

T7502

Paging System Transmitter

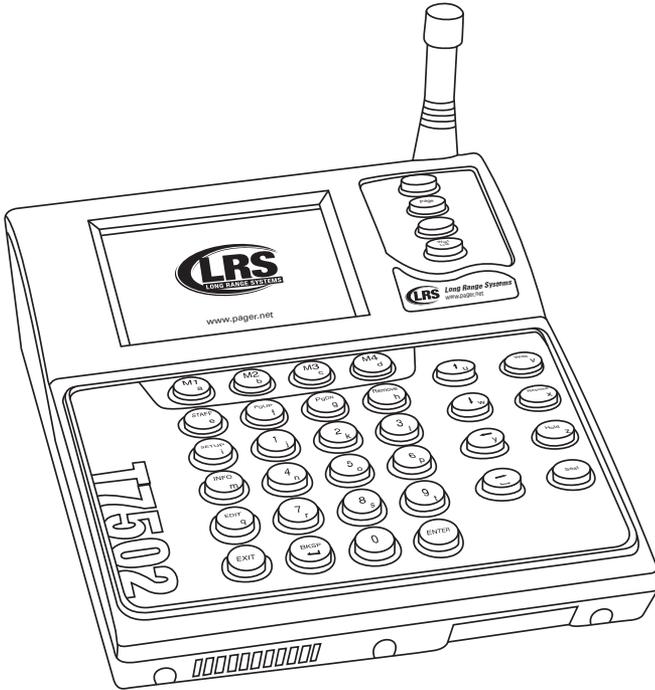
USER MANUAL



T7502

Paging System Transmitter

USER MANUAL



Installation, Warranty and Service Information

Long Range Systems, Inc.
4550 Excel Parkway, Suite 200
Addison, TX 75001

Thank you for choosing Long Range Systems to provide your on-premise paging solution. Please familiarize yourself and your staff with the contents of this instruction in order to properly operate and maintain your system. For help operating your system or for any service problems, please call: (800) 437-4996. Keep this instruction in a safe place available to managers and key staff.

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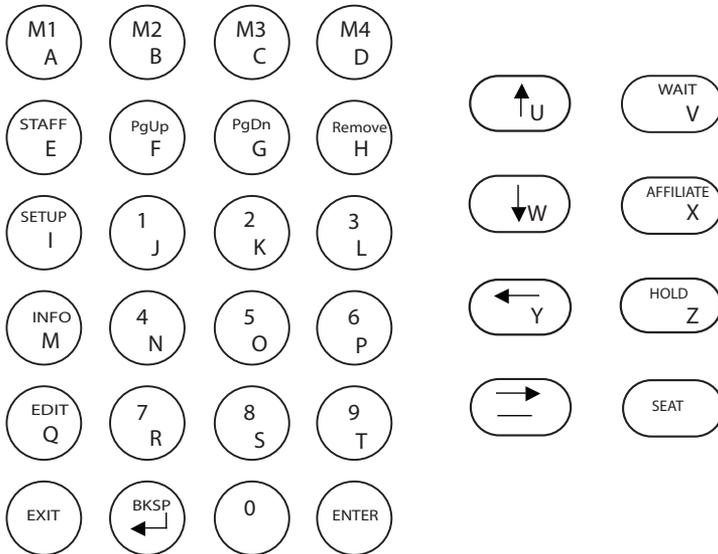
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CHAPTER 1: THE T7502

Keyboard Description

Before using the T7502, please read the following descriptions. Note that during any functions that the display changes, the keys may perform different functions, and only the lighted keys are enabled.

Main Keypad



M Keys - The M (function) keys are the first row of keys under the display. The operations of the keys change depending upon function on the screen (e.g., in the Wait List function, the M keys are used to page the managers).

Number Keys - 1 through 0 are used to enter numbers such as the pager number or the selection in the setup menus.

Alpha Function - When entering text (e.g., guest's names), all the keys change to alpha characters (displayed on each key).

Staff Key - Used to page staff (or server) pagers.

Setup Key - Selects the setup menu to change operating functions (e.g., system identification code).

Info Key - Shows information for parties on the waiting list.

Edit Key - Enables updating of wait list information, and setup functions.

Exit Key - Cancels a process and returns the system to a previous state.

BKSP Key - Backs the entry cursor to undo the last keystroke(s).

Enter Key - Completes a task.

Wait Key - Opens the wait list entry function.

Reserve Key - Opens reservation window.

Hold Key - Enables the table hold function.

Seat Key - Enables the guest seating function

Secondary Keypad

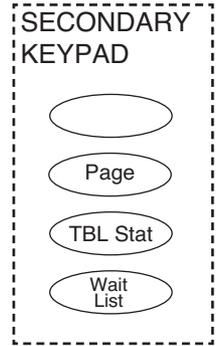
Alert Key (unmarked) – Lights to show that tables are available for seating and blinks when attention is needed.

Page Key – Used to page guest/staff pagers.

TBL Stat Key – Enables the table status edit function.

Wait List Key – Returns the system to the wait list function.

NOTE: this is the default function.



Operation Modes

There are three ways to configure a T7502: Seating Management, Simplified Paging, and Waitlist Operation.

Simplified Paging: This mode is used for simple paging of guests using pagers or cell phones, and also shows a list of tables available for seating.

Waitlist: Waitlist Mode will display any guests waiting to be seated, and a list of tables available for seating.

Access Code

The Access Code is a 5 digit code used to enter certain higher level menus.

The default code is 5 – 6 – 7 – 8 – 9.

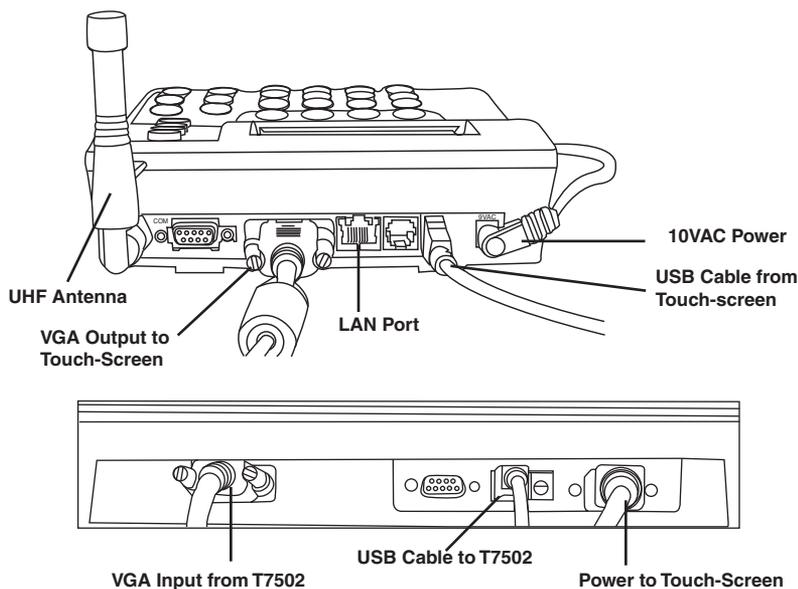
To change the Access Code, contact LRS.

CHAPTER 2: INSTALLATION AND SETUP

Basic Installation

Caution: Do not mount the transmitter near any large metal objects.

- 1) Un-wrap all system components.
- 2) Setup 17" Touch-screen Monitor near kitchen area.
- 3) Place T7502 next to Touch-screen Monitor.
- 4) Twist the 3" antenna onto the silver connector located at the rear of the transmitter.
- 5) Connect the VGA Cable of the Touch-screen Monitor to the VGA port on the back of the transmitter.
- 6) Connect the USB Cable of the Touch-screen Monitor to the USB port on the back of the transmitter.
- 7) Plug the Touch-screen Monitor's power supply into a standard 110/220V outlet, and connect the barrel end into the monitor's Power port.
- 8) Turn on the Touch-screen Monitor.
- 9) Plug the transmitter 10V AC power supply into a standard 110/220V outlet, and connect the barrel end into the port located on the rear of the transmitter.
- 10) After 1 minute, the T7502 keyboard lights will stop chasing. Enter the current Time and Date (US Format HH:MM am/pm, and MM/DD/YY.)
- 11) If required – The Touch-screen Monitor may require a calibration test after powering on the transmitter. Press the center of the 4 crosshairs to complete calibration.



