

Oracle FLEXCUBE Direct Banking

Corporate Customer Services Transaction
Dashboard User Manual
Release 12.0.2.0.0

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Corporate Customer Services Transaction Dashboard User Manual
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1. Preface

1.1. Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2. Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3. Access to OFSS Support

<https://flexsupp.oracle.com/>

1.4. Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual

1.5. Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.2.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
×	Pre integrated Host interface not available.

Transaction Name	FLEXCUBE UBS	Third Party Host System
Transaction Dashboard	NH	★
View drafts/Templates	NH	NH
View Transactions	NH	NH
Transactions To release	NH	★

3. Introduction

The dash board of a business user displays all the transactions that have been initiated or any action has been taken on the transaction by the user.

The Authorization transaction is useful in case of a business user needs to get its transactions authorized by a higher authority. The authorization transaction helps reduce the level of risk and increase the security thereby reducing the chances of wrong transactions being authorized by a corporate user with wrong amount or wrong data.

Business user Authorization works on the Maker Checker concept wherein a maker i.e. initiator of the transaction initiates the transaction. The rule is created stating what type of transactions will go for authorization to what level of authorizers. Thus the transactions are available for authorization to the respective authorizers.

The types of Authorizations are defined on day zero like sequential or non sequential Authorization depending upon the number of Authorizers. While creating the rules for authorization one can also define the number of authorizers in a list for authorization.

The Business user Authorization transaction includes transactions like Initiated transactions, View transactions, View Drafts and Templates, View Authorization Transactions.

4. Initiated Transactions

This transaction displays all self initiated transactions along with the current status of the transactions & number of transaction count for each type with specific status.

To view initiated transactions

1. Log on the **Internet Banking** Application
2. Navigate through the menus to **My Activities > Transactions**. The system displays **View Initiated Transactions** screen.

View Initiated Transactions

View Initiated Transactions 22-08-2010 23:47:14 GMT -1000

View By Transaction Status

[Initiated Transactions](#) | [View Drafts/Templates](#) | [Transactions To Authorize](#) | [View Transactions](#)

Transaction Type	Status	Count	
Demand Draft Request Bene	Accepted	1	2.7%
Domestic Funds Transfer	Accepted	1	2.7%
Domestic Transfer Bene	Accepted	1	2.7%
E Statement	Accepted	1	2.7%
Own Account Transfer	Accepted	1	2.7%
Preferences	Accepted	31	83.78%
Stop Payment on Wired Transfer	Pending for Processing	1	2.7%

Field Description

Field Name	Description
Initiated Transactions	
Transaction Type	[Display] This column displays the list of transactions.
Status	[Display] This column displays the status of transactions.
Count	[Display] Number of transaction for each transaction type with same status.
Graph	[Display] This column displays the count as a graph.

3. Click the hyperlink of the status. The system displays **search initiated transactions** screen.

The status of transaction can be :

- Initiated
- Semi Authorized
- Rejected by Host
- Authorized
- Deleted
- Accepted
- Rejected by Authorizer

Search Initiated Transaction Screen

03-03-2011 13:01:28 GMT +0530

Search Initiated Transactions

▼ To add more search criteria

EBanking Reference No.*:

Other Search Criteria:

Transaction Type*: Status*:

Customer: Account Number:

User Reference Number:

Transaction Period*:

Value Date From:

Value Date To:

From Amount: To Amount:

Currency:

Search

Records 1 to 1 of 1 |<< << Page 1 of 1 >> >>|

None/All	EBanking Reference No.	Transaction Type	Transaction Status	Created On	Updated On	Created By	Updated By	User Reference No.	Transaction Amount	Value Date	Updated On-My Timezone	Created On-My Timezone
<input type="checkbox"/>	162492189012136	Adhoc Account Statement Request	Under Process	08-02-2011 14:20:50 GMT +0530	08-02-2011 14:20:50 GMT +0530	CUSER1	CUSER1	162492189012136	0		08-02-2011 14:20:50 GMT +0530	08-02-2011 14:20:50 GMT +0530

Note : Indicates Linked References.

Back

Field Description

Field Name	Description
Search By	
EBanking Reference Number	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by other search criteria.
Transaction Type	[Dropdown] Select the transaction type from the list.
Status	[Dropdown] Select the status from the list.
Customer	[Dropdown] Select the customer id from the list.

Field Name	Description
Account Number	[Input] Type the account number.
User Reference Number	[Input] Type the user reference number.
Transaction Period	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> • Last 1 Day • Last 6 Months • Last n Transactions Custom Date
From Date	[Date picker] Enter the date from to search by date range. From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
To Date	[Date picker] Enter the To Date to search by date range. To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
Value Date From	[Date picker] Enter the Value Date From to search by value date range.
Value Date To	[Date picker] Enter the Value Date To to search by value date range.
From Amount	[Input] Enter the From Amount to search by amount range.
To Amount	[Input] Enter the To Amount to search by amount range.
Currency	[Dropdown] Select the currency from the list.
Search Results	
EBanking Reference Number	[Display] This column displays the EBanking Reference Number of the Transaction.

