

Polycom [™] RSS 2000 V3.0.000 Getting Started Guide



General Safety Precautions

Follow these rules to ensure general safety:

• Keep the area around the Polycom RSS 2000 unit clean, free of clutter and well ventilated.

• Decide on a suitable location for the equipment rack that will hold the RSS 2000 unit and is near a grounded power outlet.

•• Use a regulating uninterruptible power supply (UPS) to protect the RSS 2000 unit from power surges and voltage spikes, and to keep it operating in case of a power failure.

Hardware Specification
Pentium 4, 2.8Mhz,2G RAM,250G Hardisk.
Form Factor: 1U 19" rack mount
• Height: 1.73" (44 mm)
• Width: 16.83" (430 mm)
• Depth: 15.35" (390 mm)
Gross Weight: 22.4 lbs (10.2 kg)
• Power Supply: Thermal controlled 220W ATX AC power supply w/PFC
• AC Voltage: 100 - 240 VAC, 60-50 Hz, 5-3 Amps
XP OS



Preparations

Obtain the following information from your network administrator:

- RSS 2000 unit, Subnet Mask and Default Gateway IP addresses
- Gatekeeper IP address, Prefix, and E.164 of the RSS 2000.

Unpacking and Installing the RSS 2000

1 Place the RSS 2000 unit on a stable flat surface in the selected location.

2 To connect to the power source, insert the power cable into the Power connector on the rear panel of the MGC+ unit and insert the Power cable into the power source socket.

3 Connect the lan cable to LAN1 in the back of the system.

4 Turn on the power switch.





Initial RSS 2000 IP Configuration

The system is shipped with a default IP address:

IP Address:**192.168.1.254** Subnet Mask: **255.255.255.0** Gateway: **192.168.1.1**

There are two ways to change the initial IP address of the sytem:

- 1. Via a cross over lan cable
- 2. Via a RS232 or Telnet Console.
- 1. Changing the initial IP address via a cross over lan cable
- 1. Connect a cross over lan cable to LAN1 in the RSS 2000.
- 2. Set your laptop to the same segment of the RSS
 - a. For example (in your laptop IP config setting):

Internet Protocol (TCP/IP) Properties				
General				
You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.				
Obtain an IP address automatically	,			
Output the following IP address:				
IP address:	192 . 168 . 1 . 253			
Subnet mask:	255 . 255 . 255 . 0			
Default gateway:	192.168.1.1			
Obtain DNS server address automatically				
O Use the following DNS server addresses:				
Preferred DNS server:				
Alternate DNS server:	· · ·			
Ad <u>v</u> anced				
	OK Cancel			



3. Open internet explorer and browse to:

http://192.168.1.254

4. Login to the system.

User name: administrator

Password: po	lycom
--------------	-------

Polycom RSS 2000 - Microsoft Internet Explorer
文件(F)编辑(E)查看(Y) 收藏(A) 工具(T) 帮助(H) 🦧 👔 👔 👔 👔
😋 局思 · 💿 · 🗷 😰 🏠 🔎 雅宗 🌟 收藏夫 🤣 🙆 · چ 🕷 · 🔜 🌾 🏭 🦓
離世 印) 🧃 http://172.21.103.127/login.php?lang=en 🗸 🗸 🛃 臨境
愛) ◆ 推崇 阿页 🔎 → ◆ ◆ 🖄 × 🚽 ◆ 🔹 ◆ 峻織 × 🔮 计算机状况 📖 共享空间 × 🖃 0) × 🖧 (17) × 🕤 × 😡 ◆
者 🕆 🛃 🕈 🕘 Folycom RSS 2000 🗸 🗴
POLYCOM RSS 2000 COPYRIGHT 2006 POLYCON INC. RLL REGHTS RESERVED Select Language
Welcome to Polycom RSS 2000 User Name: pointistrator Password: Domain:
Internet

5. Go to system configuration->IP setting and modify the IP address , you can set a static IP or chose DHCP . Click the save button and than reset the system.