CHAPTER 3: SETTING MENU OPTIONS

Anti-Theft

Theft deterrent is used to alert staff and guests that they are leaving the premises while still carrying the coaster/pager.

When Activated:

- The transmitter sends a signal to the coaster/pager, and if the signal is not received, the coaster/pager will emit a continuous beep sound until it is returned to the charging unit or back in range.
- The LED screen on the alpha/text pagers will display "OUT OF RANGE".

- 1) Press SETUP.
- 2) Enter access code and press ENTER.
- 3) Select PAGERS.
- 4) Select ANTI-THEFT.
- 5) Select ON to turn on Anti-theft, or OFF to turn off Anti-theft.
- 6) Press EXIT and accept the changes.

Auto-locate

Auto Locate sends a signal to ALL coasters/pagers at a preset time. The pagers will beep so that staff can locate them, coasters will flash and beep.

Example: If closing at 11:30PM, the transmitter can be set to auto locate at 12:30AM, causing all missing coasters/pagers to beep at that time.

When activated:

- A signal is sent out to ALL coaster/ pagers.
- Pagers will Beep or Flash until returned to charging unit or the batteries are removed.

- 1) Press SETUP.
- 2) Enter access code and press ENTER.
- 3) Select PAGERS.
- 4) Select AUTO-LOCATE.
- 5) Press M1 to enable Auto-Locate.
- 6) Enter a time for Auto-Locate to send the locate signal to all pagers.
- 7) Press EXIT and accept the changes.

Transmit Power

- 1) Press SETUP.
- 2) Enter access code and press ENTER.
- 3) Select PAGERS.
- 4) Select TRANSMIT POWER
- 5) Enter a power level from 0 to 31 and press ENTER.
- 6) Press EXIT and accept the changes.

Assigning Managers to Buttons

This feature is used to edit which buttons are assigned to alert a manager pager.

- 1) Press SETUP.
- 2) Enter access code and press ENTER.
- 3) Select PAGERS.
- 4) Select either
 - M1 ASSIGNMENT
 - M2 ASSIGNMENT
 - M3 ASSIGNMENT
- 5) Enter the new manager pager number and press ENTER.
- 6) Press EXIT and accept the changes.

Adding or Enabling Seating Preferences

Smoking Preferences

- 1) Press SETUP.
- 2) Enter access code and press ENTER.
- 3) Select WAITLIST SETTINGS.
- 4) Select SMOKING.
- 5) Select ON to turn on Smoking Preferences, or OFF to turn off
- 6) Press EXIT and accept the changes.

Table Preferences

When a patron is added to the Waitlist or Reservation, a Table Preference can also be set such as a Booth, Window Seat, Patio, Bar, and so on.

To turn on Table Preferences

- 1) Press Setup.
- 2) Enter access code and press ENTER.
- 3) Select WAITLIST SETTINGS.

- 4) Select TABLE PREFERENCES.
- 5) Select ON to turn on Table Preferences.
- 6) Press EXIT and accept the changes.

To edit or create Table Preferences:

- 1) Press Setup.
- 2) Enter access code and press ENTER.
- 3) Select WAITLIST SETTINGS.
- 4) Select EDIT TABLE PREFERENCES.
- 5) Select to Add or Edit a preference.
- 6) Type in the text of the preferences and press ENTER.
- 7) Press EXIT and accept the changes.

Special Needs Options

Some customers may have a unique need before they can be seated. Some Special Needs can include Close to Door, High Chair, and so on.

To turn on Special Needs:

- 1) Press Setup.
- 2) Enter access code and press ENTER.
- 3) Select WAITLIST SETTINGS.
- 4) Select SPECIAL NEEDS.
- 5) Select ON to turn on Special Needs.
- 6) Press EXIT and accept the changes.

To edit or create Special Needs:

- 1) Press Setup.
- 2) Enter access code and press ENTER.
- 3) Select WAITLIST SETTINGS.
- 4) Select EDIT SPECIAL NEEDS.
- 5) Select to Add or Edit a special need.
- 6) Type in the text of the special need and press ENTER.
- 7) Press EXIT and accept the changes.

Sending Messages

The transmitters use a set of pre-canned messages when paging staff text/alpha pagers. These messages are built in using codes 000 to 076 and cannot be edited.

Example: Send a message to call extension 123

- From Preset Message Table choose – 006 (Call Ext)
- Enter code 0-0-6-1-2-3 (Displays: CALL EXT 123)

Code Message

000	Phone Call	020	Starter	038	Kitchen	058	Restroom
001	Sales Call	021	Service drive	039	Bar	059	Valet
002	Manager	022	Showroom	040	Door	060	Car
003	Customer	023	Parked Call	041	Survey	061	Bus
004	Room	024	Voice Mail	042	T-nnn Q-mm	062	Bay
005	Visitor	025	Dressing room	043	Break	063	Low battery
006	call Ext	026	Price check	044	Fire	064	Error
007	MTG Room	027	Department	045	Unit	065	Exit
008	Lane	028	Cashier	046	Window	066	Fax
009	Aisle	029	Office	047	Nurse	067	host
010	Void	030	Table	048	Register	068	Space
011	Stamps	031	Winner	049	Owner	069	Location
012	Change	032	Pickup	050	Check	070	Nursery
013	Station	033	Dock	051	Drink	071	Teller
014	Machine	034	You have mail	052	Food	072	Officer
015	Operator	035	Table ready	053	Service	073	Buffet
016	Emergency	036	No special	054	Seat	074	Diaper change
017	XX Minutes	037	Hole	055	Booth	075	Child crying
018	Tee			056	Lobby	076	To nursery
019	Pro Shop			057	Help		

Adding or Editing Custom Messages

These messages will be stored at 077 to 099.

Example: Send a custom message “Customer Service 123” stored at 079

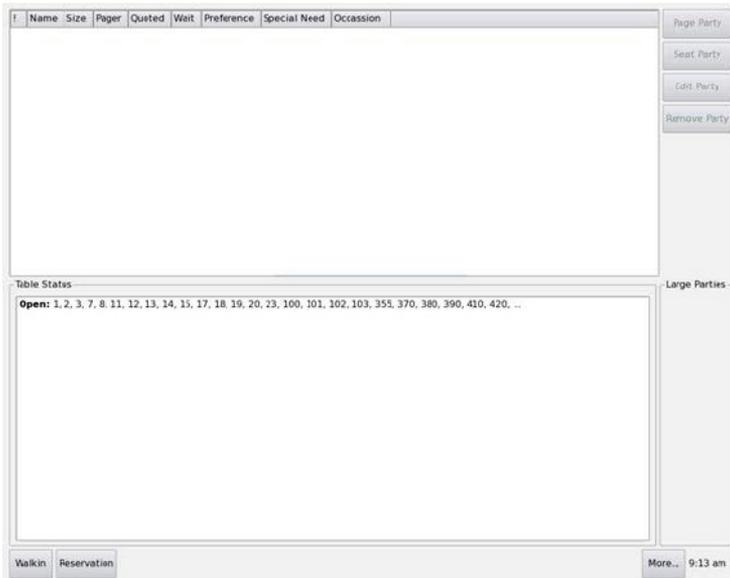
- Enter code 0-7-9-1-2-3 (Displays: Customer Service 123)

To create a custom message that can be entered while paging:

- 1) Press SETUP.
- 2) Enter access code and press ENTER.
- 3) Select SYSTEM TOOLS.
- 4) Select ADD/EDIT CUSTOM MESSAGES.
- 5) Highlight Create New Message or a current message and press ENTER.
- 6) Type in the message and press ENTER.
- 7) Press EXIT and accept the changes.

CHAPTER 4: WAITLIST MODE OPERATION

Waitlist Mode will display any guests waiting to be seated, and a list of tables available for seating.



Wait List

This is the top section that shows the guests waiting for seating. Included in this list is:

- **!** (information) – Blank indicates the guest is on site and checked in. R indicates a guest is on the reservation list but has not checked in. A "--" or number indicates the guest has been paged.
- **Name** - Is the identifying name of the party.
- **Size** – A number shows how many guests in the party.
- **Pager** – Number of the on-premise pager assigned (or M for mobile phone).
- **Quoted** – The time quoted to the guest as wait time or the Reservation time.
- **Wait** - How long the patron has been waiting.
- **Smoking** – N is non smoking, S is smoking, and F is first available.
- **Preference** – Seating preference (e.g. Booth, Patio, or Window.)
- **Special Need** – Special needs requested by guests (e.g. high chair.)
- **Occasion** – Special occasions (e.g. birthday, anniversary.)

