

**USER MANUAL** 



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## Thank you for choosing this OSD Aspire wheelchair.

This product has been designed to offer the maximum in comfort, safety and adjustability. OSD Aspire steel wheelchairs are suitable for indoor and outdoor use and are available in a range of sizes.

It is important that you read this user manual carefully before using your new wheelchair.

### 1. KEY SPECIFICATIONS

### **Aspire ASSIST Wheelchair**

Max. User Weight	S.W.L 125kg	
Weight	19kg (chair weight) 11kg (transport weight)	
Seat Height - adjustable (floor to top of fabric)	<b>FRONT:</b> 50cm 48cm <b>REAR:</b> 49cm 44cm	
Seat Width	35cm (14") 40cm (16") 45cm (18") 50cm (20")	
Seat Depth	40cm (16")	
Backrest Height (top of seat to top of backrest handle)	42cm	
Overall Width	Seat width plus 18cm	
Armrest Height (top of seat to top of armrest pad)	24cm, flip up and removable	
Approvals	TGA# 171274 AS/NZS tested and approved	

Item Code	Seat Width	Item Description
MWS441400	35cm (14")	W/Chair Folding - OSD Aspire ASSIST - 350 - Silver
MWS441500	40cm (16")	W/Chair Folding - OSD Aspire ASSIST - 400 - Silver
MWS441600	45cm (18")	W/Chair Folding - OSD Aspire ASSIST - 450 - Silver
MWS441700	50cm (20")	W/Chair Folding - OSD Aspire ASSIST - 500 - Silver

Accessories	Optional Seat Widths
WCA858400 – Elevating Legrest - Black Left WCA858410 – Elevating Legrest - Black Right WCA858451 – Legrests Swing Away - Silver (Pair) WCA859770 – Oxygen Bottle Carrier WCA858462 – Anti Tip Bars	<ul> <li>Seat Width 14" (36 cm)</li> <li>Seat Width 16" (40 cm)</li> <li>Seat Width 18" (45 cm)</li> <li>Seat Width 20" (50 cm)</li> </ul> Upholstery Colour: Black





### **Aspire TRANSIT Wheelchair**

Max. User Weight	S.W.L 125kg		
Weight	16kg (chair weight) 11kg (transport weight)		
Seat Height - adjustable (floor to top of fabric)	FRONT: 50cm 48cm	REAR: 49cm 44cm	
Seat Width	40cm (16") 45cm (18") 50cm (20")		
Seat Depth	40cm (16")		
Backrest Height (top of seat to top of backrest handle)	42cm		
Overall Width	Seat width plus 12cm		
Armrest Height (top of seat to top of armrest pad)	24cm, flip up and removable		
Approvals	TGA# 171274 AS/NZS tested and approved		

Item Code	Seat Width	Item Description	
MWS441800	40cm (16")	W/Chair Folding - OSD Aspire TRANSIT - 400 Silver	
MWS441900	45cm (18")	W/Chair Folding - OSD Aspire TRANSIT - 450 Silver	
MWS442000	50cm (20")	W/Chair Folding - OSD Aspire TRANSIT - 500 Silver	

Accessories	Optional Seat Widths
WCA858400 – Elevating Legrest - Black Left WCA858410 – Elevating Legrest - Black Right WCA858451 – Legrests Swing Away - Silver (Pair) WCA859770 – Oxygen Bottle carrier WCA858462 – Anti Tip Bars	Seat Width 16" (40 cm) Seat Width 18" (45 cm) Seat Width 20" (50 cm)  Upholstery Colour: Black

### 2. LIST OF COMPONENTS

### **Aspire ASSIST Wheelchair**



- 5. Height Adjustable Castor Fork
- 7. Foot Plate with Heel Loop
- 8. Attendant Hand Grips







### **LIST OF COMPONENTS**

### **Aspire TRANSIT Wheelchair**



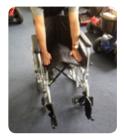
### 3. ASSEMBLY & USE

Open the carton carefully. DO NOT USE a box cutter or sharp implement as this may damage the product. For OH&S, lay the carton on its side with the top of the carton open and slide the plastic bag out containing the wheelchair.

