

Troubleshooting

The table below describes basic troubleshooting for the Road Hog Wing hardware. For software troubleshooting, refer to the Wholehog User Manual or on-line help.

If a problem persists after you try the suggestions listed in the following table, contact High End Systems Support at 800.890.8989 or support@flyingpig.com.

Problem	Suggestion(s)
The Wing does not power on	Check that the AC power switch at the back of the Wing is ON.
Touch functions do not work	Check that the USB connection is secure. Cycle power to the Wing. Calibrate the touchscreen from the console.
Wing functions do not work	Check USB connection and AC power. Check configuration in the console's control panel/wings
Internal Widget does not work	Check external and internal USB connections. Check configuration in the console's control panel/widgets

Cleaning Wings and Touchscreens

To clean the Wing and touchscreens, use only a soft cloth dampened with water. Glass cleaner or other solvents will dull the finish of the Wing. Do not use alcohol (methyl, ethyl or isopropyl) or any strong solvent. Do not use thinner or benzene, abrasive cleaners or compressed air. Do not wipe the screen with a cloth or sponge that could scratch the surface.

Contacting High End Systems®

email: support@flyingpig.com		
Sales Department 2105 Gracy Farms Lane Austin, TX 78758 USA voice: 512.836.2242 fax: 512.837.5290 Toll Free: 800.890.8989	Customer Service 2105 Gracy Farms Lane Austin, TX 78758 USA voice (toll free): 800.890.8989 fax: 512.837.9290	West Coast U.S. 8200 Haskell Avenue Van Nuys, CA 91406 US voice: 818.947.0550 fax: 818.908.8975

High End



SYSTEMS®

Road Hog Wing Quick Start Guide
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Important Safety Information
WARNING: For Continued Protection Against Electric Shock, this equipment requires connection to a branch circuit having a maximum overload protection of 20 A.
1. If this equipment was received without a line cord plug, attach the appropriate line cord plug according to the following code:
brown - live
blue - neutral
green/yellow - earth
2. Class I equipment. This equipment must be earthed.
3. Equipment suitable for dry locations only. Do not expose this equipment to rain or moisture.
4. Disconnect power before servicing.
5. Refer servicing to qualified personnel; no user serviceable parts inside.

Importantes Informations Sur La Sécurité
Mise En Garde: Pour Une Protection Permanente Contre Les Chocs Électriques
1. Si cet équipement est livré sans prise de cable, veuillez connecter la prise de cable correcte selon le code suivant:
marron - phase
bleu - neuter
vert/jaune - terre
2. Débrancher le courant avant d'effectuer des réparations.
3. Cet équipement doit être uniquement utilisé dans des endroits secs. Ne pas l'exposer à la pluie ou l'humidité.
4. À l'intérieur de l'équipement il n'y a pas de pièces remplaçables par l'utilisateur. Confiez l'entretien à un personnel qualifié.
5. Equipement de Classe I. Cet équipement doit être mis à la terre.

Información Importante De Seguridad
Advertencia: Para Protección Continua Contra Incendios. Este equipo debe conectarse a un circuito que tenga una protección máxima contra las sobrecargas de 20 A.
1. Si se recibió este equipo sin el enchufe de alimentación, monte usted el enchufe correcto según el clave siguiente:
moreno - vivo
azul - neutral
verde/amarillo - tierra
2. Desconecte el suministro de energía antes de prestar servicio de reparación.
3. Este equipo se adecua a lugares secos solamente. no lo exponga a la lluvia o humedad.
4. Derive el servicio de reparación de este equipo al personal calificado. El interior no contiene repuestos que puedan ser reparados por el usuario.
5. Equipo de Clase I. Este equipo debe conectarse a la tierra.

Importanti Informazioni Di Sicurezza
Avvertenza: Per Prevenire Incendi Questa apparecchiatura e' da collegarsi ad un circuito con una protezione da sovraccarico massima di 20 amperes.
1. Se questa apparecchiatura è stata consegnata senza una spina del cavo di alimentazione, collegare la spina appropriata del cavo di alimentazione in base ai seguenti codici:
marrone - sotto tensione
blu - neutron
verde/giallo - terra
2. Disinnestare la corrente prima di eseguire qualsiasi riparazione.
3. Questa apparecchiatura e' da usarsi in ambienti secchi. Non e' da essere esposta ne alla pioggia ne all' umidità'.
4. Per qualsiasi riparazione rivolgersi al personale specializzato. L' utente non deve riparare nessuna parte dentro l' unità'.
5. Aparecchio di Classe I. Questa apparecchiatura deve essere messa a terra.

