NationWide Digital Monitoring Company MASweb for Dealers

Introduction to MASweb Reference Information

Table of Contents

INTRODUCTION	3
MASWEB OVERVIEW	3
LOGGING IN	3
MASWEB HOME PAGE	4
STATUS OF SYSTEMS OVERVIEW	4
SITES, CUSTOMERS, AND CONTACTS	6
MONITORED SITE INFORMATION	7
PLACING SYSTEMS ON/OFF TEST AND IN/OUT OF SERVICE	9
ADDING NEW ACCOUNTS	11
Adding a New Site Adding Zones Adding Agencies	14
CONTACTS	18
DATA ENTRY FOR SUPERVISED OPENING & CLOSING ACCOUNTS AND ACCOUNTS WITH SPECIAL INSTRUCTIONS	20
Adding Schedules	20
Holiday Schedules	
ADDING DISPATCH INSTRUCTIONS General Dispatch Instructions	
MASWEB REPORTS	26
ONE-CLICK REPORTS	26
REPORTS SELECTION MENU	29
LOGGING OUT	31
REFERENCE MATERIAL	32

NationWide Digital Monitoring Company, Inc. P.O. Box 712 Freeport, NY 11520-0712 800-600-1852

Introduction

MASweb is designed to allow dealers access to their customer information for the purpose of changing data and generating reports.

This free platform allows dealers access to subscriber account information from virtually any computer that has Internet access through the Internet Explorer web browser.

You can perform the following functions:

- $\hfill\square$ Add sites, customers, and contacts
- \Box View reports
- \Box View service jobs
- □ Change your password
- □ Log out

MASweb Overview

The following section discusses the various pages available in MASweb and what information and functions they enable you to perform.

Logging In

When you initially access MASweb, you are prompted to log in with your username and password. You obtain your username and password from your NationWide Digital Monitoring Company Representative.

Figure 1 - MASweb Login Page



MASweb Home Page

After logging in, the MASweb Home Page is displayed. This page gives you general information about the systems, along with messages from the NationWide and one click reports.

e Peter - Windows Internet Explo . . 🛩 🔒 👍 🗙 🛛 Edit View Favorites Tools Help 😭 🔗 🍘 Welcome Peter 🟠 • 🔝 - 📾 • 🔂 Page • 🕥 Tools • NationWide <►QA?04 All Pending Requests Go Advanced Search TEST 1 Week of Change History 24 Hour Alarm Activity ROMESOVSKY CORPORATION 24 Hour Alarm Incident DI PASQUALE, DR. LAUREN Currently in Alarm Status N700051 Monthly Mailout 24 Hour Open/Close Occurr DI PASQUALE, DR. LAUREN BRAGG, DOUGLAS E Z CHECK CASHNO NATONWOE DIGITAL, INC. SHORT, AL & AUTUMN BELL, MRS. PAULINE Test Systems Currently Open Systems Currently Closed Currently On Test Out of Service 24 Hour Open/Close Exce tems with Pending Changes NE1832 View Messages from the Central Station © 2007 copyright GE Security all rights reserved Legal Notice, Terms & Conditions

Figure 2 - MASweb Home Page

Status of Systems Overview

A summary of your systems' statuses is displayed on the right side of the MASweb Home Page. The number of systems with each status is displayed in the left column. Click on the number in the Systems column to view the details of those systems in that status.

Status	Description
Total Systems Monitored	The total number of systems monitored. Click the number of systems to search for all customers and sites that meet the entered criteria.
24 Hour Alarm Activity	Systems with alarm activity in the last 24 hours. Click the number of systems to view the details.
Currently In Alarm Status	Systems currently in alarm status. Click the number of systems to view a summary of the system types in alarm.
Systems Currently Open	Systems at sites that are currently open. Click the number of systems to view the details of the open systems.
Systems Currently Closed	Systems at sites that are currently closed. Click the number of systems to view the details of the closed systems.

Status	Description
Currently On Test	Systems currently on test. Click the number of systems to view the details of the systems currently on test.
Out of Service	Systems out of service. Click the number of systems to view the details of the out of service systems.
Pending Service Jobs	Number of service jobs with an Expired or Open status. Click the number of jobs to view the service queue for all accounts.
Customers In Collections	Number of customers in collections status. Click the number of customers to view a summary of all customers in collections.
Systems with Pending Charges	Systems with pending charges. Click the number of systems to view the details.



When viewing a list in MASweb, use the following buttons to scroll through the items:

- Use the single arrow button to view the next page of items. Use the single back button to view the previous page of items.
- Use the double arrow button it to skip to the end of the item list. Use the double back arrow button to skip to the beginning of the list.

Sites, Customers, and Contacts

You can search for customers and sites on the Search for Monitoring Sites web page. Click **Search** at the top of the MASweb Home Page to display the Search for Monitoring Sites web page.

Figure 3 - Search Link

ACCOUNT	STATISTICS OVERVIEW	MOST RE	CENTLY ACCESS	SED ACCOUNTS	ONE-CLICK REPORTS
of stratem	s Status	cs#	Acct. Type	Site Name	All Pending Requests
_	Total Systems Monitored	JGTESTING	Montering	Geson lessing	AWeek of Change History You can either click Search, or click the
	24 Hour Alam Activity	12-SHORT	Montoring	Biko Baygins	24 Hour Alarm Incident number of Total Systems Monitored to
	Currently In Alarm Status	MAS1000	Montoring	The Mitchell Shoppe	Monthly Mailout access the Search for Billing
	Systems Currently Open	EM3333	Montering	Gloson Publishing	24 Hour Open/Close Countering 24 Hour Open/Close Exceptions
	Systems Currently Closed	JOSHUA	Montoring	Joshua	24 Hour Open/Close Free Diane
	Currently On Teet	S100-100	Montoring	Olecon Publishing	
	Out of Service	COACH-41	Montoring	Jim Walker	FEID AN ACCOUNT
	Pending Employee Actions	88-4321	Montoring	Bibo Baygins	
	Customers In Collections	59-WALK	Montoring	DL WALKER	Oa Scerch
	Systems with Pending Changes	12121	Montoring	Gibson Publishing	© CS# C Customer#

Enter details about the sites you want to view, and then click **Search** to view all sites meeting the search criteria. The Monitoring page is displayed (see the following page).

Figure	5 -	Business	&	Monitoring	Listing
--------	-----	----------	---	------------	---------

#	Acct. Type	Name	Address	City	State	Zip	Phone	Pending	
TESTING	Monitoring	Gibson Testing	8900 South Main Street	Corona	CA	92882	(909) 272-6550		
ACH-41	Monitoring	Jim Walker	222 Main Street			92604			
MALK	Monitoring	JL WALKER	111 MAIN STREET			92604			
HUA	Monitoring	Joshua	123 Mockingbird lane	Riverside	CA	92503	(909) 555-1234		4
<u>e)</u>	Monitoring	Meaney, Edward & Elizabeth	715 SW 67th Place	SANTA ANA	CA	92705	(714) 568-4521		43
1000	Monitoring	The Mitchell Shoppe	1000 Mitchell Complex Dr.	New City	CA	77777	(222) 444-8888	This	account is currently out
×	A	>>							

Accounts with an icon next to them indicate that there is an activity for that system. Mouse-over the icon to view its details.

Click a **CS**# on the left to view the details of the monitored site or billing customer. See Figure 6.

Monitored Site Information

Home		Search	Report	FAQ		Log Dut	Preferences
Contacta Dispatch Instruction		Event History	General Dispatch Instructions	Italing Address	Schedoke	Ste Agencies	StoSystem Details Zone
e General Information - DEALER	TEST:	CS# XMA2442 Site# 31426					<►Q@?
SITE INFORMATION		CURRENT STATUS	CHE-CLICK REPORTS	NALOUT RECIPIENTS			
EALER TEST		COUNTRY TO BE COMMENTED IN	Account Detail Report				
Long to the second s		Description Currently # Alarm Status	Account Summary Report	Edit Halout Report Recipients			
		Alarm Activity within 24 Hours	24 Hour Event History Report				
Itoona PA 10001	No	Currently Open	24 HOLE EVEN HISTORY HERDIT				
	No	Currently Clased					
T	No	Has a Panding Service Job					
puthts Account to a New Account	Ro	Currently On Test Modify					
	No	Ost at Service					
	No	Currently in Collections					
	0	Pending Diangaa					
		Bervice Jake Hanage					
		Open/Close Status					
	Man	Ori-Test History					

The Current Status information in the section on the right lists additional information about the site.

Use the Modify link next to Currently on Test and Out of Service to change that status.
The links at the bottom of this list enable you to view the status of all open and close zones and a history of the system's tests.

Use the links above the site information to view additional information and perform site functions.

