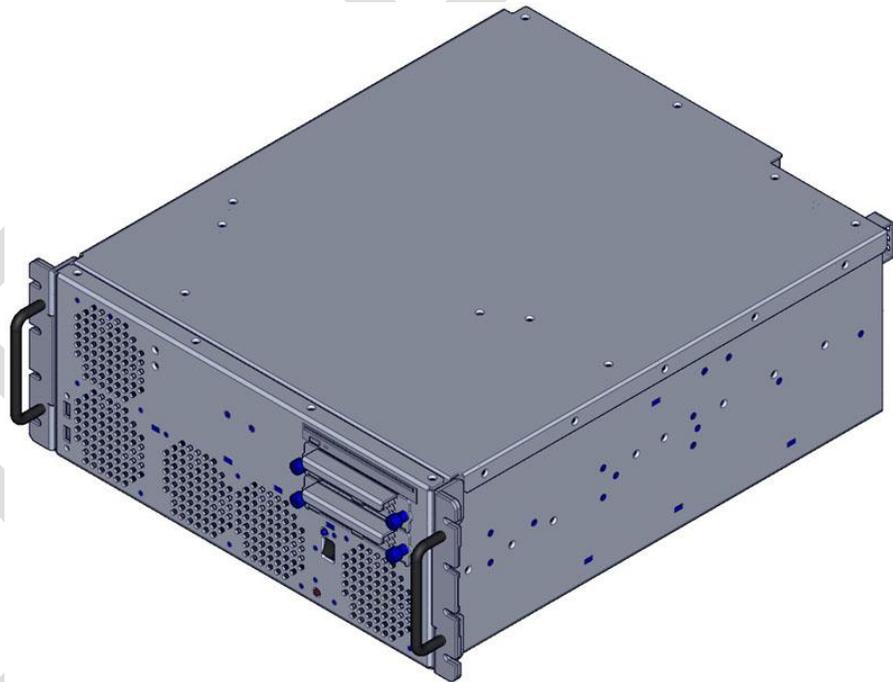




4U Single Quad Core Xeon PICMG Server SV-4102-X214

Operations Manual

279-MNL-006



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Dulles, VA 20166

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2 About TAG

2.1 Summary of Qualifications

TAG has served as a leading provider of IT solutions to DoD customers over the past 20+ years and has a long-standing and respected history of providing Systems Engineering, Electronic Equipment and Program Management support to US Military warfighters. Headquartered in Dulles, Virginia, TAG's state-of-the-art 35,000 sq. ft. engineering and manufacturing facility provides all the infrastructure, equipment, and manpower necessary to engineer, design, test, manufacture, and certify products to the rugged requirements of the tactical combat theater. Our facilities in Dulles, VA, San Diego, CA, and St. Louis, MO, allow for rapid deployment of products and support across the globe.

TAG quickly, efficiently, and cost-effectively tailors rugged solutions for large DoD programs with specific MIL-STD requirements. TAG's comprehensive Quality Assurance (QA) policy – enforced through application of our UL-registered ISO 9001:2000 certified processes – enables TAG to rapidly deploy systems and solutions that reliably withstand the stresses of the tactical environment. Today, there are over 20,000 TAG systems deployed across various weapons platforms throughout the US Military. TAG effectively balances all corporate assets – our people, expertise, infrastructure, and experience – to consistently and successfully execute and deliver to the DoD.

TAG's success lies in focusing on the corporate Mission Statement and leveraging the tenets of our business model to ensure the customer's expectations are exceeded throughout lengthy program lifecycles.

TAG's Mission is to resolve our customers' IT challenges with World-Class:

- *Engineering;*
- *Manufacturing and Integration; and*
- *Lifecycle Management*

TAG has a proven track record in implementing these tenets to serve as a trusted advisor to our Government customers. TAG uses this foundation to ensure risk is mitigated, expectations are exceeded, and the customer can consistently rely on the company, our equipment, and our services.



2.2 Core Competences

2.2.1 Engineering

TAG's engineering methodology is built upon Multi-Disciplinary Optimization (MDO) and rigorous design reviews. Although PMs drive the schedule at TAG, Engineering leverages Computer-Aided Design (CAD) tools, Computational Fluid Dynamics (CFD) modeling, rapid prototyping processes, and diverse test equipment and facilities to ensure requirements are being met at every step of the design. TAG Engineering follows a proven design-review process, ensuring all entrance and exit criteria are met at each stage. Rigorous documentation is compiled to demonstrate requirement compliance, risks are mitigated, and decisions are prudent – throughout the design process.

TAG prides itself on its engineering laboratories and facilities. Over the past three years, TAG has invested in several pieces of equipment that allow TAG to test and certify products directly onsite to the harshest environmental requirements of military standards – including the MIL-STD-810F and DO 160D.

TAG's onsite test equipment currently includes a Highly Accelerated Lifecycle Testing (HALT) Chamber, an Electromagnetic Interference (EMI) test chamber, and a high-/low-temperature thermal test chamber. TAG's facility also provides:

- A floor plan designed to support a cellular manufacturing model with modular assembly lines
- A dedicated 24-hour system burn-in room
- A modern production status tracking and Enterprise Resource Planning (ERP) system with external web collaboration capabilities
- Dedicated Quality Assurance workstations for system compliance and validation inspection

2.2.2 Manufacturing and Integration

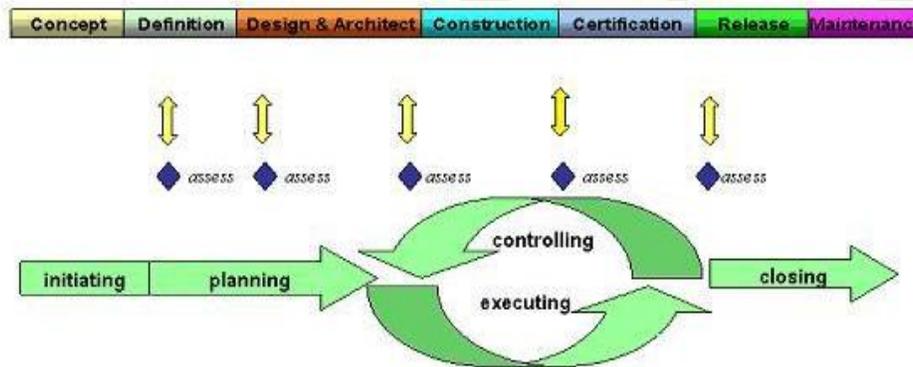
TAG implements Cellular Manufacturing processes through our compartmentalized, state-of-the-art production facility to minimize waste byproducts and maximize production efficiency. TAG's manufacturing facility is physically partitioned to model the major philosophies of Lean Manufacturing. Consistent with the model, each of TAG's



production cells are capable of operating in isolation; however personnel and tools are shared across all cells to streamline manufacturing operations, costs, and the production/integration scheduling. TAG’s floor technicians are cross-trained in multiple disciplines so they can be redistributed to any cell that encounters production bottlenecks, which ensures optimal efficiency.