Table Status

This section shows the availability of tables as a table number in the Open, Bus, or Hold lists. Tables on this list can be added and removed from the T7502 keypad by pressing the TBL STAT button. When tables are available, the ALERT key on the keypad is lit.

Adding a Party to the Waitlist

1) Press the WAIT key.

2) At the Make Walk-In Wizard:

- Enter the Guest's Party Size
- Enter the Estimated Wait Time
- Enter the Name of the party
- Enter the Guest Pager if handing out an on-premise pager or Mobile Phone

If required, select preferences (e.g. Smoking, Table/Booth/Patio, Occasion, Special Need)

3) When all fields are entered, press ENTER for Finished.

The screenshot shows a mobile application window titled "Add Walk-in". The interface includes several input fields and sections:

- Size:** A text field containing "1" with up and down arrow buttons.
- Wait Time:** A text field containing "2 min" with up and down arrow buttons.
- Name:** A text field containing "John".
- Pager / Mobile:** A text field containing "22".
- Smoking:** A section with three radio button options: "First Available" (selected), "Non-smoking", and "Smoking".
- Table Preference:** A dropdown menu currently showing "<none>".
- Occasion:** A dropdown menu currently showing "<none>".
- Special Needs:** A dropdown menu currently showing "<none>".

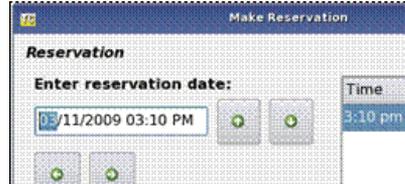
At the bottom of the form, there is a note: "Tap text fields to enter text. **Bold fields are required!**" Below this note are two buttons: "Add Walk-in" and "Cancel".

Adding a Reservation

- 1) Press the RESERVE button.
- 2) Enter the party size and press ENTER.
- 3) Enter the date and time of the reservation and press ENTER.
- 4) As required, select preferences.
- 5) Enter the party name and press ENTER.
- 6) Enter the phone number for the party and press ENTER for Finished.



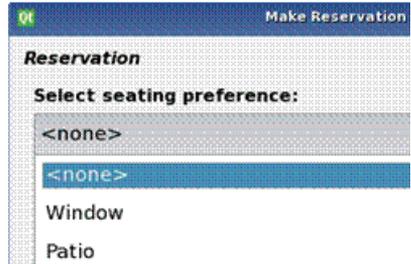
Step1: Entering a Party Size



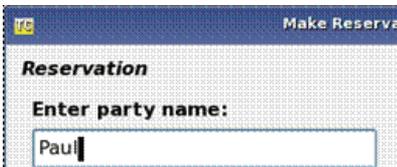
Step2: Entering Date and Time



Step3: Example of Selecting a Preference



Step 4: Example of Selecting a Preference



Step 5: Entering a Party Name



Step: 6 Entering a Phone Number

Paging a Party

- 1) Select a party from the waitlist by pressing ENTER.
- 2) Select an open table.
- 3) Guest will now be paged and their table number will next to the party's name.

!	Name	Sz	Pgr	Q	W
	Ann	1	1	2	2
	Bob	1	M	4	0
	Dave	4	2	6	0

Table Status

Open: 1, 2, 3, 4, 5, 6, 7, 8, 9, 10

Manager 1 Manager 2 Manager 3 3:47 pm

Step 1: Selecting a Guest to Page

!	Name	Sz	Pgr	Q	W
	Ann	1	1	2	2
	Bob	1	M	4	0
	Dave	4	2	6	0

Select table for Ann (1)

Open: 1, 2, 3, 4, 5, 6, 7, ...

Man

Step 2: Selecting an Open Table

!	Name	Sz	Pgr	Q	W
1	Ann	1	1	2	2
4	Bob	1	M	4	1
	Dave	4	2	6	0

Table Status

Open: 2, 3, 5, 6, 7, 8, 9, 10

Manager 1 Manager 2 Manager 3 3:47 pm

Step 3: View of Paged Guest with Table Assignments

Seating a Party

To seat a party, highlight the party from the waitlist and press SEAT. The party will now be removed from the waitlist.

Paging a Manager

- 1) To page a manager, use the M1, M2, and M3 keys.
- 2) Type in a 3 digit code for a preset message or press M1 to write a free form message.
- 3) Press ENTER to send the page.

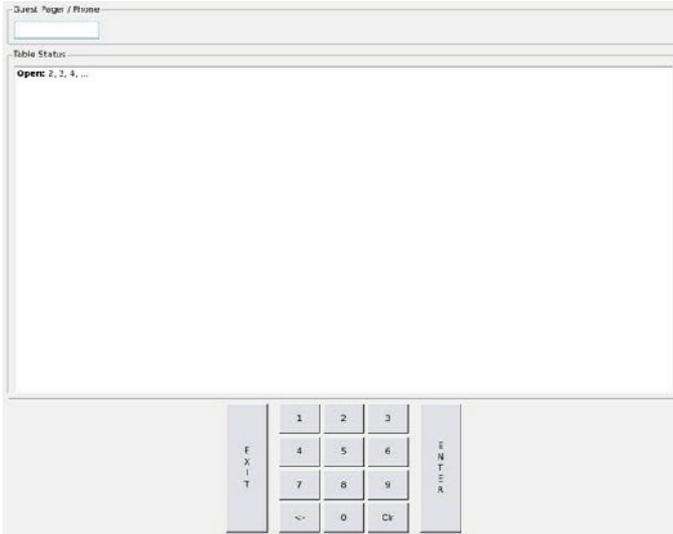


Paging an Alpha-numeric
Manager Pager



Paging an SP4
Manager Pager

CHAPTER 5: SIMPLIFIED PAGING MODE



The Simplified Paging Mode will display a line for paging Guest Pagers or Cell Phones, and a list of tables available for seating.

Paging

Paging a Pager

In the Guest Pager/Phone section, type the Pager Number and press ENTER. This will let the guest know that their table is ready.

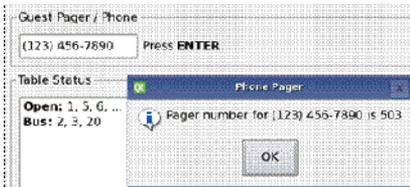
Press the PAGE button to switch from the Table Status section back to Paging



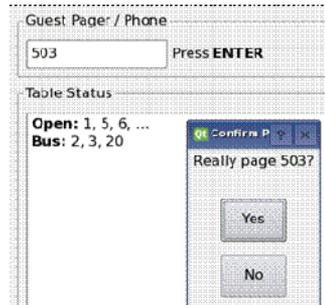
Paging a Cell Phone

In the Guest Pager/Phone section, type the Phone Number of the Guest and press ENTER. The number will be saved as a pager number between 501 and 699.

When ready to page the Guest, type the Pager Number, and the Guest's Cell Phone will be called to alert them that their table is ready.



Entering a Guest's Cell Phone and the Number Assigned to a pager



Paging the Guest's Number

Table Status

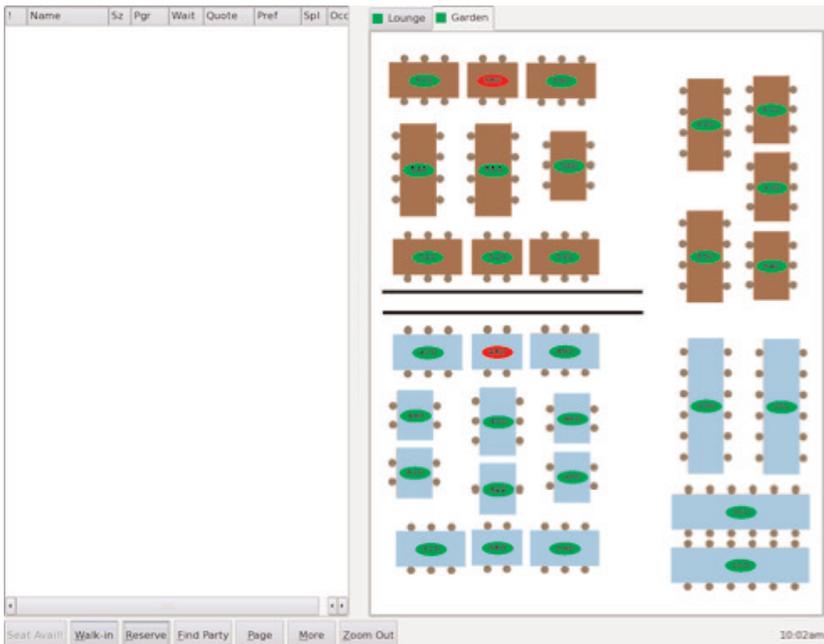
This section will show tables that are available as a table number in the Open, Bus, or Hold lists. Tables on this list can be added and removed from the T7502 keypad by pressing the TBL STAT button. When tables are available, the ALERT key on the keypad is lit.

