# **Star** 100W *ipass* IP100W





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15. Troubleshooting

IDTECX

## 1. Important Safety Instructions

When using your Star 100W / iPASS IP100W, basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons.

1. Read and understand all instructions.

- 2. Follow all warnings and instructions marked on the product.
- 3. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning. If necessary, use mild soap.
- 4. Do not use this product near water, such as bath-tub, wash bowl, kitchen sink, laundry tub, in a wet basement, or swimming pool.
- 5. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your installation site, consult your dealer or local power company.
- 6. Never push objects of any kind into this product or through the cabinet slots as they may touch voltage points or short out parts that could result in fire or electric shock. Never spill liquid of any kind on the product.
- 7. To reduce the risk of electric shock, do not disassemble this product by yourself, but take it to qualified service whenever service or repair is required. Opening or removing the covers may expose you to dangerous voltages or other risks. Also, incorrect reassembly can cause electric shock when the unit is subsequently used.
- 8. Unplug this product from the Direct Current (DC) power source and refer to qualified service personnel under these conditions:

a. When the power supply cord or plug is damaged or frayed.

- b. If liquid has been spilled on the product.
- c. If the product does not operate normally after following the operating instructions in this manual. Adjust only those controls that are covered by the operating instructions in this manual. Improper adjustment of other controls that are not covered by this manual may damage the unit and will often require extensive work by a qualified technician to restore normal operation.
- d. If the product exhibits a distinct change in performance.

## 2. General

The Star 100W / iPASS IP100W is an intelligent PIN & Proximity Single Door Controller that combines the convenience of wireless entry with the security of an alarm system. Also, the Star 100W / iPASS IP100W system will give you field-proven reliability and a cost-effective solution anywhere access controls and high security are required. Each standard unit can store up to 512 users. The task of assigning cards and managing a user's database is so simple, user-friendly, and can be accomplished in many ways; it could be as simple as presenting each card to the unit or as descriptive as a user's database with an easy-to-use Graphical User Interface.

The Star 100W / iPASS IP100W can interface and operate with these accessories: Exit Request button, Door-Contact sensor, PIR sensor, Fire sensor and other sensors via 5 independent input ports. Also, output ports which include 2 Relays and 2 TTL outputs can be used to control the operation of other accessories such as Electric/Magnetic Door Lock, Alarm, Chime Bell, and Auto-Dialer. Moreover, the status or behaviors of these input and output accessories are configurable to provide the system administrator with complete customized control of the system. Besides the above configurable I/O interfaced behaviors, many of the Star 100W / iPASS IP100W internal behaviors are programmable as well. The internal operating parameters include the number of incorrect access attempts before an alarm is triggered, tampering protection from mounting removal, and timers. Furthermore, every event or transaction can be captured and time-stamped by the Star 100W / iPASS IP100W application software via the provided RS-232 wires.

## **IDTEC**X 3. Features

- 125KHz Standalone Proximity / PIN Single Door Access Controller
- 100W: PSK modulation / IP100W: ASK [EM] Format
- Basic Time & Attendance Function
- 512 Users
- 1 External Reader Port for Exit: 26bit Wiegand
- Standalone / Network Communication via RS232
- All I/Os and Operation Time Programmable by Keypad
- 5 Independent Inputs and 4 Outputs Including 2 Form-C Relay Outputs
- Keypad Lock by Try-out Error Alarm Function
- Duress Mode Function
- Toggle Mode for Door Opening / Closing
- Lock Control by Door Contact Switch
- Safe (Default) / Secure Mode Available
- Dual Tamper Switches
- Chime Bell Output
- Mode Selection: RF Only / PIN (4~6 digits) Only / RF+ P/W (4 digits) / RF or PIN
- Options: 4ch Voice Auto-dialer
- Compatible Software: STAR 100R PRO
- Weather-proofed

#### \* Comparison Table

100W	125KHz PSK modulation
IP100W	125KHz ASK[EM] Format

## 4. Specification

Model		100W IP100W		
CPU		Dual 8bit Microprocessor		
Memory	Program Memory	20KByte ROM		
wichnory	Data Memory	2KByte EEPROM		
User		512 Users		
Read Range	Passive Type	IDK50 / IMC125: Up to 2 inches (5 cm) IDC80 / IDC170: Up to 4 inches (10 cm)	IPK50: Up to 2 inches (5 cm) IPC170 / IPC180: Up to 4 inches (10 cm)	
	Active Type	IDA150 / IDA200 Compatible	N/A	
Reading Time (Card)		30ms		
Power / Current		DC 12V / Max.200mA		
External Reader Port 1 Port (26bit Wiegand)		Viegand)		
Communication		RS232		
Input Port		5 Ports		
		(Exit Button, Door Contact, Aux #1, Aux #2, Aux #3)		
Output Port		2 Ports (Form-C Relay Output (COM, NO, NC) / DC12~18V, Rating Max.2A)		
		1 Port (Chime Bell Output / DC5V, Rating Max. 500mA)		
		1 Port (TTL Output / DC5V, Rating Max.20mA)		

## IDTEC%

## *Star* 100W *ipass* IP100W

Keypad	12-Button Numeric Membrane Keypad		
LED Indicator	3 Array LED Indicators (Red, Green and Yellow)		
Beeper	Piezo Buzzer		
Operating Temperature	-35° to +65°C(-31° to +149°F)		
Operating Humidity	10% to 90% relative humidity non-condensing		
Color / Material	Dark Pearl Gray / Polycarbonate		
Dimension (W x H x T)	87mm x 100mm x 31mm (3.4" x 3.94" x 1.22")		
Weight	210g (0.46lbs)		
Certification	UL, FCC, CE, MIC		

## 5. Front Panel Description



Main Unit of Star 100W / iPASS 100W



## 6. Identifying Supplied Parts

Please unpack and check the contents of the package.



