



INSTRUCTION MANUAL

HDE-QAM

HDE ENCODER QAM

Model	Stock No.	Description
HDE-QAM	6310 A	HDMI-to-QAM Encoder

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We recommend that you write the following information in the spaces provided below.

Purchase Location Name:	
Purchase Location Telephone Number:	
HDE-QAM Serial Number:	

The information contained herein is subject to change without notice. Revisions may be issued to advise of such changes and/or additions.

Correspondence regarding this publication should be addressed directly to:

Blonder Tongue Laboratories, Inc.

One Jake Brown Road

Old Bridge, NJ 08857

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Section 1 — General & Safety Instructions



The STOP sign symbol is intended to alert you to the presence of REQUIRED operating and maintenance (servicing) instructions that if not followed, may result in product failure or destruction.



The YIELD sign symbol is intended to alert you to the presence of RECOMMENDED operating and maintenance (servicing) instructions.



The LIGHTNING flash symbol is intended to alert you to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be sufficient magnitude to constitute a risk of electrical shock.

**TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER FROM THIS UNIT.
NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE

NOTE TO CATV SYSTEM INSTALLER

This reminder is provided to call the CATV System Installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

Safety Instructions

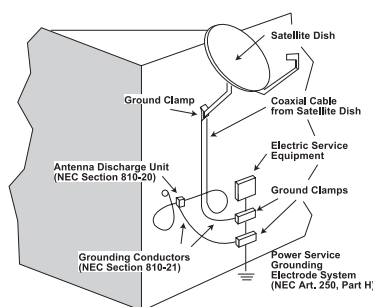


**YOU SHOULD ALWAYS FOLLOW THESE INSTRUCTIONS TO HELP ENSURE
AGAINST INJURY TO YOURSELF AND DAMAGE TO YOUR EQUIPMENT.**

- Elevated Operating Ambient - If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature per Section 2.3.
- Reduced Air Flow - Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
- Mechanical Loading - Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit Overloading - Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- Reliable Earthing - Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips).
- Read all safety and operating instructions before you operate the unit.
- Retain all safety and operating instructions for future reference.
- Heed all warnings on the unit and in the safety and operating instructions.

Safety Instructions - continued

- Follow all installation, operating, and use instructions.
- Unplug the unit from the AC power outlet before cleaning. Use only a damp cloth for cleaning the exterior of the unit.
- Do not use accessories or attachments not recommended by Blonder Tongue, as they may cause hazards, and will void the warranty.
- Do not operate the unit in high-humidity areas, or expose it to water or moisture.
- Do not place the unit on an unstable cart, stand, tripod, bracket, or table. The unit may fall, causing serious personal injury and damage to the unit. Install the unit only in a mounting rack designed for 19" rack-mounted equipment.
- Do not block or cover slots and openings in the unit. These are provided for ventilation and protection from overheating. Never place the unit near or over a radiator or heat register. Do not place the unit in an enclosure such as a cabinet without proper ventilation. Do not mount equipment in the rack space directly above or below the unit.
- Operate the unit using only the type of power source indicated on the marking label. Unplug the unit power cord by gripping the plug, not the cord.
- The unit is equipped with a three-wire ground-type plug. This plug will fit only into a ground-type power outlet. If you are unable to insert the plug into the outlet, contact an electrician to replace the outlet. Do not defeat the safety purpose of the ground-type plug.
- Route power supply cords so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords at plugs, convenience receptacles, and the point where they exit from the unit.
- Be sure that the outdoor components of the antenna system are grounded in accordance with local, federal, and National Electrical Code (NEC) requirements. Pay special attention to NEC Sections 810 and 820. See the example shown in the following diagram:



- We strongly recommend using an outlet that contains surge suppression or ground fault protection. For added protection during a lightning storm, or when the unit is left unattended and unused for long periods of time, unplug it from the wall outlet and disconnect the lines between the unit and the antenna. This will prevent damage caused by lightning or power line surges.
- Do not locate the antenna near overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing the antenna, take extreme care to avoid touching such power lines or circuits, as contact with them can be fatal.
- Do not overload wall outlets or extension cords, as this can result in a risk of fire or electrical shock.
- Never insert objects of any kind into the unit through openings, as the objects may touch dangerous voltage points or short out parts. This could cause fire or electrical shock.
- Do not attempt to service the unit yourself, as opening or removing covers may expose you to dangerous voltage and will void the warranty. Refer all servicing to authorized service personnel.
- Unplug the unit from the wall outlet and refer servicing to authorized service personnel whenever the following occurs:
 - The power supply cord or plug is damaged;
 - Liquid has been spilled, or objects have fallen into the unit;
 - The unit has been exposed to rain or water;
 - The unit has been dropped or the chassis has been damaged;
 - The unit exhibits a distinct change in performance.
- When replacement parts are required, ensure that the service technician uses replacement parts specified by Blonder Tongue. Unauthorized substitutions may damage the unit or cause electrical shock or fire, and will void the warranty.
- Upon completion of any service or repair to the unit, ask the service technician to perform safety checks to ensure that the unit is in proper operating condition.

Returning Product for Repair (or Credit)

A Return Material Authorization (RMA) Number is required on all products returned to Blonder Tongue, regardless if the product is being returned for repair or credit. Before returning product, please contact the Blonder Tongue Service Department at 1-800-523-6049, Ext. 4256 or visit our website: www.blondertongue.com for further information.

Section 2 — Product Summary

2.1 Revision History & Reason

This is the third issue of this Instruction Manual.

The reason for this revision was to include sub-band output capability.

The reason for the second revision was to include the terms and conditions of use in Section 3.2, and to update Section 6.

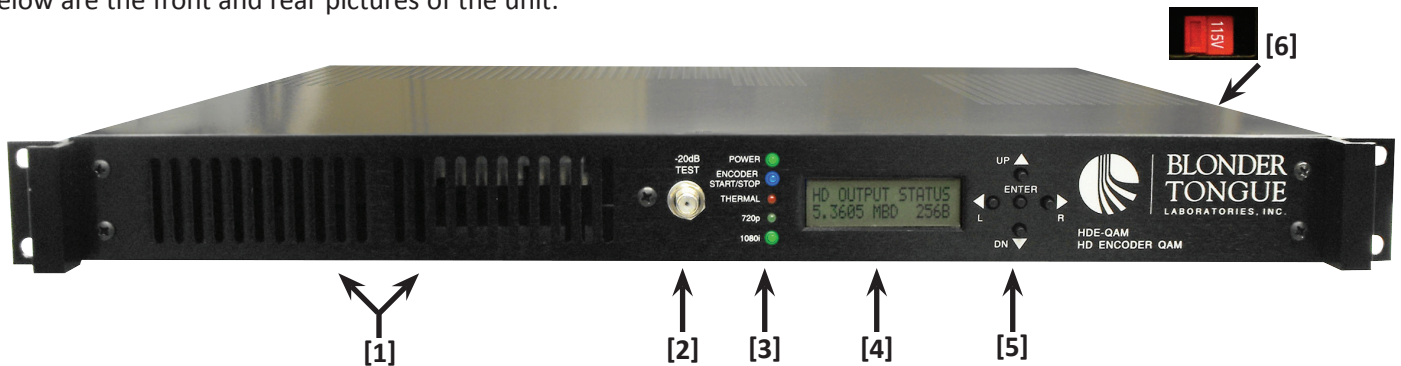
2.2 Product Application & Description

Application:

The HDE-QAM encoder accepts one input in HDMI format (High-Definition Multimedia Interface) such as a locally owned/originated content. It delivers a real-time broadcast-quality MPEG-2 encoded high-definition output in QAM format (Quadrature Amplitude Modulation) suitable for distribution over a typical private coaxial network, i.e. sports arenas, broadcast and cable-television studios, airports, hospitals, university campuses, etc...

