

Public Health Nuisances



User's Manual

Public Health Nuisances

Health District Information System

HDIS (Windows Ver. 4.0)

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Introduction

This program is designed to assist you in organizing a systematic approach to entering your complaints and provides accurate up-to-date records within your health district.

Please review the manual carefully to obtain the maximum benefits. Little or no prior computer experience is necessary to operate this program.

About This Manual

Public Health Nuisance Module is simple to use. The maximum benefit with the least time spent will be obtained if you start at the first page of this manual and follow the directions exactly as you enter the first record in your computer.

Square boxes in this manual surround the key that you are to press on your keyboard. As an example, when you read

ENTER

The word

TYPE is followed by bracketed [] instructions of what to type into a field.

Note: For Technical Support, email: helpdesk@hdis.org



Navigation

Whenever you see one  click the left side of your mouse once.

Whenever you see two  click the left side of your mouse twice.

Navigation Keys For Entering Information

Tab or **ENTER** to move to next field

Shift **Tab** or **Up** to go back one field

Alt + **R** places you in the receipt screen.

Editing Keys

Backspace deletes one character left of cursor

Delete deletes one character

Insert inserting & overwriting modes

When you see a pull-down field, click the arrow to the right to view all your choices.



Starting HDIS

MICROSOFT Windows Users

Start

Programs

Health District Info Systems

HDIS

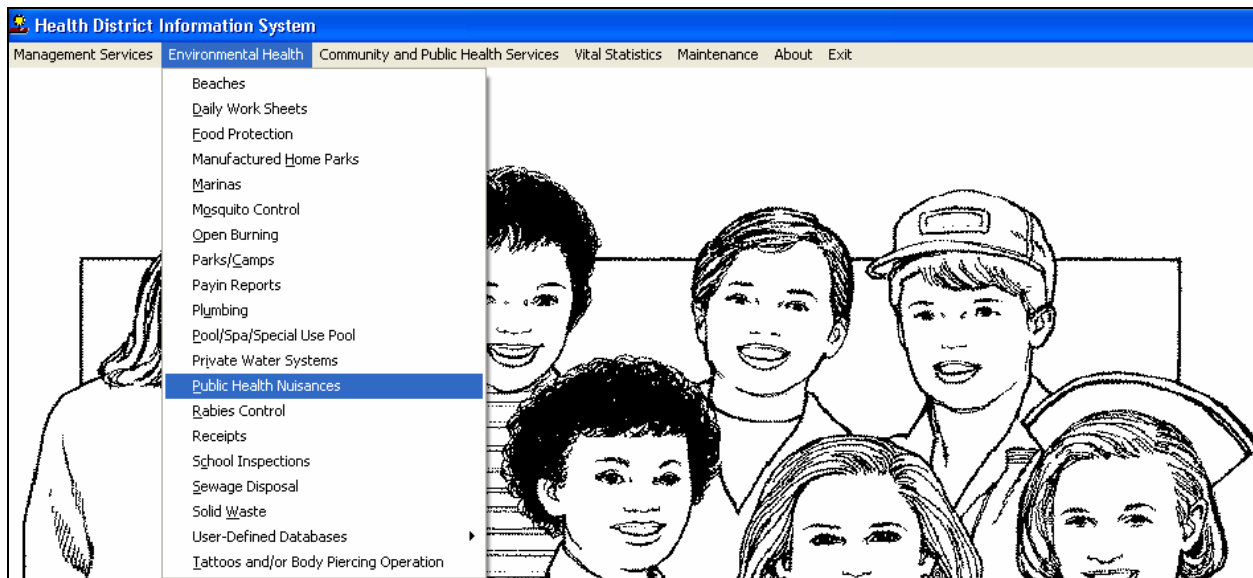
Health District Information System Menu Bar

HDIS (Health District Information System) has several different modules designed to assist your health district in its day-to-day operations. The **Public Health Nuisance module** is a great addition to these modules and simplifies your record keeping, billing and information management needs.

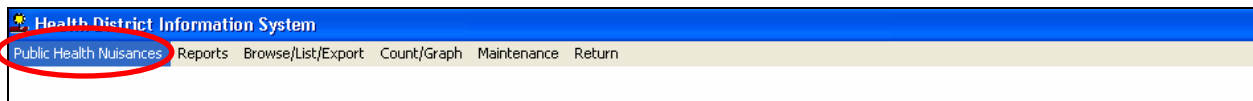


Select Environmental Health

Select Public Health Nuisances



Public Health Nuisances



Entering a Complaint

ID #	Date received	Location name	Location street
920731	09/01/1992	MARILYN ARCORIA	#45 EDDIE STREET -T
20000548	09/01/2000	WESTERN RESERVE MOBILE HOME	#5 AND #32 MOBILE H
990548	09/29/1999	WESTERN RESERVE MOBILE HOME	#5 EDDIE ROAD
910349	05/06/1991	MR. SEAN DOOLEY	#52 LAKESHORE BOL
880013	01/07/1988	CAROL CHESSER (OWNER)	#62 E. 305 (JOHNSON I
960022	01/19/1996		#65 ARGONNE ARMS
880012	01/08/1988	CAROL CHESSER (OWNER)	#69 E. 305TH ST (JOHN
970244	04/28/1997		#7 SANDS BOULEVAF
20020031	01/28/2002	GEORGE BROWN	#71 ,7166 MENTOR AV
980636	10/08/1998	WESTERN RESERVE MHP	#71 MARTHA AVENUE
960601	07/26/1996	SAHARA MOBILE HOME PARK	#8 HAWAINA ISLE
880034	01/20/1988	KELLY DIVITO/H. KISSINGER	#95 EAGLE ROAD TRL
920978	12/01/1992	JIM MORICK	(414) ORCHARD-TALL

