

Promag 53 Flowmeter via EtherNet/IP to the PlantPax Process Automation System



PlantPax
Process Automation System

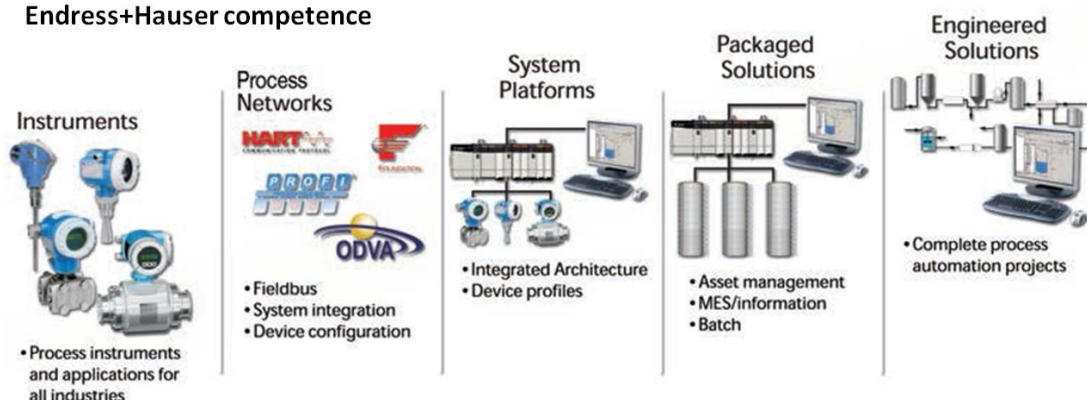
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Preferred Integration

Rockwell Automation and Endress+Hauser have strengthened their strategic alliance to provide complete process automation solutions that use best-in-class instrumentation, software, and control systems.

There are hundreds of different components in a typical plant: controllers, remote I/O, electrical drives, safety equipment, and sensors. Each must be integrated, configured, and optimized during start-up and operation. Recognizing the challenges this creates, Rockwell Automation and Endress+Hauser are focused on providing scalable, off-the-shelf solutions.

Endress+Hauser competence



Rockwell Automation competence

To reduce the risks associated with integrating many devices from many different suppliers, Rockwell Automation pretests many third-party manufactured HART, FOUNDATION Fieldbus, EtherNet/IP, and PROFIBUS PA field devices in the system test laboratory for compatibility with the Rockwell Automation PlantPAx automation system. Each field device is connected to the PlantPAx system and is subjected to interoperability testing procedures similar to operating procedures in your plant. The results of each field test are recorded in a test report for integration planning purposes.

For Endress+Hauser field devices, an additional step provides an "Integration Document" and "Interoperability Statement" for each tested instrument. The Integration Document provides information on installation, configuration, startup, and operation of the integrated system. The Interoperability Statement is assurance that the Endress+Hauser field device meets PlantPAx system interoperability performance measures, as jointly established by Rockwell Automation and Endress+Hauser and verified through completion of common test procedures performed by either company. Both the Integration Document and Interoperability Statement help reduce risk and provide ease of integration.

The overall mission of the alliance is to provide proven solutions that combine field instrumentation with fieldbus networks, such as HART, FOUNDATION Fieldbus, PROFIBUS PA, and EtherNet/IP networks, with asset management capabilities and Rockwell Automation's system capabilities to provide a total engineered solution.

Through preferred integration and support of increasing requirements for plant-wide control, the alliance offers the following benefits:

- Reduced integration costs throughout engineering, commissioning, and start-up
- Optimized plant availability and output
- Ensured product quality and consistency
- Optimized traceability to meet regulatory demands
- Predictive maintenance through intelligent instruments

For new construction, process improvements at an existing plant, or operating cost reductions, the alliance delivers the following:

- Certified integration reduces risk, reduces integration costs, and protects investment with pre-engineered interoperability.

Both companies believe open systems and standardized interfaces bring maximum benefits.

- Advanced capabilities with plant-wide asset management provides better visibility of plant health and easier access to instrument diagnostics, which ultimately leads to faster troubleshooting and improves decision-making.

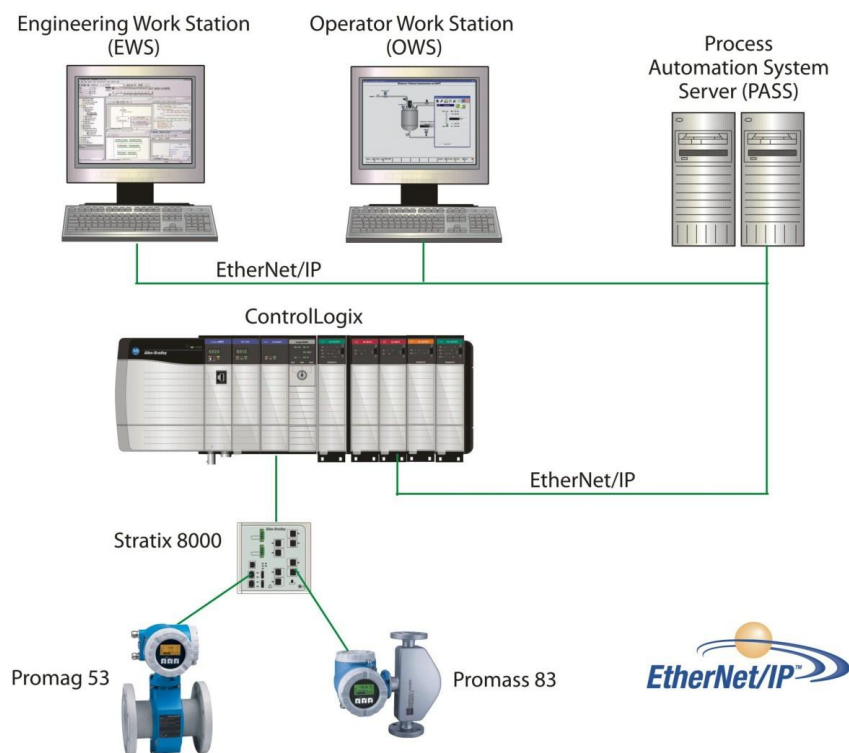
PlantPAx
Process Automation System

Application Overview

This document provides a step-by-step approach to integrating an Endress+Hauser Promag 53 Electromagnetic Mass Flow Measuring System into a Rockwell Automation PlantPAx process automation system via EtherNet/IP.

| This Section | Describes |
|----------------------|---|
| Application overview | Details about the field instrument and control system. |
| Example system | Specifications on the required hardware and software components. |
| Installation | How to: <ul style="list-style-type: none"> Connect the measurement instrument to the EtherNet/IP interface. Configure the EtherNet/IP interface. |
| Configuration | How to: <ul style="list-style-type: none"> Configure the measurement instrument using the Add-On Profile (AOP). Configure the measurement instrument using two optional methods: the quick setup menus on the local display or the Webserver. |
| Visualization | How to implement and configure a graphical display of device information. |

The ControlLogix platform provides a robust EtherNet/IP backbone for communication to process fieldbus networks. The PlantPAx system architecture uses producer/consumer technology, allowing input information and output status to be shared by all ControlLogix controllers in the system.



This integration document assumes you have a working knowledge of ControlLogix systems. For more details regarding the equipment and tasks described in this document, see [Additional Resources](#) on page 47.

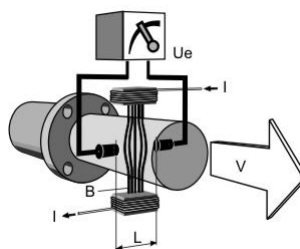
Promag Flowmeter

Promag measuring instruments offer you cost-effective flow measurement with a high degree of accuracy for a wide range of process conditions. Promag sensors, tried and tested in thousands of applications, offer the following:

- No pressure loss
- Not sensitive to vibrations
- Simple installation and commissioning
- Modular device and operating concept resulting in a higher degree of efficiency
- Software options for batching, electrode cleaning and for measuring pulsating flow
- High degree of reliability and measuring stability

The measuring principle is based on *Faraday's law of magnetic induction*, a voltage is induced in a conductor moving through a magnetic field.

In the electromagnetic measuring principle, the flowing medium is the moving conductor. The voltage induced is proportional to the flow velocity and is supplied to the amplifier by means of two measuring electrodes. The flow volume is calculated by means of the pipe cross-sectional area. The DC magnetic field is created through a switched direct current of alternating polarity.



$$U_e = B \cdot L \cdot v$$

$$Q = A \cdot v$$

| | |
|-------|-------------------------------------|
| U_e | Induced voltage |
| B | Magnetic induction (magnetic field) |
| L | Electrode spacing |
| v | Flow velocity |
| Q | Volume flow |
| A | Pipe cross-section |
| I | Current strength |

Measuring System

The measuring system consists of a transmitter and a sensor.

Two versions are available:

- Compact version: Transmitter and sensor form a mechanical unit.
- Remote version: Sensor is mounted separate from the transmitter.

Transmitter:

- Promag 53 ("Touch Control" without opening the housing, four-line display, unilluminated)

Sensor:

- Promag W (DN 25 to 2000 / 1 to 78")

Measured Variable

- Flow velocity (proportional to induced voltage)

Instrument Specifications

- Communication: Standard, EtherNet/IP™ up to 100 Mbps
 - ODVA™ compliant
 - IEEE 802.3
- Power supply option: 16 to 62 VDC, 85 to 260 VAC, 20 to 55 VAC
- Ambient temperature: -20 to +80 °C (-4 to +176 °F)
- Degree of protection: IP 67 (NEMA 4X), IP 68 (NEMA 6P)
- Approvals: CE marked for nonhazardous area application, ATEX
- EMC: IEC/EN 61326 and NAMUR Recommendation NE21
- Certified – Class 1, Div 2; CSA/FM
- Device configuring: Multiple options
- Ethernet connection: (2) RJ-45 female sockets, optional prewired bus plug, or customer terminated wiring:
 - Bus Plug: 4-pole M12 connector per IEC 61076-2-10
 - RJ-45 plug and cable (not supplied)
- Cable entry options: Threaded ½ inch NPT, G Thread ½, M20 gland
- IP Addressing: Configurable EtherNet/IP and Webserver addresses
 - Hardware device addressing by DIP switches
 - Software device addressing by integrated Webserver
 - DHCP or Static IP addressing supported
- Status condition: Four LEDs for communication status
- Security: Password protected with four definable levels
- Data mapping: (16) Autoscan registers for data transmission:
 - Preconfigured for easy integration
 - Allows change to user parameter if needed
 - Positions 1 to 10 for input value reporting
 - Positions 11 to 16 for output control
- Integrated Web server: Operation supported in standard web browser
- EDS file: Embedded in the device for RSLogix 5000 integration
- Add-on profile: Available for Promag 53 with EtherNet/IP

IMPORTANT

The use of DLR requires Stratix 4000 EtherNet Tap.

Control System

The control system includes these components:

| Component | Description |
|---------------------------|---|
| Controller | The Logix controller is a modular, high performance controller, which uses RSLogix 5000 programming software to configure, program, and monitor a system. |
| EtherNet/IP Communication | The EtherNet/IP Communication Module serves as a linking device/bridge module. Seamless integration into control systems with direct EtherNet/IP connection, e.g., ControlLogix, CompactLogix or PlantPAx from Rockwell Automation. |
| Programming software | PlantPAx is an easy object-oriented, explorer-based, drag-and-drop configuration that allows you to build complex process functions. Furthermore, the software allows you to mix and match IEC61131-3 compliant programming languages. All supported programming languages share the same development environment, tag database, and user interface, resulting in reduced training and higher productivity. |
| Visualization software | FactoryTalk® View Site Edition software is an HMI software program for monitoring, controlling, and acquiring data from manufacturing operations throughout an enterprise. A faceplate provides a graphical representation of the instrument through the Operator Work Station. Faceplates associated with every instruction help you set up, tune and control the element with a minimum of effort. Additions and modifications can be performed online, while your process keeps running. |

Example System

Endress+Hauser and Rockwell Automation interoperability testing is performed for every new device and product.

