HUAWEI Ascend Y511

User Guide

HUAWEI

Contents

1 Read Before Proceeding 1

Safety Precautions 1

Personal Information and Data Security 3

Legal Notice 5

2 Getting Started 10

Key Functions at Your Fingertips 10

Important Information About the Battery 11

Power Saving Tips 12

Power On or Off Your Mobile Phone 13

Powering On Your Mobile Phone 13

Setting Up Your Mobile Phone 13

Powering Off Your Mobile Phone 13

Restarting Your Mobile Phone 14

Using the Touchscreen 14

Touchscreen Actions 14

Rotating Your Mobile Phone Screen 14

Locking and Unlocking the Screen 15

Locking the Screen 15

Unlocking the Screen 15

Home Screen 17
Notification and Status Icons 17
Notification Panel.....19
Viewing Other Parts of the Home Screen 20
Customizing the Home Screen.....20
Service Shortcuts 21
Changing the Wallpaper 21
Application Screen 22
Using a microSD Card 22
Using the microSD Card as a USB Mass Storage 22
3 Calling 24
Making a Call 24
Making a Call with the Phone Application 24
Making a Call from Contacts 25
Making a Call from Call log 25
Answering or Rejecting a Call.....25
Answering an Incoming Call.....25
Ending a Call 26
Rejecting an Incoming Call.....26
Other Operations During a Call 27
Making a Conference Call 27

Switching Between Calls 28
Using the Call log 29
Adding an Entry to **Contacts** 29
Using Airplane Mode 29
4 Contacts 30
Opening the Contacts Application 30
Importing Contacts from a SIM Card 30
Adding a Contact 31
Adding a Contact to Your Favorites 31
Searching for a Contact 31
Editing a Contact 31
Deleting a Contact 32
Managing Groups 32
Creating a Group 32
Adding a Contact to Your Groups 33
Sending Contacts 33
5 Using the Onscreen Keyboard 34
Displaying the Keyboard 34
Choosing an Input Method 34
Using the Android Keyboard 35
Using the Huawei Keyboard 36
Using the Landscape Keyboard 36

Customizing Keyboard Settings 36
6 Messaging 38
SMS and MMS 38
Creating and Sending a Text Message 38
Creating and Sending a Multimedia Message 38
Replying to a Message 39
Customizing Message Settings 40
Email 40
Adding an Email Account 40
Viewing an Email Message 41
Saving an Email Attachment 41
Creating and Sending an Email Message.....41
Replying to an Email Message.....42
Deleting an Email Account 42
Changing Email Account Settings 42
7 Getting Connected 44
Mobile Networks 44
Checking the Network Connection.....44
Turning on the Data Service.....44
Wi-Fi.....45
Turning On Wi-Fi 45

Connecting to a Wireless Network 45
Sharing Your Phone's Data Connection 46
Sharing Your Phone's Data Connection via USB 46
Sharing Your Phone's Data Connection as a Portable Wi-Fi Hotspot 47
Browser 47
Opening the Browser 47
Opening a Webpage 48
Setting a Home Page 48
Managing Bookmarks 48
Customizing Browser Settings 49
Bluetooth 49
Turning On Bluetooth 50
Pairing with and Connecting to a Bluetooth Device 50
Sending Files via Bluetooth 50
Disconnecting from or Unpairing with a Bluetooth Device 51
8 Entertainment 52
Taking Photos and Recording Videos 52
Opening Your Camera 52

Taking a Photo 53
Viewing Your Photos 54
Recording a Video 54
Viewing Your Videos 54
Using the Mulmedia 55
Opening the Multimedia 55
Viewing a Picture 55
Enjoying Music 56
Opening the Music Library 56
Playing Music 56
Adding Music to a Playlist 56
Playing Music in a Playlist 57
Listening to the **FM Radio** 57
Opening the **FM Radio** 57
Tuning the **FM Radio** 57
9 Google Services 59
Creating a Google Account 59
Gmail 60
Maps 60
YouTube 61
10 Synchronizing Information..... 62
Adding an Exchange Account 62

Removing an Account 62
11 Using Other Applications 64
Backup 64
Backing Up data by using Backup to SD card64
Restoring data by using Restore from SD card 64
Calendar.....65
Opening Calendar 65
Creating an Event.....65
Customizing Calendar Settings.....66
Clock 66
Opening the Clock.....66
Opening the Alarms.....66
Calculator.....67
Opening Calculator.....67
Switching Between Basic and Advanced panel 67
12 Managing Your Mobile Phone 68
Setting the Date and Time 68
Setting the Display.....69
Adjusting the Screen Brightness 69

Adjusting the Time Before the Screen Turns Off 69
Setting Ringers 70
Turning On Silent Mode.....70
Adding a New Profile 70
Setting Phone Services 70
Customizing Call Settings 70
Turning on Data Roaming 71
Switching off the Data Service 71
Protecting Your Mobile Phone 71
Turning on Your SIM Card PIN.....71
Protecting Your Mobile Phone with a Screen Lock 72
Protecting Your Mobile Phone with a Numeric PIN 72
Managing Applications.....73
Viewing an Installed Application 73
Uninstalling an Application 73
Moving an Application to the microSD Card ..74
Ways to Free Up Your Mobile Phone Memory 74
Resetting Your Mobile Phone 75

1 Read Before Proceeding

Safety Precautions

Please read the safety precautions carefully to ensure the correct use of your mobile phone.

Do not crash, throw, or puncture your mobile phone. Avoid the falling, squeezing, and bending of your mobile phone.

Do not use your mobile phone in a moist environment, such as the bathroom. Prevent your mobile phone from being soaked or washed in liquid.

Do not switch on your mobile phone when it is prohibited to use phones or when the phone may cause interference or danger.

Do not use your mobile phone while driving.

Follow any rules or regulations in hospitals and health care facilities. Switch off your mobile phone near medical apparatus.

Switch off your mobile phone in aircraft. The phone may cause interference to control equipment of the aircraft.

Switch off your mobile phone near high-precision electronic devices. The phone may affect the performance of these devices.

Do not attempt to disassemble your mobile phone or its accessories. Only qualified personnel are allowed to service or repair the phone.

Do not place your mobile phone or its accessories in containers with a strong electromagnetic field.

Do not place magnetic storage media near your mobile phone. Radiation from the phone may erase the information stored on them.

Do not put your mobile phone in a high-temperature place or use it in a place with flammable gas such as a gas station.

Keep your mobile phone and its accessories away from children. Do not allow children to use your mobile phone without guidance.

Use only approved batteries and chargers to avoid the risk of explosions.

Observe any laws or regulations on the use of wireless devices. Respect others' privacy and legal rights when using your wireless device.

Strictly follow the relevant instructions of this manual while using the USB cable. Otherwise your mobile phone or PC may be damaged.

Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

- Place your device in a safe area to prevent it from unauthorized use.
- Set your device screen to lock and create a password or unlock pattern to open it.
- Periodically back up personal information kept on your SIM/UIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.
- If you use your device to browse the Internet, avoid websites that might pose a security

risk to avoid theft of your personal information.

- If you use services such as Wi-Fi tether or Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.
- Install or upgrade device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Huawei or third-party application providers.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.
- If you have concerns about the security of your personal information and data, please contact mobile@huawei.com.

Legal Notice

Copyright © Huawei Technologies Co., Ltd. 2013. All rights reserved.

No part of this manual may be reproduced or transmitted in any form or by any means without prior written consent of Huawei Technologies Co., Ltd. and its affiliates ("Huawei").

The product described in this manual may include copyrighted software of Huawei and possible licensors. Customers shall not in any manner reproduce, distribute, modify, decompile, disassemble, decrypt, extract, reverse engineer, lease, assign, or sublicense the said software, unless such restrictions are prohibited by applicable laws or such actions are approved by respective copyright holders.

Trademarks and Permissions

, HUAWEI, and are trademarks or registered trademarks of Huawei Technologies Co., Ltd.

Android™ is a trademark of Google Inc.

