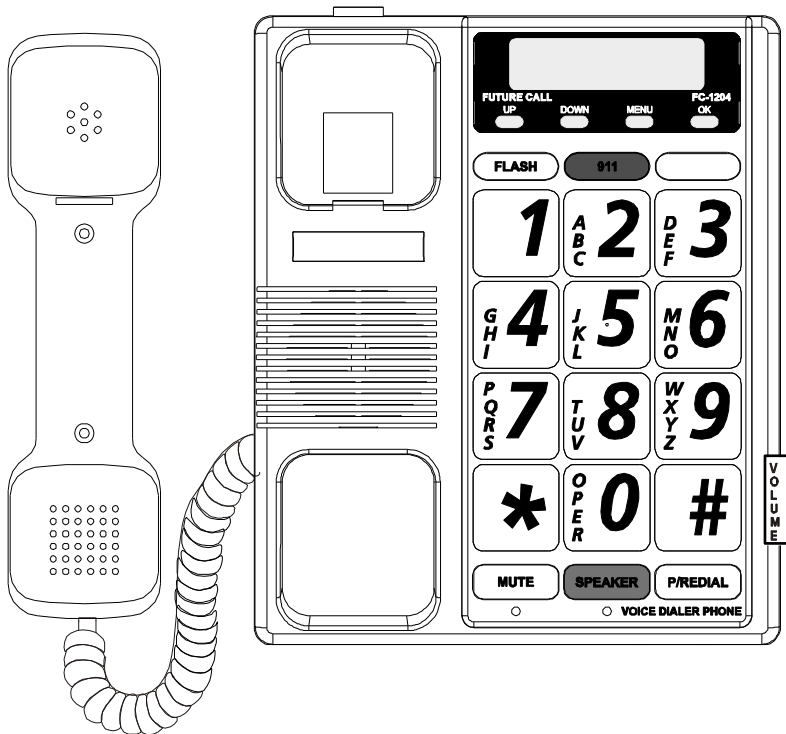


# ***FUTURE CALL***

## **Voice Dialer Phone FC-1204**



### **OWNER'S MANUAL AND OPERATING INSTRUCTIONS**

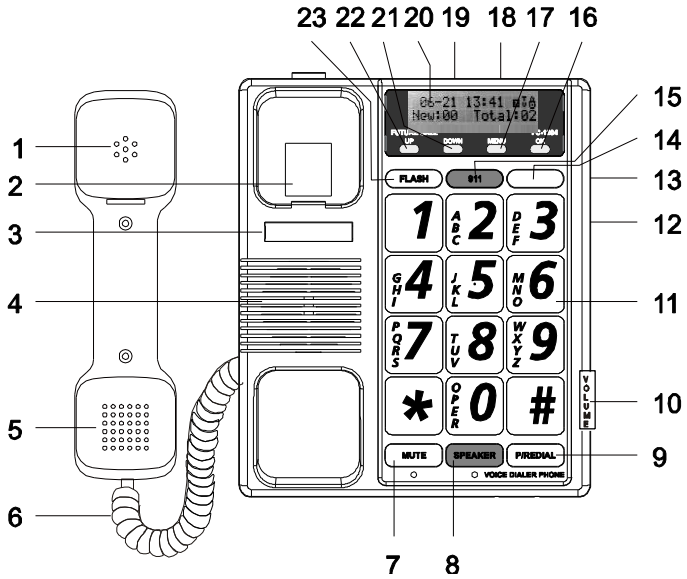
# IMPORTANT SAFETY INSTRUCTIONS

Before using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall causing serious damage to the product.
6. Slots and openings in the enclosure and the back and bottom are provided for ventilation, to prevent overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through enclosure slots as they may touch voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. Do not disassemble this product. Take it to a qualified service technician or center when repair work is required. Opening or removing covers may expose you to voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.
  - E. If the product has been dropped or the enclosure has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of a leak.
15. Never install telephone wiring during a lightning storm.