2.2.3 Lifecycle Management

TAG’s world-class Program Management discipline models the renowned methodologies of the Project Management Institute (PMI) to ensure successful completion of the task at hand. Our Program Managers (PMs) serve as the voice of the customer – driving requirements to which the rest of TAG’s organization answers. As an explicit tenet of TAG’s corporate mission statement, the PMs not only track cost, schedule, and technical compliance throughout a project’s period of performance, but also ensure the customer is supported well beyond it.



Document Revision History

Date	Version Number	Updated By	Description of Changes
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3 About This Manual

3.1 Scope and Audience

This Manual provides an introductory overview of the SV-4102-X214. Designed to endure the rigors of harsh environments, this device can withstand shock and vibration, high and low temperatures. All of our devices are based on the latest Intel and AMD technology. Also, this device doesn't use Intel Core Due or Pentium M technology (only THS servers).

. Configuration options include extended memory and enhanced video optimization. All of our servers are backed by our world-class lifecycle management and post sales support.

3.1.1 Organization:

This manual is divided into the following chapters:

- **Chapter 1** Provides Cautions and Warnings.
- **Chapter 2** Provides operational information.
- **Chapter 3** Contains all relevant Procedures.

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Chapter 1

Cautions and Warnings.

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4 Safety Instructions

4.1 Types of Warnings used in this Manual

Read this manual thoroughly, paying special attention to the cautions and warnings.

4.1.1 Safety Symbols and Labels



DANGER



WARNING



CAUTION

These warnings and cautions indicate situations or practice that might result in property damage.

4.1.2 Conventions

4.1.2.1 Important Messages

Important messages appear where mishandling of components is possible or when work orders can be misunderstood. These messages also provide vital information associated with other aspects of system operation. The word “important” is written as **“IMPORTANT,”** both capitalized and bold and is followed by text in italics. The italicized text is the important message.

4.1.2.2 Warnings

Warnings appear where overlooked details may cause damage to the equipment or result in personal injury. Warnings should be taken seriously. Warnings are easy to recognize. The word “warning” is written as **“WARNING,”** both

capitalized and bold and is followed by text in italics. The italicized text is the warning message.

4.1.2.3 Cautions

Cautionary messages should also be heeded to help you reduce the chance of losing data or damaging the system. Cautions are easy to recognize. The word “caution” is written as “**CAUTION**,” both capitalized and bold and is followed by text in italics. The italicized text is the cautionary message.

4.1.2.4 Notes

Notes inform the reader of essential but non-critical information. These messages should be read carefully as any directions or instructions contained therein can help you avoid making mistakes. Notes are easy to recognize. The word “note” is written as “**NOTE**,”

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Chapter 2

SV-4102-X214

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5 SV-4102-X214 Overview

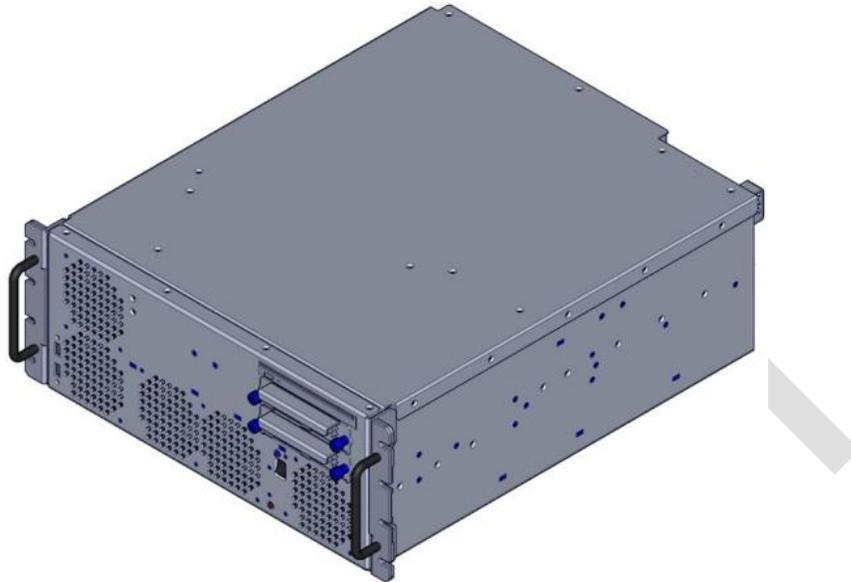


Figure 5-1 SV-4102-X214

5.1 Product Information

The SV-4102-X214 sets the standard for Servers with state-of-the-art technology. The newest Server can stand up to the harshest environments, and is designed specifically to be fully customized to support unique, mission-critical applications.

Your system may contain components not described in this User Manual. For detailed information on these components, refer to the manufactures website or contact TAG Technical Support at tech.support@tag.com.

6 SV-4102-X214

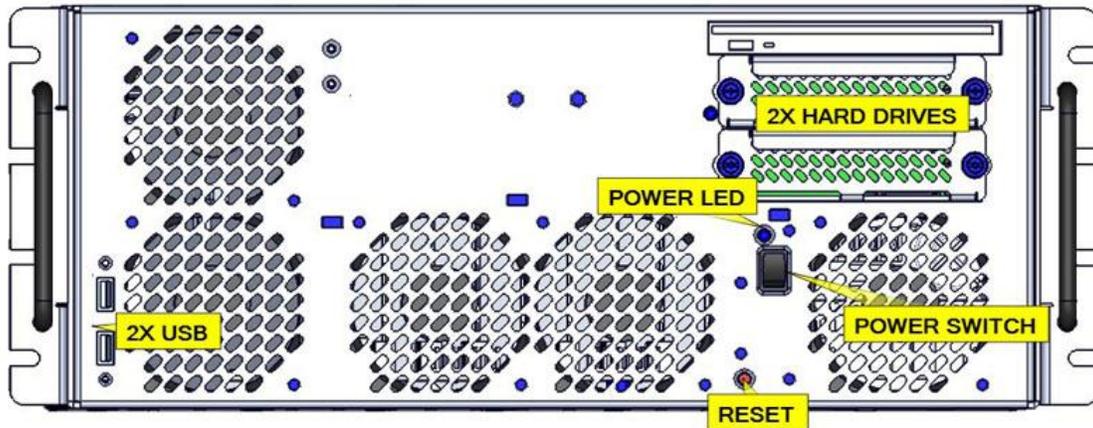


Figure 6-1 SV-4102-X214 (Front View)

