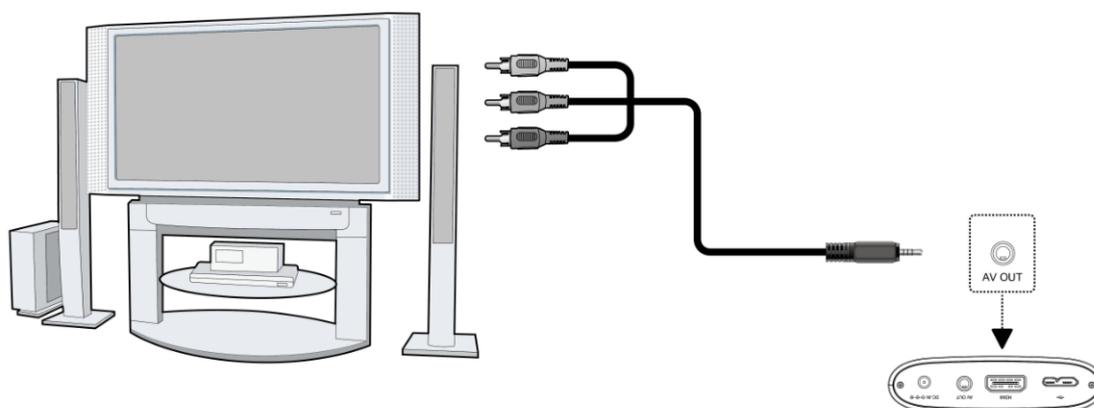
1. Make sure the Player's power is on.
2. Plug in the connector of the USB 3.0 cable to the Player's USB DEVICE port.
3. Plug the rectangular connector of the USB 3.0 cable into the computer.



1.9.3 TV connection

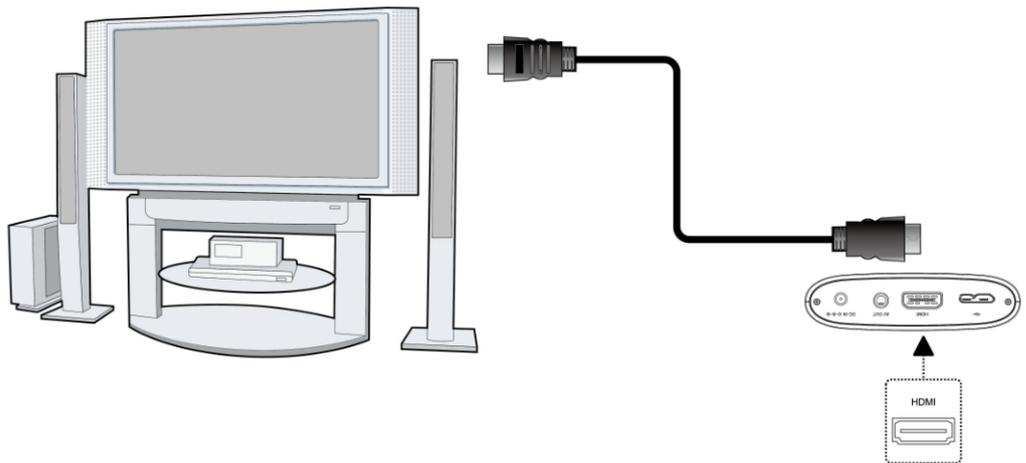
1.9.3.1 A/V OUT

1. Plug the composite cable connector into the Player's A/V OUT jack.
2. Plug the other end of the composite cable into your TV's A/V IN jack.



1.9.3.2 HDMI OUT

1. Plug one connector from your HDMI cable to the Player's HDMI jack.
 2. Plug the other connector from your HDMI cable into the TV's HDMI jack.
- IMPORTANT:** The HDMI cable is an optional accessory and is sold separately.

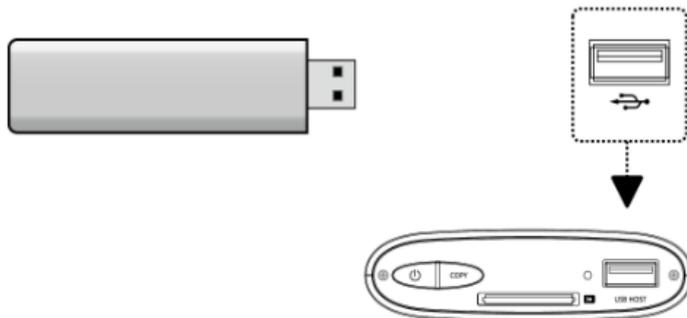


1.9.4 USB Mass Storage Device (like USB stick, USB drive etc.) Connection

Note: The player will recognize the device as soon as it's plugged in and all files can be accessed through the appropriate home menu or the file manager.

