

# **AmpliDECT400BT**

Digital Cordless Telephone with Large Buttons and Blue Tooth



**English** 

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### INTRODUCTION

Congratulations on purchasing your Geemarc AmpliDECT400BT telephone. This telephone offers all the advantages of cordless technology (compliant with Digitally Enhanced Cordless Telecommunications-DECT standard) together with large buttons which are helpful if you are partially sighted. This telephone is also hearing aid compatible. The AMPLIDECT400BT has Bluetooth, enabling you to connect to a compatible headset effortlessly and without the bother of trailing wires.

Its is important that you read the instructions below in order to use your Geemarc telephone to its full potential. Keep this user guide in a safe place for future reference.

This guide explains how to use the following telephone:

#### AmpliDECT400BT

This guide applies to single and multiple handset systems.

### INTRODUCTION

### **Unpacking the Telephone**

When unpacking the telephone, you should find the following in the box:

- 1 AmpliDECT400BT handset
- 1 AmpliDECT400BT base
- 1 Mains power adaptor
- 1 Telephone line cord
- 1Belt clip
- 3 x AAA rechargeable batteries
- 1 User Guide



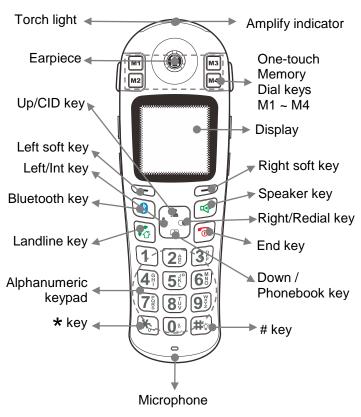
For product support and help visit our website at <u>www.geemarc.com</u>

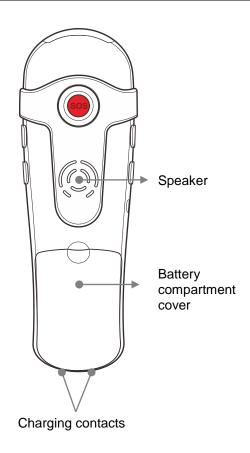
Telephone 01707 384438

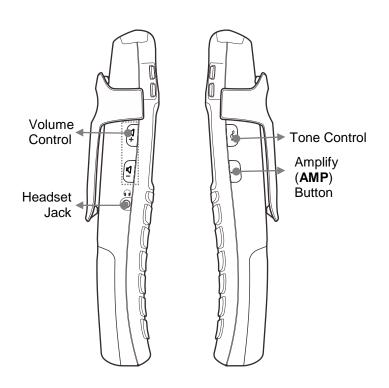
Or fax 01707 372529

## **General Description**

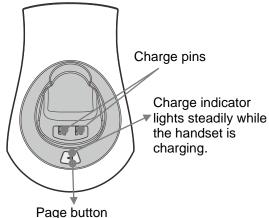
#### **Handset Description**







#### **Base Description**



#### **Rear of Base Description**



- (\*) Classified "hazardous voltage" according to EN60950 standard
- (\*\*) Classified TNV-3 according to EN60950 standard

#### **LCD Screen Description**

The LCD screen is split into two distinct areas:

**The icon area**. This is found at the top of the screen. This displays the various system icons which help you to

This displays the various system icons which help you to use the telephone.

**The main area**. This is found across the centre of the screen. It displays the following:

- number being dialled
- call display information
- phonebook
- menu information
- in standby mode, handset number and current time

uii	10
4	New Call This indicates you have missed one or more calls
	Signal Strength icon This shows the current signal strength. More bars indicate more signal strength. If the handset is too far from the base, the icon will blink
<b>(</b> · ))	Line icon This indicates that the line is engaged
-0	Key Lock icon This indicates the keypad is locked
	MSG Waiting icon This indicates that you have one or more voice messages

[(-))	Handsfree icon This indicates handsfree loudspeaker is activated.
	Alarm icon This appears when you set an alarm to ring at a specified time.
()	Battery Status icon This is always displayed when your telephone is switched on. It shows the level of battery charge. More bars indicate more battery charge

### **Keys Description**

	Landline Key Make/Answer calls
*	Bluetooth Key Make/Answer calls through a Bluetooth Headset
4	Speaker Key Activates the speakerphone if pressed during a call
<u></u>	End Key End a call Long press to power the telephone on/off



#### **Navigation Key**



#### **UP/CID** key

Scroll up through lists and menu options
Increase the earniece/

Increase the earpiece/ speakerphone volume during a call

Enter the Call List



#### **Down/Phonebook Key**

Scroll down through lists and menu options

Decrease the earpiece/ speakerphone volume during a call

Enter the Phonebook



#### Int Key

Set up an internal call to another handset

Transfer an incoming call to another handset Set up a conference call with an external line and an internal handset



#### **Redial Key**

Enter the Redial List Insert a pause when pre- dialing a number

	Performs the function shown by the text immediately above it on screen. This text is context sensitive.
M1)~[M4]	One touch Memory Keys Store up to 4 numbers for one-touch memory dialing
₩,,,,	<b>* Key</b> Press and hold to turn on/off keypad lock
#*	# Key Press and hold to turn on/off torch
<b>O</b> <u>*</u>	Press and hold this key until the icon appears to activate the shaker and visual ringer function. Press and hold this key again until the icon disappears to deactivate it.

# Menu Navigation

Press 'MENU' soft key to activate the menu

To scroll through the menu options, press and or





To select a menu, press the **'SELECT'** soft key when the desired menu option is displayed on the screen.

Press the 'BACK' soft key to return to the previous screen.



Press to return to standby mode.

#### Location

Ensure you situate the telephone close enough to the power socket so that the cable will reach safely without stretching. Also, the mains power needs to be easily accessible in case you need to disconnect the power.

Make sure the telephone is at least 1 metre away from other electrical products e.g. TV, radio and monitors so as to avoid interference. Also, avoid direct heat and sunlight.

We advise you to place the telephone on a table cloth or similar, as the rubber feet on the base can mark some surfaces

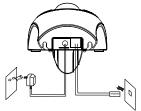
#### **Handset Range**

The telephone has a range of 30-50 metres indoors and up to 300 metres outdoors. The range will be reduced when there is no clear line of sight between the base and handset. Place the base as high as practically possible to ensure the best signal between the base and the handset. The icon at the top left of the LCD display will flash and the signal strength bars will disappear to warn you if you have moved out of range of the base. You will need to move closer to the base station as the telephone line might be disconnected and the handset will return to standby.

