helpconsole 2010

User Manual

Created: June-17-10

helpconsole 2010

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HelpConsole 2010 Online Help

Welcome to the HelpConsole 2010 online help system. Browse through the help pages by clicking on the icons below or selecting pages in the table of contents to the left. To quickly find specific product information, enter search criteria in the search box above and click the search button.

Getting Started

Installation

Basic Functions

Advanced Functions

Toolbar Reference

FAQ

Ask Us

If you're unable to find what you're looking for in this help system, try these alternative resources:

- ExtremeEase.com
- Knowledgebase
- FAQ

or contact our support team:
Email: support@ExtremeEase.com

Most Popular Pages

- Welcome
- General Questions
- Service Pack History
- Installing IIS
- Getting Started
- Installing the Software
- System Requirements
- Installation
- Basic Functions
- How to run the software

Last Updated: June 1 2010

Home > Getting Started

Getting Started

HelpConsole 2010 is a browser-based authoring tool specifically for creating web-based help systems and PDF User Manuals. One of the primary differences between HelpConsole 2010 and other Help Authoring tools is that the design environment is completely web-based. This means that HelpConsole 2010 can be installed on your local web server or uploaded via FTP to any remote server running the .NET Framework. Authors can design help systems and manuals from anywhere using a standard browser.

Our goal at Extreme Ease is to provide the easiest to use, yet most powerful help authoring tool on the market. Because HelpConsole 2010 is web-based, it can be integrated into your website allowing authorized employees to instantly update product documentation at any time, from any office.

Output Formats

- Static Help System - Generate a pure HTML version of your Help System
- Dynamic Help System - Authors can update the HelpConsole on your website
- PDF Manual - Generate a user manual based on your Help Project

Getting Started

How to Order
How to Get Support
What is a Static Help System?
What is a Dynamic Help System?
What is a PDF Manual?
End-User License Agreement

See also

- Welcome
- Installation
- Basic Functions
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- Toolbar Reference
- FAQ

Home > Getting Started > How to Order

How to Order

HelpConsole 2010 can be purchased by clicking the link below. After entering your credit card information, you will receive an activation key by email which can be entered into the evaluation version to register it.

Buy

Also, review the edition comparison matrix at http://www.extremeease.com to view the features included in each product edition.

Credit cards accepted:
- Visa
- MasterCard
- American Express
- Discover/Novus
- Eurocard

See also
- How to Get Support
- What is a Static Help System?
- What is a Dynamic Help System?
- What is a PDF Manual?
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Home > Getting Started > How to Get Support

How to Get Support

Extreme Ease offers free technical support to our customers and companies evaluating our products.

Our technical support team is committed to providing superior support service, and is available Monday to Friday, 9AM-5PM Pacific Standard Time. We typically answer inquiries within a few hours, and within two business days at most.

Contact Information:

Email: Support@Extremeease.com
Website: http://www.extremeease.com/support.htm

See also

- How to Order
- What is a Static Help System?
- What is a Dynamic Help System?
- What is a PDF Manual?
- End-User License Agreement

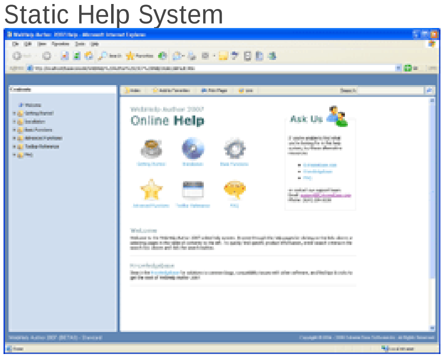
Home > Getting Started > What is a Static Help System?

What is a Static Help System?

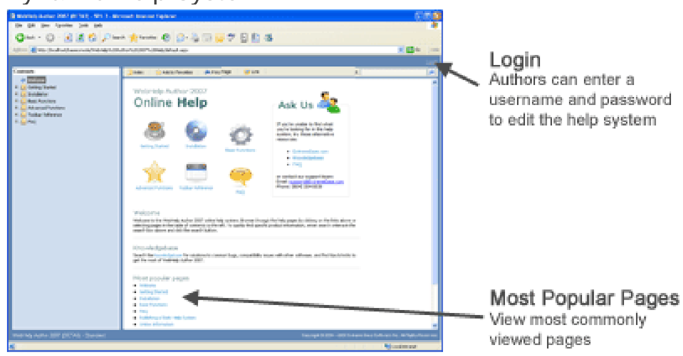
This is a pure HTML help system that does not require a web server to be viewed. A static help system is made up of .HTM pages which can be run on your harddrive, on a network, from a CD, etc.

A static help system will look exactly the same as a dynamic help system published from the same project. The main difference is that the dynamic help system can be modified on the fly, whereas a Static help system must be re-published whenever changes are made.

Static Help System



Dynamic Help System



Advantages:

- Faster than a dynamic help system
- Can be run anywhere with a standard browser
- Can be distributed on a CD or within a setup file
- Fewer files
- Can be run on any web server such as Apache, Linux, etc.
- Supports all browsers right back to Netscape 1.0 and IE 1.0

Disadvantages:

- Not editable (Updates require re-publish)
- 'Most Popular Pages' feature not supported
- 'Reader Comments' feature not supported
- 'Page views' feature not supported
- Dynamic conditional content not supported
- Dynamic skins not supported

When to Publish a Static Help System?

- If your help system will be run from a CD
- If your help system will be located in a sub folder within your application
- If your help system will be included within a setup file
- If your help system will be run from your network
- If your web server is not running IIS with .NET Framework

See also

- How to Order
- How to Get Support
- What is a Dynamic Help System?
- What is a PDF Manual?
- End-User License Agreement

Home > Getting Started > What is a Dynamic Help System?

What is a Dynamic Help System?

A dynamic help system is a centralized help system that runs on an internal web server or on your website. A dynamic help system is made up of server based .ASPX pages and requires Microsoft IIS and .NET Framework to be installed on the web server. A dynamic help system cannot be run from your harddrive, on a network, or from a CD. Software developers normally host the dynamic help system on their website and include help links from their software directly to pages within the help system.

Advantages:

- Create new help systems on the fly
- Track page views and 'most popular pages'
- If hosted on the Internet, authors can access from anywhere
- Authors can quickly make updates or add content
- Can integrate with other web-based applications
- Dynamically specify the skin in the URL
- Dynamically display conditional content

Disadvantages:

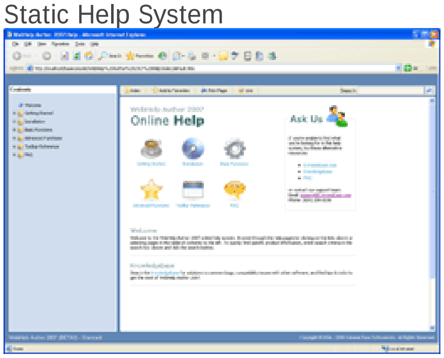
- Does not run on non-IIS web servers
- Cannot be distributed on a CD or within a setup file
- Slightly slower than static help systems

When to Publish a dynamic help system?

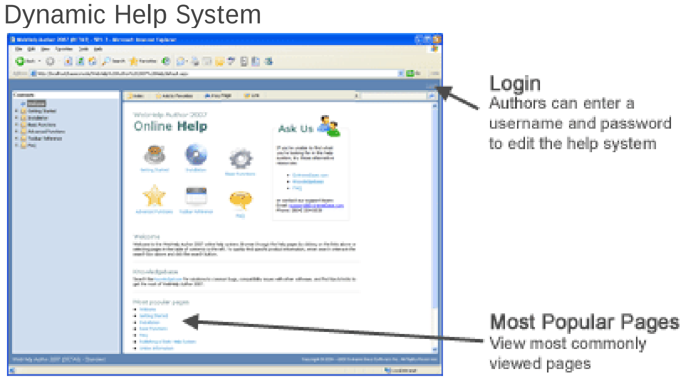
- If you want to be able to quickly update your help system
- If your help system will be hosted on your website
- If your help system will be hosted on an internal web server
- If your authors are located at separate office locations
- If you want to centrallize your company's help documentation

A dynamic help system will look exactly the same as a static help system published from the same project. The main difference is that the dynamic help system can be modified on the fly, whereas a Static help system must be re-published whenever changes are made.

Static Help System



Dynamic Help System



See also

How to Order
How to Get Support
What is a Static Help System?
What is a PDF Manual?
End-User License Agreement

Home > Getting Started > What is a PDF Manual?

What is a PDF Manual?

A PDF Manual is self contained printable document which can be downloaded and distributed as needed. The "PDF" format has become a widely accepted internet standard for printing and distributing product documentation. Click here for more information about the PDF standard. If you're computer does not have the PDF viewer installed, it can be downloaded from Adobe's website.

Many companies provide both an online help system and a downloadable PDF manual on their website.

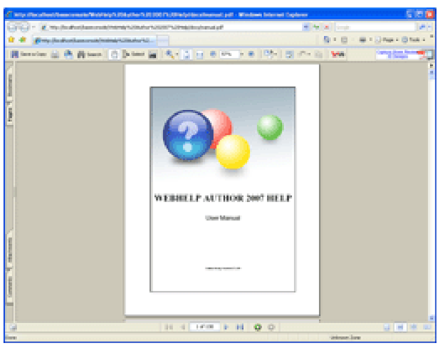
Advantages:

- Very portable. Easily downloaded, emailed, etc.
- Easy to print.
- Retains formatting, regardless of fonts installed.
- Widely accepted Internet standard.

When to Publish a PDF Manual?

- If you want to provide documentation in the form of a book or manual
- If you want customers to be able to download product documentation
- If you want prospects to be able to download a product brochure
- If you want to have hardcopies of your manuals printed and bound by a printshop

A PDF Manual will have the same content as a static or dynamic help system, however will look very different. See the example below:



See also

- How to Order
- How to Get Support
- What is a Static Help System?
- What is a Dynamic Help System?
- End-User License Agreement

Extreme Ease Software Inc. End User License Agreement

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Home > Installation

Installation

Implementation Checklist

Refer to the checklist below when installing and configuring HelpConsole 2010 on your PC or web server.

- Check System Requirements
- Install HelpConsole 2010
- Enter the Activation Key
- Assign User Permissions (optional)
- Publish URL to Authors (optional)
- Upload HelpConsole 2010 to your website (optional)

See also

- Welcome
- Getting Started
- Basic Functions
- Advanced Functions
- Toolbar Reference
- FAQ

Home > Installation > System Requirements

System Requirements

Web Server

- .Net Framework 2.0 or higher
- Windows XP Professional* / Windows 2003 / Windows Vista / Windows 2008 / Windows 7
- IIS 6.0 or higher
- 256 megs RAM
- Harddrive Space: 50 megs

*Note: Windows XP Home edition does not include IIS, therefore is not supported.
*Note: Published static help systems can be hosted on any web server.

Client PC (Edit Mode)

- IE7, IE8, Firefox 3.0, Safari 4.0, Chrome 4.0

Client PC (Live Mode)

- All browsers supported

*Note: Both dynamic and static help systems support all legacy browsers right back to IE1.0 and Netscape 1.0

See also

- Installing IIS
- Assigning Write Permissions
- Installing the Software
- Upgrading from HelpConsole 2008
- Entering Your Activation Key
- How to run the software
- URL Parameters
- Service Pack History

Home > Installation > Installing IIS

Installing IIS

Internet Information Server (IIS) is included with Microsoft Windows XP, Windows 2003, Windows Vista and Windows 2008 and can be installed either during the installation of the operating system or afterwards. Please select your operating system below for installation instructions:

Installing IIS on Windows XP

Installing IIS on Windows Vista

Installing IIS on Windows 2003

See also

- System Requirements
- Assigning Write Permissions
- Installing the Software
- Upgrading from HelpConsole 2008
- Entering Your Activation Key
- How to run the software
- URL Parameters
- Service Pack History

Home > Installation > Installing IIS > Installing IIS on Windows XP

Installing IIS on Windows XP

Internet Information Server (IIS) is included with Microsoft Windows XP, Windows 2003, Windows Vista and Windows 2008 and can be installed either during the installation of the operating system or afterwards.

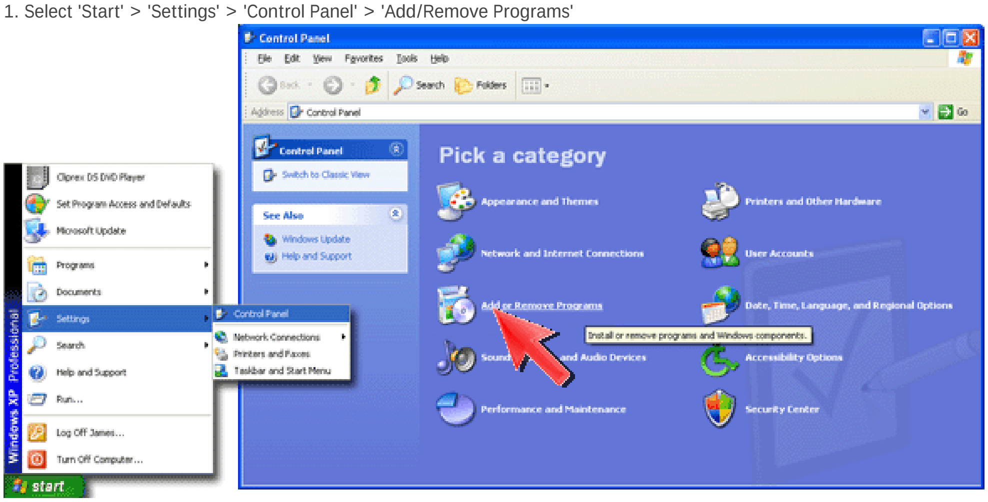
Determine if IIS is Installed

To check if IIS is already installed on the computer you will be using as the web server, select 'Start>Settings>Control Panel>Add/Remove Programs>Add/Remove Windows Components'. IIS is installed if the checkbox next to 'Internet Information Services (IIS)' is checked (as shown below). The Microsoft Windows installation CD provides instructions on how to install IIS specific to each version of Windows.

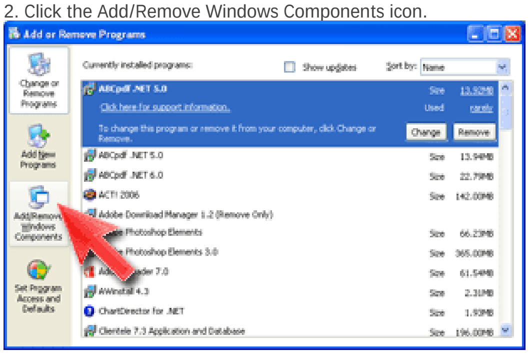
Install IIS

Follow the instructions below to install IIS 5.1 on Windows XP:

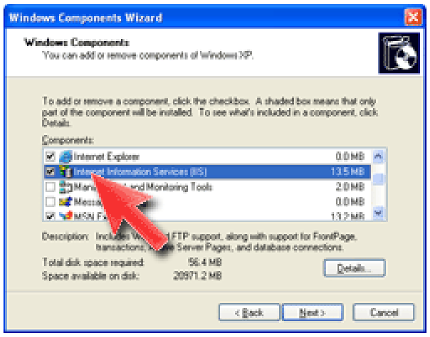
1. Select 'Start' > 'Settings' > 'Control Panel' > 'Add/Remove Programs'



2. Click the Add/Remove Windows Components icon.



3. Click the checkbox beside 'Internet Information Services (IIS)'.



4. Click Next.

5. If prompted, insert your Microsoft Windows installation CD.

6. The wizard will proceed to install IIS.

7. When the installation is complete, click Finish.

See also

- Installing IIS on Windows Vista
- Installing IIS on Windows 2003

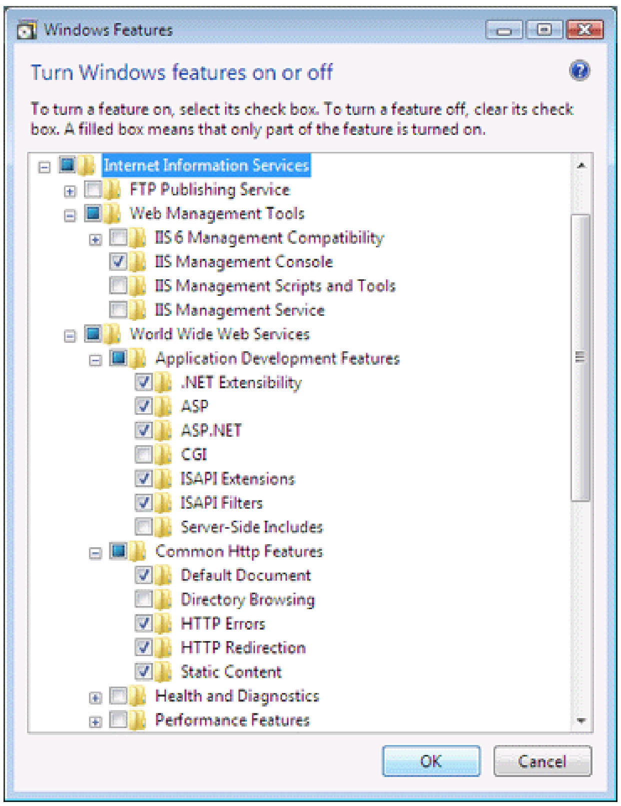
Home > Installation > Installing IIS > Installing IIS on Windows Vista

Installing IIS on Windows Vista

Internet Information Server (IIS) is included with Microsoft Windows Vista and can be installed either during the installation of the operating system or afterwards. There are several IIS options that must be enabled in order for HelpConsole to run. Do the following to ensure that all of these options are enabled.

1. Select "Start > Control Panel > Programs > Turn Windows Features on or off"
2. Ensure that the following options are selected:

- IIS Management Console
- .NET Extensibility
- ASP
- ASP.NET
- ISAPI Extensions
- ISAPI filters
- Default Document
- HTTP Errors
- HTTP Redirection
- Static Content



3. Click OK to apply the changes. You may be prompted to restart the computer.

See also

Installing IIS on Windows XP
Installing IIS on Windows 2003

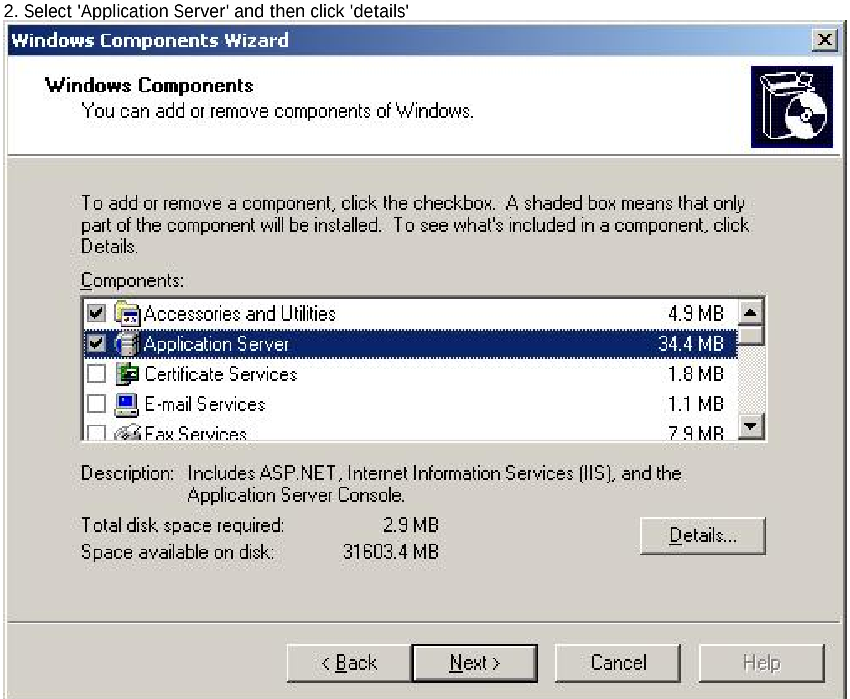
Home > Installation > Installing IIS > Installing IIS on Windows 2003

Installing IIS on Windows 2003

Internet Information Server (IIS) is included with Microsoft Windows 2003 and can be installed either during the installation of Windows or afterwards. There are several IIS options that must be enabled in order for HelpConsole to run. Do the following to ensure that all of these options are enabled.

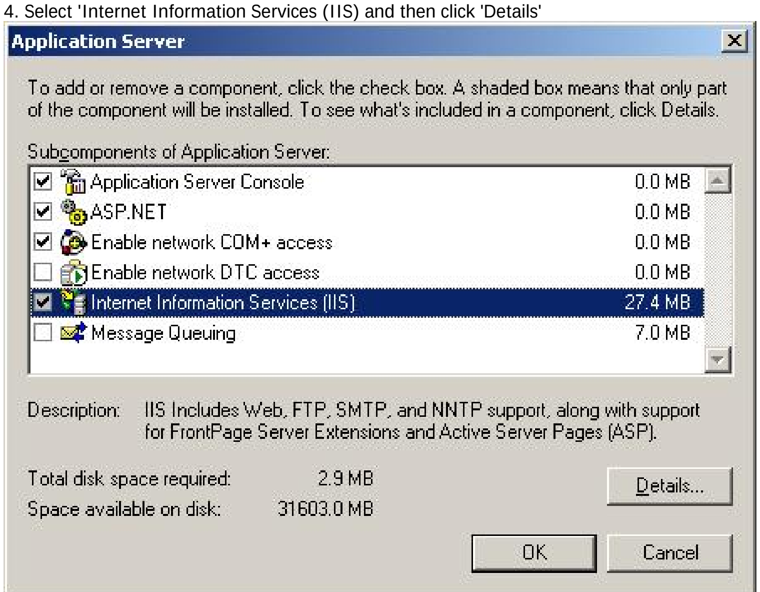
1. Select "Start > Control Panel > Add or Remove Programs > Add/Remove Windows Components"

2. Select 'Application Server' and then click 'details'



3. Ensure that the following components are checked:
- Application Server Console
- ASP.NET
- Enable network COM access

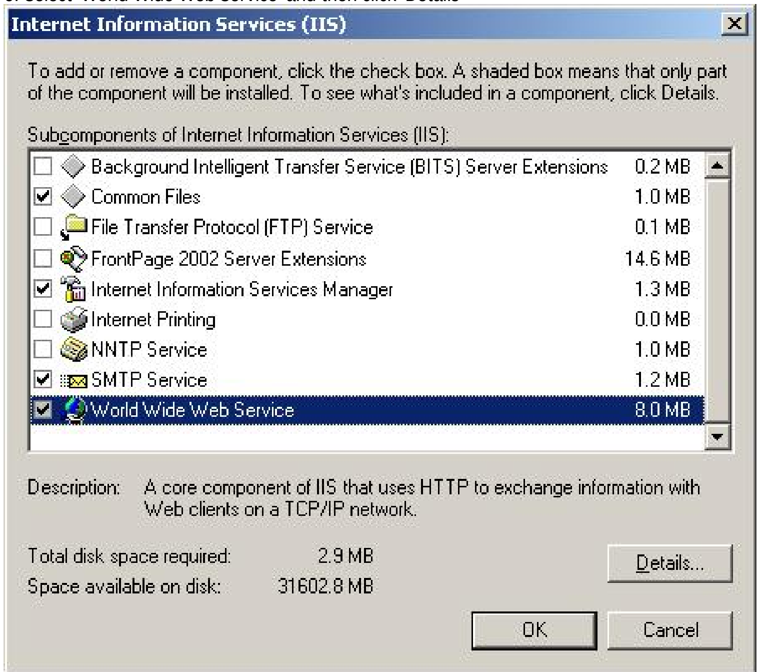
4. Select 'Internet Information Services (IIS) and then click 'Details'



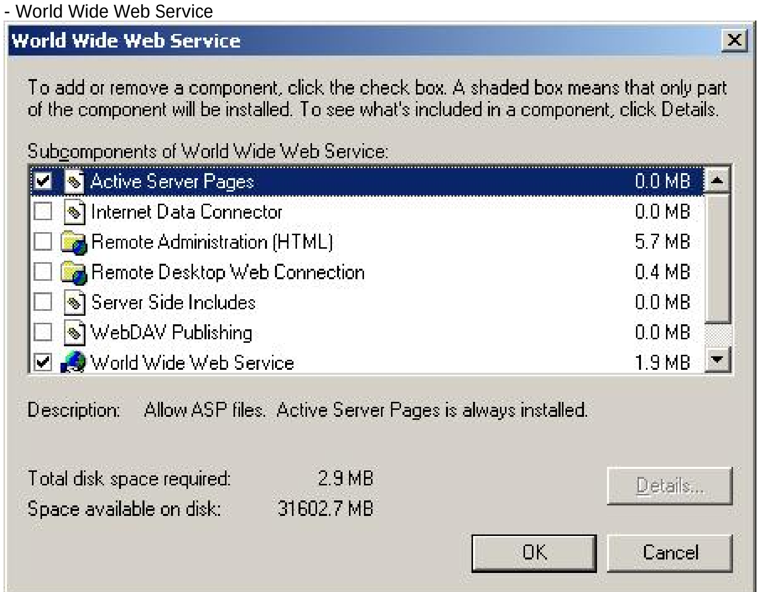
5. Ensure that the following components are checked:
- Common Files
- Internet Information services Manager

- SMTP Service
- World Wide Web Service

6. Select 'World Wide Web Service' and then click 'Details'



7. Ensure that the following components are checked:
- Active Server Pages
- World Wide Web Service



8. Click 'OK' on each dialog to save changes.

See also

Installing IIS on Windows XP
Installing IIS on Windows Vista

Home > Installation > Assigning Write Permissions

Assigning Write Permissions

When HelpConsole 2010 is installed, the default permissions for the folder: "c:\program files\HelpConsole 2010" is 'readonly'. The setup wizard normally assigns write permissions automatically, however there may be cases where you need to assign these permissions manually. Please select your operating system below for instructions specific to that version of Windows:

Write Permissions for Windows XP

Write Permissions for Windows Vista

Write Permissions for Windows 2003

See also

System Requirements
Installing IIS
Installing the Software
Upgrading from HelpConsole 2008
Entering Your Activation Key
How to run the software
URL Parameters
Service Pack History

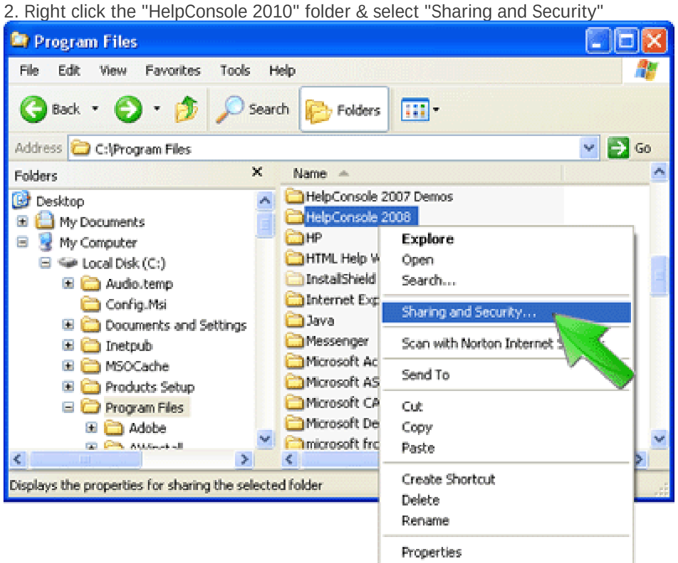
Home > Installation > Assigning Write Permissions > Write Permissions for Windows XP

Write Permissions for Windows XP

When HelpConsole 2010 is installed, the default permissions for the folder: "c:\program files\HelpConsole 2010" is 'readonly'. HelpConsole 2010 must have write permissions in order to add help pages and modify the table of contents. The setup wizard normally assigns write permissions automatically, however there may be cases where you need to assign these permissions manually. Follow the instructions below to assign write permissions for this folder. This assumes that HelpConsole was installed to the default installation folder.

1. Use the Windows file explorer to display the folder c:\program files\HelpConsole 2010. To load the Windows File Explorer, right click the 'Start' button and select 'Explore'.

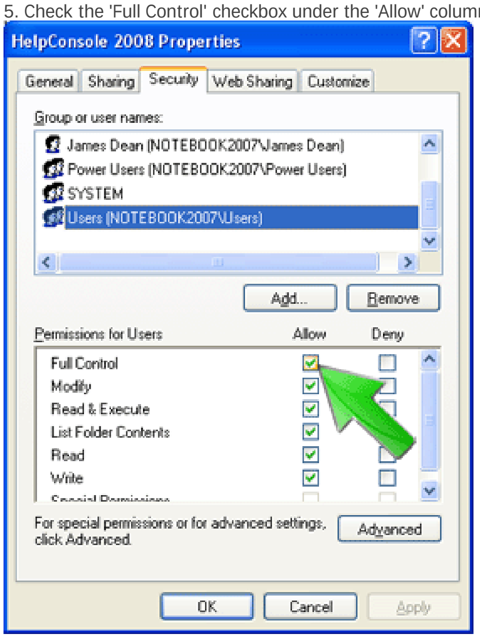
2. Right click the "HelpConsole 2010" folder & select "Sharing and Security"



3. Select the 'Security' tab.

4. Select the group: "'Users(<computername>\Users)"

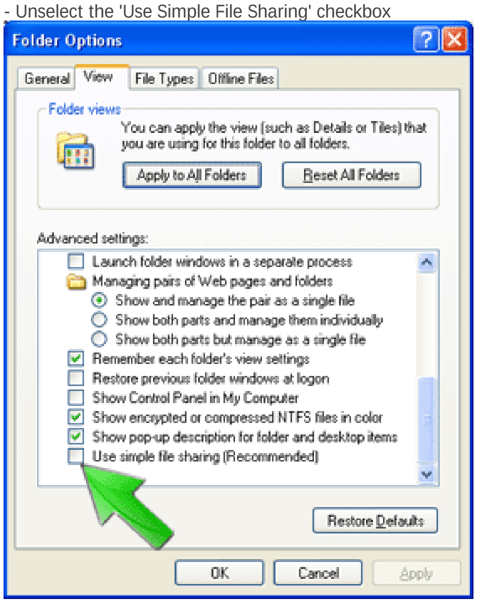
5. Check the 'Full Control' checkbox under the 'Allow' column.



Security Tab is Hidden

If you do not see the 'Security' tab, do the following to show it:
- In File Explorer, select "Local Disk (C:)"

- Select Tools => Folder Options => View Tab
- Unselect the 'Use Simple File Sharing' checkbox



- Click OK
- Repeat the steps above

See also

Write Permissions for Windows Vista
Write Permissions for Windows 2003

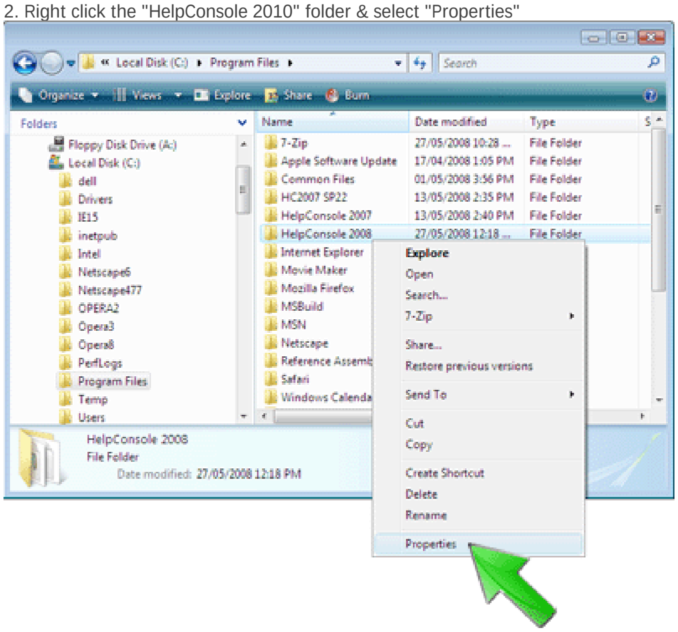
Home > Installation > Assigning Write Permissions > Write Permissions for Windows Vista

Write Permissions for Windows Vista

When HelpConsole 2010 is installed, the default permissions for the folder: "c:\program files\HelpConsole 2010" is 'readonly'. HelpConsole 2010 must have write permissions in order to add help pages and modify the table of contents. The setup wizard normally assigns write permissions automatically, however there may be cases where you need to assign these permissions manually. Follow the instructions below to assign write permissions for this folder. This assumes that HelpConsole was installed to the default installation folder.

1. Use the Windows file explorer to display the folder c:\program files\HelpConsole 2010. To load the Windows File Explorer, right click the 'Start' button and select 'Explore'.

2. Right click the "HelpConsole 2010" folder & select "Properties"

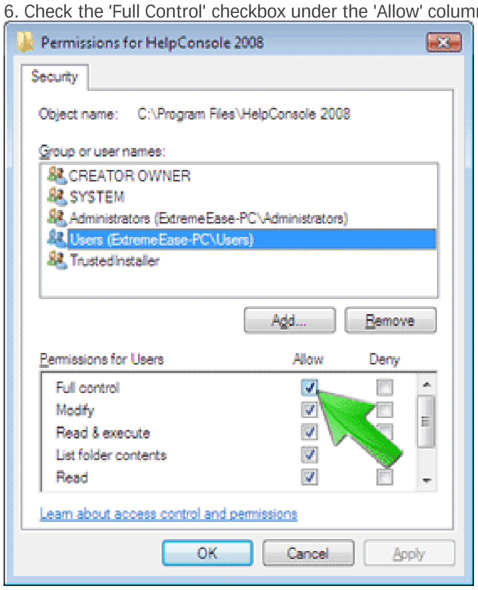


3. Select the 'Security' tab.

4. Click the 'Edit' button.

5. Select the group: "'Users(<computername>\Users)"

6. Check the 'Full Control' checkbox under the 'Allow' column and then click 'OK'



See also

Write Permissions for Windows XP
Write Permissions for Windows 2003

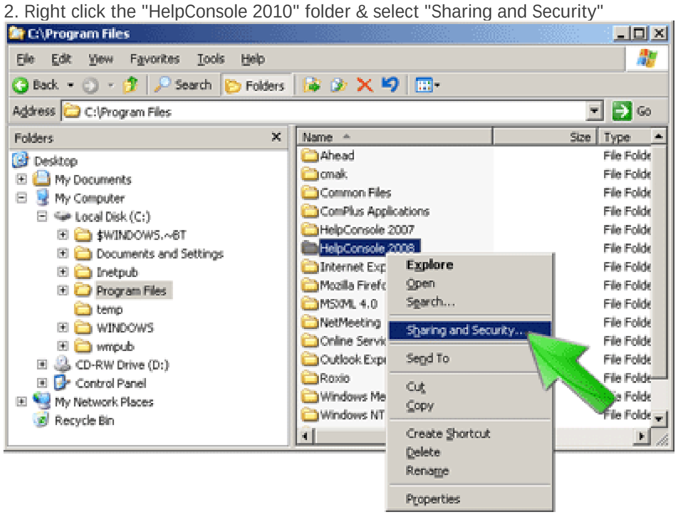
Home > Installation > Assigning Write Permissions > Write Permissions for Windows 2003

Write Permissions for Windows 2003

When HelpConsole 2010 is installed, the default permissions for the folder: "c:\program files\HelpConsole 2010" is 'readonly'. HelpConsole 2010 must have write permissions in order to add help pages and modify the table of contents. The setup wizard normally assigns write permissions automatically, however there may be cases where you need to assign these permissions manually. Follow the instructions below to assign write permissions for this folder. This assumes that HelpConsole was installed to the default installation folder.

1. Use the Windows file explorer to display the folder c:\program files\HelpConsole 2010. To load the Windows File Explorer, right click the 'Start' button and select 'Explore'.

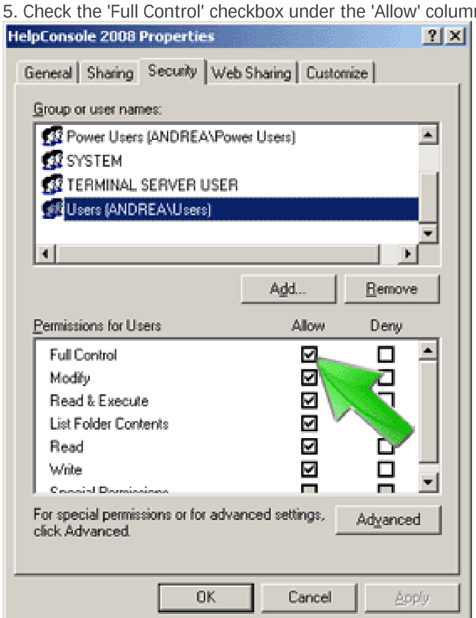
2. Right click the "HelpConsole 2010" folder & select "Sharing and Security"



3. Select the 'Security' tab.

4. Select the group: "'Users(<computername>\Users)"

5. Check the 'Full Control' checkbox under the 'Allow' column and then click 'OK'



See also

Write Permissions for Windows XP
Write Permissions for Windows Vista

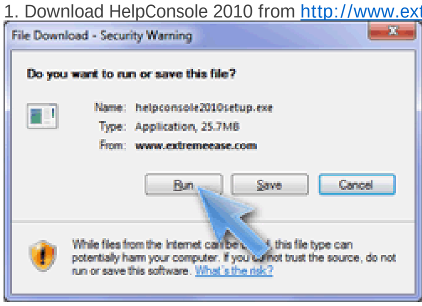
Home > Installation > Installing the Software

Installing the Software

The setup program will install 'HelpConsole 2010' to a folder that you specify. If the software will be run in a network environment, it is a good practise to install to a designated web server. Ensure that your workstation or web server meets the recommended requirements as outlined in System Requirements.

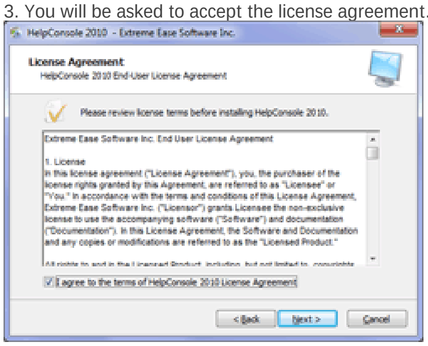
Follow the steps below to install HelpConsole 2010:

1. Download HelpConsole 2010 from http://www.extremeease.com/Download.htm. The following message will appear. Click 'Run'.

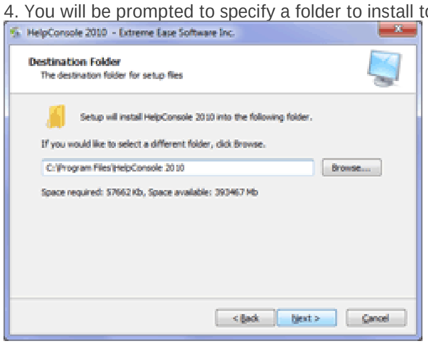


2.Once downloaded, the following 'Welcome' screen will appear. Click 'Next'.

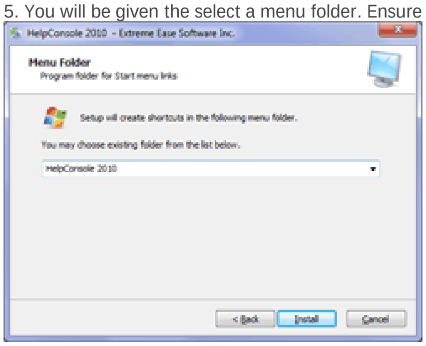
3. You will be asked to accept the license agreement. Check 'I agree' and then click 'next' to continue the installation.



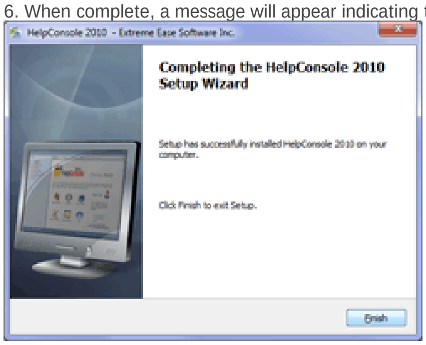
4. You will be prompted to specify a folder to install to. The default installation folder is "c:\program files\HelpConsole 2010". Click 'Next'.



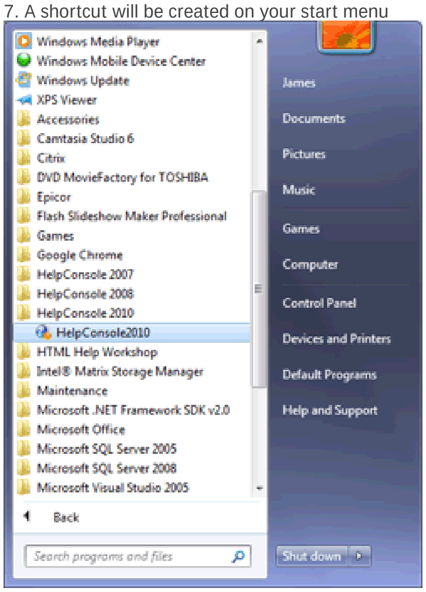
5. You will be given the select a menu folder. Ensure that "HelpConsole 2010" is selected and then click "Install"



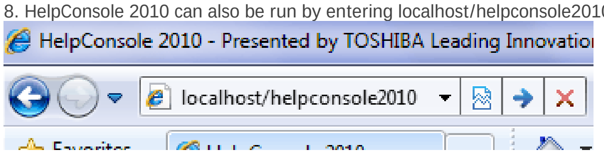
6. When complete, a message will appear indicating that the installation was successfull. Click 'Finish' to complete the installation.



7. A shortcut will be created on your start menu



8. HelpConsole 2010 can also be run by entering localhost/helpconsole2010 in your browser.



See also

System Requirements
Installing IIS
Assigning Write Permissions
Upgrading from HelpConsole 2008
Entering Your Activation Key
How to run the software
URL Parameters
Service Pack History

Home > Installation > Upgrading from HelpConsole 2008

Upgrading from HelpConsole 2008

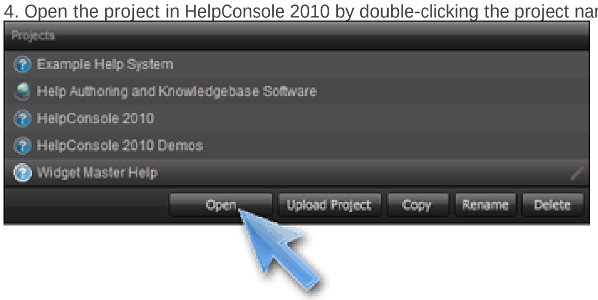
Follow the instructions below to upgrade from HelpConsole 2008 to HelpConsole 2010.

1. As a precaution, backup any active HelpConsole 2008 help projects.

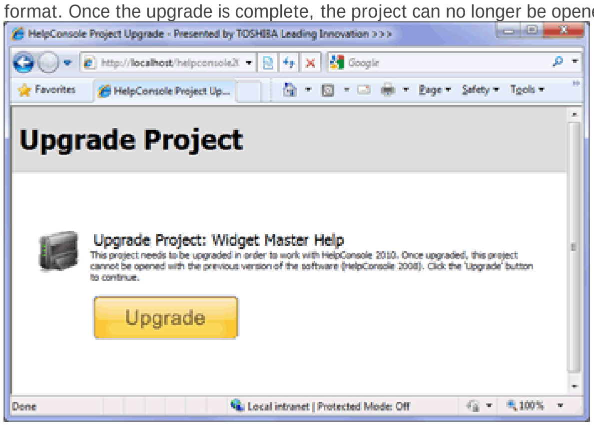
2. Refer to "Installing the Software" to install HelpConsole 2010

3. Copy any HelpConsole 2008 projects to HelpConsole 2010. This can be done by backing up the project in HelpConsole 2008 and then clicking 'upload' on the 'manage projects' form in HelpConsole 2010.

4. Open the project in HelpConsole 2010 by double-clicking the project name or selecting the row and clicking 'open'



5. When the project is opened, HelpConsole will detect that it is in a previous format and ask if you want to upgrade it to 'HelpConsole 2010' format. Once the upgrade is complete, the project can no longer be opened in HelpConsole 2008.



Note: Most aspects of the help project are upgraded when you move from HelpConsole 2008 to HelpConsole 2010, however if a skin was customized in HelpConsole 2008, those changes will need to be re-applied after upgrading.

See also

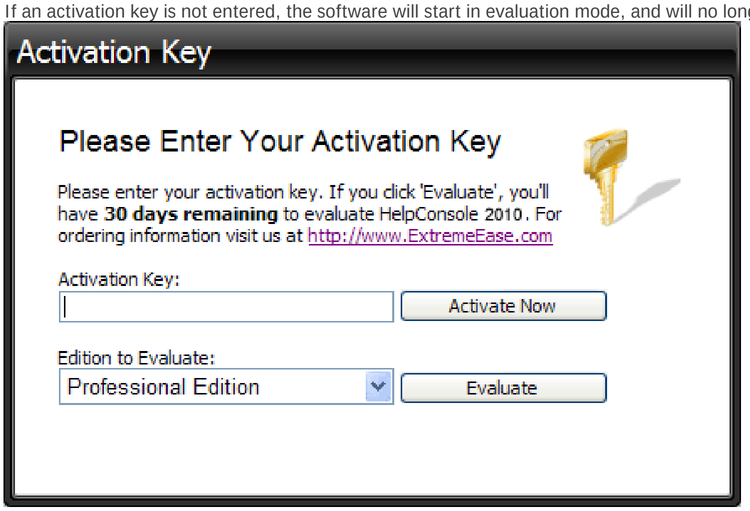
- System Requirements
- Installing IIS
- Assigning Write Permissions
- Installing the Software
- Entering Your Activation Key
- How to run the software
- URL Parameters
- Service Pack History

Home > Installation > Entering Your Activation Key

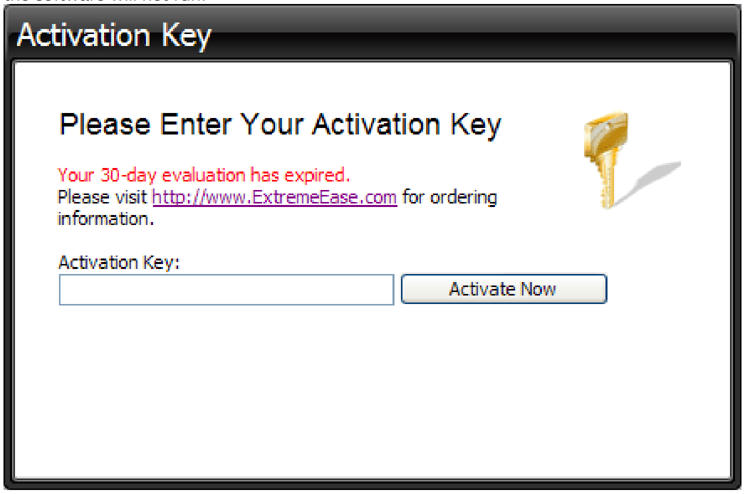
Entering Your Activation Key

While evaluating HelpConsole, the activation key prompt will appear when a project is opened or a new project is created. After the activation key is entered, this prompt will no longer appear. The activation key is provided when the software is purchased, and when entered, registers the software.

If an activation key is not entered, the software will start in evaluation mode, and will no longer function after 30 days.

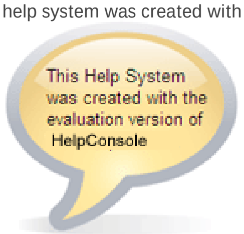


If a valid activation key is not entered within 30 days of installing helpconsole 2010, a message will appear stating that the evaluation has expired and the software will not run.



Note: After an activation key has been entered, a new activation key can be entered at any time. For example, a customer that initially purchases the lite edition may later upgrade to the professional edition. The new activation key can be entered via the 'About' form on the tools menu.

Note: when a static help system is published with the evaluation version of HelpConsole 2010, a message will appear on each help page stating that the help system was created with the evaluation version. This message will not appear after the activation key is entered.



See also

- System Requirements
- Installing IIS
- Assigning Write Permissions
- Installing the Software
- Upgrading from HelpConsole 2008
- How to run the software
- URL Parameters
- Service Pack History

Home > Installation > How to run the software

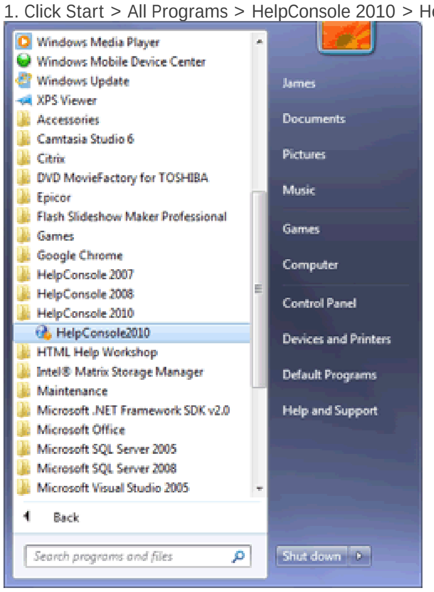
How to run the software

If HelpConsole 2010 was installed on an individual PC and will be run by one person, the software can be run from the Start Menu as shown below. If HelpConsole 2010 will be run in a network environment from a web server, users need to enter the URL address directly into their browser.

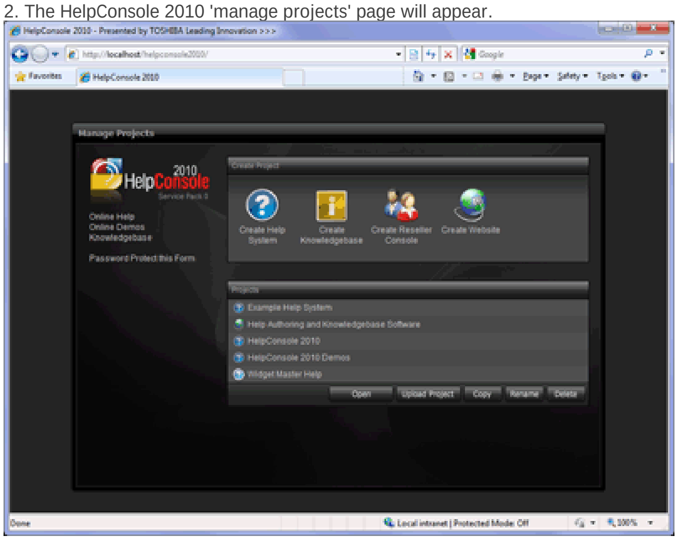
Running from an Individual PC

To run the software from the start menu on a computer that HelpConsole 2010 was installed to, follow the instructions below:

1. Click Start > All Programs > HelpConsole 2010 > HelpConsole 2010



2. The HelpConsole 2010 'manage projects' page will appear.



Running from a Web Server

If HelpConsole 2010 was installed to a web server, users will enter the application URL address directly into their browser.

The syntax is: http://<servername>/helpconsole2010
Example1: http://WebServer1/helpconsole2010 (Running on an Intranet)
Example2: http://www.MyDomain.com/helpconsole2010 (Running on the Internet)
Example3: http://www.MyDomain.com/helpconsole2010/helpproject1 (open a specific help project)

See also

Home > Installation > URL Parameters

URL Parameters

Dynamic Help Console Parameters

Parameter	Description
Pageid	Displays the specified page when a help system is opened. Syntax: default.aspx?pageid=<Page ID> Example1: WebServer1/helpconsole2010/helpproject1/default.aspx?pageid=faq Example2: http://www.company.com/help/helpproject1/default.aspx?pageid=faq
Skin	Applies the specified skin when a help system is opened. Syntax: default.aspx?Skin=<SkinName> Example1: WebServer1/helpconsole2010/helpproject1/default.aspx?skin=blue Example2: http://www.company.com/help/helpproject1/default.aspx?skin=blue
Search	Lists pages matching the search text specified in the URL. Syntax: default.aspx?Search=<SearchText> Example 1: default.aspx?search=keyword Example 2: default.aspx?search=keyword&condition=allwords (condition specified) Example 3: default.aspx?search=keyword&filter=FAQ (filter specified)
Anchor	Specifies the anchor to display when the page is loaded. Example: default.aspx?pageid=Editor_Toolbar&anchor=undo
Merge Pageid	Displays a page within an embedded (or merged) project when a help system is opened. Syntax: default.aspx?pageid=<Project>:<Page ID> Example1: WebServer1/helpconsole2010/helpproject1/default.aspx?pageid=project1:faq Example2: http://www.company.com/help/helpproject1/default.aspx?pageid=project1:faq

Note: Place a question mark (?) before the first parameter and an ampersand (&) before additional parameters.
Example - WebServer1/helpconsole2010/helpproject1/default.aspx?pageid=faq&skin=blue

Static Help Console Parameters

Parameter	Description
Page	Displays the specified page when the help system is opened. Syntax: default.htm?<Page Filename> Example1: WebServer1/helpconsole2010/helpproject/static/default.htm?faq.htm Example2: WebServer1/MyApp/help/default.htm?faq.htm * This assumes that your application is running under the virtual directory "MyApp" and the folder containing your help system is named "help" Example3: http://www.company.com/help/default.htm?faq.htm * This assumes that your application is running on the domain "company.com" and the folder containing your help system is named "help"
Anchor	Loads the specified page and positions the specified anchor at the top of the page. Syntax: default.htm?<Page Filename>#<anchor> Example1: WebServer1/helpconsole2010/helpproject/static/default.htm?faq.htm#anchor1 Example2: http://www.company.com/help/default.htm?faq.htm#anchor1 * This assumes that your application is running on the domain "company.com" and the folder containing your help system is named "help"

See also

- System Requirements
- Installing IIS
- Assigning Write Permissions
- Installing the Software
- Upgrading from HelpConsole 2008
- Entering Your Activation Key
- How to run the software
- Service Pack History

Home > Installation > Service Pack History

Service Pack History

Download the full installation with the latest service pack from here: http://www.extremeease.com/download/HelpConsole2010Setup.exe
Refer to the following instructions to install a service pack: http://www.extremeease.com/help/knowledgebase/default.aspx?pageid=KB1032

May 28 2010 - Service Pack 1.2

Bug Fixes & Enhancements:

- Skin Error Text - If an error occurs when loading the skin, the message now says 'click the yellow triangle' instead of 'click the edit button'.
- Performance - In some cases, CPU usage went up to and stayed at 30%. This has been fixed.
- Firefox Videos - Media videos stopped working if a page containing a video was edited and saved.
- Edit Style button - When 'edit stylesheet' was clicked in the skin editor, the stylesheet for the current skin was opened, not the skin being edited.
- Project.ldb not found - When doing a backup, the error 'could not find project.ldb' may have occurred
- Visibility by skin - In page properties, the 'retract' icon was displayed beside 'visibility by skin', but should be 'expand'.
- blue Variable - A variable has been added to display the current skin name in live mode.
- Top Menu variable - The [top menu] variable included hidden pages and folders when published to static help.
- Password Protect Dialog - If the 'password protect this form' link was clicked and then the close icon was clicked, the project list was not redisplayed.
- Popup Placement - Popups are now positioned correctly in Firefox and Safari. This has also been changed so that popups are positioned based on the position of the link on the page.
- Top Menu Width - The [top menu] varaible can now be displayed with a width of 100% or no width defined.
- Stylesheet Scrolling - When editing a stylesheet, if the user clicked anywhere, it scrolled to the bottom.
- Orphaned Pages - A report has been added which displays pages in the database that are not in the contents.
- Hide PDF Pages - Pages in the PDF Template can now be hidden by skin.
- Static Search Title - The browser title was not displayed correctly when search results in a flat static help system where displayed.
- Conditions in Variables - Varaibles containing conditions are now supported in static help and PDF manuals.
- Local Static Help - If a static help system is run from a harddrive, scripts are disabled until the user enables them. Static help systems are now partially displayed and usable when scripts are disabled.
- Merged Project - If a merged project has child nodes, a message is now displayed indicating that child nodes are not allowed.
- Quotes in page name - If a page name included a variable which contained a double quote, an error would occur in both dynamic help and static help.
- Dynamic Variables - If a dynamic variable value specified in the URL contained html elements such as <strong>, an error would occur.
- Tools Permissions - The message 'you do not have permissions' may have appeared when opening the tools form.
- Delete skins - If multiple skins were deleted, the session was restarted, and the second skin was not deleted.
- Locked Project - If a project is locked, static help and PDF manuals cannot be published.
- Anchor in Static Help - Anchor specified in URL for static help was not recognized.
- Datasets - The way that dataset find and detail forms was improved.
- Search Highlighting - Text is now highlighted correctly based on the search condition (exact phrase, any words)
- Admin Permissions - The 'admin' username will now always have full permissions regardless of the permisisons assigned in the 'admin' security group.
- Contents Width - In Static flat help sytems, long page names may have overlapped with the page.
- Search in URL - Search condition can be passed in the URL (eg: default.aspx?search=icons&condition=anywords).
- Editor Height - The variable editor and page template editor height is now correct when opened in Safari or Firefox.
- Firefox Search - The search button in the advanced window did not work in Firefox.
- Scripts in Page - A property has been added to allow <script></script> blocks in pages
- Favicon.ico - When a help system is displayed, an icon is now displayed in the browser address box based on the project type.
- Aproval Process - A property has been added to force a status to be assigned when pages are added or edited.
- & in Pagename - if the character & is included in a page name, an error will occur if the skin contains the [top menu] variable.
- Media Upload Size - The upload size limit for media files was changed from 200KB to 40megs.