## SAVE THESE INSTRUCTIONS

# GET TO KNOW YOUR PHONE



- |                              |                                      |
|------------------------------|--------------------------------------|
| 1. Receiver                  | 13. HANDSET VOLUME(LO/MID/HI) Switch |
| 2. Hook Switch               | 14. RINGER Indicator                 |
| 3. Phone No. Card            | 15. 911 Button                       |
| 4. Speaker                   | 16. OK Button                        |
| 5. Microphone                | 17. MENU Button                      |
| 6. Handset Cord              | 18. PHONE LINE Jack                  |
| 7. MUTE Button               | 19. DC Jack                          |
| 8. SPEAKER Button            | 20. DISPLAY                          |
| 9. P/REDIAL Button           | 21. DOWN Button                      |
| 10. SPEAKER VOLUME CONTROL   | 22. UP Button                        |
| 11. KEY Button(1~9;*;0;#)    | 23. FLASH Button                     |
| 12. RINGER(OFF/LO/HI) Switch |                                      |

## INSTALLATION

### Line Cord Connection

Insert one of modular plugs of the straight cord into the line jack at the rear of the unit, then insert the other end into the wall jack.

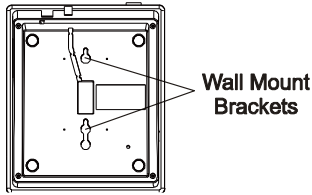
For your convenience, you also have a telephone jack that you can use to plug any telephone in, if you wish to.

### AC adapter

To operate the unit you must use the AC Adapter, connect the included AC Adapter to the DC jack on the rear of base and to a wall outlet having 120 V. 60Hz AC only  
(Note: Avoid the electric shock, should use in the dry place.)

### Wall Mounting

Your Phone is also designed to mount on a wall. Using the wall mount bracket place it on back of the Phone.



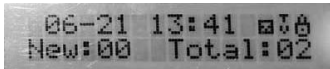
Place 2 screws into the wall then slots on the bottom of the base over the two screws heads and pull down to lock into place.

## TELEPHONE FEATURES

1. Handset/Hand free Function  
(When No AC adaptor, only handset mode can work)
2. Mute/Unmute Function
3. 911 Dialing
4. Radial/Pause Function
5. Ringing HI/LOW/OFF
6. Handset Volume HI/MIDDLE/LOW
7. Overall timer setting, busy tone detector. A 20 seconds silent detector.
8. Talking Number function (Pre-dialing talking number/Incoming talking number)
9. Vocally demand features, including Hands free Dialing /Answer call/end call

### A: Standby Mode

e.g. 2014-6-21 13:41, mailbox on, Talking on/off, vocally on/off, menu locked,



### B: Setting Features

Press key "MENU" at Standby mode, enter setting mode if at "MENU unlocked status", See below to lock and unlock menu section E

- a. Set date & time
- b. Set area code
- c. Set long code
- d. Set flash time
- e. Change "911" No.
- f. Set talking time- Speakerphone 00~99 minutes. (There is no limited when set at "0")
- g. Load MFG default

1. Use key "UP/DOWN" to select setting menu.
2. Press key "OK" to execute the set menu.
3. Press key "MENU" to abort and go back to Standby mode.

### C: Talking Number On/Off:

At Standby mode:

1. Press and hold key "UP" 3 seconds; Device speaks and display "Talking No. "On"
2. Press and hold key "UP" 3 seconds again; device speaks and displays "Talking No. "Off"

### D: Vocally Operation (Recognition) On / Off:

At standby mode

1. Press and hold key "DOWN" 3 seconds. Device speaks and displays "Vocally Fun. "on"
2. Press and hold key "DOWN" 3 seconds again. Device speaks and displays "Vocally Fun. "off"

### E: "Menu" Lock Setting:

At Standby mode.