# **Setting Up**

Plug the power cable into the power socket on the base. Plug the adaptor into the mains supply and switch the supply on. (\*)

Connect the line cord plug to the line socket on the base. Connect the other end of the line cord to the PTT socket. (\*\*)



To AC wall outlet To phone wall outlet Install the rechargeable batteries into the handset. The handset requires three Nickel Metal Hydride (NiMH) AAA batteries. These are supplied with your telephone.

- 1) Slide the battery cover in the direction of the arrow.
- 2) Insert batteries as indicated, ensuring to match polarity (+,-).



To replace the battery cover, slide the cover up until it snaps into place.



Place the handset on the base. The battery icon will be displayed on the handset. Once the handset is fully charged, the display will show a full battery symbol.

The telephone has an automatic charging control to avoid excessive charging.

Before the handset can be used, the handset batteries must be charged for a minimum of 15 hours on the AmpliDECT400BT base.

- (\*) Classified "hazardous voltage" according to EN60950 standard
- (\*\*) Classified TNV-3 according to EN60950 standard.

## **Battery Use**

The **!!!** icon is continuously displayed at the top right corner of the LCD display. The icon indicates the level of battery power. The more bars displayed, the more power left.



When the battery is too weak for the telephone to operate, the handset will automatically switch off. Place the handset on the base to charge the handset battery. Under ideal conditions, the handset battery should give about 6 hours talk time or 24 hours standby on a single charge.

# Using the Belt Clip

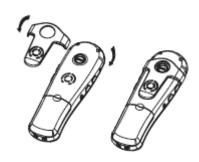
The belt clip supplied allows you to conveniently carry the handset around. It clips easily to your belt, waist band or shirt pocket.

#### Attach Belt Clip

Attach the belt clip to to the rear of the handset. Make sure the belt clip locks into place.

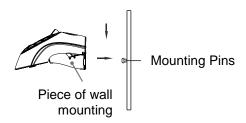
#### **Remove Belt Clip**

Insert a screw driver along the edge of one of the belt clip arms and release the clip. Lift the clip off the handset.



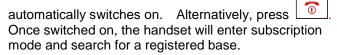
## **Wall Mounting**

Place the plate for wall mounting under the telephone. Drill 2 holes in the wall 60 mm apart, insert the wall plugs and the wall mounting screw. The screws should protrude 6-7 mm. Fit the base onto the screw-heads and slide down to secure.



## **On/Off Settings**

When the handset is placed on the charger it



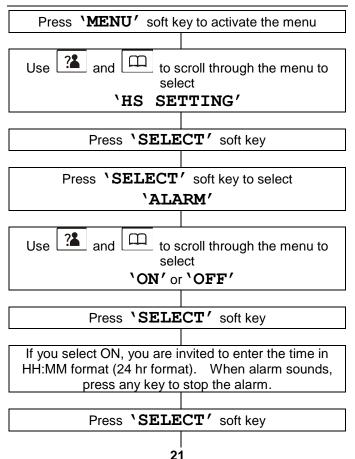


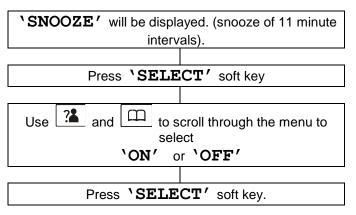
If the handset finds a base, the handset will enter standby mode and is now ready for use.

If the handset is unsuccessful in finding a base, the handset will behave as if Out of Range. Try moving closer to the base.

To turn the handset off, press \_\_\_\_\_. The LCD display will then disappear and switch off.

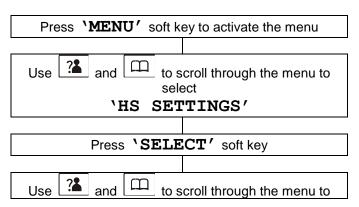
#### Alarm

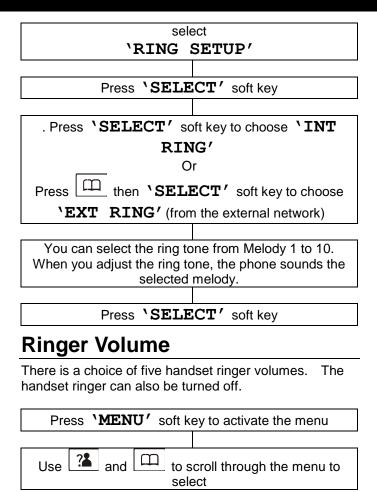


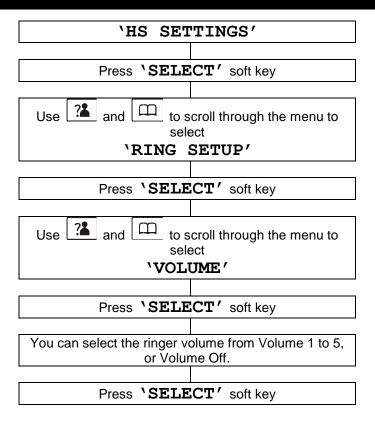


### **Ringer Tones**

There is a choice of 10 handset ringer tones (5 melodic, 5 polyphonic) to notify you of incoming calls.



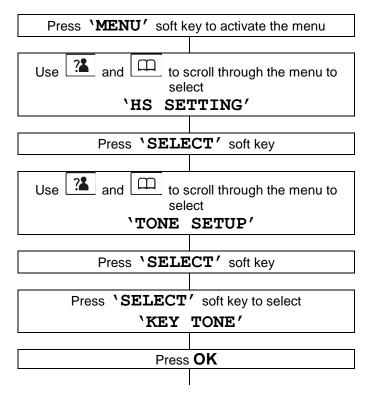


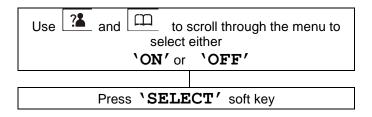


**Notes:** If you set the volume to **'OFF'**, when a call comes in, only the **'NEW CALL'** information appears on the LCD.

