

pace

← User Manual →



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YOU AND / OR YOUR ATTENDANT MUST READ AND FULLY UNDERSTAND THIS MANUAL BEFORE USE

General information

You have just purchased a **2GOability** rollator and we want to thank you for the confidence in our **2GOability** products. The rollator is a quality product.

The policy of **2GOability** is to continually improve the quality and reliability of our products. We reserve the right to, without prior notification, alter this guide.

It is important that your guide for the use of the rollator is read carefully. The manual contains important information about the safe use and maintenance of your rollator. We recommend that you keep this guide, it is also your proof of warranty and you will find it useful for referring to it at a later date.

The safety instructions in this guide are general guidelines that must be seen as broad guidelines.

Your new rollator requires frequent maintenance, much of which you can do yourself.

Caution!

In this guide you will find information and warnings. These are clearly identified by the symbols below and the appearance of the text:



Tip

Information



Warning

To avoid personal injury, warnings must be followed

Fill out the information on your authorized dealer below:

Company:

Address:

.....

Telephone number:

Fax number:

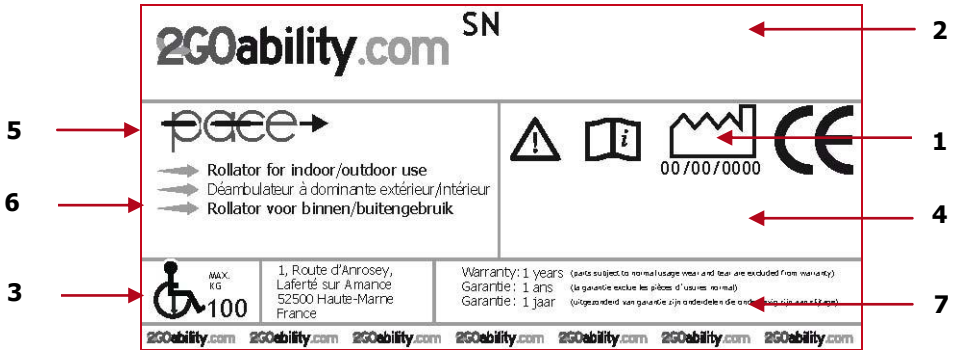
Email address:

Website:

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1 IDENTIFICATION

Your rollator is equipped with a unique identification number. You can find this number on the frame of your rollator. Below is an example of the frame label on which you can find the identification number. Furthermore you will find the explanation of the various data stored on the frame label listed below.



1. Production date

Production date of the rollator

2. Serial number

The unique identification number. You must have this number when making technical requests or if warranty parts are required.

3. Maximum user weight

The largest occupant weight allowed for protection of both the rollator and the user.

4. Type number

This number indicates which model of rollator you have, again this is always required when making technical calls.

5. Model name

The model name of your rollator.

6. Usage application

Where you can use your rollator.

7. Warranty

This is the warranty period. Chapter 9 describes your warranty terms and conditions in more detail.

2 GENERAL EXPLANATION CONCERNING YOUR ROLLATOR

2.1 Components of the rollator



1	Push handle	8	Push handle
2	Brake lever	9	Brake cable
3	Adjustment knob for push handles	10	Seat
4	Detachable tray	11	Shopping basket
5	Side frame	12	Ball head
6	Folding mechanism	13	PU tyres
7	Parking brakes	14	Front fork

Your rollator is equipped with a number of elements and parts. You should know these before continue reading this manual. Designs and specifications may change without prior notice.

2.2 General explanation of the function and possibilities of your rollator

The rollator is designed for indoor and outdoor use. The rollator is equipped with multifunction brakes and stable wheels which roll easily. The rollator is especially developed so that it can be adjusted to every individual user. Your rollator is a medical equipment product and is not a standard consumer product. You must follow this manual completely to ensure good, optimal and safe use of your rollator.

3 SAFETY REGULATIONS

2GOability specifically disclaims responsibility for any body injury or property damage which may occur during any use which does not comply with laws or ordinances. If used correctly, the **2GOability** rollator is an utmost safe and stable product, if the instructions for use as described in this manual are followed. However, it is possible when the **2GOability** rollator is not used correctly, dangerous situations may occur.

3.1 General safety regulations

Protect your **2GOability** rollator by checking it regularly. When a part of your rollator is not functioning properly, a dangerous situation could occur.

① **Warning:**

You must keep your rollator in a good state to guarantee safe use.

