IMPORTANT SAFETY RULES

Read, Understand, and Follow all Instructions Carefully before Installing and using this Product.

Oval Frame Pool

18' x 10' (549 cm x 305 cm),

20' x 12' (610 cm x 366 cm),

24' x 12' (732 cm x 366 cm) &

28' x 12' (853 cm x 366 cm)



Don't forget to try these other fine Intex products: Pools, Pool Accessories, Inflatable Pools and In-Home Toys, Airbeds and Boats available at fine retailers or visit our website.



IMPORTANT! DO NOT RETURN PRODUCT TO STORE

To purchase parts and accessories or to obtain non-technical assistance, **Visit www.intexcorp.com**

For technical assistance and missing parts call us toll-free (for U.S. and Canadian Residents):

1-800-234-6839

Monday through Friday, 8:30am to 5:00pm Pacific Time

088PO-R1-0809

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Introduction:

Thanks for buying an Intex pool. Please take a few minutes to read this manual before setting up your pool. This information will help extend the pool life and make the pool safer for your family's enjoyment. View the video included before installation. A team of 2-4 people is recommended for pool set up. Additional people will speed up the installation.

IMPORTANT SAFETY RULES

Read, Understand and Follow All Instructions Carefully Before Installing and Using this Product.

WARNING

- Continuous and competent adult supervision of children and the handicapped is required at all times.
- Secure all doors, windows and safety barriers to prevent unauthorized, unintentional or unsupervised pool entry.
- Install a safety barrier that will eliminate access to the pool for young children and pets.
- · Pool and pool accessories are to be assembled and disassembled by adults only.
- Never dive, jump or slide into an above-ground pool or any shallow body of water.
- Failure to set up pool on flat, level, compact ground could result in the pool's collapse or the possibility that a person lounging in the pool could be swept out.
- Do not lean, straddle, or exert pressure on the inflatable ring or top rim as injury or flooding could occur. Do not allow anyone to sit on, climb, or straddle the sides of the pool.
- Remove all toys and flotation devices from, in and around the pool when it is not in use.
 Objects in the pool attract young children.
- Keep toys, chairs, tables, or any objects that a child could climb on at least four feet away from the pool.
- Keep rescue equipment by the pool and clearly post emergency numbers at the phone closest to the pool. Examples of rescue equipment: coast guard approved ring buoy with attached rope, strong rigid pole not less than twelve feet (12') [365.76cm] long.
- · Never swim alone or allow others to swim alone.
- Keep your pool clean and clear. The pool floor must be visible at all times from the outside barrier of the pool.
- If swimming at night use artificial lighting to illuminate all safety signs, ladders, pool floor and walkways.
- · Stay away from the pool when using alcohol or drugs.
- Keep children away from pool covers to avoid entanglement, drowning, or other serious injury.
- Pool covers must be completely removed before pool use. Children and adults cannot be seen under a pool cover.
- Do not cover or uncover the pool while you or anyone else is in the pool.
- Keep the pool and pool area clean and clear to avoid slips and falls and objects that may cause injury.
- Protect all pool occupants from recreational water illnesses by keeping the pool water clean. Don't swallow the pool water. Practice good hygiene.
- Pools are subject to wear and deterioration. Properly maintain your pool. Certain types of
 excessive or accelerated deterioration can lead to pool failure. Pool failure might cause large
 quantities of water to release from the pool.
- · This pool is for outdoor use only.
- Empty and store when not in use.
- All electrical components shall be installed in accordance with Article 680 of the National Electrical Code 1999 (NEC®) "Swimming Pools, Fountains and Similar Installations" or its latest approved edition.
- The installer of the vinyl liner shall affix on the original or replacement liner, or on the pool structure, all safety signs in accordance with the manufacturer's instructions. The safety signs shall be placed above the water line.

POOL BARRIERS AND COVERS ARE NOT SUBSTITUTES FOR CONTINUOUS AND COMPETENT ADULT SUPERVISION.

FAILURE TO FOLLOW THESE WARNINGS MAY RESULT IN PROPERTY DAMAGE, SERIOUS INJURY OR DEATH.