Link	Description
Contacts	Use this link to view, add, or modify contacts for the site. See the <u>Contacts</u> section for more information.
Dispatch Instructions	This page displays all dispatch instructions created for the site. Click on a Page# to display those instructions. From that page, you can also add, delete, and modify the instructions. See <u>Dispatch</u> <u>Instructions</u> for more information.
Event History	Use the search fields on this page to enter the range of dates and times for which you want to view event history. You can also specify the order the list is sorted and maximum number of events displayed.

Link	Description
General Dispatch Instructions	General dispatch instructions are created for a site to inform the dispatch operator about circumstances that exist at a site, such as the presence of a guard dog. This page displays all general dispatch instructions created for the site. Click a set of instructions to view, update, or delete them. Click Add New General Dispatch Instructions to create a new set. See <u>General Dispatch Instructions</u> for more information.
Mailing Address	This page displays all mailing addresses created for the site. These are separate from the site mailing addresses. Click a Mailing Name to view, update, or delete the address. Click Add a New Mailing Address to assign another mailing address to the site.
Schedules	Schedules are used for those sites that have supervised monitoring, which means the Central Station monitors when the site opens and closes. This page displays all schedules created for the site. Click a Schedule number to view, update, or delete it. Click Add a New Schedule to create a new schedule. You can also add a holiday schedule from that page. See <u>Adding Schedules</u> for more information.
Site Agencies	This page displays all agencies assigned to the site. Use the single arrow buttons to view the next or previous group of items. Use the double arrow buttons to skip to the beginning or end of the item list. Click an Agency# to view, update, or delete the agency. Click Add a New Agency to assign an agency to the site. See <u>Adding Agencies</u> for more information.
Site/System Details	Use this link to view, modify, or delete the site general information. To modify the information, click Update at the bottom of the Site & System Details page.
Zones	This page lists all zones and corresponding events set up for a site. The zone enables the panel to identify the origin of the alarm signal. Click a zone to view the details. Click Add a New Zone to add a zone to the system. See <u>Adding Zones</u> for more information.

Placing Systems On/Off Test and In/Out of Service

When a service technician is testing a subscriber's site, you may place one or more systems "on test." When a system is on test, the signals generated by that system will not appear to an operator through the MASterMind Monitoring alarm buffer screen; however, its signals will be logged to the subscriber's history. By placing the system on test, a service technician will not generate alarms, causing the operator to dispatch the police. When the service technician leaves the subscriber's site, you can take the system off test. When the test status is cleared, new signals generated by the system will appear in MASterMind Monitoring alarm buffer screen for dispatch.

You can place a system on or off test using the **Modify** link next to Currently on Test status on the Site General Information page.

You can also place a system in or out of service when necessary using the **Modify** link next to the Out of Service status on the Site General Information page.

Placing a System on Test through MASweb allows the service technician to:

- Perform on-site testing of alarm system, panel, and zones.
- Send signals to the Monitoring Center without causing a dispatch.
- Generate history while on test for troubleshooting.
- Save time by placing a system On/Off Test immediately.

To place a System on Test:

1. Select the appropriate subscriber account and display its Site Summary Account Information.

- 2. Under the "Current Status" section, click on the Modify link next to Currently On Test.
- 3. Click on the "Update" button. This will allow the user to access the On/Off test fields.
- 4. Below is a breakdown of the fields in the On/Off test window.

Web Prompt	Description
Currently On Test	This field specifies if this system is Currently on Test.
	Select Yes to put system on test.
	Select No to take system off test.
Test to Expire	This field specifies when you want the test will expire. This will automatically be filled when the system is placed on test in MASterMind Monitoring.
Login Password	Login password is required to place an account On or Off Test. This is the same Password used to Log Into MASweb.
Comment	Enter any comment or message here.

5. After selecting the appropriate information, click on "Save Changes" button to send the request.

6. On the Site Summary window, the Current Status will now show "Yes" for Currently On Test or "No" if taken Off Test.

NationWide									
Monitoring C).								
Home	Search	Report	Administration	Service	Queue	Translate	Log	out	Password
		-	General Dispatch Instru		ailing Address	Schedules	Site Agencies		
Site General Info	rmation - JL V	WALKER : CS	# 44-WALK Site# 64	42				•	(►Q^ ?Q
SITE INFORMATION	4		CURRENT STATUS		ONE-CLI	CK REPORT	s		
JL WALKER		Status	Description		Account Deta	ail Report			
111 MAIN STREET			Currently in Alarm Statu:	s	Account Sun	nmary Rep	ort		
		No	Alarm Activity within 24		24 Hour Even	t History R	eport		
Irvine CA 92612		No	Currently Open						
		No	Currently Closed						
		No	Has a Pending Service J	lob					
opy this Account to a	New Account	No	Currently On Test Modif	fy A					
		No	Out of Service Modify						
		No	Currently in Collections						
		No	Pending Changes						
		0	Service Jobs Manage		\mathbf{N}				
			<u>pen/Close Status</u>		\mathbf{X}				
		View O	n-Test History		\mathbf{X}				
		/							
		02	004 Copyright GE Monito	ring Auton	nation Systems	All Rights R	eserved <u>Lega</u>	al Notice, T	erms & Condition
						<u> </u>			
						\sum			
		_	Reveral Br MACwah			•			Present for MA Caugh
			MASWO	1	20				Pound by MASweb
NationWideL g1a				Nati	anWidel qual				
من المانيني)، Account On-Test Status Modificatio	n I. WADER: CS# 44-WAD	5/04 642	Statund		V~) Honbrig (a				
NOT ON TEST				Act Activity	NE ACCOUNT KER IN STREET				
1 MAIN STREET					AN STREET				
vine, CA 92612									
Place On Test				20	ce Out of Service				

dan Skalle Comment here are No Zones to Binplay. © 2004 Copyrigit OE Mardoning Automation Systems All Rights Reserved Lassi Nation. Tento & Conditions

Click **Update** to change the on test status and add a comment.

Click **Place Out of Service** to change the out of service status and select an out of service category.

© 2004 Copyright GE Monitoring Automation Systems All Flights Reserved Legal Notice, Terms & Conditions

Adding New Accounts

In MASweb, you can:

□ Add a New Site (Modify Existing TEST Account)

□ Add a site and system by copying a site to a new account

□ Add a site and system to an existing customer



NationWide Digital Monitoring recommends you create a template account with default zones and dispatch instructions. You can then easily type in the new subscribers information in the proper fields of the "shelled" accounts NationWide created with your default actions.

Adding a New Site

Click on the Dealer Test "shelled account's site/system details screen for the new site you would like to add and/or modify:

🖉 Site & System Details - Windows Internet Explore	Î.						🔳 🗗 🔛
G . https://www.rwdm.info/macweb204/siterec.	акрх				×	🔒 🚺 🗙 Google	- ۵
File Edit View Favorites Tools Help							
😭 🔗 🍘 Site & System Details						🙆 • 📾 ·	👘 • 🔂 Page • 🌍 Tools • **
							Powered By MASweb
Bome Site Info Contacts Dispatch Instr	Search uctions	Report Event History	General Dispate		Log Out Mailing Address	Schedules	Preferences Site Agencies Zones
Site & System Details - TEST: CS# NVX5866 Site#							<►0A?04
Stre Importantion Ste Name * Address 1 *	Map Book Map Page		Start Date Site Type *	Unknown Ste Type	Codeword 1	ſYes €No	
Address 2	Map Coord		Site Status *		Codeword 2		11 I I I I I I I I I I I I I I I I I I
City, State, Zip *	Time Zone *	Eastern Time Zone	UL Code	(none)			
Country USA Cross Street	DST# * CS Partition *	Yes 🛩					
	Dispatch Locat	Nationwide Digital Monitoring					
Phone 1 0 - x Phone 2 0 - x	Installing Co. Servicing Co. Corp Account	[1500] NATIONWIDE DIGITAL					
SYSTEM INFORMATION System Type * MISC *	ATI Hours		Telco Lease Line	,	Redundant System?	⊖Yes (€No	
CS# NVX5866	ATI Minutes		Mailing Frequence	Y (none)	Entry Delay Minutes		
Primary CS#	At ATI Hours		Special		Exit Delay Minutes	(none) 💌	
At D	At ATI Minutes						
VRT#	ATI Option	Standard 💌					
Panel ID	ATI Late Event	*					
Panel Phone () -	ATI Global Disp						
Reset Type	ATI Dispatch Page						
Save Changes Cancel							
					@ 2007 casurabl	GE Casuchi al richts rasa	rved Legal Notice, Terms & Conditions
					w 2007 copyright	Ge Security all rights reser	
						-	

Data Entry Tutorial by Field Site Information

Enter the proper name of the monitored site. If it is a commercial property enter the name as it reads. If this is a residence, enter the LAST NAME first followed by a COMMA, then the FIRST NAME(S). (see SOP PDF)						
Enter the entire LEGAL ADDRESS in this field. Always utilize standard US POSTAL CODE abbreviations, for example – STREET = St., AVENUE=Ave.						
Use this field for any additional address information such as SUITE #, APT. #, etc.						
Use the LIST SEARCH to pick the correct CITY, STATE & ZIP CODE.						
USA						
Please include any CROSS STREET or other indicators of this location						
Enter the PRIMARY PREMISE telephone number for alarm verification						
Enter the SECOND Verification telephone number for alarm verification in compliance with CSAA CSV-01 Enhanced Call Verification Standard.						
FIELD NOT USED						
FIELD NOT USED						
FIELD NOT USED						
Select the proper TIME ZONE where this monitored account located.						
Selected YES if this TIME ZONE observes Daylight Savings Time. Selected NO if this TIME ZONE DOES NOT observe Daylight Savings Time,						
Select Nationwide Digital Monitoring						
Select location that corresponds with State this account is located in						
Select your preferred Installing Company.						
Select your preferred Servicing Company.						
FIELD NOT USED						
Enter the date monitoring should begin for this account						
Select Type that best matches this account						
Select ACTIVE						
Only required for UL Certificated Accounts						
Yes No Select proper condition						
Enter the first CODEWORD for this monitored location.						
Enter the second CODEWORD for this monitored location.						

