

Audit Manager – The New Bosch Audit App



Audit Manager – User manual



Content

→ How to execute an audit



→ How to import export documents



Contact Audit-Manager@de.bosch.com in case of further questions!



Audit Manager – The New Bosch Audit App

Description

The iPad as a replacement for files and paper.

The Audit Manager for the iPad is a new app designed to facilitate the work for the auditors. With the iPad a new possibility to make their work more efficient, and in the process replacing files and paper, was found.

Features:

1. Adhoc reporting
2. Handwriting recognition
3. Photo capture and editing (see attachment)
4. Index
5. Email dispatch, OPL-function, Create CSV, note pad, filter functions
6. PDF/excel audit report
7. Upload/download of documents via iTunes
8. Random upload of questionnaires for the generic VDA app
9. Compatible with German and English languages



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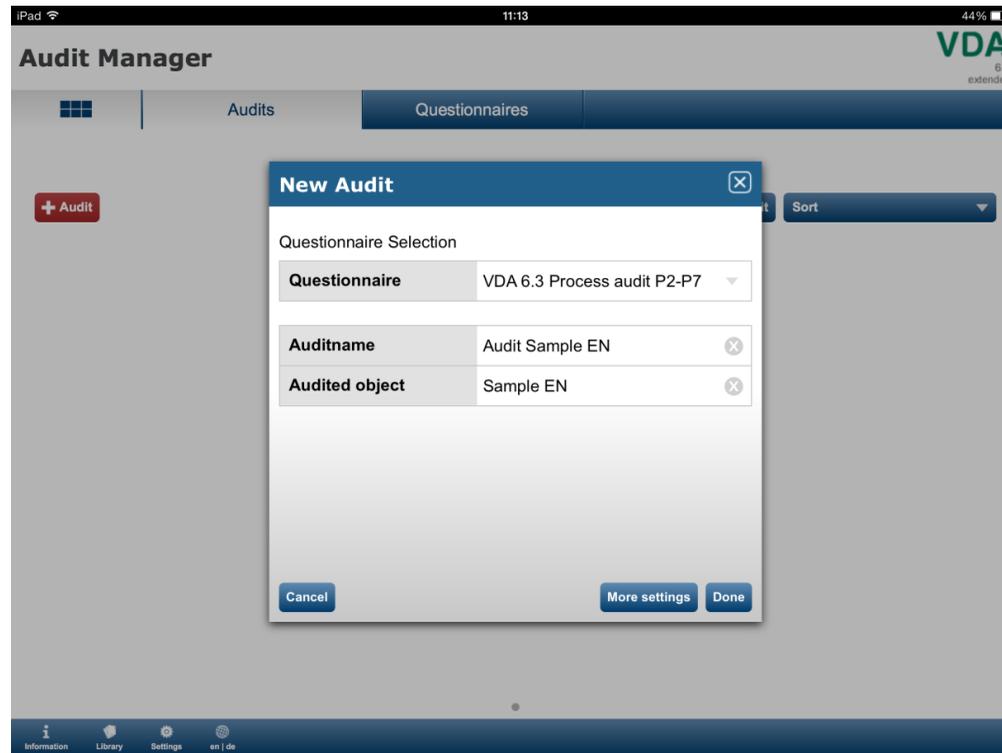
Audit Manager – The New Bosch Audit App

1. System Requirements iOS 6.x / iPad 2, 3, 4
2. Functionality Process Audit P1 – Potential Analysis available in update E05.13 .
3. The software serves the auditing support of manufacturing development, process development or product development in accordance with VDA Volume 6, Part 3 Status 2010. Only one manufacturing process and the process or product development can be audited simultaneously.



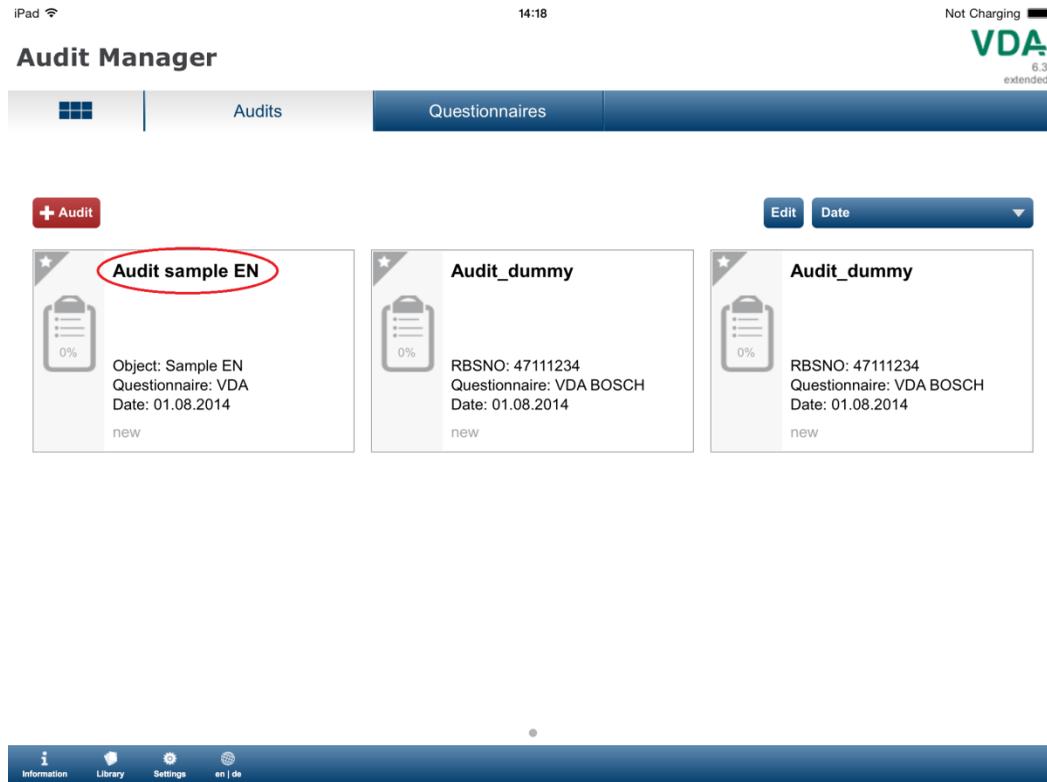
Audit Manager – New Audit

Create New audit



- After clicking on „+ Audit“ you can determine the type of the Questionnaire, the Auditname and the Audited Object in the first step.

