Telstra

8200/8200a

Cordless telephone
User Guide

This telephone has been designed
for ease of use. Please read the
instructions and keep it handy for
future reference.
If you have any problems with your
phone, refer to the Help section of
this User Guide.

TecHelp
1300 369 193

Introduction
To your Telstra 8200 Digital Cordless Telephone/ Telstra 8200a Digital Cordless Telephone with Answering Machine

- Phonebook - lets you store up to 20 names and numbers for easy dialling.

- Calling Number Display* - lets you see who's calling. Your phone stores details of the last 10 callers in the Calls list.

- Hands-free facility allows you to talk to callers without holding the handset.

- Integrated Digital Answering Machine (8200a only)

* IMPORTANT You need to subscribe to Telstra's Calling Number Display service to be able to see the caller's number or name when called, or in the Missed and Received Calls logs. See page 32 for more details.

IMPORTANT
This equipment requires electricity to work. You will not be able to make any telephone calls when the power fails. Alternative arrangements should be made to access emergency services in times of power failure.

As a Digitally Enhanced Cordless Telecommunications (DECT) product, your Telstra 8200/8200a provides:
- Digital clarity
- Digital range
- Digital security

This User Guide provides you with all the information you need to get the most from your phone. Before you make your first call you will need to set up your phone. Follow the simple instructions on the next few pages.

Some Telstra services such as MessageBank® and Calling Number Display may attract feature and usage charges. Please visit Telstra.com for details.

Need help?

SHOULD YOU EXPERIENCE ANY OPERATIONAL DIFFICULTIES WITH YOUR TELSTRA PRODUCT PLEASE CONTACT THE TECHELP INFORMATION LINE 1300 369 193, OR CONTACT US BY E-MAIL AT: tcpsupport@ingrammicro.com.au.

You may also find assistance in the Help section at the end of this user guide.

Hearing aid?

Please note that the Telstra 8200/8200a works by sending radio signals between the base and handset. These signals may interfere with some hearing aids, causing a humming noise

Got everything?

The package contains the following items:
• Telstra 8200 or 8200a handset
• Telstra 8200 or 8200a base unit
• AC power adapter
• Telephone line cord
• Telephone adaptor plug
• 2 rechargeable batteries
• 1 User manual

If you have purchased a Telstra 8200/8200a multi handset pack you will also have the following for each additional handset:
• Telstra 8200 or 8200a handset
• Telstra 8200 or 8200a base unit
• 2 x NiMH batteries
• AC power adaptor (for the charger)

In this guide

In this guide

1   Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1 Read and understand all the instructions.

2 Follow all warnings and instructions marked on the product.

3 Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.

4 Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).

5 Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

6 Unplug this product from the wall outlet and contact TechHelp on 1300 369 193 under the following conditions:

  • When the power supply cord or plug is damaged or frayed.

  • If the product does not operate normally by following the operating instructions.

  • If the product has been dropped and the outer casing has been damaged.

 • If the product exhibits a distinct change in performance.

7 Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

8 Do not use the telephone to report a gas leak in the vicinity of the leak.

9 Use only the supplied NiMH (Nickel Metal Hydride) batteries. The operation periods for the handsets are only applicable with the default battery capacities

10 The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damage. The manufacturer will not be held liable for damage arising from such non-compliance.

11 Use only the AC power adaptors supplied with this product. Please contact TecHelp on 1300 369 193 for replacement adaptors.

12 Please note the correct polarity while inserting the batteries.

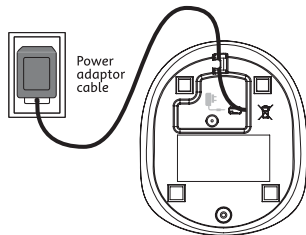13 Do not immerse batteries in water, do not place in fire.

2   Installing your phone

2.1   Connecting the base

1 Plug the power supply ⌐🔌 and line cord
  ⌐🔌 into the base .

2 Plug the power supply and line cord into the
 respective wall sockets.

3 Always use the cables provided in the box.

8200/8200a Base

Line Cord

Power
adaptor
cable
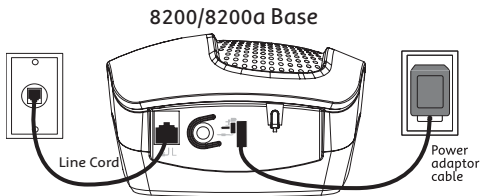
8200/8200a Extension Charger

Power
adaptor
cable

2.2   Installing and charging the batteries

1 Slide open the battery compartment cover.

2 Place the 2 batteries as indicated. Note the polarity of the batteries.

3 Slide the battery compartment cover back until it clicks into place.

4 Put the handset on the base and charge for at least **14 hours** for the first time. A beep indicates that the handset is properly placed on the base or charger.

Use only the power pack provided for the base

Use only 500mAh Nickel Metal Hydride (NiMH) rechargeable batteries.
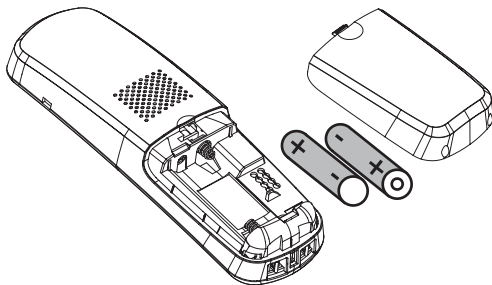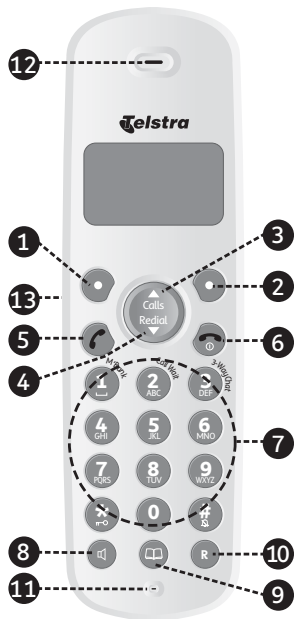
3.1 Overview of the handset

1. LEFT SOFT KEY (MENU/OK)
In idle mode:
Press to access the main menu
In sub-menu mode:
Press to confirm selection shown on-screen
During a call:
Press to access Intercom/ Phonebook/ Redial List/ Call List

2. RIGHT SOFT KEY (CLEAR/ BACK/MUTE/INTERCOM
In main menu mode:
Press to go back to idle screen
In sub-menu mode:
Press to go back to previous level
In sub-menu mode:
Press *and hold* to go back to idle screen
In editing/predialling mode:
Press to clear a character/digit
In editing/predialling mode:
Press *and hold* to delete all the characters/digits
During a call:
Press to mute/unmute the microphone
In idle mode:
Press to use the intercom to contact another handset

3. UP
In idle mode:
Press to access the call list
In menu mode:
Press to scroll up the menu items
In Phonebook list/Redial list/Call List:
Press to scroll up the list
During a call:
Press to increase the volume
In ringing:
Press to increase the ringer volume

4. DOWN
In idle mode:
Press to access the redial list
In menu mode:
Press to scroll down the menu items

In Phonebook list/Redial list/Call List:
Press to scroll down the list
During a call:
Press to decrease the volume
In ringing:
Press to decrease the ringer volume