The *Bluetooth*® word mark and logos are registered trademarks owned by *Bluetooth SIG, Inc.* and any use of such marks by Huawei Technologies Co., Ltd. is under license.

Other trademarks, product, service and company names mentioned may be the property of their respective owners.

Notice

Some features of the product and its accessories described herein rely on the software installed, capacities and settings of local network, and therefore may not be activated or may be limited by local network operators or network service providers.

Thus, the descriptions herein may not exactly match the product or its accessories which you purchase.

Huawei reserves the right to change or modify any information or specifications contained in this manual without prior notice and without any liability.

Third-Party Software Statement

Huawei does not own the intellectual property of the third-party software and applications that are delivered with this product. Therefore, Huawei will not provide any warranty of any kind for third party software and applications. Neither will Huawei provide support to customers who use third-party software and applications, nor be responsible or liable for the functions or performance of third-party software and applications.

Third-party software and applications services may be interrupted or terminated at any time, and Huawei does not guarantee the availability of any content or service. Third-party service providers provide content and services through network or transmission tools outside of the control of Huawei. To the greatest extent permitted by applicable law,

it is explicitly stated that Huawei shall not compensate or be liable for services provided by third-party service providers, or the interruption or termination of third-party contents or services.

Huawei shall not be responsible for the legality, quality, or any other aspects of any software installed on this product, or for any uploaded or downloaded third-party works in any form, including but not limited to texts, images, videos, or software etc. Customers shall bear the risk for any and all effects, including incompatibility between the software and this product, which result from installing software or uploading or downloading the third-party works.

This product is based on the open-source Android™ platform. Huawei has made necessary changes to the platform. Therefore, this product may not support all the functions that are supported by the standard Android platform or may be incompatible with third-party software. Huawei does not provide any warranty or representation in connect with any such compatibility and expressly excludes all liability in connection with such matters.

DISCLAIMER

ALL CONTENTS OF THIS MANUAL ARE PROVIDED “AS IS”. EXCEPT AS REQUIRED BY APPLICABLE LAWS, NO WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND

FITNESS FOR A PARTICULAR PURPOSE, ARE MADE IN RELATION TO THE ACCURACY, RELIABILITY OR CONTENTS OF THIS MANUAL.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL HUAWEI BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, OR LOSS OF PROFITS, BUSINESS, REVENUE, DATA, GOODWILL SAVINGS OR ANTICIPATED SAVINGS REGARDLESS OF WHETHER SUCH LOSSES ARE FORSEEABLE OR NOT.

THE MAXIMUM LIABILITY (THIS LIMITATION SHALL NOT APPLY TO LIABILITY FOR PERSONAL INJURY TO THE EXTENT APPLICABLE LAW PROHIBITS SUCH A LIMITATION) OF HUAWEI ARISING FROM THE USE OF THE PRODUCT DESCRIBED IN THIS MANUAL SHALL BE LIMITED TO THE AMOUNT PAID BY CUSTOMERS FOR THE PURCHASE OF THIS PRODUCT.

Import and Export Regulations

Customers shall comply with all applicable export or import laws and regulations and be responsible to obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.

Privacy Policy

To better understand how we protect your personal information, please see the privacy policy at http://consumer.huawei.com/privacy-policy.

2 Getting Started

All the pictures in this guide are for your reference only. Your phone's actual display features may be different to those described here, depending on its software version.

Key Functions at Your Fingertips

	> Press and hold to power on your mobile phone. > Press and hold to open the options menu. > Press to lock the screen when your mobile phone is active.
	> Touch to return to the previous screen or exit the application you are running. > Touch to hide the keyboard.
	> Touch to open the menu on an active screen. > Press and hold to show the most recently used applications.
	> Touch to return to the home screen. > Touch and hold to enter **Google Search**.

	Press to adjust volume.

Important Information About the Battery

- If the battery has not been used for a long time, you may not be able to power on your mobile phone immediately after you begin charging the battery. Allow the battery to charge for a few minutes with the phone powered off before attempting to power the phone on.
- As it ages, the battery's performance will degrade, in particular it will not hold charge as it did when it was new. When the battery life becomes noticeably shorter than usual after being charged properly, replace the battery with a new one of the same type.
- Using data services increases the power consumption of the phone and will therefore reduce the length of time that the phone can be used between battery charges.
- The time required to fully charge the battery depends on the ambient temperature and the age of the battery.
- When the battery power is low, the phone will alert you and display a message. When

the battery power is almost exhausted, your phone will power off automatically.

Power Saving Tips

The longevity of battery power depends on the network to which you connect, and how you use your mobile phone.

Try the following to conserve battery power:

- When you do not need 3G services, set your phone to connect to a 2G network.
- When your mobile phone is not in use, turn off the screen backlight.
- Reduce the time it takes for your screen backlight to turn off when your phone is idle.
- Lower the screen brightness.
- Turn off Bluetooth when you are not using it. Only make your phone visible to other Bluetooth devices when you need to establish a Bluetooth connection.
- Turn off Wi-Fi when you are not using it.
- Turn off your phone's GPS receiver when you are not using it.
- Lower the volume.
- Close power-draining programs, when you do not need them.

> Turn off the data service.

Power On or Off Your Mobile Phone

Powering On Your Mobile Phone

Press and hold . The first time you power on your phone, you will be asked to sign in to your account and set up your mobile phone.

If personal identification number (PIN) protection is enabled on your mobile phone, you must enter your PIN before using the mobile phone.

Setting Up Your Mobile Phone

The first time you power on your mobile phone, the phone displays a setup wizard to help you set up the phone.

The setup wizard helps you:

> Create or sign in to your account

> Make some initial decisions about how you want to use your mobile phone

Powering Off Your Mobile Phone

1. Press and hold to open the options menu.
2. Touch **Power off**.
3. Touch **OK**.

Restarting Your Mobile Phone

1. Press and hold | to open the options menu.
2. Touch **Reboot**.
3. Touch **OK**.

Using the Touchscreen

Touchscreen Actions

- **Touch**: Tap the screen with your finger to select an item, confirm a selection, or start an application.
- **Touch and hold**: Touch an item with your finger and do not release it until the mobile phone responds. For example, to open the options menu for the active screen, touch and hold the screen until the menu appears.
- **Flick**: Move your finger either vertically or horizontally across the screen.
- **Drag**: Touch and hold the desired item with your finger. To move an item, drag the item to any part of the screen. You can drag an icon to move or delete it.

Rotating Your Mobile Phone Screen

Your phone features a tilt sensor. If you rotate your phone when browsing a web page or viewing a photo, the orientation of your screen will automatically change to landscape or

portrait view. You'll also be able to enjoy tilt sensor-based applications, such as racing games.
On the home screen, touch > **Settings** > **Display** > **Auto-rotate screen** to turn the auto-rotate screen function on or off.

Locking and Unlocking the Screen

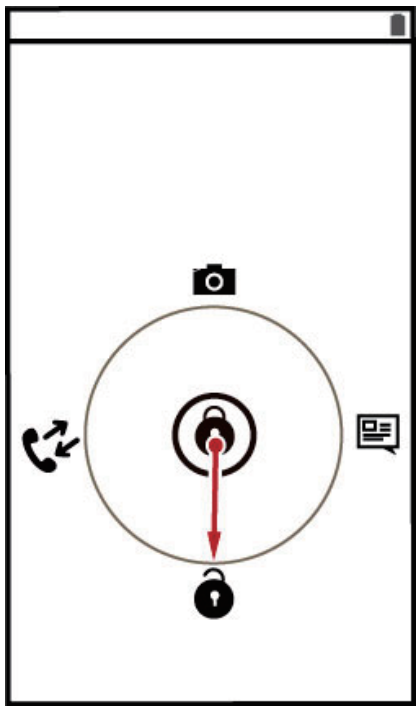
Locking the Screen

> When your phone is on, press to lock the screen. When the screen is locked, you can still receive messages and calls.

> If your phone is idle for a while, the screen will lock automatically.