Wichtige Hinweise Für Ihre Sicherheit
Warnung: Zum Schutz Vor Brandgefahr Dieses Gerät darf nur an eine Zweigleitung mit einem Überlastungsschutz von höchstens 20 A angeschlossen werden.
1. Wenn dieses Gerät ohne einen Netzkabelstecker erhalten wurde, ist der entsprechende Netzkabelstecker entsprechend dem folgenden Code anzubringen:
Braun - Unter Spannung stehend
Blau - Neutral
Grün/Gelb - Erde
2. Dieses Gerät gehört zur Klasse I. Dieses Gerät muß geerdet werden.
3. Diese Geräte sind nur zum Einbau in trockenen Lagen bestimmt und müssen vor Regen und Feuchtigkeit geschützt werden.
4. Vor Wartungsarbeiten stets den Netzstecker ziehen.
5. Servicearbeiten sollten nur von Fachpersonal ausgeführt werden. Das Gerät enthält keine wartungsbedürftigen Teile.



ROAD HOG™ Playback & Programming Wing

Quick Start Guide

This document describes Wing hardware setup and configuration. Refer to the Wholehog User Manual (<http://www.flyingpig.com/support/hog3/manuals>) for detailed Wholehog software instructions. Section 12.4 details software configuration of Playback and Programming Wings.

The User Manual is available in several languages and can be accessed within the Wholehog software by pressing the Help key located within most windows and in the upper left corner of the right touchscreen.

Setting Up a Road Hog Wing

Unpacking

A Road Hog Wing ships in a custom packing box with these components:

- Road Hog Wing, with one LED desklight and desk cover
- European and Edison power cords
- Six foot VGA cable
- Six foot USB cable

If you find components missing or damaged, notify both the shipping agent and the sales agent immediately. Before sending anything to the factory, call your High End Systems dealer/distributor for a Return Material Authorization (RMA) number. The factory cannot accept any goods shipped without an RMA number.

Connecting the Wing

To connect a Playback Wing:

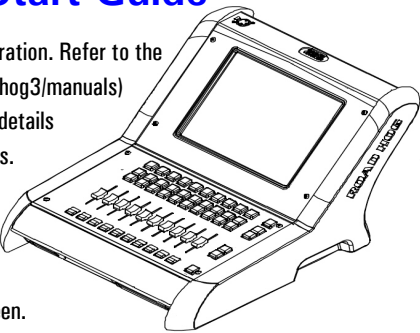
1. Connect the VGA and USB cables from the Wing to the console; then power up the console and the Wing.
2. Configure the external monitor and calibrate the touchscreen in the Setup/Control/Displays panel section of the console.
3. Configure the Wing in the Setup/Control Panel/Wings section of the console.
4. Configure the Super Widget (if installed) in the Setup/Control Panel/Widgets section of the console.

Note: Detailed instructions for the control panel functions can be found in the Wholehog User Manual.

To connect a Programming Wing:

1. Connect the VGA and USB cables from the Wing to the console; then power up the console and the Wing.
2. Configure the external monitor and calibrate the touchscreen in the Setup/Control/Displays panel section of the console. The programming portion does not require any software configuration.
3. Configure the Super Widget (if installed) in the Setup/Control Panel/Widgets section of the console.

Note: Detailed instructions for the control panel functions can be found in the Wholehog User Manual.



Playback Wing

- LED Desk Light
- Screen Controls
- 12" Touchscreen
- 10 Playback Controls
- Central Playback Keys
- Rear Expansion Port for Super Widget
- Blue LED Marker Lights



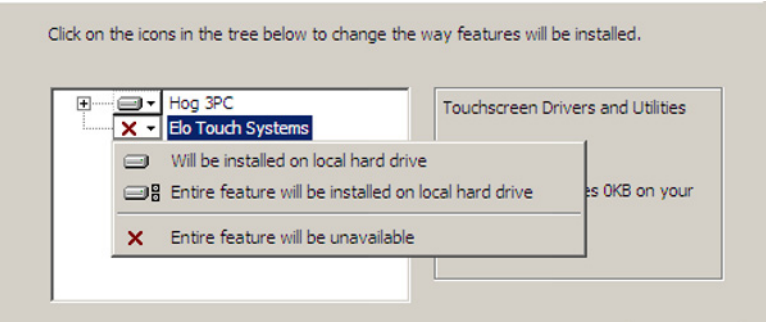
Programming Wing

- LED Desk Light
- Screen Controls
- 12" Touchscreen
- Central Playback Keys
- Programming Keys
- Four Encoders
- Illuminated Trackball
- Rear Expansion Port for Super Widget
- Blue LED Marker Lights