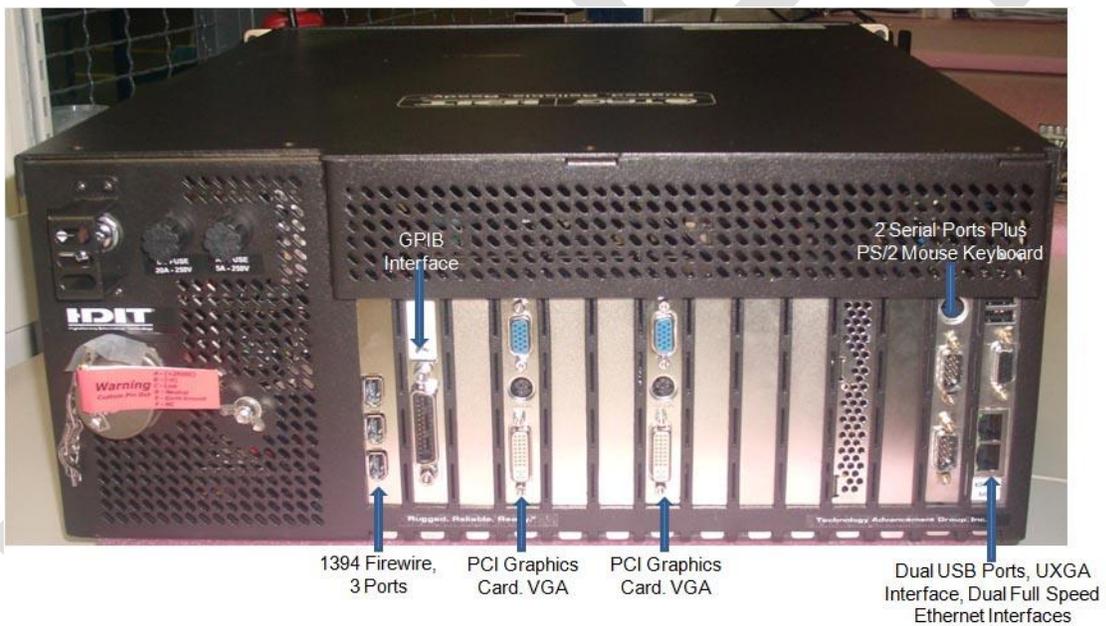


Figure 6-2 SV-4102-X214 (Rear View)

NOTE: The Power Input Toggle Switch has two (2) positions:

1. 28 VDC UP
2. 220 VAC DOWN

WARNING: It is imperative that the instructions on the warning label are adhered to.

CUSTOM PIN OUT:

- A. = (+28VDC)
- B. = (-V)
- C. = LINE
- D. = NEUTRAL
- E. = EARTH GROUND
- F. = NC



Figure 6-3 Warning Label

6.1.1 SV-4102-X214" Specifications

Chassis & Power Supply

- **Dimensions:** 7"H x 17.125"W x 20.750"D.
- **Weight:** 30 lbs.
- **Input Voltage:** The input power is 28VDC **OR** 220 VAC.

System Specifications.

- Intel Quad Core Low-voltage CPU (L5408, 2.13GHz).
- **Cache:** 12MB L2 Cache.
- **Memory:** 4GB (2 x 2GB Modules)/Expandable to 8GB. Type: FB-DIMM RAM.

System Management:

- Intelligent fan controller. With Custom Thermal solution to provide operation in extreme temperature environment
- Environmentally aware
- Acoustically optimized

Additional Components:

- 2X 3.5inch 15K-RPM SAS Hard Drives.
- Trenton PICMG 1.3 Sys/Host Board.
- IOB30 I/O Expansion Board.
- NI PCI-GPIB for Windows Vista/XP/2000.
- Server-Class PCI Express Backplane.
- IEEE 1394 FireWire® PCI Card.
- Adaptec 5805 Card.
- Low-profile DVD±RW/CD-RW drive

Maintenance and Repair

- The SV-4102-X214 is considered a line replaceable unit (LRU) and will be maintained and spared at the LRU level.

6.1.2 SV-4102-X214 Components

This section provides an overview of the most common components installed in the SV-4102-X214. Information is also provided on how to identify specific components within your SV-4102-X214. For detailed information on the specific components installed, refer the manufactures websites.

6.1.3 Server-Class PCI Express Backplane

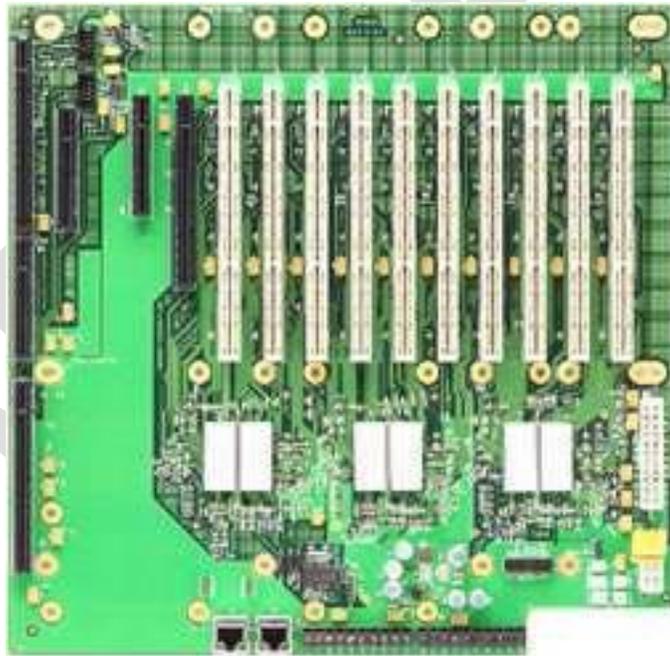


Figure 6-4 PCI Express Backplane

Specifications

- 14-slot form factor supports PCI Express, PCI-X and PCI option cards
- One SHB Express (PICMG 1.3) System
- Host Board Slot (Server Class)

SV-4102-X214

- One x16 and one x8 PCI Express Slot
- (mechanical)
- Two PCI-X 64-bit/133MHz Slots and Eight PCI-X 64-bit/100MHz Slots
- PCI-X slots support universal, 64-bit/32-bit PCI cards
- Four USB 2.0 backplane I/O connections**
- Two 10/100/1000Base-T backplane Ethernet ports**
- Operating Temp: 0°C to 60°C
- Storage Temp: -20° to 70°C
- Humidity: 5% to 90% non-condensing.

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6.1.4 Trenton PICMG 1.3 Sys/Host Board

The PCI Systems Host board (SHBs) offers a wide variety of board configurations designed to excel in your most demanding and diverse server-class computing applications. Dual-Core processor options provide two and Quad-Core processors provide four execution cores per CPU. For dual-processor board configurations, each CPU has its own independent system bus to reduce data bottlenecks while maximizing processing throughput. The four-channel memory interface features DDR2-667 FB-DIMMS with a maximum of 16GB.

NOTE: This Unit provides a Single Quad core CPU.

6.1.5 Trenton PICMG 1.3 Sys/Host Board Components

- Dual or Quad-Core Intel® Xeon® Processors with Independent Front Side Bus Support,
- Quad Channel DDR2-667 Memory Interface Up to 16GB
- Ultra ATA/100 Interface.
- Dual USB Interfaces.



