FSIS 600 - Electronic Benefits Transfer (EBT) Change #2-2012 August 1, 2012

600.01 GENERAL

Electronic Benefits Transfer (EBT) is the process by which recipients receive their Food and Nutrition Services benefits. EBT replaces Food and Nutrition Services coupons with a magnetic stripe card, much like a debit card. Food and Nutrition Services benefits are placed into an account that can be accessed by recipients by using the Benefit Security at Point of Sale (POS) machines located at FNS authorized Food and Nutrition Services retail stores. An account is setup up at eFunds and an EBT card is created for the Food and Nutrition Services head of household, authorized representative, and/or Alcohol and Drug Treatment Center (ADTC). The EBT cardholder uses the card to purchase food. Benefit authorizations can occur daily, monthly, or in the case of ADTC, tri-monthly (5th, 15th, and 25th). The monthly benefit authorization process assigns benefit availability dates for ten benefit authorization cycles (from 3rd through the <u>21st</u> calendar day of the month based on the last digit of the head of household's social security number).

Last Digit of the	Benefits
Head of Household SSN#	<u>Available</u>
1 or all zeros	3 rd of the month
2	<u>5th of the month</u>
3	<u>7th of the month</u>
4	<u>9th of the month</u>
5	<u>11th of the month</u>
6	<u>13th of the month</u>
7	<u>15th of the month</u>
8	<u>17th of the month</u>
9	<u>19th of the month</u>
0	<u>21st of the month</u>

NOTE: For cases assigned to an ADTC, benefits are available the 5th, 15th, and 25th of the month.

Each individual issued an EBT card is required to be trained and select a Personal Identification Number (PIN). Selecting the PIN activates the EBT card. This process is handled through the local department of social services.

600.02 SYSTEM PROCESS

A. SLUP

The valid issuance types for EBT counties are 3, 8, and 9. No other issuance types are allowed.

B. SLIC Screen (Card Issuance Screen)

Based on transactions entered in FSIS via the SLUP screen, the SLIC screen is displayed to identify when an EBT card is to be issued or replaced. Based on your response, the card is issued the night the response is keyed or at the end of the month. The information is sent in the nightly update from FSIS to EBTIS.

Change #3-2005	ELECTRONIC BENEFITS TRANSFER (EBT)	July 1, 2005
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If an inactive case is being reopened and a name change for the head of household was completed through the name change function (SLNC), the SLIC screen is not displayed at the time the TC2 is completed. At the time the TC2 is completed, the name has already been changed; therefore, the system does not recognize the change. The SLIC screen was not displayed at the time the SLNC function was keyed because the case was inactive. To ensure the SLIC screen is displayed in this situation, complete the SLNC function after the TC2 has been completed.

- 1. TC2 Transaction (Approval)
 - a. The SLIC screen is displayed with a default of 'Y' if the head of household is **not** in **EBTIS** (No account has previously been set up.)
 - (1) Do not re-enter 'Y' if an EBT card is to be issued.
 - (2) Enter an 'N' if no EBT card is to issued.
 - b. The SLIC screen is displayed with a default of 'Y' if the individual (head of household) goes directly into an ADTC with no information in EBTIS.
 If enter is pressed with a default of 'Y' or if 'N' is entered, no EBT card is issued.

Based on a. and b. above, the following SLIC screen is displayed.

SLIC/SLA987A	FSIS/EBTIS : CARD ISSUANCE SCREEN	DATE: 01/26/98
		TIME: 12:35:11
FSIS CASE ID: 1234	56789	
NAME:	EBT CASE	
	ISSUE AN EBT CARD?: Y VALID RESPONSE CODE MUST BE A (Y	Y OR N)
WARNING:		
NO EBT CA	ARD ISSUED PREVIOUSLY - IF N IS ENTERED, N	NO CARD WILL BE
ISSUED. YO PRESS ENT	OU DO NOT NEED TO RE-ENTER THE Y IF A CA ER.	RD IS TO BE ISSUED, JUST
ENTER = PROCESS	INFORMATION	

c. Press Enter. The screen is redisplayed with your entered response displaying the message:

IF CORRECT, PRESS ENTER TO UPDATE. IF INCORRECT, MAKE CHANGE AND PRESS ENTER TO UPDATE.