## 7. Installation

7-1. Tear off Page 31 and use the provided template to drill two 6-32 holes and one 1/2" hole on the proper location of the wall to mount the Wall Mount bracket as shown below. (If the gang box is already installed on the wall then skip this step.)



7-2. Using 2 screws, installthe wall mount to the wall.

#### **X CAUTIONS**

Before mounting the STAR 100W unit to the Wall Mount bracket, operational testing of the unit should be completed, as the locking pins will lock the unit to the Wall Mount. Removing the unit from the Wall Mount bracket after they have been installed together may cause damages to the bracket and render its effectiveness.

7-3. Insert 5 O-rings to the wall mount as indicated, then route the cable of the main unit through the center hole and push the main unit to wall mount to lock the main unit and make sure that the main unit is locked with the wall mount.

## 8. Wiring Color Table

SIGNAL	COLOR
Main Power (+12V)	Red
Power Ground (GND)	Black
Door Relay Out (COM)	Gray with Red stripe
Door Relay Out (NC)	Blue with White stripe
Door Relay Out (NO)	White with Red stripe
Alarm Relay Out (COM)	White
Alarm Relay Out (NC)	Purple with White stripe
Alarm Relay Out (NO)	Purple



TTL Out	Orange with White stripe		
Chime Bell Out	Brown with White stripe		
Wiegand Data 0 In	Pink		
Wiegand Data 1 In	Cyan		
Exit Button In	Yellow with Red stripe		
Door Contact In	Green		
Aux In 1	Orange		
Aux In 2	Green with White stripe		
Aux In 3	Brown		
RS232 (TX)	Gray		
RS232 (RX)	Blue		
RS232 (GND)	Yellow		
* Please cut out the tail connector before installation.			

## 9. System Wiring for Typical Application



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- 9-1. Power Connection
  - Connect (+) wire of DC +12V power to Red wire and Red/White banded wire.
  - Connect Power GND (-) wire of DC +12V to Black wire and Black/White banded wire.
- 9-2. Door Lock Connection
  - 9-2-1 Connection of POWER FAIL SAFE: Door Lock
    - Connect Door RELAY (NC), Blue/White banded wire to DC +12V (be sure that the existing power supply has enough capacity to support this accessory or upgrade to a larger-capacity one.)
    - Connect (+) wire of Door Lock to Door RELAY (COM), Grey/Red banded wire.
    - Connect (-) wire of Door Lock to Power GND (-) wire.
  - 9-2-2 Connection of POWER FAIL SECURE: Door Lock
    - Connect Door RELAY (COM), Grey/Red banded wire to DC +12V (be sure that the existing power supply has enough capacity to support this accessory or upgrade to a larger-capacity one.)
    - Connect (+) wire of Door Lock to Door RELAY (NO), White/Red banded wire.
    - Connect (-) wire of Door Lock to Power GND (-) wire.
- 9-3. Alarm Device Connection
  - Connect Alarm RELAY (COM), White wire to DC +12V (be sure that the existing power supply has enough capacity to support this accessory or upgrade to a larger-capacity one.)
  - Connect (+) wire of Alarm Device to Alarm RELAY (NO), Purple wire.
  - Connect (-) wire of Alarm Device to Power GND (-) wire.
- 9-4. Exit Button Connection
  - Connect one of the wires of Exit Button to Exit Button Input, Yellow/Red banded wire.
  - Connect the other wire of Exit Button to Power GND (-) wire. (If a normally closed Exit button is used, see section 12-67 to change the detection scheme from the default)
- 9-5. Door Contact Sensor Connection
  - Connect Door Contact sensor (COM) wire to Door Contact Input, Green wire.
  - Connect Door Contact sensor (NO) wire to Power GND (-) wire. <u>(If a normally closed Door Contact sensor is used, see section 12-69 to change the detection scheme from the</u> <u>default.</u>)
- 9-6. Auxiliary Input Device Connection (Applied to AUX Input #1, #2, #3)
  - Connect one wire of the Auxiliary Input Device to the AUX Input wire (Input #1 Orange, Input #2 Green/White banded, Input #3 Brown wire).
  - Connect the other wire of Auxiliary Input Device to Power GND (-) wire.

(If a normally closed input device is used, see section 12-61,63 & 65 to change the detection schemes from the default.)

- 9-7. Auto-Dialer Connection (Separate purchase required)
  - The Auto-dialer function of this unit has not been evaluated by UL.
  - Connect the input wire of Auto-Dialer to TTL output, Orange/White banded wire.
  - Connect (+) wire of Auto-Dialer to DC +12V (be sure that the existing power supply has enough capacity to support this accessory or upgrade to a larger-capacity one.)
  - Connect (-) wire of Auto-Dialer to Power GND (-) wire.
  - Connect Telephone Line plug (RJ-14) to Auto-Dialer.
  - (If an active High Auto-Dialer is used, see section 12-71 to change the TTL output level from the default.)



- 9-8. Wiegand Input Connection from another Compatible Wiegand Reader (Separate Purchase)
  - Connect (+) wire of Reader to DC +12V (be sure that the existing power supply has enough capacity to support this accessory or upgrade to a sufficient one.)
  - Connect (-) wire of Reader to Power GND (-) wire.
  - Connect Wiegand output DATA0 wire of the additional Reader to DATA0, Pink wire.
  - Connect Wiegand output DATA1 wire of the additional Reader to DATA1, Cyan wire.
- 9-9. RS-232 Communication Port Connection
  - A 9-pin connector (COM Port, female) is required for RS-232 communication between the 100W and a PC.
  - Connect RS-232-TX, Grey wire of Main Unit to pin number 2 of 9-pin connector.
  - Connect RS-232-RX, Blue wire of Main Unit to pin number 3 of 9-pin connector.
  - Connect RS-232-GND, Yellow wire of Main Unit to pin number 5 of 9-pin connector.
  - Plug in 9-pin connector to COM1 or COM2 Port of the PC.
  - Install and run STAR 100R PRO Application Software.
- 9-10. Chime Bell Connection (Separate purchase required)
  - Connect (+) wire of Chime Bell unit to Bell Output, Brown/White wire of Main Unit.
  - Connect (-) wire of Chime Bell unit to Power GND (-) wire.