Field Name	Description
Transaction Type	[Display] This column displays the Name of the Transaction.
Transaction Status	[Display] This column displays the status of the Transaction.
Created On (Entity Time zone)	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
Updated On	[Display] This column displays the Date of update of the Transaction.
Created By	[Display] This column displays the User id with which the Transaction is created.
Updated By	[Display] This column displays the User id with which the Transaction is updated.
User Reference Number	[Display] This column displays the User Reference no of the Transaction.
Value Date	[Display] This column displays the Value date of the Transaction.
Updated on My Time zone	[Display] This column displays the date, time and time zone details of the transaction update.
Created on My Time zone	[Display] This column displays the date, time and time zone details of the transaction Created.
Source Branch code	[Display] This column displays the Source branch code of the transaction.
Customer ID	[Display] This column displays the customer id of the user.

Field Name	Description
Transaction Id	[Display] This column displays the transaction id of the transaction.
Template Type	[Display] This column displays the type of template if the transaction is saved as a template..

- The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
- Click the **E-banking reference number** hyper link. The system displays the View initiated transaction screen.

View Initiated Transactions

04-03-2011 10:01:49 GMT +0530

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
111736121060327	Adhoc Account Statement Request	23-02-2011 11:49:15 GMT +0530	CUSER11	23-02-2011 11:49:20 GMT +0530	Under Process [11]	1		

Adhoc Statement Request

Account Type: Current and Savings Account Number: 00100011801

Date From(dd-mm-yyyy): 01-01-2007 Date To(dd-mm-yyyy): 10-10-2010

Note: 80010#80010 : Request timed out

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
CUSER11	23-02-2011 11:49:20 GMT +0530	Under Process [11]		0	80010
CUSER11	23-02-2011 11:49:20 GMT +0530	Under Process [25]		0	80010 : Request timed out
CUSER11	23-02-2011 11:49:15 GMT +0530	Authorized [3]		0	

Back

- Click the **Back** button to return to the previous screen.

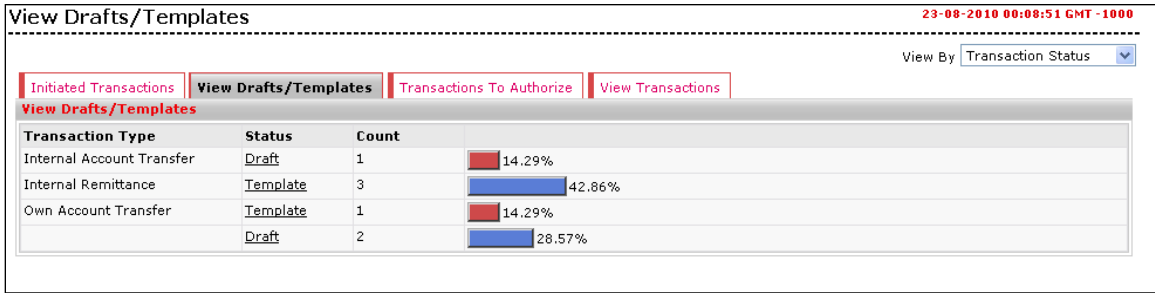
5. View Drafts/ Templates

View Drafts / templates Tab displays the transactions for which you have created drafts or templates. You can see the drafts and templates' and use them to initiate the transactions from this screen. The difference between saving as template and saving as a draft is that while saving as draft you can save without entering complete details but while saving as a template you can save as a template only after entering completely correct details.

To view transactions

1. Logon to **Internet Banking** application
2. Navigate through the menu to **Dashboard >View Transactions**. The system displays the **View Transactions** screen

View Transactions



Field Description

Field Name	Description
View Drafts/ Templates	
Transaction type	[Display] This column displays the transaction type
Status	[Display] Displays the status of transactions. Click on the hyperlink to display the search results as per search criteria for the selected transaction. The status of transaction can be : <ul style="list-style-type: none"> • Initiated • Semi Authorized • Rejected by Host • Authorized • Deleted • Accepted • Rejected by Authorizer
Count	[Display] Number of transaction for each transaction type with same status.
Graph	[Display] Displays the count as a graph.

3. Click on the **status** of the transaction. The system displays the **Search Authorization Transactions** screen.

Search Authorization Transactions

Search Transactions 04-03-2011 12:18:04 GMT +0530

▼ To add more search criteria

EBanking Reference No.*:

Other Search Criteria:

Transaction Type*: SEPA Direct Debit

Customer: All

User Reference Number:

Transaction Period*: Select

Value Date From:

From Amount:

Currency: Any

OIN:

Status*: Template

Account Number:

Initiator:

Value Date To:

To Amount:

Search

Records 1 to 2 of 2 Page 1 of 1

EBanking Reference No.	Transaction Type	Transaction Status	Created On	Updated On	Created By	Updated
571957364021465	SEPA Direct Debit	Template	10-02-2011 17:59:12 GMT +0530	10-02-2011 17:59:12 GMT +0530	CORPINIT	CORPINIT
817134646019959	SEPA Direct Debit	Template	10-02-2011 14:42:56 GMT +0530	10-02-2011 14:42:56 GMT +0530	CORPINIT	CORPINIT

Field Description

Field Name	Description
Search By	
EBanking Reference Number	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by other search criteria.
Transaction Type	[Dropdown] Select the transaction type from the list.
Status	[Dropdown] Select the status from the list.
Customer	[Dropdown] Select the customer id from the list.
Account Number	[Input] Type the account number.
User Reference Number	[Input] Type the user reference number.

