



Mobbiexpress International

the FIRST in mobile payment solutions

User Guide

Disclaimer

This manual is intended only as a guide for the operation of the Mobbixpress Live MOP program and WOOSIM Porti Thermal printers. For more comprehensive instructions on the use of any other peripherals, please refer to the user's manuals which come with your devices.

NOTICE OF NON-LIABILITY

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Customer Service

Please complete the following information for future reference:

Model:

Serial Number*:

Date of Purchase:

Place of Purchase:

* The serial number is on the back of the unit. Retain this User's Guide with your sales receipt as a permanent record of your purchase, in the event of theft, fire or warranty service.

For more information, please visit us online at

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Table of Contents

Section 1 - General	1
<hr/>	
Introduction	2
Section 2 - Connection Settings	3
<hr/>	
Binding your Bluetooth®	4
COM Ports	5
Setting up your internet	6
Testing your connection	7
Section 3 - Starting with Mobbiexpress	8
<hr/>	
Logging In	9
Settings	10
Help	11
Navigating through help	11
F1	13
Making a Credit Transaction	15
SnF Uploading	17

F2	20
Using Reprint	21
F3	22
Using Mail Option	23
Upgrading your software	24

Section 4 - Appendixes **26**

Glossary	27
----------------	----

Section

1

Introduction 2

Section 1 - General

Introduction

Mobbixpress International is a "Mobile eCommerce Ecosystem" specializing in "Mobile Micro Payment Aggregation" making electronic payment, settlement and banking transactions simple for travelling tradesmen (the "tradies"), mobile merchants (the "mobbies") and taxi drivers (the "cabbies").

Facilitating the use of a simple PDA (Personal Digital Assistant) Phone, and a Bluetooth Thermal Printer, Mobbixpress allows for simple payments that range from cash in hand, credit card processing and even accounting easy and efficient. Acting similar to a gateway for your personal bank, Mobbixpress makes it easy and possible to manage your money wherever and whenever.

Accepting all Major credit cards (Amex, Diners, Visa and Mastercard), Mobbixpress' Mobile Payment system makes it ideal for todays Mobile Merchants to process transactions on the spot without running through the trouble of invoicing and risk of losing payments on the jobs they do.

Section

2


Binding your Bluetooth®	4
COM Ports	5
Setting up your internet	6
Testing your Connection	7

Section 2 - Connection Settings

Binding your Bluetooth®

To begin using the Mobbiexpress MOP system, you will need to have the thermal printer bound to the device.

Note: The steps shown are only GENERAL instructions. Steps may vary between devices. For more information on navigating through Bluetooth®, please refer to the User manual associated with that device.

- 1 Tap  **Start**.
- 2 Tap **Settings**.
- 3 Tap **Connections** tab.
- 4 Tap **Bluetooth®**.
- 5 **Add New Device.**
Let the device search for the WOOSIM Printer.
- 6 Select **WOOSIM**.
- 7 Tap **Next**.
- 8 Enter the passkey 1234.
- 9 Check the **Serial Port** box.
- 10 Tap **Finish**.

Section 2 - Connection Settings

COM Ports

Before the binding of the WOOSIM Porti thermal printer is complete, you will need to adjust COM Port settings for the device to communicate with the printer.

Note: Mobbieexpress MOP does not have specific COM Port requirements. You can assign any COM ports that are available from the device to your Thermal Printer.


After creating a partnership:

- 1 Tap **Devices** tab.
- 2 **New Outgoing Port.**
- 3 Select WOOSIM.
- 4 Tap **Next**.
- 5 Tap down the list for the different COM Ports and select the COM port appropriate for your device.

Section 2 - Connection Settings

Setting up your internet

Mobbixpress MPO requires the PDA internet to operate. This section will guide you through the steps to creating the proper internet connection.

