

# **TW-EV901**

## **VDSL2 Firewall Router**

**User Manual** 

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## **Chapter 1: Product**

### Introduction to your Router

Thank you for purchasing TW-EV901 Router. Your new router is an all-in-one VDSL2/Broadband Router. It is designed for home and SOHO users who seek for high-speed broadband access with VDSL2. The SOHO Firewall is integrated to provide protection against hacker attacks while the Quality of Service prioritizes queues and traffic for applications such as music downloads, online gaming, video streaming and file sharing.

#### Very High-speed Connectivity for Internet Access and IPTV Service

The TW-EV901 is a single VDSL2 port router equipped with four Ethernet ports by embedded 10/100Mbps Ethernet Switch. Compliant with ITU-T G.993.2 (VDSL2), G.994.1 (handshake) and G.997.1 (Physical layer management for digital subscriber line) VDSL2 standard, the TW-EV901 interoperates with major chipsets, and supports Profile 30a with line rate up to 100Mbps/100Mbps for various bandwidth-consuming applications, like video streaming or Video on Demand.

#### Standard-compliant to ITU-T G.993.2, G.994.1 and G.997.1

TheTW-EV901 complies with the international standards and interoperates with other major/open chipsets. It supports different profiles (8a, 8b, 8c, 8d, 12a, 12b, 17a, and 30a); different band plans (997, 998, and proprietary) and different annex types (Annex A, Annex B and Annex C), by factory settings to fit into different requirements.

#### **Firewall Security and Smooth Traffic**

With the built-in NAT default firewall, the advanced anti-hacker pattern-filtering protection features automatically detect and block Denial of Service (DoS) attacks. In addition, Packet Filtering provides high-level security for access control. Quality of Service Control prioritizes the traffic and allows users to enjoy smooth traffic while running applications such as P2P or multimedia through the Internet.

#### **Easy Network Management**

The Web-based User Interface of the TW-EV901makes it extremely easy for users to install and manage the network. The router supports both DHCP client and server, enabling system administrators to easily integrate this router into existing network environments, as well as manage IP assignment without having to reconfigure other stations.

### **Features**

- Compliant with ITU-T G.993.2, G.994.1 and G.997.1 VDSL2 Standard
- VDSL2 Profiles: 8a/b/c/d, 12a/b, 17a, 30a
- Band Plan 997 and 998 supported
- Annex A, Annex B, Annex C supported
- US0 Supported
- OLR Supported
- Compliant with VDSL2 MIB
- Integrated 4-port Ethernet Switch
- Ideal for LRE applications
- SOHO Firewall Security with DoS
- Prevention and Packet Filtering
- Universal Plug and Play (UPnP) Compliant
- Web-based Configuration
- Quality of Service Control
- Easy Network Management

## **Chapter 2: Product Overview**

### **Package Contents**

- TW-EV901 Firewall Router
- CD containing the on-line manual
- RJ-11 xDSL / telephone cable
- Ethernet (RJ-45) cable
- Quick Start Guide
- Power adapter

### **Important Note for Using this Router**



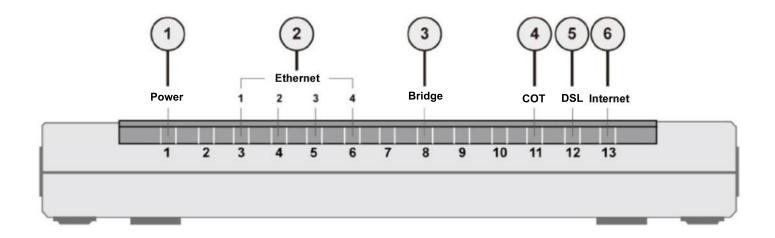
- Do not use the router in high humidity or high temperatures.
- Do not use the same power source for the router as other equipment.
- Do not open or repair the case yourself. If the router is too hot, turn off the power immediately and have it repaired at a qualified service center.
- Avoid using this product and all accessories outdoors.



- If you disable the NAT option in the WAN-ISP section, the Virtual Server function becomes invalid.
- If the DHCP server option is enabled, you have to be very careful in assigning the IP addresses of the virtual servers in order to avoid conflicts. The easiest way of configuring Virtual Servers is to manually assign a static IP address to each virtual server PC, with an address that does not fall into the range of IP addresses that are issued by the DHCP server. You can configure the virtual server IP address manually, but it must still be in the same subnet as the router.

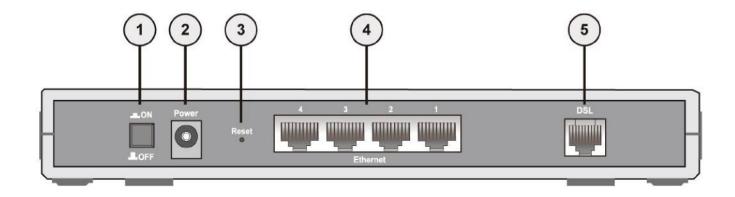
## **Device Description**

### **The Front LEDs**



	LED	Meaning
1	Power	Lit red when the device is booting. Lit green when the system is ready.
2	Ethernet port 1-4 (RJ-45 connector)	Lit when one of LAN ports is connected to an Ethernet device.
3	Bridge	Lit when device is configured as Pure Bridge mode, like modem
4	сот	Lit green when COT mode is selected
5	DSL	Lit green when the device is successfully connected to a VDSL DSLAM. ("line sync")
6	Internet	Lit red when WAN port fails to get IP address.  Lit green when WAN port gets IP address successfully.  Lit off when the device is in bridge mode or when WAN connection absent.

### **The Rear Ports**



	Port	Meaning
1	Power Switch	Power ON/OFF switch.
2	Power	Connect it with the supplied power adapter.
3		Press this button for more than 5 seconds to restore the device to its default mode. To change device to COT-mode press reset button until power led turns to red.
4	Ethernet	Connect a UTP Ethernet cable (Cat-5 or Cat-5e) to one of the four LAN ports when connecting to a PC or an office/home network of 10Mbps or 100Mbps.
5	DSL	Connect this port to the VDSL/telephone network with the RJ-11 cable (telephone) provided.



Using port mapping does have security implications, since outside users are able to connect to PCs on your network. For this reason you are advised to use specific Virtual Server entries just for the ports your application requires instead of simply using DMZ or creating a Virtual Server entry for "All" protocols, as doing so results in all connection attempts to your public IP address accessing the specified PC.

### **Cabling**

One of the most common causes of problems is because of bad cabling or VDSL line(s). Make sure that all connected devices are turned on. On the front of the product is a bank of LEDs. Verify that the LAN Link and VDSL line LEDs are lit. If they are not, verify that you are using the proper cables.

Ensure that all other devices connected to the same telephone line as your router (e.g. telephones, fax machines, analog modems) have a line filter connected between them and the wall socket (unless you are using a Central Splitter or Central Filter installed by a qualified and licensed electrician), and that all line filters are correctly installed in a right way. If line filter is not installed and connected properly, it may cause problem to your VDSL connection or may result in frequent disconnections.

## **Chapter 3: Basic Installation**

The router can be configured through your web browser. A web browser is included as a standard application in the following operating systems: Linux, Mac OS, Windows 98/NT/2000/XP/Me/Vista/7, etc. The product provides an easy and user-friendly interface for configuration.

Please check your PC network components. The TCP/IP protocol stack and Ethernet network adapter must be installed. If not, please refer to your Windows-related or other operating system manuals.

There are ways to connect the router, either through an external repeater hub or connect directly to your PCs. However, make sure that your PCs have an Ethernet interface installed properly prior to connecting the router device. The default IP address of the router is 192.168.0.254 and the subnet mask is 255.255.255.0 (i.e. any attached PC must be in the same subnet, and have an IP address in the range of 192.168.0.1 to 192.168.0.253). The best and easiest way is to configure the PC to get an IP address automatically from the router using DHCP. If you encounter any problem accessing the router web interface, it is advisable to uninstall your firewall program on your PCs, as they can cause problems accessing the IP address of the router. Users should make their own decisions on what is the best to protect their network.

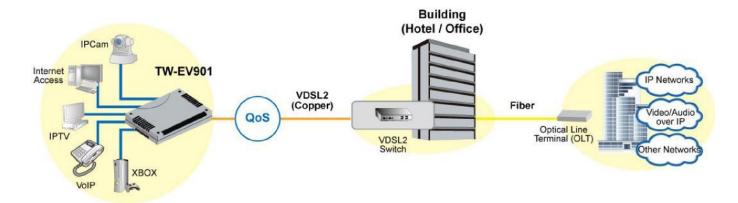
Please follow the following steps to configure your PC network environment.



Any TCP/IP capable workstation can be used to communicate with or through this router. To configure other types of workstations, please consult your manufacturer documentation.

## **Applications of the device**

### **Deployment scenario for VDSL using FTTx**



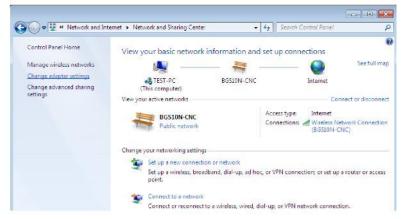
### **Network Configuration**

### **Configuring PC in Windows 7**

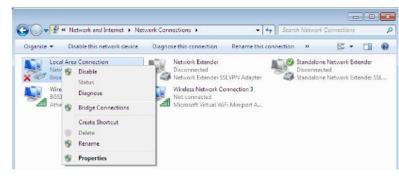
- 1. Go to Start. Click on Control Panel.
- 2. Then click on Network and Internet.



3. When the Network and Sharing Center window pops up, select and click on Change adapter settings on the left window panel.

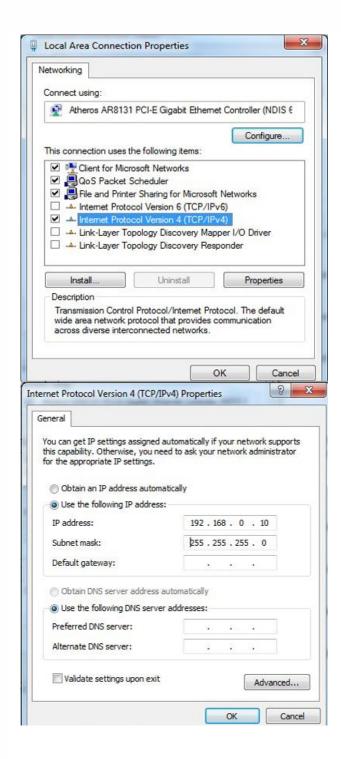


4. Select the Local Area Connection, and right click the icon to select Properties.



5. Choose Internet Protocol Version 4 (TCP/IPv4) and then click Properties button.

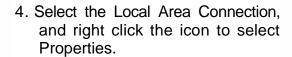
- In the TCP/IPv4 properties window, select the" Use the following IP address". Type to IP address field 192.168.0.10 and to Subnet mask field 255.255.255.0. Then click OK to exit the setting.
- Click OK again in the Local Area Connection Properties window to apply the new configuration.

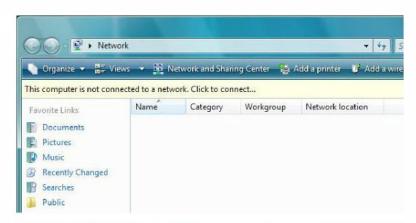


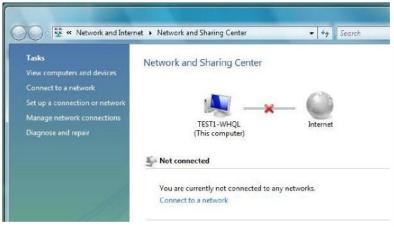
### **Configuring PC in Windows Vista**

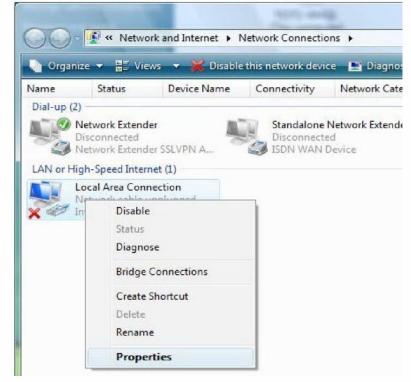
- 1. Go to Start. Click on Network.
- 2. Then click on Network and Sharing Center at the top bar.

 When the Network and Sharing Center window pops up, select and click on Manage network connections on the left window column.