Field Name	Description
Transaction Period	<p>[Dropdown]</p> <p>Select the period in which the transaction was initiated.</p> <p>Values:</p> <ul style="list-style-type: none"> • Last 1 Day • Last 6 Months • Last n Transactions <p>Custom Date</p>
From Date	<p>[Date picker]</p> <p>Enter the date from to search by date range.</p> <p>From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.</p>
To Date	<p>[Date picker]</p> <p>Enter the To Date to search by date range.</p> <p>To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.</p>
Value Date From	<p>[Date picker]</p> <p>Enter the Value Date From to search by value date range.</p>
Value Date To	<p>[Date picker]</p> <p>Enter the Value Date To to search by value date range.</p>
From Amount	<p>[Input]</p> <p>Enter the From Amount to search by amount range.</p>
To Amount	<p>[Input]</p> <p>Enter the To Amount to search by amount range.</p>
Currency	<p>[Dropdown]</p> <p>Select the currency from the list.</p>
Search Results	
EBanking Reference Number	<p>[Display]</p> <p>This column displays the EBanking Reference Number of the Transaction.</p>
Transaction Type	<p>[Display]</p> <p>This column displays the Name of the Transaction.</p>
Transaction Status	<p>[Display]</p> <p>This column displays the status of the Transaction.</p>

Field Name	Description
Created On (Entity Time zone)	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
Updated On	[Display] This column displays the Date of update of the Transaction.
Created By	[Display] This column displays the User id with which the Transaction is created.
Updated By	[Display] This column displays the User id with which the Transaction is updated.
User Reference Number	[Display] This column displays the User Reference no of the Transaction.
Value Date	[Display] This column displays the Value date of the Transaction.
Updated on My Time zone	[Display] This column displays the date, time and time zone details of the transaction update.
Created on My Time zone	[Display] This column displays the date, time and time zone details of the transaction Created.
Source Branch code	[Display] This column displays the Source branch code of the transaction.
Customer ID	[Display] This column displays the customer id of the user.
Transaction Id	[Display] This column displays the transaction id of the transaction.
Template Type	[Display] This column displays the type of template if the transaction is saved as a template..

4. The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
5. Click the **E banking Reference Number**. The system displays the **View transaction** screen

View Transactions

View Transactions
04-03-2011 12:19:47 GMT +0530

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
571957364021465	SEPA Direct Debit	10-02-2011 17:59:12 GMT +0530	CORPINIT	10-02-2011 17:59:12 GMT +0530	Template [19]	1		

User Reference Number: 984605394021464
 OIN: IN77ZZZ12345678
 OIN Description: IN77ZZZ12345678
 Nominated Account: 00100011809 001 000000118
 Sequence Type: One Off Mandate

Debtor Details

Debtor ID: IN77ZZZ12345678
 Debtor Name: IN77ZZZ12345678
 Debtor IBAN: IN77ZZZ12345678

Debtor Bank Details

Debtor Bank Code (BIC): APACGB61003

Payment Details

Amount: 123
 Currency: EUR
 Receive Later : 24-12-2010

Other Details

Narrative:

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
<input checked="" type="checkbox"/> CORPINIT	10-02-2011 17:59:12 GMT +0530	Template [19]		EUR 123.00	

Back
Delete
Initiate

6. Click the **Back** button to return to the Dashboard
 OR
 Click the **Delete** button to delete the Template/ Draft. The system displays the verify and confirm screen for delete.
 OR
 Click the **initiate** button to initiate the transaction with the displayed template/ Draft. The system displays the respective initiate transaction screen with the template / Draft details.

6. Business User Authorization

An Authorizer can view the transactions pending for their authorization using this transaction. Authoriser can authorize, reject or Send the transaction back for modification.

To Authorize a transaction.

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Transaction Activities > Transactions > Transactions to Authorize**. The system displays the **Transactions to Authorize** screen.

Transaction to Authorize

View Authorization Transactions 23-08-2010 01:29:18 GMT -1000

View By

[Initiated Transactions](#) [View Drafts/Templates](#) [Transactions To Authorize](#) [View Transactions](#)

Transactions To Authorize

Transaction Type	Status	Count	
E Statement	Initiated	1	16.67%
International Draft	Initiated	1	16.67%
Multiple Internal Transfer	Initiated	3	50%
SEPA Card Payment	Initiated	1	16.67%

Field Description

Field Name	Description
Transaction Type	[Display] Gives the list of transaction.
Status	[Display] Displays the status of transactions. Click on the hyperlink to display the search results as per search criteria for the selected transaction. The status of transaction can be : <ul style="list-style-type: none">• Initiated• Semi Authorized• Rejected by Host• Authorized• Deleted• Accepted• Rejected by Authorizer
Count	[Display] Number of transaction for each transaction type with same status.
Graph	[Display] Displays the count as a graph.