CHAPTER 6: TABLE MANAGEMENT

This mode will show the restaurant layout and a waitlist to allow the host-station an easy view of what patrons are currently waiting, and show which tables are available or are in use.

To set up Seating Management Mode:

- 1) Enter a Table Layout. (See Chapter 7.)
- 2) Create an Employee Database. (See Chapter 8.)
- 3) Create Section Layouts. (See Chapter 9.)
- 4) Create Server Assignments. (See Chapter 9.)



Controls

Seat Avail! - Button indicates that a table is available for selected parties. If a party is selected and no table is available, the button is grayed out. If a table is available, the button is green. This button can be used for seating guests.

Walk-In - Pops up a window for entering information of a new guest and assigning a pager.

Reserve - Pops up a window for entering information of a guest making a reservation.

Find Party - Opens menu to find parties that are Waiting, have a

Reservation, Seated, or have cancelled (history). Used to check on or change the status of guests.

Page - Opens menu for direct paging of managers, staff, or guests.

More - Opens menu for editing tables and setup functions.

A user can Zoom In by pressing any white space on the screen to take a closer look at a section of the restaurant. When zoomed in, the arrows () on the display move the view to the next portion of the restaurant.

After 10 seconds, the screen will automatically zoom back out. When zoomed OUT the whole current tab (layout) is shown.

The screen will not zoom out while doing any actions such as selecting a table.

Paging



Managers 1, 2, & 3, and Staff

After pressing the Page Button, a menu will open showing the Managers 1, 2, and 3.

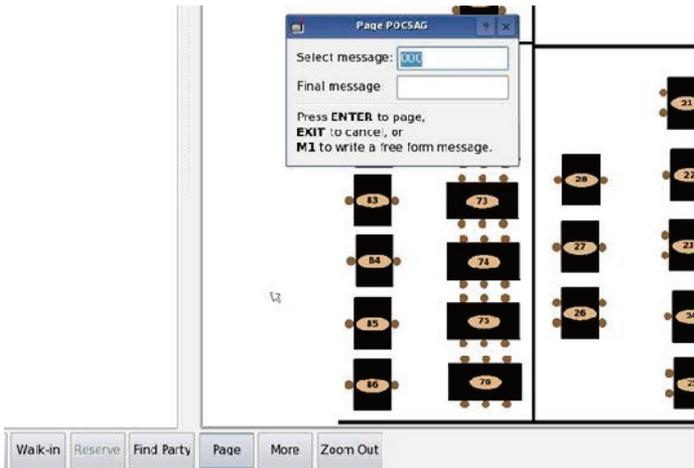
Select the Manager to page. (Note: Managers 1, 2, and 3 are set up using the M1, M2, and M3 Assignments in the Setup Paging menu.)

Type a 3 digit number from 000 to 076 for a preset message, and press ENTER.

Alternatively, to page a Staff Pager, press the Staff button, use the keypad to enter the Staff's pager number.

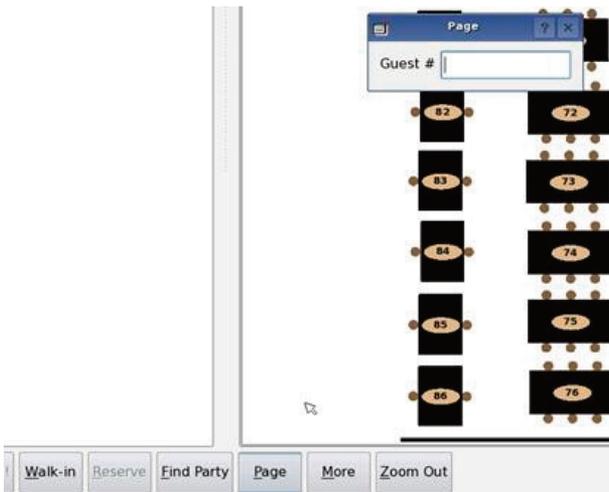
If the Staff's pager number is an alpha/text pager, type a 3 digit number from 000 to 076 for a preset message, and press ENTER.

If the Staff's pager number is a Star Pager, the display will show a screen with buttons Vibe 1 through Vibe 3



Guest

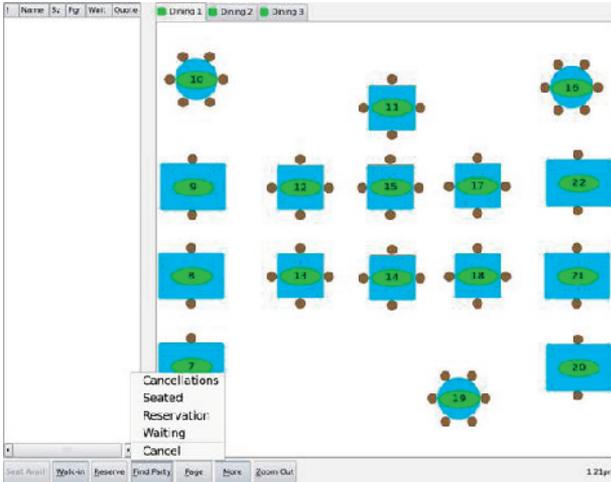
After pressing the Guest button, use the keypad to enter the Guest's pager number.



Finding a Party

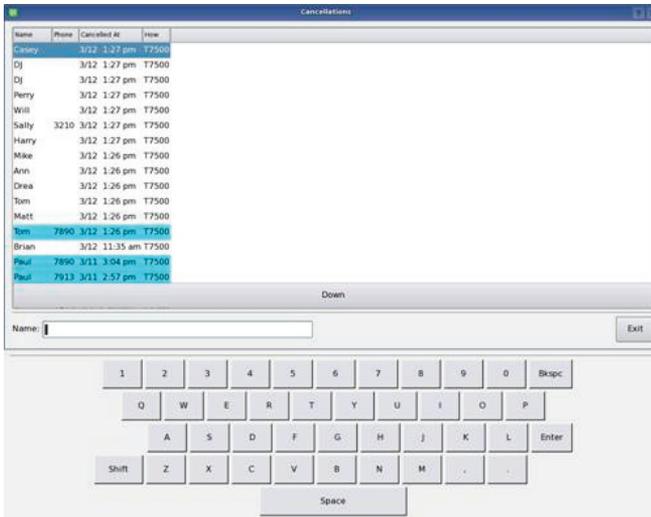
There are 4 ways to locate a party:

- Search for Cancellations
- Search for Guests already Seated
- Search for Reservations
- Search for Guests still Waiting



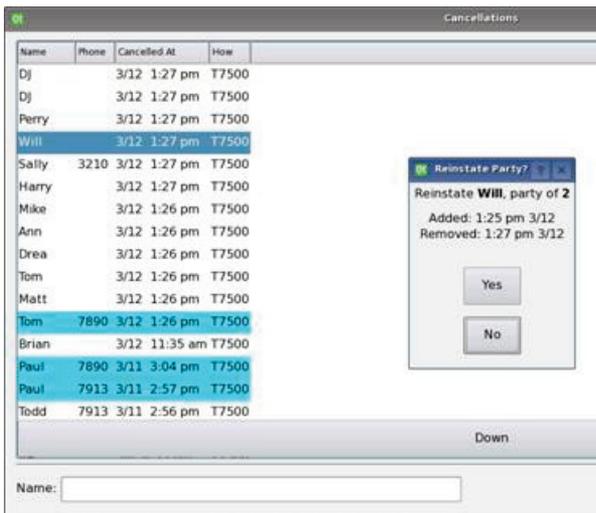
Cancellations Lookup

Cancellations are guests who have decided to cancel their stay at the restaurant by informing the hostess station or cancelling using CAS connect.