# **Key Tone Settings**

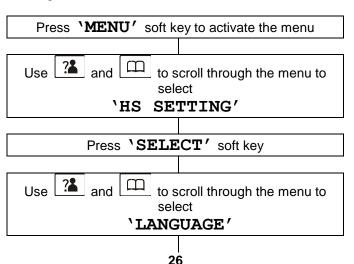
There are 2 options for the key tone each time a key is pressed, ON or Off

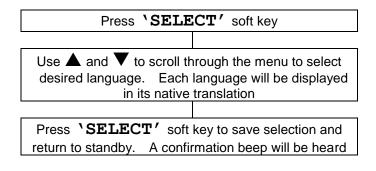




# Language

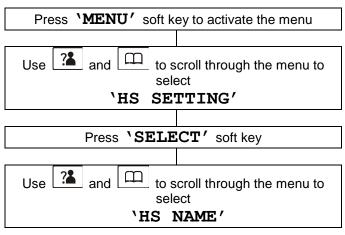
The handset supports 7 language, (English, German, French, Italian, Turkish, Spanish and Portuguese). You can choose the language used to display menu messages.

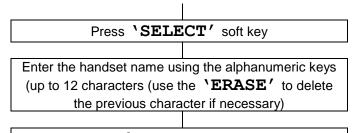




#### **Handset Name**

The handset label is displayed in the standby mode. This name can be modified..

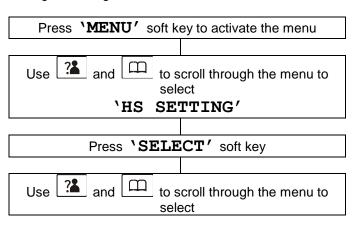


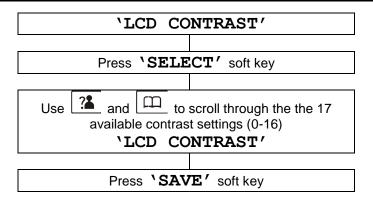


Press **'SAVE'** soft key. Handset name will be displayed above the handset number is standby.

#### **LCD Contrast**

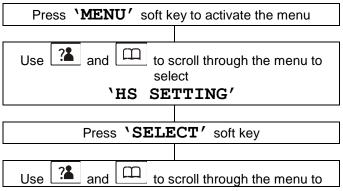
The visibility of the display can be optimised using this setting according to the environment.

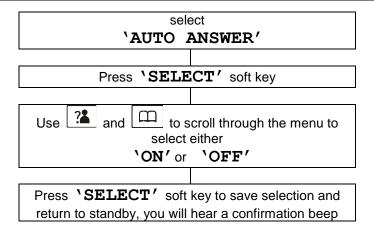




#### **Auto Answer**

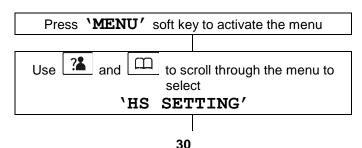
When auto answer is on, you can answer a call by simply picking up the handset from the base without pressing a key.

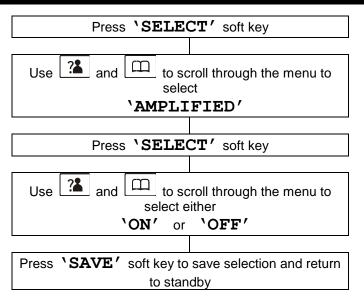




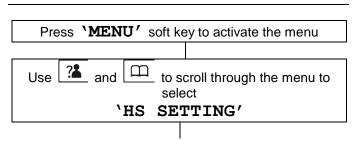
# **Amplified**

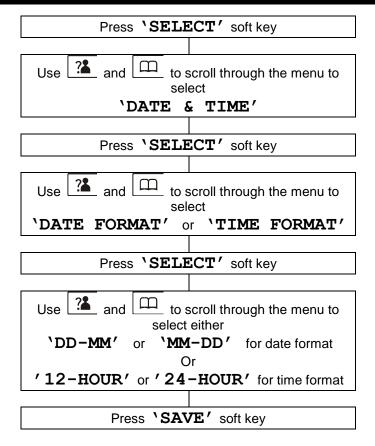
When amplification is on, the amplify function will be On every time a call starts. You will not need to press the ad hoc **AMP** button. If you switch this function on, the handset receiver volume adjustment is 15-30 d B. Otherwise the receiver adjustment button is 0-15dB.





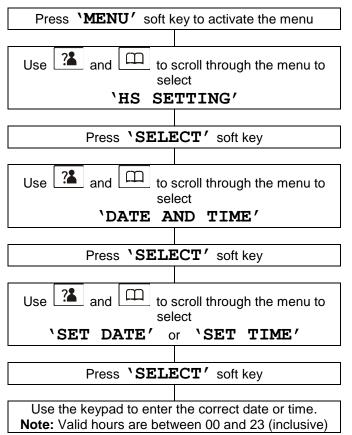
#### **Date Format**

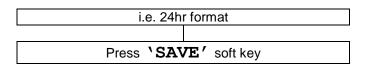




Note: If you select the 12-HOUR time format, AM or PM will appear on the right of the time in standby mode.

#### **Date and Time**

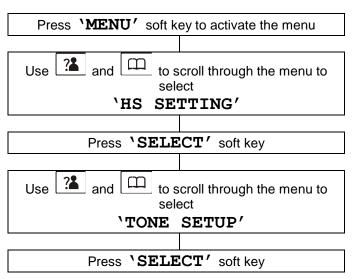


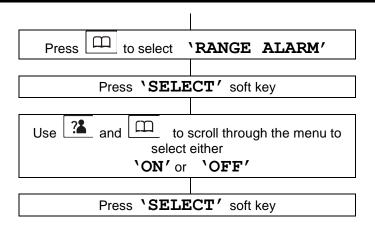


**Notes:** If you subscribe to a Caller Display service, the time will be set automatically.

## Range Alarm

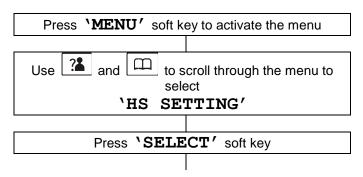
A beep will be heard when the handset is out of range of the base during a call. You can enable/disable this audible warning.



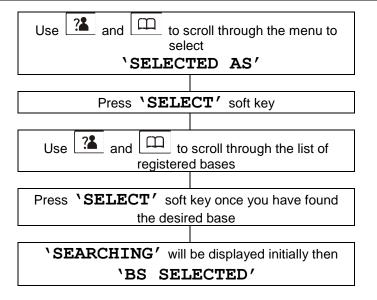


### Selecting a Base

You can select a base other than the one already registered to the handset



## **HANDSET SETTINGS**



#### Release a Handset

A registered handset can be removed from a base if necessary

Press 'MENU' soft key to activate the menu					
Use ? and to scroll through the	e menu to				
'BS SETTING'					
Press <b>`SELECT'</b> soft key					
Press <b>'SELECT'</b> soft key to select '	DELETE				
HS'					
The display will show <b>\PIN?'</b> Use the keypad to					
type in your PIN (default 0000)					
Press <b>`SELECT'</b> soft key					
All handsets currently registered with the base will be					
displayed on the LCD display. Use ? and and					
to select the handset to be released					

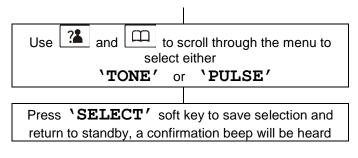
Press **'SELECT'** soft key. The released handset will now behave as an unregistered handset.

