EVOLVE AUDIO



Owner's Manual For

SB-2500 / SB-2501 / SB-2502

www.evolveaudio.co.uk

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Welcome

Thank you for purchasing an Evolve Audio SB-2500 series ultra slim soundbar with wireless subwoofer and Bluetooth aptX. This soundbar has been designed to deliver a superb high definition listening experience utilizing our *'Definitive Surround Sound'* technology, whether watching TV, movies or listening to music.

To ensure you get maximum enjoyment from this product, we urge you to take a few minutes to read through this manual. If you have any questions about the product which are not covered in the user manual in the first instance please contact our technical support helpline on **08432 081 081**.

Open - Monday To Friday 09.00 - 18.00, Saturdays 10.00 - 18.00. Closed - Sundays and all Bank/Public Holidays.

Alternatively you can email us at support@evolveaudio.co.uk

Package Contents And Introduction

Inside the packaging you will find:

- SB-2500 soundbar
- Wireless subwoofer
- Remote control with battery
- Power supply for soundbar (12V)
- Power supply for subwoofer (15V)
- Owner's manual & quick start guide
- Optical cable
- RCA cable
- 3.5mm mini-jack to RCA cable connector
- Wireless headphones (Only for SB-2501/SB-2502)
- USB charger cable for wireless headphone
- Wall mount bracket see page 8

The Soundbar



The SB-2500 Soundbar generates all the mid to high range sounds. It wirelessly connects to the Evolve wireless headphones.

The Wireless Subwoofer



The subwoofer is a wireless active loudspeaker that generates powerful high fidelity bass. It works together with the soundbar to create seamless high quality audio, delivering a truly enjoyable and satisfying listening experience.

The Remote Control



With the remote control you can manage and adjust all the features of the soundbar. Each of the remote control's functions are described below:

- 1. Power Turns the soundbar on or off.
- Input Use this button to select the audio input source. The default setting is optical then Aux1, Aux2.
- 3. Mute Mutes the soundbar and wireless woofer.
- 4. V+ Increases the volume level.
- 5. V- decreases the volume level.
- 6. Bass+ Increases the bass level.
- 7. Bass- Decreases the bass level.
- 8. 3D Turns on/off the Definitive Surround Sound 3D effect.
- 9. Effect Switches between Music, Movie, News and Sports mode.
- 10. Bluetooth Switches to Bluetooth mode and pairs with a new Bluetooth device.
- 11. LED Turn off/on the LED light indicator on the front panel.
- 12. Battery cover The cover of battery compartment.

The Control Panel

The control panel contains touch keys that allow you to operate the soundbar without the remote control. Light indicators display the current status of the soundbar.



1. Power

Touch – Touch the power icon to wake up your soundbar from standby mode. Touch again to turn it to standby mode.

Standby Mode: Red LED on.

Working Mode: White LED on.

2. Source & sound effect indicators – Touch the source icon to switch between different input sources.



3. Sound effect

Touch the sound effect icon to switch the Soundbar between different sound effect modes.

Indicator -	 	
Music:		
Movie:		
News:		
Sports:		

4. Volume

V+ icon - Touch the icon to increase volume.

V- icon - Touch the icon to decrease the volume.

Indicator -

Volume adjustment - white LED flashes twice.

Max/Minimum volume - White LED stays on.

Mute - Red LED on.

5. 3D Sound

Touch the 3D icon to enable or disable the Definitive Surround Sound 3D effect.

Indicator -3D on: White LED on. 3D off: White LED off.

5. Bluetooth

Touch the icon to turn on Bluetooth.

* To return from Bluetooth to one of the primary sources such as Optical you need to press the Source icon.

Indicator: Waiting to pair: Blue LED flashes quickly. Bluetooth connected: Blue LED stays on.

6. Wireless Audio

Touch the icon for 3 seconds to start pairing with your new wireless subwoofer or headphones. You will also need to press the pairing key on the subwoofer to complete the pairing process.

Indicator -Pairing – Red light flashes. Paired – No light.