- 1 Tap  **Start**.
- 2 Tap **Settings**.
- 3 Tap **Connections** tab.
- 4 Tap **Connections**.
- 5 **Add a new modem connection.**
- 6 Enter in Connection Name.

Note: You can determine the name of your connection by choosing your Communications provider as your connection name.

Example: Telstra Internet

- 7 Under "Select a modem", bring down the menu and select **Cellular line (GPRS)**.
- 8 Tap **Next**.
- 9 Enter in the field the access point name.

*Note: The access point name is determined by the service provider of your SIM Card.
Example: telstra.internet*

Please contact your service provider to establish your connection and which access point you will need to use.

- 8 Tap **Next**.
- 10 Tap **Finish**.

Section 2 - Connection Settings

Testing your Connection

You can test the internet and the Bluetooth® connections before you start using Mobbixpress.

- 1 Start the Mobbixpress program.
- 2 Tap **Help**.
- 3 **Test Internet Connection.**

If the PDA Internet connects without any problems, your Internet connection was successful.

Mobbixpress has a page which connects to notify you of a successful connection.



Fig 2.1

- 1 Start the Mobbixpress program.
- 2 Tap **Help**.
- 3 **Print Mobbixpress AD.**

If the Mobbixpress AD (Fig 2.1) prints out without any problems, your Bluetooth® connection was successful.



Fig 2.2

Section

3

Settings	9
Logging in	10
Help	11
F1	13
F2	20
F3	22

Section 3 - Starting with Mobbixpress

Settings

Before using Mobbixpress, you must first check the settings to ensure that the program will run efficiently.

If you are running Mobbixpress for the first time after the install, the settings screen will automatically open.

1 Start **Mobbixpress**.



Fig 3.1

2 Tap **Settings**.

- 3 Adjust the settings accordingly with the correct PDA Model, Printer model and connection type.

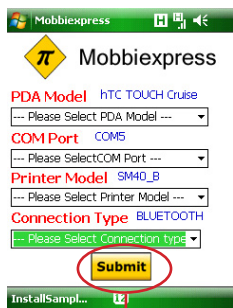


Fig 3.2

- 4 Tap submit and continue to user and merchant login section.

Section 3 - Starting with Mobbixpress

Logging In

To start using Mobbixpress, please LOG IN with your Driver ID and password provided to you during your registration.

- 1 Start **Mobbixpress**.
- 2 Tap **Merchant/User Login**.



Fig 3.3

- 3 Enter your details.

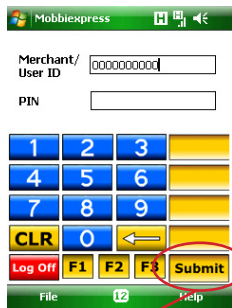


Fig 3.4

If the details have been entered, the 'Submit' button will activate.

- 4 Tap **Submit**.

Note: If you have forgotten your password, you can contact Mobbixpress to have them reset your password.

Section 3 - Starting with Mobbixpress

Help

There is an electronic help section located on the Mobbixpress program for your referral should you not have this instruction booklet with you.

Navigating through help

1 Start Mobbixpress.



Fig 3.5

2 Tap Help.

Some links will appear which will guide you through some of the basics. Creating a Bluetooth[®] partnership and creating an internet connection.



Fig 3.6

If you click on one of the links, they will bring you to a page that will guide you through the steps using a voice play back file. This will help so you can work along with the voice at the same time.

See 'Using Voice Playback' on page 12.

Using voice playback

Some help items will provide you with voice playback to help you with the settings.

- **PRINT** - This button allows you to print out the steps on your thermal printer.

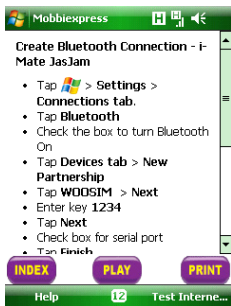


Fig 3.7

- **INDEX** - Brings you back to the homepage of Help section.
- **PLAY** - If this button is activateable, you can use it to play a voice file to help you set up the settings for your program.