Description:

Below are the front and rear pictures of the unit:



[1] AIR INTAKE FANS:

To keep the temperature of the encoder chipset below its maximum operating limit.

[2] RF TEST POINT:

An F-connector to test the QAM signal at 20 dB below the primary QAM output level.

[3] LEDs:

There are five LEDs as follows:

Description	LED Status	What does it mean?
POWER	Off Green	Unit is not powered Unit is powered
Encoder Start/Stop	Off Blue Flashing Blue	MPEG-2 HD chip is not encoding MPEG-2 HD chip is encoding the Input HDMI input is not present or is not valid (Encoder output is a standard "color bar" in 720p)
Thermal	Off Red	Encoder temperature is within limits Encoder is not encoding – chipset temperature exceeds limits
720p	Off Green	Encoding format is not 720p Encoding format is 720p
1080i	Off Green	Encoding format is not 1080i Encoding format is 1080i

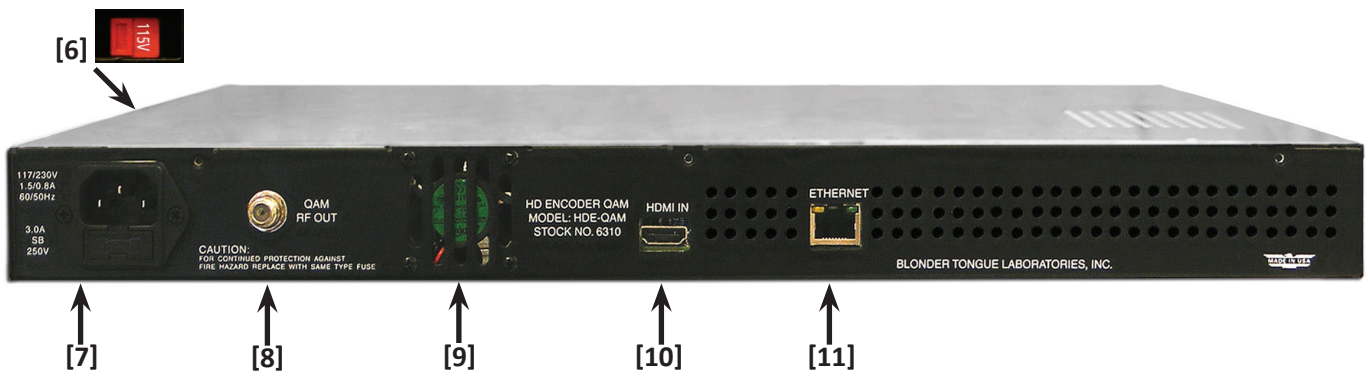
NOTE: Although HDE-QAM is capable of encoding in 480i/480p formats, no LED is assigned to this format because it is not expected to be a popular format to be used by operators. However, if the encoder is configured to operate in 480i or 480p format, then the status of the LEDs will be as follows: **Power:** Green, **Encoder Start/Stop:** Blue, **720i:** Off, **1080i:** Off

[4] & [5] LCD SCREEN & KEY-PAD:

The LCD has 2 lines, each capable of displaying 16 characters. The key-pad has 5 push-down buttons and is used to interface with the encoder to monitor or configure the QAM output parameters. Monitoring or configuring of the HDMI input can only be achieved via Ethernet Interface referenced below.



**OPERATOR MUST SELECT THE CORRECT INPUT VOLTAGE BEFORE POWERING THE UNIT.
 THE FACTORY DEFAULT IS 115 VAC/60 Hz.**



[6] POWER SELECTOR SWITCH:

A slide-switch that allows operator to select the input power type: 115 VAC/60 Hz or 230 VAC/50 Hz.

[7] INPUT POWER:

IEC C14 power inlet plug - rated 90 to 240 VAC; 47 to 63 Hz - equipped with Slo-Blo, 3.0 Amps, 250 V Fuse.

[8] OUTPUT:

QAM RF F-connector.

[9] AIR DISCHARGE FAN

[10] INPUT:

HDMI connector.

[11] ETHERNET INTERFACE:

RJ45 connector for remote monitoring and control over Internet via GUI interface and a web browser (Internet Explorer 7 is recommended). Only the HDMI input parameters can be monitored or configured via this interface.

2.3 Product Specification

INPUT

Connector:	HDMI
Video Standard	
480i:	720 x 480
720p:	Main profile I & P Frames, 4:2:0 color components, 720 x 576
1080i:	Main profile I & P Frames, 4:2:2 color components, 1920 x 1080
Transport Rate:	Variable, user-selectable from 9.7 to 100 Mbps
Video Rate:	Variable, user-selectable
Video Pre-filter:	Variable, user-selectable
GOP Size:	Variable, user-selectable from 1 to 60
Intra DC Precision:	Variable, user-selectable from 8- to 11-bit
Chroma Formats:	4:2:0 and 4:2:2 (ITU-R BT.601)
Colorspace Formats:	YCbCr and RGB
Packet Format:	MPEG-2 188-byte Transport Stream
Audio:	Compressed Dolby [®] Digital Pass-Thru

OUTPUT

Connectors	
Primary:	"F" Female
RF Test Port:	"F" Female (@ 20 dB below Primary output)
QAM Modulation Modes:	16, 32, 64, 128, 256, 512, & 1024
DVB Symbol Rate:	Variable; 1 to 7 MSymbols/sec (MBaud)
Frequency Range:	5.75 to 864 MHz
QAM Tuning	
NTSC:	Per channel's number from T7 to T14 & 2 to 135
PAL:	Per channel's center-frequency (12.5 kHz increments)
RF Level:	+60 dBmV ±1 (120 dBµV ±1)
RF Level LCD Screen Error:	± 2 dB
RF Level Adjustment Range:	50 to 60 dBmV
Frequency Stability:	± 5 kHz over 32 to 122 °F (0 to 50 °C)
Frequency Tolerance:	± 0.5 kHz @ 77 °F (25 °C)
Amplitude Flatness:	± 0.25 dB (over 6 MHz channel)
Phase Noise:	-98 dBc (@ 10 kHz)
Spurious:	-60 dBc
Broadband Noise:	-75 dBc (@ +60 dBmV output level, 4 MHz bandwidth)
Impedance:	75 Ω
Return Loss:	12 dB
Spectral Inversion:	Auto Recognition
Carrier Suppression:	55 dB
SNR:	Greater than 40 dB
MER:	Greater than 40 dB
I/Q Phase Error:	Less than 1 degree
I/Q Amplitude Imbalance:	Less than 1%
Encoding Profile	
Video:	MPEG 2 HD; ISO 13818-2; 1080i MPEG 2 SD; ISO 13818-2; 480i
Audio:	Pass through compress audio Does Not Support Closed Captioning

General

Dimensions (W x D x H):	19.0 x 18.125 x 1.75 inches (483 x 460 x 44 mm)
Power:	Operator Selectable @ 115 VAC/60 Hz or 230 VAC/50 Hz (Fuse: 3.0 amp, 250 VDC, Slo Blo)
Power Dissipation:	129 W
Weight:	13 lbs (5.9 kg)
Operating Temperature:	32 to 122 °F (0 to 50 °C)
Storage Temperature:	-13 to 158 °F (-25 to 70 °C)
Operating Humidity:	0 to 95% RH @ 35 °C max, non-condensation
Storage Humidity:	0 to 95% RH @ 35 °C max, non-condensation
Certifications:	UL Listed 60950

Alarms/Monitoring/Control

Indicators:	Power (Green LED) Encoder (Blue LED) Temperature (Red LED) 720p (Green LED) 1080i (Green LED)
Local Monitoring:	Front-panel 16-character, 2-line LCD screen
Local Control:	Front-panel Navigational Key-pad
Remote Monitoring/Control:	GUI-based menu via Web browser

Section 3 – Installation & Power-up

3.1 Unpacking

You will find the following items in the box:

- HDE-QAM Encoder (QTY=1)
- Power Cord with IEC C13 line socket and 3-pin Type B NEMA 5 plug (QTY=1)
- Six-foot HDMI cable (QTY=1)
- Six-foot cross-pinned (cross-over) RJ45 Ethernet cable (QTY=1)

3.2 Installation

The HDE-QAM encoder is designed to be installed in a standard 19-inch (483 mm) rack (EIA 310-D, IEC 60297, and DIN 41494 SC48D). To install the encoder, secure its front panel to the rack by inserting four machine screws, with cup washers, through the four mounting holes in the front panel.

