Shun Tak Travel Services Ltd

journey-online.com

B2B User Manual

Revision 1.0

Prepared by E-comm Dept.

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1. Revision History

Revision	Date	Remarks		
1.0	31-May-2005	Based on web version 1.0.1		

2. Computer Requirement

We use the latest 128-bit SSL encryption method to build the security connection between your computer and our server. Nowadays normal browser should support the 128-bit SSL but we cannot guarantee the proper function of the website in all different browsers. The following is a standard application we use for testing and finds no problem.

Microsoft Windows 2000 Professional, Traditional Chinese version with Microsoft Internet Explorer 6.1

Microsoft Windows 2000 Professional, Traditional Chinese version with Firefox 1.0.4

3. Selection of Preferred Language

Visit https://www.journey-online.com, and you will see the following screen:



You may change the website language anytime by clicking the Language button



4. Search Availability (with or without Login)

After selecting your preferred language, another window will popup as follow:



5. TurboJET Booking Procedures

5.1 Login and Searching

All booking must be done after successfully login to the website, user is advised to login before searching:



Successfully login will bring you back to the product searching page:



Follow the same procedure as in "Section 4. Search Availability" to search for your desire route and schedule:



Select your desire route and schedule from the returned results:



5.2 Promotion Code / Ticket Type



5.3 Use of Voucher

If you have voucher, you can also use it to book act as a kind of payment.

Attps://210.177.213.202/ssp/basket/basket/basket_ald_frame jsp?em91dGU90 請選票種:九龍->深圳 票種 優惠券號碼 1) 4GTS ■ 票種詳情 確認 優惠考 3) \$189HKD ■ 確認 優惠考 3) \$189HKD ■ 確認 優惠考 4) \$189HKD ■ FVEE900025 #確認 優惠考 使用優惠券請按"確認優惠券" 4) \$189HKD ■ ###################################	U1944 Image: Constraint of the second constrated consecond constraint of the second constrates and
Any invalid voucher will get a	If voucher is valid, the entry window will refresh with related ticket
prompt for "Voucher Error".	type / promotion code. You can view the ticket type details popup
Please re-enter with a valid one.	window by clicking "Ticket Type Details".

Once you have finished promotion or voucher entry, click "OK" to close the popup window and update the shopping cart.

5.4 Booking and Payment

S.P. Online System - Microsoft Inte	met Explorer			-		You can see the
			Journe	ey Online	Ĩ	update status of your
			WARAM English 會員 j	wc9998 (QSZ001)		shopping cart.
ALCH TARK	安全3	t出	更換代理人 提為 預訂	付款		
購物證 ● 一一「新教室」	·····································	場噴射飛航	Ô Ô	Ő		Click "Booking" to
\$125.0HKL		Be and the second second		1.0.00		start booking your
整理時物盤 預訂 (準加型只會領容15分禮・截時 會自動時後・)	27 May 2005 08:00	\$109HKD	26 May 2005 14:30	\$109HKD		selected seats /
	28 May 2005 08:00	\$189HKD	26 May 2005 16:00	\$189HKD		tickots
有關資訊	29 May 2005 08:00	\$189HKD	26 May 2005 17:30	\$189HKD		
噴射発航班次表	30 May 2005 08:00	\$109HKD	27 May 2005 07:30	\$109HKD		
機場噴射飛航班次表	31 May 2005 08:00	\$109HKD	27 May 2005 08:30	\$109HKD		
禄場噴射飛航最短援影時 間			EXR: 2605/2005 (#12)	10 取消 援尊		Be remind that
	,			可更改日期及時間		shopping cart will be
1))建雄振要的货物種類, 放入購物證中。						emptied upon 15
2)於購物籃上,按						
預訂擬太唯正預訂。						mins of inactivity.
3)再確定所要購買的貸品 是否正確。						
4)選擇合適自己的付款方式,增入所有資料。						
5)又易光成,盛列印本真 以作記錄。	J					
© 2005 Crown Developme 影響編行時間間 250674	nt Ltd. All Rights Reserved.				-	\blacksquare

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You MUST click "Print" to print out the redemption letter for ticket redemption. Redemption letter is valid only if agent company chop is stamped on the provided area of the print out. Voucher MUST be presented together with the letter if it is used for booking.



Vers As customers need to hand in the redemption letter for tickets, agents are reminded that bookings for different groups and/or different product (TurboJET and SeaExpress) should be done separately.

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out of redemption letter.

Wednesday, 25 May, 2005, 12:34:23

		Journey Online
Tunac JET	换領票者:Chan Tai Man	訂位編號:ASP00000443 (3)
訂位詳情	搭乘日期及時間: 28 May 2005 16:00 航線: 九龍->深圳 參考編號: QIB1000531	票種: 經濟位 優惠: 4GTS
訂位詳情	搭乘日期及時間: 28 May 2005 16:00 航線: 九龍->深圳 參考編號: QIB1000532	票種: 經濟位 優惠: SEAO
訂位詳情	搭乘日期及時間: 28 May 2005 16:00 航線: 九龍->深圳 參考編號: QIB1000534	票種: 經濟位 優惠: 2ATE 優惠券: EVEE900029

乘客須知

米合分Aui 1.持券人須攜同此券前往下列指定售票處換領有效船票 2.此券須有旅行社或有關公司簽署及公司印章,方才有效 3.若此券是用優惠券付款,請一併出示該優惠券換領有效船票 4.此券不得塗改,如違作廢 5.使用此券時,以客輪(船公司)之乘客及行李載運之條例為準 6.客輪(船公司)有權隨時終止本券之使用而毋須預告通知

售票處:

香港:信德中心三樓 九龍:中港客運碼頭 澳門:新港澳碼頭二樓 深圳:福永碼頭

旅行社或公司蓋印

https://210.177.213.202/asp/payment/ ...