Hardware Components

| Component | Catalog Number |
|-------------------------------------|----------------|
| Promag 53 Electromagnetic Flowmeter | 8-ANESAAAACCAA |
| EtherNet/IP Communications Module | 1756-EN2T |
| ControlLogix Control System | 1756-L63 |

For further details, see the [PlantPAx Process Automation System Selection Guide, publication PROCES-SG001-EN-P](#).

Software Components

| Component | Catalog Number |
|---|------------------|
| PlantPAx | |
| RSLogix 5000 Enterprise Series programming software, Professional edition Includes: <ul style="list-style-type: none"> • RSLinx Classic software • RSLinx Enterprise software | 9324-RLD700NXENE |
| FactoryTalk View Site Edition (SE) software (optional) | 9701-VWSXXXXXENE |
| FactoryTalk AssetCentre server (optional) | 9515-ASTSRVRENE |
| FactoryTalk AssetCentre process device configuration (optional) | 9515-ASTPRDCFENE |
| E+H FieldCare Standard Asset Management software (optional) | SFE500 |

For additional information on drivers, see [Additional Resources](#) on page 47.

For specifications of the engineering workstation (EWS) and operator workstation (OWS), see the [PlantPAx Process Automation System Reference Manual, publication PROCES-RM001](#).

Installation

The information in this section provides a summary of the installation procedures.

IMPORTANT

For complete installation instructions, including warnings, see [Additional Resources](#) on page 47.

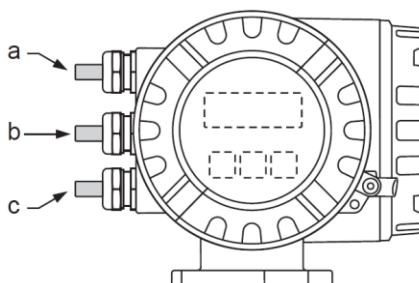
Installation can be accomplished by either traditional methods or by utilizing fieldbus connectors (optional). In this section, both methods are described to allow you to choose the installation method best suited to the application.

Overview

Refer to the figures in this section when using the installation instructions.

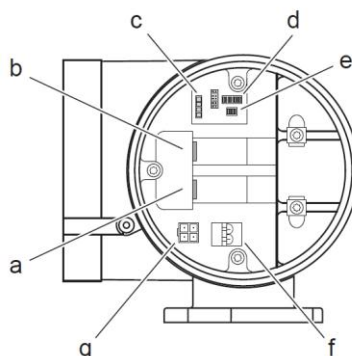
- Figure 1 provides an overview of three possible connection versions when installing the Promag 53 Flowmeter.
- Figure 2 shows the structure of the dual Ethernet module of the Promag 53 Flowmeter.

Figure 1: Transmitter Cable Entries on the Promag 53 Flowmeter



| Connector | Connection Version 1 | Connection Version 2 | Connection Version 3 |
|-----------|--|--|--|
| a | Ethernet via cable entry/cable gland | Ethernet via fieldbus connector | Ethernet via fieldbus connector |
| b | Dummy plug | Dummy plug | Ethernet via fieldbus connector |
| c | Power supply via cable entry/cable gland | Power supply via cable entry/cable gland | Power supply via cable entry/cable gland |

Figure 2: Structure of the Dual Ethernet Module



| Part | Description |
|------|--|
| a | Ethernet port 1 for EtherNet/IP network or Webserver |
| b | Ethernet port 2 for EtherNet/IP network or Webserver |
| c | Status light emitting diodes (LED) |
| d | DIP switches for hardware addressing |
| e | DIP switches to reset software addressing |
| f | Power supply connection |
| g | Port for service interface FSA193 (FieldCare) |

Connect a Promag 53 Flowmeter (Typical Procedure – Connection Version 1)

For illustrations, refer to the figures in [Installation Overview](#) on pages 9 and 10.

1. Unscrew the solid metal cover (side) of the electronics compartment from the transmitter housing.
2. Push the power supply cable (Figure 1c) and the Ethernet cable (Figure 1a) through the cable glands.
3. Tighten the cable glands.
4. Unplug the terminal connector (Figure 2f), remove it from the transmitter housing, and then connect the power supply cable.

Power Supply Specifications

85 to 260 VAC, 20 to 55 VAC, or 16 to 62 VDC

- Terminal No. 1: L1 for AC; L+ for DC
- Terminal No. 2: N for AC; L- for DC

5. Plug the terminal connector (Figure 2f) into the transmitter housing.
6. Secure the ground cable to the ground terminal.
7. Secure the RJ45 plug on the Ethernet cable to Ethernet port 1 (Figure 2a).

The opposite end of the Ethernet cable is connected to the network.

8. Secure the ground cable to the ground terminal.

IMPORTANT

Between the stripped cable and the ground terminal, the cable shielding should not exceed a length of 5 mm (0.20 in).

9. Screw the cover of the electronics compartment onto the transmitter housing.

Verify Grounding and Shielding

If the EtherNet/IP cable is routed directly into the measuring device through the cable entry (a fieldbus connector is not used), ensure that the grounding and shielding are correct. This is required to guarantee electromagnetic compatibility (EMC).

Connect the Ethernet Port

The measuring device has a dual Ethernet module to connect it to an EtherNet/IP network and to connect it to a Webserver integrated in the measuring device. It uses the EtherNet/IP communication protocol (Ethernet Industrial Protocol) in accordance with the ODVA specification.

If you want to establish a connection to the EtherNet/IP network and to the Webserver, you can use the two Ethernet ports. The ports are assigned using the individual IP addresses.

The measuring device has the following default addresses when delivered:

| Address Type | EtherNet/IP Network | Webserver |
|--------------|---------------------|-----------------|
| IP address | 192.168.212.212 | 192.168.212.213 |
| Netmask | 255.255.255.0 | 255.255.255.0 |
| Gateway | 192.168.212.212 | 192.168.212.213 |

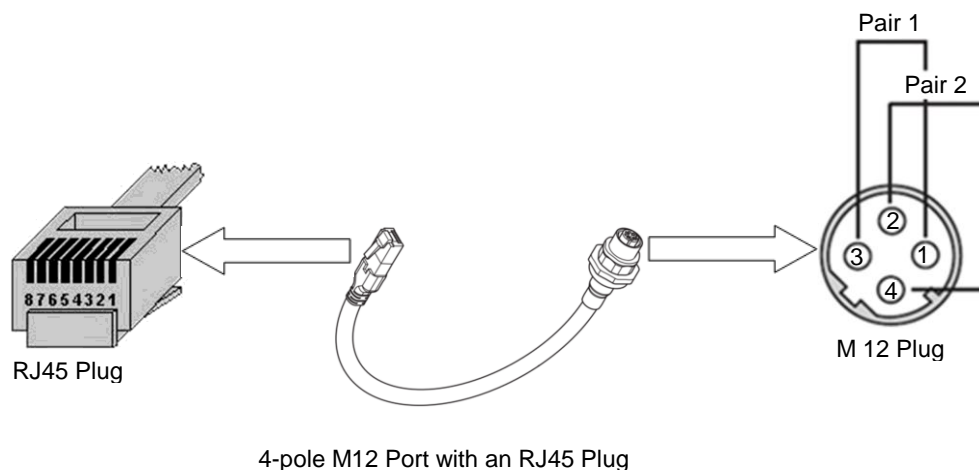
IMPORTANT

A connection label in the cover of the connection compartment provides information on the default IP addresses and the device-specific MAC addresses. If a new IP address is assigned, you can document this on the connection label.

Fieldbus Connectors (Optional – Connection Version 2 or 3)

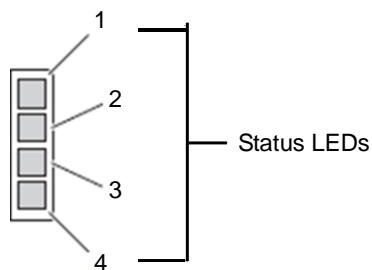
For more information about Connection Version 2 or 3, refer to Figure 1 on page 9.

The device can be supplied with an optional, ready-mounted M12 fieldbus connector that is connected to the internal Ethernet port of the device using an RJ45 plug. Fieldbus connectors for retrofitting can be ordered from Entress+Hauser as a spare part. For more information, contact Endress+Hauser Support, as described on the last page of this document.



| Signal | Name | Pin RJ45 | Pin M12 |
|--------|-----------------|----------|---------|
| TD+ | Transmit Data + | 1 | 1 |
| TD- | Transmit Data - | 2 | 3 |
| RD+ | Receive Data + | 3 | 2 |
| RD- | Receive Data - | 6 | 4 |

Interpret the Status LED Signals



The status LEDs are located in the dual Ethernet module, as shown in Figure 2c on page 10. Use the following information to interpret the signals from the status LEDs:

| LED | Signal | Significance |
|-----|----------------|---|
| 1 | Not used | |
| 2 | Not used | |
| 3 | Steady off | The device does not have an IP address. or The device is without a power supply. |
| | Flashing green | The device has no established connection, but has obtained an IP address. |
| | Steady green | The device has at least one established connection. (This may include the message router.) |
| | Flashing red | One or more of the connections in which the device is the target has a time out. This signal does not turn off until all connections are reestablished or the device is reset. |
| 4 | Steady off | The device is without a power supply. |
| | Flashing green | No I/O connection is established. or Any established I/O connection is in idle mode (1 Hz). |
| | Steady green | All established I/O connections are in run mode. |

Configure the IP Address

The IP address of the measuring device can be configured for the EtherNet/IP network through software settings or through the Dual In-line Package (DIP) switches for hardware addressing.

IMPORTANT

The preferred method for configuring the IP address is using the BootP/DHCP Server software, as described on page 15.

The IP address for software addressing is active when the device leaves the factory (default IP address: 192.168.212.212), and all the DIP switches for hardware addressing are set to OFF.

Dynamic Host Configuration Protocol (DHCP) Client

If a DHCP server is used within the EtherNet/IP network, the IP address, gateway and subnet mask are set automatically when the DHCP client function is enabled.

The MAC address of the measuring device is used for identification purposes. (See also the connection label.)

You can enable the DHCP client function in the “Network Configuration” menu of the Webserver, which is described on page 40.

IMPORTANT

- The measuring device has the following DHCP default settings when delivered:

| | EtherNet/IP Network | Webserver |
|------|---------------------|---------------|
| DHCP | Yes (enabled) | No (disabled) |

- The DHCP client function is disabled if hardware addressing is enabled. If you need to disable the hardware addressing, refer to [Disable Hardware Addressing and Enable Software Addressing](#) on page 18.
-

BOOTP/DHCP Server Software (preferred)

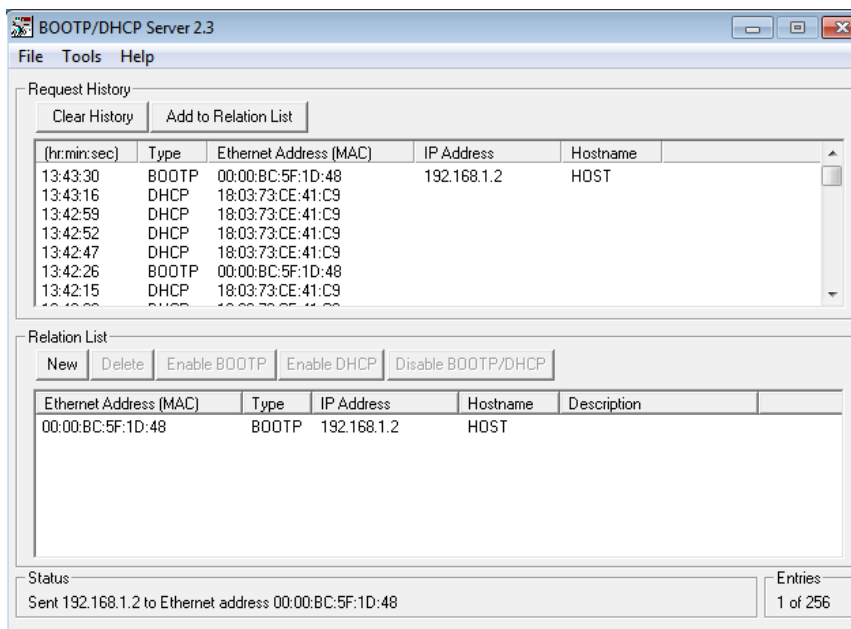
You can use any DHCP server, such as the Rockwell Automation BOOTP/DHCP Server (BOOTP) to set up the network parameters for the Ethernet link on the Promag 53 Flowmeter.