Advisory:

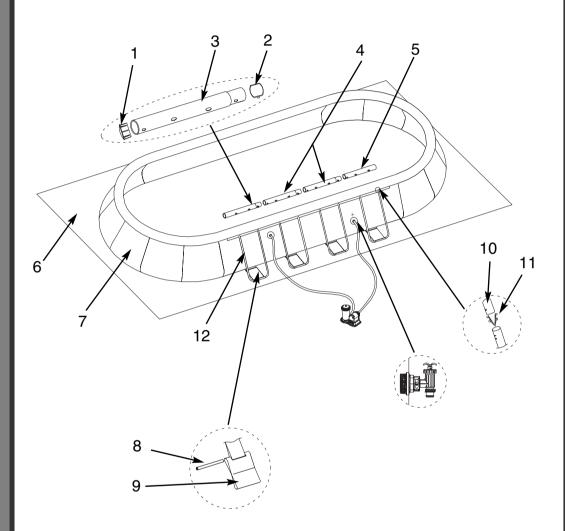
Pool owners may need to comply with local or state laws relating to childproof fencing, safety barriers, lighting, and other safety requirements. Customers should contact their local building code enforcement office for further details.

	PARTS LIST	
1	2	3
4	5	6
7	8	9
10	11	12
13	14	

NOTE: Drawings for illustration purpose only. May not reflect actual product. Not to scale.

PARTS REFERENCE

Before assembling your product, please take a few minutes to check the contents and become familiar with all the parts.



NOTE: Drawings for illustration purpose only. May not reflect actual product. Not to scale.

PARTS REFERENCE

			POOL SIZE	POOL SIZE & QUANTITY	
REF NO.	DESCRIPTION	18' x 10'	20' x 12'	24' x 12'	28' x 12'
		(549cm x 305cm)	(610cm x 366cm)	(732cm x 366cm)	(853cm x 366cm)
-	BEAM END CAP	4	4	4	4
2	SINGLE BUTTON SPRING	2	2	4	9
3	HORIZONTAL BEAM (A) (BEAM END CAP & SINGLE BUTTON SPRING INCLUDED)	2	2	2	2
4	HORIZONTAL BEAM (B) (SINGLE BUTTON SPRING INCLUDED)	0	0	2	4
2	HORIZONTAL BEAM (C) (BEAM END CAP INCLUDED)	2	2	2	2
9	GROUND CLOTH	l l	1	1	.
7	POOL LINER (DRAIN VALVE CAP INCLUDED)	l l	1	1	ا ا
8	CONNECTING ROD	7	4	9	8
6	RESTRAINER STRAP	7	4	9	8
10	U-SUPPORT END CAP	8	8	12	16
11	DOUBLE BUTTON SPRING CLIP	8	8	12	16
12	U-SHAPE SIDE SUPPORT (U-SUPPORT END CAP & DOUBLE BUTTON SPRING CLIP INCLUDED)	4	4	9	8
13	DRAIN CONNECTOR	1	1	1	1
14	DRAIN VALVE CAP	1	2	2	2

SAVE THESE INSTRUCTIONS

PARTS REFERENCE

REF NO.	DESCRIPTION	18' x 10' x 42" (549cm x 305cm x 107cm)	20' x 12' x 48" (610cm x 366cm x 122cm)	24' x 12' x 48" (732cm x 366cm x 122cm)	28' x 12' x 48" (853cm x 366cm x 122cm)
			SPARE	SPARE PART NO.	
-	BEAM END CAP	10380	10380	10380	10380
2	SINGLE BUTTON SPRING	10381	10381	10381	10381
3	HORIZONTAL BEAM (A) (BEAM END CAP & SINGLE BUTTON SPRING INCLUDED)	11099	11099	11099	11099
4	HORIZONTAL BEAM (B) (SINGLE BUTTON SPRING INCLUDED)			11100	11100
2	HORIZONTAL BEAM (C) (BEAM END CAP INCLUDED)	11101	11101	11101	11101
9	GROUND CLOTH	10872	10666	10667	10758
7	POOL LINER (DRAIN VALVE CAP INCLUDED)	10870	10768	10769	11014
8	CONNECTING ROD	10383	10383	10383	10383
6	RESTRAINER STRAP	10710	10710	10710	10710
10	U-SUPPORT END CAP	10379	10379	10379	10379
11	DOUBLE BUTTON SPRING CLIP	10382	10382	10382	10382
12	U-SHAPE SIDE SUPPORT (U-SUPPORT END CAP & DOUBLE BUTTON SPRING CLIP INCLUDED)	10877	10709	10709	10709
13	DRAIN CONNECTOR	10184	10184	10184	10184
14	DRAIN VALVE CAP	11044	11044	11044	11044