Press Enter. The SLMU - Certification Menu Screen is displayed with the message 'CASE RECORD UPDATE SUCCESSFUL.'

Change #3-2006	ELECTRON	IIC BENEFITS TRANSFER (EBT)	November 1, 2006
d.	If an S head o the ca compl compl on the this ca	SLNC transaction has been completed to op of household and the case has an EBT ac se, the SLIC screen is not displayed at the eted. The SLIC screen was displayed at eted. The system checks the name on the master file and the name displayed on the use, the name on the master file and the S	change the name of the count already set up for e time the TC2 is the time the SLNC was e case against the name e SLUP SCREEN. In SLUP screen is the same.
2. T T	C1 (Reopen) ransactions	, TC5 (Denial), TC6 (Recertification), and	TC8 (Change)
a.	. Addre	ss Change	
	(1)	If an EBT card has been issued for the following SLIC screen is displayed with CLIENT NEED A REPLACEMENT CAP	head of household, the the question 'DOES THE RD?'
	(2)	If an EBT account had been set up prev TC3 or TC5 is completed with a change screen is not displayed; however, the n eFunds. No SLIC screen for the addres time is displayed at the time the TC2 is new address is keyed.	viously for a case and a of address, the SLIC ew address is sent to ss keyed at TC3 or TC5 keyed, unless another
SLIC/SLA987	7A	FSIS/EBTIS: CARD ISSUANCE SCR	REEN DATE: 01/26/98 TIME: 12:35:11
FSIS CASE I	D: 123456789		
	ME: EBT CAS	SE ISSUE AN EBT CARD?: Y VALID RESPONSE CODE MUST BE A (Y C	DR N)

NO EBT CARD ISSUED PREVIOUSLY- IF N IS ENTERED, NO CARD WILL BE ISSUED. YOU DO NOT NEED TO RE-ENTER THE Y IF A CARD IS TO BE ISSUED, JUST PRESS ENTER

ENTER=PROCESS INFORMATION

- (3) Enter a 'Y' if a replacement EBT card is to be issued the night the entry is keyed.
 - NOTE: If the replacement EBT card is to be issued the night the entry is keyed, the existing EBT card will become invalid. The recipient will not have access to his/her account until the replacement EBT card is activated.
- (4) Enter an 'N' if no replacement EBT card is to be issued. Only the change of address is sent to eFunds.

Change #3-2005	ELECTRON	IC BENEFITS TRANSFER (EBT)	July 1, 2005
	NOTE:	If a name change is made in EIS or SDX issued at month end even if the request to replace the EBT card at month end. information overlays the online request EBT card replacement. This does not a replace the EBT card the night the nam via the SLNC transaction or head of how the DSS-8590.	, no EBT card is t was made in FSIS The batch for month end iffect a request to e change is made usehold change via
	(5)	Press Enter. The screen is redisplayed with response displaying the message: IF CORRECT, PRESS ENTER TO UPDATE IF INCORRECT, MAKE CHANGE AND PR UPDATE.	your entered <u>-</u> ESS ENTER TO
		Press Enter. The SLMU - Certification Menu with the message 'CASE RECORD UPDATE	J Screen is displayed E SUCCESSFUL.'
b.	Addres	s Change for a Head of Household Leaving A	n ADTC
	The fol househ	lowing SLIC screen is displayed with a defaul nold is not in EBTIS.	t of 'Y' if the head of
SLIC/SLA987A	A FSIS/EBTIS	: CARD ISSUANCE SCREEN DATE: 01/ TIME: 12:35:	/26/98 :11
FSIS CASE ID	: 123456789		
NAMI	E: EB'	T CASE	
ISSUE	E AN EBT CARI VALID RES	D?: Y PONSE CODE MUST BE A (Y OR N)	
WARNING:			
NO EBT CARI NEED TO RE-F	D ISSUED PRE ENTER THE Y 1	VIOUSLY - IF N IS ENTERED, NO CARD WILL BE IF A CARD IS TO BE ISSUED. JUST PRESS ENTER	S ISSUED. YOU DO NOT
ENTER = PRO	CESS INFORM	ATION	
	(1)	Press Enter if an EBT card is to be issued.	
	(2)	Enter an 'N' if no EBT card is to be issued.	Press Enter.

