



CELLULAR PUMP ALARM

Quick Start Installation Guide

V.2.0



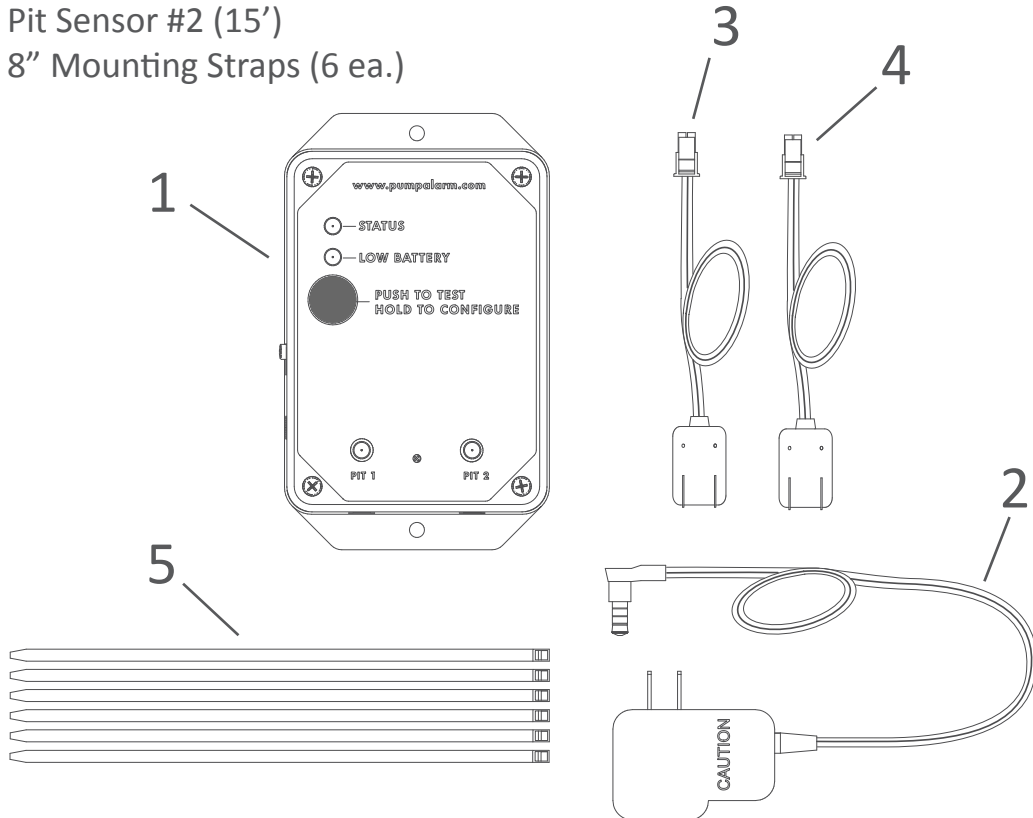
Please scan the image below with your smartphone to view our Installation Guide.



Or, visit www.pumpalarm.com/installation

Components:

