LUVIT Resource Centre 1.4 Administrator Manual





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1 Administrator Introduction

1.1 Administration - main structure

To understand LUVIT Resource Centre (LRC) from an administration point of view, you need to be familiar with the terminologies of the system. You also need to be familiar with certain basic structures and workflows.

The following text and images will help you to understand how it works, and will be useful when working with any administrative feature in LRC.

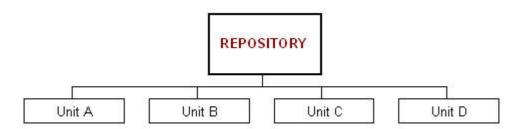
1.1.1 The Repository

The Repository is the heart of LRC. The Repository could be considered equivalent to the organization as a whole, e.g. "University X". You may as well consider the Repository as the highest level of LRC. It is from this point the Repository Administrator starts creating sub units of the Repository and then adding the first users and course objects to the system. No matter in what unit you place a course object or user, they will always be visible in the Repository to a Repository Administrator.

It is possible to work with more than one Repository. Then the created Repositories will be totally separate from each other in terms of the information handling.

1.1.2 Units

To start working in LUVIT Resource Centre you need to create at least one unit. The number of units that need to be created depends on the criteria on which the division is based and needs to be decided through the implementation phase. One of the ideas of units is to divide the responsibility between different parts of the organization. Each unit will have its own Unit Administrator. All units are placed on one and the same lower level below the Repository, as shown in the model below:



The units defined may be a replication of the organizational structure, e.g. faculties or departments, but this is not necessary. It might be more appropriate to arrange LRC into a unit structure that corresponds to other needs, e.g. the existing educational organization, professions or occupations, the number of administrators working in the system and so on.

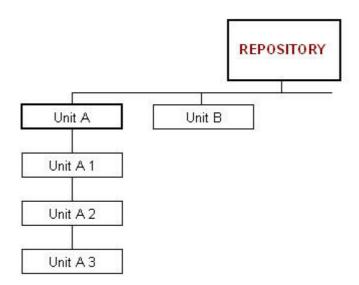
There are no restrictions regarding the amount of units that can be created. But it is advisable to keep it simple to begin with. The system is flexible and you may add, delete or rearrange the unit system later. A rearrangement of the unit structure will not necessarily affect the user interface. Building and changing the unit structure is solely an administration feature at Repository Administrator level.

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The unit structure is not truly hierarchical. All units are part of the information in the Repository. On the other hand it is possible to give the structure a *practical* hierarchy through the authority system and the user handling.

In the model below, an administrator in Unit A can give the rights to a new administrator in Unit A1 to administrate a limited number of persons and courses, which in fact is a subset of Unit A - and so on. When the administrator of Unit A1 logs in he/she will *only* have access to the persons and courses linked to this unit from the Repository.



Once the organizational structure of LRC has been set (at least for the moment), it is time to fill the system with users and courses.

1.1.3 Users

The next concept to be defined is User. Each individual registered in LRC is a user of the system. This means that whether you are a guest, student, teacher, administrator etc. you are called a user of LRC.

1.1.4 Roles

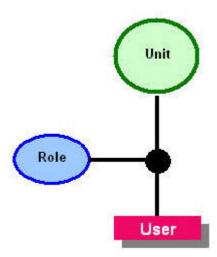
Each User has a specific role. LRC is delivered with five standard roles:

- Unit Administrator
- Educator
- Content Provider
- Learner
- Guest

The association with a role decides what functionalities in the system the user will have access to. As a Repository Administrator you are free to define new LRC Roles, appropriate to the needs of your organization, and link them with appropriate permissions. The type of permission granted will determine whether the user gets access to more or fewer of the main and sub menus in LRC. Normally, only the Unit administrators will get access to the LRC administration part. Students and Teachers don't need the URL-address to this part of LRC. They only need the access to the portal, to reach their courses.



Note: A user may be part of many units and have a specific role in each unit. You may for example be an administrator in one unit, but a student or teacher in another.



1.1.5 User Groups

A User Group is used by the administrators of LRC to make administration easier. The individual learner or teacher will not see or use this facility at all - it is solely a tool to help in the everyday work of the administrator. Instead of linking e.g. user by user to a new unit, an entire group of users may be connected at the same time. It is up to the administrators to decide how a user group is defined. It might e.g. be a group for new employees, a certain profession or some other relevant grouping that is often used. The user group feature will also make the registration of larger groups of users to course sessions easier.

1.1.6 Course Objects

A course registered in LRC may be a LUVIT Education Centre Course, a course produced by another content provider, a classroom based course, a seminar, a conference etc. The online courses have to be imported to LRC, while non online courses are "created" from inside LRC. The courses that the administrator sees and organizes in LRC are course objects. This means that they should be regarded as "Potential active courses". These course objects so far have no course participants, no educators, no responsible course administrator and no start and end dates. They are only shells of information.

1.1.7 Course Sessions

When the decision is made to make one or more Course Session(s) of a course object, the LRC Administrator activates a course object in a unit, within which he/she is administrator, then connects users to this course session.

These users – course administrators, students and educators, in this course session, will now see the course session from the portal in the menu *Personal / My Courses*. To start studying/teaching, the student/educator just clicks on the underlined title of the course and will then be passed to the LUVIT Education Centre environment where the course will take place. If the course session is an non online course he/she gets further information by clicking on an information icon, and if there is a www-link added to the course session, the course name will be a link, taking the user to a web page, opened in a new window.

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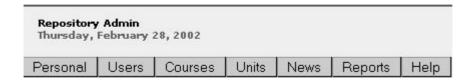


1.1.8 Course Catalogues

From an Administrator perspective, a Course Catalogue is used to show available courses to users in the portal. When the administrator links a course to a course catalogue, all users in the system, who belong to the unit to which the course catalogue is linked, will see these courses in the menu, *Course Catalogue / Courses*. The user can get information here about the course object and/or register her/himself to a course session, if there are any currently available and if the administrator creating the course session has opened up the Self-Registration option for the course session.

1.2 Administrator menu

The main and sub menus in the Administrator window contain the following alternatives **when everything is visible**, i.e. for the Repository Administrator.



Personal Preferences Headings Logout	In Preferences you may change <i>Password</i> and <i>System Language</i> . In Headings , the administrator can select which columns should be displayed in some administrative modules, such as Edit Users and Edit Courses. Log Out when you are finished with your work.
Users Authority Enroll users Edit Users	In Authority, Roles are created, edited and linked to submenus. In Enroll users, you enter the section where Users are registered to Course sessions. In Edit Users you create, edit and link Users to user groups. You also recommend course objects to users.
Courses Course Settings Course Sessions Edit Courses Assembly Tool	In Course Settings, Course Types and Course Categories are created and edited. In Course Sessions you edit already created Course sessions, change role of and remove assigned users. In Edit Courses, you create, edit and link Courses to other objects. In Assembly Tool you create LUVIT Education Centre Course Objects.

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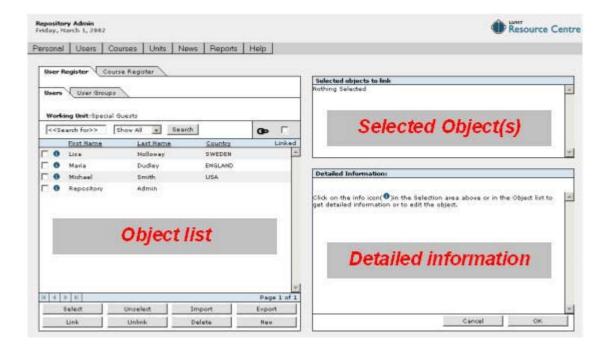


Units Edit Units	In Edit Units, the Repository administrator creates, edits, and links Units to other objects.
News Edit News Show News	In Edit News , <i>Standard News</i> and <i>News Alerts</i> are created and edited. In Show News , all News are previewed.
Reports Show Reports	In Show Reports you choose between various database reports.
Help Help About	In Help , you get to the LUVIT online manual.

1.3 Administrator Main Window in Edit Users, Edit Courses and Edit Units

The Administration window found in *Edit Users*, *Edit Courses* and *Edit Units* is the most complex part of LUVIT Resource Centre.

