

# Commercial Level 1 PowerPost™ EVSE

## Installation & User Manual



# Contents

<b>IMPORTANT SAFETY INSTRUCTIONS – PLEASE READ</b> .....	<b>1</b>
<b>INSTALLATION</b> .....	<b>2</b>
Tools & Materials Required for Installation.....	2
Electrical Requirements.....	3
Mechanical requirements .....	3
Installation Template .....	4
Installation Procedure.....	6
<b>OPERATION</b> .....	<b>9</b>
Status Indicator Lights.....	10
Initial Power-Up .....	10
Cable Extension & Vehicle Connection.....	10
Vehicle Disconnection & Cable Retraction .....	11
<b>TROUBLESHOOTING</b> .....	<b>12</b>
<b>CLEANING</b> .....	<b>14</b>
<b>SERVICE / REPAIR</b> .....	<b>14</b>
Removing Electronics Module Cover .....	15
Input Power Fuse Replacement .....	15
Electronics Module Replacement .....	16
Cord Reel & Cable Assembly Replacement.....	17
<b>LIMITED WARRANTY AND EXCLUSIONS</b> .....	<b>18</b>
<b>COMPLIANCE</b> .....	<b>19</b>
<b>SPECIFICATIONS</b> .....	<b>19</b>
Mechanical .....	19
Electrical.....	19
<b>OTHER</b> .....	<b>19</b>
<b>PATENTS</b> .....	<b>19</b>
<b>SOFTWARE</b> .....	<b>19</b>
<b>CONTACT INFORMATION</b> .....	<b>21</b>

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## Symbols and Important Safety Messages Used on this Manual:



This symbol precedes a Warning, a Caution or Important message.



This symbol means there is a risk of electric shock and precedes a Warning, Caution or statement related to wiring.



**WARNING** Indicates a potentially hazardous situation that can result in serious injury or death if it is not avoided.



**CAUTION** Indicates a situation that can damage equipment and possibly result in injury.



**IMPORTANT** Indicates critical information pertaining to: local codes, installation or operation of the equipment.

## IMPORTANT SAFETY INSTRUCTIONS – PLEASE READ SAVE THESE INSTRUCTIONS



**WARNING** – When using electric products, basic precautions should always be followed including the following:

- Read all the instructions before using the L1 PowerPost™ EVSE by Telefonix.
- This device should be supervised when used around children.
- Do not put fingers into charge coupler or vehicle connector.
- Do not use the L1 PowerPost™ EVSE if the flexible power cord or EV cable are frayed, have broken insulation, or any other signs of damage.
- Do not use the L1 PowerPost™ EVSE if the enclosure or the charge coupler is broken, cracked, open or shows any other indication of damage.
- Charge coupler is not intended for current interrupting.
- Do not operate the L1 PowerPost™ EVSE in temperatures below -22°F (-30°C) or above 122°F (50°C).
- Do not install the L1 PowerPost™ EVSE in close proximity to combustible materials or flammable vapors.



**WARNING; CORD REEL ASSEMBLY** – Do not disassemble the cord reel assembly in the L1 PowerPost™ EVSE. Failure to heed this warning can result in serious injury or death. Due to the high-tension power spring inside the assembly, the cord reel should only be serviced by Telefonix Inc.



**GROUNDING INSTRUCTIONS** – This product must be connected to a grounded, metal, permanent wiring system; or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.



**CAUTION** – The L1 PowerPost™ EVSE is intended for use with vehicles conforming to Society of Automotive Engineers (SAE) standard J1772. Using it for any other applications can damage the L1 PowerPost™ EVSE and/or the nonconforming vehicle

## INSTALLATION



### **IMPORTANT:**

- ✓ Check with state and local authorities to ensure compliance with codes and ordinances before starting installation.
- ✓ The L1 PowerPost™ EVSE must be installed by a licensed electrician.
- ✓ This device shall be mounted at a sufficient height from grade such that the height of the storage means for the coupling device is located between 450 mm (18 inches) and 1.2 m (4 feet) from grade.



### **WARNING:**

- ✓ The L1 PowerPost™ EVSE must be connected to a grounded, metal, permanent wiring system; or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.
- ✓ To reduce the risk of fire, connect only to a circuit provided with 20 amperes maximum branch circuit over-current protection in accordance with the National Electrical Code, ANSI/NFPA 70.
- ✓ Always interrupt the power supply to the L1 PowerPost™ EVSE before opening the case.
- ✓ Never insert anything (fingers, tools, etc.) into the L1 PowerPost™ EVSE charge coupler.
- ✓ The L1 PowerPost™ EVSE is designed for use with plug-in vehicles equipped with vehicle connectors that meet SAE standard J1772. Use of the product for any other application can damage the L1 PowerPost™ EVSE and / or the vehicle.
- ✓ Do not use the L1 PowerPost™ EVSE if the cable is frayed or the insulation is damaged.
- ✓ Do not use the L1 PowerPost™ EVSE if the case has been severely damaged.