**Note:** If you select the handset you are using a warning tone will be heard.

#### **Dial Mode**

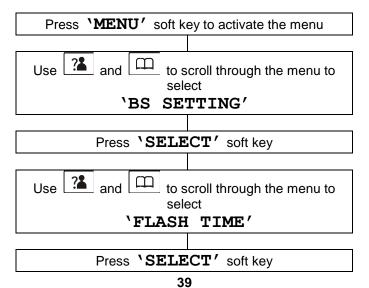
In the UK, all telephone exchanges now use Tone dialling. The dial mode setting is pre-set to Tone. If your telephone does not dial out, it is probably being used from an older private switchboard (PBX). In this case, the dial mode must be changed to Pulse.

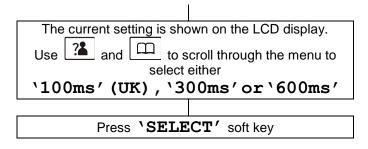
Press 'MENU' soft key to activate the menu					
Use ? and to scroll through the menu to select					
'BS SETTING'					
Press <b>`SELECT'</b> soft key					
Press to select	'DIAL MODE'				
Press <b>\SELECT'</b> soft key					



#### Flash Time

The Flash time can be changed if required.

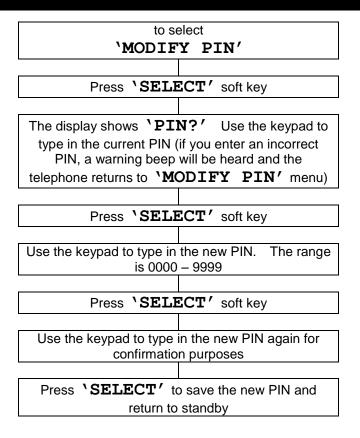




# Personal Identification Number (PIN) Settings

The PIN is required for a number of options e.g. registering a new handset and resetting a handset. The PIN is pre-set to '0000'. This can be changed – this is recommended for confidentiality.

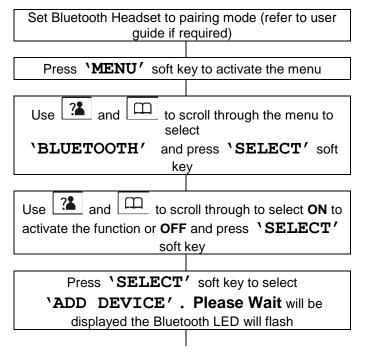
Press 'MENU' soft key to activate the menu							
Use and to scroll through the menu to select  'BS SETTING'							
Press <b>\SELECT'</b> soft key							
Use and to scroll through the menu							



### Pairing with Bluetooth Headset

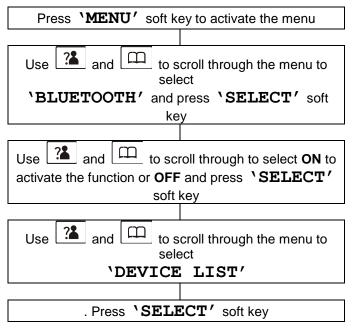
Ensure you have Bluetooth Headset User Guide ready to consult.

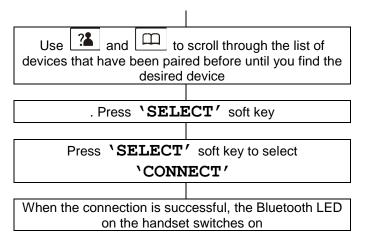
Up to 8 devices can be paired with your Bluetooth handset.



The screen displays all the devices found. Use and to scroll through to select the correct device and press **`SELECT'** soft key. You will then hear a tone through the headset-the devices are connected.

## **Connecting the Headset**

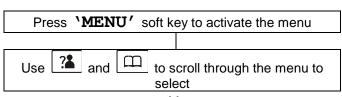


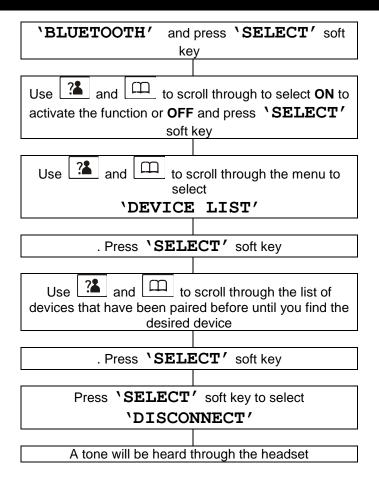


**Note**: If you turn the Bluetooth headset off, when you turn it back on again, you may need to connect to the handset again

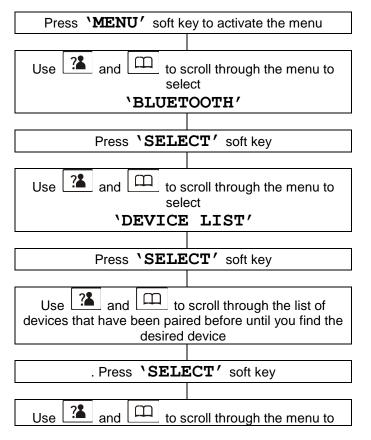
To get the best quality sound, stay within 3 metres of the base.

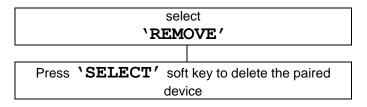
### **Disconnecting the Headset**





#### Removing a Paired Headset

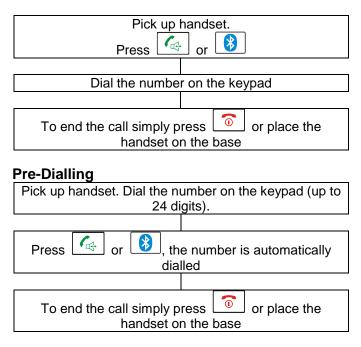




**Note**: If you turn the Bluetooth headset off, when you turn it back on again, you may need to connect to the handset again

To get the the best quality sound, stay within 3 metres from the base.