April 8 2010 - Service Pack 1

Bug Fixes & Enhancements:

- Edit Skin Images - After inserting an image into a skin, the image path may have been incorrect when saved.
- Document Manager - When inserting a document using the document manager, the URL format may be incorrect.
- Close Tools Window - The X on the tools window did not cause the window to close.
- HTML View - If a page is switched to HTML view, and then another page is edited, HTML view is still displayed with the previous page content.
- Contents Tabs - After applying the 'Tabs' skin and then publishing, the index tab produced an error when clicked.
- Resize Contents - The contents window can now be resized by clicking and dragging anywhere to the right of the contents. Any existing skins will

need to be edited and then saved for this to work.

Home > Basic Functions

Basic Functions

The information in this section explains how to use the most common features in HelpConsole 2010.

Projects	Context-sensitive Help	Skins	Table of Contents	Working with Tables	Working with Images
Keywords and Index	Links	Search	Publishing		

See also

- Welcome
- Getting Started
- Installation
- Advanced Functions
- Toolbar Reference
- FAQ

Home > Basic Functions > Projects

Projects

A help project is essentially an editable help system made up of a contents and HTML pages. Click the links below for more information:

Creating a New Project

Editing a Project

Deleting a Project

Copying a Project

Backing up Your Project

Uploading a Project

Setting Project Properties

Manage Projects Form Password

Project Templates

See also

Context-sensitive Help
Skins
Table of Contents
Working with Tables
Working with Images
Keywords and Index
Links
Search
Publishing

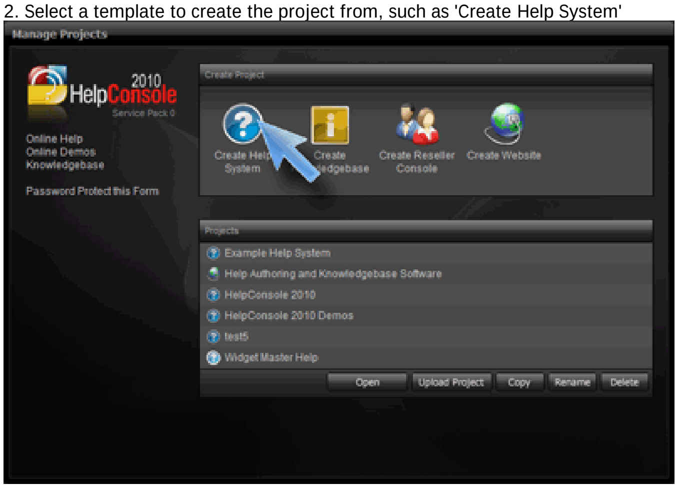
Home > Basic Functions > Projects > Creating a New Project

Creating a New Project

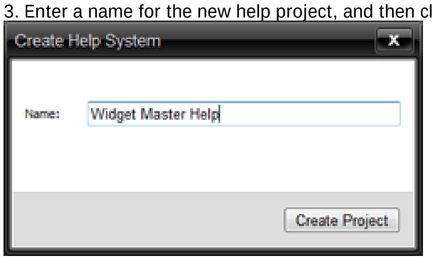
Follow the instructions below to create a new HelpConsole 2010 project:

1. Run HelpConsole 2010 to display the 'manage projects' form. Click here for more information about running the software

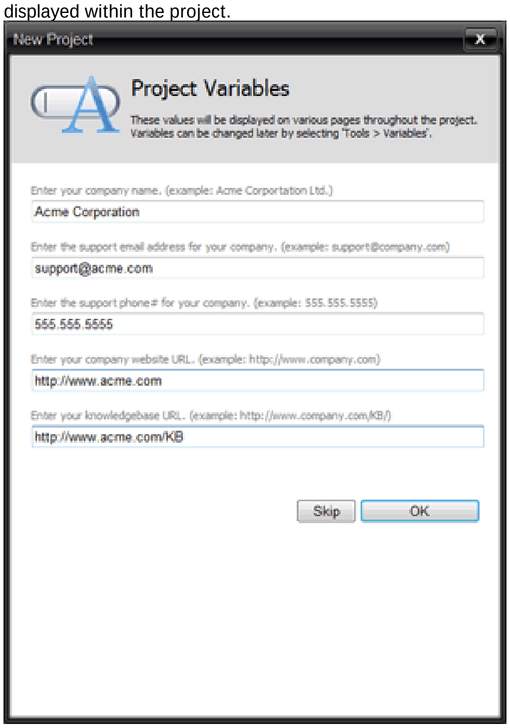
2. Select a template to create the project from, such as 'Create Help System'



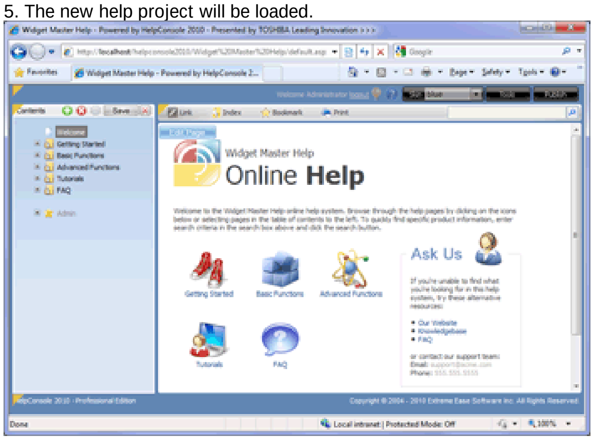
3. Enter a name for the new help project, and then click 'Create Project'.



4. Depending on the type of project being created, you will be prompted for information such as 'company name', 'company website', etc. which will be displayed within the project.



5. The new help project will be loaded.



6. Click 'Edit Page' to edit a page.

7. In edit mode, click the 'more' button on the toolbar to access additional editing functions.

See also

- Adding a Page
- Publishing a Static Help System
- Publishing a Dynamic Help System
- Publishing a PDF Manual
- Editing a Project
- Deleting a Project
- Copying a Project
- Backing up Your Project
- Uploading a Project
- Setting Project Properties
- Manage Projects Form Password
- Project Templates

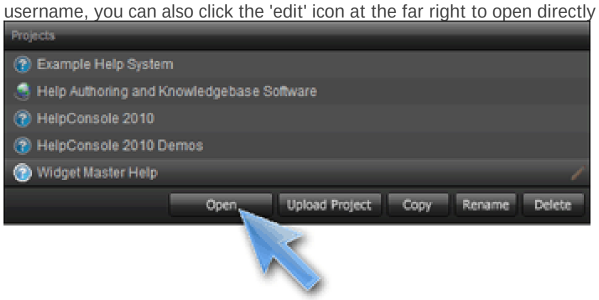
Home > Basic Functions > Projects > Editing a Project

Editing a Project

Follow the instructions below to open an existing help system project in edit mode.

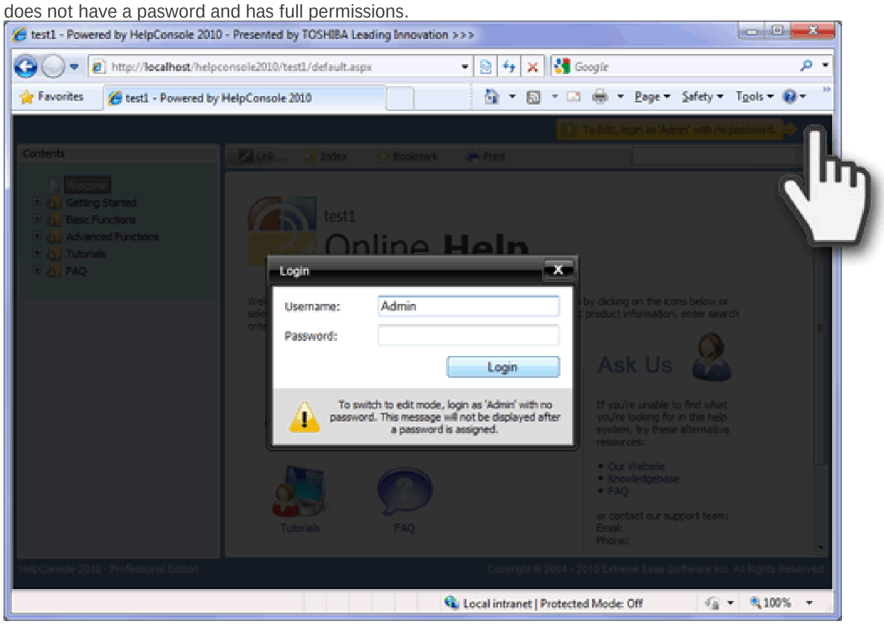
1. Run HelpConsole 2010 to display the startup form. [Click here for more information about running the software]

2. Select the help system project in the list that you wish to edit and click 'open'. If the project doesn't have a password assigned to the 'admin' username, you can also click the 'edit' icon at the far right to open directly in edit mode.

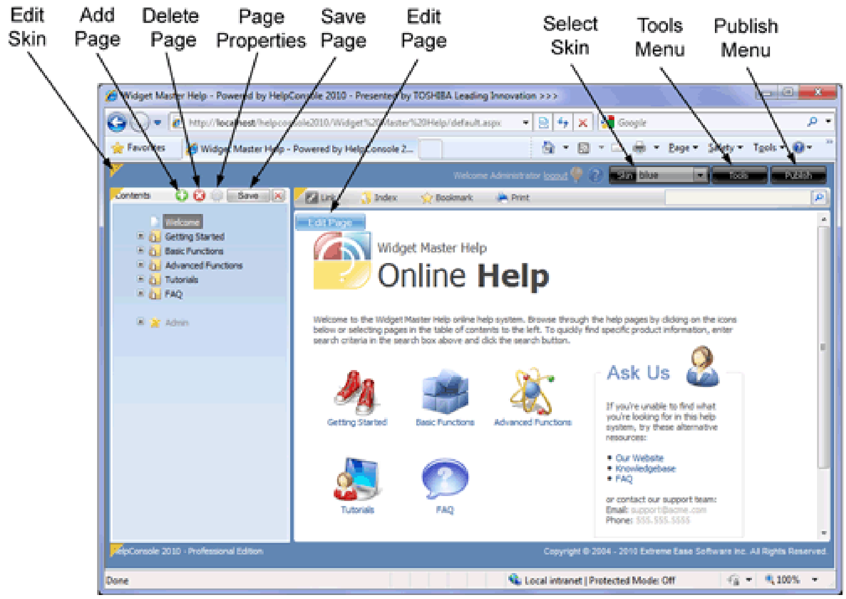


3. The selected help project will be opened in live mode.

4. Click the 'login' link, and then enter a username and password that has 'edit contents' and 'edit pages' permissions. By default, the 'admin' username does not have a pasword and has full permissions.



5. Click 'edit page' to edit the currently selected page, or use the 'edit contents' functions to add pages, delete pages and set page properties.



6. After clicking 'edit page', click the 'more' button to access additional toolbar functions.

See also

- Adding a Page
- Publishing a Static Help System
- Publishing a Dynamic Help System
- Publishing a PDF Manual
- Creating a New Project
- Deleting a Project
- Copying a Project
- Backing up Your Project
- Uploading a Project
- Setting Project Properties
- Manage Projects Form Password
- Project Templates

Home > Basic Functions > Projects > Deleting a Project

Deleting a Project

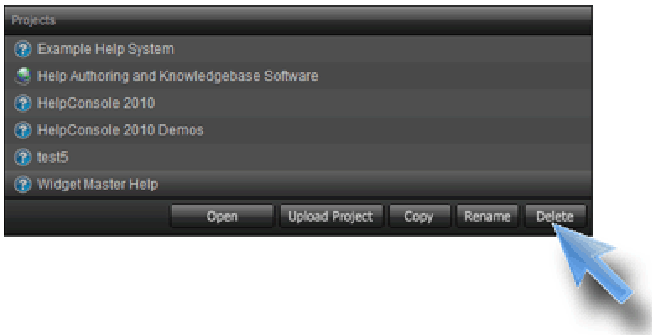
Follow the instructions below to delete a help project.

1. Run HelpConsole 2010 to display the startup form. Click here for more information about running the software

2. Select the project that you want to delete

3. Click the 'delete' button

4. When prompted to confirm that you wish to delete, click 'OK'



See also

- Creating a New Project
- Editing a Project
- Copying a Project
- Backing up Your Project
- Uploading a Project
- Setting Project Properties
- Manage Projects Form Password
- Project Templates

Home > Basic Functions > Projects > Copying a Project

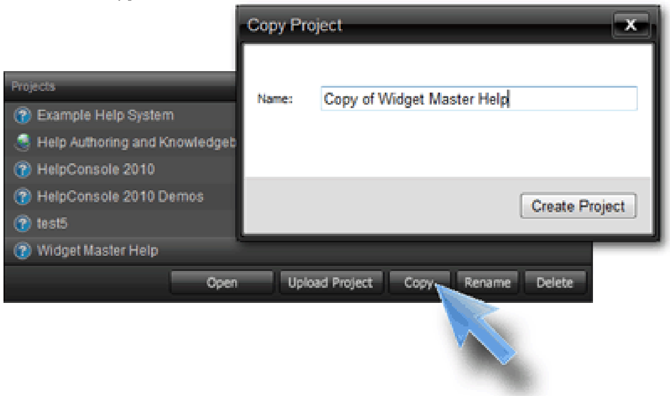
Copying a Project

Follow the instructions below to copy an existing help system project:

1. Run HelpConsole 2010 to display the startup form. [Click here for more information about running the software]

2. Select the project that you want to copy.

3. Click the copy button.



4. When prompted, enter a name for the new help project.

5. The new project will be added to the project list on the 'manage projects' form.

See also

- Adding a Page
- Publishing a Static Help System
- Publishing a Dynamic Help System
- Publishing a PDF Manual
- Creating a New Project
- Editing a Project
- Deleting a Project
- Backing up Your Project
- Uploading a Project
- Setting Project Properties
- Manage Projects Form Password
- Project Templates

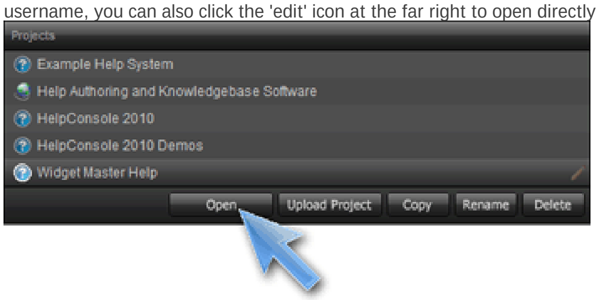
Home > Basic Functions > Projects > Backing up Your Project

Backing up Your Project

Follow the instructions below to create a backup of a help project.

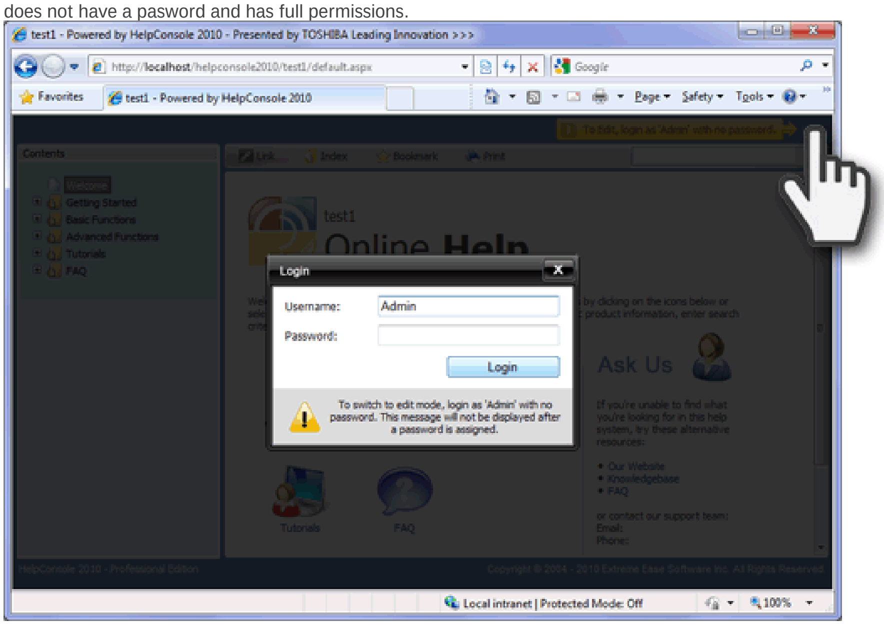
1. Run HelpConsole 2010 to display the 'Manage Projects' form. [Click here for more information about running the software]

2. Select the help system project in the list that you wish to backup and click 'open'. If the project doesn't have a password assigned to the 'admin' username, you can also click the 'edit' icon at the far right to open directly in edit mode.



3. The selected help project will be opened in live mode.

4. Click the 'login' link, and then enter a username and password that has 'edit contents' and 'edit pages' permissions. By default, the 'admin' username does not have a pasword and has full permissions.



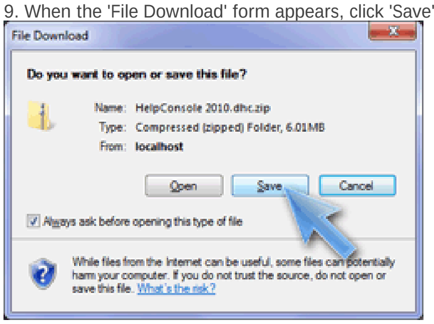
5. Click the tools button to show the 'Tools' menu.

6. Click 'Backup' to display the 'backup' form

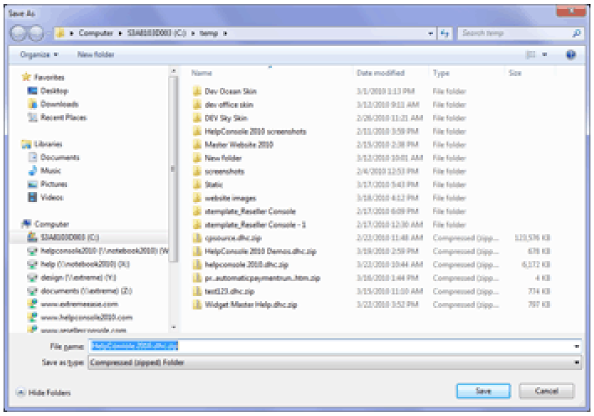
7. Specify backup options and then click the 'Create Backup' button. These backup options allow you to exclude certain folders to reduce the size of the backup file. This is particularly useful when creating a backup file to send to Extreme Ease Support.

8. The help system project will be compressed into a single file. A link will appear indicating that the backup file was created successfully. Click the 'Click here to download..' link to download the backup file to your harddrive or your network.

9. When the 'File Download' form appears, click 'Save'



10. Next, specify a folder to save the backup file to.



11. This project backup can be restored at any time by clicking the 'Browse' button on the 'Manage Projects' form. For more information see Uploading a Project

Note: Because the backup feature compresses the help system project into a single file, the project can be moved around from Web Server to Web Server as desired. If nessesary the file can also be emailed to Extreme Ease technical support for troubleshooting.

See also

- Creating a New Project
- Editing a Project
- Deleting a Project
- Copying a Project
- Uploading a Project
- Setting Project Properties
- Manage Projects Form Password
- Project Templates

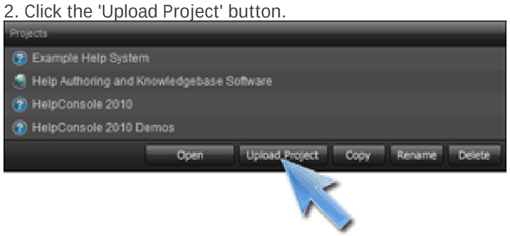
Home > Basic Functions > Projects > Uploading a Project

Uploading a Project

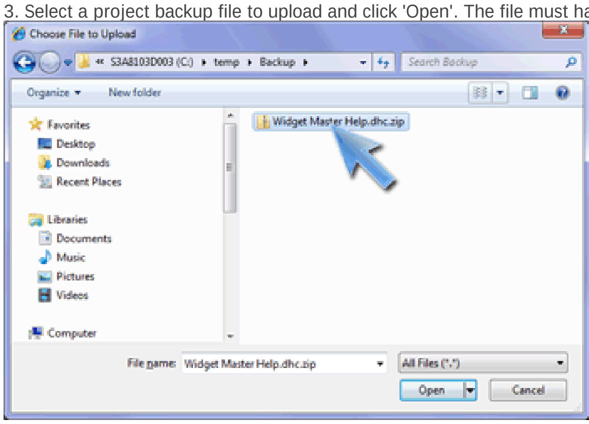
The 'Upload Project' function is normally used to restore a help system project that was previously backed up, or to transfer a project from one web server to another. Follow the instructions below to upload a compressed project.

1. Run HelpConsole 2010 to display the 'Manage Projects' form. [Click here for more information about running the software]

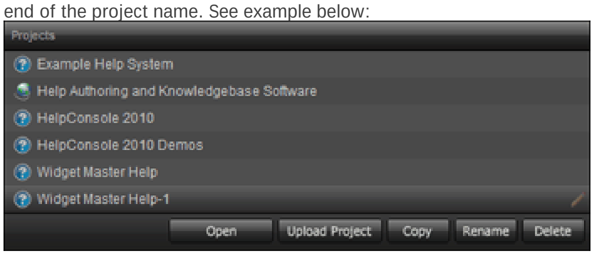
2. Click the 'Upload Project' button.



3. Select a project backup file to upload and click 'Open'. The file must have a .dhc.zip extension.



4. The help system project will be added to the list on the startup form. If there is an existing project with the same name, a number will be added to the end of the project name. See example below:



See also

- Creating a New Project
- Editing a Project
- Deleting a Project
- Copying a Project
- Backing up Your Project
- Setting Project Properties
- Manage Projects Form Password
- Project Templates

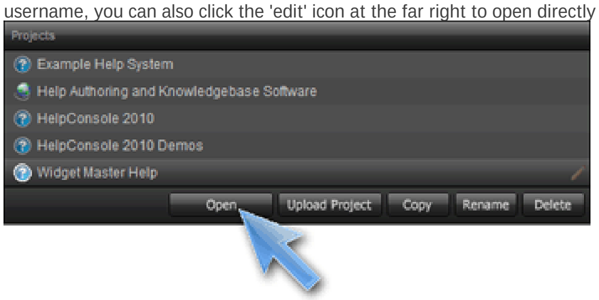
Home > Basic Functions > Projects > Setting Project Properties

Setting Project Properties

Follow the instructions below to view and edit properties for a help project.

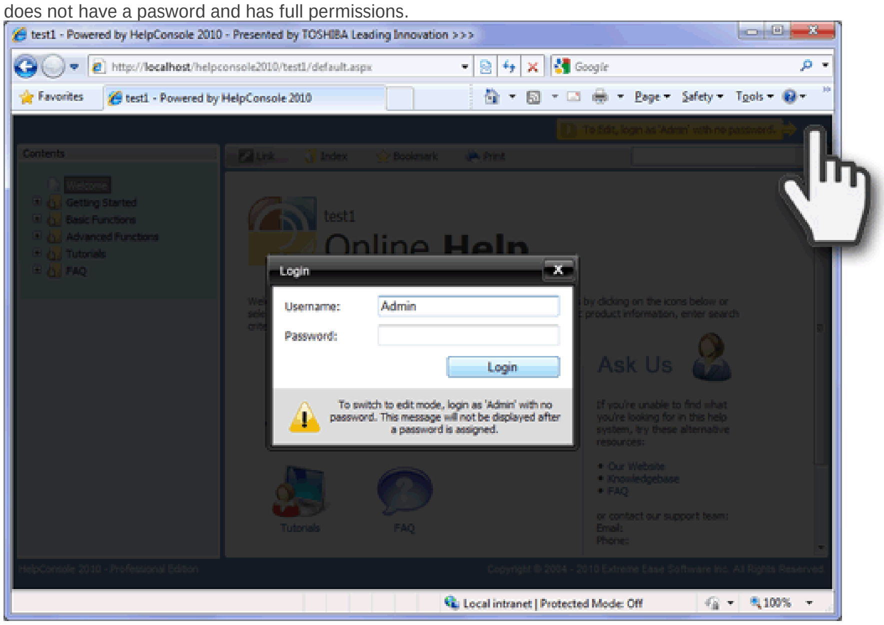
1. Run HelpConsole 2010 to display the 'Manage Projects' form. [Click here for more information about running the software]

2. Select the help project in the list that you wish to set properties for and click 'open'. If the project doesn't have a password assigned to the 'admin' username, you can also click the 'edit' icon at the far right to open directly in edit mode.



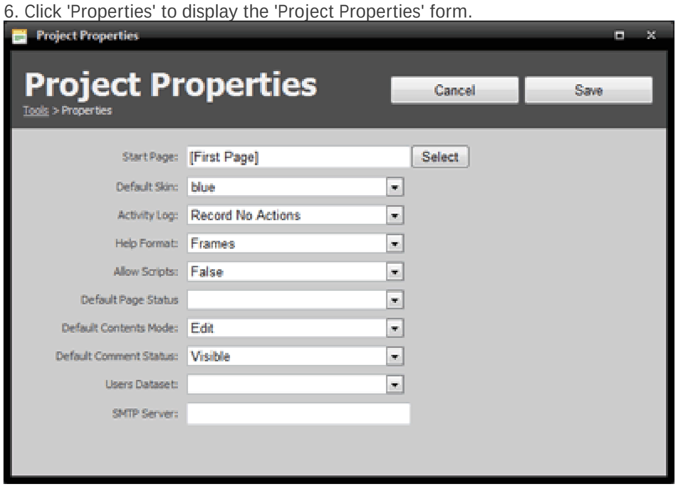
3. The selected help project will be opened in live mode.

4. Click the 'login' link, and then enter a username and password that has 'edit contents' and 'edit pages' permissions. By default, the 'admin' username does not have a pasword and has full permissions.



5. Click the tools button to show the 'Tools' menu.

6. Click 'Properties' to display the 'Project Properties' form.



Properties Overview:

Property	Description
Start Page	This is the page that will be displayed when the help project is loaded. Click the 'Select' button and select a page from the contents. If set to [First Page], the first visible page will be displayed when the help project is loaded.
Default Skin	This is the skin that will be applied when the help project is loaded.
Activity Log	This determines what user actions are recorded and displayed in the 'Activity Log'. 1. Record All Actions: Both reader and admin actions are recorded. 2. Record Admin Actions: Only admin actions such as 'add page' are recorded 3. Record No Actions: No reader or admin actions are recorded.
Help Format	This is the format in which the help project will be displayed when loaded: - Frames: Pages are displayed within an iframe. - Flat: The entire help system window is reloaded when a page is selected.
Allow Scripts	Determines if <script></script> blocks can be included in page HTML.
Default Page Status	The selected page status will automatically be assigned when new pages are added or existing pages are edited.

Default Contents Mode	This determines if the contents will be in edit mode or live mode when the user logs in.
Default Comment Status	This is the status that will be applied when new reader comments are added. This determines if reader comments are immediately visible to the public or if an administrator must approve the comment first.
Users Dataset	If the help project contains at least one dataset, a dataset can be defined as a 'Users Dataset'. This connects the dataset with user accounts (Tools > Users), which allows administrators to store detailed information about each user account.
SMTP Server	This defines the SMTP server to use when sending emails. The format usually mail.domain.com (eg: mail.acmecorportation.com). If you're not sure what your SMTP server is, take a look at your outgoing mail server defined in your email software. This setting is only required if server does not have a default SMTP server defined, and if the help project contains at least one dataset and at least one email trigger.

4. Click 'Save' to apply changes and return to the 'Tools' menu.

See also

- Creating a New Project
- Editing a Project
- Deleting a Project
- Copying a Project
- Backing up Your Project
- Uploading a Project
- Manage Projects Form Password
- Project Templates

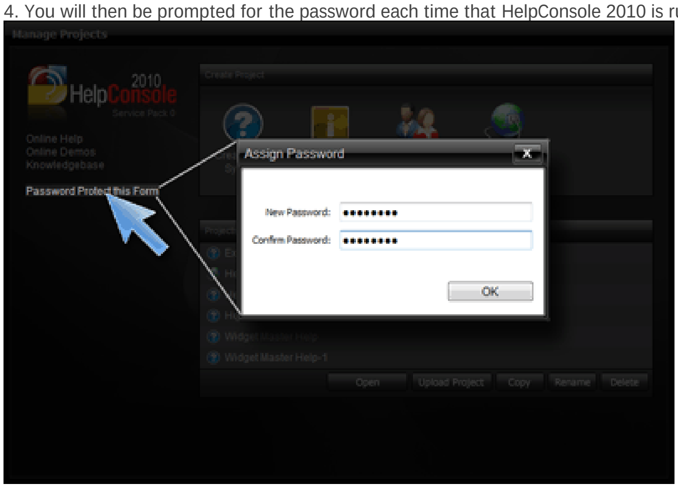
Home > Basic Functions > Projects > Manage Projects Form Password

Manage Projects Form Password

If you are running HelpConsole 2010 on your desktop computer or over a company network, there is probably no need to password protect the 'Manage Projects' form, however if you are hosting a dynamic help system on your website or a web server that is exposed to the public, it is recommended that you assign a password to this form to prevent unauthorized users from creating new projects, or deleting existing projects.

To Assign a Password:

1. Run HelpConsole 2008 to display the 'manage projects' form. Click here for more information about running the software
2. Click the 'Password Protect this Form' link.
3. The password prompt will be displayed. Enter the password twice. Click 'OK'
4. You will then be prompted for the password each time that HelpConsole 2010 is run.



To Remove the Password:

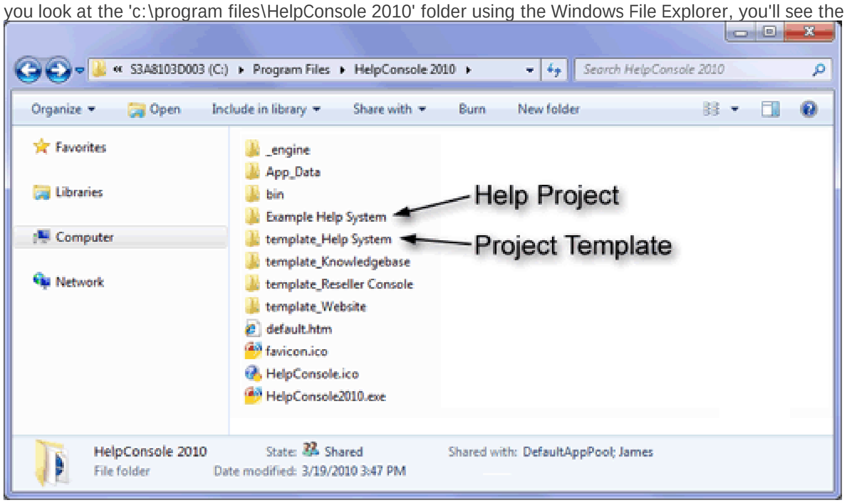
To remove the password, click the 'Remove Password' link.

See also

Creating a New Project
Editing a Project
Deleting a Project
Copying a Project
Backing up Your Project
Uploading a Project
Setting Project Properties
Project Templates

Project Templates

The structure of project templates are exactly the same as help projects. The only difference is that project template folders begin with 'template_'. If you look at the 'c:\program files\HelpConsole 2010' folder using the Windows File Explorer, you'll see the directory structure as shown below:



Create a Project Template

To create a new project template, either copy an existing template or copy an existing help project. Make sure that the folder name begins with 'template_'.

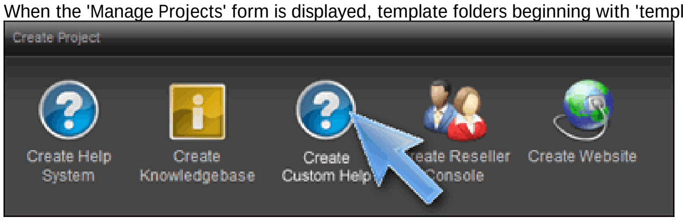
Delete a Project Template

To delete a project template, simply delete the template folder (which begins with '_template')

Edit a Project Template

To edit a project template, do the following:
1. Rename the template folder so that the name does not begin with 'template'. (eg. 'template_Help System' => 'xtemplate_Help System'
2. The template will appear as a help project on the 'Manage Projects' form.
3. Click the template to open it. Login as 'Admin' to modify the contents structure, page content, etc.
4. After editing the template, rename the folder so that it begins with 'template_'

When the 'Manage Projects' form is displayed, template folders beginning with 'template_' are automatically displayed as 'Create {template name}'



See also

- Creating a New Project
- Editing a Project
- Deleting a Project
- Copying a Project
- Backing up Your Project
- Uploading a Project
- Setting Project Properties
- Manage Projects Form Password

Home > Basic Functions > Context-sensitive Help

Context-sensitive Help

The information in this section explains how to integrate HelpConsole 2010 into your Windows based or web based application. Help links can be made at the application level, the form level or the field level.


Windows Applications


Web Applications

See also

- Projects
- Skins
- Table of Contents
- Working with Tables
- Working with Images
- Keywords and Index
- Links
- Search
- Publishing

Home > Basic Functions > Context-sensitive Help > Windows Applications

Windows Applications

The concept behind context-sensitive help is that users of an application can quickly get help for a specific function or feature that they're currently using. The easier it is for users to access the help that they're looking for, the happier they will be and the fewer support calls your support team will receive. Context-sensitive help may be implemented in the following ways:

F1 Key

- Application Level - user opens an application and presses F1 to display the application help system.
- Form Level - User opens a form such as an activation key dialog and presses F1 to display help for that form.
- Field Level - User clicks on a field such as a textbox and presses F1 to display help for that field.

Help Button

- Application Level - user clicks on a help link at the top of the main screen to open the application help system
- Form Level - User clicks on a help link or button beside a field to display help for that specific function.
- Field Level - User clicks on a help link or button at the top of a form to display help for that form.


Windows Application Help Button


Windows Form Help Button


Windows Field Help Button


Windows F1 Application Help


Windows F1 Form Help


Windows F1 Field Help

See also

Web Applications

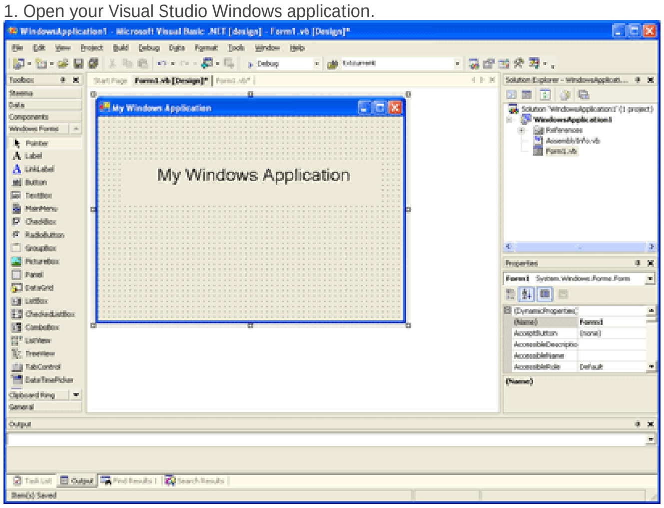
Home > Basic Functions > Context-sensitive Help > Windows Applications > Windows Application Help Button

Windows Application Help Button

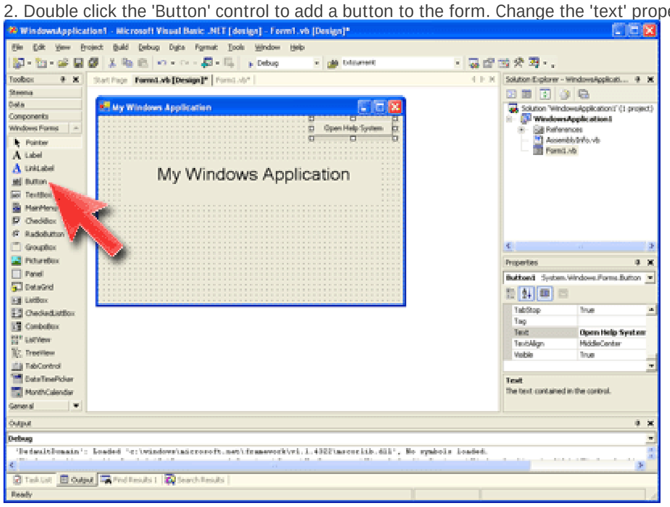
You can add a help button, icon or hyperlink to your Windows application that opens your help system. The instructions below assume that you're adding a help button to the main screen of your Windows application.

Follow the steps below to add a help button to your Visual Studio 2003/2005 Windows application.

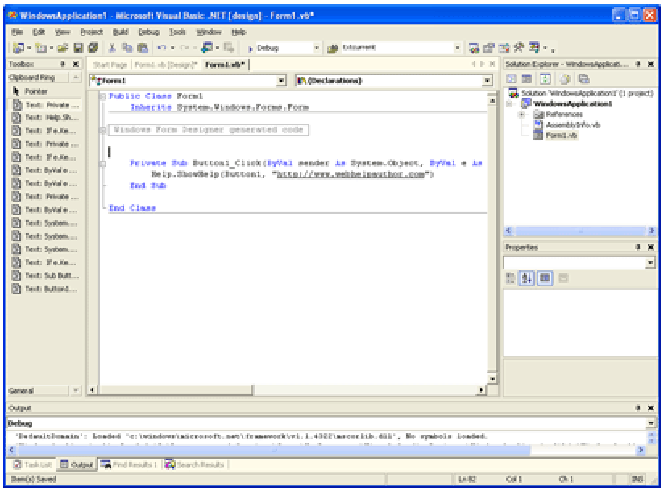
1. Open your Visual Studio Windows application.



2. Double click the 'Button' control to add a button to the form. Change the 'text' property to 'Open Help System'. Drag the button to the desired position.



3. Double click the button control to open the code window.



4. Add the following code to the "Sub Button1_Click" event:

Open a Dynamic Help System

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles Button1.Click
    Help.ShowHelp(Button1, http://www.extremeease.com/help/helpconsole 2010)
End Sub
```

- or -

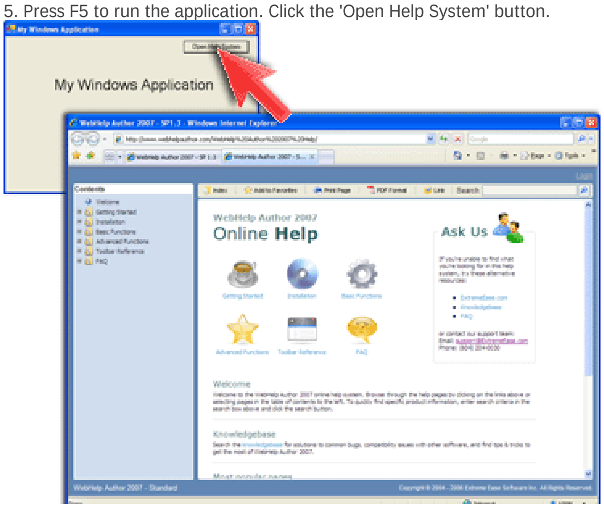
Open a Static Help System

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles Button1.Click
    Help.ShowHelp(Button1, "help\default.htm")
End Sub
```

* the url above assumes that the help system is in a sub folder named 'help'

ShowHelp Syntax: Help.ShowHelp(Parent, URL)
Parent - Name of the button control (Button1)
URL - The url of the help system ("http://www.extremeease.com/help/helpconsole 2010")

5. Press F5 to run the application. Click the 'Open Help System' button.



See also

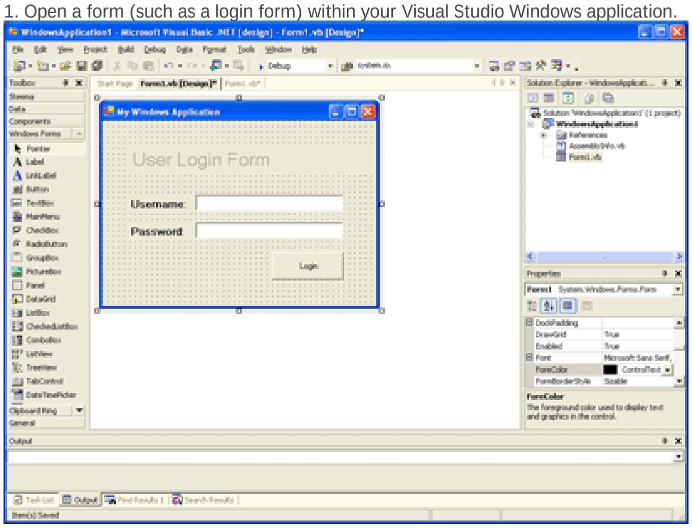
- URL Parameters
- Windows Form Help Button
- Windows Field Help Button
- Windows F1 Application Help
- Windows F1 Form Help
- Windows F1 Field Help

Home > Basic Functions > Context-sensitive Help > Windows Applications > Windows Form Help Button

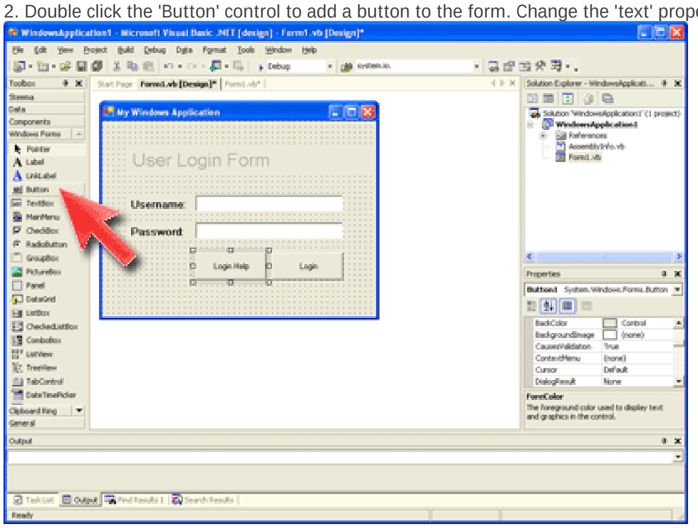
Windows Form Help Button

You can add a help button, icon or hyperlink to a form within your Windows application that opens a specific page of your help system. Follow the steps below to add a help button to your Visual Studio 2003/2005 Windows application.

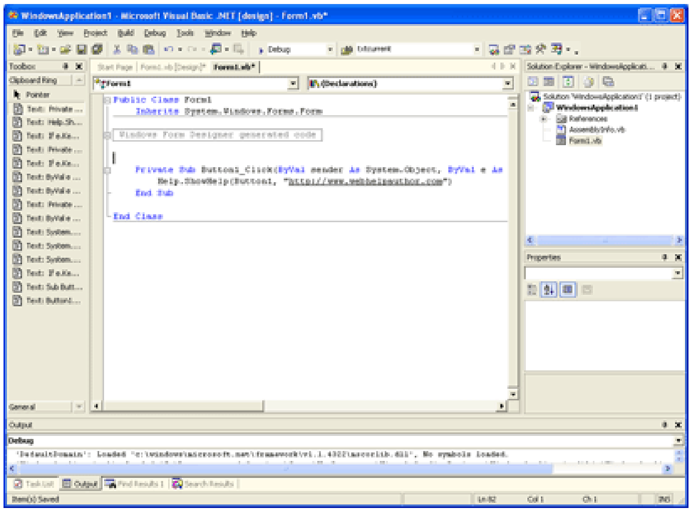
1. Open a form (such as a login form) within your Visual Studio Windows application.



2. Double click the 'Button' control to add a button to the form. Change the 'text' property to 'Help'. Drag the button to the desired position.



3. Double click the button control to open the code window.



4. Add the following code to the "Sub Button1_Click" event:

Open a Dynamic Help Page (page only, no contents)

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, "http://www.extremeease.com/help/helpconsole 2010/page.aspx?
pageid=Project_Login")
End Sub
```

Open a Dynamic Help Page (within help system)

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, "http://www.extremeease.com/help/helpconsole 2010/default.aspx?
pageid=Project_Login")
End Sub
```

Open a Static Help Page

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, "help\project login.htm")
End Sub
```

* the url above assumes that the help system is in a sub folder named 'help'

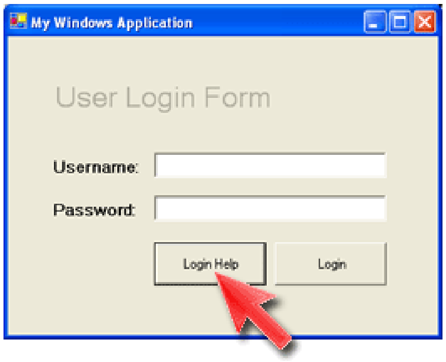
Open a Static Help Page (within help system)

```
* Note: a page parameter cannot be passed when a static help system is opened from Visual Studio,
so in order to display a specific page within the help system, the static help system must be
created without frames. See Publishing a Static Help System for more information.

Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, "help\project login.htm")
End Sub
```

ShowHelp Syntax: Help.ShowHelp(Parent, URL)
Parent - Name of the button control
URL - The url of the help system

5. Press F5 to run the application. Click the 'Help' button.



See also

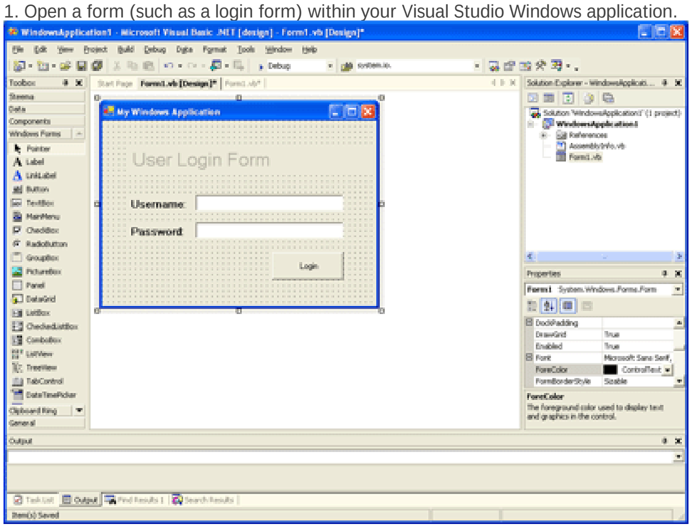
- URL Parameters
- Windows Application Help Button
- Windows Field Help Button
- Windows F1 Application Help
- Windows F1 Form Help
- Windows F1 Field Help

Home > Basic Functions > Context-sensitive Help > Windows Applications > Windows Field Help Button

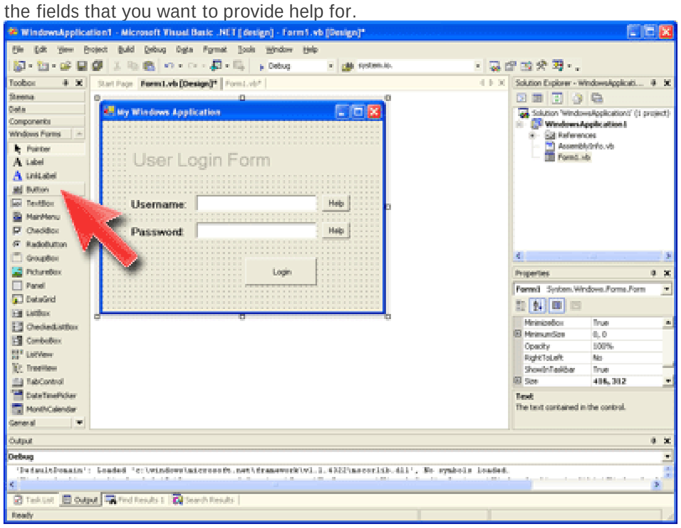
Windows Field Help Button

You can add multiple help buttons, icons or hyperlinks to a form within your Windows application that open specific help pages. Follow the steps below to add help buttons to your Visual Studio 2003/2005 Windows application.

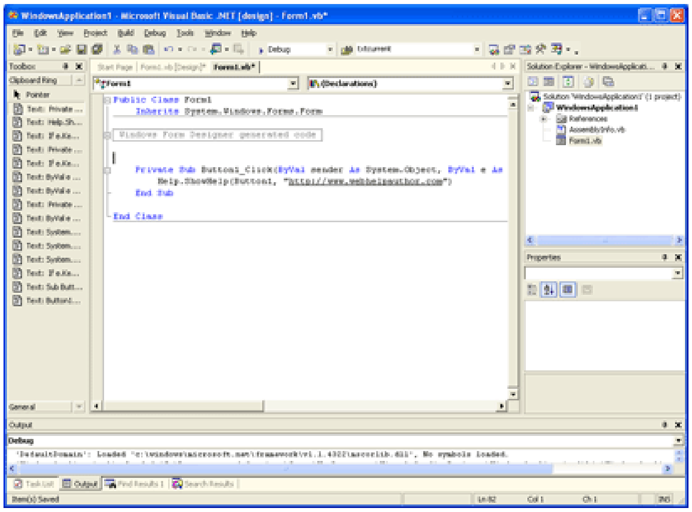
1. Open a form (such as a login form) within your Visual Studio Windows application.



2. Double click the 'Button' control twice to add two buttons to the form. Change the 'text' property to 'Help' for both'. Position the buttons beside the fields that you want to provide help for.



3. Double click each button to open the code window.



4. Add the following code to the "Sub Button1_Click" event:

Open a Dynamic Help Page

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, http://www.domain.com/help/default.aspx?pageid=username)
End Sub
```

Open a Dynamic Help Page (within help system)

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, http://www.domain.com/help/default.aspx?pageid=username)
End Sub
```

Open a Static Help Page

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, "help\username.htm")
End Sub
```

* the url above assumes that the help system is in a sub folder named 'help'

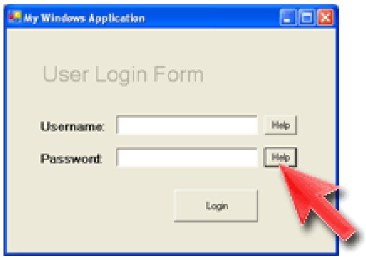
Open a Static Help Page (within help system)

```
Private Sub Button1_Click(ByVal sender As System.Object, ByVal e As System.EventArgs) Handles
Button1.Click
    Help.ShowHelp(Button1, "help\username.htm")
End Sub
```

* Note: a page parameter cannot be passed when a static help system is opened from Visual Studio, so in order to display a specific page within the help system, the static help system must be created without frames. See Publishing a Static Help System for more information.

ShowHelp Syntax: Help.ShowHelp(Parent, URL)
Parent - Name of the button control
URL - The url of the help system

5. Press F5 to run the application. Click the 'Help' button.



See also

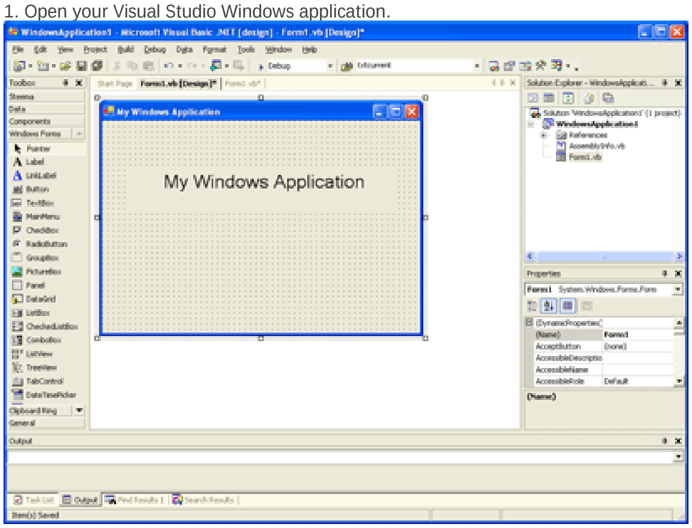
- URL Parameters
- Windows Application Help Button
- Windows Form Help Button
- Windows F1 Application Help
- Windows F1 Form Help
- Windows F1 Field Help

Home > Basic Functions > Context-sensitive Help > Windows Applications > Windows F1 Application Help

Windows F1 Application Help

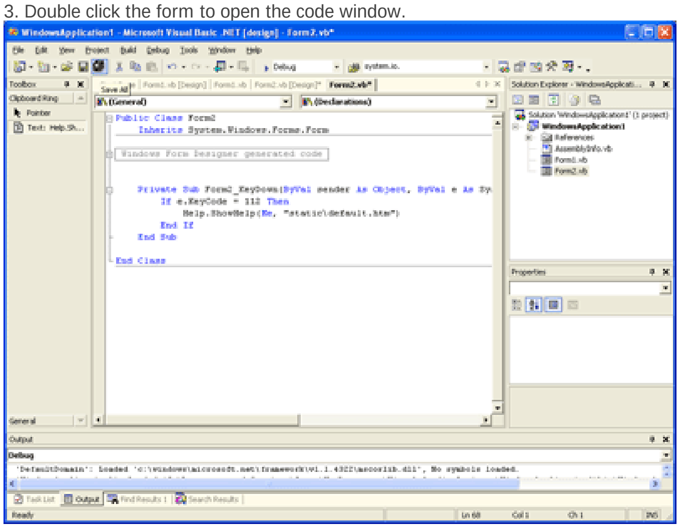
You can add context sensitive help to your Windows application so that when a user presses the F1 key, the help system is displayed. Follow the steps below to add F1 context sensitivity to your Visual Studio 2003/2005 Windows application.