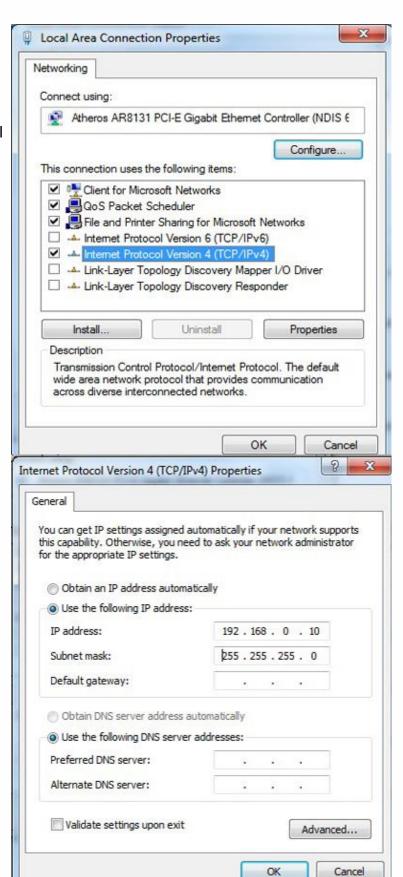






5. At the "Local Area Connection Properties" Choose Internet Protocol Version 4 (TCP/IPv4) and then click "Properties" Button.

- In the TCP/IPv4 properties window, select the" Use the following IP address". Type to IP address field 192.168.0.10 and to Subnet mask field 255.255.255.0. Then click OK to exit the setting.
- Click OK again in the Local Area Connection Properties window to apply the new configuration.



### **Configuring PC in Windows XP**

- Go to Start > Control Panel (in Classic View). In the Control Panel, doubleclick on Network Connections
- Double-click Local Area Connection.

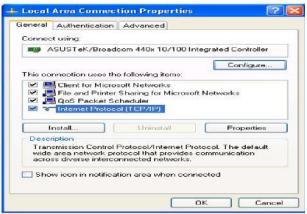
3. In the Local Area Connection Status window, click Properties.

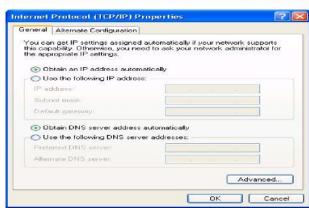
4. Select Internet Protocol (TCP/IP) and click Properties.

- 5. Select the "Use the following IP address" Type to IP address field 192.168.0.10 and to Subnet mask field 255.255.255.0
- 6. Click OK to finish the configuration.





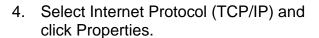


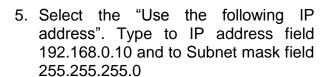


### **Configuring PC in Windows 2000**

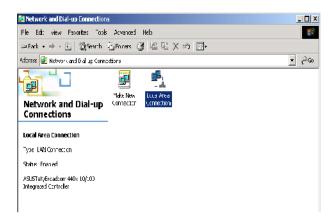
- Go to Start > Settings > Control Panel.
   In the Control Panel, double-click on Network and Dial-up Connections.
- 2. Double-click Local Area Connection.

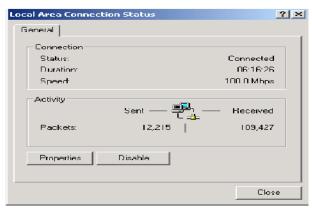


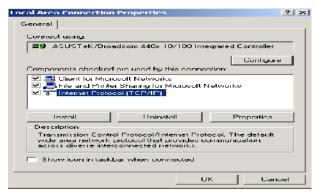


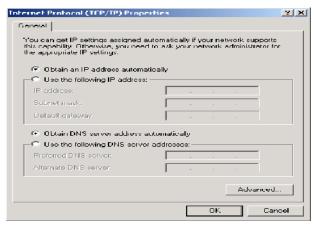








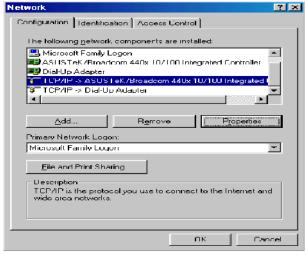


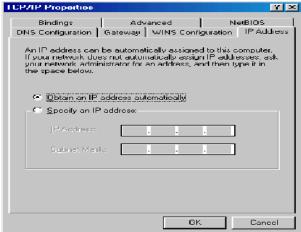


### Configuring PC in Windows 95/98/Me

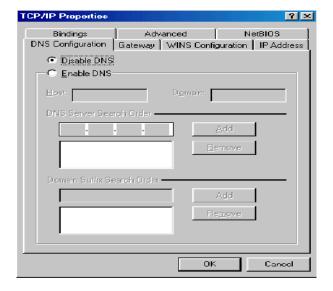
- Go to Start > Settings > Control Panel. In the Control Panel, double-click on Network and choose the Configuration tab.
- 2. Select TCP/IP > NE2000 Compatible, or the name of your Network Interface Card (NIC) in your PC.

Select the "Specify an IP address".
 Type to IP address field 192.168.0.10 and to Subnet Mask field
 255.255.255.0. Then click OK button.





- 4. Then select the DNS Configurationtab.
- 5. Select the Disable DNS radio button and click OK to finish the configuration.

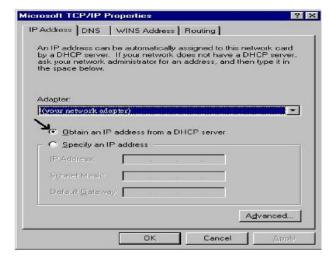


### **Configuring PC in Windows NT4.0**

- Go to Start > Settings > Control Panel.
   In the Control Panel, double-click on Network and choose the Protocols tab.
- Select TCP/IP Protocol and click Properties.

 Select the "Specify an IP address" Type to IP address field 192.168.0.10 and to Subnet mask field 255.255.255.0 and click OK.





### **Configuring Mac Osx**

- 1. Go to System settings > Network
- 2. Configure iPv4 > choose Manually

3. IP Address: 192.168.0.10

4. Subnet Mask: 255.255.255.0

5. Router: 192.168.0.254

6. DNS Server: 192.168.0.254

7. Click Apply



### **Factory Default Settings**

Before configuring your router, you need to know the following default settings.

#### Web Interface (Username and Password)

Username: admin Password: admin

The default username and password are "admin" and "admin" respectively.

#### **Device LAN IP settings**

IP Address: 192.168.0.254 Subnet

Mask: 255.255.255.0

#### ISP setting in WAN site

Pure Bridge

#### **DHCP** server

DHCP server is disabled.

If enabled, start IP Address: 192.168.0.100 IP pool

counts: 100

#### **LAN and WAN Port Addresses**

The parameters of LAN and WAN ports are pre-set in the factory. The default values are shown in the table.

LAN Port		WAN Port
IP address	192.168.0.254	
Subnet Mask	255.255.255.0	The DHCP function is
DHCP server function	Enabled	enabled to automatically get
IP addresses for distribution to PCs	100 IP addresses continuing from 192.168.0.100 through 192.168.0.199	the WAN port configuration from the ISP.

### Information from your ISP

Before configuring this device, you have to check with your ISP (Internet Service Provider) to find out what kind of service is provided such as PPPoE, Obtain an IP Address Automatically (DHCP), Fixed IP Address (Static IP).

Gather the information as illustrated in the following table and keep it for reference.

PPPoE	Username, Password, Service Name, and Domain Name System (DNS) IP address (it can be automatically assigned by your ISP when you connect or be set manually).
Obtain an IP Address Automatically	DHCP Client (it can be automatically assigned by your ISP when you connect or be set manually).
Fixed IP Address	IP address, Subnet mask, Gateway address, and Domain Name System (DNS) IP address (it is fixed IP address).

## **Chapter 4: Configuration**

To easily configure this device for internet access, you must have IE 7.0 / Chrome / Safari / Firefox or above installed on your computer. You can configure the router through **Web Interface** 

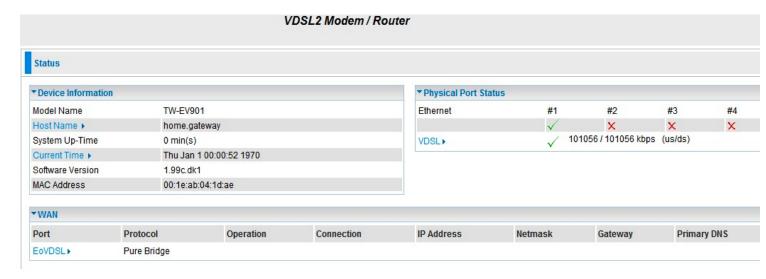
### **Configuration via Web Interface**

Open your web browser and enter the default IP address of your router "192.168.0.254"; a log in window prompt will appear. The default username and password are "admin" and "admin" respectively. Click OK to enter the GUI.



#### Congratulations! You are now successfully log in the Router!

If the authentication succeeds, the homepage of Status will appear on the screen.



#### **Quick Start**

Whether on the Basic or Advanced Configuration Mode, click Quick Start to the WAN Port setup pages.

#### Step 1

This screen displays some information for WAN port. Press "Continue" to proceed to the next configuration page.



**Connect mode:** Show the current connection mode.

Protocol: Show the current protocol in the device. Default setting is the "Pure Bridge" mode.

#### Step 2

Click "Continue" to choose the Protocol to connect to the internet. There are 4 types of connection protocols available for WAN connection. *Each type of connection mode is described in the following sections of WAN Connect mode* (p. 25).



#### Step 3

After finishing the WAN port connection configuration, click "Continue" to proceed. The system will upload and apply the new WAN port configuration to the device.



#### Note

If the Ethernet cable connected to the WAN port is not ready or there are problems for the network access, there would be a signal indicated the failure for configuration...

### Step 4

The configuration is successful.



#### **WAN Connect Mode**

There are 4 types of wireless connect modes: Obtain an IP Address Automatically Fixed IP Address PPPoE connection and Pure Bridge

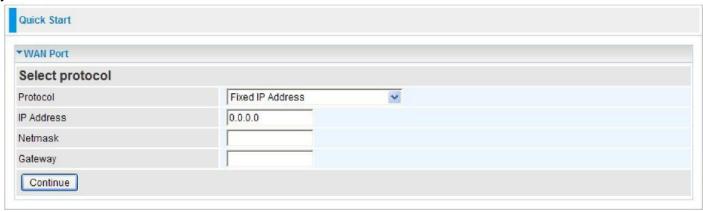
#### Obtain an IP Address

When connecting to the ISP, your router also functions as a DHCP client. The device can automatically obtain an IP address, subnet mask, gateway address, and DNS server addresses if the ISP assigns this information via DHCP. Select this protocol enables the device to automatically get an IP address.



#### Fixed IP Address

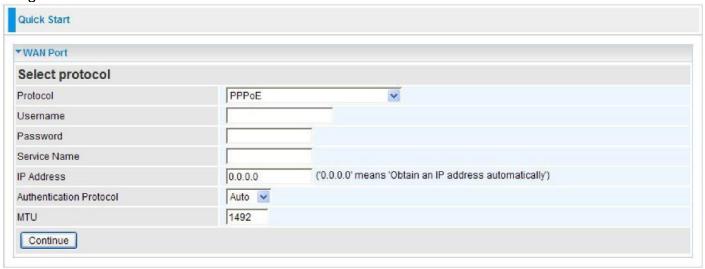
Select this option to set static IP information. You will need to key in the information provided by your ISP.



- **IP Address:** Enter your fixed IP address. Each IP address entered must be in the appropriate IP form, which are four IP octets separated by a dot (x.x.x.x). The Router will not accept the IP address if it is not in this format.
- **Netmask:** User can change it to others such as 255.255.255.128. Type the netmask assigned to you by your ISP (if given).
- Gateway: Enter the IP address of the default gateway.

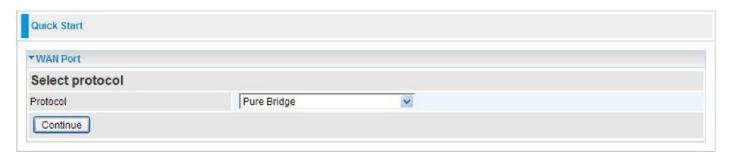
#### **PPPoE**

PPPoE (PPP over Ethernet) provides access control in a manner which is similar to dial-up services using PPP.



- Username: Enter the username provided by your ISP. You can input up to 256 alphanumeric characters (case sensitive). This is the format of username "username@ispname" instead of "username".
- **Password:** Enter the password provided by your ISP. You can input up to 32 alphanumeric characters (case sensitive).
- **Service Name:** This item is for identification purposes. If it is required, your ISP will provide you the necessary information. Maximum input is 32 alphanumeric characters.
- **IP Address:** Enter your fixed IP address. Leave the IP address as 0.0.0.0 to enable the device to automatically obtain an IP address from your ISP.
- **Authentication Protocol:** Default is Auto. Please consult your ISP on whether to use Pap or Chap.
- MTU: Maximum Transmission Unit. The size of the largest datagram (excluding media-specific headers) that IP will attempt to send through the interface.