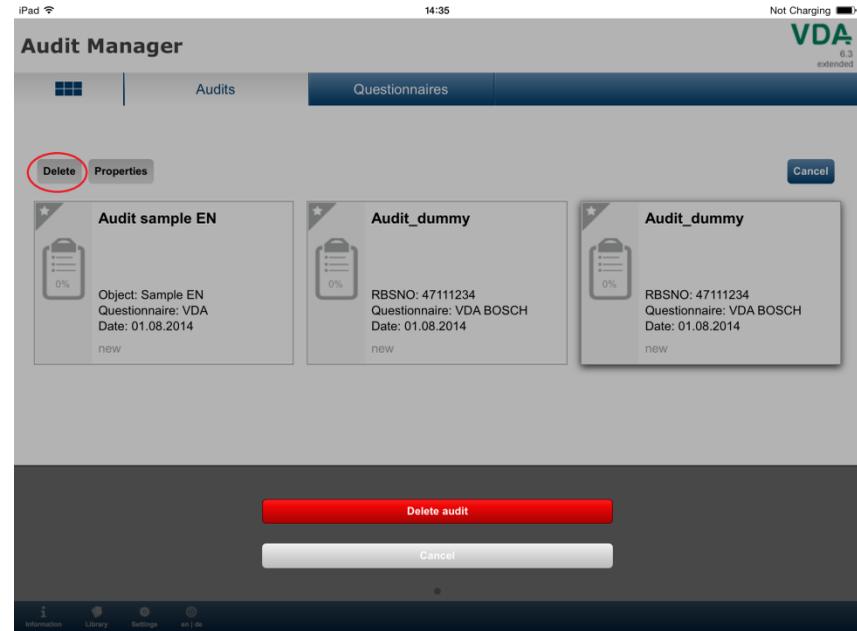
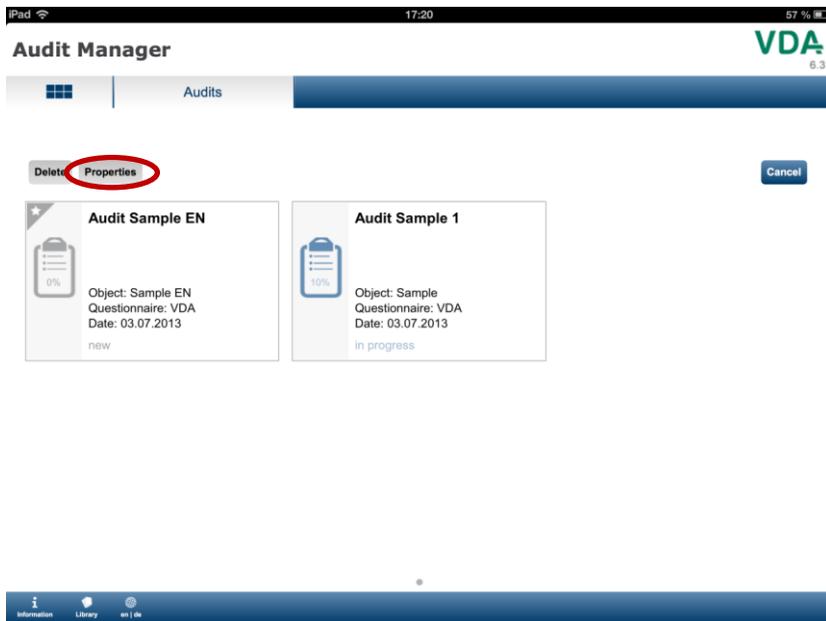
New Audit



New audit appears in a new screen and can click to open the questionnaires.

Audit Manager – Use

Entering of auditors and supplier data I



- Click on the “Edit” button then on “Properties” and finally chose your audit.
- Click on the “Edit” button then on “delete” and finally chose your audit to be deleted.

Audit Manager – Use

Entering of auditors and supplier data II

The screenshot shows the 'Audit Manager' app interface on an iPad. A 'Properties' dialog box is open, displaying the following information:

Auditname	Audit sample EN
Audited object	Sample EN
Questionnaire	VDA
Date	01-Aug-2014
Time	14:18

Below the table, there are two tabs: 'Auditor' and 'Master data audited'. The 'Master data audited' tab is selected, showing the following fields:

Name	Firstname Lastname
E-Mail	email@example.com
Phone	0000 000000

The background of the app shows an audit sample named 'Audit sample EN' with a progress bar at 0%. The questionnaire is 'VDA' and the date is '01.08.2014'. The 'VDA 6.3 extended' logo is visible in the top right corner.

In this window you can enter auditors and Master data audited.

Questions I

The screenshot shows the 'Audit Manager' app interface on an iPad. At the top, it displays 'iPad', signal strength, Wi-Fi, and the time '14:41'. The battery status is 'Not Charging' with a battery icon. The app title 'Audit Manager' is centered at the top, with the 'VDA 6.3 extended' logo in the top right corner. Below the title is a navigation bar with five tabs: 'Documents', 'Questions' (which is highlighted), 'Evaluation', and 'Finish'. Under the 'Questions' tab, there is a section titled 'Audit sample EN' with the text '01.08.2014 | VDA | Sample EN'. Below this is a list of seven categories, each with a dropdown arrow: '2 Project management', '3 Process development', '4 Carrying out process develop...', '5 Supplier management', '6 Production', and '7 Customer satisfaction'. At the bottom of the screen is a dark blue footer bar with icons for 'Information', 'Library', 'Settings', 'en | de', 'Notepad', and 'Status'.

In the category “Questions” there is a navigation tree on the left. Here you can chose different topics and questions.

Questions II

The screenshot shows the 'Audit Manager' app interface on an iPad. At the top, the status bar displays 'iPad', signal strength, '14:48', and 'Not Charging'. The app title 'Audit Manager' is on the left, and the 'VDA 6.3 extended' logo is on the right. A navigation bar contains 'Documents', 'Questions' (selected), 'Evaluation', and 'Finish'. Below the navigation bar, the current audit is identified as 'Audit sample EN' with the date '01.08.2014 | VDA | Sample EN'. A 'Conclude Question' button is visible. The main content area displays a question: '2.1 Is the project organization (Project Management) established and defined the tasks and competences of the project manager and team members?'. To the left of the question is a list of subitems: '2 Project management' (expanded), '2.1 Project management', '2.2* Resource planning', '2.3 Project plan', '2.4 Change management', '2.5* Responsibility', '2.6 QA-plan', and '2.7* Escalation process'. Below the question is a progress bar with segments for 0, 4, 6, 8, and 10. A 'Statements' section contains a '+ Note' button. A 'Question will not be rated' message is shown at the bottom. The bottom navigation bar includes 'Information', 'Library', 'Settings', 'en | de', 'Notepad', and 'Status'.

In the subitems you can get additional information on the question and it can be answered by clicking on the button.



