

and click the **NEXT** button.

3. Click the **FINISH** button.

Windows 2000

1. The Found new hardware wizard appears. Click the **NEXT** button to begin.
2. Click the option to **Search for a Suitable Driver for my Device** and click the **NEXT** button to continue.
3. Uncheck all check boxes and click the **NEXT** button to continue.
4. Click the **NEXT** button to continue.
5. The following warning will appear: **56HP92-PCT - Digital Signature Not Found**. You MUST click the **YES** button to continue.

Note: Do not be concerned with the actual text within the warning. The warning only implies that Microsoft has not yet tested the 56HP92-PCT hardware. Best Data has completely tested the hardware for compatibility within Windows 2000 and you are safe to continue the installation.

6. Click the **FINISH** button.

Windows XP

1. The Found new Hardware wizard will appear. Select the option to **Install the Software Automatically** and click the **NEXT** button.
2. A Hardware Installation warning will appear. You MUST click the **CONTINUE ANYWAY** button.

Note: Do not be concerned with the actual text within the warning. The warning only implies that Microsoft has not yet tested the 56HP92-PCT hardware. Best Data has completely tested the hardware for compatibility within Windows XP and you are safe to continue the installation.

3. Click the **FINISH** button.

Installing Communications software

1. Insert the Installation CD into your CD-ROM Drive. The auto-run menu will appear.
2. Click the **Install Software** button and click the **Superfax** button.
3. Follow through the on screen prompts to continue the installation.

(Continued on next page...)

Technical Support

Please make sure you have the following information available prior to contacting technical support:

1. Best Data Model #: 56HP92-PCT rev2
2. Installation CD version # (printed on the top of the CD)
3. Operating system version (Windows 98, ME, XP, ETC)
4. System CPU type and speed (AMD Athlon 2000XP, Intel P4 1.6 GHZ)
5. Detailed description of the problem that you are experiencing.
6. Any attempts that you have made to try to resolve the issue.

Option 1

TechXpress Telephone: 800-587-8167
Support 24hrs/7 days a week
\$7.00 flat fee per incident

Option 2

Free Support Telephone: 818-773-9600
Mon – Fri, 8 – 4:30 PST
Email: tech@bestdata.com
www.bestdata.com/tech/tech.htm

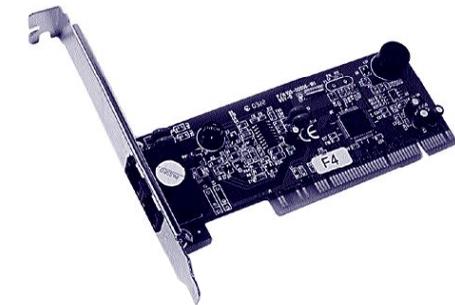


BEST DATA QUICKSTART GUIDE

QuickStart Guide

56HP92 Internal PCI Modem

Model # 56HP92-PCT rev2



 **BEST DATA**

P/N 34042

Copyright 2003, Best Data Products. All rights reserved.

Quick Start Guide

56HP V.92 PCI Modem

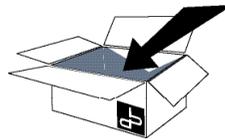


To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The power cord must be connected to a properly wired and grounded receptacle.

To Prevent Static Discharge

Discharge static electricity from your body before you touch this product or any part inside your computer and periodically while you work inside your PC. You can do so by touching the unpainted back part of your computer chassis.



Minimum System Requirements

Please make sure that your system meets or exceeds the following minimum system requirements:

- Pentium 266MHZ MMX or higher class PC
- Windows 98/ME/2000/XP
- 32 MB system RAM
- 20 MB available hard disk space
- CD-ROM Drive

Package Contents

Before installation, you should check to make sure that you have the following items available before you begin the installation.

1. 56HP92-PCT rev2 Modem
2. RJ-11 Telephone Cable
3. Quick Start Guide
4. Modem Installation CD
5. Warranty Card & FCC Notice

(Continued on next page...)

Pre-Installation Steps

Before inserting the modem into your computer we recommend first removing any previous modem and accompanied software from your system. Please refer to your previous modem manufacturer for specific information. Once you are sure your previous modem software is removed you can continue to step 1.

1. MAKE SURE THE MODEM IS NOT PHYSICALLY INSTALLED YET. With the system booted up to the desktop insert the modem installation CD into your CD-ROM drive and wait for the auto-run menu to appear.

Note 1: If you receive an error regarding a DLL file it means that some of your Windows files are not up to date. You must update your operating system before continuing the installation. You can double click the **My Computer** icon, right click your **CD-ROM** drive and left click **Open**. Double click **RUNTIME.EXE** (may be just **RUNTIME** on your system). This will bring your Windows system files up to date so that the modem can be installed.

Note 2: If the auto-run menu does not appear you can double click **My Computer**, double click the **CD-ROM** drive icon, and double click the **56HP92-PCT** icon.

2. Click the **YES** button to install the driver.

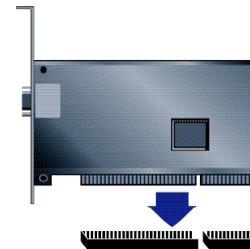
Note 1: Windows 2000 users will have to click **YES** to the software installation warning.

Note 2: Windows XP Users will have to click **Continue Anyway** to the software installation warning.

3. When the driver is finished installing you will be prompted to shutdown your computer. Click the **SHUTDOWN** button to continue.

Hardware Installation

1. Make sure the power to the computer is turned OFF.
2. Take off the cover to the computer. If you are not familiar with this procedure, consult your computer user manual for specific instructions.
3. If there is a metallic slot cover plate on the rear of the computer which is lined up with the PCI slot that you are installing the modem into please remove it.



(Continued on next page...)

4. Plug the modem firmly into the slot. Be sure the bracket is lined up properly; then screw the bracket into the computer frame using the screw you removed from the slot cover plate. Be sure the gold contacts are seated evenly into the connector.
5. Now replace the cover to your computer.

Connecting the Telephone Cord

Insert one end of the supplied telephone cable into the connector marked **LINE** on the metal bracket. The cable should lock into place when inserted correctly.

Connecting a Telephone set

You may connect a telephone set to the connector marked **PHONE** on the metal bracket (optional).

Driver Installation

Turn on the power to your computer and continue to the instructions for your operating system version.

Windows 98

1. The Add New Hardware Wizard will appear showing a **PCI Modem Enumerator**. Click the **NEXT** button to start the wizard.
2. Select **Search for the Best Driver for Your Device** and click the **NEXT** button.
3. Uncheck ALL check boxes and click the **NEXT** button.
4. The PCI Modem Enumerator will be installed. Click the **NEXT** button to start the driver installation.
5. You may receive the following warning: "Please insert the disk Setup Disk and click OK." Click the **OK** button to continue.
6. A second warning will appear: "The file cport.sys on setup disk cannot be found." In the space provided type: **C:\PCT** and click the **OK** button.
7. Click the **Finish** button.

Windows ME

1. The Add New Hardware Wizard will appear for a **PCI Modem Enumerator**. Click the **NEXT** button to start the wizard.
2. Select the option that reads **Automatic Search for a Better Driver**

(Continued on next page...)