(3) Once ENTER is pressed for either #1 or #2 above, the SLIC screen is redisplayed with your entered response displaying the message:

IF CORRECT, PRESS ENTER TO UPDATE. IF INCORRECT, MAKE CHANGE AND PRESS ENTER TO UPDATE.

Change #3-2005	ELECTRON	IC BENEFITS TRANSFER (EBT)	July 1, 2005
		Press Enter. The SLMU - Certification Men with the message 'CASE RECORD UPDAT	u Screen is displayed E SUCCESSFUL.'
C.	Head of house	f Household Change (Individual ID changed old using member '99' method)	or change in head of
	(1)	If the individual ID changes with no name ch screen is not displayed.	nange, the SLIC
	(2)	If the individual ID changes with a name chan household changes using the '99' method a has been issued for the head of household, screen is displayed with the question 'ISSUE TONIGHT?' with a default of 'space.'	ange or the head of nd if an EBT card the following SLIC E AN EBT CARD
SLIC/SLA987	A FS	SIS/EBTIS : CARD ISSUANCE SCREEN DATE:	01/26/98
FSIS CASE ID	: 123456789	TIME: 12:	35:11
NAME	E: El	BT CASE	
	ISS	UE AN EBT CARD TONIGHT?: VALID RESPONSE CODE MUST BE A (Y OR	N)
WARNING:			
IF Y	' IS ENTERED,	A REPLACEMENT EBT CARD WILL BE ISSUED	FONIGHT.
IF N OF T	I IS ENTERED, THE MONTH.	A REPLACEMENT EBT CARD WILL BE ISSUED	AT THE END
ENTER = PR	OCESS INFOR	MATION	
	(1)	Enter a 'V' if a replacement EBT card is to h	e issued the night

- (1) Enter a 'Y' if a replacement EBT card is to be issued the night the entry is keyed.
 - NOTE: IF THE REPLACEMENT EBT CARD IS TO BE ISSUED THE NIGHT THE ENTRY IS KEYED, THE EXISTING EBT CARD WILL BECOME INVALID. THE RECIPIENT WILL NOT HAVE ACCESS TO HIS/HER ACCOUNT UNTIL THE REPLACEMENT EBT CARD IS ACTIVATED.
- (2) Enter an 'N' if the replacement EBT card is to be issued at the end of the month.
- NOTE: If a name change is made in EIS or SDX, no EBT card is issued at month end even if the request was made in FSIS to replace the EBT card at month end. The batch information overlays the online request for month end EBT card replacement. This does not affect a request to replace the EBT card the night the name change is made via the SLNC transaction or head of household change via the DSS-8590.

 Press Enter. The SLIC screen is redisplayed with your entereresponse displaying the message: IF CORRECT, PRESS ENTER TO UPDATE. IF INCORRECT MAKE CHANGE AND PRESS ENTER TO UPDATE. Press Enter. The SLMU - Certification Menu Screen is displayed with the message 'CASE RECORD UPDATE SUCCESSFUL Combination Head of Household Name Change and Change of Addr If there is a combination of a name change for the head of household with a change of address and an EBT card has previously been issue the following SLIC screen is displayed with the question 'ISSUE AN E CARD TONIGHT?' with a default of 'space'. 	ed CT, ayed -'
 IF CORRECT, PRESS ENTER TO UPDATE. IF INCORRECT MAKE CHANGE AND PRESS ENTER TO UPDATE. Press Enter. The SLMU - Certification Menu Screen is displayed with the message 'CASE RECORD UPDATE SUCCESSFUL Combination Head of Household Name Change and Change of Addrest If there is a combination of a name change for the head of household with a change of address and an EBT card has previously been issue the following SLIC screen is displayed with the question 'ISSUE AN E CARD TONIGHT?' with a default of 'space'. 	CT, ayed - 'ess
Press Enter. The SLMU - Certification Menu Screen is displaying with the message 'CASE RECORD UPDATE SUCCESSFUL d. Combination Head of Household Name Change and Change of Addr If there is a combination of a name change for the head of household with a change of address and an EBT card has previously been issue the following SLIC screen is displayed with the question 'ISSUE AN E CARD TONIGHT?' with a default of 'space'.	ayed
d. Combination Head of Household Name Change and Change of Addr If there is a combination of a name change for the head of household with a change of address and an EBT card has previously been issue the following SLIC screen is displayed with the question 'ISSUE AN E CARD TONIGHT?' with a default of 'space'.	ess
If there is a combination of a name change for the head of household with a change of address and an EBT card has previously been issue the following SLIC screen is displayed with the question 'ISSUE AN E CARD TONIGHT?' with a default of 'space'.	
	ł ∍d, ∃BT
SLIC/SLA987A FSIS/EBTIS CARD ISSUANCE SCREEN DATE: 01/26/98 TIME: 12:35:11	;
FSIS CASE ID : 123456789	
NAME : EBT CASE	
ISSUE AN EBT CARD TONIGHT? : VALID RESPONSE CODE MUST BE A (Y OR N)	
WARNING:	
IF Y IS ENTERED, A REPLACEMENT EBT CARD WILL BE ISSUED TONIGHT.	
IF N IS ENTERED, A REPLACEMENT EBT CARD WILL BE ISSUED AT THE END OF THE MONTH.	
ENTER = PROCESS INFORMATION	