Section 3 - Starting with Mobbieexpress

F1

After logging in to Mobbieexpress, you will find a general screen layout.

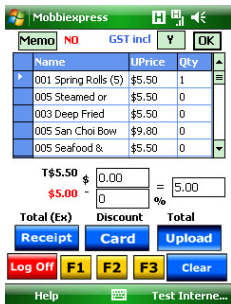


Fig 3.8

- **Products list** - The list can be altered through a simple text file located on the PDA or can be imported from the PC via USB connection.

The 'UPrice' is dynamic and can be changed without needed to alter the text file.

- **Total (Ex), Discount, Total** - Total (Ex) is the calculation before GST. Discount can be set by dollar or by percent, they will calculate vice versa. and Total is the total amount to be charged.

- **Receipt** - After adding the details of the fare amount, receipt prints out a simple Cash paid receipt for record purposes.

- **Credit** - Allows the steps to continue when being paid by Credit Card.

For more information, please look at the Paying by Credit card section. Page 15

- **Upload** - This will allow you to process any unprocessed transactions due to failure of equipment.

For more information, please look at the 'SnF' section of this manual. Page 17

Section 3 - Starting with Mobbixpress

- **Clear** - Clears the amount recorded to start over again.

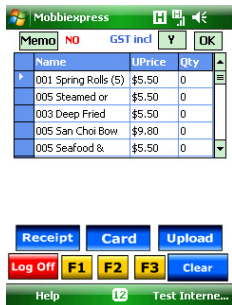


Fig 3.9

Section 3 - Starting with Mobbixpress

Paying by Credit Card.

This section will guide you through the steps involved in being paid by Credit Card.

If you are already logged into Mobbixpress, you may skip the first 2 steps.

- 1 Start **Mobbixpress**.
- 2 **Log in**.
- 3 Choose the product and enter **Quantity** details.

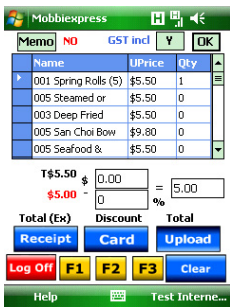


Fig 3.10

- 4 Tap **Card**.

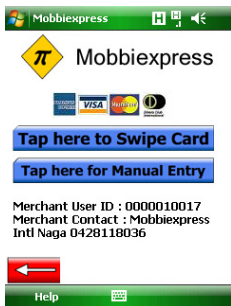


Fig 3.11

Note: The system will wait until you are ready to swipe the card.

- 6 Tap the screen to begin the process.
- 7 Swipe card through the thermal printer when it reads '**MSR Mode**'.



Fig 3.12

- 8 Double check the transaction details.

Section 3 - Starting with Mobbiexpress

- 9 Adjust settings accordingly if necessary using the navigation buttons.

The screenshot shows the Mobbiexpress application interface. At the top, there is a green header with the Mobbiexpress logo and navigation icons. Below the header, there are several input fields and buttons:

- Card SFee Uplift:** A text box containing '0' followed by a '%' symbol and an 'OK' button.
- Sub Total inc GST:** A text box containing '5.50'.
- Card SFee Uplift(\$):** A text box containing '0.00'.
- Total:** A text box containing '5.50'.
- Card No:** A text box containing '4966691000099770'.
- Signature Box:** A large dashed-line box containing the text 'Please sign here'.
- Buttons:** A red arrow button on the left, a blue button labeled 'Check Card Number and Signature', and a blue button labeled 'Clear'.
- Footer:** A green bar with a 'Help' button and a barcode icon.

Fig 3.13

- 12 Tap **Check Card # and Signature.**
- 13 Tap **Done.**

After completing the steps, the system will automatically bring you back to the transaction details screen as an idle screen. This is so you do not have to log in to the system constantly.