1. Open your Visual Studio Windows application.



2. Set the 'KeyPreview' property for the form to 'True'

3. Double click the form to open the code window.



4. Select 'KeyDown' from the 'Events' list

5. Add the following code to the "Sub Form2_Keydown" event:

Open a Dynamic Help System

```
Private Sub Form2_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
Handles MyBase.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, "http://www.domain.com/HelpConsole 2010 Help")
    End If
End Sub
```

Open a Static Help System

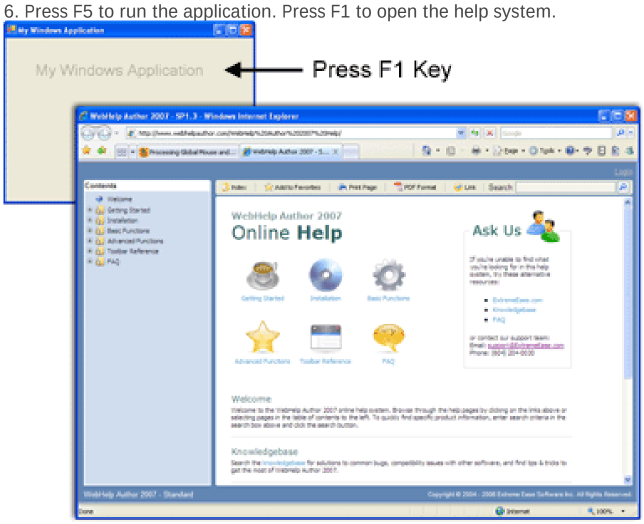
```
Private Sub Form2_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
```

```
Handles MyBase.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, "help\default.htm")
    End If
End Sub
```

* the url above assumes that the help system is in a sub folder named 'help'

ShowHelp Syntax: Help.ShowHelp(Parent, URL)
Parent - Reference to the current form
URL - The url of the help system

6. Press F5 to run the application. Press F1 to open the help system.



See also

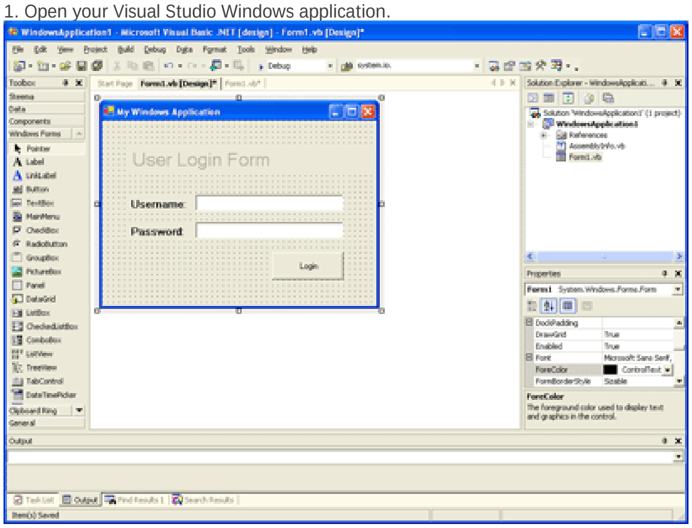
- URL Parameters
- Windows Application Help Button
- Windows Form Help Button
- Windows Field Help Button
- Windows F1 Form Help
- Windows F1 Field Help

Home > Basic Functions > Context-sensitive Help > Windows Applications > Windows F1 Form Help

Windows F1 Form Help

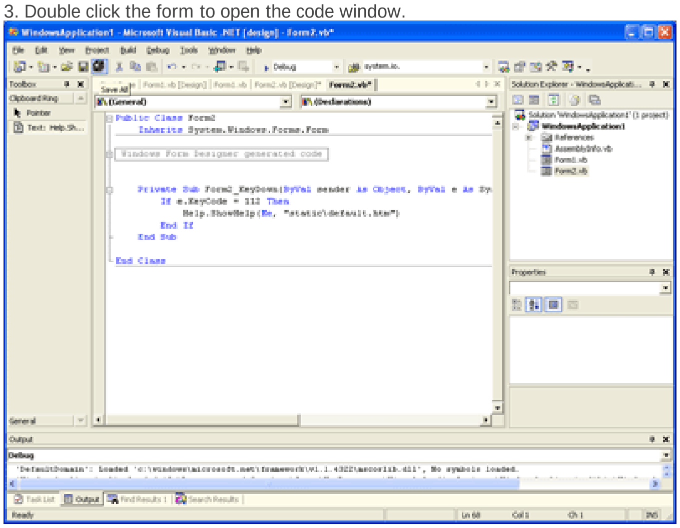
You can add context sensitive help to any form within your Windows application so that when a user presses the F1 key, a help topic specific to that form is displayed. Follow the steps below to add F1 context sensitivity to a form within your Visual Studio 2003/2005 Windows application.

1. Open your Visual Studio Windows application.



2. Set the 'KeyPreview' property for the form to 'True'

3. Double click the form to open the code window.



4. Select 'KeyDown' from the 'Events' list

5. Add the following code to the "Sub Form2_Keydown" event:

Open a Dynamic Help Page (page only, no contents)

```
Private Sub Form2_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
Handles MyBase.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, http://www.domain.com/help/page.aspx?pageid=project_login)
    End If
End Sub
```

Open a Dynamic Help Page (within help system)

```
Private Sub Form2_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
```

```
Handles MyBase.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, http://www.domain.com/help/default.aspx?pageid=project_login)
    End If
End Sub
```

Open a Static Help Page

```
Private Sub Form2_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
Handles MyBase.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, "help\project login.htm")
    End If
End Sub
```

* the url above assumes that the help system is in a sub folder named 'help'

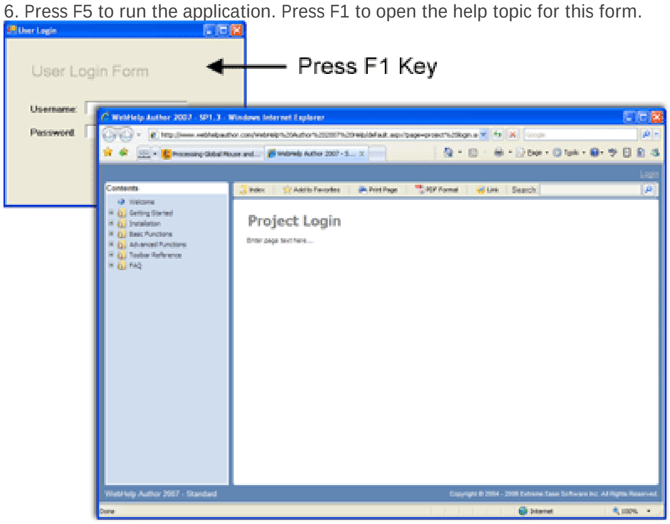
Open a Static Help Page (within help system)

```
Private Sub Form2_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
Handles MyBase.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, "help\project login.htm")
    End If
End Sub
```

* Note: a page parameter cannot be passed when a static help system is opened from Visual Studio, so in order to display a specific page within the help system, the static help system must be created without frames. See Publishing a Static Help System for more information.

ShowHelp Syntax: Help.ShowHelp(Parent, URL)
Parent - Reference to the current form
URL - The url of the help system

6. Press F5 to run the application. Press F1 to open the help topic for this form.



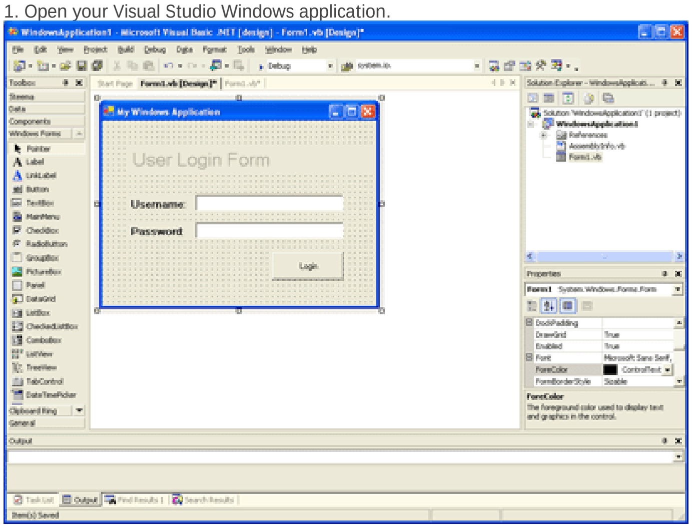
See also

- URL Parameters
- Windows Application Help Button
- Windows Form Help Button
- Windows Field Help Button
- Windows F1 Application Help
- Windows F1 Field Help

Windows F1 Field Help

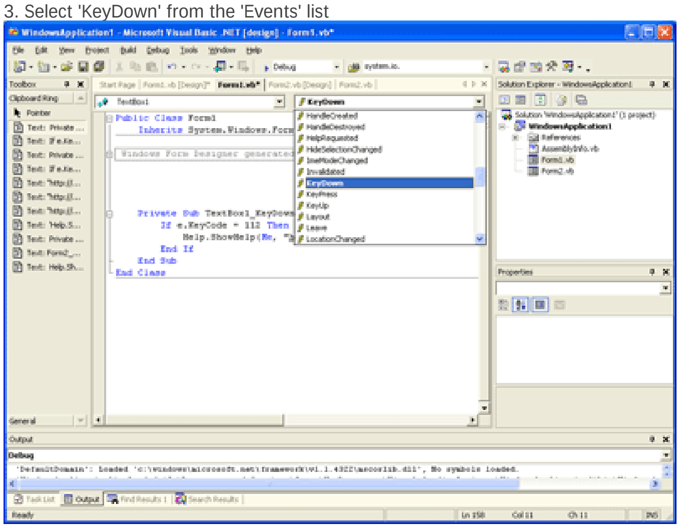
You can add context sensitive help to any field within your Windows application so that when a user presses the F1 key while a field has the focus, a help topic specific to that field is displayed. Follow the steps below to add F1 context sensitivity to fields within your Visual Studio 2003/2005 Windows application.

1. Open your Visual Studio Windows application.



2. Double click a field (such as a textbox) to open the code window.

3. Select 'KeyDown' from the 'Events' list



4. Add the following code to the "Sub Textbox1_Keydown" event:

Open a Dynamic Help Page (page only, no contents)

```
Private Sub TextBox1_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
Handles TextBox1.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, http://www.domain.com/help/page.aspx?pageid=username)
    End If
End Sub
```

Open a Dynamic Help Page (within help system)

```
Private Sub TextBox1_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
```

```
Handles TextBox1.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, http://www.domain.com/help/default.aspx?pageid=username)
    End If
End Sub
```

Open a Static Help Page

```
Private Sub TextBox1_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
Handles TextBox1.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, "help\username.htm")
    End If
End Sub
```

* the url above assumes that the help system is in a sub folder named 'help'

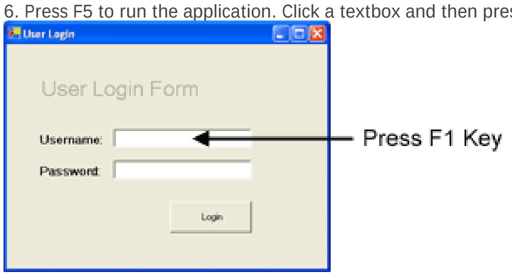
Open a Static Help Page (within help system)

```
Private Sub TextBox1_KeyDown(ByVal sender As Object, ByVal e As System.Windows.Forms.KeyEventArgs)
Handles TextBox1.KeyDown
    If e.KeyCode = 112 Then
        Help.ShowHelp(Me, "help\username.htm")
    End If
End Sub
```

* Note: a page parameter cannot be passed when a static help system is opened from Visual Studio, so in order to display a specific page within the help system, the static help system must be created without frames. See Publishing a Static Help System for more information.

ShowHelp Syntax: Help.ShowHelp(Parent, URL)
Parent - Reference to the current form
URL - The url of the help system

6. Press F5 to run the application. Click a textbox and then press F1 to open the help topic for that field.



See also

- URL Parameters
- Windows Application Help Button
- Windows Form Help Button
- Windows Field Help Button
- Windows F1 Application Help
- Windows F1 Form Help

Home > Basic Functions > Context-sensitive Help > Web Applications

Web Applications

The concept behind context-sensitive help is that users of an application can quickly get help for a specific function or feature that they're currently using. The easier it is for users to access the help that they're looking for, the happier they will be and the fewer support calls your support team will receive. Context-sensitive help may be implemented in the following ways:

F1 Key

- Application Level - user opens an application and presses F1 to display the application help system.
- Form Level - User opens a form such as an activation key dialog and presses F1 to display help for that form.
- Field Level - User clicks on a field such as a textbox and presses F1 to display help for that field.

Help Button

- Application Level - user clicks on a help link at the top of the main screen to open the application help system
- Form Level - User clicks on a help link or button beside a field to display help for that specific function.
- Field Level - User clicks on a help link or button at the top of a form to display help for that form.

Web Application Help Button

Web Form Help Button

Web Field Help Button

Web F1 Application Help

Web F1 Form Help

Web F1 Field Help

Popups

See also

Windows Applications

Home > Basic Functions > Context-sensitive Help > Web Applications > Web Application Help Button

Web Application Help Button

You can add a help button, icon or hyperlink to your Web application that opens your help system. The instructions below assume that you're adding a help button to the main screen of your Web application.

Follow the steps below to add a help button to your Web application.

1. Open the main page of your web application using an HTML editor such as Visual Studio or a text editor such as Windows Notepad. This is an example of a simple webpage.

```
<html><body>
<br><br>Hello World
</body></html>
```

2. Add the following code to create a 'Help' link that will open your help system when clicked. This link could also be a button or an image.

Open a Dynamic Help System

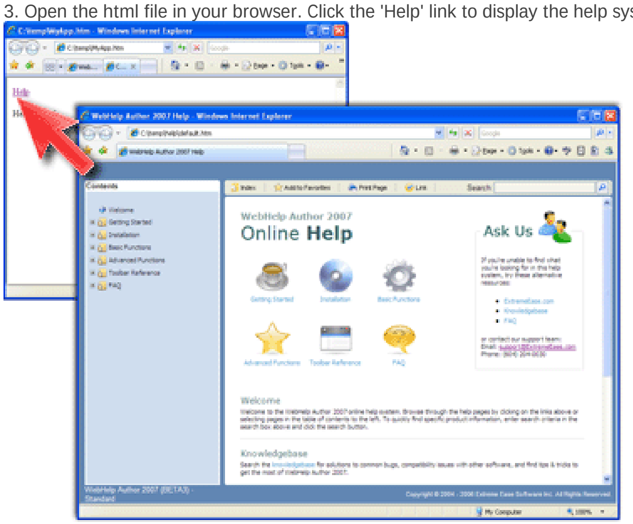
```
<html><body>
<a href="http://www.domain.com/help" target=_blank>Help</a>
<br><br>Hello World
</body></html>
```

Open a Static Help System

```
<html><body>
<a href="help/default.htm" target=_blank>Help</a>
<br><br>Hello World
</body></html>
```

* the url above assumes that the static help system is in a sub folder named 'help'

3. Open the html file in your browser. Click the 'Help' link to display the help system in a new window.



See also

- URL Parameters
- Web Form Help Button
- Web Field Help Button
- Web F1 Application Help
- Web F1 Form Help
- Web F1 Field Help
- Popups

Home > Basic Functions > Context-sensitive Help > Web Applications > Web Form Help Button

Web Form Help Button

You can add a help button, icon or hyperlink to a form within your Web application that opens a specific page of your help system. Follow the steps below to add a help link to your web application.

1. Open a page (such as a login form) of your web application using an HTML editor such as Visual Studio or a text editor such as Windows Notepad. This is an example of a simple login form.

```
<html><body>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

2. Add the following code to create a 'Help' link that will open a help page when clicked. This link could also be a button or an image.

Open a Dynamic Help Page (page only, no contents)

```
<html><body>
<a href='http://www.domain.com/help/page.aspx?pageid=project_login' target=_blank>Help</a>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

Open a Dynamic Help Page (within help system)

```
<html><body>
<a href='http://www.domain.com/help/default.aspx?pageid=project_login' target=_blank>Help</a>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

Open a Static Help Page

```
<html><body>
<a href='help/project login.htm' target=_blank>Help</a>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

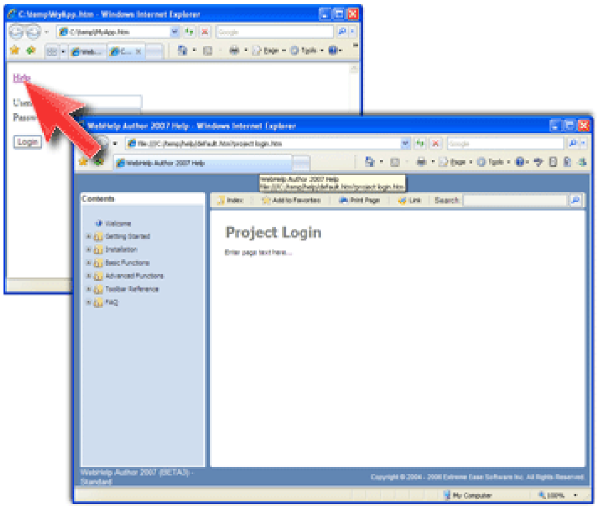
* the url above assumes that the static help system is in a sub folder named 'help'

Open a Static Help Page (within help system)

```
<html><body>
<a href='help/default.htm?project login.htm' target=_blank>Help</a>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

* the url above assumes that the static help system is in a sub folder named 'help'

3. Open the html file in your browser. Click the 'Help' link to display the help system in a new window.



See also

- URL Parameters
- Web Application Help Button
- Web Field Help Button
- Web F1 Application Help
- Web F1 Form Help
- Web F1 Field Help
- Popups

Home > Basic Functions > Context-sensitive Help > Web Applications > Web Field Help Button

Web Field Help Button

You can add multiple help buttons, icons or hyperlinks to a form within your Web application that open specific help pages. Follow the steps below to add help buttons to your Web application.

1. Open a page (such as a login form) of your web application using an HTML editor such as Visual Studio or a text editor such as Windows Notepad. This is an example of a simple login form.

```
<html><body>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

2. Add the following code to create 'Help' links beside each textbox to display specific help for those fields. These links could also be buttons or images.

Open a Dynamic Help Page (page only, no contents)

```
<html><body>
<br><br>Username: <input>
<a href='http://www.domain.com/help/page.aspx?pageid=username' target=_blank>Help</a>
<br>Password: <input>
<a href='http://www.domain.com/help/default.aspx?pageid=username' target=_blank>Help</a>
<br><br><input type=button value=Login>
</body></html>
```

Open a Dynamic Help Page (within help system)

```
<html><body>
<br><br>Username: <input>
<a href='http://www.domain.com/help/default.aspx?pageid=username' target=_blank>Help</a>
<br>Password: <input>
<a href='http://www.domain.com/help/default.aspx?pageid=password' target=_blank>Help</a>
<br><br><input type=button value=Login>
</body></html>
```

Open a Static Help Page

```
<html><body>
<br><br>Username: <input>
<a href='help/username.htm' target=_blank>Help</a>
<br>Password: <input>
<a href='help/password.htm' target=_blank>Help</a>
<br><br><input type=button value=Login>
</body></html>
```

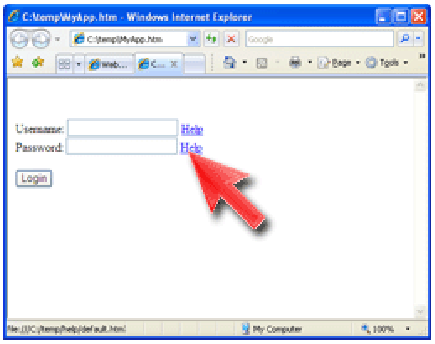
* the url above assumes that the static help system is in a sub folder named 'help'

Open a Static Help Page (within help system)

```
<html><body>
<br><br>Username: <input>
<a href='help/default.htm?username.htm' target=_blank>Help</a>
<br>Password: <input>
<a href='help/default.htm?password.htm' target=_blank>Help</a>
<br><br><input type=button value=Login>
</body></html>
```

* the url above assumes that the static help system is in a sub folder named 'help'

3. Open the html file in your browser. Click the 'Help' link to display the help system in a new window.



See also

- URL Parameters
- Web Application Help Button
- Web Form Help Button
- Web F1 Application Help
- Web F1 Form Help
- Web F1 Field Help
- Popups

Home > Basic Functions > Context-sensitive Help > Web Applications > Web F1 Application Help

Web F1 Application Help

You can add context sensitive help to your Web application so that when a user presses the F1 key, the help system is displayed. Follow the steps below to add F1 context sensitivity to your Web application.

1. Open the main page of your web application using an HTML editor such as Visual Studio or a text editor such as Windows Notepad. This is an example of a simple webpage.

```
<html><body>
<br><br>My Web Application
</body></html>
```

2. Add the following code to capture the F1 key and display the help system.

Open a Dynamic Help System

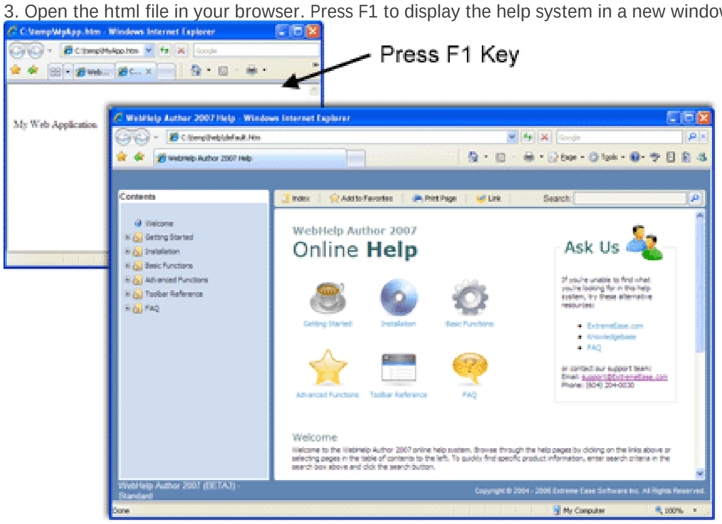
```
<html><body onhelp="window.open('http://www.domain.com/help', '_blank');return false;">
<br><br>My Web Application
</body></html>
```

Open a Static Help System

```
<html><body onhelp="window.open('help/default.htm', '_blank');return false;">
<br><br>My Web Application
</body></html>
```

* the url above assumes that the static help system is in a sub folder named 'help'

3. Open the html file in your browser. Press F1 to display the help system in a new window.



See also

- URL Parameters
- Web Application Help Button
- Web Form Help Button
- Web Field Help Button
- Web F1 Form Help
- Web F1 Field Help
- Popups

Home > Basic Functions > Context-sensitive Help > Web Applications > Web F1 Form Help

Web F1 Form Help

You can add context sensitive help to any form within your Web application so that when a user presses the F1 key, a help topic specific to that form is displayed. Follow the steps below to add F1 context sensitivity to a form within your web application.

1. Open a page (such as a login form) of your web application using an HTML editor such as Visual Studio or a text editor such as Windows Notepad. This is an example of a simple login form.

```
<html><body>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

2. Add the following code to capture the F1 key and display the help system.

Open a Dynamic Help Page (page only, no contents)

```
<html><body onhelp="window.open('http://www.domain.com/help/page.aspx?pageid=project_login', '_blank');return false;">
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

Open a Dynamic Help Page (within help system)

```
<html><body onhelp="window.open('http://www.domain.com/help/default.aspx?pageid=project_login', '_blank');return false;">
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

Open a Static Help Page

```
<html><body onhelp="window.open('help/project login.htm', '_blank');return false;">
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

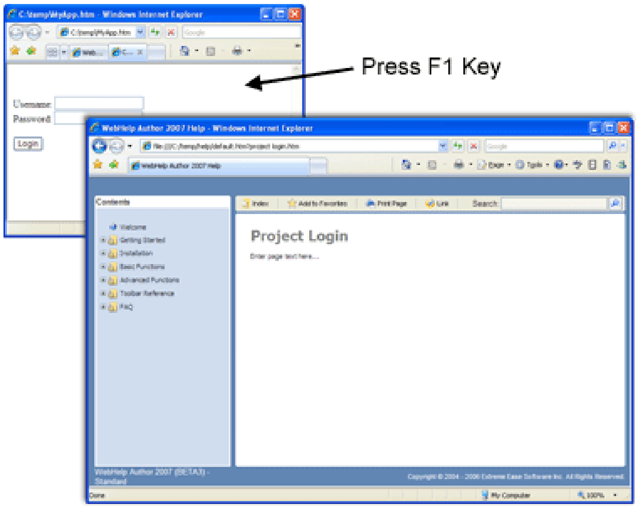
* the url above assumes that the static help system is in a sub folder named 'help'

Open a Static Help Page (with help system)

```
<html><body onhelp="window.open('help/default.htm?project login.htm', '_blank');return false;">
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

* the url above assumes that the static help system is in a sub folder named 'help'

3. Open the html file in your browser. Press F1 to display the help system in a new window.



See also

- URL Parameters
- Web Application Help Button
- Web Form Help Button
- Web Field Help Button
- Web F1 Application Help
- Web F1 Field Help
- Popups

Home > Basic Functions > Context-sensitive Help > Web Applications > Web F1 Field Help

Web F1 Field Help

You can add context sensitive help to any field within your Web application so that when a user presses the F1 key while a field has the focus, a help topic specific to that field is displayed. Follow the steps below to add F1 context sensitivity to fields within your Web application.

1. Open a page (such as a login form) of your web application using an HTML editor such as Visual Studio or a text editor such as Windows Notepad. This is an example of a simple login form.

```
<html><body>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

2. Add the following code to capture the F1 key and display help for the specific field.

Open a Dynamic Help Page (page only, no contents)

```
<html><body>
<br><br>
Username: <input onhelp="window.open('http://www.domain.com/help/page.aspx?pageid=username', '_blank');return false;"><br>
Password: <input onhelp="window.open('http://www.domain.com/help/page.aspx?pageid=password', '_blank');return
false;"><br><br>
<input type=button value=Login>
</body></html>
```

Open a Dynamic Help Page (within help system)

```
<html><body>
<br><br>
Username: <input onhelp="window.open('http://www.domain.com/help/default.aspx?pageid=username', '_blank');return false;"><br>
Password: <input onhelp="window.open('http://www.domain.com/help/default.aspx?pageid=password', '_blank');return false;">
<br><br>
<input type=button value=Login>
</body></html>
```

Open a Static Help Page

```
<html><body>
<br><br>
Username: <input onhelp="window.open('help/username.htm', '_blank');return false;"><br>
Password: <input onhelp="window.open('help/password.htm', '_blank');return false;"><br><br>
<input type=button value=Login>
</body></html>
```

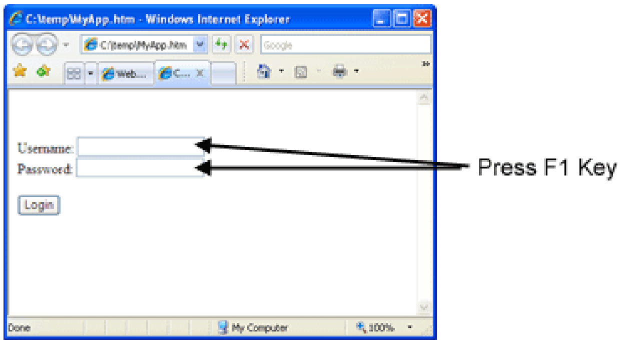
* the url above assumes that the static help system is in a sub folder named 'help'

Open a Static Help Page (with help system)

```
<html><body>
<br><br>
Username: <input onhelp="window.open('help/default.htm?username.htm', '_blank')"><br>
Password: <input onhelp="window.open('help/default.htm?password.htm', '_blank')"><br><br>
<input type=button value=Login>
</body></html>
```

* the url above assumes that the static help system is in a sub folder named 'help'

3. Open the html file in your browser. Press F1 to display the help system in a new window.



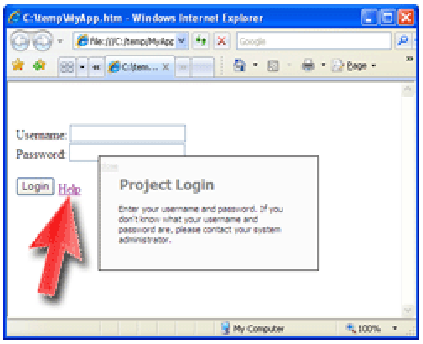
See also

- URL Parameters
- Web Application Help Button
- Web Form Help Button
- Web Field Help Button
- Web F1 Application Help
- Web F1 Form Help
- Popups

Home > Basic Functions > Context-sensitive Help > Web Applications > Popups

Popups

Instead of opening the entire help system, you can display individual help pages in a popup window. Follow the steps below to add a popup help window to your Web application.



1. Open a page (such as a login form) of your web application using an HTML editor such as Visual Studio or a text editor such as Windows Notepad. This is an example of a simple login form.

```
<html><body>
<br><br>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
</body></html>
```

2. Add the following code to display a link for a popup help window.

Open a Dynamic Help Page

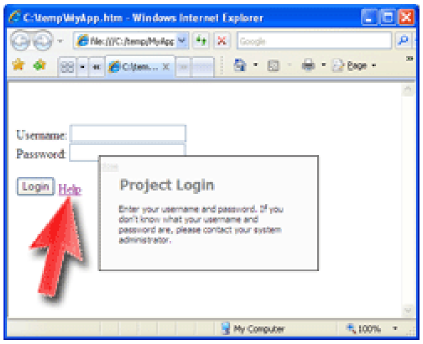
```
<html><body>
<br><br>
<div id=popup style="width:277;position:absolute;border:1px solid black;display:none;background-
color:white">
<a href="#" style="cursor:pointer;" onclick="getElementById('popup');e.style.display='none'">
<font face=arial size=1 color=#D0CECE>close</font></a><br>
<iframe frameborder=no width=275 height=124 src='http://www.domain.com/help/page.aspx?
pageid=project_login'></iframe></div>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
<a href=#" onclick="e=getElementById('popup');e.style.display='';e.style.top=event.clientY
document.body.scrollTop-40;e.style.left=event.clientX document.body.scrollLeft;">Help</a>
</body></html>
```

Open a Static Help Page

```
<html><body>
<br><br>
<div id=popup style="width:277;position:absolute;border:1px solid black;display:none;background-
color:white">
<a href="#" style="cursor:pointer;" onclick="getElementById('popup');e.style.display='none'">
<font face=arial size=1 color=#D0CECE>close</font></a><br>
<iframe frameborder=no width=275 height=124 src='help/project login.htm'></iframe></div>
Username: <input><br>
Password: <input><br><br>
<input type=button value=Login>
<a href=#" onclick="e=getElementById('popup');e.style.display='';e.style.top=event.clientY
document.body.scrollTop-40;e.style.left=event.clientX document.body.scrollLeft;">Help</a>
</body></html>
```

* the url above assumes that the static help system is in a sub folder named 'help'

3. Open the html file in your browser. Click the 'Help' link to display the popup help window.



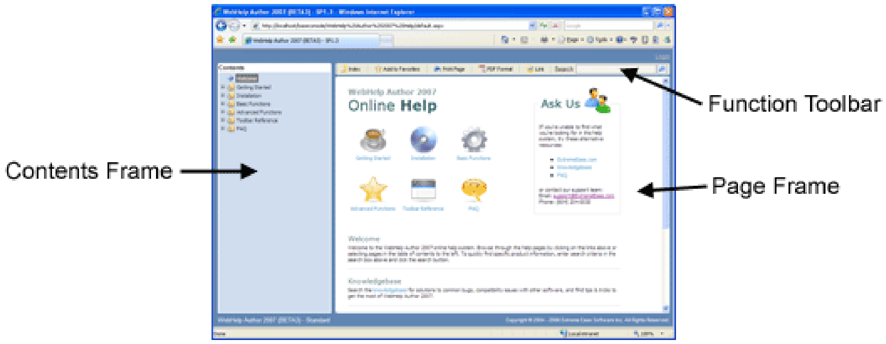
See also

- URL Parameters
- Web Application Help Button
- Web Form Help Button
- Web Field Help Button
- Web F1 Application Help
- Web F1 Form Help
- Web F1 Field Help

Home > Basic Functions > Skins

Skins

The idea behind skins is that you can customize the look and feel for your particular help system without affecting any pages that make up the documentation. The Skin interface is made up of three sections, the 'Contents Frame', the 'Page Frame' and the 'Function Toolbar' as shown below:



The layout for each skin is stored in an HTML file with the format: skin_<name>.htm. (eg. skin_blue.htm).

Each help project has it's own set of skins, which means if you modify a skin or create a new skin, other projects will not be affected. A skin can, however, be copied from one project to another by simply copying the skin file (eg. skin_blue.htm)


Applying Skins


Customizing an Existing Skin


Managing Skins

See also

- Projects
- Context-sensitive Help
- Table of Contents
- Working with Tables
- Working with Images
- Keywords and Index
- Links
- Search
- Publishing

Home > Basic Functions > Skins > Applying Skins

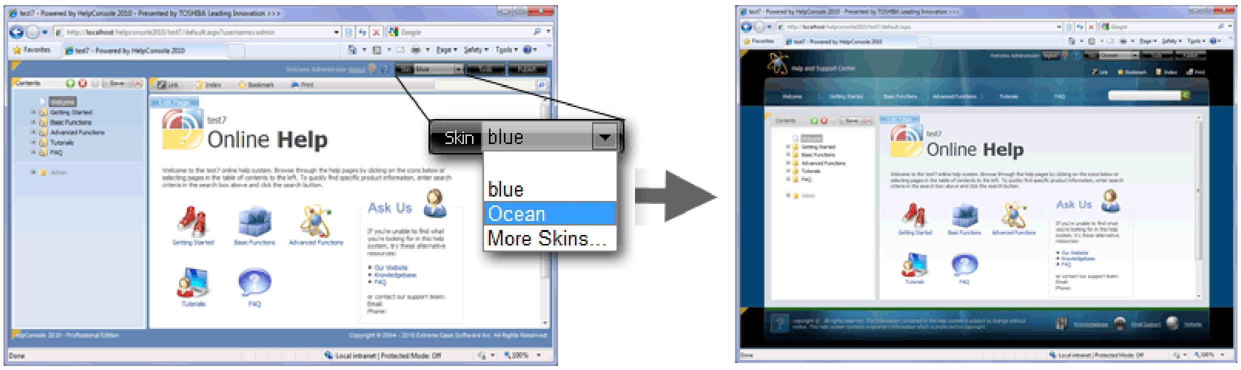
Applying Skins

Default Skin

Each help system project has a default skin which is applied when the help system is started in edit mode or live mode. The default skin is defined in [Project Properties](). If the skin defined in project properties is not found, the first skin that is found in the project folder is used.

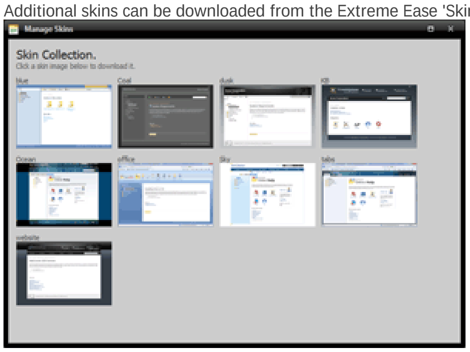
Select a Skin

To apply a different skin while logged in as an administrator, select the skin from the list at the top right corner of the screen. The skin list will only be visible for users with 'tools', 'publish' or 'design' permissions.



More Skins...

Additional skins can be downloaded from the Extreme Ease 'Skin Server'. Click 'More Skins' and then select the skin to download and apply.



Skin Parameter

The skin can be specified in the URL when the help system is opened by including the parameter ?skin=<skin name>.
For example: http://www.extremeease.com/help/helpconsole 2008/default.aspx?skin=majestic

See also

- Project Properties
- Customizing an Existing Skin
- Managing Skins

Home > Basic Functions > Skins > Customizing an Existing Skin

Customizing an Existing Skin

A skin can be customized by editing one or more 'regions' or by editing the skin stylesheet. The regions that can be edited are:
- Header
- Footer
- Contents Header
- Contents Footer
- Page Header
- Page Footer

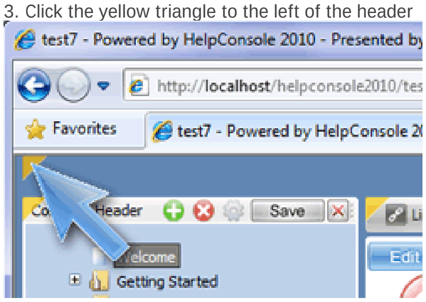
Edit Skin Region:

Follow the instructions below to customize a skin region, such as the header:

1. Open the Help System that you wish to modify the skin for.

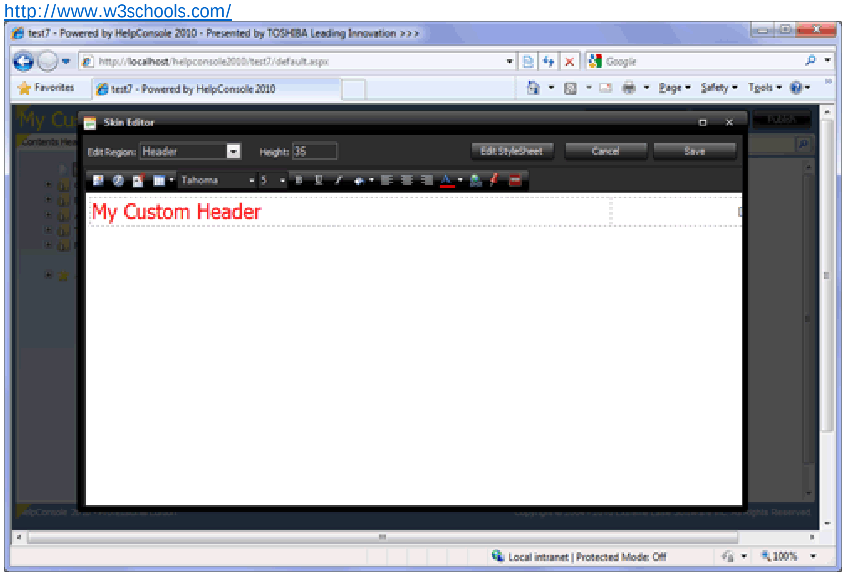
2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Click the yellow triangle to the left of the header



4. The 'Skin Editor' will be displayed.
Most users at any experience level should be able to make minor customizations such as adding text, adding hyperlinks, adding images, etc. More advance customizations will require some knowledge of HTML. To learn more about HTML design techniques, visit the W3 Schools website:

http://www.w3schools.com/



Options:

- Show More Tools: Click the 'show more tools' icon at the top right of the form to display the editor toolbar.
- Edit Region: Select the region that you want to edit (header, footer, contents header, contents footer, page header or page footer)
- Height: Specify the height of the region
- Edit Stylesheet: edit styles that are applied to the skin

5. Click the 'Save' button to save changes and close the skin editor.

See also

- Skin Editor Toolbar
- Applying Skins
- Managing Skins

Home > Basic Functions > Skins > Managing Skins

Managing Skins

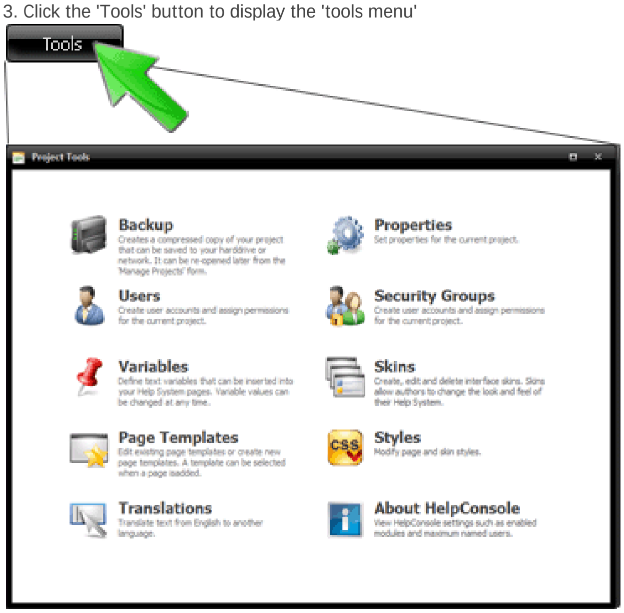
A skin refers to the help system interface that contains the contents window and page window.Skins can be completely customized to suit your company's specific needs. Most users at any experience level should be able to make minor customizations such as adding text, adding hyperlinks, adding images, etc. More advance customizations will require some knowledge of HTML. To learn more about HTML design techniques, visit the W3 Schools website: http://www.w3schools.com/

Follow the instructions below to manage skins.

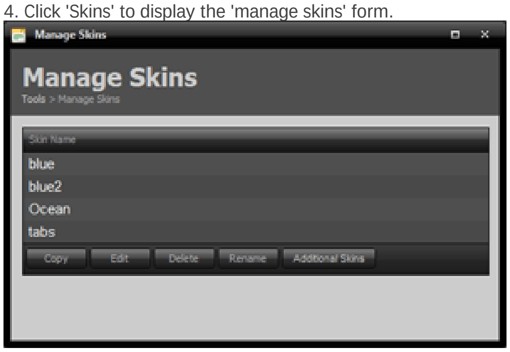
1. Open the Help System that you wish to create the skin for.

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools menu'



4. Click 'Skins' to display the 'manage skins' form.

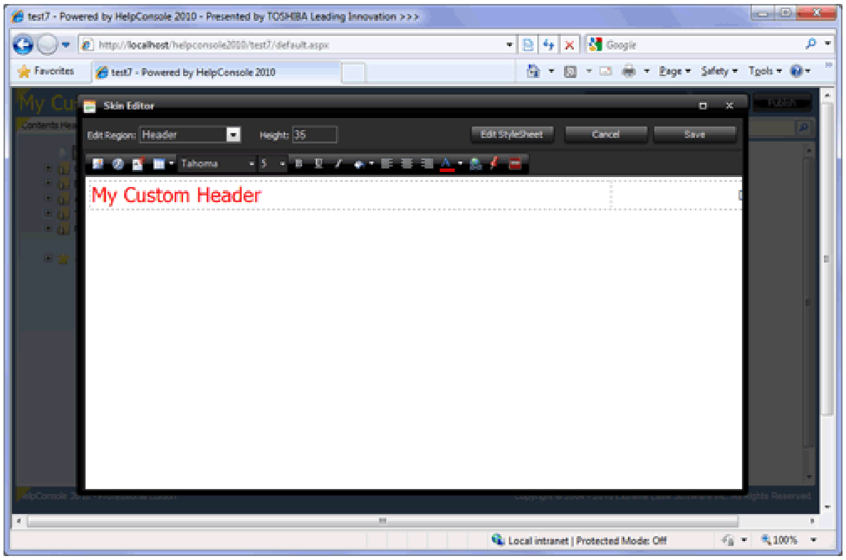


Copy Skin

1. Select the skin to copy.
2. Click the 'copy' button
3. Enter the name of the new skin.
4. Click 'Copy'

Edit Skin

1. Select the skin to edit.
2. Click the 'edit' button.
3. Select the region to edit.
4. Edit the skin region.
5. Click 'Save' to save changes.



Delete Skin

1. Select the skin to delete.
2. Click the 'delete' button
3. When the confirmation prompt appears, click 'OK'

Rename Skin

1. Select the skin to rename.
2. Click the 'rename' button
3. Enter the new name for the skin.
4. Click 'Rename'

Download Additional Skins

Additional skins can be downloaded from the Extreme Ease 'Skin Collection'.
1. Click the 'Additional Skins' button
2. Select a skin to download

See also

Applying Skins
Customizing an Existing Skin

Home > Basic Functions > Table of Contents

Table of Contents

The 'Table of Contents' provides a treeview format of your the pages in your help system. Pages can be easily added, renamed or deleted at any time during the development of your help system. Pages can also be dragged and dropped as needed.

Click the links below for more information:

Adding a Page	Adding an External File	Adding a Website or Webpage	Embedding another Project	Renaming a Page	Deleting a Page
Page Properties	Dragging & Dropping Pages	Cutting and Pasting Pages	Customizing Page Icons	Page Approval	

See also

- Projects
- Context-sensitive Help
- Skins
- Working with Tables
- Working with Images
- Keywords and Index
- Links
- Search
- Publishing

Home > Basic Functions > Table of Contents > Adding a Page

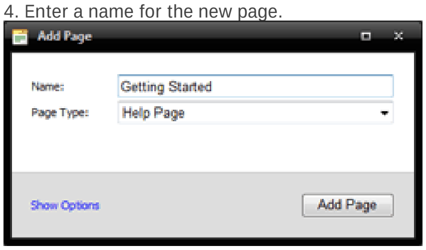
Adding a Page

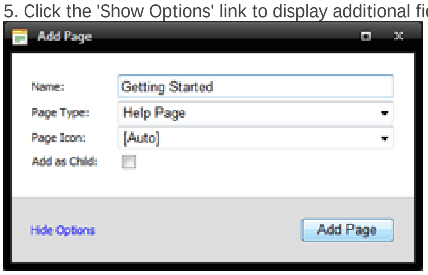
Follow the instructions below to add a new page to your help system:

1. Open the Help Project

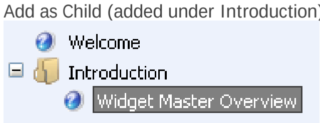
2. If you are not already logged in, log in as an administrator with 'edit contents' permissions.

3. Click the 'Add Page' icon.


4. Enter a name for the new page.


5. Click the 'Show Options' link to display additional fields such as filename and template.


'Add Page' Options

Option	Description
Name	Defines the name of the help page. The name can be changed at any time after it has been added. The page ID is generated from this name when the page is saved.
Page Type	Page Type can be one of the following: - Internal HTML Page (Based on a selected template such as 'Help Page') - External File (file or document such as docs/example.pdf) - Website (website or webpage such as http://www.google.com) - Merge Project (embeds another help project)
Page Icon	Defines the icon that will be displayed to the left of the page in the contents. If set to [auto], the icon will automatically be displayed as a page or folder depending on whether the page has children.
Add as Child	If this is checked, the page will be added as a child (under the selected page), otherwise it will be added as a sibling (at the same level as the selected page) Add as Child (added under Introduction)  Add as Sibling (Same level as Introduction) 

6. Click 'Add Page' to add the page.

7. The new page will be displayed. Click 'Edit Page' to edit the contents of the page.

See also

- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Renaming a Page
- Deleting a Page
- Page Properties
- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

Adding an External File

What is an external file?
An external file is typically a document such as a Word Document or PDF document that is located outside of the project folder or in a sub folder of the project. Examples of external files include:

- Word Document with pricing information hosted on company website.
- PDF brochure hosted on company website.
- PDF user manual located in a sub folder of the project.
- Flash product demo located in a sub folder of the project.

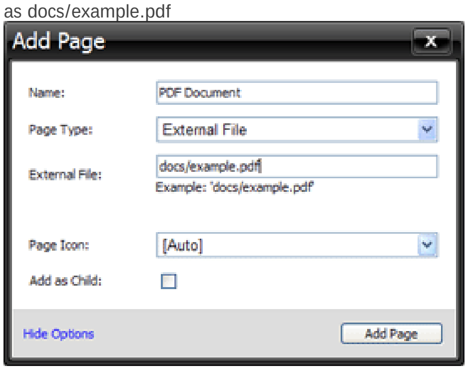
Follow the instructions below to add an external file to your help system:

1. Open the Help System

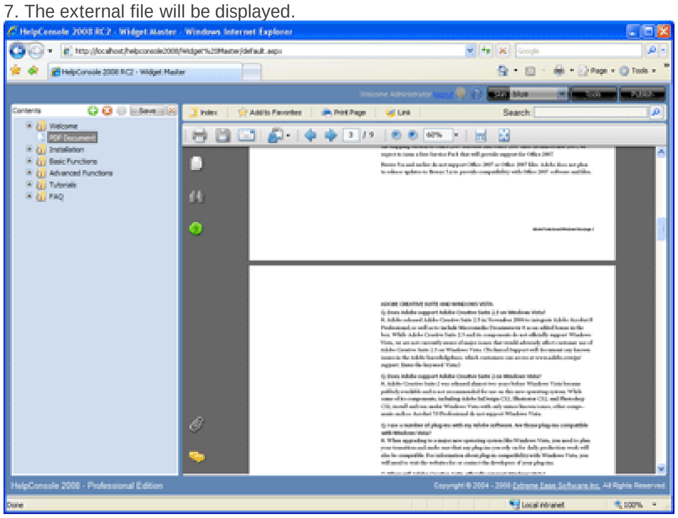
2. If you are not already logged in, log in as an administrator with 'edit contents' permissions.

3. Click the 'Add Page' icon.


4. Enter a name for the new page.

5. Enter an absolute URL such as http://www.extremeease.com/help/helpconsole%202008/docs/example.pdf or a relative URL such as docs/example.pdf


6. Click OK to add the page.

7. The external file will be displayed.


Note: External pages are not editable so you'll notice that the 'Edit Page' button is not visible when external pages are displayed.

See also

- Adding a Page
- Adding a Website or Webpage

- Embedding another Project
- Renaming a Page
- Deleting a Page
- Page Properties
- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

Home > Basic Functions > Table of Contents > Adding a Website or Webpage

Adding a Website or Webpage

A website or webpage can be added to the contents. Examples of websites or webpages that you might include in your help system include:

- A webpage your company knowledgebase.
- A reference to a company website such as http://www.microsoft.com
- A reference to your company website.

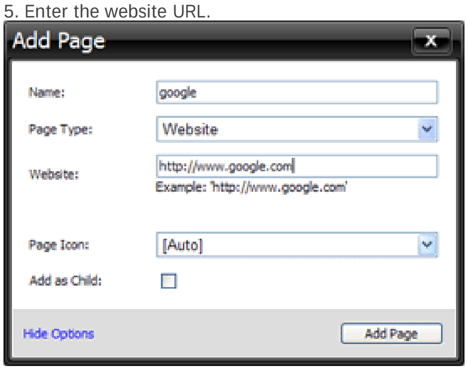
Follow the instructions below to add a a website to your help system:

1. Open the Help System

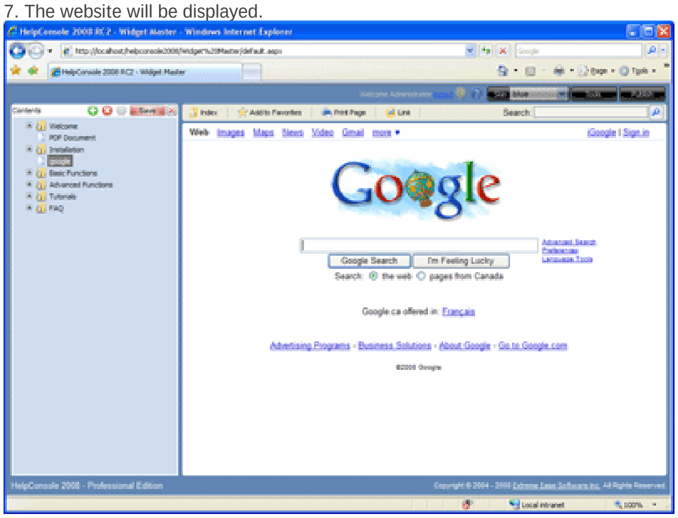
2. If you are not already logged in, log in as an administrator with 'edit contents' permissions.

3. Click the 'Add Page' icon.


4. Enter a name for the new page.

5. Enter the website URL.


6. Click 'Add Page' to add the page.

7. The website will be displayed.


Note: Website pages are not editable so you'll notice that the 'Edit Page' button is not visible when website pages are displayed.

See also

- Adding a Page
- Adding an External File
- Embedding another Project
- Renaming a Page
- Deleting a Page
- Page Properties

- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

Home > Basic Functions > Table of Contents > Embedding another Project

Embedding another Project

One or more other help projects can be embedded into your help project. This is useful if you wish to create smaller help systems (or sections) that you later want to merge to display a larger help system. A scenario may be that you have a standard edition of your product and a professional edition. The professional edition includes 'feature1', 'feature2' and 'feature3', but the standard edition only includes 'feature1' and 'feature2'.

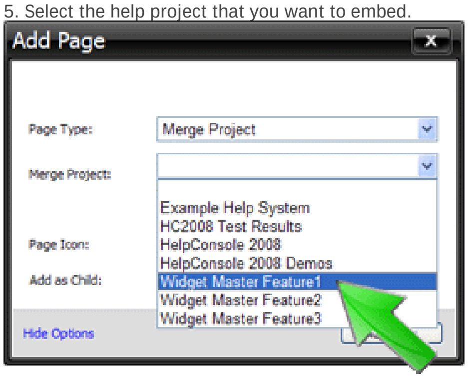
Follow the instructions below to embed another help project into your help project:

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'design' permissions.

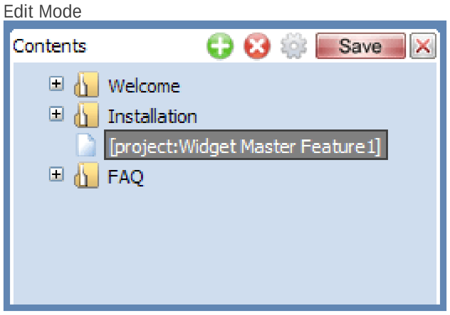
3. Click the 'Add Page' icon.

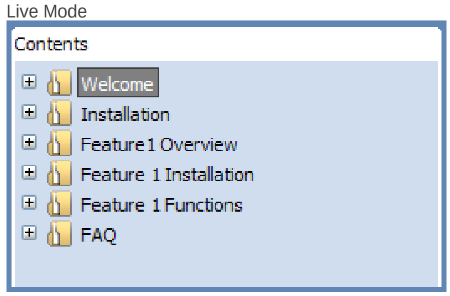

4. Select 'Merge Project' for the page type.

5. Select the help project that you want to embed.


6. Click 'Add Page' to embed the help project.

7. When the contents is in edit mode, a [project] placeholder will indicate where the help project will be embedded. When the contents is in live mode, the embedded pages will be displayed.

Edit Mode


Live Mode


Note: To open a page within the embedded project, use the syntax: "Default.aspx?pageid=<project>:<pageid>". For example: "default.aspx?pageid=Widget Master:faq"

See also

- Adding a Page
- Adding an External File
- Adding a Website or Webpage
- Renaming a Page
- Deleting a Page
- Page Properties
- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

Home > Basic Functions > Table of Contents > Renaming a Page

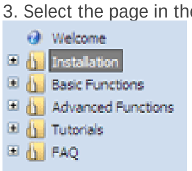
Renaming a Page

Follow the instructions below to rename a page.