In order to access the contents of the external USB devices (purchased separately):

- 1 Make sure the Player's power is on.
- 2 Plug the USB stick, USB HDD, USB Camera, USB Camcorder, or any USB storage devices into the USB HOST port of this Player.
- 3 You can then browse the contents of the connected USB devices.



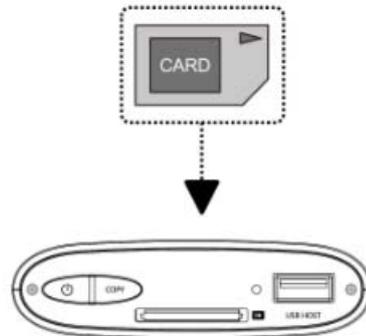
1.9.5 Connecting a Memory Card

Note: The player will recognize the device as soon as it's plugged in and all files can be accessed through the appropriate home menus or the file manager.

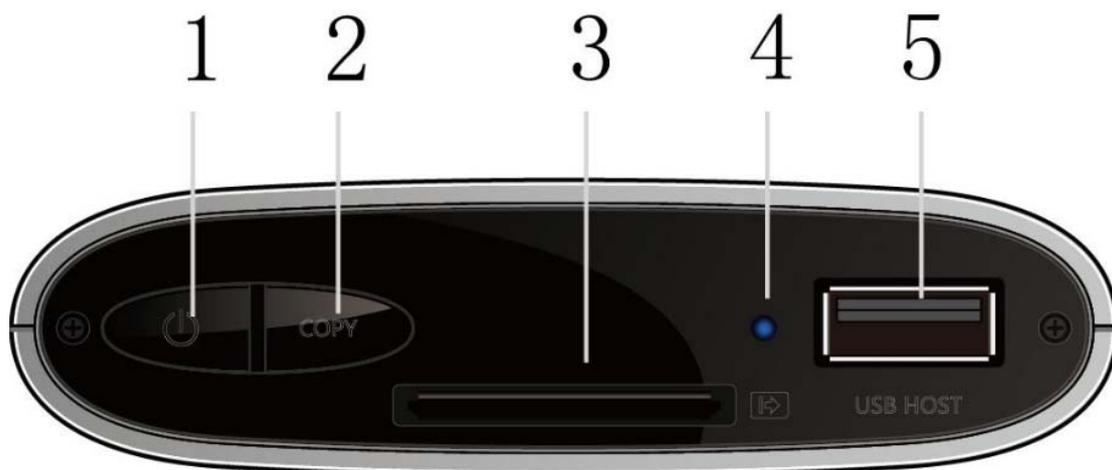
The Player has a built-in memory card slot, which enables you to view the contents of the memory card. To do this, please follow these instructions:

- 1 Insert the memory card into the memory card slot on the Player's front panel.

- 2 Make sure to properly orient the memory card before insertion. And remember that the memory card can only be inserted from one direction, please don't try to force it in as that may damage the memory card or the memory card reader in the Player.



1.10 Front Panel



- | | |
|----------------------|--------------------|
| 1. POWER button | 2. Copy button |
| 3. Memory Card slot. | 4. Power Indicator |
| 5. USB HOST port | |

1.11 Back Panel



1. DC-IN jack

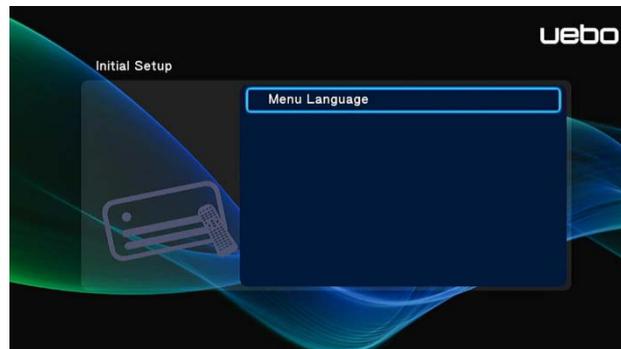
2. A/V OUT jack

3. HDMI jack

4. USB 3.0 DEVICE port

1.12 Menu Language

The Player's system language can be set not only to English but to other languages as well. You can select the language you want in the Setup menu, which will take effect immediately.