The main structure of the display consists of three frames and is shown and described below:



The Object list shows all objects in the selected unit that can be displayed according to the search criteria you have entered (e.g. all participants, all courses etc.) The Object list shows

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30 objects at a time, with the help of the scroll down list. If the number of objects exceeds 30, use the arrows placed in the light blue banner, below the list, to see more objects:

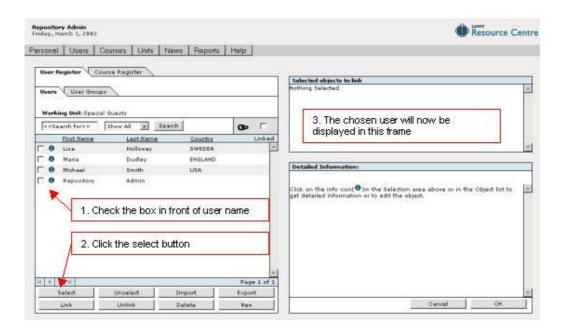


When you check a box (or boxes) beside an object in the object list and click on "Select" below the list, it will be displayed in the **Selected objects list** in the upper right frame.

Instead of checking a box you can click the ①-icon beside an object. Then you instantly get more information about that object in the **Detailed Information** frame.

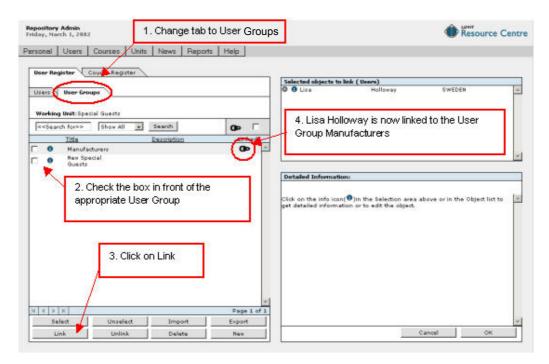
1.3.1 Linking principles

Linking between two objects is done in the same manner, whatever objects you might want to link. In the following example we are going to link a user to a user group. Please see the steps in the picture:



Now change from the **Users** tab to **User Groups** tab. Choose a User Group from the list by checking the box in front of it. Click on the "Link" button and it's finished. The () symbol shows that there is a direct link between an object in the object list and the previously selected object.





Note: It doesn't matter if you e.g. link a user to a user group or reverse.

1.3.2 Show linked objects only

To get a clear overview of linked objects, you simply check the box beside the chain icon () and a list of only those who are linked to the item in the "Selected objects to link" will show up in the list. In the example below, you can see which persons are linked to the user group "New Employees". All other users that belong to Repository 7are hidden.

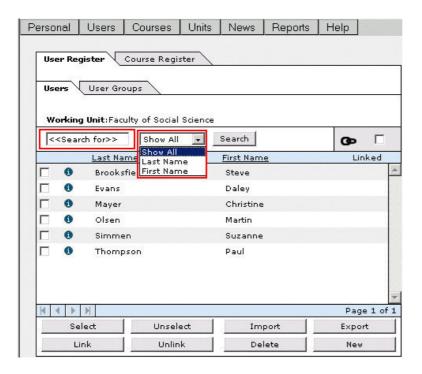


1.3.3 Search in object list

When the number of objects in the object list grows you may need to search for a specific object. The search function has the same structure no matter what you are looking for. It may be a course object, the last name of a person, a course catalogue, a specific user group, when an object was registered and so on.



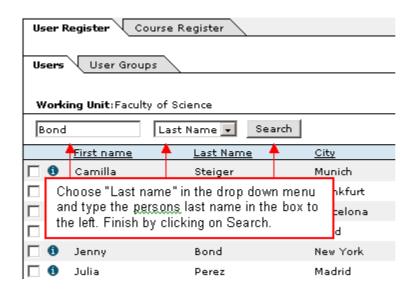
In the example below you will see an object list of registered users in a unit.



The default setting for searching is "Show all".

To search for a specific object, start by choosing one of the searchable items in the drop-down menu. In this case you can choose to search by "Last Name" and "First Name". Note: The items to search for are restricted to the visible headings chosen, which in this case are "Last Name" and "First Name". (How to rearrange the headings in the object lists – see chapter 13.2 – Headings .

Then type the word/name you are looking for in the left hand box, which is <<Search for>> by default. The result of a search for last name *Bond* is shown below:





2 Basic Structure

2.1 Define Units

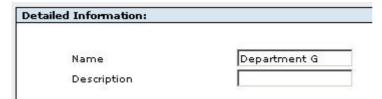
Normally, only the Repository Administrator has access to define, change or delete units. To define a new unit, go to *Units / Edit Units* and select Repository.



Then click on ______ button below the object list.

Fill in the fields in the Detailed Information frame:

- 1. Name (required)
- 2. A description of the unit you are creating (optional)



Click the "OK" button below Detailed Information to finish.

You can now see the new unit in the object list on the left side of the screen.

2.2 Standard LRC Roles and Permissions

2.2.1 The Standard Roles

LUVIT Resource Centre is delivered with seven Standard Roles. These roles are:

Name	Description	
Learner	Learner (Student)	
Educator	Educator (Teacher)	
Content Developer	Creator of Courses	
Unit Administrator	Administrator in an LRC unit	
Guest	Guest (registered or self-registered)	
Repository Administrator	Main administrator of entire Repository	
System Administrator	Main administrator with access to System Administration Tool, as well as repository administrator in master repository	



The roles in LRC are administrative roles, and usually have no connection to the role a user have when he/she is inside an **LEC Course session**. The role that a user shall be given in a specific LEC course session is set when the Unit administrator registers/enrolls the user to the course session. Then this person can be given any of the LEC roles:

- Course Administrator
- Educator
- Learner
- Guest

New roles may be created in addition to the standard roles supplied with LRC (see 2.3.1.).

2.2.2 Roles and Permissions

Learners, Educators, Course Administrators and Guests normally only log in to the **LRC Portal**. This means that they normally do not have access to the LRC administration part (in some organizations though, for instance educators are allowed to enroll students – then this can be made possible – see chapter 2.3 Edit Roles). In the portal though, they will have access to the following menus:

Personal / My courses
Personal / Course History
Personal / CV
Personal / Preferences
Course Catalogue / Courses
Course Catalogue / Free Courses
News / LRC News
Log out

For more information about the portal, please consult the LRC User Manual.

Unit Administrators and Content Developers must have authority to see and use some of the menus in **LRC administration**. The Repository Administrator has access to everything in the menus except enrolling users and editing course sessions. Below is a scheme of the menus and sub menus these three roles can normally access when they are registered.

Content Developer	Personal / Preferences Personal / Log out Courses / Assembly Tool Help / Help
Unit Administrator	Personal / Preferences Personal / Headings Personal / Log out Users / Enroll Users Users / Edit Users Courses / Course Settings Courses / Course Sessions Courses / Edit Courses News / Edit News News / Show News Reports / Show Reports Help / Help



Repository
Administrator

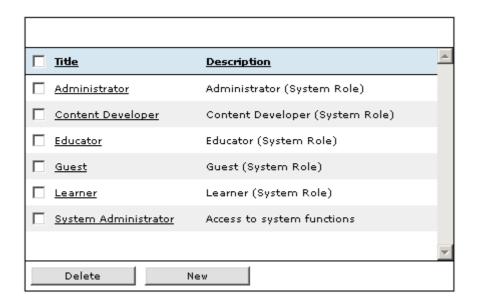
Personal / Preferences
Personal / Log out
Users / Authority
Users / Edit Users
Courses / Course Settings
Courses / Edit Courses
Courses / Assembly Tool
Units / Edit Units
News / Edit News
News / Show News
Reports / Show Reports
Help / Help

2.3 Edit LRC Roles and Permissions

Normally, only the Repository Administrator has authority to define, change and delete roles. If you are responsible for those actions go to the sub menu *Authority* in the Users menu.



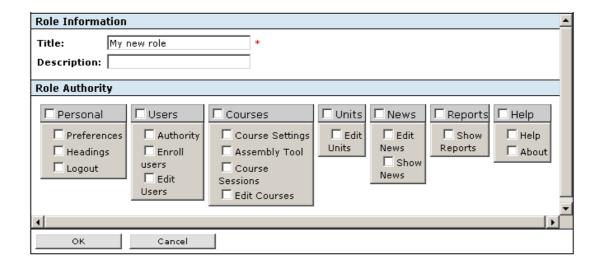
Below is the list of six standard roles (called System Roles) which are set as default when the system is delivered. You cannot edit or delete the system roles, but it is easy to create new ones with links to suitable permissions.





2.3.1 Create a new LRC Role

Start by clicking on the **New** button below the list of existing roles (see above). Now a new window opens up.



Type the name of your new role in the **Title** field. Fill in a **Description** if desired.