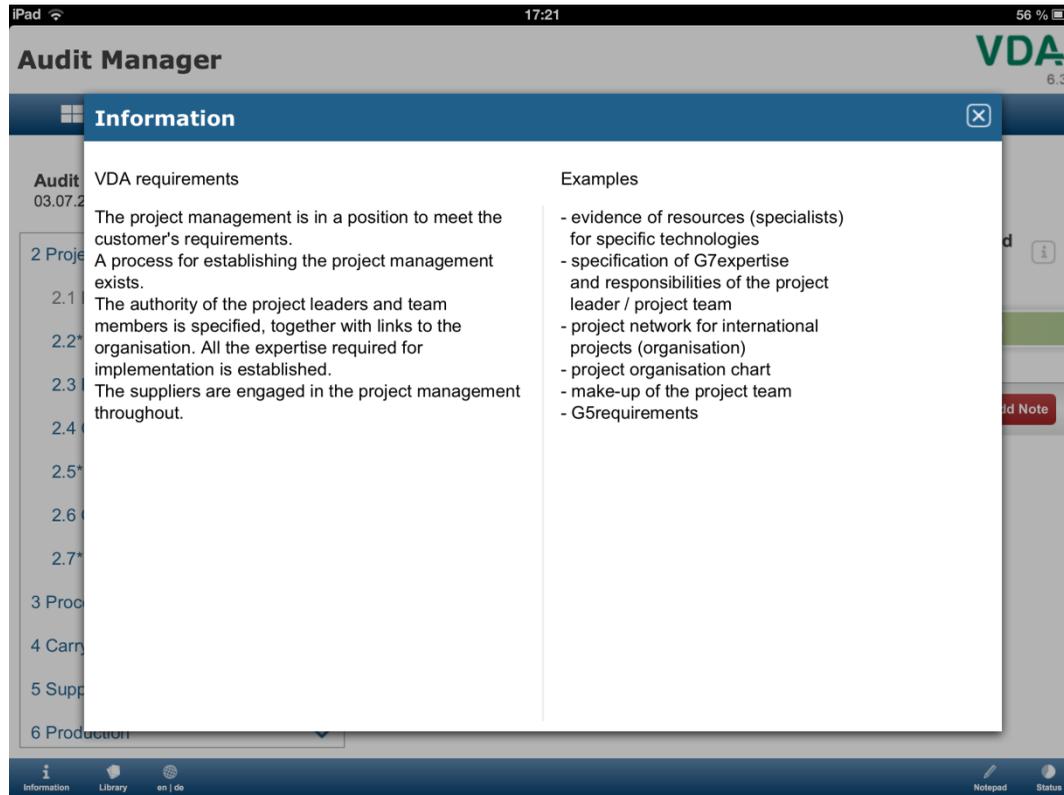
Questions III

The screenshot shows the 'Audit Manager' app interface on an iPad. The top navigation bar includes 'Documents', 'Questions', 'Evaluation', and 'Finish'. The current view is 'Questions', displaying a question titled '2.1 Is the project organization (Project Management) established and defined the tasks and competences of the project manager and team members?'. The question is marked with a star (*) and has a rating scale from 0 to 10. The '2.5* Responsibility' item in the left sidebar is also marked with a star. A 'Conclude Question' button is visible at the top of the question card. The bottom of the screen shows a navigation bar with 'Information', 'Library', 'Settings', and 'en | de'.

- The topic can be evaluated on a scale of 1 to 10. Questions with a star (*) are of higher importance.
- To complete a question you have to enter notes select rating and click on “Conclude Question”.



Information field



The screenshot shows the Audit Manager application on an iPad. The top status bar displays 'iPad', signal strength, '17:21', and '56 %' battery. The app header is 'Audit Manager' with the 'VDA 6.3' logo on the right. A blue 'Information' modal window is open, displaying the following content:

VDA requirements

The project management is in a position to meet the customer's requirements.

A process for establishing the project management exists.

The authority of the project leaders and team members is specified, together with links to the organisation. All the expertise required for implementation is established.

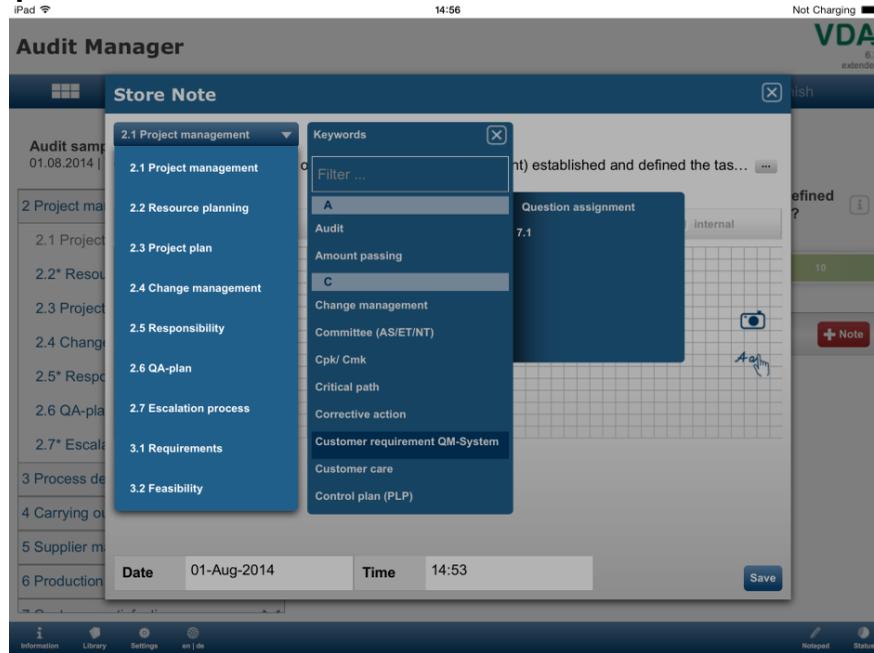
The suppliers are engaged in the project management throughout.

Examples

- evidence of resources (specialists) for specific technologies
- specification of G7 expertise and responsibilities of the project leader / project team
- project network for international projects (organisation)
- project organisation chart
- make-up of the project team
- G5 requirements

The background shows a list of audit items with a sidebar on the left containing categories like 'Audit 03.07.2', '2 Proj', '2.1', '2.2*', '2.3', '2.4', '2.5*', '2.6', '2.7*', '3 Proc', '4 Carry', '5 Supp', and '6 Production'. The bottom navigation bar includes icons for 'Information', 'Library', 'en | de', 'Notepad', and 'Status'.

