

Integration Console User Manual



<http://www.BrightPtc.com>

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Chapter 1 | Access the Application

Bright Point Client Portal

To access the Integration Console, navigate your favorite browser to the Bright Point Client Portal: <http://clients.brightptc.com>.

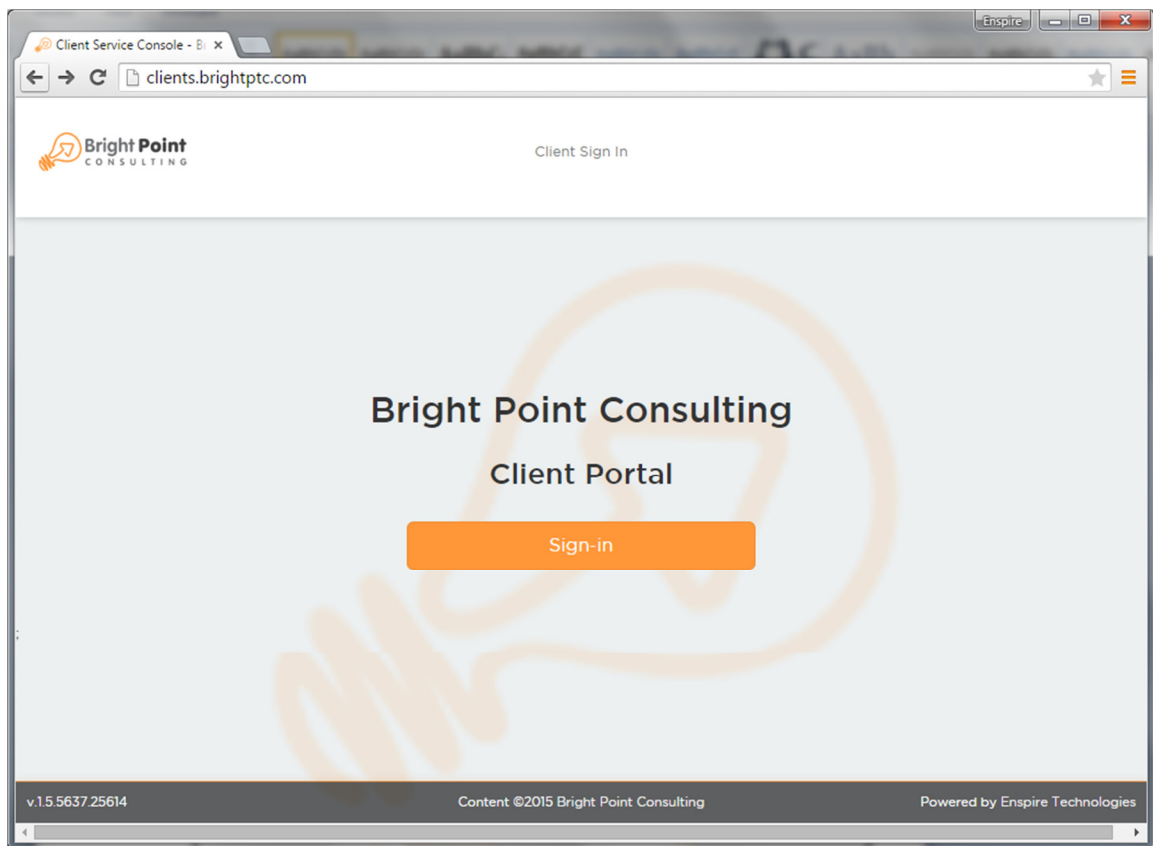
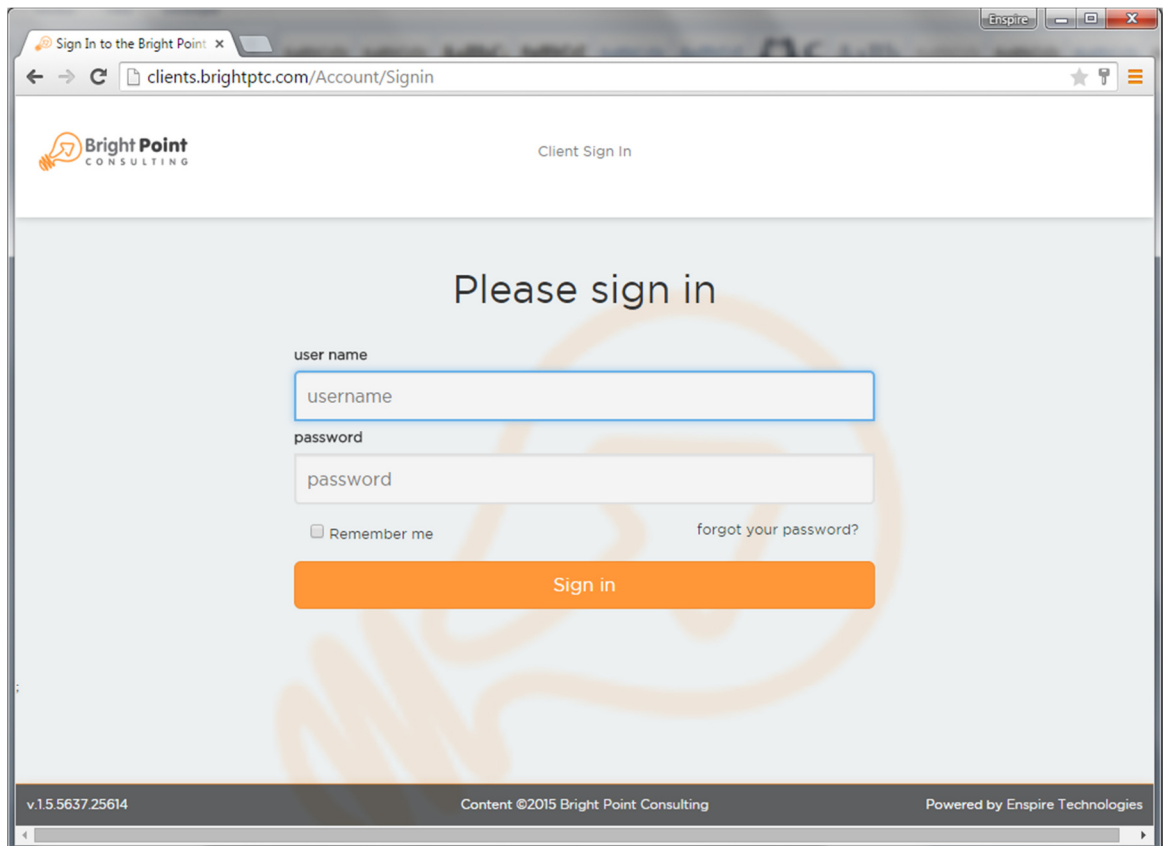