The **FIND** tab on the Public Health Nuisance window is for locating or adding a complaint. You may browse through the grid to locate a complaint, or use the **Radio** buttons to select the type of find you are doing. Then type the **location street address**, **ID #**, **complainant**, or by **owner** in the find field and press the **Enter** key. If a complaint already exists, it will display in the grid for you.

In this example, we are going to add a complaint. To do this, click the **Add** button.

Location/Complaint

The screenshot shows a software window titled "Public Health Nuisance - STEVE PETTRY - 24569 MACKENZIE". The window has a blue title bar and a light beige background. At the top, there are five tabs: "Find", "Location/Complaint", "Complainant/Owner", "Comments", and "GIS/GPS". The "Location/Complaint" tab is active. The form contains the following fields:

- ID #**: 880013
- Location name**: WESTWOOD TRAILER PARK
- Location street**: 24569 MACKENZIE
- Location city**: FAIRPORT HARBOR (dropdown)
- State**: OH (dropdown)
- Zip code**: 44136 (dropdown)
- Location phone**: 1-555-235-9999
- Rental Property**:
- Complaint description**: HIGH GRASS (text area)
- Prgm**: 320 (dropdown)
- Description**: MANUFACTURED HOME PARK* (dropdown)
- Type of Complaint**: HIGH GRASS (dropdown)
- Inspector**: 71 (dropdown)
- Inspector Name**: DAVENE SARROCCO-SMITH (text)
- Political subdivision**: 01 (dropdown)
- Political subdivision Name**: WILLOWICK CITY (text)
- District**: 07 (dropdown)
- Census**: (empty text field)
- Priority**: MEDIUM (dropdown)

At the bottom of the form, there are six buttons: "Print", "Previous", "Next", "Delete", "Add", and "Modify".

You may now begin to enter the data into the fields. Remember, you can use the “**Tab**” or the “**Enter**” button to travel from field to field. On this page, you will fill out the information for the location of the complaint and the complaint itself. You are able to build all of your dropdown fields in the “**Maintenance**” menu which will be explained further on in this manual.

** Note: For your first complaint ID#, change the number 1 to indicate year and the number followed by the estimated bite complaints per year (Example: 2005001 for up to 999 complaints.)

** Note: **All phone numbers must start with a “1”**

Complainant/Owner



Complainant/Owner

Public Health Nuisance - STEVE PETTRY - 24569 MACKENZIE

Find	Location/Complaint	Complainant/Owner	Comments	GIS/GPS
Complainant name MARY MARK		Complainant street #62 WESTWOOD TRAILERS		
Complainant city FAIRPORT HARBOR		State OH	Zip code 44094	Complainant phone 1-555-555-5555
Owner name STEVET PETTRY		Co-Owner		
Owner street WESTWOOD TRAILER PARK				
Owner city FAIRPORT HARBOR		State OH	Zip code 44094	Owner phone 1-555-888-8888
Date received 08/31/2005	By employee 99	BOB TODD		Return date 09/30/2005
Last inspection 01/20/2005	Service R	ROUTINE		<input checked="" type="checkbox"/> Reinspect <input type="checkbox"/> Abated/Completed
Note				
				Print
				Modify

On this screen, fill out the information about the complainant/owner.

Enter the Complainant and Owner names with last name first.

Example: Smith, John

Comments



Finding and Actions

Public Health Nuisance - STEVE PETTRY - 24569 MACKENZIE

Find | Location/Complaint | Complainant/Owner | Comments | GIS/GPS

Findings and Actions | Information | Letter 1 | Letter 2 | Letter 3 | Letter 4 | Letter 5 | Letter 6

Enter your findings and actions here

Print | Modify

On this screen, enter your findings and actions on the complaint.

Information



Information

Public Health Nuisance - STEVE PETTRY - 24569 MACKENZIE

Find	Location/Complaint	Complainant/Owner	Comments	GIS/GPS			
Findings and Actions	Information	Letter 1	Letter 2	Letter 3	Letter 4	Letter 5	Letter 6
Date Investigated	Orders Issued:	Date Orders issued:	Date Orders Due:	Date completed			
08/31/2005	<input type="checkbox"/>	//	//	//			
Law/Regulation(s) Violated	Final Disposition						
<input type="text"/>	<input type="text"/>						
Person(s) Contacted	Rechecks:						
STEVE PETTRY	<input type="text"/>		<input type="text"/>	<input type="text"/>			
<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>			

Print Modify

On this screen, enter the other information on the complaint.