### Making a Call



**Note:** If you make an incorrect entry while pre - dialling the telephone number:

- Press **`ERASE'** soft key to clear the last digit and then enter the correct number
- Press to insert a pause if required

#### Call Switching

You can switch between the handset and the Bluetooth headset during a call (the handset must be paired and connected to the Bluetooth headset).

During a call using the handset, press , the call will switch to the Bluetooth headset.

During a call using the Bluetooth headset, press the call will switch to the handset.

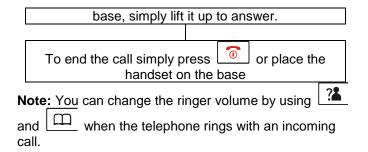


### Receiving a Call

When an incoming call is received the telephone rings and the (1) icon will flash on the LCD display. If the caller can be identified (due to subscription to a Caller Display service), the caller's telephone number will be displayed.

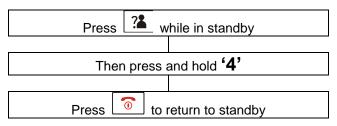
If the caller cannot be identified, 'NEW CALL' will be displayed. If you have a voice message, 'MSG WTG ON' and icon will be shown on the LCD.

Press to answer a call through the handset or , to answer the call through a connected Bluetooth headset If auto answer activated, when the handset is in the



If the polyphonic ring tone (Melody 6-10) is selected, the ring tone may continue for a few seconds after another handset registered to the base is answered or after a caller has hung-up.





#### **Mute Function**

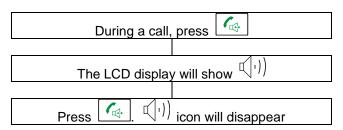
If you wish, you can speak privately to someone else in the room without your caller overhearing. You will still be

able to hear the caller but they cannot hear you during the mute operation.



#### Handsfree

During a call, you may turn on the speakerphone built in the handset. Whilst in handsfree mode you simply place your handset on a surface such as a desk or table and enjoy the freedom of handsfree.



### **Receiving Volume**

During a conversation, the **VOL+** or **VOL-** keys adjust the ear piece or handsfree speakerphone volume level. The volume can be adjusted from level 1 to 5. The selected volume is displayed in the LCD display.

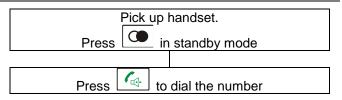


You can also use the **AMP** key on the right hand side of the handset. This will give an extra boost to the volume 40dB. When you press this key during a conversation, the red Amplify indicator on the handset lights up. If you press this key again, the extra amplification will stop and the indicator will switch off.

To adjust the tone to suit your hearing requirements, use the **TONE** control on the right hand side of the handset.

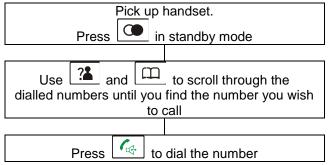
**Caution:** This telephone can produce very loud sould levels. Repeated exposure to amplification levels greater than 18dB may be harmful to people without hearing loss.

#### **Last Number Redial**



#### Recalling Recent Numbers

You can call back any of the last 10 numbers dialled as follows:

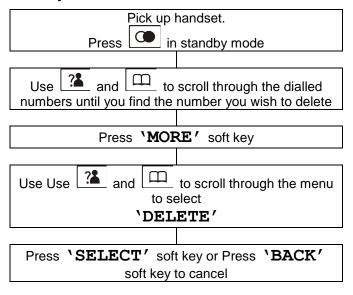


#### Notes:

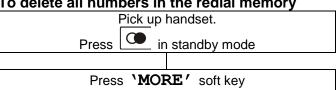
- When no numbers are found, EMPTY is displayed
- If the redial memory is full i.e. 10 numbers stored, each time you dial a new number, the oldest number stored is automatically erased and the redial memory is updated.

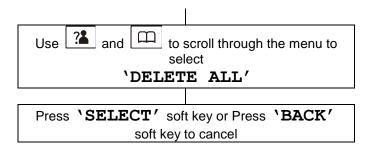
#### **Deleting Recent Numbers**

#### To delete a specific number in the redial memory

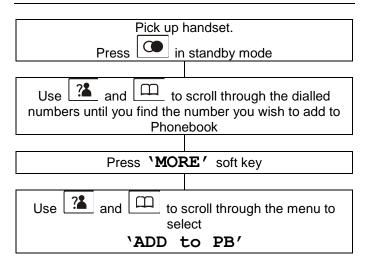


To delete all numbers in the redial memory





#### Adding Recent Numbers to Phonebook



Press **`SELECT'** soft key or Press **`BACK'** soft key to cancel

Complete storing the Phonebook entry as descibed in Adding Phonebook Entries (Phonebook Chapter). Obviously, the telephone number will already be typed in.

Press **'SELECT'** soft key or Press **'BACK'** soft key to cancel

## Paging the Handset

If you wish to locate the handset simply follow the instructions below:

Press •)), located on the front of the base for less than 5 seconds

All registered handsets will be paged and will ring for about 60 seconds

Press **'BACK'** soft key on the handset to stop paging mode.

Alternatively, press on the base to stop paging mode

#### **Call Timer**

Your handset automatically times the duration of every external call. The time is shown during the call and for a few seconds after the call has ended.

### **Key Lock**

When this feature is turned on, all buttons will be locked and will not function.

Incoming or intercom calls can be answered by using

or B. However, when you complete the call and hang up, the telephone returns to lock mode. This feature is useful to avoid pressing buttons by mistake.

Switch lock On: Press until icon is displayed.

Switch lock Off: Press until icon disappears from the display.

**Note:** In locked mode, if you press any key, you will hear a warning tone.

The features described in this section are only available if you subscribe to a Caller Display service from your network provider.

Caller Display means you can see who is calling on your handset display (provided the number is not withheld, unavailable or is an international call).

The display shows **'PRIVATE'** for a witheld number.

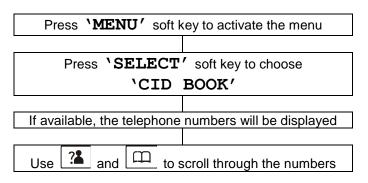
The display shows **'OUT OF AREA'** when someone calls from an area where Caller display is not offered by the telephone service provider.

Whether you take a call or not, the caller's details are stored in the Call list. The call list stores the last 20 incoming calls.

The 

symbol will be shown on the handset display if you receive a call in your absence. When the call list memory is full, this icon will blink on the LCD.