1.13 Remote Control



No.	Button	Function
1	POWER	Press to enter standby mode or wake up.
2	UP	Navigational button. Press the arrow buttons to select menu options.
3	HOME	Press to enter the home screen.
4	OK	Press OK button to confirm.
5	LEFT	Navigational button. Press the arrow buttons to select menu options.
6	MENU	Press to enable the option menu, where you can change the setting of file manager view mode, media library; Press to display or hide the option menu during playback.
7	INFO	Press to display current status. Press during playback and an onscreen display appears showing track number and time elapsed/remaining.
8	PLAY/PAUSE	Press to begin/pause playback.
9	VOL+	Press to increase the volume.
10	FR	Press to fast rewind the current playback. Press repeatedly to select speeds
11	VOL-	Press to decrease the volume.
12	FF	Press to fast forward the current playback. Press repeatedly to select speeds.
13	MUTE	Press to mute audio output, and press again to resume.
14	ZOOM	Press to zoom the image (photo or video).
15	NEXT	Press to view the next file / page down.
16	PREV	Press to view the previous file / page up.
17	STOP	Press to stop playback; Press to stop the download.
18	DOWN	Navigational button. Press the arrow buttons to select menu options.
19	EDIT	Press to enter file editing menu in file manager, which can process :copy /delete /move /rename /multiple select ;

		Press to enter file copying menu in media library.
20	RIGHT	Navigational button. Press the arrow buttons to select menu options.
21	RETURN	Press to return to the previous screen while navigating menus.

2 Main Functions

2.1 Setup Menu

The Setup menu allows you to personalize and configure the preferences for your player.

To select a Setup option:

- Select the **Setup** icon on the home screen.



- Use the **UP/DOWN** navigational buttons to select an option, and then press **OK**.



- There are five Setup options, including **System**, **Audio**, **Video**, **Network** and **Misc**. Use the **UP/DOWN** navigational buttons to select a menu. Press **OK** to confirm. Press **RETURN** to cancel and display the previous menu screen.

2.1.1 Changing System Settings

Use this menu to configure system settings.



Menu Language

- Select to choose the OSD (On-Screen Display) language.

Change system font

- Setting the system font. (Create a folder named "Resource" in the root directory of your USB or HDD, rename your font as 'font.ttf 'and then copy it to the folder.)

Change desktop

- Setting the skin of the desktop. (Create a folder named "Resource" in the root directory of your USB or HDD, rename your photo as 'desktop.png 'and then copy it to the folder.)

Text Encoding

- Select to set the text encoding option (subtitle display)

Screen Saver

- Select to turn on / off screen saver.

Mini KBD Language

- Select to change the language of the mini keyboard.

Scan storage

- Select to enable scanning of the media files resides on your storage devices
-

Resume Play

- Select to turn on / off resume playback (auto-bookmarking) feature for movies.

Format

- Select to format the HDD.

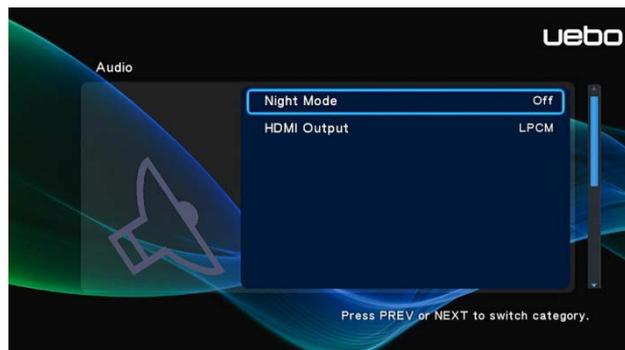
Note: HDD format will remove all data stored on the hard disk drive. Make sure to backup all data before proceeding.

Restore Default

- Select to restore factory defaults.

2.1.2 Changing Audio Settings

Use this menu to configure audio settings



Night Mode

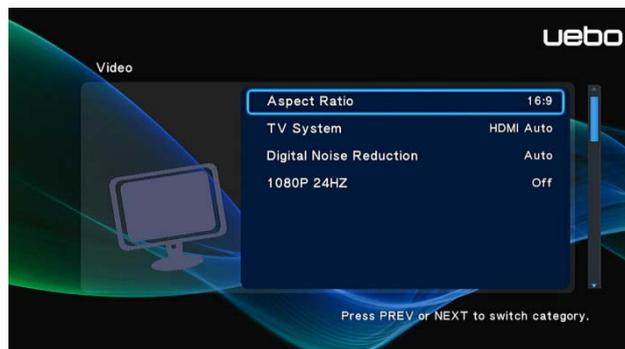
- Choose between **OFF / ON / COMFORT**. Choosing the **ON** option will enable you to decrease the audio output volume.

HDMI Output

- Choose between **HDMI LPCM / HDMI LPCM Multi-ch / HDMI RAW** mode. This option will determine if Player will decode the audio signal. Player will decode the DTS or Dolby audio signal from your video file if **HDMI LPCM or HDMI LPCM Multi-ch** option is selected. Player will not decode the DTS or Dolby audio signal if **HDMI RAW** is selected. Usually this option is selected if the HDMI cable is connected to the home stereo system that is capable of decoding DTS or Dolby signal.

2.1.3 Changing Video Settings

Use this menu to configure video settings.