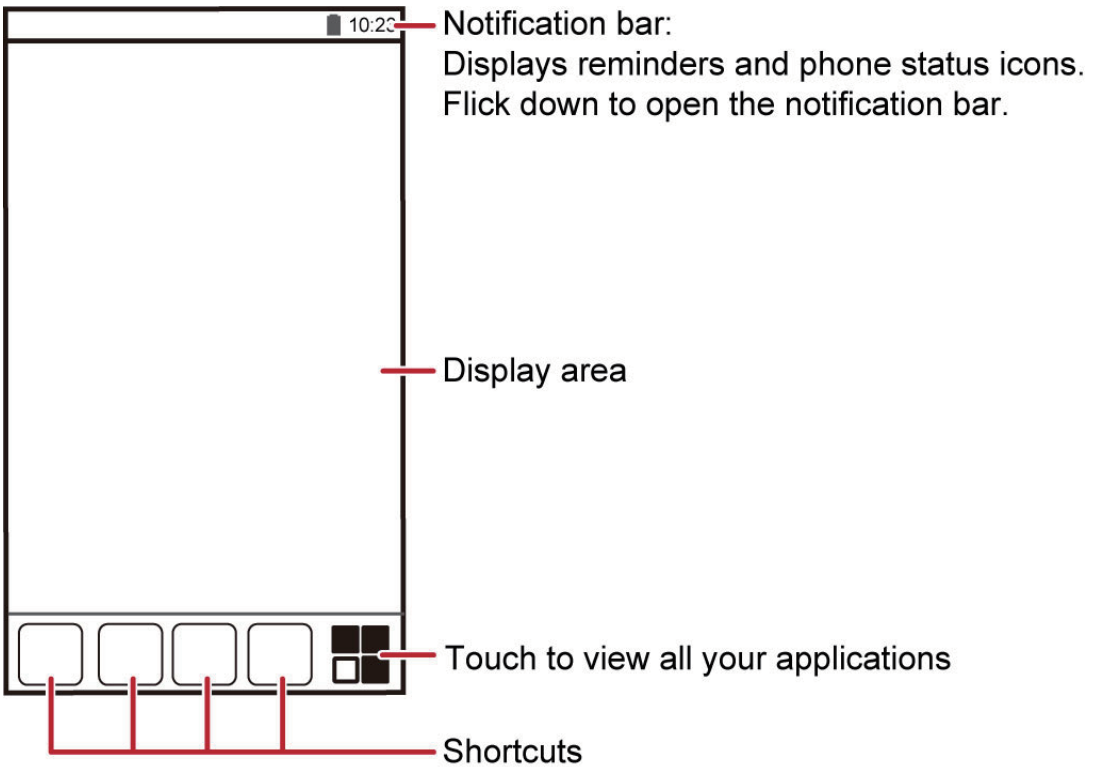
Unlocking the Screen

1. Press to wake up the screen.
2. Drag the lock icon downward to unlock the screen.



If you have set up a screen unlock pattern, you will be prompted to draw the pattern on the screen to unlock it.

Home Screen



Touch and hold a shortcut until the icon expands in size, you can then drag it to your desired location or delete it. You can also drag an icon from another area of the screen to the shortcut position.

Notification and Status Icons

	Signal strength		No signal
E	Connected to EDGE mobile network	E	EDGE in use

	Connected to HSDPA(HSUPA) mobile network		HSDPA(HSUPA) in use
	Connected to HSPA+ mobile network		HSPA+ in use
	Bluetooth on		Airplane mode
	Speakerphone on		Receiving location data from GPS
	Vibration mode		Alarm enabled
	Call muted		Ringer silenced
	Battery full		Charging battery
	Call in progress		Battery extremely low
	Open Wi-Fi network available		Missed call
	New text or multimedia message		New mail from Gmail
	Problem with text or multimedia message delivery		New email
	Upcoming event		Connected to a PC
	Uploading		Downloading

	Phone storage space is getting low		Sign-in or synchronization problem
	Preparing the mircoSD card		Synchronizing data

Notification Panel

Your mobile phone will notify you when you receive a new message or there is an upcoming event. The notification panel also informs you of alarms and settings. Open the notification panel to see your network operator or to view a message, reminder, or event notification.

Opening the Notification Panel

1. When a new notification icon appears on the notification bar, place your finger on the notification bar and flick down to open the notification panel.
2. On the panel, you can:

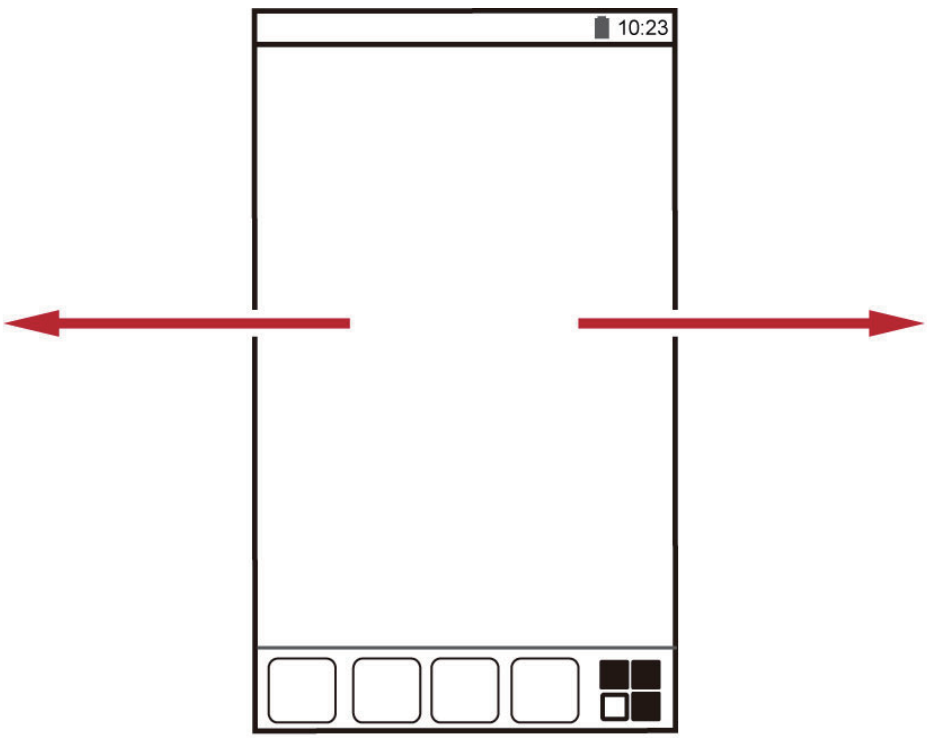
> Touch a notification to open the related application.

> Touch to clear all notifications.

Closing the Notification Panel

Touch and hold the bottom of the panel. Then flick up to close it.

Viewing Other Parts of the Home Screen



Flick your finger left or right across the home screen.

Customizing the Home Screen

Adding a New Home Screen Item

1. On the home screen, touch .
2. Touch and hold an item to add it to the home screen.

Moving a Home Screen Item

1. Touch and hold an item on the home screen until the item expands in size.

2 Without lifting your finger, drag the item to the desired position on the screen, and then release it.

Removing a Home Screen Item

1 Touch and hold an item on the home screen until the item expands.

2 Without lifting your finger, drag the item to ✕ **Remove**. When the item and the remove icon turn red, the item is ready to be removed.

3 Release the item to remove it from the home screen.

Service Shortcuts

1 Open the notification bar.

2 Touch at the upper right corner of the screen to show services list.

3 Touch the corresponding services icon to turn on or off the service.

Changing the Wallpaper

1 On the home screen, touch ☰ > **Wallpaper**.

2 Touch the following menu items to select a picture and set it as the wallpaper:

> **Live Wallpapers**

> **Multimedia**

> **Video Wallpaper**

> **Wallpapers**

Application Screen

The Application screen holds icons for all of the applications on your phone. You can touch on the home screen to open the application screen.

Using a microSD Card

Using the microSD Card as a USB Mass Storage

To transfer all your favorite music and pictures from your PC to your mobile phone's microSD card, set the microSD card as a USB mass storage.