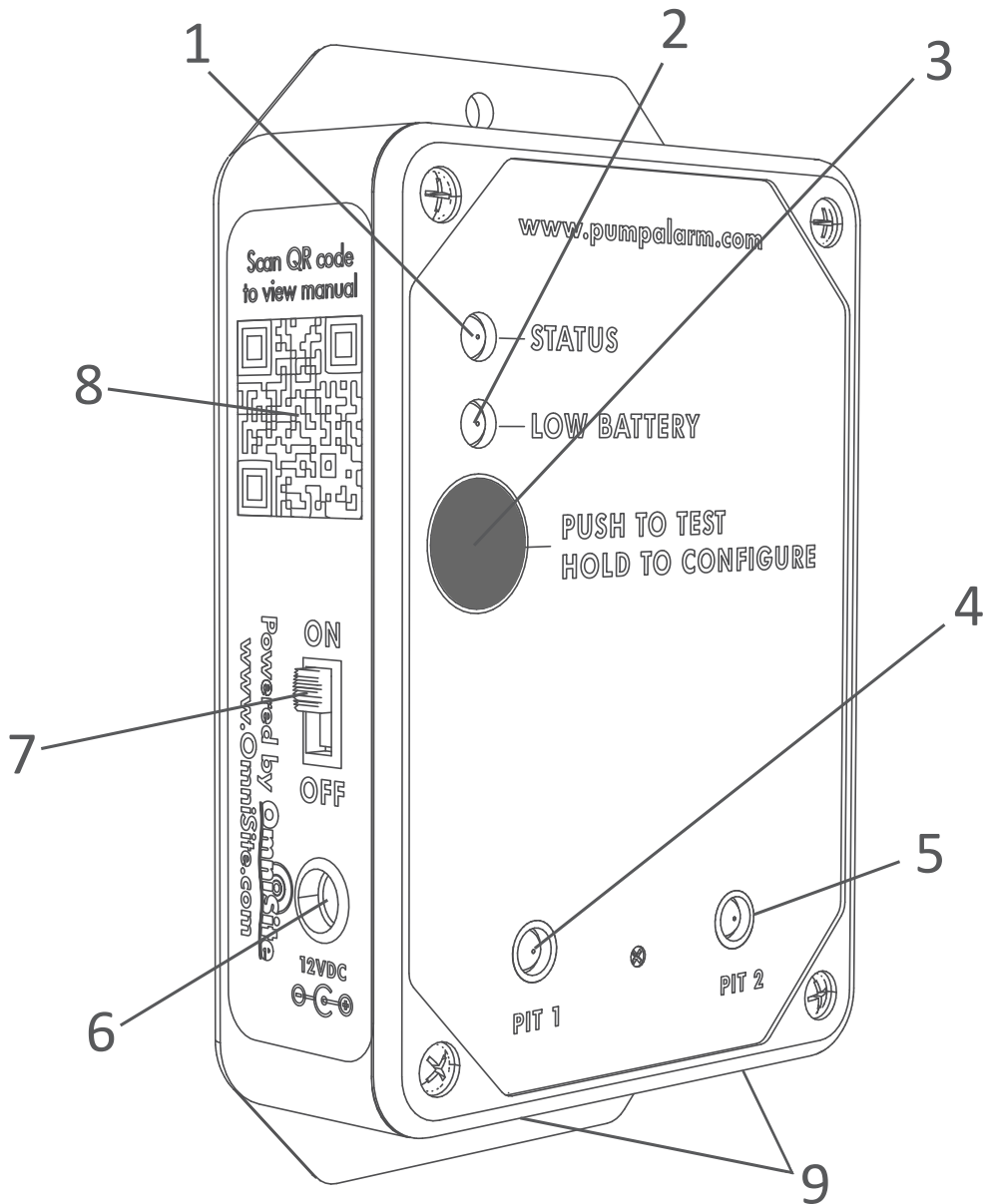
1. PitBoss Cellular Pump Alarm
2. A/C Power Adapter
3. Pit Sensor #1 (6')
4. Pit Sensor #2 (15')
5. 8" Mounting Straps (6 ea.)



If any component parts are missing or damaged, immediately call OmniSite at 1-888-454-5051, M-F 8:00 am to 5:00 pm EST. Do not return product to retail store.

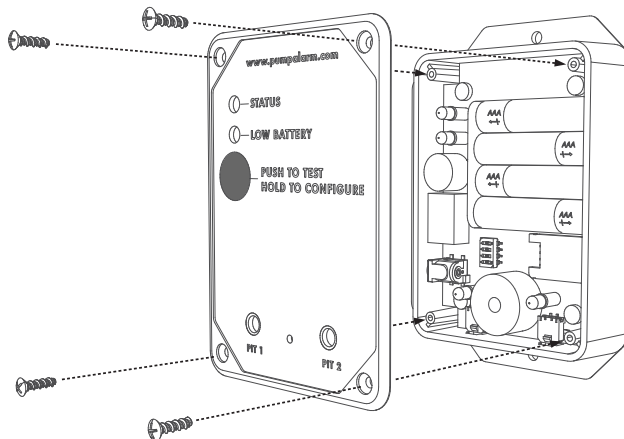
Getting to know your PitBoss:

1. Status Light – Indicates the status of the PitBoss. Refer to the online manual at www.pumpalarm.com for a description of the blink patterns.
2. Low Battery Light – Indicates the backup batteries are low when the light is flashing. Replace with (4) AAA Alkaline Energizer® batteries.
3. Push to Test/Hold to Configure – Press and hold this button for 3 seconds to put the unit into configuration mode for setup. Momentarily press and release this button to send a test notification to all phone numbers configured in the unit.
4. Pit Sensor 1 Status Light –This light blinks when the pit sensor detects water.
5. Pit Sensor 2 Status Light – This light blinks when the pit sensor detects water.
6. Power Jack – Power plug from A/C power adapter plugs in here.
7. On/Off Switch – Turns PitBoss on and off.
8. QR Code – Scan this with your smartphone to download a copy of the complete user manual.
9. Pit Sensor Inputs Jacks – Insert one of the included Pit Sensor connectors here. To remove the connector squeeze tab and pull.