Figure 6-5 Trenton PICMG 1.3 Sys/Host Board

SV-4102-X214

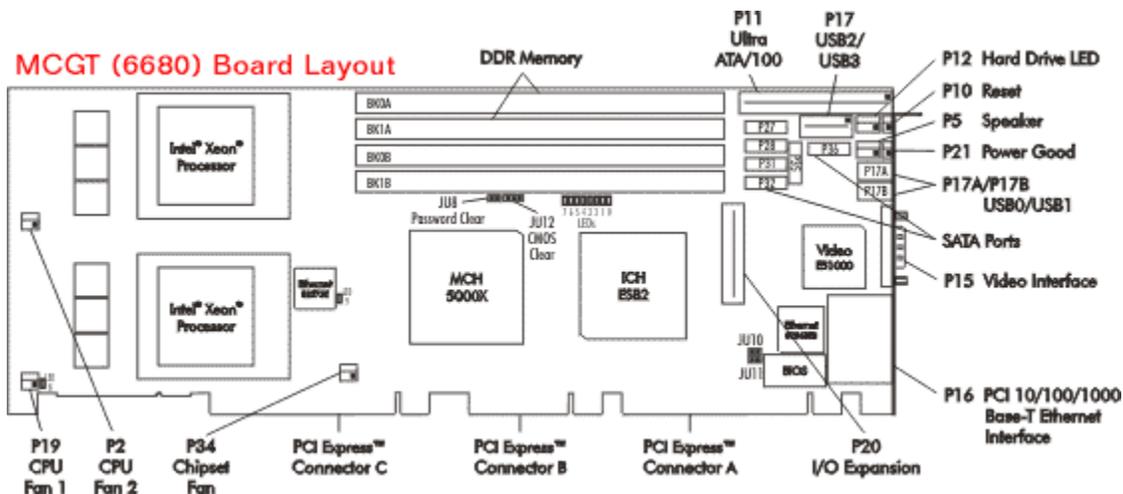


Figure 6-9 MCG-Series PICMG 1.3 PCI Express System Host Board

6.1.6 PCI Express System Host Board Components

- Dual- or Quad-Core Intel® Xeon® Processors and the Intel® 5000P chipset.
- A single-board design with two processors that provide up to eight processor execution cores per board (1 + 2 = 8)
- An independent 1066/1333MHz system bus for each processor.
- Support for 32-bit and 64-bit operating systems.
- A four-channel system memory interface with standard memory (16GB) and extended memory (32GB) support.
- Six SATA/300 ports that support RAID 0, 1, 5 and 10 drive arrays.
- Three Gigabit Ethernet interfaces and eight USB 2.0 ports.
- Supports PCI Express™, PCI-X and PCI option cards.
- Power and Backplane I/O Connector.
- Operating Temperature: 0° to 40° C. (3.16GHz X5460 CPUs)
- Operating Temperature: 0° to 55° C. (L5408 and LV5138 CPUs)

- Operating Temperature: 0° to 45° C.
- Air Flow Requirement: 300LFM continuous airflow
- Storage Temperature: - 40° to 70° C.
- Humidity: 5% to 90% non-condensing

6.1.7 IOB30 I/O Expansion Board

The IOB30 I/O Expansion Board for the Trenton PICMG 1.3 System Host Boards Optional plug-in module provides legacy I/O system support. This board Features two RS-232 serial COM ports and one PS/2 port on the I/O plate Additional on-board interfaces available Supports Trenton TQ9, MCX and MCG-series PICMG 1.3 SHBs



Figure 6-6 IOB30 I/O Expansion Board

Specifications

- Two DB9 serial port connectors on the I/O plate provide RS-232 COM functionality
- An I/O plate mounted PS/2 MiniDin connector supports PS/2 keyboard and mouse devices

- On board headers for additional parallel printer, floppy functionality or alternative mouse and keyboard connections

6.1.8 NI PCI-GPIB for Windows Vista/XP/2000

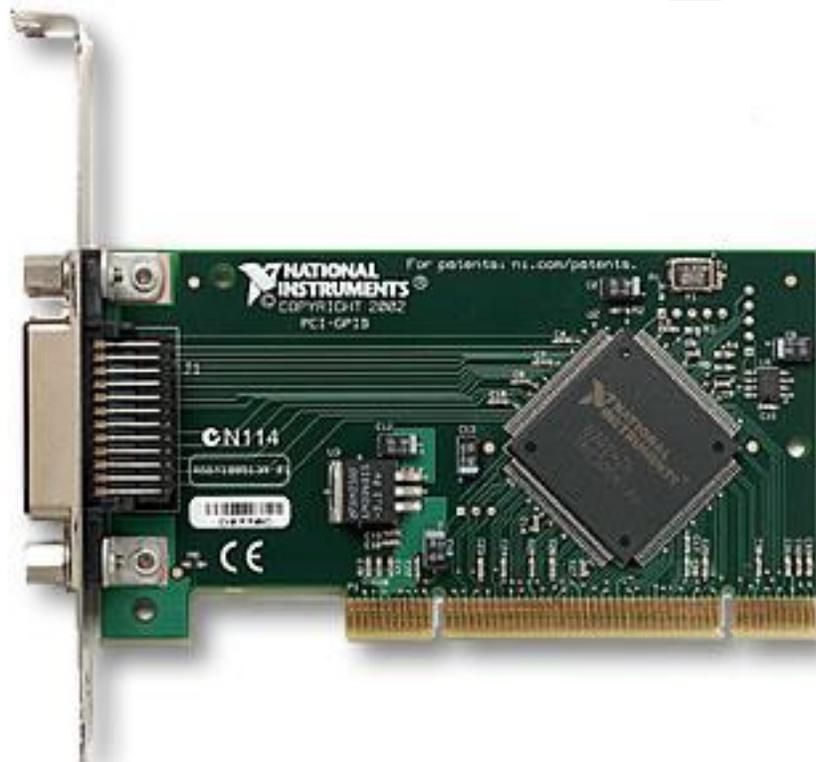


Figure 6-7 High-Performance GPIB Interface for PCI

Specifications

PCI-GPIB is a high-performance plug-and-play IEEE 488 interface for PCs and workstations with PCI expansion slots. You can use the NI PCI-GPIB in PCs running Windows Vista/XP/2000/Me/9x/NT.

Maximum IEEE 488 Bus Transfer Rates

- IEEE 488 interlocked handshake..... 1.5 MB/s
- IEEE 488 noninterlocked
- (HS488) handshake..... 7.7 MB/s

- (actual rates depend on system configuration and instrument capabilities)

GPIB Analyzer Performance

- Sampling rate..... 20 MHz
- Timestamp resolution 50 ns

Ethernet Performance

- 10BASE-T 10 Mb/s, full-duplex
- 100BASE-TX 100 Mb/s, full-duplex
- 1000BASE-T 1000 Mb/s, full-duplex

Power Requirements

- PCI-GPIB, PXI-GPIB, PCI-GPIB/LP (183617x-01-based board)
- +5 VDC 1.5 W typical, 2.25 W maximum
- PCI-GPIB, PXI-GPIB (188513x-01-based board) +3.3 VDC 0.4 W typical, 0.6 W maximum
- PCI-GPIB+ +3.3 VDC 0.6 W typical, 1.9 W maximum
- PCI-8232 +5 VDC. 4.4 W typical, 5.8 W maximum PXI-8232
- +3.3 VDC 3.0 W typical, 4.0 W maximum
- PCI signaling level Universal

Physical Dimensions

- PCI (183617x-01-based board)..... 13.3 by 10.7 cm (5.3 by 4.2 in.)
- PCI (188513x-01-based board)..... 12.0 by 6.44 cm (4.72 by 2.54 in.)
- PCI (low-profile) 12.0 by 6.44 cm (4.72 by 2.54 in.)
- PXI 16 by 10 cm (6.3 by 3.9 in.)