## 10. Initial Setup

The Flash memory of each shipped STAR 100W contains a minimum set of default values, but it does not have any other preprogrammed values or user's data in it, therefore, Initial Setup is required upon the first time the unit is powered-up in order to operate the unit properly.

#### 10-1. Registration of RF Cards for RF CARD ONLY MODE

- (1) Apply 12VDC to the unit. All 3 LEDs will be flashing with a powered-up melody (do mi sol me do, do mi sol do~).
- (2) Press **0 1 ENT** on the keypad. (RF CARD ONLY MODE )
- (3) Present RF Cards in the following order to register a Configuration Card and User Access Cards.







**Configuration Card** 

User Access Cards

Configuration Card again to end the task

- \* NOTE: The user may choose to register the 8-digit card numbers via the keypad instead of presenting the cards to the unit; In this case, the user must know the 8-digit representation of each card.
- (4) The first card presented becomes the Configuration Card and the following RF Cards are registered as User Access Cards. Once all User Access Cards have been registered, present the Configuration Card again to complete the registration process. (Please keep the Configuration Card in a secure location for future changes.)
   (5) Now, the Main Unit enters the normal operation mode with factory default settings.
- 10-2. Registration of RF Cards with PINs for RF CARD + PIN MODE
- (1) Apply 12VDC to the unit. All 3 LEDs will be flashing with a powered-up melody (do mi sol me do, do mi sol do~).



- (2) Press 0 2 ENT on the keypad. (RF CARD + PIN MODE )
- (3) Present RF Cards in the following order to register Configuration Card and User Access Cards + 4~6 digit Personal Identification Number (PIN) for each User Access Card.







**Configuration Card** 

User Access Cards + PINs

Configuration Card again to end the task

(4) The first card presented becomes the Configuration Card and the following RF Cards + PINs are registered as User Access Cards with assigned PINs. Once all User Access Cards and PINs have been registered, present the Configuration Card again to complete the registration process.

(Please keep the Configuration Card in a secure location for future changes.)

(5) Now, the Main Unit enters the normal operation mode with default settings.

10-3. Registration of PIN ONLY MODE

- (1) Apply 12VDC to the unit. All 3 LEDs will be flashing with a powered-up melody (do mi sol me do, do mi sol do~).
- (2) Press (0 (3) ENT from the keypad. (PIN ONLY MODE)
- (3) Enter  $4 \sim 6 \operatorname{digit PIN}$  ENT to register Configuration PIN then  $4 \sim 6 \operatorname{digit PIN}$  to register User Access PIN(s) one by one and then enter  $4 \sim 6 \operatorname{digit PIN}$  (Configuration PIN) to complete the registration.

4~6 digit PIN ENT	4~6 digit PIN ENT	
Configuration PIN	User Access PIN	

**4~6 digit PIN** Enter the Configuration PIN again to complete the registration

- (4) The first 4~6 digit PIN becomes the Configuration PIN and the subsequent 4~6 digit PINs are registered as User Access PINs. Once all User Access PINs have been registered, enter the Configuration PIN again to complete the registration. (Please store the Configuration PIN for future changes.)
- (5) Now, the Main Unit enters the normal operation mode with default settings.

## 10-4. Registration of RF/PIN Combination MODE

- (1) Apply 12V DC to the unit. All 3 LEDs will be flashing with a power-up melody.
- (2) Press 0 5 FIT from the keypad. (RF/PIN Combination Mode)
- (3) Present Configuration Card to register Configuration Card to the unit.
- (4) Present RF Card(s) or enter 4~6 digit PIN number(s) to register user access card(s) or PIN(s).
- (5) Present Configuration Card to complete the registration process.



#### 10-5. Factory Default Setting Values

After the Initial Setup, the Main Unit uses the factory default setting values below to execute the normal operation mode. You may want to change these factory setting values or modify your User Access list; refer to section 12 for instructions on how to customize the operation of your unit.

### (1) When User Access Card (or PIN) is granted

- Door RELAY activates for 3sec.

- Green LED lights on for 3sec.



- (2) When User Access Card (or PIN) is not recognized
- Alarm RELAY activates for 2sec.
- Red LED lights on for 2sec.



- (3) Duress Password = 00, Duress Alarm to TTL output port for 03 sec.
- (4) QUICK ACCESS MODE = Disable
- (5) Chime Bell output = Enable, Chime Bell activation time = 05 sec.
- (6) Melody sound = Enable
- (7) Keypad lock-out time when Try-Out error detected = 01 min.
- (8) Detect all inputs from 'H' to 'L'
- (9) Activate TTL output to 'L'
- (10) Delay time to activate SECURE MODE = 00 min.
- (11) Door Open time-out for Door Contact sensor = 00 sec.
- (12) Number of times of Try-out = 05 times
- (13) Input keypress time-out time = 20 sec.
- (14) Tamper Alarm = Disable, Tamper Alarm output port = 02 (Alarm Relay)
- (15) Toggle Mode: Disable
- (16) Unlock followed by Door Contact: Disable

## 11. Operation

11-1. Normal Operation Mode (Safe Mode)

When the Main Unit operates in normal mode, the yellow LED is flashing every second.

## 11-2. Open the Door



When a registered Card (or PIN) is read, the Door will open for 3 seconds along with the "do-mi-sol-do" melody.



**Registered Card (or PIN)** 



#### 11-3. Exit (Open the Door)

	0
	6
	EAN
	-33
Еz	cit Button

To request an exit from the inside, an Exit Button can be used to open the door for the same duration as in 11-2.



## 11-4. Action and Alarm Caused by Unregistered Card (or PIN)



When an unregistered Card (or PIN) is read, access is denied and the Alarm can be activated for 2 seconds along with "sol-do-sol-do" melody.