To find a party that was canceled, press FIND PARTY and select CANCELLATIONS. Then either type the name of the party or scroll through the list to locate the desired party.

To reinstate a party that canceled, select the name, and from the pop-up asking to reinstate the party, press YES.

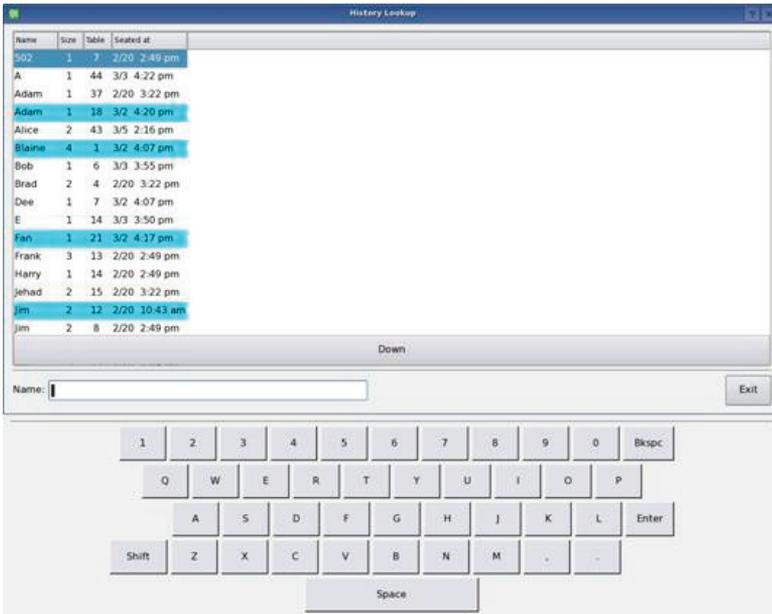


Seated Parties Lookup

Seated Parties are Guests who have been shown to a table.

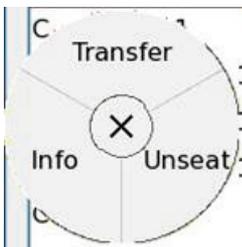
To find a Seated Party, press FIND PARTY and select SEATED.

Then either type the name of the party or scroll through the list to locate the desired party



Select a name to open a pie-window with the options:

- *Info* – Displays information on the party.
- *Transfer* – Opens pop-up to move a party from one table to another.
- *Unseat* – Returns the party to the Waitlist.



Reservation Lookup

To find a party with a Reservation, press FIND PARTY, and select RESERVATION. Then either type the name of the party or scroll through the list to locate the desired party.



Select a name to open a pie-window with the options:

- Arrived – Opens a pop-up with options
- Party Arrived – Party will be moved to the Waitlist
- Arrived with new phone – User will be given an option to change the party's phone number, and the guest will be moved to the Waitlist.
- Edit Party – Changes information of the party's name, size, phone/pager number, and reservation time.
- New Phone – Change the phone number of the party.
- Give Pager – Enter a pager number for the party.
- Edit - Changes information of the party's name, size, phone/pager number, and reservation time.

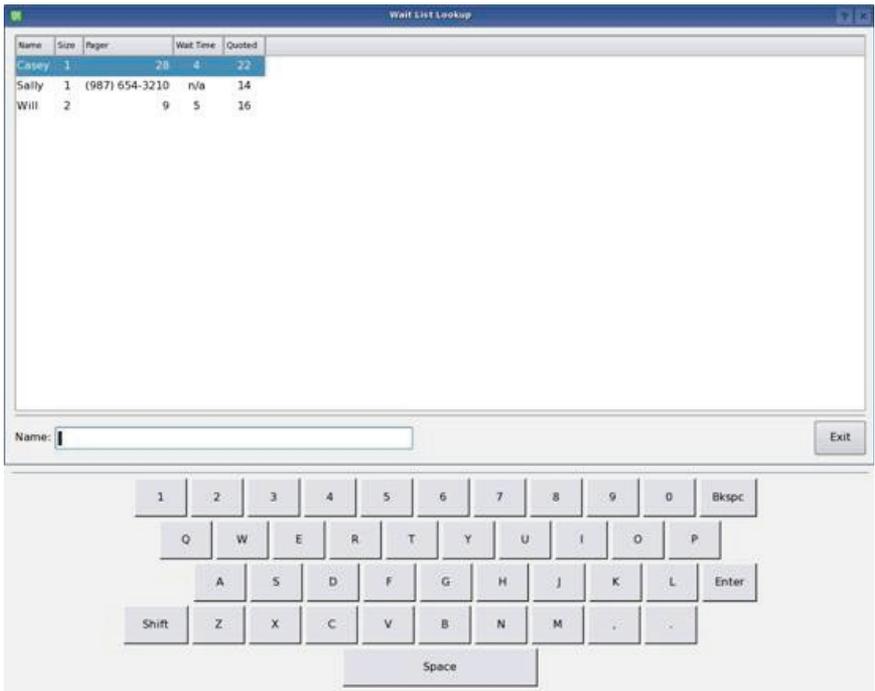


Waiting Parties Lookup

Parties that are waiting can be quickly looked up on the Waitlist.

To find a party that is waiting, press FIND PARTY and select WAITING.

Then either type the name of the party or scroll through the list to locate the desired party



Select a name to open a pie-window with the options:

- Info – Displays information of the party.
- Go to ... - Will take the user back to the Waitlist with the party highlighted.



CHAPTER 7: TABLE LAYOUT EDITOR

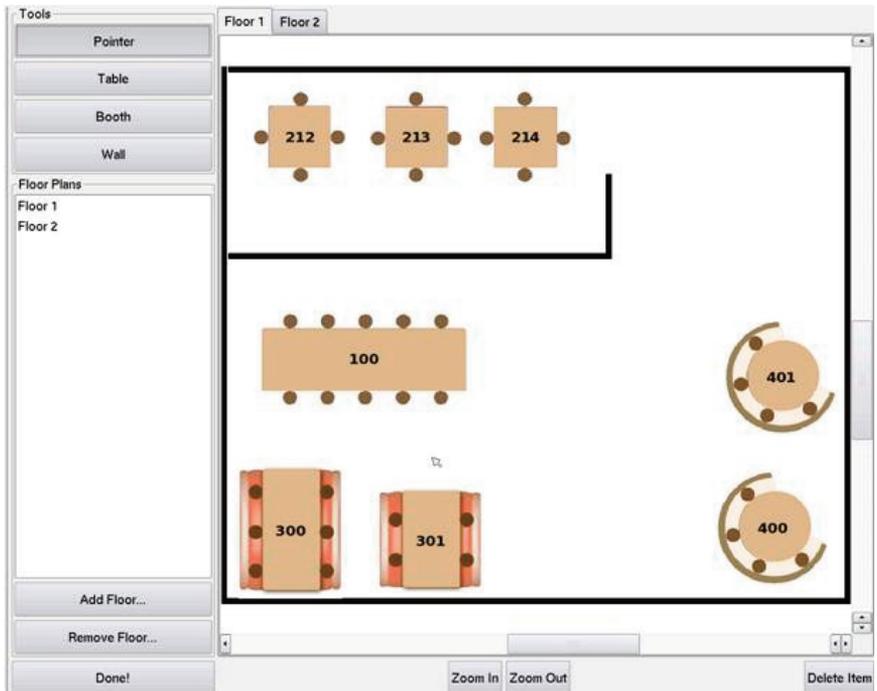
The T7502 can create, store, and edit a virtual layout of the restaurant.

Create/Edit a Layout

Creating a new layout or editing an existing layout use the same steps:

- 1) Create a sketch/drawing of the planned layout.
- 2) Set the T7502 into SEATING MANAGEMENT mode. (Press SETUP, enter the access code, enter GLOBAL SETTINGS, enter OPERATION MODE, and then select SEATING MANAGEMENT. Press OK and EXIT to accept all changes.)
- 3) From the Seating Management View, press M1 and the Layout Editor will appear.

