

## > WARRANTY INFORMATION

CERTIFICATE OF OWNERSHIP

**VERTIX™**

THIS PROVES THAT

NAME

IS THE OWNER OF

MODEL NUMBER AND SERIAL NUMBER

DATE OF PURCHASE

**\*Please keep your receipt for warranty claims**

This Product was purchased from :

Please read **IMPORTANT Terms and Conditions of Limited Warranty** inside this user manual.

To activate your warranty, please log-in and register at : [www.vertix.com.sg/warranty](http://www.vertix.com.sg/warranty)

[www.vertix.com.sg](http://www.vertix.com.sg)

For more information please contact us at [support@xtreme-dsp.com](mailto:support@xtreme-dsp.com)

RAPTOR-00-01-10 Rev 1.1

**VERTIX™**

## Raptor Wireless Helmet Communicator

### User Manual

### TAME THE NOISE, NOT YOUR SPIRIT!

Congratulations for purchasing this fine piece of riding gear to complement the spirit of your ride, regardless of whether you are riding for pleasure or daily commute. It is always exciting to ride and feel the freedom on your coveted machine and with friends!

All of us at VERTIX thank you (and your friends too!) for choosing this product which we believe delivers the best performance and value to augment your riding pleasure. ENJOY!

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## ► IMPORTANT NOTICE



Please comply with your local traffic laws when using this product. Safety must always be your top priority. You are advised not to use this product under conditions which may put yourself or others at risk of injury. Pull over to the road shoulder or a safe location to communicate when required.

Adjust the volume prior to riding for each available mode to your desired level bearing in mind that long exposure to loud sounds can cause hearing impairments. Users are advised to test and acquaint themselves with the Raptor's Automatic Gain Control feature (only for mobile phone calls) which automatically increases the volume when wind-noise is detected. The use of earplugs is highly recommended for riding speeds in excess of 100kph (62mph) as wind-noise at high speeds is deafening.

By opening and using this product, you explicitly accept the terms and conditions for its use and should this product be given or loaned to another user, it is your responsibility to inform the user of the above terms and conditions of use which shall also be applicable to him/her.

## ► INTRODUCTION

The VERTIX™ Raptor series is a wireless 2.4GHz system designed for easy retrofit on helmets. It allows you to conveniently access audio entertainment, navigation information and communications when wearing your helmet. The Raptor works with most mobile phones, GPS navigation devices and music players equipped with Bluetooth® technology.

Your Raptor is designed with a high quality rubberized double injection molded outer membrane capable of withstanding weather conditions you are accustomed to while riding or may encounter on longer journeys;

such heavy rain, hot and cold temperatures. The Raptor is aerodynamically designed and when properly installed will minimize turbulence and drag at high speeds, reducing disturbances and discomfort to the rider.

The Raptor comes with your choice of a boom or wired microphone headset with specially tuned speakers to deliver high quality audio for your music and communications experience. With the Raptor's Cut-the-Noise™ Digital Signal Processing (DSP) and Automatic Gain Control (AGC) technologies, you are assured of communications quality which allows you to be heard clearly by the other party. Your Raptor will work through 20dB NRR earplugs to ensure you can hear clearly while protecting your ears against very loud wind-noise levels at high speeds. As the wind-noise level depends on the helmet design, type and brand, the maximum speed which you can comfortably communicate will vary. As your Raptor remembers the volume settings of your last use, you are advised to reduce the Music and Phone volume settings before you turn it off or simply remember to adjust them first before you ride.

The Raptor's controls are carefully researched, designed and tested for easy feel and operation with riding gloves. To further improve ease of use, a handle mounted, ergonomically-designed remote control unit will soon be available to complement your Remote-Ready Raptor.