Letter 1



Letter 1

Public Health Nuisance - STEVE PETTRY - 24569 MACKENZIE

Find | Location/Complaint | Complainant/Owner | Comments | GIS/GPS

Findings and Actions | Information | Letter 1 | Letter 2 | Letter 3 | Letter 4 | Letter 5 | Letter 6

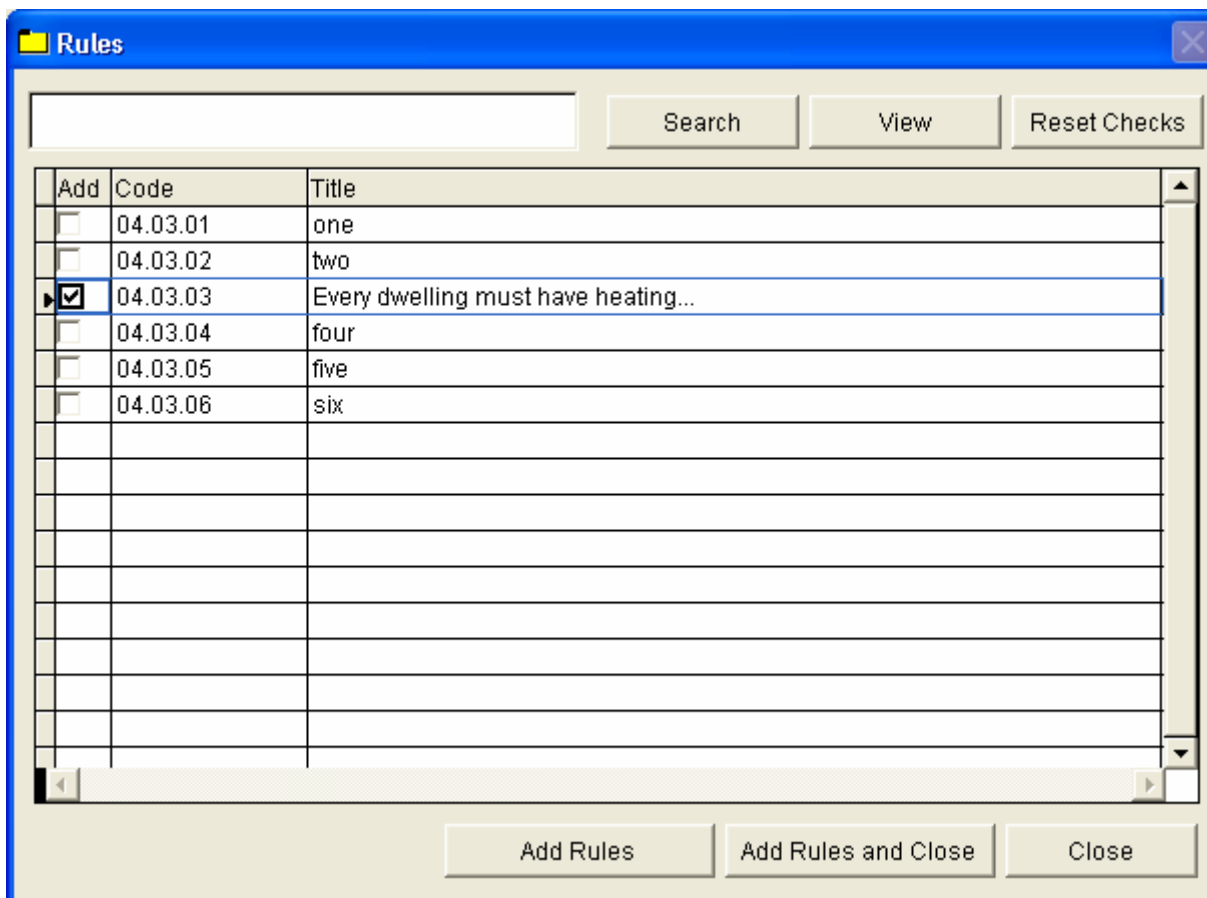
Rules

Print | Modify

On the next six tabs (Letters one through six) you are able to enter specific letters to be sent out to the complainant/owner/location of the complaint. The “**Rules**” button will be explained on the following page.



Rules



When the **“Rules”** button is clicked the **“Rules”** window will open whereupon you are able to view and search for specific rules and add them to your letters.

Field/Button	Description
Add	Check to add the rule
Code	Code of the rule
Title	Title of the Rule
Search	Searches for key words or specific rules
View	Click to view the entire rule selected
Reset Checks	Click to reset all the check boxes
Add Rules	Click to add the rule(s) to your letter
Add Rules and Close	Click to add the rule(s) to your letter and close the “Rules” window
Close	Closes the “Rules” table

GIS/GPS



GIS/GPS

Public Health Nuisance - WESTWOOD TRAILER PARK - 24569 MACKENZIE ✕

Find
Location/Complaint
Complainant/Owner
Comments
GIS/GPS

Global Information System

Street #	Prefix Direction	Prefix Type	Street name	Street Suffix	Prefix Direction
<input style="width: 90%;" type="text" value="24569"/>	<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text" value="MACKENZIE"/>	<input style="width: 90%;" type="text"/>	<input style="width: 90%;" type="text"/>

Global Positioning System

Latitude Decimal Value	Longitude Decimal Value
<input style="width: 90%;" type="text" value="0.000000"/>	<input style="width: 90%;" type="text" value="0.000000"/>

The “GIS/GPS” tab enables you to enter your GPS coordinates for mapping purposes.