5. TALK ON
In idle/predialling mode:
Press to make a call
In Redial list/Call List/Phonebook entry:
Press to make a call to the selected entry in the list
During ringing:
Press to answer a call

6. TALK OFF
During a call:
Press to end a call and go back to idle screen
In menu/editing mode:
Press to go back to previous menu
In menu/editing mode:
Press *and hold* to go back to idle screen
In idle mode:
Press *and hold* to power off the handset
In idle mode (when the handset is powered off:)
Press *and hold* to power on the handset

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7. ALPHANUMERIC KEYPAD, ⭐ (STAR), # (HASH)
Press to insert a digit/character/*/#

1 *key in idle mode:*
Press *and hold* to access the Telstra Home Messages 101® or MessageBank®

2 Press *and hold* key during a conversation to answer Call-Waiting.

3 Press *and hold* key to use the Telstra 3-Way-Chat feature.

⭐ *key in idle mode:*
Press *and hold* to enable or disable the keypad lock

*key in idle mode:*
Press *and hold* to turn on/off the ringer

0 *key in idle/predialling/number editing mode:*
Press *and hold* to insert a pause

*key in Call List mode:*
Press to review caller's number if applicable

8. SPEAKERPHONE
During a call:
Press to turn on/off the speakerphone.
In Idle mode/predialling mode/Redial list/Call List/Phonebook entry:
Press to make a call with speakerphone
During ringing:
Press to answer a call with speakerphone

9. PHONEBOOK
In idle mode:
Press to access the phonebook list

10. RECALL
In idle/predialling mode:
Press to dial a recall
During a call:
Press to dial a recall

11. MICROPHONE

12. EARPIECE

3.2 Base overview

1. PAGE

Press Page on the base to page your handset. The handset will ring for approximately 60 seconds.
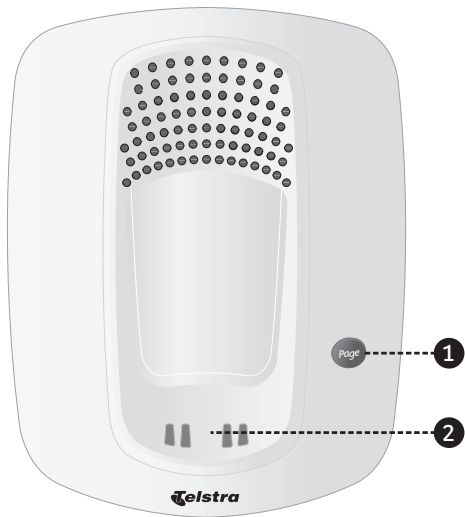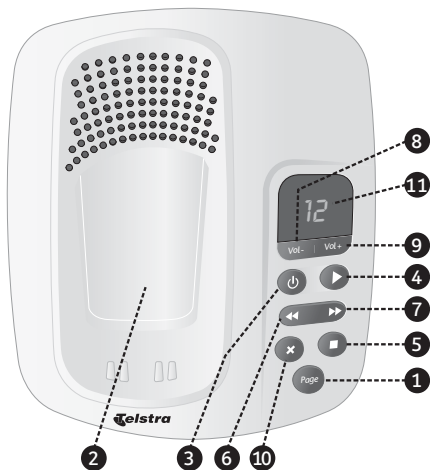
2. CHARGING CRADLE

3.3 Base with telephone answering machine (TAM)

1. PAGE
Press Page on the base to page your handset. The handset will ring for approximately 60 seconds.

2. CHARGING CRADLE

3. TAM ON/OFF
Press to turn on the answering machine. Press again to turn off the answering machine

4. PLAY
Press to play the message

5. STOP
Press to stop the message playback

6. SKIP BACKWARD
Press to repeat playing the current message from the beginning. Press twice to skip backward to the previous message

7. SKIP FORWARD
Press to skip the current message and play the next message

8. VOLUME DOWN (-)
Decrease speaker volume during message playback

9. VOLUME UP (+)
Increase speaker volume during message playback

10. DELETE
Press once to delete the message during playback. Press *and hold* to delete all the messages

Note: New voice messages will not be deleted.

11. 7-Segment LED DISPLAY

-- When answering machine is OFF

00 *Steadily ON:* No voice messages in TAM

XX *Flash:* There are XX new voice messages received where XX is from 01 to 59

Steadily ON: Playing the current XX incoming message

XX/FF *Flashing XX alternatively with FF:* There are XX new voice messages received where XX is from 01 to 59 and the TAM memory is full

Flashing FF only: TAM is full and only old voice messages are being stored in the TAM memory

--/XX *Flashing XX alternatively with - -:* Time is not set and there are XX new voice messages received where XX is from 01 to 59

Flashing – only: Time is not set and there are only old voice messages in the TAM memory

YY *Steadily ON:* There are YY old voice messages (no new voice messages

A1/A2 *Steadily ON:* Playing the current outgoing message (OGM where A1, A2 are the OGM of Answer & Record and Answer Only mode respectively

XX/AN *Flashing XX alternatively with An:* XX incoming message is now recording

LA *Flashing:* Remote access is in progress

LX *Steadily ON:* Indicates the current volume level where X is from 1 to 8

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3.4 Display icons and symbols

The LCD display gives you information on the current status of the telephone.
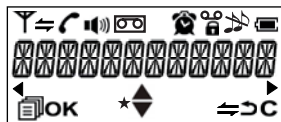
♦ Scroll up / down the menu items / Phonebook list / Redial list / Call List.

Ⴤ Steady when the handset is in range of the base. Flashes when out of range of the base or not registered to the base.

⇌ Steady when an intercom is in progress. Flashes when there is an incoming internal call.

ᴄ Indicates a call is in progress.

◄») Indicates that handsfree is being used.

⚟ Indicates that the ringer is switched off.

⏰ Steady when an alarm is set. Flashes when the alarm time set before reaches.

🔒 Indicates that the keypad is locked.

▬ Indicates when the battery is fully charged. Flashes when the unit is charging.

▭ Indicates when the battery needs charging. Flashes when low battery power level is detected.

◄ Indicates when there are more characters before the text currently displayed.

► Indicates when there are more characters after the text currently displayed.

▤(MENU) Press this symbol to select more menu options if applicable.

ᴏᴋ Press this symbol to confirm the current selection if applicable.

⇌(INT) Press this symbol to conduct Intercom call when idle.

⤺(BACK) Press this symbol to go back to previous menu level or cancel the current action if applicable.

ᴄ Press this symbol to clear a character or stop the alarm if applicable, press to mute / unmute during a call.

ᴑᴑ Indicates when there are received new messages on your Telstra Home Messages 101® or MessageBank® service.

★ Indicates the Calls list has an unanswered call.

[○○] (for Telstra 8200a only) Indicates when the telephone answering machine is turned on. Flashes when new messages are received.

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3.5 Menu structure

In idle mode, press 📑OK to access the Call List menu. Refer to the following for the menu structure.