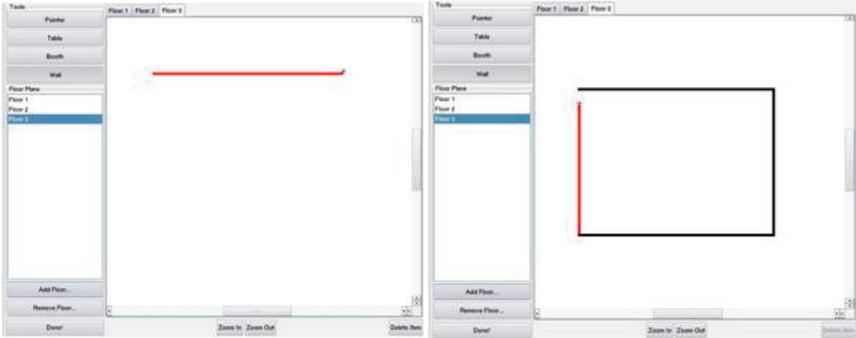
Note: It is recommended to use a USB Mouse when creating/editing a layout



Drawing Walls

To draw a Wall,

- 1) Press the WALL button.
- 2) Move the + cursor over the white part of editor.
- 3) Left click (mouse) or press the cursor and begin drawing the outside and inside walls.



- 4) Move the cursor to each corner, left click or press the cursor to select the corner point, and then move the cursor to the corner. Repeat for all edges.
- 5) To stop drawing, press the POINTER button.
- 6) Repeat for all wall sections to draw.

Placing Tables and Booths

To place a Table or Booth,

- 1) Press the TABLE or BOOTH button.
- 2) Move the + cursor over the white part of editor at spot to place the table/booth.
- 3) Left click or press the cursor location.
- 4) An EDIT TABLE or EDIT BOOTH box will appear.



- 5) Enter all details for the Table/Booth:
 - Table Number (Note: There cannot be two tables/booths with the same number.)
 - Size/Number of seats at the Table/Booth.
 - The Type of Table/Booth.
 - Orientation of the Table/Booth.
 - Smoking Preference the Table/Booth is in.
- 6) Press OK to accept all information for the Table/Booth.
- 7) Repeat Steps 1 through 6 for all Tables and Booths to add.

Editing Tables and Booths

To edit the information of an already existing Table or Booth, simply use mouse to double click or double tap on Touch-screen the desired Table/Booth, and then edit the information from the EDIT TABLE or EDIT BOOTH box.

Deleting an Item

To remove an undesired Wall, Table, or Booth, use the + cursor and click once (with mouse) or press once on the touch pad to select the item.

Then press DELETE ITEM.

The item should now be removed from the screen.

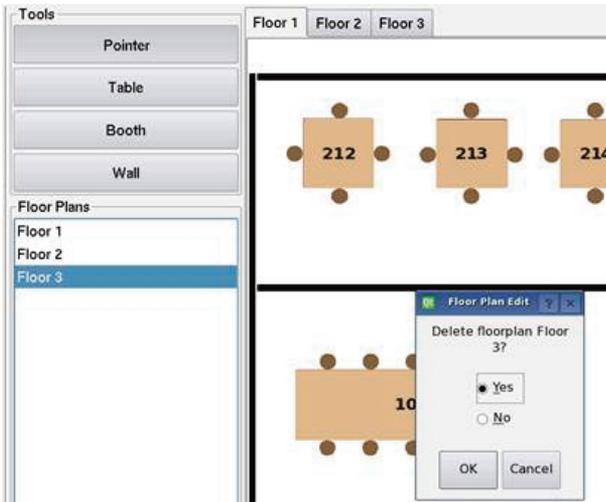
Editing Floors

Add a Floor

To add a Floor to the plan, press the ADD FLOOR button, and follow the steps to creating a layout for the floor.

Removing a Floor

To remove a Floor from the plan, highlight the name of the Floor in the Floor Plans box on the left of the screen and press the REMOVE FLOOR button. From the FLOOR PLAN EDIT box, select YES to delete.



Renaming a Floor

To rename a Floor (ex: "Floor 1" to "Balcony"), highlight the desired Floor in Floor Plans and double-click/press twice on the Floor.

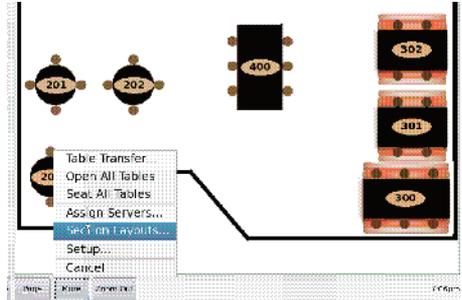
From the EDIT FLOOR PLAN NAME box, enter the new name of the floor. Examples: Upstairs, Downstairs, Inside, Bar.

Saving the Layout

To save the Layout, press DONE!, select YES, and press ENTER to accept the changes.

CHAPTER 8: SETTING THE EMPLOYEE DATABASE

The Employee Database will list the names of all employees and display their set roles and assigned pager number



A screenshot of the 'Employees' database window. The window title is 'Employees'. It contains a table with the following data:

Name	Role	Pager#	Pager Type
Adam	Server	95	Text
Bill	Server	4	Star
Chuck	Server	27	Text
Danny	Server	66	Text
Dave	Server	7	Text
Frank	Server	65	Text
Fred	Server	11	Text
Greg	Server	99	Text
Harry	Server	78	Text
Jamie	Server	42	Text
Jason	Server	25	Text
Jeff	Server	43	Text
Jim	Server	1	Text
Russ	Server	123	Text
Shawn	Server	94	Text
Van	Server	44	Text

On the right side of the window, there are three buttons: 'Add', 'Edit', and 'Remove'. At the bottom right, there is a 'Close' button and a legend: 'M1 - Add', 'ENTER - Edit', 'REMOVE - Remove'.

Entering Employees

- 1) Press SETUP and enter access code.
- 2) Select EMPLOYEES.
- 3) Select EDIT EMPLOYEES.
- 4) Press ADD.
- 5) Use the keypad to enter the Employee's Name.
- 6) Press NEXT.
- 7) Select the Employee's Role.
- 8) Press NEXT.
- 9) Enter the pager number assigned to the Employee.
- 10) Press FINISHED.
- 11) Repeat steps 4 through 10 for each Employee to add.

Editing Employees

- 1) From the EMPLOYEES, EDIT EMPLOYEES menu:
- 2) Select EMPLOYEES.
- 3) Select EDIT EMPLOYEES.
- 4) Press ADD.
- 5) Use the keypad to enter the Employee's Name.
- 6) Press NEXT.
- 7) Select the Employee's Role.
- 8) Press NEXT.
- 9) Enter the pager number assigned to the Employee.
- 10) Press FINISHED.

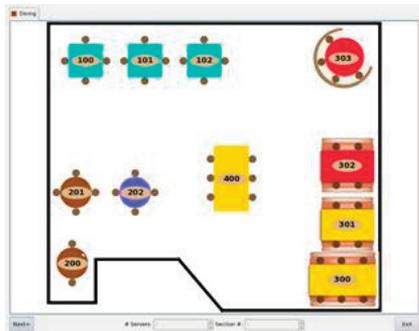
CHAPTER 9: ASSIGNING SECTIONS & SERVERS

Note: To assign Sections or Servers to a restaurant layout, the T7502 must be in the SEATING MANAGEMENT operating mode.

Assigning Sections to a Layout

To begin assigning Sections to a layout:

- 1) Press MORE from the SEATING MANAGEMENT screen.
- 2) Select SECTION LAYOUTS.
- 3) Enter access code.
- 4) Press OK on the Section Layouts box.
- 5) Press the Assign Section button.
- 6) Set the number of Servers for this section and press OK.
- 7) A Sections Layouts box will appear, press OK.
- 8) User will be prompted for the color of the first section in this layout.
- 9) Choose the section color and press OK.

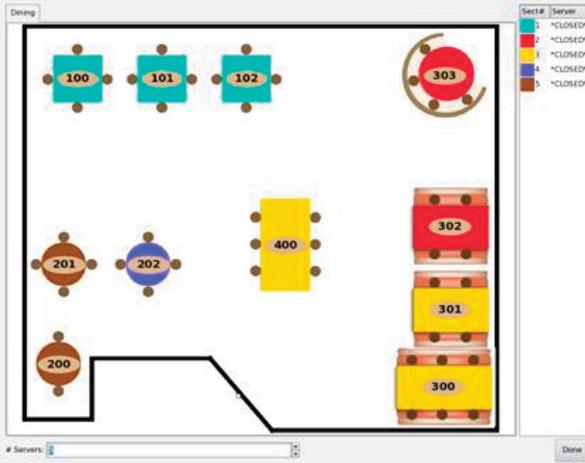


- 10) Press on the tables that you want to be part of the first section.
- 11) When finished press NEXT> to move to the next section.
- 12) Repeat for each section to assign in this layout.
- 13) After pressing NEXT> on the last section, a Sections Layouts box will appear. Press OK
- 14) Press the Assign Sections button to create additional layouts or press Exit.