Always select MISC unless this account requires a specialty service
This is the monitored accounts entire ACCOUNT NUMBER
Not Required on most systems
NOT APPLICABLE
Enter Account Number Converting any Alpha Characters to Numeric in Compliance with VRT Conversion Table
Not Required
Enter the telephone that the premise Alarm Control Panel is interfaced with.
Enter interval of hours for Timer Test
Enter interval of minutes for Timer Test
Enter interval of hours for Timer Test for Alternate/Secondary System Account
Enter interval of minutes for Timer Test for Alternate/Secondary System Account
STANDARD
Enter Event Code of Timer Test utilized in Zone Page for Timer Test Check In
Link Global Dispatch page when required for special instructions for Automatic Timer Test
Link Dispatch page when required for special instructions for Automatic Timer Test
Not Used
Enter report mail out frequency if applicable
Not Used
Not Used
Only enter Entry Time Delay in minutes when suppression is used
Only enter Exit Time Delay in minutes when suppression is used

Adding Zones

To add a zone to a system, display the site information page for the site, click zones above the



Figure 10 - Add Zones

e Into Biling Contacts Dispatch Ir en/Close List	structions Event History	Openeral Dispatch Instructions	Maling Address	Schedules	Site Agencies	Site/System Detail
nes - JL WALKER : CS# 44-WALK Site	# 642					■►Q @ ?
er Zone 💽 C Ascending C	Descending					
e State Event ID Description Commer	Alarm Group Restore Read					
re are No Zones to Display.			Use the Ma			
a New Zone Manage Open/Close Zones	•		link to view, open/close		only, and c	leiele
	Click /	Add a New Zone to dis	play			
		ne Detail page.				
	L					
gure 11 - Zone D	etail	1				
gure 11 - Zone D	etail					
5-71	etail	Ļ				
578	etail	Ļ				
Lation Wide Lig La Monitoring Co.	Report	Administration Service Qu Ceneral Dispatch Instructione	ieue Tran: Mailng Address	slate Schedulos	Logout Sito Agonsico	Passwurd Sito/System Dot
Horne Search Inorne Search Photo Eilling Contracto Dispatch In Le Let Processing Rule List Open-Close	Report Instructione Event History List					Site/System Det
Monitoring Co. Norme Search b hose Elitimo Contracto Dispatch in le Let Processing Rule List ChemClose he Detail - JL WALKER: CS 7 71 VAN	Report Instructione Event History List					
Monitoring Co. Norme Search b hro Eilling Contracts Dispatch In the Left Processing Rule List ChemCilore he Detail - JL WALKER: CS / 711 WAL ONE	Report Instructions Event History List K Site# 642	Oeneral Dispatch Instructione				Site/System Det
Monitoring Co. Norme Monitoring Co. Norme Search De hrio Elillino Contacto Dispatch in he Liet Processing Rule List OpenClose her Detail - JL WALKER: CSIP 711 VAN ONE iet -	Report Instructione Event History List	Ceneral Dispatch Instructions				Site/System Det
Monitoring Co. Norme Monitoring Co. Norme Search be Info Elilino Contracto Dispatch in he Left Processing Rule List OpenClose he Detail - JL WALKER: CSP 777 WAN ONE ie *	Report seructions Event History List K Site# 642 Disable? Restore Redd	Ceneral Dispatch Instructions	Maiing Address	Schodulos d a New F	Ste Agensies	Site/System Det
NUE Processing Rule Liet OpenClose Processing Rule Liet OpenCl	Report seructions Event History List K Site# 642 Disable? Restore Redd	Coneral Dispatch Instructions C. Too C. No 17. C. Yes C. No ra? C. Yes C. No	Maiing Address	Schodulos d a New F	Sito Agonoies	Site/System Det
Monitoring Co. Monitoring Co. Itorrite Search Itorrite Search Itorrite Search Dispatch in the Let Processing Rule List OpenClose ne Detail - JL WALKER: CS 7 71 VAN ONE e 4 e 7 ip Type A ip Loce (none)	Report Instructions Event History List K Site# 642 Disable? Restore Regd Default Camer	Coneral Dispatch Instructions C. Too C. No 17. C. Yes C. No ra? C. Yes C. No	Maiing Address	Schodulos d a New F	Ste Agensies	Site/System Det
Monitoring Co. Norme Search b fro Etilino Contracto Dispatch in the Let Processing Rule List OpenClose the Detail - JL WALKER: CS 7 71 VAN ONE e * ip Type A ip Loce (none) v floarm (none) v	Report Instructions Event History List K Site# 642 Disable? Restore Regd Default Camer	Coneral Dispatch Instructions C. Too C. No 17. C. Yes C. No ra? C. Yes C. No	Maiing Address	Schodulos d a New F	Ste Agensies	Site/System Det
Noticing Co. Norme Search o hrio Ellino Contocto Diepatch li he Lick Processing Rule List Coencilose he Detail - JL WALKER: CS // TH WALK ONE le 4 ip Type A ip Loc (none) m Group V wDisarm (none) wnert	Report Instructions Event History List K Site# 642 Disable? Restore Regd Default Camer	Coneral Dispatch Instructions C. Too C. No 17. C. Yes C. No ra? C. Yes C. No	Maiing Address	Schodulos d a New F	Ste Agensies	Site/System Det
Monitoring Co. Norme Search o hrio Ellino Contocto Diepatch In te Life Processing Rule List Coencilose ne Detail - JL WALKER: CS // TH WAL ONE ie 4 ip Type A ipLoc (nono) v m Group v WDisarm (none) v where t	Report etructions Event History List K Site# 642 Disable? Restore Read Default Camer Camera Zone	Coneral Dispatch Instructions	Maiing Address	Schedules d a New F processing	Ste Agensies	Site/System Det
Noticing Co. Norme Search In Contracts Dispatch in the Life Processing Rule List OpenClose the Detail - JL WALKER: CS 7 71 WAL ONE te 4 ip Type A ip Loc (none) V WDisarm (none) V WDisarm (none) V None	Report structione Event History List K Sibs# 642 Disable? Restore Regd Default Camer Camera Zone Alternate CS#	Conoral Dispatch Instructions	Maiing Address	Schedules d a New F processing No wh	Ste Agencies Processing g rule for this ot required en utilizing	Rule to defi s zone.
Noticing Co. Norme Search In Consects Dispatch in the Life Processing Rule List ChemClose the Detail - JL WALKER: CS / TH WAL CONE is a consect of the	Report istructione Evont History List K Site # 642 Disable? Restore Reqd Default Camer Camera Zone Alternate CS#	Conoral Dispatch Instructions	Maiing Address	Schedules d a New F processing No wh sugg	Sto Agencies Processing g rule for this pt required en utilizing gested Event	Rule to defi s zone.
Iome Search Dispatch in he List Processing Rule List OpenClose ne Detail - JL WALKER: CS 7 71 - WAL COVE is a search of the sear	Report Instructions Event History List K Site # 642 Disable? Restore Reqd Default Camer Camera Zone Atternate CS# System Scher Global Sched	Conoral Dispatch Instructions	Maiing Address	Cohedules	Sto Agencies Processing g rule for this pt required en utilizing gested Event Codes for	Rule to defi s zone.
Noticing Co. Normal Search Monitoring Co. Normal Search Depending Rule List OpenClose ne Detail - JL WALKER: CS 7 71 - WAL CONE ie * ip Type A ip Loc (none) m Group V. WDisarm (none) V. Woisarm (none) V. Normal Search Notestation (none) V. Notestation (none) V	Repurt Istructione Event History List Site# 642 Disable? Restore Reqd Default Camer Camera Zone Camera Zone Atternate CS#	Conoral Dispatch Instructions	Maiing Address	Cohedules	Ste Agencies Processing g rule for this pt required en utilizing gested Event Codes for Standard	Rule to defi s zone.
	Report Instructions Event History List K Site # 642 Disable? Restore Reqd Default Camer Camera Zone Atternate CS# System Scher Global Sched	Conoral Dispatch Instructions	Maiing Address	Cohedules	Sto Agencies Processing g rule for this pt required en utilizing gested Event Codes for	Rule to defi s zone.