Soundbar Rear-Panel Controls and Connections



- DC 12V Connect the DC 12V jack to 12V AC/DC adaptor. Please connect the jack before plugging into the AC mains power.
- Power Switch Switches on and off the mains power to the soundbar. It is recommended to switch it off if you don't plan to use the Soundbar for long periods of time.
- 3. Optical This is a Toss-link optical digital connector. It is recommended to use optical as your main audio input source where possible, as it ensures minimal signal degradation and a consistent volume level across all audio source devices. You should connect the cable from the soundbar directly to your TV's optical connection. This then results in your TV acting as the hub for all your other connected devices.
- * Important Some DVD players or TV's have set the default optical output to 5.1 or 7.1 audio output, which will not work on a 2.1 Soundbar system. If no sound is heard from the Soundbar when connecting through the optical input, please make sure the audio output setting of the source device is set to stereo instead of Dolby 5.1 or DTS 7.1.

Power saving mode: Red light flashes once every 5 seconds. The subwoofer will automatically enter into power saving mode when it's not being used.

- 4. **RCA Input(AUX1)** This is the analogue audio input which can be used as an alternative to either the optical or 3.5mm mini jack connections.
- 3.5mm Mini-jack(AUX2) This is another analogue audio input which can also be used as an alternative to the optical or RCA input.

Subwoofer Rear-Panel Controls and Connections



- 1. **DC 15V** Connect the DC 15V jack to the 15V AC/DC mains adaptor. Please connect the jack to the rear of the soundbar before switching on the power at the mains.
- 2. DC Power Switch This is the switch which controls the mains power to the subwoofer. Switch it on when using the soundbar system. It will automatically enter into the power saving mode after 1 minute if the soundbar is not being used. The red light flashes once every five seconds. It is recommended to switch the power off if you don't plan to use the soundbar system for a long period of time.
- 3. USB charger port Use this port to charge your wireless headphones.
- 4. Pairing button This button is only required if your wireless connection between your soundbar and subwoofer should drop. If this happens then follow these simple instructions:
 - Hold the pairing button on the subwoofer for 2 seconds to start pairing it with the soundbar.
 - Then touch and hold the wireless icon on the soundbar for 2 seconds to complete the pairing process.
 - NB:The subwoofer & soundbar are pre-paired in the factory. Pairing is only required if the connection is lost and the wireless indicator on the soundbar control panel remains flashing.

Getting Started

Speaker Placement

Placing the soundbar on a TV stand or other flat surface or cabinet

If your TV is placed on a table or TV stand, you can place the Soundbar in front of the TV stand on the same surface. The soundbar comes with rubber feet already attached to the bottom to prevent marking any surface it is placed on. Position the soundbar centered with the TV screen. If placed in a TV cabinet, the shelves can be open or closed to the sides, but of course, if the cabinet has doors these should be open when the soundbar is in use.

Wall-mounting the soundbar

If your TV is mounted on a wall, you can use the included wall-mount brackets attached as feet to the soundbar to mount the soundbar on the wall. It is recommended to mount the soundbar right under the TV, centred with the screen.

1. Remove the screws on the stand.



2. Remove the rubber covers on the stand



3. Reverse the direction of the bracket and mount it on the back of Soundbar.



4. Fix the mounting bolts or screws to the wall. The distance between the centre of the two mounting screws is 452mm and the size of mounting screws should be M5. (Not provided)



5. Hook the mounting brackets to the mounting screws or bolts.

Positioning the subwoofer

The wireless connectivity allows you to place the wireless subwoofer anywhere in the room where there is access to AC power. For better sound performance, we would recommend the subwoofer to be placed in a corner 10-20cm distance away from the wall, as this will generate higher bass output. The maximum wireless transmission distance is about 10m and it is recommended to keep the subwoofer distance less than 5m to minimize any outside interference, which may affect the transmission quality.

It is also recommended to keep the distance from the listener to the subwoofer and soundbar at a similar distance, which will deliver the best sound experience. If the subwoofer is placed much farther than the distance from soundbar to the listener, it is recommended to increase the bass volume from the remote control. Likewise, it is recommended to reduce the bass if the subwoofer is placed close to the listener.

Connecting The Soundbar To Your TV

Source Connections

Digital Optical

The soundbar comes with a Toss-link optical connection on the rear panel.

Digital connections deliver a stable and consistent transmission, so it is recommended to use the digital connection if your TV has a digital output.



* Important

Some digital sources are preset to output 5.1 channels, which is for dedicated home theatre systems. To use the digital input on the SB-2500, you must set the output format of your video source such as DVD, Bluray, Set top box, Digital TV tuner..etc to uncompressed PCM or Normal Stream.