Figure 1-a – The Bright Point Client Portal

Sign In

Click the Sign-in button or link in the header to enter your authentication credentials.



The screenshot shows a web browser window with the URL `clients.brightptc.com/Account/Signin`. The page header includes the Bright Point Consulting logo and the text "Client Sign In". The main content area features the heading "Please sign in" and a form with the following elements:

- A "user name" label above a text input field containing the placeholder text "username".
- A "password" label above a text input field containing the placeholder text "password".
- A checkbox labeled "Remember me" and a link labeled "forgot your password?".
- An orange "Sign in" button.

At the bottom of the page, there is a footer with the version number "v.1.5.5637.25614", the copyright notice "Content ©2015 Bright Point Consulting", and the text "Powered by Enspire Technologies".

Figure 1-b – Enter Your Sign-in Credentials

Enter your login credentials and click the Sign In button.

When you are first added to the Client Portal, the app will send you an email with a temporary password.

Hint: Be sure to change the temporary password after logging in to something you will remember!

Forgotten password

Forgot your password? Click the [forgot password](#) link!

Enter your username – usually your email address – and the application will send you a new temporary password.

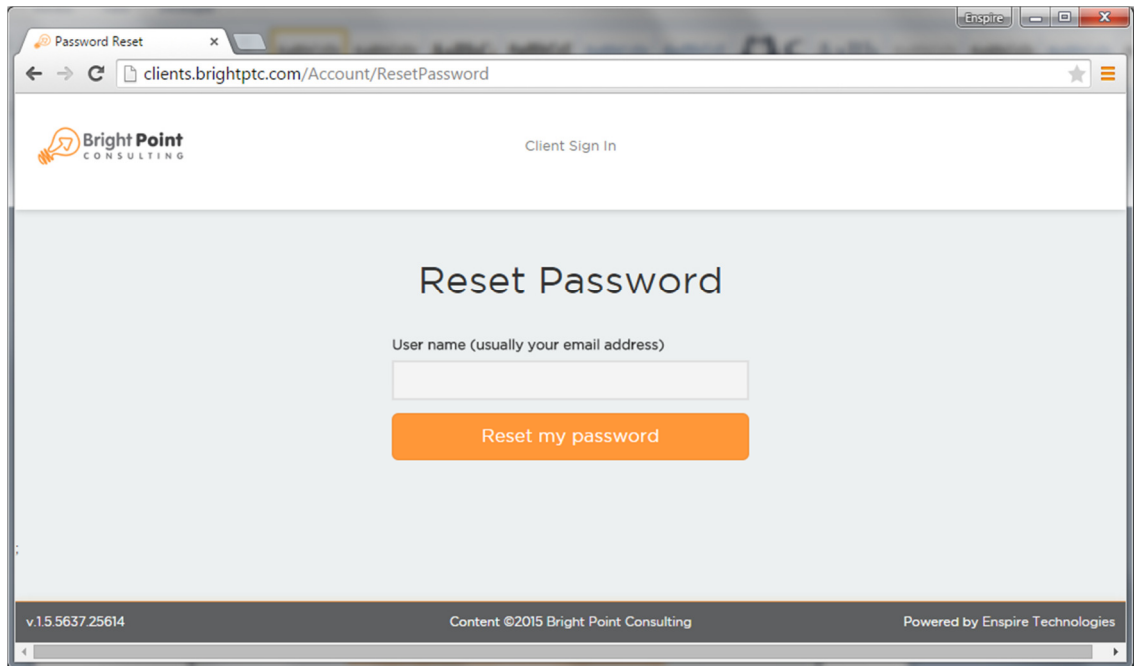


Figure 1-c – Forgot Your Password?

Hint: Did you try this but didn't receive the email? Be sure to check your spam folder and add BrightPtc.com to your Safe Senders list!

Chapter 2 | Getting to Know Your Console

Atom Monitor

When you have been authenticated, if you have more than one Boomi Atom deployed you will be taken to the Atom Monitor view.