3.2 Warnings for safe use

① **Warnings:**

- Avoid using your rollator on roads. Use pavements if possible;
- Do not use your rollator in sand, rough area, wet and slippery surfaces or surfaces with little grip;
- Do not drive into curbs;
- Never connect anything to the wheels;
- Engage the parking brakes when you are in or on a lift and when you want to get off;
- The maximum weight capacity has been indicated on your rollator frame label;
- Unauthorized modification and or use of parts not supplied by **2GOability** will invalidate the warranty and may lead to injury to the user and or damage to the rollator;
- Do not push the rollator to far in front of you, this can cause falls and incorrect positions;
- Before using your rollator, always check if the brakes are working perfectly;
- When unfolding the rollator, check if the folding mechanism is locked into place;
- Use the parking brake if you are stopping or parking;
- Make sure that your rollator is adjusted to the correct height to avoid incorrect positions and falls;
- When folding and unfolding the rollator be aware that you do not get stuck with your fingers between moving parts. This may cause injury;

- ➔ Do not use the rollator for transporting people or heavy loads;
- ➔ Do not let children play with your rollator;
- ➔ Do not use the rollator when the brakes are not working;
- ➔ The rollator is not intended to be self-propelled while seated;
- ➔ All wheels must be in contact with the floor at all times during use. This will ensure the rollator is properly balanced;
- ➔ The parking brakes must be engaged before using the seat;
- ➔ Do not use your rollator when it is damaged or has any malfunction.

4 INSTRUCTIONS FOR USE

This rollator is designed for people with reduced walking distance, with balance disturbances or other disabilities which prevent people to have a normal standing posture. The use of the rollator will help people improve their mobility.

4.1 Walking with your rollator

When you are walking with your rollator make sure that you walk fully upright, with the rollator near your body, see figure 1. This is for the best support and the safest movements. If you follow this order for movement with your rollator you will have the correct body position.

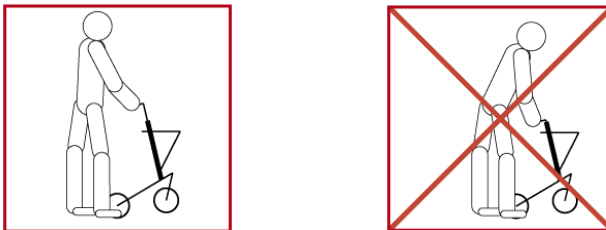


Figure 1

4.2 Confronting pavements and unequal surfaces

① **Warning:**

- Only use the slopes to get on pavements.
- Do not drive into curbs!
- Inspect the slope always for risks, such as holes or slippery and uneven surfaces before you walk further.

Going up or down the pavement:

When you want to go up or down a pavement you should always use the slopes.

MAKING ADJUSTMENTS TO YOUR ROLLATOR CAN CAUSE BIG RISKS FOR YOUR SAFETY AND THE FUNCTION OF YOUR ROLLATOR. ADJUSTMENTS MADE BY YOURSELF ARE STRONGLY ADVISED AGAINST AND CARRIED OUT AT YOUR OWN RISK.

5 INSTRUCTIONS FOR USE AND MOUNTING OPTIONS

In this chapter we will explore all the possibilities on your rollator.

Your rollator is a 2GOability Pace

5.1 Technical information

2GOability Pace

Total height (surface to top)	87 cm – 97 cm adjustable
Total length	71 cm
Total width	58 cm
Width between push handles	41 cm
Seat height (surface to seat)	59 cm
Height folded	105 cm – 115 cm adjustable
Length folded	50 cm
Width folded	58 cm
Height backrest	87 cm
Maximum user weight	100 kg

5.2 Unfolding and folding the rollator

Your rollator can be folded. In this way you can easily carry and transport your rollator.

ⓘ Warning:

When folding or unfolding the rollator be aware of the danger of trapping injuries!

Unfolding the rollator

- Make sure you stand behind the rollator;
- Grab the handle (see picture 1) and push it towards you;



Picture 1



Picture 2

Folding the rollator

- Make sure you stand behind the rollator;
- Remove the tray on top of your seat;
- Grab the handle (see picture 2) and pull it in an upwards position.

5.3 Using the brakes

Your rollator has two kinds of brakes. The driving brake and the parking brake.

Driving brake

- When you need to slow down speed while pushing the rollator, you have to squeeze the brake lever to reduce your speed, see picture 3;
- Be aware that you do not push the rollator while squeezing the brake lever. If you do attempt to do this, this will cause damage on the tyres and the brakes, which will result in damaged brakes;
- As mentioned earlier in paragraph 3.2, do not use the rollator if the brakes are defect!



Picture 3



Picture 4

Parking brake

- Push the brake lever downwards to engage the parking brake, see picture 4, you will hear a click that will confirm that the parking brake is engaged;
- Squeeze to remove the parking brake, this will be confirmed when you hear a click.