Analogue RCA

If your TV does not have a digital optical input, use the included RCA cable to connect the audio output from your TV to the soundbar. This will also provide a reliable and stable transmission for your soundbar.



Analogue 3.5mm mini Jack

The 3.5mm mini-jack is generally used for headphones or smartphones/computers. Some televisions may use a 3.5mm mini-jack as an audio output socket. You are also able to connect the soundbar to your TV via the 3.5mm mini-jack if there is no optical digital or RCA analogue connection on your TV or if you are connecting to another device.

NB: Whilst the RCA input jack is designed to accept standard analogue audio input, the 3.5mm minijack was designed to work with an analogue audio input with a higher output level. If the audio signal exceeds the regular output level of the Analogue RCA connection it may cause some audio distortion at higher volume levels. If this happens we suggest you connect the TV to Soundbar using the the 3.5mm mini jack which is designed to handle higher audio levels.

Connecting the 3.5mm to RCA

There is a 3.5mm mini-jack to RCA converter cable inside the accessories box which will connect the included RCA cable to the 3.5mm mini-jack converter cable.

Then you can connect the 3.5mm male connector to the soundbar 3.5mm jack.



Powering up the soundbar

- 1. Locate the power mains adaptor with 12V power output.
- 2. Connect the 12V jack to the soundbar DC input on the back of soundbar.
- 3. Connect AC plug into the mains wall outlet and switch on.

Setup The Wireless Subwoofer

- 1. Locate the power mains adaptor with 15V power output
- 2. Connect the 15 DC jack to the rear input of the subwoofer.
- 3. Connect the AC plug into the mains wall outlet(leave off).
- 4. Switch the DC power switch to ON position on the back of the soundbar.
- 5. Now you can swith the mains power on the wall outlet on.

Start Using The Soundbar

Activate The Remote Control



Before you can use the remote control, please open the battery compartment and insert the battery.

Switch On The Power



Wake Up The Soundbar

Press the power button on the remote to wake up the unit ().

Select Input Source

If you are connecting your TV through an optical jack, press the input key on the remote control. When the LED indicator on the soundbar shows as below, you have selected the optical input.



If you are connecting your TV through the RCA jack, press the input key on the remote control. When the LED indicator on the soundbar shows as below, you have selected the AUX 1 RCA input.



If you are connecting your TV through the 3.5mm jack, press the input key on the remote control. When the LED indicator on the soundbar shows as below, you have selected the 3.5mm headphone jack input.



BLUETOOTH AUDIO

The SB-2500 comes with Bluetooth for music streaming. It supports the advanced aptX decoder that allows you to transmit ultra-high quality Bluetooth audio if the source device supports the aptX encoder.

Switching to Bluetooth mode

Press the 🛿 button on the remote or soundbar display to switch the SB-2500 to Bluetooth mode.

Bluetooth LED indicator



The Bluetooth LED indicator is the blue LED on the right side of the control pancl display. It shows the working status of the Bluetooth and the definition of the LED is as below:

Waiting to Pair - LED continuously flashes quickly.

Bluetooth Paired - The LED stays on.

Pair with audio source

The Evolve Audio SB-2500 is capable of pairing with any Bluetooth device such as a mobile phone or computer. The Bluetooth profile allows wireless audio streaming between the two devices.

1. Turn on the Bluetooth function on your phone (most phone manufacturers put this function under the settings section).

- 2. Search for Bluetooth device.
- 3. Once 'EVOLVE SB-2500' is found, choose to pair it with your phone/tablet etc...
- 4. You can now play music on the phone. The sound should come out from the soundbar.

Reconnect to the soundbar

The SB-2500 remembers the last 5 Bluetooth audio sources that it has been paired with. It will reconnect to the active paired Bluetooth device automatically after switching to Bluetooth mode.

Connecting to a new Bluetooth device

The SB-2500 will automatically connect to available paired sources when in Bluetooth mode. If you prefer to connect it with another Bluetooth device, you need to force it to pair with the other device by following the steps below.

1. Stop playing music from the current paired Bluetooth audio source if connected to the SB-2500 2. Press the Bluetooth button again on the remote control. You will hear a two-tone pairing sound and in the meantime, the Bluetooth indicator will start flashing quickly.