Main Menu	Calls List	Phonebook	BS Settings	HS Settings	Registration	Default	Ans. Machine (8200a only)
Sub Menu	Review Calls List	Review Phonebook list	BS RINGER (8200a only)	ALARM	PIN?		MSG PLAYBACK
			RING VOLUME (8200a only)	RING SETUP			DELETE ALL
	Under a selected Calls List entry:	Under a phonebook entry:	DELETE HS	TONE SETUP			MEMO
	ADD TO PB	ADD	FLASH TIME	LANGUAGE			TAM ON/OFF
	DELETE	VIEW	CHANGE PIN	RENAME HS			TAM SETTINGS
	DELETE ALL	EDIT		HS DISPLAY			ANSWER MODE
	DETAILS	DELETE		AUTO ANSWER			TAM LANGUAGE
		DELETE ALL		DATE & TIME			OGM SETTINGS
		PB STATUS					ANSWER DELAY
							RECORD TIME
							REMOTE ACC.
							COMPRESSION
							SCREENING
							CHANGE PIN

3.6 Text and digit entry table

The following table shows you where each letter and punctuation character can be found. A character table will be used when the corresponding menu language is selected. This will be helpful when storing a name in the phonebook and renaming your handset.

In editing mode, a cursor is displayed to indicate the current text entry position. It is positioned at the right of the last character entered.

Writing tips:

1. Once a character is selected, the cursor will move to the next position after a short pause.
2. You can move the cursor within the text by ▲ or ▼ to amend the text entry.
3. Press C to delete the last character.
4. Press *and hold* C to delete the entire text string.

3.6.1   Character set

Alphanumeric editing	**Number editing**
(For phonebook name editing and renaming handset)	(For phone number editing, date/time editing)

	Number of presses										
Key	**1st**	**2nd**	**3rd**	**4th**	**5th**	**6th**	**7th**	**8th**	**9th**	**10th**	
1	space	-	1								1
2	A	B	C	2							2
3	D	E	F	3							3
4	G	H	I	4							4
5	J	K	L	5							5
6	M	N	O	6							6
7	P	Q	R	S	7						7
8	T	U	V	8							8
9	W	X	Y	Z	9						9
0	0										0, P (Pause)
*	*	?	/	\	(						*
#	#	'	,	-	.	&					#

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4   Using your phone

4.1   Make a call

4.1.1   Preparatory dialling

Enter the phone number and press 🕿 or 🕮 to dial the number. Press ● to clear the entry.

4.1.2   Direct dialling

Press 🕿 or 🕮 to access the line and enter the phone number.

4.1.3   Call from the phonebook

Press 🕮 to access the phonebook and press △ or ▽ to select the desired phonebook entry. Press 🕿 or 🕮 to dial out to the selected phonebook entry. Alternatively, press 🗐OK then △ or ▽ to access the phonebook to get the desired phonebook entry.

4.1.4   Call from the call list

Press 🖂 to access the Call List and press △ or ▽ to select the desired Call List entry. Press 🕿 or 🕮 to dial out to the selected Call List entry. Alternatively, press 🗐OK then △ or ▽ to access the Call List from the main menu.

4.1.5   Call from the redial list

Press ▽ to access the redial list and press △ or ▽ to select the desired redial number. Press 🕿 or 🕮 to dial out to the selected redial number.

4.1.6   Call timer

Your handset automatically times the duration of every call. The call timer will display for a few seconds after the call has ended. It is shown in hours, minutes and seconds format (HH:MM:SS).

4.2   Answer a call

If the handset is not on the charging cradle:

When the phone rings, press 📞 or 🕽 to answer a call.

If the handset is on the charging cradle or the base and if **AUTO ANSWER** is set to ON:
When the phone rings, pick up the handset to answer a call.

4.3   End a call

During a call connection, press 📵 to end the call.

OR

Put the handset on the base to end the call.

4.4   Adjust earpiece and handsfree volume

There are 5 volume levels (VOLUME 1 to VOLUME 5) to choose from for each of earpiece and handsfree volume.

During a call:
Press △ or ▽ to select volume 1-5. The current setting is shown on-screen. When you end the call, the setting will remain at the last selected level.

4.5   Mute a call

You can talk to someone nearby without letting the caller hear you during a call.
During a call:

Press ● to mute the microphone and MUTED will display on the screen. Your caller cannot hear you. Press C again to unmute the microphone.

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4.6   To turn the ringer off

In idle, press *and hold* 🔳 to turn off the handset ringer. The 🎵 icon is displayed on the screen.

4.7   Turn on the keypad lock

In idle, press *and hold* 🔳 to turn on the keypad lock. The 🔒 icon is displayed on the screen.

4.8   Redial the last number

You can redial up to 5 of the last numbers called. If you have stored a name in the phonebook to go with the number, the name will be displayed instead. The most recent number dialled will display at the top of the redial list.

4.8.1   Redial a number from the redial list

1. In idle mode, press 🔽 to access the redial list.

   If redial entry is shown with a name, press 🔳 to view the number.

2. Press 🔼 or 🔽 to browse the redial list.

3. Press 🟢 or 📢 to dial to the selected redial number.

Note: If there are no numbers in the redial list, the display shows EMPTY

4.8.2 Store a redial number into the phonebook

1. Follow Steps 1 and 2 in section 4.8.1.
2. Press 📱 and △ or ▽ to select ADD TO PB
3. Press OK to enter the name.
4. Press OK to store the redial number into the phonebook.
5. Press OK to select phonebook melody.
6. Press △ or ▽ to browse the melody list. The chosen melody will be played when browsing the melody list.
7. Press OK to confirm.

4.8.3 Delete a redial number

1. Follow Steps 1 and 2 in section 4.8.1.
2. Press 📱 and △ or ▽ to select DELETE
3. Press OK to confirm.

4.8.4 Delete the entire redial list

1. Follow Steps 1 and 2 in section 4.8.1.
2. Press 📱 and △ or ▽ to select DELETE ALL
3. Press OK to confirm.
4. Press OK to confirm again.

4.9 Find the handset

You can locate the handset by pressing ⁽ᴾᵃᵍᵉ⁾ on the base . All the handsets registered to the base will produce the paging tone and PAGING is displayed on the screen. You can stop the paging by pressing 📞/☎/C/🔊 on any handset or ⁽ᴾᵃᵍᵉ⁾ on the base again.

Note: If there is an incoming call during paging, paging will cease and the phone will ring with the incoming call instead

4.10   Using multiple handsets

This feature is only applicable when you have purchased a multi handset pack. It allows you to make internal calls, transfer external calls from one handset to another handset and make conference calls. If the called handset is not answered within 60 seconds, the called handset will stop ringing and the calling handset will return to standby mode.

Note: If only one handset is registered to the base, pressing ⇌ will display NOT POSSIBLE

4.10.1 Intercom with another handset

1. In idle mode, press ⇌ and the available handsets will display except the calling handset.

2. Enter the desired handset number with which to connect via intercom.

3. When the called handset rings press 📞 on the called handset to establish the internal call.

Note: If only two handsets are registered to the base pressing ⇌ on one handset will connect to the other handset immediately.