To configure the linking device using BOOTP/DHCP Server, perform the following steps:

1. If possible, disable any virus protection that may be running. This can affect the connection process.
2. Select **Start > Programs > Rockwell Software > BOOTP-DHCP Server > BOOTP-DHCP Server**.

BOOTP/DHCP Server opens and sends the device a request for a connection.

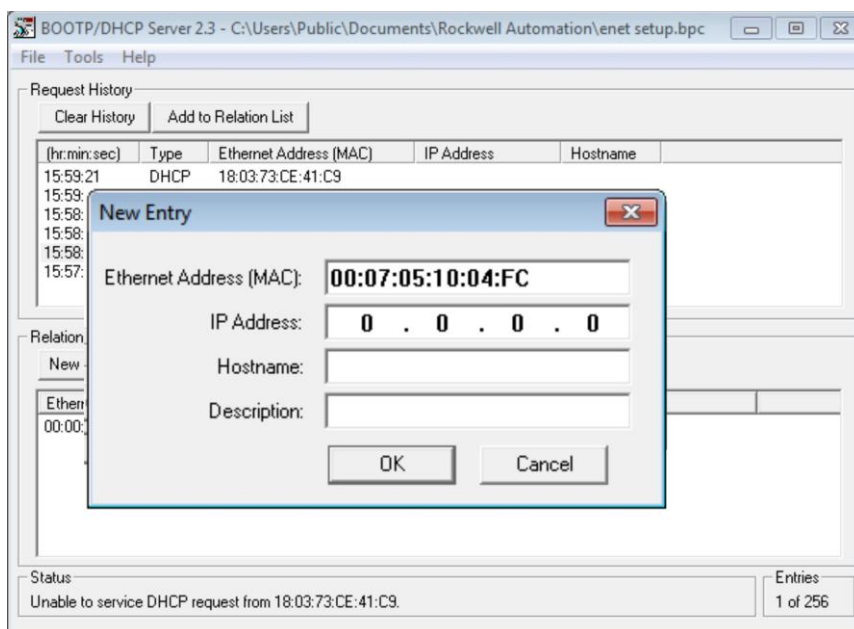
If additional devices are on your network, you may see other devices in the Request History or Relation lists.



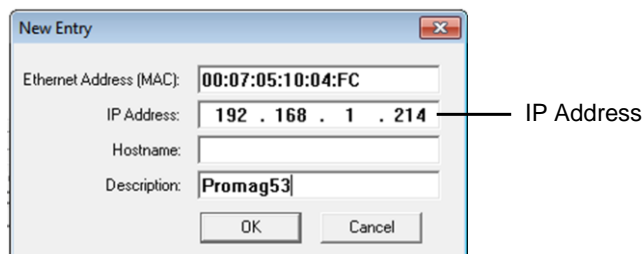
3. Access the MAC address of the Promag 53 using the local display or the documentation that arrived with the device.

To access the MAC address on the local display, select **SUPERVISION > VERSION INFO > ETHERNET**.

- Double-click the request with the Promag 53 MAC address in the Request History section of the screen, and the New Entry screen is displayed.



- In the New Entry screen, type the IP address for the Promag 53.



- Click **OK**.
The device is added to the Relation List section of the screen.
- Depending on your preference, perform the appropriate task:

| If you want to... | Then... |
|---|--|
| permanently assign the configuration to the Promag 53 | <p>select the address in the Relation List section of the screen and click Disable BOOTP/DHCP.</p> <p>When you cycle power to the linking device, it uses the configuration you assigned and does not issue a DHCP request.</p> |
| enable DHCP for the linking device | select the device and click Enable DHCP . |

DIP Switches for Hardware Addressing

If you do not want to configure the IP address through software settings, you can configure the IP address of the measuring device for the EtherNet/IP network using the DIP switches. The permitted addresses are in the range 0 to 254. (The address 255 is reserved for the broadcast address.)

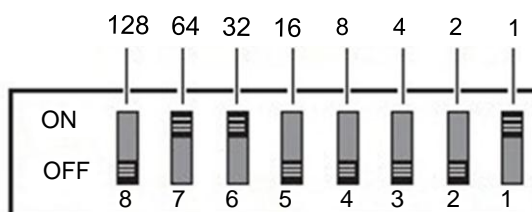
Hardware Addressing

IMPORTANT

The DIP switches can configure the last three digits (last octet) of the IP address, represented by the X's in the following: 192.168.212.XXX. The first nine decimal digits (first three octets) can be configured only through software addressing.

1. Refer to the example in step 2 below and set the desired IP address using the corresponding DIP switches.
2. Wait 10 seconds, and the hardware addressing with the defined IP address is activated.

Example of Hardware Addressing for Address 97



| DIP Switch | Position | Value |
|------------|----------|-------|
| 128 | Off | 0 |
| 64 | On | 64 |
| 32 | On | 32 |
| 16 | Off | 0 |
| 8 | Off | 0 |
| 4 | Off | 0 |
| 2 | Off | 0 |
| 1 | On | 1 |

Add the Values: 97 = 192.168.212.97

Disable Hardware Addressing and Enable Software Addressing

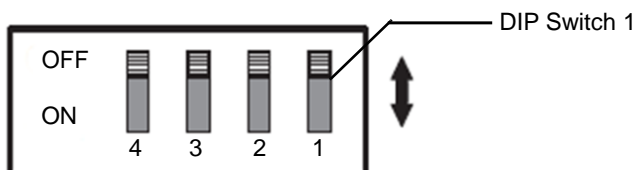
Move all the DIP switches for hardware addressing to the **OFF** position.



Reset the IP Address Set Through Software Addressing

Use this procedure to restore the IP address of the measuring device to the default value, 192.168.212.212.

1. Enable software addressing, as described in [Disable Hardware Addressing and Enable Software Addressing](#) in the previous section.
2. Turn the measuring device (power supply) on.
3. Move DIP switch 1 from **OFF** to **ON**.
4. Move DIP switch 1 from **ON** to **OFF**.



The IP address of the measuring device is restored to 192.168.212.212.

Webserver IP Address: Configure the Personal Computer (PC) or Laptop

The IP address of the Webserver (default IP address: 192.168.212.213) must be configured on the PC/laptop to establish a connection to the Webserver of the measuring device. You can launch the Webserver using any standard Web browser.

IMPORTANT

To establish a connection, ensure that the option for using the proxy server for the local-area network (LAN) is disabled in the settings for the Web browser.

For more information about the Webserver, refer to [Configure the E+H Promag 53 Flowmeter \(Optional Methods\)](#) on page 34.

Software Addressing

Software addressing is performed in the “Network Configuration” menu of the Webserver, which is shown on page 40. You can configure both the IP address for the Webserver and the IP address for the EtherNet/IP network.

The measuring device has the following default addresses when delivered:

| Address Type | EtherNet/IP network | Webserver |
|--------------|---------------------|-----------------|
| IP address | 192.168.212.212 | 192.168.212.213 |
| Netmask | 255.255.255.0 | 255.255.255.0 |
| Gateway | 192.168.212.212 | 192.168.212.213 |

The permitted addresses are in the range 0 to 254. (The address 255 is reserved for the broadcast address.)

IMPORTANT

- If hardware addressing is activated, software addressing is disabled. If you need to disable the hardware addressing, refer to [Disable Hardware Addressing and Enable Software Addressing](#) on page 18.
- If you change from software addressing to hardware addressing, the first nine digits (first three octets) configured using software addressing remain unchanged.
- If necessary, you can reset the software addressing settings to the default setting. Refer to [Reset the IP Address Set Through Software Addressing](#) on page 18.

Install the Endress + Hauser Promag 53 Add-On Profile (AOP)

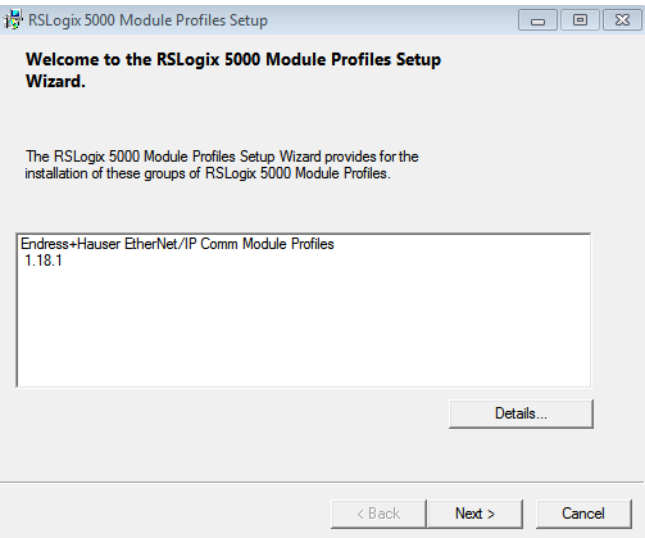
An AOP is a way to bring a definition of a new Allen-Bradley device or devices from our Encompass partners into RSLogix 5000. These profiles will vary, depending on the manufacturing and function of the target device. All contain some configuration and automatic tag creation, so you do not have to figure out how data is mapped or spend time creating aliases to point at the generic tags.

This section describes how to install an AOP from Endress+Hauser for a Promag 53 Flowmeter.

Note: The AOP is preinstalled in RSLogix 5000 versions 20 and higher.

1. Download the Promag 53 AOP from www.endress.com.
2. Double click the MPSetup.exe file from the download location.

The setup screen is displayed.



- 3. Click **Next**, and on subsequent screens, continue to follow the prompts, accepting the default selections and clicking **Next**.
- 4. When a screen saying that the setup is complete is displayed, click **Finish**.

The AOP is installed and available to add to the RSLogix 5000 Project, as described in the following section.

Load the Electronic Data Sheet (EDS) File

Although the EDS file for this device is typically included in the installation of the AOP, it is also available for you to install separately. If necessary, you can access it from the device through the Webserver or the manufacturer’s website.

| If you want to access the EDS file from... | Then... |
|--|--|
| the device through the Webserver | 1. Go to the Network Configuration screen (shown on page 40). 2. Click the button Load EDS File . |
| www.endress.com | 1. Download the EDS file. 2. Save the file to your desktop. 3. Double click the file and follow the on-screen prompts. |

IMPORTANT Use the RSLinx EDS Hardware Installation Tool to install the EDS file.

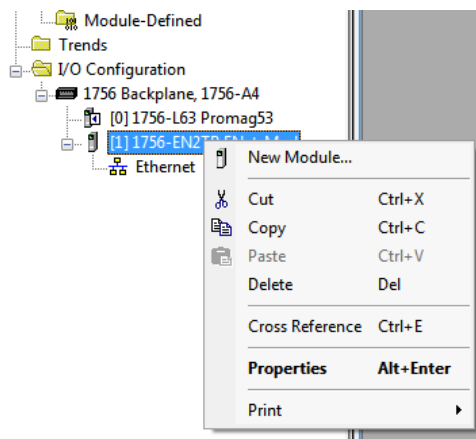
Configure the E+H Promag 53 Flowmeter with the AOP

The available options to configure the I/O in the AOP are presented in the table on page 23. The option “Device Config. via AOP” described in the procedure below is used as an example.