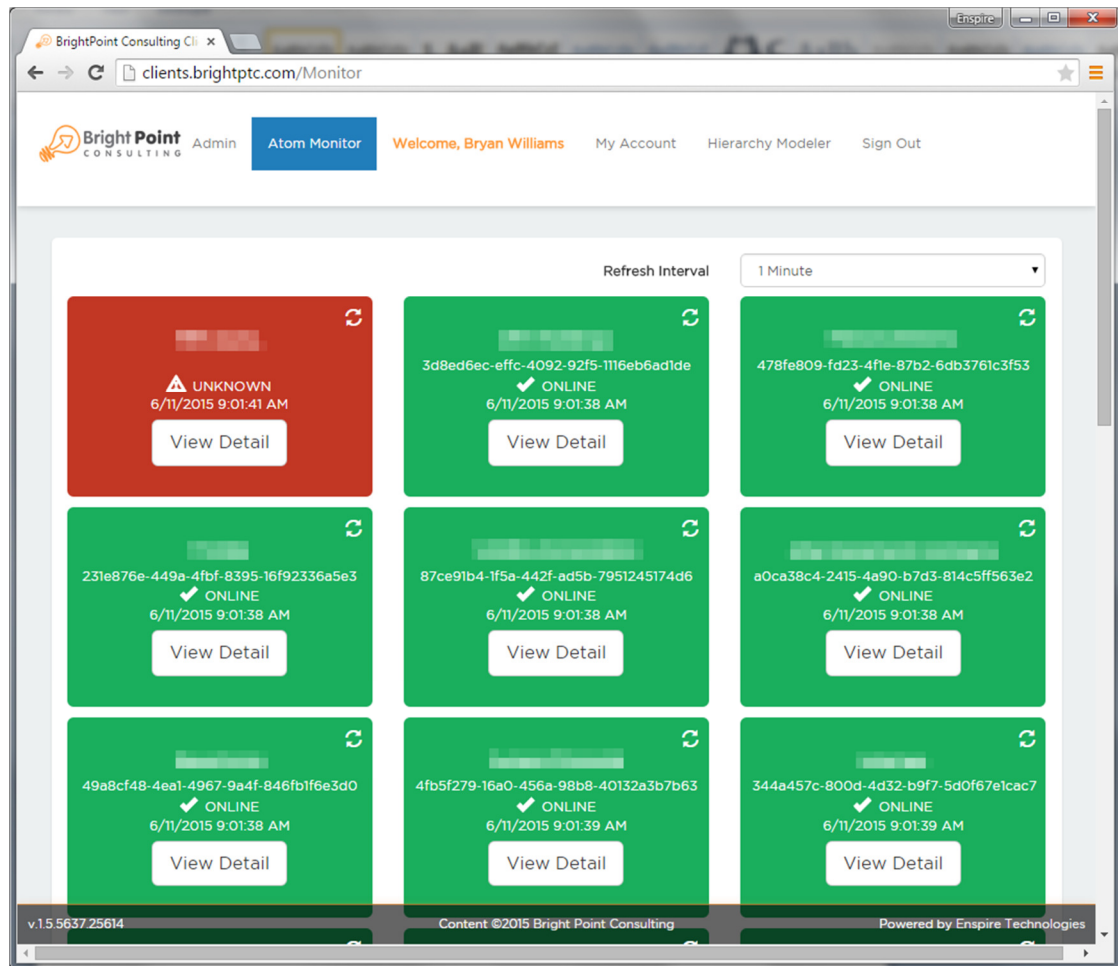


Figure 2-a – Atom Monitor View

Hint: Atoms that do not respond to the application are displayed at the top of the grid in red. You should go to the machine on which the Atom is running and restart the Atom service (Microsoft Windows®) or Atom daemon (Linux).

Atom Detail

To view the processes deployed to an Atom, click the 'View Detail' button in the Atom's Monitor box. You will be taken to the Atom Detail view.

Hint: if you have only one Atom associated with your account, you will be taken directly to this view when you log in.

The Atom Detail view shows you the state of the Atom and the Atom's host machine in the bar at top. If the Atom does not respond to the application, this bar will be red.

Hint: If the Atom does not respond to the application, you should go to the machine on which the Atom is running and restart the Atom service (Microsoft Windows®) or Atom daemon (Linux).