4.10.2 Call all handsets

1. In idle mode, press ⇌ and all registered handsets will display.

2. Press 9 to ring to all registered handsets.

3. The first handset to answer will intercom with the calling handset

4.10.3 Transfer an external call to another handset

During an external call:

1. Press 📑 and ▲ or ▼ to select INTERCOM

2. Press OK to select the second handset with

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which to connect via intercom. If you have more than 2 handsets, the available handset numbers will be displayed on the screen. To intercom a specific handset, press the handset number on the keypad. If you press 9 on the keypad all handsets will ring.

3. The external call is put on hold automatically and the called handset rings.

4. Press 🟢 on the called handset to establish an internal call.

5. Press 🔴 on the calling handset or put the calling handset on the charging cradle to end the current call with the external party on that handset.

6. The external call is transferred to the called handset.

4.10.4 Make a 3-way conference call

The conference call feature allows one external call to be shared over two handsets using intercom mode. The three parties can share the conversation and no network subscription is required.

During an external call:

1. Follow Steps 1 to 4 in section 4.10.3.

2. Press *and hold* 🟦 on the calling handset to establish the conference call.

   Any handset that hangs up during a conference call will leave the other handset still connected to the external call.

5   Phonebook

Your phone can store up to 20 phonebook entries with names and numbers. Each phonebook entry can have a maximum of 20 digits for the phone number and 12 characters for the name. You can also select different ringtones for your phonebook entries. Phonebook entries are stored alphabetically by name.

5.1   Add a new phonebook entry

In idle:

1. Press 💬 to access the phonebook.

   OR

   Press 📑 and △ or ▽ to select PHONEBOOK main menu item and then press **OK** to access the phonebook.

2. Press 📑 to select **ADD**.
3. Press **OK** to enter the name.
4. Press **OK** to enter the number.
5. Press **OK** and △ or ▽ to select the desired ringtone for your phonebook entry.
6. Press **OK** to store the phonebook entry.

5.2   Search a phonebook entry

In idle:

1. Press 🕮 to access the phonebook.
2. Enter the first character of the name using the keypad letters, eg press 5 once for names starting with J, twice for names starting with K etc, or
3. Press △ or ▽ or to select the desired phonebook entry.

5.3   View a phonebook entry

In idle:

1. Press 🕮 to access the phonebook.
2. Press △ or ▽ to select the desired phonebook entry.
3. Press 📄 and △ or ▽ to select VIEW.
4. Press OK and △ or ▽ to review the name, number and melody of the selected

phonebook entry.

Note: If number is more than 12 digits, press ● or ● to view the remaining digits.

5.4   Edit a phonebook entry

In idle:

1. Press 🕮 to access the phonebook.
2. Press △ or ▽ to select the desired phonebook entry.
3. Press 📄 and △ or ▽ to select EDIT
4. Press OK and the current contents of the selected phonebook entry will display.
5. Edit the name (if applicable) and press OK
6. Edit the number (if applicable) and press OK
7. Press △ or ▽ to select the ringtone (if applicable) and press OK to confirm.

5.5 Delete a phonebook entry

In idle:

1. Press 📖 to access the phonebook.
2. Press △ or ▽ to select the desired phonebook entry.
3. Press 📑 and △ or ▽ to select DELETE
4. Press **OK** to confirm.

5.6 Delete the entire private phonebook

1. Press 📖 to access the phonebook.
2. Press △ or ▽ to select the desired phonebook entry.
3. Press 📑 and △ or ▽ to select DELETE ALL
4. Press **OK** to confirm.
5. Press **OK** to re-confirm.

5.7   Check the phonebook usage

You can check how many phonebook entries have been occupied in your phone and how many phonebook entries are available for you to store in the phonebook.

1. Press 📖 to access the phonebook.

2. Press 🗐 and 🔼 or 🔽 to select PB STATUS

3. Press OK to confirm.

6   Calling Number Display

If you have subscribed to Telstra's Calling Number Display*, and provided the caller's number is not blocked, the number (or name if stored in the phonebook) will be displayed when the phone is ringing. With some incoming calls, if the telephone number is not available, the handset may display one of the following explanations:

UNAVAILABLE - the number is not available

PRIVATE   - the caller has withheld their number

PAYPHONE   - the caller is ringing from a payphone

MOBILE   - The incoming call is from a mobile telephone within Australia

* Call features and charges may apply.

6.1   View the call list

All received calls are saved in the Call List with the latest call placed at the top of the list. When the call list is full, the oldest call will be replaced by a new call. An unanswered call which has not been read is marked with a ★ at the centre of the bottom line of the display.

1. Press ▲ to access the call list.

   OR Press 🗐 and ▲ or ▼ to select CALL LIST

2. Press ▲ or ▼ to select the desired entry.

3. Press 🔠 to view the caller's number if applicable.

6.2 Store a call list number into the phonebook

1. Follow Steps 1 and 2 in Section 6.1.
2. Press 🗐 and 🔼 or 🔽 to select ADD TO PB
3. Press **OK** to enter the name.
4. Press **OK** and the selected call list number is displayed.
5. Edit the number if necessary.
6. Press **OK** and 🔼 or 🔽 to select the melody.
7. Press **OK** to confirm.

6.3 Delete an entry in the call list

1. Follow Steps 1 and 2 in Section 6.1.
2. Press 🗐 and 🔼 or 🔽 to select DELETE
3. Press **OK** to confirm.

6.4 Delete the entire list of the call list

1. Follow Steps 1 and 2 in Section 6.1.
2. Press 🗐 and 🔼 or 🔽 to select DELETE ALL
3. Press **OK** to confirm.
4. Press **OK** to re-confirm.

6.5 View the details of the call list entry

1. Follow Steps 1 and 2 in Section 6.1.
2. Press 🗐 and 🔼 or 🔽 to select DETAILS
3. Press **OK** to display the date and time of the selected call list entry.
4. Press **OK** to go back to previous screen.

7 Flashing Message Indicator

The Telstra 8200/8200a is designed to provide visual indication when a new message is left in your Telstra Home Messages 101® or MessageBank® service. To arrange connection of the Flashing Message Indicator service, simply call Telstra on 13 2200.

When a new message is left, an ◯◯ icon will be displayed on the handset. After you have listened to your message(s) the ◯◯ icon will disappear.

7.1 Telstra Home Messages 101®

You can get messages from your Telstra fixed home phone when you are away from the phone, busy on another call or using the Internet. Callers will hear a standard greeting inviting them to leave a message. To access Telstra Home Messages 101®, you can:

7.1.1 To call Telstra Home Messages 101®

Dial 101.

OR

While the handset is in standby press *and hold* the **1** key. The handset will dial 125101.

OR

Press **📞** and then press *and hold* the **1** key. The handset will dial 125101.

7.2 Using Call Waiting

Call Waiting tells you if a new caller is trying to contact you when you are already on the phone. A discreet tone alerts you to the new caller, so you can answer your second incoming call by putting the first caller on hold.

7.2.1 To answer an incoming call whilst you are on the phone

1. Press *and hold* the ② button. Your first caller is put on hold and you can talk to your second caller.

2. To revert back to the original caller, press *and hold* the ② button again.

NOTE: if you have subscribed to Telstra Calling Number Display, the second caller's number will appear on the handset display when they call

7.3 3-Way Chat

This service is available on most lines ready for you to use! If you are already on a call, you can add another person and then have a 3-Way Chat.