Note: If your customer does not wish to sign the PDA itself, the system will automatically detect and ask you to have the receipt signed.

- **Clear** - Allows you to clear the signature pad.
 - **Card Uplift** - Sets a percentage surcharge to the total amount being charged.
- 10 Have your customer sign within the signature box.

Section 3 - Starting with Mobbixpress

SnF - Uploading.

This section will guide you through the steps involved in uploading any pending transactions.

The program will notify you of pending transactions that you need uploaded for approval.

There will be a few points of notifications during the end of a transaction, during the receipt printing state and during any additional transactions.



Fig 3.15

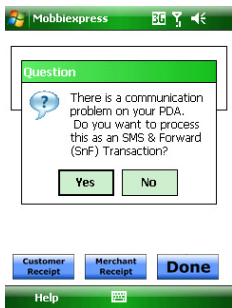


Fig 3.14

Section 3 - Starting with Mobbixpress

If you are already logged into Mobbixpress, you may skip the first 2 steps.

- 1 Start **Mobbixpress**.
- 2 **Log in**.
- 3 Tap **Upload**.
You will see upload blinking if there are any pending transactions.

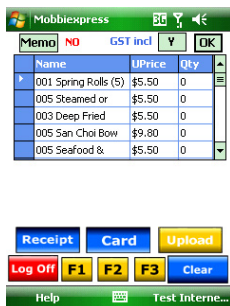


Fig 3.16

- 3 Tap **Start**.

*Note: The start procedure will begin to process **ALL** pending transactions.*



Fig 3.17

- 4 Each transaction will bring up a status message. Tap 'OK' to continue.
- 5 After it has finished it will bring up a summary list of all processed transactions. After you have confirmed that they are correct, tap **Done** to finish and return to the idle fare details screen.

Section 3 - Starting with Mobbixpress

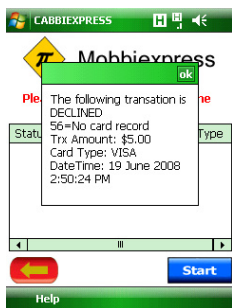


Fig 3.18

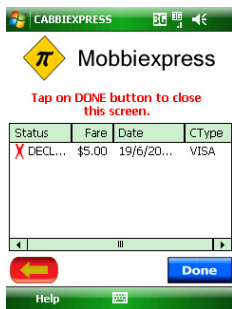


Fig 3.19

Section 3 - Starting with Mobbiexpress

F2

After logging in to Mobbiexpress, you may use the F2 button to access more features.



The screenshot shows the Mobbiexpress application window. At the top, there is a title bar with the application name and standard window controls. Below the title bar, there is a menu bar with options: Memo, NO, GST ind, Y, and OK. The main area displays a table with the following data:

Name	UPrice	Qty
001 Spring Rolls (S)	\$5.50	0
005 Steamed or	\$5.50	0
003 Deep Fried	\$5.50	0
005 San Choi Bow	\$9.80	0
005 Seafood &	\$5.50	0



Fig 3.22

- **Reprint** - Ability to print the previous 20 transactions from the database.

For more information, please look at the Reprint section. Page 21

- **Account** - Allows you to create a account for your regular customers.

Account has not been activated and instructions will not appear until the feature is activated.

Section 3 - Starting with Mobbixpress

Reprint

This function allows you to print the last 20 credit card transactions.



Fig 3.26

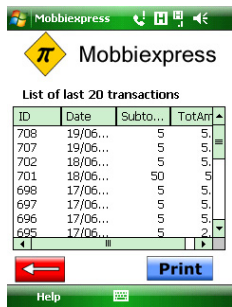


Fig 3.27

- 5 Select a transaction by date that you wish to reprint.
- 6 Tap **Print**.

1 Start **Mobbixpress**.

2 **Log in**.

3 Tap **F2**.

4 Tap **Reprint**.

Note: The reprint feature requires the device to be connected to the Mobile Internet.