3. Click the status link of the transaction. The system displays the **Search Authorization Transactions** screen.

Search Authorization Transaction

Search Authorization Transactions
04-03-2011 12:25:50 GMT +0530

▼ To add more search criteria

EBanking Reference No.*:

Other Search Criteria:

Transaction Type*:

Customer:

User Reference Number:

Transaction Period*:

Value Date From:

From Amount:

Currency:

Status*:

Account Number:

Initiator:

Value Date To:

To Amount:

Records 1 to 2 of 2 Page 1 of 1

None/All	Value Date	Transaction ID	Spot/Online Deal	EBanking Reference No.	Transaction Type	Transaction Status	Created On
<input type="checkbox"/>	05-03-2011	ITG	N	201106386074046	Internal Account Transfer	Initiated	04-03-2011 12:23:49 GMT +05
<input type="checkbox"/>	05-03-2011	ITG	N	204986106074050	Internal Account Transfer	Initiated	04-03-2011 12:24:41 GMT +05

Note : Indicates Linked References.

Field Description

Field Name	Description
Search By	
EBanking Reference Number	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by other search criteria.
Transaction Type	[Dropdown] Select the transaction type from the list.
Status	[Dropdown] Select the status from the list.
Customer	[Dropdown] Select the customer id from the list.

Field Name	Description
Account Number	[Input] Type the account number.
User Reference Number	[Input] Type the user reference number.
Transaction Period	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> • Last 1 Day • Last 6 Months • Last n Transactions Custom Date
From Date	[Date picker] Enter the date from to search by date range. From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
To Date	[Date picker] Enter the To Date to search by date range. To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
Value Date From	[Date picker] Enter the Value Date From to search by value date range.
Value Date To	[Date picker] Enter the Value Date To to search by value date range.
From Amount	[Input] Enter the From Amount to search by amount range.
To Amount	[Input] Enter the To Amount to search by amount range.
Currency	[Dropdown] Select the currency from the list.
Search Results	
EBanking Reference Number	[Display] This column displays the EBanking Reference Number of the Transaction.

Field Name	Description
Transaction Type	[Display] This column displays the Name of the Transaction.
Transaction Status	[Display] This column displays the status of the Transaction.
Created On (Entity Time zone)	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
Updated On	[Display] This column displays the Date of update of the Transaction.
Created By	[Display] This column displays the User id with which the Transaction is created.
Updated By	[Display] This column displays the User id with which the Transaction is updated.
User Reference Number	[Display] This column displays the User Reference no of the Transaction.
Value Date	[Display] This column displays the Value date of the Transaction.
Updated on My Time zone	[Display] This column displays the date, time and time zone details of the transaction update.
Created on My Time zone	[Display] This column displays the date, time and time zone details of the transaction Created.
Source Branch code	[Display] This column displays the Source branch code of the transaction.
Customer ID	[Display] This column displays the customer id of the user.

Field Name	Description
Transaction Id	[Display] This column displays the transaction id of the transaction.
Template Type	[Display] This column displays the type of template if the transaction is saved as a template..

- The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
 - Click the **E banking** reference number link. The system displays the **View Pending Authorization Transaction** screen along with the audit details.
- OR
- Select the check box in front of the transaction. Click the **Authorize** or **Reject** button to Authorize or Reject the transaction.

View Pending Authorization Transaction

View Pending Authorization Transactions 23-08-2010 01:34:49 GMT -1000

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
182018095106292	Multiple Internal Transfer	02-08-2010 20:58:46 GMT -1000	ZIP1	02-08-2010 20:58:46 GMT -1000	Initiated [1]	1	02-08-2010	

User Reference :
 Source Account: 33300002804 333 333000028
 Destination Account: 33300002807 333

Payment Details

Transfer Amount: 100.00 INR
 Pay now: 02-08-2010

Other Details

Narrative:

Note:

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount Note
<input type="checkbox"/> ZIP1	02-08-2010 20:58:46 GMT -1000	Initiated [1]	02-Aug-2010	INR 100.00

Back
Authorize
Reject

Field Description

Field Name	Description
Audit Details	
Authorizer's	[Display] This column displays the user id of the user from which the transaction was last authorized.

Field Name	Description
Authorized On	[Display] This column displays the details of the date and time on which the transaction was last updated/ authorized.
Status	[Display] This column displays the status of the transaction.
Value Date	[Display] This column displays the value date of the transaction.
Amount	[Display] This column displays the amount of the transaction with currency.
Note	[Display] This column displays the Note if any was given while initiating / authorizing the transaction..