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6. SeaExpress Booking Procedures

6.1 Login and Searching

The procedures for login and searching are the same as booking TurboJET. Please refer to section 5.1 for details.

Notes: SeaExpress mininum transfer time limit

Air to Sea Ticket, please reserve the seat after 90 minutes of plane arrival

Sea to Air Ticket, please reserve the seat before 2 hours 45 minutes of plane departure

6.2 Promotion Code / Ticket Type

The procedures for using promotion code / ticket type are the same as booking TurboJET. Please refer to section 5.2 for details.

6.3 Use of Voucher

The procedures for using voucher are the same as booking TurboJET. Please refer to section 5.3 for details.

6.4 Passenger Information

All passenger information MUST be entered correctly to allow check-in and boarding to the ferry.



book again. Please confirm your schedule before enter to save time.

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Be

6.5 Booking and Payment

The procedures for booking and payment are the same as using TurboJET. Please refer to section 5.4 for details.



Below is a sample print out of the redemption letter for SeaExpress.

Wednesday, 25 May, 2005, 16:28:08

	_			Journey Online		
- Louiker			訂位編號:ASP00000450 (4) 應配編號: 954687564A 國籍: USA			
旅客資料	撇客姓名: CHAN TAI MAN 出生日期: 28 Feb 1968					
航班資料	航空公司: 飛機編號: CX CX222 搭乘日期及時間: 26 May 2005 14:00 航線: 香港機場->深圳機場 参考編號: QIB1000561		編號: 22	飛機抵達/離期時間: 2005-05-26 08:29:00.0		
訂位詳情			00 印度46	票種: 經濟位 優惠:		
旅客資料	旅客姓名: CHAN : 出生日期: 07 Jul 1	SIU MA3 941	N	週回編號: 123456789Q 國籍: VNM	1	
航班資料	航空公司: CX	1		航空公司: CX	飛機腦號: CX222	Wednesday, 25 May, 2005, 16:28:0 : 飛機進達/雇用時間; 2005-05-26 08:29:00.0
訂位詳情	挤垂目朝及時間: 26 May 2002 航線: 香港機場-> 参考編號: QIB1000562		訂位詳情 搭乗日期及時間: 26 May 2005 14:00 航線: 香港機場>深圳機場 參考編號: QIB1000564			票種: 經濟位 優惠: 2ASK 優惠券: EVEE900041
服客資料 航班資料	旅客姓名: CHAN : 出生日期: 04 Jun 1	SEE 1995	 株容須知 株式加加 市内市市市 市内市市市 市内市市市 市内市市市 	上学記94時 6 1 (第111日) 750 1 (第111日) 750		
訂位詳情	10.552700. CX 将乗日期及時期: 26 May	2005	使用空海直测行李之 · 承害使用"空海行 國際機場-機場噴射! 和及航空公司查询留 · · · · · · · · · · · · · · · · · · ·	#客: 本点時展作"的分詞和高載少20分辨到違香港 軟造22形位→ 兼客使用此服務前、請応加行 新資料・		旅行社或公司蓋印
旅客資料	航線: 香港機 參考編號: QIB100	蜐-> 0563	來方的外和進出後並 是費行李托羅之行李 普通位:不相違202 性證実護及加拿大 移位來各最多2件 移行行李不超過3	小時知道海天客運商加加型登機手續。 庁 棄単位:不超進30公庁 行参 20斤		
航班資料	重客观名 CHAN 出生日期: 29 Sep	BE B 1960	 長、間、高融和? 超出之行李收費/ 超出之行李收費/ 空尚轉駁乘客可见/ 收費信每件通幣30元 	5組進158風米63年) 1455公庁通常20元 現任道一件行李(美國及加拿大乘客閉售兩件),起出2 -	272.04	
https://210.177.213.20	02/asp/payment/		1. 米市只能在無目目前 下一起因。 2. 持作人類難形此外的 3. 此作用有加行社成有效 4. 此此外是用地使水和成功。 5. 此作不可以推成的成功。 5. 此作不可以推成的成功。 5. 此作不可以推成的成功。 5. 化和加尔公司、利用物理》	如何的说道,本就过我们就是这些,要求了他的事 11下列和注意的最高级的作为和的 他们推动是这个的事件。为了有可能 他们推动了这些情况的我们的我们 在这一时之间,我们不是是这种的话题。 这一时之间,我们不是是这种的话题。		
			售票處:	香港:信徳中心三樓 香港:信徳中心地車B12號師 九龍:中港客道感頭 浅門:新港漢碼頭二樓 深圳:福永碼頭		

https://210.177.213.202/asp/payment/ ...

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7. Transaction History

After login, users can click on the "Booking Record" title on top manual (besides Login / Logout) to view the transaction history.



When done, just use the top menu to browse the other part of the website. Such as click the "Ferry" button to start another booking or search available sails.

8. Shopping Cart

You can manage the shopping cart to remove any selected items at your wish (such as in the case of not enough credit).



When done, just use the top menu to browse the other part of the website. Such as click the "Ferry" button to start another booking or search available sails.

9. Logout

Users are advised to "Logout" after using the online booking system. You will be prompted with messing "Logging out" when click the "Logout" button. Kindly wait for the page to refresh back to searching page before closing the window.