COPVRIGHT 2006 POLYCOM INC. ALL RIGHTS RESERVED				
System Management	IP Settings			
+ System Information	LAN1			
- System Configuration				
IP Settings	Obtain an IP address auto			
Gatekeeper Settings	1P Address :	172.21.103.127		
User Customization	Subnet Mask :	255.255.255.0		
Backup/Delete Settings	Default Gateway :	172.21.103.254		
Stacking Settings	Obtain DNS server address automatically			
System Settings	Preferred DNS Server:	172.21.96.8		
Logger Settings	Alternate DNS Server:			
I Upgrade/Reset System		Save Clear		
+ Account Management		Clear		
+ Recording Setting				
+ Archives				
+ Live Streaming				



2.Changing the initial IP address via an RS232 Console or Telnet

Another option to modify the IP address of the RSS 2000 is using the RS232 console.

1.Connect to the RS232 port – and activate the console (9600, 8bits)

Login: polycom (or any administrator password) When login to the console, you will see the current IP address of the system.

Help ? – show all available commands Changing the IP Address: set lan1 static 172.21.100.20 mask 255.255.224.0 [gw 172.21.96.254]

Reset Password (back to polycom)

User may reset the password of the administrator to default to 'polycom'

reset password

Туре	? or	help	to g	get th	e help	informat	ion	
#								
#?								
	?							
	exit							
	help passw shutd resta	own						
	set l show	an1 s	tatio	: <ip></ip>	netma	sk <mask></mask>	[gw	<gateway>]</gateway>

Note !

The same steps apply also for Telnet connection.

Only one console can be connected at any given time (either Telnet or RS232 not both).

The system is now ready for use, for additional configuration refer to the user guide.



RSS 2000 Maximum Capacity

Scenario	Description	Maximum Capacity
Conference Recording	How many conferences can be recorded simultaneously	2 conference or 2 EPs dialing in the same time1 H239 recorded link at a time
Point to Point recording	How many point to point calls can be record (if both are dialing into the POLYCOM ™ RSS 2000)	1
H323 Playback	How many conferences can be playback in H323	10
Archive view	How many streaming can be reviewed (unicast) – based on the Web Server capacity	50
Multicast for archives	How many streaming can be reviewed (multicast) for existing archives	2
Clustering	How many RSS can be stacked to support ?	 There is no limitation for the amount of RSSs that can be in a single clustering group. 1.In clustering mode , each RSS2000 still can support 10 H.323 playback .For example :one H.323 endpoint connect to RSS-A , it playback an archive from RSS-B clustering with RSS-A , the H.323 playback resource it occupied is taken from RSS-A . (There is a pending issue here , please refer the part of pending issues , RSS-365) 2. Archive view from the web in clustering mode will web resources from the RSS that the archive is base, not from the RSS that the user is connect to.



Network TCP/UDP ports used by RSS2000

	Usage	Туре	Port Range
Manager		TCP	81
	Web	TCP	80
	https	TCP	443
	Trace	UDP	30011
	Gatekeeper	UDP	1719
-	RAS	UDP	1720
Endpoint/	Q.931 Socket	TCP	1720
H.323	H.245 Socket	TCP	1730-1739
-	Live Broadcast	TCP	1800-1801
	Audio / Video Data	UDP	2000-2099
	On demand Protocol	TCP	554
Media	On Demand Archive	TCP (optional)	554
	On Demand Archive	UDP(optional)	Random (for source port)

Notes Regarding On Demand Archive

The UDP ports used for on demand archives are randomly chosen. There are two ways to configure firewalls and Windows Media Player for usage with RSS2000 on demand archives.

1) Open an outbound UDP port range matching what is used by Windows Media Player, or open all UDP ports outbound from RSS2000 to effectively bypass the firewall for outbound traffic. Also open the port range used by Windows Media Player for inbound traffic to the viewing PC. This range is configurable in Windows Media Player, as seen in Figure 1 (Windows Media Player defaults shown). The user can check RTSP/UDP, check 'Use ports' and define the port range.