## ► WHAT YOU SHOULD HAVE

Main Unit



+

Boom Mic Headset



or

Wired Mic Headset



- 1) 1 x Raptor
- 2) 1 x USB charger
- 3) 1 x USB charging cable
- 4) 1 x Quick user guide
- 5) 1 x User manual

- 1) 1 x 2 Speakers + Boom Mic
- 2) 1 x EZ-Mount™
- 3) 1 x User Guide

- 1) 1 x 2 Speakers + Wired Mic
- 2) 1 x EZ-Mount™
- 3) 1 x User Guide

## FUNCTIONS

### Mobile phone functions

Voice dialing (dependent on your mobile phone)

Call reject

Call redial

Last number redial

Call Transfer (between your Raptor and mobile phone)

Independent mobile phone volume control

### GPS Sat-Nav functions

Receive audio information from your Bluetooth® GPS Sat-Nav unit

Connects with your mobile phone via your GPS Sat-Nav unit (GPS dependent, please consult your GPS Sat-Nav user manual)

Independent GPS Sat-Nav volume control (please consult your GPS Sat-Nav user manual)

Auto switch to mobile phone for incoming calls

### Music player functions

Compatible with Bluetooth® A2DP music players for High Fidelity Stereo music

Compatible with Bluetooth® AVRCP for music control functions (Next Track, Previous Track, Volume control)

Independent Music volume control

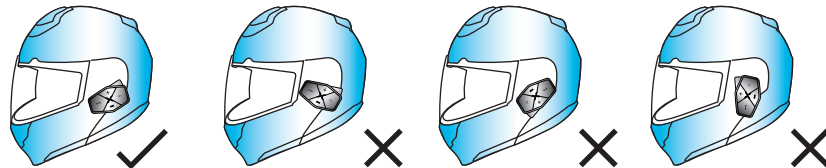
Auto switch to phone for incoming calls

## INSTALLATION

The Raptor can be installed on any helmet without affecting structure or finish. The EZ-Mount™ system provides a simple and secure means of mounting and removing your Raptor unit. You can also perform aerodynamic adjustments of the Raptor's attack angle to suit your riding posture on the motorcycle you are riding.

\*\* The Quick Start Guide will help you get started on using your Raptor in no time. Do also try to acquaint yourself with this user guide to explore other functions which may be useful.

### Adjusting Optimum Angle of Attack



Note : You can adjust the angle of attack with no limitation on your desired angle of tilt. What you need is to ensure the EZ-Mount™ contact for your Raptor and helmet is maximized. Simply align the EZ Mount™ on your helmet with your Raptor for maximum contact with each other (75% or more would be good). To check, simply feel the force of trying to snap the Raptor off from your helmet and if you cannot push it off easily (like the wind pushing against your Raptor from the front edge), you have got it right. The EZ-Mount™ has been tested to securely hold your Raptor for speeds up to 220kph (136mph).

## ➤ OPERATION AND USE

Always prioritise your riding or activity above phone calls or entertainment. It is recommended to pull over and stop current activity before answering or having a conversation. Always ride carefully and abide with the laws in your area.

WHEN YOU SEE	IT MEANS
No lights	The Power is OFF
Red/Blue lights flashing alternately	You are in Pairing mode
Blue light with short flash every 3 seconds	The set is in Standby mode
Blue light with longer flash every 3 seconds	The set is connected with your mobile phone and is ready for use
Red light flashing every 3 seconds	The Battery is low
Steady Red light (when charger is connected) and when the Red light goes off	Your Raptor is being charged Your Raptor is fully charged

### What the Sounds Generally Means

POSITIVE : Short high pitched tones (single or double "TEE" sounding tones) means connection OK, pairing OK, etc

NEGATIVE : Longer low-pitched tones (single or double "TOO" sounding tones) means connection failure, connection terminated, unsuccessful pairing, etc.

### Turning On

Press and hold the ON-OFF button. Release the button when you see the BLUE light starting to flash (after approximately 4 seconds). The speaker will sound an audio warning (long high pitch beep followed by one or two short high pitched beeps – 2 short beeps means it is connected to a paired device).