SAVE THESE INSTRUCTIONS

POOL SET UP

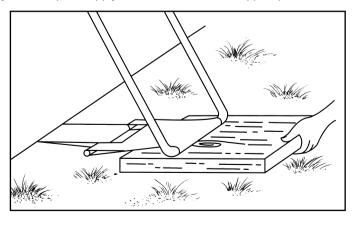
IMPORTANT SITE SELECTION AND GROUND PREPARATION INFORMATION

WARNING

- The pool location must allow you to secure all doors, windows, and safety barriers to prevent unauthorized, unintentional or unsupervised pool entry.
- Install a safety barrier that will eliminate access to the pool for young children and pets.
- Failure to set up the pool on flat, level, compact ground and in accord with the
 following instructions could result in the pool's collapse or the possibility that a
 person lounging in the pool could be swept out, resulting in serious injury or
 property damage.
- Risk of electric shock: connect the filter pump only to a grounding type
 receptacle protected by a ground-fault circuit interrupter (GFCI). To reduce risk
 of electric shock, do not use extension cords, timers, plug adapters or converter
 plugs to connect the pump to electric supply; provide a properly located outlet.
 Locate cord where it will not be damaged by lawn mowers, hedge trimmers, and
 other equipment. See Filter Pump manual for additional warnings and
 instructions.

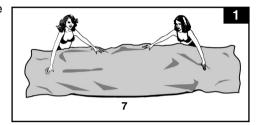
Select an outdoor location for the pool with the following in mind:

- 1. The area where the pool is to be set up must be **absolutely flat and level**. Do not set up the pool on a slope or inclined surface.
- The ground surface must be compacted and firm enough to withstand the pressure and weight of a fully set up pool. Do Not set up the pool on mud, sand, soft or loose soil conditions.
- 3. Do Not set up the pool on a deck or platform.
- **4.** The pool requires at least 5 6 feet (1.5 2.0m) of space all around pool from objects that a child could climb on to gain access to the pool.
- 5. Pool will kill the grass. Splash out could damage vegetation. Certain types of grass such as St. Augustine and Bermuda, may grow through the liner.
- 6. If the ground is not concrete (i.e., if it is asphalt, lawn or earth) you must place a piece of pressure-treated wood, size 15" x 15" x 1.2" (38 x 38 x 3cm), under each U-shaped support and flush with the ground. Alternatively you may use steel pads or reinforced tiles
- 7. Consult your local pool supply retailer for advice on support pads.



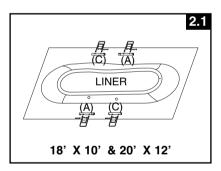
This pool may have been purchased with the Intex Krystal Clear[™] filter-pump. The filter-pump has a separate set of installation instructions and is to be set-up after assembling this unit.

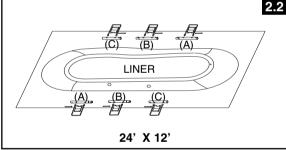
- 1. Remove the ground cloth from carton. Spread it out completely with its edges being at least 5 6' (1.5 2.0 m) from any obstacle such as walls, fences, trees, etc.
 - Remove the liner (7) from carton and place it on top of the ground cloth with the drain valve towards the draining area. Place the drain valve away from the house. Open it up to warm it in the sun. This warming will make installation easier. Make sure the liner is centered atop the ground cloth. Be sure to face the end with the 2 hose connectors towards the electrical power source.

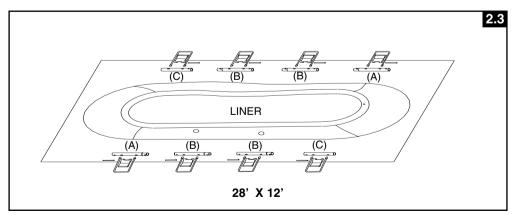


IMPORTANT: Do not drag the pool liner across the ground as this may result in leaks or other damage (see drawing 1).

2. Remove all the parts from the carton(s) and place them on the ground in the location where they are to be assembled (see drawings 2.1, 2.2 and 2.3). Check the parts listing and be sure all the pieces to be assembled are accounted for.
IMPORTANT: Do not start assembly if any pieces are missing. For replacement pieces call the Consumer Service telephone number in your area.
After all pieces are accounted for move the pieces away from the liner for of installation.