2) Disable UDP connections in Windows Media Player to force a TCP-only connection. This configuration utilizes only TCP port 554. As seen in Figure 2, unchecking RTSP/UDP removes the user's ability to specify a port range and forces all connections to use TCP 554 only.



otions		
Player Rip Mu	isic Devices	Burn Performance Library
Plug-ins Priva	cy Security	File Types DVD Network
From the I Protocols for MM Try to use the for RTSP/UDP RTSP/ICP HTTP Multicast Streams Allow the pla	nternet, 5 URLs lowing protocols v Vse ports	digital media content that is streamed when receiving an MMS URL: 7000-7007 to receive data ulticast streams
Streaming proxy Protocol	Proxy	
HTTP	Browser	
RTSP	None	
To change		nen click Configure. Configure
	JK Car	ncel Apply Help

Figure-1



Protocols for MMS U	Devices Security gs for playing o rnet.	Burn File Types	Performance DVD	Library
Protocols for MMS U		liaital media c		Network
	ing protocols w	hen receiving	g an MMS URL:	
Streaming proxy set	tings			
Protocol	Proxy			
	rowser Jone			
Select the protoco	e proxy setting:			gure

Figure-2



Polycom [™] RSS 2000 V3.0 Release Notes

RSS2000 V3.0 Upgrade User Guide

1, New Systems – New Installations

For new installations , customer need to activate the RSS before starting to use .

Process:

As you aware, RSS 2000 V3.0 includes two type of activation keys:

Keycode definition

Package Name	Description
K-keycode	Option Activation (Basic, Multicast, Clustering)
U-keycode	New Version activation (Will not affect the current
	installed options)

Log into RSS and go to Product Activation

System Management	Product Activation			
System Information	Serial Number :	0090FB097CB2		
Product Information	Current Running Version :	3.0.0.000 683, Build: Feb 26 2008 16:13:00		
Product Activation	Activation Status :	Activated		
+ System Configuration	Downloaded Version :			
+ Account Management	Minimum Version requirement :			
+ Recording Setting	Activation Key :			
+ Archives		Save Clear		
+ Live Streaming				
	Click the button below to registe	r your product at Polycom Resource Center and		
	Polycom Resource Center			

Click **Polycom Resource Center**, go to the PRC and under product activation:



Solutions Products Price	cing & Promotions Certification & Training Service & Support Sales
Product Activation	
Overview	You have been redirected to another site via pop-up window. If y your pop-up blocker and click the link again.
Professional Services	Software Upgrade Key Code
Support Services	To upgrade your software, please retrieve your software Key Code.
White Papers	Retrieve Software Key Code
Service Descriptions	To generate a Key Code for enabling system options, follow the directions below.
Services Sales Tools	
Product Support	Single License Number
Product Registration Product Activation	Please enter the License Number and Serial Number of your product to generate a Key Code. To retrieve a previously enabled Key Code, please enter the product's serial number and leave License Number blank.
	License Number:
	Serial Number:
	Key Code:
	Generate

For new installation, the system will be shipped with a K License, that will require the user to go to the PRC and receive a K Keycode:

	Single License Number	
to generate a Key Code.	Number and Serial Number of your product . To retrieve a previously enabled Key Code, .'s serial number and leave License Number	
License Number:	This license Number is provided with the	system (Single Page) - Enter here !!
Serial Number:		
Key Code:		
	Generate	

The user will receive a K Keycode with his options (Either none, Clustering or Multicast)

After entering the K Keycode – the user will need to go back to the PRC and receive now a U Keycode:

Retrieve Your Upgrade Key Code					
Single Upgrade Key Code					
	est software upgrade Key Code for your system, j e system Serial Number, the Version Number that click Retrieve .				
*Serial Number:	Model:				
*Version:	3.0 Need Help?				
	Retrieve				



Enter 3.0 in the Version field and enter the System Serial# in the Serial Number field , then customer will receive a U-Key code (As taken from the product activation section on the RSS 2000 Web UI):

	Product Activation	
- System Information	Serial Number :	DOGOFBOSFBFE
Product Information System Usage	Current Running Version : Activation Status :	3.0.0.000 683, Build: Feb 26 2008 16:13:00 Activated
Product Activation	Activation Status .	Activated
System Configuration	Downloaded Version :	
Account Management	Minimum Version requirement :	
Recording Setting	Activation Key :	
Archives		Save Clear
Live Streaming		Clear
	Click the butter below to reside	er your product at Polycom Resource Center and get an activation

After entering both the K Keycode and the U keycode the product will be ready to be used:

ict Information	
m Name :	Polycom Recording Streaming Server
ict Type :	RSS 2000
on :	3.0.0.000 683, Build: Feb 26 2008 16:13:00
num H.323 Connections :	10
num Archive Viewers :	50
num Recording Sessions :	2
tion Status :	Activated
Multicast	1
Clustering	✓)
3.0 Key code activation	•
	ct Type : on : uum H.323 Connections : uum Archive Viewers : uum Recording Sessions : tion Status : Multicast Clustering