### Turning Off

Press and hold the ON-OFF button. Do not release until you hear an audio warning (2 short low pitched beeps followed by 1 long higher pitch beep) and both RED and BLUE lights are turned OFF.

### BLUETOOTH® Paring

The Raptor is compatible with Bluetooth® technology used for pairing mobile phones, music players and GPS Sat-Nav devices.

#### Pairing Mode

Make sure your Raptor is OFF.

Press and do not release the ON-OFF button until you see both Blue and Red lights flashing alternately. You should hear a long high pitch tone followed by 2 low pitched tones. Your Raptor is now in Pairing Mode.

Note that the unit will automatically exit the Pairing Mode in about 60 seconds if pairing is not completed or unsuccessful. Repeat again if this happens.

#### Mobile Phone Pairing

With the Raptor in Pairing Mode, turn ON your mobile phone's Bluetooth and search for devices. Please refer to your mobile phone's user manual if necessary.

Your mobile phone should detect "VTX Raptor".

Select this and it will automatically pair.

Note : To use the Raptor with a mobile phone and GPS Sat-Nav device at the same time, you will need to utilize the GPS Sat-Nav unit's phone function. Please refer to your GPS Sat-Nav user manual for more information.

### **Music Player Pairing**

Refer to Mobile Phone Pairing

### **GPS Sat-Nav Pairing**

Models such as the Garmin Zumo 500 and 600 series supports pairing with your mobile phone and offers an easy and convenient way for you to enjoy both mobile phone and GPS Sat-Nav functions on your Raptor. Please see your GPS Sat-Nav user manual on setting up and if the phone function is supported.

For GPS Sat-Nav devices without the integrated mobile phone feature, you will have to decide which one takes higher priority as Raptor can only support ONE High Priority device , You may wish to note that most older or entry level GPS Sat-Nav devices does not support phone pairing.

### **Clearing All Paired Devices**

With the Raptor turned ON, you can clear all devices paired on your Raptor by pressing the CALL CONTROL and VOL DOWN button together until you see 2 RED flashes.

## **➤ MODE PRIORITY (Mobile Phone/GPS Sat-Nav/MP3)**

Please note that only ONE (1) function or mode can be used or be ACTIVE at any time. Commands to the Raptor to switch modes manually or automatically by incoming mobile calls will follow the priority set out below:

### **Mobile phone commands**

Highest Priority and will be switched over regardless of your current mode in use.

### **GPS Sat-Nav commands**

Priority depends on the GPS Sat-Nav device. GPS Sat-Nav models which support mobile phone pairing will be accorded Highest Priority. Please consult your GPS Sat-Nav user manual.

### **Music**

An incoming mobile call will automatically switch out your MP3 music and resume after you end your conversation.

## ➤ USING MOBILE PHONE

The mobile phone has the highest priority order amongst all of the available functions. (See “MODE PRIORITY”)

### **Answer Call**

When a call comes in, the speaker will emit the mobile phone’s ring tone. To answer, simply press and release the CALL CONTROL button.

### **Reject Call**

When a call comes in, the speaker will emit the mobile phone’s ring. To reject the call, press and hold the CALL CONTROL button for about 2 secs, release when you hear a low pitched “TOO” sound.

### **End Call**

To end a call, simply press and release the CALL CONTROL button.

### **Transferring Call between your Raptor and mobile phone**

While you are on the call, press and hold the CALL CONTROL button for 2 secs. Your call will be transferred to your mobile phone. To transfer back to your Raptor, simply do the same, ie hold the CALL CONTROL button for 2 secs.

### **Voice Call**

Some mobile phones have Voice Control functions. To activate the Voice Control, press the “VOL UP” button twice quickly.

### **Volume Adjustment**

To adjust the volume, press and hold the VOL UP or VOL DOWN buttons until the desired volume is reached.