Field/Button	Description
Street #	(automatically filled out)
Prefix Direction	Enter prefix direction of the street
Prefix Type	Enter the prefix type of the street
Street Name	(automatically filled out)
Street Suffix	Enter the street suffix
Prefix Direction	Enter prefix direction of the street
Latitude Decimal Value	Enter the latitude DECIMAL value of the location
Longitude Decimal Value	Enter the longitude DECIMAL value of the location
Modify	Click to modify the information on the page

Print Button



Print

Print: The print button is available on all the tabs except for the GIS/GPS tab. The print menu is the same for all tabs and you may print any of the options no matter what tab you have open at the time.

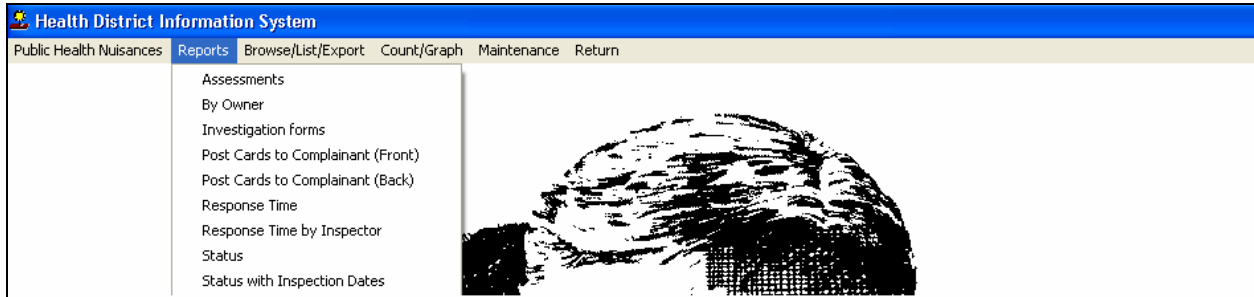
Field/Button	Description
Complaint Investigation Form	Prints Complaint Investigation form for the record you are on
Complaint Investigation Form (with comments)	Prints Complaint Investigation form with comments for the record you are on
#10 Envelope to Owner	Prints out a #10 envelope to addressed to the owner
#10 Envelope to Complainant	Prints out a #10 envelope to addressed to the complainant
#10 Envelope to Location	Prints out a #10 envelope to the location of the complaint
File Envelope (9X6)	
Letters A thru T	Prints out Letter A thru T(These letters are composed by you under the "Maintenance" menu)
Letters 1 thru 6	Prints out your specific letters 1 thru 6
Word Document	Prints out a Word Document
Address Letter to Owner	Addresses the letter to the owner
Address Letter to Location	Addresses the letter to the location

Address Letter to Complainant	Addresses the letter to the Complainant
Print Comments	Prints your comments for Complaint Investigation Form (with comments)
Print Bracketed Comments	Prints out only your bracketed comments for Complaint Investigation Form (with comments)
Preview	Previews the printout.
Print	Prints the form.
OK	Prints/previews the form.
Close	Closes the print menu.

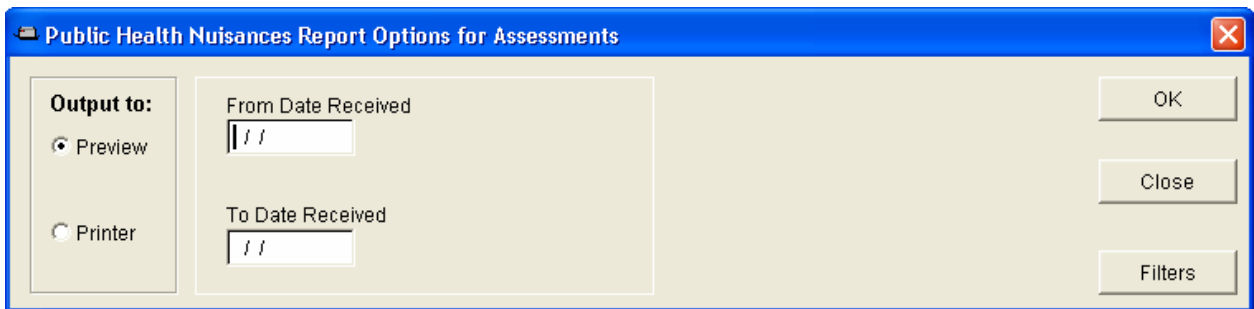
Reports



Reports



The Public Health Nuisance program has a set of pre-defined reports to choose from.



For each report that you will run, the menu above will appear. You will need to enter a “From Date Received” and a “To Date Received” to run the report for that timeframe. You may preview the report before you print it out as well as use filters which will be explained in the next section.