6. Click the **Back** button to return to the previous screen.
OR
Click the **Reject** button the system displays the Reject screen.
OR
Click the **Send to Modify** button to send the transaction for modifications.
OR
Click the **Authorize** button. The system displays the **Transaction for Authorization - Verify** screen

6.1. Authorize transaction

1. Click the **Authorize** button. The system displays the **Transaction for Authorization - Verify** screen

Transaction for Authorization - Verify

Transactions For Authorization - Verify
23-08-2010 01:43:10 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
105424280162833	E Statement	ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated	1	

Account Type: CASA
Account No/Credit Card No: 00000013475

Primary Email Id: AB@AB.COM
Frequency: Monthly

Secondary Email Id:
Start Date:

Note :


Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount Note
<input checked="" type="checkbox"/> ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated [1]		0

Back
Authorize

2. Click the **Back** button to return to the previous screen.
OR
Click the **Authorize** button. The system displays the **Transaction for Authorization - Confirm** screen.
3. On authorizing the transaction if there are more than one Authorizers the transaction goes to the semi authorized state and needs to be further authorized by the second authorizer in a similar process as shown above.

Transaction for Authorization - Confirm

 Transaction submitted has been authorized

Transactions For Authorization - Confirm 23-08-2010 01:43:55 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Reference Number
105424280162833	E Statement	ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated	1		Accepted	

** For Timed out transactions - Please check the status in dashboard.


Account Type: CASA
Account No/Credit Card No: 00000013475

Primary Email Id: AB@AB.COM Secondary Email Id:
Frequency: Monthly Start Date:

Note:

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount	Note
<input checked="" type="checkbox"/> ZIP1	16-08-2010 01:08:46 GMT -1000	Initiated [1]		0	



4. Click the **OK** button. The system displays the **Transaction to Authorize** screen

6.2. Reject transactions

1. Click the **Reject** button on the View Pending Authorization transaction screen. The system displays the **Transaction for Reject - Verify** screen.

Transaction for Reject - Verify

Transactions For Reject - Verify 23-08-2010 01:45:51 GMT -1000


Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
211616352052723	International Draft	ZIP1	25-07-2010 20:02:26 GMT -1000	Initiated	1	25-Jul-2010

Note :

Back **Reject**

2. Click the **Back** button to return to the previous screen to make any changes
OR
Click the **Reject** button to confirm the Rejection.

Transaction for Reject - Confirm

 Transaction submitted has been rejected

Transactions For Reject - Confirm 23-08-2010 01:54:18 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Reference Number
211616352052723	International Draft	ZIP1	25-07-2010 20:02:26 GMT -1000	Initiated	1	25-07-2010	Rejected by Authorizer	

** For Timed out transactions - Please check the status in dashboard.

Note

OK

3. Click the **OK** button the system displays the **Transaction to authorize** screen.

6.3. Send To Modify

- 1. Click the **Send To Modify** button. The system displays the **Transactions for send to Modify - Verify** screen.

Transactions for send to Modify - Verify

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
648300160105679	SEPA Card Payment	ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated	2	02-Aug-2010

23-08-2010 01:58:48 GMT -1000

User Reference Number
OIN*: UK21ZZBOMPVLTD
OIN Description*: SHSDJK
SEPA Card Number*: 6568

Beneficiary Details
Beneficiary Id*: SDAD
Name*: ADASD
Beneficiary Account (IBAN)*: 21332
Beneficiary Email

Beneficiary Bank Details
Beneficiary Bank Code (BIC)*: BCITITM1

Payment Details
Amount*: 23
Currency*: EUR
Pay now 02-08-2010

Other Details
Narrative

Note :

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount Note
<input checked="" type="checkbox"/> ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated [1]	02-Aug-2010	EUR 23.00

- 2. Click the **Back** button to return to the previous screen.
OR
Click the **Send to Modify** button. The system displays the **Transactions for send to Modify - Confirm** Screen

Transactions for send to Modify - Verify

✔ Transaction submitted has been send to modify

Transactions For Send To Modify - Confirm 23-08-2010 02:04:00 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Previous Status	Version	Value Date	Current Status	Host Reference Number
648300160105679	SEPA Card Payment	ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated	2	02-08-2010	Rejected for Modify	

** For Timed out transactions - Please check the status in dashboard.

User Reference Number
 OIN*: UK21ZZBOMPVTLD
 OIN Description*: SHSDJK
 SEPA Card Number*: 6568

Beneficiary Details
 Beneficiary Id*: SDAD
 Name*: ADASD
 Beneficiary Account (IBAN)*: 21332
 Beneficiary Email

Beneficiary Bank Details
 Beneficiary Bank Code (BIC)*: BCITITM1

Payment Details
 Amount*: 23
 Currency*: EUR
 Pay now 02-08-2010

Other Details
 Narrative

Note

Audit Detail

Authorizer/s	Authorized On	Status	Value Date	Amount Note
ZIP1	02-08-2010 20:38:42 GMT -1000	Initiated [1]	02-Aug-2010	EUR 23.00

OK

3. Click the **Ok** button. The system displays the transaction to Authorize screen.
4. Once the transaction has been sent for modification, the transaction is not available for further authorization and the transaction is available with the previous authorizers for Copy.
5. The transaction goes to the initiator for modification. The transaction is available with all the authorizers to copy the transaction and initiate a similar transaction if required.