3.3 Power-up



THE ENCODER IS EQUIPPED WITH A SWITCHING 115 VAC or 230 VAC POWER SUPPLY. THE OPERATOR MUST SELECT THE CORRECT INPUT VOLTAGE BEFORE POWERING THE UNIT VIA THE SLIDE-SWITCH ON THE SIDE PANEL. THE FACTORY DEFAULT IS 115 VAC/60 Hz.

There is no power ON-OFF switch on this unit. To turn the encoder on or off, simply connect/disconnect the power cord to/from the unit. The unit's power inlet plug is equipped with a fuse-holder and fuse.

Without having the HDMI input cable connected to the unit, power-up the encoder.

The following sequence of events will take place when the unit is powered-up successfully:

- (1) "POWER" Green LED will be on
- (2) The LCD screen light and display the following message for 5 seconds:

BLONDER TONGUE
HDE-QAM #6310

- (3) Upon successful initial power-up, the following message will be displayed on the LCD screen:

ACCEPT AGREEMENT
SEC3 USER MAN NO

4) The Encoder will not boot up unless you accept the following terms and conditions of use:

HDE-QAM is capable of encoding the digital stream via the HD MPEG-2 compression standard. The HD MPEG-2 encoded content is then QAM-modulated suitable for distribution over a coaxial network. Consequently, the HDE-QAM is designed for applications where the USER OWNS THE CONTENT or HAS WRITTEN PERMISSION FROM THE CONTENT OWNER, and the content is distributed over a PRIVATELY OWNED coaxial network.

BLONDER TONGUE IS NOT RESPONSIBLE FOR OBTAINING PERMISSION FROM CONTENT OWNERS, DOES NOT HAVE ANY RIGHTS TO OR CONTROL OVER CONTENT, AND DOES NOT AND WILL NOT ASSUME ANY LIABILITY OR RESPONSIBILITY FOR ANY DAMAGES SUFFERED BY ANY PERSON IN REGARD TO THE USE OF THIS ENCODER IN ANY MANNER OR FOR ANY PURPOSE OTHER THAN IN THE SPECIFIC MANNER AND FOR THE SPECIFIC PURPOSE DESCRIBED IN THE USER'S MANUAL PROVIDED WITH THIS ENCODER. THE USER OF THE ENCODER SHALL INDEMNIFY, DEFEND, AND HOLD BLONDER TONGUE HARMLESS FROM ALL LIABILITY OR EXPENSE OF ANY NATURE WHATSOEVER BASED UPON OR ARISING OUT OF ANY IMPROPER USE OF THE DIGITAL STREAM, CONTENT, OR ENCODER.

(5) To indicate that you have read, understood, and accept the terms and conditions above, using the front-panel keypad, press the Enter button and then use the Up or Down button to change the "NO" to "YES". Press the Enter button again to manifest your acceptance.

(6) The following message will be displayed on the LCD Screen:

HD OUTPUT STATUS 5.3605 MBD 256B

(7) The Blue "Encoder" LED will be flashing. A standard "Color Bar" in 720p format is now available at the QAM output of the encoder. The Encoder is now successfully powered up and ready for receiving and processing the HDMI input.

Section 4 – QAM Output Configuration

4.1 General

QAM output parameters of the encoder can only be monitored and configured via the front-panel LCD screen and the key-pad. You cannot monitor or configure the HDMI input parameters from the front panel. This can only be achieved remotely via the rear-panel Ethernet Interface – see Section 5 for details.

The front-panel key-pad has five push-down buttons as follows:

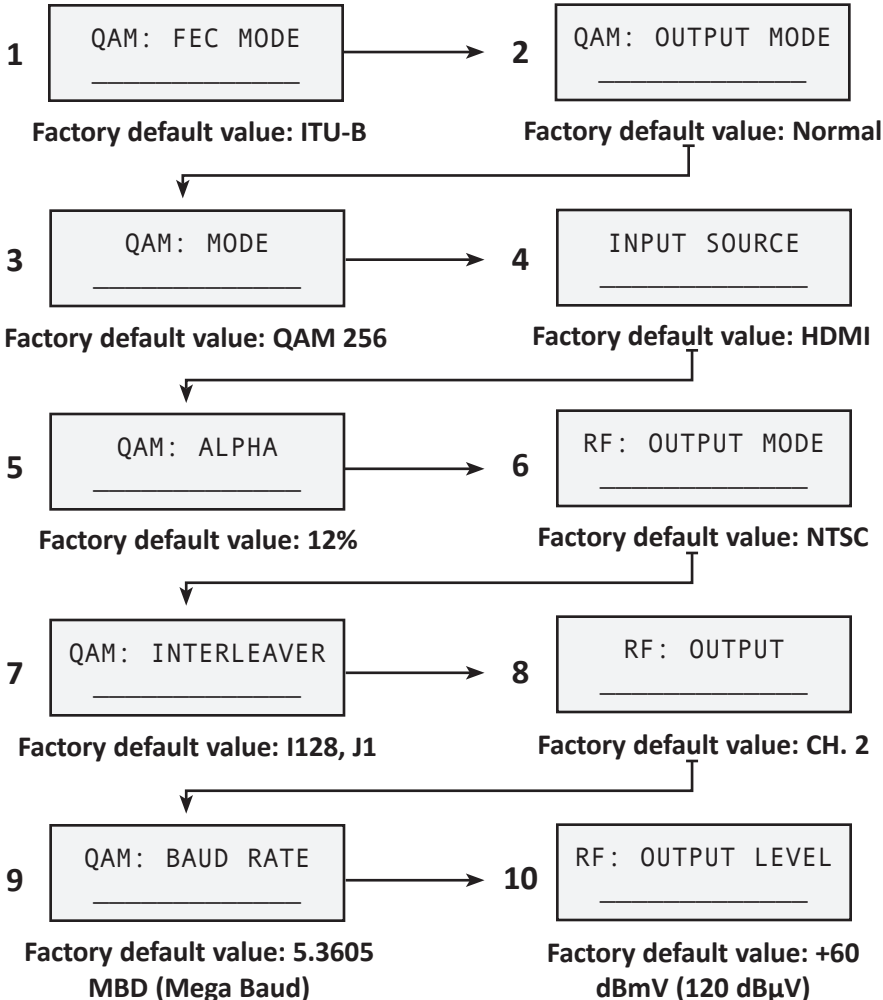
- The LEFT button ◀ denoted as **(L)** in this document
- The RIGHT button ▶ denoted as **(R)** in this document
- The UP button ▲ denoted as **(UP)** in this document
- The DOWN button ▼ denoted as **(DN)** in this document
- The ENTER button ● denoted as **(ENTER)** in this document

The **(L)**, **(R)** buttons are primarily used to toggle between the ten (10) available QAM "parameter fields" .