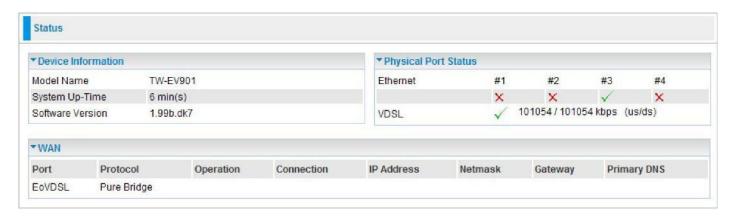
#### Pure Bridge



• If the device plays the role of the bridge between two network groups, select Pure Bridge.

#### **Basic Status**

#### **Device Information**



- Model Name: Provide a name for the router for the identification purpose.
- System Up-Time: The time record of how long the router is on.
- **Software Version:** The current firmware version of the device.

#### **Physical Port Status**

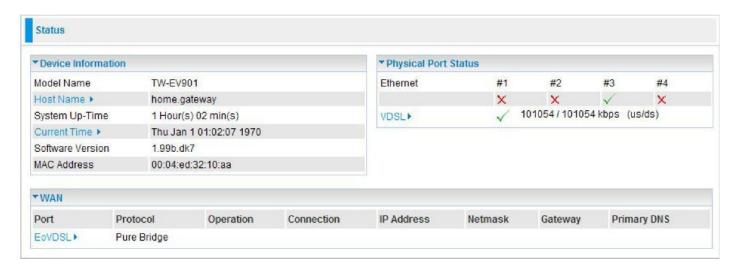
• **Port Status:** User can see which Ethernet port is connected to (the one with a check icon) and the upstream and downstream speed the VDSL can support for users.

#### WAN

- Port: Name of the WAN connection.
- **Protocol:** The current protocol in the device. "Dynamic" means that the network is accessed by DHCP.
- Operation: Operation on WAN port information.
- Connection: Current connection status.
- IP Address: WAN port IP address.
- Netmask: WAN port IP subnet mask.
- Gateway: IP address of the default gateway.
- Primary DNS: IP address of the primary DNS server.

#### **Advanced Status**

#### **Device Information**



- Model Name: Displays the name of this device.
- **Host Name:** Provide a name for the router for identification purposes. You can click Host Name to change the router name and related setup.
- System Up-Time: The time record of how long the router is on.
- Current Time: Set the current time. Click "Current Time" to set the time in the Time Zone section.
- **Software Version:** The current firmware version of this device.
- MAC Address: The LAN MAC address.

#### Physical Port Status

 Port Status: User can see which Ethernet port is connected to (the one with a check icon) and the upstream and downstream speed the VDSL can support for users.

#### WAN

- Port: Name of the WAN connection. Click "EoVDSL" to enter WAN profile to set further WAN information.
- **Protocol:** The current protocol in the device. "Dynamic" means that the network is accessed by DHCP.
- Operation: Operation on WAN port information.
- Connection: Current connection status.
- IP Address: WAN port IP address.

• Netmask: WAN port IP subnet mask.

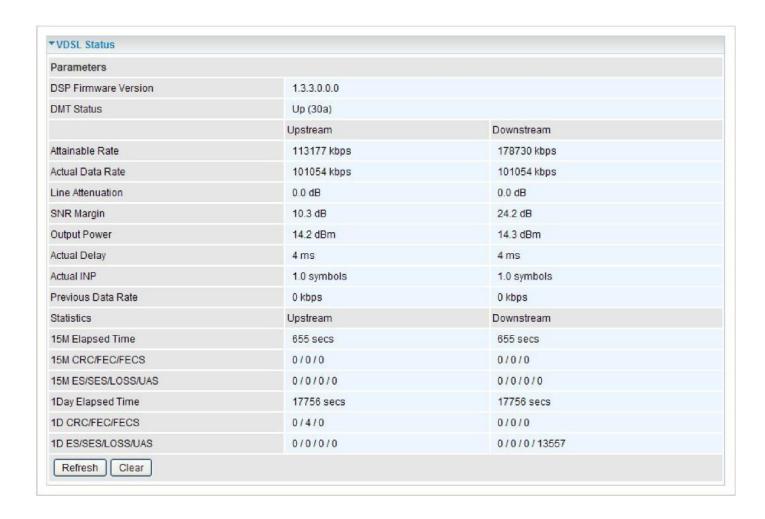
• Gateway: The IP address of the default gateway.

• **Primary DNS:** The IP address of the primary DNS server.

#### **Status**

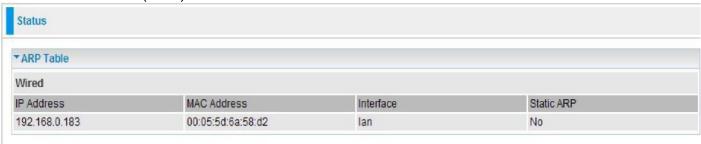
#### **VDSL Status**

VDSL (Very High Bitrate DSL) is a DSL technology providing faster data transmission. It can achieve incredible speeds and provides a complete home-communications/entertainment package. The table below displays all the information for VDSL.



#### **ARP Table**

This table stores mapping information that the device uses to find the Layer 2 Media Access Control (MAC) address that corresponds to the Layer 3 IP address of the device via the Address Resolution Protocol (ARP) feature.



- IP Address: Shows the IP Address of the device that the MAC address maps to.
- MAC Address: Shows the MAC address that is corresponded to the IP address of the device it is mapped to.
- Interface: Shows the interface name (on the router) that this IP address connects to.
- Static ARP: Shows the status of static ARP.

#### **DHCP** Table

The DHCP Table lists the DHCP leased information for all IP addresses assigned by the DHCP server in the device.

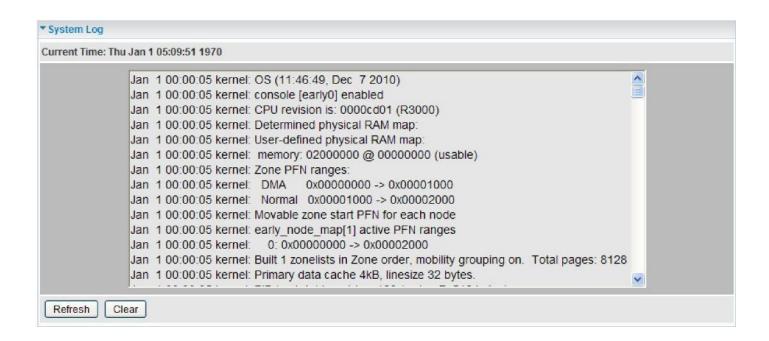


- IP Address: The IP address which is assigned to the host with this MAC address.
- MAC Address: The MAC Address of internal DHCP client host.
- Client Host Name: The Host Name of internal DHCP client.
- **Register Information:** Shows the information provided during registration.

Click "IP Address" or go to "Configuration" for further configuration.

## System Log

Display system log records of the device. You can trace the historical information with this function.



- Refresh: Click "Refresh" to update the system log.
- Clear: Click "Clear" to delete the system log records from the screen.

# Firewall Log

Firewall Log displays the log information of any unexpected events that occurs to your firewall settings. This page displays the router Firewall Log entries which record when you have enabled Intrusion Detection or Block WAN PING in the Configuration – Firewall section of the interface. Please see the Firewall section of this manual for more details on how to enable Firewall event logging.



## **UPnP** Portmap

This section lists all the established port-mapping using UPnP (Universal Plug and Play).



• Name: The Host Name of the internal UPnP client.

• **Protocol:** The connection protocol of the UPnP client.

• External Port: The external port for this connection.

• Internal Port: The internal port for this connection.

• IP Address: IP Address of the internal UPnP client.

# Configuration

When you click this item, the column will expand to display the sub-items that will allow you to further configure your router:

LANWAN System Firewall Virtual Server Switch-level QoS Wake on LAN Time Schedule and Advanced

The function of each sub-item in configuration is described in the following sections.



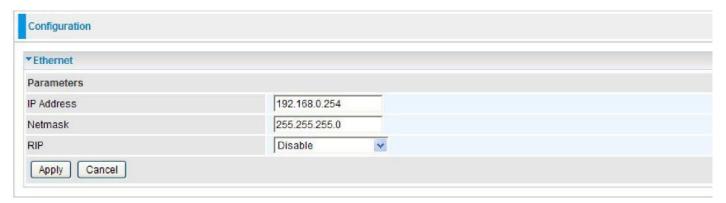
## **LAN**

A Local Area Network (LAN) is a shared communication system network where many computers are connected. This type of network is usually limited to a specific region within a building or just within the same storey of a building.

There are 6 items within the LAN section: Ethernet IP Alias and DHCP Server

#### **Ethernet**

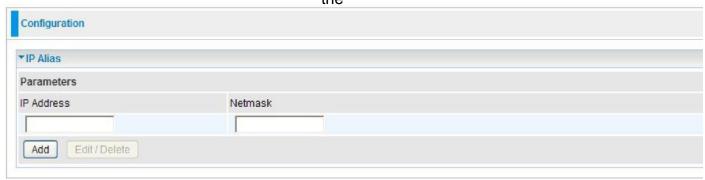
The router supports more than one Ethernet IP addresses in the LAN that supports multiple internet access at the same time. Users usually have only one subnet in the LAN. The default IP address for the router is 192.168.0.254.



- IP Address: The default IP Address of this router.
- Netmask: The default subnet mask of this router.
- RIP (Routing Information Protocol): RIP v1, RIP v2 Broadcast, RIP v2 Multicast and RIP v1+v2 Broadcast. Check to enable RIP function.

## **IP** Alias

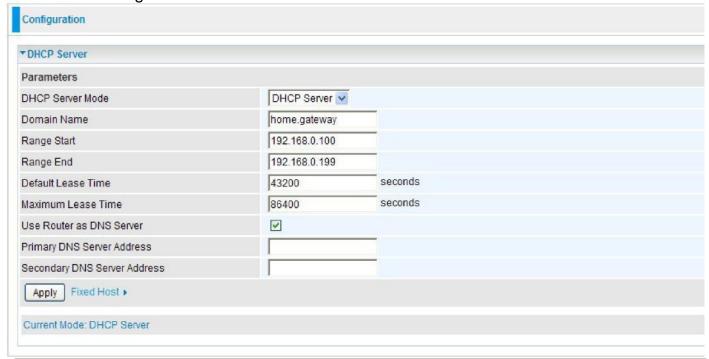
This function allows the addition an IP alias to the network interface. It further allows user the



- IP Address: Enter the IP address to be added to the network.
- Netmask: Specify a subnet mask for the IP to be added.

#### **DHCP Server**

DHCP allows networked devices to obtain information of IP Address, Netmask, Gateway as well as DNS through the Ethernet Address of the device.



• DHCP Server: To configure the router's DHCP Server, select DHCP Server from the drop-down menu in the DHCP Server Mode. You can then configure parameters of the DHCP Server including the domain name, IP pool (starting IP address and ending IP address to be allocated to PCs on your network), lease time for each assigned IP address (the period of time the IP address assigned will be valid), DNS IP address and the gateway IP address. These details are sent to the DHCP client (i.e. your PC) when it requests an IP address from the DHCP server. If you check "Use Router as a DNS Server", (usually the factory default setting), the Router acts as the DHCP server, assigning the IP address to the local users configured as the DHCP clients in the LAN. Click Apply to enable this function.



• **DHCP Relay:** If you select **DHCP Relay** from the drop-down menu in the "DHCP Server Mode", you must enter the IP address of the DHCP server you are going to use so that the Relay Agent will assigns IP addresses to the DHCP client in the LAN. This function is only advised to use by your network administrator or ISP. Click Apply to enable this function.

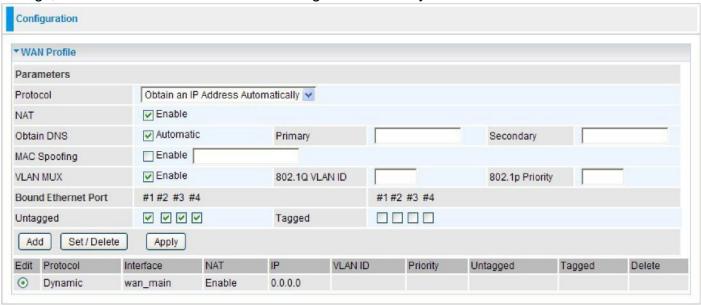
## WAN

A WAN (Wide Area Network) is a computer network that covers a broad geographical area (e.g. Internet) that is used to connect LAN and other types of network systems.

#### WAN Profile

## Obtain an IP Address Automatically

When connecting to the ISP, your router also functions as a DHCP client. By configuring DHCP settings, the device is able to obtain IP settings automatically from the ISP.