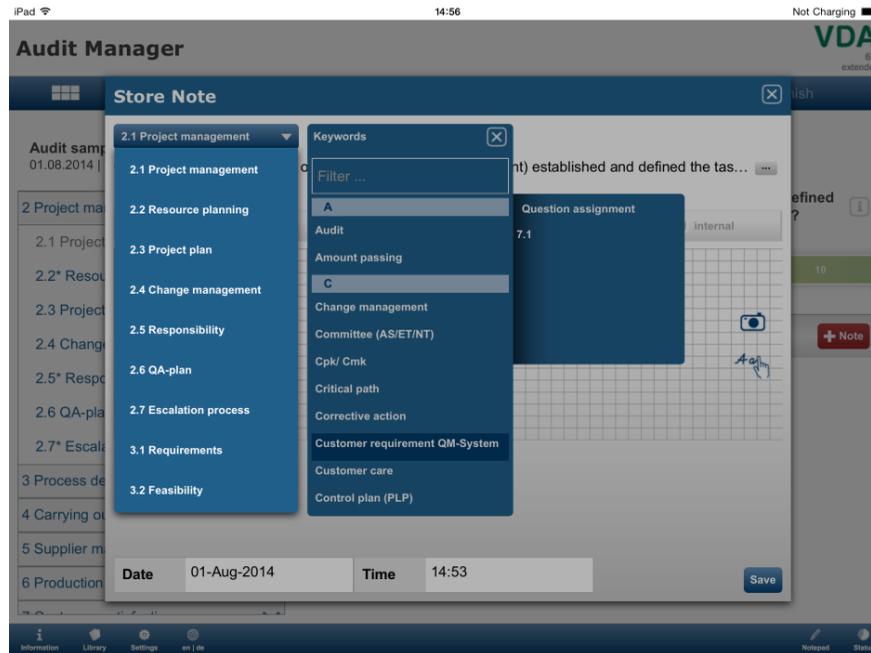
Store Note I



- Question's are listed in the drop down menu. This can be changed by selecting another question.
- Keywords are listed form the Question assignment , this selection will directly assign the note to selected key word question

Audit Manager – Store note

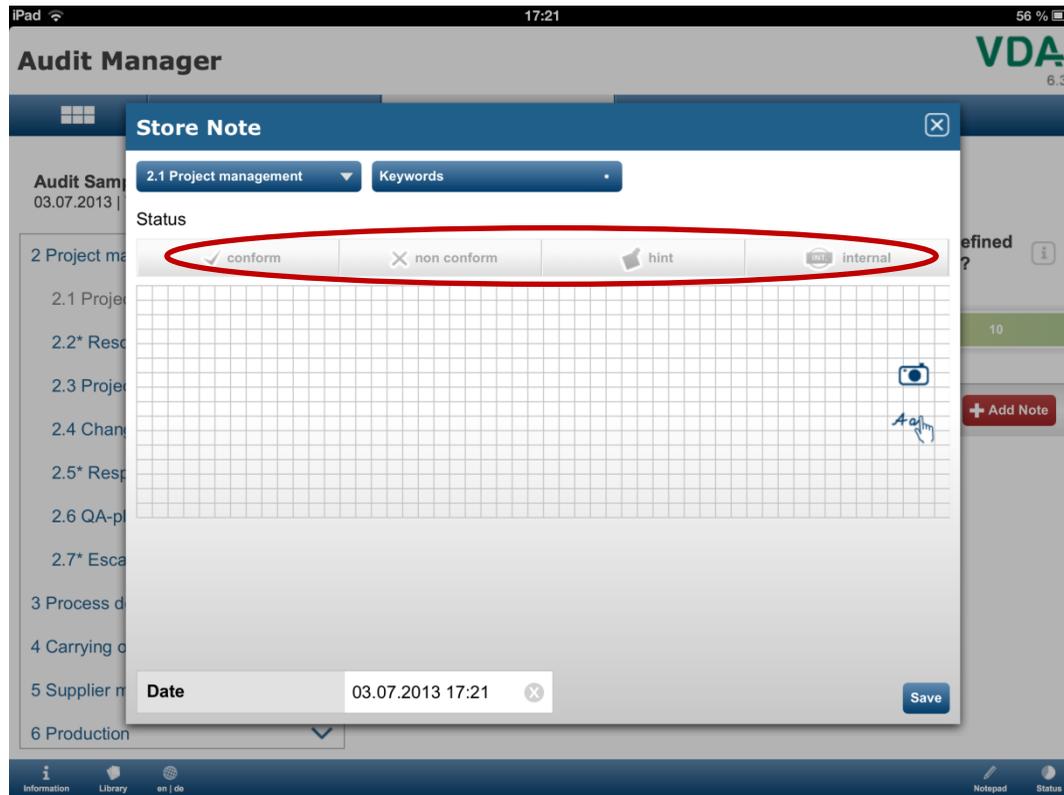
Store Note II



Keywords are listed from the Question assignment, this selection will directly assign the note to selected key word question

Audit Manager – Store note

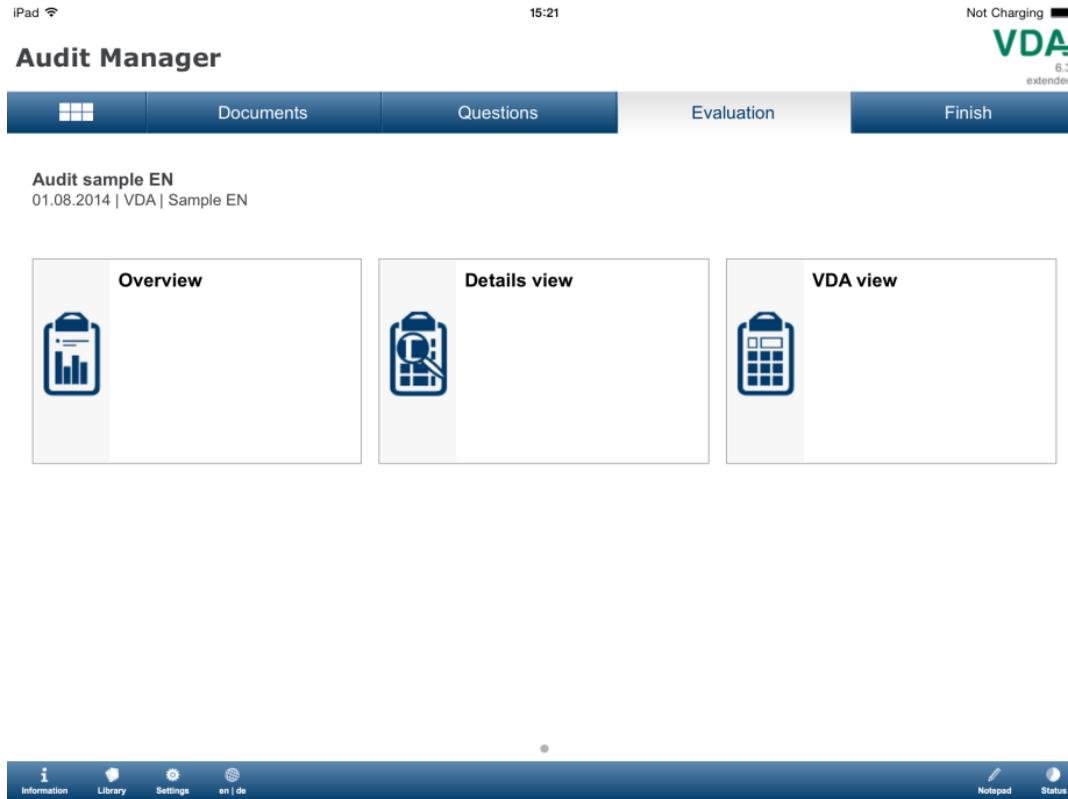
Store Note III



You can also chose if the question should be saved as conform, non conform, as a hint or for internal information.