Choose which of the submenus are going to be visible to the users associated with this role. When you check a submenu box, the main menu will automatically be checked as well.

Finish by clicking the OK button on the lower left side of the screen. You will then return to the list of LRC Roles, which is updated with the new role.

2.3.2 Edit Roles

If you want to edit something in a role (name, permissions), click on the title of the role in the list of roles. Then continue with editing as described in the section above.



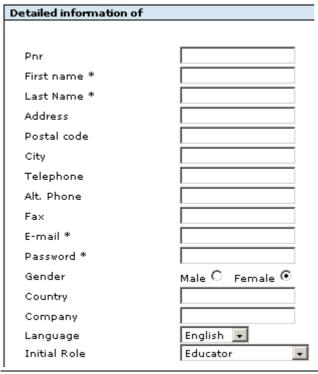
3 User Administration

3.1 Register Users manually

You register new users from the menu *Users / Edit Users*. Choose from within which unit you want to work, or the repository if you would like to assign the users to a unit at a later stage. The tabs *User Register* and *Users* have to be marked white. See below.



Click on the "New" button below the object list. The form below should now be visible at the right hand side of the screen, in the Detailed Information window:





You must fill in First Name, Last Name, E-mail and Password (fields marked with *).

Chosen **Language** will be the default system language when the new user logs in to the system. He/she is of course able to change this.

Do not forget to choose the correct **Initial Role** from the drop-down menu. In this example the new user will be registered as an Educator and he/she will get this role in the unit in which you are currently working as administrator, in this case; *Special Guests* (see **"Working Unit:"** in the upper picture). The user will also be registered with a Guest role in Repository by default.

To edit the role of a user in a unit - see 3.5.

To link a person to another unit, see chapter 3.4.

Note! The fields you fill in can be used to search for a person or groups of persons that are registered according to specific criteria. It is of course possible to use for example the Country field for something else, such as the name of the department.

3.1.1 Automatic mail to the registered user of the system

Messages regarding registration to LRC will not be sent. Messages will only be sent when a learner are registered to a course session.

3.2 Importing Users from text file

With the user import facility it is possible to register more than one person to the LRC system at a time. To do this you need to have a text file containing certain information.

3.2.1 The Text file

The **minimum** of information in the text file is:

First Name

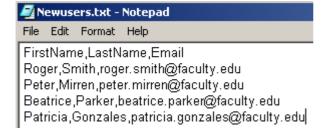
Last Name

E-mail address

The first row in the text file should contain the names of the columns and be comma separated:

firstname, lastname, email

A correct text file looks like this:





The **maximum** information in the text file is:

Pnr

First Name

Last Name

Address

Postal Code

City

Phone

Fax

E-mail

Gender

Company

Alt. Phone

Country

Language ID

Use the categories in bold text above as a minimum, and then add others as required.

The first row in the text file should contain the names of the columns and be comma separated:

pnr,firstname,lastname,address,postalcode,city,phone,fax,email,gender,company,altphone,country,languageid

Note!

- Make sure that there are no empty lines after the last row.
- If Gender is left out it will be set to female.
- The gender codes are: Female = 0, Male = 1
- If Language ID is left out it will be set to English
- If Language ID is used, please use the following numbers according to chosen language:

English	1
Swedish	2
Lithuanian	3
Norwegian	4
Spanish	5
German	6
Danish	7
French	8
Finnish	9
Chinese	10
Portuguese	11
Italian	12
Greek	13
Turkish	14

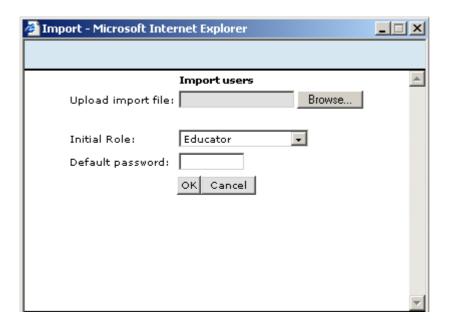


- The Language ID defines the language of LRC when the user enters the system for the first time. Then he/she is of course able to change it him/herself.
- For detailed information regarding the status of languages in LUVIT please contact LUVIT AB.

3.2.2 Importing the Text file

Go to the menu Users /Edit Users and choose unit.

Click the button *Import* below the Object list and the window below will show up:



Browse your computer or a server to find the text file.

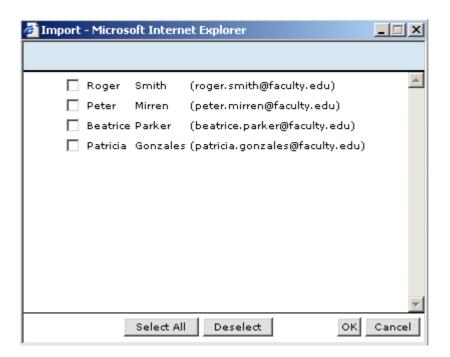
Define which initial role the imported users are going to be assigned in the LRC administration. If some of the imported users are going to have another role, it is easy to change afterwards. An alternative is to divide the lists in two or more.

Define a password. (All the imported users will get the same password).

Click the OK button.

If the text file was correctly configured, a list of the users shows up:





If the list of users is correct, click the Select All button and then OK.

Alternatively, you may check the boxes individually and the click OK.

If one or more users should not be imported, uncheck the box(es) beside the user(s) and click on the *OK* button.

The Deselect button unchecks all boxes that are checked.

If a user that you try to import already exists in the system, you will get a warning:



Please continue as described above. This warning is for information only.



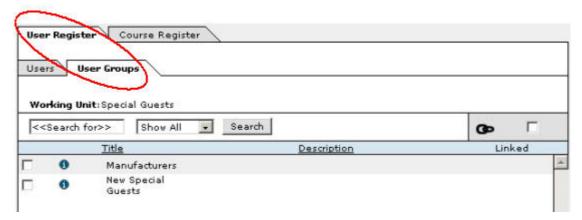
3.3 User Groups

3.3.1 The purpose of User Groups

Using User Groups help you as an administrator to link groups of users to other objects, such as Course objects, Course Catalogues, Units and so on. This will simplify a lot of operations as the number of users and courses grows. This facility is solely an administrator tool in the everyday work. It will also be a great help when you need to register a large number of users to one or many course sessions at the same time. So it's a good idea to plan which User Groups are needed and it is of course possible to change the User Group organization whenever you want.

3.3.2 Define User Groups

You find **User Group** handling in the *Users* menu. Start by choosing which Unit you want to work in, from the sub menu *Edit Users*. Click on the tabs *User Register* and *User Groups* as shown below:



To create and define a new **User Group**, click on the "New" button, below the object list.

Fill in the form displayed in the Detailed Information window, in the right lower frame.

etailed Information:	
Title *	
Description	

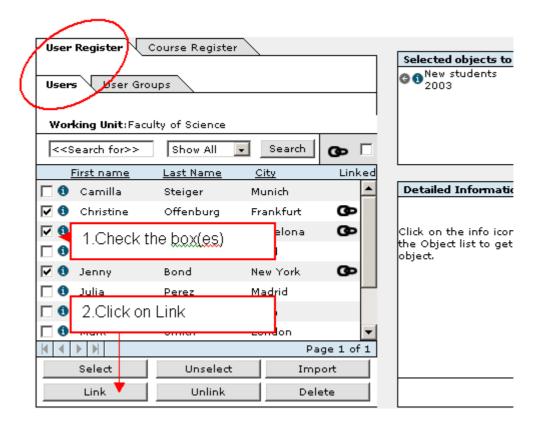
You **must** enter a title for the new User Group. A description of the new User Group is optional but recommended. Click the "OK" button below the Detailed Information window. The new User Group will now be placed in the Unit from which you are working and you can see it in the User Group Object list.



3.4 Link Users to User Groups

Go to the submenu *Edit Users* in the *Users* menu and choose the Unit you want to work in. Then go through the following steps:

- 1. Click on the tabs *User Register* and then *User Groups*. Now check the box in front of the User Group you want to fill with Users, and click the "Select" button below the Object list frame.
- 2. The selected User Group, "New students 2003", is now visible in the *Selected Objects to link*-list in the upper right frame. Now, change sub tabs from *User Groups* to *Users*, and a list of users will appear in the object list on the left side of the screen. Check the box(es) in front of the user(s) you want to link to the User Group. Finish by clicking the "Link" button below the object list.



In this example, Jenny Bond and two more persons are now linked to the User Group *New students 2003*. This is confirmed by the chain symbols below the header Linked in the object list beside these persons.