NOTE: When Maximum volume is reached, you will hear 2 beeps.

## ➤ USING MUSIC PLAYER

The Music Player has “Low” priority. (See “MODE PRIORITY”).

### **Play Music**

Press and release the CALL CONTROL button once to start playing Music. (the same applies if the mobile phone or GPS Sat-Nav device has music player function). Please consult the User Manual for your music player device as they may work differently

### **Volume Adjustment**

To adjust the volume, press and hold the VOL UP or VOL DOWN buttons until the desired volume is reached.

NOTE: When Maximum volume is reached, the speakers will produce 2 beeps. The control using the VOL UP and VOL DOWN works only if your music player supports AVRCP (Audio Video Remote Control Protocol).

### **Previous Track**

Press and release the VOL DOWN button.

### **Next Track**

Press and release the VOL UP button.

NOTE : The Raptor supports ONE(1) Bluetooth® Stereo (A2DP) player. If your mobile phone is also used as your music player, you CANNOT connect another Stereo music (A2DP) player.

## ➤ SPECIFICATIONS

Bluetooth® compatible : v2.1+EDR Class 2

Bluetooth® compatible profiles : A2DP / AVRCP / HSP / HFP

Pairing : can pair and recall up to 8 devices

Frequency range : 2.4000 ~ 2.4835 GHz

Remote Control Ready

## ➤ CARE FOR YOUR RAPTOR

When you do not use your Raptor for an extended period of time, please charge the battery every 3 months to keep the battery in a charged state.

Do not use any solvents or de-greasers to clean Raptor as it may damage the rubber or plastic body. You can clean it with a warm damp sponge and neutral soap, if required. Remember to cover the USB charging port and headset port before you clean the unit to avoid irreparable water damage to the electronics inside.

## ➤ TROUBLE-SHOOTING FAQs

**Below is a list of commonly encountered issues**

Before you contact us, please review the FAQs below and also online for updates to help you quickly resolve the issue and use your Raptor. If you are still unable to resolve it, contact your local dealer. If the issue is beyond them contact us at [support@xtreme-dsp.com.sg](mailto:support@xtreme-dsp.com.sg)

### **1. I cannot Power ON my set**

There may not be sufficient power. Try charging your battery with the supplied charger and charging cable. The charging indicator should come on and if it does not, leave it for about 30 mins and check again.

### **2. There is no sound from my speakers or only one speaker is working**

The connector may be loose. Ensure the connector is fully plugged in and the volume is set correctly.

### **3. I sometimes hear background noise while listening to music from my mobile phone/media player**

If the noise is only heard sometimes, it could be due to static or noise from high voltage overhead cables, TV stations or military radars. If this is not the case, simply turn off your Raptor and turn it on again to let it perform a fresh pairing with your mobile phone/media player. In most cases, this should clear up the problem.

### **4. I hear echo and/or high-pitched sounds from my speakers**

Your microphone may be too close to the speakers. Move it away and check. You may also be too close while testing with your partner. Try moving further away from each other and try again.

### **5. I am having intermittent or poor connection with my mobile phone or other devices**

Pair with a different mobile phone or device first to confirm if there is a problem with your device. Check if your battery is weak or there are metallic objects or obstructions nearby. If playing music is OK, try using your mobile phone directly to call someone. If the phone connection is intermittent, you may be in a poor signal location. Move closer if the distance between your Raptor and the device is too far apart. High voltage power lines and heavy transformers in the vicinity can also cause such problems. Try moving away from these to check if this is the cause.

#### **6. I have difficulty pairing with my mobile phone**

Please confirm your mobile phone is Bluetooth enabled and supports standard Bluetooth HSP, HFP, A2DP and AVRCP profiles. Make sure your Raptor and your mobile phone are close to each other before you begin pairing. If you are still unable to pair, you may have previous pairing information which were visually deleted but are still residing in your mobile phone's memory. Delete all Raptor pairing information from your mobile phone. Consult your mobile phone's user manual if required. Turn off your mobile phone completely. Remove the battery and replace it after 20 secs. Turn on your mobile phone and attempt pairing again. If you are still unable to pair successfully, delete ALL remaining pairing information and repeat the procedure.