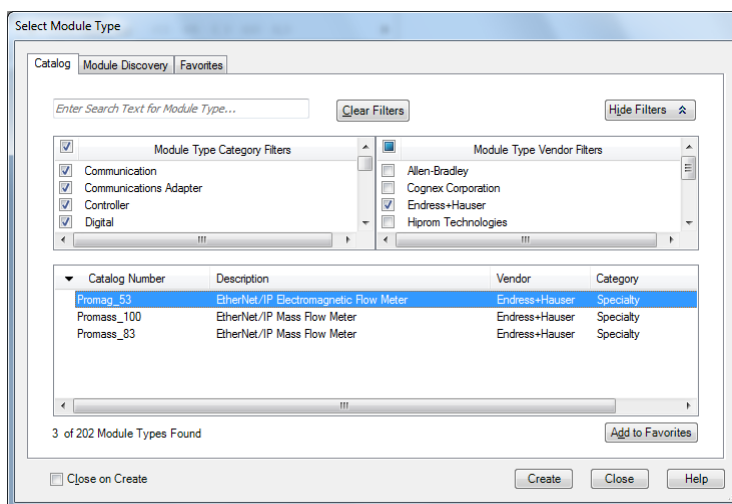
In the RSLogix 5000 project, ensure that the Ethernet Module(s) and communication settings are established before installing the Promag 53. For assistance with setting up Ethernet communications via the ControlLogix Platform, refer to www.rockwell.com or ask the local Rockwell Automation distributor.

Establish the Configuration of the E+H AOP

1. On the left side of the RSLogix 5000 project screen, right click the **Ethernet Module**, and then select **New Module**.



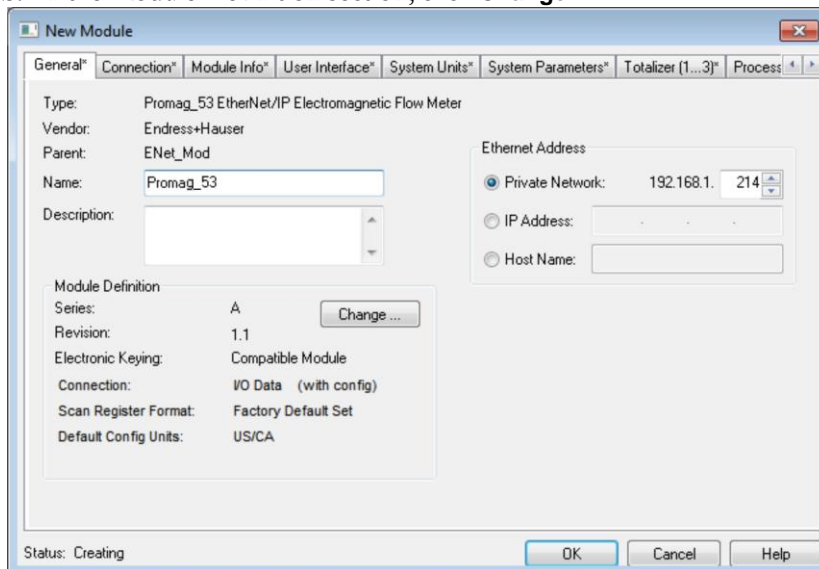
2. Choose **Endress+Hauser** under **Module Type Vendor**, select **Promag_53** and then click **Create**.



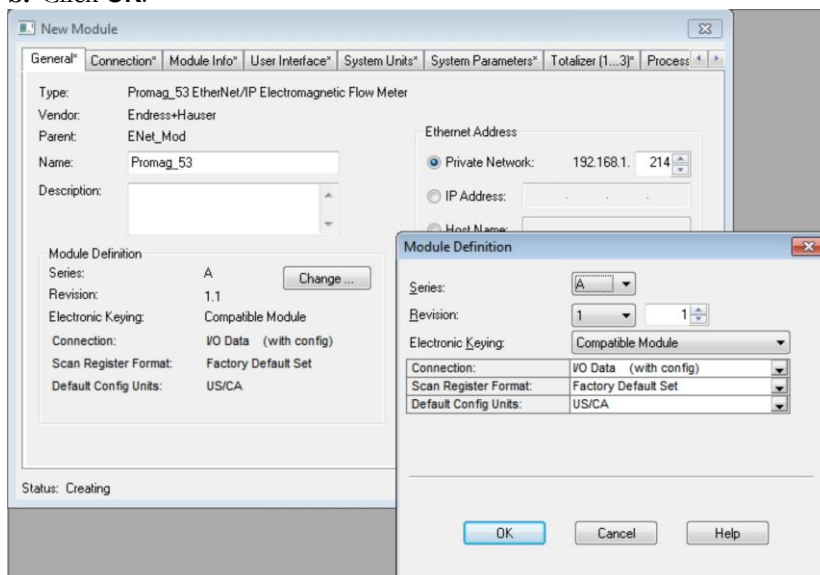
IMPORTANT

Do not click **OK** in the New Module screen until you have completed defining the module, as described in steps 3 through 5.

3. In the New Module screen:
 - a. Enter the necessary information in the Name and Ethernet Address sections of the screen.
 - b. In the Module Definition section, click **Change**.



4. In the Module Definition screen:
 - a. Click the **Connection** drop-down list and select **I/O Data (with config)**.
 - b. Click **OK**.



For more information about the available connections in the AOP, refer to the table on the following page:

| Available Connections in AOP | Device Config. via AOP (Recommended) | Device Config. via Webserver (Optional) | Device Config. via Local Device Display (Optional) |
|------------------------------|--------------------------------------|---|--|
| I/O Data | Not available | Yes | Yes |
| Input only | Not available | Yes | Yes |
| I/O Data (with config.)* | Yes* | Not recommended* | Not recommended* |
| Input only (with config.)* | Yes* | Not recommended* | Not recommended* |

*If using the AOP for device configuration (I/O Data [with config.] or Input only [with config.]), the configuration in the device is overwritten with every Forward Open command.

IMPORTANT

Do not click **OK** in the Module Properties screen, until you ensure that the module properties have the settings that you prefer.

- If preferred, you can customize the Endress+Hauser Promag 53 AOP properties using the tabs at the top of the Module Properties screen.

Tabs for Customizing AOP Properties

Module Properties: ENet_Mod (Promag_53 1.1)

General | Connection | **Module Info** | User Interface | System Units | System Parameters | Totalizer (1...3) | Process Parameters

Identification

Vendor:

Product Type:

Product Code:

Revision:

Serial Number:

Product Name:

Status

Major Fault:

Minor Fault:

Internal State:

Configured:

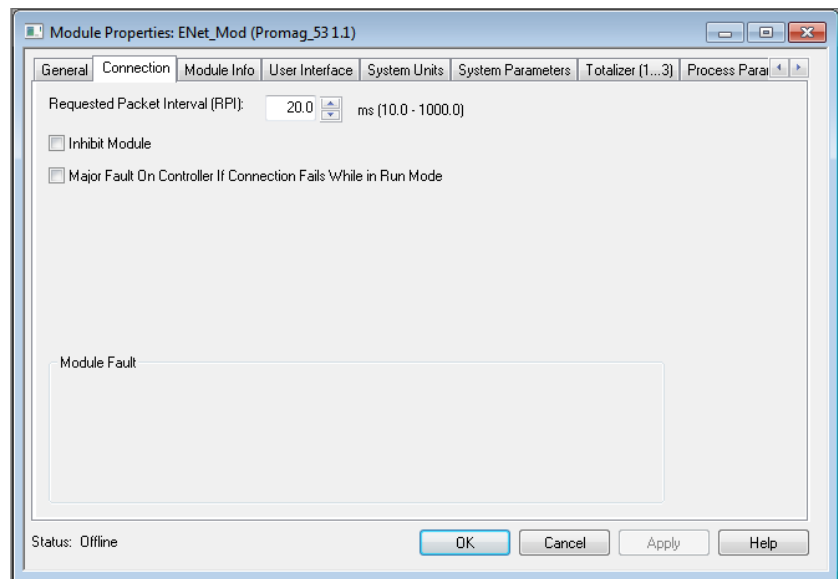
Owned:

Module Identity:

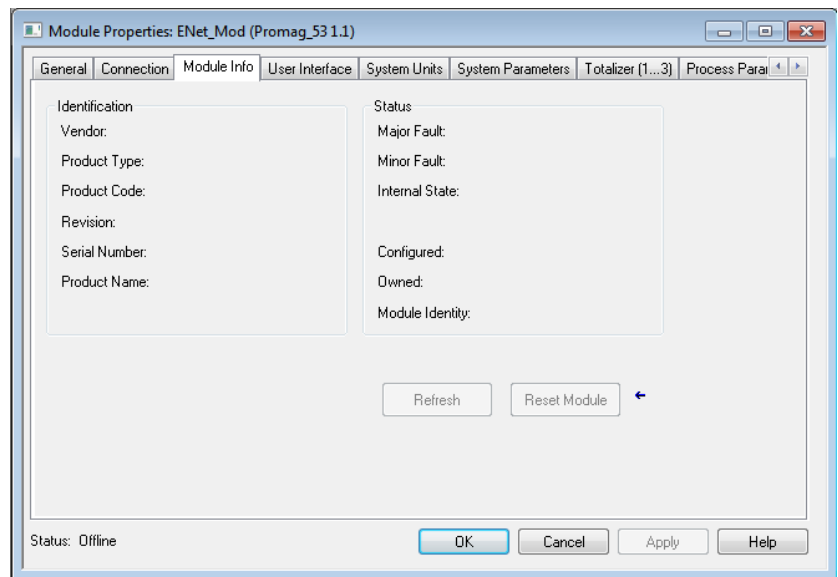
Refresh Reset Module

Status: Offline OK Cancel Apply Help

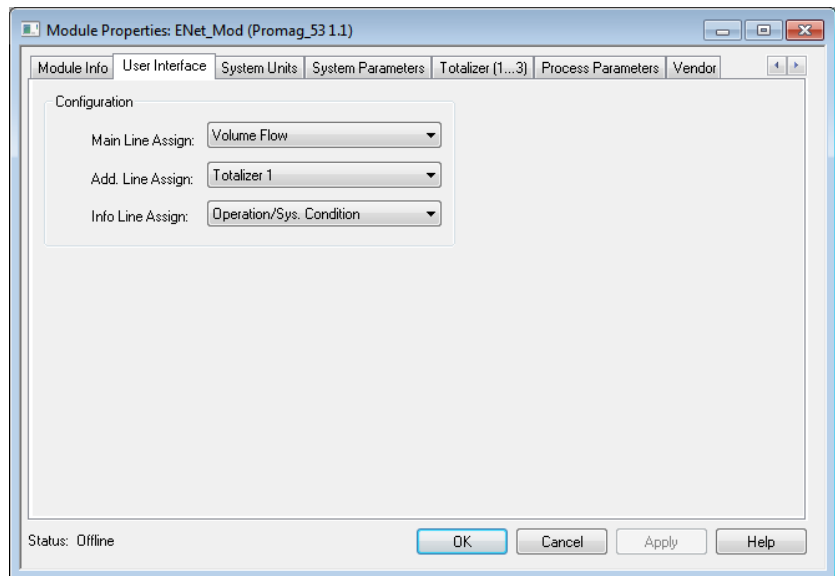
- In the Connection screen, you can set the Requested Packet Interval (RPI) and other communication parameters.



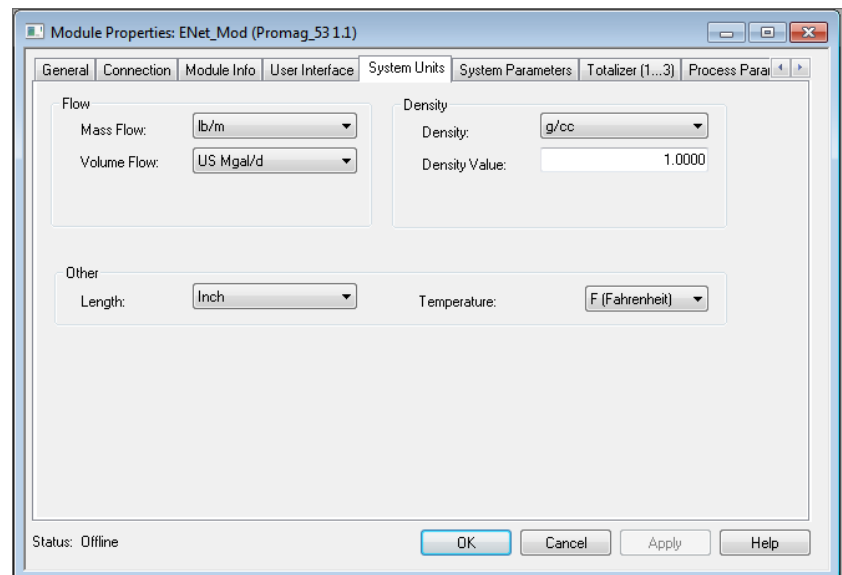
- In the Module Info screen, you can view the device information.