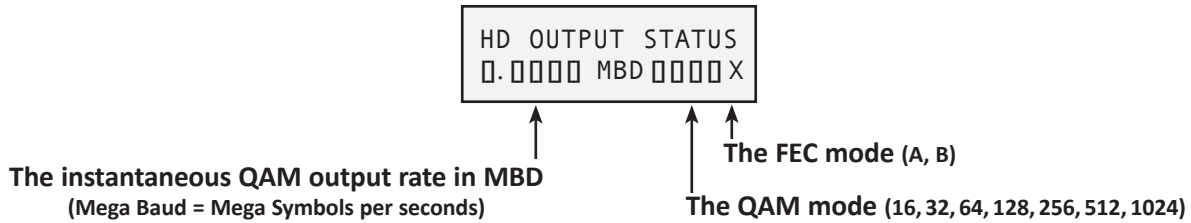
The **(UP)**, **(DN)** buttons are used to select or enter new parameter values.

The **(ENTER)** button is used to initiate a parameter value change and to lock the new value after changes are made.

The following ten (10) output "parameter fields" are available and will be displayed on the LCD screen:



During normal operation, however, the following "STATUS" message will be displayed on the LCD screen:



You can modify any of the factory default values if they are not compatible with your QAM output requirements - see Section 4.3 below for details.

4.2 Quick Configuration

The HDE-QAM encoder can be deployed in both the NTSC and the PAL television standards. The primary difference in configuring the encoder for NTSC or PAL standard is the selection of the output QAM channel.

In the NTSC standard, the QAM output channel is selected by entering the channel number i.e. channels 2 to 135, and sub-band channels T7 to T14. See Section 4.2.1 below for detailed procedure.

In the PAL standard, the QAM output channel is selected by entering the center-frequency of the desired channel, i.e. 107.5000 MHz for PAL B channel S1. See Section 4.2.2 below for detailed procedure.

The CATV channel designations and the corresponding frequency allocations for NTSC and PAL B/G television standards are shown in Appendix A.

4.2.1 NTSC Systems

The factory default output mode is NTSC. Follow the steps below to select the desired QAM output channel:

- (1) Connect an HDMI source into the HDMI Input interface (on the rear panel) and verify that (a) "Encoder Start/Stop" LED is Blue, and (b) "720p" or "1080i" LED is Green (or both are off if using a 480i or 480p format).
- (2) To select the desired QAM channel output, use the **(L)** or **(R)** buttons to toggle between the "parameter fields" until you see at the following LCD screen:



Press and hold for 3 seconds the **(ENTER)** button. The channel number will flash, indicating that you can enter a new channel number. Use the **(UP)** or **(DN)** buttons to select the desired channel number (range is 2 to 135, and sub-band channels T7 to T14).

- (3) Press the **(ENTER)** button to enter and lock the selected channel. The LCD screen will then revert back to the default "HD OUTPUT STATUS".
- (4) To verify that the correct channel is locked, use the **(L)** or **(R)** buttons and toggle to the "RF: OUTPUT" field and confirm that the channel number shown is the one you had selected.



THE OPTIMUM OUTPUT SIGNAL-TO-NOISE RATIO (SNR) IS ACHIEVED BY SETTING THE OUTPUT LEVEL TO 60 dBmV. IF SYSTEM REQUIRES A LOWER LEVEL, THEN ATTENUATE THE LEVEL EXTERNALLY.

4.2.2 PAL Systems

The factory default output mode is NTSC. Follow the steps below to first change the mode from NTSC to FREQUENCY, and then to select the desired QAM output channel:

- (1) Connect an HDMI source into the HDMI Input interface (on the rear panel) and verify that (a) “Encoder Start/ Stop” LED is Blue, and (b) “720p” or “1080i” LED is Green (or both are off if using a 480i or 480p format).
- (2) To change the factory default output mode from NTSC to FREQUENCY, use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see at the following LCD screen:

RF: OUTPUT MODE
NTSC CHANNEL

- (3) Press and hold for three seconds the **(ENTER)** button. The “NTSC CHANNEL” field will flash, indicating that you can enter a new mode. Use the **(UP)** or **(DN)** buttons to select the “FREQUENCY” mode.

RF: OUTPUT MODE
FREQUENCY

- (4) Press the **(ENTER)** button to enter and lock the “FREQUENCY” mode. Next, you must enter the desired QAM output channel by entering the center-frequency of that channel. The range is 8.5 to 861.0 MHz.
- (5) To enter the center-frequency of the visual carrier, use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see the following LCD screen:

RF: OUTPUT
□□□ . □□□□ MHz

- (6) Press and hold for three seconds the **(ENTER)** button. The output frequency field will flash, indicating that you can enter a new frequency. Use the **(UP)** or **(DN)** buttons to enter the first digit of the desired frequency number. For example, if you want to enter PAL B Channel S1, whose frequency is 107.5000 MHz, then you must enter digit (1). See Appendix A for the PAL B/G frequency allocations.
- (7) Use the **(R)** button to change the position of the cursor and move it to the second position of the desired frequency. Then use the **(UP)** or **(DN)** buttons to enter the second digit of the frequency number – digit (0) in the case of PAL B Channel S1.
- (8) Repeat step 7 above until all desired digits are entered. Please note that since the smallest increment of frequency selection is 12.5 KHz (0.0125 MHz), you cannot change the last two positions of the output frequency.
- (9) Once all the digits of the desired output frequency are entered, press the **(ENTER)** button to enter and lock the center-frequency of the desired output channel. The LCD screen will then revert back to the default “HD OUTPUT STATUS”.
- (10) To verify that the correct frequency is locked, use the **(L)** or **(R)** buttons and toggle to the “RF: OUTPUT” field and confirm that the frequency shown is the one you had entered.



THE OPTIMUM OUTPUT SIGNAL-TO-NOISE RATIO (SNR) IS ACHIEVED BY SETTING THE OUTPUT LEVEL TO 60 dBmV. IF SYSTEM REQUIRES A LOWER LEVEL, THEN ATTENUATE THE LEVEL EXTERNALLY.

4.3 Advanced Configuration

The factory default values are selected to minimize the necessary configuration steps for units that are deployed in an NTSC system. However, you can change the factory default value of any of the ten (10) QAM “parameter fields” described in Section 4.1 above. In this Section we provide an explanation of these parameters, and instructions on how to change them.

4.3.1 Configuring the “QAM: FEC MODE” Parameter

Two (2) options are available: ITU-A and ITU-B.

The factory default is ITU-B.

ITU-A is used mostly with the PAL television standard, and ITU-B is used mostly with the NTSC television standard.

To change the factory default value, follow these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see the “QAM: FEC MODE” field on the LCD screen.
- (2) Press and hold for three seconds the **(ENTER)** button. The default value will flash, indicating that you can enter a new parameter. Use the **(UP)** or **(DN)** buttons to select the desired parameter.
- (3) Press the **(ENTER)** button to enter and lock the new parameter. The LCD screen will then revert back to the default “HD OUTPUT STATUS”.

4.3.2 Configuring the “QAM: MODE” Parameter

Seven (7) options are available if the QAM FEC mode is set to ITU-A: 16, 32, 64, 128, 256, 512, and 1024.

Only two (2) options are available if the QAM FEC mode is set to ITU-B: 64 and 256.

The factory default is 256.

To change the factory default value, follow these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see the “QAM: MODE” field on the LCD screen.
- (2) Follow steps (2) and (3) in Section 4.3.1 above.

4.3.3 Configuring the “QAM: ALPHA” Parameter

Three (3) options are available: 12%, 15%, and 18%.

The factory default is 12%.

When FEC MODE = ITU-B, and the QAM MODE = 256, the recommended ALPHA value is 12%.

When FEC MODE = ITU-B, and the QAM MODE = 64, the recommended ALPHA value is 18%.

When FEC MODE = ITU-A, the recommended ALPHA value is 15%.