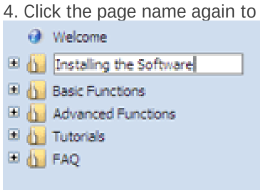
1. [Open the Help System]

2. If you are not already logged in, [log in as an administrator] with 'design' permissions.

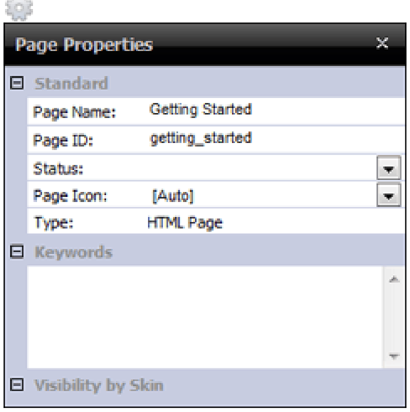
3. Select the page in the 'Table of Contents' that you wish to rename.



4. Click the page name again to make it editable. Type in the new page name.



5. The page can also be renamed from the 'Page Properties' form. Click the 'Page Properties' icon to display the form.



Note: When the page is saved, the page ID is generated based on the page name. If the page name is changed in the future, the page ID will rename the same (unless it is renamed as well).

See also

- Adding a Page
- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Deleting a Page
- Page Properties
- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

Home > Basic Functions > Table of Contents > Deleting a Page

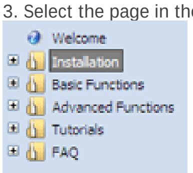
Deleting a Page

Follow the instructions below to delete a page.

1. Open the Help System

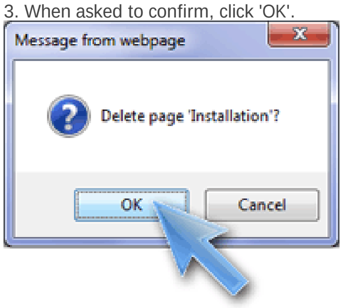
2. If you are not already logged in, log in as an administrator with 'design' permissions.

3. Select the page in the 'Table of Contents' that you wish to delete.



2. Click the 'Delete Page' icon.

3. When asked to confirm, click 'OK'.



See also

- Adding a Page
- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Renaming a Page
- Page Properties
- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

Home > Basic Functions > Table of Contents > Page Properties

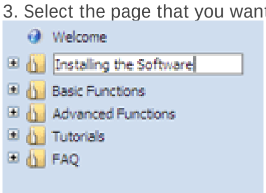
Page Properties

To set properties for a help page, follow the instructions below.

1. Open the Help System

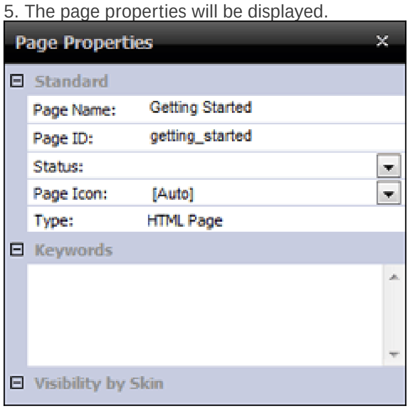
2. If you are not already logged in, log in as an administrator with 'edit contents' permissions.

3. Select the page that you want to set properties for.



4. Click the page properties icon.

5. The page properties will be displayed.



Page Properties

Option	Description
Page Name	Defines the name of the help page.
Page ID	The underlying page ID. This is generated from the page name when the page is first saved. Before the page is saved, the id will be read-only and will be displayed in the format "Template_Help Page~!~1212604752609"
Type	This is usually set to 'HTML Page' This property is readonly
Status	This property allows the author to assign a status a status to a page. The page will be displayed with a background color in the contents. By default, the page status can be set to one of the folowing: - Pending - Incomplete - Needs Review Additional page status entries can be added (or modified) by editing the project stylesheet.
Page Icon	Defines the icon that will be displayed to the left of the page in the contents. If set to [auto], the icon will automatically be displayed as a page or folder depending on whether the page has children.
Keywords	Defines the keywords for the selected page which will be displayed in the Index.

Visibility by Skin	Defines which skins this page will be visible for. For more information about conditional content see: Conditional Content

See also

- Adding a Page
- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Renaming a Page
- Deleting a Page
- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

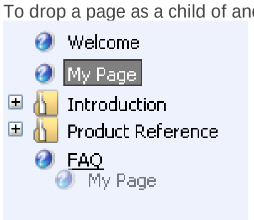
Home > Basic Functions > Table of Contents > Dragging & Dropping Pages

Dragging & Dropping Pages

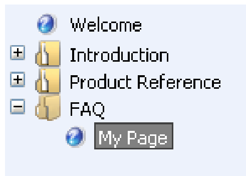
Pages can be moved within the table of contents by dragging and dropping with your mouse. Pages can be dropped as either a child or a sibling. See examples below:

Dropping as a child

To drop a page as a child of another page, move your mouse over the page until just the text is underlined and then release the mouse button.

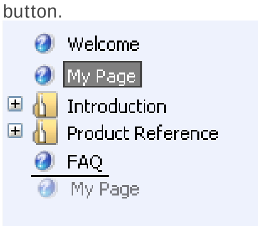


=>



Dropping as a sibling

To drop a page as a sibling of another page, move your mouse over the page until both the icon and the text are underlined and then release the mouse button.



=>

See also

- Adding a Page
- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Renaming a Page
- Deleting a Page
- Page Properties
- Cutting and Pasting Pages
- Customizing Page Icons
- Page Approval

Home > Basic Functions > Table of Contents > Cutting and Pasting Pages

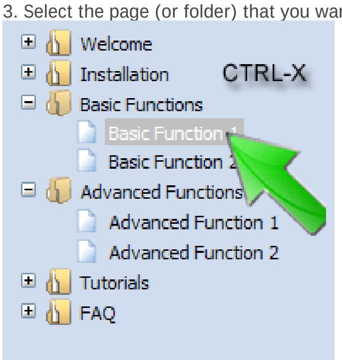
Cutting and Pasting Pages

In addition to dragging and dropping, pages can be moved within the contents by cutting and pasting. Follow the instructions below to cut and paste a page.

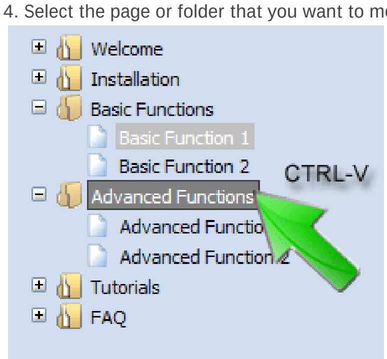
1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'edit contents' permissions.

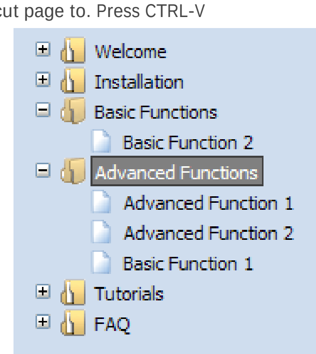
3. Select the page (or folder) that you want to move. Press CTRL-X



4. Select the page or folder that you want to move the cut page to. Press CTRL-V



===>



See also

- Adding a Page
- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Renaming a Page
- Deleting a Page
- Page Properties
- Dragging & Dropping Pages
- Customizing Page Icons
- Page Approval

Home > Basic Functions > Table of Contents > Customizing Page Icons

Customizing Page Icons

When a "Child Icon List" or "Sibling Icon List" system variable is included on a page, the pages are represented by folder icons, as shown below:


Adding a Page


Adding an External File


Adding a Website or Webpage


Embedding another Project


Renaming a Page


Deleting a Page


Page Properties

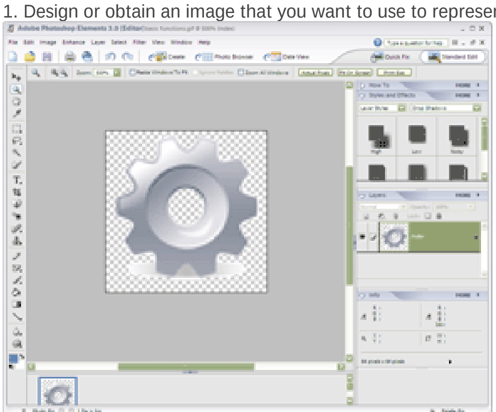

Dragging & Dropping Pages


Cutting and Pasting Pages


Page Approval

These page icons can be customized by doing the following:

1. Design or obtain an image that you want to use to represent a page. Open the image with an image editing tool such as Windows paint or Photoshop.



2. Resize the image to 64 pixels wide and 64 pixels high. The page icon can be any size, but 64 pixels is recommended.

3. Save the image.
- Specify GIF as the image format.
- The name of the image will be <pagename>.gif. For example if the page name is 'Basic Functions' then the image should be named 'Basic Functions.gif'.
- Save the image to the 'Images' folder. Example path: C:\program files\HelpConsole 2010\MyProject\images\Basic Functions.gif

See also

- Adding a Page
- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Renaming a Page
- Deleting a Page
- Page Properties
- Dragging & Dropping Pages

- Cutting and Pasting Pages
- Page Approval

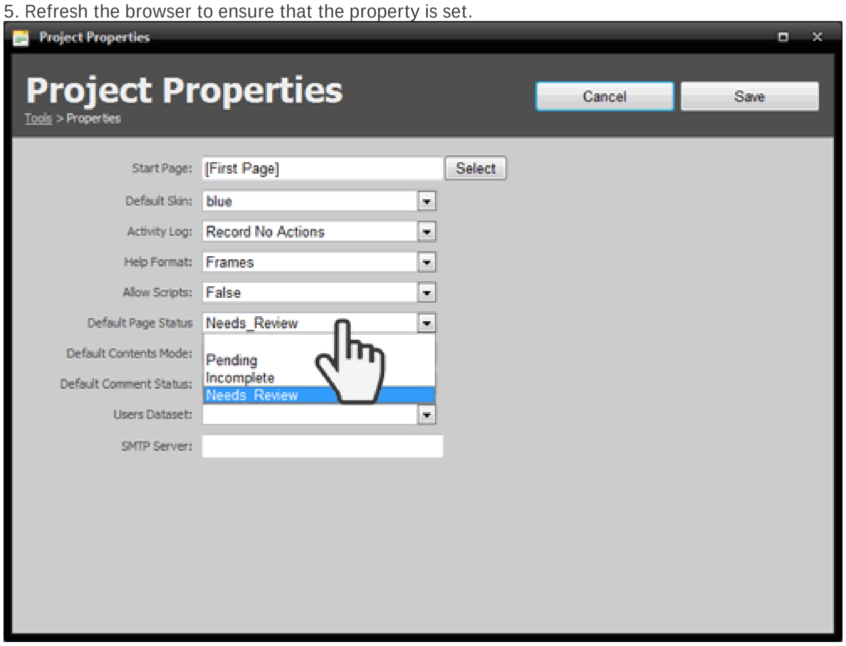
Home > Basic Functions > Table of Contents > Page Approval

Page Approval

In many cases, managers want to be able to review and approve pages that have been added or edited. This can be accomplished by setting the 'Default Page Status' setting in project properties. This will cause a page status to be assigned when new pages are added, or existing pages are edited.

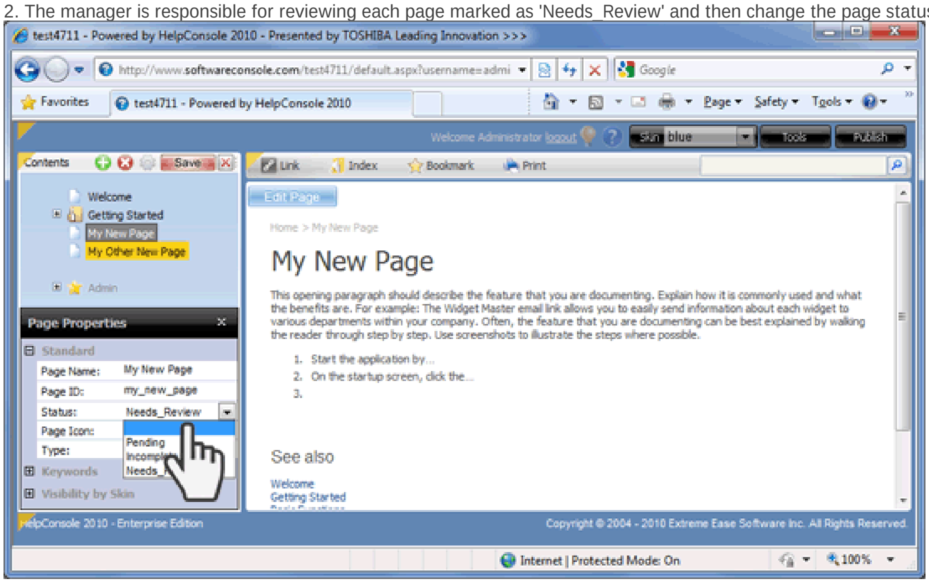
Set Default Page Status

1. Login to the project as admin.
2. Click "Tools > Properties"
3. Select a value for 'default page status'
4. Click 'Save'
5. Refresh the browser to ensure that the property is set.



Approval Process

1. When a page is added or edited, the page status 'Needs_Review' will be assigned.
2. The manager is responsible for reviewing each page marked as 'Needs_Review' and then change the page status.



See also

- Adding a Page

- Adding an External File
- Adding a Website or Webpage
- Embedding another Project
- Renaming a Page
- Deleting a Page
- Page Properties
- Dragging & Dropping Pages
- Cutting and Pasting Pages
- Customizing Page Icons

Home > Basic Functions > Working with Tables

Working with Tables

Tables are an important tool for formatting text and images on your help pages. Tables can be very simple with just one cell or very complex with hundreds of rows and cells, embedded tables, style formats, etc.

Some uses of tables are:
- Displaying images and text side by side
- A features comparison matrix
- To display text over a background image
- To create stylish HTML buttons
- To control text paragraph width
- To display a border around a paragraph
- To align text columns


Adding a Table


Table Properties


Cell Properties

See also

- Projects
- Context-sensitive Help
- Skins
- Table of Contents
- Working with Images
- Keywords and Index
- Links
- Search
- Publishing

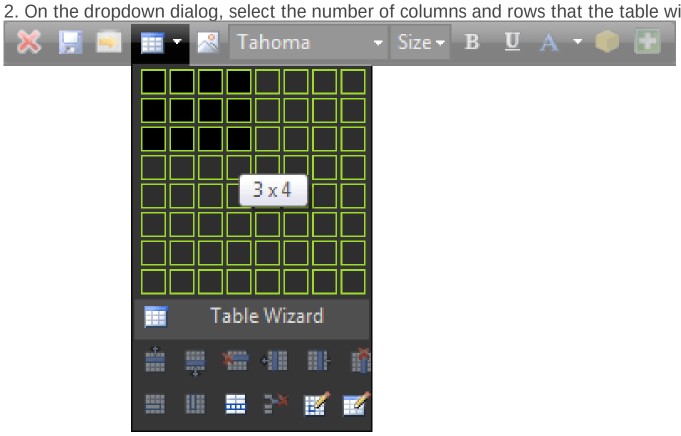
Home > Basic Functions > Working with Tables > Adding a Table

Adding a Table

Follow the instructions below to insert a table. In the example below, we'll use a table to create a price list.

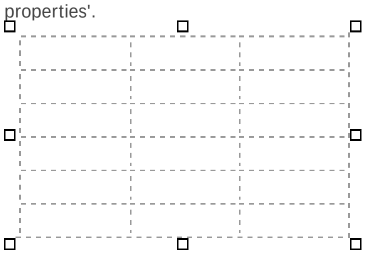
1. Click the 'Insert Table' icon.

2. On the dropdown dialog, select the number of columns and rows that the table will have.



3. The table will be created. Additional rows and columns can be added at any time, or cells can be deleted at any time.

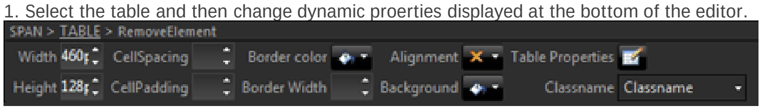
4. Use your mouse to adjust the width and height of the table. Note: The width and height can also be defined as a percentage of the page size in 'table properties'.



Setting Table Properties:

There are two ways that table properties can be set:

1. Select the table and then change dynamic proerties displayed at the bottom of the editor.



2. Or right click the table and select "Table Properties"

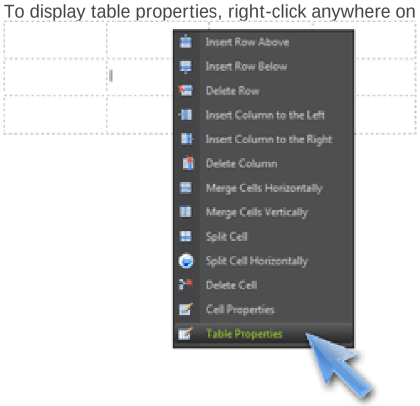
See also

- RadEditor 2009 User Manual
- RadEditor 2009 Insert Table
- RadEditor 2009 Table Wizard
- Table Properties
- Cell Properties

Home > Basic Functions > Working with Tables > Table Properties

Table Properties

To display table properties, right-click anywhere on the table, and select 'Table properties'



The 'Table Wizard' dialog will be displayed.

Property Overview

Property	Description
Height	- If blank: the height will adjust automatically - 123px: the height will be set to 123 pixels - 50%: the height will be set to 50% of the page height
Width	- If blank: the width will adjust automatically - 123px: the width will be set to 123 pixels - 50%: the width will be set to 50% of the page width
Cell Spacing	Defines the space in pixels between each cell
Cell Padding	Defines the extra space around text or images within each cell.
Alignment	The justification of the table (Left, center or right)
Background Color	The background color of the table. Tables are transparent by default, so if 'background' is undefined, the color or image behind the table will be visible.
Style Builder	Loads the style bulder dialog which allows various styles to be applied such as font size, font color, border, etc.

CSS Class	Assigns a predefined table style.
Back Image	Sets an image to be displayed behind text and images within the table.
Border	Sets the table border width, color, and layout.
ID	Assigns an ID to the table. Mostly used for advanced table functions.
Css Class Layout	Select a predefined table style from the list. These styles can be customized by editing the file: c:\program files\helpconsole 2010_engine\TableLayoutCss.css

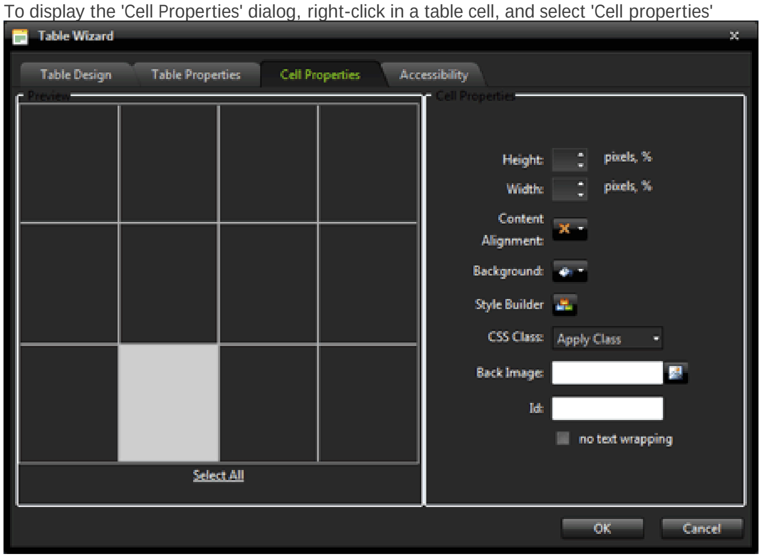
See also

- RadEditor 2009 User Manual
- RadEditor 2009 Insert Table
- RadEditor 2009 Table Wizard
- Adding a Table
- Cell Properties

Home > Basic Functions > Working with Tables > Cell Properties

Cell Properties

To display the 'Cell Properties' dialog, right-click in a table cell, and select 'Cell properties'



Property Overview

Property	Description
Height	- If blank: the height will adjust automatically - 123px: the height will be set to 123 pixels - 50%: the height will be set to 50% of the table height
Width	- If blank: the width will adjust automatically - 123px: the width will be set to 123 pixels - 50%: the width will be set to 50% of the table width
Content Alignment	The vertical and horizontal alignment of the cell
Background	The background color of the cell. Cells are transparent by default, so if 'background' is undefined, the color or image of the table will be visible.
Style Builder	Display a dialog that allows styles such as font-size, font-color, border, padding, etc. to be applied.
Css Class	Select a predefined class that will apply styles to the cell. This list can be customized by editing the project stylesheet(s).
Background Image	Sets an image to be displayed behind text and images within the cell.
ID	Assigns an ID to the cell. Mostly used for advanced cell functions.
No Text Wrapping	Prevents sentences with spaces to wrap to the next line

See also

- RadEditor 2009 User Manual
- RadEditor 2009 Insert Table
- RadEditor 2009 Table Wizard
- Editing the 'Apply Styles' List
- Adding a Table
- Table Properties

Home > Basic Functions > Working with Images

Working with Images

Images are an important part of creating an effective help system. Images stored on the web server can be selected and inserted. Images can also be uploaded from your harddrive or network to the web server.

Adding an Image | Uploading an Image | Pasting an Image | Image Properties | Adding Hotspots to an Image

See also

- Projects
- Context-sensitive Help
- Skins
- Table of Contents
- Working with Tables
- Keywords and Index
- Links
- Search
- Publishing

Home > Basic Functions > Working with Images > Adding an Image

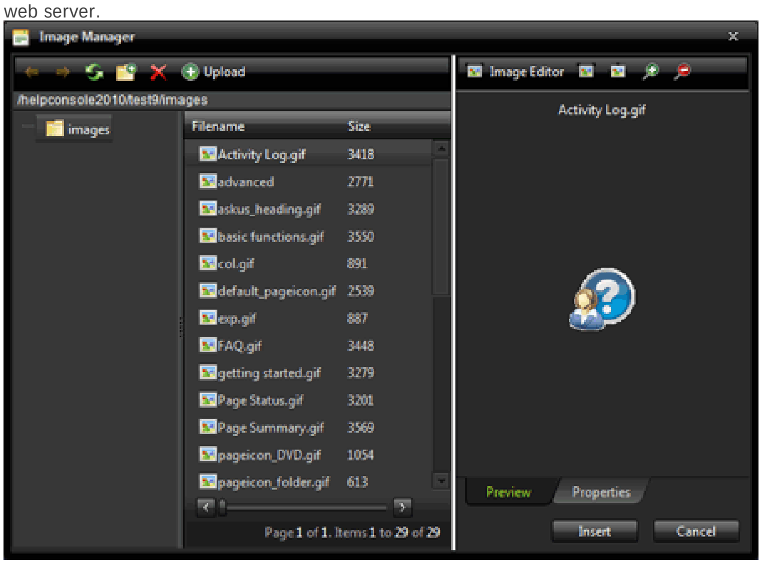
Adding an Image

Follow the instructions below to add an image to a HelpConsole page.

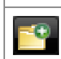
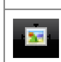
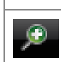
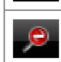
1. Place the cursor where you want the image to added.

2. Click the 'Add Image' icon.

3. The 'Image Manager' dialog will appear. Select an image and click 'insert'. You can also upload images from your computer or network to the web server.



Dialog Overview

	Property	Description
	Refresh	Refreshes the current view.
	New Folder	Creates a new folder under the currently displayed folder.
	Delete	Deletes the selected file or folder.
	Upload Image	Click this button to upload an image
	Image Editor	Provides rudimentary image editing such as resize, crop, etc.
	Best Fit	Resizes the image to fit within the viewing window.
	Actual Size	Displays the actual size of the image.
	Zoom In	Makes the image larger
	Zoom Out	Makes the image smaller

See also

- RadEditor 2009 User Manual
- Uploading an Image
- Pasting an Image
- Image Properties
- Adding Hotspots to an Image

Home > Basic Functions > Working with Images > Uploading an Image

Uploading an Image

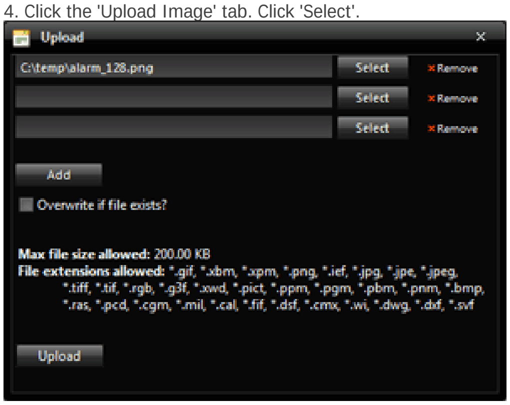
Images can be uploaded from your harddrive or your network to the help system project on the web server. Follow the instructions below:

1. Place the cursor where you wish to insert an image.

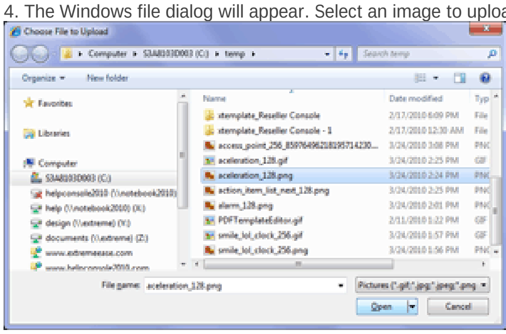
2. Click the 'Add Image' icon.

3. The 'Image Manager' dialog will appear.

4. Click the 'Upload Image' tab. Click 'Select'.

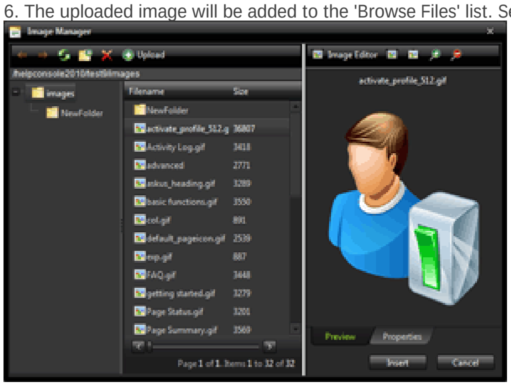


4. The Windows file dialog will appear. Select an image to upload and click 'Open'



5. The file path will be displayed in the 'Image Manager' dialog. Click 'Upload' to copy the image to the web server.

6. The uploaded image will be added to the 'Browse Files' list. Select the image and click 'Insert'.



7. The image will be added to the page. [Image Properties](#) can be set using the 'Image Properties' dialog

See also

- RadEditor 2009 User Manual
- Adding an Image
- Pasting an Image
- Image Properties

- Adding Hotspots to an Image

Home > Basic Functions > Working with Images > Pasting an Image

Pasting an Image

Images cannot be pasted directly into the HelpConsole editor the same way that you can paste images into Windows based applications such as MS Word. This is the case for almost all web-based applications and is due to security restrictions on modern browsers that allow text to be pasted from the Windows clipboard but not images. HelpConsole gets around this limitation by integrating with screen capture tools such as TechSmith Snagit (http://www.techsmith.com/).

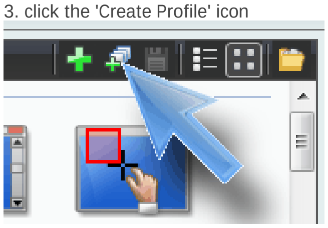
Setup for Image Pasting:

In order to capture screenshots with Snagit and paste into a HelpConsole page, do the following:

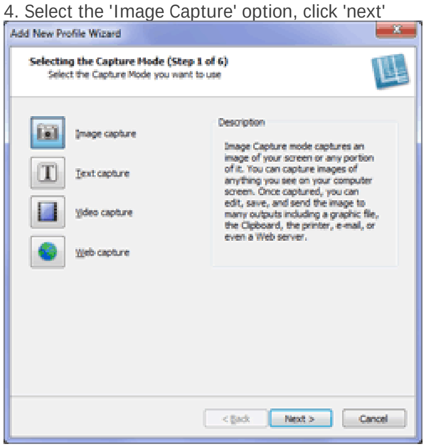
1. Download and install Snagit from here: http://www.techsmith.com/download/snagittrialthx.asp

2. Run Snagit

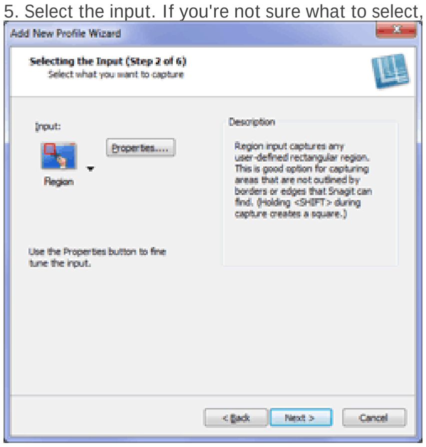
3. click the 'Create Profile' icon



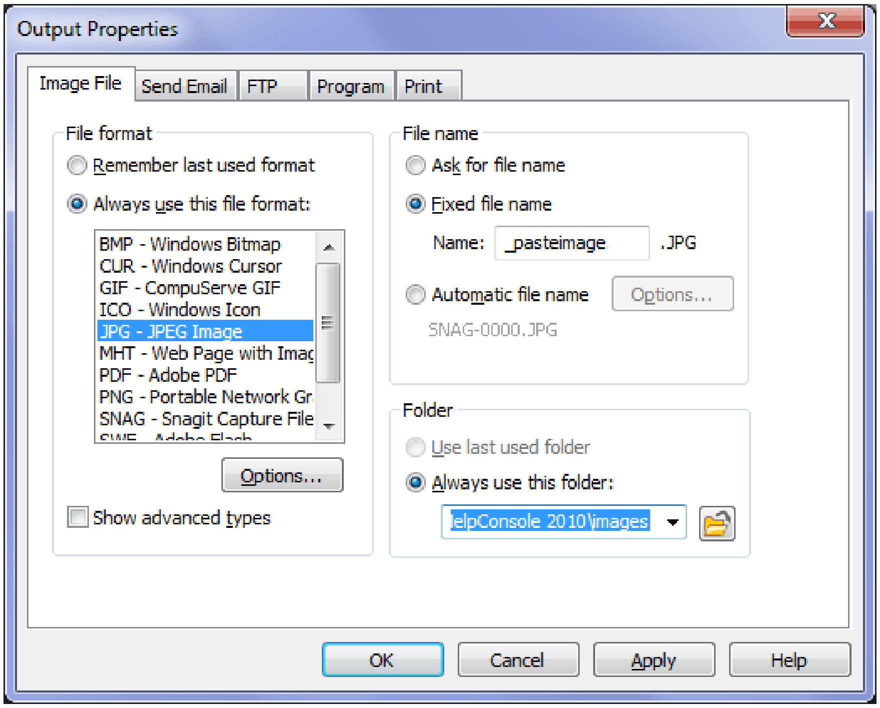
4. Select the 'Image Capture' option, click 'next'



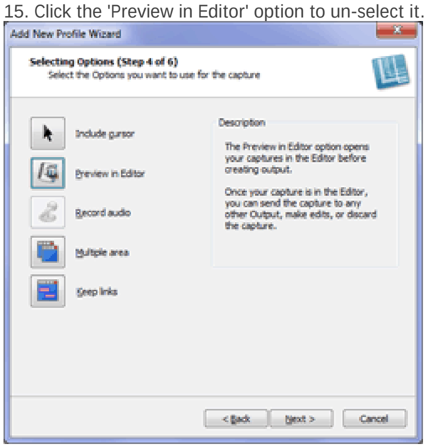
5. Select the input. If you're not sure what to select, try either 'Window' or 'Region', click 'next'



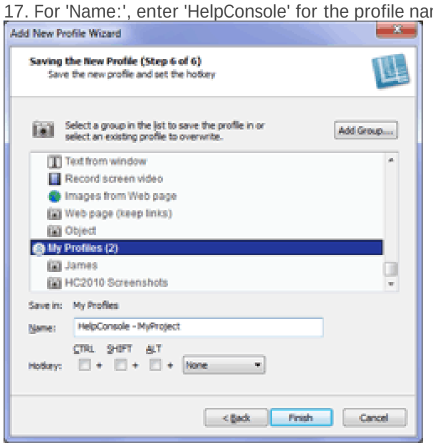
6. For 'Output' select 'File'
7. Click the 'Properties' button
8. Select 'Always Use this file format'
9. Select 'JPG'
10. Under 'File name' select 'Fixed file name'
11. For 'Name:' enter '_pasteimage'
12. Under 'Folder' enter 'c:\program files\helpconsole 2010\{project}\images (where {project} is the name of your project)
13. Click 'OK'



14. Click 'next'
15. Click the 'Preview in Editor' option to un-select it. Ensure that there are no options selected. Click 'Next'



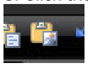
16. On the 'Effect' dialog, ensure that no effects are selected, click 'next'
17. For 'Name:', enter 'HelpConsole' for the profile name. Click 'Finish'



To Paste an Image:

1. Ensure that snagit is running and the 'HelpConsole' profile is selected.
2. Press the <prt Scr> key

3. Click the 'Insert Image' icon on the HelpConsole editor toolbar, or press <CTRL-Q>



See also

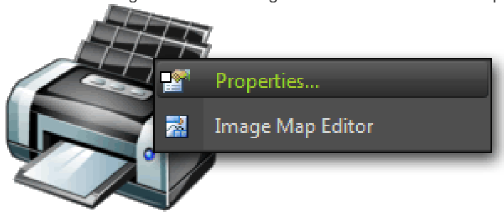
- Adding an Image
- Uploading an Image
- Image Properties
- Adding Hotspots to an Image

Home > Basic Functions > Working with Images > Image Properties

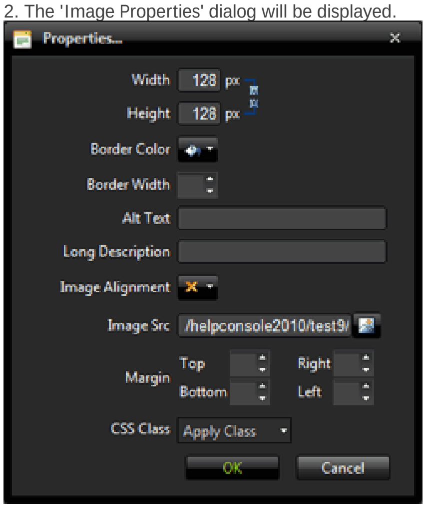
Image Properties

Follow the instructions below to set image properties.

1. Select an image and click the right mouse button. Click 'Properties'



2. The 'Image Properties' dialog will be displayed.



Properties:

Property	Description
Width	Specifies the width of the image. If left blank, the width will be set automatically.
Height	Specifies the height of the image. If left blank, the height will be set automatically.
Border Color	Specifies the color of the image border
Border Width	Specifies the thickness of the image border. Select "No Border" to display the image without a border.
Alt Text	Specifies the alternative text, which is displayed if a browser is incapable of displaying images, or images are turned off. This also acts as a popup tooltip when the user moves their mouse over the image.
Long Description	This is an Accessibility option. The text entered in the "Long Description" field will be read by the Windows Narrator tool.
Image Alignment	Sets the alignment of the image, with respect to the adjacent text/images. When you choose left or right alignment, the text will wrap around the image.
Image Src	An absolute or relative URL pointing to the image file. Click the browse icon to select an image in the 'images' folder. Example1: http://www.extremeease.com/images/logo.gif Example2: images/logo.gif
Margin	Specifies the margin width around the image.
CSS Class	Select a predefined class that will apply styles to the image. This list can be customized by editing the project stylesheet(s).

See also

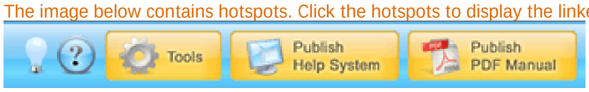
- Adding an Image
- Uploading an Image
- Pasting an Image
- Adding Hotspots to an Image

Home > Basic Functions > Working with Images > Adding Hotspots to an Image

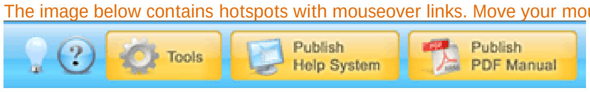
Adding Hotspots to an Image

You can create clickable 'hotspots' within an image. These 'hotspots' can be linked to internal or external pages. This is commonly used to document functions on a toolbar. For example, the toolbar shown below has hotspots for the 'tools' button, the 'Publish Help System' button, and the 'Publish PDF Manual' button.

The image below contains hotspots. Click the hotspots to display the linked page.

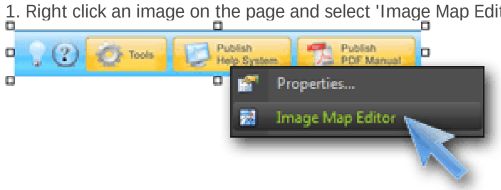


The image below contains hotspots with mouseover links. Move your mouse over the hotspots to display the linked page.



To create a hotspot within an image, follow the instructions below:

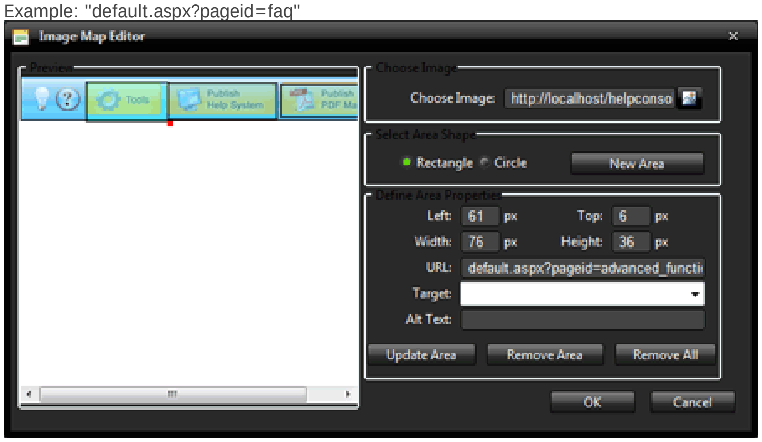
1. Right click an image on the page and select 'Image Map Editor'



2. The 'Image Map Editor' dialog will be displayed.

3. Use your mouse to create hotspots for the 'Tools', 'Publish Help System', and 'Publish PDF Manual' buttons.

4. For 'URL', enter the path to the page that you wish to link to. Internal pages will have the format "default.aspx?pageid=<pageid>". Example: "default.aspx?pageid=faq"



5. To display the linked page in a popup window, select 'Media Pane' in the 'Target' list.

6. Click OK to create the hotspots.

Home > Basic Functions > Keywords and Index

Keywords and Index

The Index provides the reader an alphabetical list of keywords that helps direct them to the information that they are looking for. Each page can have several keywords associated with it. For example, a page that explains how to install a product in Windows 7 might have keywords such as 'Installation', 'install', 'Setup', 'Windows', 'Windows 7', etc.

Display Keywords in Edit Mode

Display Index in Live Mode

See also

- Projects
- Context-sensitive Help
- Skins
- Table of Contents
- Working with Tables
- Working with Images
- Links
- Search
- Publishing

Home > Basic Functions > Keywords and Index > Display Keywords in Edit Mode

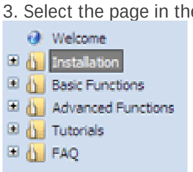
Display Keywords in Edit Mode

To assist readers in quickly finding the information that they're looking for, it is a good practice to provide keywords for each page in your help system. To add keywords for a specific page, follow the instructions below:

1. Open the Help System

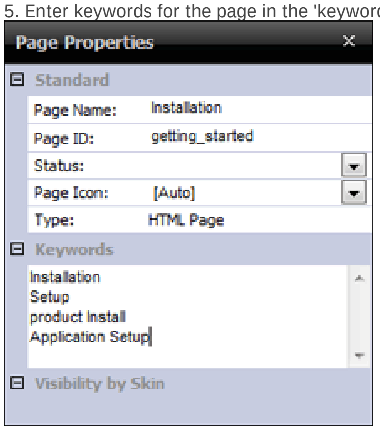
2. If you are not already logged in, log in as an administrator with 'design' permissions.

3. Select the page in the 'Table of Contents' that you wish to assign keywords to.



4. Click the 'Page Properties' icon to display the keyword list.

5. Enter keywords for the page in the 'keywords' textbox.



See also

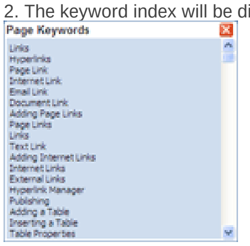
Display Index in Live Mode

Home > Basic Functions > Keywords and Index > Display Index in Live Mode

Display Index in Live Mode

1. To display the index, click the 'Index' icon.

2. The keyword index will be displayed.



When the user moves their mouse over each keyword, a popup tooltip will indicate the name of the page that the keyword was found on. Click the keyword to display the associated page.

See also

Display Keywords in Edit Mode

Home > Basic Functions > Links

Links

Links (or hyperlinks) allow authors to link text or images on a page to other internal pages or external pages.

Adding Page Links | Adding Internet Links | Adding Email Links | Adding Document Links | Adding Page Anchors | Adding Popup Links

Removing a Link | Popup Example

See also

- Projects
- Context-sensitive Help
- Skins
- Table of Contents
- Working with Tables
- Working with Images
- Keywords and Index
- Search
- Publishing

Home > Basic Functions > Links > Adding Page Links

Adding Page Links

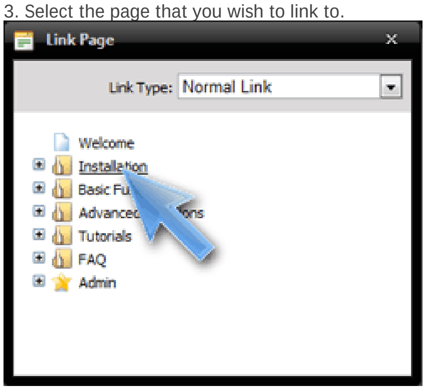
A page link is a link from text or an image to another page within the help project. Follow the instructions below to create a link.

Text Link

1. Select the text on the page that you wish to create a link.

2. Click the 'Link Page' icon

3. Select the page that you wish to link to.



4. The link will be created. The text will be blue with an underline. Note: links are not active when the page is in edit mode.

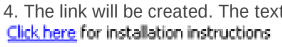
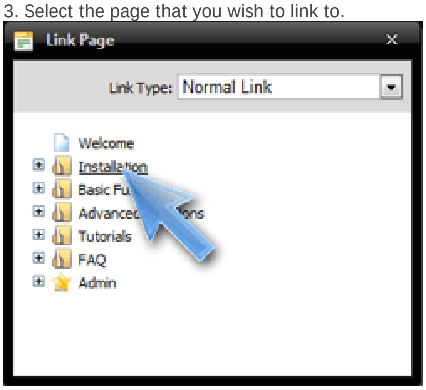


Image Link

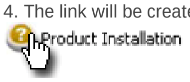
1. Select an image on the page that you wish to create a link.

2. Click the 'Link Page' icon

3. Select the page that you wish to link to.



4. The link will be created. The image will appear the same as before but when published will display a hand cursor when the mouse is moved over it.



5. To remove the blue border, right click the image, select 'Set Image Properties' and then change the 'image border' to 0.

See also

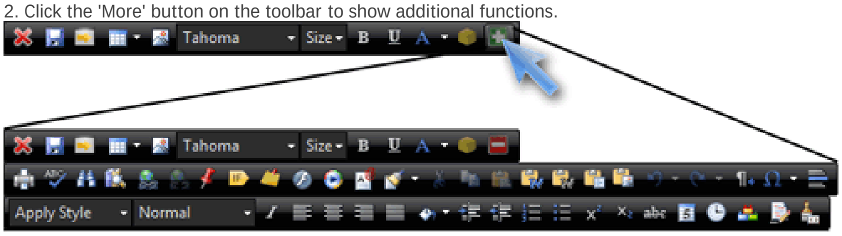
- Adding Internet Links
- Adding Email Links
- Adding Document Links
- Adding Page Anchors
- Adding Popup Links
- Removing a Link
- Popup Example

Home > Basic Functions > Links > Adding Internet Links

Adding Internet Links

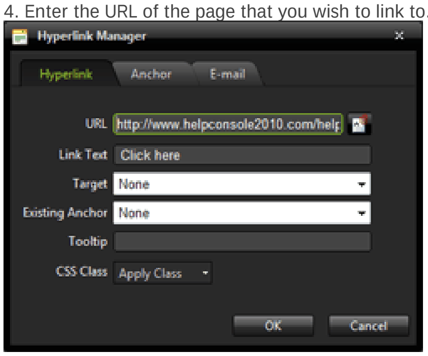
1. Select the text on the page that you wish to create a link.

2. Click the 'More' button on the toolbar to show additional functions.



3. Click the 'Hyperlink Manager' icon.

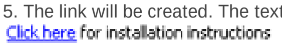
4. Enter the URL of the page that you wish to link to.



Property Overview

Property	Description
URL	A relative path or absolute path to the page that you wish to link to. Examples: http://www.extremeease.com/support.htm (absolute URL) welcome.aspx (relative URL)
Existing Anchor	Instead of linking to another page, the selected text or image can link to an anchor within the current page. This is commonly used for FAQ pages.
Link Text	Specifies the text that will be displayed for the link.
Target	Determines where the page will be displayed. This is normally set to 'New Window' or 'Same Window' Same Window (or left blank) - Page is displayed in the same frame New Window - Page is displayed in a new browser window
Tooltip	Popup message displayed when the user moves their mouse over the link.
CSS Class	Defines the style (or format) of the link. This is usually used by advanced users.

5. The link will be created. The text will be blue with an underline. Note: links are not active when the page is in edit mode.



Note: An Internet link can also be added by simply typing the URL into the page. Any set of characters that starts with www. or http:// and ends with a space will be converted to an Internet link. If the URL contains spaces, enclose the URL in double quotes and the link will be converted correctly.

See also

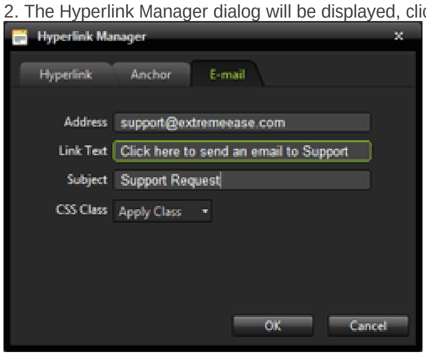
- Adding Page Links
- Adding Email Links
- Adding Document Links
- Adding Page Anchors
- Adding Popup Links
- Removing a Link
- Popup Example

Home > Basic Functions > Links > Adding Email Links

Adding Email Links

To add an email link to a page, simply type the email address. The editor will convert an set of characters containing @ into a link.
Example: Sales@Extremeease.com

1. Email links can also be added via the 'Hyperlink Manager'. Select the text or image and click the 'Hyperlink Manager' icon.


2. The Hyperlink Manager dialog will be displayed, click the 'Email' tab. Enter the email address and click 'OK'.


Property Overview

Property	Description
Address	A relative path or absolute path to the page that you wish to link to. Examples: http://www.extremeease.com/support.htm (absolute URL) welcome.aspx (relative URL)
Link Text	Specifies the text that will be displayed for the link.
Subject	When the email message appears, this text will appear in the subject line.
CSS Class	Defines the style (or format) of the link. This is usually used by advanced users.

 Note: An email link can also be added by simply typing the email address into the page.

See also

- Adding Page Links
- Adding Internet Links
- Adding Document Links
- Adding Page Anchors
- Adding Popup Links
- Removing a Link
- Popup Example

Home > Basic Functions > Links > Adding Document Links

Adding Document Links

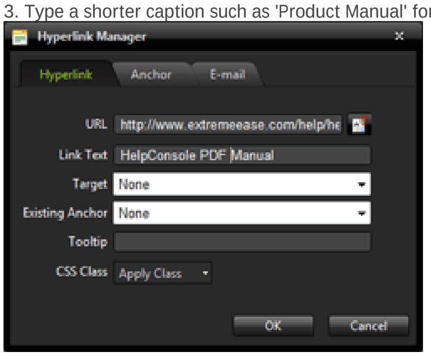
Text or images can be linked to internal documents or documents located on the Internet such as PDF manuals, Word documents, PowerPoint presentations, etc. When the link is clicked the document will be displayed with the HelpConsole page window.

External Document

1. The easiest way to add a link to an external document is to simply type the URL. The URL text will be converted to a link. If the url contains spaces, enclose the url in double quotes.
Example: http://www.extremeease.com/help/helpconsole%202008/manual.pdf

2. If you want to change the link text, or any other link property, right click on the link and click 'Properties...'

3. Type a shorter caption such as 'Product Manual' for the link and click OK.

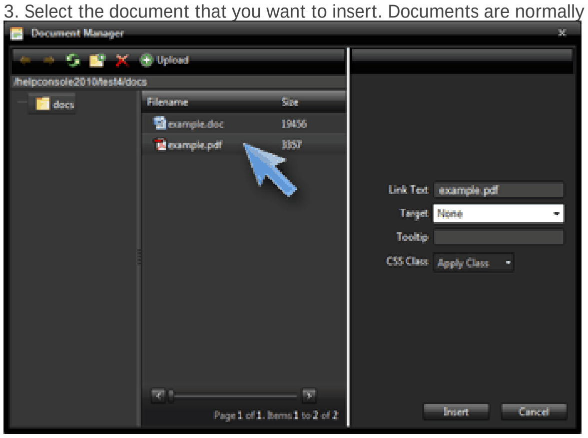


Internal Document

1. To insert a link to a document located on your web server, place the cursor at the location that you want the link to be placed.

2. Click the 'Document Manager' icon.

3. Select the document that you want to insert. Documents are normally located in the 'Docs' folder.



4. If the document is located on your computer or network, click the 'Upload Document' tab, select the file and upload it to the web server.

See also

- Adding Page Links
- Adding Internet Links
- Adding Email Links
- Adding Page Anchors
- Adding Popup Links
- Removing a Link

- Popup Example

Home > Basic Functions > Links > Adding Page Anchors

Adding Page Anchors

An anchor can be attached to text or an image on a page. Normally anchors are used to link from one section of a page to another section. For example if a page contains a long list of questions and answers, you might include a summary at the top of the page that links to each answser further down on the page.

Adding an Anchor

Follow the steps below to add an anchor:

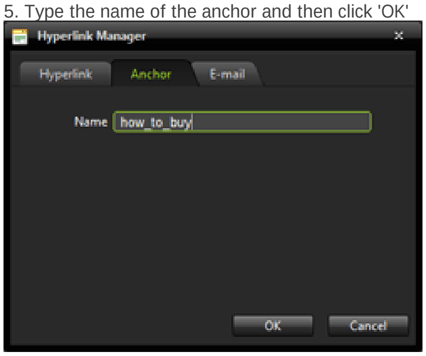
1. Click 'Edit Page' to edit the page.

2. Highlight the text and you want to add the anchor to.

3. Click the 'Show More Tools' icon on the editor toolbar and then click the 'Hyperlink Manager' icon.

4. Click the 'Anchor' tab

5. Type the name of the anchor and then click 'OK'



Linking to an Anchor

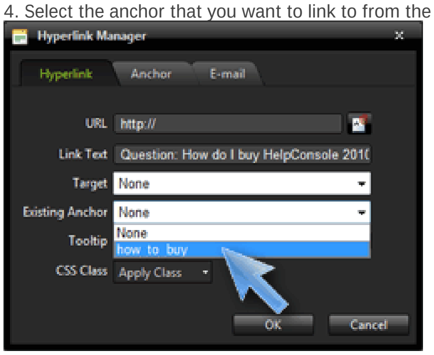
Follow the steps below to add a link that displays an anchor on the same page:

1. Click 'Edit Page' on a page containing one or more anchors.

2. Highlight the text that you want to link to an anchor.

3. Click the 'Hyperlink Manager' Icon.

4. Select the anchor that you want to link to from the 'Existing Anchors' list.



5. Click 'OK'

Anchor Link Examples:

1. Display an anchor on the same page (top of this page): #pagetop
2. Open another page and display a specific anchor: default.aspx?pageid=editor_toolbar#undo
3. Open a help system and display a specific page and anchor: http://www.helpconsole2010.com/helpconsole%202010/default.aspx?pageid=editor_toolbar&anchor=undo

See also

- Adding Page Links
- Adding Internet Links
- Adding Email Links
- Adding Document Links
- Adding Popup Links
- Removing a Link
- Popup Example

Home > Basic Functions > Links > Adding Popup Links

Adding Popup Links

You can add a page link that displays the linked page within a popup box.

Here are examples of popups that can be created:

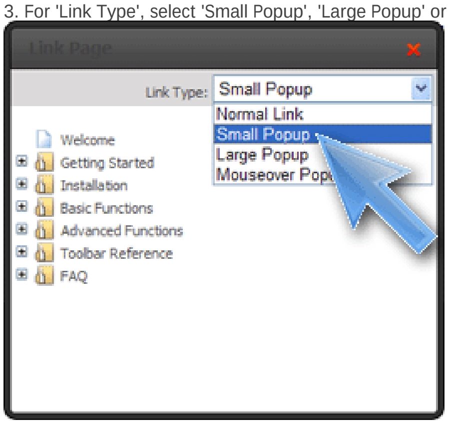
Image Popup (click to display popup) 	Image Mouseover popup (Move mouse over text above) 	Mouseover Popup (Move mouse over text above)	Small Popup (click to display popup)	Large Popup (click to display popup)

Follow the instructions below to add a popup link:

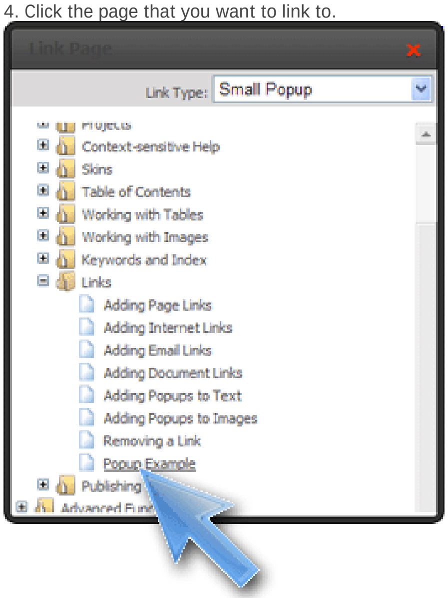
1. Select the text or image that you want to link to the popup.

2. Click the 'Page Link' icon ()

3. For 'Link Type', select 'Small Popup', 'Large Popup' or 'Mouseover Popup'



4. Click the page that you want to link to.



5. The 'popup' link will be added to the page.

See also

- Adding Page Links
- Adding Internet Links
- Adding Email Links
- Adding Document Links
- Adding Page Anchors
- Removing a Link
- Popup Example

Home > Basic Functions > Links > Removing a Link

Removing a Link

To remove a link from text or an image, right click the text or image and select 'Remove Link'.