## Tools & Materials Required for Installation

- ✓ #4 Security Hex Bit (supplied with unit)
- ✓ #2 Philips Screwdriver
- ✓ Bubble Level or equivalent
- ✓ Wire stripper 10-12 AWG
- ✓ Crescent Wrench (for tightening installer supplied attachment hardware)
- ✓ Concrete anchors P/N Hilti HLC-HX 304SS 3/8" x 3" or equivalent
- ✓ Attachment hardware with tensile strength of 450 lbs or stronger
- ✓ (Example: 4x 3/8" nuts, 4x 3/8" fender washers, 4x 3/8" lock washers)
- ✓ Conduit attachment flange (if using rear conduit entry)

## Electrical Requirements

- ✓ Circuit Protection: Dedicated 120V 50/60Hz 20A circuit
- ✓ Conduit/Cable Penetration: Electrical supply cable can enter from the back or from the bottom of the unit.
- ✓ Supply wire size: 12 AWG min (75°C Copper wire).
- ✓ Conduit height from ground: 24 inch Max (Min height per state and local codes)
- ✓ Free cable length: 52 inch Min length beyond end of conduit

## Mechanical requirements

- ✓ Four concrete anchors with tensile strength of 450 lbs or more. (See Figure 1 for spacing)
- ✓ Mounting surface that can support pressure loads of 2000 PSI or more.

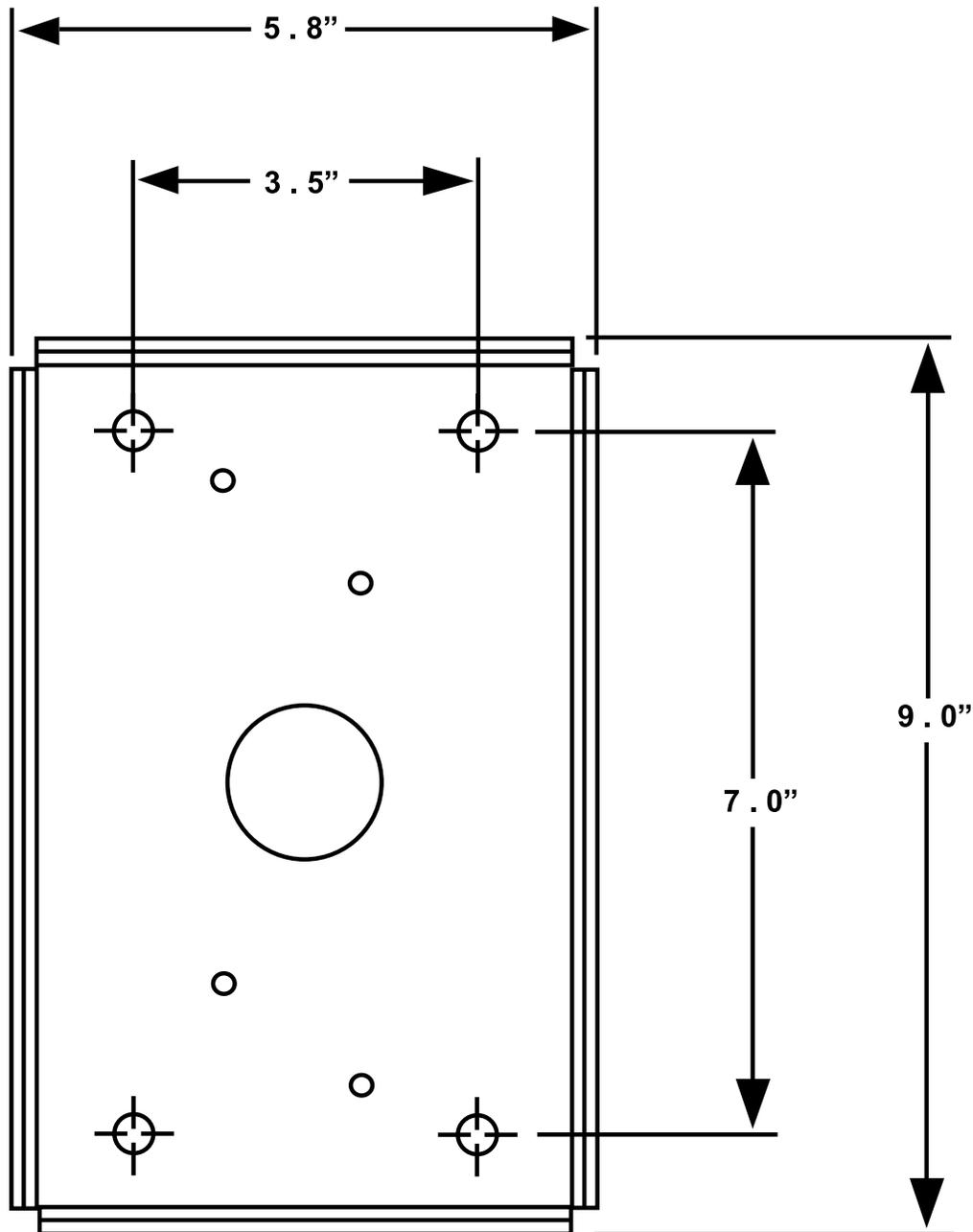


Figure 1 – L1 PowerPost™ EVSE Footprint & Mounting Hole Locations

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## Installation Procedure

1. Ensure supply power to the charging station is interrupted and properly locked out.
2. Remove L1 PowerPost™ EVSE from packaging.
3. Pull charge coupler and cable out completely (approximately 14 feet) until last ratchet stop of cord reel. (See Figure 2)



**WARNING:** Pulling charging cable out of the L1 PowerPost™ EVSE with excessive force when station is not stable can result in damage to the unit or injury.