7.3.1 How to use 3-Way Chat

To put existing call on hold and make a new call then to 3-Way Chat

1. Press ⑧ while in the first call

2. Dial the second phone number

3. Press *and hold* ③ to connect the 3-way chat

To split a 3-Way Chat or switch between callers

1. Press *and hold* ② while in the call

8   Phone settings

Your Telstra 8200/8200a comes with a choice of settings so that you can personalise your phone the way you like it to work.

8.1   Date and time settings

You will need to set the correct time and date so that you know when Answering Machine messages were received (8200a only). If you have Telstra Calling Number Display, the date/time will be set automatically after an incoming call.

8.1.1   Change the date format

1. Press 📳 and △ or ▽ to select HS SETTINGS
2. Press OK and △ or ▽ to select DATE & TIME
3. Press OK and △ or ▽ to select DATE FORMAT
4. Press △ or ▽ to select your desired date format (DD-MM-YY or MM-DD-YY).
5. Press OK to confirm.

8.1.2   Change the time format

1. Press 📳 and △ or ▽ to select HS SETTINGS
2. Press OK and △ or ▽ to select DATE & TIME
3. Press OK and △ or ▽ to select TIME FORMAT
4. Press △ or ▽ to select your desired time format (12 HR or 24 HR).
5. Press OK to confirm.

8.1.3   Set the time

1. Press 📳 and △ or ▽ to select HS SETTINGS
2. Press OK and △ or ▽ to select DATE & TIME
3. Press OK and △ or ▽ to select SET TIME
4. Press OK to enter the time information. The time entered will be in the format you set in Section 8.1.2
5. Press OK to confirm.

Note: If time has been set before, the current time will display, otherwise, HH:MM will display.

8.1.4 Set the date

1. Press 📃 and △ or ▽ to select HS SETTINGS
2. Press OK and △ or ▽ to select DATE & TIME
3. Press OK and △ or ▽ to select SET DATE
4. Press OK to enter the date information. The date entered will be in the format you set in Section 8.1.1.
5. Press OK to confirm.

Note: If date has been set before, the current date will display, otherwise, DD-MM-YY will display.

8.2 Alarm settings

When an alarm is set, the 🕭 displays on the screen. When the alarm time is reached, the 🕭 and ALARM ON will flash on the screen and the alarm melody will ring for 45 seconds.
You can press any key to disable the alarm.
If snooze function is activated, the alarm will sound again at the end of the snooze period of seven minutes. You can also press *and hold* 🔴 to terminate the snooze function.

Note:

a. The alarm will turn off when the alarm time is reached or by pressing any key while the alarm is sounding (even if the handset keypad is locked.)

b. The alarm volume level is the same as the settings of the handset ringer volume. If the handset ringer is set to VOLUME OFF, the alarm will sound at VOLUME 1 level.

c. During an external call or internal call, if an alarm is set and when the alarm time is reached, the 🕭 and ALARM ON will flash on screen. An alarm tone will be emitted from the earpiece to notify user the alarm time is reached. Once user presses any key or presses and holds 📵 to disable the alarm, it will revert to the call duration screen.

d. During paging or ringing, the alarm will not sound when the alarm time is reached. However, if snooze function is enabled, the alarm will sound again at the end of the snooze period provided that it is not ringing or in paging mode at the end of the snooze period.

8.2.1 Turn on/off the alarm

1. Press 📑 and 🔼 or 🔽 to select HS SETTINGS

2. Press OK and 🔼 or 🔽 to select ALARM

3. Press OK and 🔼 or 🔽 to select ON/OFF

4. Press OK to confirm.

Note: If ON is selected, you will be asked to set the alarm time in accordance with paragraph 8.2.2.

8.2.2 Set the alarm time (if the alarm is set to be on)

1. Follow Steps 1 to 4 in Section 8.2.1.

2. Enter the alarm time in the time format you set in Section 8.1.2

3. Press OK to set the snooze function.

4. Press OK and 🔼 or 🔽 to select ON/OFF

5. Press OK to confirm.

8.3 Handset settings

8.3.1 Set the ringer melody for internal calls

1. Press 📑 and △ or ▽ to select HS SETTINGS
2. Press OK and △ or ▽ to select RING SETUP
3. Press OK and △ or ▽ to select INT RING
4. Press OK and △ or ▽ to select the desired ringer melody (10 melodies are available for internal calls).
5. Press OK to confirm.

Note: Ringer melodies will be played when the melody is highlighted while browsing the melody list.

8.3.2 Set the ringer melody for external calls

1. Press 📑 and △ or ▽ to select HS SETTINGS
2. Press OK and △ or ▽ to select RING SETUP
3. Press OK and △ or ▽ to select EXT RING
4. Press OK and △ or ▽ to select the desired ringer melody (10 melodies are available for external calls).
5. Press OK to confirm..

Note: Ringer melodies will be played when the melody is highlighted while browsing the melody list.

8.3.3 Set the ringer volume

1. Press 📖 and 🔼 or 🔽 to select HS SETTINGS
2. Press OK and 🔼 or 🔽 to select RING SETUP
3. Press OK and 🔼 or 🔽 to select RING VOLUME
4. Press OK and 🔼 or 🔽 to select the desired ringer volume (6 ringer volume levels including VOLUME OFF are available).

If VOLUME OFF is selected, 🔔 will display.

5. Press OK to confirm.

Note: Ringtone will be played at the highlighted ringer volume while browsing the volume list.

8.3.4 Set alert tones

A single beep is emitted when you press a key. You can turn on or off the key tone. You can also turn on the alert tones when low battery and out of range are detected. Low battery tone will also be emitted while you are talking with the phone to alert you that you need to charge up your battery

1. Press 📖 and 🔼 or 🔽 to select HS SETTINGS
2. Press OK and 🔼 or 🔽 to select TONE SETUP
3. Press OK and 🔼 or 🔽 to select KEY TONE/ BATTERY TONE/OUT OF RANGE.
4. Press OK and 🔼 or 🔽 to turn on or off these tones.
5. Press OK to confirm.

8.3.5 Rename the handset

1. Press 📖 and 🔼 or 🔽 to select HS SETTINGS
2. Press OK and 🔼 or 🔽 to select RENAME HS
3. Press OK and enter the name of your handset.
4. Press OK to confirm.

8.3.6 Choose the information to be displayed in idle

You can choose to display time or handset name in your idle screen.

1. Press 🗊 and 🔼 or 🔽 to select HS SETTINGS
2. Press OK and 🔼 or 🔽 to select HS DISPLAY
3. Press OK and 🔼 or 🔽 to select HANDSET NAME or TIME
4. Press OK to confirm.

8.3.7 Set the auto answer

If you turn on the Auto Answer, you can pick up the call from the cradle without pressing any key.

1. Press 🗊 and 🔼 or 🔽 to select HS SETTINGS
2. Press OK and 🔼 or 🔽 to select AUTO ANSWER
3. Press OK and 🔼 or 🔽 to turn on or off the auto answer feature.
4. Press OK to confirm.

8.4 Base settings

The current settings are marked with an asterisk in the relevant menu, which is displayed at the right-hand side of the menu item.