I/O Connectors

- GPIB.. IEEE 488 standard 24-pin
- Ethernet..... RJ45

Operating Environment

SV-4102-X214

- Ambient temperature..... 0 to 55 °C
- Relative humidity . 10 to 90%, noncondensing
- (tested in accordance with
- IEC-60068-2-1, IEC-60068-2-2,
- and IEC-60068-2-56)

Storage Environment

- Ambient temperature..... -20 to 70 °C
- Relative humidity .. 5 to 95%, noncondensing
- (tested in accordance with
- IEC-60068-2-1, IEC-60068-2-2,
- and IEC-60068-2-56)

Shock and Vibration

- PXI-GPIB, PXI-8232
- Functional shock 30 g peak, half-sine, 11 ms pulse (tested in accordance with
- IEC-60068-2-27; test profile developed in accordance with MIL-PRF-28800F)
- Random vibration
- Operating..... 5 to 500 Hz, 0.3 grms
- Nonoperating..... 5 to 500 Hz, 2.4 grms (tested in accordance with IEC-60068-2-64; nonoperating test profile exceeds the requirements of MIL-PRF-28800F, Class 3)

6.1.9 IEEE 1394 FireWire® PCI Card

Used to add FireWire® capabilities to PCs without FireWire® ports, or for current users desiring extra ports on an existing FireWire® system. Simply slides into an empty PCI slot.



Figure 6-8 IEEE 1394 FireWire® PCI Card

6.1.10 IEEE 1394 FireWire® PCI Card

- Add IEEE 1394 FireWire® capabilities to your PC, and instantly connect digital video camcorders, FireWire® storage drives, i.LINK® compatible devices and all other IEEE 1394 devices.
- Provides 3 additional 400Mbps FireWire® ports.
- Easy drop in, and user-friendly Plug-and-Play installation.
- Compatible with Windows® 98.
- Fully compliant with PCI v2.1 and current IEEE 1394 specifications.
- 64 Bit PCI card (also fits into 32 Bit PCI slots)
- 33 MHz/64 Bit and 33 MHz/32 Bit PCI Interface
- PCI 2.2 Compliant
- Fully backward compatible to 1394a
- OHCI Compliant 1394b Host controller with support for 100 Mb/sec. (12.5 MB/sec), 200

Mb/sec. (25 MB/sec.), 400 Mb/sec. (50 MB/sec.) and 800 Mb/sec. (100 MB/sec.) data transfer speeds.

- 1394b Cable power: 12V, 9W max from PCI bus and optional 12V internal connector for power from PC power supply
- Connect up to 63 devices, up to 16 devices daisy chained together in a single chain.

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6.1.11 Adaptec SAS RAID

The Adaptec RAID 5805 is equipped with industry-leading 1.2GHz DualCore RAID on Chip (ROC), the latest x8 PCI-Express connectivity, and 512MB of DDR2 cache to deliver over 250,000 IO per second and 1.2GB/s. Eight internal ports in this Unified Serial controller allow you to connect up to 256 SATA/SAS disk drives through SAS expanders. The Adaptec RAID 5805 features Adaptec RAID Code (ARC) with RAID levels 0, 1, 1E, 5, 5EE, 6, 10, 50, 60, JBOD, as well as Copyback Hot Spare.



Figure 6-9 Adaptec 5805

Adaptec RAID	5805
Form Factor	MD2 - Low Profile
Ports	8 internal
Connectors	2 SFF-8087 (int.)
Bus Interface	8-Lane PCIe
Processor	1.2 GHz Dual Core
Cache	512MB

Table 6-1 Specifications.

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6.1.11.1 Adaptec SAS RAID Specifications

RAID Features	<ul style="list-style-type: none"> • Supports up to 256 SATA or SAS devices using SAS expanders • RAID levels 0, 1, 1E, 5, 5EE, 6, 10, 50, 60 and JBOD • Quick initialization • Online Capacity Expansion • Copyback Hot Spare • Dynamic caching algorithm • Native Command Queuing (NCQ) • Background initialization • Hot-plug drive support • RAID Level Migration 	<ul style="list-style-type: none"> • Hot spares - global, dedicated, and pooled • Automatic/manual rebuild of hot spares • SAF-TE enclosure management • Configurable stripe size • S.M.A.R.T. support • Multiple arrays per disk drive • Dynamic sector repair • Staggered drive spin-up • Bootable array support • Optimized Disk Utilization
Management Utilities	Adaptec Storage Manager™ (ASM) <ul style="list-style-type: none"> • Java-based GUI Management Utility • Remote configuration, monitoring and notification • ASM OS Support: Windows, Linux, SCO, Solaris, • Microsoft VDS Support • SNMP, SMTP • Remote firmware updates 	ARCCONF <ul style="list-style-type: none"> • Command Line Interface Adaptec BIOS Configuration Utility (ACU) <ul style="list-style-type: none"> • BIOS level configuration utility • Flashable BIOS support
Operating System	Windows XP, Server 2003/2008, Vista, Red Hat Enterprise Linux (RHEL), SUSE Linux Enterprise Server (SLES), SCO OpenServer, UnixWare, Sun Solaris 10 x86, FreeBSD	
Physical Dimensions	5085/5405/5445/5805 — 2.5”H x 6.6”L (167mm x 64mm)	51245/51645/52445 — 4.6”H x 6.43”L (164mm x 116mm)
Operating Temperature(incl. battery)	0°C to 35°C (without airflow) 0°C to 55°C (with 200 LFM airflow)	0°C to 30°C (without airflow) 0°C to 55°C (with 200 LFM airflow)
Operating Voltage	0.45A @ 3.3V; 1A @ 12V	0.47A @ 3.3V; 1.8A @ 12V
MTBF	873,402 hours at 40°C	

Table 6-2 Adaptec SATA & SAS RAID Specifications.

6.1.12 3.5inch 15K-RPM SAS Hard Drive



Figure 6-16 3.5", SAS, Industrial Hard Drive

6.1.12.1 3.5", SAS, Industrial Hard Drive

The 300GB, 4-platter configuration provides low power consumption, high reliability, and faster internal data rates.

Functional Specifications

- Storage capacity (formatted) 1 300.0 GB
- Disks 1 2 4
- Heads (read/write) 2 4 8
- Bytes/sector 512
- Seek time Track to track Read: 0.2 ms (typ.) / Write: 0.4 ms (typ.)
- Average Read: 3.4 ms (typ) / Write: 3.9 ms (typ)
- Full track Read: 8.0 ms (typ) / Write: 9.0 ms (typ)
- Average latency time 2.00 ms
- Rotational speed (RPM) 15,000

- Areal density 112.8 Gbits/sq. in.
- Data transfer To/from media 179MB/sec rate
To/from host SAS: 3Gb/sec, SCSI: 320MB/sec,
FCAL: 4Gb/sec
- Recording code 60/62 MEEPRML
- Interface Dual Port SAS (RC Series), SCA-2
80Pin (NC Series), 68Pin Wide (NP Series),
Dual Port FCAL (FC series)
- Head positioning method Rotary VCM
- Start time 30 s (typ)
- Stop time 30 s (typ)
- Buffer size SCSI 8 MB
- SAS, FC 16 MB