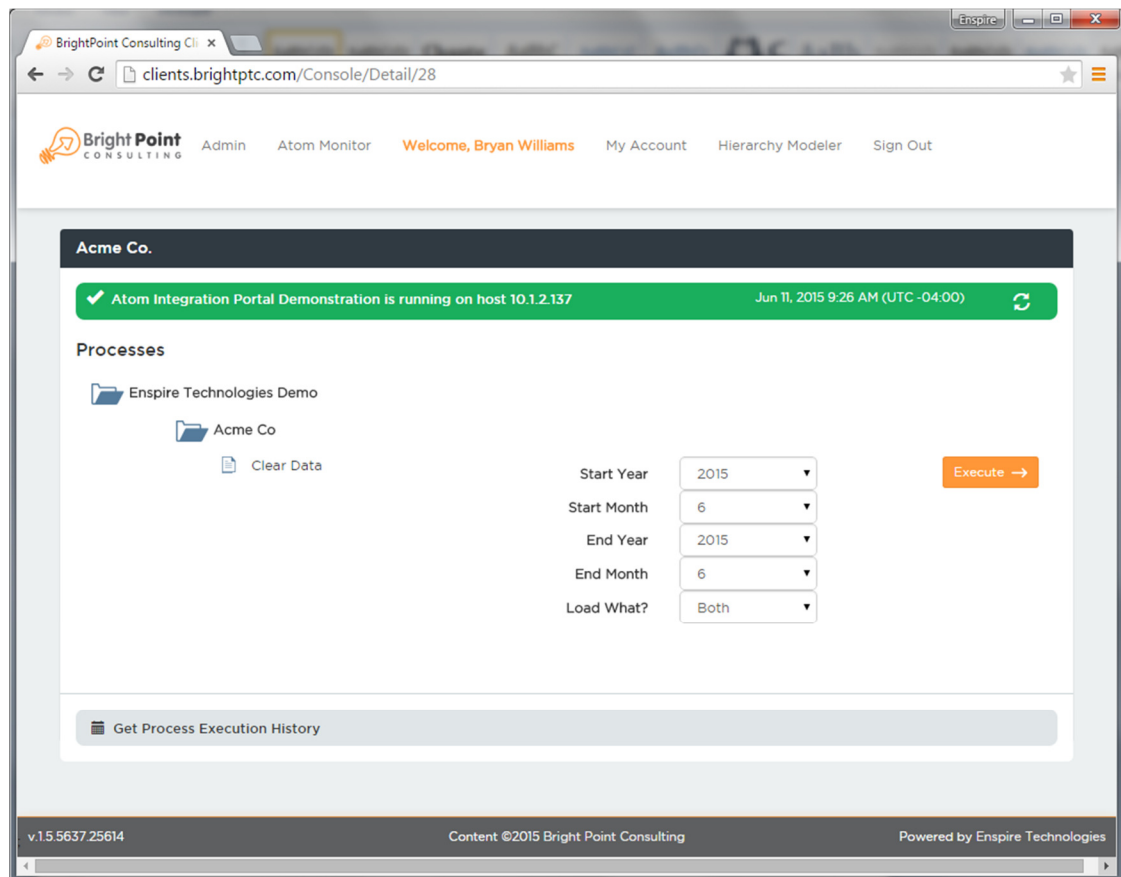


Figure 2-b – Atom Detail View

Execute a Deployed Process

To execute a process deployed to your atom, select the desired parameters as appropriate, click the 'Execute' button and confirm that you wish to execute the process.

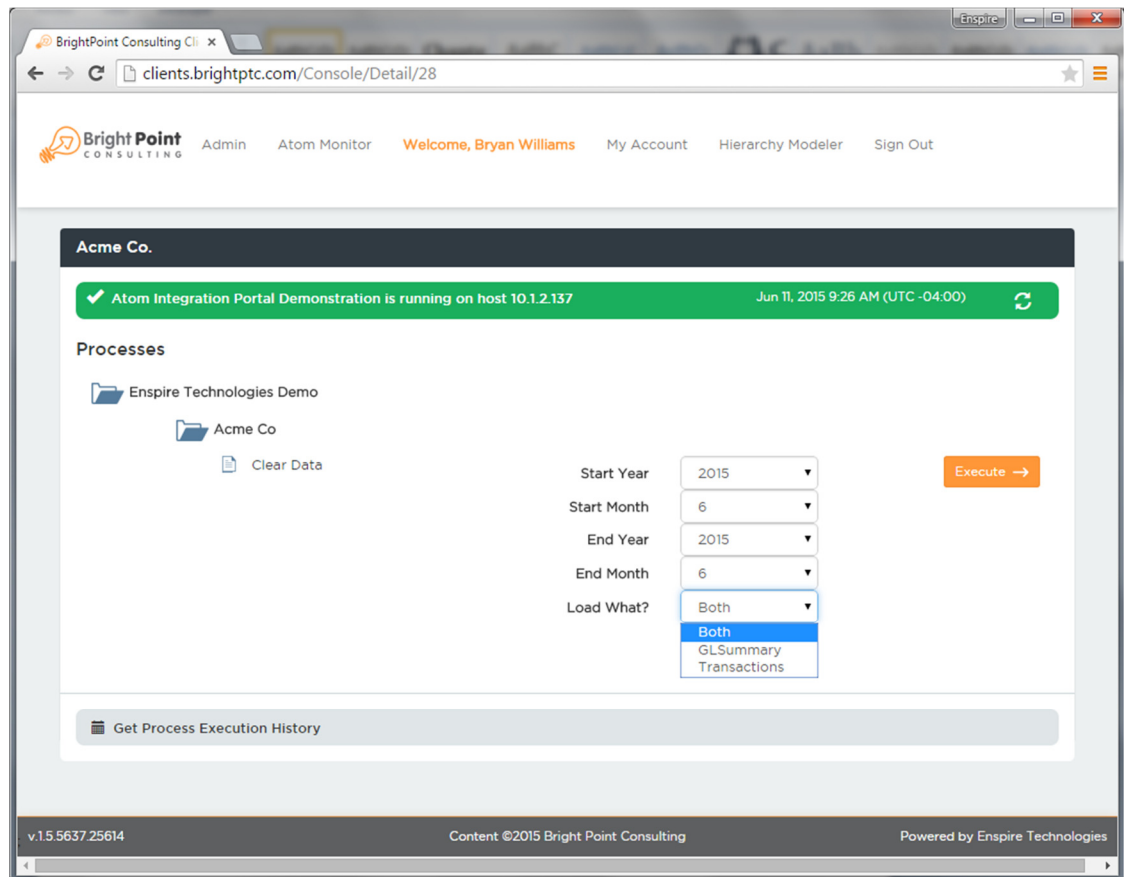


Figure 2-c – Select Desired Parameters

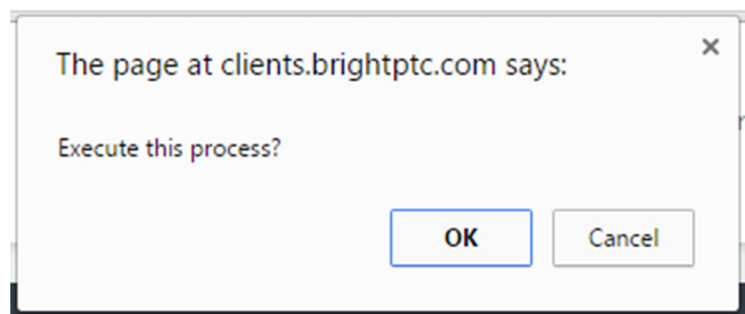


Figure 2-d – Confirm Execution

Monitor the Execution

When you have confirmed that you want to execute the process, the application will communicate your request and related parameters, if any, to the Boomi Atom.