Audit Manager - Evaluation Tab

Evaluation



➤ Evaluation section is shows details of the audit completed.

Audit Manager - Evaluation Tab

Evaluation I

iPad 15:21 Not Charging

Overview

Auditname	Audit sample EN
Audited object	Sample EN
Auditor	
Questionnaire	VDA

Rating

n.b. - 

Reasons for downgrading

Positive note

iPad 15:23 Not Charging

Overview

Auditname	Audit sample EN
Audited object	Sample EN
Auditor	
Questionnaire	VDA

Rating

A 90 % 

Reasons for downgrading

*Question2.5 Rating <=4

Positive note

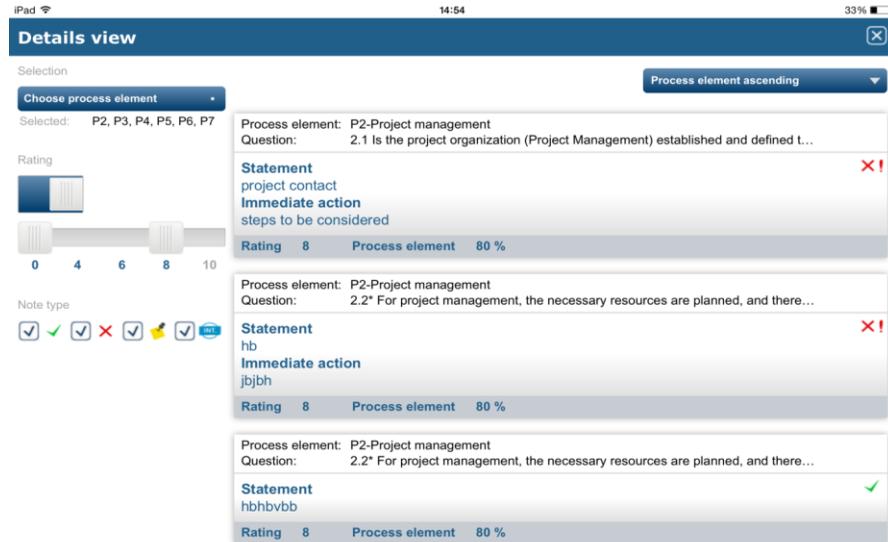
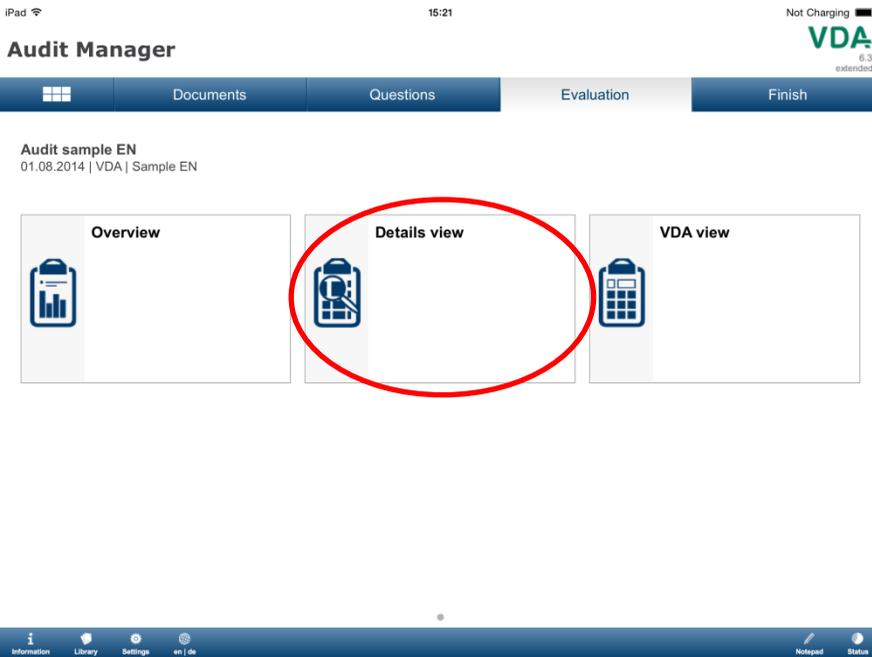
- You can comment on the evaluation in the Overview page.
- A question is downgraded if one of the questions with a star (*) is rated with the points 0 or 4; meaning a lower rate than the other questions.



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Audit Manager - Evaluation Tab

Evaluation II



Here you can see everything in detail with filters.

Audit Manager – Evaluation Tab

Evaluation III

iPad 15:21 Not Charging

Audit Manager

VDA 6.3 extended

Documents Questions Evaluation **Finish**

Audit sample EN
01.08.2014 | VDA | Sample EN

Overview Details view **VDA view**

Information Library Settings en | de Notepad Status

iPad 16:04 Not Charging

VDA view

Project management	P2 (Epm)	2.1	2.2*	2.3	2.4	2.5*	2.6	2.7*	Gen. approach P2		
	69 %	10	0	10	8	10	4	6	PV ZI KO RI		
									10 7 5 6		
Process development	P3 (Epp)	3.1	3.2*	3.3	3.4	3.5			Gen. approach P3		
	100 %	10	10	10	10	10			PV ZI KO RI		
									10 10 10 10		
Carrying out process development	P4 (Epr)	4.1	4.2	4.3	4.4	4.5*	4.6	4.7	4.8	4.9	Gen. approach P4
	43 %	n.b.	n.b.	10	0	4	6	4	6	0	PV ZI KO RI
											5 5 4 4
Supplier management	P5 (Elm)	5.1*	5.2	5.3	5.4*	5.5*	5.6	5.7			Gen. approach P5
	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.			PV ZI KO RI
											- - - -
Production	P6 (Epg)	Transport and parts handling								Gen. approach P6	
	67 %	6.1.2	6.1.3	6.1.4	6.2.5	6.2.6	6.4.4	6.6.2	6.6.3		PV ZI KO RI
		-	-	-	-	-	-	-	-		10 - 0 10
Process input	P61 (Eu1)	6.1.1*	6.1.2	6.1.3	6.1.4	6.1.5					
	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.					
Process sequence	P62 (Eu2)	6.2.1*	6.2.2	6.2.3*	6.2.4*	6.2.5	6.2.6				
	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.				
Personal resources	P63 (Eu3)	6.3.1	6.3.2	6.3.3							
	n.a.	n.a.	n.a.	n.a.							
Total performance level (Eg)	70 %	Transport and parts handling -							Generic approach	PV ZI KO RI	
											88 % 73 % 48 % 76 %

In the VDA view you can get an overview over the answered questions and their evaluations.