- In the User Interface screen, you can select the measurement values on the local display for the device.



- In the System Units screen, you can configure the units of measure for the system.



- In the System Parameters screen, you can configure the system parameters, as shown below. .

Module Properties: ENet_Mod (Promag_53 1.1)

General Connection Module Info User Interface System Units System Parameters Totalizer (1...3) Process Para

Configuration

Installed Direction: Normal (Forward)

Pos. Zero Ret.: Off

System Damping: 9.0

Supervision

Alarm Delay: 0.0 s

Status: Offline

OK Cancel Apply Help

- In the Totalizer (1...3) screen, you can assign the device totalizer configuration and units.

Module Properties: ENet_Mod (Promag_53 1.1)

General Connection Module Info User Interface System Units System Parameters Totalizer (1...3) Process Para

Totalizers

1 2 3

Totalizer Blk

Assign: Volume Flow

Unit Volume: ft3

Unit Mass: Balance

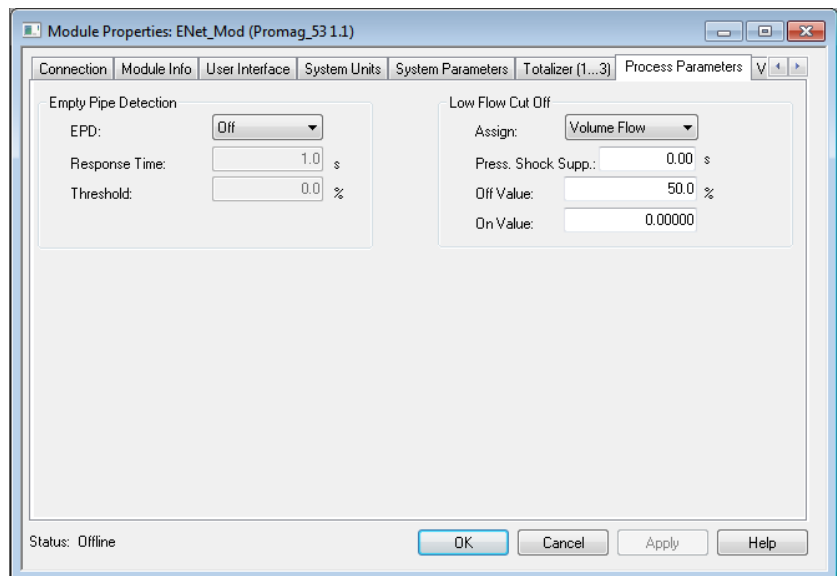
Mode: Balance

Failsafe Mode All: Stop

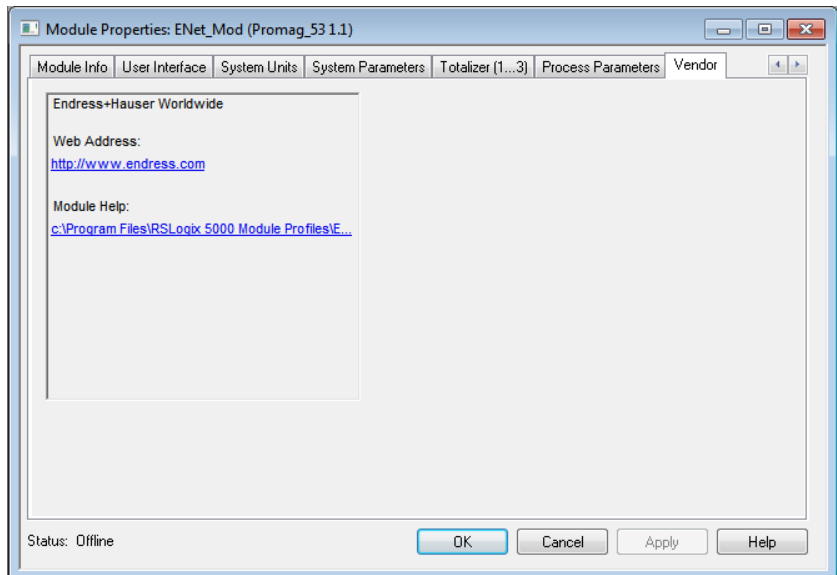
Status: Offline

OK Cancel Apply Help

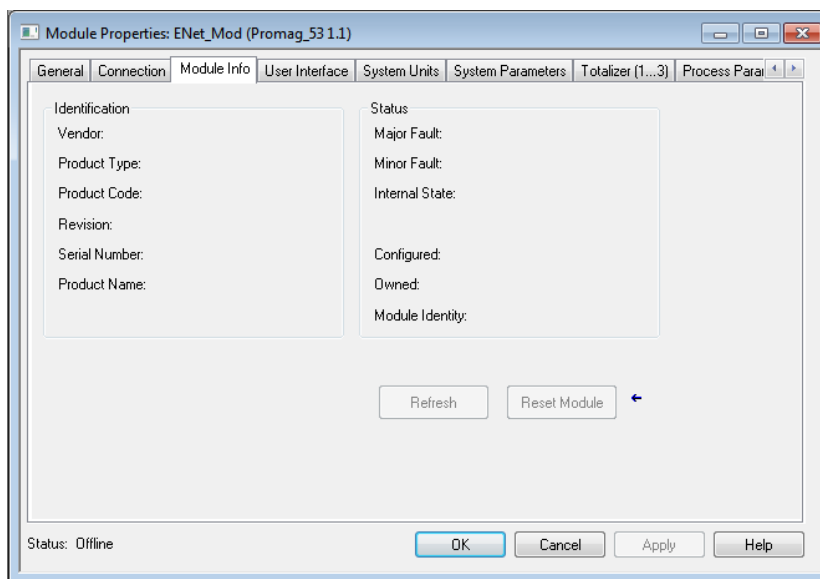
- In the Process Parameters screen, you can configure process parameters such as empty pipe and density calculations.



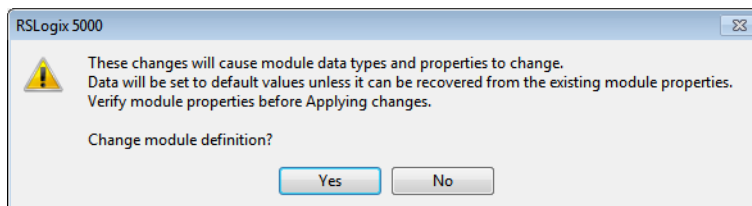
- In the Vendor screen, you can view vendor information.



6. When the module is defined according to your preferences, in the Module Properties screen, click **OK**.



7. In the RSLogix 5000 warning screen, click **Yes**.



8. Ensure that you save the RSLogix 5000 file first, and then download the file to the ControlLogix controller.

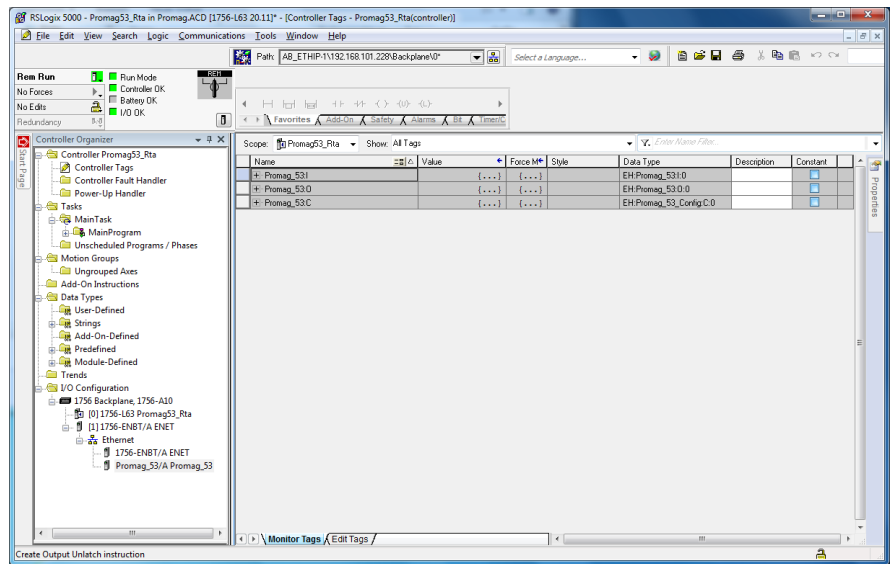
Available Data for the Promag 53

In RSLogix 5000, the Promag 53 has available data that is imported during the EDS file installation. This data generated pre-configured Controller Tags that are available to use for programming or monitoring/verification of the device operation.

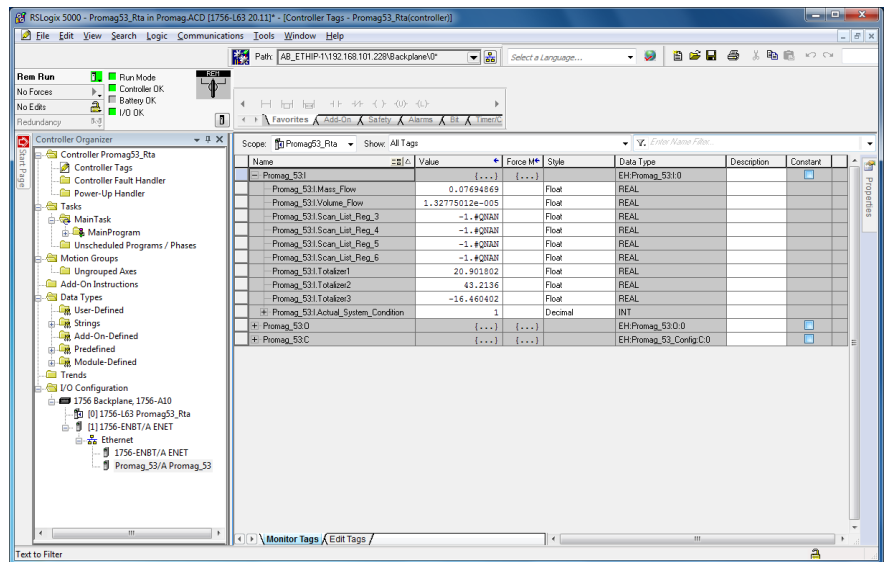
Perform the following steps to access the Controller Tags in RSLogix 5000.

1. Download the RSLogix Project, with the proper module configuration, and change the controller to Run Mode.

2. Right click on **Controller Tags** in the top of the Controller Organizer window. The following screen will appear.



3. To expand the tag lists, click on the **plus (+)** signs to the left of the tag names.



Visualization – Using AOIs and Faceplates

To monitor the instruments using the predesigned faceplates, the EtherNet/IP must be set up as specified in this integration document and the manual. The controller exchanges data between the devices, and the FactoryTalk View SE faceplates notify personnel what is happening in the plant.

The following information allows you to customize the Promag 53 and set up the function blocks to use the Add-On Instructions (AOI) with an HMI server.

See [Additional Resources](#) on page 47 for more detailed information.