The application will display the Atom's response to the execution request and display the state of the running process. The process state is refreshed every 60 seconds.

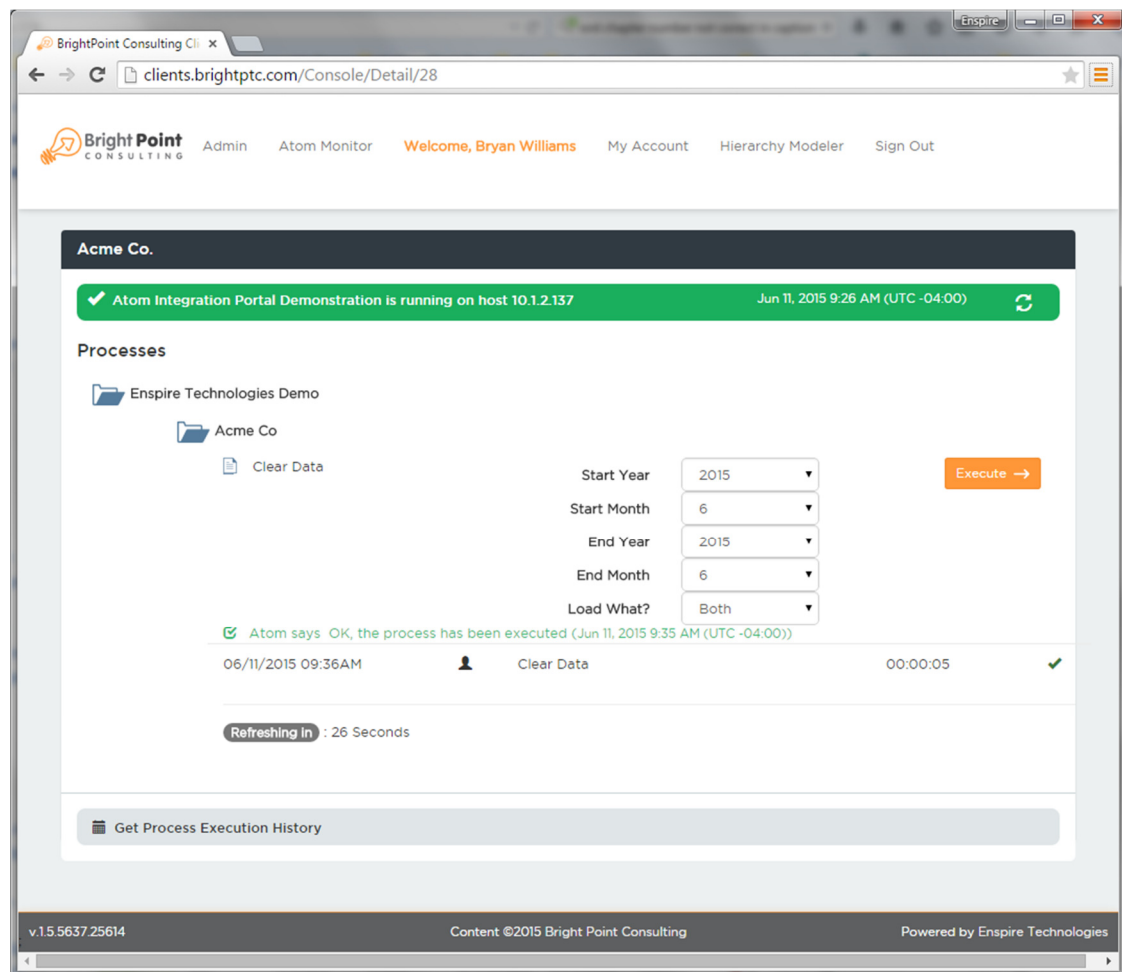


Figure 2-e – Monitor Process Status

Chapter 3 | View the Atom Log

Process Execution History

The Integration Console allows you to view the result of all process executions, both scheduled and manual, that have taken place over the past 30 days.