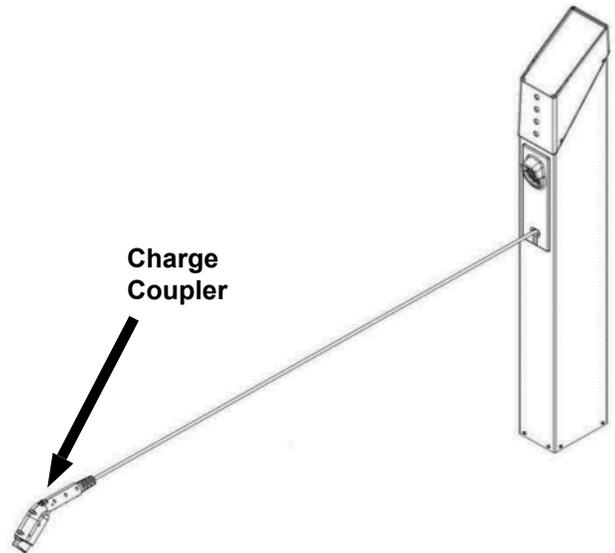


Figure 2 - Charge cable extended

4. Remove 4 screws that attach the top cover to the charging base (use security bit provided). Retain screws for later installation. Gently lift the top cover ~6 inches. (See Figure 3) Disconnect LED cable harness connector from charging base harness by pressing release tab and pulling gently apart. (See Figure 4)

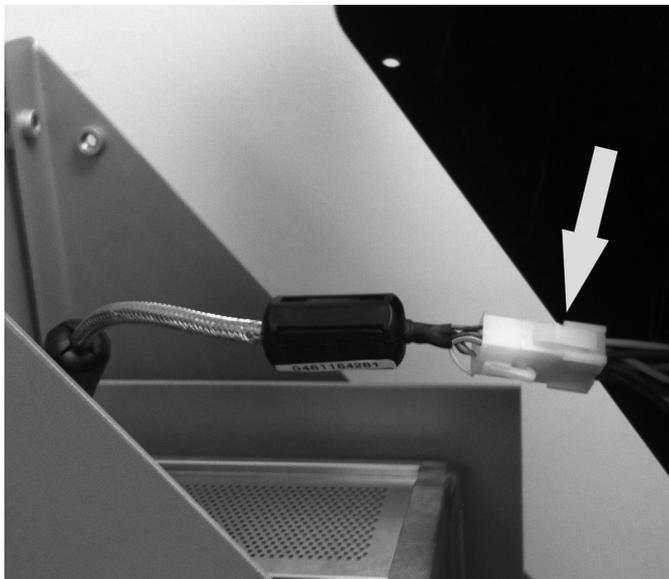


Figure 4 - LED cable harness connector

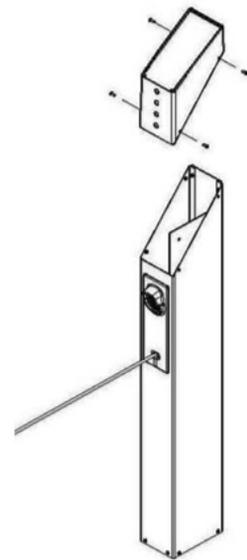


Figure 3 – Top Cover Removed

## Installation Procedure (continued)

5. Remove 6 screws in the lower front and sides of the unit that attach the front housing to the charging base. Remove 12 screws in the back of the unit that attach the front housing to the charging base. Retain screws for later installation. Gently lift the front housing ~ 2" inch and slide forward and out of the way. (See Figure 5)
6. Place provided template (see Page 4) on concrete surface that the L1 PowerPost™ EVSE will be mounted to. Drill 4 holes in locations provided in template.
7. Install charging base over pre-drilled holes in concrete. Shim as necessary to level unit. Install concrete anchors as specified by manufacturer.