Audit Manager – Tab Finish

Finish

The screenshot shows the 'Finish' tab of the Audit Manager application. At the top, the status bar indicates 'iPad', '16:16', and 'Not Charging'. The app title 'Audit Manager' is centered, with the 'VDA 6.3 extended' logo in the top right. A navigation bar below the title contains five tabs: 'Documents', 'Questions', 'Evaluation', and 'Finish' (which is highlighted). The main content area displays 'Audit sample EN' with the date '01.08.2014' and 'VDA | Sample EN'. There are four panels: 'Audit result' with buttons for 'Create PDF', 'Signature', 'Send PDF', and 'Send E-Mail'; 'Audit data' with buttons for 'Create CSV' and 'Send CSV'; 'OPL' with a 'Send E-Mail' button; and 'Internal' with a 'Send E-Mail' button. A bottom navigation bar includes icons for 'Information', 'Library', 'Settings', 'en | de', 'Notepad', and 'Status'.

Audits can be sent as OPL and export it as a PDF, Email or CSV-file.



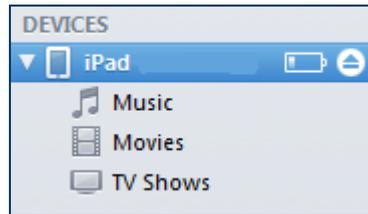
How to...

- Import a PDF document 
- Export an Audit report 
- Import a new questionnaire 

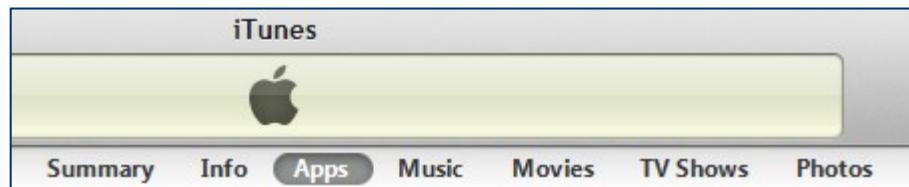
... step by step

Import PDF documents

- 1 After you installed iTunes, download the app
- 2 Connect the iPad which would be detected automatically.



- 2 Click into the category “Apps”.



Audit Manager

- 3 Scroll down and chose “Audit Manager” for file sharing.



- 4 Import the documents saved as .pdf-file via “Add...”.



5 Chose PDF and sync.

The screenshot displays the 'Audit Manager Documents' section of the application. On the left, under 'Apps', 'Audit Manager' is selected. The main area shows a list of documents:

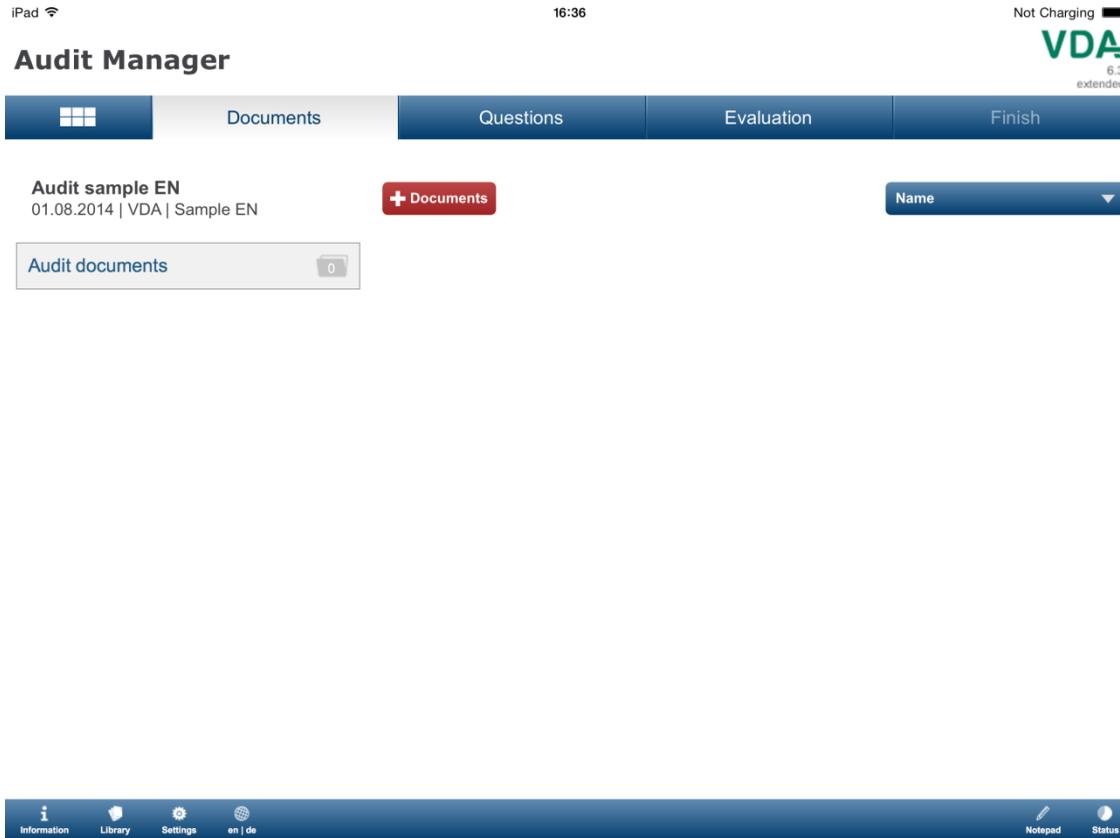
Document Name	Date	Size
Backups	Today 15:55	148 KB
Export -	Today 14:44	56 KB
PDF_Sample_1.pdf	Today 14:09	136 KB

At the bottom, a capacity bar shows the following usage:

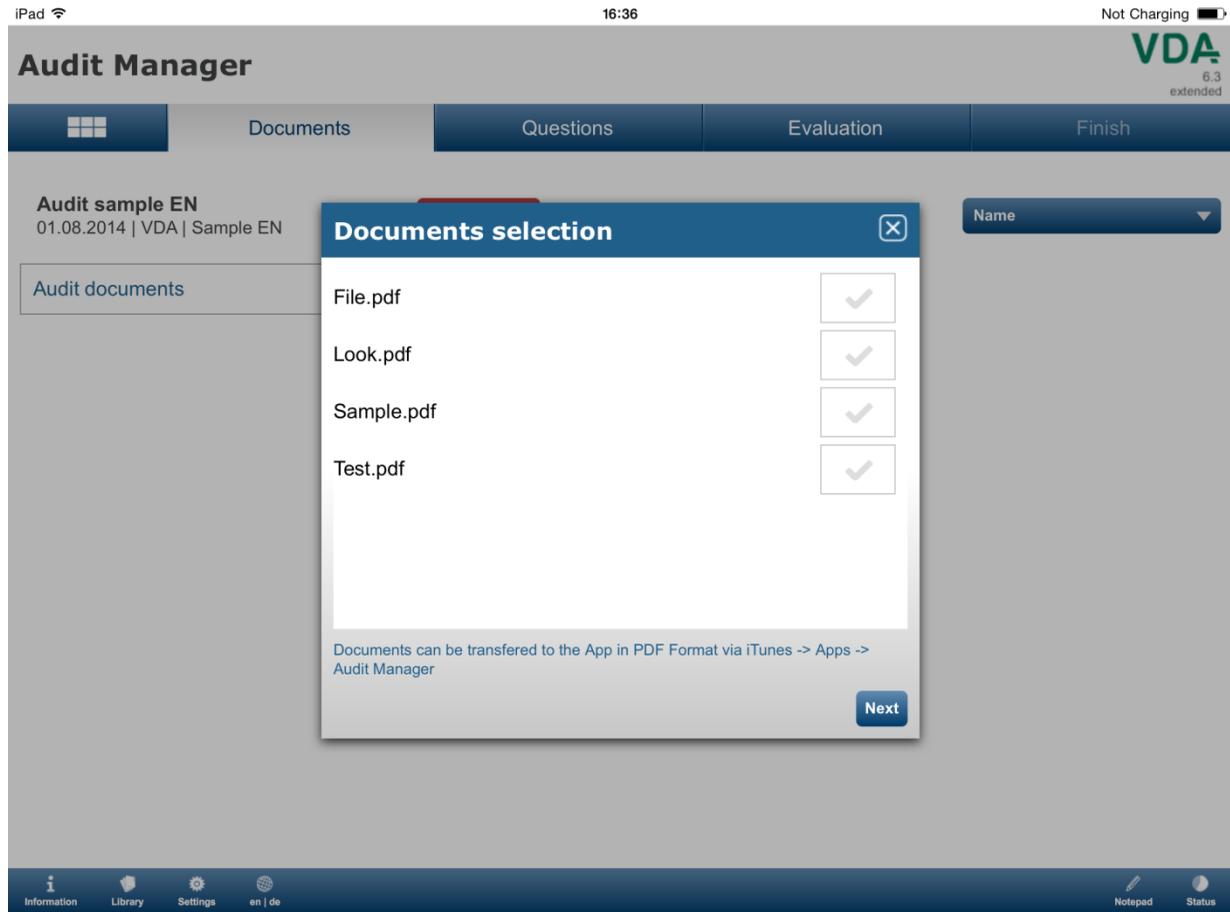
Category	Usage
Photos	0,05 GB
Apps	0,08 GB
Other	1,02 GB
Free	12,3 GB

The total capacity is 13,36 GB. A 'Sync' button is located in the bottom right corner.

6.1 Call up the app and the according audit. Click on “Documents”.



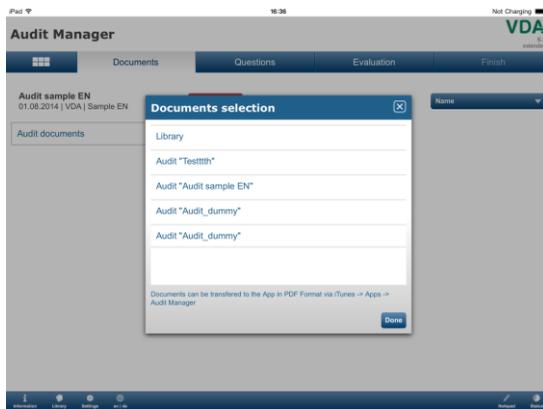
6.2 Chose PDF-file.