3.5 Link Users and User Groups to Units

Go to the menu *Units / Edit units* and choose *Repository*. Click on the tab *User Register* and then click the sub tab *Users* or *User Groups*.

Check the box beside the User or User Group that you want to link to a Unit. Click on the Select button. Now you will find the selected Users/User Groups in the upper right window Selected objects to link.



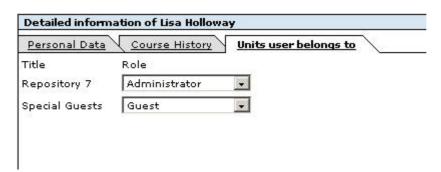
Now change the active sub tab *Users* to *Units* by clicking on it. Choose the Unit to which the selected Users / User groups is to be linked by checking the boxes beside them.

Finish by clicking on the Link button.

3.6 Edit the Role of a User in Units

Any time you need to get an overview of, or edit the role specifications of a User, just click on the **1**-icon in front of that person. Then click the third tab "*Units user belongs to*" in the detailed personal information window. Each unit the person is attached to has its own drop-down menu for role specification.

Change the unit role by choosing the preferred role in the drop-down menu beside each unit.



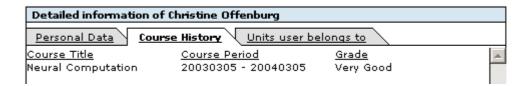
To associate a new registered person with an initial unit, see chapter 3.1

To link a person to an additional unit, see chapter 3.5

3.7 Course History update in LRC Administration

When an Educator or Course Administrator has graded a student on a course session (entire course), the title of the course, the course period and the grading will be visible even to Administrators in LRC.

Whenever you click on the ①-icon beside a user you access all kinds of information about this user. The second tab Course History shows the result for all courses the user has been through in this LRC as long as he/she is graded by the Educator:





4 Course Administration

4.1 Getting started – Create a Course "shell"

The first step before you can start any administration and content structuring of courses is to create a course "shell". To do this you must have the authorization to use the **Assembly tool**. Assembly tool is placed in the bottom of the menu *Courses* inside LRC administration.



When you open up Assembly Tool you will (probably) see a list of courses that you or someone else has created.

If you are going to create a new course shell, click on the button above the list of courses.

Create Course

You are now asked to identify yourself with your e-mail address and password:



When you click the *Log in* button you will find yourself in the **LUVIT Course Wizard**.

Just follow the wizard steps until you are finished. After the last step the course will appear in front of you and the new course shell will be included in the list of courses next time you enter the Assembly Tool.

When you want to continue working with your course, just click on the title and it will open up after you have identified yourself. This means that you can only access courses that you have created yourself and no one else can access yours.

If you are going to develop a course together with someone else, you simply register this person from the menu *Administrate / Participants / New* in the Assembly Tool.



As you might have already concluded, Assembly Tool looks very similar to the LUVIT Education Centre. This means that if you are going to use Assembly Tool in a more advanced way, you should go to the LUVIT Education Centre manual 3.7 for information on how to upload files, manage the navigation tree, develop tests and so on.

When you have finished creating the course in Assembly Tool, you have to export it from there to be able to import it to LRC administration. When the course object is imported to LRC you can continue to create course *sessions* for this course object.

4.1.1 Practical considerations and tips regarding creation of courses in LUVIT

Let us say that you as an Administrator of LRC know a group of teachers or other content developers who need a course shell to upload their content to.

The easiest way of getting this practically organized is this:

- 1. Create an empty course shell in AT yourself
- 2. **Export** it to your PC or a server
- 3. Go to LRC administration and **import** the zip-file you previously exported (see 4.4).
- 4. Give it a proper name and activate a course session (see chapter 5).
- 5. Register the person who is to be responsible for this course as a *Course Session Manager*.
- 6. Now this person will find her/his new course in the Portal / My Courses (and no one else will see it) and continue to upload files etc.

This means that when a teacher is going to create a new course he/she does not need to go inside Assembly Tool at all. And you as an administrator simply import the same "empty" zip-file each time anyone needs an empty course to work with.

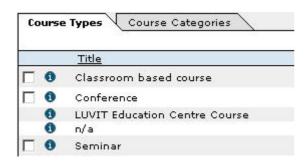
4.2 Course Definitions

4.2.1 Course Types

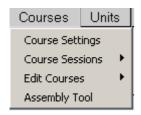
All courses may be registered according to what type of course they are. This will help you to make a clear distinction between different online courses and between online courses and classroom based courses and so on. There is no restriction as to how to classify a type. The only standard types delivered with the system are *LUVIT Education Centre (LEC)* courses and *n/a*.

To get a short description of a specific type, click on the **1**-icon. You are free to add new course types whenever you want. The course types will be used in the whole LRC, in whatever unit you are working.

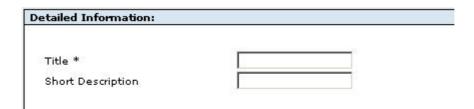




To create a new course type, first go to Courses / Course Settings in the menu:



Click on the "New" button below the object list. Fill in Title and a short description in the form on the right of the screen. Short Description is optional.



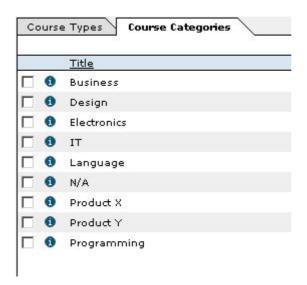
If you want to make changes later on, either check the box in front of the course type and click on the "Edit" button below the object list, or just click on the ①-icon next to the course type and you will be passed to the same Detailed Information form as when creating a new course type.

Check the box in front of the type you want to delete and click the "Delete" button below the object list.

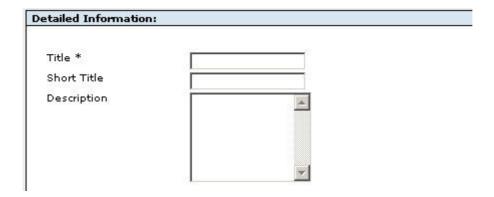
4.2.2 Course Categories

All courses may be registered according to the category they belong to. Below is an example of what it can look like when the **category is set by subjects**. You are free to delete them or replace them with categories appropriate to your organization.





To create a new category, click on the "New" button below the object list. Then fill in the form on the right hand side of the screen.



You must fill in Title. Short Title and Description are optional.

If you need to edit a course category, just click on the **1**-icon and edit the information inside the form. Alternatively, check the box in front of the Category you want to edit and click on the "Edit" button. You will be passed to the same Detailed Information form as when creating a new course type.

Check the box in front of the category you want to delete and click on the "Delete" button below the Object list.

4.2.3 Course Levels

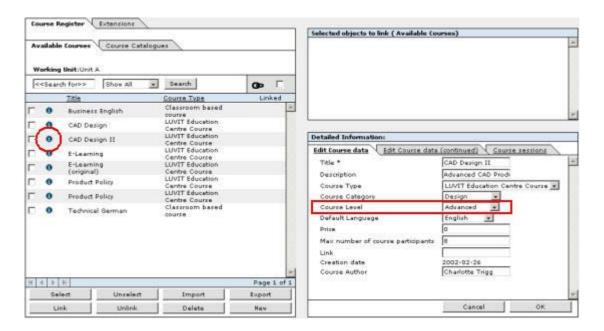
Determining the level of a course is a qualitative action from the author's point of view. This grading will help potential students choose the right course according to her/his present knowledge. The system allows you to choose from six alternatives:



- Beginner
- Intermediate
- Advanced
- Expert
- Introduction
- N/A

Course levels are fixed alternatives to choose from when creating a course in Assembly Tool. Therefore you are not able to change these alternatives.

You set the level of a course when creating it - or amending it afterwards. Go to the Menu Courses / Edit Courses. Choose the unit you want to work in and then click on the tabs Course Register / Available Courses. Click on the 1-icon and go to the first tab Edit Course data. Choose from the drop-down menu at "Course Level".



4.3 Course Catalogues

4.3.1 The Use of Course Catalogues

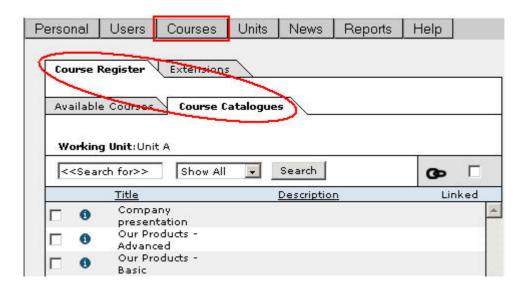
From an administrator perspective, the Course Catalogue is used to show available courses to the users in the portal. When the administrator links a course object to a Course Catalogue, all users of the system who belong to the unit to which the Course Catalogue is linked, will get access to this course from the menu *Course Catalogue / Courses* in the LRC **Portal**. From here, the user can get information about the course object and/or register her/himself to a course session (if there are any currently available).