Physical Specifications

- Power Voltage 5 V \pm 5%, 12 V \pm 5%
requirements Spin-up 12 V \pm 5% @ 2.5 A
(peak)
- A (peak < 100 us)
- 5 V \pm 5% @ 0.8 A
- Idle (typ.) SAS 12.8 W
- SCSI 12.4 W
- FC 13.4 W
- Dimensions (HxWxD) 25.4 mm x 101.6 mm x
146.0 mm
- Weight 800 g
- Ambient Operating 5°C to 55°C (HDD surface
60°C max) temperature Non-operating -40°C to
70°C
- Gradient 20°C/Hour (max)
- Relative Operating 5% to 95% (non-
condensing)
- humidity Non-operating 5% to 95% (non-
condensing)
- Max. wet bulb 29°C (operating)
- Vibration Operating 0.6 mm (5 to 20 Hz) / 1.0
G (20 to 300 Hz)
- Non-operating 3.1 mm (5 to 20 Hz) / 5.0 G (20
to 300 Hz)
- Shock Operating 65 G max. (2 ms)

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- Non-operating 250 G max. (2 ms)
- Altitude Operating 3,048 m (max.) (operation)
Non-operating 12,192 m (max.)
- Acoustic Noise (idle sound power) (typ.) \leq 3.6 bels (idle)

Reliability Specifications

- Mean time between failures (MTBF) 1,400,000 hours
- Error rates Unrecoverable errors 1 per 10¹⁵ bits read
- Seek errors 10 per 10⁸ seeks

6.2 Power Management

Modern motherboards provide Advanced Configuration and Power Management Interface (ACPI) settings such as wake-up, power button function and standby/suspend timers. These functions are configured in the CMOS Setup. (Section 8-4 BIOS Setup).

6.2.1 Power Supply

Two 300W DC power supply modules are supplied.

- One 300W DC module will supply power solely to the .backplane ATX connector.
- The second 300W DC module will supply all other power requirements. Including power supply to auxiliaries such as: Fans, HD, etc.



Figure 6-17 Zippy Power Supply

SV-4102-X214

6.2.2 Power Supply Components

Output Wattage

- 300W.

Dimension

- 225.00x100.00x40.50mm.
- 8,85x3.94x1.59" inch.

DC Input Spec

- Voltage: DC20V~28V
- Input Current: 20.0A (RMS) for 24VDC.
Inrush Current: 20.0A Max.
- Temperature range: operating 10°C~40°C.
- Humidity:operating:20%-95%, non-operating:10%-95%.
- Remarks: 85% is normal condition and 95% is with special coating process.
- Hold up time1.6ms minimum at full load & nominal input voltage.
- Dielectric withstand: input/output 1500 vac for 1 second.
- Input to frame ground 1500 vac for 1 second.
- Efficiency: 65% typical at full load*power good signal: on delay 100ms to 500ms.
- Overload Protection : 130±20%.
- Over Voltage Protection: +5v→5.5v~7.0v , +3.3v→4.0v~4.5v.
- Short Circuit Protection: +5v、 +12v、 +3.3v.
- Emi Noise Filter :fcc class a, cispr22 class a.
- Safety : ul 60950, csa 22.2 iec60950, tuv en60950.
- Remote on/off Control.
- The unit shall accept a logic open collector level which will disable/enable all the output voltage (exclude +5v stand by).

SV-4102-X214

- As logic level is low, outputs voltage were enabled.
- As logic level is high, outputs voltage were disabled.
- Cooling :two 40mm dc fans.

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Chapter 3

Procedures.

Electronically distributed. Subject to user discretion when printed.

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7 Procedures

The procedures within this Chapter contain relevant information to ensure the SV-4102-X214 maintains its maximum performance potential.

7.1 SV-4102-X214 Startup

1. Check to make sure that all the cables are seated and connected correctly to the back of the unit such as keyboard, mouse, monitor video cable and both power cables.
2. Then Press the **power switch** ON to start the computer (power switch is located in the front of the unit)
3. Once the unit starts, System will go thru Power On self Test (POST) (no action is required at this time)
4. At windows dialog box press **Ctrl+Alt+Delete** at once to login
5. Type in the **correct user name** and **password** and then press **enter** to login
6. Once the operator is logged on to the unit they could use the computer as they wish.

NOTE: Assuming the SV-4102-X214 is not connected to any network.

7.2 SV-4102-X214 Shutdown

1. The operator needs to save all data, and then close all applications.
2. Once all data is saved and applications are closed, click on **Start menu**, select **shutdown** and then click **OK** to shutdown the computer.

NOTE: Holding down the front panel "on" switch for two (2) seconds shuts down the machine it does not save files. This is an immediate power off switch.

7.2.1.1 Passwords

In most cases a user (startup) password and a supervisor (setup) password can be set in the

CMOS. When a Setup password is required, the computer will prompt for it when you try to access the BIOS setup. When a Startup password is configured, the computer will prompt for it at every startup.

The CMOS password can be reset by shorting the "CMOS restore to factory defaults jumper" or by temporarily removing the CMOS battery.

8 Identifying Server Components Using Device Manager

The Device Manager is one of Windows' most useful diagnostic tools. It lets you see all of the devices attached to your computer, and which resources they are each using. To access the Device Manager do the following:

1. Click **Start**, point to **Settings**, and then click **Control Panel**. (Figure 8-1).

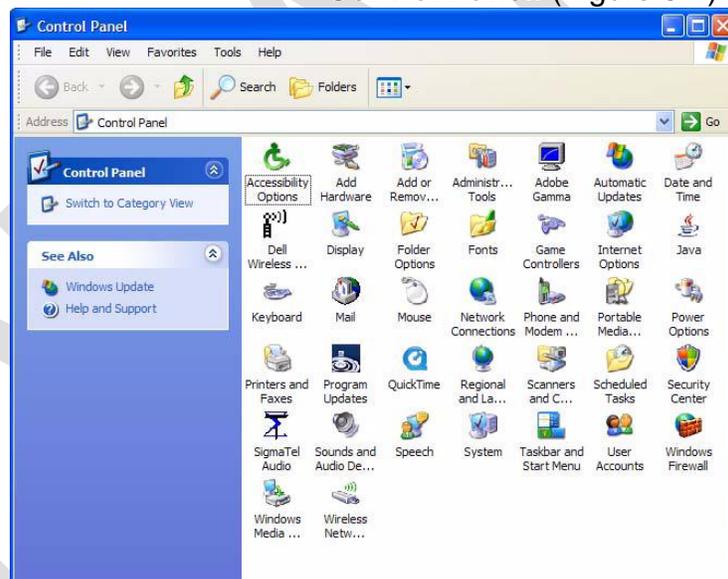


Figure 8-1 Control Panel

2. Double-click the **System** icon. (Figure 8-2).

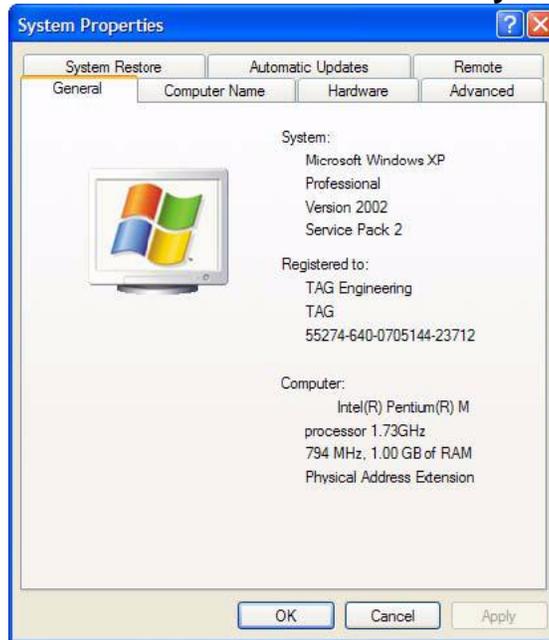


Figure 8-2 System Properties

3. Click the **Hardware** tab, and then click the **Device Manager** button. (Figure 8-3).

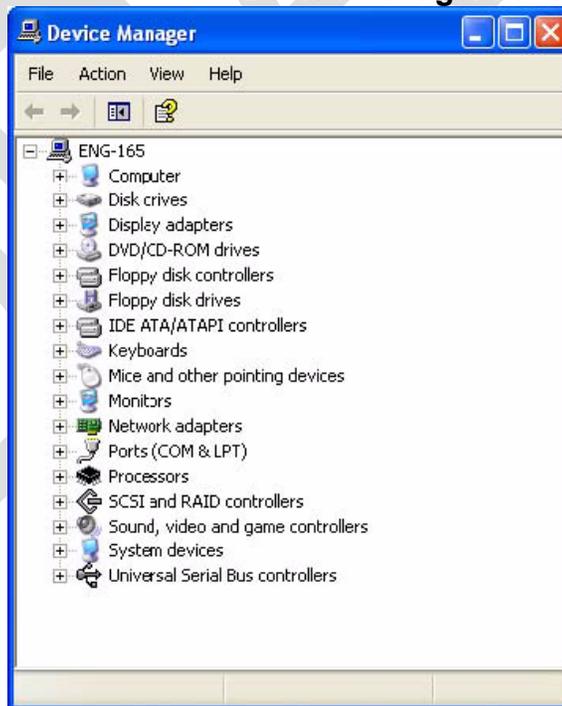


Figure 8-3 Device Manger

After opening Device Manager, you will see a list of all the devices Windows detected on your system. The Device Manager display is recreated each time the computer is started, or whenever a dynamic change to the computer configuration occurs, such as addition of a new device while the system is running.

NOTE: *To include hidden devices, on the View menu, click Show hidden devices. A check mark next to Show hidden devices indicates hidden devices are showing. Click it again to clear the check mark. Hidden devices include non-PnP devices and devices that have been physically removed from the computer but have not had their drivers uninstalled.*

The devices shown represent the computer's current hardware configuration information. Any non-functioning devices are displayed with an exclamation point, indicating that a problem exists with the device; disabled devices are displayed with a small red "x" over the icon.

You can use Device Manager to enable or disable devices, troubleshoot devices, update drivers, use driver rollback, and change resources such as interrupt requests (IRQs) assigned to devices.

8.1 Working with Device Properties

To display a device's properties do the following:

1. Access the Device Manager as described in steps 1 through 3. (Figure 8-4).

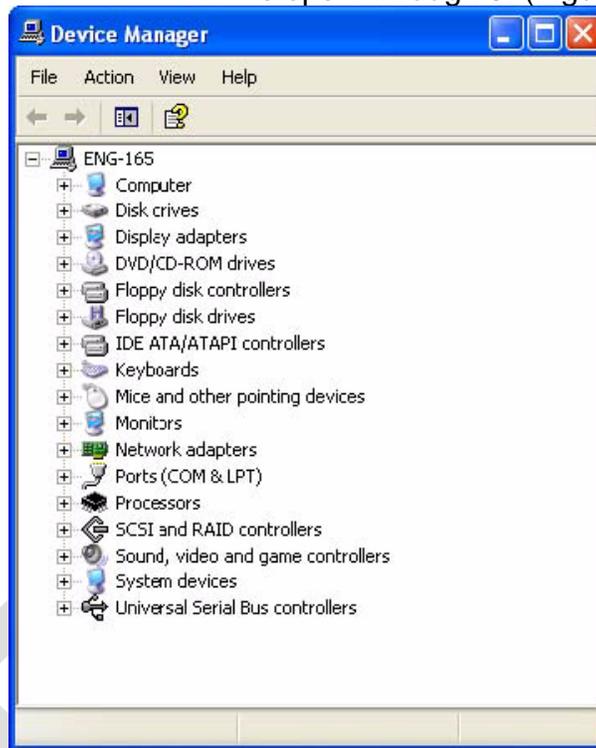


Figure 8-4 Device Manager

2. In the Device manager dialog box (Figure 4-4), double-click the device, or select the device and then click the **Properties** toolbar button. (Figure 8-5).



Figure 8-5 Properties Dialog Box

In the device's Properties dialog box, there might be several tabs. You can view the status and configuration information, as well as the device manufacturer, device type, and location in the upper portion of the General tab.

The Device status box in the middle of the General tab displays the status of the device, including any errors. If the device has any problems, the Device Status box briefly describes the problem, and usually describes the appropriate course of action to correct the problem.

3. Click **Troubleshoot...** to use the built-in mechanisms for detecting the nature of the problem.

Other tabs include the Driver tab, which displays the details of the driver being used. This tab also lets you update or uninstall the driver. The Resources tab displays the hardware resources being used. This tab allows you to see and resolve any conflicts caused by non-PnP devices. Along with these tabs, some devices have additional advanced settings or tabs for device-specific settings.

8.2 Installing and Removing Hardware in Windows

Plug and Play (PnP) is a standard that makes installing new hardware devices easier. Prior to PnP, installing new hardware meant finding and installing peripheral drivers and making sure the new device didn't conflict with another device. Theoretically, if you have a computer designed for PnP and are using a PnP operating system (like Windows), installing a printer, sound card, modem, or other peripheral is a simple matter of plugging in the device.

It's not always quite this simple. Assuming you are using a PnP computer, when you attach a PnP device, you may see a message indicating that Windows has recognized the new device—either immediately or the next time you start up your system. If Windows needs a driver that is not currently installed, you may at that point be asked to insert a disk or the Windows CD-ROM. If you don't see a message but the device appears to be working, you can assume that everything is fine.