2, Current Install base (Existing systems that require upgrade)

Preparation before Upgrade

1: Obtain the 3.0 upgrade package and activation keys from Polycom website or your local service center. Save it in a folder on your desktop.(more details , please read RSS2000 user manual v3.0)

pgrade package definition

Package Name	Description	
Part1:	With full function –support English and Japanese	
RSS2000.3.0.0.0_part1_full function_with		
English&Japanes&Chinese .pkg		
Part2:	Support all additional language (except English/Chinese and	
RSS2000.3.0.0.0_part2_additional language.	Japanese)	
Pkg		

Keycode definition

Package Name	Description	
K-keycode	Option Activation (Basic, Multicast, Clustering)	
U-keycode	New Version activation (Will not affect the current installed options)	

NOTE:

- For RSS2000 running System software 1.0, K-keycode and U-Keycode are both needed.
- For RSS2000 running 2.0, Only U-keycode is needed (It doesn't include multicast or clustering option, if you want to get these option, you need to buy another K-keycode).

How to receive Key code

Please refer same introduction in the part of "new installation"

NOTE:

- Before upgrade , Please check your current version , we have different process for v1.0 and v2.0 upgrade.
- Keep your RSS2000 powered on and connected to the network during the upgrade.



Upgrade from 1.0 to 3.0

1: Download upgrade package to RSS

- a) Log in to RSS, go to ". System Configuration > Upgrade/Reset System" page .
- b) Download the "RSS2000.3.0.0_part1_full function_with English & Japanes & Chinese . pkg" to RSS , then Restart

Note : For More details on the download file process $% \left({{\rm{B}}} \right)$, please read "RSS2000 user manual V3.0"

2: Activate your RSS by Keycode

- a) After rebooting, log into RSS, ". System information > Product Activation" page.
- b) Paste your U-Keycode, click save.
- c) Paste your K-Keycode , click save .

Notes : No need to restart

Polycom RSS 2000 Adm	in - Microsoft Internet Exp	lorer	
File Edit View Favorites	Tools Help		<u></u>
🌀 Back 🔹 🕥 🕤 💌	📓 🟠 🔎 Search 🤸	Favorites 🧭 🔗 头 😹 🔀	
Address 🕘 http://172.21.103.1	127/main.admin.php		Go Links
nolycom	RSS 2000	-21	1-222
System Management	Product Activation		
System Information Product Information	Serial Number :	0090FB06A080	
System Usage	Current Running Version :	3.0.0.013 663, Build: Feb 2 2008 18:09:51	
Product Activation	Activation Status :	Activated	
+ System Configuration	Downloaded Version :		
+ Account Management	Minimum Version requirement		
+ Recording Setting	Activation Key :		
+ Archives	100	(Save) Clear	
+ Live Streaming			
	Click the button below to regis	ster your product at Polycom Resource Center and get an activati	ion code.
	Polycom Resource Center		П
Done			🔮 Internet
🛃 start 🛛 🗿 Polyco	m R55 2000 Ad 🦙 Temp :	5hare-000	😻 🔍 2:25 PM

3: Check the status

Go to ". - System information > Product Information" page



+ System Information	System Name :	Polycom Recording Streaming Server	
+ System Configuration + Account Management	Product Type :	RSS 2000	
+ Recording Setting	Version :	3.0.0.000 683, Build: Feb 26 2008 16:13:00	
+ Archives	Maximum H.323 Connections :	10	
+ Live Streaming	Maximum Archive Viewers :	50	
	Maximum Recording Sessions	2	
	Activation Status :	Activated	
	Multicast	\square	
	Clustering	\forall	
	V3.0 Key code activation		

If everything is ok, the version # /Activation Status /V3.0 Key code activation should have same status . (For multicast and clustering option , if you buy these 2 option , your RSS will show same status , if not , it will not be showed)

Note :

Now you RSS can support **English**, **Chinese and Japanese**. If you want additional language options, you need to download and install the part with additional language options. For additional language options installation, please refer to the part in this documentation "Additional Language support ".