To view the execution history, click the [Get Process Execution History](#) at the bottom of the Atom Detail View.

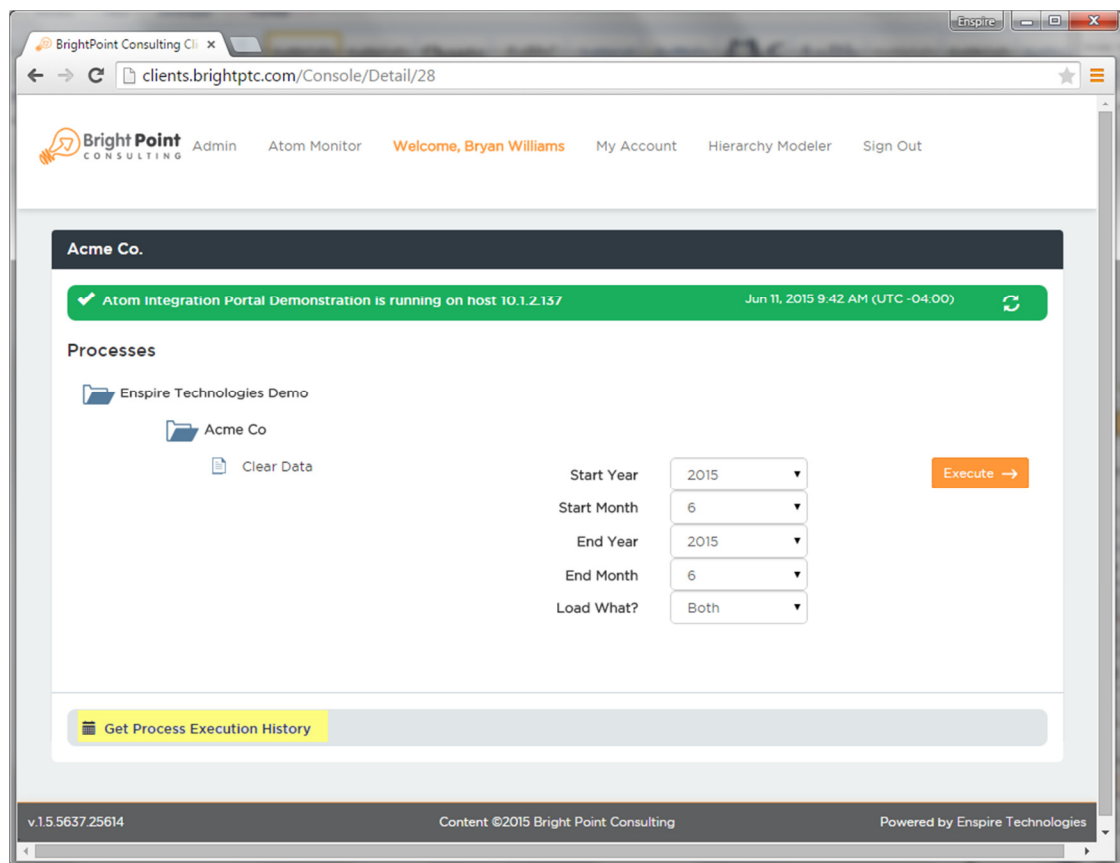



Figure 3-a – Get Process Execution History Link

The process execution history for the past 24 hours is displayed by default.

To see a different period, select the desired period from the drop-down list and click the refresh icon .