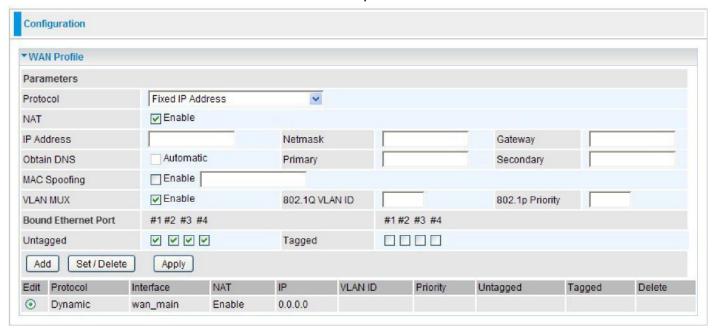
- Protocol: Select "Obtain an IP Address Automatically" in the drop-down menu.
- NAT: The NAT (Network Address Translation) allows one or more private IP addresses to be mapped into a single public one. If users on your LAN have their own public IP addresses to access the Internet, NAT function can be disabled.
- Obtain DNS (Domain Name System): Check the box to automatically obtain DNS.
- Primary DNS/ Secondary DNS: Enter the IP addresses of the primary and secondary DNS servers. The DNS servers are passed to the DHCP clients along with the IP address and the Netmask.
- MAC Spoofing: This option is required by some service providers. You must fill the MAC address specified by your service provider when this information is required. It will temporarily change your router's MAC address to the one you have specified in this field. The default setting is "disable".
- VLAN MUX: When enabled, the packets flowed on this WAN Profile will embed a VLAN Tag. The VLAN ID and optional priority are specified in '802.1Q VLAN ID' and '802.1p Priority' Parameters. The received packets will forward to specific Ethernet port(s), either Untagged (VLAN Tag is stripped) or Tagged (keep VLAN Tag). Oppositely, the packet that is going to forward to this

WAN Profile will add VLAN Tag if it does not have Tag yet. Click "Add" or "Set/Delete" to apply this change. Then click 'Apply' when all WAN Profiles are configured.

#### Fixed IP Address

A Static WAN connection will be configured according to the IP properties defined by your ISP.

• Protocol: Select "Fixed IP Address" in the drop-down menu.

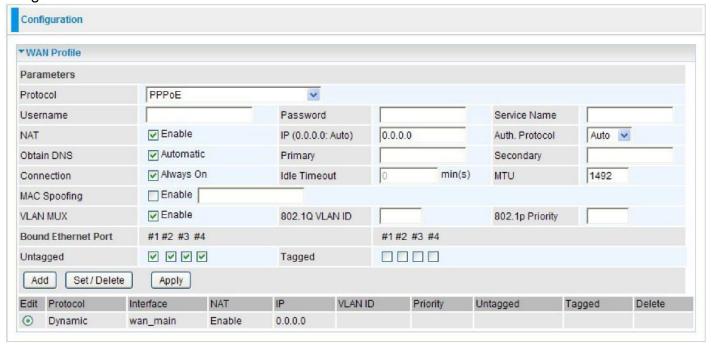


- NAT: The NAT (Network Address Translation) allows one or more private IP addresses to be mapped into a single public one. If users on your LAN have their own public IP addresses to access the Internet, NAT function can be disabled.
- IP Address: Enter your fixed IP address. Each IP address entered in the field must be in the appropriate IP form, which are four IP octets separated by a dot (x.x.x.x). The Router will not accept the IP address if it is not in this format.
- Netmask: Type the Netmask assigned to you by your ISP (if given)
- Gateway: Enter the IP address of the default gateway (if given).
- Obtain DNS (Domain Name System): Check the box to automatically obtain DNS.
- **Primary DNS/ Secondary DNS:** Enter the IP addresses of the primary and secondary DNS servers. The DNS servers are passed to the DHCP clients along with the IP address and the Netmask.
- MAC Spoofing: This option is required by some service providers. You must fill the MAC address specified by your service provider when this information is required. It will temporarily change your router's MAC address to the one you have specified in this field. The default setting is "disable".
- VLAN MUX: When enabled, the packets flowed on this WAN Profile will embed a VLAN Tag. The VLAN ID and optional priority are specified in '802.1Q VLAN ID' and '802.1p Priority' Parameters. The received packets will forward to specific Ethernet port(s), either Untagged (VLAN Tag is stripped) or Tagged (keep VLAN Tag). Oppositely, the packet that is going to forward to this

WAN Profile will add VLAN Tag if it does not have Tag yet. Click "Add" or "Set/Delete" to apply this change. Then click 'Apply' when all WAN Profiles are configured.

## PPPoE

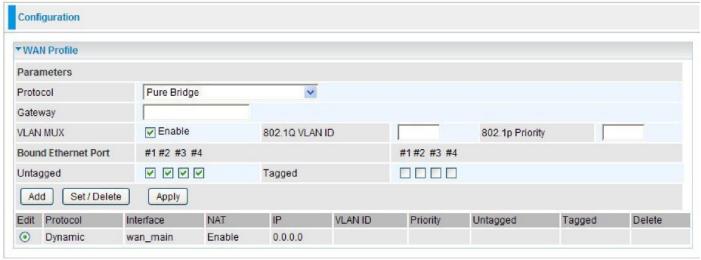
PPPoE (PPP over Ethernet) provides access control in a manner which is similar to dial-up services using PPP.



- **Protocol:** Select "PPPoE" in the drop-down menu.
- Username: Enter the username provided by your ISP. You can input up to 256 alphanumeric
  characters (case sensitive). This is in the format of "username@ispname" instead of
  simply "username".
- **Password:** Enter the password provided by your ISP. You can input up to 32 alphanumeric characters (case sensitive).
- **Service Name:** This item is for the identification purpose. If it is required, your ISP will provide you the necessary information. Maximum input is 32 alphanumeric characters.
- NAT: The NAT (Network Address Translation) allows one or more private IP addresses to be mapped into a single public one. If users on your LAN have their own public IP addresses to access the Internet, NAT function can be disabled.
- IP (0.0.0.0. Auto): Enter your fixed IP address. Leave this section as "0.0.0.0" to automatically obtain an IP address from your ISP.
- Auth. Protocol: Default is Auto. Please consult your ISP on whether to use Pap or Chap.
- Obtain DNS (Domain Name System): Check the box to automatically obtain DNS.
- Primary DNS/ Secondary DNS: Enter the IP addresses of the primary and secondary DNS servers. The DNS servers are passed to the DHCP clients along with the IP address and the Netmask.

- Connection: Click on Always On to establish a PPPoE session during start up and to automatically re-establish the PPPoE session when disconnected by the ISP. You may uncheck the item to disable this function.
- **Idle Timeout:** Auto-disconnect the broadband firewall gateway when there is no activity on the line for a predetermined period of time.
- MTU: Maximum Transmission Unit. The size of the largest datagram (excluding media-specific headers) that IP will attempt to send through the interface.
- MAC Spoofing: This option is required by some service Providers. You must fill the MAC address specified by your service provider when this information is required. It will temporarily change your router's MAC address to the one you have specified in this field. The default setting is set to disable.
- VLAN MUX: When enabled, the packets flowed on this WAN Profile will embed a VLAN Tag. The VLAN ID and optional priority are specified in '802.1Q VLAN ID' and '802.1p Priority' parameters. The received packets will forward to specific Ethernet port(s), either Untagged (VLAN Tag is stripped) or Tagged (keep VLAN Tag). Oppositely, the packet that is going to forward to this WAN Profile will add VLAN Tag if it does not have Tag yet. Should click "Add" or "Set/Delete" to apply this change. Then click 'Apply' when all WAN Profiles are configured.

## Pure Bridge



- **Protocol:** Select "Pure Bridge" in the drop-down menu.
- MAC Spoofing: This option is required by some service providers. You must fill the MAC
  address specified by your service provider when this information is required. It
  will temporarily change your router's MAC address to the one you have
  specified in this field. The default setting is set to disable.
- VLAN MUX: When enabled, the packets flowed on this WAN Profile will embed a VLAN Tag. The VLAN ID and optional priority are specified in '802.1Q VLAN ID' and '802.1p Priority' parameters. The received packets will forward to specific Ethernet port(s), either Untagged (VLAN Tag is stripped) or Tagged (keep VLAN Tag). Oppositely, the packet that is going to forward to this WAN Profile will add VLAN Tag if it does not have Tag yet. Should click "Add" or "Set/Delete" to apply this change. Then click 'Apply' when all WAN Profiles are configured.

#### **VDSL** Port

This feature allows you to configure VDSL port to get connected to the Internet. There 2 operating mode: CO (COT) and CPE (RT)

### CO (COT)



- Operating Mode: Select the mode you will use. CO (COT): Central Office. CPE (RT): Remote Terminal. The LED will light when selected as COT mode.
- Profile Enabled: The device provides most common VDSL2 profiles for user; it supports the 8a, 8b, 8c, 8d, 12a, 12b, 17a and 30a. You can select the proper profile for your real environment.
- **G.hs Carrier Set:** Select the Carrier Set for G.hs protocol. Suggest to use 'Auto' if not specified by ISP or operator.
- Profile Adaptation/ Adaptation Length: When this feature is enabled, the CO device will determine to use profile 17a or 30a to sync up depending on line length automatically. The 'Adaptation Length' is the estimated loop length that this 17a/30a switch happens. E.g. if length is configured as 1500 feet, the device will use 30a if line is shorter than 1500 feet and use 17a if longer than 1500 feet. The length is just rough reference. It depends on the line quality and line condition a lot.
- Band Profile: Click on the drop-down menu and select the VDSL band plan to be used.
- ADSL Friendly: If ADSL/ADSL2/ADSL2+ service are co-existed in same copper loop and/or other lines of same bundle, you can enable this function to reduce interference between ADSL and VDSL signals. If the ADSL service is ADSL mode or ADSL2 mode, you can select 'Disable 1.1MHz' option. If the ADSL service is ADSL2+ mode, please select 'Disable 2.2MHz' option. When this function is in used, the VDSL2 downstream rate will reduce to a lower rate.
- Target SNR: The line quality is determined by using the SNR (Signal to Noise Ratio) and applies to VDSL line connections only. The higher the SNR is, the better the line quality. Click on the drop-down list and select the SNR margin value of Downstream or Upstream. The range is from 6 dB to 24 dB and the default is 6 dB.

- **Maximum Rate Limit:** Configure the transmit rate of Maximum Upstream/Downstream. The range is between 1Mbps to 101Mbps. The default is 101Mbp/s (bit per second).
- INP Symbol (30a) / INP Symbol (non-30a): Select from the drop-down menu and configure the INP (Impulse Noise Protection) with specifying Upstream or Downstream to set minimum protection values of port provision. The range is between 1 (or 0.5 for no 30a case) to 16 symbol or No Protection. The default value is 2 symbols.
- Maximum Interleave Delay: The interleave process is use to correct data error before modulation digital signal into analog signal. By configuring Maximum Interleave Delay, it can prevent transmission delay caused of waiting data gathered. Select **No delay** to skip Interleave process.

## CPE (RT)

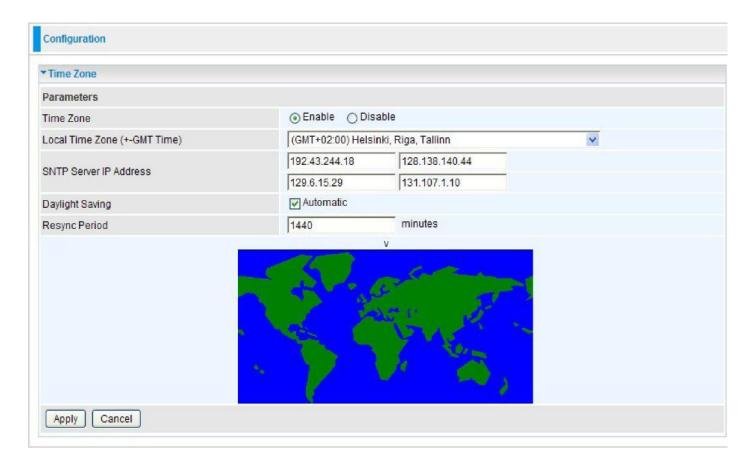


- Operating Mode: Select the mode you will use.
- **Profile Enabled:** The device provides most common VDSL2 profiles for user; it supports the 8a, 8b, 8c, 8d, 12a, 12b, 17a and 30a. You can select the proper profile depends on the real environment.
- **G.hs Carrier Set:** Select the Carrier Set for G.hs protocol. Suggest to use 'Auto' if not specified by ISP or operator.