3. Turn on your Bluetooth settings and see if your Bluetooth device is able to find "EVOLVE SB-2500" and is ready for pairing. Pair with SB-2500 by choosing to pair with "EVOLVE SB-2500".

4. You can now play music from the new source device.

EVOLVE EVO-1 HEADPHONES

*Only available on SB-2501/SB-2502

How the headphones work

If you also own the EVOLVE wireless headphones, they will work with the EVOLVE soundbar seamlessly. The wireless headphones use the same transmitter that is in the wireless subwoofer. Once the headphones are connected to the subwoofer, all your content will play through the headphones.

When you turn on the headphones, the soundbar will be muted automatically. In addition, when you turn off the wireless headphones, the soundbar will stay muted.

This is ideal if you have just finished a film or listening to music and your partner or family are asleep.

Headphone user interface



- 1. Volume Up To increase the headphone volume.
- 2. Power -To turn on/off the headphones and pair the headphones with the soundbar.
- 3. Volume Down To lower the headphone volume.
- 4. USB Charging Charge the headphones through this connector using the USB charger located on the rear of the subwoofers.

 LED indicator – Display the headphone status. Definition as below. Working – Green LED on Pairing mode – Green LED flashing quickly. Lost signal – Green LED flashing slowly. Charging – Red LED on

Pairing Your Wireless Headphones

If the headphones came with your soundbar package, they should be pre-paired with the soundbar when you first switch them on. You should be able to use the headphones without any need for pairing.

If the headphones came separately, you will need to pair them with the soundbar by following these steps before using them.

- 1. Make sure the headphones are turned off before you start the pairing process. The LED indicator is not lit when the headphones are turned off.
- Press the power key to turn on the headphones. If the headphones can't find any paired audio source, the green LED will start flashing and automatically enter into pairing mode. Then wait for pairing.
- 3. Touch the 🔶 button on the soundbar's display panel for 3 seconds.
- 4. If the headphones are paired with the soundbar, the soundbar will automatically mute and audio will play through the headphones.

Start Using The Wireless Headphones

If your headphones were previously paired to the soundbar, simply press the power button on the headphones for 2 seconds. Once you hear the 'Beep' sound from the headphones, they are **on** and ready for use.

Once you have turned on the headphones, the soundbar will **mute** automatically until you press the mute button to unmute the soundbar.

Switching Back To The Soundbar

When the headphones are off, the soundbar will stay muted to avoid potentially disturbing others in the house. If you want to hear audio from the soundbar, you need to unmute your soundbar by pressing the **Mute key** on the remote control or by holding the **V+ button** on the soundbar's display screen for 3 seconds.

Volume adjustment of the headphones

The headphone volume adjustment is on the right side of the headphones. Press the + to increase the volume or - to reduce the volume.

Selecting a source when using headphones

To select a new audio source for the headphones, you need to press the **source key** on the remote control or touch panel on the soundbar to perform this action.

Charging Your Wireless Headphones

The EVO-1 wireless headphones use a lithium-ion rechargeable battery. Once fully charged the wireless headphones should provide approximately 10 hours music playing time.

If you are not able to switch on your wireless headphones, you should first charge them through the USB charging connector provided. You can also charge the headphones by connecting to the USB charging port on the back panel of the subwoofer using the USB cable provided or any other USB charger that provides +5V DC power.

When charging the headphones, the red light will stay on. Once it is fully charged, the red light indicator will switch off and you can then remove the headphones from the charger.

Low Power Indication

When the headphones battery power is low, the headphones will emit an audio 'Beep' sound, and automatically switch off after a few seconds. You should now charge your headphones.

Advanced Features

3D - Definitive Surround Sound

The Evolve Audio SB-2500 comes with our own unique '*Definitive Surround Sound*' technology that delivers a truly immersive wide 3D stereo sound effect when the 3D mode is selected. The surround sound effect is based on Evolve Audio's unique algorithms, which when active, deliver an immersive room filling and more of a cinematic sound experience. However the 3D sound effect is reliant on the content being played. **Not all content will support this feature**.

Bass adjustment

The bass + / bass - keys allows you to adjust the subwoofer bass level. The bass setting will be memorized when you make an adjustment. It will return to factory default settings if you unplug the mains power or switch off the device.