1. Connect your mobile phone to your PC with the USB cable provided. Your PC will detect the microSD card as a removable storage device.
2. Open the notification bar, and then touch **USB connected**.
3. Touch **Turn on USB storage** in the dialog box that opens to confirm that you want to transfer files.

You can now transfer files from your PC to your mobile phone's microSD card.

When your microSD card acts as a USB mass storage, your mobile phone will not use this memory space. Ensure that you follow the correct procedures to disconnect the USB mass storage device (your mobile phone) from the PC when you have finished transferring files.

3 Calling

To make a phone call, you can dial a number using the keypad or touch a number saved in your contact list, on a webpage, or in other places. When you are in a call, you can answer other incoming calls or redirect them to your voicemail. You can also set up conference calls with several participants.

Making a Call

To make a call, you can use the **Phone** application, or select a number from **Contacts** or call log.

When you are in a call, you can touch to use other functions. To return to the call screen, flick the notification bar down and touch **Ongoing call**.

Be careful not to block the microphone at the bottom of your phone if you want your voice heard by the other parties in a call.

Making a Call with the Phone Application

Your mobile phone supports the smart dial function, that is, when you touch numbers on the dialer, the phone automatically searches among your contacts and call log, and lists the matching results ordered according to the accuracy of the match. If no contacts or numbers match the information entered, the phone will not display any result.

1. On the home screen, touch > **Phone** to display the dialer.
2. Touch the appropriate number keys to enter the phone number.
3. Touch to initiate the call.

During a call, touch to enter other numbers on the dialpad.

Making a Call from Contacts

1. On the home screen, touch > **Contacts** to display the contact list.
2. In the list, touch the contact you want to call.
3. Touch the desired number to dial.

Making a Call from Call log

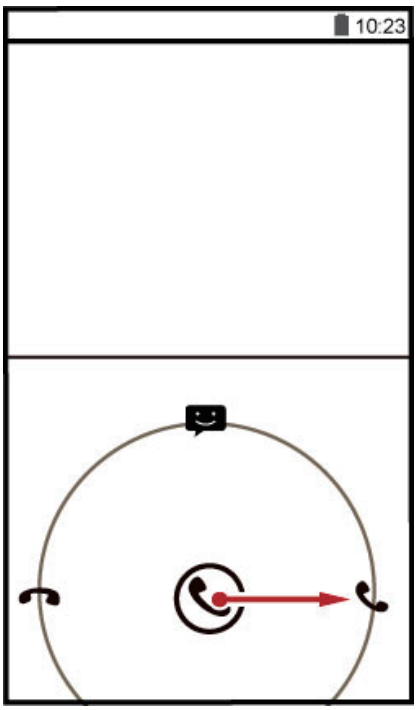
1. On the dialer screen, touch to display the call log.
2. Touch to the right of the log entry to dial.

Answering or Rejecting a Call

Answering an Incoming Call

When you receive a phone call, the incoming call screen opens. If you have previously saved the caller's number in **Contacts**, the caller's name and number are displayed. If the caller's number is not saved in **Contacts**, the caller's number is displayed.

Drag to to answer the call.

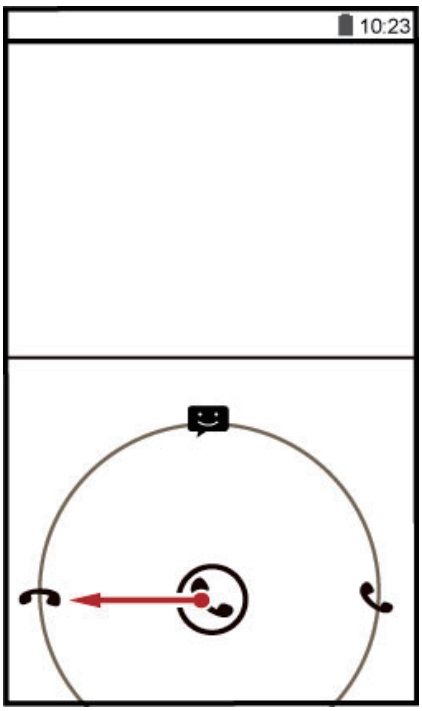


Ending a Call

During a call, touch to hang up.

Rejecting an Incoming Call

Drag to to reject the call.



You can also drag to to reject a call and send the caller a message.

Other Operations During a Call

Making a Conference Call

If you receive a new call while you are already in a call, you can add the second call to the call you are in. This feature is known as conference calling. You can also set up a conference call with multiple callers.

Contact your network operator to ask if conference calls are supported and, if yes, how many parties can participate.

1. To initiate a conference call, dial the number of the first participant.
2. After you have connected to the first participant, keep the connection open, touch .
3. Enter the phone number of the next person you want to invite for the conversation and touch , or select someone from your call log or **Contacts**. The first participant is automatically placed on hold while you do this.
4. Once you have connected to the second person, touch to begin the conference call.
5. To end the conference call and disconnect from everyone, touch .

Switching Between Calls

If you receive a new call while you are already in a call, you can switch between the two calls.

1. While you are in the first call and the second call comes in, answer the incoming call, and then touch to swap.
2. The current call is placed on hold and you are connected to the first call.

Using the Call log

The call log contains a list of calls that you have dialed, received, and missed. You can use the call log to find a recently called number quickly or add a number from the call log to your contact list.

Adding an Entry to **Contacts**

1. On the dialer screen, touch .
2. Touch the entry you want to add to your contacts.
3. Touch **Add to contacts** in the options menu.
4. You can do the following operations in the interface:

> Touch **CREATE NEW CONTACT** to create a new contact.

> Touch a contact saved on phone to add the number to the contact information.

Using Airplane Mode

Some locations may require you to turn off your phone's wireless connections. Rather than powering off your phone, you can place it in **Airplane mode**.

1. Press and hold .
2. Touch **Airplane mode** in the options menu.

4 Contacts

The **Contacts** application enables you to save and manage information such as phone numbers and addresses of your contacts. After you save contact information on your mobile phone, you have easy access to the people with whom you want to communicate.

Opening the Contacts Application

If you have not yet added any contacts to your mobile phone, **Contacts** displays a message with hints on how to start adding contacts information.

On the home screen, touch > **Contacts** to open the application.

All of your contacts are displayed alphabetically in a list that you can scroll through.

Importing Contacts from a SIM Card

1. In the contact list, touch > **Import/export**.
2. Select the SIM card to copy contacts from and touch **Next**.
3. Select copy contacts to **Phone contact** and touch **Next**.
4. Select the contacts you want to import and then touch **OK** to import.

Adding a Contact

1. In the contact list, touch .
2. If you have more than one account with contacts, touch the account to which you want to add the contact.
3. Enter the contact's name, and then add detailed information such as phone number and address.
4. When you have finished, touch **DONE** to save the contact information.

Adding a Contact to Your Favorites

When the contact saves on the phone, press the contact you want to add to favorites, and then press ★ at the upper right corner of the screen. When ★ turns white to indicate that the contact has been added to your favorites.

Searching for a Contact

1. In the contact list, touch the search icon.
2. Enter the name of the contact you wish to search for. As you type, contacts with matching names appear below the search box.

Editing a Contact

You can make changes to the information you have stored for a contact at any time.

1 In the contacts list, touch the contact whose details you want to edit, and then touch > **Edit**.

2 Make the desired changes to the contact information, and then touch **DONE**. To cancel all of your changes, touch **CANCEL** or .

Deleting a Contact

1 In the contacts list, touch the contact that you want to delete, and then touch > **Delete** in the options menu.

2 Touch **OK** to confirm that you want to delete the contact.

Managing Groups

Creating a Group

1 In the groups list, touch new group icon.

2 Enter the name you want to assign to the group.

3 When you have finished, touch **DONE** to create a new group.

You can only add contacts saved in the phone memory to a group.

Adding a Contact to Your Groups

To add a contact to your groups, you can do any of the following:

1. In the group list, touch a group and then touch ☰ > **Edit**.
2. Type the contact's name or select a contact from People to add it to the group.

You can add contacts in phone memory rather than in SIM/UIM card to a group.