- (1) Enter a 'Y' if a replacement EBT card is to be issued the night the entry is keyed.
 - NOTE: IF THE REPLACEMENT EBT CARD IS TO BE ISSUED THE NIGHT THE ENTRY IS KEYED, THE EXISTING EBT CARD WILL BECOME INVALID. THE RECIPIENT WILL NOT HAVE ACCESS TO HIS/HER ACCOUNT UNTIL THE REPLACEMENT EBT CARD IS ACTIVATED.
- (2) Enter an 'N' if the replacement EBT card is to be issued at the end of the month.
- NOTE: If a name change is made in EIS or SDX, no EBT card is issued at month end even if the request was made in FSIS to replace the EBT card at month end. The batch information overlays the online request for month end EBT card replacement. This does not affect a request to

Change #1-2011	ELE	CTRON	IC BENEFITS TRANSFER (EBT)		August 1, 2011
			replace the EBT card the nigh via the SLNC transaction or he the DSS-8590.	t the name c ead of house	hange is made hold change via
		(3)	Press Enter. The SLIC screen is re response displaying the message:	ədisplayed wi	th your entered
			IF CORRECT, PRESS ENTER TO MAKE CHANGE AND PRESS EN) UPDATE. I ITER TO UPI	F INCORRECT, DATE.
			Press Enter. The SLMU - Certificate with the message 'CASE RECORI	ation Menu So D UPDATE S	creen is displayed UCCESSFUL'.
3.	Direct	Entry Inte	o The SLIC Screen		
	Use dii TC2 tra STAMF prompt Enter. CARD	rect entry ansactior P UPDA ⁻ t is displa The follo TONIGH	y into the SLIC screen to correct the n was completed with no EBT card in TE MENU, key the transaction number ayed to enter Food and Nutrition Se powing screen is displayed with the of tT? with a default of 'Y'.	SLIC entry r ssued. From per for the SL rvices case II juestion, 'ISS	nade when the the FOOD IC transaction. A D number. Press UE AN EBT
SLIC/SLA987A	FS	SIS/EBTIS	: CARD ISSUANCE SCREEN	DAT TIME:	E: 01/26/98 12:35:11
FSIS C	ASE ID: 123	3456789			
	NAME :	EBT	CASE		
		ISSU	E AN EBT CARD TONIGHT? : VALID RESPONSE CODE MUST BE 4	A (Y OR N)	
WARN	ING:				
	(NO EBT C . TONIGHT, J	ARD PRE	EVIOUSLY ISSUED) - IF THE EBT CAR SS ENTER WITH THE DEFAULT OF Y.	D SHOULD BE	ISSUED
	IF N IS ENTI	ERED, NC) CARD WILL BE ISSUED.		
ENTER =	PROCESS IN	FORMAT	TION		
	a.	Press E the entri issued	Enter with the default of 'Y' if an EB ry is keyed for an individual who ha an EBT card.	Γ card is to be s not been pr	e issued the night eviously been
	b.	Enter a previou	n 'N' if no EBT card is to be issued asly been issued a card.	for an individ	ual that has not

c. Press Enter. The SLIC screen is redisplayed with your entered response displaying the message:

IF CORRECT, PRESS ENTER TO UPDATE. IF INCORRECT, MAKE CHANGE AND PRESS ENTER TO UPDATE.