Note: As an administrator you may work with as many Course Catalogues you think are suitable for the administrative work. No matter how many Course Catalogues you create, the user will only see **one** *Course Catalogue* in her/his menu. That Catalogue is a list of courses corresponding to the sum of all course objects you have linked to different Course Catalogues **and** then linked to the same unit.

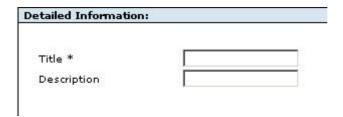


4.3.2 Create a new Course Catalogue

You create and define a new Course Catalogue by opening up the submenu *Edit Courses* in the *Courses* menu and choosing which unit to work in. Click on the tab *Course Register* and then *Course Catalogues*, as shown in the picture below. You now see a list of all course catalogues in the selected unit.



Click on the "New" button below the object list. Fill in the required information in the form on the right hand side of the screen, in the Detailed Information frame.



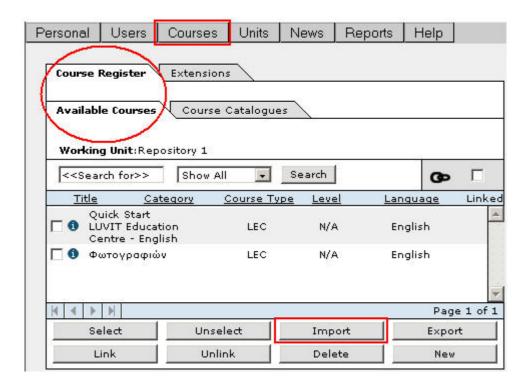
You **must** fill in Title, but Description is optional. The new catalogue will be connected to the unit in which you are currently working.

For how to self-register to a course in the Course catalogue as a user, please see the **LRC User Manual.**

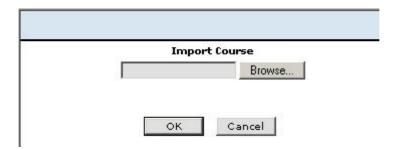
4.4 Import of LUVIT course objects

Importing a LUVIT Course means that you import a zipped LEC course object from your personal computer or from a server. Start by opening the submenu *Edit Courses* in the *Courses* menu. Choose the unit to which you want to import the course. Click on the tabs *Course Register* and then *Available Courses*.



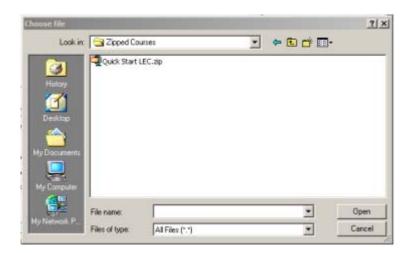


Click on the "Import" button below the object list. A new window will appear, asking you to browse your personal computer or server for the zipped course object you want to import.



Click on the "Browse..." button and search for the zipped LEC course, and then click the "Open" button as shown in the picture below.





After that, the previous window will show up again. Click on the "OK" button.

In a couple of seconds you will get a message telling you that the "Import was successful". Click "OK" again and you can now see the imported course object in the Available Course Object list.

Working Unit: Repository 1



4.5 Exporting LUVIT Courses

LUVIT courses can be exported to zip-files from three different places.

- 1. From inside a LEC course through the Administrate menu
- 2. From Assembly Tool
- 3. From LRC administration

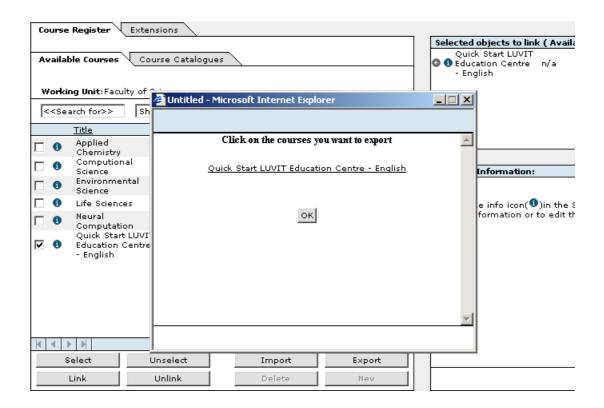
Note that only files that are published in the Navigation Tree will be exported.

4.5.1 Export of LUVIT Course objects from LRC

Exporting a LUVIT Course object from Resource Centre is very easy.

Open up a list of Available courses in the *Object list*. Check the box in front of the course you want to export. **First**, click on the *Select* button and **then** *Export*. A small window will show up and you are asked to click on the name of the course.





Follow the instructions below. Choose where on your computer or on which server the course should be saved.

LUVIT Resource Centre will automatically give the course a long arbitrary name. Change this to something more understandable before saving. When you are finished you will find the exported course as a zip-file on the spot where you saved it.

Note! When you export a course object from LRC administration, you export the original object, i.e. the same object you once imported. If you have created a course session for this object and made changes in the Navigation tree, you should consider whether it is this version of the course you want to export.

4.6 Import of other Online Courses

To import courses that are created in a system other than LUVIT, there has to be an appropriate parser installed on the server. If this is the case you simply use the same import facility as explained in the previous chapter. Just make sure that you choose the correct course type in the first import window that appears.

At the moment, there are no parsers available for LRC, only LEC, so what you have to do is to create an empty LEC course in LUVIT Assembly Tool, import the course in another format, AICC, IMS or NetG for instance, and then export the course in LEC format. The LEC course package can now be imported to LRC according to section 4.3 above.



4.7 Course Object Data

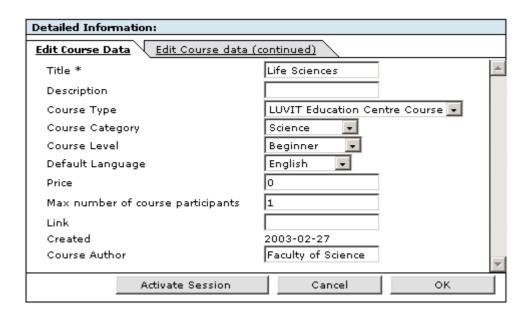
4.7.1 Introduction

When a course object is imported, general information filled in by the course author will be imported as well. This information will be displayed if you click on the ①-icon before the course title in the Course Object list. The information will be displayed in the Detailed Information window on the lower right hand side of the screen. Some of the information already filled can be edited.

Some of the information will also be displayed to users of LRC Portal when they ask for information about a course.

4.7.2 Edit Course Data

The first tab, *Edit Course Data*, contains the following information (already filled in or empty, depending on what was filled in by the Course Wizard when the course was first created)

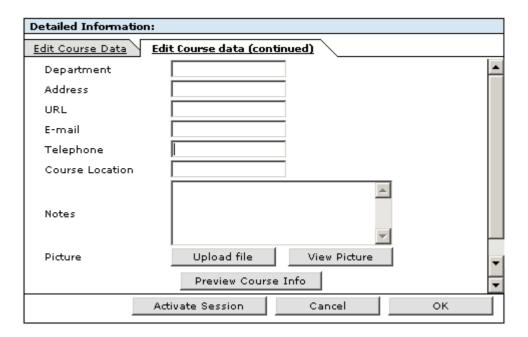


- Title: Must always be filled in.
- **Description**: Is optional
- Course Type: If the course is an LEC course, this setting cannot be changed.
- Course Category: Click on the dropdown menu and choose an available category from the list.
- Course Level: Click on the dropdown menu and choose an available level from the list.
- **Default Language**: Click on the drop-down list and choose an appropriate system language, which will be the default language when the students open a course session in LUVIT Education Centre.
- Price: Setting a price on a course object is optional. Only numbers are allowed.
- Max number of course participants: This is also optional as well and should be seen as a recommendation.
- Link: Optional information field for any www-link.
- **Creation Date**: This is the date showing when this course object was created and cannot be changed.
- Course Author: The author of the course. Can be edited.



4.7.3 Edit Course Data (continued)

The form continues with more optional fields if you click on the Edit Course data (continued) tab:



This form is especially used for non online courses, but may also be filled in for any course object. If you click on the **Preview** button you will see which of the information in the tabs Edit Course data and Edit Course data (continued) shows up for users when they, LRC Portal, click on the information symbol, **1**, for a course:



The information on the left hand side in the picture above is automatically brought here from **"Short course presentation"** in the course wizard #3 in Assembly Tool. Access it from Assembly Tool, menu *Administrate / Course / Edit*. This text was written when the course was created. If you want to edit this text, this must be done from Assembly Tool. Either turn



to AT and open the course from there, or export the course from LRC to AT, change the text and export it again.