View Transactions

View Transactions 23-08-2010 02:10:50 GMT -1000

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
205682187172810	Change Users Limits	19-08-2010 02:15:41 GMT -1000	AmiCorp1	19-08-2010 02:15:41 GMT -1000	Initiated [1]	1		

Type	Initiation Limit		Daily Authorization Limit	
Transactions	Minimum Transaction Amount	Maximum Transaction Amount	Total Amount	Number of Transactions
Demand Draft-Pay Order Request				
Current Limits	No Txn Limit	Unlimited	Unlimited	Unlimited
New limits	10.00 USD	1,000.00 USD	Unlimited	Unlimited

Note:

Audit Detail				
Authorizer/s	Authorized On	Status	Value Date	Amount Note
AmiCorp1	19-08-2010 02:15:41 GMT -1000	Initiated [1]		USD 0.00

[Back](#) [Copy Transaction](#)

- 6. Click the **Back** button to return to the previous screen.
- OR
- Click the **Copy transaction** button. The system displays the initiate transaction screen to modify the transaction.

Initiate Transaction

Demand Draft-Pay Order Request 23-08-2010 02:27:30 GMT -1000

Payment To

Existing Template

Make New Payment

User Reference Number:

Source Account*: 010000863 000863EUR01 Sachin Tendulkar EUR 1,005,054.00 1,005,054.00 EUR

Beneficiary Details

Beneficiary Name*: ben113

Draft Details

Draft Favouring*:

Draft Payable at*: Mumbai Select Branch*: BANK FUTURA - CORPORATE DEPOSITS MO

Draft Amount*: USD

Pay now 16-08-2010

Pay later

Other Details

Remitter's Instruction:

Narrative:

Mode of Delivery

Branch*

Courier*

Post*

Draft Delivery Option*:

Name*:

- 7. Modify the transactions details and click the **initiate** button. The system displays the verify and confirm screen for the transaction.
- 8. The transaction is available for authorization to the authorizers again.

7. View Transactions

View Transactions Tab displays the transactions for which you have view access. You can see the transactions initiated or authorized by other users. You can see the summary templates using predefined criteria through which you can drill down to view actual transaction details.

To view transactions

1. Logon to **Internet Banking** application
2. Navigate through the menu to **Transaction Activities > Transactions**. The system displays the **View Transactions** screen

View Transactions

View Transactions			23-08-2010 02:30:18 GMT -1000	
			View By Transaction Status ▾	
Initiated Transactions View Drafts/Templates Transactions To Authorize View Transactions				
View Transactions				
Transaction Type	Status	Count		
Domestic Funds Transfer	Accepted	6		9.38%
	Under Process	2		3.12%
Domestic Transfer Bene	Accepted	3		4.69%
	Pending for Processing	3		4.69%
International Draft	Accepted	1		1.56%
International Transfer Bene	Accepted	2		3.12%
Multiple Internal Transfer	Accepted	6		9.38%
	Accepted	1		1.56%
Open New Account	Accepted	3		4.69%
	Pending for Processing	1		1.56%
Pay Bill	Accepted	7		10.94%
SEPA Card Payment	Accepted	12		18.75%
SEPA Card Payment Bene	Accepted	4		6.25%
SEPA Credit Transfer	Accepted	1		1.56%
SEPA Credit Transfer Bene	Accepted	4		6.25%
SEPA Direct Debit Bene	Accepted	1		1.56%
UK Payments	Accepted	3		4.69%
UK Payments Bene	Accepted	4		6.25%

Field Description

Field Name	Description
Transaction Type	[Display] Gives the list of transaction.
Status	[Display] This column displays the status of transactions.
Count	[Display] Number of transaction for each transaction type with same status.
Graph	[Display] This column displays the count as a graph.

3. Click the **status** link. The system displays search authorization transactions screen.

Search Transactions

Search Transactions 04-03-2011 12:28:14 GMT +0530

▼ To add more search criteria

EBanking Reference No.*:

Other Search Criteria:

Transaction Type*: Status*:

Customer: Account Number:

User Reference Number: Initiator:

Transaction Period*:

Value Date From: Value Date To:

From Amount: To Amount:

Currency:

Records 1 to 8 of 8 Page 1 of 1

<u>EBanking Reference No.</u>	<u>Transaction Type</u>	<u>Transaction Status</u>	<u>Created On</u>	<u>Created On-My Timezone</u>	<u>Updated On</u>
103742345045854	Internal Account Transfer	Initiated	17-02-2011 17:29:29 GMT +0530	17-02-2011 17:29:29 GMT +0530	17-02-2011 17:29:29
111783613048033	Internal Account Transfer	Initiated	18-02-2011 14:28:58 GMT +0530	18-02-2011 14:28:58 GMT +0530	18-02-2011 14:28:58
117627331048061	Internal Account Transfer	Initiated	18-02-2011 14:30:34 GMT +0530	18-02-2011 14:30:34 GMT +0530	18-02-2011 14:30:34
201106386074046	Internal Account Transfer	Initiated	04-03-2011 12:23:49 GMT +0530	04-03-2011 12:23:49 GMT +0530	04-03-2011 12:23:49
204986106074050	Internal Account Transfer	Initiated	04-03-2011 12:24:41 GMT +0530	04-03-2011 12:24:41 GMT +0530	04-03-2011 12:24:41
663846767048042	Internal Account Transfer	Initiated	18-02-2011 14:29:49 GMT +0530	18-02-2011 14:29:49 GMT +0530	18-02-2011 14:29:49
780176970048008	Internal Account Transfer	Initiated	18-02-2011 14:27:15 GMT +0530	18-02-2011 14:27:15 GMT +0530	18-02-2011 14:27:15
838734519048085	Internal Account Transfer	Initiated	18-02-2011 14:31:40 GMT +0530	18-02-2011 14:31:40 GMT +0530	18-02-2011 14:31:40