Change #3-2005 ELECTRONIC BENEFITS TRANSFER (EBT) July 1, 2005
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A blank screen is displayed with the message 'RECORD SUCCESSFULLY UPDATED'. To exit this screen, clear screen and key next type transaction (SLII, SLMU, etc).

4. SLNC (Name Change Function)

Use the Name Change Function to change demographic data of an individual. From the FOOD STAMP UPDATE MENU, key the transaction number for the SLNC transaction. The following screen is displayed.

SLNC/SLA985A	COMMON DAT NAME CHANGI	A E	DATE: 10/11/04 TIME: 11:00:00	
INDIVIDUAL ID: WORKER NUMBER:				
	CURRENT		CHANGE	
SSN: FIRST NAME: MIDDLE NAME: LAST NAME: SUFFIX: DOB: RACES (A/B/I/P/W/U): SEX: ETH (C/H/M/N/P/U): LANG: SSI: EIS COUNTY: FIS COUNTY:				
ENTER INDIVIDUAL ID AN	ID WORKER NUMBER			
ENTER-P	ROCESS REQUEST	PF3-END	PF5-REFRESH	

Once the PF5 key or another key is pressed to leave the SLNC screen and, if the name of the individual being changed on the Name Change screen is the head of household and an EBT card has previously been issued, the following SLIC screen is displayed with the question 'ISSUE AN EBT CARD TONIGHT?' with a default of 'space.'

The SLIC screen is not displayed at the time the SLNC function is keyed if the case is not active. The SLIC screen is displayed when the case is active and an EBT card has previously been issued for the head of household.

is keyed.

ange #3-2005	ELECTRONIC BENEFITS TRANSFER (EBT)	July 1, 2005
SLIC/SLA987A	FSIS/EBTIS : CARD ISSUANCE SCREEN	DATE: 01/26/98 TIME: 12:35:11
FSIS CASE ID :	123456789	
NAME	: EBT CASE	
	ISSUE AN EBT CARD TONIGHT? : VALID RESPONSE CODE MUST B	E A (Y OR N)
WARNING:		
IF Y IS	ENTERED, A REPLACEMENT EBT CARD WILL BE IS	SUED TONIGHT.
IF N IS THE M	ENTERED, A REPLACEMENT EBT CARD WILL BE IS. ONTH.	SUED AT THE END OF
ENTER = PROC	ESS INFORMATION	
a.	Enter a 'Y' if a replacement EBT card is to I	be issued the night the entry

- NOTE: If the replacement EBT card is to be issued the night the entry is keyed, the existing EBT card will become invalid. The recipient will not have access to his/her account until the replacement EBT card is activated.
- b. Enter an 'N' if the replacement EBT card is to be issued at the end of the month.
 - NOTE: If a name change is made in EIS or SDX, no EBT card is issued at month end even if the request was made in FSIS to replace the EBT card at month end. The batch information overlays the online request for month end EBT card replacement. This does not affect a request to replace the EBT card the night the name change is made via the SLNC transaction or head of household change via the DSS-8590.
- c. Press Enter. The SLIC screen is redisplayed with your entered response displaying the message:

IF CORRECT, PRESS ENTER TO UPDATE. IF INCORRECT, MAKE CHANGE AND PRESS ENTER TO UPDATE.

Press Enter. A blank SLNC screen is displayed

C. Authorized Representatives/Alcohol and Drug Treatment Center (ADTC) and EBT Card Issuance

1. New

EBT cards are produced the night the information is keyed through the Authorized Representative Subsystem (SLAR).

Change #1-2008	ELECTRONIC BENEFITS TRANSFER (EBT)	April 1, 2008
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2. Changes

Replacement EBT cards are produced at the end of the month when there is a change in name through the Authorized Representative Subsystem (SLAR).

3. Deactivation

If you close the FSIS case, you must also deactivate the authorized representative through the SLAR process. The authorized representative is deactivated the night the information is keyed.

D. SLSE (EBT ISSUANCE SCREEN)

From the FOOD STAMP UPDATE MENU, key the transaction number for the SLSE transaction. Press ENTER. A prompt is displayed to enter the food stamp case ID number. Press ENTER. The following screen is displayed.