Reports

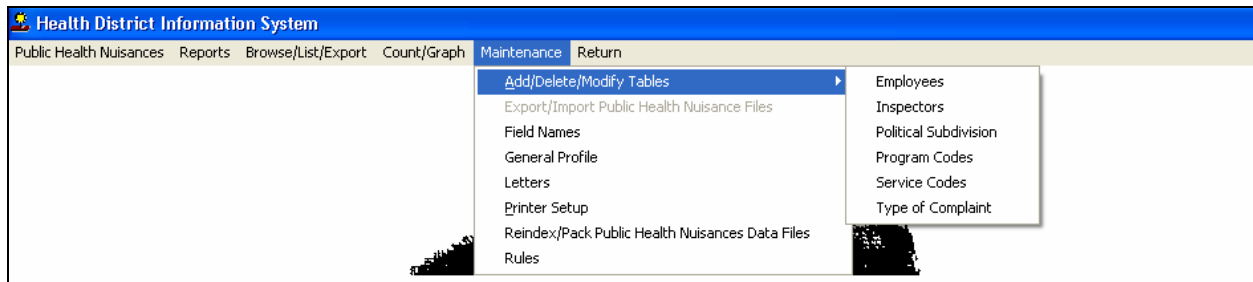
Report	Description
Assessments	This will generate a list for each public health nuisance that meets the criteria in the “from” and “to date” received fields. Click Filters to set other criteria.
By Owner	This will generate a list for each public health nuisance that meets the criteria in the “from” and “to date” received fields by owner. Click Filters to set other criteria.
Investigation Forms	This will generate an Investigation Form for each public health nuisance that meets the criteria in the “from” and “to date” received fields. Click Filters to set other criteria.
Post Cards to Complainant (front)	Generates the front of a post card addressed to the complainant
Post Cards to Complainant (back)	Generates the back of the post. You may choose which letter you would like to be printed on the back of the card.

Response Time	Generates a report of response time for each nuisance. You must have the Daily Work Sheet module for this report.
Response Time by Inspector	Generates a report of response time grouped by each inspector for each nuisance. You must have the Daily Work Sheet module for this report.
Status	Generates a status report for each nuisance.
Status with Inspection Dates	Generates a status report with inspection dates for each nuisance. You must have the Daily Work Sheet module for this report.

Maintenance - Add/Delete/Modify Tables



Maintenance



The "**Maintenance**" menu contains a list of the tables that you can modify for your program.



Employees

Add/Delete/Modify Employee Table

Code	Name
66	ANNE NAPAVER
97	BERT ERNIE
09	BILL BRADELY
99	BOB TODD
01	CADENCE CLEARWATER
53	CHRIS LEETES
26	DAN LARSON
29	FRANK THOME
40	KEVIN KWAST
20	MIKE NORRIS
87	SCOOTER TAYLOR

Close
Add
Delete
Print

Field/Button	Description
Code	Enter the employee's code
Name	Enter the name of the employee
Close Button	Closes the table
Add Button	Adds an employee to the table
Delete Button	Deletes a highlighted entry
Print	Prints the list



Inspectors

Code	Name	District
77	ALABURDA, JUSTIN	
17	AMENDOLA, JIMMY	
11	BARRETT, MARY	
18	COHN, LINDA	
57	COONEY, TERRY	
39	GILMORE, JACKIE	
71	HANKS, TOM	
NLE	NO LONGER EMPLOYED	
97	PENBERTHY, DAN	
65	RADIGAN, GEORGE	
01	RADIGAN, SEAN	
26	STOREY, JOHN	
53	TAYLOR, SCOTT	

Field/Button	Description
Code	Enter a code for the inspector
Name	Enter the name of the inspector
District	Enter the district of the inspector
Close Button	Closes the table
Adds Button	Adds an inspector to the table.
Delete Button	Deletes a highlighted entry
Print Button	Prints the list
Update Inspectors	(See Daily Worksheets Manual)



Political Subdivision

Add/Delete/Modify Political Subdivision Table

Code	Subdivision	District
01	WILLOWICK CITY	07
02	WICKLIFFE CITY	02
03	WILLOUGHBY HILLS CITY	02
04	WILLOUGHBY CITY	06
05	EASTLAKE CITY	07
06	PAINESVILLE CITY	03
07	MENTOR CITY WEST	04
08	KIRTLAND CITY	02
09	MENTOR ON THE LAKE CITY	05
10	WAITE HILL VILLAGE	02
11	TIMBERLAKE VILLAGE	07
12	KIRTLAND HILLS VILLAGE	02
13	GRAND RIVER VILLAGE	03
14	FAIRPORT HARBOR VILLAGE	05
15	NORTH PERRY VILLAGE	01
16	PERRY VILLAGE	01
17	MADISON VILLAGE	01
18	LAKELINE VILLAGE	07
19	CONCORD TOWNSHIP	01
20	PERRY TOWNSHIP	01
21	LEROY TOWNSHIP	01
22	MADISON TOWNSHIP	01

Buttons: Close, Add, Delete, Print, Update Districts

Field/Button	Description
Code	Enter the code of the subdivision
Subdivision	Enter the subdivision
Close Button	Closes the table
Add Button	Adds a subdivision to the table
Delete Button	Deletes a highlighted entry
Print	Prints the list