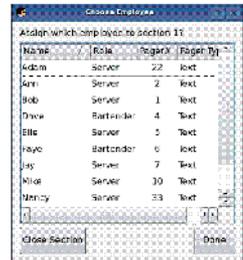
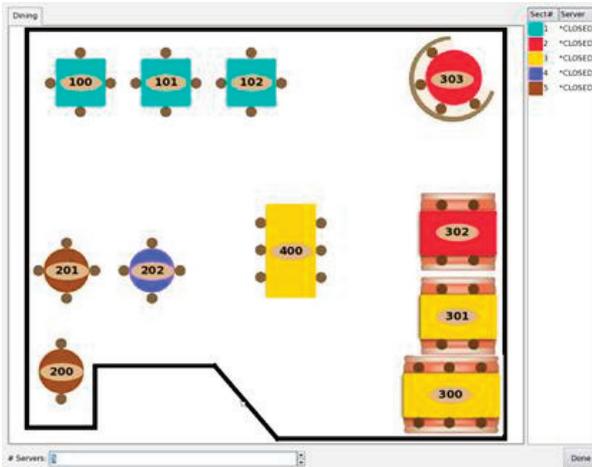
Assigning Servers to a Section

To begin assigning Servers:

- 1) Press MORE from the SEATING MANAGEMENT screen.
- 2) Select ASSIGN SERVERS.
- 3) Enter access code.
- 4) Press OK on the Assign Servers box.
- 5) Click on the section number in the employee list on the right side of the screen.



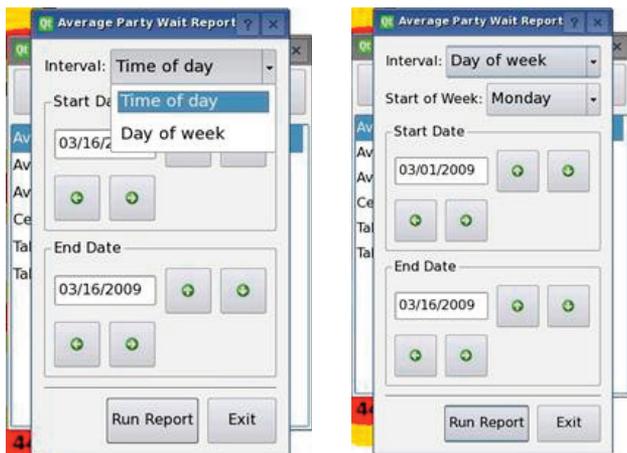
- 6) A Choose Employee box will appear. Select the employee to assign to the first section.
- 7) Then press Done in the Choose Employee box.
- 8) Repeat steps 5 through 7 for each section to assign.
- 9) Press Done on the screen when finished assigning all section.



CHAPTER 10: REPORTS

The T7502 has several reporting tools available to view how well customers are being serviced.

Each report has two viewing options: Time of Day and Day of Week.



To view a report:

- 1) Press SETUP and enter the access code.
- 2) Select REPORTS
- 3) Select the desired report.
- 4) Select an interval Time of Day or Day of Week.
- 5) Set a Start Date in mm/dd/yyyy format.
- 6) Set an End Date in mm/dd/yyyy format.
- 7) Press RUN REPORT

Average Party Wait

This reporting feature will show the average time a party waits, and the number of parties for the selected Time.

Day	Average Wait (h:mm)	# Parties
Mon	0:42	7
Tue	0:42	2
Wed	0:42	7
Thu	12:43	5
Fri	3:22	3
Sat	0:42	5
Sun	0:42	7

Average Table Turn by Server

NOTE: This report requires Servers to be assigned to sections. See Chapter 10. This reporting feature will show the average time it takes a Server to completely service a table from seating the guest to Opening the Table, and the total number of tables each server has turned.

Day	Server	Average Table Turn (h:mm)	# Tables Turned
Mon	Adam	24:22	1
	Bill	---	0
	Chuck	---	0
	Danney	46:46	6
	Dave	---	0
	Frank	---	0
	Fred	---	0
	Greg	48:15	1
	Hailey	---	0
	Harry	---	0
	Jamie	---	0
	Jason	---	0
	Jeff	---	0
	Jim	---	0
	Russ	---	0
	Shawn	---	0
	Van	---	0
Tue	Adam	0:92	2
	Bill	---	0
	Chuck	---	0
	Danney	0:66	2
	Dave	---	0
	Frank	---	0
	Fred	---	0
	Greg	0:64	11
	Hailey	---	0
Harry	---	0	

Average Table Turn by Size

NOTE: This Report requires a Table Layout. See Chapter 8.

This reporting feature will show the average time it takes each different table size (i.e.: 2 seats, 4 seats, etc) to get Serviced from seating the guest to Opening the Table.

Average Table Turn Report

Time	Table Size	Average Table Turn (h:mm)	# Tables Turned
12:00 AM - 01:00 AM	2	00:33	2
	4	00:33	4
	6	00:33	6
	TOTAL:	00:33	12
01:00 AM - 02:00 AM	2	00:33	2
	4	00:33	4
	6	00:33	6
	TOTAL:	00:33	12
02:00 AM - 03:00 AM	2	00:33	2
	4	00:33	4
	6	00:33	6
	TOTAL:	00:33	12
03:00 AM - 04:00 AM	2	00:33	2
	4	00:33	4
	6	00:33	6
	TOTAL:	00:33	12
04:00 AM - 05:00 AM	2	00:33	2
	4	00:33	4
	6	00:33	6
	TOTAL:	00:33	12
05:00 AM - 05:00 AM	2	00:33	2
	4	00:33	4
	6	00:33	6
	TOTAL:	00:33	12
06:00 AM - 07:00 AM	2	00:33	2
	4	00:33	4
	6	00:33	6
	TOTAL:	00:33	12

Exit

Cell Phone / Pager Usage

NOTE: Cell Phone Paging requires Click Ahead Seating to be enabled. Contact LRS for this feature.

If a Guest was notified that their table is ready, this reporting feature will show the number of times a pager was used in comparison to the number of times a cell phone was called.

Cell Phone / Pager Usage Report

Day	# Cell Pages	% Cell Pages
Mon	7	58.3%
Tue	3	42.9%
Wed	6	40.0%
Thu	3	50.0%
Fri	6	40.0%
Sat	3	42.9%

CHAPTER 11: T901 & TABLE MANAGEMENT

The T901 is a handheld device that works with the T7502 to remotely add guests to the waitlist or change the status of a table.

To use a T901, please refer to the separate T901 user instructions or contact LRS.

CHAPTER 12: PROGRAMMING PAGERS

To program a Guest Pager (Lobster and Paddle):

- 1) Press SETUP and enter the access code.
- 2) Select SYSTEM TOOLS.
- 3) Select PROGRAM PAGERS.
- 4) Select Coaster
- 5) Select the type of programming:
 - Pager IDs if programming individual pagers
 - Broadcast system ID if changing all the pagers to a new System or turning all their vibrators on or off.
- 6) Select if the pager should vibrate when paged.
- 7) For individual pager programming, enter the Pager Number.
- 8) Reset the Guest Pager using the charger. When the pager finishes flashing/vibrating, press NEXT>.
- 9) Repeat steps 4 through 8 for each pager to program.

To program a Staff Star Rechargeable Pager:

- 1) Press SETUP and enter the access code.
- 2) Select SYSTEM TOOLS.
- 3) Select PROGRAM PAGERS.
- 4) Select Star
- 5) Select Manager.
- 6) Select the type of programming:
 - Pager IDs if programming individual pagers
 - Broadcast system ID if changing all the pagers to a new System or turning all their vibrators on or off.
- 7) Select if the pager should vibrate when paged.
- 8) For individual pager programming, enter the Pager Number.

- 9) Reset the Staff Pager using the charger. When the pager finishes flashing/vibrating, press NEXT>.
- 10) Repeat steps 4 through 9 for each pager to program.