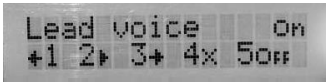
1. Press and hold key "MENU" 3 seconds, device speaks and display "Menu locked"
2. To unlock Press and hold key "MENU" 3 seconds again. Device speak and display "Menu unlock"

### F: Vocally Operation (Review Speaking, Setting On Off and Delete). Vocally allocation:

First record display is Lead voice; Second record is Answer call; voice Third record is End call voice From fourth

to Twentieth records are caller names and numbers (17 Names and Number)

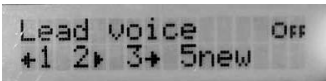
1. At Standby mode, Press and hold key "OK" 3 seconds. Enter into vocally mode, first record "lead voice" will be spoke and display.
2. Record from 1st ~ 3rd will display (e.g. Lead voice)



Lead voice On  
+1 2▶ 3▶ 4x 5Off

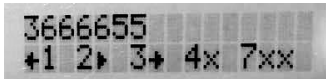
**Remarks:**

Press key "1" speak the one before, Press key "2" speak the existing message, Press key "3" speak the next one, Press key "4" delete this voice record, Press key "5" Enable/disable this voice record feature, If there is no record, will display the following, Press key "5", will remind you to record new commands.



Lead voice Off  
+1 2▶ 3▶ 5new

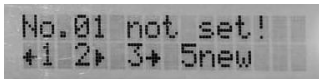
3. Record from 4~20 will display: (e.g. User No.01)



3666655  
+1 2▶ 3▶ 4x 7xx

**Remarks:**

First row show phone number, Press key "1" speak the one before, Press key "2" speaking the existing phone number, Press Key "3" speak the next one, Press key "4" delete the showed name, Press key "7" delete all the records, Display will show the following if no records, (Press key "5", will remind you to store new record.)



No.01 not set!  
+1 2▶ 3▶ 5new

4. Press key "MENU", to abort this operation and go back to Standby mode.

**G: Training "Lead Voice/ Answer Call/ End Call" with Commands (Sample of Lead Voice):**

1. At Standby mode, Press and hold key "OK" 3 seconds into setting mode.
2. Use key "1"/"3" to review "Lead Voice" etc. in the Menu.  
If the record was there, press key "4" to delete it. Then record a new one.  
If it is empty, press key "5", device will speak "please speak the lead word",
3. Speak "Please call" clearly to the device.
4. Device will analyze your speech, then speak "Please speak lead word" again to confirm.
5. Device will speak your lead word if recognized, and then end this operation.
6. Press key "MENU", to abort this operation and go back to Standby mode.
7. Repeat item # 2 ~ 6.

**H: Setting Voice User Names and Numbers.**

**Method 1:**

1. At Standby mode, Press and hold key "OK" 3 seconds into setting mode.
2. Use key "1"/"3" to review No.01~17.  
If record was there, Press key "4" to delete it first.  
If it is empty, Press key "5", device will remind you "please input the phone Number",
3. Press you desired phone number in the keypad, then press "OK" to confirm.
4. Device will speak "please speak the called user name",
5. Speak clearly the name.

6. Device will ask you to repeat the name to confirm. (You can try up to 3 times)
7. If it is recognized the device will playback recorded name and phone number, end this operation.
8. If it fails, repeat item # 4 - 8. Remarks: If press key "MENU" in the processing, to abort this operation and go back to Standby mode.

**Method 2:**

1. At CID Review mode.
2. Use key "UP/DOWN" to review CID record.
3. If the phone number already existed in the record, you can add it to the voice phone book directly.
4. Press key "5".
5. Device will speak "please speak the called user name".
6. Speak clearly the name.
7. Device will ask you to repeat the name to confirm. You can try 3 times.
8. If it is recognized the device will playback recorded name and phone number, end this operation.
9. If it fails, repeat item # 5-8.

**Remarks:** If press key "MENU" in the processing, device will turn back to Standby mode at once.

**I: Voice Dialing Operation.**

At Standby mode follow the step as below:

1. Press key "OK" once, or speak to device "Please call" the device will speak "I'm ready, who would you like to talk to?" You can speak the name while "MUTE" LED is turning on, (8 seconds time out).
2. Speak the name you want to talk to.
3. Device will search the name in the Memory.
4. Device will speak the name and phone number if it is found, then turns on the Hand free mode. Automatically and dial out the number.
5. If it fails, you can repeat the user name before MUTE LED turned off.
6. MUTE LED turn off when time out at 8 seconds, you can repeat the steps from 1 up.
7. Press MENU to end the operation.