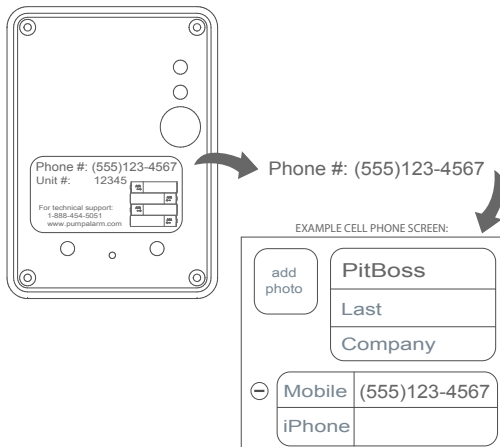
1

Remove (4) screws, lift lid and install (4) AAA Alkaline Energizer® batteries. Observe battery Polarity. Negative end of the battery touches the spring in each Holder.



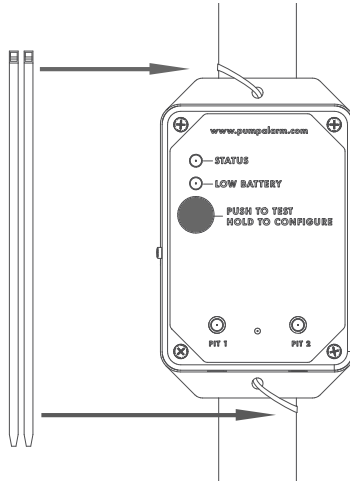
2

Save the PitBoss phone number found inside the lid as a contact in your cell phone. You'll need this number later to configure the PitBoss. Reinstall the lid and tighten screws.



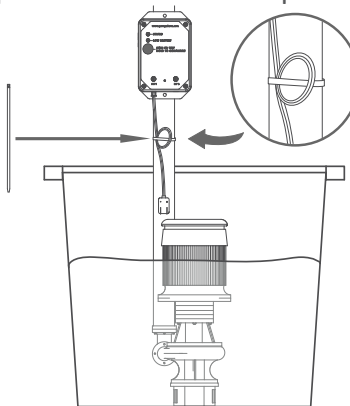
3

Mount the PitBoss unit to the sump pump discharge pipe about 4 ft above well cover using two of the mounting straps included. Unit can also be wall mounted.



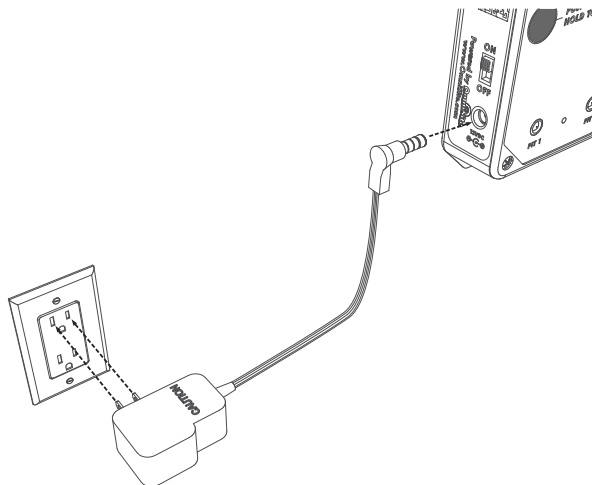
4

Connect one of the Pit Sensors into one of the Pit Sensor Input Jacks at the bottom of the unit and secure the sensor in the sump pit at the height you want an alarm to be sent using 1 of the straps included. Loop the sensor wire around the strap to prevent the sensor from slipping down the pipe. Don't mount the sensor below inflow pipe where it could be splashed. Repeat for Pit #2 if present.



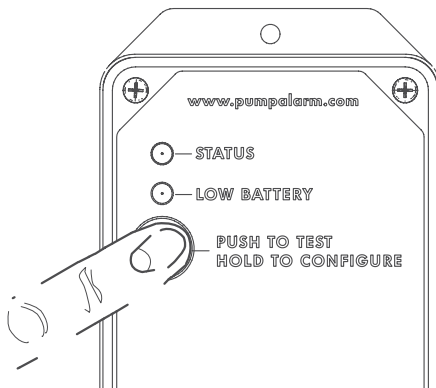
5

Plug A/C adapter into a 120 VAC power outlet and then connect the power plug into the jack on the PitBoss. Turn the On/Off switch to On.



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Once the status light turns solid green, press and hold the “Push to Test/Hold to Configure” button for 3 seconds. Unit will chirp twice and status light will blink red & green. This will get the unit ready to receive text messages from your cell phone. In the next step, you will configure the unit by sending it text message commands.