Program Codes

Add/Delete/Modify Program Codes Table

Code	Program	Update Module	Fund #
000	ENV. HEALTH COMPREHENSIVE		
010	AROUND THE CLOCK		
020	HEALTH DISTRICT FUND		
030	HDIS		
100	MOSQUITOES		
101	TICKS		
200	H2O/SEWAGE/SW COMPREHENSIVE		
201	NEW RESIDENTIAL WATER*		
202	RESIDENTIAL WATER ALTERATION*		
203	WATER SUP./PRV./EXIST		
204	WATER SUP./NON-COMMUNIT		
205	WATER SUP./COMMUNITY		
206	WATER HAULERS		
207	WATER--OTHER		
208	BUSTER		
209	WATER/SUP/PRIVABAN/PERMITS		
210	SEWAGE SITE EVALUATIONS*		
211	NEW RESIDENTIAL SEWAGE*		
212	RESIDENTIAL SEWAGE ALTERATION*		
213	SEWAGE DISP./PRV./EXIST		
214	SEWAGE DISP./SEMI/NEW		
215	COMMERCIAL SEWAGE*	SDC	

Buttons: Close, Add, Delete, Print

Field/Button	Description
Code	Enter the code of the program
Program	Enter the name of the program
Update Module	Interfaces to individual modules
Fund #	Enter the fund number for the code
Close Button	Closes the table
Adds Button	Adds a program code to the table.
Delete Button	Deletes a highlighted entry
Print Button	Prints the list



Service Codes

Add/Delete/Modify Service Code Table [X]

Code	Service
CC	CRITICAL CONTROL POINT
EX	EXTENTION GIVEN
F	WATER/SEWAGE CONSTRUCTION FINAL
FN	FINAL NUISANCE
G	ROUGH-IN PLUMBING FINAL (PRI)
OA	OFFICE/ABATED
OH	OFFICE HEARING
OI	OFFICE ISSUED
PFI	PLMBING FINAL
PFIR	RESIDENTIAL PLUMBING FINAL(PFI)
R	ROUTINE
RA	INSPECTION/ABATED
RB	REFERRED TO BOARD
RN	INSPECTION/NOT ABATED
U	UNDERGROUND PLUMBING FINAL (PDI)
Z	WATER/SEWAGE/PLUMBING FINAL (PFI)

Close
Add
Delete
Print

Field/Button	Description
Code	Enter the service code
Service	Enter the name of the service
Close Button	Closes the table
Adds Button	Adds a service code to the table.
Delete Button	Deletes a highlighted entry
Print Button	Prints the list



Type of Complaint

The screenshot shows a window with a blue title bar containing the text 'Add/Delete/Modify Type of Complaint' and a close button. Below the title bar is a table with a single column header 'Name'. The table contains four rows of text: 'DOG FECES', 'GARBAGE', 'HIGH GRASS', and 'SPOILED FOOD'. The first row is highlighted in blue. To the right of the table are four buttons: 'Close', 'Add', 'Delete', and 'Print'.

Field/Button	Description
Name	Enter the type of complaint
Close Button	Closes the table
Adds Button	Adds a complaint to the table.
Delete Button	Deletes a highlighted entry
Print Button	Prints the list



Export/Import Public Health Nuisance Files

Export/Import Public Health Nuisance Files

Export Public Health Nuisance Records to Server
 Import Public Health Nuisance Records from Server

OK Close

Export Id	Location	Location Name
<input checked="" type="checkbox"/>	20030293 31728 WEST DRIVE	TIMMY'S PLACE
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
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<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		

The **Export/Import** function enables you to take your Public Health Nuisance data out of the office on your laptop. If you would like to use a laptop for your inspections, please contact CHC Software to order your Remote Lap Top CD ROM.

Public Health Nuisance – Lap Top Export / Import Files

Before you leave the office:

Import Public Health Nuisance Files

Click "**Environmental Health**"

Click "**Public Health Nuisance**"

Click "**Maintenance**"

Click "**Lap Top - Export/Import Public Health Nuisance Files**"

Click "**Import Public Health Nuisance Server**" radio button

Click "**OK**"

Click "**Continue**"

Upon returning to the office:

Export Public Health Nuisance Files

Click "**Environmental Health**"

Click "**Public Health Nuisance**"

Click "**Maintenance**"

Click "**Lap Top - Export/Import Public Health Nuisance Files**"

Click "**Export Public Health Nuisance to Server**" radio button

Note: Any record that has been modified will display a check in the box next to their name.

Click "**OK**"

Click "**Continue**"



Field Names

Field Name	Data Base Field Name
BY #	NUI.BY
BY NAME	NUI.BY_NAME
CENSUS TRACK #	NUI.CENSUS
CO-OWNER	NUI.CO_OWNER
COMPLAINT	NUI.COMPLAINT
COMPLAINANT	NUI.CO_NAME
COMPLAINANT CITY	NUI.CO_CITY
COMPLAINANT PHONE	NUI.CO_PHONE
COMPLAINANT STATE	NUI.CO_STATE
COMPLAINANT STREET	NUI.CO_STREET
COMPLAINANT ZIP	NUI.CO_ZIP
COMPLETED	NUI.COMPLETE
DATE COMPLETED	NUI.DATE_COMP
DATE INVESTIGATED	NUI.DATE_INV
DATE ORDER'S DUE	NUI.ORDER_DUE
DATE ORDER'S ISSUED	NUI.ORDER_DATE
DATE RECEIVED	NUI.DATE_RCV
DESCRIPTION	NUI.F_DESC
FINAL DISPOSITION	NUI.FINAL_DIS
GIS/PREFIX DIRECTION	NUI.GIS_PRE_DIR
GIS/PREFIX TYPE	NUI.GIS_PRE_TYPE
GIS/STREET	NUI.GIS_STRT
GIS/STREET #	NUI.GIS_STRT_NO

The **field names** listing can be very useful in determining what fields you wish to utilize to capture data for letters and when creating reports for that data. The program will display a list of names that you can print.



