Vestel User Guide

The following guide should help you obtain the part numbers for Vestel manufactured products. For this example we will use washing machine model A126Q serial number 00624053002417660159. First you need to select 'washing machine' from the menu on the left hand side of the home page (*fig 1*)

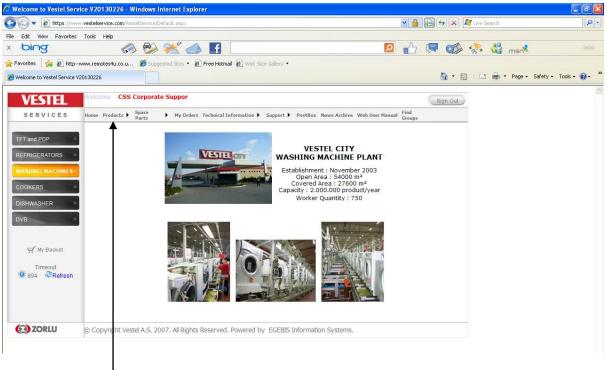


fig 1

Then go to 'products' on the top menu and select 'product search'

The easiest and must accurate way of finding the correct model is searching by serial number (fig 3)

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Fig 3

This will take you directly to the full parts list. Some of the parts are listed in groups and these need to be expanded to find the correct part number. This can be done by clicking the small yellow plus sign next to the group name or the whole list can be expanded by selecting expand all (*fig 4*). There are parts that cannot be ordered and these will not have a box in the select column. The part numbers are listed in the component column and all parts should be set up in the JTM system. If this isn't the case then this can be quickly set up by calling the spares line (0191 3870778) and speaking to a member of the team.

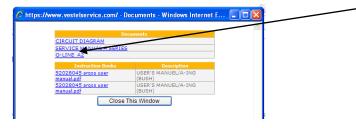
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fig 4

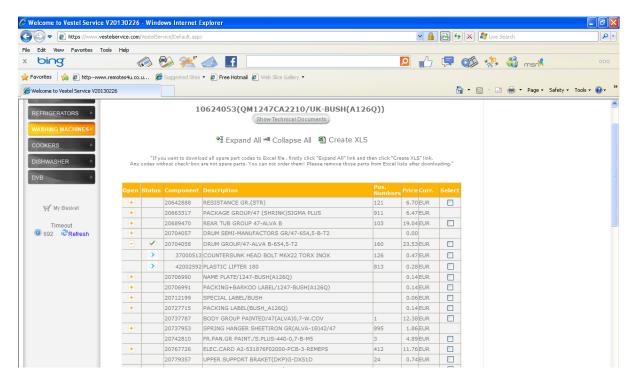
Vestel's terminology for parts seem's to differ from other manufacturers so to help identify the parts you can select the 'show technical documents' tab situated just under the model details. This will

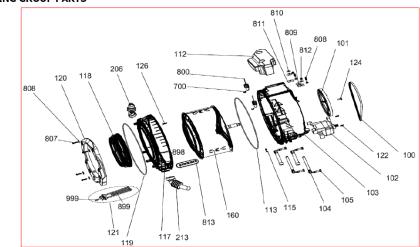
open a page in a new window and from here you can select the service manual, user manual, circuit diagram and the exploded views.

Please note the exploded views often have a name you will not recognise, in this case 'Q-LINE A2'



The exploded views that Vestel use often relate to a few different models so not everything on the diagrams will relate to the model in question. The location numbers will match those on the parts list though. So for example if drum paddles were required for this appliance they are on the exploded view under location 813, part 42002592.





WASHING GROUP PARTS

Once identified the parts can then be ordered through the JTM portal in the usual way.