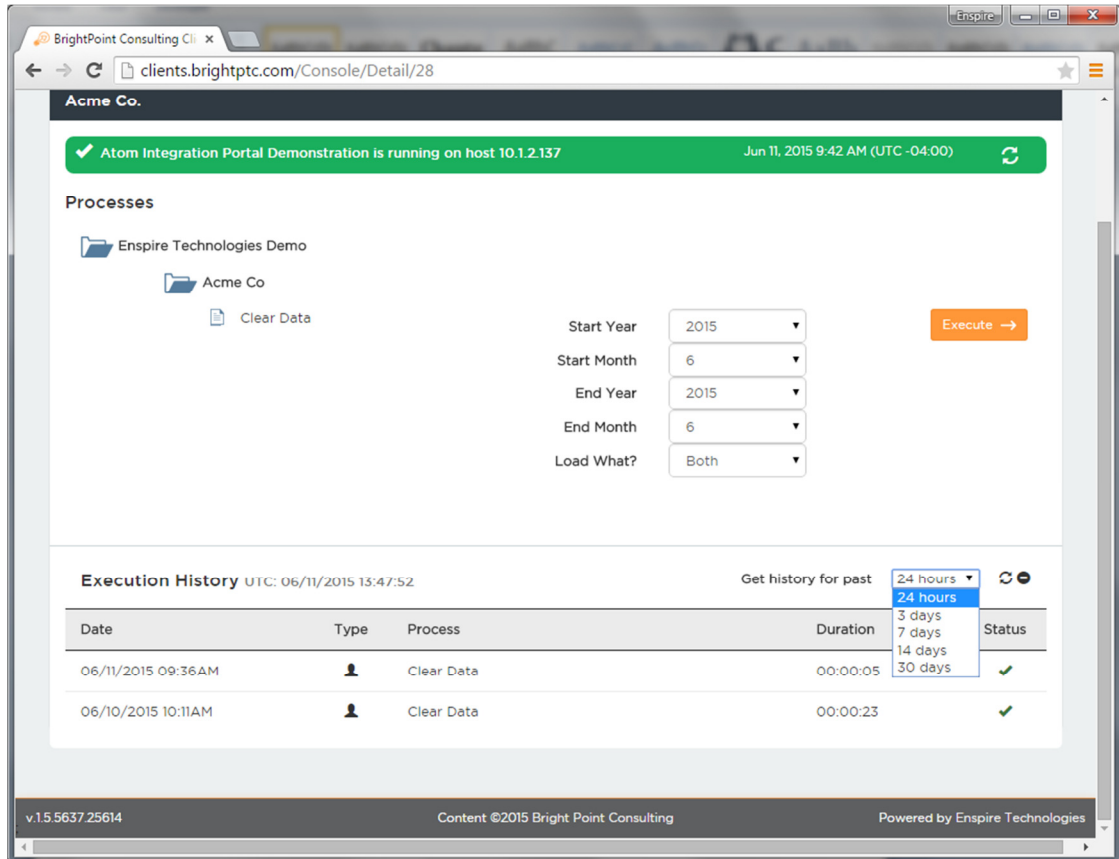


Figure 3-b – Process Execution History View

A Failed Process!

Any process execution that failed is highlighted in red.

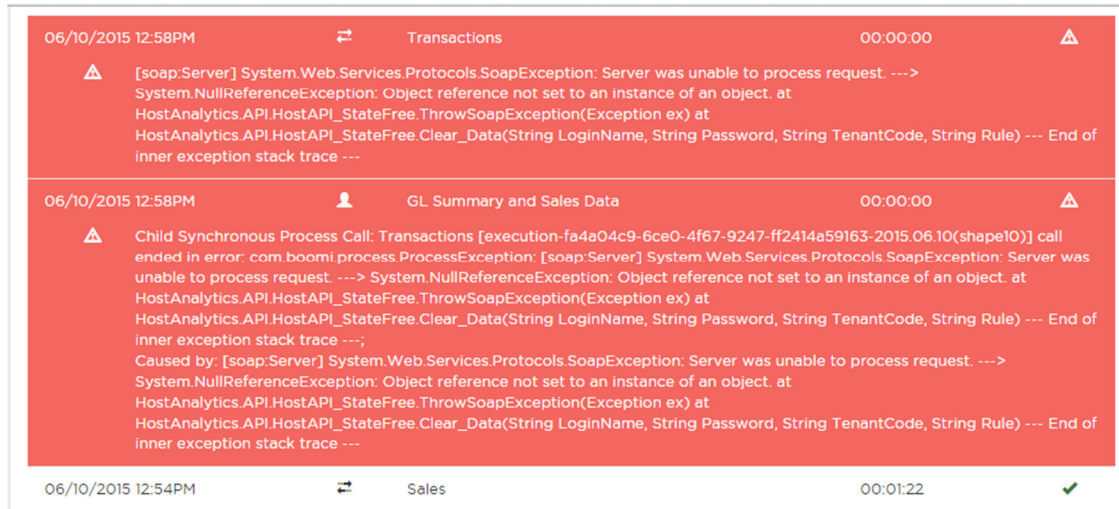


Figure 3-c – Failed Process Execution

Hint: The log displays details of the failure. There can be many reasons that a process failed. This is a good time to contact your integration support provider!

Chapter 4 | Support

Support Contact Point

To contact Bright Point Support, send an email to support@brightptc.com. A Bright Point Support representative will promptly reply to your issue.