General Profile

General Profile

Demographics | General | Management | Environmental | Community & Public Health Services | Vital

Health Department: Lake County General Health District

Division:

Address1: 33 Mill Street

Address2:

City: Painesville State: OH Zip: 44077

County: Lake

Phone #'s: 1-440-350-2543 FAX #:

Federal Tax ID:

Commissioner:

Client/Server Location: C:\HDIS\DATA

2004 2003 2002 2001 2000 1999 1998

Make Checks Payable to:

Close

The **General Profile** enables you to fill out the basic information for your health department.



Public Health Nuisance

General Profile

Demographics | General | Management | Environmental | Community & Public Health Services | Vital

Rabies Control | School Inspections | Sewage Disposal | Solid Waste | Tattoos and/or Body Piercing

Daily Work Sheets | Food Protection | Manufactured Home Parks | Marinas | Mosquito Control | Open Burning

Parks/Camps | Plumbing | Pools/Spa/Special Use Pool | Private Water Systems | **Public Health Nuisance**

Use Street Table

Upper Case Envelopes

Check Box	Description
Use Street Table	Check box to select streets from a master street table.
Upper Case Envelopes	Check the box to print all upper case letters on your envelopes



Letters

Enter/Modify Public Health Nuisance Letter

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T

OWNER
 OWNER'S STREET
 OWNER'S CITY, *OWNER'S STATE* *OWNER'S ZIP*

RE: Complaint regarding *LOCATION STREET*, *LOCATION CITY*

Dear *OWNER*:

On *DATE RECEIVED* our office received a complaint regarding *COMPLAINT*. These conditions are in violation of the Lake County Board of Health Regulations 1220.01, a, b, i.

a.
 b.
 i.

Spell Check Close

The HDIS system provides you the flexibility to write standard letters that can be sent to clients. These letters will pull data through use of the *. The * is placed on each end of the field name that you want to pull into the letter.

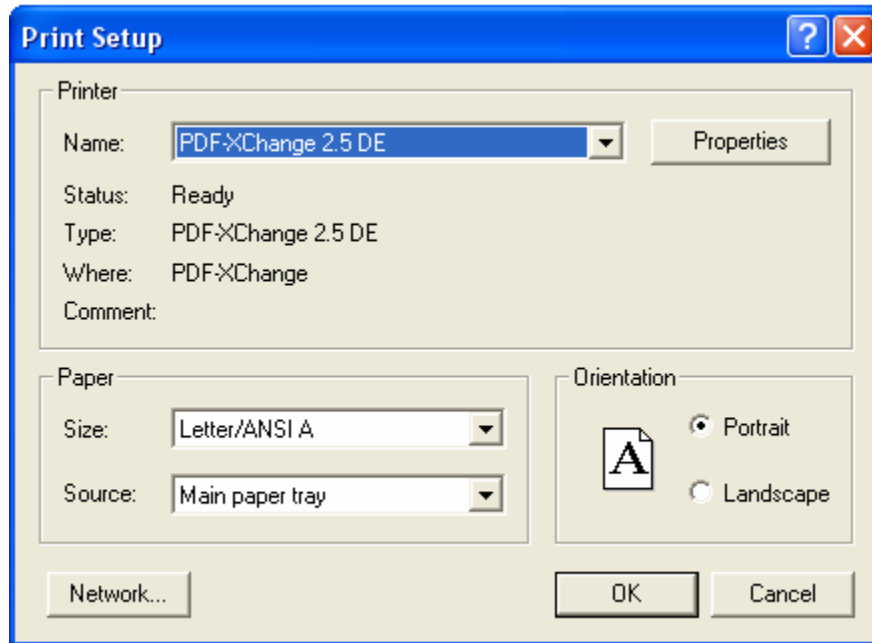
Merge fields:

All upper case:	*OWNER*	JOSEPH NAPAVER
Only first letter uppercase	*Owner*	Joseph Napaver
All lower case	*complaint*	tires in back yard

Examples: *OWNER* = TOM GORDON
 Owner = Tom Gordon
 complaint = tires in back yard