Sending Contacts

You can send contacts as a .vcf file via Bluetooth, Gmail, MMS, SD card, or SMS.

1. In the contacts list, select the contact you want to send.
2. Touch ☰ > **Share**.
3. Select the way you prefer to send the contacts you have selected: **Bluetooth**, **Gmail**, **MMS**, **SD Card**, or **SMS**.

5 Using the Onscreen Keyboard

Displaying the Keyboard

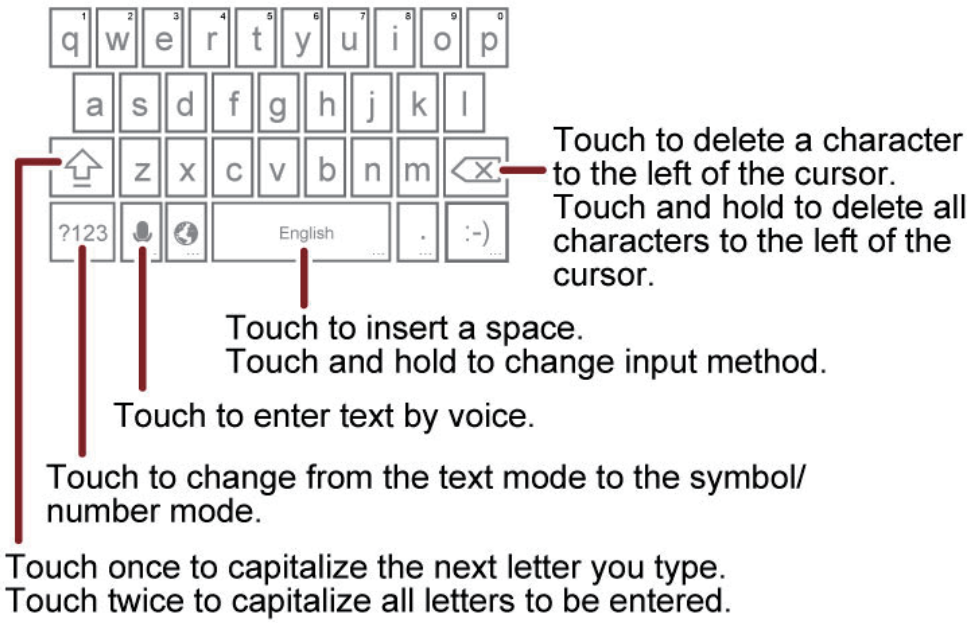
To enter text, use the onscreen keyboard. Some applications open the keyboard automatically. In others, touch a text field to open the keyboard.

Touch ⮌ to hide the keyboard.

Choosing an Input Method

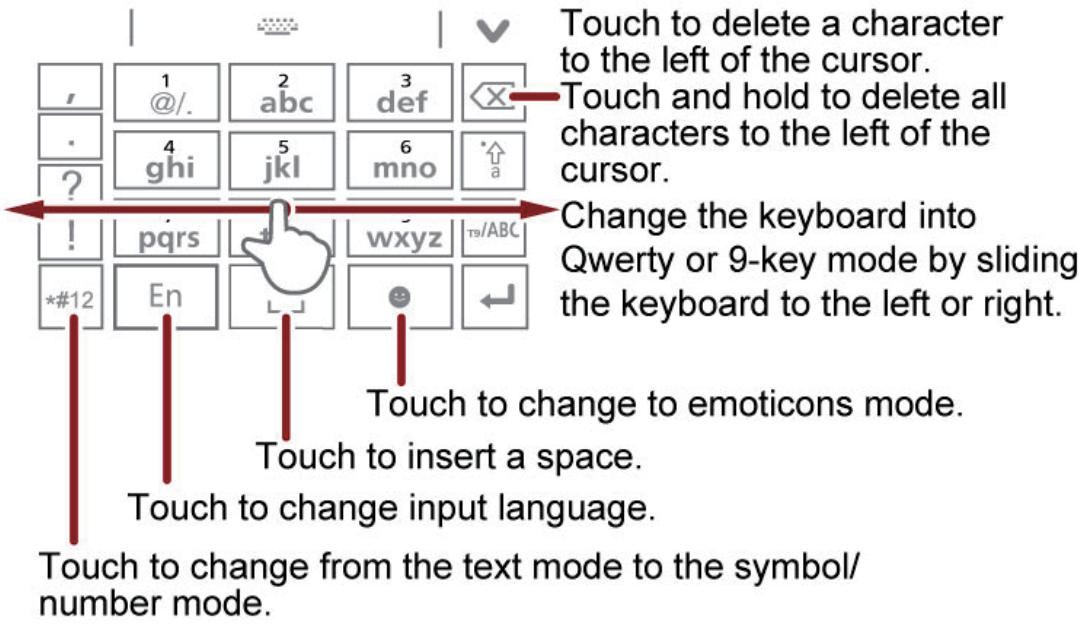
Flick down the notification bar when you write text, touch **Choose input method** and then select the input method you prefer.

Using the Android Keyboard



The keyboard layout may vary slightly depending on the field where you are entering text. The previous figure is provided for your reference only.

Using the Huawei Keyboard



The keyboard layout may vary slightly depending on the field where you are entering text. The previous figure is provided for your reference only.

Using the Landscape Keyboard

If you find the keyboard inconvenient or difficult to use, turn your mobile phone sideways. The screen will display the keyboard in landscape orientation, providing you with a wider keyboard layout.

Customizing Keyboard Settings

1 On the home screen, touch > **Settings** > **Language & input**.

2 In **KEYBOARD & INPUT METHODS**, select an input method to customize the keyboard settings.

6 Messaging

The **Messages** application allows you to exchange text messages (SMS) and multimedia messages (MMS) with anyone using an SMS-or-MMS-capable phone. With the **Email** application you can read and send emails.

SMS and MMS

Creating and Sending a Text Message

1. On the home screen, touch > **Messages** > .
2. Enter a phone number or a contact's name in the **Type name or number** field, or touch to select one or more contacts.
3. Touch **Type text message** to start entering your message.
4. When you are ready to send the message, touch .

Sent and received messages will be displayed in a message thread, grouping together the messages in a conversation.

Creating and Sending a Multimedia Message

You can use multimedia messages to make everyday communications very special. You can record a message and send it as an audio file, sing

'Happy Birthday' and send it to friend, or send a slideshow of photographs of a special event. The possibilities are endless.

1. On the home screen, touch > **Messages** > .
2. Enter a phone number or a contact's name in the **Type name or number** field, or touch to select one or more contacts.
3. Touch **Type text message** to start entering your message.
4. Touch > **Add subject** to add the message subject.
5. Touch to add a picture, audio, video file, etc.
6. When the message is ready to be sent, touch MMS.

> You can select a media file (music, video or picture) and send it as an attachment in a multimedia message. In **File Manager**, touch and hold a media file, and then touch > **Messages**.

Replying to a Message

1. In the message list, touch a text or multimedia message thread to open it.

2 Touch the text box to compose your message. Once finished, touch .

Customizing Message Settings

In the message list, touch > **Settings**, to customize the message settings.

Email

Your mobile phone also puts email at your fingertips. With your phone's **Email** application, you can use your email account with Yahoo!, AOL, or other popular email services on your phone.

Adding an Email Account

When using the **Email** application for the first time, you must configure an email account. The Email setup wizard helps you to configure your account. A number of popular email systems are supported. You can work with the same email service that you use on your PC or you can select another email service.

1 On the home screen, touch > **Email**.

2 To customize your email settings, follow the onscreen instructions, and then touch **Next**. You can also press **Manual setup** to set the account manually.

3 Enter the account name and the name you want other people to see when they receive an email from you.

4 Touch **Next**.

Adding Other Email Accounts

1. After creating your initial email account, touch ☰ on the **Inbox** screen, and then touch **Settings**.
2. Touch **ADD ACCOUNT** to create another email account.

When adding an additional email account, you have the option to use the new account to send all outgoing messages.