Sound effect selection

There are four sound effect modes designed for different scenarios.

Music

Designed to reproduce the original music as it was recorded in the studio for maximum realism and enjoyment.

Movie

Designed to expand the dynamic range of the sound and deliver a more vivid listening experience when watching movies.

News

The News mode is ideal when listening to programmes, where you want to both increase the levels of peoples voices over the background sounds, delivering enhanced clarity and more pronounced voices, ideal for news, current affairs or any other predominantly speech oriented programmes.

Sports

The Sports mode creates a surround sound field that makes you feel you are in a stadium environment, ideal for football matches, tennis or any other field or track sports programmes.

Turn On/Off LED indicator

You may choose to turn off/on the LED indicator on the display by pressing \bigcirc on the remote control. This is ideal when you are watching a movie in the evening and don't wish to be disturbed by the LED indicator lights.

Reset to factory mode

To reset to default factory setting, you have to unplug the AC power from wall outlet or switch off the DC jack on the back panel.

Trouble Shooting

1. The soundbar does not power on.

- Check if you have plugged the power supply into a wall outlet
- Check all cables to the power supply and ensure that they are connected from the wall outlet to the soundbar correctly.
- Check the rear panel power switch is in the on position.

2. The subwoofer does not power on.

- Check if the subwoofer is plugged into a wall outlet.
- Check if the rear panel power switch is in the **on** position.

3. Wireless subwoofer is not working.

- Check if the wireless subwoofer is powered.
- Check if the wireless indicator on the control panel is blinking.
- If control panel is flashing, try to move the subwoofer closer to the soundbar and press pairing button on both the soundbar and the subwoofer.

4. The Sound Distorts When Using The Analogue RCA Input.

Some audio devices set the audio output level higher than the recommended standard. In most cases, this happens when the source device has built-in volume adjustment. If you turn the volume level too high, it may cause the soundbar to distort. To solve this issue, you need to lower the volume level of the audio source and control the volume through the soundbar's remote control.

5. Not Able To Pair With A Bluetooth Device.

The Soundbar Bluetooth device is only capable of pairing with one device at a time. It will automatically reconnect to a Bluetooth device that has previously been paired to it. In this case, you may find that you are not able to pair with the Soundbar by Bluetooth. Check if the Bluetooth indicator on the control panel flashes twice every 3 seconds. If it does, the the Bluetooth is paired to another device.

To pair with a new device, please refer to Connecting to new Bluetooth device on page 15.

6. No Sound From The Optical Input.

- Check the optical input is connected correctly.
- Check the setting of the source device. *Do not set the Optical output to Dolby 5.1 or DTS 7.1 channel out. Choose two channel or PCM output only.

Specifications

Soundbar

- 40mm 4ohm High Efficiency Acoustic Driver x6
- 60 Watts Power Output Capability
- Built-In 24 bit Audio DSP
- 2.4ghz Digital Wireless Audio Transceiver
- 24 bit Audio Codec
- Brushed Aluminium Cabinet
- Evolve Wireless Headphone Compatible
- Dimensions: 583mm x 490mm x 820mm
- Power input DC 12V

Connectivity

- RCA Audio Input x1
- 3.5 mm Stereo Audio Jack x1
- Optical Digital Input (Toslink) x1
- Bluetooth A2DP Streaming With aptX support

Subwoofer

- 6" (15.24cm) Drive Unit
- 60 Watts Power Output Capability
- High Quality Wooden Cabinet
- Dimensions: 240mm x 270mm x275mm
- DC 15V

Wireless Audio

• Audio Sampling Frequency: 48khz

- Audio Bit Depth: 16 Bit
- Automatic Adaptive Frequency Shift
- Forward Error Correction
- S/N Ratio : 96dB
- Audio Latency 12.5ms
- Transmission Distance: 10m line of sight

LIMITED WARRANTY

EVOLVE Audio, Inc., warrants to the original retail purchaser only. This warranty will terminate automatically prior to its stated expiration if the original retail purchaser sells or transfers the Product to any other party. EVOLVE Audio, Inc., warrants to the original retail purchaser only the LOUDSPEAKER(S), PASSIVE CROSSOVER COMPONENT(S) and ENCLOSURE of this EVOLVE Audio soundbar.