## **System**

There are 6 items within the System section: Time Zone Firmware Upgrade Backup/Restore Restart User Management and Mail Alert

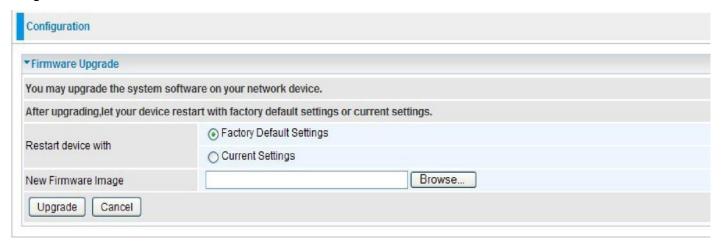
#### Time Zone



The router does not have a real time clock on board; instead, it uses the Simple Network Time Protocol (SNTP) to get the most current time from an SNTP server outside your network. Choose your local time zone where the router is located from the drop-down menu, then click **Enable**. After a successful connection to the Internet, the router will get the correct local time from the SNTP server you have specified. If you prefer to specify an SNTP server other than those in the drop-down list, simply enter the IP address in the "SNTP Server IP Address". Your ISP may also provide an SNTP server for you to use. (Noted that Daylight Saving is only valid for specific areas) Resync Period (in minutes) is the periodic interval the router will wait before it re-synchronizes the router's time with that of the specified SNTP server. In order to avoid unnecessarily increasing the load on your specified SNTP server you should keep the poll interval as high as possible – at the absolute minimum every few hours or even days.

## Firmware Upgrade

Your router's firmware is the software that enables it to operate and provides all its functionality Assume your router as a dedicated computer, and the firmware as the software that runs in your router. Thus, by upgrading the newly improved version of the firmware allows you to use newly integrated features.



- Factory Default Settings: If select this setting, the device will reboot to restore the parameters of all its applications to its default settings.
- **Current Settings:** If you select this setting, the device will reboot without dropping the existed settings of all applications. Your previous configuration will be retained. Remember to press "Save Config" to save your configuration before upgrading.

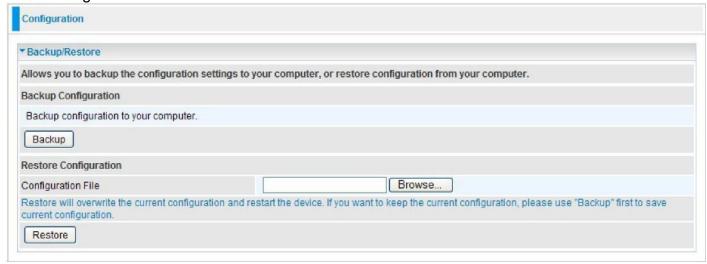
Click on **Browse** to select the new firmware image file you have downloaded to your PC. Once the correct file is selected, click Upgrade to update the firmware of your router.



DO NOT power down the router or interrupt the firmware upgarding while it is still in process. Improper operation could damage the router.

## Backup / Restore

These functions allow you to save a backup of the current configuration of your router to a defined location on your PC, or to restore a previously saved configuration. This is useful if you wish to experiment with different settings, knowing that you have a backup in hand in case any mistakes occur. It is advisable that you backup your router configuration before making any changes to your router configuration.



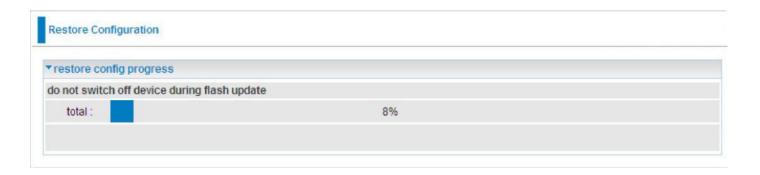
#### **Backup Configuration**

Press **Backup** and select the location where your local PC will save the setting file to. You may also want to change the name of the file when saving if you wish to keep multiple backups.

#### **Restore Configuration**

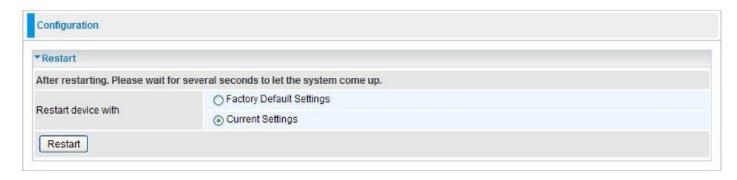
Press **Browse** to select a file from your PC to restore. You should only restore your router setting by the Backup function which is created with the current version of the router firmware. Setting files saved to your PC should not be manually edited in any way.

Select the settings files you wish to use, and press Restore to load the setting into the router. Wait Do not perform any actions before the restoration has been finished.



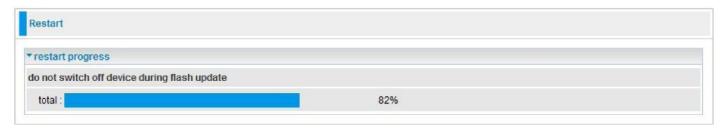
#### Restart

There are 2 options for you to choose before restarting your TW-EV901 device. You can either choose to restart your device with the Factory Default Settings or to restart the device with your current settings. This function is quite useful if the configuration is changed to an undesirable outcome, you can restart your device to Factory Default Setting.



If you wish to restart the router by using the factory default settings (for example, after a firmware upgrade or if you have saved an incorrect configuration), select Factory Default Settings to reset your device. Click Restart with option Current Settings to reboot your router (and restore your last saved configuration).

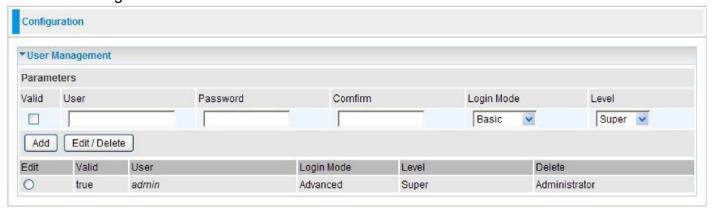
After selecting the type of setting you want the device to restart with, click the Restart button to initiate the process. After restarting, please wait several minutes to let the selected setting applied to the system. You may also reset your router to factory settings by holding the small Reset pinhole button more than 1 second on the back of your router.



## **User Management**

In order to prevent unauthorized access to your router configuration interface, it requires all users to login with a username and password. Therefore, only system administrator can access the system.

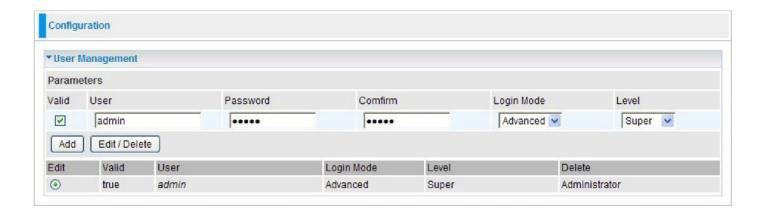
This feature allows you to set up multiple user accounts which contains a unique password of its own. In addition, you can also edit any existing user accounts or add new users to allow access to the device configuration interface.



#### **Edit Account Information**

You can change the information of any account whether the account is active or valid.

- 1. To edit an account, click on the Edit radio button of the account you want to edit. Once selected, all information of that account will be displayed.
- 2. Delete the information to be edited and replace it with the new one.
- 3. When it is done, simply click on the Edit/Delete button to save your changes.



#### Note

It is highly recommended that you change the password immediately to prevent security breach to your GUI.

#### Add an account

- 1. Check the Valid checkbox, fill in all the information: User name, Password, Confirm Password, Login Mode, and Level.
- 2. When it is done, click the Add button.

#### **Delete a User Account**

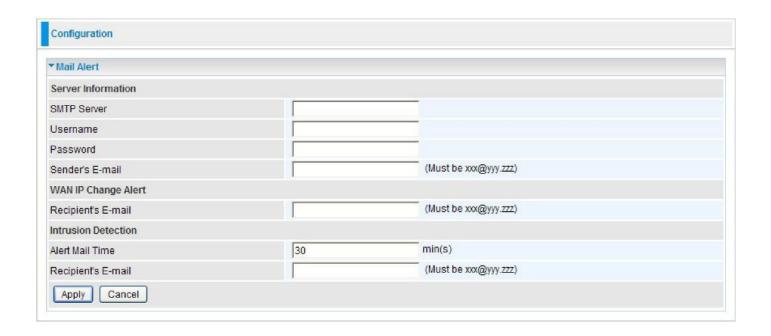
- 1. Check the Delete checkbox of the account you want to delete.
- 2. Then click the **Edit/Delete** button to confirm the deletion.

#### Note

You can delete any user account except for the default admin account. Thus, there is no delete radio button available for this account.

#### Mail Alert

Mail Alert allows administrator to receive notifications from the router through email about important events that is occurring in real time. This allows administrator to be able to take immediate actions to counteract any possible hacking or to restore the router to its original status should any failover / failback ever occurs.



## **Server Information**

**SMTP Server:** Enter the SMTP (mail) server address.

**Username:** Enter the username of your SMTP server.

**Password:** Enter the password associated with the username.

Sender's E-mail: Enter the email address you wish to send the mail alert email to.

### **WAN IP Change Alert**

Recipient's E-mail: Enter the email address you wish to send the WAN IP Change email to.

#### **Intrusion Detection**

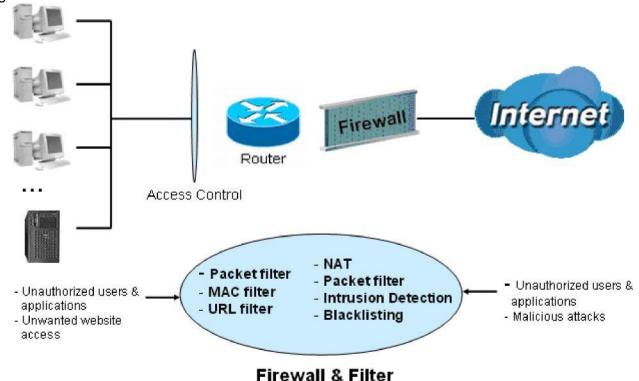
**Alert Mail Time:** Set the time for sending the Alert mail.

Recipient's E-mail: Enter the email address you wish to send the Intrusion Detection email to.

### **Firewall**

#### **Firewall and Access Control**

TW-EV901 includes a full SPI (Stateful Packet Inspection) firewall for controlling Internet access from your LAN as well as helping to prevent attacks from hackers. In addition, when using NAT (Network Address Translation), the router acts as a "natural" Internet firewall, since all PCs on your LAN use private IP addresses that cannot be directly accessed from the Internet. See the WAN configuration section for more details on NAT.



**Firewall:** Prevent unauthorized access from outsiders to protect your local network.

**NAT natural firewall:** This masks LAN users' IP addresses, which are invisible to outside users on the Internet, making it much more difficult for a hacker to target a machine on your network. This natural firewall is on when the NAT function is enabled.

**Firewall Security and Policy (General Settings):** Inbound direction of Packet Filter rules prevent unauthorized computers or applications accessing your local network from the Internet.

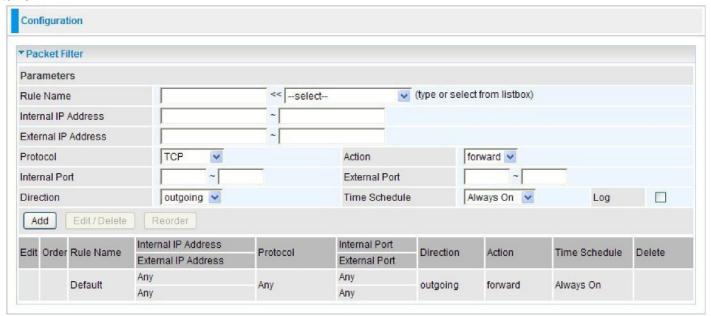
**Intrusion Detection:** Enable Intrusion Detection to detect, prevent, and log malicious attacks.

**MAC Filter rules:** Prevents unauthorized computers accessing the Internet.

A detailed explanation of each item shows in the Firewall section below: Packet Filter MAC Filter Intrusion Detection Block WAN PING

#### **Packet Filter**

Packet filtering enables your router to block specific internal / external packets (by defining internal and external IP address) from Internet access, or disable specific service requests (Port number) to / from the Internet. This configuration program allows you to set up different filter rules for different users based on their IP addresses or their network Port number. The relationship among all filters is "or" operation, which means that the router checks these different filter rules one by one, starting from the first rule. As long as one of the rules is satisfied, the specified action will be taken.