The zone enables the panel to identify the origin of the alarm signal. Enter the zone information, and then click Confirm Add (see tutorial below).

ZONE DETAIL

Zone	Enter reporting signal or zone number						
Equip Type	Select proper Equipment Type from Pop Up List						
Equip Loc	Select proper Equipment Location from Pull Down List						
Alarm Group	TELD NOT USED						
Arm/Disarm	Select if applicable						
Disable?	Yes No Always No						
Restore Reqd?	Yes No Is a RESTORE SIGNAL a requirement after this Signal is activated?						
Default Camera?	Yes No Always No						
Camera Zone	FIELD NOT USED						
Comment	Enter specific description or comment for this zone if required						
State	Select proper state of this Alarm Type from Pull Down List						
Service Type	Select proper state of this Service Type from Pull Down List						
Event ID *	Select proper Event ID from Pop Up List (Refer to Reference PDF for Commonly used Event ID's)						
Zones to Restore	Select Zones that Restore						
Redundant?	edundant?						
Process Option	Select proper Special Process Option if required						
Alternate CS#	Enter Alternate/Secondary Account Number if this Signal/Zone is attrib						
System Schedule	Select System Schedule that this zone must comply with if scheduling is utilized and required						
Global Schedule	Select Global Schedule that this zone must comply with if scheduling is utilized and required						
Global Instruction Pa	ge Select Global Instruction Page that this zone must follow if Global/Special Instructions are utilized						
Dispatch Instruction	Page Select Dispatch Instruction Page that this zone must follow if Dispatch Instructions are utilized						

Adding Agencies

Click Site Agencies at the top of the pages to display the Dispatch Agencies list.

	Lingil 21 nitaring Co.						
Home	Search	Report	Administration	Service Queue	Translate	Logout	
	Contacts Dispatch Ins BS - JL WALKER : CS# 44		General D	ispatch Instructions	Mailing Address	Schedules	Site/System Details Zor
der Agency Name	🔄 © Ascending (C De	scending					
jency Agency Nar	ne Address City State Zi	ip Phone 1 Pending					
ere are No Agenci	ies to Display.						

Click Add a New Agency to add agencies to this site. When agencies exist, click on the Agency Name to update or delete it.

Figure 17 - Agency Information

He	ome	Sea	rch R	eport Adri	ninistration	Service Queue	Translate	Logo	ut Passw	ord
Site Info	Billing	Contacts	Dispatch Instructions	Event History	General Di	epatch Instructions	Mailing Address	Schedules	Site/System Details	Zone
	pe * Fire	_	~							
Agency *		e - Fire 🔺								
Agency Ty Agency * Address	, Irvin	_	V							

Use the drop down box and up arrow to select the **Agency Type** and **Agency**. Click **Confirm Add** to save the agency and display the Agency List (see tutorial below).

AGENCY INFORMATION	N				
Agency Type *	Select Agency Type from Pull Down List				
Agency * Select proper Agency from Pop UP List – (Utilize Advanced Search if the appropriate Agency is not listed).					
Address	AUTO-FILL				
City, State & Zip	AUTO-FILL				
Phone 1	AUTO-FILL				

Contacts

Click **Contacts** above the Site Information (see <u>Figure 6</u>) to view, add, delete, and modify contacts for this site (see tutorial below).

Figure	26 -	Contact	List
--------	------	---------	------

Home Search Report Administration Service Queue Translate Logout Password Site Info Eiling Dispatch instructions Event History General Dispatch Instructions Mailing Address Schedules Ste Agencies Ste/System Details Zones Contact List - JL WALKER: CS# 44-WALK Site # 642 Image: Contacts C Ves No Order Neme Image: CS Seq# Type Ueor# Start Date End Date Pending Arown Michael Employee 08/25/2004 Permanent Image: CS Seq# Type Image: CS Seq# Type Image: CS Seq# Type Image: CS Seq# Type Image: CS Seq# Type
Contact List - JL WALKER: CS# 44-WALK Site# 642 Order Name Image: CS Seq# Type Ueer# Start Date Engloyee 08/25/2004 Permanent .ee. Marteviue Employee 08/26/2004
Drder Name CS Seq# Type User# Start Date End Date Pending arown Michael Employee 06/25/2004 Permanent .ee. Martevius Employee 06/26/2004 Permanent
Name CS Seq# Type Ueer# Start Date End Date Pending arown Michael Employee 06/25/2004 Permanent Lee Martsviue Employee 08/26/2004 Permanent
Brown Michael Employee 06/25/2004 Permanent Lee Martevius Employee 08/25/2004 Permanent
ee Martevius Employee 08/26/2004 Permanent
Smith, Jordyn 🔪 Decision Maker 06/26/2004 Permanent
Use this link to add contacts to this account.
Ø 2014 Copyright GE Monitoring Automation Systems All Rights Reserved Lenal Natice, Terms & Conditions.

the contact Name to update, add or delete the contact information.

Figure 27 - Contact Information

NationWide Monite	iqital oring Co.	- Mapor						
Site Info Billing Di Contact List	ispatch instructions	Event History	General Dispatch Instructions	Mailing Address	Schedules	Ste Agencies	Site/System Details	Icnes
ontact Informatio	on - JL WALKER ; CS	# 44-WALK Bite;	t 642				< <p><</p>	\$ 204
irst Name Jorch ast Name * Smith			PIN User#	CALL GROUPS:				
ype * Deci	ision Maker	•	CS Sec#					
(ey? * Ves	-		Start Date 03/26/2004					
Contract Signer? * No	•		End Date Permanent					
imail Address								
WHEN AN ALARM OC Phone	CURS PHONE NUMBER		IN THE ORDER LISTED BELOW:					
(714) 555-6547	Mobile			<				
4	(nane)							
\ ♦ 4	(none)							
<u>۷</u>	(nane)							
↓ ↓	(nane)							
	,							
Save Changes	Cancel Add	Delete						
Save Changes	Cancel Add	Delete						
Save Changes	Cancel Add	Delete					5 Legal Notice. Terms 8 (

buttons at the bottom of the contact information to update, add, or delete phone numbers.

CONTACT INFORMATIO	ON		
First Name	Enter First Name		
Last Name *	Enter Last Name		
Туре *	Select proper Contact Type from Pull Down List GENERAL is utilized for Call List Contact	PIN	Enter Contacts PIN# if applicable
Key? *	Does this user have a Key to this	Authority CS Seq#	Select Contacts Level of Authority from Pop Up List Enter number in interval of 10 for each Alarm User Ves No Pertains to Open/Close User
Contract Signer? *	Premise Ves C No	Verify?	Schedule Lookup
	Is this user a party to & a signer of the Monitoring Agreement	Call Groups	Agency List Select if this Contact an Agency or a Responsible Party from the Subscribers Call List.
Start Date	Start Date that this User become active.		
End Date *	Leave "Permanent" if contact should not expire		
		<u>]</u>	

USER ID:

User#	Enter User # if this Contact is an Alarm User that reports an Open/Close
Panel Code	Reporting Code sent by Panel for this User
User# Expire Date	If this is a temporary User, enter date that this User's rights expire.

EMAIL ADDRESSES:

Email Address	
Enter all email addresses that pertain to this contact.	

CALL GROUPS:

Group

Select Call Group from Pop Up List that this Contact belongs to

WHEN AN ALARM OCCURS PHONE NUMBERS WILL BE CALLED IN THE ORDER LISTED BELOW:

	Phone *	Phone Type	Extension	Start Time	End Time		
γV		X X	# II applicable	day this Contact is active if this contact should not ne	Enter END time of day this Contact is active if this contact should not ne contacted 24/7	×	

Data Entry for Supervised Opening & Closing Accounts and Accounts with Special Instructions

Adding Schedules

Schedules are used for those sites that have supervised monitoring, which means the Central Station monitors when the site opens and closes. This page displays all schedules created for the site. Click **Schedules** at the top of the pages to view, add, delete, or modify system schedules. Click a Schedule number to view, update, or delete it. You can also add a holiday schedule from that page.



Click Add a New Schedule to create a new schedule.