#### **7. My Raptor does not automatically reconnect with my mobile phone**

Delete all Bluetooth devices on your mobile phone and turn it off. Remove your mobile phone battery and replace it after 20 secs. Turn on your mobile phone, when ready, turn on Bluetooth and pair your Raptor again. When successfully paired, make sure you set the option for your Raptor to "Trusted/Automatic/Auto Connect Enable/Always Connect/Discoverable", consult your mobile phone's user manual if required.

#### **8. My Raptor "freezed" or stopped working unexpectedly**

This may happen due to strong electromagnetic interference from lightning storms or when you ride through areas with high RF energy such as high power TV transmitters, military and commercial radars and jammers. These can overwhelm the electronics and cause your Raptor to "freeze". You can "unfreeze" your Raptor by simply charging it for a few seconds.

#### **9. I am unable to charge my My Raptor**

- a. When left unused for an extended period, the battery may be in an over-discharged state. The charging light may not show when you try to charge it initially. Leave it to charge for an hour and if the charging indicator lights up, unplug and reconnect the charger. Leave it to charge until the charging indicator turns off.
- b. You may have a faulty charging cable or power adapter. Replace and see if the charging is back to normal.

- c. When your Raptor is already fully charged, the charging indicator lamp may not light up or it may light up only for a while and then go off when you try to charge it again.

#### **10. Can I charge my Raptor and use it at the same time?**

Yes you can. Your Raptor has been designed with this feature in mind. Make sure you firmly seat the charging connector on the Raptor to ensure the effectiveness of its water-resistant design. We recommend you use a good quality portable power pack (Output : USB 5V, 0.5A or higher; Capacity : 1500mAh or higher) to provide an additional 20 hours of use. You must FIRST connect your power pack to your Raptor BEFORE turning ON your Raptor. Connecting the charger to an "already ON" Raptor will shut it down immediately. When this happens, just follow the above procedure.

#### **11. Can I use a Motorcycle cigarette charger?**

Although it is possible, we do not recommend this as you may encounter interference such as noise or high frequency humming sounds on your Raptor's headset from the motorcycle's power supply system. Damage arising from the use of such charging means are not covered under our warranty.



## ▶ TERMS AND CONDITIONS OF LIMITED WARRANTY

Your Raptor unit comes with a 1-year limited product warranty from the date of original purchase. Please retain the retail sales receipt and your warranty card (registration required) as proof of purchase. This limited warranty by Xtreme DSP Global Pte Ltd (the "Company") warrants the Raptor unit and charger against defects in material and workmanship under normal use for a period of one (1) year from date of purchase. The Company at its sole discretion, will repair, replace or refund the purchase price of the product to the original purchaser during the warranty period provided the product has not been damaged or tampered with and returned in accordance with the terms of this warranty to an authorized VERTIX Service Center or Agent. This warranty excludes specifically all shipping costs and taxes. Repair will be at the Company's option and may include the replacement of parts, boards or batteries with functionally equivalent reconditioned or new parts. This limited warranty is solely for the benefit of the original purchaser and is not assignable or transferable to others. This is the complete warranty for your Raptor unit and charger. The Company assumes no obligation or liability for additions or modifications to this warranty unless made in writing and approved by an authorized officer of the Company.

### **This warranty is void if:**

- a. The Raptor unit has been opened or attempted to be opened by non-authorized parties or personnel.
- b. The Raptor unit is damaged as a result of attachment or attempted attachment with accessories not provided or approved for use with the Raptor .