The unit will not allow you to change the recommended ALPHA value when operating in the ITU-B mode. However, you can choose any of the available ALPHA values when operating the unit in ITU-A mode by following these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see the “QAM: ALPHA” field on the LCD screen.
- (2) Follow steps (2) and (3) in Section 4.3.1 above.

4.3.4 Configuring the "QAM: INTERLEAVER" Parameter

All available options are shown in the table below:

if FEC MODE = ITU-A	if FEC MODE = ITU-B
I12, J17 (factory default)	I128, J1 (factory default)
I17, J12	I128, J2
I34, J6	I128, J3
I51, J4	I128, J4
I68, J3	I128, J5
I102, J2	I128, J6
I204, J1	I128, J7
I1, J204	I128, J8
I2, J102	I64, J2
I3, J68	I32, J4
I4, J51	I16, J8
I6, J34	I8, J16
	I4, J32
	I2, J64
	I1, J128

Interleaving is a technique used in conjunction with FEC (Forward Error Correction) to correct for the QAM errors that are induced by burst noise. The HDE-QAM encoder employs a convolutional interleaver.

Most television sets equipped with a QAM tuner use the factory default interleaving scheme shown in the table above. However, some QAM set-top boxes may use an interleaving scheme different from our factory default value.

To change the factory default value, follow these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the "parameter fields" until you see the "QAM: INTERLEAVER" field on the LCD screen.
- (2) Follow steps (2) and (3) in Section 4.3.1 above.

4.3.5 Configuring the "QAM: BAUD RATE" Parameter

Baud Rate (or modulation rate) is the number of distinct symbol (or signaling) changes made to the QAM output transmission medium per second. The measurement unit is typically in Mega Bauds (MBD) which is synonymous to Mega symbols per seconds (MSPS).

It follows then, that the Baud Rate is dependent on the selection of the FEC mode and the QAM mode.

The Baud Rate of the HDE-QAM encoder is automatically programmed as follows:

When FEC MODE = ITU-B, and the QAM MODE = 256, the assigned Baud Rate is 5.3605 MBD.

When FEC MODE = ITU-B, and the QAM MODE = 64, the assigned Baud Rate is 5.0569 MBD.

When FEC MODE = ITU-A, the assigned Baud Rate is the last Baud Rate assigned prior to changing the FEC mode from ITU-B to ITU-A.

If you are deploying the HDE-QAM in an NTSC television system, the above assigned values should not need to be changed.

If you are deploying the HDE-QAM in a PAL television system, the above assigned values may need to be changed depending on the desired QAM output baud rate.

To change the factory default value, follow these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see the “QAM: BAUD RATE” field on the LCD screen.
- (2) Press and hold for three seconds the **(ENTER)** button. The baud rate field will flash, indicating that you can enter a new baud rate. Use the **(UP)** or **(DN)** buttons to enter the first digit of the desired baud rate. For example, if you want to enter 5.9876, then you must enter digit (5).
- (3) Use the **(R)** button to change the position of the cursor and move it to the second position of the baud rate. Then use the **(UP)** or **(DN)** buttons to enter the second digit of the baud rate – digit (9) in the case of 5.9876.
- (4) Repeat step 3 above until all desired digits are entered.
- (5) Once all the digits of the desired baud rate are entered, press the **(ENTER)** button to enter and lock the new baud rate. The LCD screen will then revert back to the default “HD OUTPUT STATUS”.
- (6) To verify that the correct baud rate is locked, use the **(L)** or **(R)** buttons and toggle to the “QAM: BAUD RATE” field and confirm that the baud rate shown is the one you had entered.

4.3.6 Configuring the "QAM: OUTPUT MODE" Parameter

Four (4) options are available: NORMAL, INVERTED, OFF, CW.

The factory default is NORMAL.

The INVERTED option inverts the QAM output spectrum.

The OFF option turns off the QAM output of the encoder – no output will be available.

The CW (Carrier Wave) option is only applicable for testing purposes, and must not be selected when operating the encoder for its intended use. See Appendix B for details.

To change the factory default value, follow these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see the “QAM: OUTPUT MODE” field on the LCD screen.
- (2) Follow steps (2) and (3) in Section 4.3.1 above.

4.3.7 Configuring the "INPUT SOURCE" Parameter

Five (5) options are available: HDMI, and four (4) Selftest modes – PRBS15, PRBS15M, PRBS23, PRBS23M.

The factory default value is HDMI.

The four (4) Selftest modes, denoted PRBS (Pseudo Random Binary Sequence), are only applicable for testing purposes, and must not be selected when operating the encoder for its intended use.

FOR NORMAL OPERATION, THE "INPUT SOURCE" MUST BE "HDMI", however, to change the factory default value, follow these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the “parameter fields” until you see the “QAM: INPUT SOURCE” field on the LCD screen.
- (2) Follow steps (2) and (3) in Section 4.3.1 above.

4.3.8 Configuring the "RF: OUTPUT MODE" Parameter

Two (2) options are available: NTSC and FREQUENCY.

The factory default value is NTSC.

See Section 4.2 for a description of the output modes and how to change the factory default value.

4.3.9 Configuring the "RF: OUTPUT" Parameter

The OUTPUT value is the channel on which the QAM output will be displayed on a television.

When OUTPUT MODE is NTSC, the RF:OUTPUT range is channels 2 to 135, and sub-band channels T7 to T14. When OUTPUT MODE is FREQUENCY, the RF:OUTPUT range is 8.5 to 861.0 MHz.

The factory default value is NTSC channel 2.

See Section 4.2 for a description of how to change the factory default value.

4.3.10 Configuring the "RF: OUTPUT LEVEL" Parameter

The OUTPUT LEVEL is the value of the QAM output level in dBmV. The available range is from 48 to 62 dBmV (108 to 122 dB μ V).

The factory default value is 60 dBmV (120 dB μ V).

THE OUTPUT LEVEL ADJUSTMENTS ARE RECOMMENDED ONLY FOR FINE-TUNING, however, to change the factory default value, follow these steps:

- (1) Use the **(L)** or **(R)** buttons to toggle between the "parameter fields" until you see the "RF: OUTPUT LEVEL" field on the LCD screen.
- (2) Follow steps (2) and (3) in Section 4.3.1 above.

4.4 Power Cycle & Factory Reset

The QAM output parameters, whether the original factory default or entered by operator, are stored in the unit's micro-controller and will remain the same after any power cycle (turning off the unit and then turning it back on). When power is restored to the unit after a power loss, the unit will boot-up with the same QAM output parameter values before the power loss.

You can reset the QAM output parameters to their factory default values by pressing and holding the **(L)** or **(R)** buttons simultaneously until the following message is displayed on the LCD screen:



FACTORY RESET

Please see Section 5.3 on how to reset the unit's IP Address and Username/Password to their factory default values.

Section 5 – HDMI Input Configuration

The HDMI input parameters cannot be configured from the front-panel LCD screen and key-pad, however, you can monitor and configure them via a GUI-based menu (Graphical User Interface) and any standard web browser (Internet Explorer 7 is recommended). This allows you to access the unit locally or remotely, i.e via Internet, using a standard computer and without downloading any special software.

Please note that the QAM output parameters cannot be configured or monitored via this interface. Please see Section 4 on how to configure and monitor the QAM output parameters via the front-panel LCD screen and key-pad.