## Unregistered Card (or PIN)

(If you do not want to activate the Alarm in case of unregistered access attempt, then you can change this setting as shown in section 12.)

#### 11-5. Secure Mode

The last person to exit can change the operation of the unit from Normal Mode to Secure Mode by entering the Secure Code of 777 [ENT] on the keypad.



Change to Secure Mode.

The Secure Mode will revert back to the normal mode when a registered card (or PIN) is presented / entered.

#### 11-6. DURESS Alarm

In case of Duress, enter the 2 digit Duress Password P went and the door will open as usual; however, the Duress Alarm (TTL Output) will activate an external Auto-Dialer to notify the appropriate personnel. See section 9.7 and 12.29 for more instructions on this feature.

## 11-7. Chime Bell Operation

The **Esc** key can be used to activate an external Chime Bell for 5 seconds, the default value.

## 12. Setting Changes

Configuration Card/PIN is required to change the existing or default setting values or to manage user's access. First, present the Configuration Card (or enter the Configuration PIN) and enter the 2-digit command code.



# IDTECK

Summary	Table of	Commands
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	Summary Table of Commands
<u>Command</u>	Action/Change setting values
11	Add User Access Cards (RF CARD ONLY MODE)
12	Add User Access Cards and PIN (RF CARD + PIN MODE)
13	Add User Access PIN numbers (PIN ONLY MODE)
14	Delete User Access Cards (or PIN)
15	Add User Access Card/PIN (RF/PIN Combination Mode)
21	Change Door open time when User Access Card (or PIN) is granted
22	Change Alarm time when User Access Card (or PIN) is denied
23	Change Alarm time when Try-Out error detected
24	Change Alarm time when Door-Contact error detected
25	Change Alarm time when Aux Input #1 detected
26	Change Alarm time when Aux Input #2 detected
27	Change Alarm time when Aux Input #3 detected
28	Change Alarm time when magnet detected
29	Register 2 digits Duress Alarm password
30	Change Alarm time when Duress Alarm detected
31	Test Door open time set by command "21"
32	Test Alarm time set by command "22"
33	Test Alarm time set by command "23"
34	Test Alarm time set by command "24"
35	Test Alarm time set by command "25"
36	Test Alarm time set by command "26"
37	Test Alarm time set by command "27"
30	Change Chime Bell activating time
/1	Open door unconditionally
41	
42	
40	Disable QUICK ACCESS MODE
44	Enable Toggle Mode for Lock control
40	Disable Toggle Mode for Lock control
40	Enable Unlock followed by Door Contact
47	Disable Unlock followed by Door Contact
40 51	Disable Moledy sound (turning off both the moledy & keypress audio foodback)
52	Enable Melody sound (turning on both the melody & keypress addio recuback)
52 60	Change keyped lock out time when Try Out error detected
61	Sot Aux Input #1 Detection from (1) to (H)
62	Set Aux Input #1 Detection from (H' to 1)
62	Set Aux Input #2 Detection from (1 / to (L))
64	Set Aux Input #2 Detection from (H' to 11)
0 <del>4</del> 65	Set Aux Input #2 Detection from '1' to 'H'
66	Set Aux Input #3 Detection from (H' to 11
67	Set Aux input #5 Detection from (1 ' to (U')
69	Set Exit Dutton Input Detection from 'L' to 'L'
60	Set Door Contact concer Input Detection from 'L' to 'L'
09 70	Set Door Contact sensor Input Detection from (L) to (L)
70	Activate TTL output to (1)?
/   70	Activate TTL output to 1.2
12 70	Activate TTE Output to E Enable Keyned Input Te Enter ID Number
13 71	Enable Keypad Input to Enter ID Number
14	Disable Reypau Input to Enter ID Number

## IDTEC%

- 77 Enable Chime Bell Output
- 78 Disable Chime Bell Output
- 80 Set delay time to activate SECURE MODE
- 81 Set Door Open time-out for Door-Contact sensor
- 82 Set number of times of Try-Out
- 83 Set input key press time-out time
- 84 Set Tamper Alarm output port
- 88 Enable Tamper Alarm
- 89 Disable Tamper Alarm
- 99 Re-Initialize and erase all setup data

### 12-11. Add User Access Cards (RF CARD ONLY MODE)





## 12-15. Add User Access Card/PIN (RF/PIN Combination Mode)



## <TABLE 1> SETTINGS FOR COMMAND

Symbol	Setting Values	Examples/Remarks		
Output Mode (OM)	(You must add value ① and ②)         Setting value for activating time         ① Activate Mode       Value         Activate only in Secure Mode       : 00         Activate in Safe & Secure Mode       : 50         Setting Value for activating Output Port       : 50         Setting Value for activating Output Port       Value         Activate Output Port       Value         Activate only Door Relay       : 01         Activate only Alarm Relay       : 02         Activate only TTL Output       : 04         Activate Door Relay & TTL       : 05         Activate Alarm Relay & TTL       : 06	EX1)Activate Door Relay In Safe & Secure Mode ① Safe & Secure Mode 50 ② Door Relay 01 OM = 51 EX2)Activate Alarm Relay & TTL only in Secure mode ① Secure Mode 00 ② Alarm Relay & TTL 06 OM = 06		
tt	${f tt}$ is the activating time value (seconds) from 01sec. to 99sec.	tt value 00sec. means no operation.		
PW	PW is the 2 digit Password for Duress Alarm.	Do not use '77' for PW as it is used for Secure Mode		
mm	mm is the activating time value (minutes) from 01min. to 99min.	mm value 00min. means no operation.		