- **Rule Name:** User defined description for entry identification. The maximum name length is 32 characters, and then can choose an application that they want from the listbox.
- Internal IP Address / External IP Address: This is the IP Address Filter used to allow or block traffic to/from particular IP address (es). Input the IP range you want to filter out. If you leave these four fields empty or enter 0.0.0.0, it refers to any IP address.
- **Protocol:** Specify the packet type (TCP, UDP, and TCP/UDP) that the rule applies to. Select TCP if you wish to search for the connection-based application service on the remote server using the port number. Or select UDP if you want to search for the connectionless application service on the remote server using the port number.
- Action: If a packet matches this filter rule, forward (allows the packets to pass) or drop (disallow the packets to pass) this packet.
- Internal Port: This Port or Port Range defines the ports allowed to be used by the Remote/WAN to connect to the application. Default is set the range from 1 to 65535. It is recommended that this option is configured by an advanced user.
- External Port: This is the Port or Port Range that defines the application.
- **Direction:** Determine whether the rule is for outgoing packets or for incoming packets.
- **Time Schedule:** It is self-defined time period. You may specify a time schedule for your prioritization policy. For setup and detail, refer to Time Schedule section.

- **Log:** Check the checking box if you wish to generate logs when the filer rule is applied to a packet.
- Add: Click this button to add a new packet filter rule and the added rule will appear at the bottom table.
- **Edit:** Check Edit next to the item you wish to edit, and then change parameters as desired. Complete it by press "Edit/Delete".
- **Delete:** Check Edit next to the item you wish to delete, and press "Edit/Delete" to remove this rule.

Edit	Order	Rule Name	Internal IP Address	Protocol	Internal Port	Action	Direction	Delete
			External IP Address		External Port			
0 +		FTP	Any	TCP	Any	outgoing	drop	
	*		Any		21 ~ 21			
0 1		HTTP	Any	TCP	Any	outgoing	drop	
	•		Any		80 ~ 80			
		Default Any Any	Any	Any	Any	outgoing	forward	
			Any		Any			

• Order: Be aware that packet filtering parameters appear in priority order i.e. the first one takes precedence over all other rules. There is a sort function next to the Rule Name column, you can move the rule to higher or lower priority by clicking the Order arrow, and press "Reorder" to save the new priority.

### **MAC** Filter

A MAC (Media Access Control) address is the unique network hardware identifier for each PC on your network's interface (i.e. its Network Interface Card or Ethernet card). Using your router's MAC Address Filter function, you can configure the network to block specific machines from accessing your LAN. The format of MAC address could be: xx:xx:xx:xx:xx:xx:xx or xx-xx-xx-xx-xx.



### **Filter Action**

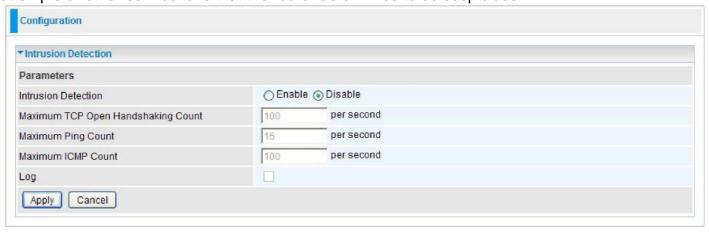
• **Action:** Select an action for MAC Filter. This feature is disabled by default. Check Allow or Block to activate the filter.

### **Server Information**

• MAC Address: Enter the MAC addresses you wish to have the filter rule applied.

#### Intrusion Detection

The router Intrusion Detection System (IDS) is used to detect hacker's attack and intrusion attempts from the Internet. If the IDS function of the firewall is enabled, inbound packets are filtered and blocked depending on whether they are detected as possible hacker attacks, intrusion attempts or other connections that the router determines to be suspicious.



- Intrusion Detection: Check Enable if you wish to detect whether intruders access your computer without permission.
- Maximum TCP Open Handshaking Count: This is a threshold value to decide whether a SYN Flood (a well known type of attack attempt) is occurring or not. Default value is 100 TCP SYN per second.
- Maximum Ping Count: This is a threshold value to decide whether an ICMP Echo Storm is occurring or not. Default value is 15 ICMP Echo Requests (PING) per second.
- Maximum ICMP Count: This is a threshold to decide whether an ICMP flood is occurring or not. Default value is 100 ICMP packets per second except ICMP Echo Requests (PING).
- **Log:** Check Log if you wish to generate logs when the filer rule is applied to the Intrusion Detection.

Table: Hacker attack types recognized by the IDS

Intrusion Name	Detect Parameter	Blacklist	Type of Block Duration	Drop Packet	Show Log
Ascend Kill	Ascend Kill data	Src IP	DoS	Yes	Yes
WinNuke	TCP Port 135, 137~139, Flag: URG	Src IP	DoS	Yes	Yes
Smurf	ICMP type 8 Des IP is broadcast	Dst IP	Victim Protection	Yes	Yes
Land attack	SrcIP = DstIP			Yes	Yes
Echo/CharGen Scan	UDP Echo Port and CharGen Port			Yes	Yes
Echo Scan	UDP Dst Port = Echo(7)	Src IP	Scan	Yes	Yes
CharGen Scan	UDP Dst Port = CharGen(19)	Src IP	Scan	Yes	Yes
X'mas Tree Scan	TCP Flag: X'mas	Src IP	Scan	Yes	Yes
IMAP SYN/FIN Scan	TCP Flag: SYN/FIN DstPort: IMAP(143) SrcPort: 0 or 65535	Src IP	Scan	Yes	Yes
SYN/FIN/RST/ACK Scan	TCP No Existing session And Scan Hosts more than five.	Src IP	Scan	Yes	Yes
Net Bus Scan	TCP No Existing session DstPort = Net Bus 12345,12346, 3456	SrcIP	Scan	Yes	Yes
Back Orifice Scan	UDP, DstPort = Orifice Port (31337)	SrcIP	Scan	Yes	Yes
SYN Flood	Max TCP Open Handshaking Count (Default 100 c/sec)				Yes
ICMP Flood	Max ICMP Count (Default 100 c/sec)				Yes
ICMP Echo	Max PING Count (Default 15 c/sec)				Yes

Src IP: Source IP

Src Port: Source Port Dst Port:
Destination Port Dst IP: Destination IP

## **Block WAN Ping**

This feature is to be enabled when you want the public WAN IP address on your router not to respond to any ping command.



This feature is disabled by default. To activate the Block WAN PING feature, check the Enable box then click the **Apply** button.

## **Virtual Server**

Virtual Server allows you to direct incoming traffic from WAN side (identified by Protocol and External port) to the internal server with private IP address on the LAN side. The Internal port is required only if the external port needs to be converted to a different port number used by the server on the LAN side.

The device can be configured as a virtual server so that remote users accessing services such as Web or FTP services via the public (WAN) IP address can be automatically redirected to local servers in the LAN network. Depending on the requested service (TCP/UDP port number), the device redirects the external service request to the appropriate server within the LAN network. In TCP and UDP networks a port is a 16-bit number used to identify which application program (usually a server) incoming connections should be delivered to. Some ports have numbers that are pre-assigned to them by the IANA (the Internet Assigned Numbers Authority), and these are referred to as "well-known ports". Servers follow the well-known port assignments so clients can locate them.

If you wish to run a server on your network that can be accessed from the WAN (i.e. from other machines on the Internet that are outside your local network), or any application that can accept incoming connections (e.g. Peer-to-peer/P2P software such as instant messaging applications and P2P file-sharing applications) and are using NAT (Network Address Translation), then you need to configure your router to forward these incoming connection attempts using specific ports to the PC on your network running the application. You also need to use port forwarding if you wish to host an online game server.

#### Example: List of some well-known and registered port numbers.

The Internet Assigned Numbers Authority (IANA) is the central coordinator for the assignment of unique parameter values for Internet protocols. Port numbers range from 0 to 65535, but only ports numbers 0 to 1023 are reserved for privileged services and are designated as "well-known ports" (Please refer to Table below). The registered ports are numbered from 1024 through 49151. The remaining ports, referred to as dynamic or private ports, are numbered from 49152 through 65535.

Examples of well-known and registered port numbers are shown below, for further information, please see IANA's website at: <a href="http://www.iana.org/assignments/port-numbers">http://www.iana.org/assignments/port-numbers</a>

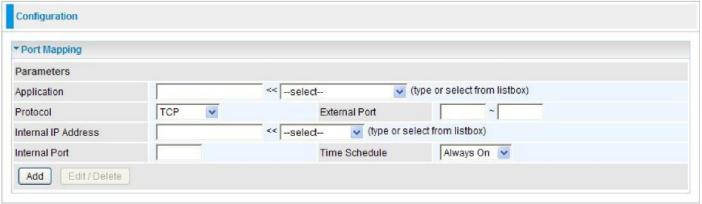
For help on determining which private port numbers are used by common applications on this list, please see the FAQs (Frequently Asked Questions) at our website.

### **Well-known and Registered Ports**

Port Number	Protocol	Description
20	TCP	FTP Data
21	TCP	FTP Control
22	TCP & UDP	SSH Remote Login Protocol
23	TCP	Telnet
25	TCP	SMTP (simple Mail Transfer Protocol)
53	TCP & UDP	DNS (Domain Name Server)
69	UDP	TFTP (Trivial File Transfer Protocol)
80	TCP	World Wide Web HTTP
110	TCP	POP3 (Post Office Protocol version 3)
119	TCP	NEWS (Network News Transfer Protocol)
123	UDP	NTP (Network Time Protocol)
161	TCP	SNMP
443	TCP & UDP	HTTPS
1503	TCP	T.120
1720	TCP	H.323
4000	TCP	ICQ
7070	UDP	Real Audio

## **Port Mapping**

Since NAT acts as a "natural" Internet firewall, your router protects your network from accessed by outside users, as all incoming connection attempts point to your router unless you specifically create Virtual Server entries to forward those ports to a PC on your network. When your router needs to allow outside users to access internal servers, e.g. a web server, FTP server, Email server or game server, the router can act as a "virtual server". You can set up a local server with a specific port number for the service to use, e.g. web/HTTP (port 80), FTP (port 21), Telnet (port 23), SMTP (port 25), or POP3 (port 110). When an incoming access request the router for a specified port is received, it is forwarded to the corresponding internal server.



For example, if you set the port number 80 (Web/HTTP) to be mapped to the IP Address 192.168.0.2, then all incoming HTTP requests from outside users are forwarded to the local server (PC) with the IP address of 192.168.0.2. If the port is not listed as a predefined application, you need to add it manually.



In addition to specifying the port number used, you also need to specify the protocol used. The protocol is determined by a particular application. Most applications use TCP or UDP; however, you may also specify other protocols using the drop-down Protocol menu. Setting the protocol to "all" causes all incoming connection attempts using all protocols on all port numbers to be forwarded to the specified IP address.

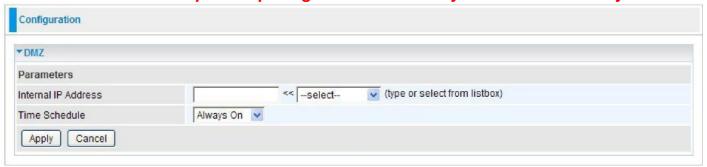
- **Application:** Select the service you wish to configure.
- **Protocol:** A protocol is automatically applied when an Application is selected from the listbox or you may select a protocol type you want. The protocol is used to be determined by a particular application. Most applications will use TCP or UDP protocol.
- External Port & Internal Port: Enter the public port number & range you wish to configure.
- Internal IP Address: Enter the IP address of a specific internal server to which requests from the specified port is forwarded.
- Time Schedule: Scheduling your prioritization policy.
- Add: Click to add a new virtual server rule. Click again and then the next figure will appear.

- Edit: Check the Edit radio button to display the parameter of the selected application, then after changing the parameters click the Edit/Delete button to apply the changes.
- **Delete:** To remove a port mapping application, check the Delete box of the selected application then click the Edit/Delete button.

#### DMZ

The DMZ (demilitarized zone) Host is a local computer exposed to the Internet. When setting a particular internal IP address as the DMZ Host, all incoming unsolicited packets that do not use a fixed port will be mapped to the Host in the LAN. Data will first be checked by the Firewall and NAT algorithms before it is passed to the DMZ host.

Cautious: This Local computer exposing to the Internet may face various security risks.



• Time Schedule: Scheduling your prioritization policy.

Click Apply to confirm the settings.



If you have disabled the NAT option in the WAN-ISP section, the Virtual Server will hence become invalid. If the DHCP option is enabled, you have to be very careful in assigning the IP addresses of the virtual servers in order to avoid conflicts. The easiest way of configuring Virtual Servers is to manually assign static IP addresses to each virtual server PC, with an address that does not fall into the range of IP addresses that are to be issued by the DHCP server. You can configure the virtual server IP address manually, but it must still be in



Since outside users are able to connect to the PCs on your network, port mapping utilization imposes security implications. You are therefore advised to use specific Virtual Server entries just for those ports that your applications require.

### **ALG**

This feature controls enable or disable various protocols over application layer.



#### SIP:

**Enable:** When SIP phone need ALG to pass through the NAT.

**Disable:** When SIP phone included NAT-Traversal algorithm. Turn off the SIP ALG.

This feature is disabled by default. To activate the ALG feature, check the Enable box then click the Apply button.