Stand the wheelchair in an upright position on the ground



 Pushdown on the side seat rails of the wheelchair until the seat is flat to unfold the frame





3. Insert the footrests into the top of the frame receivers at a 45° angle to the chair and swing then in towards the centre of the chair until the release button engages with a "click" sound





Please ensure that rear tyres are inflated to the suggested pressure marked on the side wall of the rear tyres.





### 4. TROUBLESHOOTING

#### Wheelchair is steering/pulling to one side

- · Check tyres are inflated to the stated pressure on the wall of the tyre
- Make sure the rear wheels axle pins have been inserted correctly
- Make sure the end user is able to evenly distribute his/her weight on the wheelchair
- Make sure one push rim has not been mounted more tightly than the other
- Ensure both front castors forks are adjusted to the same angle at the frame mounts

#### The wheelchair moves slowly

- Check tyres are inflated to the stated pressure on the wall of the tyre
- Ensure rear wheels axle pins have been inserted correctly
- · Remove any hair or dirt from castor and rear wheel axles
- Make sure there is not too much weight applied to the castors, otherwise adjust the centre of gravity
- Ensure user clothing is not interfering with movement of the rear wheels
- · Ensure both brakes are disengaged

#### The wheelchair does not turn smoothly

- · Check tyres are inflated to the stated pressure on the wall of the tyre
- Make sure the front fork bolts are not over tightened which can restrict front castor wheel rotation
- · Remove any hair or dirt from castor axles
- · Ensure both brakes are disengaged

#### The brakes do not work properly

- Check tyres are inflated to the stated pressure on the wall of the tyre
- Check distance between tyres and brake foot is sufficient such that the requisite amount of force can be applied to the tyre surface to stop it moving when the brake is in the engaged position

#### The wheelchair cannot be opened or folded easily

- · Check that the backrest straps are not adjusted too tightly
- Clean the crossbar under the seat and apply some grease
- Check that nothing has become lodged under the seat or in and around the cross bar mechanism.
- · Check foot plates are folded up

#### The wheelchair is unstable

- · Check tyres are inflated to the stated pressure on the wall of the tyre
- · Ensure all screws are tight
- Ensure that if chair is adjusted to largest seat depth, axles mounts are in furthest position towards the rear of the chair and that anti tip bars are fitted for stability.

Correct adjustment of the wheelchair is essential for the successful and safe use of this product.

Should assistance be required, contact the Aidacare Servive Department on 1300 133 120.

### 5. CARE & MAINTENANCE

#### MAINTENANCE SCHEDULE

Weekly	Periodically	Yearly	Serviceable Components
Check tyre pressure     Check brakes are functioning properly	Check for signs of wear on front castors     Check for signs of wear on rear tyres	Service to be completed by authorised Aspire service agent	<ul><li>Wheels</li><li>Forks</li><li>Axles</li><li>Armrest receivers</li><li>Seat sling</li><li>Footrest mounts</li></ul>

#### CARE FOR YOUR CHAIR

- The nylon seat and backrest upholstery can be removed by simply loosening the screws and washed with a wet sponge and a mild detergent. All other components can be cleaned with a damp cloth.
- Check tyres condition and pressure at least twice per month. The recommended pressure is written on the side wall of the rear tyres and should not be exceeded.
- a. WARNING: Over inflation of tyres above recommended value as indicated on the tyre may result in damage to the tyre and tube.
- Check that rear wheel spokes are not loose. Loose wheel spokes can reduce the strength of the rims and must be safely adjusted by a qualified technician.