Or

Move your cursor to the end of the link text and press the 'Backspace' key.

See also

- Adding Page Links
- Adding Internet Links
- Adding Email Links
- Adding Document Links
- Adding Page Anchors
- Adding Popup Links
- Popup Example

Popup Example

This is an example of a popup page that can be displayed in a popop box or a mouseover popup window.

Home > Basic Functions > Search

Search

The search function allows readers (and authors) to search for pages containing specific search terms.

Searching for Text | Page Search and Replace | Global Search and Replace | Passing Search Terms in URL

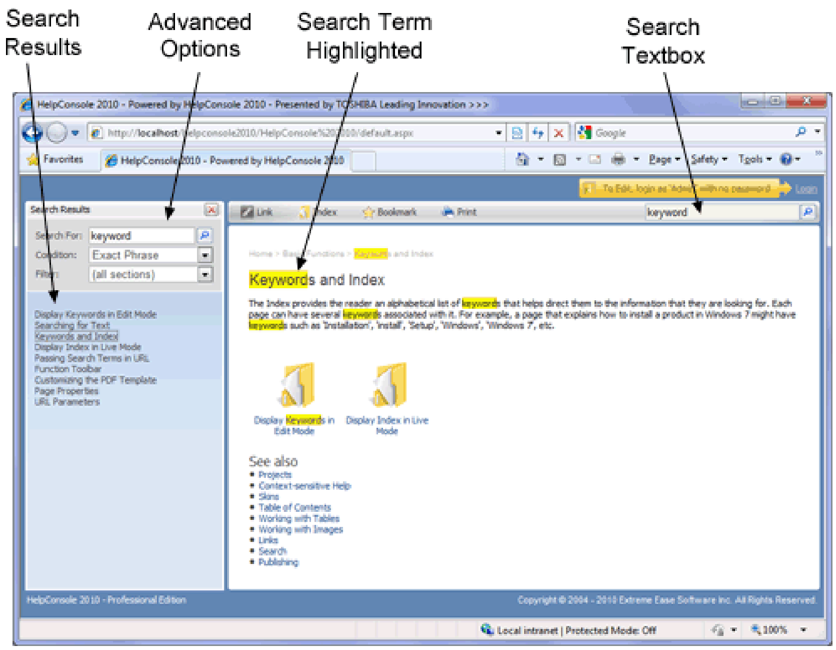
See also

- Projects
- Context-sensitive Help
- Skins
- Table of Contents
- Working with Tables
- Working with Images
- Keywords and Index
- Links
- Publishing

Home > Basic Functions > Search > Searching for Text

Searching for Text

To search for pages containing specific search terms, simply enter the search text in the 'Search' textbox and press <enter>. Pages containing the search text will be listed on the left side of the screen. When a pages is opened from the search results, the search term(s) will be highlighted in yellow.



Pages are listed by relevance in "Search Results". The following factors affect the order that pages are listed:
- How many times the search term is found in the page name.
- How many times the search term is found in the page content.

Search Condition

When performing a search, the following conditions are available:
Exact Phrase: If a user searches for "online help", only pages where "online help" is found together will be listed.
All Words: If a user searches for "online help", pages containing the word "online" and "help" anywhere on the page will be listed.
Any Words: If a user searches for "online help", pages containing either the word "online" or the word "help" will be listed.
Page Names Only: If a user searches for "online help", only pages with "online help" in the name will be listed.

Search Filter

When performing a search, the following filters can be applied:
All Sections: The search engine will search all pages for the search term(s).
{Chapter Name}: Select a specific chapter (or section) to search.

Search in Static Help

The search engine in static help systems works much the same way as a dynamic help system (described above), with the following exceptions:
1. The 'Search Filter' option is not included.
2. There is a 'Preview' option that when checked, displays a previiew of the page content in the search results list.

See also

- Page Search and Replace
- Global Search and Replace
- Passing Search Terms in URL

Home > Basic Functions > Search > Page Search and Replace

Page Search and Replace

Follow the steps below to replace multiple instances of a specific term within a help page:

1. Click 'Edit Page' to edit the current page.

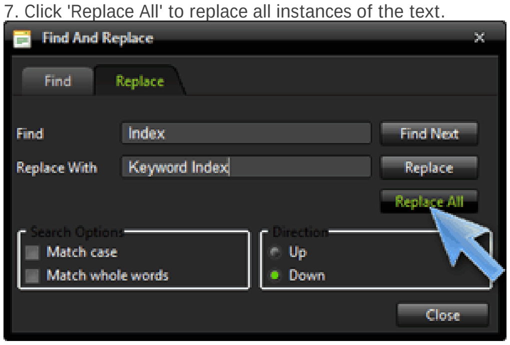
2. Click the 'more' button on the editor toolbar.

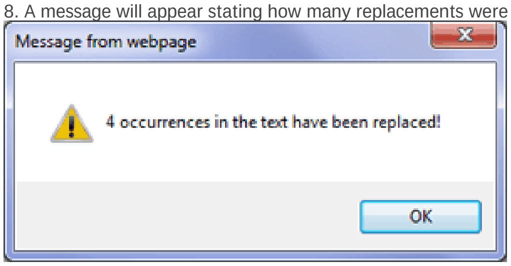

3. Click the 'Find and Replace' icon.


4. Click the 'Replace' tab.

5. Enter the text that you want to replace in the 'Find' field.

6. Enter the replacement text in the 'Replace with' field.

7. Click 'Replace All' to replace all instances of the text.


8. A message will appear stating how many replacements were made.


See also

- Searching for Text
- Global Search and Replace
- Passing Search Terms in URL

Home > Basic Functions > Search > Global Search and Replace

Global Search and Replace

Follow the steps below to replace text (or HTML) across all pages within a help project:

1. Click 'Edit Page' to edit the current page.

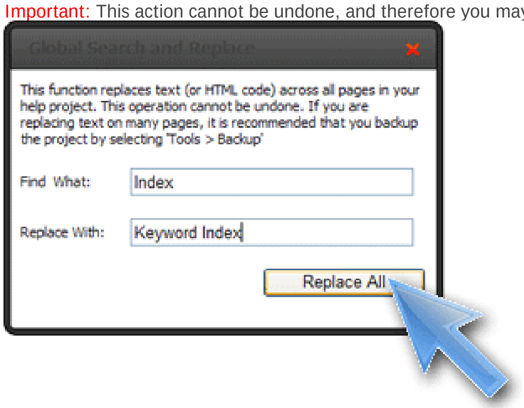
2. Click the 'more' button on the editor toolbar.

3. Click the 'Global Search and Replace' icon. If the current page needs to be saved, you will be prompted to save the page.

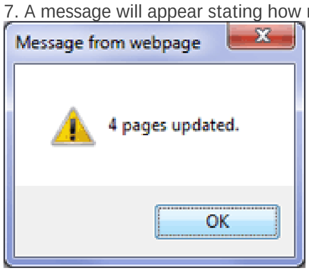
4. Enter the text that you want to replace in the 'Find' field.

5. Enter the replacement text in the 'Replace with' field.

6. Click 'Replace All' to replace all instances of the text.
Important: This action cannot be undone, and therefore you may want to make a backup of your help project first.



7. A message will appear stating how many replacements were made.



See also

- Searching for Text
- Page Search and Replace
- Passing Search Terms in URL

Home > Basic Functions > Search > Passing Search Terms in URL

Passing Search Terms in URL

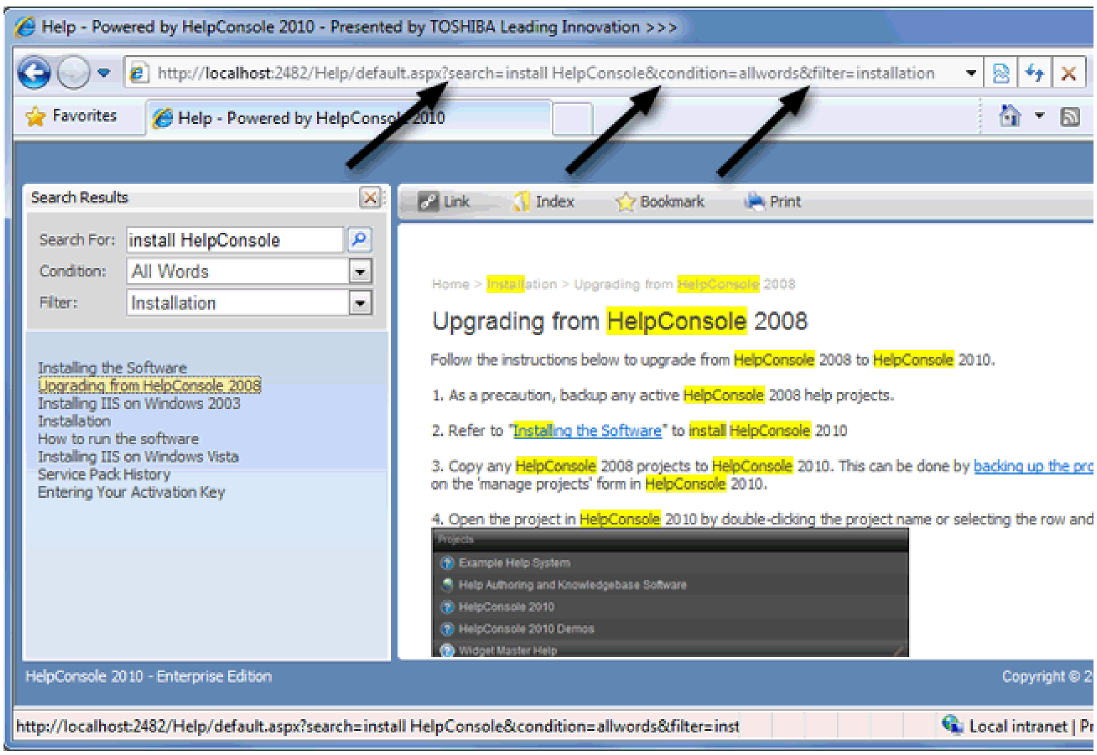
Search text can be specified in the URL to automatically display a list of matching pages. For example to list all pages that contain the search text "Keyword", specify "?search=keyword" in the URL.
Example: default.aspx?search=keyword

Search Condition

The search condition can be specified in the URL (allwords, anywords, exactphrase)
Example: default.aspx?search=keyword&condition=allwords

Search Filter

Example: default.aspx?search=keyword&filter=FAQ



See also

- Searching for Text
- Page Search and Replace
- Global Search and Replace

Home > Basic Functions > Publishing

Publishing

Output Formats

There are essentially three output formats.

- Static Help System - Generate a pure HTML version of your Help System
- Dynamic Help System - Authors can update the help system on your website
- PDF Manual - Generate a user manual based on your Help Project

Publishing a Static Help System

Uploading to your Website

Legacy Help System

Publishing a Dynamic Help System

Publishing a PDF Manual

See also

- Customizing the PDF Template
- Projects
- Context-sensitive Help
- Skins
- Table of Contents
- Working with Tables
- Working with Images
- Keywords and Index
- Links
- Search

Home > Basic Functions > Publishing > Publishing a Static Help System

Publishing a Static Help System

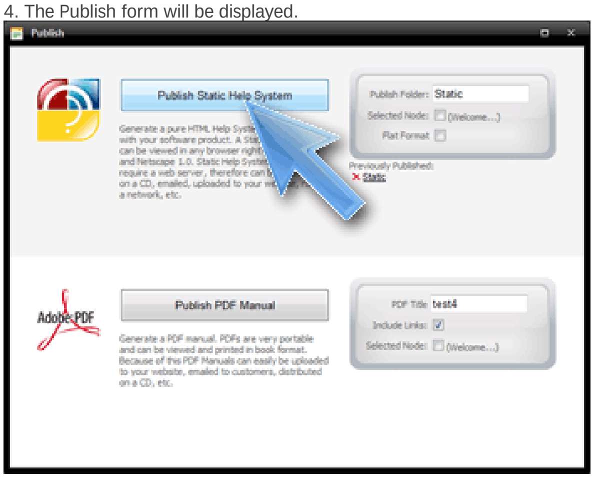
Follow the instructions below to publish a static help system.

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'publish' permissions.

3. Click the 'Publish' button.

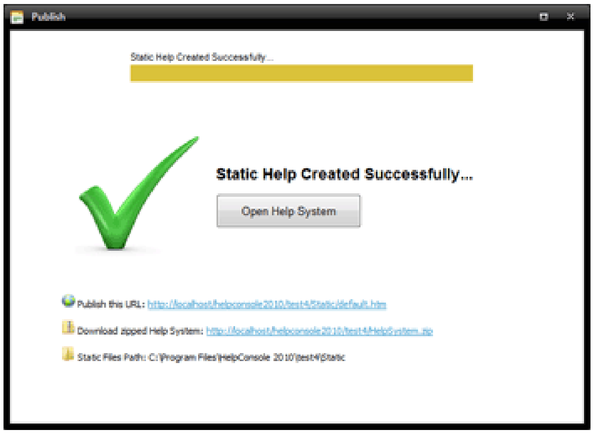
4. The Publish form will be displayed.



Publish Options:

Option	Description
Publish Folder	Defines the name of the folder that the help system will be published to.
Selected Node	If checked, only the currently selected page and child pages will be published.
Flat Format	By default, the published static help system will display both the contents and pages in <iframe> tags. If you wish to publish the help system without using frames, check the 'Flat Format' checkbox.
Previously Published	A list of previously published static help systems will be displayed. Click the link to open the help system.
Delete Static Help System	Click the red X beside a previously published help system to delete the folder.

6. Click 'Create Static Help System'. A message will be displayed indicating that it was created successfully.



The following paths are also provided:

Path	Description
Publish this URL	Click to display the static help system that was created. This URL can be published internally or on your website.
Download zipped Help System	When the static help system was created, it was also compressed into a Zip file. This Zip file can be downloaded and unzipped to your harddrive, network, website, etc.
Static Files Path	Instead of downloading the zip file, the static help system files can be copied directly from this folder.

See also

Uploading to your Website
Legacy Help System
Publishing a Dynamic Help System
Publishing a PDF Manual

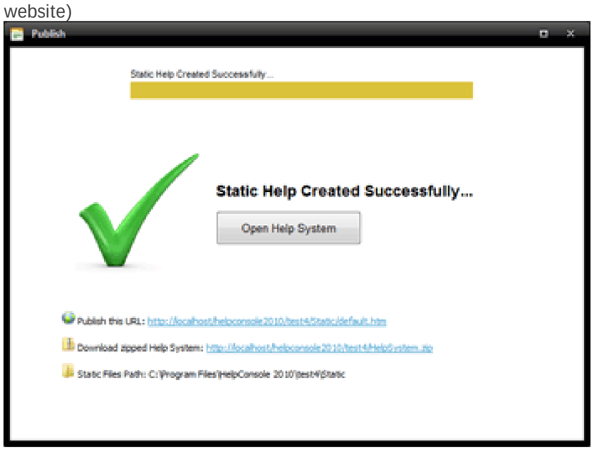
Home > Basic Functions > Publishing > Uploading to your Website

Uploading to your Website

Upload Static Help System

A static help system is made up of standard html pages and can be uploaded to any ISP or remote server via FTP. You should have received an email from your ISP explaining how to FTP files to your website.

When you published the static help system, a path was displayed, showing the location of the static help system files. Copy these files to your website. If you copied the files to a sub folder named "Help" then the URL will be http://www.domain.com/help (assuming that 'domain' is the name of your website)



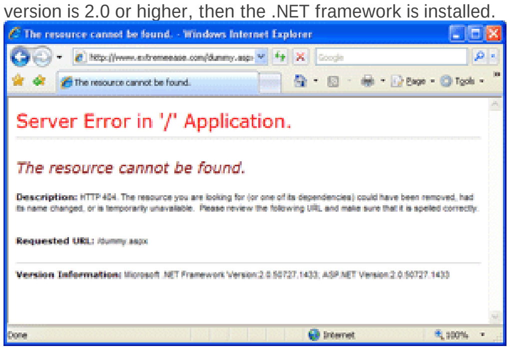
Upload Dynamic Help System

To upload HelpConsole 2010 to your website so that help systems can be edited from anywhere at any time, do the following. This assumes that your website is hosted with an ISP (Internet Service Provider) or other remote server.

1. Confirm that the remote web server is running .NET Framework 2.0 or higher. To check this, type a URL with an .ASPX page that you know will not exist such as http://www.ExtremeEase.com/dummy.aspx.

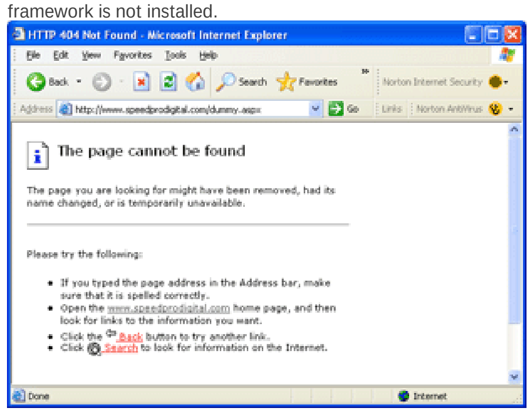
.NET Framework Installed

If the message "Server Error in '/' Application." appears and the version is 2.0 or higher, then the .NET framework is installed.

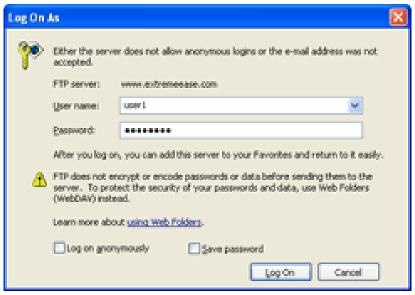


.NET Framework Not Installed

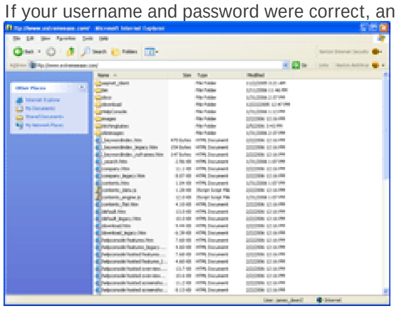
If the message 'The page cannot be found' appears, then the .NET framework is not installed.



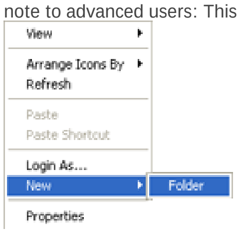
2. Make an FTP connection to your website. This is usually done by typing the following into your browser:
ftp://www.%3cdomain%3e.com/
example: ftp://www.mydomain.com/
Your ISP should have provided a username and password. Enter your username and password on the 'Log On As' form.



If your username and password were correct, an FTP connection will be made, and you will see the files and folders that make up your website.

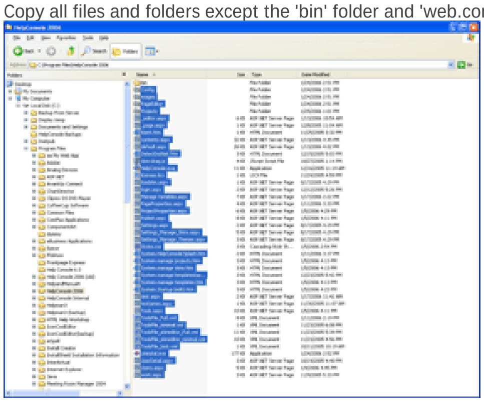


3. Create a subfolder named "help"
note to advanced users: This folder can have a different name if desired and can be located within any folder within your website.

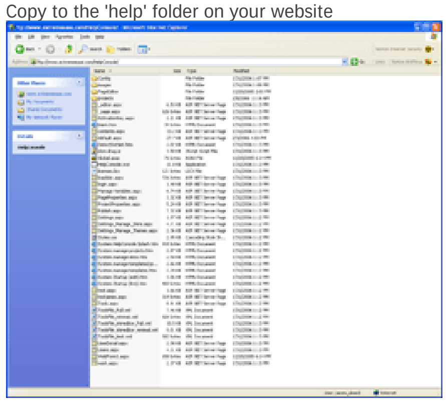


4. Use the Windows File Explorer to view the folder that HelpConsole 2010 was installed to. The default folder is c:\program files\HelpConsole 2010\

Copy from c:\program files\HelpConsole 2010\
Copy all files and folders except the 'bin' folder and 'web.config'

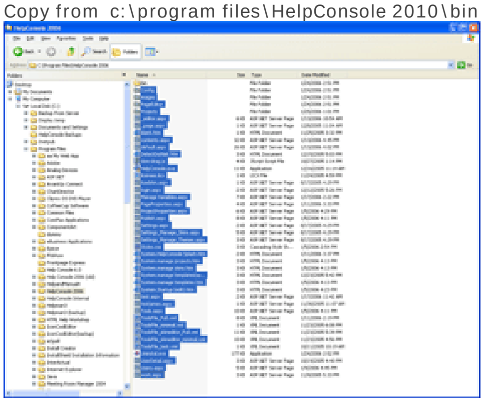


Copy to ftp://www.mydomain.com/help
Copy to the 'help' folder on your website

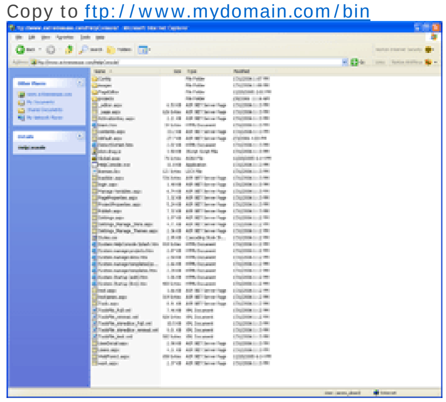


5. Copy all files from the folder: c:\program files\HelpConsole 2010\bin to the folder: ftp://www.mydomain.com/bin

Copy from c:\program files\HelpConsole 2010\bin



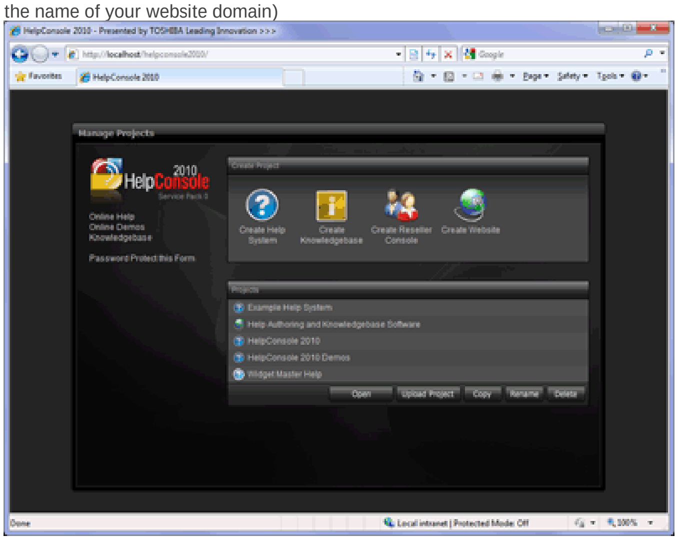
Copy to ftp://www.mydomain.com/bin



6. Copy "c:\program files\HelpConsole 2010\web.config" to the root of the virtual directory (ftp://www.mydomain.com/web.config)

7. Assign write permissions to the new "help" folder on your web server. You may need to call your ISP and ask them to do this, although many ISPs now provide a self serve administrative console.

8. To run HelpConsole 2010 from your website, type the following URL into your browser: http://www.mydomain.com/help (where 'mydomain.com' is the name of your website domain)



See also

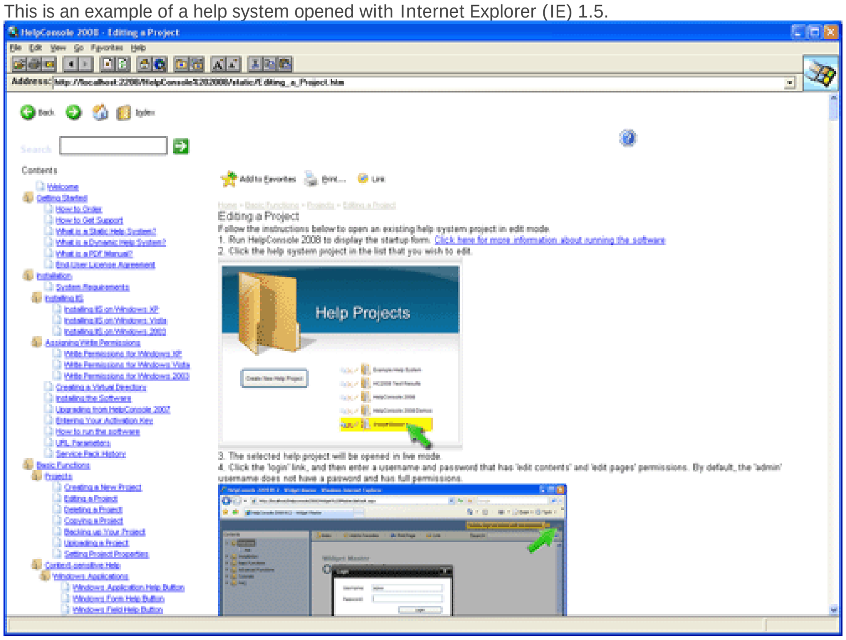
Publishing a Static Help System
Legacy Help System
Publishing a Dynamic Help System
Publishing a PDF Manual

Home > Basic Functions > Publishing > Legacy Help System

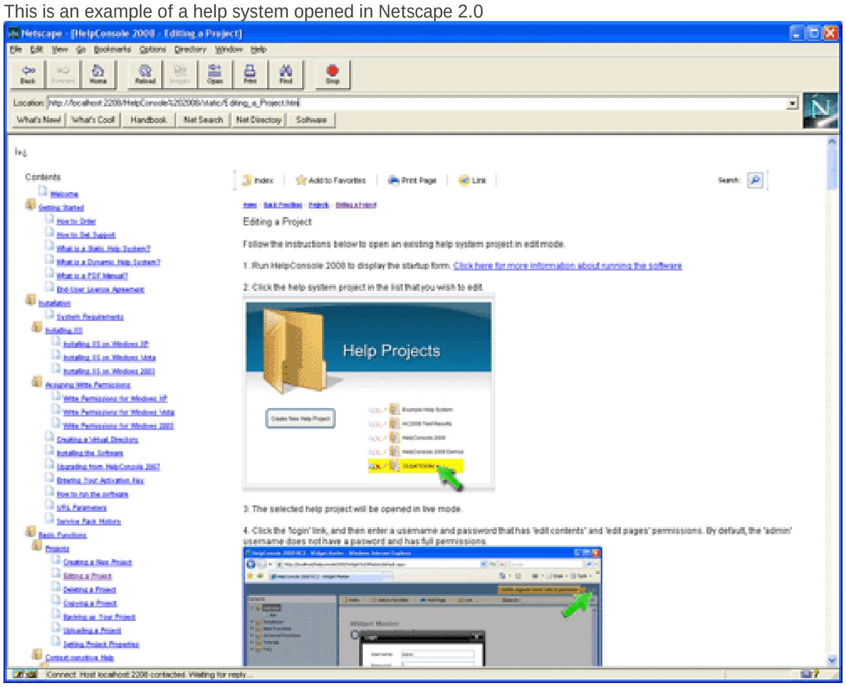
Legacy Help System

HelpConsole 2010 supports all browsers including very old browsers such as Internet Explorer 1.0 and Netscape 1.0

This is an example of a help system opened with Internet Explorer (IE) 1.5.



This is an example of a help system opened in Netscape 2.0



See also

Publishing a Static Help System
Uploading to your Website
Publishing a Dynamic Help System
Publishing a PDF Manual

Home > Basic Functions > Publishing > Publishing a Dynamic Help System

Publishing a Dynamic Help System

A dynamic help system is esentially a help project displayed in live mode where a user is not logged in. To publish a dynamic help system, simply provide the URL to your readers. The URL can be cut and pasted from the browser's address window, and will be in the following format:

<WebServer>/helpconsole2008/<project>
Example: http://server1/helpconsole2010/WidgetMaster

See also

Publishing a Static Help System
Uploading to your Website
Legacy Help System
Publishing a PDF Manual

Home > Basic Functions > Publishing > Publishing a PDF Manual

Publishing a PDF Manual

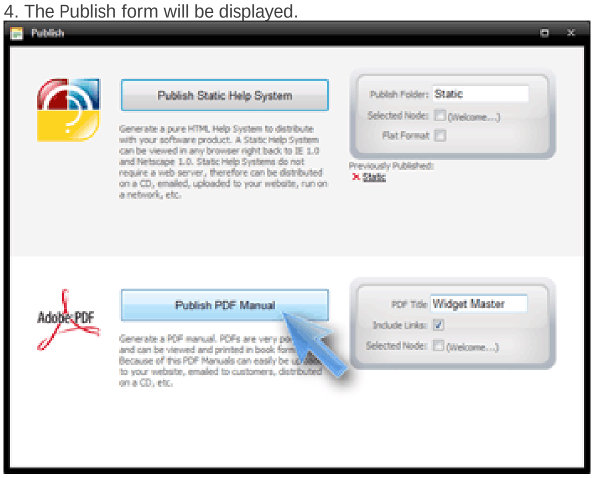
Follow the instructions below to generate a PDF Manual

1. Open the Help System

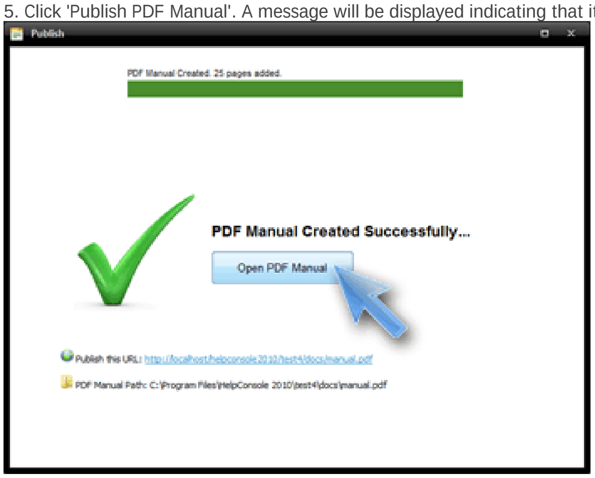
2. If you are not already logged in, log in as an administrator with 'publish' permissions.

3. Click the 'Publish' button.

4. The Publish form will be displayed.



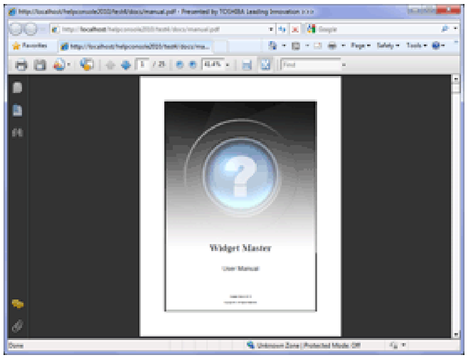
5. Click 'Publish PDF Manual'. A message will be displayed indicating that it was created successfully.



The following paths are also provided:

Path	Description
Publish URL	Click to display the PDF Manual that was created. This URL can be published internally or on your website.
File Path	The path to the PDF manual file on the web server

6. Click the 'Publish URL' link to display the PDF Manual



7. When the 'Publish' form is reloaded in the future, a link will be displayed to the previously published PDF Manual.

See also

Customizing the PDF Template
Publishing a Static Help System
Uploading to your Website
Legacy Help System
Publishing a Dynamic Help System

Home > Advanced Functions

Advanced Functions

Advanced Functions are features or product cababilities that a novice author most likely will not use, at least until they become more familiar with the authoring environment. These functions include:

Movies & Animations	Users	Security Groups	Variables	Language Support	Page Templates
Styles	Reports	Conditional Content	Comments	Import	Page Objects

See also

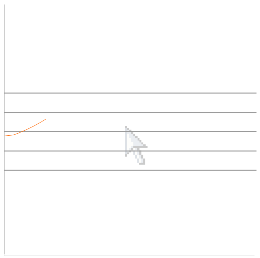
Welcome
Getting Started
Installation
Basic Functions
Toolbar Reference
FAQ

Home > Advanced Functions > Movies & Animations

Movies & Animations

Adding a flash or media animation to your help system is easy. Simply select the animation file and it will be inserted at the current cursor position.

Example:



Adding a Flash Animation

Adding a Media Animation

See also

Users
Security Groups
Variables
Language Support
Page Templates
Styles
Reports
Conditional Content
Comments
Import
Page Objects

Home > Advanced Functions > Movies & Animations > Adding a Flash Animation

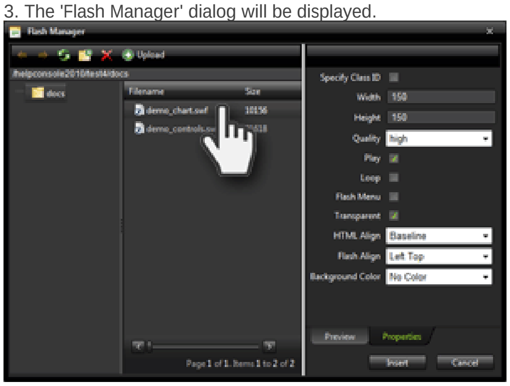
Adding a Flash Animation

Follow the instructions below to insert a Flash animation.

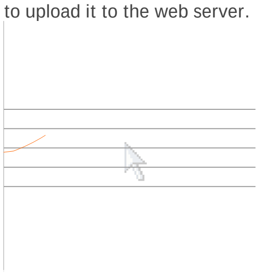
1. Position your cursor on the page where you with to insert the animation.

2. Click the 'Flash Manager' icon.

3. The 'Flash Manager' dialog will be displayed.



4. Select a flash animation file and click 'Insert' to add it to the page. If the flash file is located on your computer or network, click the 'Upload Flash' tab to upload it to the web server.



5. The animation can be be deleted at any time by selecting the animation and pressing the 'Delete' key.

See also

Adding a Media Animation

Home > Advanced Functions > Movies & Animations > Adding a Media Animation

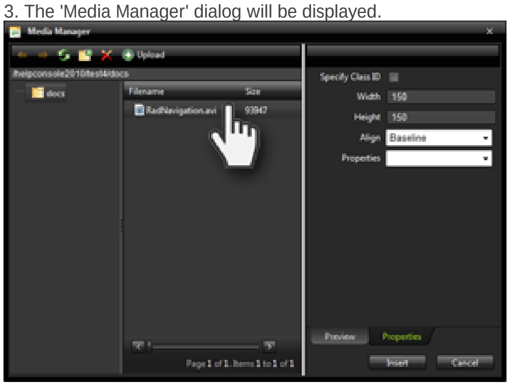
Adding a Media Animation

Follow the instructions below to insert a Media animation.

1. Position your cursor on the page where you with to insert the animation.

2. Click the 'Media Manager' icon.

3. The 'Media Manager' dialog will be displayed.



4. Select a Media animation file and click 'Insert' to add it to the page. If the media file is located on your computer or network, click the 'Upload Media' tab to upload it to the web server.

5. The animation can be be deleted at any time by selecting the animation and pressing the 'Delete' key.

See also

Adding a Flash Animation

Home > Advanced Functions > Users

Users

Permissions are applied at the project level. This means that each help project has it's own set of usernames. Security is self contained within each project which means that a help project can be moved from one server to another and all usernames and permissions are preserved.

Notes:
- The 'Admin' username will always have full permissions.
- Permissions for the 'public' username will be applied if a user is not logged in.


Project Login


Adding a Project Username


Editing a Project Username


Deleting a Project Username

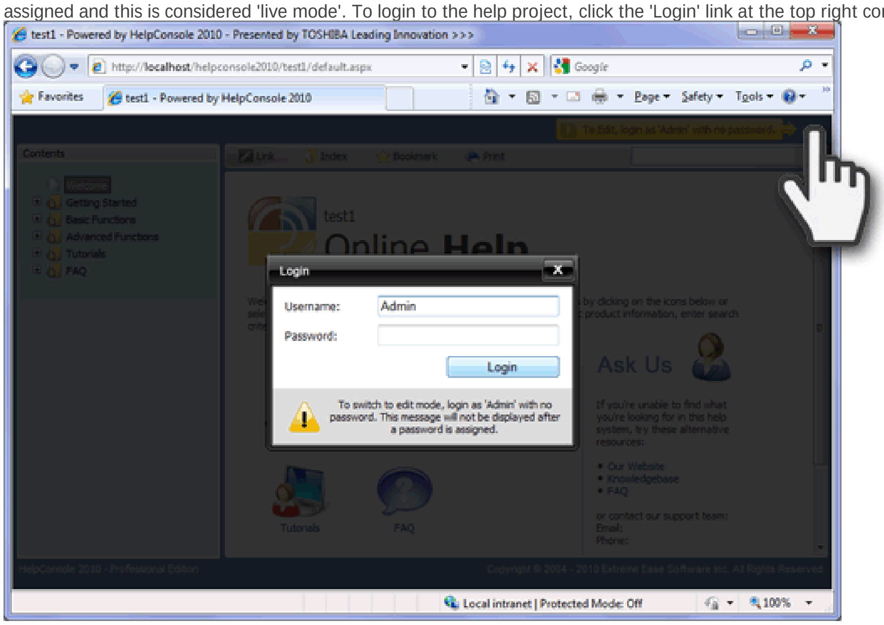
See also

Movies & Animations
Security Groups
Variables
Language Support
Page Templates
Styles
Reports
Conditional Content
Comments
Import
Page Objects

Home > Advanced Functions > Users > Project Login

Project Login

When a help project is opened, and a user is not logged in, permissions are assigned based on the 'public' username. Normally there are no permissions assigned and this is considered 'live mode'. To login to the help project, click the 'Login' link at the top right corner of the screen.



Note: if the 'Admin' username does not have a password, a message will be displayed stating this fact. To hide this message, assign a password to the 'Admin' username.

See also

Adding a Project Username
Editing a Project Username
Deleting a Project Username

Home > Advanced Functions > Users > Adding a Project Username

Adding a Project Username

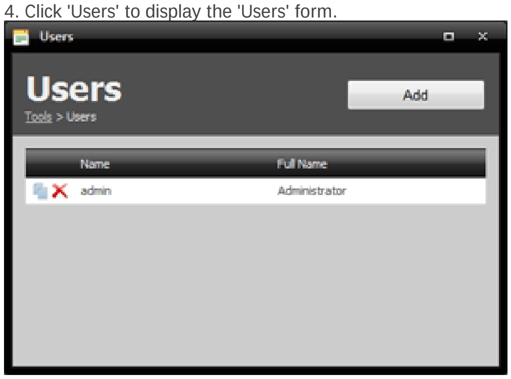
Follow the instructions below to add a new project username

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

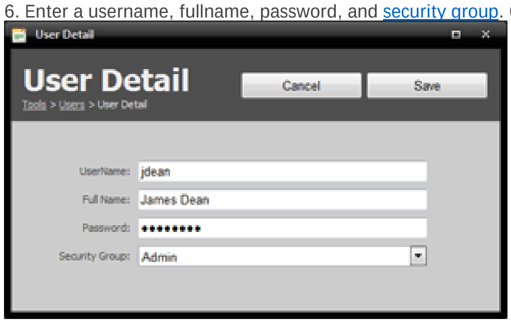
3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Users' to display the 'Users' form.



5. Click the 'Add' button to display the 'user detail' form.

6. Enter a username, fullname, password, and security group. Click 'save' to create the new user.



See also

Project Login
Editing a Project Username
Deleting a Project Username

Home > Advanced Functions > Users > Editing a Project Username

Editing a Project Username

Follow the instructions below to edit a project username

1. Open the Help System

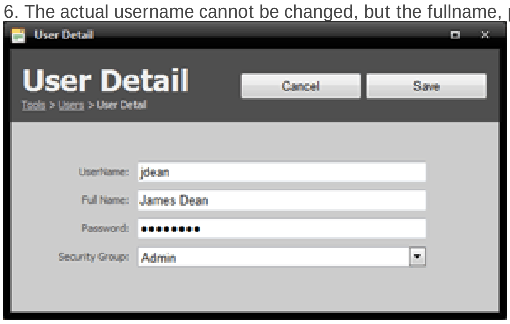
2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Users' to display the 'Users' form.

5. Click the username in the list to display the 'user detail' form.

6. The actual username cannot be changed, but the fullname, password and security group can be changed. Click 'save' to update the user record.



Notes:
- The 'Admin' username will always have full permissions.
- Permissions for the 'public' username will be applied if a user is not logged in.

- The 'Admin' username cannot be deleted.

See also

Project Login
Adding a Project Username
Deleting a Project Username

Home > Advanced Functions > Users > Deleting a Project Username

Deleting a Project Username

Follow the instructions below to delete a project username

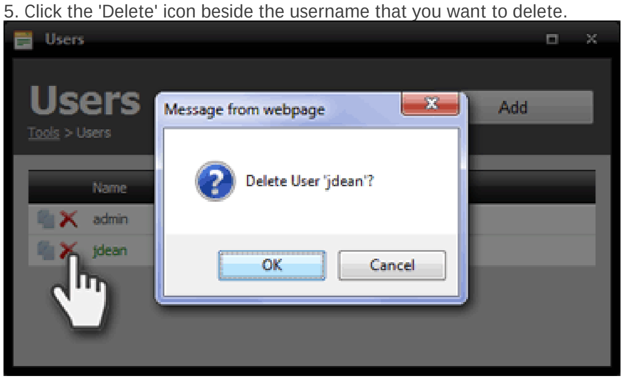
1. [Open the Help System]

2. If you are not already logged in, [log in as an administrator] with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Users' to display the 'Users' form.

5. Click the 'Delete' icon beside the username that you want to delete.



Notes:
- The 'Admin' username will always have full permissions.
- Permissions for the 'public' username will be applied if a user is not logged in.
- The 'Admin' username cannot be deleted.

See also

Project Login
Adding a Project Username
Editing a Project Username

Home > Advanced Functions > Security Groups

Security Groups

Security Groups determine what permissions are assigned. Users are added to a security group.

Permissions are applied at the project level. This means that each help project has it's own set of usernames. Security is self contained within each project which means that a help project can be moved from one server to another and all Security Groups, Usernames and Permissions are preserved.

Adding a Security Group

Editing a Security Group

Deleting a Security group

See also

Movies & Animations
Users
Variables
Language Support
Page Templates
Styles
Reports
Conditional Content
Comments
Import
Page Objects

Home > Advanced Functions > Security Groups > Adding a Security Group

Adding a Security Group

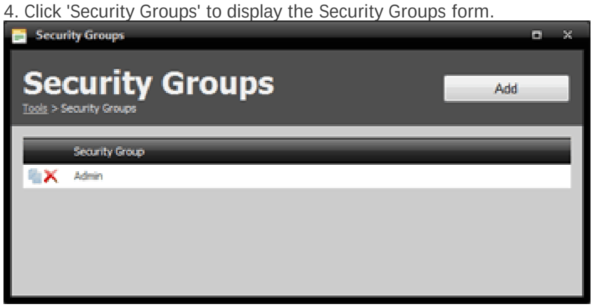
Follow the instructions below to add a new security group.

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

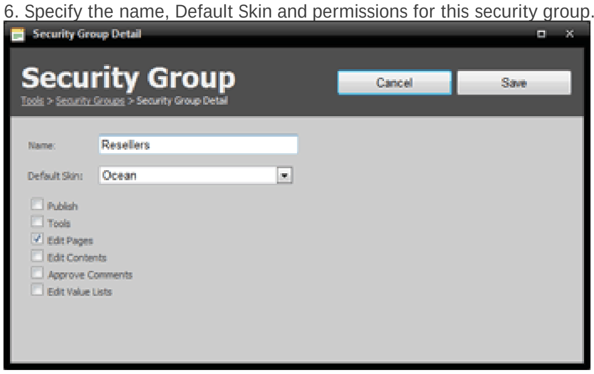
3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Security Groups' to display the Security Groups form.



5. Click the 'Add' button to display the 'Security Group Detail' form.

6. Specify the name, Default Skin and permissions for this security group. Click 'save' to create the new security Group.



Option	Description

Name	Defines the name of the security group. Once the security group is added, the name cannot be changed.
Default Skin	Defines which skin will be displayed when a user belonging to the security group logs in. If this property is set to '[default]', the skin defined in properties will be applied.
Publish	If unchecked, the 'publish' button will not be displayed when users are logged in.
Tools	If unchecked, the 'tools' button will not be displayed when users are logged in.
Edit Pages	If unchecked, the 'edit page' button will not be displayed when users are logged in.
Edit Contents	If unchecked, the design contents icons will not be displayed when users are logged in.
Approve Comments	If unchecked, users cannot approve reader comments when logged in.
Edit Value Lists	If checked, users can edit value lists for 'list' fields within datasets.

See also

Editing a Security Group
Deleting a Security group

Home > Advanced Functions > Security Groups > Editing a Security Group

Editing a Security Group

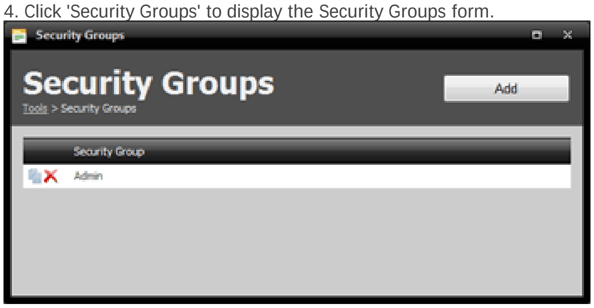
Follow the instructions below to edit a security group.

1. [Open the Help System]()

2. If you are not already logged in, [log in as an administrator]() with 'tools' permissions.

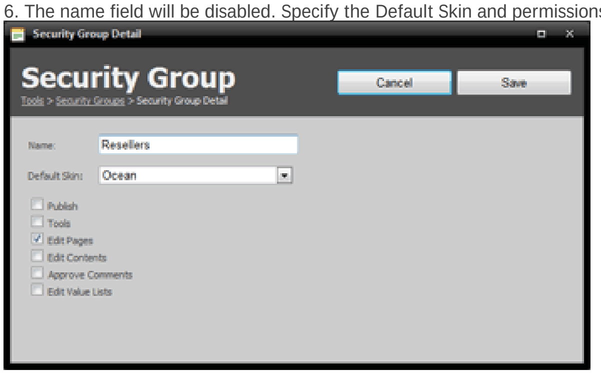
3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Security Groups' to display the Security Groups form.



5. Click on a security group name to edit it. The 'Security Group Detail' form will be displayed.

6. The name field will be disabled. Specify the Default Skin and permissions for this security group. Click 'save' to update the security Group.



Option	Description

Name	Defines the name of the security group. Once the security group is added, the name cannot be changed.
Default Skin	Defines which skin will be displayed when a user belonging to the security group logs in. If this property is set to '[default]', the skin defined in properties will be applied.
Publish	If unchecked, the 'publish' button will not be displayed when users are logged in.
Tools	If unchecked, the 'tools' button will not be displayed when users are logged in.
Edit Pages	If unchecked, the 'edit page' button will not be displayed when users are logged in.
Edit Contents	If unchecked, the design contents icons will not be displayed when users are logged in.
Approve Comments	If unchecked, users cannot approve reader comments when logged in.

See also

Adding a Security Group
Deleting a Security group

Home > Advanced Functions > Security Groups > Deleting a Security group

Deleting a Security group

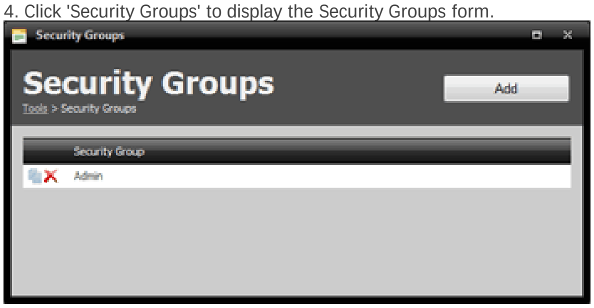
Follow the instructions below to delete a security group.

1. [Open the Help System]

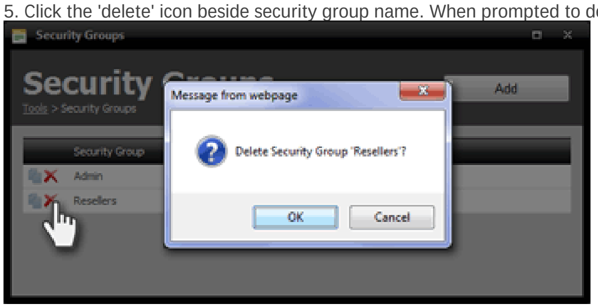
2. If you are not already logged in, [log in as an administrator] with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Security Groups' to display the Security Groups form.



5. Click the 'delete' icon beside security group name. When prompted to delete, click OK.



See also

Adding a Security Group
Editing a Security Group

Home > Advanced Functions > Variables

Variables

Variables act as placeholders for text that might change in the future. Some examples where variables may be used are:

- Product Name
- Product version
- Product Tag line
- Company Address
- Phone numbers

Variables can also contain HTML code, therefore can be used to insert dynamic content such as:

- Company logo
- Product logo
- Javascript events
- iFrames to other webpages
- Flash Animations

User Defined Variables

System Variables

See also

Movies & Animations
Users
Security Groups
Language Support
Page Templates
Styles
Reports
Conditional Content
Comments
Import
Page Objects

Home > Advanced Functions > Variables > User Defined Variables

User Defined Variables

Variables act as placeholders for text that might change in the future. Some examples where variables may be used are:

- Product Name
- Product version
- Product Tag line
- Company Name
- Company Address
- Phone numbers
- Sales & Support email addresses

Follow the instructions below to add a variable.

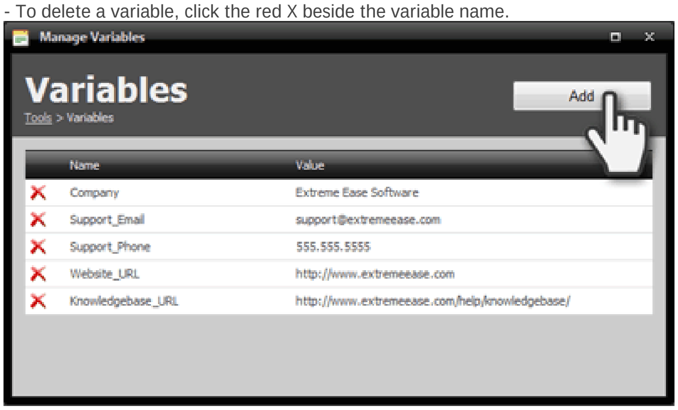
1. [Open the Help System]()

2. If you are not already logged in, [log in as an administrator]() with 'tools' permissions.

3. Click the 'Tools' button to display the tools menu.

4. Click 'Variables'

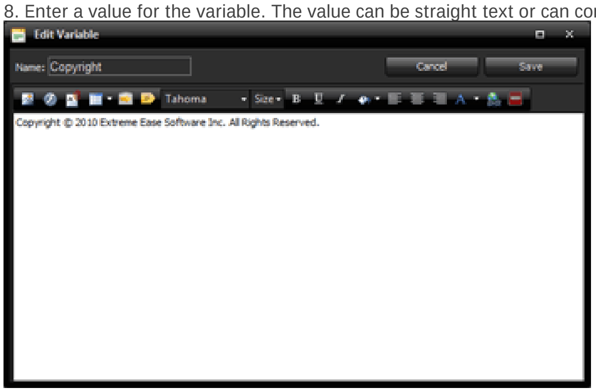
5. The 'Variables' list will be displayed.
- To add a new variable, click the 'add' button
- To edit an existing variable, click the variable name in the list.
- To delete a variable, click the red X beside the variable name.



6. The variable editor will be displayed.

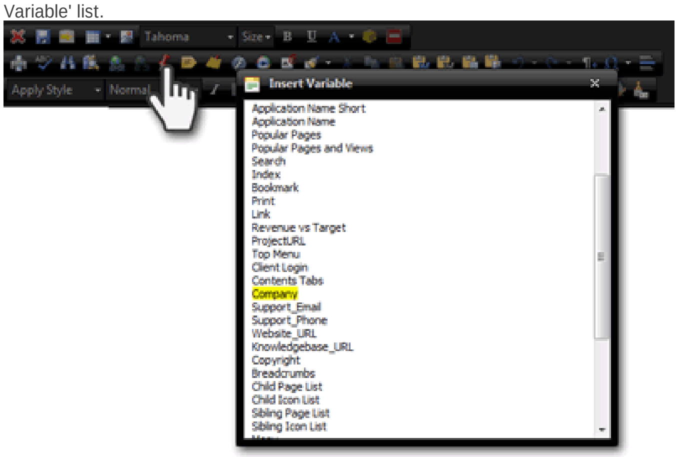
7. Enter a name for the variable.

8. Enter a value for the variable. The value can be straight text or can contain various elements such as images, flash videos, tables, etc.



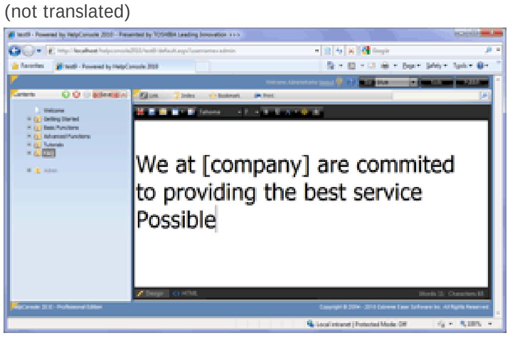
9. Click the 'save' button to save the variable.

7. Variables can be inserted into any page by either typing the variable name in square brackets (eg. admin) or selecting the variable from the 'Insert Variable' list.



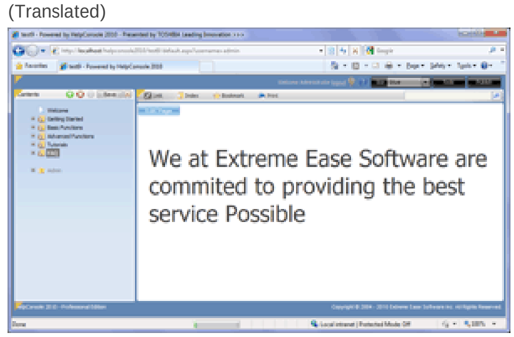
Variables in Edit Mode

(not translated)



Variables in Live Mode

(Translated)



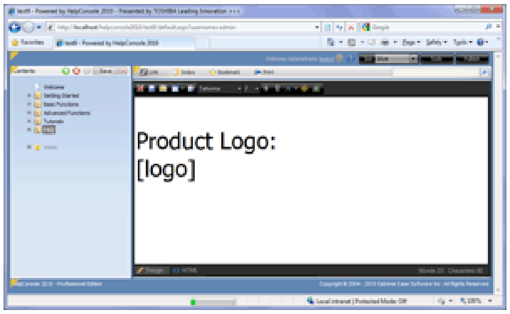
Varaibles can also contain html elements such as images, tables, flash animations, etc.