Note : Indicates Linked References.

Field Description

Field Name	Description
Search By	
EBanking Reference Number	[Radio Button, Input] Select the radio button and enter the ebanking reference number of the transaction.
Other Search Criteria	[Radio Button] Select the radio button search by other search criteria.
Transaction Type	[Dropdown] Select the transaction type from the list.
Status	[Dropdown] Select the status from the list.
Customer	[Dropdown] Select the customer id from the list.

Field Name	Description
Account Number	[Input] Type the account number.
User Reference Number	[Input] Type the user reference number.
Transaction Period	[Dropdown] Select the period in which the transaction was initiated. Values: <ul style="list-style-type: none"> • Last 1 Day • Last 6 Months • Last n Transactions Custom Date
From Date	[Date picker] Enter the date from to search by date range. From Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
To Date	[Date picker] Enter the To Date to search by date range. To Date will be enabled and mandatory if Custom Date is selected in the Transaction Period dropdown.
Value Date From	[Date picker] Enter the Value Date From to search by value date range.
Value Date To	[Date picker] Enter the Value Date To to search by value date range.
From Amount	[Input] Enter the From Amount to search by amount range.
To Amount	[Input] Enter the To Amount to search by amount range.
Currency	[Dropdown] Select the currency from the list.
Search Results	
EBanking Reference Number	[Display] This column displays the EBanking Reference Number of the Transaction.

Field Name	Description
Transaction Type	[Display] This column displays the Name of the Transaction.
Transaction Status	[Display] This column displays the status of the Transaction.
Created On (Entity Time zone)	[Display] This column displays the Date of creation of the Transaction as per the entity time zone.
Created On (My time zone)	[Display] This column displays the Date of creation of the Transaction as per the user's preferred time zone.
Updated On	[Display] This column displays the Date of update of the Transaction.
Created By	[Display] This column displays the User id with which the Transaction is created.
Updated By	[Display] This column displays the User id with which the Transaction is updated.
User Reference Number	[Display] This column displays the User Reference no of the Transaction.
Value Date	[Display] This column displays the Value date of the Transaction.
Updated on My Time zone	[Display] This column displays the date, time and time zone details of the transaction update.
Created on My Time zone	[Display] This column displays the date, time and time zone details of the transaction Created.
Source Branch code	[Display] This column displays the Source branch code of the transaction.
Customer ID	[Display] This column displays the customer id of the user.

Field Name	Description
Transaction Id	[Display] This column displays the transaction id of the transaction.
Template Type	[Display] This column displays the type of template if the transaction is saved as a template..

- The additional search criteria fields and additional search result fields are displayed as per the transaction type selected.
- Click the **Reference Number** link to view the further details of the transaction.

View Transactions

23-08-2010 02:31:46 GMT -1000

Reference Number	Transaction Type	Created On	Updated By	Updated On	Status	Version	Value Date	Host Reference Number
192729615022367	Domestic Transfer Bene	20-07-2010 22:25:20 GMT -1000	ADIRET	20-07-2010 22:25:21 GMT -1000	Accepted [5]	1		

Transaction Type: Domestic Account Transfer

Beneficiary Id: dfsf
Beneficiary Name: sdfsdfs
Account Type: Pay Over the Counter
Beneficiary Address: sdfsdfsdfs
City: sdfsdfs
Beneficiary Email:

Enter Beneficiary Bank Details

Beneficiary Account Number:
National Clearing Code Type: CHAPS Network
National Clearing Codes: APACGB5101
Bank Name:
Bank Address: LONDON
UK
Beneficiary Bank City: LONDON
Visibility: Public

Note:

Audit Detail						
Authorizer/s	Authorized On	Status	Value Date	Amount	Note	
ADIRET	20-07-2010 22:25:21 GMT -1000	Accepted [5]		0		
ADIRET	20-07-2010 22:25:21 GMT -1000	Under Process [25]		0		
ADIRET	20-07-2010 22:25:20 GMT -1000	Authorized [3]		0		

- Click the **Back** button to return to the Dashboard
OR
Click the **Copy transaction** button to copy the transaction. The system displays the initiate respective transaction screen with similar details.

8. Transactions to Release

Transactions to release transaction allow you to release the transaction if the transaction is set as release required. The transaction is available in the dashboard for release.