Configuring the Road Hog Wing

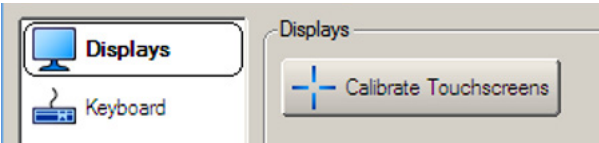
Using Touchscreens with Hog 3PC

When the Road Hog Wing is used with a computer running Hog 3PC, you must have the Elo touch-screen drive installed. When installing Hog 3PC, click on "Elo Touch Systems", then select "Will be installed on local hard drive" to add this driver to your system.



Calibrating Touchscreens

Select the **Displays** tab of the **Control Panel** then, Press the **Calibrate Touchscreen** button.



A screen with directions to touch a target at each corner of the monitor screen will appear. After each touchscreen calibration is completed, the calibration screen closes and calibration of the additional screens begins. The calibration will terminate if no touch is received on the screen within 10 seconds.

Desklight

You can adjust the brightness of the desklight on the Wing by holding down the Setup key on the console and adjusting the third wheel. By default, the desklight is on while the Wing is being used and turns off after a period of inactivity; the period is determined by the Desk and Worklight Off setting in the Appearance pane of the User Preferences window. You can also use the fourth (right hand) wheel on the console front panel to adjust the LED brightness on the Wing keys.

Marker Lights

The blue side marker lights on the front of the Wing are always on when the Wing is powered on.

Super Widget Expansion Board

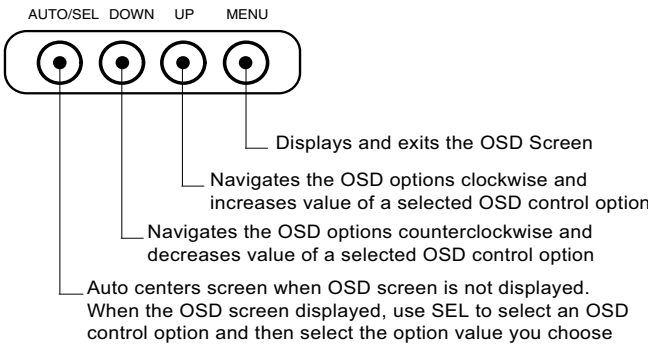
The Road Hog Wing can accept a Super Widget expansion board to allow it to output four universes of DMX from PC based products. Please consult the Super Widget Expansion kit for installation instructions.

Additional Wings and Accessories

Part Numbers for Wings and Accessories	
Road Hog Playback Wing	A5020001
Road Hog Programming Wing	A5020002
Super Widget Expansion Kit	A5040001
Road Hog Wing Road Case	A5070002

Monitor Controls

On Screen Display (OSD) menu control buttons are located on the top of the Wing above the monitor screen. Use these buttons to access the OSD menu system’s monitor controls.



To adjust an OSD option:

1. Press the MENU button to display the OSD Menu.
2. Press the UP button or the DOWN button to navigate to a OSD control option.
3. When the function you want to change is displayed, press the SELECT button.

To adjust the Function value:

1. Press the UP button increases the value of the selected OSD control option.
2. Press the DOWN button decreases the value of the selected OSD control option.
3. After adjusting the values, press the SELECT button again to automatically save the changes.

OSD Control Option Descriptions

Contrast	adjusts the contrast or the values of color gain (RED, GREEN or BLUE)
Brightness	adjusts the background Luminance of the LCD panel
V-Position	adjusts the display window vertically on the screen
H-Position	adjusts the display window horizontally on the screen
Recall Defaults	resets the factory OSD default settings.
RGB	selects Color Temperature and sets R, G, B gain.
Volume	(not used)
Sharpness	adjusts the color intensity and tint
Phase	(not used)
Clock	(not used)
OSD H-Position	positions the OSD menu screen horizontally in the monitor display
OSD V-Position	positions the OSD menu screen vertically in the monitor display
OSD Timeout	adjusts the amount of time in which the OSD will disappear
Auto Adjust	automatically refreshes the screen and exits the OSD
Language	chooses between English, French, German, Spanish and Japanese for OSD
Info	displays the current monitor resolution and refresh rate

Note: The OSD screen will disappear if no input activities are detected for 45 seconds.

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