3. Be sure the liner is opened and spread out to its fullest extent on top of the ground cloth. Starting with one side, slide the closed end of "A" beam first into the sleeve openings located near the corner. Continue with "B" beam snapping into the "A" beam, and another "C" beam snapping into the "B" beam.

Keep the metal beam holes aligned with the white liner sleeve holes.

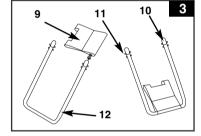
Continue inserting all "A-B-C" beams into the sleeve openings, and do the same on the other side.

The combinations for beams are different for different sizes of pools, see the chart below for detail. (Be sure all sides end up with the metal beam holes aligned with the white liner sleeve holes.)

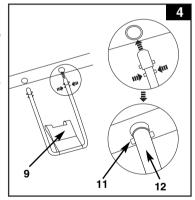
Size of Pool	No. of "U-shape" Leg on a side	Beam Combinations
18' x10' (549 cm x 305 cm) & 20' x 12' (610 cm x 366 cm)	2	A-C
24' x 12' (732 cm x 366 cm)	3	A-B-C
28' x 12' (853 cm x 366 cm)	4	A-B-B-C

4. Slide the restrainer strap **(9)** onto the large U-shaped side support **(12)**. Repeat for all restrainer straps and U-supports **(see drawing 3)**.

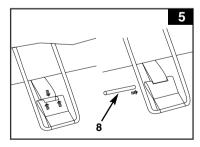
IMPORTANT: The liner is to remain flat on the ground during the next step #5. This is why 5 - 6' of clearance space around the pool is necessary.



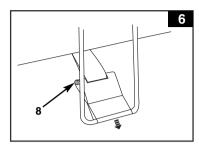
- 5. The tops of the U-shaped side supports have a double button spring loaded clip that is factory pre-installed. Insert the side supports into the "A-B-C" beam holes by squeezing the bottom button inward with your fingers.
 - Squeezing this bottom button will allow the support to enter the beam. Once the U-support is inside the beam release the finger pressure allowing the support to "SNAP" into place. Repeat this procedure for all U-shaped side supports (see drawing 4).



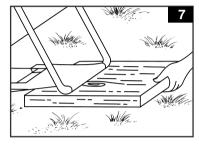
Insert the connecting rods into the overlapping openings, to connect the liner straps to the restrainer straps (see drawing 5).



7. Pull the bottoms of the side supports out away from the liner to make the straps taut. Repeat for all locations (see drawing 6).



8. If the ground is not concrete (asphalt, lawn or earth) you must place a piece of pressure-treated wood, size 15" x 15" x 1.2", under each leg and flush with the ground. The U-shaped side supports must be placed in the center of the pressure-treated wood and with the wood grain perpendicular to the support leg (see drawing 7).



9. Flip the top ring out to ensure the top ring is fully outside of the wall line and facing up. Inflate the top ring, keeping it centered in the middle of the pool, with an air pump. IMPORTANT: To prevent bursting, DO NOT use a high pressure pump such as an air compressor. DO NOT over inflate. Use an Intex manual inflation hand pump (not included).

IMPORTANT

Proper inflation of the top ring.

The ambient temperatures of air and water have an effect on the top ring internal pressure.

The best procedure for maintaining proper inflation is to leave some room for daytime expansion as the sun heats the air inside the ring. During very hot weather check the ring to see if some air must be released to avoid damage.

In no event shall Intex, their authorized agents or employees be liable for damages (such as pin holes) to the inflatable top ring caused by negligence, ordinary wear and tear, abuse and carelessness, or external forces.

- **10.** Before filling with water, be sure:
 - All the U-shaped side supports (12) are straight and properly aligned;
 - All the restrainer straps (9) are positioned in the center of U-shaped side supports (12);
 - The liner straps are pulled outwards from the pool bottom, and the restrainer straps (9) are taut or laying flat on the ground;
 - The drain plug inside the pool is closed and the drain cap on the outside is screwed on tightly;

Fill the pool with no more than 1 inch of water; and look to see if there is any noticeable difference in the slope of the pool floor.

IMPORTANT: If the water in the pool flows to one side, the pool is not completely level. Setting up the pool on unlevel ground will cause the pool to tilt resulting in the sidewall material to bulge. If the pool is not completely level, you must drain the pool, level the area and re-fill the pool.