8.4.1 Set the base ringer melody (8200a only)

1. Press 🗊 and 🔼 or 🔽 to select BS SETTINGS
2. Press OK and 🔼 or 🔽 to select BS RINGER
3. Press OK and 🔼 or 🔽 to select the desired ringer melody (5 ringer melodies are available for the base ringer).
4. Press OK to confirm.

Note: Ringer melodies will be played when the melody is highlighted while browsing the melody list.

8.4.2 Set the ringer volume (8200a only)

1. Press 🗐 and ⬆ or ⬇ to select BS SETTINGS
2. Press OK and ⬆ or ⬇ to select RING VOLUME
3. Press OK and ⬆ or ⬇ to select the desired ringer volume (6 ringer volume levels including VOLUME OFF are available).
4. Press OK to confirm.

Note: Ringtones will be played at the highlighted ringer volume while browsing the volume list.

8.4.3 De-register a handset

You are requested to enter the 4-digit PIN in order to de-register a handset from the base . The ⅄ icon on the de-registered handset will blink.

Note: You cannot de-register the handset that you are currently using.

1. Press 🗐 and ⬆ or ⬇ to select BS SETTINGS
2. Press OK and ⬆ or ⬇ to select DELETE HS
3. Press OK and ⬆ or ⬇ and you are requested to enter the 4-digit system PIN.
4. Enter the 4-digit system PIN.
5. Press OK and a list of registered handsets is displayed.
6. Press ⬆ or ⬇ to select one of the handsets that you want to de-register.
7. Press OK to confirm.

8.4.4 Change the Recall(Flash) time

Short=100mS.
Medium=270mS.
Long=600mS.

For the Telstra network, always leave at the default 100mS (Short) setting.

8.4.5 Change the system pin code

A 4-digit system PIN code is used for changing the system settings of the base . It is used to protect your phone against unauthorised use. The default system PIN code is 0000.

1. Press 🗐 and △ or ▽ to select BS SETTINGS
2. Press OK and △ or ▽ to select CHANGE PIN
3. Press OK and enter the old system PIN.
4. Press OK and enter the new system PIN.
5. Press OK and enter the new system PIN again.
6. Press OK to confirm.

Note: If the new PIN entered in Step 5 is not matched with the new system PIN entered in Step 4, user will be prompted to enter the valid system PIN again in Step 4.

8.5 Registration

Your handset and base are pre-registered. If for some reason, the handset is not registered to the base (Ⓨ flashes even when the handset is near the base), register your handset according to the following procedure.

1. Press *and hold* 🔘 on the base for about five seconds. The base will be entered into registration mode.
2. Press 🗐 and △ or ▽ to select REGISTRATION.
3. Press OK and enter the 4-digit system PIN.
4. Press OK to confirm.

If the handset registration is successful, you will hear a confirmation tone and the Ⓨ will stop flashing. The handset will automatically be allocated the next available handset number. This handset number is shown in the handset display in standby mode. If the handset registration is unsuccessful, the Ⓨ will still flash.

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8.6   Reset your phone

You can reset your phone to the default
settings. After reset, all your personal settings
and call list entries will be deleted, but your
phonebook remains unchanged.

1. Press 🗐 and ⬛ or ⬛ to select DEFAULT.

2. Press OK and enter the 4-digit system PIN.

3. Press OK to confirm.

4. Press OK to re-confirm.

9   Answering machine (Telstra 8200a only)

Your Telstra 8200a includes a telephone answering machine that records unanswered calls when it is switched on. The LED message counter (two digits) seven segment display on the base will show the number of the messages when the answering machine is on. The answering machine can store up to 59 messages within the maximum recording time of approximately 15 minutes. As well as recording incoming messages, you can record memos for other users of your phone. If the answering machine memory is full, the handset will display TAM FULL and the handset name alternatively in standby, or display TAM FULL and the date/time information in standby which depends on which option has been selected in the handset setup.

Note: Your answering machine is designed to answer calls after 14 rings when it is switched off. This is to enable you to operate the remote access functions of your answering machine in the event your answering machine is switched off.

9.1   Turn on/off the answering machine

You can turn the answering machine on or off through the base or handset. When the answering machine is set to ON, calls will be answered after the set answer delay and the caller can then leave you a message. When the answering machine is set to OFF, calls will be answered after 14 rings and the answer only message will be played to your callers. They will not be able to leave you a message.

Through the base:

1. Press ⏻ on the base .

 • If answering machine is set to ON, 🔲 displays on the handset LCD and the 7-segment LED on the base will display the number of incoming messages.

• If answering machine is set to OFF, $\boxed{\odot\odot}$ will disappear from the handset screen and the 7-segment LED on the base will display - -.

Through the handset:

1. Press 🗐 and △ or ▽ to select ANS. MACHINE
2. Press OK and △ or ▽ to select TAM ON/OFF
3. Press OK and △ or ▽ to select ON OR OFF
4. Press OK to confirm.

   • If answering machine is set to ON, $\boxed{\odot\odot}$ displays on the handset screen and the 7-segment LED on the base will display the number of incoming messages.

   • If answering machine is set to OFF, $\boxed{\odot\odot}$ will disappear from the handset screen and the 7-segment LED on the base will display - -.

9.2 Listen to the messages in the answering machine

When new messages are recorded on the answering machine, $\boxed{\odot\odot}$ flashes on the handset display and the message counter on the base flashes with the number of new messages in the answering machine until all the new messages are played. Old messages will be played after all new messages are played completely. The message counter LED stays steady to indicate the number of old messages stored in the answering machine.

Listen to new messages through the base:

1. Press ▶ on the base .
2. The new messages are played from the loudspeaker on the base in the sequence they are recorded.
3. Press Vol+ or Vol- to increase or decrease the volume during message playback respectively.

Note: If there are no new messages, 00 will display steadily in the message counter on the base. Pressing ○ will have no effect and an alert tone will be emitted.

Listen to new messages through the handset:

1. Press 📱 and △ or ▽ to select ANS. MACHINE
2. Press OK and △ or ▽ to select MSG PLAYBACK
3. Press OK to start message playback and the screen displays the date and time information of the message received.

Note: ★ is placed at the centre of the bottom of the LCD to indicate that it is a new message. If this message has been read or listened, the ★ will disappear and will be reflected next time when you listen to this message again.

Note: if there are no new messages, 00--00 00--00 is displayed briefly and you will be automatically returned to the ANS. MACHINE menu.

4. During message playback, press △ or ▽ to increase or decrease the message playback volume respectively.

Note: After new message is played, the new message will be saved as an old message automatically unless it is deleted.

5. Press 📱 to select **STOP, FORWARD, PREVIOUS, DELETE** to perform these functions during message playback.
   STOP: Stop the current message playback and return to the ANS. MACHINE menu.
   FORWARD: Skip to play the next message. The date and time information of the next message will display if there is a next message.
   PREVIOUS: Skip to repeat playing the

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current message from the beginning. The date and time information of the current message will display.

DELETE: Delete the current message and the next message will be played.

Alternatively, you can use the following shortcut keys to control different operation during message playback.

Press **5** to stop message playback.