8.2.1 Using the Add New Hardware Wizard

If the device is not working properly, try using the Add New Hardware Wizard. To run this wizard, do the following:

1. From the **Start** menu, point to **Settings** and then click **Control Panel**. (Figure 8-6).

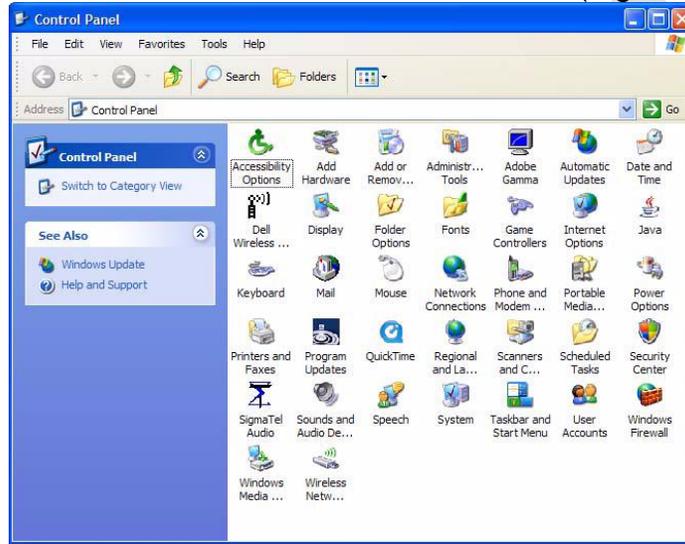


Figure 8-6 Control Panel

2. Double-click the **Add Hardware** icon. (Figure 8-7).



Figure 8-7 Add Hardware Wizard

8.3 Installing Legacy Peripherals

When you install what Microsoft calls a legacy peripheral, you will need to use the Add Hardware Wizard, as described to let Windows know about the new device.

NOTE: *The term legacy refers to anything that's no longer on the cutting edge.*

8.3.1 Removing Legacy Peripherals

When removing a legacy peripheral from your system, you need to let Windows know that the device is gone. This enables Windows to reuse the resources (places in memory and internal communications channels) that it previously allocated to that device.

To tell Windows that you have removed a legacy device, perform the following steps:

1. From the **Start** menu, point to **Settings** and then click **Control Panel**. (Figure 8-8).

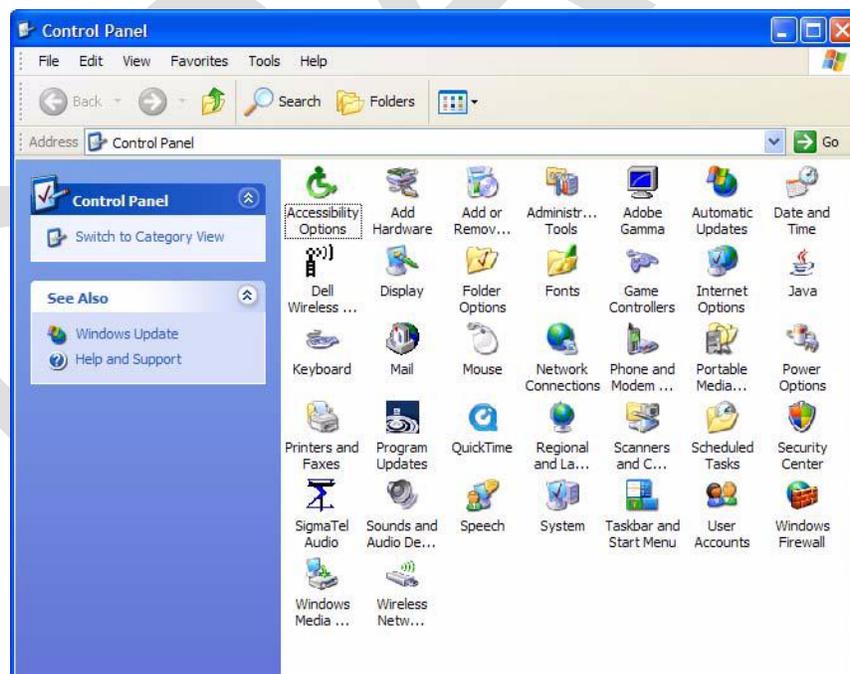


Figure 8-8 Control Panel

2. Double-click the **System** icon. (Figure 8-9).

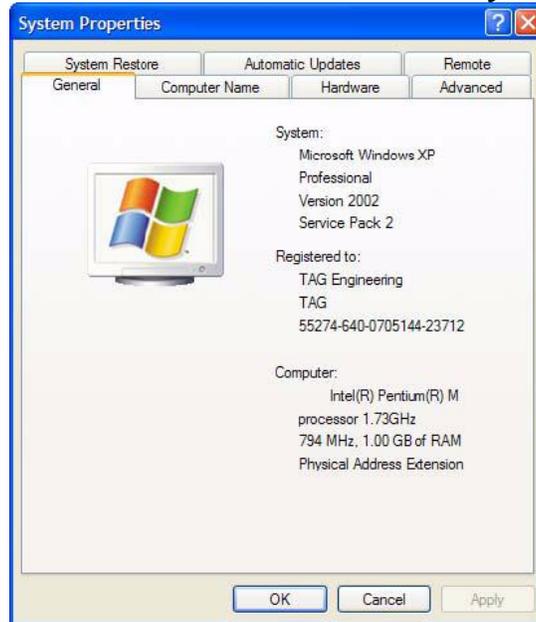


Figure 8-9 System Properties

3. Click the **Hardware** tab.
4. Click the **Device Manager** button. (Figure 8-10).

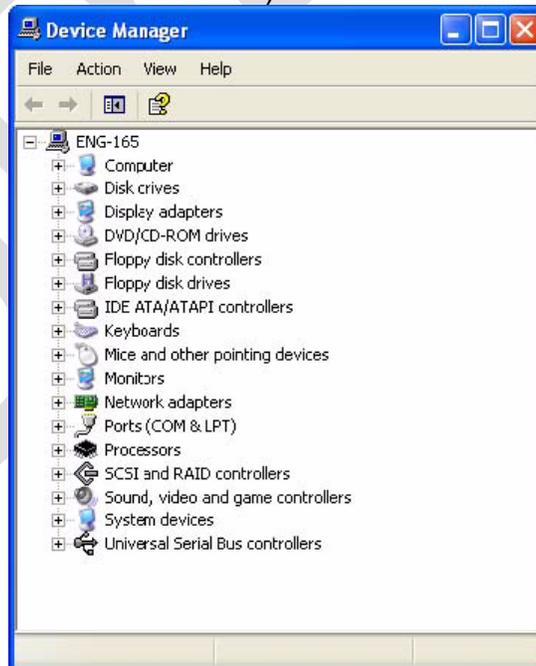


Figure 8-10 Device Manager

5. Click the **name** of the item you have removed from your system. If you don't see the item, look for a category heading that describes the type of device you removed, and then click the plus sign to its left to display a list of items in that category.
6. From the **Action** menu, click **Uninstall**.
7. Click **OK**.

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8.4 TAG Approved BIOS

The BIOS (basic input/output system) is the program stored on the CMOS that the server's microprocessor uses to get the system started after you turn it on. The BIOS also manages data flow between the computer's operating system and attached devices such as the hard disk, video adapter, keyboard, and mouse.

CAUTION: *The server's hardware and software was loaded and tested with a specific "BIOS" version. If you desire to have the BIOS updated, consult TAG technical support in advance as updates to your approved BIOS may cause your system to become unstable or inoperable.*

8.4.1 BIOS Configuration

Enter BIOS by pressing **Delete** when prompted in POST. Once the BIOS Configuration Utility has been entered scroll to the exit tab using the arrow keys. Under the exit menu option select "Load Optimal Defaults" when prompted select OK to load optimal defaults. Scroll back to the Main menu and ensure that all of the settings seen in the screenshots below are set. Upon exit ensure that settings are saved upon exit.

NOTE: A BIOS update is under review, as soon as that is completed an addendum to this manual will be dispatched.

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