Viewing an Email Message

1. On the **Inbox** screen, touch the email account you want to use.
2. Touch the message that you want to view.

Saving an Email Attachment

1. Touch the email message you want to view.
2. Touch **SAVE** in the email to save the attachment.

Creating and Sending an Email Message

1. On the **Inbox** screen, touch new email icon.
2. In the **To** field, enter the recipients' name or email address.
3. Enter the subject of your message and compose the message.

To send an attachment with the message, touch > **Attach file**.

4 When you are finished, touch .

If you are not ready to send the message, touch > **Save draft** or touch to save the message as a draft.

Replying to an Email Message

1 On the **Inbox** screen, touch the email account you want to use.

2 Touch the email message to which you want to reply.

3 Touch reply icon to reply to the email message.

Deleting an Email Account

1 On the **Inbox** screen, touch > **Settings**.

2 Touch the email account you want to delete.

3 Touch **Remove account**.

4 Touch **OK**.

Changing Email Account Settings

You can change a number of account settings, including how often you check for emails, how you are notified of a new mail, and details about the servers the account uses to send and receive mails.

Your account's incoming and outgoing settings depend on the kind of email service you are using. You can enter the necessary details manually, although you may need to contact your email service provider to obtain the correct information.

1 On the home screen, touch > **Email**.

2 On the **Inbox** screen, touch > **Settings**.

3 Touch **General** or an email account to set.

7 Getting Connected

Mobile Networks

Your mobile phone will be automatically configured to use your network operator's 2G/3G service (if available) when you turn on the phone for the first time. Note that the SIM/UIM card must be inserted (some CDMA mobile phones have an integrated UIM card and do not need a separate UIM card)

Checking the Network Connection

1. On the home screen, touch > **Settings**.
2. Touch **More…** > **Mobile networks**.
3. Touch **Network operators** or **Access Point Names** to check the network connection.

Your mobile phone will automatically read the access point settings from the SIM/UIM card (if any). For this reason, do not change the access point parameters; otherwise, you might not be able to access network resources.

Turning on the Data Service

1. On the home screen, touch > **Settings**.
2. Touch **More…** > **Mobile networks**.

3 Select the SIM card to turn on the data connection.

Wi-Fi

Wi-Fi gives you wireless access to broadband Internet. To use Wi-Fi on your mobile phone, you must have an access to wireless access points (hotspots). Obstacles that block the Wi-Fi signal will reduce its strength.

Turning On Wi-Fi

1 On the home screen, touch > **Settings**.

2 Slide the slider to the right to turn on **Wi-Fi**.

Connecting to a Wireless Network

1 After turning on Wi-Fi, touch > **Settings**.

2 Touch **Wi-Fi**. You will see a list of detected Wi-Fi networks in the **Wi-Fi** list.

3 Touch a Wi-Fi network to connect to it.

> If you select an open network, you will be automatically connected to the network.

> If you select a network that is secured with Wired Equivalent Privacy (WEP) and connect to it for the first time, enter the password as prompted, and then touch **Connect**. If you connect to a secured wireless network that you have already used, you will not be prompted to enter the

password again unless you have reset your mobile phone to its default settings.

On the **Wi-Fi** screen, touch + to add a new Wi-Fi network.

Sharing Your Phone's Data Connection

You can share your mobile phone's data connection with a single computer via a USB cable: USB tethering. You can share your mobile phone's data connection with a number of devices at the same time, by turning your phone into a portable Wi-Fi hotspot.

Sharing Your Phone's Data Connection via USB

To use USB tethering in different operating systems, you may need to prepare your computer to establish a network connection via USB.

You cannot share your mobile phone's data connection and access its microSD card via USB at the same time.

1. On the home screen, touch > **Settings**.
2. Touch **More…** > **Tethering & portable hotspot**.

3 Connect your computer and mobile phone, select the **USB tethering** check box to share your data connection.

Sharing Your Phone's Data Connection as a Portable Wi-Fi Hotspot

1 On the home screen, touch > **Settings**.

2 Touch **More…** > **Tethering & portable hotspot**.

3 Slide the slider to the right to turn on **Wi-fi hotspot** to share your data connection.

When **Wi-fi hotspot** is selected, you can touch **Wi-fi hotspot** to change its network name or secure it.

Browser

Your mobile phone comes with an Internet browser pre-installed.

Opening the Browser

On the home screen, touch > **Browser** to open the home page.

When known or open Wi-Fi networks and mobile data networks are available at the same time, your phone will preferably select a Wi-Fi network for Internet access.

Touch ☰ to open the browser options menu and perform more operations.

Opening a Webpage

1. In a browser window, touch the URL field at the top of the screen.
2. Use the keyboard to enter a webpage address.
3. As you enter the address, matching webpage addresses will appear on the screen. If you see the address you want, touch it and go directly to that webpage or complete entering your desired webpage.

Setting a Home Page

1. In a browser window, touch ☰ > **Settings** > **General** > **Set homepage**.
2. You can set **Current page**, **Blank page**, **Default page**, or **Most visited sites** as homepage. You can also press **Other** and enter the address of the desired home page, and then touch **OK**.

Managing Bookmarks

You can store as many bookmarks as you want on your mobile phone.

Adding a Bookmark

1. In a browser window, go to the webpage you want to save as a bookmark.

2 Touch ☰ > **Save to bookmarks**.

3 Edit the bookmark name and then touch **OK**.

Opening a Bookmark

1 In a browser window, touch ☰ > **Bookmarks/History**.

2 On the **BOOKMARKS** screen, touch the **HISTORY** tab to view the pages you have visited, or touch the **SAVED PAGES** tab to view the pages you have saved.

3 Touch the bookmark of the website you want to open.

Customizing Browser Settings

Customize the browser to suit your browsing style. Use **Browser** to set page content, privacy, and security preferences. In a browser window, touch ☰ > **Settings**.

Bluetooth

Your mobile phone has Bluetooth, which allows you to create a wireless connection with other Bluetooth devices so you can share files with your friends, talk hands-free with a Bluetooth headset, or even transfer photos from your phone to your PC.

If you are using Bluetooth, remember to stay within 10 meters (33 feet) of the other Bluetooth devices to which you want to connect. Be aware that obstacles like walls or other electronic equipment may interfere with your Bluetooth connection.

Turning On Bluetooth

1. On the home screen, touch > **Settings**.
2. Slide the slider to the right to turn on Bluetooth. When Bluetooth is turned on, the Bluetooth icon appears in the notification bar.
3. Touch **Bluetooth**, and then touch **HUAWEI Y511-U251** to make your mobile phone visible to other Bluetooth devices.

Pairing with and Connecting to a Bluetooth Device

Before you use Bluetooth, pair your mobile phone with another Bluetooth device as follows:

1. Ensure that the Bluetooth function on your mobile phone is enabled.
2. On the home screen, touch > **Settings** > **Bluetooth**. Your mobile phone will then scan for Bluetooth devices in range.
3. Touch the device you want to pair your mobile phone with.

Sending Files via Bluetooth

With Bluetooth, you can share pictures, videos, or music files with your family and friends. To send files via Bluetooth:

1. Touch and hold the file to be sent in your mobile phone or SD card. The active options menu is displayed.

2 Touch > **Bluetooth** to select a paired device.

Disconnecting from or Unpairing with a Bluetooth Device

1 On the home screen, touch > **Settings** > **Bluetooth**.

2 Navigate to the **PAIRED DEVICES** section, and then touch the setting icon besides the device to which you are connected.

3 Touch **Unpair** to disconnect from the device.

8 Entertainment

In addition to being a communication device and personal assistant, your mobile phone also provides you with a multitude of entertainment possibilities. You can take photos, create videos and audio clips, and download and listen to music.