Section 3 - Starting with Mobbiexpress

F3

After logging in to Mobbiexpress, you may use the F3 button to access more features.



The screenshot shows the Mobbiexpress application window. At the top, there is a title bar with the text 'Mobbiexpress' and standard window controls. Below the title bar, there is a menu bar with options: 'Memo', 'NO', 'GST incl', 'Y', and 'OK'. The main area of the window contains a table with the following data:

Name	UPrice	Qty
001 Spring Rolls (5)	\$5.50	0
005 Steamed or	\$5.50	0
003 Deep Fried	\$5.50	0
005 San Choi Bow	\$9.80	0
005 Seafood &	\$5.50	0



Fig 3.32

- **Version Upgrade** - Each new version of Mobbiexpress is available for upgrade from the program itself, just click and the program will begin download and installation.

For more information, please look at the Version Upgrade section. Page 24

- **Mail** - You may send any feedbacks or comments to Mobbiexpress staffmembers with this option.

For more information, please look at Mail. Page 23

Section 3 - Starting with Mobbixpress

Mail

Allows you to send feedback for comments to Mobbixpress. This feature is very useful if trying to notify Mobbixpress of any problems with the system.

- 1 Start **Mobbixpress**.
- 2 **Log in**.
- 3 Tap **F3**.
- 4 Tap the **Mail** button.



Mobbixpress

Memo NO GST incl Y OK

Name	UPrice	Qty
001 Spring Rolls (5)	\$5.50	0
005 Steamed or	\$5.50	0
003 Deep Fried	\$5.50	0
005 San Choi Bow	\$9.80	0
005 Seafood &	\$5.50	0



Fig 3.33

- 5 Enter comments or feedback.
- 6 Enter a reply email address. (Optiona)



Fig 3.34

- 7 Tap **Send**.

Section 3 - Starting with Mobbixpress

Version Upgrade

There are a few ways of upgrading your Mobbixpress program when a new one becomes available for download. One of the options are available within the program itself.



Fig 3.37

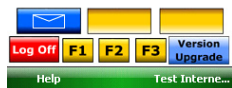
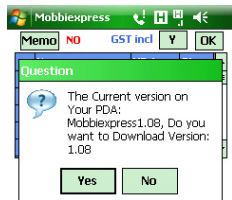


Fig 3.38



Downloading Mobbixpress Software Version: 1.08

Fig 3.39

- 1 Start **Mobbixpress**.
- 2 **Log in**.
- 3 Tap **F3**.
- 4 Tap **Version Upgrade**.
- 5 Tap **Yes**.

- 6 Tap **Ok**.
Wait for the download to finish.

Section 3 - Starting with Mobbixpress

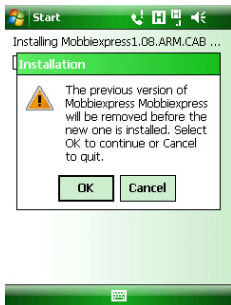


Fig 3.40

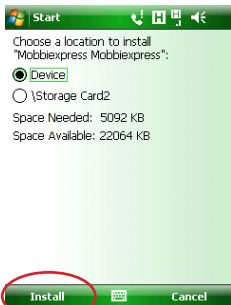


Fig 3.41

After the PDA restarts the program will begin the installation of Mobbixpress. Any previous versions of Mobbixpress will be removed before installation.

7 Tap **Ok**.

8 Select the location of the install.

9 Tap **Install**.

10 Tap **Ok** after installation is completed.

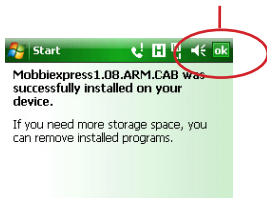


Fig 3.42

Note: Mobbixpress recommends that Mobbixpress be installed to the device rather than Storage Card.

Section

4

Glossary 27

Glossary

- **SnF** - Store and Forward



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