## 12-21. Change Door Open Time When User Access Card (or PIN) is Granted

BOTECK	(tt=00~99 sec., Default Door Open time = 03 sec.)				
BOTTON	2 1 ENT	t t ent			
Configuration Card /Configuration PIN	Command	Door open time	TTL time		
12-22. Change Alarm	n Time When U	ser Access Ca	<u>rd (or PIN) is</u>	Denied	
(Refer to Table	1 for OM, tt=0	0~99 sec., Defau	ılt Alarm time	= 02 sec.)	
a mean 100 Cand					
	2 2 ENT	OMENT		t t ent	t t ent
Configuration Card /Configuration PIN	Command	Output Mode	Door time	Alarm Time	TTL time



## 12-23. Change Alarm Time When Try-Out Error is Detected

Star 100R Master Card	(Refer to Table	1 for OM, tt=0	00~99 sec., De	efault Alarm tin	ne = 10 sec.)
	2 3 ENT	OMENT		ttent	t t ent
Configuration Card /Configuration PIN	Command	Output Mode	Door time	Alarm Time	TTL time

## 12-24. Change Alarm Time When Door Contact Error is Detected

- Star 100K Matter Card	(Refer to Table 1 for OM, tt=00~99 sec.) Door Open Time-out setting is required for activating, refer to 12.81.				
нотеся	2 4 ENT	OMENT	ttent		t t ent
Configuration Card /Configuration PIN	Command	Output Mode	Door time	Alarm Time	TTL time

## 12-25. Change Alarm Time When AUX Input #1 Detected

## 12-26. Change Alarm Time When AUX Input #2 Detected

## 12-27. Change Alarm Time When AUX Input #3 Detected

BTREAK arear 1000 Master Cand	(Refer to Table 1 for OM, tt=00~99 sec.)				
	2 6 ENT 2 7 ENT	OMENT			
Configuration Card /Configuration PIN	Command	Output Mode	Door time	Alarm Time	TTL time
12-28. Change Alar	m Time When N	lagnet Detect	<u>ed</u>		
Star 100R Master Card	(Refer to Tab	le 1 for OM, tt	=00~99 sec.)		
	28ENT	OMENT	ttent	t t ent	ttent
Configuration Card /Configuration PIN	Command	Output Mode	Door time	Alarm Time	TTL time
12-29 Register 2 Digit Duress Alarm Password					
Intern 100R Moster Card	(PW=00~99, [	Default PW= 0	0, Do not use	77ENT )	
	29ENT	PWENT			
Configuration Card	Command	Password			

Configuration Card /Configuration PIN

Note: The default Password is '00'.



#### 12-30. Change Alarm Time When Duress Alarm Detected

IDTECK	(tt=00~99 sec	., Default TTL time= 03 s	ec.)
DI CAR	30ENT	ttent	
Configuration Card /Configuration PIN	Command	TTL time	

#### 12-31. Test Door Open Time Set By Command "21"

12-32. Test Alarm Time Set By Command "22"12-33. Test Alarm Time Set By Command "23"12-34. Test Alarm Time Set By Command "24"12-35. Test Alarm Time Set By Command "25"12-36. Test Alarm Time Set By Command "26"

## 12-37. Test Alarm Time Set By Command "27"



Configuration Card /Configuration PIN

#### 12-39. Change Chime Bell Activating Time

- Distance INR	(tt=00~99 sec.,	Default Chime Bell time= 05	sec.)
	3 0 ENT	t tent	
Configuration Card /Configuration PIN	Command	Chime Bell time	
12-41. Open Door Und	conditional		
Configuration Card /Configuration PIN	4 1 ENT		
12-42. Close Door Une	conditional		
Configuration Card /Configuration PIN	4 2 ENT		
12-43. Enable QUICK	ACCESS MODE	-	_
When QUICK ACCESS M	ODE is enabled, Do	or will open simply by pressing	ЕNТ)У
Configuration Card /Configuration PIN	4 3 ENT		
12-44. Disable QUICK	ACCESS MOD	<u>E</u>	
Configuration Card /Configuration PIN	4 4 ENT	(Default setting=Disable)	



### 12-45. Enable Toggle Mode for Lock Control

Streek Start Out Mater Card	4 5 ENT
Configuration Card	
/Configuration File	

If you enable the Toggle Mode, the door will be toggled open/closed when a registered card or PIN is entered. You may use this function for Arm/Disarm for burglary alarm system.

12-46. Disable Toggle Mode for Lock Control

Configuration Card /Configuration PIN



### 12-47. Enable Lock followed by Door Contact



If you enable "Lock followed by Door Contact", the door will only be locked followed by Door Contact so the door will remain unlocked until the door is completely closed.

Configuration Card /Configuration PIN

12-48. Disable Lock followed by Door Contact

Configuration Card / Configuration PIN	4 8 ENT
12-51. Disable Melody Sound	

5 2 ENT

Configuration Card /Configuration PIN	5 1 ENT
--	---------

12-52. Enable Melody Sound

Configuration Card	
/Configuration PIN	

(Default setting=Enable)

## 12-60. Change Keypad Lock-out Time When Try-Out Error Detected

ad Lock-out Tim	e When Try-Out Error Detected			
( <b>mm</b> =00~99 mi	in., Default Keypad Lock-out time= 01 min.)			
6 0 ENT	<b>m m ent</b>			
Command	Keypad Lock-out time			
t #1 Detection from the rising edge of the rising e	om <u>'L' to 'H'</u> of AUX#1 input			
Configuration Card / Configuration PIN 6 1 ENT				
12-62. Set AUX Input #1 Detection from 'H' to 'L'				
d on the falling edge	of AUX#1 input (Default setting)			
onfiguration PIN	6 2 ENT			
	ad Lock-out Tim (MM=00~99 mi 6 0 ENT Command t #1 Detection fro d on the rising edge of onfiguration PIN t #1 Detection fro d on the falling edge			