- Begin to smooth out the remainder of wrinkles (from inside pool) by pushing out where
 the pool floor and pool sides meet, or (from outside pool) reach under the pool side,
 grasp the pool floor and pull out. If the ground cloth is causing the wrinkles, have 2
 persons pull from either side to remove all wrinkles.
- **11.** Pool liner walls will rise while filling with water, water may be filled to the bottom of the inflated ring.

IMPORTANT: As the pool fills with water, check on the U-shaped side supports (12) to ensure they are straight and properly aligned with the horizontal top beams periodically until the pool is full of water.

12. Aquatic Safety

Select a highly visible area near the pool to post the Danger No Diving or Jumping sign included later in this manual.

IMPORTANT

Before allowing anyone to use the pool, hold a family meeting and establish a set of rules that include, at a minimum, the important safety rules and general aquatic safety information in this manual. Review these rules on a regular basis and with all users of the pool including guests.

POOL MAINTENANCE & CHEMICALS

WARNING

REMEMBER TO

- Protect all pool occupants from recreational water illnesses by keeping the pool water clean. Don't swallow the pool water. Practice good hygiene.
- Keep your pool clean and clear. The pool floor must be visible at all times from the outside barrier of the pool.
- Keep children away from pool covers to avoid entanglement, drowning, or other serious injury.

The maintenance of proper water balance is the single most important factor to maximize the life and appearance of the liner as well as ensuring clean, healthy, safe water. Proper technique is important for water testing. See your pool professional for chemical, test kits and testing procedures. Be sure to read and follow the written instructions from the chemical manufacturer.

- Never let chlorine come into contact with the liner before the chlorine has fully dissolved. Granular or tableted chlorine is dissolved first into a bucket of water. Likewise, liquid chlorine, if poured into various locations around the pool, must be immediately mixed thoroughly with pool water.
- 2. Never mix chemicals together, rather add chemicals to pool water separately and circulate throughout pool before adding additional chemicals.
- 3. An Intex pool skimmer and an Intex pool vacuum are available to assist in maintaining clean pool water. See your pool dealer for these pool accessories.
- 4. Do not use pressure washer to clean the pool.

PROBLEM	DESCRIPTION	CAUSE	REMEDY
ALGAE	Greenish water. Green or black spots on pool liner. Pool liner is slippery and/or has a bad odor.	Chlorine and pH levels need adjustment.	Super chlorinate with shock treatment. Correct pH to your pool store's recommended level. Vacuum pool bottom. Maintain proper chlorine level.
COLORED WATER	Water turns blue, brown, or black when first treated with chlorine.	Copper, iron or manganese in water being oxidized by the added chlorine. Common.	Adjust pH to recommended level. Run filter until water is clear. Replace cartridge frequently.
SUSPENDED MATTER IN WATER	Water is cloudy or milky.	Thard water" caused by pH level being too high. Chlorine content is low. Foreign matter in water.	Correct pH. Check with pool dealer for water treatment. Check for proper chlorine level. Clean or replace your filter.
CHRONIC LOW WATER LEVEL	Level is lower than on previous day.	Rip or hole in pool liner or hoses. Tighten caps.	Repair with patch kit. Finger tighten all caps.
SEDIMENT ON POOL BOTTOM	Dirt or sand on pool floor.	Heavy use, getting in and out of pool.	Use Intex pool vacuum to clean bottom of pool.
SURFACE DEBRIS	Leaves, insects etc.	Pool too close to trees.	Use Intex pool skimmer.

POOL MAINTENANCE & DRAINAGE

A CAUTION

ALWAYS FOLLOW THE CHEMICAL MANUFACTURER'S DIRECTIONS, AND THE HEALTH AND HAZARD WARNINGS.

Do not replenish chemicals in pool while pool is occupied. Skin or eye irritations may occur. Concentrated chlorine solutions may damage the pool liner. In NO event shall Intex Recreation Corp., Intex Development Co. Ltd., their related companies, authorized agents and service centers, retailers or employees be liable to the buyer or any other party for the costs associated with the loss of pool water, chemicals or water damage. Keep spare filter cartridges on hand. Replace cartridges every two weeks. We recommend that a Krystal ClearTM Intex Filter Pump be used with all of our above-ground-pools. To purchase an Intex Filter Pump or other accessories see your local retailer, visit our website or call the Intex Consumer Services Department at the number below and have your Visa or Mastercard ready.

www.intexcorp.com 1-800-234-6839

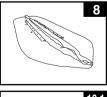
Consumer Service 8:30 am to 5:00 pm PT (Mon.-Fri.)