Aspect Ratio

- **Pan Scan 4:3:** Displays a wide format picture onscreen while cutting off the left and right portions; select when a standard 4:3 TV is connected.
- **Letter Box 4:3:** Displays a wide format picture with two black borders on the top and bottom of the screen; select when a standard 4:3 TV is connected.
- **16:9:** Displays the 4:3 format picture onscreen; select when a TV with 16:9 display ratio is connected.
- **16:10:** Select when a TV with 16:10 display ratio is connected

TV SYSTEM

- Select to adjust the video output resolution, which include: **HDMI Auto, 480P, 720P 60Hz, 1080i 60Hz, and 1080P 60Hz.**

Digital Noise Reduction

- Select auto/off to enable or disable digital noise reduction.

1080p 24Hz

- Choose this option to enable or disable 1080P 24HZ support. A TV set with 1080P 24HZ (24P) support is needed.

2.1.4 Change Network Settings

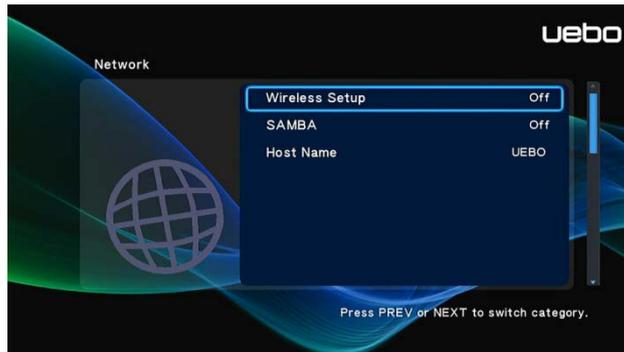
UEBO has developed a special driver for you to connect your Player to the network. Please follow the instructions below to install the driver in your Player. You will also need an authorized Wi-Fi dongle and an installed HDD to make this work. An authorized Wi-Fi Dongle can be purchased at <http://www.uebo.net>

Installing the Network Driver

1. First obtain the file 'bin.wifi.rar' or 'bin.wifi.zip' from the support section of www.uebo.net
2. Decompress the 'bin.wifi.rar' or 'bin.wifi.zip' file onto your computer hard drive
3. The folder called 'bin.wifi' will be created.
4. Copy 'bin.wifi' folder from your computer hard drive to the root directory of your Player's hard drive.
5. Now your Player is ready to be configured for network connection.

Wireless Setup

To configure the network, please go to **Setup** menu from the Home screen and select **Network**.



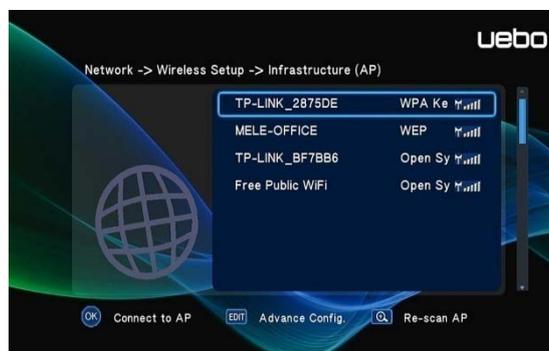
There are 3 modes for you to select, **Infrastructure (AP)**, **Peer to Peer (Ad Hoc)** and **WPS (AP)** mode. Follow the prompting message on the screen and press **EDIT** button to choose **Peer to Peer (Ad Hoc)** or **WPS (AP)** mode.



This player can store up to three wireless network connections. Press **OK** to connect, and press **RETURN** to cancel. You can also press **ZOOM** to modify the parameters of the connection, and press **EDIT** button to choose **Peer to Peer (Ad Hoc)** or **WPS (AP)**.

Infrastructure (AP)

Infrastructure mode is used to connect computers with wireless network adapters, also known as wireless clients, to an existing wired network with the help from wireless router or access point. Please follow these steps to configure your wireless network.



Step 1: Scanning AP (Access Point) in your network

Follow the message on the screen and press the **ZOOM** button to select **Infrastructure**

(AP) mode and update the access points list and all SSID will be displayed on the screen.

Step 2: Input WEP / WPA key.

Press **OK** to input encryption keys via the virtual keyboard. Press the navigational buttons to select, **OK** to input, **ZOOM** to switch between uppercase and lowercase, **STOP** to delete a character, **->** to insert a space, **PLAY/PAUSE** to make more symbols available, **EDIT** to change the language of the virtual keyboard, and **OK** to confirm and to start testing the connection.



The testing process can take a couple minutes to establish a connection. If the test is ok, the network information (Profile Name, IP address, Subnet Mask, Gateway, etc.) will be displayed on the screen.