Add-On Instructions

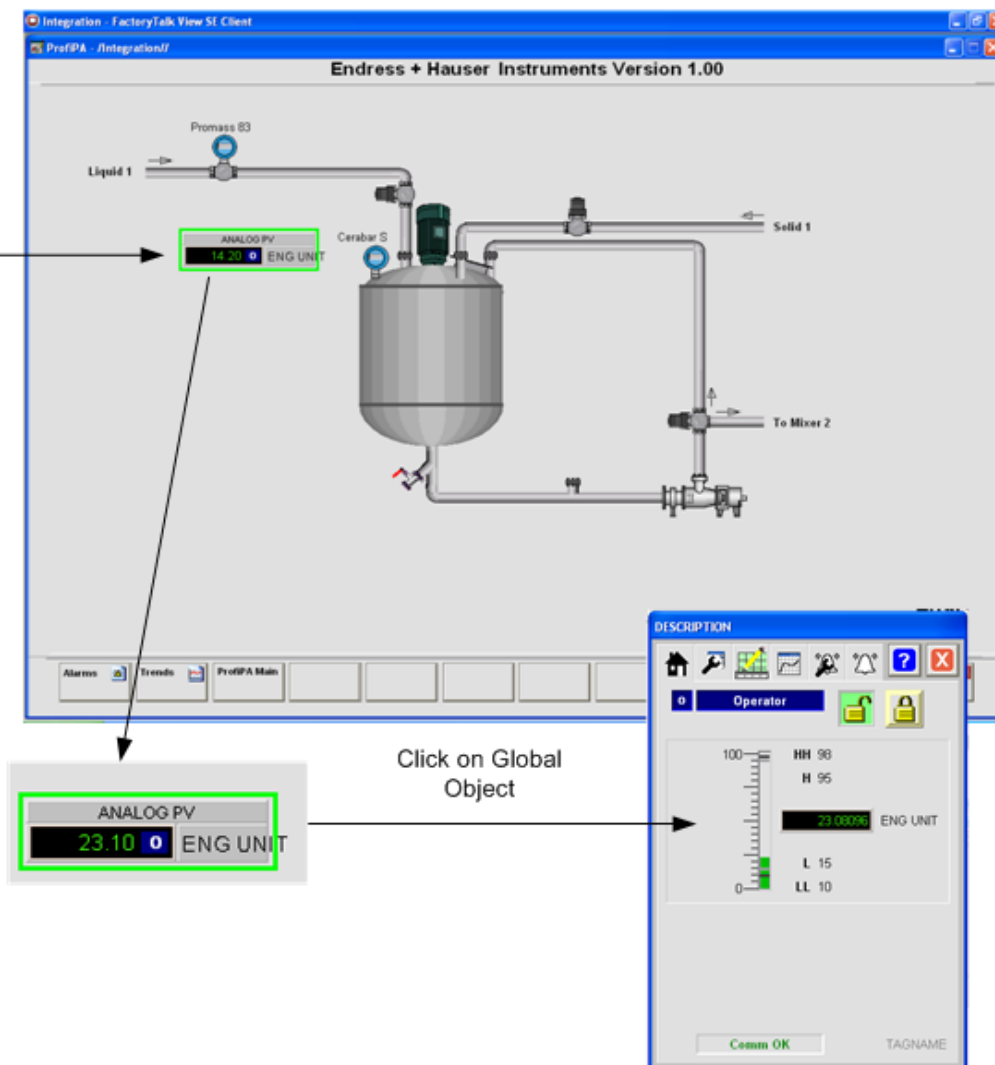
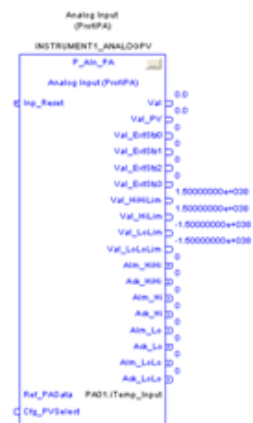
An Add-On Instruction exchanges data between each process variable located in the process device and the faceplate installed on a display. The name of the specific instance of the Add-On Instruction becomes the link from the actual instrument to the faceplate on the graphic.

Global Object

A global object links the tag name to the faceplate, provides a touch area for the faceplate to be launched from, and displays the process variables and alarms.

FactoryTalk View SE Display

Add-On Instructions in a Function Block

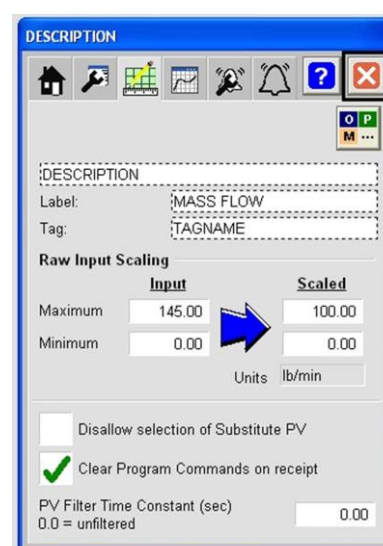
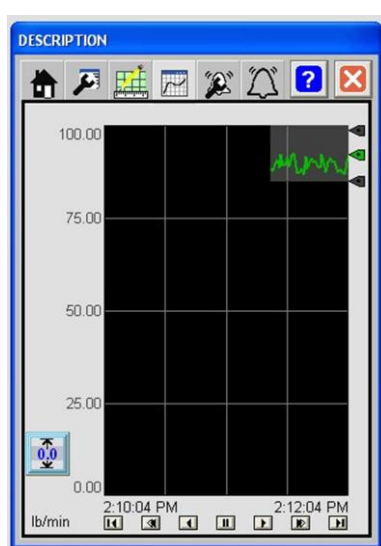
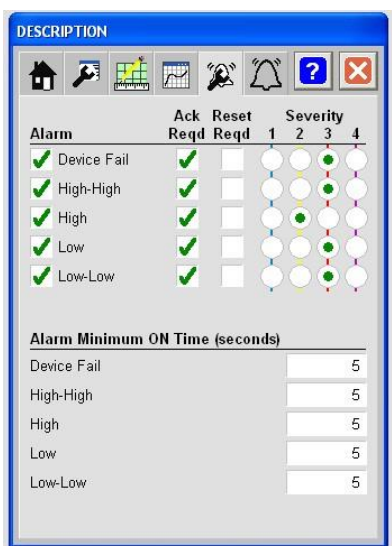
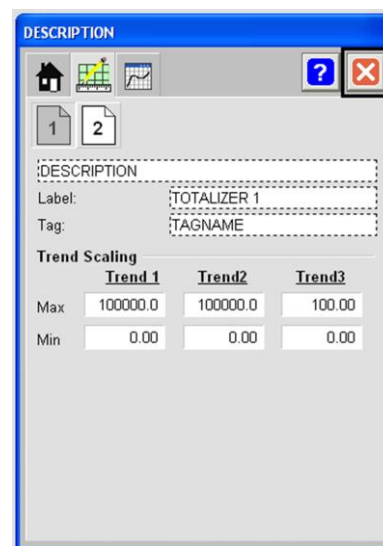
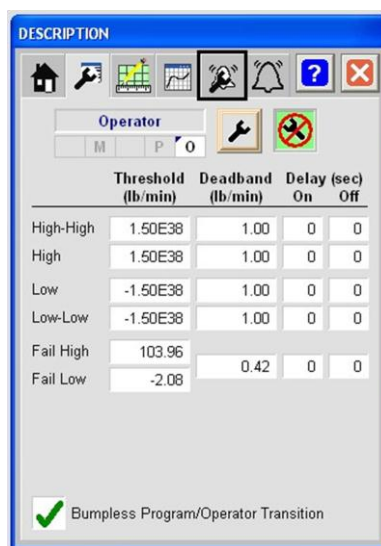
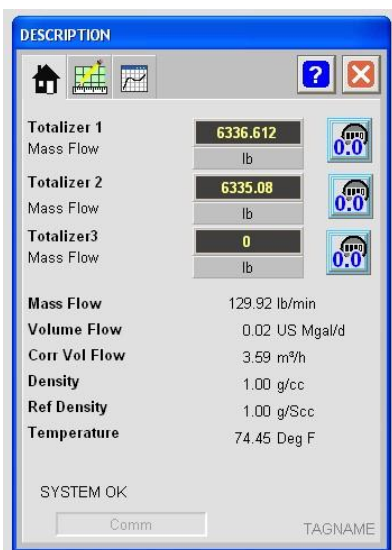


A unique global object and faceplate are available for each field instrument due to each instrument having specific extended diagnostics.

Faceplates

The FactoryTalk View SE generic display provides a graphical representation of the instrument based on the information contained within each Add-On Instruction. Navigation buttons at the top of the faceplate change the information displayed. Status displays show information using a bar graph, numeric values, and trend displays. Other displays show specific alarms and warning indications.

Some examples of predefined faceplates are shown below.



IMPORTANT

A unique global object and faceplate are available for each field instrument due to the display of instrument-specific extended diagnostic information.

The faceplates provide the following information from the device:

- Process values
- PV fault status (communication fault)
- Device extended status

You can configure the faceplates to provide the following information:

- Tag name
- Description
- Engineering units
- Mode (such as operator or program)
- High-high, high, low, low-low alarms
- Over-range and under-range alarms
- Alarm delay
- Alarm hysteresis

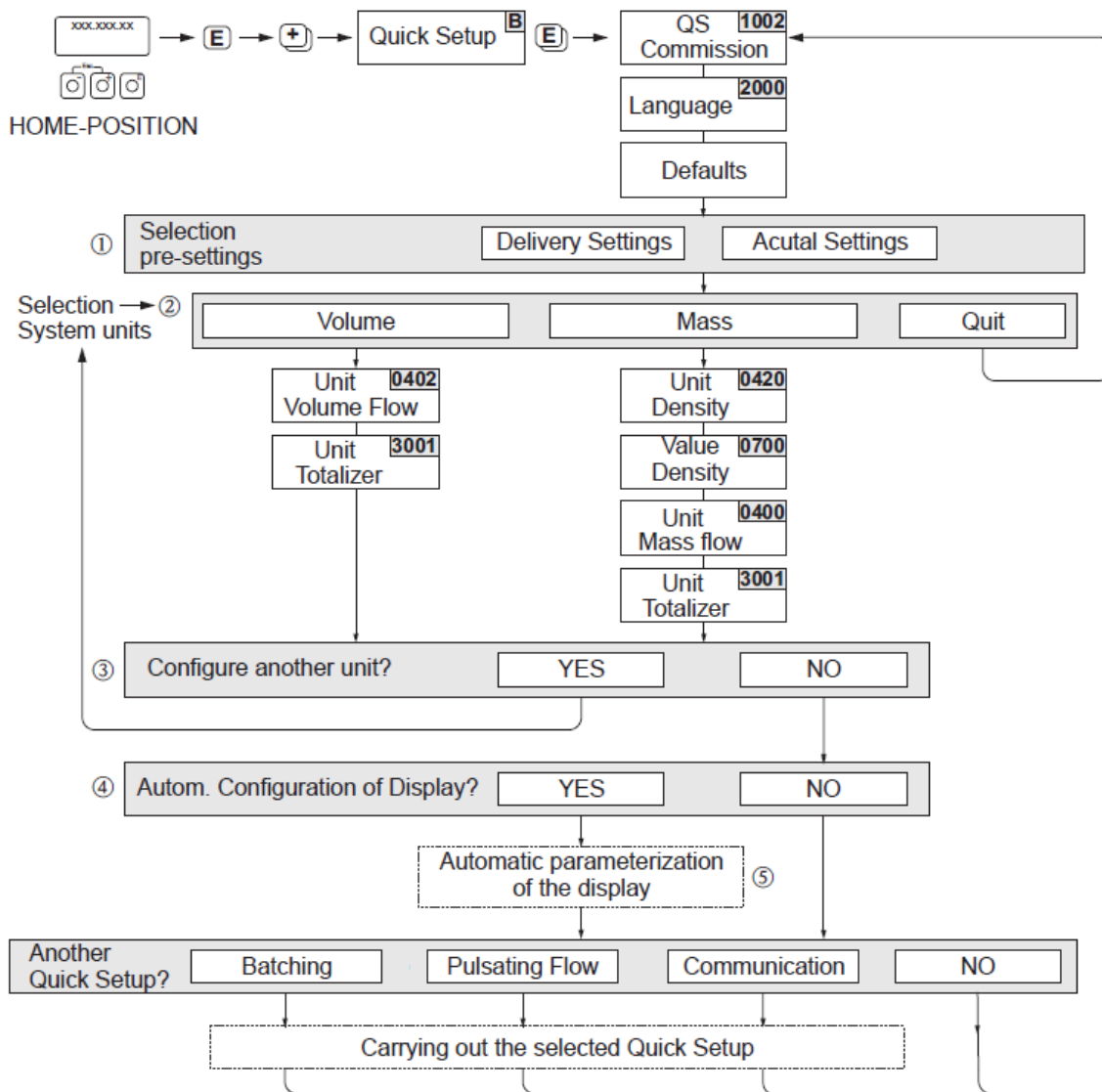
Configure the E+H Promag 53 Flowmeter (Optional Methods)

Optional methods for configuring the instrument, including the following:

- Quick setup menus on the local display
- Using the Webserver

Configure via Quick Setup Menus on Local Display (Optional)

On the local display of the field instrument, use the Quick Setup menus to configure instrument parameters.