The **Prerequisites** field can also be created in Assembly Tool, Course Wizard #3 and cannot be edited from inside LRC.

4.8 Link Course Objects to Units

Go to the menu *Units / Edit units* and choose *Repository*. Click on the tab *Course register* and then the sub tab *Available Courses*.

Check the box in front of the course object(s) and click on the *Select* button. Now you will find the Course object(s) in the upper right window "Selected objects to link".

Change the sub tab from Available Courses to Units.

Check the box in front of the Unit(s) you want to link the Course(s) to. Finally click on the *Link* button. Now you will see a link symbol to the right of the units to which the selected courses are linked.

For extended linking information, go to chapter 1.3.1



5 Create an LEC Course Session

5.1 Introduction

This is the step when you turn a *Course Object* into a *Course Session*. You can create as many course sessions as you need using one course object. Every single course session will be unique with respect to registered users, time limit and so on.

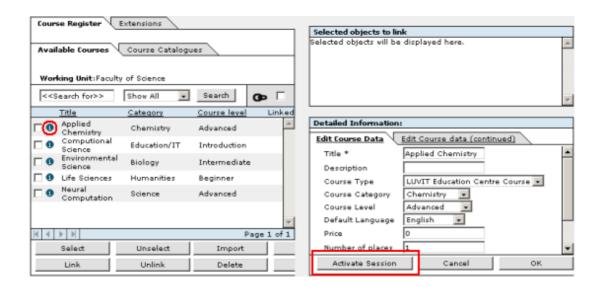
- You cannot create a course session from the Repository. You need to work inside a unit.
- Note that you cannot see any course sessions from inside the Repository. You need to be inside the unit where the course session was initially created.
- Furthermore, it is not possible to link a course session to another unit. It must be created inside a unit, and a course session can only be connected to one unit.

5.2 Activate a Course Session

When a LUVIT Education Centre Course is imported to LRC you will find it in the list of *Available Courses*. Go to the *Courses* menu and click on the sub menu *Edit Courses*. Choose a unit to work in.

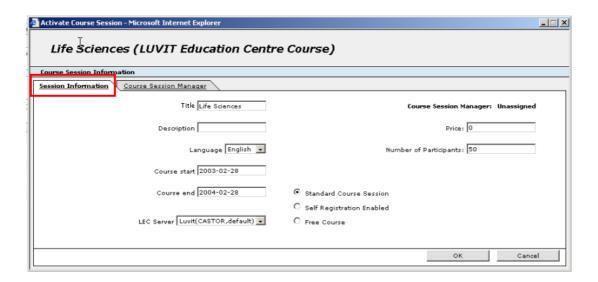
Then click on the ①-symbol to the left of the course object for which you want to create a Course Session. The detailed information for that course object will now be displayed in the Detailed Information window on the lower right hand side of the screen.

To activate a course session, click on the "Activate Session" button at the bottom of the Detailed Information frame (see below).



A new window will open up with the first tab, **Session Information** active:





Read, and edit if necessary, the information in the fields above.

Title means the name of the course session.

Description may be used to elucidate the content of the course.

Language: Choose what system language should be the default when a user logs in for the first time.

Course start: The date from which students will be able to log in.

Course end: The date from which students no longer have access to the course.

LEC Server: If your LRC is connected to more than one LEC server, you are able to choose on which server you want this Course session to be activated.

Price: Optional

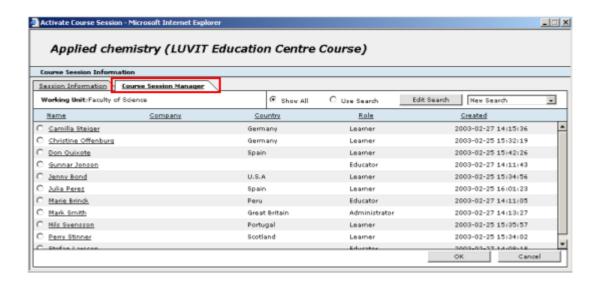
Number of Participants: Define the maximum number of students to be registered to this course session. This field must be filled in.

Type of Course:

- a) <u>Standard Course session</u> The student will see the course session as *Active* on *My Courses* page immediately after log in.
- b) <u>Self Registration Enabled</u> If the course object is placed in a course catalogue, the students will be able to register to this specific course session **if** the alternative *Self Registration Enabled* is used.
- c) <u>Free Course</u> means that the course session will be accessed from the login page through the *Free Courses* link as well as from inside the portal in the menu *Courses* / *Free Courses*.

Now switch to the second tab, Course Session Manager:





A course session has *one* manager. The manager has the same rights in the system as a course administrator. This is the place to choose that person. You can choose between any of the registered persons in the unit. Just click the radio button beside the name of that person and click OK.

You will now be taken automatically back to the Session Information window.

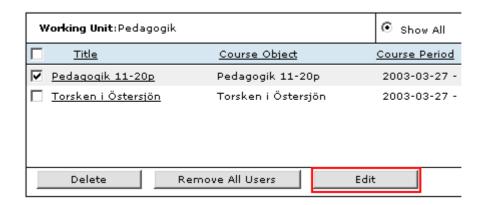
Press the OK button and wait until the course session is activated. This may take up to a minute depending on the size of the course content. When the activation is finished, the window will close down itself.

5.3 Edit a Course Session

To Edit a Course Session, please go to the menu *Courses / Course sessions* and choose unit. A window with a list of all course sessions in this unit will appear.

Click the link of a course session to get more details.

To Edit a course session with regard to participants and session information, check the box in front of the course title and then click the *Edit* button. More detailed information of what to edit is explained in chapter 5.2



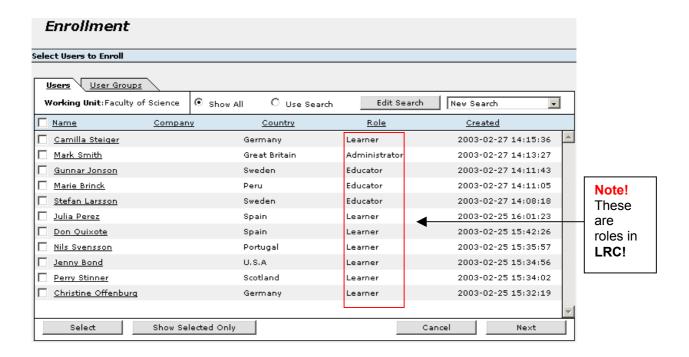


6 Enrolling Users on Course Sessions

6.1 Introduction

Go to the menu Users / Enroll Users, then select a unit to work in.

After a unit has been selected, a new window will appear:



Now you are able to choose which user(s) are going to be enrolled on the course session(s). You have four basic alternatives:

- a) Select one or several persons from the list, by checking the box(es) beside the name of the user(s)
- b) Use the Search function to find a specific user.
- c) Change from the tab *Users* to *User Groups*, to enroll a defined **Group of Users**
- d) Use the **Search** function to find a specific User Group.

Tip 1: Organize the list of users to choose from, by sorting them by either Name, Company, Country, Role or Created (i.e. date of registration in LRC)

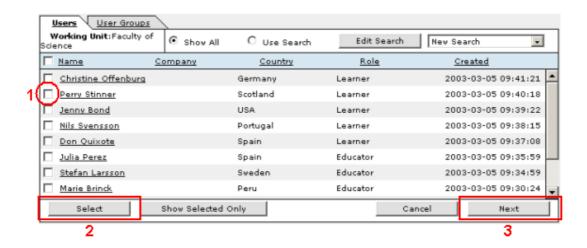
Tip 2: Click on the user's name to get more information about the user



6.2 Enroll a single user on a course session

Check the box in front of the user you want to enroll on a course session.

First click on the Select button below the list and then Next.



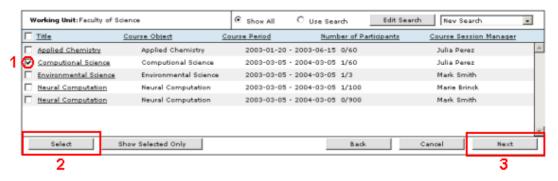
(Use the Show Selected Only button to get a list containing only those who are selected).

After clicking *Next*, a new window pops up, with all the available course sessions in this particular unit (see below).