Peer to Peer (Ad Hoc)

Peer to Peer mode, which is also called Ad Hoc mode or computer-to-computer mode, is used to connect wireless clients directly together, without the need of a wireless router or access point.



Step 1: Specify your SSID name

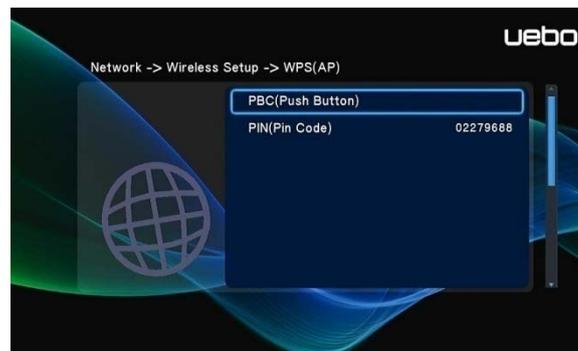


Step 2: Specify your host IP



WPS (AP)

WPS, Wi-Fi Protected Setup, is used to connect to a wireless router directly, without searching for a SSID and inputting password. In this mode, you just need to configure the parameters of your router which support WPS function. There are two modes for you to select, PBC mode and PIN mode.



PBC: First press the WPS button on the router or select the button mode in the configuration menu of the router, then select the PBC mode. The testing process can take a couple minutes to establish a connection.

PIN: Input the pin code when configuring your router, and then select PIN mode. The testing process can take a couple minutes to establish a connection.

SAMBA

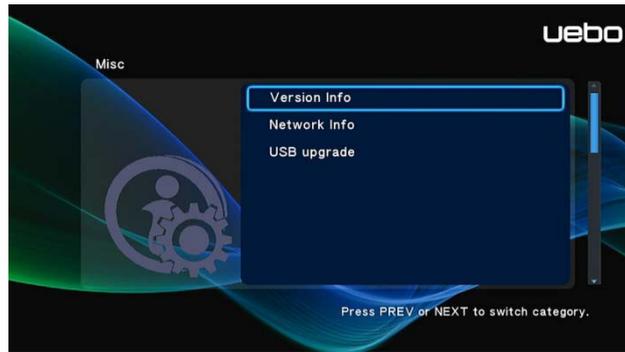
- Select to turn on/off SAMBA server which allows you to share files over your network from your computer to the Player and vice versa.

Host Name

- Select to key in your desired host name to be seen in your network.

2.1.5 Miscellaneous

Use this menu to adjust miscellaneous settings.



Version Info

- This tab gives you information about the software installed and about the material components of your player.

Network Info

- This tab shows you information about your network, MAC Address, IP address Gateway, Subnet.

USB Upgrade

- This setting is used to update the firmware or extension package via a USB stick. In order to upgrade the device to the new firmware, please follow the instructions below;
 - 1) Download the latest firmware from <http://www.uebo.net>
 - 2) Copy 'install.img' to the root directory of a USB stick, and then connect it to the USB HOST port of the player.
 - 3) Navigate to the **Setup** menu.
 - 4) Select **USB Upgrade**.
 - 5) Press the **OK** button and the upgrade process will start.

2.2 Movie Playback

Select the Movies tab off the home menu to view your video files. Only files that are supported by this device will be displayed. Please refer to **Appendixes** in chapter **'4.1 Specifications'** for more details about the supported files.



2.2.1 Movie Library Options

In the movie library, press the **MENU** button to display the option menu and its capable

functions



Search

- Search through your movie files.

Review Mode

- Choose a review mode among **Thumbnails**, **List**, and **Preview** from the option menu.

DVD Mode

- Choose to show All Movies or DVD files (.VOB, .ISO, etc.).

Sorting Mode

- Choose to sort by **Name**, **Size**, **Most Viewed** or **Recently Added** from the option menu.

IMPORTANT:

In order to facilitate faster searches, we encourage you to use the following criteria when naming the movies stored on the internal HDD, USB Drive, External HDD or SD Card:

Syntax: **[Name][Actor][Genre][Year].Extension**

Examples: **[Enchanted.CD1][Amy Adams][Love][2007].avi**,
[The.Dark.Knight.CD1][Christian Bale][Action][2008].avi

Button	Function
PLAY/PAUSE	Pause or resume the current playback.
PREV / NEXT	View the previous or next file/chapter.
FR/FF	Fast rewind or fast forward. Press repeatedly to select the speed.
MENU	Display or hide the option menu during playback. Pop-up window displays: subtitle/audio/go to/repeat title/repeat all/repeat off/video setting.
STOP	Stop playback.
VOL+/-	Increase/decrease the volume.
ZOOM	Zoom in/out the image.
INFO	View the media information.

2.2.2 Movie Playback Options

During movie playback, press the **MENU** button to display or hide the option menu at the bottom of the screen.