5.4 Using the seat

- Check if the parking brake is on, before you take a seat on the rollator;
- Make sure you sit with your back towards the direction of travel, with your back against the comfortable backrest.

5.5 Setting the height of the push handles

You can adjust the height of the push handles for optimal use of your rollator.

- ➔ Turn the star knob until it releases, see picture 5;
- ➔ Remove the washer and the nut;
- ➔ Pull or push the push handle to the desired height;
- ➔ Place the washer and the nut back in the rollator, and turn the star knob back on.



Picture 5



Picture 6

5.6 Placing and removing the shopping bag

Placing the shopping bag

- ➔ Take the shopping bag and place the handles over the bar, see picture 7.



Picture 7



Picture 8

Removing the shopping bag

- ➔ Hold the shopping basket and pull it in an upward position, see picture 8.

6 TRANSPORT AND TRANSIT IN CAR

Your **2GOability** rollator is designed to be easily transported by car. You can easily carry your rollator in or out of the vehicle.

7 MAINTAINANCE

It is important to clean your rollator regularly.

- ➔ Clean the frame. You should wash the frame regularly with warm soapy water;
- ➔ Clean the brake blocks and springs regularly;
- ➔ Clean the basket;

Dry the rollator after cleaning. Also dry your rollator after you have been, for example, in a rainstorm.

8 PROBLEM ANALYSIS AND SOLUTIONS

Your **2GOability** rollator is inspected and adjusted so that you can use it immediately. Regular maintenance is essential, especially if the factory set adjustments have been altered.

The following troubleshooting guide lists several common problems that may occur and offers corrective actions for each.

Malfunction	Possible cause	Solution
Wheels are not turning properly	Wheels are dirty	Cleaning the wheels
Parking brake doesn't work	➔ The brake pads are rubbing on the brakes ➔ The brake is bent	Retailers for repair
Tires are worn up		Retailers for replacement

9 WARRANTY

9.1 Warranty application

Together with your rollator you get the factory warranty. This warranty is only granted to you as the consumer. It is not intended to be used commercially (like hiring or institutional use). The warranty is limited to defects to materials and possible hidden shortages. **2GOability** offers a warranty period of 1 year. When you register your **2GOability** Pace at our website, you are able to extend your warranty by 3 months. Also you can find the warranty periods label on the frame of your rollator. See also chapter 1.

 **Tip**

We recommend the use of only **2GOability** replacement parts. If you do not use original parts, the warranty will be expired.

9.2 Warranty definition

Your manual is also the warranty form, fill in the relevant details on page 2 and store it carefully.

Warranty conditions

The warranty period commences upon the date of purchase. If within the warranty period, your rollator will be defect, it will be repaired or replaced. However you do need to provide to **2GOability** a complete filled in warranty registration form, a copy of the bill with the date of purchase and the original packaging.

 **Tip**

- Warranty is not transferrable.
- For more information and the location of service agents please visit our website: www.2GOability.com

This warranty does not include any labour charges incurred by replacements.

Under normal circumstances no responsibility is accepted when the rollator needs replacement or repairs as a direct result from:

- Not maintaining the rollator and parts according to the recommendations of the manufacturer, or not using the specific original parts;
- Damaging the rollator or parts by inattentive use, accident or wrong use;
- Adjusting the rollator or parts, different from the specifications of the manufacturer, or reparations done before the service agent is warned.
- If the product is not equipped with an original factory frame number and identification label as described in the manual, see chapter 1.

The rollator that is described and showed in this manual can differ from your own model in details. However, all instructions are relevant, independent of slightly different details. We reserve the right to change the product in this manual without further notice. All drawings, measures and capacities showed in this manual, are approximations and may be slightly different to your rollator specifications.

ⓘ Warning:

2GOability can not be liable for any consequent or individual damage whatsoever. While this manual is created with care it is not exclusive. The warranty is only valid during the indicated period. If adjustments are made to the rollator, which have structural impact on the product, the warranty will expire completely. You can visit www.2GOability.com for an enlarged warranty and supply conditions and an address list of service agents.

10 GENERAL MAINTENANCE INSTRUCTIONS

Your rollator needs periodical maintenance. A badly maintained rollator will give more technical problems, turn less flexible and fall out the warranty terms.

Preventive maintenance is most important and many of these things you can easily do yourself or a friend or family member can help you. We highlight below the maintenance you can do yourself.

Inspection	Daily	Monthly	Yearly	Done by
Working of the brake	X			User
Checking the reversibility of front wheels	X			User
Cleaning		X		User
Checking the stability of the frame			X	Retailers
Oiling the wheel bearing			X	Retailers

💡 Tip

The **2GOability** Pace complies with the latest European safety norm. For more information, please visit our website, www.2GOability.com

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