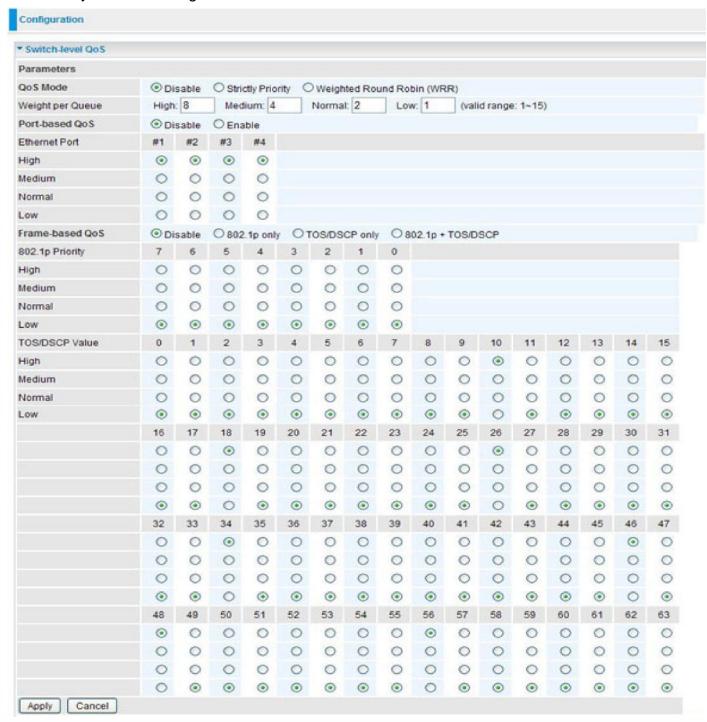
Using port mapping does have security implications, since outside users are able to connect to PCs on your network. For this reason you are advised to use specific Virtual Server entries just for the ports your application requires instead of simply using DMZ or creating a Virtual Server entry for "All" protocols, as doing so results in all connection attempts to your public IP address accessing the specified PC.



- If you disable the NAT option in the WAN-ISP section, the Virtual Server function becomes invalid.
- If the DHCP server option is enabled, you have to be very careful in assigning the IP addresses of the virtual servers in order to avoid conflicts. The easiest way of configuring Virtual Servers is to manually assign a static IP address to each virtual server PC, with an address that does not fall into the range of IP addresses that are issued by the DHCP server. You can configure the virtual server IP address manually, but it must still be in the same subnet as the router.

## Switch-level QoS

QoS helps you to control over the network traffic by prioritizing specific types of data traffic to certain applications, maintaining stable performance of video or audio applications, and preventing traffic delay or jitter. It facilitates your PC to control the quality and speed of throughput for each application when the system is running with full load.



• QoS Mode: The default is Disable. Select "Strictly Priority" to let the high-priority packets pass through before low-priority packets. "Weighted Round Robin (WRR)" refers to the number of higher priority packets sent before the lower priority packets are sent in the queue. The default setting (in Weight per Queue) is that the device sends 8 highest priority packets before sending 4 second high priority packets, before sending 2 third high priority packets, and before sending the lowest priority packets. The valid range is around 1 to 15.

- **Port-based QoS**: The default setting is **Disable**. Click **Enable** to activate this function and click the radio button to set the priority for each port. There are 4 Ethernet ports could be configured. Each port has 4 priority levels: High, Medium, Normal, Low; set the priority according to your needs, and the packets that receive from the highest priority port will be the highest priority data.
- Frame-based QoSFour options can be selected. 802.1p only, TOS/DSCP only, 802.1p+TOS/DSCP
- **802.1p only**: 802.1p frame has eight priority rank (0~7) to classify the incoming packets with High, Medium, Normal, and Low priority level.
- **TOS/DSCP only**: Classify traffic into different priority queue based on TOS/DSCP value Differentiated Services Code Point (DSCP) is the first 6 bits in the ToS byte, which enables to code for up to 64 different kinds of forwarding. DSCP Marking allows users to classify the traffic of the application into different service classes to be executed according to the DSCP value.
- **802.1p+TOS/DSCP:** Classify traffic into different priority queue based on both 802.1p value (if presented) and/or TOS/DSCP value.

#### See **DSCP Mapping Table**

#### **DSCP Mapping Table**

DSCP Mapping Table		
(Wireless) VDSL Router	Standard DSCP	
Disabled	None	
Best Effort	Best Effort (000000)	
Premium	Express Forwarding (101110)	
Gold service (L)	Class 1, Gold (001010)	
Gold service (M)	Class 1, Silver (001100)	
Gold service (H)	Class 1, Bronze (001110)	
Silver service (L)	Class 2, Gold (010010)	
Silver service (M)	Class 2, Silver (010100)	
Silver service (H)	Class 2, Bronze (010110)	
Bronze service (L)	Class 3, Gold (011010)	
Bronze service (M)	Class 3, Silver (011100)	
Bronze service (H)	Class 3, Bronze (011110)	

### Wake on LAN

WOL allows the router to set a command to turn on a particular computer (by specifying the MAC Address) that can support this feature.



Entering the PC MAC Address and then click Add to save the setting.

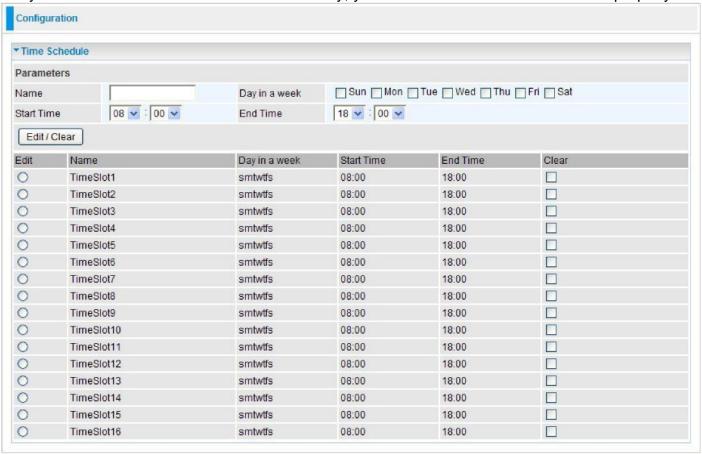
**Edit:** Check the Edit radio button to display the parameter of the selected entry, then after changing the parameters click the "Edit/Delete" button to apply the changes.

**Delete:** To remove a static route entry, check the Delete box of the selected entry then click the "Edit/Delete" button.

#### **Time Schedule**

The Time Schedule supports up to 16 time slots which helps you to manage your Internet connection. In each time profile, you may schedule specific day(s), i.e. Monday through Sunday to restrict or allowing the usage of the Internet by users or applications.

This Time Schedule correlates closely with router's time, since router does not have a real time clock on board; it uses the Simple Network Time Protocol (SNTP) to get the current time from an SNTP server from the Internet. Refer to Time Zone for details. Your router time should correspond with your local time. If the time is not set correctly, your Time Schedule will not function properly.



- Name: A user-defined description to identify this time portfolio.
- Day in a week: The default is set from Sunday through Saturday. You may specify the days for the schedule to be applied.
- Start Time: The default is set at 8:00 AM. You may specify the start time of the schedule.
- End Time: The default is set at 18:00 (6:00PM). You may specify the end time of the schedule.

Click the Edit/Clear button to save your changes.

#### **Advanced**

Configuration options within the advanced section are for users who wish to take advantage of the more advanced features of the router. Users who do not understand the features should not attempt to reconfigure their router, unless advised to do so by support staff.

Here are the items within the Advanced section: Static Route Static ARP Dynamic DNS

Device Management SNMP Access Control and Remote Access

#### Static Route

With static route feature, you are equipped with the capability to control the routing of the all the traffic across your network. With each routing rule created, you can specifically assign the destination where the traffic will be routed to.



- **Destination:** Enter the destination IP where the traffic is to be forwarded.
- Netmask: Enter the Netmask of the destination.
- **Gateway:** Enter the gateway address for the traffic.
- Interface: Select an appropriate interface for the new routing rule from the drop down menu.
- Cost: This is the same meaning as Hop and represents the cost of transmission for routing purposes. The number need not be precise, but it must between 0 and 65535; usually be left at 1.

Click Add to confirm the settings.

- **Edit:** Check the Edit radio button to display the parameter of the selected rule, then after changing the parameters click the "Edit/Delete" button to apply the changes.
- **Delete:** To remove a static route entry, check the Delete box of the selected rule then click the "Edit/Delete" button.

#### Static ARP

This feature allows you to map the layer-2 MAC (Media Access Control) address that corresponds to the layer-3 IP address of the device. If you want a specific PC to use a fixed IP Address for a particular purpose



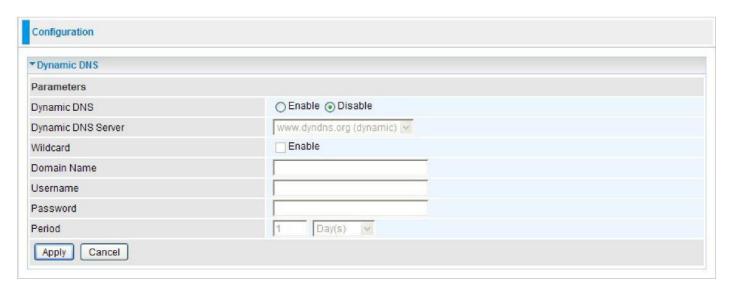
- IP Address: Enter the IP of the device that the corresponding MAC address will be mapped to.
- MAC Address: Enter the MAC address that corresponds to the IP address of the device.

Click Add to confirm the settings.

- Edit: Check the Edit radio button to display the parameter of the selected application, then after changing the parameters click the "Edit/Delete" button to apply the changes.
- **Delete:** To remove a static ARP entry, check the Delete box of the selected entry then click the "Edit/Delete" button.

#### Dynamic DNS

The Dynamic DNS function lets you alias a dynamic IP address to a static hostname, so if your ISP does not assign you a static IP address, you can still use a domain name. This is especially useful when hosting servers via your WAN connection, so that anyone wishing to connect to you may use your domain name, rather than the dynamic IP address which is assigned to you by ISP. You need to first register and establish an account with the Dynamic DNS provider using their website, for example <a href="http://www.dyndns.org/">http://www.dyndns.org/</a>.



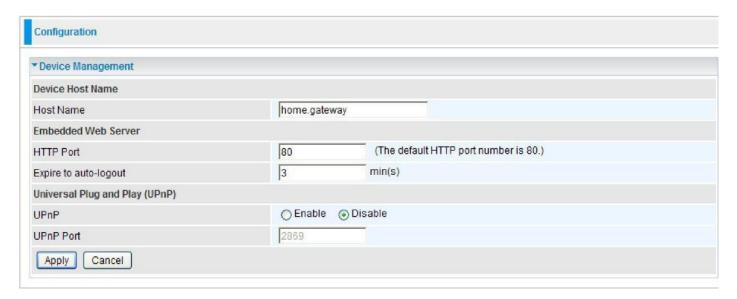
**Dynamic DNS:** Default is disable. Check Enable to enable the Dynamic DNS function and the following fields will be activated and required.



- **Dynamic DNS Server:** Select the DDNS service you have registered an account with.
- **Wildcard:** When enabled, you allow the system to lookup on domain names that do not exist to have MX records synthesized for them.
- **Domain Name**, **Username** and **Password**: Enter your registered domain name and your username and password for this service.
- **Period:** Enter the length of the period in the blank; you can set the period unit in day, hour or minute. Click **Apply** to confirm the settings.

#### **Device Management**

The Device Management in advanced configuration settings allows you to control your router's security options and device monitoring features.



#### **Device Host Name**

Host Name: Assign it a name.

#### Note

The Host Name cannot be used with one word only. There are two words should be connected with a '.' at least. For example:

Host Name: homegateway => Incorrect

Host Name: home.gateway or my.home.gateway ==> Correct

#### **Embedded Web Server ( 2 Management IP Accounts)**

- HTTP Port: This is the port number the router's embedded web server (for web-based configuration) will use. The default value is the standard HTTP port, 80. Users may specify an alternative if, for example, they are running a web server on a PC within their LAN.
- Expire to auto-logout: Specify a time length for the system to auto-logout from the configuration session.

Example: User A enters 100 for HTTP port number, specifies 192.168.0.55 for his/her own IP address, and sets the logout time to 3 minutes. The router will allow User A to access only from the IP address 192.168.0.55 to logon to the Web GUI by typing: <a href="http://192.168.0.254:100">http://192.168.0.254:100</a> in their web browser. After 3 minutes, User A is logged out by the device automatically.