Nation Wide I git al Monitoring Co.							
Steinfo Bling Contacts	Dispetch Instructions	Event History	Oeneral Dispetch Instructions	Maing Address	Site Agencies	Site/System Details	Zones
Schedule List Holidays Schedule Details - 1. WALKER: CS#	# 44-W/ALK Site≢ 642						0.04
	ernanant 🔘 Temporary						
Effective Date * 08/28/2004							
Comment Permanent Schedule							
Alarm Condition Wit	ndow Dispatch Instruction Page	Global Instruction Page					
Early Open 🕜 Yea 🤨 Na 🗌	View Text	Victor Tota					
Early Close 🔿 Yes 💿 Na	View Test	View Test					
Late Open C Yes 📀 No	View Text	View Text					
Late Close Ci Yes 🖲 No	Videv Taxt	Visw Text					
Alarm Event ID	Dispatch Instruction Page	Global Instruction Page					
Fail To Open Evants	Visw Text	Visw Text					
Fail to Close Events	View Text	View Text					
	2 Close 2 Open 3 Close 3 Op	en 4 Close 4 Open 5 Cl	ose 5 Open 6 Close 6				
Tuesday 8:00 17:00							
Thursday 8.00 17:00							
Friday 8:00 17:00							
Saturday							
Sunday							
Confirm Add Cancel							
			6	2004 Copyright GE Monitoring Auto	ometion Systems All Rights	Reserved Lead Natice. Terms	& Conditions

Figure 19 - Schedule Details

Enter the applicable schedule details. The **Early Open** and **Early Close** window fields specify the number of minutes or hours the site can be opened and closed before the scheduled opening time without generating an alarm. For example, if you enter 30, and the site is scheduled to open at 8:00 a.m., then the site can be opened as early as 7:30 a.m. without generating an alarm. You can specify whether an **Alarm** is generated if the open or close event is not received in time. You can specify a **Page** of procedural dispatch instructions or **Global** dispatch instructions that are displayed if the open or close event is not received within the window of time.

Click **Confirm Add** to save the schedule (see tutorial below).

SCHEDULE DETAILS

		C Permanent	C Temporary
Effective Date *	Enter Date this Schedule becomes Active and In Effect	Expire Date *	Enter Date this Schedule becomes In-Active & is no longer required
Comment	Enter any comments associated with	h this schedule	

	Alarm Condition	Window	Dispatch Instruction Page	Global Instruction Page
Early Open	Should this Event cause operator actions?	Window of Time Variance from scheduled time allowed	Select proper Dispatch Instruction Page if applicable	Select proper Global Instruction Page if applicable
Early Close	Should this Event cause operator actions?	Window of Time Variance from scheduled time allowed	Select proper Dispatch Instruction Page if applicable	Select proper Global Instruction Page if applicable
Late Open	Should this Event cause operator actions?	Window of Time Variance from scheduled time allowed	Select proper Dispatch Instruction Page if applicable	Select proper Global Instruction Page if applicable
Late Close	Should this Event cause operator actions?	Window of Time Variance from scheduled time allowed	Select proper Dispatch Instruction Page if applicable	Select proper Global Instruction Page if applicable
		·	•	·

	Alarm Event ID	Dispatch Instruction Page	Global Instruction Page
Fail to Open	Select proper Event ID for Fail to Open reporting (Refer to Reference PDF for Commonly used Event ID's)	Select proper Dispatch Instruction Page if applicable	Select proper Global Instruction Page if applicable
Fail to Close	Select proper Event ID for Fail to Close reporting (Refer to Reference PDF for Commonly used Event ID's)	Select proper Dispatch Instruction Page if applicable	Select proper Global Instruction Page if applicable

	Open 1	Close 1	Open 2	Close 2	Open 3	Close 3	Open 4	Close 4	Open 5	Close 5	Open 6	Close 6
Monday	Enter Scheduled Open Time	Enter Scheduled Closed Time										
Tuesday	Enter Scheduled Open Time	Enter Scheduled Closed Time										
Wednesday		Enter Scheduled Closed Time										
Thursday	Enter Scheduled Open Time	Enter Scheduled Closed Time										
Friday	Enter Scheduled	Enter Scheduled										

NationWide Digital Monitoring Company, Inc.

	Open Time	Closed Time					
Saturday	Enter Scheduled Open Time	Enter Scheduled Closed Time					
Sunday	Enter Scheduled Open Time	Enter Scheduled Closed Time					

Holiday Schedules

You can add a holiday schedule for a site using the **Holiday** link at the top of the *Schedule Details* page for an existing schedule.

Figure 20 - Add a Holiday Schedule

Ногг	16	Search R	eport Adm	ninistration Se	srvice Queue	Translate	Logout	Passwo	prd
Site Info	Billing Contacts	Dispatch Instructions	Event History	General Dispatch Ins	structions	Mailing Address	Site Agencies	Site/System Details	Zones
Schedule Lis	Holidays								
Schedule I	Details - 1. WAL	KER: CS# 44-WALK_Site	≥≢ 642					Q	₼ ?Ū
Schedule *		edule' expects parameter '@ Permanent Te		not supplied.					

Figure 21 - Holiday Schedule

NationWide	121 g Co.						
Schedule List Sch	iedule Detail Holida	iys	Administration istory General Disp CS# 44-WALK Si	te# 642 Select a H box, and t the site w	Translate iling Address Site Holiday from then specify i ill have a mo . Click Conf	the drop-do the range of dified sched	≪► O ♠ ? D wn dates
		© 2004	Copyright GE Monito	ing Automation Syste	ms All Rights Reser	rved Legal Notice,	Terms & Conditions

SCHEDULE LIST SCHEDULE DETAIL HOLIDAYS

Holiday * Select Holiday you are creating the schedule for	-	
Open	End Date Close Select Time account will Close on this Holiday	Permanent

Adding Dispatch Instructions

You can add dispatch instructions and general dispatch instructions.

Dispatch Instructions

Dispatch instructions inform the operator how to specifically dispatch alarms for the site. Click **Dispatch Instructions** to view all dispatch instructions created for the site.

Figure 12 - Add New Dispatch Instructions

Nation	Wide	Dialital								
Nouvi	-	onitoring Co.								
Horne	e	Search		Report	Administration	Service Queue	Transla	e Log	out	Password
Site Info 1	Billing	Contacts Ex	ent History	General D	ispatch Instructiona	Mailing Address	Schedules	Site Agencies	Site/System Det	ails Zones
Dispatch Ir	nstruc	tion List - JL WA	LKER: CS#	44-WALK Site:	# 642					(▶②俞?叭
Order Page#		💌 🖲 Ascending	C Descen	ding						
Effective Date	e Expir	e Date_Page#Pen	ding							
There are No	Dispat	ch Information Pa	ges to Displa	ay.						
Add New Disp	atab load	ku ofice a								
I I GATE I DOP		001010								
		u view a Dispatch li	nstructions Pa	ige an ActiveX cor	trol will be installed on your	system. This will take tin	ne. To view these	pages correctly your l	prowser must allow	the installation of
ActiveX contro	S .									
	I 1									
	I 1		Oliale	A alal Mari	. Diamatak In					
					v Dispatch In					
	I .				n instructions					
			the pa	age numb	per to update	or delete the	em.			
			· ·	0	•					
					020	04 Copyright GE Monitori	ng Automation Sva	terns All Rights Reser	ved Legal Notice. T	erms & Canditions
<u> </u>	L				0.20					2211010210

Figure 13 - Dispatch Instructions

Home	Search	Report	Administration	Service Queue	Transl	ite	Logout	Pasewor	rd
Ste Info Billing		General Disp	atch Instructions	Mailing Address	Schedules	Site Agencies	Site/System	Details	Zones
Dispatch List Call List								4 h . 3 h	
ispatch Instructi	ions - IL WALKER: CS# 4	4-WALK Site# 642						<>Q1	n ? () •
PERMANENT INSTRUC	erri en 15								
PERMANENT INSTRUC	CITCHO								
Page# Effective Date *									
-									
					Use th	nis link to a	ssociate co	ntacts v	vith the
1 08/24/04				_			ssociate co ions. These		
1 08/24/04				*	dispat	ch instructi	ions. These	e contac	cts are
1 08/24/04 2 Call Owner for al		. Turn Right.		*	dispat displa	ch instructi yed along	ions. These with the ins	e contac truction	cts are
1 08/24/04 2	ll aleras generated.	. Turn Right.		A	dispat displa	ch instructi yed along	ions. These	e contac truction	cts are
1 08/24/04 2	ll aleras generated.	. Turn Right.		<u>×</u>	dispat displa	ch instructi yed along	ions. These with the ins	e contac truction	cts are
1 08/24/04 2	ll aleras generated.	. Turn Right.		*	dispat displa	ch instructi yed along	ions. These with the ins	e contac truction	cts are
1 08/24/04 2	ll aleras generated.	. Turn Right.		À	dispat displa	ch instructi yed along	ions. These with the ins	e contac truction	cts are
1 08/24/04 [Call Owner for al	ll aleras generated.	. Turn Right.		<u>A</u>	dispat displa	ch instructi yed along	ions. These with the ins	e contac truction	cts are

Enter the **Page#** and **Effective Date** for these instructions. Enter the instructions for dispatch operators responding to alarms for this site. Click **Confirm Add** (see tutorial below).