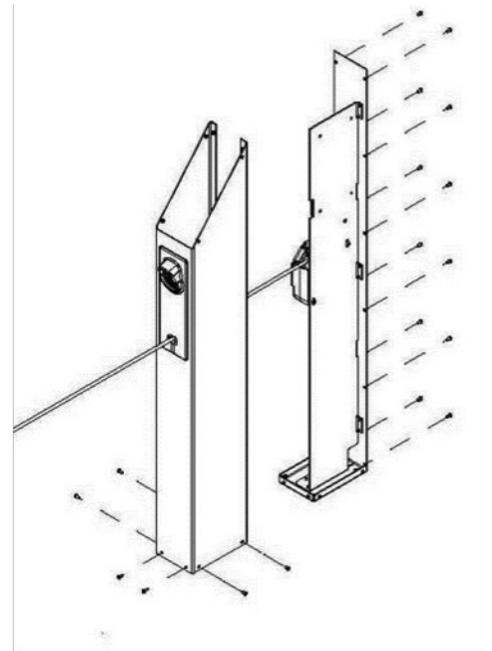


Figure 5 – Front Housing Removed

**⚠ IMPORTANT:** Torque fasteners to concrete anchor manufacturer's recommended torque value. (See Figure 6, Detail A)

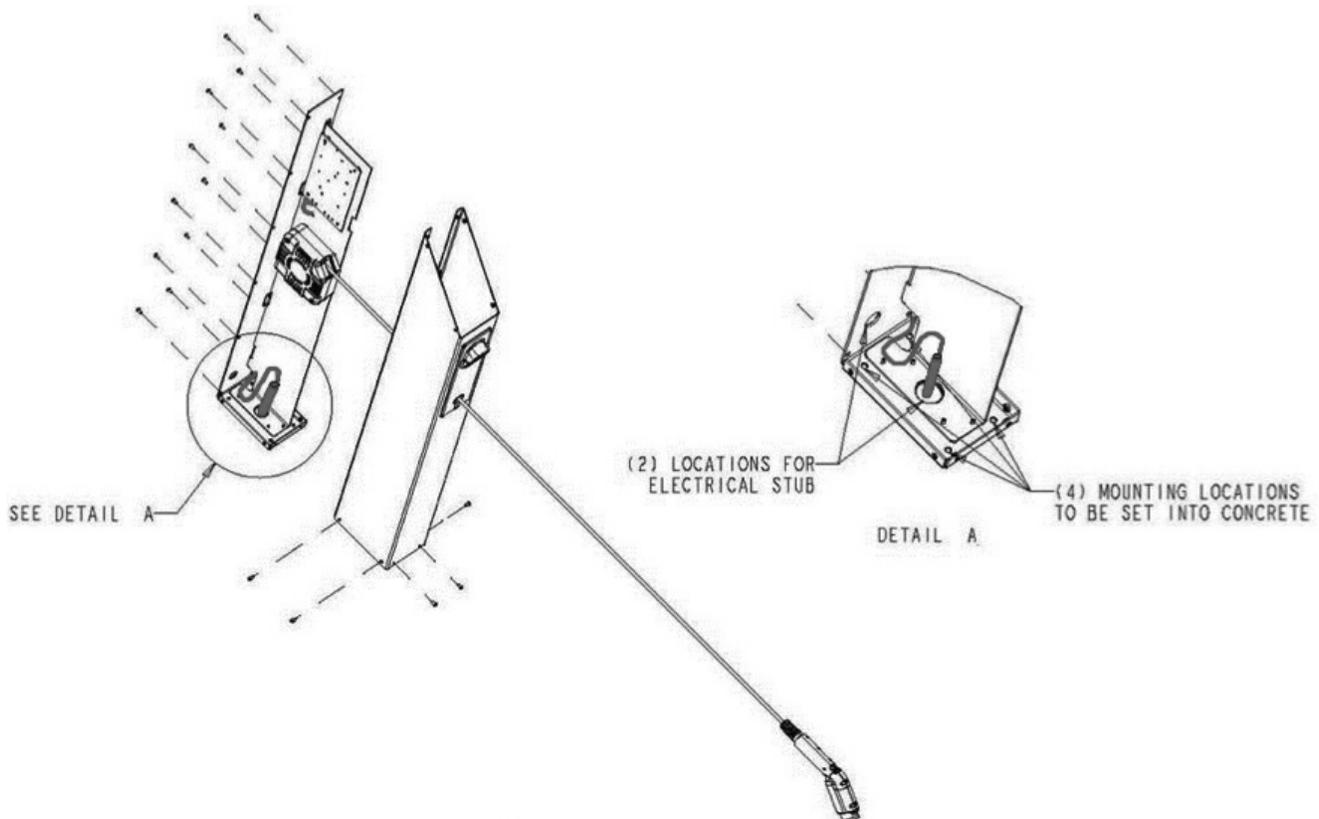


Figure 4 - LED cable harness connector

## Installation Procedure (continued)

8. Feed electrical supply through either rear or bottom entry location on left of unit. If rear entry is used, secure conduit to rear housing with appropriate hardware. Feed wires from left to right of unit through bottom rear wire access hole. Route cable upwards and feed from right to left of unit through cable pass-through grommet between cord reel and circuit board. (See Figure 6 on previous page and Figure 7 below)

9. Terminate Line, Neutral, and Ground wires per Figure 7.

 **IMPORTANT:** Torque line termination screws to 20 inch-pounds.

10. Install the 6 screws in the lower front and sides of the unit that attach the front housing to the charging base. (See Figure 6)

 **IMPORTANT:** Torque screws to 15 – 20 in-lbs

11. Carefully position front housing on charging base. Install the 12 screws in the back of the unit that attach the front housing to the charging base.

 **IMPORTANT:** Torque screws to 15 – 20 in-lbs

Re-connect LED cable harness connector to charging base harness. Gently place the top cover on the charging base, making sure not to pinch the LED cable harness. Install the 4 screws that attach the top cover to the charging base.

 **IMPORTANT:** Use hand tools on step 12 to avoid cracking of unit. Torque screws to 15 - 20 in-lbs.

Return the charging cable to the cord reel by pulling cable approximately ½ inch to allow cable to retract into L1 PowerPost™ EVSE. Place charging coupler into connector storage receptacle. (See Figure 8)

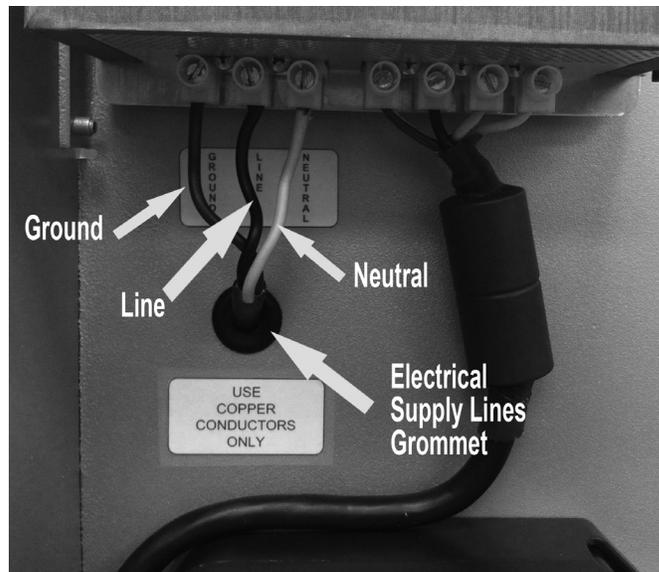


Figure 7 – Input Wiring Termination

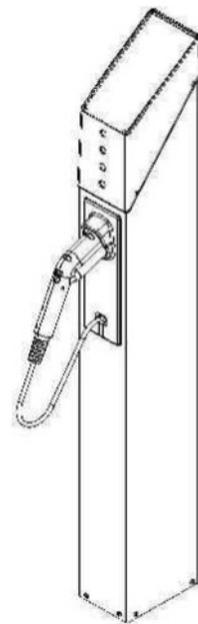


Figure 8 – Completed Installation

## Installation Procedure (continued)

14. Restore supply power to the L1 PowerPost™ EVSE. This will initiate a self-test and the status lights may flash. The green “Station Available” indicator light will remain illuminated. (See Figure 9) If red “Out Of Service” indicator stays illuminated, refer to Troubleshooting section. (See Figure 10)