Upgrade from 2.0 to 3.0

1: Download upgrade package to RSS

- a) Log in to RSS, go to ". System Configuration > Upgrade/Reset System" page .
- b) Download the "RSS2000.3.0.0_part1_full function_with English & Japanes & Chinese . pkg" to RSS , then Restart

Note : More details about the download file process $% \left({{\rm{B}}} \right)$, please read "RSS2000 user manual V3.0"

2: Activate your RSS by Keycode

a) After rebooting, log into RSS, ". - System information > Product Activation" page.
b) Paste your U-Keycode, click save.

Notes : No need to restart .

No need to resi	art.		
🗿 Polycom RSS 2000 Adm	in - Microsoft Internet Exp	lorer	
File Edit View Favorites	Tools Help	1122	
🕝 Back 🔹 🕥 🐇 💌	🗟 🏠 🔎 Search 🤸	Favorites 🚱 🎯 🍓 🔜 🚳	
Address 🙆 http://172.21.103.1	127/main.admin.php		💌 🛃 Go 🛛 Links 🎽
	RSS 2000		1-2-2-2
System Management	Product Activation		
System Information	Serial Number :	0090FB06A080	
System Usage	Current Running Version :	3.0.0.013 663, Build: Feb 2 2008 18:09:51	
Product Activation	Activation Status :	Activated	
+ System Configuration	Downloaded Version :		
+ Account Management	Minimum Version requirement		
+ Recording Setting	Activation Key :		
+ Archives + Live Streaming		(Save Clear	
< ≩ Done	Click the button below to regis Polycom Resource Center	ter your product at Polycom Resource Center and get a	n activation code.
	om RSS 2000 Ad 🤤 Temp S	Share-□□□	🔮 🧐 2:25 PM
Start Polyco	om RSS 2000 Ad 🛛 🙀 Temp S		👽 🥹 2:25 PM

3: Check the status

Go to ". - System information > Product Information" page



+ System Information Sy + System Configuration + Account Management	oduct Information stem Name : oduct Type :	Polycom Recording Streaming Server
+ System Configuration + Account Management		
+ Account Management Ve	oduct Type :	RSS 2000
+ Recording Setting		
9	ersion :	3.0.0.000 683, Build: Feb 26 2008 16:13:00
+ Archives Ma	aximum H.323 Connections :	10
+ Live Streaming Ma	aximum Archive Viewers :	50
Ma	aximum Recording Sessions :	2
Act	tivation Status :	Activated
	Multicast	A
	Clustering	

If everything is ok , the version # /Activation Status /V3.0 Key code activation should have same status . (For multicast and clustering option , if you bought these 2 options , your RSS will show same status , if not , it will not be showed , In case the user already have installed K Keycode (Even on top of V2.0) with Clustering option – clustering will remain checked

)

Note :

Now you RSS can support **English**, **Chinese and Japanese**. If you want additional language options, you need to download and install the part with additional language options. For additional language options installation, please refer to the part in this documentation "Additional Language support ".



Additional Language Support

If you need 3.0 to support additional language (Not English/Chinese/Japanese) ,you need to follow this process .

Image version check

Please check RSS2000 image version following the commands below firstly. Only RSS2000 with image version 5 or above can be upgraded with additional language support.

1: Click on Start>Run>Enter "telnet 172.21.103.127 23" (without quotation marks), and Click OK. **NOTE:** The IP address above is for EXAMPLE ONLY. Please replace it with your RSS2000 IP address.

2: You will see a command prompt window after the command is executed. The window should look like below.

J Telnet 172.21.103.127	- 🗆 י
Please input your password:	· · · · · · · · · · · · · · · · · · ·

3: Enter the password for your RSS2000. Default password is polycom , then a system welcome screen appears.

🛤 Telnet 172.21.103.127	-	×

** **		
** Welcome to Polycom RSS 2000 Server **		
** **		
** Polycom RSS 2000 System Information **		
** **		
** Version: 3.0.0.000 **		
** **		
** Build: Feb 22 2008 11:39:54 **		
** **		
Physical Memory:2088412 KB Intel(R) Pentium(R) 4 CPU 2.80GHz		
LAN1: IP: 172.21.103.127 MASK: 255.255.255.0		
GW: 172.21.103.254 MAC: 00:90:FB:06:A0:80		
RSS2000 Service is RUNNING		
#		•



4: At command prompt, enter "imageversion" (without quotation marks)

5: If the version # is "5" (see the screenshot below), indicates the RSS2000 can be upgraded with additional language options.