DISPATCH INSTRUCTIONS

Instruction Type: 🎦 Pe	ermanent	Temporary Select whether this F	PAGE is TEMPORARY or PE	RMANENT
		Effective Time Enter Time of Day this Instruction Page becomes Effective	Expire Date * Enter Date this Instruction Page Expires	Expire Time Enter Time of Day this Instruction Page Expires
Show Additional Dispatc	h Options	Yes No		
Select Days of the Week that this Instruction applies		e for each day that this Instruction	End Time Select End Time for each day th	at this Instruction Page applies
Sunday	0		Q	
Monday	0		0	
Tuesday	O		0	
Wednesday	0		0	
Thursday	0		Q	
Friday	Q		Ø	
Saturday	0		0	
	Only Select whethe	Except r this schedule applies to "Use Tim	es" or Exception Times"	

B/<u>U</u>-S ≣≣≣≣T₂

Utilize this Page Creator to Describe the special instructions in a clear and concise manner.

Font:	Times N	lew Romai	ו 🗲
Font Size	3	-	

General Dispatch Instructions

General instructions are created for a site to inform the dispatch operator about circumstances that exist at a site, such as the presence of a guard dog. These instructions can also inform dispatchers an owner being temporarily unavailable; for example if she went on vacation. Click **General Instructions** at the top of the pages to view, add, delete, or modify the instructions.



Figure 14 - Add New General Dispatch Instructions

Click **Add New General Dispatch Instructions** to add permanent and temporary instructions. When general dispatch instructions exist, click on the expire date to update or delete them.

Billing Contacts	Dienetr			Service Queue		nslate	Logout		word
	Dispati	ch Instructions	Event History	Mailing Address	Schedules	Site Agencies	Site/Syste	en Details	Zones
teh List									
patch Instruct	ions - JL WALK	ER: CS# 44-WAL	.K Site# 642					- 	2 🏠 ? 🕻
acation from 8 erated.	/25/04 to 9,	/15/04. Call Ma	anager for all	A					
,	e: © Permanent	: © Permanent C Temporary	e: © Permanent C Temporary	acation from 8/25/04 to 9/15/04. Call Manager for all	e: © Permanent C Temporary	e: © Permanert C Temporary			

Figure 15 - General Dispatch Instructions

Click **Confirm Add** to save the instructions. These instructions are displayed to the dispatcher from the **Effective Date** until the **Expire Date** (see tutorial below).

age becom	his Instruction Enter Tin	Time ne of Day this Instruc comes Effective	Expire Date Enter Date this Instruction	PORARY or PERMANENT Expire Time Enter Time of Day this Instruction Page Expires
ffective S	Sunday Mo	nday Tuesda that this Schedule ap	, , , , , , , , , , , , , , , , , , ,	hursday Friday Saturday
	Start Time	End Time		
t	applies.	Select End time of the day that this Instruction Page applies.	C Only C Except Select whether this schedule ap "Use Times" or Exception Times	

MASweb Reports

You can use the MASweb One-Click Reports or the Reports Selection page to utilize MASweb Reports.

One-Click Reports

The MASweb *Home Page* and *Site Summary* pages include one-click access to some standard reports. These reports are referred to as one-click reports because you can click on the report name and are not required to enter any selection parameters.

One-Click reports for multiple accounts are available on the MASweb home page.

Home Velcome I	Search Repo Harriette	n Admi	inistration S	ervice Queue T	Franslate Logout	Password
ACCOUNT	STATISTICS OVERVIEW	MOST RE	CENTLY ACCES	SED ACCOUNTS	ONE-CLICK REPORTS	
of System	s Status	CS#	Acct. Type	Site Name	All Pending Requests	
4	Total Systems Monitored	JGTESTING	Monitoring	Gibson Testing	1 Week of Change Histo	ory
	24 Hour Alarm Activity	12-SHORT	Monitoring	Bilbo Baggins	24 Hour Alarm Incident	
	Currently In Alarm Status	MAS1000	Monitoring	The Mitchell Shoppe	Monthly Mailout	
	Systems Currently Open	EM3333	Monitoring	Gibson Publishing	24 Hour Open/Close Oc	currence
	Systems Currently Closed	JOSHUA	Monitoring	Joshua	24 Hour Open/Close Exc	ceptions
	Currently On Test	<u>\$100-100</u>	Monitoring	Gibson Publishing		
	Out of Service	COACH-41	Monitoring	Jim Walker	FIND AN ACCOUNT	
	Pending Employee Actions	BB-4321	Monitoring	Bilbo Baggins	TIND AN ACCOUNT	
	Customers In Collections	59-WALK	Monitoring	DL WALKER	Go	Advanced Search
	Systems with Pending Changes	<u>12121</u>	Monitoring	Gibson Publishing	⊙ CS# O Customer#	
dd a New Mo	onitoring Site View Messages	from the Central	Station			

Figure 28 - Home Page One-Click Reports

Account-specific reports are available from the Site Summary and Billing Information pages.



Reports Selection Menu

You can use the MASweb Reports to view the details of various account information. The reports are displayed in separate windows.

C Report Selection Menu - Windows Internet Ex	plorer				🔳 🗗 🗾
G . Htps://www.rwdm.info/masweb204/reg	portmenu_aspx			💌 🔒 😽 🗶 Google	. م
File Edit View Favorites Tools Help					
🚖 🔗 🍘 Report Selection Menu				💁 • 📾 •	🖶 • 🕞 Page • 🌍 Tools • 🍟
					Powered By MASweb
Report Selection Menu - All Items	Search	Report	FAQ	Log Out	Preferences
-					
ACCOUNT & EVENT REPORTS Account Setal Account Setal Account Setal Annu hosises Frend Hallow Mail Cal Sector Setal Sector Terms Research Account Setal Account Account Setal Account Setal Account Account Account Setal Account Account			Récutor Manuelenin' Annina Resulta Data Canada Littory View Charge Result Instory		
				@ 2007 copyright GE Security all rights reserve	
Done				😜 Internet	· 100% -

Report	Description
Event History	Use the Event History Report to create a report detailing a site's event history. For example, you can use this report to view all event history for a specific CS#. All events associated with the system are listed in this report. Specify report criteria, then click Request Report.
Mail Out	The Mail Out Report enables you to create a report detailing open and close activity, alarm events and event history. You can determine how often you send an open and close report to a site based on the mail frequency specified on the System details page. Specify report criteria, then click Request Report.
Open/Close Occurrence	The Open/Close Occurrence Report enables you to generate a report of all open/close events occurring for a selected range of CS#s and a selected range of dates. Specify report criteria, then click Request Report.
Open/Close Exception	The Open/Close Exception Report enables you to generate a report of specific open/close events occurring for a selected range of CS#s and a selected range of dates. Specify report criteria, then click Request Report.
Agencies Setup Report	The Agency Report enables you to print a record of all agencies created in the Agency setup window. You can use setup reports to view all values created in that setup window, along with the parameters entered for each value. Specify the report criteria, then click Request Report.
Event Code Listing	The Event Code Report displays all event codes in the database within the range of code numbers entered in this window. Specify the range of event codes you want to view, then click Request Report.
Servicing Companies	This report enables you to view information for one or all service companies, installation companies and corporate accounts. Specify report criteria, then click Request Report.
Pending Requests	The Pending Request Report enables you to view all MASweb user requests that are pending acceptance by the central station. Specify the report criteria, then click Request Report.
Change History	The Change History Report displays all CS#'s that have been changed during the specified period. The date and time the change was made and the user that made the change are also displayed. Specify the range of dates you want to include in the report, then click Request Report.

Logging Out

Click the Logout link at the top of the MASweb pages to log out of the application.

Home Welcome H	Search Repo arriette	Admi	nistration Se	ervice Queue Tra	anslate Logout Password くしの介?
ACCOUNT	STATISTICS OVERVIEW	MOST REG	CENTLY ACCESS	ED ACCOUNTS	ONE-CLICK REPORTS
# of Systems	Status	CS#	Acct. Type	Site Name	All Pending Requests
14	Total Systems Monitored	JGTESTING	Monitoring	Gibson Testing	<u>1 Week of Change History</u>
2	24 Hour Alarm Activity	12-SHORT	Monitoring	Bilbo Baggins	24 Hour Alarm Incident
1	Currently In Alarm Status	MAS1000	Monitoring	The Mitchell Shoppe	Monthly Mailout
2	Systems Currently Open	EM3333	Monitoring	Gibson Publishing	24 Hour Open/Close Occurrence
2	Systems Currently Closed	JOSHUA	Monitoring	Joshua	24 Hour Open/Close Exceptions
2	Currently On Test	S100-100	Monitoring	Gibson Publishing	
<u>1</u>	Out of Service	COACH-41	Monitoring	Jim Walker	FIND AN ACCOUNT
2	Pending Employee Actions	BB-4321	Monitoring	Bilbo Baggins	
2	Customers In Collections	59-WALK	Monitoring	DL WALKER	Go Advanced
<u>4</u>	Systems with Pending Changes	<u>12121</u>	Monitoring	Gibson Publishing	CS# C Customer#
dd a New Mo	nitoring Site View Messages 1	from the Control	Station		

The following page is displayed.