5.1 Accessing the Unit Remotely

Before you can remotely access the unit, you must configure the unit's IP address to conform with your existing IP network or LAN. To do so, follow these steps:

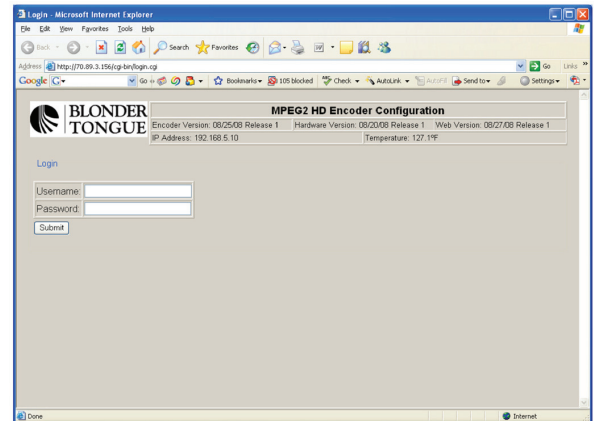
- (1) Plug one end of the cross-pinned RJ45 Ethernet cable that was provided in the packaging in the Ethernet interface (located in the rear of the unit). Plug the other end of the cable to your computer.
- (2) The factory default IP address of the unit is **172.16.70.1**. To be able to communicate with the unit, you must first change your computer's IP address. The following steps explain how to do this for a computer with Windows XP operating software:
 - (a) On your computer, open the "Control Panel"
 - (b) Double-click on "Network Connections"
 - (c) Right-click on the "Local Area Connection", and then click on the "properties".
 - (d) A dialog box entitled "Local Area Connection Properties" will appear. In this box, double-click on the "Internet Protocol (TCP/IP)".
 - (e) A dialog box entitled "Internet Protocol (TCP/IP) Properties" will appear. Select the "Use the following IP address" option and enter the following addresses:
 - IP address: **172.16.70.2**
 - Subnet mask: **255.255.255.0**
 - No need to enter a value for the Default Gateway.

Click **OK** to close the dialog box. Now your computer is ready to communicate with the unit.

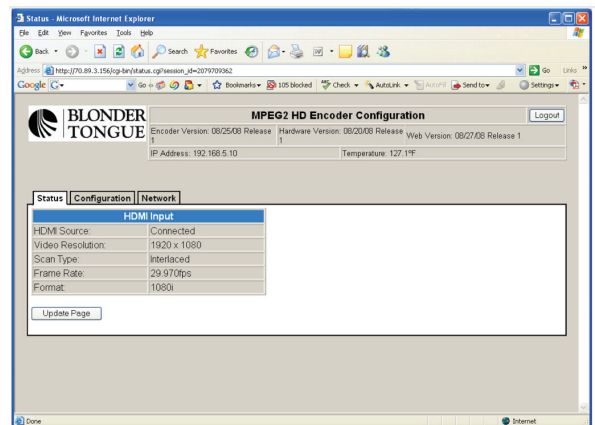
- (3) Open a web browser on your computer (Internet Explorer 7 is recommended) and enter the following URL address (**http://172.16.70.1**). The "Login Screen" will appear:
- (4) Enter the following case-sensitive factory-default Username, and Password and click on the Submit button.
 - Username = **Admin**
 - Password = **pass**

- (5) The "Status Screen" is a view-only screen and provides the following information:

- Encoder Version
- Hardware Version
- IP Address: factory default value is **172.16.70.1**
- Temperature: indicates the internal temperature of the encoder
- HDMI Source: indicates if the input HDMI signal is present or not
- Video Resolution: indicates the measured resolution of the input HDMI signal
- Scan Type: indicates if the video signal is "Interlaced" or "Progressive"
- Frame Rate: indicates the input HDMI rate in frames per second
- Format: indicates one of the three possible input HDMI formats (480i, 480p, 720p, and 1080i)

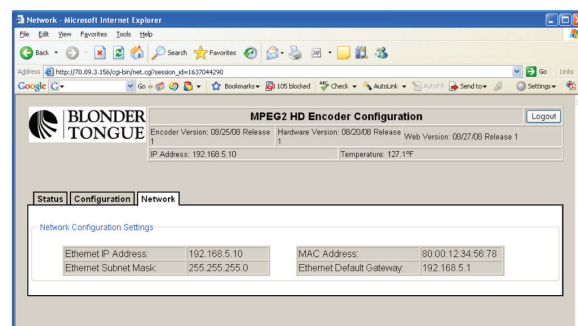


Login Screen



Status Screen

- (6) Click on the "Network" tab, and enter the following URL address (<http://172.16.70.1/Admin.htm>). You must now enter the IP, Subnet Mask, and Gateway addresses of your company's IT network through which the encoder will be remotely monitored and controlled. This information is typically provided to you by your company's MIS (Management Information Systems) or IT (Information Technology) departments.
- (7) At this time, you may also change the factory default values of Username and Password.
- (8) You should now be able to access the encoder remotely by following the steps described in section 5.2. However, you must first change your computer's IP address to its original address by following the steps (a) through (d) in step (2) above, and selecting "Obtain an IP address automatically" in step (e).



Network Screen

5.2 Remote Control & Configuration

To access the unit remotely, you must first complete the procedure described in section 5.1. Once the IP address of the unit is configured properly, then you must connect the encoder to an Ethernet network with an IP address consistent with encoder's IP address you assigned in section 5.1.



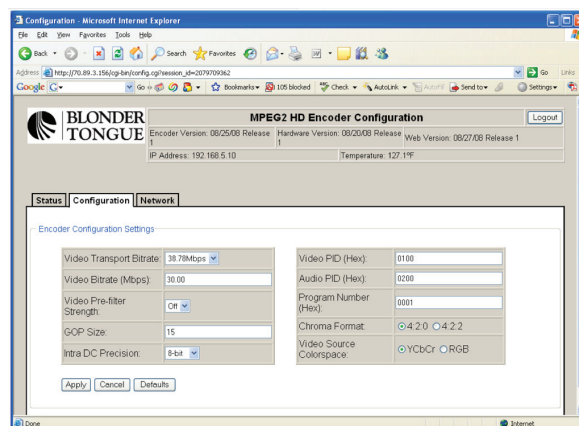
YOU MUST USE AN ETHERNET CABLE (STRAIGHT-PINNED) TO CONNECT THE ENCODER TO AN ETHERNET NETWORK.

After the unit is connected to an Ethernet network, you can remotely access the unit from any location by opening a standard web browser (Internet Explorer 7 is recommended) and going to the following URL address:

<http://xxx.xx.xx.x/Admin.htm> where xxx.xx.xx.x is the IP address assigned to the unit in step (6) of section 5.1.

After entering the valid Username and Password (as described in steps 4 and 7 of section 5.1), the "MPEG2 HD Encoder Configuration" screen will appear.

This is an interactive screen and you can monitor or change the following ten (10) parameters. UNLESS DEEMED NECESSARY, IT IS NOT RECOMMENDED TO CHANGE THE FACTORY DEFAULT VALUES.



MPEG2 HD Encoder Configuration

[1] VIDEO TRANSPORT BITRATE:

Indicates the bit-rate of the transport stream. The following options are available: 9.7, 19.39, and 38.78 Mbps. The factory default value is 38.78 Mbps.

[2] VIDEO BITRATE:

Indicates the encoding bit-rate of the MPEG-2 stream. The factory default value is 30.00 Mbps. Values below 12 Mbps are not recommended.

[3] VIDEO PRE-FILTER STRENGTH:

The following options are available: Off, 1, 2, and 3. The factory default value is Off.

[4] GOP SIZE:

Indicates number of frames per GOP (Group of Pictures). The range is from 1 to 60. For example GOP of 15 contains one (1) I-Frame followed by fourteen (14) P-Frames. The factory default value is 15.

[5] INTRA DC PRECISION:

Indicates the number of bits for quantized DC Coefficient of intra-coded blocks. Higher bits will result in better picture quality, but it also slows down the encoding process and hence, may create video tiling. The following options are available: 8-, 9-, 10-, and 11-bit. The factory default value is 8-bit.

[6] VIDEO PID (HEX):

Indicates video PID (Packet IDentification) number, in hexadecimal format. The factory default value is 0100.