Taking Photos and Recording Videos

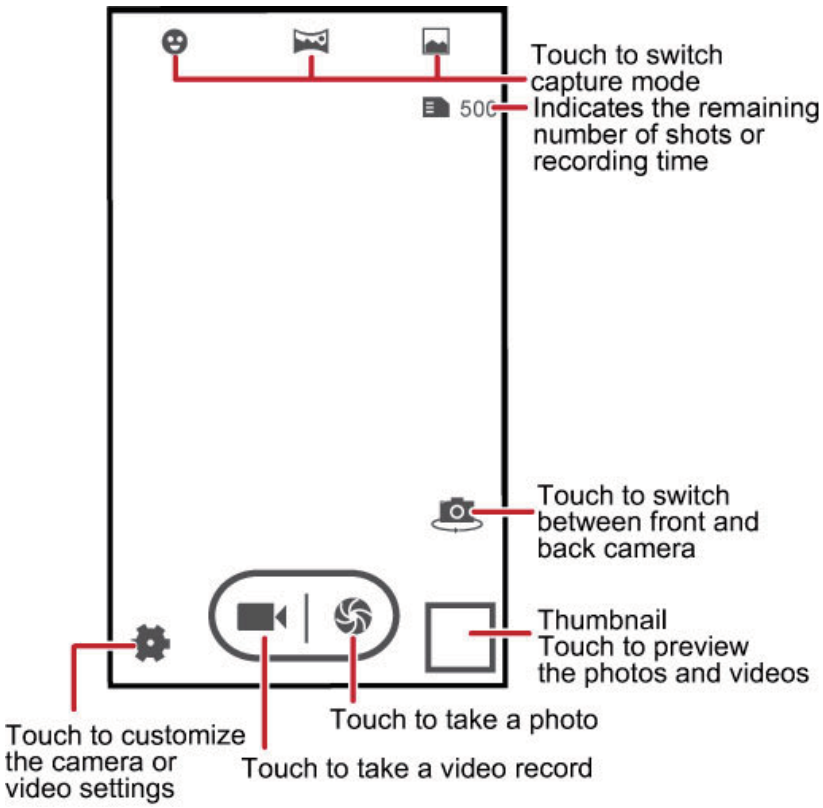
The camera is a combination of camera and camcorder that you can use to shoot and share pictures and videos.

Opening Your Camera

> On the home screen, touch > **Camera** to open the camera. The camera opens in landscape mode, ready to take a picture or record a video.

> Touch to close the camera.

Capture Screen



Taking a Photo

1. Open your camera application.
2. If necessary, change the camera settings. The preview changes as you change the settings.
3. Frame your photo within the photo capture screen.
4. Touch to take your photo.

Viewing Your Photos

1. After taking a photo, a thumbnail of the photo you have just taken is shown in the lower right corner of the capture screen. Touch the thumbnail to view it.
2. Touch the onscreen button to do any of the following:

> Touch to send the photo in a message or post it online.

> Touch to delete the photo, view the details, rotate or crop the photo, set it as contact photo or wallpaper, or view all photos and videos in slideshow form.

Recording a Video

1. Open the camera application.
2. If necessary, change the camcorder settings.
3. Frame the scene with which you want to start your video.
4. Touch to start recording a video.
5. Touch again to stop recording.

Viewing Your Videos

1. After recording a video, a thumbnail of the video you have just recorded is shown in the

lower right corner of the capture screen. Touch the thumbnail to view it.

2 Touch the onscreen buttons to do any of the following:

> Touch to send the video in a message or post it online.

> Touch to delete the video, view the details, or view all photos and videos in slideshow form.

Using the Mulmedia

Your **Multimedia** application can automatically search for pictures and videos on your mobile phone and microSD card. Use **Multimedia** to sort photos and videos into folders, view and edit pictures, watch videos, and set a picture as wallpaper or as a photo for a contact.

Opening the Multimedia

On the home screen, touch > **Multimedia**.

The **Multimedia** application categorizes your pictures and videos by storage location and displays these files in folders. Touch a folder to view the pictures or videos inside.

Viewing a Picture

1 In **Multimedia**, touch the folder that contains the pictures you want to view.

2 Touch the picture to view it in full-screen mode.

The picture viewer supports the automatic rotation function. When you rotate your mobile phone, the picture adjusts itself to the rotation.

Enjoying Music

Opening the Music Library

On the home screen, touch > **Music** to open the music library.

The music library automatically scans for music stored on your microSD card.

Playing Music

1 Touch a category on the music library screen.

2 Touch the song you want to play.

While playing music, touch to return to the home screen, the music will continue to play in the background and you can use other applications. Open the notifications panel and touch the playing music to return to the music playing screen.

Adding Music to a Playlist

1 From the music library select a way to view your music.

2 Touch and hold a music file, and then touch **Add to playlist**.

> Touch an existing playlist to add the song to that playlist.

> Touch **New** to add the song to a new playlist.

Playing Music in a Playlist

1 In music library, touch **Playlists**.

2 Touch and hold the playlist you want to play.

3 Touch **Play** to play the playlist.

Listening to the **FM Radio**

The FM radio lets you listen to FM radio programs on your mobile phone. Since the FM radio uses the provided wired stereo headset as its antenna, before opening the application, connect the headset to your phone's the audio jack.

Opening the **FM Radio**

1 On the home screen, touch > **FM Radio** to open the application.

2 The first time you open FM radio, the phone will automatically play the current channel.

Tuning the **FM Radio**

Open the **FM Radio** application, and then do the following:

> Touch to close the FM radio.

- Touch ⏮ or ⏭ to tune the radio to the previous or next channel.
- Press ‹ or › to change the frequency intervals by 0.1 MHz.
- Touch ⋮ > **Search** to scan automatically for available FM channels.

9 Google Services

Availability of Google applications, services, and features may vary according to your country or carrier. Please follow local laws and regulations to use them.

When you turn on your mobile phone for the first time, touch a Google services such as **Maps**, **Gmail**, or **Play Store**, and you will be prompted to sign in to your Google account.

Ensure that your mobile phone has an active data connection (3G/GPRS) before you sign in to your Google account.

If you already have a Google account, touch **Sign in** and enter your username and password.

Creating a Google Account

If you do not have a Google account, you can create one:

1. On the home screen, touch > **Google**, select an application which need to sign in.
2. Touch **New**.
3. Enter the first name, last name, and user name for your Google account, and then

touch ▶. The mobile phone will connect to a Google server to check whether the username is available. If the username you entered is already in use, you will be prompted to choose another one or select one from a list.

4 Enter and confirm your Google account password.

5 Select a security question from the drop-down menu, and then enter the answer.

6 Touch ▶.

7 Enter the characters that appear on the screen, and then touch ▶.

Gmail

Gmail is Google's web-based email service. When you first set up your phone, you may have configured it to use an existing **Gmail** account or create a new account. The first time you open the **Gmail** application on your phone, your **Inbox** will contain the messages from your **Gmail** web account.

Maps

Maps lets you find your current location, view real-time traffic conditions (depending on availability in your locale), and get detailed directions to various destinations. You can view

satellite images, traffic maps, or other kinds of maps of your current or other locations.

Before you open **Maps** to find your location or search for places of interest, you must enable the location service.

1. On the home screen, touch > **Settings**.
2. Touch **Location access**.
3. Select the **Wi-Fi & mobile network location** check box.

YouTube

YouTube is Google's free online video streaming service for watching, searching for, and uploading videos.

10 Synchronizing Information

You can synchronize contacts, email, and other information on your mobile phone with multiple Google accounts or other kinds of accounts, depending on the applications installed on your mobile phone.

Adding an Exchange Account

1. On the home screen, touch > **Settings** > **Add account**.
2. Touch **Corporate**, **Email**, **Facebook**, **Google**, or **Twitter**.
3. Follow the instructions and enter the required information about the exchange account you want to add. For details, contact the server administrator.
4. Configure the synchronization settings for this account. If emails are not synchronized properly, contact the server administrator.

Removing an Account

1. On the home screen, touch > **Settings**, select the account type in **ACCOUNTS**.
2. Touch the account to be deleted.
3. Touch > **Remove account**.

4 Confirm that you want to remove the account.

11 Using Other Applications

Backup

You can back up data using **Backup**, which provides the following options: **Back up to SD card**, and **Restore from SD card**.

Backing Up data by using Backup to SD card

1. On the home screen, touch > **Backup**.
2. Touch **Back up to SD card**.
3. Select the contents you want to back up in the list.
4. Touch **Backup** to back up the selected data.