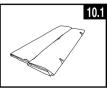
EXCESSIVE RAIN: To avoid damage to the pool, immediately drain rain water that causes the water level to be higher than the maximum.

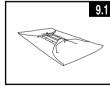
How to Drain Your Pool and Long Term Storage

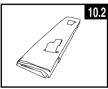
Note: This pool has drain valves installed in 2 corners. Connect the garden hose to the corner valve that directs the water to the appropriate location.

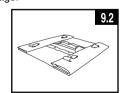
- 1. Check local regulations for specific directions regarding disposal of swimming pool water.
- 2. Check to make sure that the drain plug inside the pool is plugged in place.
- 3. Remove the cap from the drain valve on the outside pool wall.
- 4. Attach the female end of the garden hose to the patented hose adapter.
- Place the other end of the hose in an area where the water can be safely drained away from the house.
- Attach the hose adapter to the drain valve. NOTE: The adapter will push the drain plug open inside the pool and water will start to drain immediately.
- 7. Disconnect hose and adapter when finished.
- 8. Re-insert drain plug in drain valve on inside of pool for storage.
- 9. Replace drain cap on outside of pool.
- 10. Reverse the set up instructions to disassemble the pool. Completely deflate the top ring, and remove all plumbing parts.
- 11. Be sure pool and all parts are completely dry before folding, let it sit under the sun for an hour (see drawing 8). Sprinkle talcum powder to prevent vinyl from sticking together and to absorb any water you may have missed.
- 12. Create rectangular shape. Starting at one side, fold one-sixth of liner in on itself twice. Do the same on the opposite side (see drawings 9.1 & 9.2).
- 13. Once you have created two opposing folded sides, simply fold one over the other like closing a book (see drawings 10.1 & 10.2).
- 14. Fold two long ends to the middle (see drawing 11).
- 15. Fold one over the other like closing a book and compact the liner (see drawing 12).
- 16. Store the liner and accessories in a dry, temperature controlled, between 32 degrees Fahrenheit (0 degrees Celsius) and 104 degrees Fahrenheit (40 degrees Celsius), storage location.
- 17. The original packing carton can be used for storage.

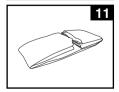














STORAGE & WINTERIZING

Winterizing your Above Ground Pool

Your pool can be easily emptied and stored in a safe place during the winter. However, many people choose to leave their pool up year round. In areas where freezing temperatures occur, there is risk of ice damage. It is recommended to drain, disassemble and store the pool in a safe place when temperatures drop below 32 degrees Fahrenheit (0 degrees Celsius). See "How To Drain Your Pool" section.

- **1.** Clean pool water thoroughly (If Easy Set Pool or Oval Frame Pool make sure the top ring is properly inflated).
- 2. Remove the skimmer (if applicable) or any accessories attached to the threaded strainer connector. Replace strainer grid if necessary. Be sure all accessories parts are clean and completely dry before storage.
- **3.** Plug the Inlet and Outlet fitting from the inside of the pool with the plug provided (sizes 16' and below). Close the Inlet and Outlet Plunger Valve (sizes 17' and above).
- **4.** Remove the ladder (if applicable) and store in a safe place. Be sure the ladder is completely dry before storage.
- **5.** Remove the hoses that connect the pump and filter to the pool.
- **6.** Add appropriate winter chemicals. Consult your local pool dealer as different regions vary greatly.
- 7. Cover pool with Intex Pool Cover. IMPORTANT: INTEX POOL COVER IS NOT A SAFETY COVER.
- **8.** Clean and drain pump, filter housing and hoses. Remove and discard old filter cartridge (keep a spare cartridge available for next season).
- **9.** Bring pump and filter parts indoors and store in a safe and dry area, preferably between 32 degrees Fahrenheit (0 degrees Celsius) and 104 degrees Fahrenheit (40 degrees Celsius).

SAFETY GUIDELINES

GENERAL AQUATIC SAFETY

Water recreation is both fun and therapeutic. However, it involves inherent risks of injury and death. To reduce your risk of injury, read and follow all product, package and package insert warnings and instructions. Remember, however, that product warnings, instructions and safety guidelines cover some common risks of water recreation, but do not cover all instances or risk and or danger.