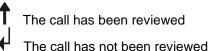
#### View Caller Display List



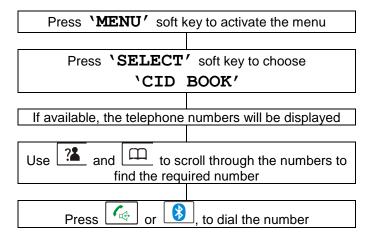
**Notes**: You can also accress the CID book directly by pressing in standby mode.

If there are no caller ID telephone numbers in the call list, **EMPTY** is displayed.

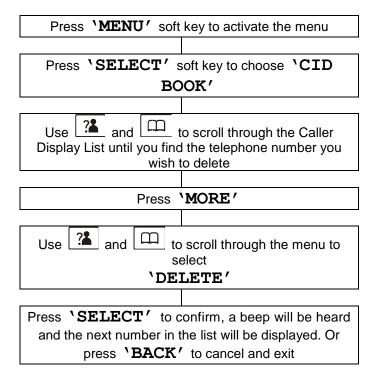
Each telephone number in the CID book is marked with an arrow:



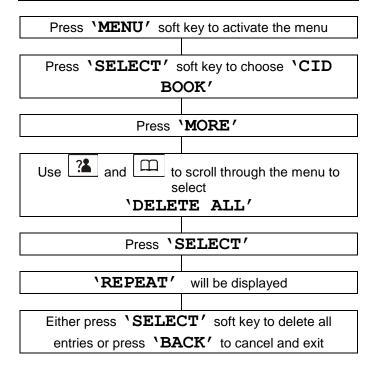
# Dial a Number from the Caller Display List



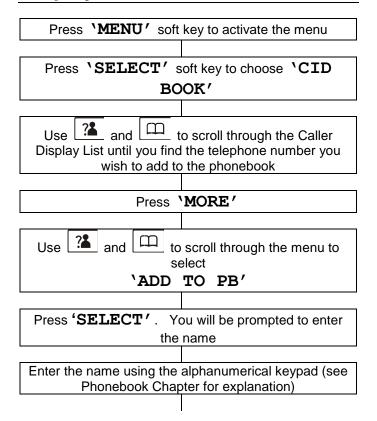
# Delete an Entry from the Caller Display List

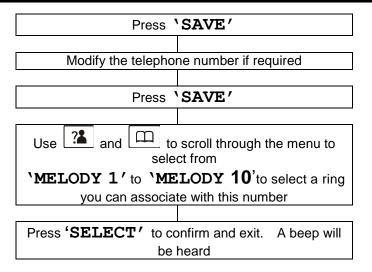


# Delete All Entries from the Caller Display List



## Add Entry from the Caller Display List to Phonebook





Telephone numbers can be stored in the phone book. This is very useful for frequently used numbers as you can make a call easily without having to remember or enter the telephone number.

The phone book can contain 50 entries. Each phone number can contain up to 20 digits.

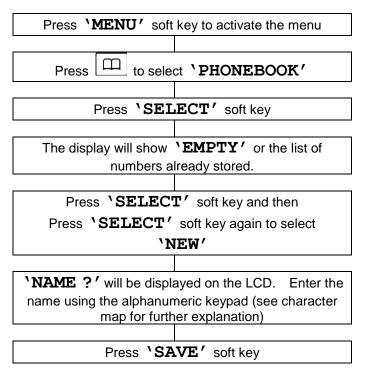
## **Character Map**

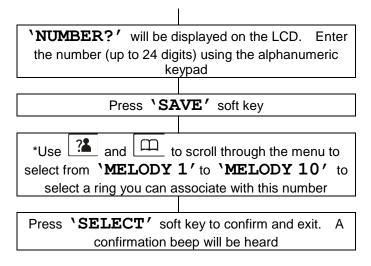
Key	Characters									
0	(sp	c) 0	,	?	/			,	!	
1	1	@	_	+	-	"	(	)	%	
2	Α	В	С	а	b	С	2			
3	D	Е	F	d	е	f	3			
4	U	Н	ı	g	h	i	4			
5	っ	K	L	j	k		5			
6	Μ	N	0	m	n	0	6			
7	Ρ	Q	R	S	р	q	r	S	7	
8	T	U	V	t	u	٧	8	•		
9	W	X	Υ	Z	W	Х	у	Z	9	

Press each key the relevant number of times to get the letter you need e..g. to get the letter J, press the 5 key once, to get the letter S, press the 7 key four times in quick succession.

To move on to the next letter, wait a few seconds and the flashing cursor will appear after the last letter you entered. You may now enter the next letter.

## **Create a Phone Book Entry**





**Note:** Use **'ERASE'** soft key to correct a mistake.

**`ERASE'** will clear the last digit entered.

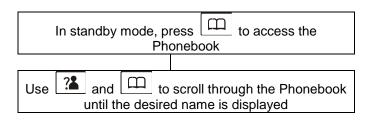
\*If you want to set a VIP number, you should select a special ring tone for it. The ring tone should be different from the external ring you have set. You can set up to 9 VIP ring tones that are associated with 9 VIP numbers/groups.

## VIP ring tones associate with 9 VIP numbers/groups. Insert Pause

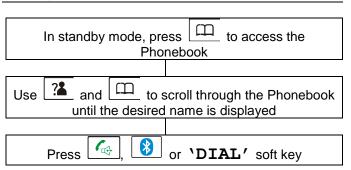
Inserting a pause provides a delay of 3 seconds. This is necessary with some telephone systems.

To insert a dialling pause between numbers when storing a number, press until P appears in the LCD display.