### **This warranty does not cover**

1. Defects or damage from misuse, accident or neglect.
2. Defects caused by improper operation, maintenance, installation, adjustment or modifications of any kind.
3. Defects or damage due to exposure to excessive temperatures and adverse weather conditions where riding is not possible, external impacts or exposure to corrosive liquids, vapours or substances.
4. Cosmetics of the product, accessories and parts which are scratched or damaged after purchase.

### **Warranty Service**

To receive warranty service, your product MUST BE REGISTERED within 14 days after purchase. You must email the attached Warranty registration card or details to your Distributor or Agent indicated on the card and also to VERTIX Service Support (support@xtreme-dsp.com) who will authorize the repair or replacement . For services, please present the product, together with your Warranty registration card or details and sales receipt at any authorized VERTIX Service Center or at the store from which you have purchased the product.

### **General Provisions**

This warranty is given in lieu of all other express or implied warranties, including without limitation, implied warranties of merchantability and fitness for a particular purpose. The Company's obligations under this section are limited to the duration of this limited warranty.

- a. Certain limited-life components that are subject to normal wear and tear, such as decorative finishes, batteries, fittings or other accessories, are exempt

from any warranty.

- b. The Company is not liable for any incidental or consequential damages arising from the use or misuse of any of the Company's products.
- c. The user should never attempt to perform service, adjustments or repairs of the Raptor unit. Doing so will void all warranties. During the term of the warranty, all products must be returned to the point of purchase or the authorized VERTIX Service Center for all necessary work at the purchaser's own cost.
- d. The Company is not responsible for any loss or damage incurred during shipping. All repair work on VERTIX products by parties not explicitly authorized by the Company will void any and all warranties.
- e. The information in this Manual is furnished strictly for informational purposes and is subject to change without notice. The Company assumes no liability or responsibility for any errors or inaccuracies that may appear in this User Guide. The Company retains the right to amend and change its products, manuals and specifications at any time without notice.

### **Waiver and General Release**

By using the Raptor product you will waive substantial legal rights including the right to sue. Please read the following carefully before using the device. If you do not accept the terms of this agreement, you should immediately return the product for a full refund. By using the Raptor product you agree to be bound to this agreement and forfeit the right to sue. Using a communication device while riding a motorcycle, scooter, quad-bike, moped, ATV or any other vehicle, whether on land, water or air (jointly referred to as "Vehicle") requires your complete undivided attention. The Company , including its Officers, Directors, Affiliates, Parent Company, Representatives, Agents, Contractors, Sponsors, Employees, Suppliers, Distributors and Resellers (jointly referred to as the "Company") strongly advises you to take all necessary precautions and remain alert to the traffic, weather and road conditions if you chose to use the Raptor product, including all derivative products or models irrespective of its commercial name or branding (the "Device"), and stop your Vehicle on the roadside prior to operating the device. Any publications, advertisements, announcements or similar notes that refer to using the Device while riding a Vehicle are solely intended to address its technical capabilities and should not be misconstrued as encouraging users to operate the Device while actively involved in operating the Vehicle in traffic, on public or private roads, racing tracks, beaches, mountains, etc. By way of purchasing the Device and not returning it for a full refund (see below), you are irrevocably releasing, indemnifying from any liability, loss, claim and expense (including attorneys fees) and holding the Company harmless for any bodily injuries, harm or death as well as losses or damages in goods, to any Vehicles including your own, or to any property or asset that belong to you or to third parties, any of which may result from using the Device under any circumstances or conditions and irrespective of jurisdiction. The Company will not be responsible for any physical damages, irrespective of reasons, conditions or circumstances, including malfunction of the Device, and all risks associated with operating it rest solely and entirely with the user of this Device, irrespective of whether the Device is used by the original purchaser or any third party.

**Xtreme DSP Global Pte Ltd (the "Company") hereby notifies** you that using this Device may also be in contravention to local, federal, state or national laws or regulations, and that any use of the Device is entirely at your sole risk and responsibility.