DVD Menu

- Select to return to the navigation menu during DVD VOB, IFO or ISO playback.

GOTO

- Select to jump to a specific point in a title. Specify the point using Title, Chapter and/or Time.

Video Setting

- Select to adjust the value of **Brightness**, **Contrast**, **Saturation** and **Hue**.

2.3 Photo Playback

Select the Photos tab off the home menu to view your images. Only files that are supported by this device will be displayed. Please refer to **Appendixes** in chapter '**4.1 Specifications**' for more details about the supported files.



2.3.1 Photo Library Options

In the photo library, press the **MENU** button to display the option menu and its capable functions.



Search

- Search through your photo files.

Review Mode

- Choose a review mode among **Thumbnails**, **List**, and **Preview** from the option menu.

Album Mode

- Choose to show All Photos or Photo Albums.

Sorting Mode

- Choose to sort by **Name**, **Recently Added**, or **Recently Played** from the option menu.

2.3.2 Photo Playback Control

You can access the following functions during photo playback.

Button	Function
PREV / NEXT	View the previous or next photo.
UP / DOWN	Rotate a photo in any angle.
MENU	Display or hide the option menu during playback.
STOP	Stop playback.
ZOOM	Zoom in/out the image.

2.3.3 Photo Playback Options

During photo playback, press the **MENU** button to display or hide the option menu at the bottom of the screen. You can get following the functions through the option menu during photo playback.



Slideshow Control

- Select to choose the **Timing** and **Transition effect** of the slideshow.

Repeat Mode

- Choose a repeat mode among **Repeat off**, **Repeat all** and **Shuffle Loop** from the option menu.

Select Music

- Select to turn on/off background music during slideshow playback.
- Select a specific file or folder as the background music during photo playback.

Video Setting

- Select to adjust the value of **Brightness**, **Contrast**, **Saturation** and **Hue**.

2.4 Music Playback

Select the Music tab off the home menu to view your audio files. Only files that are supported by this device will be displayed. Please refer to **Appendixes** in chapter **'4.1 Specifications'** for more details about the supported files.



2.4.1 Music Library Options

In the music library, press the **MENU** button to display the option menu and its capable functions



Search

- Search through your music files.

Review Mode

- Choose a review mode among **Thumbnails**, **List**, and **Preview** from the option menu.

Filter options

- Choose **All Songs** to show all songs.
- Choose **Albums** to search for music files by album.
- Choose **Artists** to search for music files by artist.
- Choose **Genres** to search for music files by genre.
- Choose **Years** to search for music files by modified year.
- Choose **Playlists** to search through saved playlists.

Sorting Mode

- Choose to sort by **Recently Played**, **Recently Added** or by **Name** from the option menu.

2.4.2 Music Playback Control

You can access the following functions during music playback.

Button	Function
PLAY/PAUSE	Begin/Pause playback.
FR / FF	Fast rewind or fast forward. Press repeatedly to select the speed.
PREV / NEXT	View the previous or next movie.
MENU	Display or hide the option menu during playback.
VOL+/-	Increase/Decrease the volume.
REPEAT	Set the repeat option.

2.4.3 Music Playback Options

During music playback, press the **MENU** button to display or hide the option menu at the bottom of the screen. You can get the following functions through the option menu during music playback.



Repeat Mode

- Choose a repeat mode among **Repeat off**, **Repeat one**, **Repeat all** and **Shuffle Loop** from option menu.

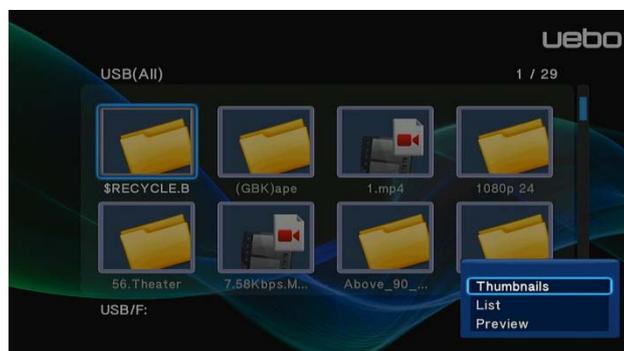
2.5 File Manager

The file manager allows you to browse and play music, photo and movie files stored on an internal HDD, external USB device and/or memory card.



2.5.1 File Manager Options

In the file manager, press the **MENU** button to display the option menu and its capable functions



Review Mode

- Choose a review mode among **Thumbnails**, **List**, and **Preview** from the option menu.