[7] AUDIO PID (HEX):

Indicates audio PID (Packet IDentification) number, in hexadecimal format. The factory default value is 0200.

[8] PROGRAM NUMBER (HEX):

Indicates the program number, in hexadecimal format, in the MPEG-2 transport stream. The factory default value is 0001.

[9] CHROMA FORMAT:

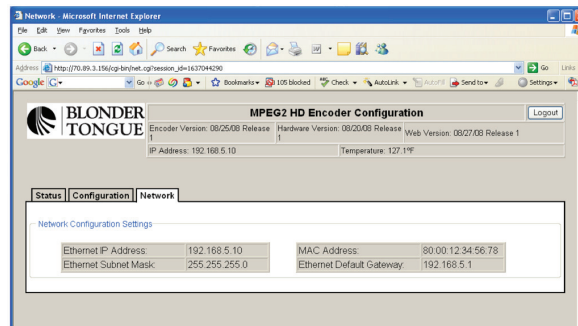
Indicates the chroma (Greek for color) subsampling format. Two options are available: 4:2:0, and 4:2:2. The factory default value is 4:2:0.

[10] VIDEO SOURCE COLORSPACE:

Indicates the family of color spaces used. Two options are available: YCbCr and RGB. The factory default value is YCbCr.

5.3 Verifying IP Address & Factory Reset

To verify the current IP address of the unit, click on the “Network” tab and the following screen will appear.



Network Screen

This is a view-only screen and provides the following information:

- ETHERNET IP ADDRESS: Factory Default value is **172.16.70.1**
- ETHERNET SUBNET MASK: Factory default value is **255.255.255.0**
- MAC ADDRESS: This is a quasi-unique identifier assigned to the encoder in the factory. It is intended to be a permanent and globally unique identification number.
- ETHERNET DEFAULT GATEWAY: Factory default value is **172.16.70.254**

To change the IP values, follow the procedures outlined in sections 5.1 and 5.2.

To reset the IP value and the Username/Password values of the unit to the original factory default values, press and hold the **(UP)** and **(DN)** buttons simultaneously for at least 5 seconds and until the following message is displayed on the LCD screen:

IP Address RESET
172.16.70.1



FOR THIS CHANGE TO TAKE EFFECT, YOU MUST POWER THE ENCODER OFF AND THEN ON AGAIN.

Section 6 – Trouble Shooting

- 1.** **Problem:** I do have picture on the TV, but it appears tiled.

Solution: The QAM level a the TV set is either too high, or too low. The recommended level for most TVs is 0-10 dBmV - for best results you should consult the TV manufacturer's documents. However, even with sufficient QAM levels at the TV set, you may still experience the same problem because the signal-to-noise ration (SNR) is too low. Low SNR is typically caused by the presence of a high level of broadband noise throughout the distribution network.

- 2.** **Problem:** I do have picture on the TV, but the quality doesn't appear to be High-definition.

Solution: One possible problem is that the Video Bitrate is too low. For a 1080i video format, the Video Bitrate must be set above 12 Mbps (factory default is 30 Mbps). Please see section 5.2 for procedures on how to change the Video Bitrate. Another reason for experiencing the problem is that the TV itself is not set in the optimum resolution mode (1080i) or in the optimum zoom mode.

- 3.** **Problem:** I do have picture on the TV, but it's tinted green or purple.

Solution: The green tint is typically caused when the color space of HDMI input source is in RGB, but the encoder's color space is set at YCbCR (factory default is YCbCR). The purple tint is typically caused when the color space of HDMI input source is in YCbCR, but the encoder's color space is set at RGB. Please see section 5.2 for procedures on how to change the encoder's Video Source Colorspace to be consistent with the HDMI's input source.

- 4.** **Problem:** I am using the output of a DVD player as the input to the encoder. I do have picture on the TV, but no Audio.

Solution: Some DVD players allow for different audio settings – for example, Dolby Audio, AC3, PCM, etc. HDE-QAM does not provide any Audio encoding. However, if you set your source to play Dolby Audio (not PCM) then the HDE-QAM will pass thru the Audio and TV should work properly. Please choose an option that is NOT PCM on your settop box or DVD player.

- 5.** **Problem:** I don't have picture on TV, but I do have QAM output on the analyzer.

Solution: Make sure that your "Input Source" is set to HDMI. . Please see section 4.3.7 for details.

- 6.** **Problem:** I cannot access the unit remotely (i.e. via Internet).

Solution: Using the "cross-pinned" network cable that was provided with the unit, you must change the IP configuration of the unit from its factory default value to one that is compatible with the Ethernet network of the facility where the encoder in installed (see section 5.1 for details). You will then need to use a "straight-pinned" network cable (i.e. Ethernet cable) to physically connect the unit to the Ethernet network (see section 5.2 for details). At this point, you can access the unit form any web browser (Internet Explorer 7 is recommended) by going to the following URL address: <http://xxx.xx.xx.x/Admin.htm> where xxx.xx.xx.x is the IP address assigned to the unit (see section 5.2 for details).

- 7.** **Problem:** How can I find the IP address of the encoder?

Solution: If you have remote access to the unit, you can verify its IP address by clicking on the "Network" tab. If you cannot establish remote access, you must reset the unit's IP values to its factory default values and then follow procedures in Section 5.1 to re-assign IP address and Username/Password values. See section 5.3 on how to reset the IP values to factory default values.

- 8.** **Problem:** I forgot the Username and Password and cannot access the unit remotely.

Solution: You must reset the unit's IP values to its factory default values and then follow procedures outlined in section 5.1 to re-assign IP address and Username/Password values. See section 5.3 on how to reset the IP values to factory default values.

Appendix A: CATV Channel Frequency Chart

EIA Chan.	Center Frequency MHz	EIA Chan.	Center Frequency MHz	EIA Chan.	Center Frequency MHz	EIA Chan.	Center Frequency MHz
T7	8.75	34	285	78	549	127	813
T8	14.75	35	291	79	555	128	819
T9	20.75	36	297	80	561	129	825
T10	26.75	37	303	81	567	130	831
T11	32.75	38	309	82	573	131	837
T12	38.75	39	315	83	579	132	843
T13	44.75	40	321	84	585	133	849
2	57	41	327	85	591	134	855
3	63	42	333	86	597	135	861
4	69	43	339	87	603		
5	79	44	345	88	609		
6	85	45	351	89	615		
95	93	46	357	90	621		
96	99	47	363	91	627		
97	105	48	369	92	633		
98	111	49	375	93	639		
99	117	50	381	94	645		
14	123	51	387	100	651		
15	129	52	393	101	657		
16	135	53	399	102	663		
17	141	54	405	103	669		
18	147	55	411	104	675		
19	153	56	417	105	681		
20	159	57	423	106	687		
21	165	58	429	107	693		
22	171	59	435	108	699		
7	177	60	441	109	705		
8	183	61	447	110	711		
9	189	62	453	111	717		
10	195	63	459	112	723		
11	201	64	465	113	729		
12	207	65	471	114	735		
13	213	66	477	115	741		
23	219	67	483	116	747		
24	225	68	489	117	753		
25	231	69	495	118	759		
26	237	70	501	119	765		
27	243	71	507	120	771		
28	249	72	513	121	777		
29	255	73	519	122	783		
30	261	74	525	123	789		
31	267	75	531	124	795		
32	273	76	537	125	801		
33	279	77	543	126	807		

Appendix A: CATV Channel Frequency Chart, continued.