For additional information see [Additional Resources](#) on page 47.

Configure via Webserver (Optional)

Overview of the Webserver Menus

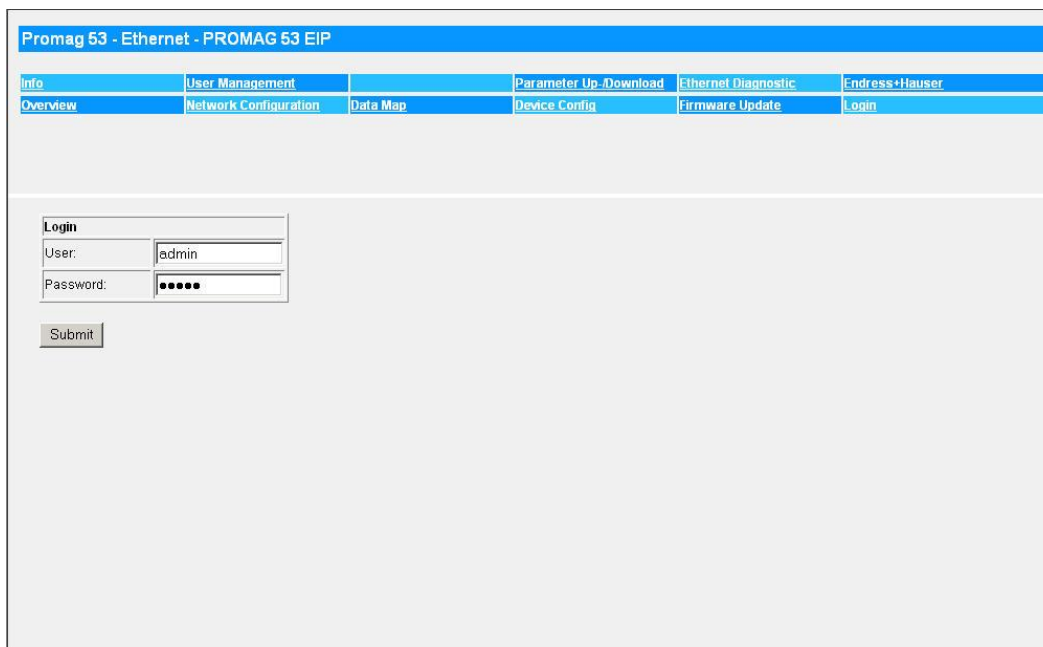
You can perform the following functions using the Webserver menus:

| Menu | Description of Functions |
|------------------------|---|
| Info | View the serial number of the device, Ethernet Hardware, and communication status. |
| User Management | Assign access authorization to the Webserver. |
| Parameter Up-/Download | Save a configuration parameter from the device or upload a configuration parameter to the device. |
| Ethernet Diagnostic | View the Ethernet diagnostics values. |
| Endress+Hauser | Access the Endress+Hauser homepage. |
| Overview | View information about the measuring device, the status, and measured values. |
| Network Configuration | Configure the device network. |
| Data Map | View or edit the input and output values for EtherNet/IP data transmission. |
| Device Config | View or configure the parameters of the measuring device. |
| Firmware Update | Update the firmware of the dual Ethernet module. |
| Login | Enable access to the Webserver. |

The following sections describe each menu in more detail.

Access the Webserver

Select **Login** to enable access to the Webserver.



The screenshot shows the web interface for the Promag 53 Ethernet - PROMAG 53 EIP. At the top, there is a blue header bar with the title "Promag 53 - Ethernet - PROMAG 53 EIP". Below the header, there is a navigation menu with two rows of buttons. The first row contains "Info", "User Management", "Parameter Up/Download", "Ethernet Diagnostic", and "Endress+Hauser". The second row contains "Overview", "Network Configuration", "Data Map", "Device Config", "Firmware Update", and "Login". The "Login" button is highlighted in blue. Below the navigation menu, there is a large grey area containing a "Login" form. The form has two input fields: "User:" with the text "admin" and "Password:" with masked characters "•••••". Below the input fields is a "Submit" button.

The configuration when delivered is as follows:

- User: admin
- Password: admin

IMPORTANT

We recommend that you change the password for the administrator after configuring the user rights with the User Management Webserver menu, as described on page 38.

View an Overview of the Measuring Device

Select **Overview** to view information about the measuring device, the measured values, and the current system condition of the measuring device.

| Promag 53 - Ethernet - PROMAG 53 EIP | | | | | |
|---|-----------------------|-------------------------|------------------------|---------------------|----------------|
| Info | User Management | | Parameter Up./Download | Ethernet Diagnostic | Endress+Hauser |
| Overview | Network Configuration | Data Map | Device Config | Firmware Update | Login |
| Device Information | | | | | |
| Tag: | | PROMAG 53 EIP | | | |
| IP Address Webserver: | | 192.168.1.110 | | | |
| IP Address EtherNet/IP: | | 192.168.1.60 | | | |
| Measured Values | | | | | |
| Mass Flow: | | -0.0001 lb/min | | | |
| Volume Flow: | | 0.0000 Mgal/day | | | |
| Totalizer Sum 1: | | 268.6634 ft^3 | | | |
| Totalizer Sum 2: | | 54.3757 lb | | | |
| Totalizer Sum 3: | | -471.8351 ft^3 | | | |
| Status | | | | | |
| Actual System Condition: | | SYSTEM OK | | | |
| Previous System Condition: | | POS.ZERO-RET. | | | |
| <input type="button" value="Stop Refresh"/> | | | | | |

View Information

Select **Info** to view the serial number of the device, Ethernet hardware, and communication status, as shown below.

| Promag 53 - Ethernet - PROMAG 53 EIP | | | | | |
|---|-----------------------|----------|-----------------------|---------------------|----------------|
| Info | User Management | | Parameter Up-Download | Ethernet Diagnostic | Endress+Hauser |
| Overview | Network Configuration | Data Map | Device Config | Firmware Update | Login |
| Device Information Device Serial Number: 38098491000 | | | | | |
| Hardware Information Ethernet Hardware Version: V1.00.00 Hardware ID: 71098081 Firmware Version: V1.01.00 Firmware ID: 71117459 Product ID: 0000500350 MAC Address Webserver: 00:07:05:10:03:33 MAC Address EtherNetIP: 00:07:05:10:03:32 | | | | | |
| Fieldbus Information Communication status: connected | | | | | |

User Management

Select **User Management** to configure the access authorization for individual users or user groups and assign the user name and password.

To enable the appropriate menus for the users or user groups, select the individual categories, for example, **Firmware Update** or **Network Config**.

| Promag 53 - Ethernet - PROMAG 53 EIP | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|-----------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|----------|----------|-----------------|----------------|---------------|-------------------|-----------------|--|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------|-------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Info | User Management | | Parameter Up-Download | Ethernet Diagnostic | Endress+Hauser | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Overview | Network Configuration | Data Map | Device Config | Firmware Update | Login | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table border="1"> <thead> <tr> <th>Username</th> <th>Password</th> <th>Firmware Update</th> <th>Network Config</th> <th>Device Config</th> <th>Param Up/Download</th> <th>User Management</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td></td> <td></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td></td> <td></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td></td> <td></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> <tr> <td>admin</td> <td>admin</td> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> </tr> </tbody> </table> | | | | | | | Username | Password | Firmware Update | Network Config | Device Config | Param Up/Download | User Management | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | admin | admin | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Username | Password | Firmware Update | Network Config | Device Config | Param Up/Download | User Management | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| admin | admin | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="button" value="Submit"/> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

Upload or Download Configuration Parameters

Select **Parameter Up-/Download** to upload the configuration parameters from the device or download configuration parameters to the device.

The screenshot shows the 'Promag 53 - Ethernet - PROMAG 53 EIP' web interface. At the top, there is a navigation menu with the following items: Info, User Management, Parameter Up-/Download (highlighted), Ethernet Diagnostic, Endress+Hauser, Overview, Network Configuration, Data Map, Device Config, Firmware Update, and Login. Below the menu, the 'Parameter Up-/Download' section is active. It contains two main options: 'Upload Configuration Parameters from Device' with an 'Upload' button, and 'Download Configuration Parameters to Device' which includes a 'Download File:' label, a text input field, a 'Browse...' button, and a 'Download' button.

View Ethernet Diagnostic Values

Select **Ethernet Diagnostic** to view the Ethernet diagnostic values, as shown below:

The screenshot shows the 'Promag 53 - Ethernet - PROMAG 53 EIP' web interface with the 'Ethernet Diagnostic' section selected in the navigation menu. The main content area displays diagnostic information for two Ethernet ports and CIP connection statistics.

Ethernet Port 1

- Link Status: Inactive
- Media Speed: Unknown
- Duplex: Unknown
- Autonegotiate Status: Autonegotiation in progress

Ethernet Port 2

- Link Status: Active
- Media Speed: 100 Mbps
- Duplex: Full Duplex
- Autonegotiate Status: Successfully negotiated speed and duplex

CIP Connection Statistics

| | |
|--|----|
| Active Explicit Msg Connections: | 0 |
| Explicit Msg Connections Supported: | 20 |
| Total Explicit Msg Connections Observed: | 0 |
| Active I/O Connections: | 1 |
| I/O Connections Supported: | 10 |
| Total I/O Connections Observed: | 1 |
| Conn Open Requests: | 1 |
| Open Request Errors: | 0 |
| Conn Close Requests: | 0 |
| Close Request Errors: | 0 |
| Conn Timeouts: | 0 |

Network Configuration

Select **Network Configuration** to perform the following functions:

- Assign a tag name to the measuring device.
- Activate the DHCP client function for the EtherNet/IP network and the Webserver.
- Configure the address, entering IP settings for the EtherNet/IP network and the Webserver.
- Upload the device-specific EDS (Electronic Data Sheet) file for integrating the measuring device into a network.

| Promag 53 - Ethernet - PROMAG 53 EIP | | | | | |
|--------------------------------------|-----------------------|----------|------------------------|---------------------|----------------|
| Info | User Management | | Parameter Up./Download | Ethernet Diagnostic | Endress+Hauser |
| Overview | Network Configuration | Data Map | Device Config | Firmware Update | Login |

Device Settings

Tag:

IP Settings Webserver

| | |
|-------------|--|
| DHCP: | <input type="checkbox"/> |
| IP Address: | <input type="text" value="192.168.1.110"/> |
| Netmask: | <input type="text" value="255.255.255.0"/> |
| Gateway: | <input type="text" value="0.0.0.0"/> |

IP Settings EtherNet/IP

| | |
|-------------|--|
| DHCP: | <input type="checkbox"/> |
| IP Address: | <input type="text" value="192.168.1.60"/> |
| Netmask: | <input type="text" value="255.255.255.0"/> |
| Gateway: | <input type="text" value="0.0.0.0"/> |

Load EDS File for system integration

Data Map

View the Data Map

Select **Data Map** to view the input and output values for EtherNet/IP data transmission and related information:

- Position number
- Description (1)
- Register number
- Current input and output values
- Description (2)
- Data type
- Description (3)

The Data Map is subdivided as follows:

- Positions 1 through 10 are input values sent by the measuring device to the controller
- Positions 11 through 16 are output values sent by the controller to the measuring device.

| Promag 53 - Ethernet - PROMAG 53 EIP | | | | | | | |
|--------------------------------------|-----------------------|----------|------------------------|---------------------|----------------|--|--|
| Info | User Management | | Parameter Up./Download | Ethernet Diagnostic | Endress+Hauser | | |
| Overview | Network Configuration | Data Map | Device Config | Firmware Update | Login | | |

| Pos. | Description | Register | Value | Description | Data Type | Description | |
|------|-------------|----------|-----------|-------------|---------------|-------------|------|
| 1 | | 2007 | 0.0151 | | Input Float | | Edit |
| 2 | | 2009 | 0.0000 | | Input Float | | Edit |
| 3 | | 0 | -nan | | Input Float | | Edit |
| 4 | | 0 | -nan | | Input Float | | Edit |
| 5 | | 0 | -nan | | Input Float | | Edit |
| 6 | | 0 | -nan | | Input Float | | Edit |
| 7 | | 2610 | 268.6634 | | Input Float | | Edit |
| 8 | | 2810 | 54.3983 | | Input Float | | Edit |
| 9 | | 3010 | -471.8354 | | Input Float | | Edit |
| 10 | | 6859 | 1 | | Input Integer | | Edit |
| 11 | | 2608 | 0.0000 | | Output Float | | Edit |
| 12 | | 2808 | 0.0000 | | Output Float | | Edit |
| 13 | | 3008 | 0.0000 | | Output Float | | Edit |
| 14 | | 0 | 0.0000 | | Output Float | | Edit |
| 15 | | 0 | 0.0000 | | Output Float | | Edit |
| 16 | | 0 | 0.0000 | | Output Float | | Edit |

Refresh

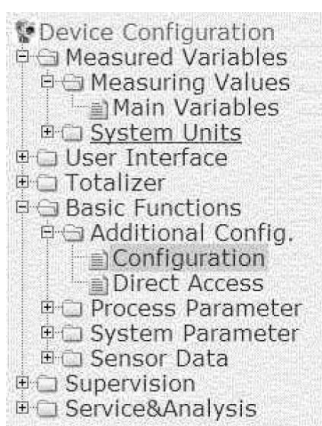
Configure the Data Map

The order and number of the input and output values can be adapted for EtherNet/IP data transmission.