Figure 9 - Station Available



Figure 10 – Out of Service

## OPERATION



### WARNING

- ✓ The L1 PowerPost™ EVSE is designed for use with plug-in vehicles equipped with vehicle connectors that meet SAE standard J1772. Use of the product for any other application can damage the L1 PowerPost™ EVSE and / or the vehicle.
- ✓ Never insert anything (fingers, tools, etc.) into the L1 PowerPost™ EVSE charge coupler.
- ✓ Always retract charging cable (pull cable to stow) when the L1 PowerPost™ EVSE is not in use to reduce cable damage and tripping hazards. Do not leave connector lying on the ground.
- ✓ Do not use the L1 PowerPost™ EVSE in close proximity to combustible materials or in the presence of flammable vapors.
- ✓ Do not use the L1 PowerPost™ EVSE if the cable is frayed or the insulation is damaged
- ✓ Do not use the L1 PowerPost™ EVSE if the case has been visibly damaged, crushed, or is not properly secured to the mounting base.

## OPERATION (continued)

### Status Indicator Lights

- Station Available (Green)

Indicates the L1 PowerPost™ EVSE has power and is ready to charge a vehicle.

- Charging (Blue)

Indicates a vehicle is currently connected and is being charged by the L1 PowerPost™ EVSE.

- Connected (Solid Amber)

Indicates a vehicle is connected but not charging at this time. This typically occurs because the vehicle is fully charged.

- Connected - Awaiting Charging Signal (Blinking Amber)

Indicates a vehicle is connected and requires charging but the vehicle has not yet signaled that it is ready to begin charging. This usually occurs when the vehicle electronics are cooling and have not reached the temperature required for charging.

- Out of Service (Red)

Indicates a problem with the L1 PowerPost™ EVSE or the connected plug-in vehicle. Refer to the Troubleshooting section for diagnosis.

### Initial Power-Up

- ✓ When supply power is applied to the L1 PowerPost™, it will perform a brief self-test. During this test, the status lights may flash, including the “Out of Service” light. This is normal. Within a few seconds, the green “Station Available” light will illuminate. If there is a problem, the Red “Out of Service” light will illuminate.

### Cable Extension & Vehicle Connection

- ✓ Grasp stowed charge coupler and press handle release button with thumb. Gently and smoothly pull coupler and cable out of charging station base. When desired length is reached, allow cable to rewind slightly to nearest ratchet stop. The cable ratchet will engage at approximately 8 inch intervals.



**CAUTION:** Do not attempt to over-extend cable beyond 14 feet. Damage to the unit may result. Vehicle charging port must be within approximately 10 – 12 feet of charging station to reach safely.

- ✓ Gently plug the charge coupler into the vehicle connector until the latch “Clicks” and locks the two pieces together. The charge coupler must be fully seated in the vehicle connector.

## Cable Extension & Vehicle Connection (continued)

- The L1 PowerPost™ EVSE will automatically determine the status of the vehicle and begin charging. The blue “Charging” light will illuminate.
  - ✍ If the vehicle does not demand charging power, the amber “Connected” light will illuminate.
  - ✍ If the vehicle requires charging but is not yet ready to accept current, the amber “Connected” light will flash. Charging will begin automatically when the vehicle signals that it is ready and the blue “Charging” light will illuminate.
  - ✍ If the L1 PowerPost™ EVSE detects a ground fault condition upon connection to the vehicle, the red “Out of Service” light will illuminate and charging power will be interrupted until the plug is removed. The unit will re-enable charging after a 2-minute interval.
  - ✍ If the L1 PowerPost™ EVSE detects a ground fault condition in the middle of charging, the red “Out of Service” light will illuminate and charging power will be interrupted. The unit will re-attempt charging after a 10-second interval.

## Vehicle Disconnection & Cable Retraction

- ✍ Grasp charge coupler and press handle release button with thumb. Gently and smoothly pull charge coupler out of vehicle connector.
- ✍ To retract charging cable, pull cable straight out of charging station approximately half an inch to release retraction ratchet. Then allow cable to retract into charging station base.



**CAUTION: Do not allow cable to retract in a rapid uncontrolled manner.**

- ✍ When cable is fully retracted, insert charge coupler into storage port on charging base.