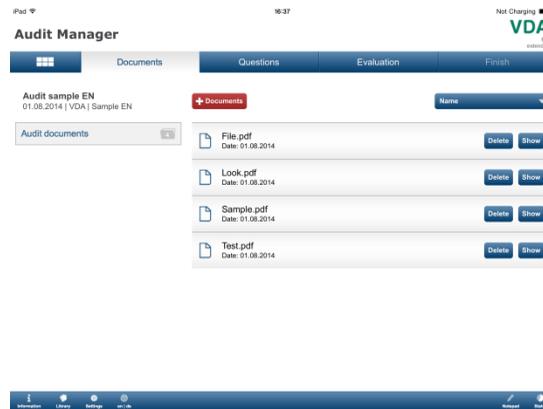
6.3 Assign Audit documents

- Library: visible for all
- Chosen audit: visible only with access to the audit

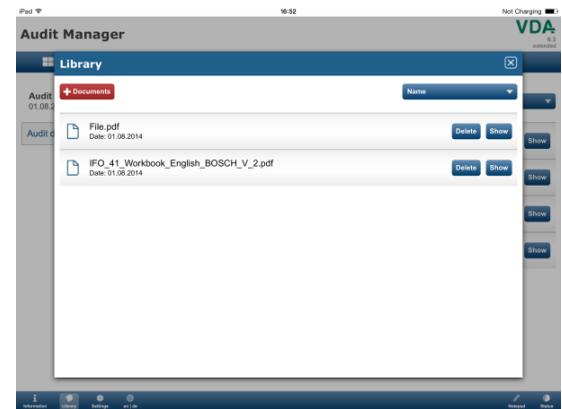
Document selection



Imported to an audit



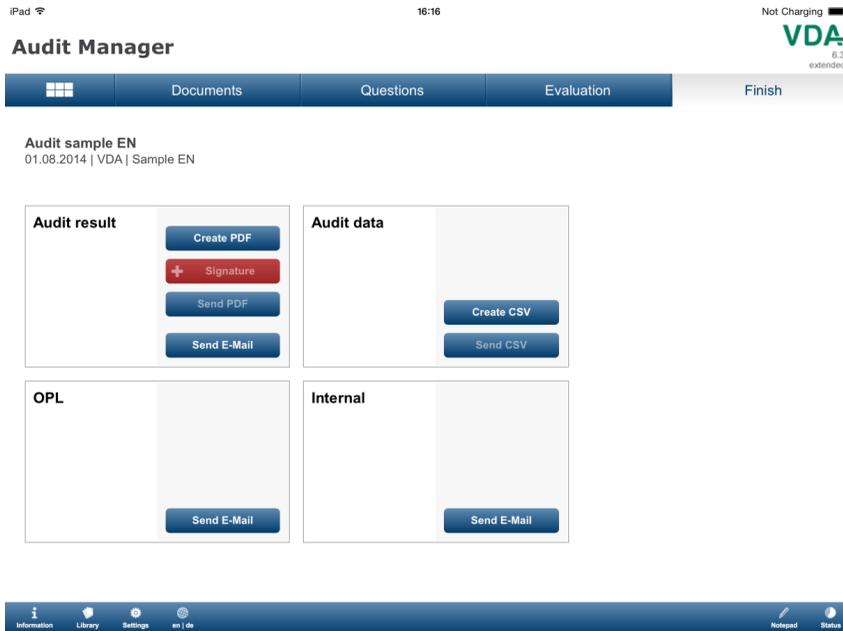
Imported to the library



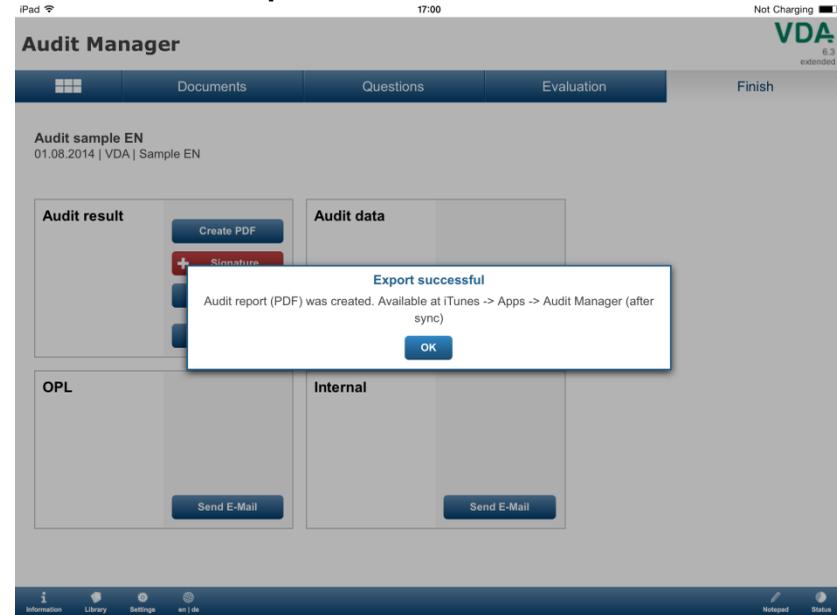
Export audit report

- 1 Click on “Finish” and click on “Create PDF”.
- 2 A message appears as “Export successful”

Create PDF



Export successful



Audit Manager – Export PDF

- 2 Export is shown automatically in iTunes.
→ Save via “Save to...”

Apps



Audit Manager Documents

Document Name	Date	Size
Backups	Today 17:00	1.2 MB
Export - Report_Audit_sample_EN_Sample_EN_01.08.2014	Today 17:00	76 KB
Questionnaire_Draft_test1.csv	30/07/2014 16:19	20 KB
Questionnaire_Ap.1. Reference SELF-ASSESSMENT QUESTIONNAIRE- Oct. 09...	04/02/2014 14:45	40 KB
Questionnaire_Ap.3. GSCP Reference AUDIT CHECKS - Oct. 09.csv	04/02/2014 14:49	148 KB
Questionnaire_N93 A12.csv	16/07/2014 15:18	8 KB
RGM_21_Auditapp_English.csv	28/05/2014 13:54	36 KB
RGM_Auditapp_Sheets.csv	05/05/2014 12:40	28 KB
Test.csv	Today 13:47	20 KB

Audit Manager - Questionnaire

Import a new questionnaire:

1 Standard format of all cells.

Note: Neither renaming the headings or changing the order of the template will produce an error while upload.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W
1	Type	Number	Title	Title_EN	Title_ES	Question	Question_EN	Question_ES	Description	Description_EN	Description_ES	Samples	Samples_EN	Samples_ES	Requirements	Requirements_EN	Requirements_ES	Answers	Answers_EN	Answers_ES	Rating	Rating_EN	Rating_ES
2																							

3 Enter Type (column A), either C (Chapter) or Q (Question) with the according mandatory fields.

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W
1	Type	Number	Title	Title_EN	Title_ES	Question	Question_EN	Question_ES	Description	Description_EN	Description_ES	Samples	Samples_EN	Samples_ES	Requirements	Requirements_EN	Requirements_ES	Answers	Answers_EN	Answers_ES	Rating	Rating_EN	Rating_ES
2	C	Mandatory	Mandatory	Mandatory	optional	won't be shown	won't be shown	won't be shown	won't be shown	won't be shown	be shown	won't be shown	won't be shown										
3	Q	Mandatory	Mandatory	Mandatory	optional	Mandatory	Mandatory	optional	optional	optional	optional	optional	Mandatory	Mandatory	Mandatory								

Template for filling the Questioners



Microsoft Office
Excel Worksheet

Note: Mandatory fields are marked in RED in the above screen shot



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4 Different Requirements are separated via “|”

```
Requirement 1 | Requirement 2 |  
Requirement 3 | Requirement 4 |  
Requirement 5 | Requirement 6  
Requirement 7 |
```

5 Format evaluation scale: Text 1. Button:0|Text 2. Button:1| and so on

Note: if you only have 3 rating criteria's only 3 buttons will be shown in the app

U	V	VV
Rating <input type="button" value="v"/>	Rating_EN <input type="button" value="v"/>	Rating_ES <input type="button" value="v"/>
Nein:0 : : Ja:4	No:0 : : Yes:4	No:0 : : Yes:4
Nein:0 : : Ja:4	No:0 : : Yes:4	No:0 : : Yes:4
Nein:0 : : Ja:4	No:0 : : Yes:4	No:0 : : Yes:4

- 6 Edit and save as .xlsx file.
- 7 Save again as .csv-file → do not reopen, loss of the formatting is possible.

Possible mistakes:

1. Wrong line length; missing mandatory fields (usually Type Q).
2. Wrong evaluation length; not separated by “|” or wrong assignment.
3. Mistakes in the navigation tree. Column B: always a number at last and not more than two sub items.

THANK YOU