SLSE ON-LINE STAMP STATUS							
ID:	1234567	89			ISSUE C	CYCLE: 03	TYPE: 3
NAME:	EBT CA	SE			ACTION	CODE: 00	Τ.
ADDRESS:	125 CAS	DE SI			TRANS	$CODE \cdot 2$	1: DATE: 0/0108
	RALEIC	H NC	27603		CERT F	ROM: 040198	TO: 093098
LAST AUTH:	040198	AMOUN	T: 0100	BEN	MO: 04	98	
ISSUE STAMP CANCEL:	REASON:	AMOU	JNT:	BEN MO)	AFFIDAVIT DAT	ſE:
AMO	UNT	AUTH	BEN MO)	TYPE	STATUS	ISSUED
	0020	052298	0598		SUP	AUTHORIZED	
	0100	051598	0598		SUP	CANCELED	040508
	0100	040198	0498		IINI	1220ED	040398

1. Screen Description

The upper part of the screen displays case identifying and selected case data. The center line displays details from the last on-line authorization (Last Issued). The lower line is to be used for a desired action and is followed by a list of up to the last 8 authorizations.

- 2. Issuance Reason Codes
 - Y Initial Issuance
 - R Restoration of benefits for a household that is currently certified
 - W Supplement for a reported change and miscellaneous reasons
 - Z Supplement to replace food destroyed in a disaster
 - N Restoration of benefits for a household not
 - currently certified
 - O Supplement for replacement of destroyed food or replacement of benefits stolen under duress

Change #1-2007	ELECTRONIC BENEFITS TRANSFER (EBT)	August 1, 2007
	Reason codes W and O generate a 'supplemental issuance under 'TYPE' as 'SUP'.	e' and are displayed
	Reason code Y generates an 'initial' issuance and is displa 'INT'.	yed under 'TYPE' as
	Reason codes R and N generate a 'restoration' issuance a under 'TYPE' as 'RLB'.	nd are displayed
	Reason code 'Z' generates a 'supplemental issuance' for for disaster and is displayed under 'TYPE' as 'DIS'.	ood destroyed in a
	NOTE: FSIS allows a maximum daily allotment of \$300 wh issuance codes Y, R, W, Z, N, O. If the issuance amount e must key the remaining amount on different days until the t If you attempt to key any of these issuance codes with an a \$300 daily, an error message displays.	ien using SLSE exceeds \$300, you otal amount is issued. amount greater than
3.	Issue Status Codes	
	The issue status codes outlined below are system generate changed using this screen.	ed and cannot be
	0 Authorized1 Issued7 Canceled	
4.	Generation of an Issuance	
	a. Enter the issuance reason code.	
	b. Enter the amount (four digits - use leading zeroes).	
	c. Enter the benefit month (four digits - MMYY).	
	d. Enter the affidavit date if the issuance reason code MMDDYY).	is 'O' (six digits -
	e. Press Enter. A message appears 'PF2 TO ISSUE FOR CHANGES'. Before pressing PF2, double ch entries are correct. If correct, press PF2. Once PF screen is displayed with the message 'ISSUANCE RECORDED'	STAMPS - ENTER eck to ensure all ⁻ 2 is pressed, a ACCEPTED AND
	The issuance is immediately available on the SLII (Issuanc	e Information) screen.
5.	Cancellation of an Issuance	

You may only cancel an issuance if the STATUS of the issuance is AUTHORIZED.

- a. Enter an 'X' after CANCEL.
- b. Enter an 'X' before the issuance on the listing to be canceled.

Change #1-2007 ELECTRONIC BENEFITS TRANSFER (EBT) August 1	, 2007
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c. Press Enter. A message appears 'PF2 TO CANCEL ISSUANCE -ENTER FOR CHANGES'. Before pressing PF2, double check to ensure all entries are correct. If correct, press PF2. Once PF2, is pressed a screen is displayed with the message 'STATUS OF ISSUANCE WAS UPDATED BY ANOTHER USER'.

The issuance status changes from AUTHORIZED to CANCELED.

6. Correction of Information

Once an issuance is entered with the final step of PF2, corrections are not possible. The issuance may be canceled. Generate another issuance (but only one per day). If the canceled issuance is a regular or original issuance, the next issuance must be a supplemental code. The system does not generate two regular issuances in the same month.

7. Update An Address On A Denied/Closed Case

Move the cursor to the address area. Change the address. The case identification and other case data cannot be changed. The case is updated with the change of address along with the transaction date. The changed address is sent to eFunds. The record number is not changed.