Logo Variable in Edit Mode

(not translated)

Logo Variable in Live Mode

(Translated)



See also

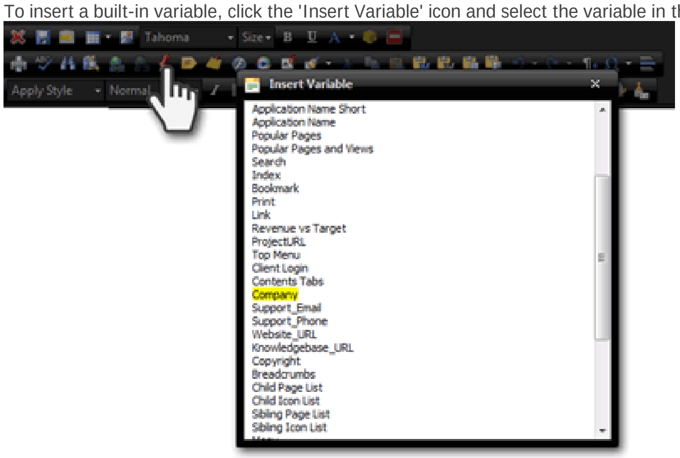
System Variables

Home > Advanced Functions > Variables > System Variables

System Variables

HelpConsole 2010 includes several built-in variables such as 'page name' and 'project name' which can be added to any page at any time.

To insert a built-in variable, click the 'Insert Variable' icon and select the variable in the list.



System Variables Overview

Variable Name	Value	Description
Project Name	helpconsole 2010	The name of the help system project
Username	admin	The username of the person currently logged in
Short Date	17/06/2010	The current short date
Long Date	June-17-10	The current long date
Short Time	11:22 AM	The current short time
Long Time	11:22:03 AM	The current long time
Fullname	Administrator	The full name of the user currently logged in
Application Name Short	HelpConsole	The application name without the version or edition
Application Name	HelpConsole 2010 - Professional Edition	The application name with the version and edition
Popular Pages	Welcome General Questions Service Pack History Installing IIS Getting Started Installing the Software System Requirements Installation Basic Functions How to run the software	The top 10 most viewed pages
Popular Pages and Views	**Most Popular Pages** **Views** Welcome 8828 General Questions 2633	The top 10 most viewed pages and views displayed in a table format

	Service Pack History 2134 Installing IIS 2020 Getting Started 1476 Installing the Software 1465 System Requirements 1408 Installation 1396 Basic Functions 1285 How to run the software 1285	
Search		Displays a search box
ProjectURL	localhost/helpconsole2010/helpconsole 2010/default.aspx	Displays the URL to the project folder
Breadcrumbs	Home > Advanced Functions > Variables > System Variables	Displays a breadcrumb trail to the current page
Child Page List	Child Page 1 Child Page 2	Displays a list of children pages of the current page.
Child Icon List	 Child Page 1  Child Page 2	Displays icons of children pages of the current page.
Sibling Page List	User Defined Variables	Displays a list of pages at the same level as the current page. Excluding the current page.
Sibling Icon List	 User Defined Variables	Displays icons of pages at the same level as the current page. Excluding the current page.
Menu	User Defined Variables System Variables Child Page 1 Child Page 2	Displays sibling and child pages of the current page in a menu format
Article Details	**Article Information** Author: admin Created: 30/05/2008 1:16 PM Modified: 30/03/2010 2:24 AM Views: 970	Page Details displayed in a table format
Page Name	System Variables	The name of the current page
Page Views	970	The number of times that the current page has been viewed
Author	admin	The username of the person that created the page
Date Created	30/05/2008 1:16 PM	The date that the page was created

Date Modified	30/03/2010 2:24 AM	The date that the page was last modified
Parent Page Link	Variables	Displays a link to the parent page
Popular Child Pages	• Child Page 1 • Child Page 2	The top 10 most viewed child pages under the current page
Comments	Administrator said: This is an example of a comment 25/03/2009 3:07:27 PM	Allows readers to submit comments for the page.
Page URL	localhost/helpconsole2010/helpconsole 2010/default.aspx?pageid=System_Variables	Displays the URL for the currently displayed page.

See also

User Defined Variables

Home > Advanced Functions > Variables > System Variables > Child Page 1

Child Page 1

Home > Advanced Functions > Variables > System Variables > Child Page 2

Child Page 2

Home > Advanced Functions > Language Support

Language Support

HelpConsole 2010 provides full language translation to almost any language. All aspects of the interface can be translated including tooltips, dialog headings, etc.

Language Translation

See also

- Movies & Animations
- Users
- Security Groups
- Variables
- Page Templates
- Styles
- Reports
- Conditional Content
- Comments
- Import
- Page Objects

Home > Advanced Functions > Language Support > Language Translation

Language Translation

HelpConsole 2010 provides full language translation to almost any language. All aspects of the interface can be translated including tooltips, dialog headings, etc.

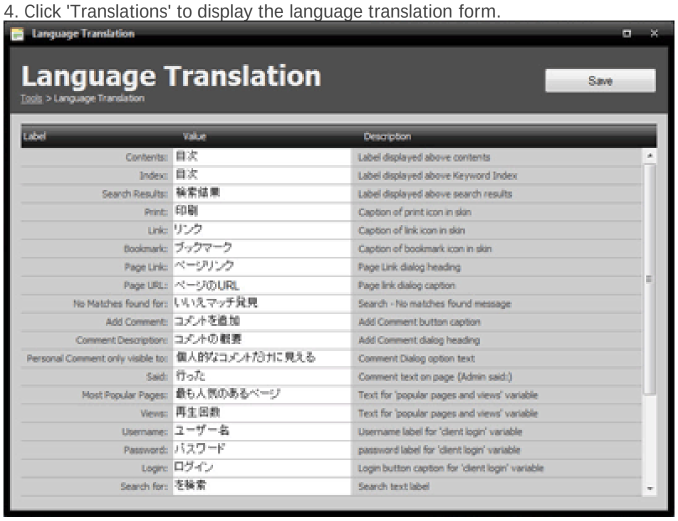
Follow the steps below to translate a help system from English to another language such as Japanese:

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Translations' to display the language translation form.



5. Enter a translation in the 'Value' field for each row. The description states what the translation is and where it is displayed.

6. Click 'save'

7. All aspects of the user interface will be displayed in the new language, except for the page names in the contents and the page content, which can be changed by editing the contents and editing each page.

See also

Home > Advanced Functions > Page Templates

Page Templates

Templates define the default layout and content when creating a new project or adding new pages to the project. Templates save you time because you don't have to retype the same content each time.

If you, or other authors will be creating several Help Systems, it may be useful to modify the project template for your specific application. If most of the pages that you add to your help system have the same format, it may also be useful to modify the page template.

Customizing a Page Template | Creating a Page Template | Customizing the PDF Template

See also

Movies & Animations
Users
Security Groups
Variables
Language Support
Styles
Reports
Conditional Content
Comments
Import
Page Objects

Home > Advanced Functions > Page Templates > Customizing a Page Template

Customizing a Page Template

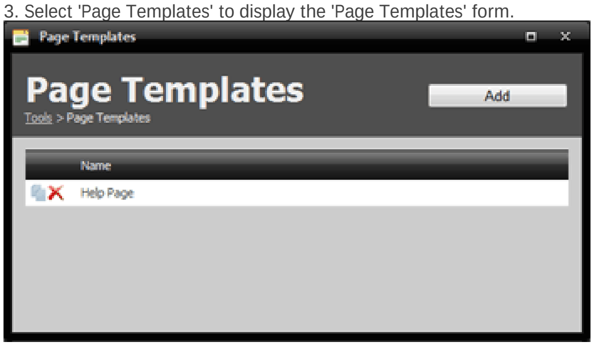
If most of the pages that you add to your help project have the same format, or elements that are the same, it may be useful to customize an existing page template or create a new one.

Follow the steps below to customize the 'Help Page' template.

1. Login to your help project as an administrator with the 'tools' permission.

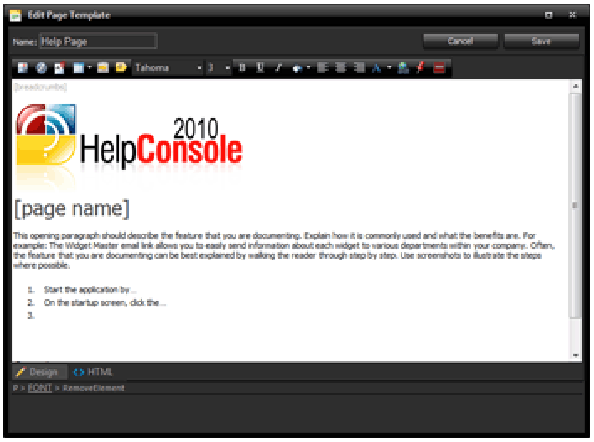
2. Click the tools button to show the 'Tools' menu.

3. Select 'Page Templates' to display the 'Page Templates' form.

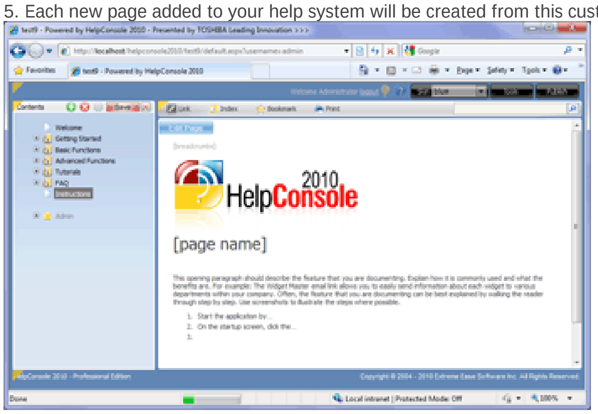


Note: To delete a template, click the 'delete' icon.

4. Use the template editor to modify the content. You may want to include your product or company logo to the top of each page, as shown in the example below. Click 'save' to save the template.



5. Each new page added to your help system will be created from this customized template.



See also

[Creating a Page Template](#)
[Customizing the PDF Template](#)

Home > Advanced Functions > Page Templates > Creating a Page Template

Creating a Page Template

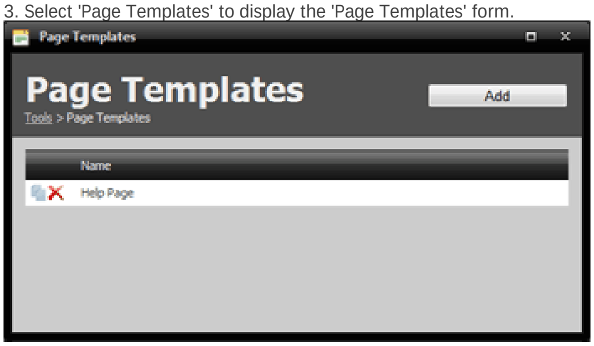
If your help system will have different types of pages with with elements that are the same, it may be useful to create a page template for each type of page. Page templates are located in the project folder and have the format:

Follow the steps below to customize the 'Help Page' template.

1. Login to your help project as an administrator with the 'tools' permission.

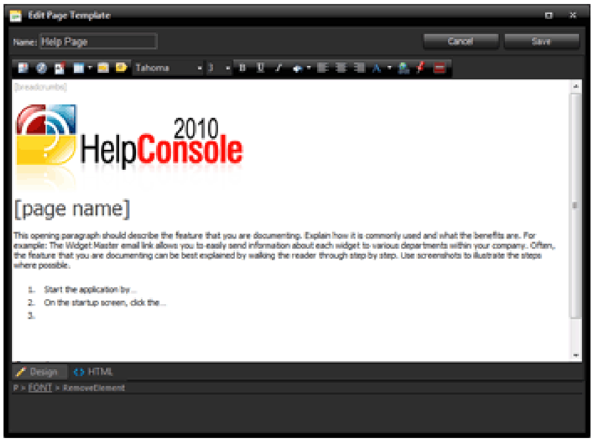
2. Click the tools button to show the 'Tools' menu.

3. Select 'Page Templates' to display the 'Page Templates' form.

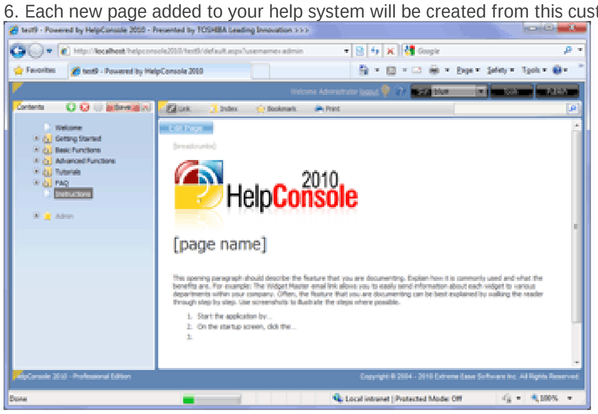


4. Click the 'Add' button to display the 'Template Editor'. Click the 'copy' icon if you wish to create the template based on an existing template.

5. Use the template editor to create the page content. Click 'save' to save the new template.



6. Each new page added to your help system will be created from this customized template.



See also

Customizing a Page Template
Customizing the PDF Template

Home > Advanced Functions > Page Templates > Customizing the PDF Template

Customizing the PDF Template

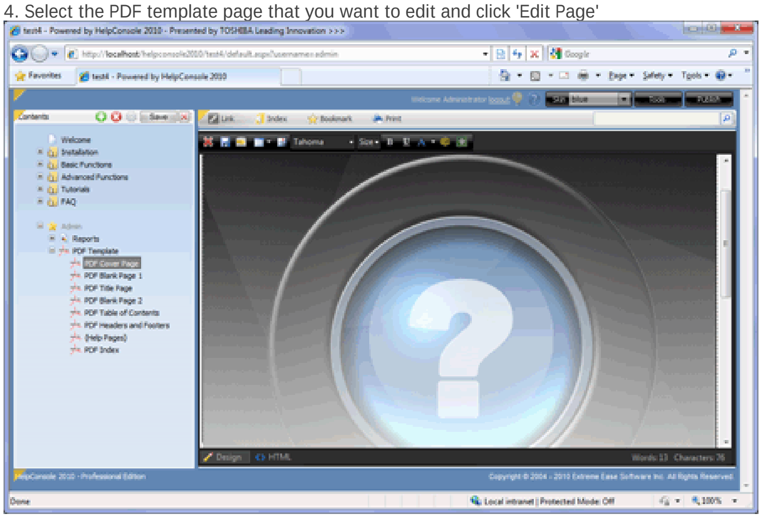
The look and feel of the PDF manual can be customized by editing the PDF Manual template. Follow the instructions below to edit the PDF template.

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'publish' permissions.

3. In the contents window, expand the 'Admin' node until the 'PDF template' pages are visible.

4. Select the PDF template page that you want to edit and click 'Edit Page'



6. Edit the page as needed. Click 'Save' to save changes.

Default PDF Pages

Page	Description
PDF Cover Page	When printed, this is the outer cover page of the manual.
PDF Blank Page 1	This blank page is included after the cover page so that the title page always appears on the right side when the reader opens the manual.
PDF Title Page	The title page normally introduces your product or service. You might include the author's name, company name, company logo, copyright information, etc.
PDF Blank Page 2	This blank page is included after the title page so that the Table of contents always appears on the right side when the reader opens the manual.
PDF Table of Contents	The table of contents lists the pages included in the manual along with page numbers.
PDF Chapter Title Page	This page is displayed before each chapter.
PDF Headers and Footers	Determines what will be displayed at the top and bottom of the page. Normally the page number, chapter name and the title of the help system.
PDF Index	Displays the keyword list for the help system. Readers can click a keyword to jump to the associated page.
PDF Back Cover	The back cover usually just displays the product name or logo, with a tag line. You could also include something like "Printed in Canada"

See also

Customizing a Page Template
Creating a Page Template

Home > Advanced Functions > Styles

Styles

The look and feel of your help pages or table of contents can be customized by editing the style sheet. You can customize any of the following:

- Page Margins
- Background colors
- Background images
- Default Font (size, color, type)
- Table formating
- Etc.

HelpConsole 2010 uses the following stylesheets:
AppStyles.css - Styles applied to all help systems.
PageStyles.css - Styles applied to the specific project.
Style_{skinname}.css - Styles applied to a specific skin for a specific project.

Application Styles   Page Styles   Skin Styles   Applying Styles   Editing the 'Apply Styles' List

See also

Movies & Animations
Users
Security Groups
Variables
Language Support
Page Templates
Reports
Conditional Content
Comments
Import
Page Objects

Home > Advanced Functions > Styles > Application Styles

Application Styles

Styles can be applied at the application level that are applied to all projects.Some of the styles that you might want to customize for your project are:

- Page Margins
- Background color
- Background image
- Default Font (size, color, type)
- Etc.

Follow the instructions below to edit application styles (AppStyles.css):

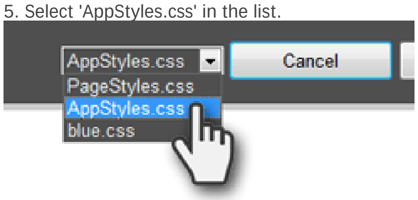
1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

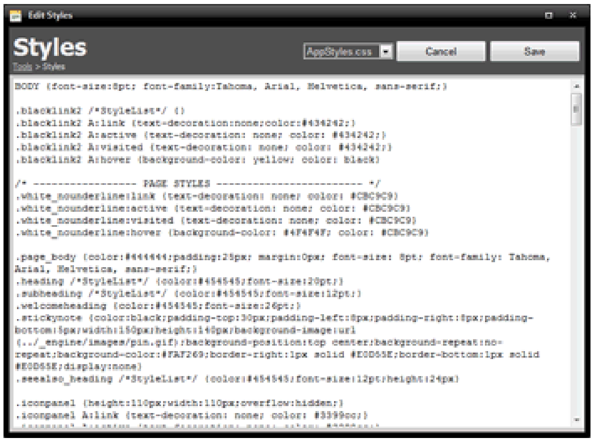
3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Styles' to display the stylesheet editor. The stylesheet 'PageStyles.css' is displayed by default.

5. Select 'AppStyles.css' in the list.



5. Modify any existing styles or add new styles.



5. Click 'Save' to save the styles in 'AppStyles.css'

See also

[Page Styles]
[Skin Styles]
[Applying Styles]
[Editing the 'Apply Styles' List]

Home > Advanced Functions > Styles > Page Styles

Page Styles

Each help project contains a stylesheet named "PageStyles.css" which contains styles that are applied to the specific project. These styles can override and/or compliment styles in "AppStyles.css". Some of the styles that you might want to customize for your project are:

- Page Margins
- Background color
- Background image
- Default Font (size, color, type)
- Etc.

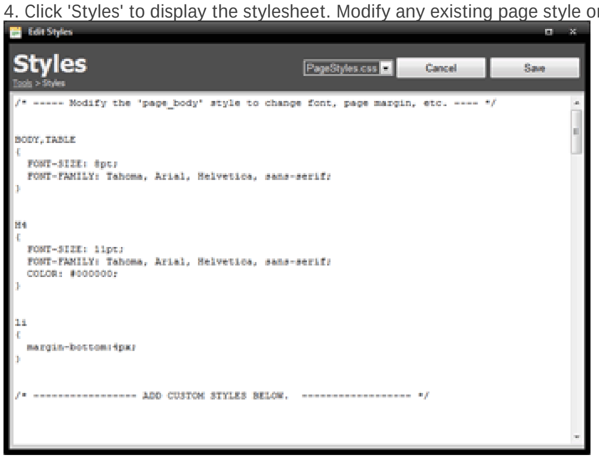
Follow the instructions below to edit page styles (PageStyles.css):

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Styles' to display the stylesheet. Modify any existing page style or add new styles.



5. Click 'Save' to save the styles in 'PageStyles.css'

See also

Application Styles
Skin Styles

Applying Styles
Editing the 'Apply Styles' List

Home > Advanced Functions > Styles > Skin Styles

Skin Styles

Each help project can have multiple skins. Each skin has a corresponding stylesheet in the format "style_{skinname}.css". These styles can override and/or compliment styles in "AppStyles.css", and "PageStyles.css". Some of the styles that you might want to customize for the skin or page are:

Styles can be applied at the application level that are applied to all projects.Some of the styles that you might want to customize for your project are:

- Page Margins
- Background color
- Background image
- Default Font (size, color, type)
- Etc.

Follow the instructions below to edit skin styles (Style_{skinname}.css):

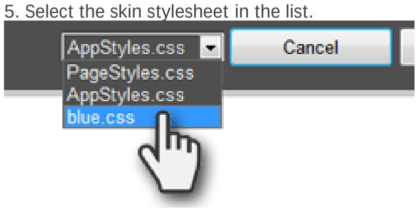
1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

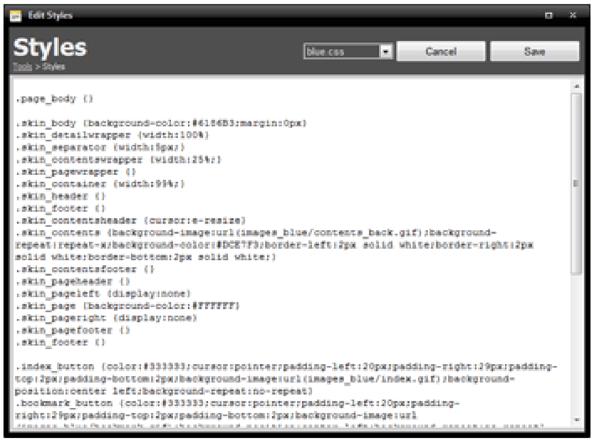
3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Styles' to display the stylesheet editor. The stylesheet 'PageStyles.css' is displayed by default.

5. Select the skin stylesheet in the list.



5. Modify any existing styles or add new styles.



5. Click 'Save' to save the styles in the skin stylesheet.

See also

Application Styles
Page Styles
Applying Styles
Editing the 'Apply Styles' List

Home > Advanced Functions > Styles > Applying Styles

Applying Styles

You can apply certain predefined styles to elements on the help page such as text, links, images, tables, etc.

For example, to apply a style named 'Yellow_Background' to text on the page, do the following:

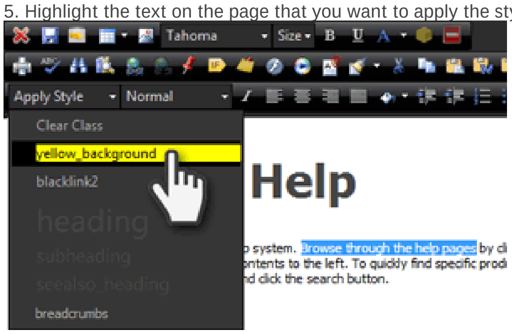
1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

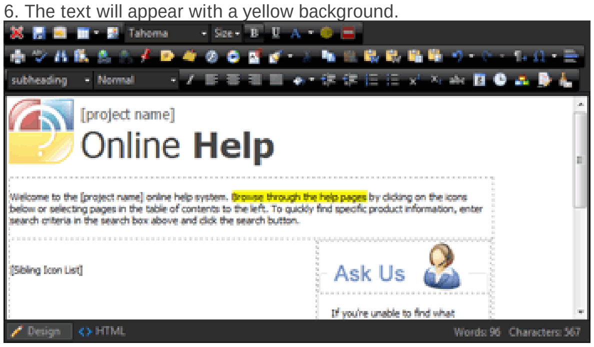
3. Select a page and click 'Edit Page'

4. Click the 'Show More Tools' icon to show additional functions.

5. Highlight the text on the page that you want to apply the style to.



6. The text will appear with a yellow background.



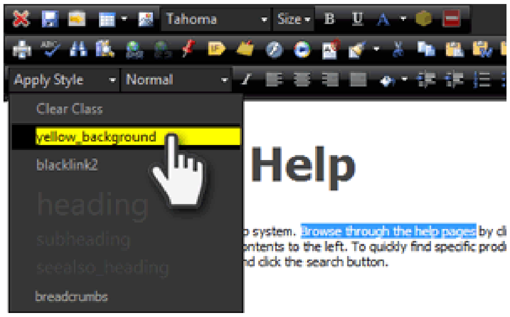
7. If the 'yellow_background' style is modified in the future, any text with this style applied will be automatically updated. Refer to "Editing the 'Apply Styles' list " for more information.

See also

Application Styles
Page Styles
Skin Styles
Editing the 'Apply Styles' List

Home > Advanced Functions > Styles > Editing the 'Apply Styles' List

Editing the 'Apply Styles' List



You can customize which styles are available in the 'Apply Style' list. Here's how to do it:

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Styles' to display the style editor. The 'PageStyles.css' styesheet is displayed by default.

5. To include a style that will apply a yellow background with black text, type the following. Make sure that you include /*stylelist*/ after the style name. This specifies that it will be included in the apply style list:

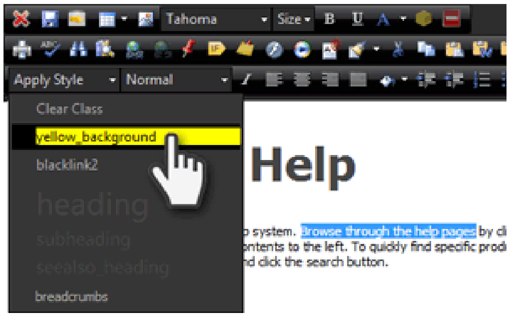
```
.yellow_background /*stylelist*/ {background-color:yellow;color:black}
```

6. Click 'Save' to save the stylesheet.
Note: The /*stylelist*/ attribute can be included for styles in "pagestyles.css", "AppStyles.css" or the skin stylesheet.

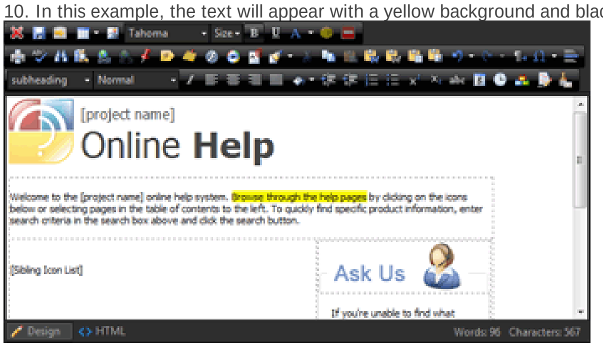
7. Click the browser refresh button to reload your help project so that this new style takes effect.

8. Click the 'edit page' button to display the editor toolbar.

9. Highlight the text that you want to apply the style to, and select the 'yellow_background' style in the 'apply style' list.



10. In this example, the text will appear with a yellow background and black text.



See also

Application Styles
Page Styles
Skin Styles
Applying Styles

Home > Advanced Functions > Reports

Reports

The following reports are included with HelpConsole 2010

Activity Log Report
Page Status Report
Unused Images Report
Pending Comments Report
Customizing a report

See also

Movies & Animations
Users
Security Groups
Variables
Language Support
Page Templates
Styles
Conditional Content
Comments
Import
Page Objects

Home > Advanced Functions > Reports > Activity Log Report

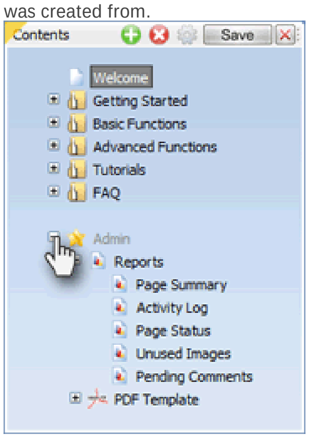
Activity Log Report

The 'Activity Log Report' lists reader and administrative actions. This can be useful to track reader trends such as which pages are most commonly viewed or what readers are searching for. Follow the instructions below to view the 'Activity Log' report.

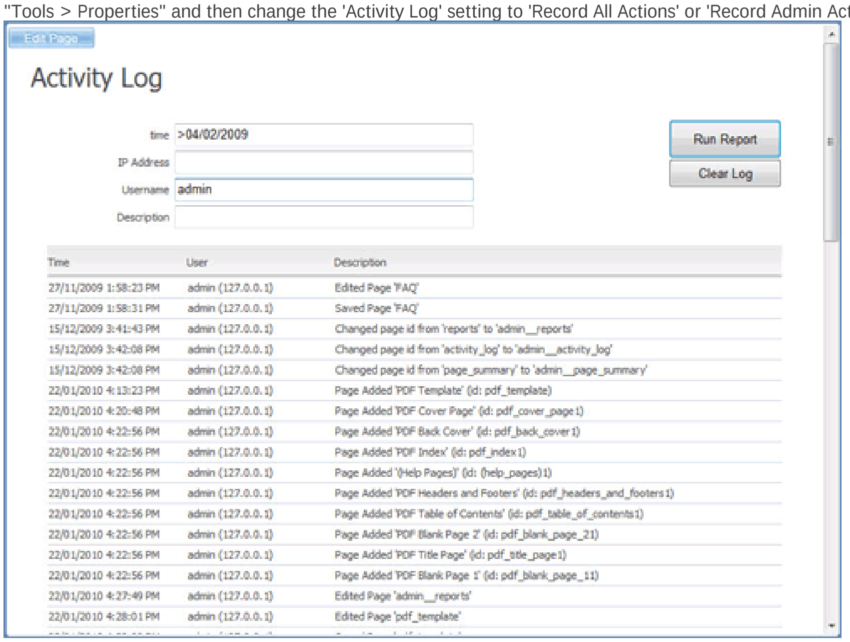
1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Expand the 'Admin' node to view the predefined reports. The reports included may be different depending on the project template that your project was created from.



4. Click 'Activity Log' to view the activity log report.
Note: If there are no entries displayed, then the 'Activity Log' setting in project properties is most likely set to 'Record No Actions'. To change this, click "Tools > Properties" and then change the 'Activity Log' setting to 'Record All Actions' or 'Record Admin Actions'.



5. By default, only the activity for the current day is displayed, however you can change the date and time to display acvities for the last week, or the last year. You can also filter the report by IP address, username or activity type.

Tips:
- To filter the list to display only reader searches, enter 'Searched' for 'description' and then click 'Run Report'.
- To display activities since January 1 2009, enter ">1/1/2009" in the 'time' field.
- To display activities for a specific reader, enter a specific IP address in the 'IP Address' field.

See also

- Page Status Report
- Unused Images Report
- Pending Comments Report
- Customizing a report

Home > Advanced Functions > Reports > Page Status Report

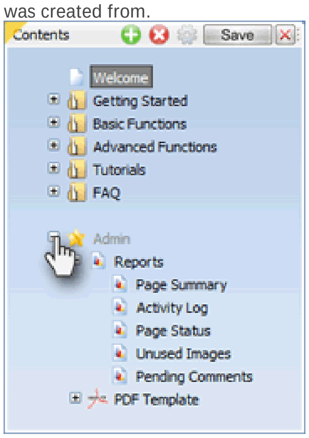
Page Status Report

This report is used to list help pages that have a specific status assigned. For example, you can list all pages that have a status of 'incomplete'. Follow the instructions below to view the 'Pending Comments' report.

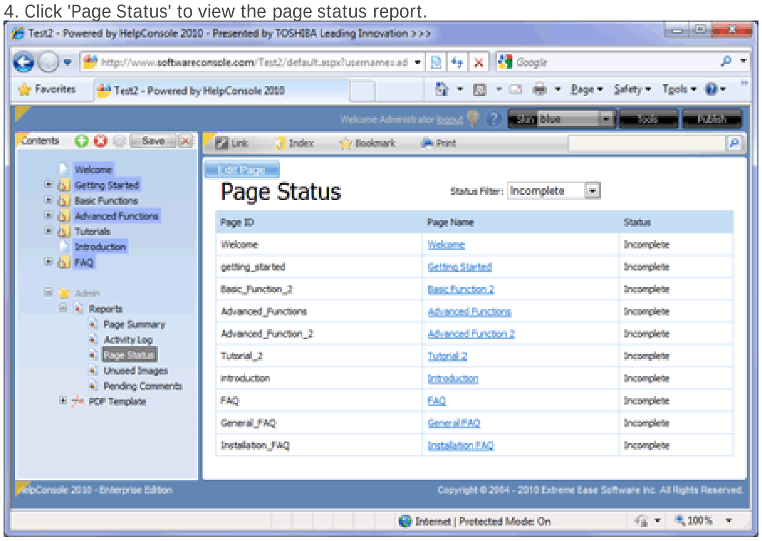
1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Expand the 'Admin' node to view the predefined reports. The reports included may be different depending on the project template that your project was created from.



4. Click 'Page Status' to view the page status report.



- Change the 'Status Filter' to display pages with a specific status, or to display all pages.
- Click 'Print' to print the report.
- Click the page link to load the page.

See also

Activity Log Report
Unused Images Report
Pending Comments Report
Customizing a report

Home > Advanced Functions > Reports > Unused Images Report

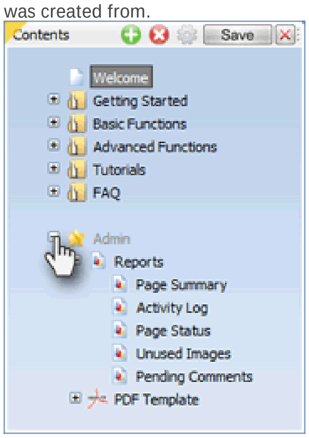
Unused Images Report

This report is used to list images that are currently not used within the project. This allows you to review and remove unneeded images. Follow the instructions below to view the 'Unused Images' report, and remove unneeded images.

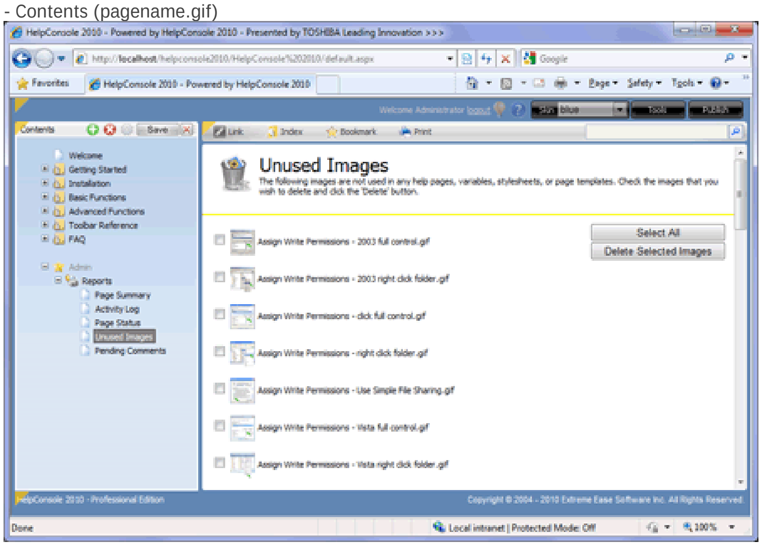
1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Expand the 'Admin' node to view the predefined reports. The reports included may be different depending on the project template that your project was created from.



4. Click 'Unused Images' to view the unused images report. The report will list Images that are not found in the following:
- Help Pages
- Page Templates
- Variables
- Stylesheets
- Contents (pagename.gif)



5. Select the images that you want to delete (or click 'Select All'), and then click 'Delete Selected Images'.

Note: Click the image thumbnail to display the full-size image.

See also

Activity Log Report
Page Status Report
Pending Comments Report
Customizing a report

Home > Advanced Functions > Reports > Pending Comments Report

Pending Comments Report

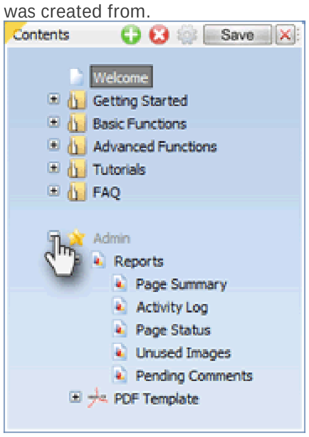
This report is only used if you allow readers to submit comments to your help pages. When a reader adds a comment to a page, the comment will be assigned a status of 'pending', 'visible' or 'hidden'. This report lists all comments that have been submitted for your help project which can be filtered by comment status.

Follow the instructions below to view the 'Pending Reader Comments' report.

1. Open the Help System

2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Expand the 'Admin' node to view the predefined reports. The reports included may be different depending on the project template that your project was created from.



4. Click 'Pending Comments' to view the pending comments report.

- Change the 'Status Filter' to display comments with a specific status, or to display all comments for the help project.
- Click 'Print' to print the report.
- Click the page link to load the page. Once the page is loaded, you can change the status for the specific comment.

See also

Activity Log Report
Page Status Report
Unused Images Report
Customizing a report

Home > Advanced Functions > Reports > Customizing a report

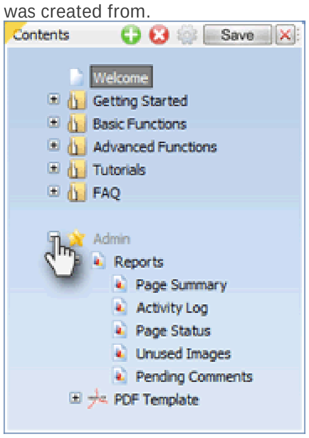
Customizing a report

Some reports can be customized such as the 'Page Summary' report. This report could be customized to include an 'HTML' field that will show a preview of the page content. Follow the steps below to customize a report:

1. [Open the Help System]()

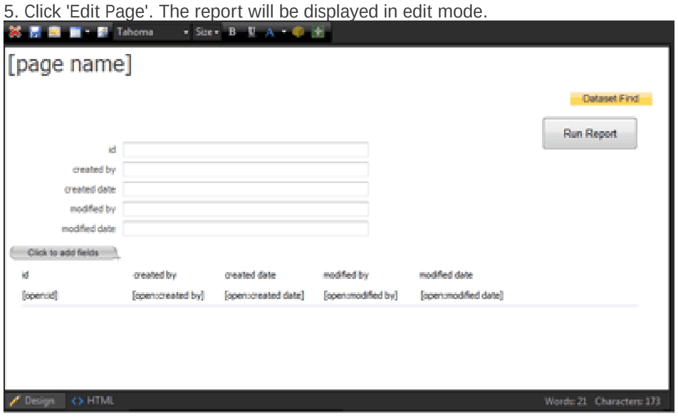
2. If you are not already logged in, [log in as an administrator]() with 'tools' permissions.

3. Expand the 'Admin' node to view the predefined reports. The reports included may be different depending on the project template that your project was created from.



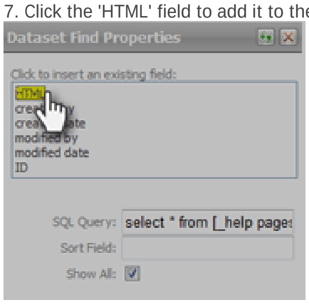
4. Click the report that you want to customize. For example the 'Page Summary' report:

5. Click 'Edit Page'. The report will be displayed in edit mode.



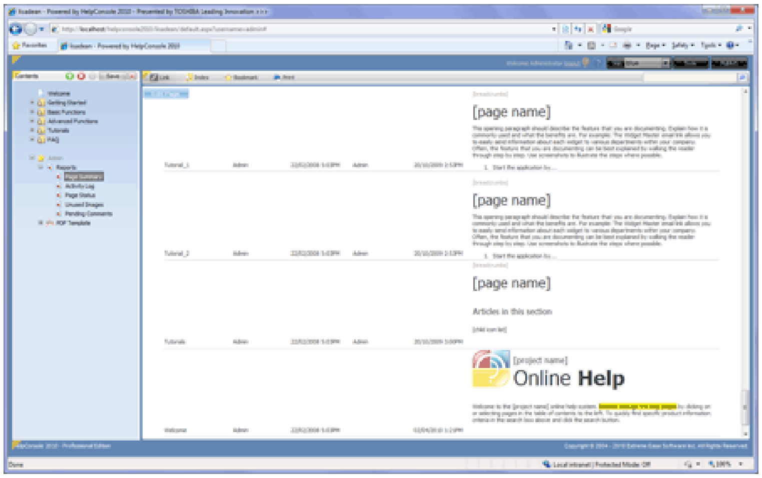
6. Click the 'Click here to add Fields' label to display the 'Find Properties' window.

7. Click the 'HTML' field to add it to the report. It will be added to the end of the detail row and a search field will be added.



8. Click 'Save' to save the report.

9. Now when the report is run, a preview of the page will be displayed:



See also

- Activity Log Report
- Page Status Report
- Unused Images Report
- Pending Comments Report

Home > Advanced Functions > Conditional Content

Conditional Content

You can control which pages are displayed or what text is displayed on each page based on the current skin. For example if you had two similar products 'Widget Master Lite' and 'Widget Master Pro', you could create a single project that generates help systems for both products.

Conditional Pages

Conditional Content by Skin

Conditional Content by User

Conditional Content by Query

Conditional Variables

See also

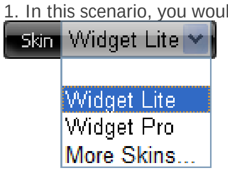
Movies & Animations
Users
Security Groups
Variables
Language Support
Page Templates
Styles
Reports
Comments
Import
Page Objects

Home > Advanced Functions > Conditional Content > Conditional Pages

Conditional Pages

Let's say that you have a software product with two editions, "Widget Master Lite Edition" and "Widget Master Professional Edition" and you want to generate a separate help system for each product edition. Most of the content will be the same, however some features are included in the professional edition but not the lite edition.

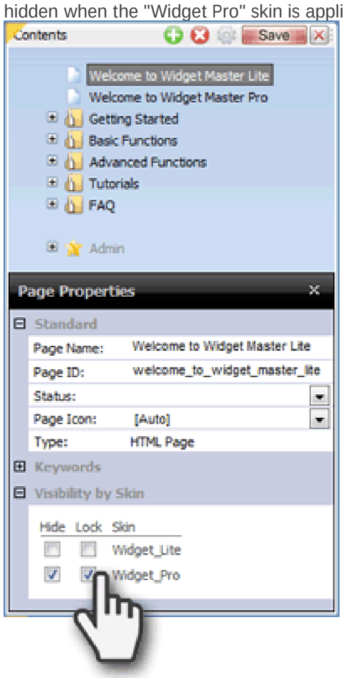
1. In this scenario, you would create two skins, one named "Widget Lite" and one named "Widget Professional". See Managing Skins

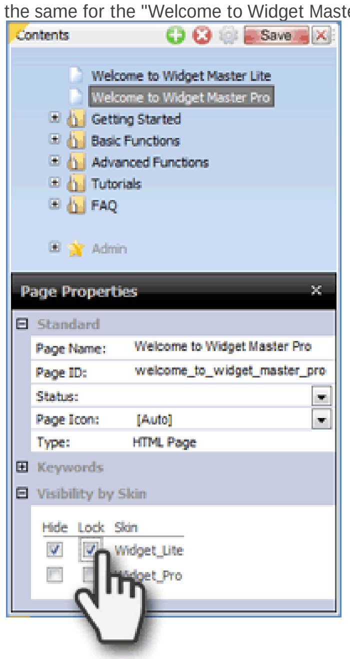


2. Add two 'welcome' pages to the table of contents "Welcome to Widget Master Lite" and "Welcome to Widget Master Professional". See Adding a Page

3. Click the properties icon.

4. Select the "Welcome to Widget Master Lite" page, and then check the "hide" checkbox for the "Widget Pro" skin. This will cause this page to be hidden when the "Widget Pro" skin is applied. Do the same for the "Welcome to Widget Master Pro" page.



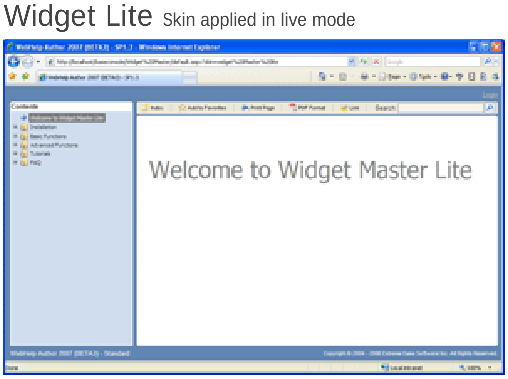


'Hide/Lock' Overview:

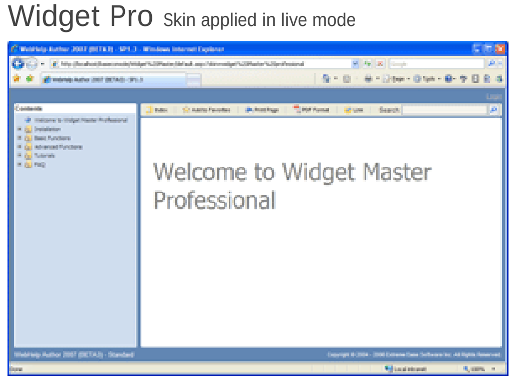
Hide - If checked, the page will be hidden for this skin and will not be displayed in the contents, breadcrumbs, system variables, etc., however can still be displayed by passing the pageid in the URL, or from a link from another page.

Lock - If checked, the page cannot be viewed by specifying the pageid in the URL (or a link from another page).

Widget Lite Skin applied in live mode



Widget Pro Skin applied in live mode

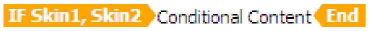


See also

Conditional Content by Skin
Conditional Content by User
Conditional Content by Query
Conditional Variables

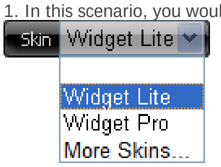
Home > Advanced Functions > Conditional Content > Conditional Content by Skin

Conditional Content by Skin

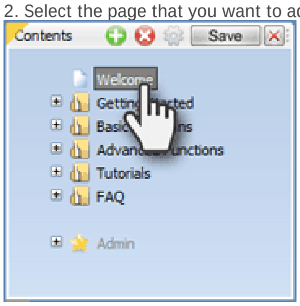


Let's say that you have a software product with two editions, "Widget Master Lite Edition" and "Widget Master Pro Edition" and you want to generate a separate help system for each product edition. Most of the content will be the same, however some features are included in the professional edition but not the lite edition.

1. In this scenario, you would create two skins, one named "Widget_Lite" and one named "Widget_Pro". See [Managing Skins]

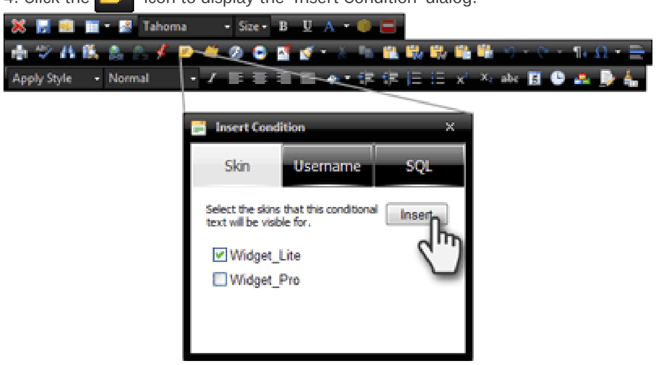


2. Select the page that you want to add conditional text to.



3. Click the 'More' button on the toolbar to show additional functions.

4. Click the  icon to display the 'Insert Condition' dialog.



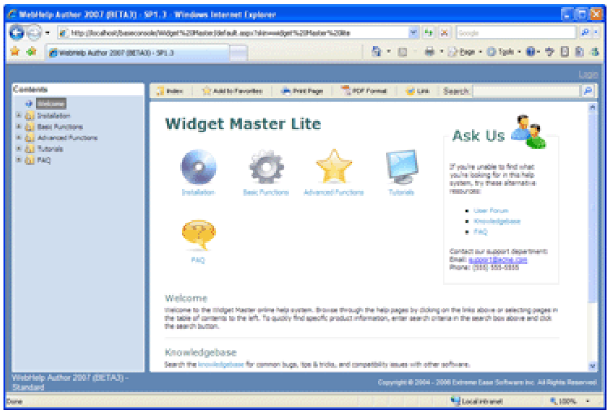
5. Select the skin(s) that this conditional content will be visible for, and click 'Insert'

6. The conditional content will be contained within orange start and end tags. In the example below, a condition was added for each skin to display the product title.

7. This is how the page will look in live mode:

Widget Lite Skin applied in live mode

Widget Pro Skin applied in live mode

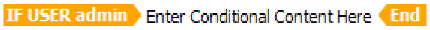


Notes:
- If you want to remove a condition, just delete the start and end tags.
- If you want to edit a condition to include another skin, double click the 'IF' tag and type the skin name. Make sure that skins are separated by commas.
- Conditions can include pretty much anything including text, images, flash animations, variables, iframes, etc.

See also
Conditional Pages
Conditional Content by User
Conditional Content by Query
Conditional Variables

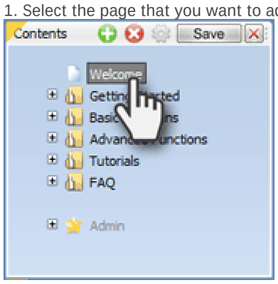
Home > Advanced Functions > Conditional Content > Conditional Content by User

Conditional Content by User



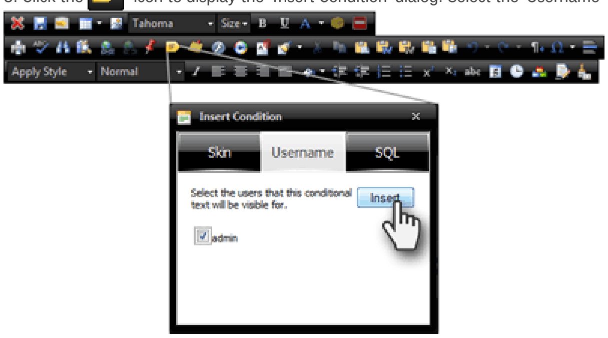
The 'conditional content by user' function is useful if you want to display information or other content for certain users but not others. Follow the steps below to insert conditional content for one or more specific users.

1. Select the page that you want to add conditional text to.



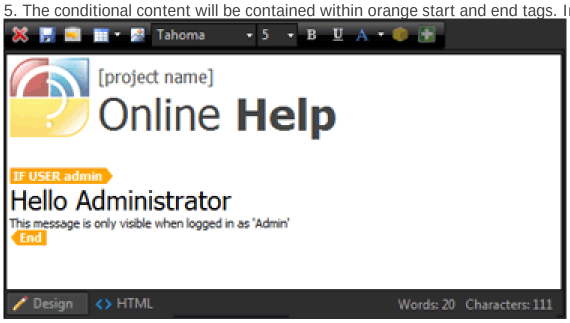
2. Click the 'More' button on the toolbar to show additional functions.

3. Click the  icon to display the 'Insert Condition' dialog. Select the 'Username' tab.



4. Select the users that this conditional content will be visible for, and click 'Insert'

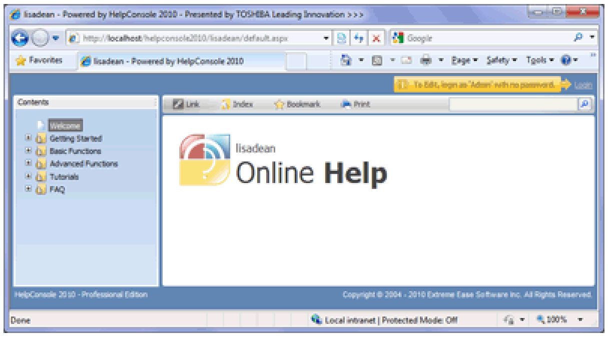
5. The conditional content will be contained within orange start and end tags. In the example below, a message will be displayed if a user logs in as 'Admin'.

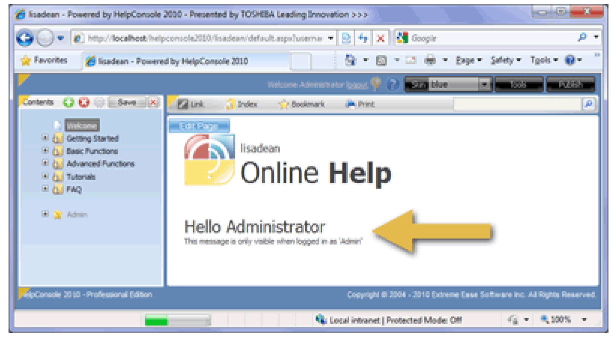


6. This is how the page will look in live mode:

Not Logged in

Logged in as Admin





Notes:
- If you want to remove a condition, just delete the start and end tags.
- If you want to edit a condition to include another user, double click the 'IF' tag and type the username. Make sure that users are separated by commas.
- Conditions can include pretty much anything including text, images, flash animations, variables, iframes, etc.

See also

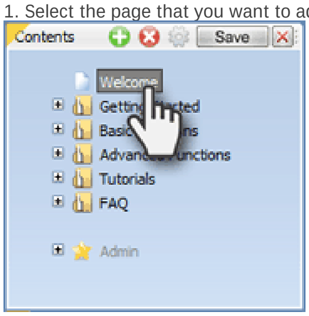
Conditional Pages
Conditional Content by Skin
Conditional Content by Query
Conditional Variables

Home > Advanced Functions > Conditional Content > Conditional Content by Query

Conditional Content by Query

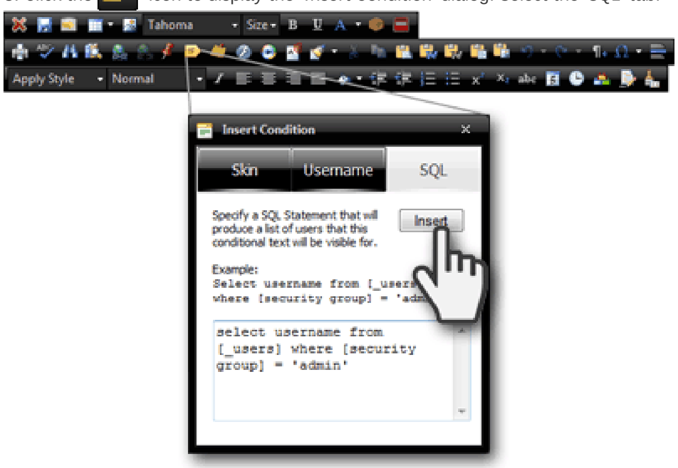
The 'conditional content by query'' function is similar to the 'conditional content by user' function, however instead of selecting specific users from a list, a query determines which users the content will be visible for. Follow the steps below to insert a condition based on a query:

1. Select the page that you want to add conditional text to.



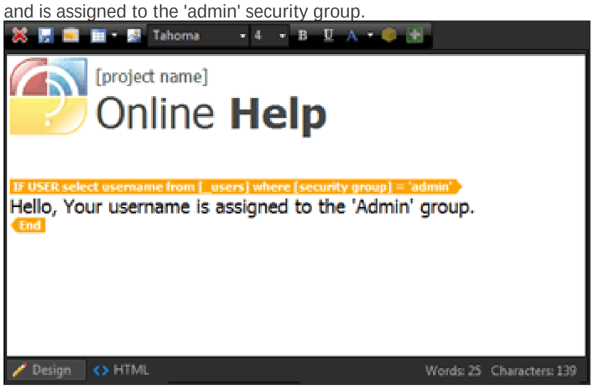
2. Click the 'More' button on the toolbar to show additional functions.