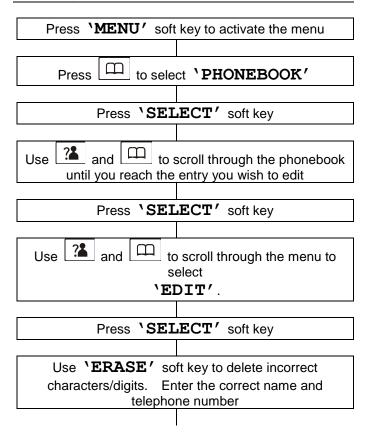
#### **View Phone Book Entries**

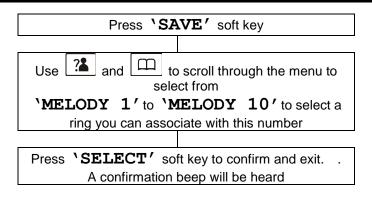


# Dialling using a Phone Book Entry

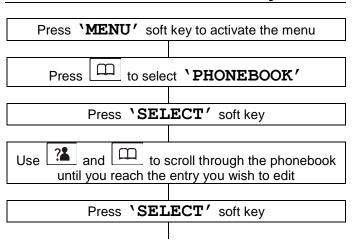


#### Modify a Phone Book Entry



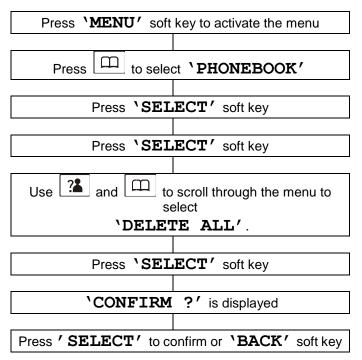


#### Delete a Phone Book Entry



Use and to scroll through the menu to select

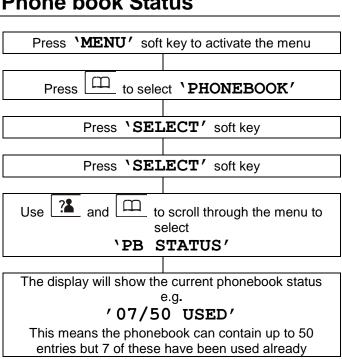
#### **Delete all Phone Book Entries**



# PHONE BOOK

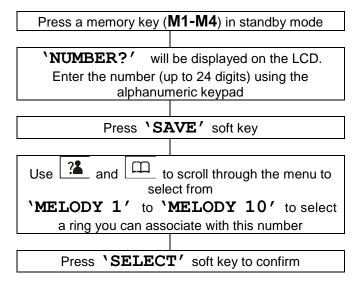
to cancel

## Phone book Status



# Storing Memory Numbers

You can store up to 4 numbers in direct memories. All of these numbers will be stored in the phonebook.



# **Viewing Memory Numbers**



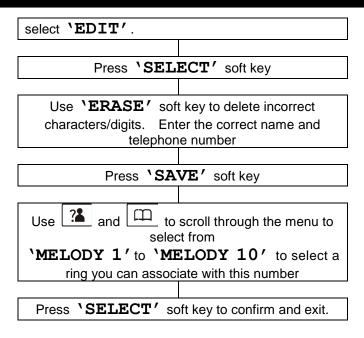
Use and to scroll through the Phonebook until the desired name is displayed

# **Dialing a Memory Number**

Whilst in standby mode, press one of the memory keys (**M1-M4**) to dial out the corresponding number.

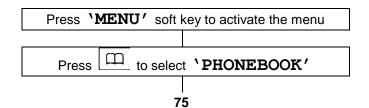
# **Editing a Memory Number**

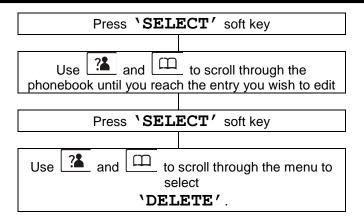
The memory default names are M1, M2, M3, M4. You can add a name after them but not delete the default name e.g. M1 can become M1:Home Press 'MENU' soft key to activate the menu to select **'PHONEBOOK'** Press Press 'SELECT' soft key Use and to scroll through the phonebook until you reach the entry you wish to edit Press 'SELECT' soft key and to scroll through the menu to



# **Deleting a Memory Number**

The memory default names are M1, M2, M3, M4...





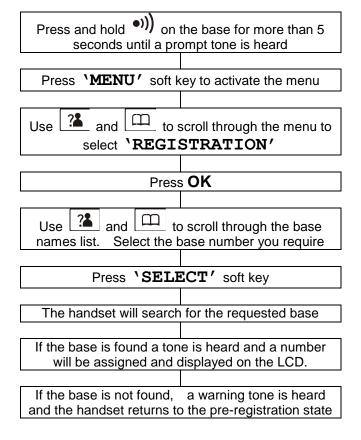
The handset that came with your base is already registered to the base (factory setting). This is registered as handset 1. Each additional handset you purchase must be registered to the base.

Up to 5 handsets can be registered to one base unit. This means you can make internal calls between registered handsets, transfer an incoming call between handsets and answer a call anywhere in the office or home at any time as all the handsets will call at the same time.

You can also register up to 4 base units to each handset. This will increase the phone range, allowing you to move between the telephone coverage areas.

, allowing you to move between the telephone coverage areas.

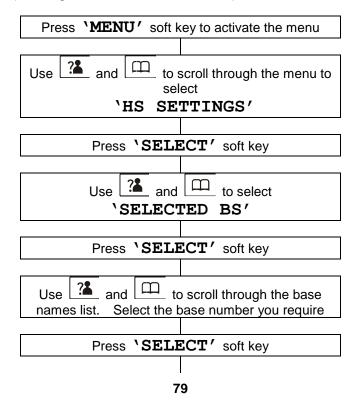
# Register a new Handset



## Select a Base

Your handset can be used with up to 4 bases.

**Note:** In order to use the handset with more than one base unit, the handset must be registered with each base (see Register a New Handset section).

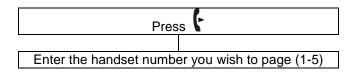


The display will first show **`SEARCHING'**then **`BS SELECTED'** 

## **Internal Calls**

When using several handsets registered to the same base unit, you can make internal calls and transfer external calls between handsets.

## Make an Internal Call



#### Notes:

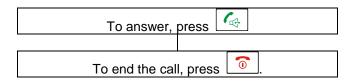
If an incorrect handset number is entered i.e. one that does not exist, the handset will return to standby

To cancel an internal call, press



## Receive an Internal Call

The paged handset will ring. The calling handset number will be dsiplayed on the LCD display



#### Notes:

to answer the call.

If there is an external call during the course of an internal call, low beeps will be heard in the background. The internal call can be finished by pressing . The normal external call ring tone will be heard, press

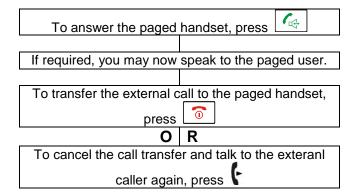
## **Call Transfer between Handsets**

An externall call can be transferred from one handset to another.