🚥 Telnet 172.21.103.127	_ 🗆 🗙
** Welcome to Polycom RSS 2000 Server	**
**	**
** Polycom RSS 2000 System Information	**
**	**
** Version: 3.0.0.000	**
**	××
** Build: Feb 22 2008 11:39:54	**
**	**
***************************************	****
Physical Memory:2088412 KB Intel(R) Pentium(R) 4 CP	J 2.80GHz
LAN1: IP: 172.21.103.127 MASK: 255.255.255.0	
GW: 172.21.103.254 MAC: 00:90:FB:06:A0:80	
RSS2000 Service is RUNNING	
# imageversion	
Current image version(0):	
RSS2000 Runtime Image Version 5	
# _	
	-

6: If the image version is not 5, it will show **unknown version**, means if you want to support additional languages, need to refresh the image, the old image don't have full support for additional languages, so please contact your service provider.

🖏 Telnet	172.21.100.126		_
**	Welcome to Polycom RSS	S 2000 Server	**
××			××
жж	Polycom RSS 2000 Syste	em Information	**
**			**
**	Version: 3.0.0.000		**
**			**
**	Build: Feb 22 2008	11:39:54	**
××			**
	Memory:1039836 KB IP: 172.21.100.126	Intel(R) Pentium(R) 4 CPU	/ 2.80GHz
		MAC: 00:90:FB:09:7C:B2	
# imageve Current	image version(0):		
CUnknown #_	Version -		

Upgrade additional language package

- a) Log in to RSS, go to ". System Configuration > Upgrade/Reset System" page.
- b) Download the "RSS2000.3.0.0_part2_addtional languages . pkg" to RSS , then Restart



New Features (Compare with	V2.0.0.000)
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#	JIRA#	Features	Description
1	<u>RSS-248</u>	Clustering Improvements	RSS2000 should support active a recording task in next server when the recording capacity in last one is full .
2	<u>RSS-207</u> RSS-225	Gatekeeper Registration modes	New Gatekeeper registration modes to support different types of Gatekeepers
3	<u>RSS-247</u>	Turn on/off H.323 Playback	Configure Recording only system
4		Localization - languages support	WEB UI , TV-UI and documentation , IVR – VC 2.0 Common Languages suite
5		Siren22 Stereo Support	Support SIREN 22 Stereo in Single and Point to Point calls.
6	<u>EXT-405</u>	XML API Improvements	API provide the interface to support that administrator can select any archive send to any playback site.
7		Https/SSL mode	Meet Polycom Security policy
8	<u>RSS-239</u>	Windows security update policy	Disable update interface for end users , the update package will be provided with the new release package by Polycom. Meets Polycom Security policy
9	RSS-219	Disable Preview	Disable Preview (Security)
10	<u>RSS-220</u>	Restrict the max # of live streaming or web playback	Resource allocation Improvements
11	<u>RSS-274</u>	Media Tool Kit Enhancements	Media Tool Kit Enhancements, 4CIF/4SIF (SD) Transcoding, and Link to the install shield
12		Multicast improvement	Support Multicast for Live Streaming and Archive View using Polycom player
13	<u>RSS-54</u>	Streaming without recording	Streaming without recording – TV Menu option
14		Configure Lan Speed	Lan port configuration
15	<u>RSS-265</u>	HD Archive View availability – Progress Bar	Progress Bar indicate for HD Archive view
16	<u>RSS-234</u>	Email notification for NAT Topology	Email Link configuration for NAT Topologies