## IDTECX

<u>12-63. Set AUX#2 Input Detection from</u> AUX#2 input is detected on the rising edge of A	<u>'L' to 'H'</u> UX#2 input
Configuration Card / Configuration PIN	6 3 ENT
12.64 Set ALIX#2 Input Detection from	
AUX#2 input is detected on the falling edge of A	AUX#2 input (Default setting)
Configuration Card / Configuration PIN	6 4 ENT
12-65. Set AUX#3 Input Detection from	'L' to 'H'
AUX#3 input is detected on the rising edge of A	UX#3 input
Configuration Card / Configuration PIN	6 5 ENT
12-66. Set AUX#3 Input Detection from	<u>'H' to 'L'</u>
AUX#3 input is detected on the falling edge of A	NUX#3 input (Default setting)
Configuration Card / Configuration PIN	6 6 ENT
12-67. Set Exit Button Input Detection f	rom 'L' to 'H <u>'</u>
Exit Button input is detected on the rising edge	of Exit Button input
Configuration Card / Configuration PIN	6 7 ENT
12-68. Set Exit Button Input Detection f	rom 'H' to 'L'
Exit Button input is detected on the falling edge	e of Exit Button input (Default setting)
Configuration Card / Configuration PIN	6 8 ENT
12-69. Set Door Contact Sensor Input D	Detection from 'L' to 'H'
Door Contact input is detected on the rising edge	ge of Door Contact input
Configuration Card / Configuration PIN	69ENT
12-70 Set Door Contact Sensor Input D	)etection from 'H' to 'l '
Door Contact input is detected on the falling ed	ge of Door Contact input (Default setting)
Configuration Card / Configuration PIN	7 OENT
12-71. Activate TTL Output to 'H'	
TTL output changes the state from logic '0' to lo	ogic '1' when it activates.
Configuration Card / Configuration PIN	7 1 ENT
12-72 Activate TTL Output to 'L'	
TTL output changes the state from logic '1' to lo	ogic '0' when it activates. (Default setting)
Configuration Card / Configuration PIN	7 2 ENT
12-73 Enable Keynad Input To Enter ID	Number
Keypad input is enabled to enter the ID number	rs through keypads.
Configuration Card / Configuration PIN	7 3 ENT
12-74 Disable Keynad Input To Enter II	) Number
Keypad input is disabled to enter the ID numbe	rs through keypads. (Default setting)
Configuration Card / Configuration PIN	7 4 ENT

IDTECK			<i>Star</i> 100W <i>ipass</i> IP100W
12-77. Enable Chime	Bell Output		
Configuration Card /Cor	nfiguration PIN	7 7 ENT	(Default setting=Enable)
<u>12-78. Disable Chime</u>	Bell Output		
Configuration Card / Co	nfiguration PIN	7 8 ENT	
12-80. Set Delay Time	<u>e to Activate SI</u> (mm=00~99 n	ECURE MODE nin., Default Delay	y time= 00 min.)
	80ENT	mment	
Configuration Card /Configuration PIN	Command	Delay time	
12-81. Set Door Oper	<u>n Time-out for I</u> (tt=00~99 sec 12.24 for Alar	Door Contact Sen Default value = m time settings)	sor = 00 sec. means no detect Door Contact Sensor, refer to
	8 1 ENT		
Configuration Card /Configuration PIN	Command	Door Open time-ou	t
12-82. Set Number of	<u>f Times of Try-(</u> (NN=00~99 time	<u>Dut</u> s, Default Try-out	numbers= 05 times)
- Card Master Card	82ENT	NNENT	
Configuration Card /Configuration PIN	Command	Try-out numbers	
<u>12-83. Set Input Keyp</u>	oress Time-out (tt=10~99 sec.,	<u>Time</u> Default Keypress t	ime-out= 20 sec., Minimum tt = 10 sec.)
	8 3 ENT		
Configuration Card /Configuration PIN	Command	Keypress time-out	time
12-84. Set Tamper Al	arm Output Po (Refer to Tab	<u>rt</u> le 1 for OM. Defai	ult Output port= 02 Alarm Relay)
Star LUOR Master Card	84ENT		
Configuration Card /Configuration PIN	Command	Alarm Output Port	

Π	птеги

12-88. Enable Tamper To comply with UL 294, t	<u>Alarm</u> ne Standard for Access Control System Units, Tamper Alarm must be enabled				
Configuration Card /Configuration PIN	8 8 ENT				
<u>12-89. Disable Tamper Alarm</u>					
Configuration Card /Configuration PIN	89ENT (Default setting)				
12-99. Re-Initialize and Erase All Setup Data					
Use this command when	you really want to erase all data and start the unit from the beginning.				
Configuration Card /Configuration PIN	9 9 ENT				

## 13. Initialization

When you lost the Configuration Card or forgot the Configuration PIN number, you may need to re-initialize the unit for new setup. There is a hard-wired Initialize function on the unit. **WARNING: You may lose all setup data after Initialization**.

## 13-1. Hardware Initialization (When the Configuration Card or PIN is lost)



- 1) Open the top case by screwing the four bolts out from the back.
- 2) As shown in the left picture, short the two pins of the jumper while power is applied.
- 3) The 3-color LED blinking with beep sound indicates successful initialization
- 13-2. Wire Initialization (When the Configuration Card or PIN is lost)

	12V       GND       Orange wire       Orange with White stripe	<ol> <li>Power off the Main Unit.</li> <li>Connect Orange wire and Orange/White banded wire together and power on the Main Unit.</li> <li>The 3-color LED blinking with beep sound indicates successful initialization.</li> </ol>
IDTECK Town 123 456 789 BC 0 ENT	12V GND Orange wire Orange with White stripe oper	<ul> <li>4) Power off the Main Unit again.</li> <li>5) Disconnect Orange wire and Orange/White banded wire as shown above (normal connection diagram) and power on the Main Unit.</li> </ul>

## 14. FCC Registration Information

## FCC REQUIREMENTS PART 15

Caution: Any changes or modifications in construction of this device which are not expressly approved by the responsible for compliance could void the user's authority to operate the equipment.

NOTE: This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions;

- 1. This device may not cause harmful interface, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to this equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the radio or television off and on, the user is encouraged to try to correct interference by one or more of the following measures.