2.6 Playlist management

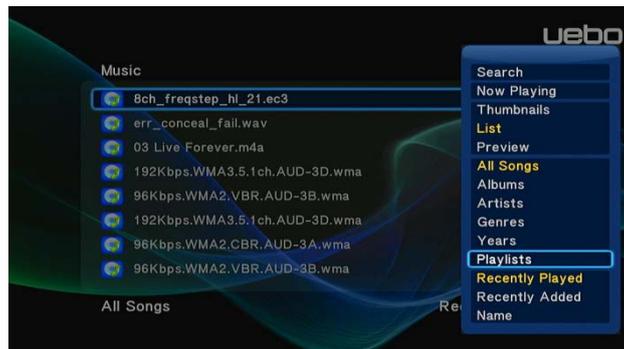
IMPORTANT: To access the file select menu, go to **File Manager** select the appropriate folder and press the **EDIT** button and select whichever option that is best fit for the task at hand; Choose Multiple Select for all playlists.

2.6.1 Music playlist

Select music files you want in the file select menu and then save them to playlist.



Open your music library, press the **EDIT** button, and choose **Playlists** to show your saved music playlists.



2.6.2 Photo Album

Select the photos you want in the file select menu, and then save them to a photo album of your choice.



Open your photo library, press the **EDIT** button and choose **Albums** to show your photo

albums.



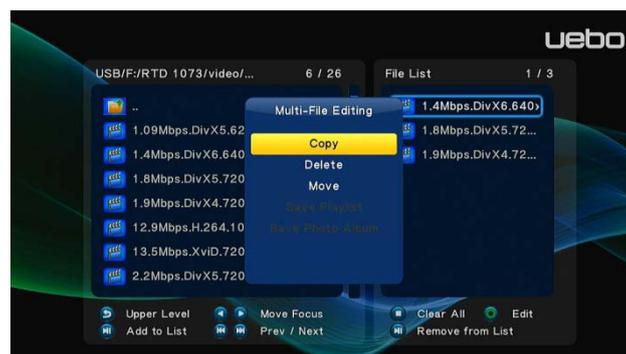
2.7 Copy Function

2.7.1 Copy under Media Library

1. Press the **EDIT** button to enter the file select menu.



2. Press the **PLAY/PAUSE** button to select a file or folder that you want to copy to the file list.
3. Press the **EDIT** button to enter multi-file editing menu.

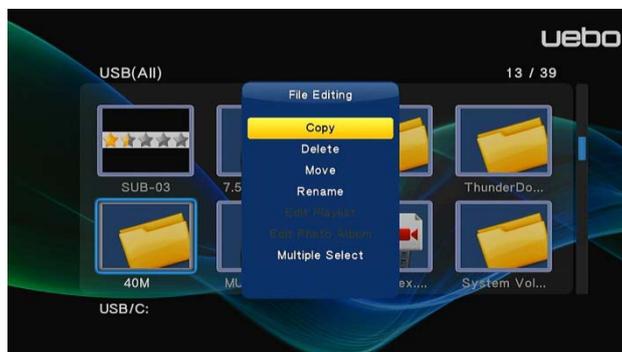


4. Select your destination folder to copy the files and press **OK**.
5. Press **PLAY/PAUSE** to confirm the copying of your files and wait till the process completes.



2.7.2 Copy under File Manager

Press the **EDIT** button to enter the file editing menu. Choose **Copy** and follow the prompt on the screen to finish the process. If you want to select more files and folders, please choose **Multiple Select** to enter the file select menu.



2.7.3 Copy button

To facilitate quick back up of your data, UEBO has designed a One Touch Copy button. With this feature, you can back up your data quickly from any source to any destination. For example, by plugging in your USB digital camera, you can quickly backup all your photos in the digital camera to your internal hard disk drive by pressing the **COPY** button on the front panel.



2.8 Internet Media



This player integrates the SHOUTcast free Internet radio function.



Select the **SHOUTcast Radio** icon to access all the free internet radio stations. Press **OK** to select and play a radio station, press **RETURN** to get to the previous screen, and press **MENU** to add a radio station to your favorites.

Note:

- In order to access the Internet Content and Setup a Wireless Connection on this unit you must have a Wireless Dongle.
- Please copy the folder named 'bin.wifi' to your HDD or USB device to access the network features.
- Make sure the Player is connected properly to WLAN with Internet access. Please refer to '**2.1.4 Changing Network Settings**' for more details;
- When you enter the SHOUTcast menu for the first time, it will take several seconds to download data from the Internet.

For more about SHOUTcast please refer to the website: www.shoutcast.com

3. Upgrading the Firmware

"Firmware" is the Operating System (OS) installed on the Player. Firmware upgrades result in new features, improvements and bug fixes.