RSS2000 Policies and Limitations

Subject	Description
H.323 Alias length	The maximum length of the system H.323 alias name is 16 characters
Console Service	RS232 configuration: Baud rate 9600, Data bits 8, Parity None, Stop bits
	1, Flow control OFF.
	ONLY ONE connection to the Console service is allowed, either by
	RS232 or by Telnet, but not both.
Endpoint menu	1. When schedule a dial out & record from the Web UI, RSS will
	loopback the video and NEVER show the menu unless a menu
	operation (FECC arrow keys or DTMF 2/4/6/8) is given from the
	endpoint. 2. When a pre-defined endpoint dials into the RSS and the endpoint has
	the "immediate recording" option, RSS will do the same as above.
	3. When inviting an endpoint to a P2P recording room (using E.164
	number of the P2P room followed by #/* and E.164 number of the
	invited endpoint), the inviting endpoint will have the menu and the
	invited endpoint won't have the menu
	4. When two endpoints meet at a P2P recording room, only one of them
	can have the menu at a time.
P2P recording	Maximum bandwidth for a P2P recording room is 1024K. If video protocol
maximum bandwidth	for P2P recording room is H.264, then the maximum bandwidth is 768K
Archive file size	If the media file size exceeds 4GB, downloading it from Web UI may be
Madia Diawan	incomplete.
Media Player	Windows Media Player 9/10 is required. WMP 10 is recommended.
Support	RealPlayer can also be used if WMP is properly installed. QuickTime player is not supported.
	Some third party media player such as Media Player Classic (MPC) and
	VLC can also be used, but they were not certify
Archive playback	Archive playback with WMP does not support playback controls:
	Pause/Resume/FF/Backward, etc
H.323 playback	During H.323 playback, if there is packet loss and endpoint requests I-
	Frame, RSS cannot apply the request. Since all audio/video data are from
	the media file.
System Reset	Hard reset (power off and on) is not recommended.
	Reset should be done via the Web UI or Console service whenever
L DAD into gration	possible.
LDAP integration	Microsoft Active Directory only
H.323 preview	 Only two H323 devices can receive Preview –Meaning when there are 2 endpoints previewing on RSS2000, the third one connect to
	RSS2000 will not receive preview, if these two endpoints receiving
	preview stop to preview or disconnect, the third one still cannot
	receive, it need to re-connect.
	2. HD or SD archives cannot be previewed.
	3. No Transcoding for Preview – Meaning archive recorded in H263
	will not be able to be preview by an endpoint connected in H264 and
	vice versa, however – endpoint support H264 and H263 – in case the
	archive is in H263 – the playback will work well.
	4, In a clustered configuration, H.323 endpoint cannot receive a
	preview image of the archive that is not stored on the RSS unit that
	the endpoint is connected. This description should be added to the note her
Archive Converter	When using the RSS2000ArchiveConverter – the transcoded file loaded
	back to the RSS will be limited to 20 FPS
	1



Subject	Description
Calling with IP address to an RSS that is register with a GK - the call is	When working in routed mode with a gatekeeper, devices that are trying to call to the RSS – with IP address, will be rejected if they are not register to the same GK. This is the right policy when working with routed mode on the GK
rejected	
MGC Integration	 When working with the MGC in Video switching mode – the RSS will indicate HD You can disable HD or define the minimum rate for HD in the single point recording setting in the RSS V2.0, or as alternative disable the HD in system.cfg of the MGC
HDX Interoperability	Playback of H263 recording to the HDX may result with some video artifacts
Clustering	 Only the archives, the view right of which was "Allow All", can be shared. During clustering, the archives, that wasn't saved on the local RSS2000, can not be deleted, and it's properties can not be modified.
Hunting	 Each RSS 2000 is capable of 2 recording and 8 H323 playbacks (total of 10 H323 Connections). 1,When using the RSS Hunting function with Cisco GK – the GK will hunt to the next available RSS after the RSS is full with 10 H323 connection. 2, Hunting can only support by PN/SE2000; RDVISION GK ; Cisco GK .
Pause without recording (RSS-381)	RSS can not pause a streaming without recording task ,just to use stop function
V3.0 upgrade	V3.0 have 2 upgrade packages , can not be covered in one package , part is with all functions , part2 is with multi languages package, so some customer need to upload 2 packages . For details , please read the V3.0 upgrade guide
Multi language support	 image requirement: Languages (except English/Japanese/Chinese) require image V5.0. For details, please read the V3.0 upgrade guide (it is a part of this document) IVR support – RSS2000 V3.0 only support English/Chinese/Japanese IVR, RSS will play English IVR for all other languages – however, the user can manually upload any IVR he prefer to accommodate his language requirements
Upload Utility	H.263 / H.263+ 4CIF archives can not be uploaded to RSS
HD archives transcode status	When moving mouse cursor on the play button of an archive , if it is an HD archive being transcoding , so play button will be a special status , then you will see a percentage number to show the transcoding process Limitation is that if uses don't refresh the page , the percentage will not have any update