- Always keep rear wheel quick release axles clean and free from dirt and hair build up.
- Should push rims become scratched these should be de-burred or replaced to avoid damage to skin (not necessary for transit model)
- Brakes should be checked regularly. Brake effectiveness can be reduced by incorrect tyre pressure.
- Should you have any doubts about the correct functioning of the wheel chair or of any of its components, please contact AIDACARE on 1300 133 120 or your local Aspire distributor.
- The tool kit provided will allow basic adjustments to the wheelchair, for further information on repairs and service contact AIDACARE on 1300 133 120.

### 6. WARNINGS

#### MAXIMUM WEIGHT CAPACITY: 125kg - NEVER EXCEED THIS WEIGHT LIMIT

- The foot plates are not designed to be a weight bearing surface. Never stand on the footplates as the wheelchair may tip over.
- Pay attention to your fingers when folding or opening the wheelchair and when selfpropelling the chair with hands in close proximity to wheel spokes.
- Always use push rims to bring the wheelchair to a stop. Do not use the brakes to stop a moving wheelchair.
- · Never use the wheelchair on escalators, even if accompanied by an attendant.





### 7. WARRANTY

The EVOKE Lightweight Manual wheelchair has a two year warranty. Please keep the purchase invoice as proof of warranty commencement.

Aidacare is bound by Australian Consumer Law in respect to 'Warranty against Defects' on this product. A copy of the Aidacare 'Warranty against Defects' statement is available off the Home page of our website at www.aidacare.com.au Any contact in regard to warranty matters should be made to Aidacare Customer Service staff on 1300 133 120 or where support will be provided.

Aidacare does not warrant against excessive or incorrect use, modification or any situation that could not be deemed as fair wear and tear. Tyres, tubes and castor wheels are not covered under the 2 year warranty as these are considered consumable items. These consumable items carry a 12 month warranty against manufacturer defects only. NOT wear and tear from reasonable use.

The warranty on this product is a back to base warranty and does not cover any freight costs pertaining to the return of any items under warranty. Aidacare acknowledges and conforms to all ACCC guidelines around consumer rights. For further information contact Aidacare 1300 133 120.

Aidacare will not guarantee the safety and the correct functioning of the wheelchair in the case that any of the original components have been changed or modified and or replaced with non-original Aidacare approved parts. If any faults are detected upon receiving the wheelchair please phone Aidacare to arrange a replacement. Any faults that are detected during normal use should be reported to Aidacare immediately to determine if warranty conditions apply and organise repair and/or replacement as applicable.

### 8. COMPLIANCE

The Aspire wheelchair range is manufactured in ISO compliant production facilities to strict quality control standards.

As part of Australian Standards compliance, safety stickers are located on the frame of this wheelchair. Please ensure that you familiarize yourself with these prior to use.

This product complies with Australian Standard AS/NZS 3695.1:2011. As the importer of this product, Aidacare maintains records of all testing reports and compliance certificates. All testing was completed by Novitatech Children's Services in South Australia.

Novitatech is an independent NATA accredited laboratory and is widely acknowledged as the leading provider of safety testing services for wheelchairs and mobility products in Australia.

# 9. SERVICE MAINTENANCE & CUSTOMISATION

#### FOR ALL ENQUIRES, PLEASE CALL 1300 133 120

When sending the chair back for warranty, service or repair work please include all components such as leg rests, armrests and seat cushion. Please ensure wheelchair is clearly marked with owner's name and contact details.

To organise pickup by Aidacare, please call 1300 133 120, standard pickup and delivery charges apply.

#### SPARE PARTS

Aidacare stock replacement parts for the Aspire wheelchair range. All replacement of parts should be completed by Aidacare or authorized Aspire service technician. The term parts includes but is not limited to: tyres, tubes, brakes, armrests, footrests and upholstery.

A complete parts list is available upon request.

#### **CUSTOMISATION AND MODIFICATION**

All wheelchair customisation, modifications and or alterations made to this product are considered as "custom" changes. These may cause the product to no longer satisfy Australian Standards and should be considered prior to commencement.

For customisation or modification work, contact AIDACARE on 1300 133 120. Our team of qualified Rehab Engineers are available to assist if required.





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#### Imported by:

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