8. Multiple Actions

Only one of the above actions may be completed on each entry. Do not try to combine actions such as generating an issuance and cancellation of an issuance. Entry requests can be combined on one DSS-8593, but the separate screen entries are necessary.

E. SLII Screen (Issuance Information)

- The field 'ADTC' (Alcohol and Drug Treatment Center) with a value of 'Y' or 'N' is displayed on the SLII screen. This field value is system generated. If the individual is in an ADTC, a 'Y' is displayed. If the individual is not in an ADTC, an 'N' is displayed. From the FOOD STAMP INQUIRY MENU, key the transaction number for the SLII transaction. Press ENTER. A prompt is displayed to enter the food stamp case ID number. The SLII screen is displayed.
 - NOTE: 'AUTHORIZED' APPEARS UNDER STATUS FIELD UNTIL THE NIGHTLY UPDATE ACTUALLY ISSUES THE BENEFIT. ONCE THE BENEFIT IS ISSUED, 'AUTHORIZED' CHANGES TO 'ISSUED' WITH THE ISSUE DATE DISPLAYED UNDER THE 'BENEFIT ISSUED' FIELD.

Change #1-2008	ELECTRONIC BENEFITS TRANSFER (EBT)	April 1, 2008
SLII	ISSUANCE INQUIRY SCREEN	
	ID: 941147193 ISSUE CYC	LE: 05 TYPE: 3
	NAME: EBT CASEFIFTEN ACTION C	CODE: 00
	ADDRESS: 123 STREET PH#: 0000	000000 CD: T:
	TRA	NS CODE: 8 DATE: 011698
	RALEIGH NC 27603 CERT FRO	M: 0198 TO: 1298
	LAST AUTH: 030198 AMOUNT: 0224 BEN MO: 0398	
	EIS ID:	
	DATE BENEFIT IS	SUANCE STATUS ADTC
	CTY AMOUNT AUTH BEN MO TYPE ISSUED S	YSTEM (Y/N)
	41 0224 011698 0198 INT 011698	EBT ISSUED N
"S" AND	ENTER TO DISPLAY TRI-MONTHLY ISSUANCE DETAIL W	VHEN ADTC FLAG = 'Y'
2.	If an individual is in an ADTC (indicator is 'Y'), Tri-M disbursed three times during the month in equal am 25th of each month. You may view the Tri-Monthly	lonthly issuances are ounts on the 5th, 15th, and Issuance Detail by entering

an 'S' to the left of the county number for the month you wish to view. Press

SI II	ISSUA	NCE INOLIDV SCI	DEEN			
SLI	SLII ISSUANCE INQUIRY SCREEN					
ID:	941147290	ISS	UE CYCLE:	01 TYPE: 3		
NAME:	EBT CASE	AC	CTION CODE	E: 00		
ADDRE	SS: 695 PAMLER	PH	[#: 00000000	00 CD: 7	T:	
		TRA	NS CODE:	8 DATE: 01	1698	
	RALEIGH NC	27603 CERT	FROM: 0198	8 TO: 1298		
LAST A	UTH: 030198 AMOU	JNT: 0122 BEN N	MO: 0398			
EIS ID:	0 111 0001/0110100	0122 22011	101 0070			
	DATE	BENEFIT	ISSUANCE	STATUS	ADTC	
CTY AMOUNT	AUTH BEN MO	TYPE ISSUED	SYSTEM		(Y/N)	
41 0122	030198 0398	REG 030198	EBT	ISSUED	Y	
S 41 0122	020198 0298	REG 020198	EBT	ISSUED	Y	
_41 0065	011698 0198	INT 011698	EBT	ISSUED	Y	
41 0122	011698 0198	RLB 011698	EBT	ISSUED	Y	
—						
"S" AND ENTER TO D	DISPLAY TRI-MON	THLY ISSUANCE I	DETAIL WHI	EN ADTC F	LAG = 'Y'	

Enter. The following Tri-Monthly Detail screen is displayed.

