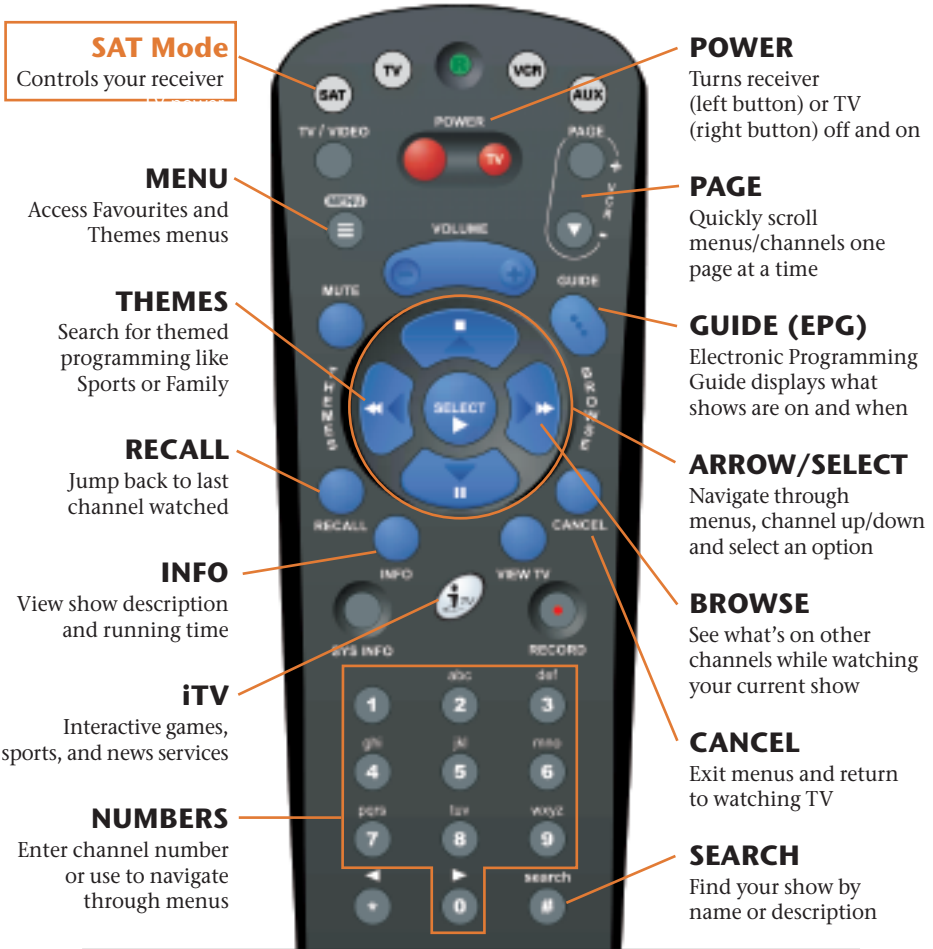


Remote Card

POWER UP! Use this card to familiarize yourself with the essential remote features that will put you in control of your TV viewing. Step-by-Step instructions on using these features are in the guide.

First, make sure you're in **SAT Mode** by pressing the SAT button.



Standard remote shown. See back for Personal Video Recorder (PVR) buttons. Models may vary.

NOTE: To use your ExpressVu remote to control your TV, VCR or other device, your remote will need to be programmed. See the *User Manual* for details for this and other buttons not explained here.

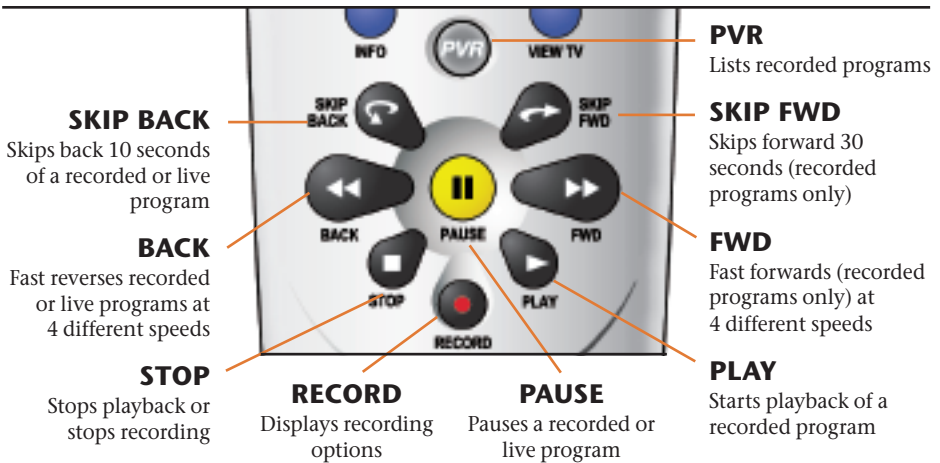
TECH TIP

Resetting your receiver solves most problems. To reset, hold down the **POWER button on the receiver** for up to 8 seconds, or until the green light goes off. It will turn back on automatically.

PVR Remote

If you have a PVR remote, you will have additional buttons and features beyond the standard remote. For any buttons not explained here, please see the *User Manual*.

First, make sure you're in **SAT Mode** by pressing the **SAT** button.



Trouble-shooting tips (see page 11 in the Guide for more tips)

Some channels in the EPG have a red/green background and I can't access them:

- Verify that you have a subscription. If you don't and would like to subscribe, you can order it through Channels on Demand on **channel 188** (if available), online at www.bell.ca/SelfCare, or call **1 888 SKY-DISH** to order.
- If you are a subscriber, but still don't have access, try resetting your receiver by holding down the Power button on your receiver for about 8 seconds, or until the green light goes out. If this doesn't correct it, please call **1 888 SKY-DISH**.



The strength of my signal keeps fluctuating:

- This could be caused by severe weather conditions. Wait out the storm and the signal will improve.
- Check that your dish is unobstructed for a clear signal path. Growing trees may be interfering with the signal.

I have no audio on any channel:

- Hold down the power button on your receiver for about 8 seconds, or until the green light goes out. Then let go. This will reset your receiver.
- Check that the volume is not turned down or set to mute.