Product will be free from defects in material and workmanship for a period of one (1) years from the date of original retail purchase from a EVOLVE Audio retailer or dealer. Furthermore, EVOLVE Audio warrants, to the original retail purchaser only, that any AMPLIFIER OR OTHER ELECTRONIC COMPONENT that may be included in this EVOLVE Audio Loudspeaker Product will be free from defects in material and workmanship for a period of one (1) year from the date of original retail purchase from a EVOLVE Audio Authorized Dealer. To allow EVOLVE Audio to offer the best possible warranty service, Please fill out the Product Registration Form on <u>www.evolveaudio.co.uk/registration/</u>

In the event of a fault with your Evolve Audio soundbar, please first check our trouble shooting guide or contact us through our website or, calling our technical support helpline on **08432 081 081**. In the event of the product being faulty, please return it to the retailer you purchased the Evolve Audio product from, or alternatively please contact our technical support team, who will be able to give you details where to return the faulty item to for evaluation and then repair or replacement.

Products should be shipped in the original packaging where available.

In the event of a product returned by you should be lost or damaged, this loss will be borne by you. We, therefore, recommend where possible, that you return the item using postal insurance. If, upon examination, it is determined that the unit was defective in materials or workmanship at any time during this Warranty period, EVOLVE Audio or the EVOLVE Audio Authorized Dealer will, at its option, repair or replace this Product at no additional charge, except as set forth below. All replaced parts and Products become the property of EVOLVE Audio.Products replaced or repaired under this warranty will be returned to you, within a reasonable timeframe with paid postage.

IMPORTANT Safety Instructions And Warnings

If this soundbar has been moved from a cold place to a warm place, DO NOT plug it in for 2-3 hours (e.g. from a cold car boot to a warm room). There is a possibility that moisture may have condensed in the soundbar which can cause damage. To avoid damage, please unpack your soundbar and allow it to stand at room temperature for 2-3 hours before use. This will help any moisture evaporate and prevent unnecessary damage.

POWER PLUG: Ensure that the power plug is easily accessible.

COVERS: Do not remove any fixed panels as this may expose you to risk of electric shock. **VENTILATION:** The ventilation holes on the casing of your soundbar prevent it from overheating. Do not block or cover these holes, especially with cloth or paper.

DAMAGE: Never use your Soundbar if it is damaged in any way. Always place your soundbar on a flat level surface avoiding anywhere that may be subject to strong vibration.

TEMPERATURE: Avoid extremes of temperature, either hot or cold. Place your soundbar well away from heat sources such as radiators or gas/electric fires.

MOISTURE: Do not allow your soundbar to be exposed to rain, moisture or dust. If any liquid is spilt into your soundbar, it can cause serious damage. If you spill any liquid into your soundbar switch it off at the mains immediately and contact your retailer.

CAUTION: Do not open any covers and do not attempt to repair it yourself. Only qualified personnel must carry out repair work.

Keep the remote control battery away from children.. Do not recharge, disassemble, heat above 100° C (212° F), or incinerate. Dispose of used batteries promptly. Replace only with a battery of the correct type and model number.

CAUTION: please READ and FOLLOW the important safety instructions carefully

- 1. Retain instructions the safety instructions should be retained for future reference.
- 2. Follow instructions all instructions should be followed.
- 3. Heed warnings all warnings on the product and in the user's guide should be adhered to.

- 4. Power source the product should be connected to a power supply only of the type specified in the user's guide or as marked on the product.
- 5. Power cord protection protect the power cord from being walked on or pinched.
- 6. Water and moisture the product should not be used near water (for example, near a bathtub, washbowl. kitchen sink, laundry tub, in a wet basement. or near a swimming pool. etc).
- 7. Heat keep the product away from heat sources such as radiators, heaters, stoves or other appliances that produce heat.
- 8. Damage requiring service the product should be serviced by qualified service personnel if:
 - a) The power supply cord or the plug has been damaged
 - b) Objects have fallen or liquid has been spilled into the product
 - c) The product has been exposed to rain
 - d) The product does not appear to operate normally or exhibits a marked performance change
 - e) The product has been dropped, or the enclosure damaged
- 9. Repairs the user should not attempt to repair the product. All repairs should be referred to the retailer you purchased the product from or from an approved service centre.
- 10. Unplug the power adapter during lightning storms or when unused for long periods of time.

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