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on another circuit.
- 4. Consult the dealer or an experienced radio/TV technician for help.



## 15. Troubleshooting

If a problem occurs during the use of this product, do not attempt to disassemble the product. Please check the following suggestions before reporting to the customer service center.

[Operation]

- Problem
  - When power is applied for the first time, 3 LEDs of 100W blink and RF cards won't be recognized.
- Cause
  - Configuration Card (or Configuration PIN) is not registered yet. (Initialized status)
  - ▶ The unit is malfunctioning or its data is damaged or lost due to external noise disturbance or a short circuit.
  - ► The internal circuit may be damaged or malfunctioning
- Solution
  - ► Make sure that initial setup is properly done and check the operation status.
    - If you have just installed the 100W or initialized it, then, the 100R is in the initialized status. You need to select an operation mode and register a Configuration Card(or Configuration PIN) and User Access Cards. For more details, see 10. Initial Setup on Page 10.
    - If a problem occurs while 100W is in the normal operation mode. It is caused by system malfunctions. Try turning the power of 100W off and on.
  - If the problem still persists, initialize the product. See 13. Initialization for more information about how to initialize your 100W.
- Problem

The 100W returns to the Normal Operation Mode while you are registering User Access Cards or changing settings in the Configuration Mode.

- Cause
  - ► Time-out Error
- Solution
  - If no key is pressed within 20 seconds in the Configuration Mode, 100W automatically goes back to the Normal Operation Mode.

[Registration or Deletion]

Problem

- User Access Card or User Access PIN won't be registered any more.
- Cause
  - Improper use or settings
  - ▶ The maximum number of users that can be registered (512) is already reached
- Solution
  - ► Make sure that installation and operation are properly done.
    - If you have just installed the 100W or initialized it,

then, the 100R is in the initialized status, which means you need to choose an operation mode and register a Configuration Card(or Configuration PIN) and User Access Cards. For more details, see 10. Initial Setup on Page 10.

If you'd like to add more User Access Cards or PINs, see Page 16.



#### • Problem

User Access Cards or User Access PINs won't be deleted.

- Cause
  - Improper use or settings
  - ▶ The unit is malfunctioning or its data is damaged or lost due to external noise disturbance or a short circuit.
- Solution
  - Make sure that installation and operation are properly done.
    - The 100W is in the Normal Operation Mode.
      - Have the Configuration Card?
        - 1. Have the User Access Card(s) that needs to be deleted?
          - a. Present the Configuration Card (or press the Configuration PIN + ENT).
          - b. Press "14 + ENT" to delete User Access Cards.
          - c. Present the User Access Card(s) that you wish to delete. Repeat this process if you have more than one card to delete.
          - d. Present the Configuration Card (or press the Configuration PIN + ENT).
        - 2. Lost the User Access Card(s) that needs to be deleted?
          - a. Present the Configuration Card (or press the Configuration PIN + ENT).
        - b. Press "73 + ENT" to enable "Keypad Input To Enter ID Number".
        - c. Present the Configuration Card (or press the Configuration PIN + ENT).
        - d. Press "4 + ENT" to delete the User Access Card(s).
        - e. Press "PIN + ENT". Repeat this process if there're more than one card to delete.
        - f. Present the Configuration Card (or press the Configuration PIN + ENT).

Note See 12. Setting Changes for more information.

- Lost the Configuration Card?

1. If the Configuration Card is missing, you cannot perform registration / deletion / setting adjustment. 2. Initialize the product. See 13. Initialization for more information about how to initialize your 100W.

[System Initialization]

• Problem

The Configuration Card is lost and I can't register/delete User Access Cards/PINs or change settings.

- Cause
  - Missing Configuration Card
- Solution
  - Without the Configuration Card, you have no choice but to initialize your 100W if you wish to change settings. See 13. Initialization for more information about how to initialize your 100W.

[Communication]

- Problem
- 100W is connected to a PC but communication won't be established.

Cause

- ► Improper communication settings
- ► Incorrect communication cable connection
- ▶ The unit is malfunctioning or its data is damaged or lost due to external noise disturbance or a short circuit.
- Solution
  - ▶ Make sure that communication settings and cable connection are correct.



- Check the communication settings of the 100W and a PC.
  - 1. Make sure that the COM port number is correct in the communication settings of the application software
  - 2. Baud rate is fixed at 9600bps. Make sure that communication settings of the application software are as follows; Parity bit=None, Data bit=8bits, Stop bit =1bit
- Make sure that the communication cables are correctly connected.
  - 1. Check the cable connections between the 100W and the PC.
  - 2. Beware of the maximum cable length. (RS232: Maximum of 15m)



The maximum transmission distance for each communication type is greatly affected by the communication environment. Eliminate any electrical noise around the communication cable or seperate it from other cables.

[Keypad]

Problem

An RF card works properly but the 100W won't recognize the RF card number when it is entered on the keypad.

- Cause
  - Improper system settings
  - The unit may be malfunctioning or its data is damaged or lost due to external noise disturbance or a short circuit.
- Solution
  - Check if the buzzer beeps when a key is pressed.
    - If the buzzer beeps:
      - 1. Present the Configuration Card (or press the Configuration PIN + ENT).
      - 2. Enter "73 + ENT" to enable "Keypad Input To Enter ID Number".
        - See 12. Setting Changes for more details.
    - If the buzzer does not beep:
      - 1. If the buzzer beeps after a certain length of time passes, see the following.
      - a. If unregistered IDs are entered 5 times (default) in a row, keys on the keypad do not function for 1 min.(default)
      - b. The following is about how to configure the maximum number of trials allowed.
        - Present the Configuration Card (or press the Configuration PIN + ENT).
        - Press "82 + ENT" to set "Number of Times of Try-Out".
        - Press 2 digits for Try-Out times + ENT".
          - *e.g.* 10 + ENT  $\rightarrow$  Allow 10 trials before a keypad freeze.
      - c. See Page 23 for more information about how to set how many trials to allow before keypad freezes.
      - 2. If the buzzer never beeps when a key is pressed, initialize the product. See 13. Initialization for more information about how to initialize your 100W

# IDTECK

- [External Device]
- Problem
  - The exit button won't work.
- Cause
  - Incorrect connection between the exit button and the 100W
  - ► Malfunction of the exit button
  - ▶ Internal circuit may be damaged or malfunctioning.
- Solution
  - ☞ Check the connection between the exit button and the 100W.