**J: Voice answering while On Hook, when the phone is ringing, and the MUTE LED turns on, speak "Answer call", the device will automatically answer the call to hand free mode and you can talk to the caller.**

**Remarks:** Before using this feature, you must record the Answer Call word "Answer Call"

**K: Voice End Call While Off Hook at Speakerphone Mode**

After finishing your call at speakerphone mode, you can speak such as "End call Now", the phone will turn off automatically.

**Remarks:** Before using this feature, you must record the end call word "End Call Now".

**CAUTION : When Recording the Vocal Words or Name, Highly Recommend To Be Done in a Silent Room With No Background Noise and this is the Environment that the phone should be used in.**

**L: CID Operation at Standby mode, Review/Erase/Setting voice user names and numbers/Callback:**

1. Use key "UP/DOWN" to review CID records.  
First row of display will show the name and date circularly which frequency 1.6 second. Second row of display show the phone number.
2. Press key "4", display shows "Delete CID?", press key "OK" to confirm.
3. Press key "7", display shows "Delete All CID?", press key "OK" to confirm.
4. Press key "5", the showed record will be led to add to voice phone book.  
(Please refer to method 2 of H. Setting Voice User Names and Numbers.)

**M: Call Back Operation When review CID, you can call back to the callers.**

1. Press key of speakerphone or pick up handset, the showed number will be dialed automatically at once.
2. If area code or IDD code need to add, simply press "Redial" button to find the correct code, phone number will then dial out within 3 seconds automatically with area code.

# CONSUMER INFORMATION

- a) This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the **bottom** of this equipment is a label that contains, among other information, a product identifier in the format **US:4VKTEXXXXXXX**. If requested, this number must be provided to the telephone company.
- b) An applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e., **RJ11C**) in the packaging with each piece of approved terminal equipment.
- c) A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- d) The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. [For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format **US:AAAEQ##TXXXX**. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.]
- e) If this equipment **FC-1204** causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
- f) The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- g) Should you experience trouble with this equipment, please contact **(Service Department)** for repair or warranty information. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
- h) Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alternate or repair any parts of device except specified.
- i) Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.
- j) **NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this **FC-1204** does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.
- k) This equipment is hearing aid compatible (**for product with handset only**).

# SERVICE

According to FCC regulation. This equipment which has been certified and registered by the FCC, may only be repaired by authorized person, the FCC certification may be voided. Should you encounter any problems, please call the FUTURE CALL LLC.

Toll-free Customer Hotline for assistance:

**1-888-934-CALL(2255), Monday - Friday between the hours of 9:00 am - 6:00 pm PST**

For general inquires, you can e-mail to [help@future-call.com](mailto:help@future-call.com) or visit our website at [www.future-call.com](http://www.future-call.com)

## **FOR WARRANTY AND OUT-OF WARRANTY SERVICE:**

You may call our toll-free hot line on 1-888-934-CALL (2255) 9 AM-6 PM PST or E-mail to [help@future-call.com](mailto:help@future-call.com)

## **QUESTIONS?**

**STOP...don't take unit back to the store.  
LOOK...for the toll-free "help" telephone number.  
LISTEN... as our experts talk you through the problem.**

## **LIMITED WARRANTY AND SERVICE**

FUTURE CALL LLC. Warrants this product to be free from defective materials or factory workmanship and will replace or repair this unit or any part thereof, except batteries, if it proves to be defective in normal use or service within 180 days from Date of original purchase. Our obligation under this warranty is the repair or replacement of the defective instrument or any part thereof, except batteries. This warranty will be considered void if unit is tampered with, improperly serviced, or subjected to misuse, negligence or accidental damage. There are no other express warranties other than those stated herein.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. TO OBTAIN SERVICE PLEASE E-MAIL US ON [help@future-call.com](mailto:help@future-call.com) OR CALL US TOLL FREE 1-888-934-CALL(2255) 9 AM-6 PM PST (IF THE UNIT IS UNDER WARRANTY PROOF OF PURCHASE MUST BE PROVEN).