The backup **Encryption mode** is enabled by default. You need to set password to encrypt the data when backing up. Touch > **Settings** > **Encryption mode** to turn on or off the encryption mode.

Restoring data by using Restore from SD card

1. On the home screen, touch > **Backup**.

2 Touch **Restore from SD card**.

3 Select the contents you want to restore in the list, enter password and touch **OK**.

4 Touch **Restore** to restore the selected data.

Touch ⋮ > Delete to delete all data in the list.

Calendar

Use **Calendar** to create and manage events, meetings, and appointments. Depending on your synchronization settings, the calendar on your phone can be synchronized with the internet-based calendar you use.

Opening Calendar

On the home screen, touch ⊞ > **Calendar** to open the application.

Creating an Event

1 In any calendar view, touch ☰ > **New event** to open the event details screen.

If you have more than one calendar, select the calendar where you want to save the event.

2 Enter the event name.

3 Enter the location of the event and a description.

4 Specify in **REPETITION** whether the event recurs and, if it does, how frequently, and then set the time for your event reminder in **REMINDERS**.

5 Touch **DONE**.

Customizing Calendar Settings

In any calendar view, touch > **Settings** to set the calendar.

Clock

In addition to displaying the date and time, the **Clock** application can turn your mobile phone into an alarm clock.

Opening the Clock

On the home screen, touch > **Clock** to open the application.

Opening the Alarms

On the **Clock** screen, touch to open the **Alarms**.

Adding an Alarm

1 On the alarm list screen, touch +.

2 Set the alarm, and then touch **OK**.

Setting an Alarm

1 On the alarm list screen, touch one of the alarms on the screen.

2 Set the alarm.

3 Slide the slider to the right to turn on the alarm.

Customizing Alarm Settings

n the alarm list screen, touch > **Settings**.

Calculator

Use **Calculator** to solve simple arithmetic problems or use its advanced operators to solve more complex equations.

Opening Calculator

On the home screen, touch > **Calculator** to open the application.

Switching Between Basic and Advanced panel

On the **Calculator** screen, flick the screen to the right or left to switch between **Advanced panel** and **Basic panel**.

12 Managing Your Mobile Phone

To configure your mobile phone, touch > **Settings**.

Setting the Date and Time

When your mobile phone is using the date and time settings provided automatically by the network, you cannot manually set the date, time, and time zone.

1. On the **Settings** screen, touch **Date & time**.
2. Select **Off** in the **Automatic date & time** option menu.
3. Clear the **Automatic time zone** check box.
4. Touch **Set date**. On the set date screen, adjust the date, month, and year, and then touch **Done** when the configuration is complete.
5. Touch **Set time**. On the set time screen, adjust the hour and minute. Touch **Done** when the configuration is complete.

6 Touch **Select time zone**, and then select the desired time zone from the list. Scroll the list to view more time zones.

7 Select or clear the **Use 24-hour format** check box to switch between 12-hour and 24-hour formats.

8 Touch **Choose date format** to select how you want the date to display on your mobile phone.

Setting the Display

Adjusting the Screen Brightness

1 On the **Settings** screen, touch **Display** > **Brightness**.

If you want to adjust the screen brightness manually, first clear the **Automatic brightness** checkbox.

2 Drag the slider left to make the screen darker, or right to make it brighter.

3 Touch **OK** to save the adjustment.

Adjusting the Time Before the Screen Turns Off

If your mobile phone is idle for several minutes, it will turn off the screen to save battery power. To set a longer or shorter idle time:

1. On the **Settings** screen, touch **Display** > **Sleep**.
2. Select the duration you want the screen to be illuminated.

Setting Ringers

Turning On Silent Mode

1. On the **Settings** screen, touch **Audio profiles**.
2. Select the **Silent** to silence all sounds except alarms, and music and video media.

Adding a New Profile

1. On the **Audio profiles** screen, touch + to add new profile.
2. Enter the profile name in the option menu.
3. Touch **OK** to save the profile.

Setting Phone Services

Customizing Call Settings

Mobile phone service providers offer different services such as call forwarding, call waiting, fixed dialing numbers, and voicemail. You can customize many of these services if they are part of your calling plan.

On the **Phone** screen, touch ☰ > **Settings** to customize your call functions.

Turning on Data Roaming

1. On the **Settings** screen, touch **More…** > **Mobile networks**.
2. Select the **Data roaming** check box.

Accessing data services while roaming may incur additional charges. Ask your wireless service provider about data roaming fees.

Switching off the Data Service

1. On the **Settings** screen, touch **More…** > **Mobile networks** > **Data connection**.
2. Select **Off**.

Protecting Your Mobile Phone

Turning on Your SIM Card PIN

1. On the **Settings** screen, touch **Security** > **Set up SIM card lock**.
2. Select the **Lock SIM card** check box.
3. Use the keyboard to enter the PIN, and then touch **OK**.
4. To change the PIN at any time, touch **Change SIM PIN**.

You can dial emergency numbers any time from your mobile phone.

Protecting Your Mobile Phone with a Screen Lock

To keep your data more secure, lock the screen and/or require a screen unlock pattern every time your mobile phone is turned on or wakes up from sleep mode.

1. On the **Settings** screen, touch **Security** > **Screen lock** > **Pattern**.
2. Flick your finger vertically, horizontally or diagonally, connect at least four dots in any order you choose. Lift your finger from the screen when you have finished.

You must drag your finger between the dots on the screen to create the pattern, not simply touch individual dots.

3. Your mobile phone will record the pattern. Touch **Continue**.
4. When prompted, draw the screen unlock pattern again, and then touch **Confirm**.

Protecting Your Mobile Phone with a Numeric PIN

You can set up a numeric PIN to lock your phone.

1. On the **Settings** screen, touch **Security** > **Screen lock** > **PIN**.
2. Enter at least four characters.
3. Touch **Continue**.

4 Enter the same characters again and touch **OK**.

Managing Applications

Viewing an Installed Application

1 On the **Settings** screen, touch **Apps** > **Manage Applications**.

2 In the applications list, do either of the following:

> Touch ☰ > **Sort by size**. Then touch an application to view its details.

> Touch ☰ > **Reset app preferences** to reset all the preferences settings.

> Touch an application directly to view its details.

Uninstalling an Application

You cannot uninstall the applications that are pre-installed on the system.

1 On the **Settings** screen, touch **Apps** > **Manage Applications**.

2 Touch an application, and then touch **Uninstall**.

Moving an Application to the microSD Card

Some applications are designed to be stored on your phone's USB storage or microSD card (depending on the model of your phone), rather than in its internal storage. Others are designed so you can change where they are stored. You may find it helpful to move large applications off your internal storage, to make more room for other applications that do not offer the option.

1. On the **Settings** screen, touch **Apps** > **Manage Applications**.
2. Touch an application in the list. Then touch **Move to SD card** to move the bulk of the application from the phone's internal storage.

The **STORAGE** section of the application's details screen shows details about the memory used by the application. If the application can be moved, the **Move to SD card** button is active.

Touch **Move to Internal storage** to move the application back to the phone's internal storage.

Ways to Free Up Your Mobile Phone Memory

- Move files and email attachments to the microSD card.
- In **Browser**, clear all temporary Internet files and Browser history information.

- Move applications to the microSD card.
- Uninstall any downloaded programs that you no longer use.
- Reset your mobile phone.

Resetting Your Mobile Phone

If you reset your phone to its factory settings, all of your personal data stored on the phone, including information about your Google account, any other accounts that you have configured, your system and application settings, and any applications you have installed will be erased. Resetting the phone does not erase any system updates you have downloaded. Using the check box provided, you can also select to erase all the data stored on your SD card or on the phone's internal SD card, which includes files that you have downloaded or copied there, such as music or photos.

1. On the **Settings** screen, touch **Reset** > **Factory data reset**.
2. When prompted, touch **Reset phone**, and then touch **Erase everything**. The mobile phone resets the settings to the original factory settings, and then restarts.