Figure 35 - Log Out

Nation Wide Digital Monitoring Co.
You are no longer logged in.
You must close your browser window to prevent others from viewing information from your online session.
You may also <u>Login Again</u>
© 2004 Copyright GE Monitoring Automation Systems All Rights Reserved Legal Notice, Terms & Conditions

As the page explains, you must close your browser window to prevent others from viewing information from your online session. You can also use the Login Again link to log in to MASweb.

Reference Material

State Abbrevia	ations	State Abbrevia	ations
State	Abbreviation	State	Abbreviation
ALABAMA	AL	MONTANA	MT
ALASKA	AK	NEBRASKA	NE
ARIZONA	AZ	NEVADA	NV
ARKANSAS	AR	NEW HAMPSHIRE	NH
CALIFORNIA	CA	NEW JERSEY	NJ
COLORADO	CO	NEW MEXICO	NM
CONNECTICUT	СТ	NEW YORK	NY
DELAWARE	DE	NORTH CAROLINA	NC
DISTRICT OF	DC	NORTH DAKOTA	ND
COLUMBIA		OHIO	OH
FLORIDA	FL	OKLAHOMA	OK
GEORGIA	GA	OREGON	OR
HAWAII	HI	PENNSYLVANIA	PA
IDAHO	ID	PUERTO RICO	PR
ILLINOIS	IL	RHODE ISLAND	RI
INDIANA	IN	SOUTH CAROLINA	SC
IOWA	IA	SOUTH DAKOTA	SD
KANSAS	KS	TENNESSEE	TN
KENTUCKY	KY	TEXAS	TX
LOUISIANA	LA	UTAH	UT
MAINE	ME	VERMONT	VT
MARYLAND	MD	VIRGIN ISLANDS	VI
MASSACHUSETTS	MA	VIRGINIA	VA
MICHIGAN	MI	WASHINGTON	WA
MINNESOTA	MN	WEST VIRGINIA	WV
MISSISSIPPI	MS	WISCONSIN	WI
MISSOURI	МО	WYOMING	WY

NameSuffix AbbreviationAALLEYALYARCADEARCAVENUEAVEBEBAYOOBYUBEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBRGBRIDGEBRGBROOKBRKSBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECDRSCIRCLESCIRSCIRCLESCIRSCLIFFCLFSCLUBCORCORNERCORCORNERCORSCOURTSCIRSECOURTSCIRSECOURTSCITS	Primary Street Suffix Name	Postal Service Standard
AALLEYALYARCADEARCAVENUEAVEBAVEBBBAYOOBYUBEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKSBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCIRCLESCIRSCIRCLESCIRSCLIFFCLFSCLIFFSCLFSCOMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURSECRSECOURTCT	Name	Suffix
ALLEYALYARCADEARCAVENUEAVEBAVEBBAYOOBAYOOBYUBEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKBRKBROOKSBRKSBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCARECRECIRCLESCIRSCLIFFCLFSCLIFFCLFSCOMMONCMNCORNERCORCOURSECRSECOURSECRSECOURSECRSECOURTCT		Abbreviation
ARCADEARCAVENUEAVEAVEAVEAVENUEAVEAVENUEAVEBAYOOBYUBEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKBRKSBURGBGSBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCIRCLESCIRSCLIFFCLFSCLIFFSCLFSCOMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURSECRSECOURTCT	Α	
AVENUEAVEBBAYOOBYUBEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKBRKSBURGSBGSBYPASSBYPCCCAMPCPECANYONCYNCARECTRCIRCLESCIRSCLIFFSCLFSCLIFFSCLFSCOMMONCMNCORNERSCORSCOURSECORSCOURSECRSECOURSECRSECOURTCRSE	ALLEY	ALY
BBAYOOBYUBEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKSBRKSBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCARECTRCIRCLESCIRSCLIFFSCLFSCLIFFSCLFSCLUBCLFSCONMONCMNCORNERCORCOURSECRSECOURSECRSECOURSECRSECOURSECRSECOURTCT	ARCADE	ARC
LBAYOOBYUBEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCIRCLESCIRSCLIFFCLFSCLUBCLFSCOMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURSECRSECOURTCT	AVENUE	AVE
BEACHBCHBENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKBRKSBURGSBGSBURGSBGSBYPASSBYPCCCANPCPCANYONCYNCENTERCTRCIRCLESCIRSCLIFFSCLFSCLUBCLFSCONMONCMNCORNERCORCOURSECRSECOURSECRSECOURSECRSECOURTCT	В	
BENDBNDBLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKBRKBROOKSBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPECANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCIRCLESCIRSCLIFFCLFSCLUBCLFSCOMMONCMNCORNERSCORSCOURSECRSECOURSECRSECOURTCT	BAYOO	BYU
BLUFFBLFBLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBROOKBRKBROOKSBRKSBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCENTERCTRCIRCLESCIRSCLIFFCLFSCLUBCLFSCOMMONCMNCORNERCORCOURSECRSECOURSECRSECOURTCT	BEACH	BCH
BLUFFSBLFSBOTTOMBTMBOULEVARDBLVDBRANCHBRBRIDGEBRGBRIDGEBRGBROOKBRKBROOKSBRKSBURGBGSBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERSCTRSCIRCLESCIRSCLIFFSCLFSCLUBCLBCOMMONCMNCORNERSCORSCOURSECRSECOURSECRSECOURTCT	BEND	BND
BOTTOM BTM BOULEVARD BLVD BRANCH BR BRIDGE BRG BRIDGE BRG BROOK BRK BROOKS BRKS BURG BG BURGS BGS BYPASS BYP C CAMP CP CANYON CYN CAPE CPE CAUSEWAY CSWY CENTER CTR CENTERS CTRS CIRCLES CIRS CIRCLES CIRS CLIFF CLF CLIFFS CLFS CLIFFS CLFS CLIFFS CLFS CLUB CLB COMMON CMN CORNER COR CORSE CORS COURSE CRSE	BLUFF	BLF
BOULEVARDBLVDBRANCHBRBRIDGEBRGBRIDGEBRGBROOKBRKBROOKSBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCIRCLESCIRSCLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERSCORSCOURSECRSECOURSECRSECOURTCT	BLUFFS	BLFS
BRANCHBRBRIDGEBRGBRIDGEBRGBROOKBRKBROOKSBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERSCTRSCIRCLESCIRSCLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERSCORSCOURSECRSECOURTCT	BOTTOM	BTM
BRIDGEBRGBRIDGEBRGBROOKBRKBROOKSBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCIRCLESCIRSCLIFFCLFCLUBCLFSCONMONCMNCORNERCORCOURSECRSECOURSECRSECOURTCT	BOULEVARD	BLVD
BRIDGEBRGBROOKBRKBROOKSBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCIRCLESCIRSCLIFFCLFCLUBCLSCONMONCMNCORNERCORCOURSECRSECOURSECRSECOURTCT	BRANCH	BR
BROOK BRK BROOKS BRKS BURG BG BURGS BGS BYPASS BYP C CAMP CP CANYON CYN CAPE CPE CAUSEWAY CSWY CENTER CTR CENTERS CTRS CIRCLES CIRS CIRCLES CIRS CIRCLES CIRS CLIFF CLF CLIFFS CLFS CLIFFS CLFS CLIFS CLFS CLUB CLB COMMON CMN CORNER COR CORNERS CORS COURSE CRSE	BRIDGE	BRG
BROOKSBRKSBURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCIRCLESCIRSCLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERSCORSCOURSECRSECOURSECRSECOURTCT	BRIDGE	BRG
BURGBGBURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERSCTRSCIRCLESCIRSCLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERSCORSCOURSECRSECOURSECRSECOURTCT	BROOK	BRK
BURGSBGSBYPASSBYPCCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCIRCLECIRCIRCLESCIRSCLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERCORCOURSECRSECOURSECRSE	BROOKS	BRKS
BYPASSBYPCCAMPCPCANYONCYNCAPECPECAUSEWAYCSWYCENTERCTRCENTERSCTRSCIRCLECIRCLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERSCORSCOURSECRSECOURTCT	BURG	BG
C CAMP CAMP CP CANYON CAPE CAUSEWAY CENTER CENTERS CIRCLE CIR CIRCLES CLIFF CLIFF CLFF CLIFFS CLIFFS CLUB COMMON CMN CORNER COR CORNERS CORS COURSE COURT CT	BURGS	BGS
CAMP CP CANYON CYN CAPE CPE CAUSEWAY CSWY CENTER CTR CENTERS CTRS CIRCLE CIR CIRCLES CIRS CLIFF CLF CLIFFS CLFS CLUB CLB COMMON CMN CORNER COR CORNERS CORS COURSE CRSE	BYPASS	BYP
CANYON CYN CAPE CPE CAUSEWAY CSWY CENTER CTR CENTERS CTRS CIRCLE CIR CIRCLES CIRS CLIFF CLF CLIFFS CLFS CLUB CLB COMMON CMN CORNER COR CORNERS CORS COURSE CRSE	С	
CAPE CPE CAUSEWAY CSWY CENTER CTR CENTERS CTRS CIRCLE CIR CIRCLES CIRS CLIFF CLF CLIFFS CLFS CLUB CLB COMMON CMN CORNER COR CORNERS CORS COURSE CRSE COURT CT	CAMP	CP
CAUSEWAYCSWYCENTERCTRCENTERSCTRSCIRCLECIRCIRCLESCIRSCLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERCORCOURSECRSECOURTCT	CANYON	CYN
CENTERCTRCENTERSCTRSCIRCLECIRCIRCLESCIRSCLIFFCLFCLIFFSCLBCOMMONCMNCORNERSCORSCOURSECRSECOURTCT	CAPE	CPE
CENTERSCTRSCIRCLESCIRCIRCLESCIRSCLIFFCLFCLIFFSCLBCOMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURTCT	CAUSEWAY	CSWY
CIRCLE CIR CIRCLES CIRS CLIFF CLF CLIFFS CLFS CLUB CLB COMMON CMN CORNER COR CORNERS CORS COURSE CRSE COURT CT	CENTER	CTR
CIRCLES CIRS CLIFF CLF CLIFFS CLFS CLUB CLB COMMON CMN CORNER COR CORNERS CORS COURSE CRSE COURT CT	CENTERS	CTRS
CLIFFCLFCLIFFSCLFSCLUBCLBCOMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURTCT	CIRCLE	CIR
CLIFFSCLFSCLUBCLBCOMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURTCT	CIRCLES	CIRS
CLUBCLBCOMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURTCT	CLIFF	CLF
COMMONCMNCORNERCORCORNERSCORSCOURSECRSECOURTCT	CLIFFS	CLFS
CORNERCORCORNERSCORSCOURSECRSECOURTCT	CLUB	CLB
CORNERSCORSCOURSECRSECOURTCT	COMMON	CMN
COURSE CRSE COURT CT	CORNER	COR
COURT CT	CORNERS	CORS
	COURSE	CRSE
COURTS CTS	COURT	СТ
	COURTS	CTS