To upgrade the firmware, please follow these steps:

1. Download the firmware from the UEBO support site on <http://www.uebo.net>.

2. Make sure the firmware version you are downloading is newer than the version currently installed on the Player. You can check the version number by going to **Setup->Misc->Version Info** on the player.
3. Copy “install.img” or extension files to the root directory of a USB stick and then insert it into the USB HOST port of the Player.
4. Navigate to the **Setup** menu and scroll down to **Misc** and press **OK**.
5. Select **USB Upgrade**.
6. Press the **OK** button and the upgrade process will start.

Optionally, you can also upgrade the Player using the followings steps.

1. Follow steps 1-3 above.
2. Unplug the power chord from the back of the Player and hold down the power key.
3. Plug the Player power chord back into the Player and wait for the UEBO home screen to appear while holding down the power button.
4. Wait 4-6 seconds and let the power button go.
5. The upgrade will begin and the Player will reboot as soon as the upgrade has completed.

IMPORTANT: PLEASE DO NOT POWER OFF THE PLAYER WHILE THE FIRMWARE IS BEING UPGRADED. DOING SO MAY IMPAIR THE FUNCTIONING OF THE PLAYER.

Please refer to **USB Update** in chapter ‘**2.1.4 Miscellaneous**’ for more details on an alternative way of upgrading your device.

4. Appendixes

4.1 Specifications

I/O INTERFACES SUPPORTED:

- 2.5” SATA HDD
 - USB 3.0 Device port (compatible to USB 2.0)
 - Composite (CVBS) A/V jack
 - HDMI V1.3 interface
 - DC-IN 5V 2.4A
-

FILE SYSTEM SUPPORTED:

- FAT32/NTFS
-

CONTENT FORMATS SUPPORTED:

- AVI/MKV/TS/MPG/MP4/MOV/VOB/ISO/IFO/DAT/WMV/RMVB, resolution up to 720p/1080i/1080p
-

-
- MP3/OGG/WMA/WAV/FLAC
 - HD JPEG/BMP
-

VIDEO CODECS SUPPORTED:

- MPEG-1
 - HD MPEG-2
 - HD MPEG-4 SP/ASP/AVC (H.264)
 - WMV9 (VC-1)
 - RealNetworks (RMVB) 8/9/10, up to 720p
-

AUDIO CODECS SUPPORTED:

- MP2/3, OGG Vorbis, WMA Standard (DRM, and Advanced Profile not supported), PCM, LPCM, RA, DTS, Dolby Digital, Dolby Digital Plus, Dolby TrueHD)
-

SUBTITLE FORMATS SUPPORTED:

- SRT, SMI, SSA, SUB, IDX+SUB
-

Note: The specifications and design of this product are subject to change without notice.

4.2 Frequently Asked Questions

Question 1: When I try to disconnect the USB device, I keep on getting “The device ‘Generic volume’ cannot be stopped right now. Try stopping the device again later.” message, what should I do?

Answer:

Close any program that might be accessing data on the Player, including Windows® Explorer or Finder. If it does not work, close all programs and wait for another 20 seconds, then try to eject Player again using your computer operating system. If it still does not work, you should shut down the Player and disconnect the USB cable.

Question 2: I find new file names and folder names that I never created before or they have strange gibberish names.

Answer:

Windows and Macintosh often write extra files to the hard disk such as finder.def or System volume info. These are normal and will not do any harm to the Player.

Question 3: I used my player to transfer files back and forth between different computers. Will defragmenting the player hard disk do any harm to it?

Answer:

Defragmenting the Player hard disk may be useful after having transferred many files to and from the Player. It is never harmful to run the defragmentation software on the Player. Make sure no other programs are running while using the Windows® defragment utility.

Question 4: My files have disappeared from the Player.

Answer:

Make sure that you browse your files via the correct browser mode which means correct filtered views such as Photos, Music, or Movies.

Question 5: Why does the TV have a scrolling blue screen or UEBO splash screen when I turn on my player?

Answer:

This is normal, when the system initializes, it will setup the corresponding parameters so it can output the correct video signal to the TV, during the initialization, the TV will receive incorrect signals or the signals will not be stable and will cause the TV screen to flash, some TV's will treat this as no signal, and will display a blue screen or screensaver.

Question 6: Why couldn't the player find the hard disc?

Answer:

There are a few things to check. 1) Make sure the firmware is installed correctly. 2) Make sure the hard drive is connected properly. 3) Check to make sure the system partitions on the HDD were not deleted. If none of these options work, please plug the Player into your PC via the USB 3.0 interface and see if you can access the hard drive. If you still cannot access it, the hard drive is probably damaged. Please call UEBO Technical Support for more help if needed.

Question 7: Why is the transmission speed of my HDD not reaching up to 3Gbps or higher when connected to PC?

Answer:

Make sure there is a USB 3.0 host controller installed on your PC to achieve maximum transfer speed. Due to the design, certain hard drives may perform at the lower speed. The transmission speed is also dependent on the configuration of the PC.

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6. Warranty

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