For additional safeguards, also familiarize yourself with the following general guidelines as well as guidelines provided by nationally recognized Safety Organizations:

- Demand constant supervision.
- Learn to swim.
- Take the time to learn CPR and first aid.
- Instruct anyone who is watching your children about potential pool hazards and about the use of protective devices such as locked doors, barriers, etc.
- Teach children what to do in case of an emergency.
- Always use common sense and good judgement when enjoying any water activity.
- Supervise, Supervise, Supervise.

For additional information on safety, please visit

- The Association of Pool and Spa Professionals: The Sensible Way to Enjoy Your Aboveground/Onground Swimming Pool www.nspi.org
- American Academy of Pediatrics: Pool Safety for Children www.aap.org
- Red Cross www.redcross.org
- Safe Kids www.safekids.org
- Home Safety Council: Safety Guide www.homesafetycouncil.org
- Toy Industry Association: Toy Safety www.toy-tia.org

SAFETY IN YOUR POOL

Safe swimming depends on constant attention to the rules. The "NO DIVING" sign within this manual can be posted near your pool to help keep everyone alert to the danger. You may also wish to copy and laminate the sign for protection from the elements.

POST THIS WARNING NEAR YOUR POOL

NO DIVING OR JUMPING SHALLOW WATE

DIVING MAY RESULT IN PERMANENT INJURY OR DEATH



Be Safe. Swim with a friend.

Children must be accompanied by an adult.

Don't swim when using alcohol or drugs.
 Do familiar with the goal before enjaming.

Be familiar with the pool before swimming.
No running, jumping, or horseplay in or around pool.

No glass in pool area.



TO AVOID SERIOUS INJURY ALL POOL USERS MUST KNOW AND FOLLOW THESE SAFETY RULES.

88PO

COUNTRIES/REGIONS	SERVICE CENTER LOCATIONS
• UNITED STATES • CANADA	INTEX RECREATION CORP. 14779 Bar Harbor Road Fontana, CA 92336 Tel: 1-800-234-6839 Fax: 310-549-2900 Website: www.intexcorp.com (U.S./Canada only) Consumer Service Hours: 8:30 am to 5:00 pm Pacific Time, Mon. thru FRI. only.
• MEXICO	KAY INTERNACIONAL, S.A. DE C.V. Avenida San Jeronimo #550-5º Piso, Col. Jardines del Pedregal, C.P. 01900 México D.F. Tel: 01-800-347-4020 (Collect Call) Tel: 55-9172-8035 Fax: 55-9172-8047 E-mail: servicenter@kayinternacional.com
 PANAMA PARAGUAY ECUADOR HONDURAS EL SALVADOR NICARAGUA 	SUPRO MUNDIAL S.A./ PRODUCTOS SUPERIORES S.A. Boulevard Andrews, Albrook, Panama, Rep. of Panama Tel: 507-315-0101 Fax: 507-315-0114 E-mail: suproadmin@supropanama.com
COSTA RICA DOMINICAN REPUBLIC GUATEMALA COLOMBIA VENEZUELA PUERTO RICO	CENTURY USA, LLC 4731 W. Atlantic Ave., Suite B-3 Delray Beach, FL 33445, USA Tel: 561-495-0648 Fax: 561-495-4782 E-mail: sales@centuryusa.com
• MIDDLE EAST REGION	FIRST GROUP TRADING AI Moosa Group Building, 1st Floor, Office 102 & 103, UMM Hurair Road, Karama, Dubai, UAE Tel: 00971-4-3373322 Fax: 00971-4-3375115 E-mail: info@firstgrouptrading.com Website: www.firstgrouptrading.com
• ASIA	INTEX DEVELOPMENT CO. LTD. 8th Floor, Dah Sing Financial Centre 108 Gloucester Road, Wanchai, Hong Kong Tel: 852-28270000 Fax: 852-23118200 E-mail: xmservicesupport@intexcorp.com.cn Website: www.intexdevelopment.com



For Residents of the U.S. & Canada:

INTEX RECREATION CORP.

Attn: Consumer Service 14779 Bar Harbor Road Fontana, CA 92336

Phone: 1-800-234-6839 Fax: (310) 549-2900

Consumer Service Hours: 8:30 am to 5:00 pm Pacific time Monday thru Friday only Website: www.intexcorp.com

For Residents outside of the U.S. and Canada: Please refer to the Service Center Locations

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