

How do fix WeMo issues

How do I restore my WeMo to its original settings?

You can restore the original settings of your **WeMo** device through the WeMo App. Restoring your WeMo device will erase all the settings and set it back to the factory defaults. Before restoring a WeMo device to its original settings, make sure to disable Remote Access and any rules associated with that WeMo device. To do this, open your WeMo App then tap **More > Remote Access > Forget and Disable**. If you do not disable Remote Access, you may need to re-install the WeMo App.

NOTE: Make sure you are on the same Wi-Fi network as your WeMo unit(s) before proceeding with the restore steps below.

For iOS Devices

Step 1:

On the WeMo App, select the tab where your device is located and choose **Edit** at the top of the screen.

Step 2:

Select the device you want to restore and choose **Reset**.

Step 3:

Choose **Erase All Content and Settings** to clear all data and restore all settings to default values. Then, tap **Yes**.

For Android Devices

Step 1:

In the WeMo App, tap the device name you wish to restore.

Step 2:

Click **Reset to Factory Defaults**.

Manual reset using the WeMo's Reset button

Step 1:

Unplug your WeMo.

Step 2:

Hold down the **Restore** button (labeled at the top).

Step 3:

While holding the Restore button down, plug the WeMo into the power outlet and continue to hold the button down for at least **15 seconds** more.

Step 4:

Release the button. It should take about 45 seconds for the WeMo to restore and reboot. It will blink blue and amber when finished.