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Create and send a text message to the PitBoss phone number that you saved in step 2 using the following format: Phone1{space}<10 digit phone number>. This number will be saved to position #1.

EXAMPLE CELL PHONE SCREEN:

Adding phone numbers

Phone1 5557654321

Phone1{space}<10 digit phone number>

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If successful, the unit will chirp twice and you will receive a text message to the phone number you just entered. If you want notifications to additional phones, you can repeat this process up to two additional phones, using the Phone 2 and Phone 3 commands. See online manual if this step is not successful.

EXAMPLE CELL PHONE SCREEN:

Unit settings

PitBoss Settings:
Name: Your PitBoss
#1 5557654321
#2
#3
Contractor:
Contact:

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Name the PitBoss, again by texting the unit using the following format:
Name{space}John Doe Residence.

EXAMPLE CELL PHONE SCREEN:

Naming the unit

Name John Doe Residence

10

If successful, the unit will chirp twice and you will receive a text message with the current settings. See online manual if this step is not successful.

EXAMPLE CELL PHONE SCREEN:

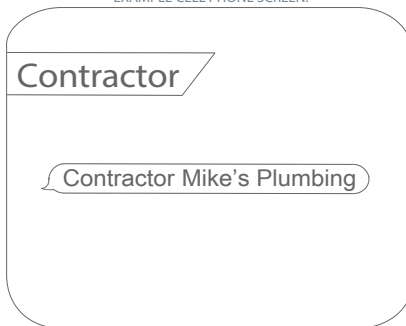
Unit settings

PitBoss Settings:
Name: John Doe Residence
#1 5557654321
#2
#3
Contractor:
Contact:

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(Optional Contractor Setup)- Your PitBoss allows you to configure a contractor name with associated contact information. When this information is configured, the PitBoss appends this contact information to the end of alarm notifications (input alarms, low battery, power loss, etc.) so you know who to call in an emergency. To configure the contractor name, text the unit using the following format: Contractor{space} Mike's Plumbing.

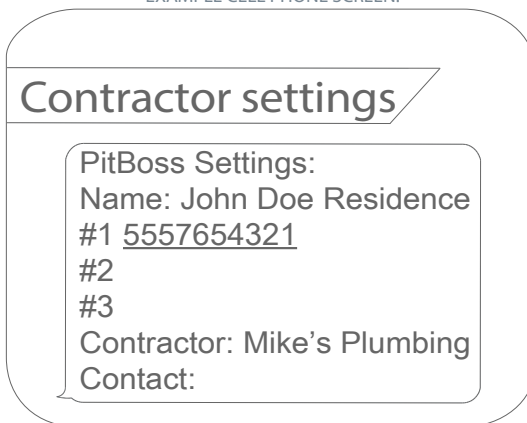
EXAMPLE CELL PHONE SCREEN:



12

If successful, the unit will chirp twice and you will receive a text message with the current settings. See online manual if this step is not successful.

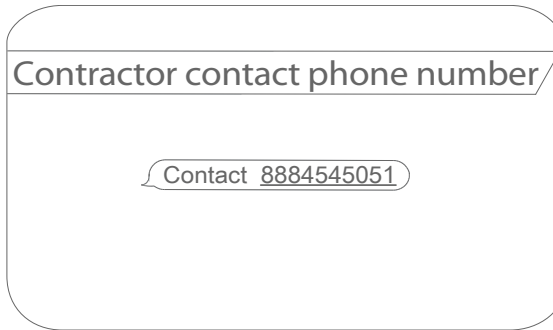
EXAMPLE CELL PHONE SCREEN:



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(Optional Contractor Setup)- To configure the contractor's contact phone number, text the unit using the following format: Contact{space} 888-454-5051.

EXAMPLE CELL PHONE SCREEN:



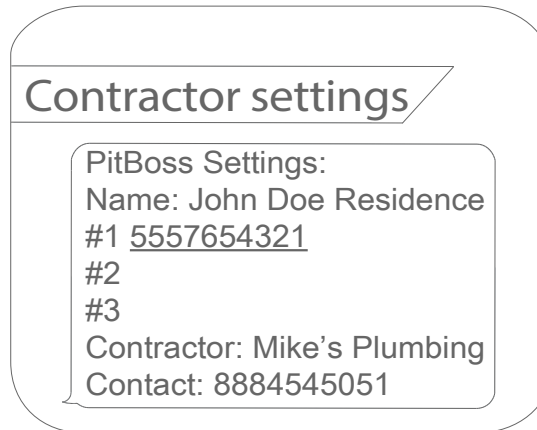
Contractor contact phone number

Contact 8884545051

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If successful, the unit will chirp twice and you will receive a text message with the current settings. See online manual if this step is not successful.