COVE	CV
COVES	CVS
CREEK	CRK
CRESCENT	CRES
CREST	CRST
CROSSING	XING
CROSSROAD	XRD
CURVE	CURV
D	
DALE	DL
DAM	DM
DIVIDE	DV
DRIVE	DR
E	
ESTATE	EST
EXPRESSWAY	EXPY
EXTENSION	EXT
EXTENSION	EXT
EXTENSIONS	EXTS
F	
FALL	FALL
FALLS	FLS
FERRY	FRY
FIELD	FLD
FIELDS	FLDS
FLAT	FLT
FLATS	FLTS
FORD	FRD
FORDS	FRDS
FOREST	FRST
FORGE	FRG
FORGES	FRGS
FORK	FRK
FORKS	FRKS
FORT	FT
FREEWAY	FWY
G	
GARDEN	GDN
GARDENS	GDNS
GATEWAY	GTWY
GLEN	GLN
GLENS	GLNS

GREEN	GRN	MEADOWS	MDWS
GREENS	GRNS	MEWS	MEWS
GROVE	GRV	MILL	ML
GROVES	GRVS	MILLS	MLS
Н		MISSION	MSN
HARBOR	HBR	MOTORWAY	MTWY
HARBORS	HBRS	MOUNT	MT
HAVEN	HVN	MOUNTAIN	MTN
HEIGHTS	HTS	MOUNTAINS	MTNS
HIGHWAY	HIS	N	
HILL	HL	NECK	NCK
HILLS	HLS		NCIC
HOLLOW	HOLW	0	0.5.011
	MUTM	ORCHARD	ORCH
1		OVAL	OVAL
INLET	INLT	OVERPASS	OPAS
ISLAND	IS	Р	
ISLANDS	ISS	PARK	PARK
ISLE	ISLE	PARKS	PARK
J		PARKWAY	PKWY
JUNCTION	JCT	PARKWAYS	PKWY
JUNCTIONS	JCTS	PASS	PASS
K		PASSAGE	PSGE
KEY	KY	PATH	PATH
KEYS	KYS	PIKE	PIKE
KNOLL	KNL	PINE	PNE
KNOLLS	KNLS	PINES	PNES
L		PLACE	PL
LAKE	LK	PLAIN	PLN
LAKES	LKS	PLAINS	PLNS
LAND	LAND	PLAZA	PLZ
LANDING	LNDG	POINT	PT
LANE	LN	POINTS	PTS
LIGHT	LGT	PORT	PRT
LIGHTS	LGTS	PORTS	PRTS
LOAF	LF	PRAIRIE	PR
LOCK	LCK	R	
LOCKS	LCKS	RADIAL	RADL
LODGE	LDG	RAMP	RAMP
LOOP	LOOP	RANCH	RNCH
Μ		RAPID	RPD
MALL	MALL	RAPIDS	RPDS
MANOR	MNR	REST	RST
MANORS	MNRS	RIDGE	RDG
MEADOW	MDW	RIDGES	RDGS
		I	

RIVER	RIV	TRACE	TRCE
ROAD	RD	TRACK	TRAK
ROADS	RDS	TRAFFICWAY	TRFY
ROUTE	RTE	TRAIL	TRL
ROW	ROW	TUNNEL	TUNL
RUE	RUE	TURNPIKE	TPKE
RUN	RUN	U	
S		UNDERPASS	UPAS
SHOAL	SHL	UNION	UN
SHOALS	SHLS	UNIONS	UNS
SHORE	SHR	V	
SHORES	SHRS	VALLEY	VLY
SKYWAY	SKWY	VALLEYS	VLYS
SPRING	SPG	VIADUCT	VIA
SPRINGS	SPGS	VIEW	VW
SPUR	SPUR	VIEWS	VWS
SPURS	SPUR	VILLAGE	VLG
SQUARE	SQ	VILLAGES	VLGS
SQUARES	SQS	VILLE	VL
STATION	STA	VISTA	VIS
STRAVENUE	STRA	W	
STREAM	STRM	WALK	WALK
STREAM	STRM	WALKS	WALK
STREAM	STRM	WALL	WALL
STREET	ST	WAY	WAY
STREETS	STS	WAYS	WAYS
SUMMIT	SMT	WELL	WL
SUMMIT	SMT	WELLS	WLS
Т			
TERRACE	TER		
THROUGHWAY	TRWY		

Secondary	0
Unit Designator	Approved Abbreviation
APARTMENT	APT
BASEMENT	BSMT *
BUILDING	BLDG
DEPARTMENT	DEPT
FLOOR	FL
FRONT	FRNT *
HANGAR	HNGR
LOBBY	LBBY *
LOT	LOT
LOWER	LOWR *
OFFICE	OFC *
PENTHOUSE	PH *
PIER	PIER
REAR	REAR *
ROOM	RM
SIDE	SIDE *
SLIP	SLIP
SPACE	SPC
STOP	STOP
SUITE	STE
TRAILER	TRLR
UNIT	UNIT
UPPER	UPPR *

* Does not require secondary range number to follow

Zip Code Lookup by Address: <u>http://zip4.usps.com/zip4/welcome.jsp</u>

Subscriber Name	Proper Entry
Mr. and Mrs. John Jones	Jones, Mr.& Mrs.
John and Mary Jones	Jones, John & Mary
Mr. & Mrs. Charles B. Anderson	Smith, Mr. & Mrs. Charles B
ABC Construction Company	ABC Construction Co.
Acme Storage Company, Incorporated	Acme Storage Co., Inc.
Dr. Michael A. Smith	Smith, Dr. Michael A

Conver	cion	1	Evco	otions	1	NU	1068
COnver	Conversion		Exceptions			NU	
ABC	2		NB	1062		NV	1168
DEF	3		NC	1162		NX	1069
GHI	4		NE	1063		NY	1169
JKL	5		NH	1064		NZ	169
MNO	6		NI	1164		NHB	10642
PQRS	7		NK	1065		NHE	10643
TUV	8		NL	1165		NRC	1672
WXYZ	9		NN	1066		NVZ	10689
		-	NQ	1067		NZA	10692
			NR	1167		NZB	11692
			NS	167		NZE	10693

Nationwide VRT Alpha Line Conversion Tables

MASweb Comments from Peter Giacalone

AGENCY LOOKUP appears to need updates – Roselle no matches PD or MD Aaron working on it

Create FAQ's

Legal Notice, Terms & Conditions

Add Tutorial and Reference PDF's to certain pages