During a telephone conversation, when you wish to transfer the call. press . Your external caller will be placed on hold

Enter the handset number you wish to transfer to (1-5)

The paged handset will ring. The calling handset number will be dsiplayed on the LCD display



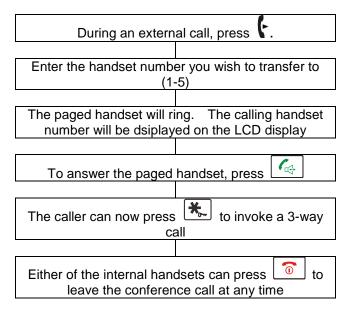
#### Notes:

On transferring a call, you may hang up before the paged handset answers. The connection between the external caller and the paged handset is complete once you hang up.

If the paged handset does not answer a call within a predetermined time, the call will be transferred back to your handset.

# Three-way Conference Call

When you have both an external call and an intercom call in progress – you can set up a 3-way call



# CALL WAITING

# Caller Display on Call Waiting

When you subscribe to a Call Waiting service from your telephone network, the telephone will display the name and number of the second caller whilst you are having your initial conversation.

Press **`FLASH'** soft key to answer the second caller. The display will show **`R'**.

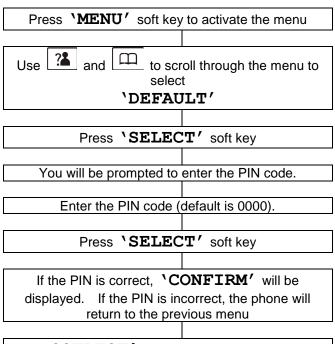
When you have finished speaking to the second caller, press **'FLASH'** soft key to continue your conversation with the first caller.

**Note:** The **'FLASH'** soft key sends the flash signal. This key is used in conjunction with special services such as call waiting as mentioned above. For more information about other special services, contact your telephone network provider.

# **DEFAULT SETTINGS**

## **Handset Reset**

You can reset the handset settings to the factory default.

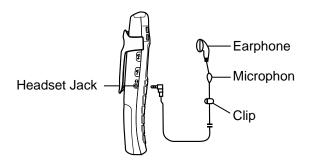


Press **'SELECT'** soft key to confirm, all handset settings will be reset to the factory default and you will be returned to standby. Alternatively, press **'BACK'** to cancel and exit

# **ACCESSORIES**

# **Optional Accessories**

The headset jack is located on the left side of the activated whilst the microphone on the handset will be deactivated.handset. This jack can accommodate many hands-free headsets. This jack is amplified and you can adjust both tone and volume. It is a standard 2.5mm plug. Simply plug the headset into the jack. The headset will be



# TROUBLESHOOTING

#### **General Checks**

- Make sure that the telephone line cord and adaptor are correctly plugged in and they are not damaged.
- Make sure the batteries are inserted correctly.
- Make sure that the batteries are fully charged.
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket.
- Make sure the power adaptor is properly connected

## Handset not registering

See general checks.

## No display

- See general checks
- Check the handset is switched on

## No connection between handset and base

 You may be out of range of the base. Move closer to the base

## Handset on the base does not charge

 Make sure the handset is placed properly on the base. When charging, the battery symbol should be shown filling up.

#### Handset does not ring

See general checks

## No tone when you press



See general checks.

# TROUBLESHOOTING

 Check for the handset number on the LCD display e.g. HS1. If this is not present you must register the handset (see Handset Registration section)

## A warning tone is heard during a call:

- The batteries are empty. The handset needs to be replaced in the base in order to recharge.
- You are out of the base coverage area.

## No number is displayed when the telephone rings:

- Please contact your telephone network provider to get the caller display service.
- Even if you have subscribed to a caller display service, the caller may have withheld their number (private number
- It could be a call from a PBX. Caller display may not work properly if the telephone is connected to a PBX.

## Consistently short battery life

- Clean the charge contacts
- Replace the batteries

## Nothing happens when you press any button

· Check the the keylock is switched off

# SAFETY INFORMATION

#### General

Only use the power supply included with the product. Only use the approved rechargeable batteries supplied. Do not open the handset (except to replace the handset batteries) or base. Contact the helpline for all repairs. Never dispose of batteries in a fire. There is a serious risk of explosion and/ or the release of toxic chemicals.

## Cleaning

Clean the telephone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

#### **Environmental**

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose your product to fire or other hazardous conditions.

Unplug your phone from the telephone socket during thunderstorms because it could damage your telephone.

Your guarantee does not cover thunderstorm damage.

The telephone is designed for working within a temperature range of 5°C to 45°C.

# **GUARANTEE**

From the moment your Geemarc product is purchased, Geemarc guarantee it for the period of one year. During this time, all repairs or replacements (at our discretion) are free of charge. Should you experience a problem then contact our help line or visit our website at <a href="https://www.geemarc.com">www.geemarc.com</a>. The guarantee does not cover accidents, negligence or breakages to any parts. The product must not be tampered with or taken apart by anyone who is not an authorized Geemarc representative. The Geemarc guarantee in no way limits your legal rights.

IMPORTANT: YOUR RECEIPT IS PART OF YOUR GUARANTEE AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF AWARRANTY CLAIM.

# Please note: The guarantee applies to the United Kingdom only

**DECLARATION:** Geemarc Telecom SA hereby declares that this product is in compliance with the essential requirements and other relevant provisions of the Radio and Telecommunications Terminal Equipment Directive 1999/5/EEC and in particular article 3 section 1a, 1b and section 3. The telephone does not operate if the line current is lower than 18 mA.

The declaration of conformity may be consulted at <a href="https://www.geemarc.com">www.geemarc.com</a>



# **GUARANTEE**

**Electrical connection:** The apparatus is designed to operate from a 230V 50Hz supply only. (Classified as 'hazardous voltage' according to EN60950 standard). The apparatus does not incorporate an integral power on/off switch. To disconnect the power, either switch off supply at the mains power socket or unplug the AC adaptor. When installing the apparatus, ensure that the mains power socket is readily accessible.

**Telephone connection:** Voltages present on the telecommunication network are classified TNV-3 (Telecommunication Network Voltage) according to the EN60950 standard.

# RECYCLING DIRECTIVES

The WEEE (Waste Electrical and Electronic Equipment) has been put in place for the products at the end of their useful life are recycled in the best way.

When this product is finished with, please do not put it in your domestic waste bin.

Please use one of the following disposal options:

- Remove the batteries and deposit them in an appropriate WEEE skip. Deposit the product in an appropriate WEEE skip.
- Or, hand the old product to the retailer. If you purchase a new one, they should accept it.

Thus if you respect these instructions you ensure human health and environmental protection.





For product support and help visit our website at <a href="https://www.geemarc.com">www.geemarc.com</a>
Telephone 01707 384438
Or fax 01707 372529





AmpliDECT400BT\_En\_v1.0

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