To view transactions

1. Logon to **Internet Banking** application
2. Navigate through the menu to **Transaction Activities > Transactions To Release**. The system displays the **Transactions To Release** screen.

Transactions to Release

The screenshot shows a web interface titled "Request Processing" with a timestamp "23-08-2010 02:34:27 GMT -1000" in the top right corner. Below the title is a "Search Criteria" section with a grey header. It contains four input fields: "Transaction Reference No:", "Initiator:", "From Date:", and "To Date:". Each date field has a small calendar icon to its right. A red "Search" button is located at the bottom right of the search criteria area.

Field Description

Field Name	Description
Entity	[Mandatory, Dropdown] Select the Entity from the dropdown list.
Customer Id	[Optional, Alphanumeric, 20] Type the Customer Id for the search criteria.

Field Name	Description
Transaction Reference Number	[Optional, Alphanumeric, 20] Type the Transaction Reference Number for the search criteria.
Initiator	[Optional, Alphanumeric, 20] Type the name of the initiator for the search criteria.
Start Date	[Optional, Pick List] Select the Start date for the search criteria.
End Date	[Optional, Pick List] Select the End date for the search criteria.

3. Enter the required data, Click the **Search** button. The system displays Transactions to Release screen.

Transactions to Release

24-08-2010 01:51:14 GMT -1000

Request Processing

Search Criteria

Transaction Reference No: Initiator:
From Date: To Date:

Records 1 to 1 of 1 | << << Page 1 of 1 >> >>|

EBanking Reference No.	Transaction Type	Status	Created On	Updated On	Created By
415248012102440	Stop Payment on Wired Transfer	Pending for Processing	06-08-2010 01:54:17 GMT -1000	06-08-2010 01:54:17 GMT -1000	MAXCORP

Field Description

Field Name	Description
EBanking Reference Number	[Display] This column displays the EBanking Reference Number of the Transaction.
Transaction type	[Display] This column displays the type of the Transaction.
Status	[Display] This column displays the status of the Transaction.
Created On	[Display] This column displays the Date of creation of the Transaction.
Updated On	[Display] This column displays the Date of update of the Transaction.

Field Name	Description
Created By	[Display] This column displays the User id with which the Transaction is created.
Updated By	[Display] This column displays the User id with which the Transaction is updated.
Version	[Display] This column displays the Version no of the Transaction.
State Bill	[Display] This column displays the State bit of the Transaction.
Authorization type	[Display] This column displays the Authorization type of the Transaction.
Bulk File transaction	[Display] This column displays if the transaction is a bulk/ file transaction.
Status code	[Display] This column displays the status code of the Transaction.
User Reference Number	
Account Cust id	[Display] This column displays the account cust id of the Transaction.
Account Number	[Display] This column displays the account number of the Transaction.
Source Branch code	[Display] This column displays the Source branch code of the Transaction.
Txn Amount	[Display] This column displays the amount of the Transaction.
Customer Id	[Display] This column displays the Customer id of the Transaction.
Cust group id	[Display] This column displays the Customer id group of the Transaction.
Currency	[Display] This column displays the currency of the Transaction.

Field Name	Description
Bulk file Reference Number	[Display] This column displays the bulk file Reference no of the Transaction.
Linked Reference No	[Display] This column displays the linked Reference no of the Transaction.
Transaction Under process	[Display] This column displays the name of Transaction under process..
Value Date	[Display] This column displays the Value date of the Transaction.

4. Click the **E Banking Reference Number** link to view the **View Release** screen.

View Release

View Request Processing 24-08-2010 01:52:41 GMT -1000

Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1	

Note

Audit Detail					
Authorizer/s	Authorized On	Status	Value Date	Amount	Note
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0	
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0	

5. Click the **Back** button to return to the Dashboard
OR
Click the **Accept Request** button to accept the Release request. The system displays the **Transaction for accept request - Verify** screen.
OR
Click the **Reject Request** button to reject the Release request. The system displays the **Transaction for Accept/ Reject request - Verify** screen

Transactions for Accept/ Reject Request - Verify

Transactions For Process - Verify							24-08-2010 01:53:28 GMT -1000
Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date	
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1		

Note

Audit Detail						
Authorizer/s	Authorized On	Status	Value Date	Amount	Note	
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0		
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0		

- Click the **Back** button to return to the previous screen.
OR
Click the **Confirm** button. The system displays the **Transaction to Accept/ Reject - Confirm** screen.

Transactions for Accept/ Reject Request - Confirm

Transactions For Process - Confirm							24-08-2010 01:53:28 GMT -1000
Reference Number	Transaction Type	Updated By	Updated On	Status	Version	Value Date	
415248012102440	Stop Payment on Wired Transfer	MAXCORP	06-08-2010 17:24:17	Pending for Processing	1		

Note

Audit Detail						
Authorizer/s	Authorized On	Status	Value Date	Amount	Note	
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Pending for Processing [60]		0		
<input checked="" type="checkbox"/> MAXCORP	06-08-2010 01:54:17 GMT -1000	Authorized [3]		0		

- Click the **OK** button. The system displays the Transaction to release Screen.