- Check the operation of the Exit Button.
  - 1. Check the wiring between the Exit Button and the 100W to see if there is any short circuit or cutoff.)
  - 2. Try connecting the two wires connected to the Exit Button..
    - If the 100W responds when the exit button is pressed, replace the exit button because it is faulty.
    - If the 100W does not respond, the 100W is malfunctioning. Initialize the product.



## Problem

An RF card is successfully recognized by the exit reader, but the data transmission to the PC fails or incorrect data is transmitted.

#### Cause

- ► Incorrect connection between the exit reader and the 100W
- Communication error
- ► Malfunction of the exit button



▶ The unit is malfunctioning or its data is damaged or lost due to external noise disturbance or a short circuit.

Solution



Check the connection between the exit reader and the 100W.

# [Connecting a External Reader]

Check the operation of the exit reader.

- 1. Check the wiring between the exit reader and the 100W to see if there is a short circuit or cutoff.
- 2. Check if any noise can be introduced into the communication wires between the exit reader and the 100W.
  - Test the exit reader output by checking the Wiegand communication cable with a measuring instrument.
  - With a measuring instrument, check if any noise is present in the communication cable. If a trace of noise is detected, enhance the GND signal by using the shield wire and a spare wire of the cable as GND.
  - It is recommendable to stabilize communication signals by using a repeater.
- See 7. Installation.to find out more about wiring.
- Problem
  - A door lock won't work.
- Cause
  - An error in connection between the door lock and the 100W
  - A door lock error
  - The unit is malfunctioning or its data is damaged or lost due to external noise disturbance or a short circuit.
- Solution
  - Check the connection between the door lock and the 100W. The connection method differs depending on the door lock type and its operation type (Normally Open, Normally Close).



- 1. Check the wiring between the door lock and the 100W to see if there is any short circuit or cutoff.
- 2. Check the operation of the door lock. Remove the door lock from the 100W and check the relay output from the 100W with a measuring instrument. If the relay output from the 100W is normal, replace the door lock.

## 16. Warranty Policy and Limitatin of Liability

IDTECK warrants this product against defects in material and workmanship for the period specified below from the date of purchase under normal customer use. This Warranty doesn't apply: 1) to any product which has been dismantled without authorization of IDTECK or/and has a damaged or detached QC label on its back side; 2) to any losses, defects, or damages caused by improper testing, operation, installation, maintenance, modification, alteration, or adjustment; 3) to any product with a damaged or faded serial number on it; or 4) to any losses, defects, or damages caused by lightning or other electrical discharge, natural disaster, misuse, accident or neglect.

This Limited Warranty is in lieu of all other warranties, obligations, or liabilities on the part of IDTECK, and IDTECK DISCLAIMS ANY AND ALL WARRANTY, WHETHER EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.IDTECK does not, and cannot, know who is present, what property is located, where this product will be used; it would be extremely difficult to determine the actual damages that may result from a failure of the product to perform as anticipated; and the low price of this product is based upon the nature of the product provided and the limited liability that IDTECK assumes. IDTECK IS NOT RESPONSIBLE FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR LOSS, DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR OTHER LOSS, AND IDTECK'S MAXIMUM LIABILITY SHALL NOT IN ANY CASE EXCEED THE PURCHASE PRICE OF THE PRODUCT.

To obtain repair or replacement under the terms of this warranty, visit IDTECK's Website (http://www.idteck.com) and place an online RMA request. After an RMA code is issued, return the product along with the authorization RMA code.

	Product Category	Warranty Period	
1	RF CARD (Active type)	1 year	
2	RF READER / FINGERPRINT READER		
3	STANDALONE CONTROLLER	2 1/0010	
4	CONTROL PANEL	5 years	
5	FINGERPRINT CONTROLLER		
6	MOLDED RF READER (RF10, RF20, RF30, RF TINY, IP10, IP20, IP30, SR10E, SR10UE, SR10SE, SR10RWE, SR10BE)	Lifotimo	
7	RF CARD (Passive type) (IDC80, IDC170, IDK50, IMC125, LXK50, IPC80, IPC170, IPK50, ISC80, ISC80S, ISK50, IMC135, IHC80, IP100, IP200)	LIIGUIIIG	

>> Warranty Period

## **RMA REQUEST FORM**

IDTECK accepts only on-line RMA requests on our Website (<u>www.idteck.com</u>). Please provide us with basic information in the below form so that we can understand your problems better. Send us back this form with your products after an RMA code is issued on our Website. This form is not compulsory.

RMA Authorization Code :				
1. Company Name				
2. Model Name				
3. Serial No.				
4. Original Invoice No.				
5. Distributor				
6. Purchasing Date				
7. RMA Request Date				

#### Please check your problems.

Card Reading	□ Power	□ Keypad
Communication	□ Relay	
□ LED & Buzzer	□ Registration	
□ Others :		

#### IDTECK RMA Center >>

3F, 10/10-1/10-2, Dodang-Dong, Weonmi-Gu, Bucheon-Si, Gyeonggi-Do 157-030, Korea Telephone: 82.2.2659.0055 (HQ) / 82.32.671.5642 (RMA Center) Fax: 82.2.2659.0086 (HQ) / 82.32.671.5641 (RMA Center ) Website: <u>www.idteck.com</u> e-Training Center: <u>www.idtecktraining.com</u>





The specifications contained in this manual are subject to change without notice at any time.

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