Known Limitations;

JIRA#	Subject	Description
RSS-120	Overlapping names	The monitor screen displays an overlapping names of VSX8000 and RSS in a MGC meeting room
RSS-136	VSX 5000-8000 Interoperability	The RSS 2000 support the VSX 5000-8000 when the VSX is set to motion (Not Sharpness nor Promotion)
RSS-141 VNGR-4291	RMX 2000 Interoperability	The RMX 2000 connects secondary to the RSS 2000 in the rate of 64Kbps (No support for G.728 at the RMX 2000 (RMX 2000 connect to the HDX and VSX at G.729A in 64K which is not supported by the RSS 2000)) – recording at this low video rate is not recommended in any case.
RSS-142	RMX 2000 Interoperability	While RSS2000 is connected to RMX2000 in SIF when the RMX is set to Sharpness , an archive of it is tagged as H.264 SD.
RSS-137	ViewStation Interoperability	ViewStation show blue then green screen at the beginning of a connection to RSS2000
RSS-121	IVRs	When recording an IVR message – it's require to add additional 1 second of silence for each recording, to prevent message truncation with VSX and Viewstations
RSS-129	Maximum frame rate for recording and playback	Maximum frame rate for recording and playback in the recording room is 20 fps in H.264 and 25 fps in H.261/H.263
RSS-130	Point to Point recording	HD is not supported in Point to Point recording. When using an HD endpoint it's recommended to dial directly to the recording room [RSS2000 Prefix][Recording Room Prefix] and not to connect to the Recording room via the H323 Menu.
RSS-157	Embedded Multipoint on the VSX	When recording a multipoint on a VSX – first connect the endpoint to the VSX and only than connect to the RSS 2000
RSS-148	Sony HG90 version: 2.11 Beta Interoperability	Sony HG90 can connect in HD only. The RSS 2000 menu is in CIF (Not in HD) as so the HG 90 will connect as secondary.
RSS-153	H239 Content resolution	The RSS 2000 support H263 content (Not H264) – as most endpoint currently support H263 content – in order to prevent interoperability issue, when playing back the stream (In H323) the RSS will not support H264 content (Lower common nominator)
RSS-154	Econf integration	France Telecom eConf can not get video from RSS
RSS-147	Aethra X7 integration	Connect Aethra X7 to RSS2000 @1920K ,the X7 sends 720p, but receives CIF from the RSS2000. RSS2000 can only support CIF/SIF for menu.
RSS-301	RMX 2000 integration	HD Recording with the RMX 2000 is supported only on full screen layout
RSS-391	2CIF/2SIF support	RSS can not encode 2CIF/2SIF as a standard resolution when transforming to WMV file , the WMV file is not correct resolution , just keep same scale with 2CIF or 2SIF , so the anemographic video will be showed on PC . Disable promotion on the VSX when working with the VSX
RSS-276	LAN Setting	The same LAN Speed need to be forced on the RSS side and in the switch side.
RSS-373	Stereo support	SIREN 22 Stereo is supported for H323 Playback. When playing the archive using windows media player - the archive will be played in mono.
RSS-256		RSS takes a while to respond to a "stop recording" action at endpoint , can not end and play IVR immediately .



Pending issues

JIRA#	Subject	Description
RSS-189	Integration with MGC	When working with the MGC in Video switching mode – the RSS will indicate HD You can disable HD or define the minimum rate for HD in the single point recording setting in the RSS V2.0
RSS-365	Clustering Limitation	Playback of an archive stored on an RSS2000 unit (Unit A) from the third EP connected to another RSS2000 unit (Unit B) may triggered termination of ongoing playback of the same archive on Unit A from two other EPs also connected to Unit B earlier than the third EP in a clustered two RSS configuration.
RSS-132	HDX	Playback of H263 recording to the HDX may result with some video artifacts
RSS-133	Interoperability	
RSS-282	FF or REW action within HD archive playback may cause some video artifacts	When performing Fast Forward or Backward on an HD archive (with the HDX) – some video artifacts
RSS-389	Distortion/freezing in converted video using media tool kit	Converting HD archive using the media tool kit to H.263 and uploading the converted file back to the RSS. When playing back the converted file with the VS or VSX some video artifacts may appear.