Press **4** to skip to repeat playing the current message from the beginning.

Press **4** *twice* to skip backward to the previous message.

Press **6** to skip to play the next message.

Press **2** to delete the current message playback.

6. Press OK to confirm.

9.3 Delete all messages in the answering machine

Delete all messages through the base:

In idle:

1. Press *and hold* ✖ on the base .

2. All the old messages will be deleted.

> Note: New messages will not be deleted. If there are no more messages in the answering machine, 00 will display on the base .

Delete all messages through the handset:

1. Press 🗐 and △ or ▽ to select ANS. MACHINE

2. Press OK and △ or ▽ to select DELETE ALL

3. Press OK to confirm.

4. Press OK to delete all old messages.

Note: If there are no more messages in the answering machine, EMPTY will display and return back to ANS. MACHINE menu.

9.4 Record memo

You can record your memo message for another user. When you record a memo, the message counter will increase by one and the message can be played back in the same way as answering machine messages. Memo recording can still function even when the answering machine is turned off.

1. Press 📑 and △ or ▽ to select ANS. MACHINE
2. Press OK and △ or ▽ to select MEMO
3. Press OK to start memo recording and RECORDING is displayed.
4. Press OK to stop memo recording and save the memo. The memo is played back.

OR

4. Press ⤺ to stop memo recording without saving and return back to ANS. MACHINE menu.

9.5 Answering machine settings

You can use the TAM SETTINGS menu through the handset to change the settings of your answering machine.

9.5.1 Set the answer mode

By default, the answer machine is set in ANS & REC mode which allows callers to leave a message. This mode can be changed to ANSWER ONLY which does not allow callers to leave a message. In that case, your callers will be prompted to call back later.

1. Press 📑 and △ or ▽ to select ANS. MACHINE
2. Press OK and △ or ▽ to select TAM SETTINGS
3. Press OK and △ or ▽ to select ANSWER MODE

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4. Press OK and △ or ▽ to select ANS & REC OR ANSWER ONLY

5. Press OK to confirm.

9.5.2 Record your own outgoing message (OGM)

You can record your own OGM for ANS & REC mode or ANSWER ONLY mode. When you record your own OGM, it will be used when the answering machine answers the call. If your personalised OGM is deleted, the pre-set OGM will be restored automatically.

1. Press 🗐 and △ or ▽ to select ANS. MACHINE

2. Press OK and △ or ▽ to select TAM SETTINGS

3. Press OK and △ or ▽ to select OGM SETTINGS

4. Press OK and △ or ▽ to select ANS & REC OR ANSWER ONLY

5. Press OK and △ or ▽ to select RECORD MESS

6. Press OK to start recording your personalised OGM and RECORDING is displayed on the screen.

7. Press OK to stop and save your personalised OGM. Your newly saved OGM will playback automatically. Alternatively, press ↰ to return to previous screen without saving the personalised OGM.

9.5.3 Playback and delete the outgoing message (OGM)

You can playback your own personalised OGM or the pre-set OGM for ANS & REC mode or ANSWER ONLY mode and choose to delete your personalised OGM during playback and record a new one whenever you want. Please note the pre-set OGM cannot be deleted.

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9.5.3.1 Playback the OGM

1. Press 📑 and △ or ▽ to select ANS. MACHINE
2. Press OK and △ or ▽ to select TAM SETTINGS
3. Press OK and △ or ▽ to select OGM SETTINGS
4. Press OK and △ or ▽ to select ANS & REC OR ANSWER ONLY
5. Press OK and △ or ▽ to select PLAYBACK
6. Press OK to playback your personalised OGM (if you have recorded a personalised OGM before) and PLAYING OGM will be displayed on the screen.
7. Press OK to stop the OGM playback and return to the previous menu.

Note: If a personalised OGM is not recorded, the pre-set OGM will be played.

9.5.3.2 Delete the personalised OGM

1. Repeat Steps 1 to 6 in Section 9.5.4.1
2. Press C to delete your personalised OGM and return to previous menu and the pre-set OGM will be restored automatically.

Note: If pre-set OGM is playing, you are not able to delete the pre-set OGM and thus C will not display. Only OK will display.

9.5.4 Set the answer delay

You can set the number of rings before the answering machine answers and starts playing your OGM. You can set the answering machine to answer after two to eight rings or TIME SAVER.

1. Press 📑 and △ or ▽ to select ANS. MACHINE
2. Press OK and △ or ▽ to select TAM SETTINGS

3. Press OK and △ or ▽ to select OGM SETTINGS

4. Press OK and △ or ▽ to select ANSWER
   DELAY (Available options: 2 RINGS, 4 RINGS,
   6 RINGS, 8 RINGS or TIME SAVER).

5. Press OK and △ or ▽ to select your desired
   answer delay.

6. Press OK to confirm.

9.5.5 Set the recording time of incoming message

You can set the maximum length of the
recording time of the incoming messages.

1. Press 🗐 and △ or ▽ to select ANS. MACHINE

2. Press OK and △ or ▽ to select TAM SETTINGS

3. Press OK and △ or ▽ to select RECORD TIME
   (Available options: 60, 120, 180 seconds or
   UNLIMITED).

4. Press OK and △ or ▽ to select your desired
   recording time.

5. Press OK to confirm.

9.5.6 Turn on or off the base screening

You can turn the call screening on or off on
the base, using the TAM SETTINGS menu on
your handset.

1. Press 🗐 and △ or ▽ to select ANS. MACHINE

2. Press OK and △ or ▽ to select TAM SETTINGS

3. Press OK and △ or ▽ to select BS SCREENING

4. Press OK and △ or ▽ to select ON OR OFF

5. Press OK to confirm.

9.5.7 Change the compression rate

Three different compression rates. HIGH,
MID and LOW are provided for you to select

different quality levels of recording incoming message. The lower the compression rate, the higher the recording quality level attained.

1. Press 🗐 and ⬆ or ⬇ to select ANS. MACHINE
2. Press OK and ⬆ or ⬇ to select TAM SETTINGS
3. Press OK and ⬆ or ⬇ to select COMPRESSION
4. Press OK and ⬆ or ⬇ to select your desired compression rate.
5. Press OK to confirm.

9.5.8 Activate remote access

Your phone lets you check your messages, or otherwise operate your answering machine, remotely. You can do this by calling the answering machine when you are away from home and entering a 4-digit remote access PIN on a tone-dialling phone. Use the 4-digit remote access PIN code to prevent unauthorised access to your answering machine.

9.5.8.1 Change the 4-digit remote access pin

1. Press 🗐 and ⬆ or ⬇ to select ANS. MACHINE
2. Press OK and ⬆ or ⬇ to select TAM SETTINGS
3. Press OK and ⬆ or ⬇ to select CHANGE PIN
4. Press OK to enter the old PIN. (Default Remote Access PIN is 0000).
5. Press OK to enter the New PIN.
6. Press OK to enter the New PIN again.
7. Press OK to reconfirm.