1. You, your heirs, legal representatives, successors or assigns, hereby voluntarily and forever release, discharge, indemnify and hold harmless the Company from any and all litigation, claims, debts, demands, actions and liability which may arise, directly or indirectly, from using the Device for any distress, pain, suffering, discomfort, loss, injury, death, damages to or in respect to any person or property however caused, WHETHER ARISING FROM THE NEGLIGENCE OR OTHERWISE, and which may hereafter accrue to you on some future date as a result of said use, to the fullest extent permitted by law.
2. You fully understand and assume the risks in using the Device, including risk of negligent acts or omissions by others.
3. You confirm that you are physically capable to use the Device and that you have no medical conditions or needs that may infringe upon your abilities to do so in a safe manner. You confirm that you are at least eighteen (18) years of age (or of legal age

and are legally permitted to ride a motor cycle in your country of residence) and that you have been advised of the risks associated with the use of the Device. You further confirm that you will not consume any alcohol or any mind-altering substances that may affect your alertness, and will not carry, use or consume these before or during the use of the Device.

4. You fully acknowledge our warnings and understand that:

(a) risks and dangers exist in using the Device while in traffic, including but not limited to injury or illness, strains, fractures, partial and/or total paralysis, death or other ailments that could cause serious disability;

(b) these risks and dangers may be caused by the negligence of the manufacturers or its agents or any third party involved in designing or manufacturing the Device;

(c) these risks and dangers may arise from foreseeable or unforeseeable causes. You hereby assume all risks and dangers and all responsibility for any losses and/or damages, whether caused in whole or in part by the negligence or other conduct of others, including the Company.

5. You confirm that you have read this release of liability and fully understand its terms and that you have given up substantial rights by not returning the Device for a full refund (see refund option below).

#### **Disclaimer of Warranty**

XTREME DSP GLOBAL PTE LTD DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES WITH REGARD TO THE ENCLOSED DEVICE, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. THE DEVICE AND ITS ACCESSORIES ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTY OF ANY KIND BEYOND THOSE ASSUMED IN THE ENCLOSED MANUAL.

#### **Limitation of Liability**

IN NO EVENT SHALL XTREME DSP GLOBAL PTE LTD BE LIABLE FOR ANY SPECIAL, INDIRECT, PUNITIVE, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, OR ANY DAMAGES WHATSOEVER RESULTING FROM THE USE OF THE DEVICE, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. YOU ACKNOWLEDGE AND AGREE THAT THE LIMITATIONS SET FORTH ABOVE ARE FUNDAMENTAL ELEMENTS OF THIS AGREEMENT AND THE DEVICE WOULD NOT BE PROVIDED TO YOU ABSENT SUCH LIMITATIONS. SOME STATE STATUTES MIGHT APPLY REGARDING LIMITATION OF LIABILITY.

#### **➤ REFUND OPTION**

You can seek a full refund for your purchase by visiting our website for instructions and to download a REFUND OPTION form which you must include the mandatory requested information contained therein. Thereafter, you can proceed to your retailer with the Product in its original packaging and completed form for the refund. You must not have any missing items and please note that you must do this within 7 days of your purchase and the product must not be used.

#### **➤ CONFORMITY NOTICE**

**FCC ID : XUR-VTX-RTR-S**

This device has been tested and found to comply with Part 15 of the FCC Rules

**Operation is subject to the following two conditions:**

1. This device may not cause harmful interference
2. This device must accept any interference received, including interference that may cause undesired operation

#### **EUROPEAN CE NOTICE**

This device is in conformity with the following directives:

EU Low Voltage, Directive 2006/95/EC

EU Electromagnetic Compatibility, Directive 2004/108/EC

R&TTE, Directive 1999/5/EC

This device is compatible with Bluetooth™ enabled products..

Interoperability between this device and other Bluetooth™ enabled products is not guaranteed.

Bluetooth™ is a registered trademark of the Bluetooth SIG.