Choose which course session(s) you want to enroll the chosen User(s) on. Do this by checking the box beside the course session you want to enroll the user on.

Click on the Select button.

Then click on the Next button.



If you cannot see the course session you are looking for, you can search for this session by clicking the radio button *Use Search*. Then either choose one of the saved Search settings from the dropdown menu or make a new search category by clicking on the *Edit Search* button and fill in the criteria for this new search category.

More info on searching in LRC – see chapter 6.5



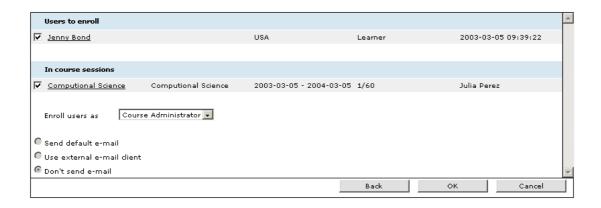
After having clicked on *Next*, the last window opens up. This is a **Confirmation window** where you are shown an overview of the actions you have ordered (see below).

If you are satisfied, please turn to the dropdown menu "Enroll users as", where you choose which **profile** the user is to have in the particular course session (Guest, Student, Educator or Course Administrator).

Finish at the mail section at the bottom of the screen and choose whether the Student will receive:

- a) a standard mail
- b) a mail edited in your local mail system
- c) no mail about this registration

More info on mail alternatives - see chapter 6.6



As soon as the OK button has been clicked, the user is enrolled on the course session and he/she will see this course as *Active* on the **My Courses** page in the **Portal** after login.

6.3 Enroll a User Group to a Course Session

The procedure for enrolling a group of users instead of single persons is more or less the same. When you have entered the Enrollment window, click on the right hand tab that says *User Groups*, then follow the same instructions as for enrolling individual users (see chapter 6.2).

Note! Before you are able to use this function you have to create at least one User Group in LRC and link users to this group. Chapter 3.2 describes how you perform this operation.



6.4 How is a Course Session displayed to the user?

In the **portal** menu Personal / My Courses, the course will now be displayed as an *Active* course, below the header *Status* / *Role*. The title will be underlined, which means that the student may start the course session immediately by clicking on the title link.



6.5 Search for Users or User Groups before enrolling on course sessions

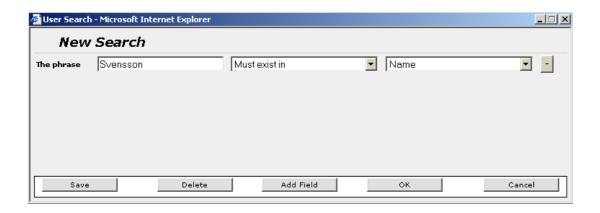
The default setting for the user list is "Show all". This gives you a list of all persons registered in a specific unit. You may sometimes wish to search for a specific person, or persons who live in a certain country and so on. The Search function will help you to find the person or persons you have specified.

Start by marking the radio button Use Search



In the drop down menu you specify if you want to make a *New Search* setting, search according to the *Last Search* setting **or** use a search setting that you have previously *Saved*.

To make a New Search setting, choose *New Search* in the drop-down menu and then click on the *Edit Search* button.



In the example above, we are searching for all users registered with the name Svensson.



Start by clicking on Add Field.

Fill in the phrase that you want to use to search on. If you want to search for all users with the name Svensson, type Svensson in the empty field beside **The phrase**.

In the second field you can choose between "Must exist in" and "Must not exist in". If you choose Must exist in the user list will show all persons with the surname Svensson. If you choose "Must not exist in" the result will show all registered persons except those with the name Svensson.

In the third field you specify the registration field in which the search is to take place.

The order of the above fields will differ, depending on what you choose to look for. This will be true when you search by Gender, Country, Language, Role and User Group

The search can take place in all fields that are used for registering persons in the system. Those are:

Name Username
Pnr Comment
Address Gender
Postal code Company
City Country
Telephone Language
Alt phone Role

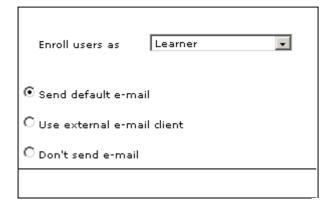
Fax User Group

E-mail



6.6 E-mail alternatives when enrolling users or user groups on course sessions

When you register a learner to a course session, a message may be sent to his/her registered e-mail address. You have three different choices:



6.6.1 Send default e-mail

If you choose the first alternative, Send default e-mail, the message will look like this:

The Subject title of the mail is: Course Registration

The content of the mail is:

Welcome xxx xxx!

You have been registered for the LUVIT course "zzz". The course will start at 2003-xx-xx and you will find the course at http://xxxxxxxx.

In order to log in, use the username and password you have received earlier. If you have lost the information, please contact your LUVIT administrator.

Note! When users are registered in the LRC administration, they are given a password. This is the password mentioned in the message above (See chapter 3.1.1). This password is not sent to the users until they are registered to a specific course session, as in the example above.

6.6.2 Use external e-mail client

This alternative is useful when you want to edit the message yourself.

Activate the radio button beside the alternative *Use external e-mail client* and click on the OK button. Now you will be shown a message like this:



You have made 7 registration(s) in 1 course session(s).

Right-click and select 'save as...' to download a textfile with the registered users e-mail addresses.

Follow the instructions of right clicking and "save target as". Save the textfile somewhere on your computer. The file looks like this:



Inside this text document there will be a list of all the registered persons' e-mail addresses configured for copying and pasting to the "Send" field in your mail browser.

Now you can type whatever message you like to these persons.

6.6.3 Don't send e-mail

Use this alternative when you want to deliver the registration information to your students by hand.

7 Recommending courses to users

7.1 Introduction

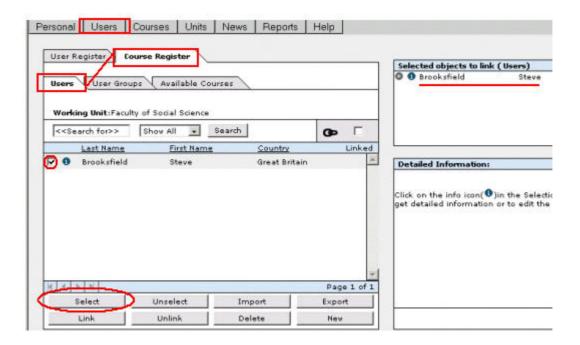
Recommending a course to a user means that the user will see the course object in *My Courses* list when logged in to the portal. The status of the course object will be "Recommended". The user may now click on the ①- icon where he or she can read information concerning the course object and, if available, self-register on one of the course sessions offered in the Course Session list.

7.2 Link a User to a course object

To recommend a course to a user you need to link the user to the course object.

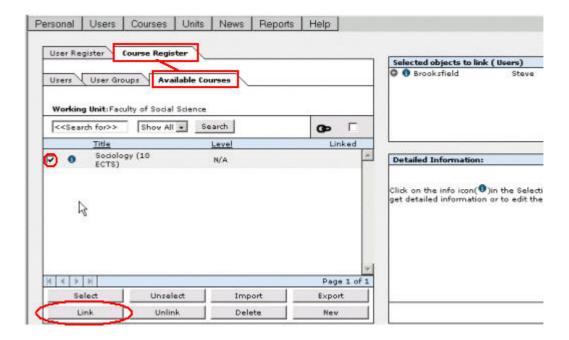
Go to the Users menu / Edit Users and choose Unit. Click on Course Register on the main tab row. You will now get a list of the users in this unit. Check the box in front of the person you are going to link to a course object. Click on the Select button at the bottom of the screen.





When the name of the person is visible in the window "Selected objects to link" - change from tab "Users" to "Available courses" at the lower tab row (see below).

Now, check the box in front of the course object you want to recommend to the selected person. Click on "Link" at the bottom of the screen.





7.3 How is a recommended course displayed to the user?

The selected person will now be able to see the course object as "Recommended" under *My Courses* in the LRC **Portal**.

To get information regarding the course, the user clicks on the ①-icon to the left of the course title. If there are any course sessions available, this will be described on the lower part of the page:



To finalize the registration, the user clicks on the arrow () below the header *Register to Course*. The registration will be activated automatically and the user will be moved to *My Courses* page and the recommended course will now be shown as *Active*.