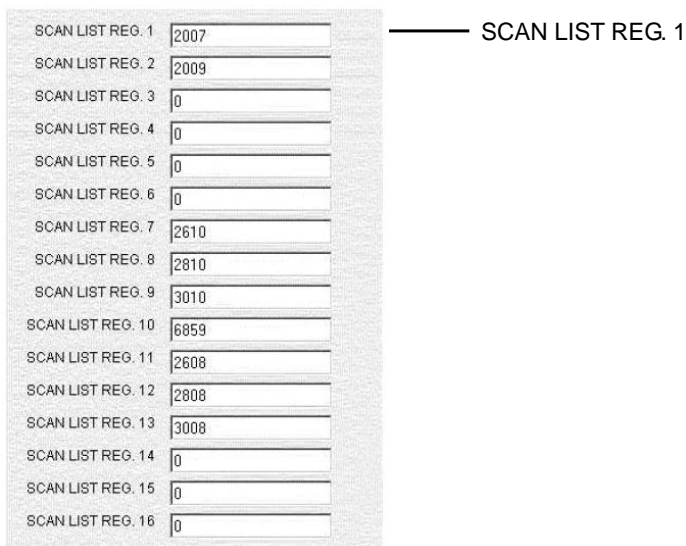
IMPORTANT

To configure the Data Map, write access to the related parameters must be enabled. See [Additional Resources](#) on page 47.

1. In the Webserver, select the **Device Config** menu.
2. In the Device Configuration menu, select **Basic Functions > Additional Config. > Configuration**.



3. Scroll through the list until you reach the parameter, **SCAN LIST REG. 1**.



The parameters SCAN LIST REG. 1 through 16 correspond to Positions 1 through 16 in the Data Map.

For your reference, the Data Map is configured as follows when the measuring device leaves the factory:

| Parameter in Additional Settings related register = position in the Data Map | | | Value Configuration When Delivered (an input or output value is assigned to the position in question) | |
|---|----------|-------------------------|--|--------------------|
| Parameter | Register | Position in Data Map | Value = Register for | Input/Output Value |
| SCAN LIST REG. 1 | 5001 | Row 1 | 2007 = Mass flow | Input values |
| SCAN LIST REG. 2 | 5002 | Row 2 | 2009 = Volume flow | |
| SCAN LIST REG. 3 | 5003 | Row 3 | — | |
| SCAN LIST REG. 4 | 5004 | Row 4 | — | |
| SCAN LIST REG. 5 | 5005 | Row 5 | — | |
| SCAN LIST REG. 6 | 5006 | Row 6 | — | |
| SCAN LIST REG. 7 | 5007 | Row 7 | 2610 = Totalizer 1 | |
| SCAN LIST REG. 8 | 5008 | Row 8 | 2810 = Totalizer 2 | |
| SCAN LIST REG. 9 | 5009 | Row 9 | 3010 = Totalizer 3 | |
| SCAN LIST REG. 10 | 5010 | Row 10 | 6859 = Actual system condition | |
| SCAN LIST REG. 11 | 5011 | Row 11 | 2608 = Reset totalizer 1 | Output values |
| SCAN LIST REG. 12 | 5012 | Row 12 | 2808 = Reset totalizer 2 | |
| SCAN LIST REG. 13 | 5013 | Row 13 | 3006 = Reset totalizer 3 | |
| SCAN LIST REG. 14 | 5015 | Row 14 | 0 = — | |
| SCAN LIST REG. 15 | 5016 | Row 15 | 0 = — | |
| SCAN LIST REG. 16 | 5017 | Row 16 | 0 = — | |

The mass flow is displayed in the first row (Position 1) in the Data Map. This input value is the first value to be sent to the higher-order controller via EtherNet/IP data transmission.

| Pos. | Description | Register | Value | Description | Data Type | Description | |
|------|-------------|----------|-----------|-------------|-------------|-------------|------|
| 1 | Massflow | 2007 | 3547.8340 | | Input Float | Massflow | Edit |

- If you want to change the Data Map, you can configure it by entering the Register and Value. For more information, see [Additional Resources](#) on page 47.

Device Configuration

Select **Device Config** to perform the following tasks:

- Configure the parameters of the measuring device
- Show any system or process errors on the display
- Provide direct access to individual parameters of the measuring device

Firmware Update

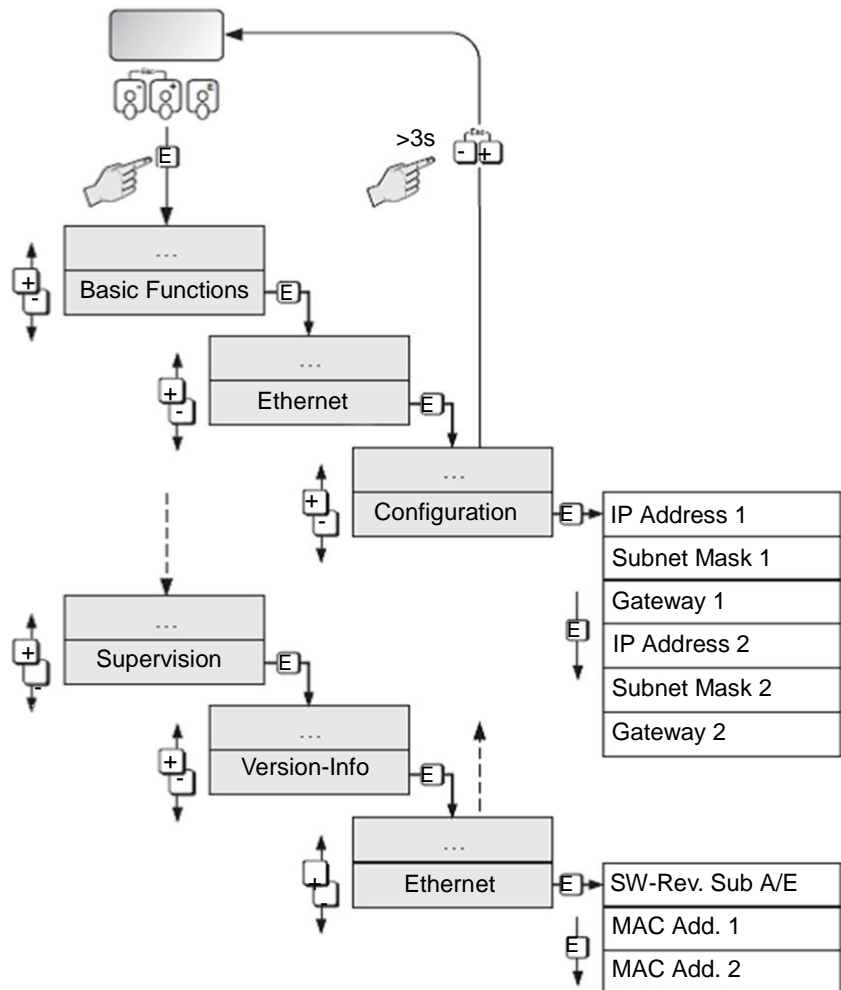
Select **Firmware Update** to update the firmware for the Ethernet module. The latest firmware file can be obtained at www.endress.com.

IMPORTANT

The device software (amplifier, I/O module) is updated through the FXA193 service interface using the Flow Device FXA 193/291 DTM and the FieldCare plant asset management tool.

Appendix

View the IP Configuration Using the Promag 53 Local Display



Notes:

Additional Resources

| Resource | Description |
|--|--|
| EtherNet/IP Field Instruments | |
| Proline Promag 50W, 53W Technical Information, publication T1046D/06/en | Specifications and details of the Promag 53E flowmeter |
| Proline Promag 53 Operating Instructions (Proline Promag 53 MODBUS RS485) publication BA117D | How to install, wire, configure, and operate a Promag 53 flowmeter |
| http://www.products.endress.com/ethernet-ip-eds | Download EDS and AOP files for field instrument |
| http://www.products.endress.com/flow | Information about Endress+Hauser flowmeters |
| Control System Components | |
| ControlLogix Controllers Installation Instructions, publication 1756-IN101 | How to install and configure a ControlLogix controller. |
| ControlLogix Controllers User Manual, publication 1756-UM001 | How to configure, operate, and maintain a ControlLogix controller. |
| ControlLogix Ethernet/IP Modules 1756-IN612B-EN-P | Installation Instructions, ControlLogix EtherNet/IP Communication Module |
| Operator Components | |
| FactoryTalk View Site Edition User's Guide, publication VIEWSE-UM006 | How to design, develop, and deploy FactoryTalk View SE applications |
| Faceplates, Add-On Instructions, project files, etc. http://rockwellautomation.com/knowledge base (Login required. Please contact your sales representative.) | Download AOs, Faceplates and Global Object graphics, and project files |
| Process Control Information | |
| Integrated Architecture for Process Control System Recommendations Manual, publication PROCES-RM001 | Process system recommendations that organize Rockwell Automation products functionally as system elements, which can then be applied in proven, scalable configurations for continuous and batch control |
| http://www.rockwellautomation.com/process | Information about Rockwell Automation process control and Integration Documents |
| http://literature.rockwellautomation.com | Available Rockwell Automation publications, including Integration Documents |
| http://www.endress.com | Information about Endress+Hauser |
| http://www.endress.com/rockwell | Information about the partnership between Rockwell Automation and Endress+Hauser and the Integration Documents |

Rockwell Automation Support

Rockwell Automation provides technical information on the Web to assist you in using its products. At <http://support.rockwellautomation.com>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <http://support.rockwellautomation.com>.

Endress+Hauser Support

Please refer to your local Endress+Hauser Sales Center for precise information regarding the service support available in your area or visit <http://www.endress.com>.

Installation Assistance

If you experience a problem within the first 24 hours of installation, please review the information that's contained in this manual. You can also contact a special Customer Support number for initial help in getting your product up and running.

| | |
|-----------------------|--|
| United States | 1.440.646.3434 Monday – Friday, 8 a.m. – 5 p.m. EST |
| Outside United States | Please contact your local Rockwell Automation representative for any technical support issues. |

New Product Satisfaction Return

Rockwell Automation tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

| | |
|-----------------------|--|
| United States | Contact your distributor. You must provide a Customer Support case number (call the phone number above to obtain one) to your distributor in order to complete the return process. |
| Outside United States | Please contact your local Rockwell Automation representative for the return procedure. |

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