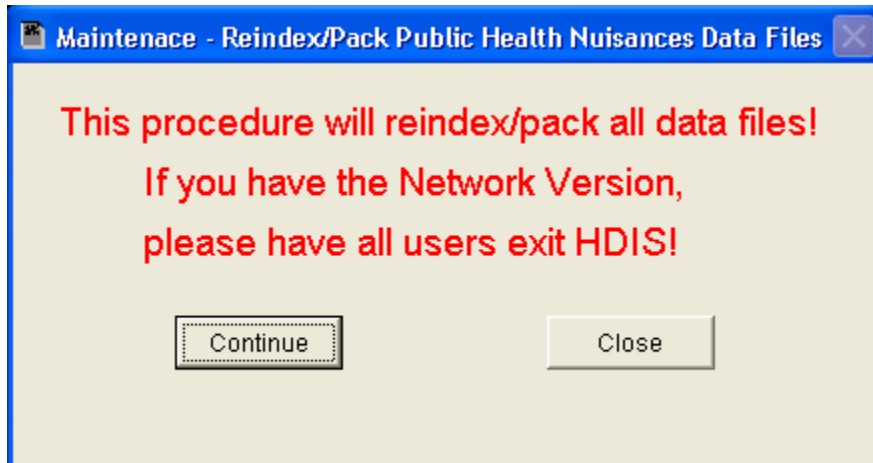
Print Setup



The print setup allows you to choose what printer from which to print. Pick the printer in the name dropdown and click “**OK**”.



Reindex/Pack Rabies Control Data Files



This function is only needed should your data be corrupted due to a power failure. Please contact CHC Software if you have any questions or concerns.



Rules

Code	Title	Rules
		memo
04.03.01	SIDEWALKS	Memo
04.03.02	ROOFS AND GUTTERS	Memo
04.03.03	EVERY DWELLING MUST HAVE HEATING...	Memo
04.03.04	FOUNDATION	Memo
04.03.05	PORCHES AND LIGHTING	Memo
04.03.06	DRIVEWAY CONDITION	Memo

Print Delete* Add Close

The **Rules** table enables you to enter public health nuisance rules that can be added into your letters and/or comments

Check Box	Description
Code	Enter the code of the rule
Title	Enter the title of the rule
Rules	Click "Memo" to enter the entire rule

Environmental Assessment



Environmental Assessment

Public Health Nuisance -

Find Location/Complaint Complainant/Owner Comments GIS/GPS

by location street address by ID # by complainant by owner **Environmental Assessment**

Add Close

ID #	Date received	Location name	Location street
920731	09/01/1992	MARILYN ARCORIA	#45 EDDIE STREET -T
20000548	09/01/2000	WESTERN RESERVE MOBILE HOME	#5 AND #32 MOBILE H
990548	09/29/1999	WESTERN RESERVE MOBILE HOME	#5 EDDIE ROAD
910349	05/06/1991	MR. SEAN DOOLEY	#52 LAKESHORE BOL
880013	01/07/1988	CAROL CHESSER (OWNER)	#62 E. 305(JOHNSON I
960022	01/19/1996		#65 ARGONNE ARMS
880012	01/08/1988	CAROL CHESSER (OWNER)	#69 E. 305TH ST(JOHN
970244	04/28/1997		#7 SANDS BOULEVAF
20020031	01/28/2002	GEORGE BROWN	#71 ,7166 MENTOR AV
980636	10/08/1998	WESTERN RESERVE MHP	#71 MARTHA AVENUE
960601	07/26/1996	SAHARA MOBILE HOME PARK	#8 HAWAINA ISLE
880034	01/20/1988	KELLY DIVITO/H. KISSINGER	#95 EAGLE ROAD TRL
920978	12/01/1992	JIM MORICK	(414) ORCHARD-TALL

The “**Environmental Assessment**” button will display the following for that address:

- Sewage Record
- Private Water System Record
- Plumbing Record
- Public Health Nuisance Record
- Rabies Control Record

Private Water Systems / Residential Sewage

Public Health Nuisance / Rabies Control

Plumbing / Downspout

Public Health Nuisance

Location Street	Owner Name	Complaint
5075 KLANN STREET K MART	DEBRA A.BROWN	THINKS SEPTIC SYSTEM IS FAILING EITHER IT IS HIS NEIGHBOR'S CONTAMINATED CANDY, TASTE LIKE DETERGENT
7331 KNIFFEN	MARK HANSZ	NEIGHBOR PUMPING SEPTIC INTO YARD
7655 KNIFFEN KNIFFEN ROAD	GIRL SCOUTS	2 PIPES DISCHARGING ONTO HIS PROPERTY, BELIEVES SEPTIC SOLID WASTE
7171 KNIFFEN RD	MARTHA & FRANK MEZGER	POSSIBLE ILLEGAL HAZARDOUS WASTE DISPOSAL
7430 KNIFFEN ROAD		VACANT HOUSE

Rabies Control

Owner's Street	Owner Name	Circumstances
6816 KIRTWOOD DRIVE	HANRATTY, THOMAS	BITTEN
7607 KITTELY LANE	TOMSAK, NANCY	BITTEN, OFFICE 7/19/93
7510 REYNOLDS RD.	CHRISTIAN, TROY	BITTEN, OFFICE 12/6/96
4910 KLASEN ROAD	TAYLOR, JENNIFER	BITTEN
7171 KNIFFEN ROAD P O BOX 762	LUSKIN, DAVID & KAREN	BITTEN
12733 RT. 86	HOSTA, MARTIN	BITTEN, HIT BY CAR, LAB -
6758 KNIFFEN ROAD	OROSZ, ANDY	BITTEN

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