Note: If the new PIN entered in Step 6 is not matched with the new system PIN entered in Step 5, user is requested to enter the valid system PIN again in Step 5

9.5.8.2 Activate or deactivate the remote access

1. Press 🗐 and ⬆ or ⬇ to select ANS. MACHINE
2. Press OK and ⬆ or ⬇ to select TAM SETTINGS
3. Press OK and ⬆ or ⬇ to select REMOTE ACCESS
4. Press OK and ⬆ or ⬇ to select ON or OFF to turn the remote access on or off respectively.
5. Press OK to confirm.

9.5.8.3 Access your answering machine remotely

You can ring your Telstra 8200a from another tone-dialling phone to switch the answering machine on or off and listen to your messages remotely.

1. Place a call from a tone-dialling phone to your Telstra 8200a.
2. When the answering machine answers the calls and starts playing the OGM, press 🟊

Note: You must enter 🟊 while the OGM is still playing, in order to access the answering machine remotely.

3. Enter the 4-digit Remote Access PIN.

Note: If the 4-digit Remote Access PIN is entered incorrectly three times consecutively, the call will be terminated automatically

4. Press the appropriate keys from the table on the next page to carry out your desired function.

Note: If your Answering Machine is switched off, it will answer after 14 rings and play the ANSWER ONLY OGM. Press 🔘 , then enter the 4-digit remote access PIN (Default Remote Access PIN is 0000 to activate the remote access feature.)

When your answering machine memory is full and the answer mode is in ANS & RECORD, the answer mode will change to ANSWER ONLY automatically. It will change to ANS & RECORD mode automatically after some messages have been deleted.

9.5.9   Call screening

When the answering machine is set to ON and when there is an incoming message, the base will start call screening automatically after the preset numbers of rings of answer delay.

Key	Function	Function
	While message is NOT playing	**While message is playing**
2	-	Delete the current message playback
4	-	Skip to repeat playing the current message from the beginning. Press *twice* to skip backward to the previous message.
5	Play the message	Stop the current message playback
6	-	Skip to play the next message
7	Turn on the answering machine	-
8	-	Stop the current message playback
9	Turn off the answering machine	-
*	Enter the 4-digit remote access PIN	-

At any time if you want to pick up the call, you can press 📞 on the handset and the message recording will be stopped automatically. If the answering machine is in the process of recording, the message already stored will be saved.

10   Help

No display
• The batteries may be dead. Recharge or replace the batteries - see 'Installing and charging the batteries', page 11.
• Is the handset switched off? To switch the handset on, see page 13.

No dial tone
• Check that the telephone line cord is plugged into the phone socket.
• Check that the base is connected to the mains power and switched on.

You cannot link up with the base
• Check that the base is connected to the mains power and switched on.
• Are you are out of range? Move the handset closer to the base.
• Are the batteries low or flat? If so, charge the batteries or replace them if necessary.

No ring on the handset
• Check that the ringer volume is switched on, see page 40.
• Check that the base is plugged into the phone socket and that it is also connected to the mains power and switched on.

Buzzing noise on my radio, TV, computer or hearing aid

• Sometimes, your Telstra 8200/8200a and other cordless telephones can interfere with other electrical equipment if placed too close. Try moving it at least one metre away from such appliances.

The phone does not appear to be working

• Check that the base is plugged into the mains socket and switched on.

• Check that you are using the correct mains power adaptor.

• Check that the handset has slotted correctly into the base.

• Check that the handset batteries have been correctly fitted.

Interference on my cordless handset

• Move the base unit at least 1 metre away from other electrical appliances

• If you have an ADSL internet service ensure correct filters are installed to prevent interference

TecHelp line 1300 369 193

Call the Helpline:

• if you are having difficulties using your Telstra 8200/8200a

• if you need replacement batteries or mains power lead

11   General information

11.1   Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly.

This is a standard sign of wear and the batteries will need replacing. Rechargeable 550mAH Nickel Metal Hydride (NiMH) batteries can be purchased from TecHelp line on 1300 369 193 or your local electrical retailer. Slide off the battery compartment cover and remove existing batteries. Insert new batteries and replace the compartment cover.

IMPORTANT

This equipment requires electricity to work. You will not be able to make any telephone calls when the power fails.

Alternative arrangements should be made for access to emergency services in times of power failure.

11.2   Safety

• Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.

• Use only the approved rechargeable batteries supplied. Spare rechargeable batteries can be purchased from TecHelp line on 1300 369 193 or your local electrical retailer.

• Do not open the handset (except to replace the handset batteries or the base). This could expose you to high voltages or other risks. Contact TecHelp for all repairs.

• Radio signal transmitted between the handset and base may cause interference to hearing aids.

• It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.

• Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/ alarms and computers if placed too close. It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.

Please note Telstra accepts no responsibility for damage caused to your Telstra 8200/8200a handset by using any other type of batteries

• Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

• Dispose of batteries as per local/state requirements.

11.3 Cleaning

Simply clean the handset and base with a damp (not wet cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

11.4 Environmental

• Do not expose to direct sunlight.

• The product may heat up when the batteries are being recharged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.

• Do not stand your product on carpets or

other surfaces, which generate fibres, or place it in locations preventing the free flow of air over its surface.

• Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.

• Do not expose your product to fire, explosive or other hazardous conditions.

• There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

11.5 Telstra accessories and replacement items

For a full range of accessories and replacement items for Telstra products, please call 1300 369 193.

11.6 How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your Telstra 8200/8200a has a REN of 0.1. A total REN of 3 is allowed, if the total REN of 3 is exceeded, the telephone may not ring. With different telephone types there is not guarantee of ringing, even when the REN is less than 3.

IMPORTANT

Please retain this booklet with your sales receipt as proof of the date of purchase

Customer Service

If you require assistance in operating this product please call the TecHelp Information Line on 1300 369 193 or contact us by e-mail at: tcpsupport@ingrammicro.com.au
If you are trying to access a Telstra Network Service and require assistance specifically related to the network service or would like to subscribe to the service, contact Telstra on 132200 for residential or 132000 for business.

Product Warranty

Subject to the conditions below, Telstra guarantees this product against any defect in materials or workmanship under conditions of normal use for a period of 24 months from date of purchase. The benefits conferred by this warranty are in addition to other warranties and remedies that are implied under the Trade Practices Act and similar State and Territory laws (Statutory Rights). Subject to your Statutory Rights, the goods will not be eligible for service under this warranty if:
a. Proof of purchase cannot be provided;
b. The defect was caused by an accident, misuse, abuse, improper installation or operation, vermin infestation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by Telstra; or
c. The product has been damaged by lightning or a mains power surge.
To obtain service during the term of this warranty call the TecHelp Information Line on 1300 369 193 or contact us by e-mail at: tcpsupport@ingrammicro.com.au

If it is necessary to have the product serviced, the Customer Service Representative will inform you of the product return process. Please ensure that:

a. You provide proof of purchase;

b. Your product is suitably packaged; and

c. You have included all components from the original purchase.

Subject to your Statutory Rights:

a. Any claim under this warranty is limited to the cost of repair or replacement of the product; and

b. If the goods are found to be in sound working order by the authorised service centre, you may be charged a fee for service and for any other direct costs associated with having the product delivered for service.

For your records

Date of purchase:

_____

Place of purchase:

_____

Serial number:

_____

For guarantee purposes proof of purchase is required so please keep your receipt.

Telstra

www.telstra.com