## TROUBLESHOOTING

<u>Problem</u>	<u>Corrective Action</u>
<p>None of the status lights are illuminated. L1 PowerPost™ EVSE does NOT charge vehicle when charge coupler is plugged in.</p>	<ul style="list-style-type: none"> <li>• Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate. Disassemble unit per steps 3-5 above. Restore supply power to L1 PowerPost™ EVSE. Verify that proper supply voltage is present at the L1 PowerPost™ EVSE terminal block. (See Figure 7)</li> <li>• Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate. Verify that supply power wiring is securely terminated to incoming power terminal block.</li> <li>• Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate. Remove incoming power fuse and verify continuity. Replace fuse if blown.</li> <li>• If these steps do not resolve the problem, contact Telefonix technical support.</li> </ul>
<p>None of the status lights are illuminated. L1 PowerPost™ EVSE DOES begin charging vehicle when charge coupler is plugged in.</p>	<ul style="list-style-type: none"> <li>• Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate. Disassemble unit per steps 3-5 above. Verify that LED cable harness connector is securely mated to charging base harness.</li> <li>• If these steps do not resolve the problem, contact Telefonix technical support.</li> </ul>
<p>“Station Available” light illuminated, but L1 PowerPost™ EVSE does not begin charging vehicle when charge coupler is plugged in.</p>	<ul style="list-style-type: none"> <li>• Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate. Disassemble unit per steps 3-5 above. Verify that output power wiring is securely terminated to cord reel terminal block.</li> <li>• If possible, plug the L1 PowerPost™ EVSE into a different vehicle</li> <li>• If these steps do not resolve the problem, contact technical support.</li> </ul>

## TROUBLESHOOTING (continued)

<u>Problem</u>	<u>Corrective Action</u>
<p>“Connected” light illuminates or flashes as soon as vehicle is connected.</p>	<ul style="list-style-type: none"><li>• This occurs when a successful connection to the vehicle is made, but the vehicle is not demanding charging current.</li><li>• Verify that vehicle batteries are not already fully charged.</li><li>• Verify that vehicle is set for immediate charging, and is not set for delayed or timer charging.</li><li>• Verify that vehicle electronics are not being cooled. If cooling system is running, wait until cooling stops. When cooling is complete, the vehicle should automatically signal for charging and the blue “Charging” light will illuminate.</li><li>• If these steps do not resolve the problem, contact Telefonix technical support.</li></ul>
<p>“Out of Service” light is illuminated before vehicle is connected.</p>	<ul style="list-style-type: none"><li>• Wait 2 minutes to see if the L1 PowerPost™ EVSE returns to normal “Station Available” indication. It may be in a “ground fault timeout” from previous use.</li><li>• Remove power to the L1 PowerPost™ EVSE for at least 30 seconds. Restore power to the L1 PowerPost™ EVSE.</li><li>• If these steps do not resolve the problem, contact Telefonix technical support.</li></ul>

## TROUBLESHOOTING (continued)

<u>Problem</u>	<u>Corrective Action</u>
"Out of Service" light illuminates when vehicle is connected	<ul style="list-style-type: none"><li>• If "Out of Service" light does not extinguish after 1 minute, verify that the L1 PowerPost™ EVSE is properly grounded.</li><li>• Remove charging connector from vehicle. If "Out of Service" light extinguishes, the vehicle batteries may be overheated. Allow vehicle batteries to cool and try charging again.</li><li>• If "Out of Service" light does not extinguish, the L1 PowerPost™ EVSE has detected a ground fault with the vehicle. Wait 2 minutes for the GFI circuit to reset, and then try charging again. If the L1 PowerPost™ EVSE trips again, have the vehicle checked.</li></ul> <p>If these steps do not resolve the problem, contact Telefonix technical support.</p>

### **CLEANING**

- ✍ Always interrupt power supply to the L1 PowerPost™ EVSE before cleaning.
- ✍ Clean the L1 PowerPost™ EVSE with a damp cloth and mild detergent.
- ✍ Do not use high-pressure water to clean the L1 PowerPost™ EVSE.
- ✍ Do not use solvents that may damage the finish or plastics of the L1 PowerPost™ EVSE.

### **SERVICE / REPAIR**

Other than periodic cleaning, the L1 PowerPost™ EVSE does not require any maintenance.

The input power fuse can be replaced in the field if necessary. The electronics module assembly and the cord reel/cable assembly are each Line Replaceable Units (LRU) that can be removed and replaced in the field. These two assemblies can only be field replaced with a certified LRU assembly only available directly from Telefonix or authorized distributors.

For any other damage or failures, contact Telefonix Technical Support.

## SERVICE / REPAIR (continued)

### Removing Electronics Module Cover

1. Remove the two (2) black ferrite beads on the braided LED cable by opening plastic clamp in center of the bead (see Figure 11 and Figure 12 below).



Figure 11

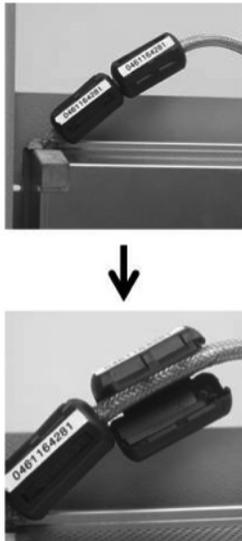


Figure 12



Figure 13

2. Remove metallic tape on bottom of the cover (see Figure 13 above). The tape on top of the cover can be left in place.
3. Remove the bottom cover piece and slide cover up and off of the Electronics Module.

### Input Power Fuse Replacement

4. Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate.
5. Disassemble unit per steps 3-5 in the Installation section.



6. Remove Electronics Module cover – see instructions above, page 16)
7. Remove and replace fuse with Littlefuse P/N 0NLN020.T. (See Figure 11).

**WARNING: DO NOT USE ANY OTHER FUSE RATING !!**

Damage to the L1 PowerPost™ EVSE or serious injury could result.