#### **Universal Plug and Play (UPnP)**

UPnP offers peer-to-peer network connectivity for PCs and other network devices, along with the feature to control data transfer between devices. UPnP offers many advantages for users running NAT routers through UPnP NAT Traversal, and on supported systems. By letting the application control the required settings and removing the need for the user to control the advanced configuration of their device will make tasks such as port forwarding become easier.

Both user's Operating System and its relevant applications must support UPnP in addition to the router. Windows XP and Windows Me have a native built-in support for UPnP (when the component is installed). Windows 98 users may have to install the Internet Connection Sharing client from Windows XP in order to support UPnP feature. Windows 2000 does not support UPnP.

**Disable:** Inactive the router's UPnP functionality.

**Enable:** Check to active the router's UPnP functionality.

• **UPnP Port:** Default setting is 2869. It is highly recommended for users to use this port value. If this value conflicts with other ports that have been used, you are allowed to change the port number.

Click Apply to confirm the settings.

#### **Installing UPnP in Windows Example**

#### Follow the steps below to install the UPnP in Windows Me.

Step 1: Click Start and Control Panel. Double-click Add/Remove Programs.

Step 2: Click on the Windows Setup tab and select Communication in the Components selection box. Click Details.



Step 3: In the Communications window, select the Universal Plug and Play check box in the Components selection box.



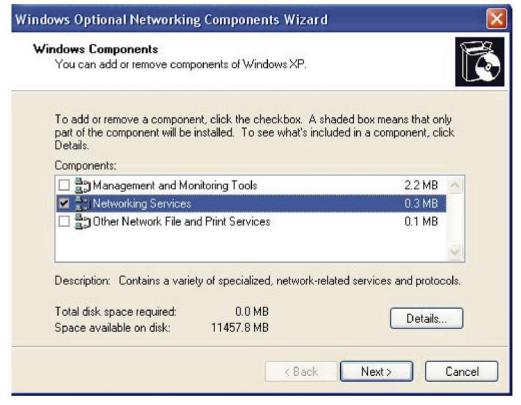
- Step 4: Click OK to go back to the Add/Remove Programs Properties window. Click Next.
- Step 5: Restart the computer when prompted.

#### Follow the steps below to install the UPnP in Windows XP.

- Step 1: Click Start and Control Panel.
- Step 2: Double-click Network Connections.
- Step 3: In the Network Connections window, click Advanced in the main menu and select Optional Networking Components....
- Step 4: When the Windows Optional Networking Components Wizard window appears, select Networking Service in the Components selection box and click Details.



Step 5: In the Networking Services window, select the Universal Plug and Play check box.



Step 6: Click OK to go back to the Windows Optional Networking Component Wizard window and click Next.



#### **Auto-discover Your UPnP-enabled Network Device**

Step 1: Click start and Control Panel. Double-click Network Connections. An icon displays under Internet Gateway.

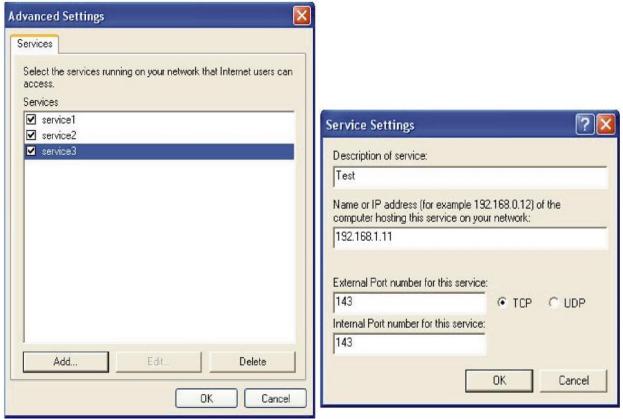
Step 2: Right-click the icon and select Properties.



Step 3: In the Internet Connection Properties window, click Settings to see the port mappings that were automatically created.



Step 4: You may edit or delete the port mappings or click Add to manually add port mappings.



Step 5: Select Show icon in notification area when connected option and click OK. An icon displays in the system tray.



Step 6: Double-click on the icon to display your current Internet connection status.

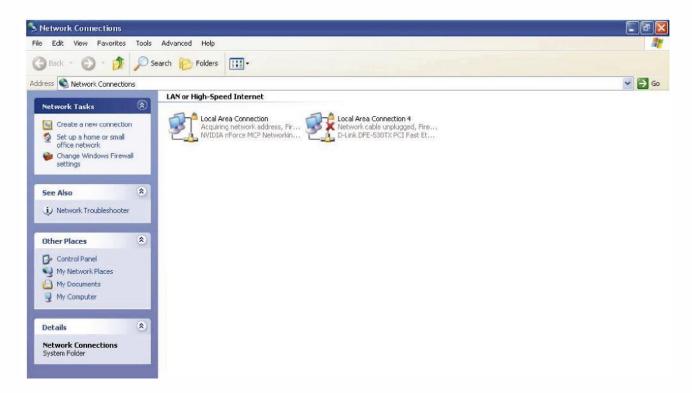


#### **Web Configuration Easy Access**

With UPnP, you can access web-based configuration for the device without first finding out the IP address of the router. This helps if you do not know the router's IP address.

#### Follow the steps below to access web configuration.

- Step 1: Click Start and then Control Panel.
- Step 2: Double-click Network Connections.
- Step 3: Select My Network Places under Other Places.

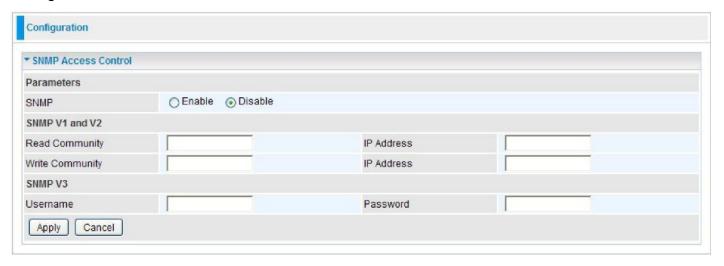


Step 4: An icon describing each UPnP-enabled device shows under Local Network.

- Step 5: Right-click on the icon of this device and select Invoke. The web configuration login screen displays.
- Step 6: Right-click on the icon of this device and select Properties. A properties window displays basic information.

#### SNMP Access Control

Software on a PC within the LAN is required in order to utilize this function – Simple Network Management Protocol.



#### **Parameters**

• **SNMP:** Select Enable / Disable to activate / inactivate this function.

#### **SNMP V1 and V2**

- **Read Community:** Specify a name to be identified as the Read Community and an IP address. This community string will be checked against the string entered in the configuration file. Once the string name is matched, user obtains this IP address will be able to view the data.
- Write Community: Specify a name to be identified as the Write Community and an IP address. This community string will be checked against the string entered in the configuration file. Once the string name is matched, users from this IP address will be able to view and modify the data.

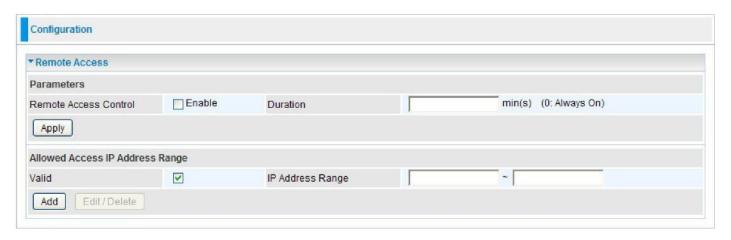
#### **SNMP V3**

Specify a name and password for authentication. And define the access right from identified IP address. Once the authentication has succeeded, users from this IP address will be able to view and modify the data.

Click Apply to confirm the settings.

#### Remote Access

To control the network access by defining the allowed IP Address ranges.



#### • Remote Access Control:

**Enable:** Select Enable to allow management access from remote side (mostly from internet).

**Duration:** Set how many minutes to allow management access from remote side. Zero (0) means always on.

Click Apply to confirm the settings.

#### Allowed Access IP Address Range:

**Valid:** Select Valid to allow remote management from these IP ranges.

**IP Address Range:** Specify the remote IP address which will be allowed to access device. Clink Add to insert management IP address (es) to the list.

Click Add to confirm the settings.

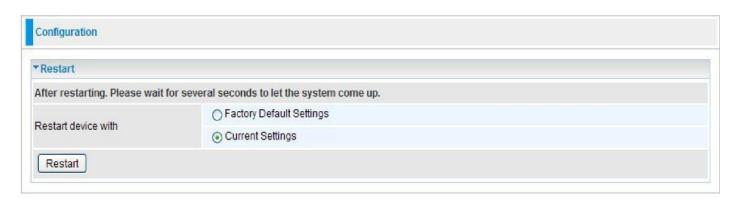
## Save configuration to FLASH

On the bottom right part, you can choose to save configuration, restart, or logout the system. After changing the router's configuration settings, you must save all of the configuration parameters to FLASH to avoid losing them after turning off or resetting your router. Click "Save Config" and



Click "Apply" to write your new configuration to FLASH.

#### Restart



Click "Restart" with option Current Settings to reboot your router (and restore your last saved configuration). If you wish to restart the router using the factory default settings (for example, after a firmware upgrade or if you have saved an incorrect configuration), select Factory Default Settings to reset to factory default settings

### Logout

To exit the router web interface, click "Logout". Please save your configuration setting before logging out of the system. A Warning screen will appear as below.



Click OK and a message displays. Click Yes to close the window.



Be aware that the router configuration interface can only be accessed by one PC at a time. Therefore, when a PC has logged into the system interface, the other users cannot access the system interface until the current user has logged out of the system. If the previous user forgets to logout, the second PC can only access the router web interface after a user-defined auto logout period which is by default 3 minutes. You can however modify the value of the auto logout period using the Advanced > Device Management section of the router web interface. Please see the **Advanced** section of this manual for more information.

## **Chapter 5: Troubleshooting**

If your router is not functioning properly, please refer to the suggested solutions provided in this chapter. If your problems persist or the suggested solutions do not meet your needs, please kindly contact your service provider for support.

#### Problems with the router

Problem	Suggested Action
None of the LEDs lit when the router is turned on	Check the connection between the router and the adapter. If the problem persists, it is most likely due to the malfunction of your hardware. Please contact your service provider for technical support.
You have forgotten your login username or password	Try the default username & password (Please refer to Chapter 3). If this fails, restore your router to its default setting by pressing the reset button for more than 6 seconds.

#### **Problem with LAN interface**

Problem	Suggested Action
Cannot PING any PC on LAN	Check the Ethernet LEDs on the front panel. The LED should be on for the port that has a PC connected. If it does not lit, check to see if the cable between your router and the PC is properly connected. Make sure you have first uninstalled your firewall program before troubleshooting.

## **Declaration of Conformity**

in accordance with the Radio and Telecommunications Terminal Equipment Act (FTEG) and Directive 1999/5/EC (R&TTE Directive)

The Manufacturer:

TeleWell Oy

Alhotie 14 b

04430 Järvenpää FINLAND

declares that the product: TW-EV901

Router

Intended purpose

TW-EV901 VDSL2

Firewall Router

complies with the essential requirements of §3 and the other relevant provisions of the FTEG (Article 3 of the R&TTE Directive), when used for its intended purpose.

Harmonised standards: Health and Safety requirements contained in §3 (1) 1. (Article 3 (1) a))

EN60950-1: 2001+A11: 2006, IEC60950-1-2001: 2005

Harmonised standards: Protection requirements with respect to EMC §3 (1) 2, (Article 3 (1) b))

EN 55022:2006/A1:2007 (Class B), EN 61000-3-2: 2006, EN 61000-3-3: 1995+ A1: 2001+ A2: 2005, EN 55024: 1998+A1: 2001+ A2: 2003 ( IEC 61000-4-2: 1995+A1: 1998+A2: 2000, IEC 61000-4-3: 2006, IEC 61000-4-4: 2004, IEC 61000-4-5: 2005, IEC 61000-4-6: 2006, IEC

61000-4-8: 1993+A1: 2000, IEC 61000-4-11: 2004)

Harmonised standards: Measures for the efficient use of the radio frequency spectrum ETSI EN 301 489-1 V1.8.1 (2008-04), EN 301 489-17 V1.3.2 (2008-04)

EN 300 328 V1.7.1 (2006-10)

Interface specification: Air interface of the radio systems pursuant to § 3(2) (Article 3(2))

2.412 - 2.472 GHz

This declaration is issued by:

Järvenpää, Finland

1.3.2011

(Place)

(Date)

**Managing Director** TeleWell Oy Finland

# **Appendix: Product Support & Contact**

If you come across any problems please contact the dealer from where you purchased your product.
TeleWell is a registered Trademark of TeleWell Oy
MAC OS is a registered Trademark of Apple Computer, Inc.

Windows 98, Windows NT, Windows 2000, Windows Me, Windows XP, Windows Vista and

Windows 7 are registered Trademarks of Microsoft Corporation.