Change #3-2006 ELECTRONIC BENEFITS TRANSFER (EBT) November 1, 2006

SLA319A	TRI-MONTHI	Y ISSUANCE	INQUIRY SCREE	N 01/27/98 13:58:49
FSIS ID#: 9 ORIGINAL DATE AUT BEN MO : TYPE : F BENEFIT IS ISSUANCE STATUS: I ADTC NO:	041147290 HOH: EBT BENEFIT AMOUNT: H: 020198 0298 REG SSUED: 020198 SYSTEM: EBT SSUED 0003	CASE 0122		COUNTY: 41
DAY AVAIL 05 15 25	TRI-MONTHLY AMOUNT 0040 0040 0042	RELEASE DATE	CANCEL DATE	
MESSAGES	REEN		CLEADIEXIT	

F. Reports

1. Daily Issuance Report (SLEN555-01)

EBT issuances are displayed on the Daily Issuance Report (SLEN555-01). It appears in NCXPTR under the name of:

DHRSL SLEN555-01 DAILY ISSUANCE

2. Monthly Benefit Issuance Report

Monthly EBT issuances are displayed on the Monthly Benefit Issuance report. It appears in NCXPTR under the name of:

DHRSL SLEM555-EBT MON ISS - EBT

3. Daily On-Line Issuance Report

Benefit issuances thru the SLSE function are displayed on the Daily On-Line Issuance report. It appears in NCXPTR under the name of:

DHRSLA SLEN950-EBT DLY ONLNISS

Change #3-2006 ELECTRONIC BENEFITS TRANSFER (EBT) November 1, 2006

4. FSIS Issuances Being Held By EBTIS

This report is a daily report and displays EBT benefits that are being held by EBTIS when no account was set up; for example, an individual went directly into an ADTC. No account was set up for the individual. When the individual left the center, the individual did not notify the county dss of the new address; therefore, no card or account was created. However, money left from the ADTC is not in any account. Complete a TC8 which displays the SLIC screen. With the completion of the TC8 and the SLIC screen, the account is created the night keyed and the benefits are moved to the account. The report appears in NCXPTR under the name of:

DHR EBT207-RB REJECT BENEF

5. Residents in Alcohol & Drug Treatment Center

This report displays the individuals included in the treatment center with the benefit amount and benefit availability date. This is a daily report to include daily additions and those currently in the center. This report is used by the treatment center to be aware of the amount of benefits available. The report appears in NCXPTR under the name of:

DHREBT EBT206-DC ADTC PEND BEN

6. City State Zip Code Error Report

The report is displayed in NCXPTR under the name of:

DHREBT EBT502-01-AE ADDRESS ERR

This is a daily report and displays address errors. An error code 35 defaults to the valid state (NC, SC, TN, GA, VA) based on the zip code. If the zip code is not for a valid state or if the error is one that is listed below, no information is sent and no account is set up in eFunds. The following is a listing of the error codes and definitions.

- 20 = ZIP CODE WAS EQUAL TO SPACES
- 21 = ZIP CODE WAS NOT NUMERIC
- 22 = ZIP IN CITY-STATE WAS INVALID
- 23 = ZIP CODE WAS NOT FOUND IN TABLE
- 24 = ZIP CODE AND STATE DO NOT AGREE
- 25 = ZIP RECEIVED NOT = TO ZIP IN CITY-STATE
- 30 = CITY STATE LINE WAS EMPTY
- 31 = CITY STATE LINE WAS EQUAL TO NONE
- 33 = CITY AND/OR STATE ARE MISSING
- 34 = CITY NAME IS MISSING
- 35 = INVALID STATE CODE

Change #3-2006

November 1, 2006

600.03 NAME CHANGES AND EBT CARD REPLACEMENT ISSUED AT THE END OF THE MONTH

ELECTRONIC BENEFITS TRANSFER (EBT)

A report entitled 'PENDING END OF THE MONTH EBT CARD REPLACEMENTS DUE TO NAME CHANGE' identifies pending EBT card replacements when a name change (first or last name) has been updated for the Head of Household, Authorized Representative, or both. This report is created nightly and is cumulative through the end of the month that the change is made.

If an EBT card replacement is to be issued at the end of the month, the case appears on the report. This report is for information purposes only.

The report is displayed in NCXPTR under the name of:

DHREBT EBT108EP-01 PEND NAME CHG

When the name of the head of household and the authorized representative is changed the same month, the report displays two separate lines. One line displays the new head of household name with no authorized representative name present. The second line displays the head of household name and the authorized representative's new name.