3. Click the  icon to display the 'Insert Condition' dialog. Select the 'SQL' tab.

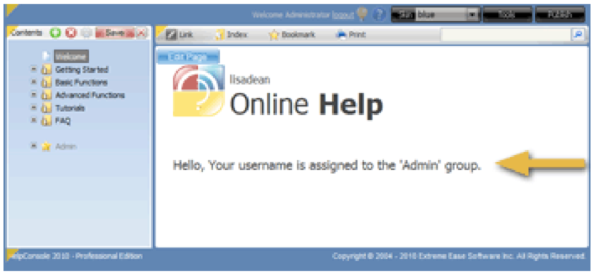


4. Enter the query that will generate a list of users. The query should generate one column which is the 'username' column. Click 'Insert'

5. The conditional content will be contained within orange start and end tags. In the example below, a message will be displayed if a user is logged in and is assigned to the 'admin' security group.



6. If the user is logged in and the username is assigned to the 'Admin' group, they will see the conditional message:



Notes:
- If you want to remove a condition, just delete the start and end tags.
- If you want to edit the query within the condition, double click the 'IF' tag and revise the query.
- Conditions can include pretty much anything including text, images, flash animations, variables, iframes, etc.

See also

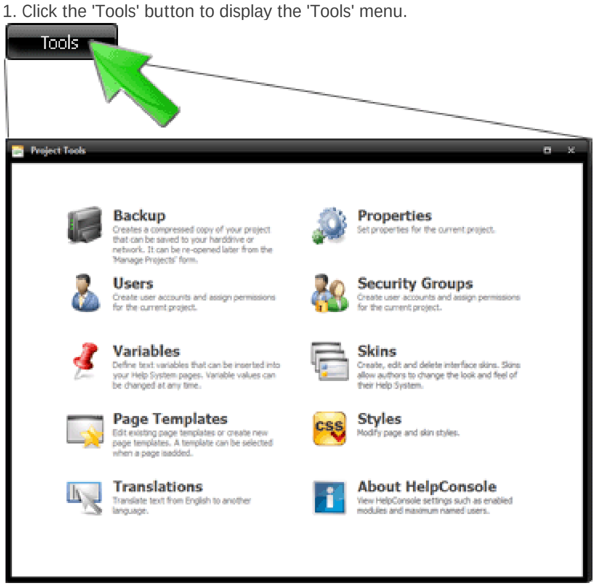
Conditional Pages
Conditional Content by Skin
Conditional Content by User
Conditional Variables

Home > Advanced Functions > Conditional Content > Conditional Variables

Conditional Variables

Conditional content can be included in user-defined variables. If you have conditional content that you want to include on several pages, this will save time because the condition doesn't have to be re-inserted each time. Follow the steps below to create a conditional variable and insert it into a page.

1. Click the 'Tools' button to display the 'Tools' menu.

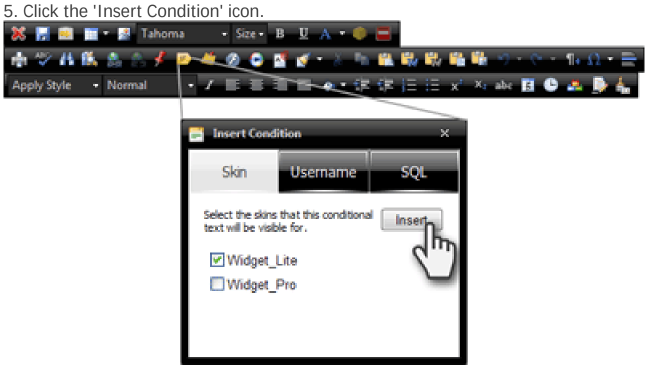


2. Click 'Variables'

3. Click 'Add'

4. Click the 'Show Toolbar' button

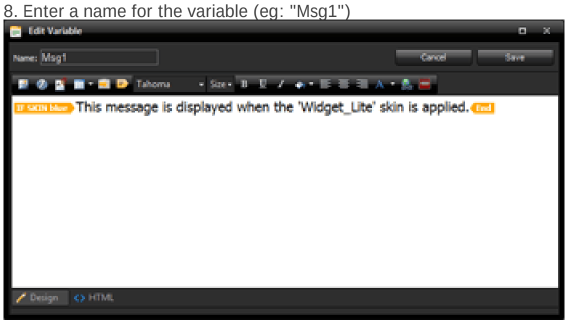
5. Click the 'Insert Condition' icon.



6. Select the skin(s) that you want the conditional content to be displayed for.

7. Click "insert"

8. Enter a name for the variable (eg: "Msg1")

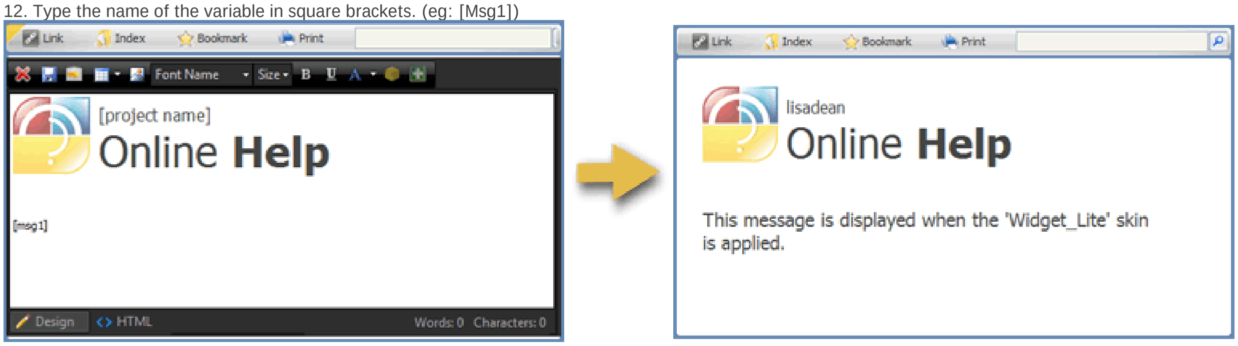


9. Click the 'Save' button to save the variable.

10. Close the 'Variables' form.

11. Select the page that you want to add the conditional variable to. Click 'Edit Page' to switch to edit mode.

12. Type the name of the variable in square brackets. (eg: [Msg1])



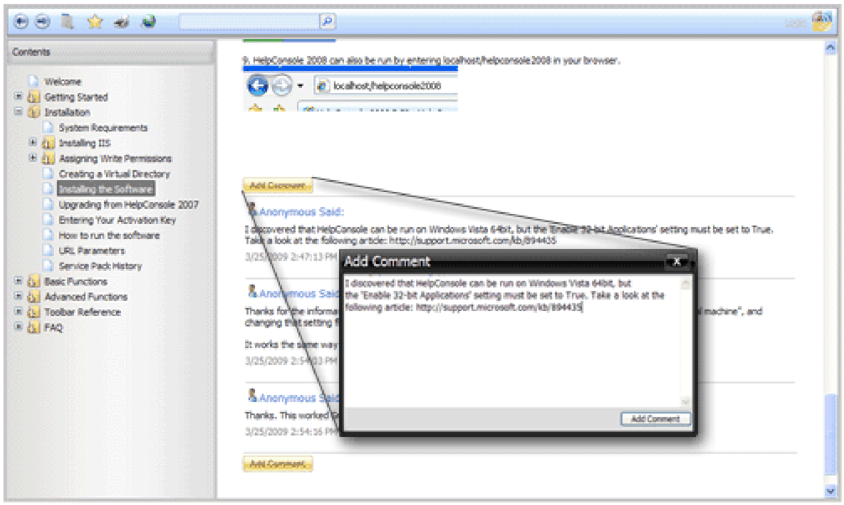
See also

Conditional Pages
Conditional Content by Skin
Conditional Content by User
Conditional Content by Query

Home > Advanced Functions > Comments

Comments

The 'Comments' feature allows readers to submit comments about the page that they are currently reading. These comments could be anything from informing the author about a spelling or gramatical error, feedback about the specific feature, reporting an incorrect step in the instructions, or a note that may help other readers in the future.



There are two types of comments: [Personal Comments] and [Public Comments].

Adding Comments
Personal Comments
Approving Comments
Managing Comments

See also

Movies & Animations
Users
Security Groups
Variables
Language Support
Page Templates
Styles
Reports
Conditional Content
Import
Page Objects

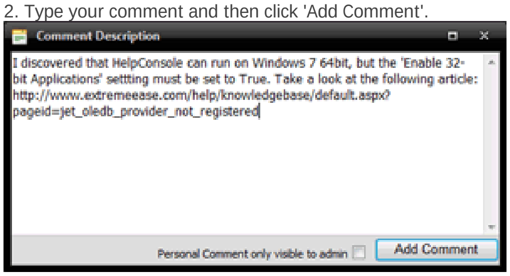
Home > Advanced Functions > Comments > Adding Comments

Adding Comments

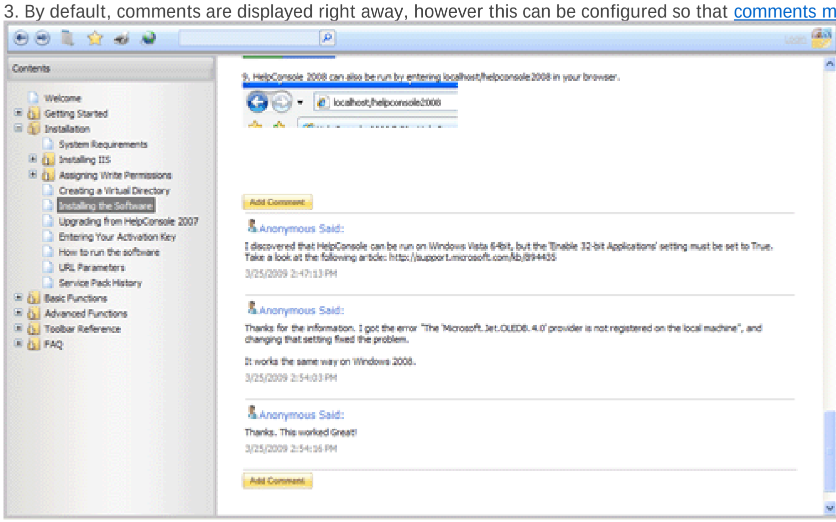
If a page contains the "[comments]" system variable, readers will be able to submit comments for the page. To submit a comment, do the following:

1. Click the 'Add Comment' button

2. Type your comment and then click 'Add Comment'.



3. By default, comments are displayed right away, however this can be configured so that comments must be approved before being displayed.



Notes:
- Only administrators with the 'Approve Comments' permission can delete public comments.
- Only administrators with the 'Approve Comments' permission can change the status of a comment.
- Administrators can use the 'Pending Reader Comments' report to list pending comments.

See also

Personal Comments
Approving Comments
Managing Comments

Home > Advanced Functions > Comments > Personal Comments

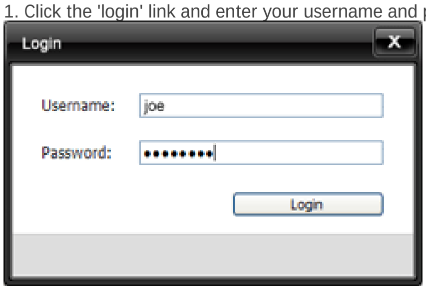
Personal Comments

If a user is logged in, and the page contains the "[comments]" system variable, the user will be able to submit either public comments or personal comments for the page.

Public Comment: Visible to everyone.
Personal Comment: Only visible to the user that added it.

To submit a personal comment, do the following:

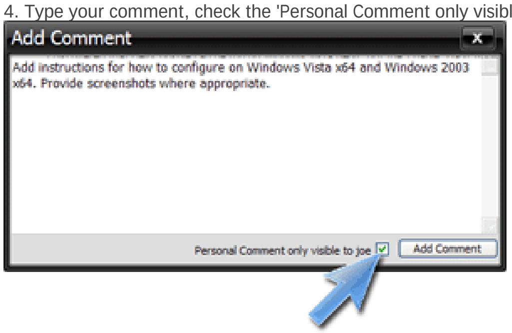
1. Click the 'login' link and enter your username and password.



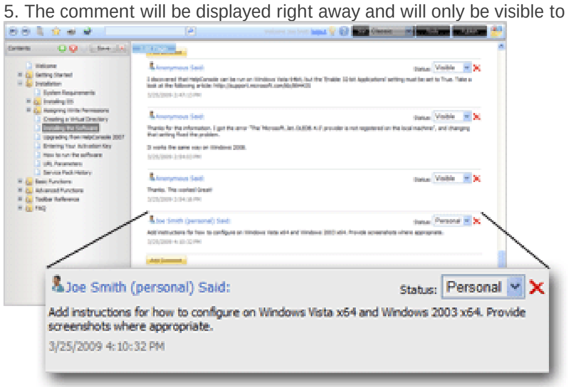
2. Select the page that you want to add comments to.

3. Click the 'Add Comment' button

4. Type your comment, check the 'Personal Comment only visible to {user}' checkbox, and then click 'Add Comment'.



5. The comment will be displayed right away and will only be visible to the username that you are logged in as.



6. Users can delete a personal comment by clicking the delete icon beside the comment.

Notes:
- Administrators with the 'Approve Comments' permission can delete personal comments.
- Administrators with the 'Approve Comments' permission can change a personal comment to a public comment.

See also

Adding Comments
Approving Comments

Managing Comments

Home > Advanced Functions > Comments > Approving Comments

Approving Comments

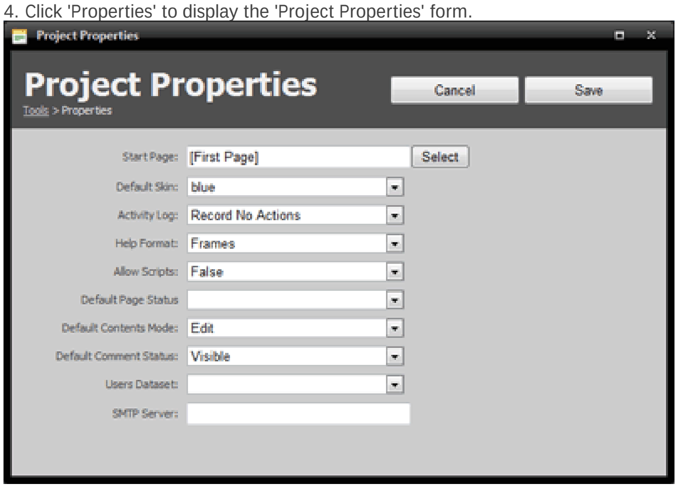
By default, comments are visible immediately after they are added, however administrators may want to be able to approve comments before making them visible. To configure comments to require approval, do the following:

1. Open the Help System

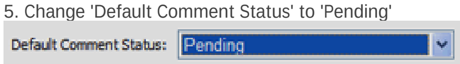
2. If you are not already logged in, log in as an administrator with 'tools' permissions.

3. Click the 'Tools' button to display the 'tools' form.

4. Click 'Properties' to display the 'Project Properties' form.



5. Change 'Default Comment Status' to 'Pending'



6. Click 'Save'

Note: Administrators can use the 'Pending Reader Comments' report to list pending comments.

See also

Adding Comments
Personal Comments
Managing Comments

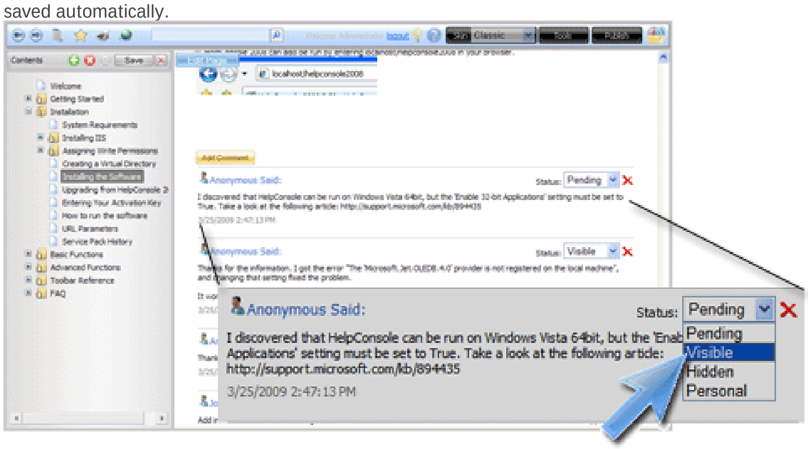
Home > Advanced Functions > Comments > Managing Comments

Managing Comments

Administrators with the 'Approve Comments' permission can manage comments.

Change Comment Status

To approve a comment, simply change the status from 'Pending' to 'Visible'. This is done by selecting 'Visible' in the drop down list. The change will be saved automatically.



Delete a Comment

To delete a comment, click the 'delete' icon beside the comment.

See also

Adding Comments
Personal Comments
Approving Comments

Home > Advanced Functions > Import

Import


Importing a Word Document


Importing HTML Pages


Importing a Robohelp Project

When creating a help system, you may have existing Word or HTML documents that you want to include in your help system. Content from various sources can be imported into HelpConsole, avoiding the need to re-enter the information manually. In most cases, images, links and formatting is retained.

See also

Movies & Animations
Users
Security Groups
Variables
Language Support
Page Templates
Styles
Reports
Conditional Content
Comments
Page Objects

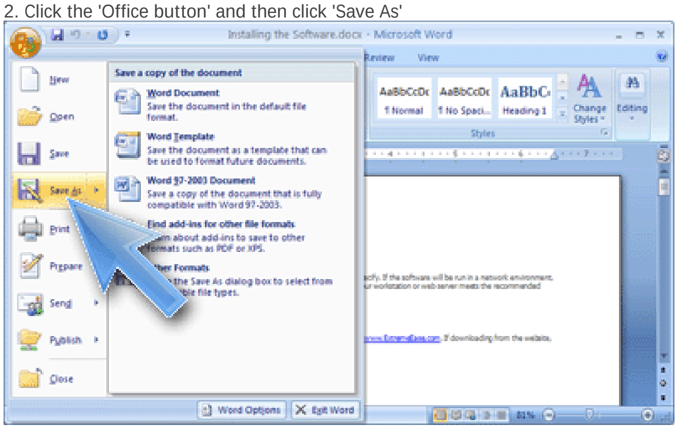
Home > Advanced Functions > Import > Importing a Word Document

Importing a Word Document

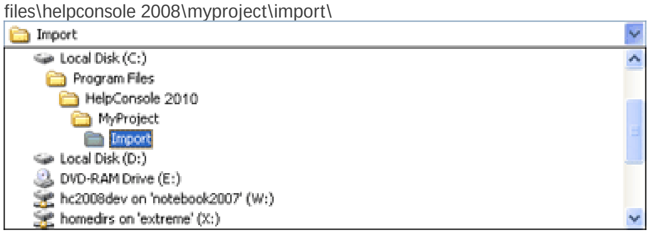
Follow the steps below to import a Word Document into a HelpConsole project:

1. Open the document in MS Word that you want to import into your HelpConsole project.

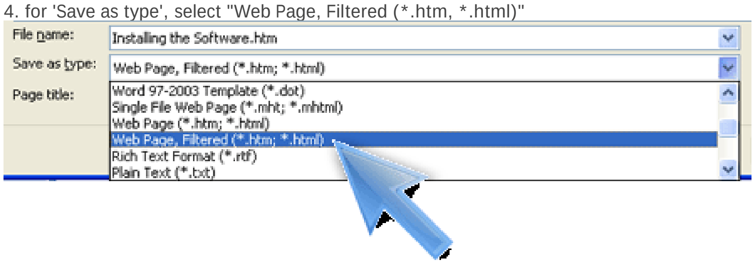
2. Click the 'Office button' and then click 'Save As'



3. Browse to the 'Import' folder within your project folder. For example if your project is named 'myproject' then the path will be c:\program files\helpconsole 2008\myproject\import\

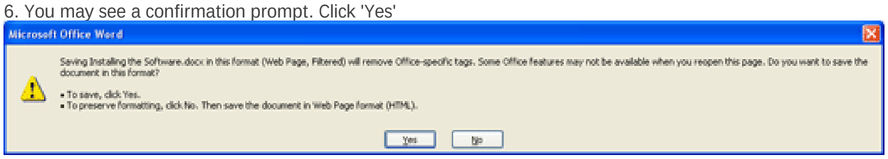


4. for 'Save as type', select "Web Page, Filtered (*.htm, *.html)"



5. Click the 'Save' button

6. You may see a confirmation prompt. Click 'Yes'

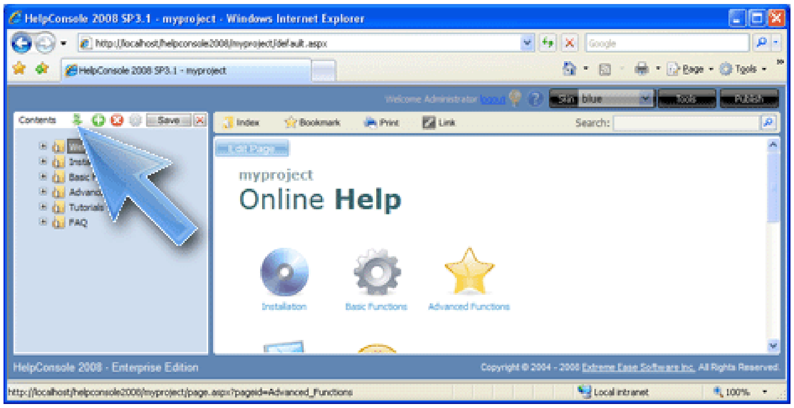


7. Important: Close MS Word. If the document remains open in MS Word, an error will occur during the import process, because the document is locked.

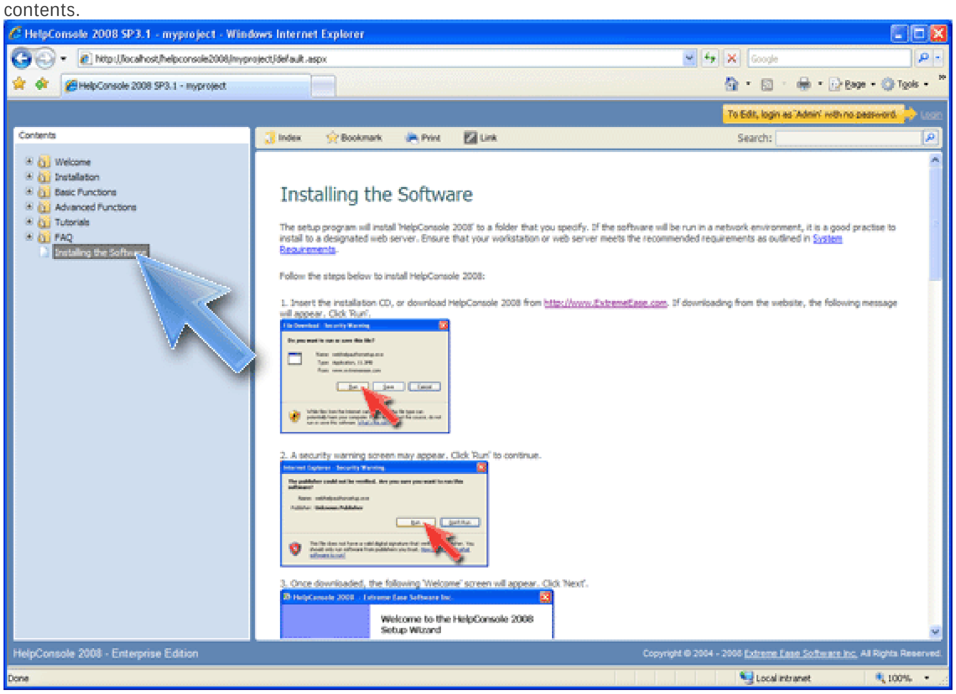
8. Open your help project in HelpConsole. If your project is named 'MyProject' then you can open the project with the url "localhost/helpconsole2010/myproject"

9. Click 'Login'. Enter your username and password to login.

10. You should see a flashing 'Import' icon on the 'contents' toolbar. Click this icon to import the files.



11. After the import is complete, the page(s) will be added to the bottom of the contents, and can then be dragged to any location within your table of contents.



See also

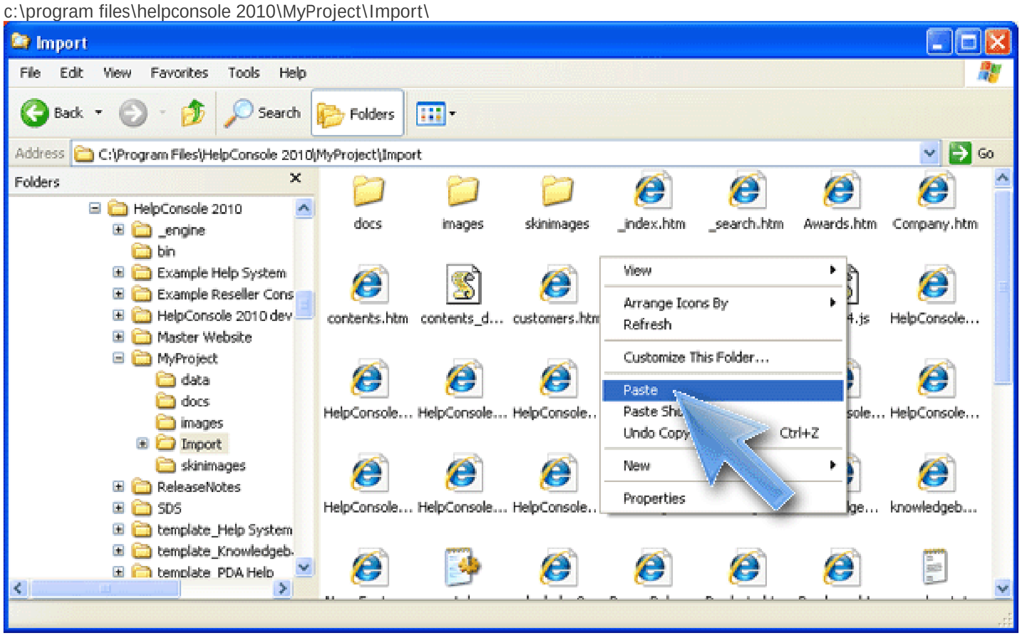
Importing HTML Pages

Importing a Robohelp Project

Importing HTML Pages

Follow the steps below to import existing html pages into a HelpConsole project. These could be pages exported from a website, another help system, etc.

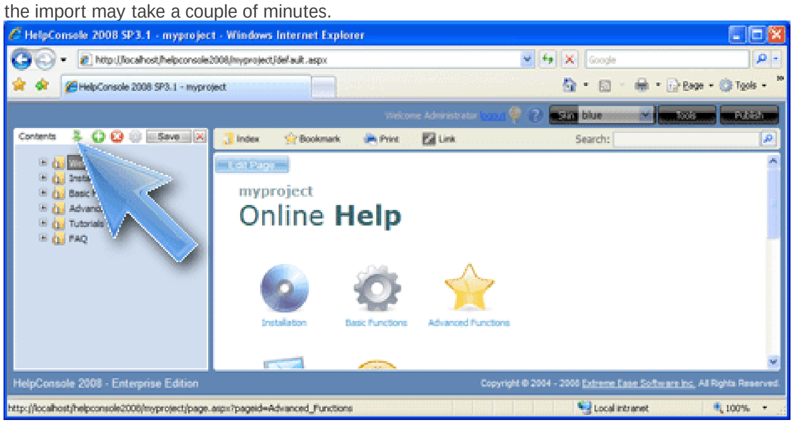
1. Use Windows File Explorer to copy the html pages and associated images to the 'Import' folder within your helpconsole project folder. Image files can be located in the same folder as the HTML pages or a sub folder. If for example, your project is named 'MyProject' then you will copy the html files to c:\program files\helpconsole 2010\MyProject\Import\



2. Open your help project in HelpConsole. If your project is named 'MyProject' then you can open the project with the url "localhost/helpconsole2010/myproject"

3. Click 'Login'. Enter your username and password to login.

4. You should see a flashing 'Import' icon on the 'contents' toolbar. Click this icon to import the files. Please be patient. If there are more than 40 pages, the import may take a couple of minutes.



5. After the import is complete, the pages will be added to the bottom of the contents, and can then be dragged to any location within your table of contents.

See also

[Importing a Word Document](#)

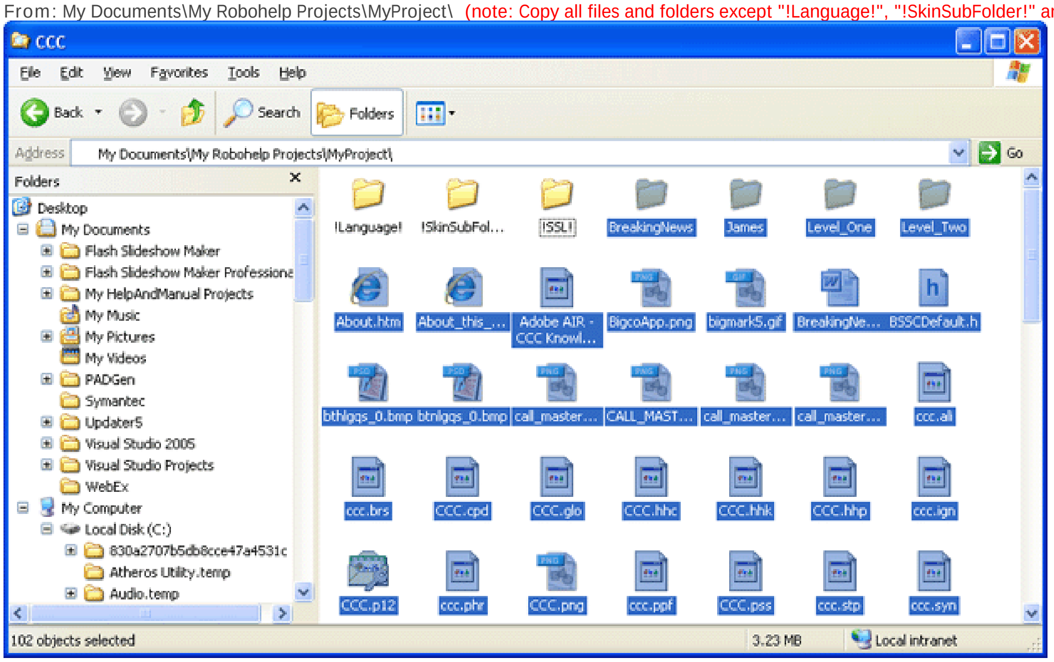
[Importing a Robohelp Project](#)

Home > Advanced Functions > Import > Importing a Robohelp Project

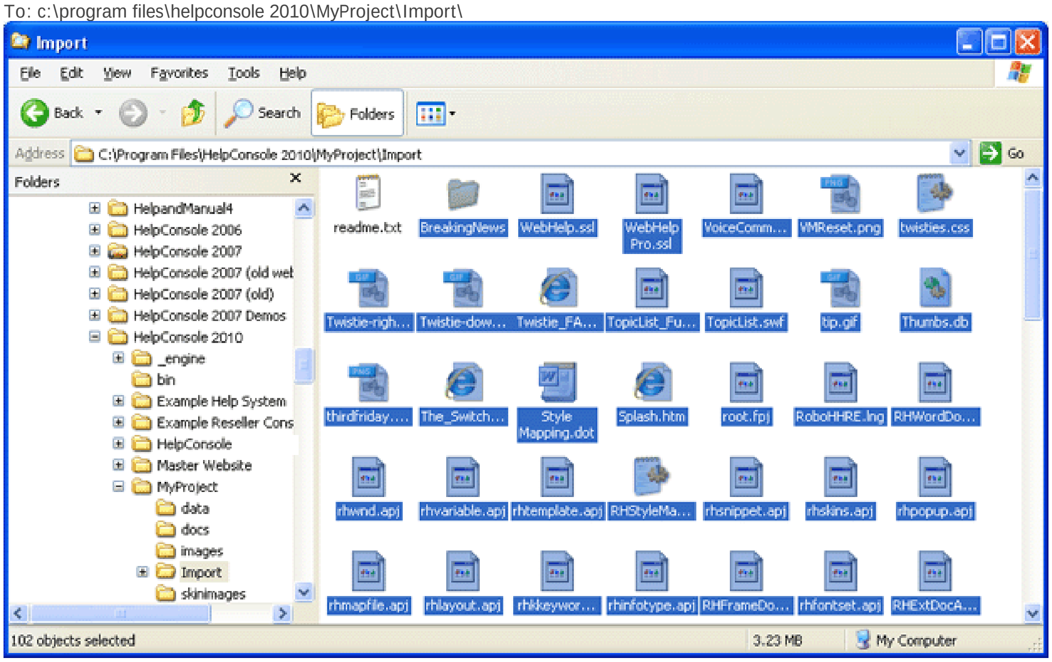
Importing a Robohelp Project

Follow the steps below to import an existing Robohelp project.

1. Use Windows File Explorer to copy the contents of the Robohelp project folder to the 'Import' folder in the HelpConsole project folder. If for example, both the Robohelp project and the HelpConsole project are named 'MyProject' then you will copy the files:
From: My Documents\My Robohelp Projects\MyProject\ (note: Copy all files and folders except "!Language!", "!SkinSubFolder!" and "!SSL!")



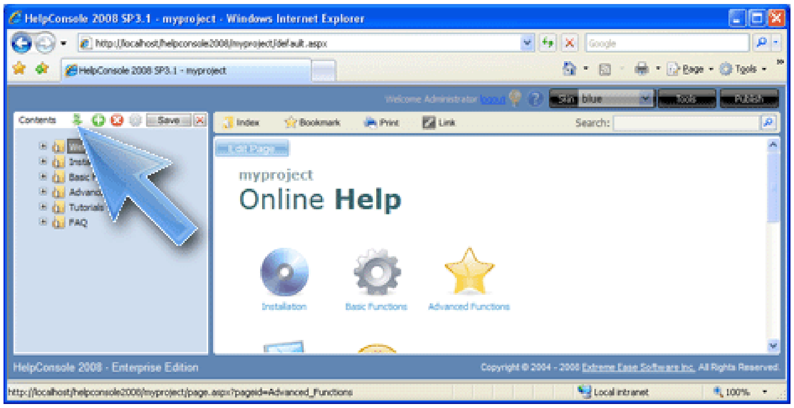
To: c:\program files\helpconsole 2010\MyProject\Import\



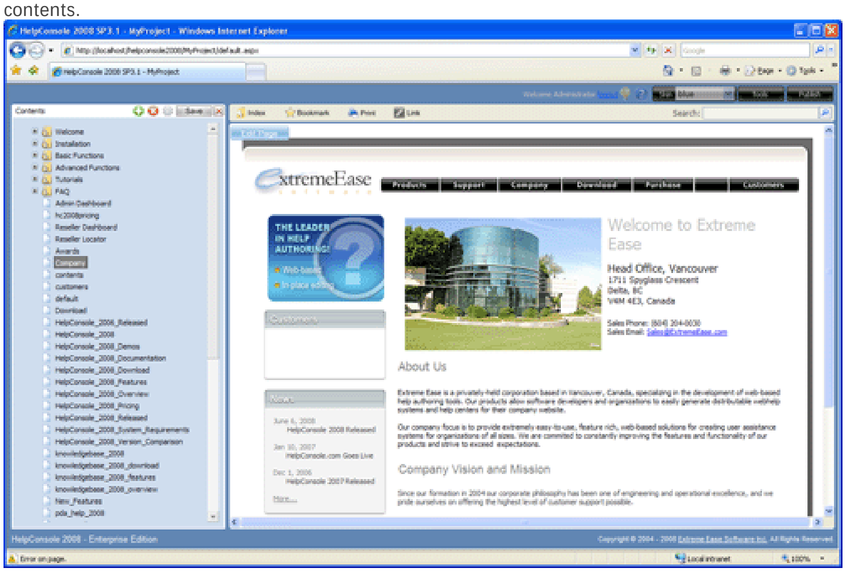
2. Open your HelpConsole project. If your project is named 'MyProject' then you can open the project with the url "localhost/helpconsole2010/myproject"

3. Click 'Login'. Enter your username and password to login.

4. You should see a flashing 'Import' icon on the 'contents' toolbar. Click this icon to import the files. Please be patient. If there are more than 40 pages, the import may take a couple of minutes.



5. After the import is complete, the pages will be added to the bottom of the contents, and can then be dragged to any location within your table of contents.



See also

Importing a Word Document
Importing HTML Pages

Page Objects

Page Objects are similar to page variables but are more complex. The following page objects can be inserted into a help page:

Dataset: A customizable database form consisting of a find screen and a detail screen.

Dataset Summary: Provides a summary view of a specified dataset.

File Folder: Allows administrators and/or users to upload and manage files and documents.

Toggle Panel: Allows readers to click an expand icon to view additional information.

Report: Use the report designer to design reports with parameters.

See also

Movies & Animations
Users
Security Groups
Variables
Language Support
Page Templates
Styles
Reports
Conditional Content
Comments
Import

Home > Advanced Functions > Page Objects > Dataset

Dataset

A dataset is a customizable database form consisting of a find screen and a detail screen. An example of a dataset is a simple support ticket form, allowing customers to submit support issues.

Adding a Dataset
Adding a Detail Field
Adding a Find Field
Dataset Find Properties
Dataset Detail Properties
Dataset Field Properties
Dataset File Attachments
Email Triggers

See also

Dataset Summary
File Folder
Toggle Panel
Report

Home > Advanced Functions > Page Objects > Dataset > Adding a Dataset

Adding a Dataset

Datasets can be added to your help system to collect and manage data. Examples of datasets might include any of the following:
- Support Tickets
- Bug Reports
- Feedback
- Survey form
- Download form

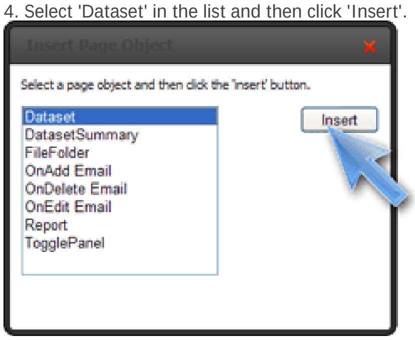
Follow the steps below to add a dataset to existing page:

1. Select the page that you want to add the dataset to.

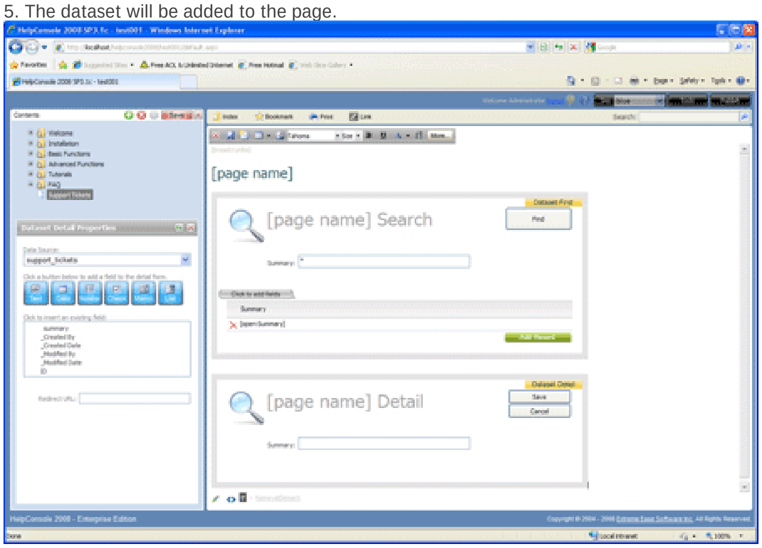
2. Click 'Edit Page'

3. Click the 'Insert Page Object' icon.

4. Select 'Dataset' in the list and then click 'Insert'.

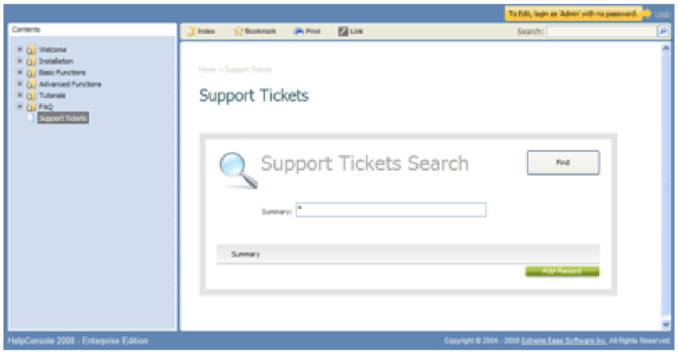


5. The dataset will be added to the page.



6. At this point you can add detail fields, or add find fields.

7. If no additional fields are added, this is what the dataset will look like in live mode.



8. If you want to delete a dataset from the page in the future, simply delete the find panel and the detail panel.

See also

Adding a Detail Field
Adding a Find Field
Dataset Find Properties
Dataset Detail Properties
Dataset Field Properties
Dataset File Attachments
Email Triggers

Home > Advanced Functions > Page Objects > Dataset > Adding a Detail Field

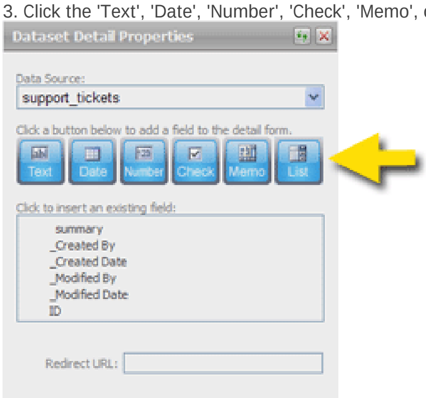
Adding a Detail Field

Follow the steps below to add detail fields to a dataset:

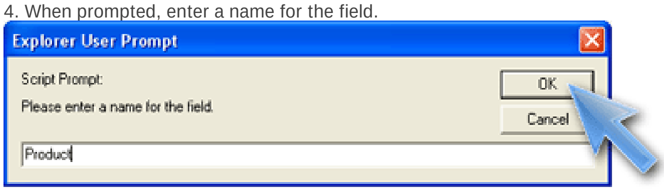
1. Select a page containing a dataset, and click 'Edit Page'.

2. Click anywhere on the 'Dataset Detail' panel to display the 'Dataset Detail' properties.

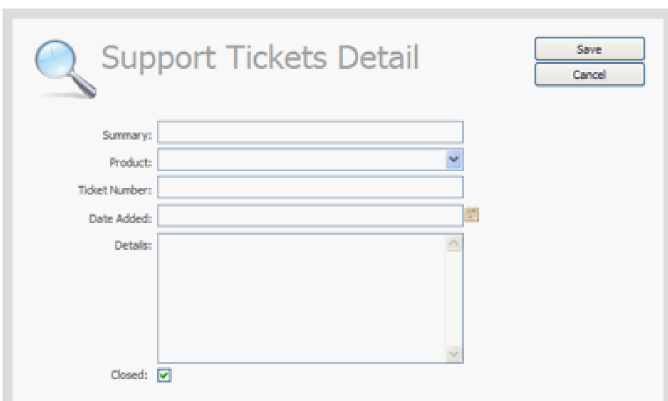
3. Click the 'Text', 'Date', 'Number', 'Check', 'Memo', or 'List' button to add a field.



4. When prompted, enter a name for the field.



5. The following example contains the following fields:
- Summary (Text)
- Product (List)
- Ticket Number (Number)
- Date Added (Date)
- Details (Memo)
- Closed (checkbox)



6. Any of these fields can be repositioned or resized using your mouse.

7. Additional detail form properties and detail field properties can be set in the properties window.

8. Click the 'save' icon on the toolbar to save changes to the dataset.

See also

Adding a Dataset

Adding a Find Field
Dataset Find Properties
Dataset Detail Properties
Dataset Field Properties
Dataset File Attachments
Email Triggers

Home > Advanced Functions > Page Objects > Dataset > Adding a Find Field

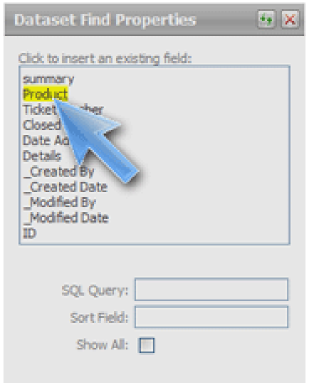
Adding a Find Field

Follow the steps below to add find fields to a dataset:

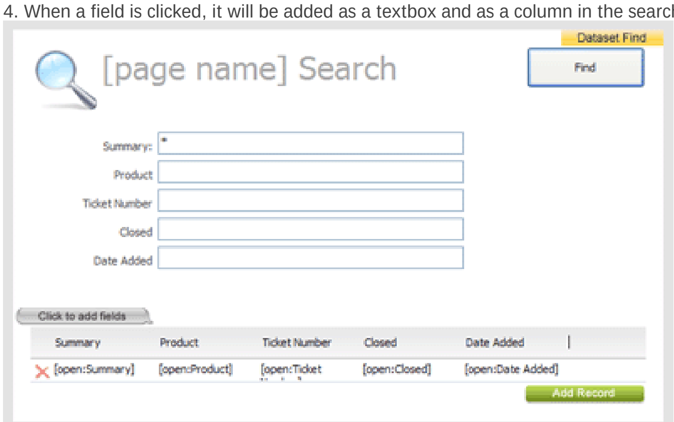
1. Select a page containing a dataset, and click 'Edit Page'.

2. Click anywhere on the 'Dataset Find' panel to display the 'Dataset Find' properties.

3. Click a field in the list to add it to the find form.



4. When a field is clicked, it will be added as a textbox and as a column in the search results.



5. Any of these fields can be repositioned or resized using your mouse.

6. Additional find form properties and find field properties can be set in the properties window.

7. Click the 'save' icon on the toolbar to save changes to the dataset.

See also

Adding a Dataset
Adding a Detail Field
Dataset Find Properties
Dataset Detail Properties
Dataset Field Properties
Dataset File Attachments
Email Triggers

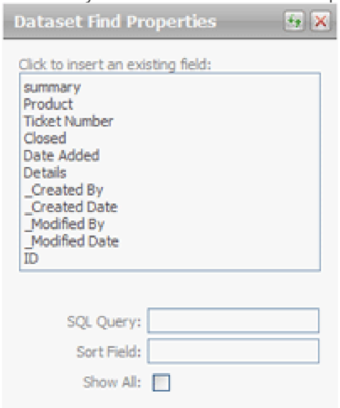
Home > Advanced Functions > Page Objects > Dataset > Dataset Find Properties

Dataset Find Properties

Follow the steps below to set properties for a dataset find form:

1. Select a page containing a dataset and click 'Edit Page'

2. Click anywhere on the find form to display properties.



Property	Description
Click to Insert...	Click a field in the list to add it to the find form. This list contains fields that were previously added to the detail form.
SQL Query	By default, the find form displays results from the dataset table, but you can specify your own custom query such as "select * from [support_tickets]". This query can contain multiple tables.
Sort Field	Enter the name of the field that the results will be sorted by. Example: "Product"
Show All	If checked, all records in the dataset will be listed. If not checked, users must enter search criteria to display any records.

3. After setting properties, click 'save' to save changes.

See also

Adding a Dataset
Adding a Detail Field
Adding a Find Field
Dataset Detail Properties
Dataset Field Properties
Dataset File Attachments
Email Triggers

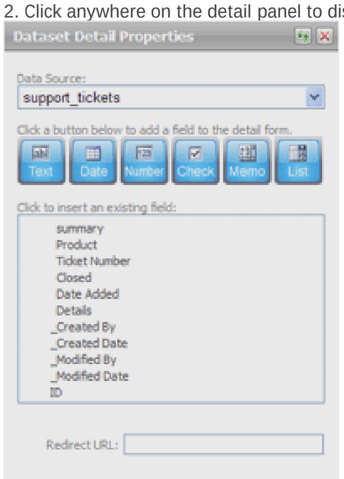
Home > Advanced Functions > Page Objects > Dataset > Dataset Detail Properties

Dataset Detail Properties

Follow the steps below to set properties for a dataset detail form:

1. Select a page containing a dataset and click 'Edit Page'

2. Click anywhere on the detail panel to display properties.



Property	Description
Data Source	This is the database table where records are stored. When a dataset is added to a page, the database table is automatically craeted when the page is saved.
Add Field Buttons	Click the 'Text', 'Date', 'Number', 'Check', 'Memo' or 'List' button to add a new field to the detail panel. This will create a new field in the database table.
Click to Insert...	Click a field in the list to add it to the detail form. This list contains fields that were previously added.
Redirect URL	When the 'save' button or the 'cancel' button on the detail form is clicked, this is the page that will be loaded. This can be a full URL such as http://www.google.com or a relative url such as "Page.aspx?pageid=faq"

3. After setting properties, click 'save' to save changes.

See also

Adding a Dataset
Adding a Detail Field
Adding a Find Field
Dataset Find Properties
Dataset Field Properties
Dataset File Attachments
Email Triggers

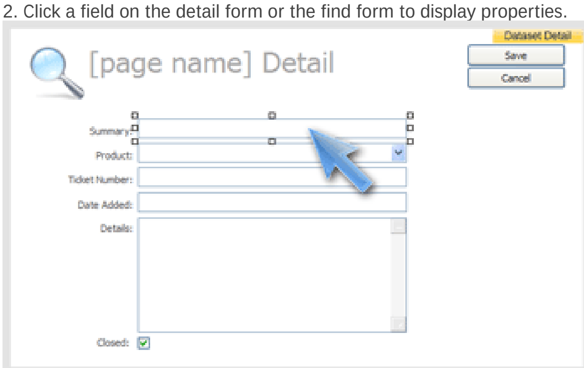
Home > Advanced Functions > Page Objects > Dataset > Dataset Field Properties

Dataset Field Properties

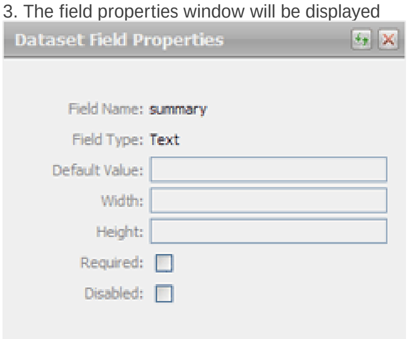
Follow the steps below to set properties for a detail or find field:

1. Select a page containing a dataset and click 'Edit Page'

2. Click a field on the detail form or the find form to display properties.



3. The field properties window will be displayed



Property	Description
Field Name	Readonly - Shows the name of the field. The field cannot be renamed here, but can be renamed in the 'dataset detail properties' window.
Field Type	Readonly - Show the field type (Text, Date, Number, Check, Memo, or List). The field type cannot be changed once the field is added.
Default Value (detail field)	The detail field will be populated with this value when a new record is added.
Default Value (find field)	The find field will be populated with this value when the find form is first displayed. If one or more find fields have default values, a search will automatically be performed and search results will be displayed based on those find field values.
Width	Defines the width of the field
Height	Defines the height of the field
Required	If checked, the detail field cannot be blank when the record is saved. The record will not be saved until a value is entered.
Disabled	If checked, the detail field will be disabled. The value cannot be changed or removed.

3. After setting properties, click 'save' to save changes.

See also

Adding a Dataset
Adding a Detail Field
Adding a Find Field
Dataset Find Properties
Dataset Detail Properties
Dataset File Attachments
Email Triggers

Home > Advanced Functions > Page Objects > Dataset > Dataset File Attachments

Dataset File Attachments

You can add the [File Attachments] variable to a dataset to allow users to upload and manage files.

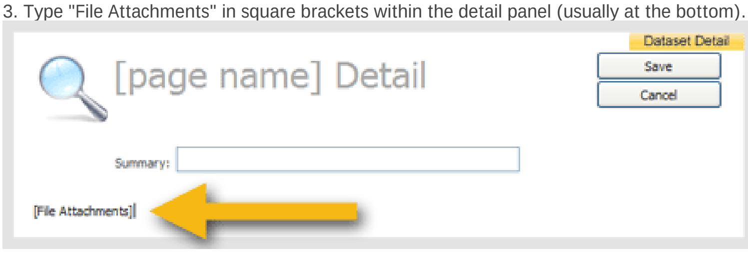
Add Variable

Follow the steps below to add the [File Attachments] variable to a dataset:

1. Select the page containing the dataset.

2. Click 'Edit Page'

3. Type "File Attachments" in square brackets within the detail panel (usually at the bottom).

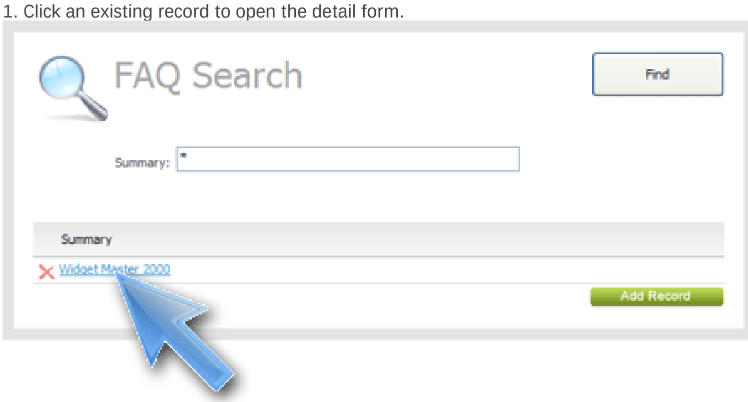


4. Click the 'save' icon to save the changes.

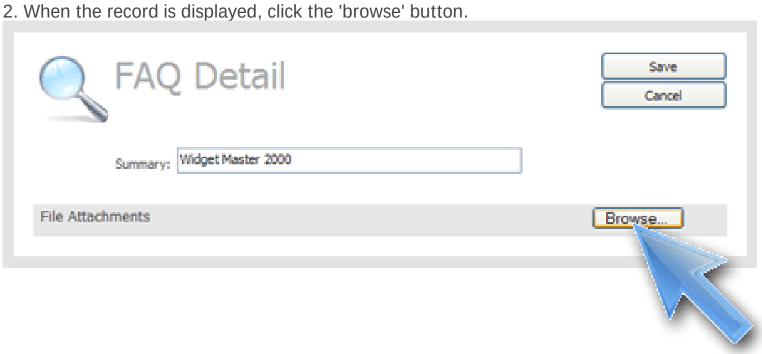
Attach a File

Follow the steps below to attach a file to a dataset record:
*Important: Files can only be attached to existing records, this means that files cannot be attached while adding a new record.

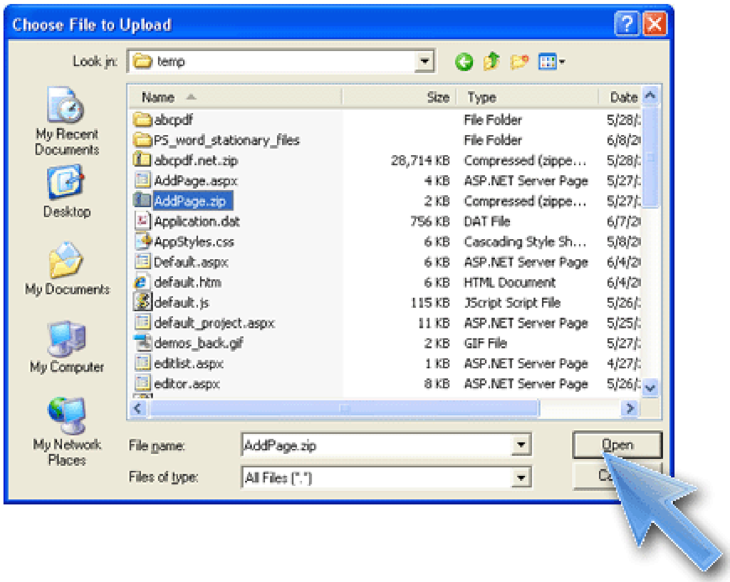
1. Click an existing record to open the detail form.