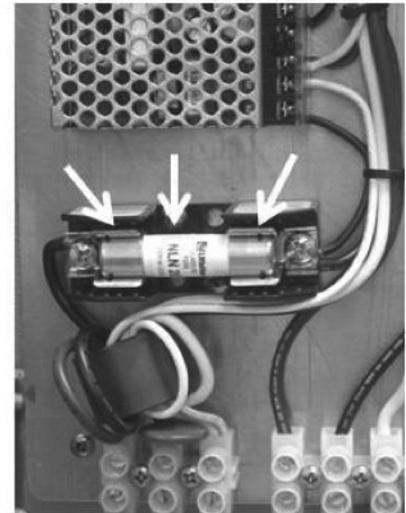


Figure 14 – Power Fuse

## Electronics Module Replacement

1. Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate
2. Disassemble the L1 PowerPost™ EVSE per steps 3-5 in the Installation section.
3. Remove Electronics Module cover – see instructions on page 16)
4. Disconnect the supply wiring and cord reel wiring from their respective terminal blocks. (See Figure 7 in the Installation section)
5. Remove the 4 Philips-head screws holding the Electronics Module in place and remove the module from the chassis. Retain the screws for later re-installation.
6. Install the new Electronics Module using the 4 Phillips-head screws. Torque screws to 8 in-lbs.
7. Reconnect the cord reel wiring to the terminal block per Figure 15.

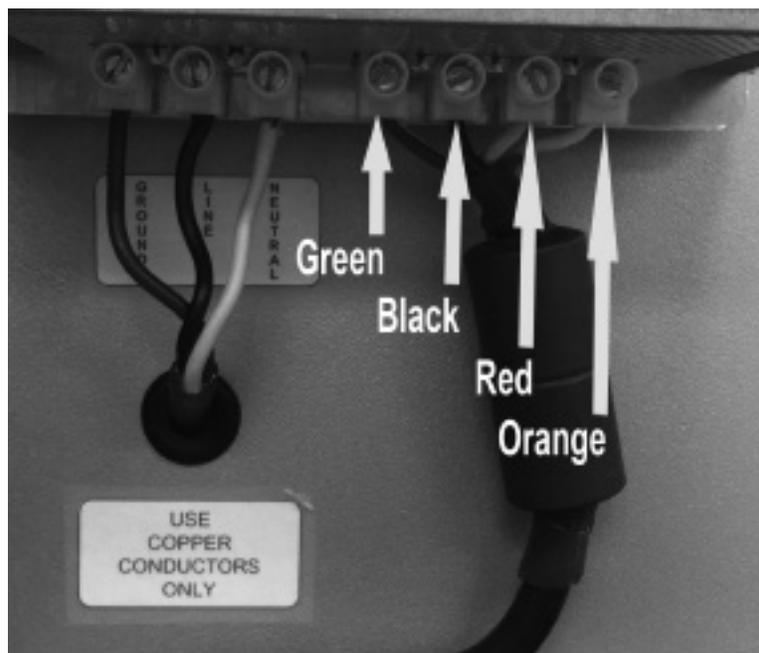


Figure 15 – Cord Reel Wiring Termination

8. Reconnect the supply wiring to the terminal block per Figure 7 in the Installation section.
9. Reinstall Electronics Module Cover using the Removing Electronics Module Cover steps found on page 16 in reverse.
10. Reassemble the L1 PowerPost™ EVSE per steps 10-14 in the Installation section.

## Cord Reel & Cable Assembly Replacement

### **WARNING: DO NOT DISASSEMBLE THE CORD REEL**

The high tension power-springs inside the cord reel assembly can cause serious injury or death. **The L1 PowerPost™ EVSE cord reel assembly should only be serviced by Telefonix Inc. at a certified Telefonix facility.**

1. Interrupt power to the L1 PowerPost™ EVSE and lock out as appropriate.
2. Disassemble the L1 PowerPost™ EVSE per steps 3-5 in the Installation section.
3. Remove the 8 Phillips-head screws from the metal retaining flange attaching the front bezel to the front housing see Figure 16). Retain the screws for later re-installation. Remove the retaining flange and pull the plastic bezel forward off the housing.

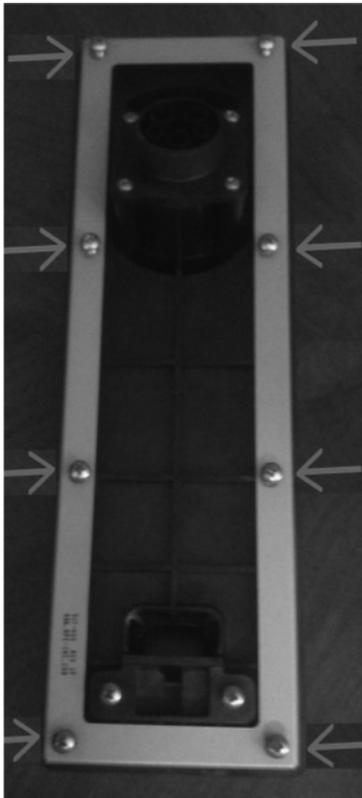


Figure 16 – Front Bezel (Rear View)