PAL B and G CATV Channel Designation

PAL B Channel	Center Frequency (MHz)	PAL G Channel	Center Frequency (MHz)
E2	50.5000	U21	474.0000
E3	57.5000	U22	482.0000
E4	64.5000	U23	490.0000
S1	107.5000	U24	498.0000
S2	114.5000	U25	506.0000
S3	121.5000	U26	514.0000
S4	128.5000	U27	522.0000
S5	135.5000	U28	530.0000
S6	142.5000	U29	538.0000
S7	149.5000	U30	546.0000
S8	156.5000	U31	554.0000
S9	163.5000	U32	562.0000
S10	170.5000	U33	570.0000
E5	177.5000	U34	578.0000
E6	184.5000	U35	586.0000
E7	191.5000	U36	594.0000
E8	198.5000	U37	602.0000
E9	205.5000	U38	610.0000
E10	212.5000	U39	618.0000
E11	219.5000	U40	626.0000
E12	226.5000	U41	634.0000
S11	233.5000	U42	642.0000
S12	240.5000	U43	650.0000
S13	247.5000	U44	658.0000
S14	254.5000	U45	666.0000
S15	261.5000	U46	674.0000
S16	268.5000	U47	682.0000
S17	275.5000	U48	690.0000
S18	282.5000	U49	698.0000
S19	289.5000	U50	706.0000
S20	296.5000	U51	714.0000
S21	305.5000	U52	722.0000
S22	313.5000	U53	730.0000
S23	321.5000	U54	738.0000
S24	329.5000	U55	746.0000
S25	337.5000	U56	754.0000
S26	345.5000	U57	762.0000
S27	353.5000	U58	770.0000
S28	361.5000	U59	778.0000
S29	369.5000	U60	786.0000
S30	377.5000	U61	794.0000
S31	385.5000	U62	802.0000
S32	393.5000	U63	810.0000
S33	401.5000	U64	818.0000
S34	409.5000	U65	826.0000
S35	417.5000	U66	834.0000
S36	425.5000	U67	842.0000
S37	433.5000	U68	850.0000
S38	441.5000	U69	858.0000
S39	449.5000		
S40	457.5000		
S41	465.5000		

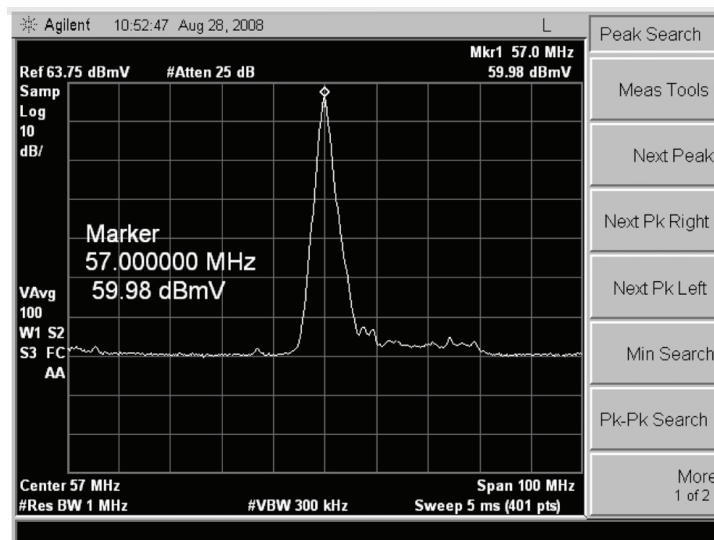
Appendix B: Measuring the QAM Output Signal Level

The key-pad on the HDE-QAM encoder allows the operator to adjust the QAM output power level between 48 to 62 dBmV (108 to 122 dBμV).

However, to ensure that the QAM output power level indicated on the LCD screen is indeed accurate, an operator can also measure the true equivalent signal level for the QAM carrier using the CW (Carrier Wave) signal. The encoder is capable of supplying the CW signal which simplifies the measurement process because the output level does not need to be adjusted for the bandwidth setting limitations of the spectrum analyzer.

Once the QAM output mode is set at CW (please see Section 4.3.6 for instructions), then any meter that can measure CW power level can be used to compare the output level entered via the key-pad and the CW power level which is equal to the true QAM power level that will be presented in the NORMAL mode.

The diagram below shows the measurement made on a typical HDE-QAM encoder when the output level was selected at 60 dBmV using the key-pad. The actual measured output (in CW mode) is 59.98 dBmV.



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Limited Warranty

Blonder Tongue Laboratories, Inc. (BT) will at its sole option, either repair or replace (with a new or factory reconditioned product, as BT may determine) any product manufactured by BT which proves to be defective in materials or workmanship or fails to meet the specifications which are in effect on the date of shipment or such other specifications as may have been expressly agreed upon in writing (i) for a period of one (1) year from the date of original purchase (or such shorter period of time as may be set forth in the license agreement specific to the particular software being licensed), with respect to iCentral™ (hardware and software) and all other software products (including embedded software) licensed from BT, (ii) for a period of one (1) year from the date of original purchase, with respect to all MegaPort, IPTV products and fiber optics receivers, transmitters, couplers and integrated receivers/distribution amplifiers (including TRAILBLAZER™, RETRO-LINX™ and TWIN STAR™ products) as well as for VideoCipher® & DigiCipher® satellite receivers, and (iii) for a period of three (3) years from the date of original purchase, with respect to all other BT products. Notwithstanding the foregoing, in some cases, the warranty on certain proprietary sub-assembly modules manufactured by third party vendors and contained in BT products and on certain private-label products manufactured by third parties for resale by BT are of shorter duration or otherwise more limited than the standard BT limited warranty. In such cases, BT's warranty with respect to such third party proprietary sub-assembly modules and private-label products will be limited to the duration and other terms of such third party vendor's warranty. In addition, certain products, that are not manufactured but are resold by BT, carry the original OEM warranty for that product. The limited warranty set forth in this paragraph does not apply to any product sold by BT, which at the time of sale constituted a Closeout Product.

BT will at its sole option, either repair or replace (with a new or factory reconditioned product, as BT may determine) any product sold by BT which at the time of sale constituted a refurbished or closeout items ("Refurbished Product" and "Closeout Product"), which proves to be defective in materials or workmanship or fails to meet the specifications which are in effect on the date of shipment or such other specifications as may have been expressly agreed upon in writing, for a period of ninety (90) days from the date of original purchase. Notwithstanding the foregoing, in some cases, the warranty on third party software and on certain proprietary sub-assembly modules manufactured by third party vendors and contained in BT products and on certain private-label products manufactured by third parties for resale by BT are of shorter duration or otherwise more limited than the BT limited warranty for Closeout Products. In such cases, BT's warranty for Closeout Products constituting such third party software, third party proprietary sub-assembly modules and private-label products will be limited to the duration and other terms of such third party vendor's warranty. In addition, notwithstanding the foregoing, (i) certain Closeout Products that are not manufactured (but are resold) by BT, carry the original OEM warranty for such products, which may be longer or shorter than the BT limited warranty for Refurbished or Closeout Products. All sales of Refurbished or Closeout Products are final.

To obtain service under this warranty, the defective product, together with a copy of the sales receipt or other satisfactory proof of purchase and a brief description of the defect, must be shipped freight prepaid to: Blonder Tongue Laboratories, Inc., One Jake Brown Road, Old Bridge, New Jersey 08857.

This warranty does not cover damage resulting from (i) use or installation other than in strict accordance with manufacturer's written instructions, (ii) disassembly or repair by someone other than the manufacturer or a manufacturer-authorized repair center, (iii) misuse, misapplication or abuse, (iv) alteration, (v) lack of reasonable care or (vi) wind, ice, snow, rain, lightning, or any other weather conditions or acts of God.

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**BLONDER
TONGUE**
LABORATORIES, INC.

One Jake Brown Road
Old Bridge, NJ 08857-1000 USA
(800) 523-6049 • (732) 679-4000 • FAX: (732) 679-4353
www.blondertongue.com