8 Create a new Non-online Course or Activity

8.1 Introduction

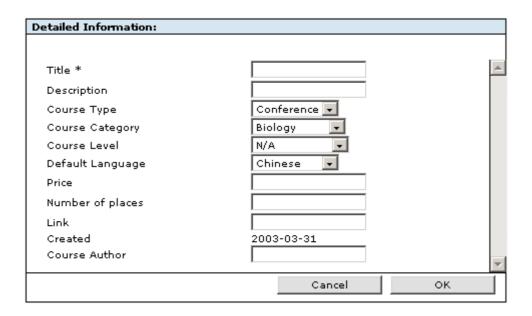
As mentioned before, in addition to online courses, LUVIT Resource Centre may also handle other activities that are not based on LUVIT Education Centre (or any other online based e-Learning platform). In those cases, LRC is used as an **information and registration channel** only. In this way even pure classroom based courses, seminars, conferences etc. can be viewed by the student from her/his My Courses page or in the course catalogue.

8.2 Create a new non-online "activity" object

To create such an activity in LRC, go to the *Courses* menu and *Edit Courses*. Choose the unit in which you want to work. Click on the tabs *Course Register* and *Available Courses*.

Now click on the "New" button below the object list and you will get a form to fill in, placed in the Detailed Information window on the right hand side of the screen.





A **Title** must be entered. All other criteria are optional, but as you see, some of the information fields are set as default, which means that this is what will be shown if you do not change the information in the drop-down lists. Therefore, we recommend that you make an active choice regarding the following criteria:

Description (Optional, will be empty if not filled in)

Course Type (Choose from the drop-down list. If you need a new type, create a new one from the menu *Courses / Course Settings*)

Course Category (Choose from the drop-down list. If you need a new category, create a new one from the menu *Courses / Course Settings*).

Course Level (Choose from the drop-down list – new levels cannot be created).

Default Language (The chosen language will be used by students for searching courses in specific languages)

Price (Will be 0, if not filled in)

Max number of course participants (Will be 1, if not filled in)

Link (This link to an internet page will be active from the portal, My Courses)

Creation Date (Date of creation in AT)

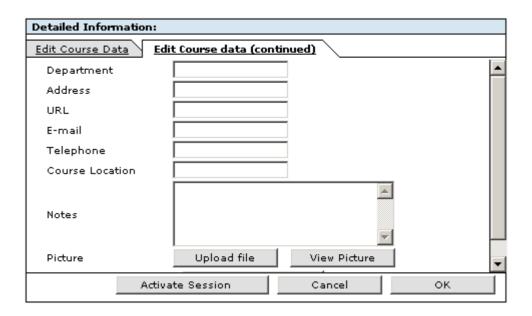
Course Author (Will be empty, if not filled in)

When you are finished, click the "OK" button below the form. You will now see the title of the "course" and some of the filled in information in the Available Courses list.

8.3 Additional Information

When the new course is registered, as explained above, you are given an additional possibility to fill in more detailed information about the activity. Click on the **1**-icon next to the name of the new course and you will see a two-part form in the Detailed Information window. The left form, *Edit Course Data*, is the one you have just filled in. Click on the middle tab *Edit Course data* (continued).





The information in this form, except Picture, will be displayed when a student or teacher clicks on the information icon (1) for this course, in the menus *Personal / My Page* and/or *Course Catalogue / Courses*. See below:





9 Pre-tests

9.1 About pre-tests

Pre-tests can be used as a prerequisite for self-registration on a course session in the user's course catalogue presented in the LRC Portal. When the user opens up the course catalogue, a list of course objects are presented. If you want the potential student to do a pre-test first, this symbol () will be shown to the left of the - (1)xon. When the pre-test is finished and the student has passed the test, he/she is free to self-register on the course session.

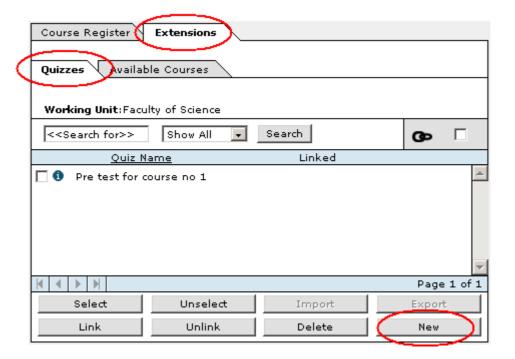
Pre-tests are created with the help of the Quiz tool which is part of LRC administration – only for this purpose. If you are familiar with the quiz tool from LUVIT Education Centre, you can create a pre-test at once. If not, please turn to the LEC 3.7 manual for instructions.

9.2 Create pre-tests

Pre-tests are created from the menu Courses / Edit Courses in LRC administration.

Choose the unit to work in, then click on the tab Extensions.

From here it is possible to create a new pre-test by clicking on the button *New* below the Object list.



The tool for creating the pre-test now appears. Please turn to the LEC 3.7 manual for instruction about creating quizzes.



9.3 Pre-tests and units

Pre-tests are not unit-specific. This means that all pre-tests created in LRC will be visible to all unit administrators.

9.4 How are pre-tests displayed in the course catalogue?

The pre-test is displayed with an orange circle with a dot inside, O This is positioned to the left of the information icon.

When the test is finished and the student has passed the test, the symbol will change to this one

10 Administrator News

10.1 About LRC news

The LRC administrator may present various news items to the users of the system. All users will get access to the news from the log-in page. They can also access news from the menu *News* from inside the portal.

News items that are presented in LRC are visible to **all** users irrespective of which unit they belong to. This means that the news created here should be of common interest. Course-specific news should be created from inside each course session.

10.2 Standard News

A standard news item is written with a subject title which will be the link to a more extended text. The content page is limited to 238 characters.

Go to the menu News / Edit News. Choose the tab Standard.

Click on the New button.

Enter a title.

Enter a content

Choose whether or not the news should appear on the login page by checking / unchecking the box.

Click the OK button.

10.3 News Alert

News alert is a one row message for shorter information.

Choose the Alert tab and click on the New button.

Fill in the empty field with information and click the *OK* button.



11 Reports

11.1 About Reports

The report functionality is useful for getting a better overview of what courses are connected to which users and so on. There are four different reports to choose from, and they can viewed only, printed out or exported to Excel. The reports you receive summarize what is going on in all units. It is not possible to get a unit-specific report.

Select Report	
C Course Report	
C Server Report	
C Course recommendations	
C Personal Courses	
View View Printable Version	Save As Excel file

11.2 Course Report

To choose the course report, click on the radio button beside Course Report.

Then click on the desired button below. A *course* report gives you the following information:

Title of Course Session	No of Participants	Contact Person	Participant's Name
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11.3 Server Report

Server	No of	No of	Site ID	Title of Course	Participant's
name	Participants	Courses		Session	Name

11.4 Course Recommendations Report

Title of Course Session	Recommended person	Course session ID
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11.5 Personal Courses Report

Unit name Co	Course session title	Course Administrator	Participant Name
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11.6 View and Print Reports

You can choose whether to receive the information in a pure HTML list or in a printable version

Choose which report alternative you want and then click on either *View* or *View printable version*.

11.7 Save a report as an Excel file

If you want to edit the report data, the alternative is to save the reports in an Excel file. Each column in the Report will get an equivalent column in Excel. Then you are free to use Excel's features for different purposes.

12 Settings

12.1 Preferences

In the menu *Personal / Preferences* you are able to change your **Personal language** and your **Password**.



In the Language drop-down menu you find the language alternatives that are installed on the server.

When changing password, first type your old password and then the new one two times. In both cases, finish by clicking the OK button.



12.2 Headings

12.2.1 Introduction

For greater flexibility regarding the information that is displayed to the administrator in the different object lists, every single administrator is able to individualize what information should be revealed. In the example below, the administrator gets information on courses in a unit by Title, Category, Level and Language:



These headers can be changed on an individual level. Four columns of information is the maximum number possible. Each administrator decides the information that should be displayed in the object list.

The list of headings to choose from varies according to what the object list is going to display:

- Courses Title, Course Level, Course Category, Course Type, Recommended Price, Recommended No. of Course Participants, Department, Contact Person and Creation Date.
- Course Catalogues Title, Description
- **Users** First Name, Last Name, Company, City, Country, Email, Phone, Fax and Creation Date.
- User Groups Title, Description

Note that a course object has even more data than can be displayed in the object list. To get this additional information, click on the ①-symbol in front of the course title, as shown in the picture above.

12.2.2 The List Headings menu

To organize the display to your own satisfaction, go to the *Personal* menu and choose *List Headings* in the submenu. You will now see drop-down menus for each column and object. Just choose what information you want to be displayed in which column. Then click the "OK" button. You are free to adjust this setting whenever you need to.