EXAMPLE CELL PHONE SCREEN:

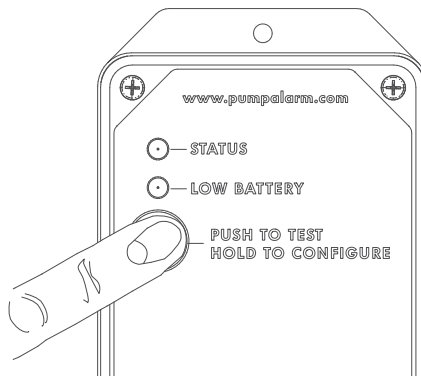


Contractor settings

PitBoss Settings:
Name: John Doe Residence
#1 5557654321
#2
#3
Contractor: Mike's Plumbing
Contact: 8884545051

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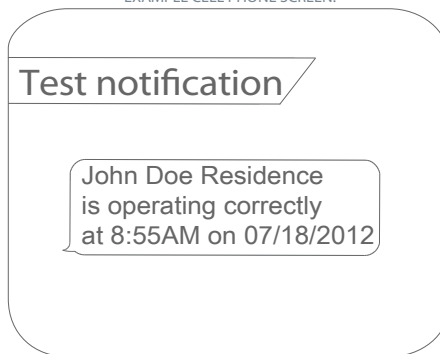
Installation and configuration is now complete. Press and hold the “Push to Test/ Hold to Configure” button for 3 seconds. Unit will chirp twice and status light will go to solid green. This will take your unit out of configuration mode.



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Test your PitBoss by pressing and releasing the “Push to Test” button. The unit will chirp one time and send a text notification to all numbers that have been added. See online manual if this step is not successful.

EXAMPLE CELL PHONE SCREEN:



Important: Test your Pit Sensors by submerging them into a cup of water. This will trigger the unit to sound an audible alarm and send a text notification to all phone numbers programmed into the unit. Test the battery backup system by unplugging the A/C power adapter from the unit. All phone numbers programmed into the unit will receive the text notification.

Congratulations!

Your installation is complete; you can now enjoy peace of mind, knowing your basement is protected.

Need more guidance?



For 24 hour tech support, call 1-888-454-5051.



The following items are available to you at www.pumpalarm.com:

- In depth Users Manual
- Installation video
- How it works video
- Online store where you can buy units, accessories, and renew your wireless service
- Live chat Monday – Friday 8:00 am to 5:00 pm EST
- Support ticket system
- Partner program

OmniSite- PitBoss Product Division
494 S. Emerson Avenue Suite E
Greenwood, IN 46143 USA

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Standard Warranty

This warranty is good for two (2) years from the purchase date and covers all manufacturing defects.

If the product is damaged for whatever reason, OmniSite must first issue a Returned Material Authorization (RMA) number. This number can be obtained by calling OmniSite and a copy will be provided by email. A copy of the RMA must be included with any materials shipped to OmniSite. For a unit to be reviewed, the entire assembly must be sent back (unless specifically listed otherwise on the RMA form) to OmniSite. The product or component parts will be inspected within 1-3 days from arrival at our facility. If the damage or defect is found to be the fault of OmniSite and the device is still under warranty, the device will be repaired at no charge and shipped as quickly as possible. **However, any damages found to be the fault of the Purchaser or any damages not covered under this warranty will not be repaired until payment is received.**

Any claim under this warranty must be presented during the warranty period and within 30 days after any covered condition has occurred. Upon receipt, the Purchaser should inspect the package contents immediately and file any delivery damage claims with the delivering carrier. OmniSite recommends saving the original box and packing material. The Purchaser is responsible for any damage to a product or component parts if returned improperly packaged.

The warranty period shall not be extended by the replacement of materials under this warranty but the remaining warranty period shall continue in effect and be applicable to the replaced or repaired products or component parts areas under conditions of the warranty.

Upon expiration of the warranty period, all liability of OmniSite shall be terminated.

This warranty does not cover damage due to acts of God (fire, flood, lightning, etc.) nor product misuse and accidental damage.

OmniSite shall not be liable for any injury, loss or damage, direct or consequential, arising out of the use or the ability to use the product. This warranty gives specific legal rights. You may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so that the above limitation of exclusion may not apply to you.

Payment of the Wireless Service Charge covers ONLY cellular transmission fees and in no way extends any portion of this warranty. This fee does not include out of warranty service or repair.

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CELLULAR PUMP ALARM



Protected by US Patent # 7,228,129; 7,778,633; 8,060,078; and others pending.

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