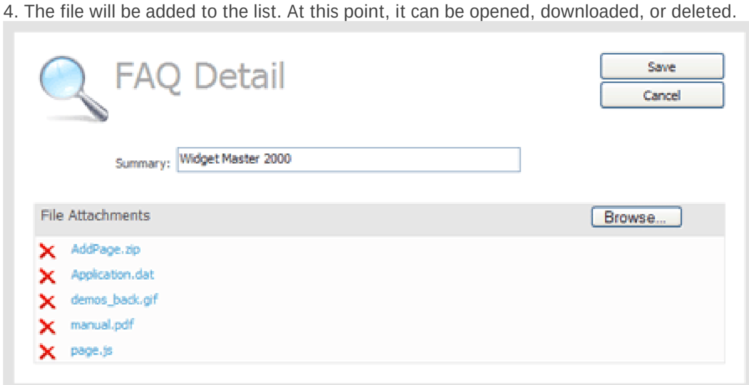
2. When the record is displayed, click the 'browse' button.



3. Select the file to attach and then click 'open'.



4. The file will be added to the list. At this point, it can be opened, downloaded, or deleted.



Note: If the user does not have 'edit' permissions for the dataset, the 'delete' icon will not appear and files cannot be deleted.

See also

Adding a Dataset
Adding a Detail Field
Adding a Find Field
Dataset Find Properties
Dataset Detail Properties
Dataset Field Properties
Email Triggers

Home > Advanced Functions > Page Objects > Dataset > Email Triggers

Email Triggers

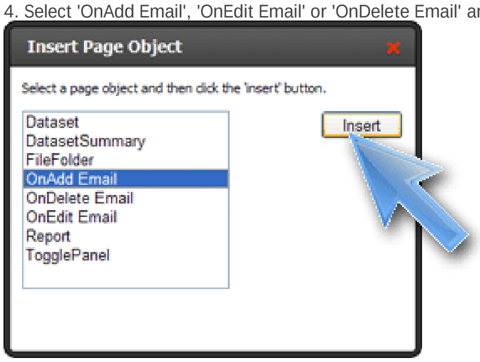
Email triggers can be added to a dataset page to send an email when a record is added, edited or deleted. Follow the steps below to add an email trigger.

1. Select the page containing the dataset.

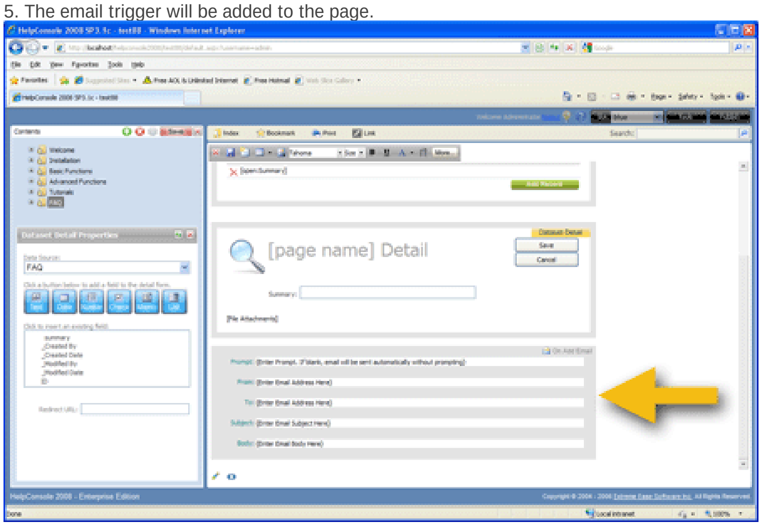
2. Click 'Edit Page'

3. Click to position the cursor at the bottom of the page.

4. Select 'OnAdd Email', 'OnEdit Email' or 'OnDelete Email' and then click the 'Insert' button.



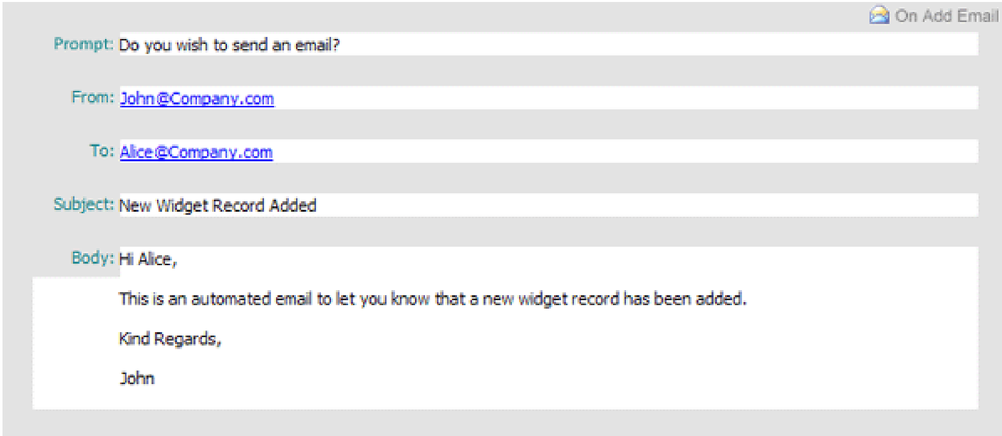
5. The email trigger will be added to the page.



6. Populate the email trigger with the following information:

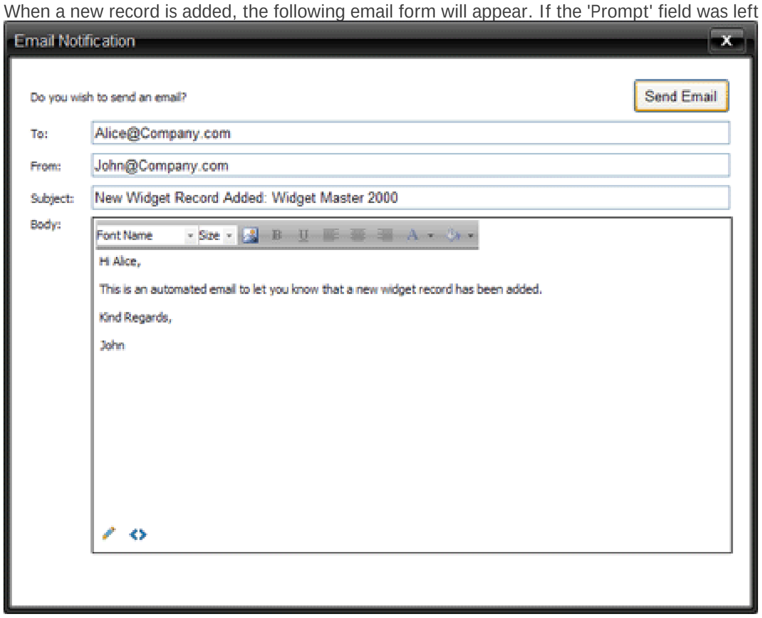
Field	Description
Prompt	This heading will be displayed when the email prompt appears. If this field is blank, the email will be automatically sent without prompting.
From	Email address of the sender. This can be any valid email address. If the recipient replies to the email, this is the address that the reply will be sent to.
To	Email address of the recipient.
Subject	Subject of the email.
Body	Body of the email.

Detail field values can be used in any of the email fields above. The format is [field:{fieldname}]. For example, if there as a 'status' field, you could display the value in the email body with the following text "The status is [field:status]"



Email Form

When a new record is added, the following email form will appear. If the 'Prompt' field was left blank, the email will be sent transparently.



See also

Adding a Dataset
Adding a Detail Field
Adding a Find Field
Dataset Find Properties
Dataset Detail Properties
Dataset Field Properties
Dataset File Attachments

Home > Advanced Functions > Page Objects > Dataset Summary

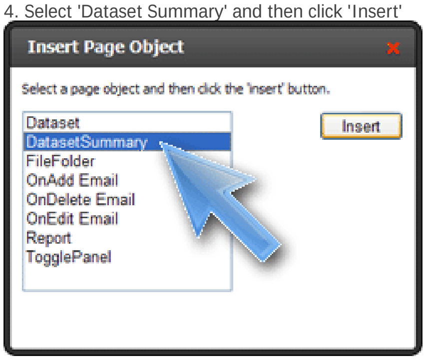
Dataset Summary

A dataset summary provides a way to display information in various ways from the project database. If for example you had a dataset for managing support tickets, you might create a dataset summary to display a summary view of only open support tickets that are 3 days or older. A dataset summary can also be used to display information from system tables within the database. The following example displays a list of user accounts:

1. Select the page that you want to add the dataset summary to.

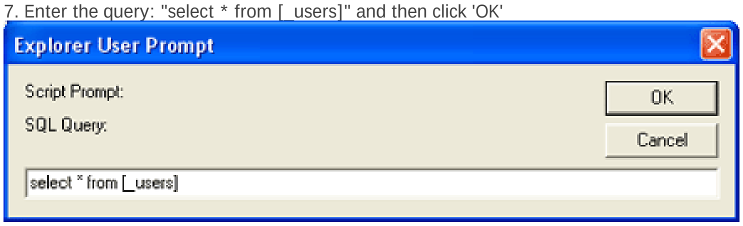
2. Click 'Edit Page'


3. Click the 'Insert Page Object' icon.


4. Select 'Dataset Summary' and then click 'Insert'


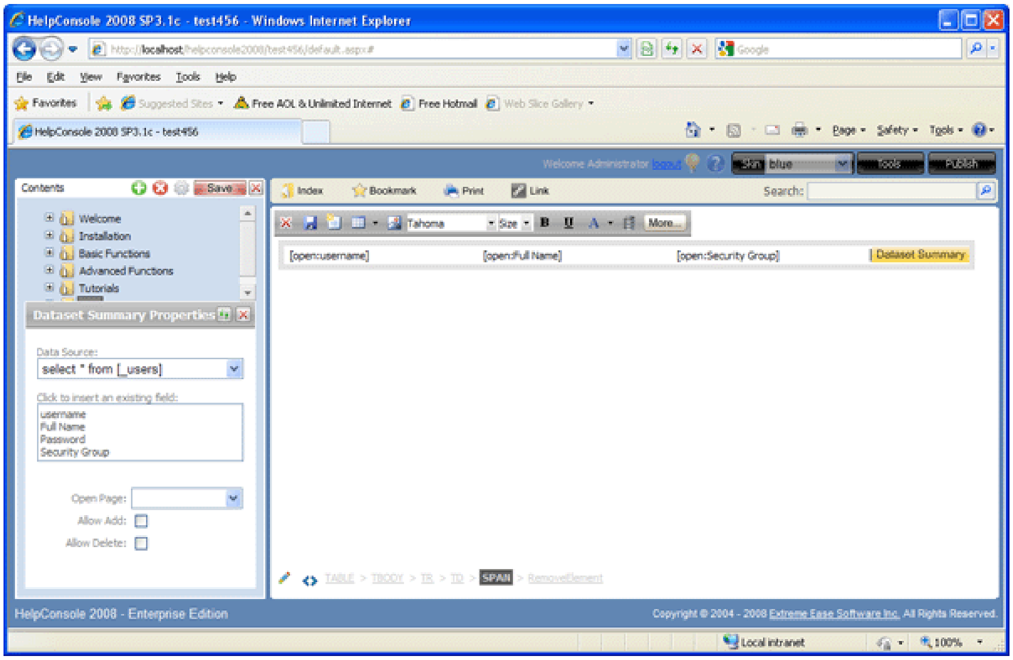
5. Click anywhere on the 'Dataset Summary' panel to display properties.

6. In the 'Datasource' list, select 'SQL Query'

7. Enter the query: "select * from [_users]" and then click 'OK'


8. The 'Click to Insert' list should now contain a list of fields.

9. Click 'UserName', 'FullName' and then 'Security Group' to add those columns to the dataset summary.



10. Click 'Save' to save and switch to live mode.

11. You should see a list of usernames.

John	John Smith	Admin
Alice	Alice Jones	Admin
admin	Administrator	admin

Dataset Summary Properties

Property	Description
Data Source	This is the database table that data will be displayed from. A custom SQL query can be defined by selecting 'SQL Query'
Click to Insert...	Click a field in the list to add it to the dataset summary. This list is generated based on the Datasource.
Open Page	This is the page that will be displayed when a record is clicked in the dataset summary. Only pages containing datasets will be listed.
Allow Add	If checked, the 'Add Record' button will be displayed allowing users to add records to the associated dataset.
Allow Delete	If checked, the delete icon will be displayed allowing users to delete records from the associated dataset.

See also

Dataset
File Folder
Toggle Panel
Report

Home > Advanced Functions > Page Objects > File Folder

File Folder

A file folder can be added to any page within your help system. File Folders provide a way to easily upload documents, images, and other files to the project allowing end users to view or download the files. File folders are secure meaning that only users with the appropriate permissions can access the files.

Adding a File Folder

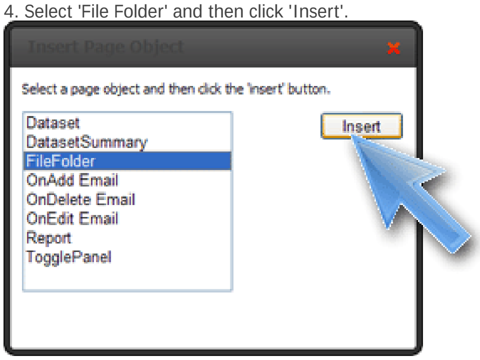
Follow the steps below to add a file folder to a page:

1. Select a page that you want to add the file folder to.

2. Click 'Edit Page' to switch to edit mode.

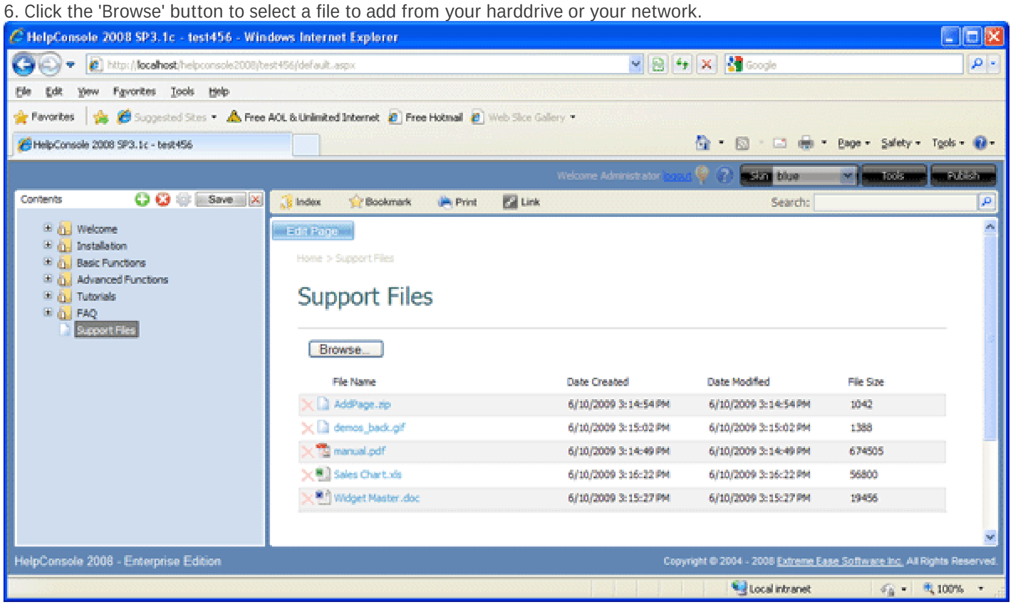
3. Click the 'Insert Page Object' icon on the toolbar.

4. Select 'File Folder' and then click 'Insert'.



5. Click 'Save' to save the page and switch to live mode.

6. Click the 'Browse' button to select a file to add from your harddrive or your network.



7. After a file folder has been added to a page, permissions for that file folder can be set in "Tools > Security Groups"

See also

Dataset
Dataset Summary
Toggle Panel
Report

Home > Advanced Functions > Page Objects > Toggle Panel

Toggle Panel

A Toggle Panel provides a way to display a minimal amount of information, but allow the reader to click an 'expand' icon to display additional information. Toggle Panels can contain pretty much any html element including images, flash videos, tables, iframes, links, etc.

Here's an example of a toggle panel:

<= Click the expand icon to display more info about "Static Help System"

Advantages:

- Faster than a dynamic help system
- Can be run anywhere with a standard browser
- Can be distributed on a CD or within a setup file
- Fewer files
- Can be run on any web server such as Apache, Linux, etc.
- Supports all browsers right back to Netscape 1.0 and IE 1.0

Disadvantages:

- Not editable (Updates require re-publish)
- 'Most Popular Pages' feature not supported
- 'Reader Comments' feature not supported
- 'Page views' feature not supported
- Dynamic conditional content not supported
- Dynamic skins not supported

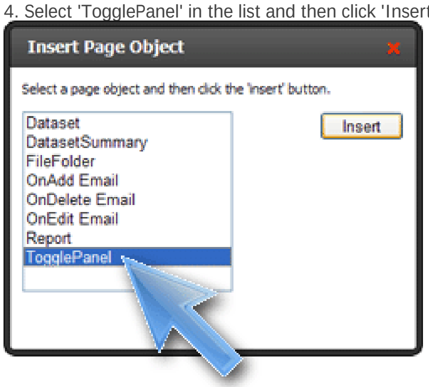
Follow the steps below to add a toggle panel to a page:

1. Select the page that you want to add the toggle panel to.

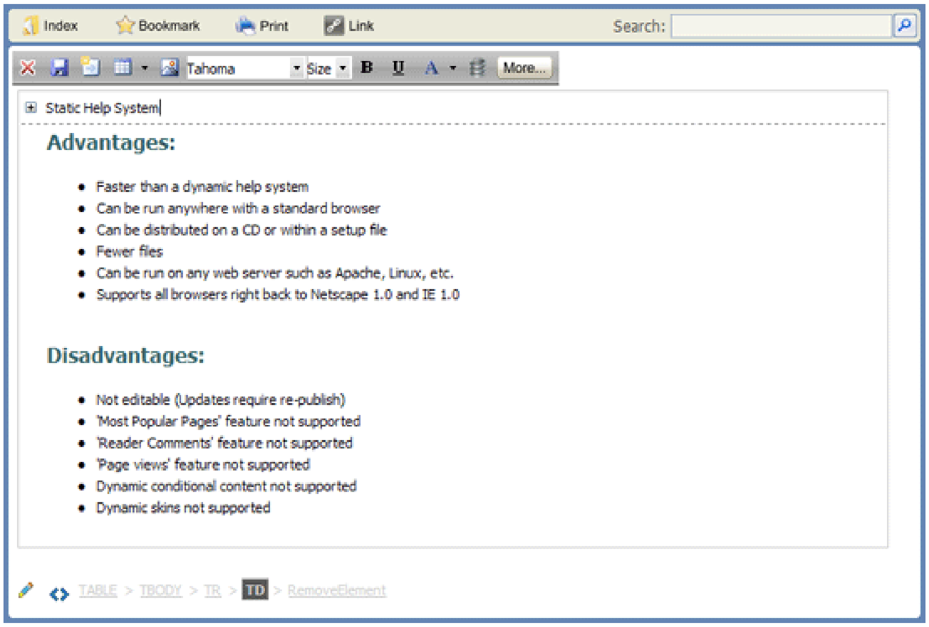
2. Click 'Edit Page'

3. Click the 'Insert Page Object' icon.

4. Select 'TogglePanel' in the list and then click 'Insert'.



5. Type the toggle panel heading and body.



6. Click the 'Save' button to save the page and switch to live mode.

See also

Dataset
Dataset Summary
File Folder
Report

Home > Advanced Functions > Page Objects > Report

Report

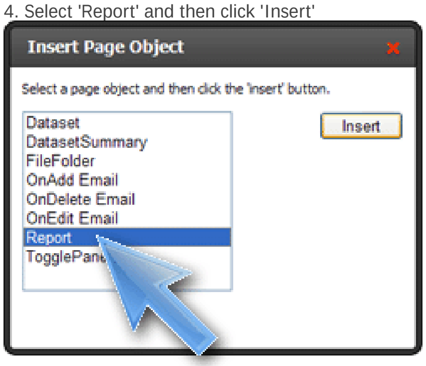
The built in report designer allows administrators to design summart reports which pull information from various dataset tables and other tables within the project database. A report could be created to display a list of user accounts for the project. Follow the steps below to create a simple report listing user accounts:

1. Select the page that you want to add the report to.

2. Click 'Edit Page'

3. Click the 'Insert Page Object' icon.

4. Select 'Report' and then click 'Insert'

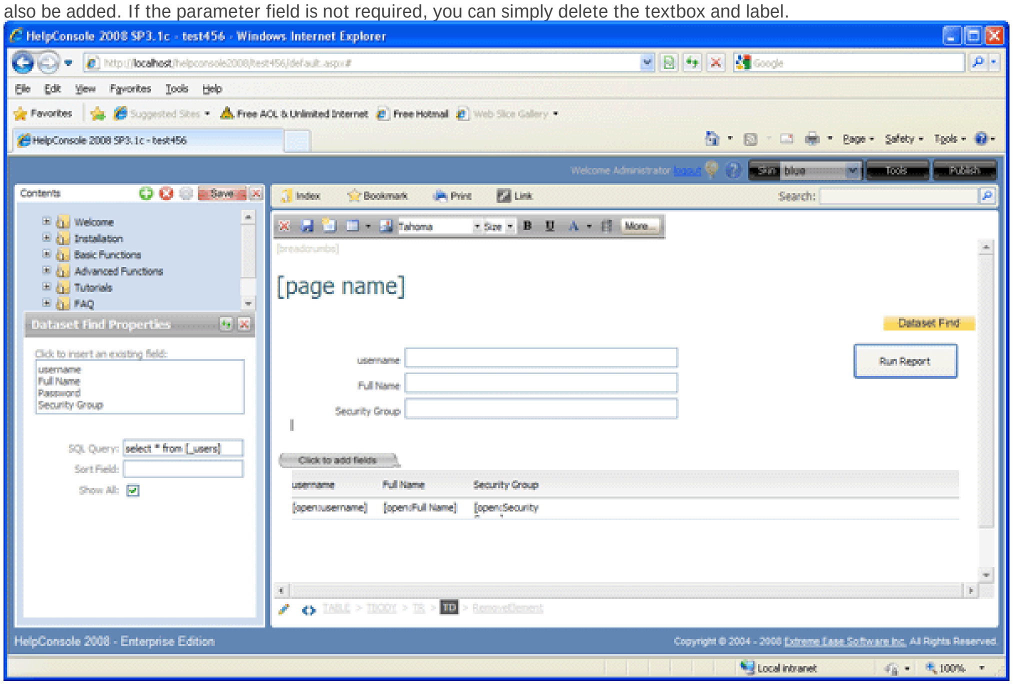


5. Click anywhere on the report panel to display properties.

6. For 'SQL Query' enter "select * from [_users]"

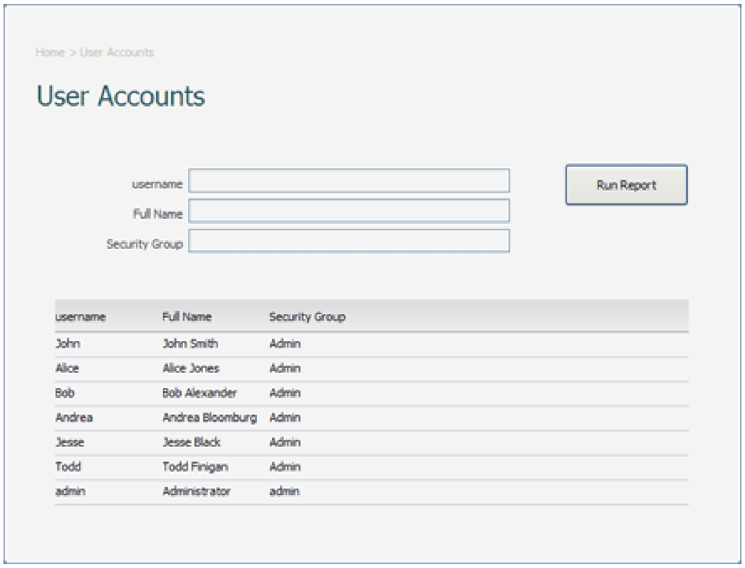
7. You should then see a list of fields that can be added to the report.

8. Click 'Username', 'Full Name' and 'Security Group' to add them to the report. The field will be added as a column and a matching parameter field will also be added. If the parameter field is not required, you can simply delete the textbox and label.



9. Click the 'Save' button to save the page and switch to live mode.

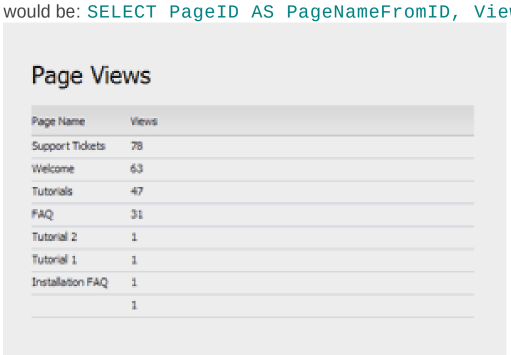
10. By default, all records will be listed. You can filter the report by entering a parameter and then clicking 'Run Report'.



Note: When the report is printed, the 'Run Report' button will not be displayed.

Page Names in Reports

The 'Page Name' field is not located in any table in the project database, however it is possible to include page names in your reports by entering an SQL Query with PageID with the alias "PageNameFromID". For example, to create a report that lists page names and associated page views, the SQL Query would be: `SELECT PageID AS PageNameFromID, Views FROM [_Page Views]`



See also

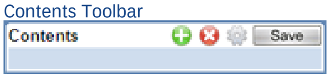
Dataset
Dataset Summary
File Folder
Toggle Panel

Home > Toolbar Reference

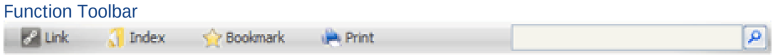
Toolbar Reference

System Toolbar

Contents Toolbar

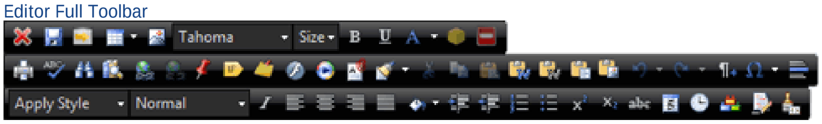


Function Toolbar



Editor Standard Toolbar

Editor Full Toolbar



Skin Editor Toolbar

Variable Editor Toolbar

Page Template Editor Toolbar


System Toolbar


Contents Toolbar


Function Toolbar


Editor Toolbar


Skin Editor Toolbar


Variable Editor Toolbar


Page Template Editor Toolbar

See also

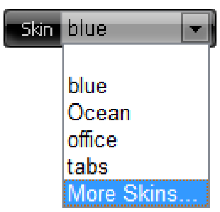
Welcome
Getting Started
Installation
Basic Functions
Advanced Functions
FAQ

[search children]

Home > Toolbar Reference > System Toolbar

System Toolbar

The 'System Toolbar' is displayed when the user is logged in and has at least 'tools' or 'publish' permissions.

icon/button	Description
	Click the 'Submit Suggestion' icon to submit suggestions directly to the HelpConsole 2010 development team to improve the software.
	Click the 'help' icon to open the HelpConsole 2010 help system.
	Click the 'Tools' button to display the project tools form to perform functions such as backing up a project, manage skins, set permissions, etc.
	Click the 'Publish' button to publish a static help system or PDF manual. For more information, see Publishing a Static Help System or Publishing a PDF Manual
	Select a skin in the skin list to apply a different skin. Select 'More Skins...' to download a skin from the Extreme Ease 'Skin Collection'. For more information, see Skins

See also

Contents Toolbar
Function Toolbar
Editor Toolbar
Skin Editor Toolbar
Variable Editor Toolbar
Page Template Editor Toolbar

Home > Toolbar Reference > Contents Toolbar

Contents Toolbar

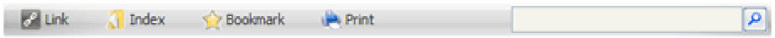
icon/button	Description
	Add page
	Delete Page
	Set Page Properties
Save	Saves any changes made to the HelpConsole project. When the button is red, save is required.

See also

System Toolbar
Function Toolbar
Editor Toolbar
Skin Editor Toolbar
Variable Editor Toolbar
Page Template Editor Toolbar

Home > Toolbar Reference > Function Toolbar

Function Toolbar



Function Toolbar Reference

icon/button	Description
Edit Page	If the user is logged in and has 'edit pages' permissions, the 'Edit page' button will be visible. This button will not be visible when external pages are displayed.
Index	Click the 'Index' icon to display the index for the help system. The index is generated from keywords that are assigned to help pages via page properties. For more information, see: Keywords and Index
Add to Favorites	Click the 'Add to Favorites' icon to bookmark the current page in the favorites list of your browser. If the page was added while in edit mode, the page will be reopened in edit mode.
Print Page	Click the 'Print Page' icon to print the currently displayed page. A printer dialog window will appear allowing you to select the printer and set other printing options.
Link	Click the 'Link' icon to display the URL for the current page. Examples of various link types with HTML code are provided.
Search:	Enter search criteria and click the 'Search' button to perform a search. the results will be displayed in the contents window.

See also

System Toolbar
Contents Toolbar
Editor Toolbar
Skin Editor Toolbar
Variable Editor Toolbar
Page Template Editor Toolbar

Home > Toolbar Reference > Editor Toolbar

Editor Toolbar

Toolbar Function Reference

icon/list	Name	Description
	Close Toolbar	Switches the page back to live mode. If changes were made to the page, you will be asked if you want to save.
	Save Page	Saves the page.
	Link page	Allows authors to add a link to another page in the help project.
	Insert Table	Inserting a table works similarily to Microsoft Word?. Click the 'Insert Table' button and select how many rows and columns are desired. The table will be inserted at the current cursor position. See also: Working with Tables
	Image Manager	Pressing this button will open the image dialog which allows you to manage images. From this form, images can be inserted into the page. Images can also be uploaded from a local harddrive or network
Tahoma	Font Name	Sets the font typeface. This dropdown allows you to change the font of the selected text.
2	Font Size	Sets the font size. This dropdown allows you to change the font size of the selected text.
B	Bold	Applies bold formatting to the selected text. Select the text and press this button to apply bold formatting. If the cursor is positioned in a single word, pressing this button will bold the entire word.
U	Underline	Applies underline formatting to selected text. Select some text and press this button to apply underline formatting. If the cursor is positioned in a single word, pressing this button will underline the entire word.
	Align Left	Aligns the selected paragraph to the left.
	Align Center	Centers the selected selected paragraph.
	Align Right	Aligns the selected paragraph to the right.
A	Foreground color	Changes the color of the selected text. This dropdown allows you to change the font color of the selected text.
	Toggle Toolbar	Toggle between standard toolbar and full toolbar
	Print	Pressing this button to display the default printer dialog box. Press [OK] or Print , to print the current page in your web browser. You can set your printer properties before printing.

	Spell Check	The spellchecker is a tool which checks the spelling of the written text. It works the same way as in Microsoft Word?. When launched, the spellchecker dialog will appear and the checking will start automatically from the beginning of the document. If there is a misspelled word, it will appear in the spellchecker dialog, where you can either [Ignore] the suggestion or [Change] the word with the suggested one.
	Find & Replace	Opens the Find and Replace dialog. This dialog allows you to search for and/or replace specific text on the page. See also: Page Search and Replace
	Global Search & Replace	Allows authors to search and replace text or html code across all pages in the help project. See also: Global Search and Replace
	Hyperlink Manager	Assigns a hyperlink to the selected text or image. The hyperlink dialog window will open. It allows you to choose the type of link you want to insert: Hyperlink, Anchor or E-mail. See also: Links
	Remove Link	Removes the hyperlink from the selected text or image. See also: Links
	Insert Variable	Inserts a user defined or system variable. Variables act as placeholders for content that might change in the future. When the page is displayed in live mode, the variable value will be displayed. See also: Variables
	Insert Conditional Text	This button will insert conditional text that will be visible for selected skins. For more information see: Conditional Text
	Sticky Note	Inserts a sticky note that can be placed anywhere on the page. This is typically used by the author to remind themselves to complete certain tasks. Sticky notes are not visible in live mode.
	Flash Manager	The flash dialog is used for working with flash files - inserting and uploading animations. See also: Adding a Flash Animation
	Media Manager	The Windows media dialog is used for inserting and uploading media objects (AVI, MPEG, WAV, etc.). It also lets you set the object?s properties. See also: Adding a Media Animation
	Document Manager	Pressing this button will open the 'Document Manager' dialog which allows you to link the selected text with another page. See also: Adding Page Links
	Format Stripper	Strips (removes) the formatting from the selected text. Removes Word?, custom or all formatting.
	Show / Hide Border	Toggles borders of all tables within the editor ON and OFF. The ON function works on tables which have hidden borders.
	Set Absolute Position	This button toggles the positioning type for a selected object. Pressing this button will allow you to drag and drop an object (image, table or media) freely within the editor. The default positioning type is relative, which means that an object is positioned inline (or relative) to other objects. When the positioning type is absolute, the object can be placed anywhere on the page
	Cut	Cuts the selected content and copies it to the clipboard. The [Cut] button works on selected text, image and/or table. Select the content and then [Cut] it. When using this tool, the cut text or image will be removed from the page and will be stored in the clipboard for later use. Please, note that only the last cut (or copied) item will be stored in the clipboard. This tool is very helpful if you have decided to change the place of a piece of text in the sentence or in the page.
		Copies the selected content to the clipboard. The [Copy] button

	Copy	works on selected text, image and/or table. Select the content first and then [Copy] it. When using this tool, the content will be stored in the clipboard for later use. Note that only the last copied (or cut) item will be stored in the clipboard. This tool is very helpful if you need to type the same text many times: just select the text, press the button, place the cursor on the new place and press the [Paste] button. This procedure works for images and/or tables as well.
	Paste	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. Place the cursor where you want the item to appear and press the [Paste] button.
	Paste from Word	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. The editor will clean all unnecessary Microsoft Office related tags. Place the cursor where you want the item to appear and press this button. In case the user is trying to paste Word content with the regular Paste button or Ctrl V, a dialog will prompt whether the Word markup should be cleaned. If the Clipboard content does not come from Word, the dialog will not be shown.
	Paste from Word cleaning fonts and sizes	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.) in Microsoft Word ?, you can [Paste] it using this button. The editor will clean all unnecessary Microsoft Office related tags plus font formatting. Place the cursor where you want the item to appear and press this button.
	Paste Plain Text	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. The [Paste Plain Text] button works similarly to [Paste from Word] , but it removes all HTML formatting and pastes plain text, preserving the line breaks.
	Paste as HTML	After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. This tool allows you to paste the HTML content of the Clipboard as code, which may be quite convenient for developer-oriented applications (e.g. support systems, forums, etc.) The pasted text will look something like this: <IMG src=" originalAttribute="src" originalAttribute="src" originalPath=" originalAttribute="src" originalPath=""" logo.gif"> <FONT face="Arial"><STRONG>What's new in this version</STRONG></FONT>
	Undo	Undoes the previous action. Pressing this button will [Undo] the last action you have made in the editor. This includes but is not limited to inserting tables, moving images and formatting text. Pressing the down arrow next to this button will open a dropdown where you can select from a list of previous actions.
	Redo	Redoes the last undone action. Pressing this button will [Redo] the action you have just undone. Pressing the down arrow next to this button will open a dropdown where you can select from a list of actions that can be redone.
Style	Style	Applies predefined styles to a selected element such as text, image, table, etc. This dropdown menu contains predefines styles contained in the project stylesheet. See also: Styles
Normal	Paragraph Style	Applies standard or predefined text styles to the selected paragraph. Click anywhere in the paragraph you want formatted and select the preferred style from the dropdown.
I	Italic	Applies italic formatting to the selected text. Select some text and press this button to apply Italic formatting. If the cursor is positioned in a single word, pressing this button will apply italic to the entire word.

	Justify	Pressing this button will justify the selected paragraph to the left and to the right at the same time.
	Background Color	Changes the background color of the selected text. This dropdown allows you to change the background color of the selected text.
	Indent	This button indents a paragraph to the right. Each time this button is pressed, the paragraph will be indented further to the right.
	Outdent	Decreases paragraph indent to the left. This button works only if indent has been applied to a paragraph beforehand. To use this button, click anywhere in the paragraph you want indented to the left and press the button.
	Numbered List	Creates a numbered list from the selection. Select some text or place the cursor inside a paragraph and press this button to make the text a numbered list. Pressing this button again will turn the numbered list into a regular paragraph of text.
	Bullet List	Creates a bulleted list from the selection. Select some text or place the cursor inside a paragraph and press this button to make the text a bulleted list. Pressing this button again will turn the bulleted list into a regular paragraph of text.
	SuperScript	Makes text or numbers appear as superscript. When typing text, you may press this button to make the text that follows superscript. The button also works on selected text. You have to press the button again to switch to normal text typing.
	SubScript	Makes text or numbers appear as subscript. When typing text, you may press this button to make the text that follows subscript. The button also works on selected text. You have to press the button again to switch to normal text typing.
	Strikethrough	Applies ~~strikethrough~~ formatting to selected text. Select some text and press this button to apply strikethrough formatting. If the cursor is positioned in a single word, pressing this button will strikethrough the entire word.
	New Paragraph	Inserts a new paragraph. There is a difference between pressing this button and pressing [Enter]. The latter creates a new line keeping the paragraph formatting whereas [new paragraph] creates a new paragraph, with different paragraph settings which can be changed later on. This feature is important when you apply indentation and justification to text.
	Insert Symbol	Inserts special characters. Pressing this button will display a drop-down menu, displaying the special characters that can be added to the page. The special character will be inserted at the location of the cursor.
	Insert Form Element	Inserts a form element such as a text box, checkbox, button, etc. Pressing this button will display a drop-down menu allowing you to select the form element that you wish to insert.
	Horizontal Ruler	Pressing this button will insert a horizontal line at the current cursor position.
	Insert Date	Pressing this button inserts the current date at the current cursor position.
	Insert Time	Pressing this button inserts the current time at the current cursor position.

See also

System Toolbar
Contents Toolbar
Function Toolbar
Skin Editor Toolbar
Variable Editor Toolbar
Page Template Editor Toolbar

Home > Toolbar Reference > Skin Editor Toolbar

Skin Editor Toolbar

Skin Toolbar Reference

icon/list	Name	Description
	Image Manager	Pressing this button will open the image dialog which allows you to manage images ? inserting, uploading and setting image properties.
	Hyperlink Manager	Assigns a hyperlink to the selected text or image. The hyperlink dialog window will open. It allows you to choose the type of link you want to insert: Hyperlink, Anchor or E-mail. See also: [Links]
	Document Manager	Pressing this button will open the 'Document Manager' dialog which allows you to link the selected text with another page. See also: [Adding Page Links]
	Insert Table	Inserting a table works similarily to Microsoft Word?. Click the 'Insert Table' button and select how many rows and columns are desired. The table will be inserted at the current cursor position. See also: [Working with Tables]
	Font Name	Sets the font typeface. This dropdown allows you to change the font of the selected text.
	Font Size	Sets the font size. This dropdown allows you to change the font size of the selected text.
	Bold	Applies bold formatting to the selected text. Select the text and press this button to apply bold formatting. If the cursor is positioned in a single word, pressing this button will bold the entire word.
	Underline	Applies underline formatting to selected text. Select some text and press this button to apply underline formatting. If the cursor is positioned in a single word, pressing this button will underline the entire word.
	Italic	Applies italic formatting to the selected text. Select some text and press this button to apply Italic formatting. If the cursor is positioned in a single word, pressing this button will apply italic to the entire word.
	Background Color	Changes the background color of the selected text. This dropdown allows you to change the background color of the selected text.
	Align Left	Aligns the selected paragraph to the left.
	Align Center	Centers the selected selected paragraph.
	Align Right	Aligns the selected paragraph to the right.
	Foreground color	Changes the color of the selected text. This dropdown allows you to change the font color of the selected text.
	Cut	Cuts the selected content and copies it to the clipboard. The [Cut] button works on selected text, image and/or table. Select the content and then [Cut] it. When using this tool, the cut text or image will be removed from the page and will be stored in the clipboard for later use. Please, note that only the last cut (or copied) item will be stored in the clipboard. This tool is very helpful if you have decided to change the place of a piece of text

		in the sentence or in the page.
	Copy	Copies the selected content to the clipboard. The [Copy] button works on selected text, image and/or table. Select the content first and then [Copy] it. When using this tool, the content will be stored in the clipboard for later use. Note that only the last copied (or cut) item will be stored in the clipboard. This tool is very helpful if you need to type the same text many times: just select the text, press the button, place the cursor on the new place and press the [Paste] button. This procedure works for images and/or tables as well.
	Paste	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. Place the cursor where you want the item to appear and press the [Paste] button.
	Paste Plain Text	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. The [Paste Plain Text] button works similarly to [Paste from Word] , but it removes all HTML formatting and pastes plain text, preserving the line breaks.
	Undo	Undoes the previous action. Pressing this button will [Undo] the last action you have made in the editor. This includes but is not limited to inserting tables, moving images and formatting text. Pressing the down arrow next to this button will open a dropdown where you can select from a list of previous actions.
	Redo	Redoes the last undone action. Pressing this button will [Redo] the action you have just undone. Pressing the down arrow next to this button will open a dropdown where you can select from a list of actions that can be redone.

See also

System Toolbar
Contents Toolbar
Function Toolbar
Editor Toolbar
Variable Editor Toolbar
Page Template Editor Toolbar

Home > Toolbar Reference > Variable Editor Toolbar

Variable Editor Toolbar

Variable Editor Toolbar Reference

icon/list	Name	Description
	Insert Table	Inserting a table works similarily to Microsoft Word?. Click the 'Insert Table' button and select how many rows and columns are desired. The table will be inserted at the current cursor position. See also: Working with Tables
	Image Manager	Pressing this button will open the image dialog which allows you to manage images. From this form, images can be inserted into the page. Images can also be uploaded from a local harddrive or network
	Font Name	Sets the font typeface. This dropdown allows you to change the font of the selected text.
	Font Size	Sets the font size. This dropdown allows you to change the font size of the selected text.
	Bold	Applies bold formatting to the selected text. Select the text and press this button to apply bold formatting. If the cursor is positioned in a single word, pressing this button will bold the entire word.
	Underline	Applies underline formatting to selected text. Select some text and press this button to apply underline formatting. If the cursor is positioned in a single word, pressing this button will underline the entire word.
	Align Left	Aligns the selected paragraph to the left.
	Align Center	Centers the selected selected paragraph.
	Align Right	Aligns the selected paragraph to the right.
	Foreground color	Changes the color of the selected text. This dropdown allows you to change the font color of the selected text.
	Print	Pressing this button to display the default printer dialog box. Press [OK] or Print , to print the current page in your web browser. You can set your printer properties before printing.
	Spell Check	The spellchecker is a tool which checks the spelling of the written text. It works the same way as in Microsoft Word?. When launched, the spellchecker dialog will appear and the checking will start automatically from the beginning of the document. If there is a misspelled word, it will appear in the spellchecker dialog, where you can either [Ignore] the suggestion or [Change] the word with the suggested one.
	Find & Replace	Opens the Find and Replace dialog. This dialog allows you to search for and/or replace specific text on the page
	Hyperlink Manager	Assigns a hyperlink to the selected text or image. The hyperlink dialog window will open. It allows you to choose the type of link you want to insert: Hyperlink, Anchor or E-mail. See also: Links
	Remove Link	Removes the hyperlink from the selected text or image. See also: Links

	Flash Manager	The flash dialog is used for working with flash files - inserting and uploading animations. See also: Adding a Flash Animation
	Media Manager	The Windows media dialog is used for inserting and uploading media objects (AVI, MPEG, WAV, etc.). It also lets you set the object?s properties. See also: Adding a Media Animation
	Document Manager	Pressing this button will open the 'Document Manager' dialog which allows you to link the selected text with another page. See also: Adding Page Links
	Format Stripper	Strips (removes) the formatting from the selected text. Removes Word?, custom or all formatting.
	Show / Hide Border	Toggles borders of all tables within the editor ON and OFF. The ON function works on tables which have hidden borders.
	Set Absolute Position	This button toggles the positioning type for a selected object. Pressing this button will allow you to drag and drop an object (image, table or media) freely within the editor. The default positioning type is relative, which means that an object is positioned inline (or relative) to other objects. When the positioning type is absolute, the object can be placed anywhere on the page
	Cut	Cuts the selected content and copies it to the clipboard. The [Cut] button works on selected text, image and/or table. Select the content and then [Cut] it. When using this tool, the cut text or image will be removed from the page and will be stored in the clipboard for later use. Please, note that only the last cut (or copied) item will be stored in the clipboard. This tool is very helpful if you have decided to change the place of a piece of text in the sentence or in the page.
	Copy	Copies the selected content to the clipboard. The [Copy] button works on selected text, image and/or table. Select the content first and then [Copy] it. When using this tool, the content will be stored in the clipboard for later use. Note that only the last copied (or cut) item will be stored in the clipboard. This tool is very helpful if you need to type the same text many times: just select the text, press the button, place the cursor on the new place and press the [Paste] button. This procedure works for images and/or tables as well.
	Paste	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. Place the cursor where you want the item to appear and press the [Paste] button.
	Paste from Word	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. The editor will clean all unnecessary Microsoft Office related tags. Place the cursor where you want the item to appear and press this button. In case the user is trying to paste Word content with the regular Paste button or Ctrl V, a dialog will prompt whether the Word markup should be cleaned. If the Clipboard content does not come from Word, the dialog will not be shown.
	Paste from Word cleaning fonts and sizes	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.) in Microsoft Word ?, you can [Paste] it using this button. The editor will clean all unnecessary Microsoft Office related tags plus font formatting. Place the cursor where you want the item to appear and press this button.
	Paste Plain Text	Pastes copied content from the clipboard into the editor. After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. The [Paste Plain Text] button works similarly to [Paste from Word] , but it removes all HTML formatting and pastes plain text, preserving the line breaks.

	Paste as HTML	After you have either [Cut] or [Copied] an item (text, image, etc.), you can [Paste] it using this button. This tool allows you to paste the HTML content of the Clipboard as code, which may be quite convenient for developer-oriented applications (e.g. support systems, forums, etc.) The pasted text will look something like this: <IMG src=" originalAttribute="src" originalAttribute="src" originalPath=" originalAttribute="src" originalPath=""" logo.gif"> <FONT face="Arial"><STRONG>What's new in this version</STRONG></FONT>
	Undo	Undoes the previous action. Pressing this button will [Undo] the last action you have made in the editor. This includes but is not limited to inserting tables, moving images and formatting text. Pressing the down arrow next to this button will open a dropdown where you can select from a list of previous actions.
	Redo	Redoes the last undone action. Pressing this button will [Redo] the action you have just undone. Pressing the down arrow next to this button will open a dropdown where you can select from a list of actions that can be redone.
Style	Style	Applies predefined styles to a selected element such as text, image, table, etc. This dropdown menu contains predefines styles contained in the project stylesheet. See also: Styles
Normal	Paragraph Style	Applies standard or predefined text styles to the selected paragraph. Click anywhere in the paragraph you want formatted and select the preferred style from the dropdown.
	Italic	Applies italic formatting to the selected text. Select some text and press this button to apply Italic formatting. If the cursor is positioned in a single word, pressing this button will apply italic to the entire word.
	Justify	Pressing this button will justify the selected paragraph to the left and to the right at the same time.
	Background Color	Changes the background color of the selected text. This dropdown allows you to change the background color of the selected text.
	Indent	This button indents a paragraph to the right. Each time this button is pressed, the paragraph will be indented further to the right.
	Outdent	Decreases paragraph indent to the left. This button works only if indent has been applied to a paragraph beforehand. To use this button, click anywhere in the paragraph you want indented to the left and press the button.
	Numbered List	Creates a numbered list from the selection. Select some text or place the cursor inside a paragraph and press this button to make the text a numbered list. Pressing this button again will turn the numbered list into a regular paragraph of text.
	Bullet List	Creates a bulleted list from the selection. Select some text or place the cursor inside a paragraph and press this button to make the text a bulleted list. Pressing this button again will turn the bulleted list into a regular paragraph of text.
	SuperScript	Makes text or numbers appear as superscript. When typing text, you may press this button to make the text that follows superscript. The button also works on selected text. You have to press the button again to switch to normal text typing.
	SubScript	Makes text or numbers appear as subscript. When typing text, you may press this button to make the text that follows subscript. The button also works on selected text. You have to press the button again to switch to normal text typing.
		Applies ~~strikethrough~~ formatting to selected text. Select some text

	Strikethrough	and press this button to apply strikethrough formatting. If the cursor is positioned in a single word, pressing this button will strikethrough the entire word.
	New Paragraph	Inserts a new paragraph. There is a difference between pressing this button and pressing [Enter]. The latter creates a new line keeping the paragraph formatting whereas [new paragraph] creates a new paragraph, with different paragraph settings which can be changed later on. This feature is important when you apply indentation and justification to text.
	Insert Symbol	Inserts special characters. Pressing this button will display a drop-down menu, displaying the special characters that can be added to the page. The special character will be inserted at the location of the cursor.
	Insert Form Element	Inserts a form element such as a text box, checkbox, button, etc. Pressing this button will display a drop-down menu allowing you to select the form element that you wish to insert.
	Horizontal Ruler	Pressing this button will insert a horizontal line at the current cursor position.
	Insert Date	Pressing this button inserts the current date at the current cursor position.
	Insert Time	Pressing this button inserts the current time at the current cursor position.

See also

System Toolbar
Contents Toolbar
Function Toolbar
Editor Toolbar
Skin Editor Toolbar
Page Template Editor Toolbar

Home > Toolbar Reference > Page Template Editor Toolbar

Page Template Editor Toolbar

Page Template Editor Toolbar Reference

icon/list	Name	Description
	Image Manager	Pressing this button will open the image dialog which allows you to manage images ? inserting, uploading and setting image properties.
	Hyperlink Manager	Assigns a hyperlink to the selected text or image. The hyperlink dialog window will open. It allows you to choose the type of link you want to insert: Hyperlink, Anchor or E-mail. See also: Links
	Document Manager	Pressing this button will open the 'Document Manager' dialog which allows you to link the selected text with another page. See also: Adding Page Links
	Insert Table	Inserting a table works similarily to Microsoft Word?. Click the 'Insert Table' button and select how many rows and columns are desired. The table will be inserted at the current cursor position. See also: Working with Tables
Tahoma	Font Name	Sets the font typeface. This dropdown allows you to change the font of the selected text.
2	Font Size	Sets the font size. This dropdown allows you to change the font size of the selected text.
B	Bold	Applies bold formatting to the selected text. Select the text and press this button to apply bold formatting. If the cursor is positioned in a single word, pressing this button will bold the entire word.
U	Underline	Applies underline formatting to selected text. Select some text and press this button to apply underline formatting. If the cursor is positioned in a single word, pressing this button will underline the entire word.
I	Italic	Applies italic formatting to the selected text. Select some text and press this button to apply Italic formatting. If the cursor is positioned in a single word, pressing this button will apply italic to the entire word.
	Background Color	Changes the background color of the selected text. This dropdown allows you to change the background color of the selected text.
	Align Left	Aligns the selected paragraph to the left.
	Align Center	Centers the selected selected paragraph.
	Align Right	Aligns the selected paragraph to the right.
A	Foreground color	Changes the color of the selected text. This dropdown allows you to change the font color of the selected text.
	Cut	Cuts the selected content and copies it to the clipboard. The [Cut] button works on selected text, image and/or table. Select the content and then [Cut] it. When using this tool, the cut text or image will be removed from the page and will be stored in the clipboard for later use. Please, note that

		only the last cut (or copied) item will be stored in the clipboard. This tool is very helpful if you have decided to change the place of a piece of text in the sentence or in the page.
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	Undo	Undoes the previous action. Pressing this button will [Undo] the last action you have made in the editor. This includes but is not limited to inserting tables, moving images and formatting text. Pressing the down arrow next to this button will open a dropdown where you can select from a list of previous actions.
	Redo	Redoes the last undone action. Pressing this button will [Redo] the action you have just undone. Pressing the down arrow next to this button will open a dropdown where you can select from a list of actions that can be redone.

See also

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Variable Editor Toolbar

Home > FAQ

FAQ

The 'FAQ' section includes answers to common questions, 'tips and tricks' and solutions to difficulties that users have previously encountered.

General Questions   Installation Questions

See also

Welcome
Getting Started
Installation
Basic Functions
Advanced Functions
Toolbar Reference

Home > FAQ > General Questions

General Questions

Is there a way to temporarily move a Project to my notebook while I'm out of the office?

Yes. as long as you have HelpConsole 2010 installed on your notebook, you can create a backup of the project from the web server and then upload it to HelpConsole 2010 on your notebook. See Backing up Your Project and Uploading a Project

Can the HelpConsole 2010 branding be removed from the published Help System?

Yes, you can remove all of the ExtremeEase branding. The company name and product name are displayed on some skins, but this can be easily changed to your branding or just removed. This is done by editing the Skin.

Can I hide pages in the Table of Contents until I've finished writing the content?

Yes, pages can be temporarily hidden via the 'Page Properties' dialog. For more information, See Conditional Content

*Is there a way to insert <p> instead of
 when the enter key is pressed?*

*No. Some html editors insert a <p> tag when the enter key is pressed, however mostly for the sake of simplicity, the HelpConsole editor inserts a
 tag when the enter key is pressed. To quickly insert a <p> tag, press CTRL M, or click the 'add paragraph' button on the toolbar.*

Can I customize the icons in the "Sibling Icon List" and the "Child Icon List"?

Yes. By default folder icons are displayed, but you can display custom icons by placing your own images in the 'images' folder with the format <pagename>.gif. For example if you had a page named "my page" then the image would be named "my page.gif". For more information, see Customizing Page Icons

See also

Installation Questions

Home > FAQ > Installation Questions

Installation Questions

Can HelpConsole 2010 be run on my company Intranet?

Yes. HelpConsole 2010 can be installed on an internal Intranet web server. Employees at any office branch can run the software via a Standard browser. The URL will be one of the following:
<IP Address>/HelpConsole2010 example: 102.5.3.100/HelpConsole2010
<Server Name>/HelpConsole2010 example: WebServer1/HelpConsole2010

Does HelpConsole 2010 run on a Unix web server such as Apache?

You can publish a static help system that will run on any server including Unix, Linux, etc. However in order to run the help editor or run a dynamic help system, the software must be installed on a Windows based server running IIS. See System Requirements for more details.

See also

General Questions

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