To program a Battery Operated Alpha Pager:

- 1) Press SETUP and enter the access code.
- 2) Select SYSTEM TOOLS.
- 3) Select PROGRAM PAGERS.
- 4) Select Alphanumeric
- 5) Enter the Pager Number.
- 6) Turn the Alpha Pager off.
- 7) Turn the Alpha Pager on and wait until it boots up and finishes vibrating.
- 8) Repeat Steps 5 through 7 for each Alpha Pager to Program.

To program Rechargeable Alpha Pager:

- 1) Press SETUP and enter the access code.
- 2) Select SYSTEM TOOLS.
- 3) Select PROGRAM PAGERS.
- 4) Select Alphanumeric
- 5) Enter the Pager Number.
- 6) Reset the Rechargeable Alpha Pager using the charger and wait for it to stop vibrating.
- 7) Repeat Steps 5 through 6 for each Alpha Pager to Program.

CHAPTER 13: REPLACING THE T7502

To replace the T7502:

- 1) Unplug your defective T7502 transmitter.
- 2) Disconnect all cables (Ethernet/power) from defective unit and connect to the replacement.
- 3) Remove the SD card from the side of your defective T7502 transmitter.
- 4) Insert SD card into the side of the new T7502 transmitter.
- 5) After inserting the SD card into the new unit, select the option, "Clone from SD card". Do not select the option to back-up, this will ERASE all saved settings.
- 6) Test your system to be sure it is working properly.

CHAPTER 14: TROUBLESHOOTING

Why does the Display show nothing?

Be sure power supply is plugged in.

- If yes
 - Be sure power supply is good (substitute).
 - Be sure the wall circuit is on.
 - Unplug and re-plug a few times to be sure the unit doesn't need a reset.
- If no – plug it in

Why do the Pagers not Receive Pages?

Be sure pagers are ON, Awake, Charged or have Good Batteries

NOTE: The Access Code is needed for Setup functions.

- Try paging more than one pager to be sure it's not a faulty pager.
 - Do a System Reset
 - Check the Restaurant ID.
 - Use the ID finder function.
1. Remove 2 or 3 pagers or coasters from the charger or turn on some battery-powered pagers.
 2. Press Setup.
 3. Select Pagers
 4. Select Diagnostics.
 5. Select ID Finder.
 6. Press Enter to begin and the unit searches all of the ID codes beginning with ID = 0.
 7. When it has paged all of the codes it asks "Did Your Pager Work?"
 - If your pagers paged, select Yes and the unit will be set to this ID.
 - If your pagers didn't page, select No and the unit will try the next ID.
 - Continue until the correct ID is found.
 - If the unit cycles back to ID 0 without the pagers responding, call LRS.

Why do the Battery Powered Pagers Not Receive Pages?

1. Be sure the pager is turned on and that the battery is good
2. If pagers do not turn on, replace battery and retry.

If pagers do turn on, and still do not receive a page, check transmitter.

Why is the USB Mouse not working?

- Make sure USB mouse is plugged in.
- Go into Setup menus to make sure USB Mouse is turned ON:
 - 1) Press SETUP.
 - 2) Enter access code and press ENTER.
 - 3) Select DEVICES.
 - 4) Select INPUT.
 - 5) Select MICE.
 - 6) Select Intellimouse and press OK.
 - 7) Press EXIT and accept changes.
 - 8) Plug the USB mouse into one of the USB ports

Why is Cell Phone Paging not working?

- Make sure network cable is plugged in.
- Check the Status of Click Ahead Seating:
 - 1) Press Setup
 - 2) Enter access code and press ENTER.
 - 3) Select SYSTEM INFO.
 - 4) Look at CAS STATUS and status should be OK.
 - If Status is OK, but still have problems with Cell Phone Paging, call LRS.
 - If Status shows something besides OK, continue to Step 5
 - 5) EXIT SYSTEM INFO and select CAS/RESERVATION SETTINGS.
 - 6) Select Click Ahead Seating.
 - 7) Turn Click Ahead Seating ON.
 - 8) EXIT the menus and accept all changes.
 - 9) Test Cell Phone Paging.
 - If Cell Phone Paging still does not work, contact LRS.

How Do I Edit a Table Layout?

Make sure transmitter is in Seating Management mode and press M1 to enter Layout Editor.

For more detailed information, refer to Chapter 8 of this manual.

CHAPTER 15: SYSTEM SPECIFICATIONS

Transmitter

Notice: Operation is subject to the following:

- This device may not cause interference
- This device will accept any interference including interference that may cause undesired operation of the unit.

Notice: To reduce potential radio interference to other users, the antenna type and gain is set so that the equivalent isotropically radiated power (EIRP) is not more than required for successful communication.

Required voltage: One 110/220V outlet for the T7502.

Operating Frequency / Radiated Power:

420-470 MHz / 1W (FCC Part 90)

2.4 GHz ISM Band / 100mW (FCC Part 15)

Operating Range: Dependent upon pagers used

Broadband Connection: Cat 5 connection to 10/100BaseT Router connected to Internet.

Battery Powered Pagers

Required voltage: One AAA Alkaline battery for the pager.

Rechargeable Pagers

Batteries: Nickel Metal Hydride (NiMH). Rechargeable. Lifetime of Batteries: Approximately 3-5 years

Battery life of pager: Approximately 48 hours (depends on how often they are paged). Recharge time: 14 hours minimum from completely "dead".

Touch-screen Monitor

Monitor: 17 inch, 1280 x 1000 dpi resolution.

CHAPTER 16: SERVICE QUESTIONS & ANSWERS

Should your paging system ever fail or should you need additional paging supplies, call Long Range Systems at (800) 437-4996 Monday through Friday 8:30 am to 5:00 pm Central Time.

For weekend or night emergencies:

- Long Range Systems has 24/7 live technical support available
- Please keep in mind that options are limited over the weekend.

Cleaning & Charging Instructions For LRS Paging Equipment

Cleaning:

LRS pagers are made from industrial-strength, polycarbonate material. However, this material is susceptible to hairline cracking if non-approved cleaners are used. When cleaning LRS pagers, we recommend only using ISOPROPYL ALCOHOL-BASED CLEANERS.

To clean the equipment:

1. Take a clean rag and an isopropyl-alcohol based cleaner
2. Soak the clean rag with the isopropyl alcohol cleaner
3. Wipe down the pagers or equipment.

Cleaning equipment with any other non-approved cleaners can weaken plastic and cause hairline cracks. Pagers and equipment that are cleaned with unapproved cleaners and suffer cracking will not be covered under warranty.

Do not submerge any LRS paging equipment in any type of liquid as this will also damage the equipment and is not covered under the standard warranty.

Charging:

Place rechargeable pagers on the charger and let them charge for 8 hours prior to first use.

Rechargeable pagers should be kept on charge even during extremely long periods of inactivity.

Only 10 VAC power supplies should be used with LRS chargers and transmitters. DC power supplies will cause damage to equipment that is not covered under the standard warranty.

Should you have any questions, please contact the LRS Customer Service Department at 800.437.4996.

WARRANTY

Long Range Systems, Inc. warrants this product against any defects that are due to faulty material or workmanship for a one-year period after the original date of consumer purchase. *This warranty does not include damage to the product resulting from accident, misuse or improper electrical connection.* If this product should become defective within the warranty period, we will repair or replace with equivalent product, free of charge. We will return your product, transportation charges prepaid standard UPS Ground shipping mode, provided the product is shipped prepaid to:

Long Range Systems, Inc.
4550 Excel Pkwy, Suite 200 • Addison, TX 75001

No return or replacement can be received without prior authorization and the proper RMA# posted to the outside of the shipping container. This warranty gives you specific legal rights and you may also have rights that vary from state to state.

LRS Offices

World Headquarters

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200

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EU DECLARATION OF CONFORMITY

We, Long Range Systems hereby declare under our sole responsibility that the T7502 paging transmitter and on-site pagers comply with the essential requirements in the European RE&TTE Directive 1999/5/EC of the European Parliament of the Council of 9 March 1999 on radio equipment and telecommunication terminal equipment and the mutual recognition of their conformity. The following standards were utilized:

ETS 300 224: 1998	EN 301 489-2: 2002
EN61000-3-2: 1998	EN 61000-3-3: 1995
EN 60950: 1992 with A1, A2, & A3.	