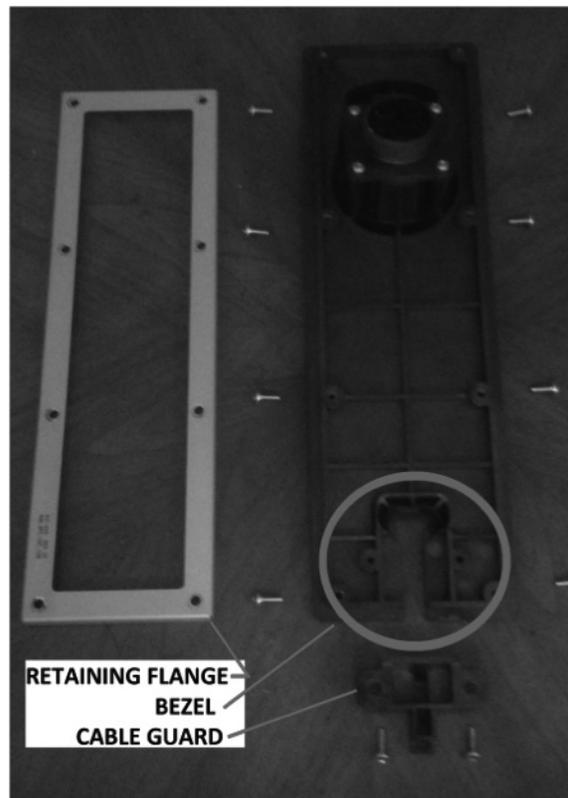


Figure 17 – Front Bezel Disassembled

4. Remove the 2 Phillips-head screws attaching the lower cable guard to the bezel. Retain the screws for later re-installation. Remove the cable guard from the bezel (see Figure 17).
5. Slide the charging cable down out of the cable slot in the bezel. Feed the cable through the large opening in the front housing, and through the bezel retaining flange to free it from the housing.

## **Cord Reel & Cable Assembly Replacement (continued)**

6. Disconnect the cord reel wiring from the terminal block (see Figure 15, page 17).
7. Remove the 2 large Phillips-head screws, washers and lock nuts holding the cord reel in place. Retain the hardware for later re-installation. Carefully remove the cord reel & cable assembly from the L1 PowerPost™ EVSE.
8. Carefully install the new cord reel & cable assembly using the 2 Phillips-head screws and lock nuts. Torque lock nuts to 10 in-lbs. Do not over-tighten lock nuts or you may damage the cord reel!
9. Reconnect the cord reel wiring to the terminal block per Figure 12 on page 17.
10. Feed the charging cable through the bezel retaining flange, and through the large opening in the front housing. Slide the charging cable up and into the cable slot in the plastic front bezel.
11. Reinstall the lower cable guard into the bezel. Reinstall the 2 Phillips-head screws attaching the lower cable guard to the bezel. Torque screws to 10 in-lbs. Do not over-tighten screws or you may damage the plastic! (See Figure 17, page 18)
12. Place the plastic bezel onto the front housing. Install the retaining flange behind the bezel and install the 8 Phillips-head screws in the metal retaining flange. Torque screws to 10 in-lbs. Do not over-tighten screws or you may damage the plastic! (See Figure 16)
13. Re-assemble the L1 PowerPost™ EVSE per steps 10-14 in the Installation section.

## **LIMITED WARRANTY AND EXCLUSIONS**

Telefonix warrants to the original purchaser, and not for the benefit of anyone else, that this product is free of defects in materials and workmanship under normal and proper use for the following warranty periods:

- a. For the Cord Reel assembly, 18 months from the purchase date;
- b. For all other components, 36 months from the purchase date.

If a part fails due to defect during the applicable warranty period, Telefonix will provide at no charge a new or remanufactured part, at Telefonix's option, and that is Telefonix's exclusive obligation under this warranty for a product failure. This warranty does not cover labor or other costs incurred to diagnose, repair, remove, install, ship, service or handle defective or replacement parts, or for removal or reinstallation of the product. This warranty is void if this product is installed improperly or in an improper environment, overloaded, misused, abused, or altered in any manner, or is not used and properly maintained under normal operating conditions or not in accordance with any labels or instructions. This warranty does not cover damage caused by electrical spikes, power surge or lightning.

## Limited Warranty and Exclusions (continued)

There are no other or implied warranties of any kind, including merchantability and fitness for a particular purpose, but if any implied warranty is required by the applicable jurisdiction, the duration of any such implied warranty, including merchantability and fitness for a particular purpose, is limited to one year. Telefonix is not liable for incidental, indirect, special, or consequential damages, including without limitation damage to, or loss of use of, any equipment, lost sales or profits, or delay or failure to perform this warranty obligation. The remedies provided herein are the exclusive remedies under this warranty, whether based on contract, tort or otherwise. The warranty is to the original owner only and is not transferable.

### COMPLIANCE

SAE J1772

UL Listed: Electric Vehicle Charging Station E359477

NEMA

### SPECIFICATIONS

#### Mechanical

- / Dimensions: 59" High x 6" Wide x 9" Deep (16½" with stowed Charge Coupler)
- / Weight: 40 lbs
- / Charging Cable Length: 14' Retractable
- / Operating Temperature: -30°C to +50°C (-22°F to +122°F)
- / Waterproof Rating: UL 50E Type 3R Rating

#### Electrical

- / Input Power: 110-120 VAC – Single Phase – 50/60Hz – 16A Max Current Draw
- / Output Power: 120VAC – 60 Hz – 16A Max
- / Standby Power Consumption: 5W (40 mA @120V)
- / Surge Suppression: 7000A / 360V Max
- / Ground Fault Sensitivity: 20mA

### OTHER

#### PATENTS

The Electrical Cord Reel Assembly (ECR) used in the L1 Power Post Electrical Vehicle Charging station is covered by US 8,387,763 B2 as well as additional patents pending. Aspects of the L1 Power Post Electrical Vehicle Charging station are the subject of patents pending.

#### SOFTWARE

An executable copy of the CONSOLE\_2340 program is provided with the L1 Power Post hardware system.

## **SOFTWARE (continued)**

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